

The background of the lower half of the page is a faded, sepia-toned photograph of a historic street scene in Pietermaritzburg. It shows ornate, multi-story buildings with gabled roofs and a street with a traffic light.

## **MSUNDUZI MUNICIPALITY DRAFT ANNUAL REPORT 2023/2024**

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AG	Auditor General
AIDS	Acquired Immune deficiency syndrome
AIPF	Associated Institution Pension Fund
AMP	Ampere
APR	Annual Performance Report
BBBEE	Broad Based Black Economic Empowerment
CBD	Central Business District
CCTV	Closed Circuit Television Camera
CFO	Chief Financial Officer
CLLR	Councilor
CoGTA	Cooperative Governance and Tradition Affairs
CWP	Community Work Programme
DAEARD	Department of Agriculture, Environmental Affairs and Rural Development
DBSA	Development Bank South Africa
DMAPC	Disaster Management Planning Advisory Committee
DMM	Deputy Municipal Manager
DPLG	Department of Provincial and Local Government
DWAF	Department of Water Affairs and Forestry
EAP	Employee Assistance Programme
EPWP	Expanded Public Works Programme
EXCO	Executive Committee
HDI	Historically Disadvantaged Individual
HIV	Human immune Virus
HIV	Human immune Virus
HNR	Housing Needs Register
HRD	Human Resources Development
HRM	Human Resource Management
IA	Implementing Agent
ICT	Information Communication Technology
IDP	Integrated Development Plan
IDT	Independent Development Trust
IMATU	Independent Municipal Allied Trade Union
IPMS	Individual Performance Management System
KPI	Key Performance Indicators
KWANALOGA	KwaZulu-Natal Local Governance Association
MCB	Miniature Circuit Breaker
MCPF	Municipal Councillors Pension Fund
MEC	Member of Executive Committee
MEC	Member of Executive Council
MFMA	Municipal Finance Management Act
MIG	Municipal Infrastructure Grant
MM	Municipal Manager
MOA	Memorandum of Agreement



MOU	Memorandum of Understanding
MPAC	Municipal Public Accounts Committee
MPRA	Municipal Rates Act
MUNIMEC	Municipalities and Member of Executive Council Meetings
NDPG	Neighborhood Development Partnership Grant
NERSA	National Electricity Regulator of South Africa
NPA	National Prosecuting Authority
NQF	National Qualification Framework
NRW	Non-revenue Water
OP	Operational Plan
OPMS	Organizational Performance Management System
PDOHS	Provincial Department of Housing
PHC	Primary Health Care
PMB	Pietermaritzburg
PMS	Performance Management
SALAPF	South African Local Authorities Pension Fund
SALGA	South African Local Government Association
SAMWU	South African Municipal Workers Union
SAPS	South African Police Services
SBU	Strategic Business Unit
SCM	Supply Chain Management
SDBIP	Service Delivery and Budget Implementation Plan
SITA	South African State Information Technology Agency
SMMES	Small Medium and Micro Enterprises
SOP	Standard Operating Procedure
STATSSA	Statistics South Africa
UNISA	University of South Africa
VIP	Ventilated Improved Pit Latrine
WSDP	Water Services Development Plan
WSP	Workplace Skills Plan
WSP	Workplace Skill Plan
WWTP	Waste Water Treatment Plan

## CHAPTER 1:

### **Cllr Mzimkhulu Thebolla, Executive Summary and Foreword**

It is my privilege to present the 2023/24 Executive Summary for the Msunduzi Local Municipality. As we reflect on the previous year, there is much to be proud of. Consequently, this has enhanced our sense of purpose as we persist in collaborating with our stakeholders to realize the municipality's vision and mission statements. This report will detail how we performed in relation to the goals we set for ourselves throughout this time. The report will provide our communities and stakeholders with an understanding of the council's accomplishments and performance.

According to Section 46 of the Municipal Systems Act, all municipalities are required to prepare an annual report for each financial year. This includes a performance report that details the municipality's and any service provider's performance during the year in question. This provides an opportunity for performance comparatives to be drawn against the objectives / targets in relation to the previous financial year.

The 2022/23 Annual report which in many ways reflect our service delivery and developmental achievements and challenges, is presented in recognition of our legislative obligation to be an accountable and transparent organisation. The report also describes how these goals were implemented and accomplished in accordance with several pieces of legislation, including sections 121 and 127(2) of the Local Government: Municipal Finance Management Act No.56 of 2003 and section 46 of the Local Government: Municipal Systems Act No.32 of 2000.

The Municipality has progressed significantly in achieving objectives within each of the five major performance categories that apply to local government, which is outlined in this Annual Report:

1. Basic Service delivery and infrastructure development
2. Municipal transformation and development
3. Local Economic Development
4. Municipal Financial viability and management
5. Good Governance and Public Participation

Corrective audit action plans continue to be developed and implemented in accordance with section 131 of the MFMA to address the issues raised by the Auditor General (AG). The audit action plan outlines the underlying issues, intended solutions to address the findings, target dates and timelines, and the status of the progress to date. We want to reassure the Office of the AG that the council will continue work diligently work with management to improve the perspective provided by the AG's findings.

Providing services is a fundamental mandate of our council, as such it shall remain our priority. To ensure that service delivery is implemented effectively, we must ensure that we strike a balance between all areas of performance categories while addressing issues of waste management, energy, water and sanitation. We must continue to reengineer processes that alert us of service delivery challenges with key performance areas focusing on the management of the call centre, revenue collection and rapid response.

Inevitably, the new approach to local government must be developmental and aims to overcome the poor planning practices of the past. The Integrated Development Plan (IDP) is by far the most effective approach to progress that involves the entire municipality and its citizens in identifying the best solutions to achieve positive long-term development.

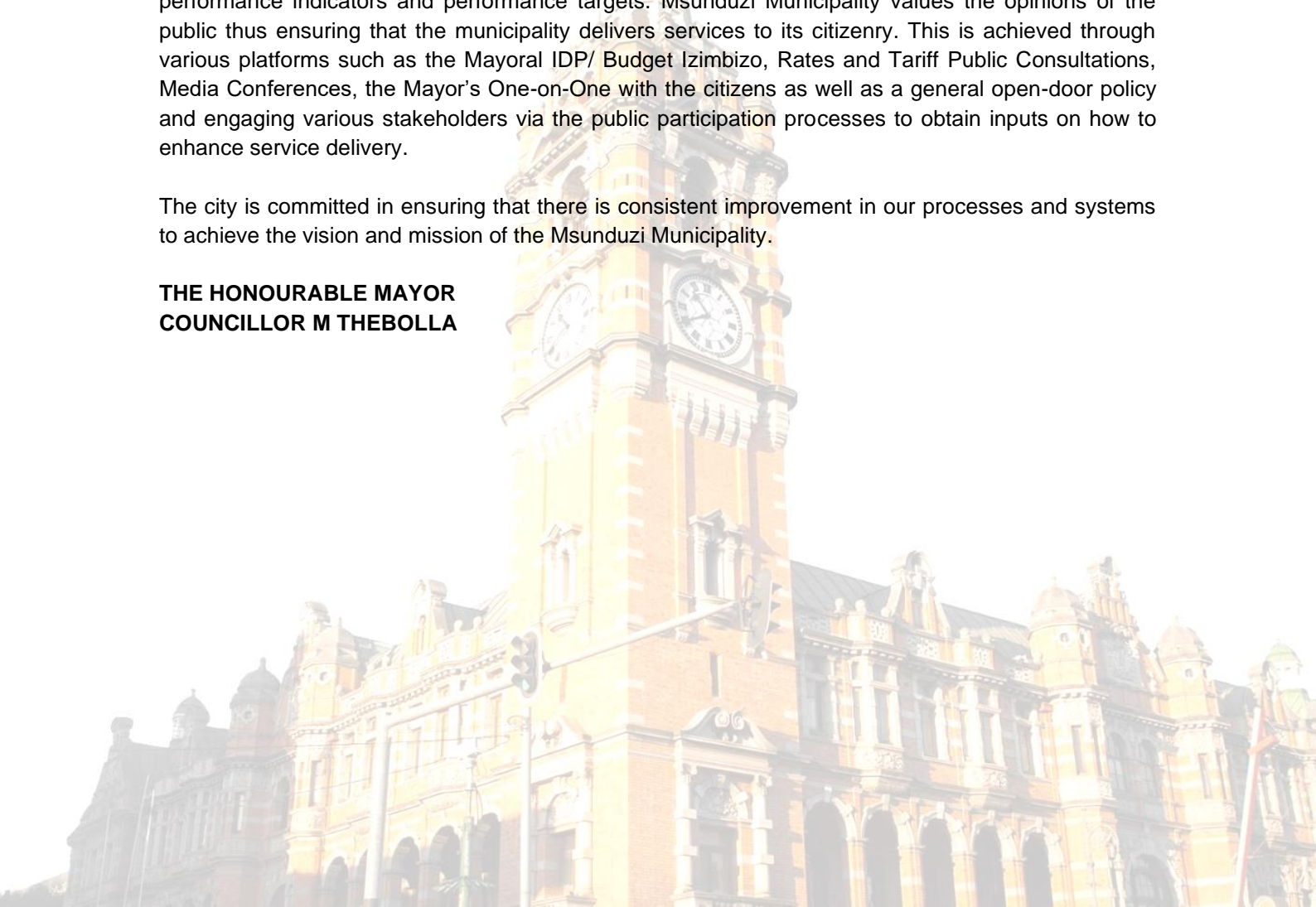
Emanating from the city's vision 2040 which places Msunduzi Municipality at the centre of a safe, vibrant, sustainable, and smart metropolis. Msunduzi continues to seek clearly articulated City Development Strategy (CDS). A growth path directive and a planning instrument, that will help realize a developmental and sustainable Msunduzi Metropolitan Complex and a globally competitive city.

Operation Qoqimali continues to assist the Revenue Management unit and Msunduzi Municipality as a whole, this program assists the revenue collection and enhancement of the Municipality, this will be an ongoing program by the Municipality in relation to Financial Viability

Section 19 of the Municipal Structures Act of 1998 stipulates that municipalities must involve the local community in development, implementation and review of the municipality's performance management system. In particular, the community must be allowed to participate in the setting of appropriate key performance indicators and performance targets. Msunduzi Municipality values the opinions of the public thus ensuring that the municipality delivers services to its citizenry. This is achieved through various platforms such as the Mayoral IDP/ Budget Izimbizo, Rates and Tariff Public Consultations, Media Conferences, the Mayor's One-on-One with the citizens as well as a general open-door policy and engaging various stakeholders via the public participation processes to obtain inputs on how to enhance service delivery.

The city is committed in ensuring that there is consistent improvement in our processes and systems to achieve the vision and mission of the Msunduzi Municipality.

**THE HONOURABLE MAYOR  
COUNCILLOR M THEBOLLA**





## **1.2 FOREWORD BY THE ACTING MUNICIPAL MANAGER 2023/2024**

The vision of the city is to create a safe, vibrant, sustainable and smart metropolis by 2040. Msunduzi Municipality is committed to developing an economic future that is inclusive, diversified and competitive. To successfully realise this goal a strategic approach is required that identifies and nurtures the very best growth opportunities. Proper strategic planning and integrated environmental thinking are also imperative to enable and empower Msunduzi and its surrounds to cope with the demands of future growth and to ensure that all citizens share in the city's prosperity.

The backbone of this approach is the 2024/2025 Integrated Development Plan (IDP), devised to constructively implement the different programmes aimed at guiding future growth. This new focus on the future of the city, has led to several key catalytic and strategic projects that can leverage the city's economic and social potential. The city is re-positioning itself for a new set of challenges and is aggressively implementing new game changers, which are visible large-scale catalytic projects with a huge impact. The timing and sequencing of these projects require balanced implementation with an emphasis on economic development and employment creation.

The Municipality adopted the 2024-2025 IDP/Budget and OPMS process plan on the 30th of August 2023, the key deadlines in the process plan were achieved within the prescribed timelines. Further, as per the process plan, the Draft 2024-2025 IDP review was adopted by council on the 21st of May 2024 and the municipality facilitated the IDP/Budget Mayoral Imbizo's during the months of April and May 2024 in all municipal zones to support this process. President Cyril Ramaphosa has, in accordance with section 49(2) of the Constitution of the Republic of South Africa, read with section 17 of the Electoral act of 1998, determined 29 May 2024 as the date for the 2024 General National and Provincial Elections. Since the IDP Process Plan was approved by Council, provision and adjustments were made to the Corporate Calendar to ensure that the 6th National Election does not impact the approval of the budget process.

The Municipality engaged Sector Departments in municipal processes as part of a consultation process to plan together, to develop a proposal or to advance the needs and requirements of sector departments. They also contribute knowledge, expertise and execution in some instances on the development and planning agenda depending on the priorities. Sector departments provide the relevant information the on provincial sector department's development plans, programmes, budgets, objectives, strategies, and the specific projects aligned to the PGDS and PGDP. This assists in ensuring the alignment of the strategic objectives, strategies, and projects with the IDP process and the alignment of the local, district, provincial and national priorities. It also contributes toward the technical expertise and knowledge to enhance municipal service delivery.

Further, Msunduzi Municipality has been strengthening relations with external stakeholders through the 8 A-side meetings in conjunction with the Pietermaritzburg and Midlands Chamber of Business (PMCB) and the mayor. These meetings are a platform to engage the municipality regarding service delivery challenges, economic growth and development prospects for the city as well as expanding industrial development and establishing an agro-processing precinct. The aim is to strive to attract a considerable number of lucrative investors to ensure economic growth and development. In collaboration with key stakeholders including the community, Amakhosi (Traditional Leaders), Safe City and other spheres of government, this will lead to consistent development to support the Municipality's Integrated Development Plan.

The Provincial Growth Development Strategy identifies the Msunduzi Municipality as a Major Urban Centre, which contributes to the overall economy of the KZN province. During the 2023/24 financial year the municipality continued to contribute to the Provincial Growth and Development strategy by investing in various projects and programmes across the city. To highlight a few the city invested in water and sanitation infrastructure in line with the strategic objective of ensuring availability and sustainability of water and sanitation in our communities. The Jika Joe human settlements project is in line with the strategic objective of creating sustainable human settlements. This project will facilitate the

existence of racially and culturally integrated human settlements, which will also promote citizens to pursue their social, cultural, political and economic goals. It will make meaning full steps in moving people from the margins of poverty into the mainstream economy by providing opportunities for sustainable livelihood and development.

The city has made great strides by partnering with the Eskom and the Development Bank of South Africa (DBSA) to institute initiatives to improve service delivery imperatives. The DBSA has approved funding for meter audits within the city which will largely contribute to increasing the revenue collection rate. In addition to the above, the Chief Financial Officer and her team have introduced a revenue enhancement programme (Operation Qoqimali) of disconnections of water and electricity due to outstanding payments with a target of reducing the Debtors book. The municipality has implemented different strategies to improve the accuracy of billing and debt collection. The strategies implemented include the implementation of meter reading devices, the implementation of two billing cycles and SAP training for staff members performing critical functions.

Given financial, governance and service delivery challenges, during the 2023/24 financial year, the municipality implemented a Financial Recovery Plan (FRP) which was developed by National Treasury. The FRP adopts a strategic, focused approach which is time-bound yet comprehensive enough to ensure that the underlying causes of the challenges are adequately addressed. The FRP will be used as an instrument to guide the municipality to address the financial crisis as well as ensure that the municipality regains its financial health within the shortest timeframe whilst ensuring that all issues which adversely affect the financial health of the municipality are comprehensively addressed.

The municipality received a qualified audit opinion from the Auditor General during the 2022/23 financial year. An audit action plan was devised to address all the audit findings and further, to improve the municipality's audit outcome. All unauthorised, irregular, fruitless and wasteful expenditure incurred during the financial year is subject to forensic investigations. There are various initiatives being undertaken by the municipality to ensure that all matters of emphasis are dealt with accordingly. Further, it is imperative as a municipality that we ensure good governance, analyse strategic challenges facing the city and encourage shared learning partnerships among spheres of government to promote governance of the municipality. The Audit Action Plan was developed and presented at all Council Meetings throughout the financial year to give councillors a chance to have input into the

Given financial, governance and service delivery challenges, the Executive Council of the Province of Kwa-Zulu Natal in 2019 placed Msunduzi Municipality under S139 (1)(b) intervention however, the 2023/24 financial year ended on a positive note for Msunduzi Municipality as on the 30th of April 2024 a letter was received from the MEC indicating that the municipality is now placed under S139 (1)(a) intervention. Finally, hope for this once arduous city.



### 1.3 MUNICIPAL OVERVIEW

Capturing fundamental statistical data linked to the Msunduzi municipality permits the municipality to monitor various developments in key areas that influence the social and economic life of everyone who lives within the Msunduzi. These key statics drawn from StatsSA Census (2001, 2011 & 2022), and community survey (2016) include demographic profile, education level, age profile, employment profile and household income profile of people residing in the municipality. Knowledge of these key areas in turn enhances the municipality's ability to make service delivery decisions that aid in achieving greater social and economic development of the municipality. This was StatsSA first digital census in 2022 with a multi-mode options of data collection including Face to face (CAPI), Telephonic (CATI), or Web-based (CAWI).

Msunduzi local municipality, annual growth rate was 2, 7% from 2011 to 2022. The overview of the demographic profile of the municipality indicates that the population of Msunduzi has been on an incline, having risen from 552 801 people in 2001, to 618 536 people in 2011 to 682 000 people in 2016 and 817 725 people in 2022. This rise puts greater pressure on the service delivery priorities of the municipality,

which includes the provision of adequate housing. In correlation with the increase of population the number of households and household density has also increased. The number of households has increased from

135 311 households in 2001 to 164 625 households in 2011 to 181 584 households in 2016 and to 213 727 households in 2022. This is a positive indication that the municipality continues towards the aim of providing adequate households for all its citizens in line with its growing population.

According to the municipalities educational level statistics, education attainment levels have risen immensely over the past 16 years, especially in the attainment of grade 12 qualifications which increased from 12.1% of the population in 2001 to 39.0% of the population in 2016, and to 43.2% in 2022, however in the attainment of higher qualifications which increased from 6.4% of the population in 2011 to 14.7% of the population in 2016 but decreased in 2022 to 14.6%. In a municipality with 69.7% of its population being of working age in the year 2022, the increase in these areas of educational attainment improves access to employment opportunities and helps sustain an accelerated overall development for most of the population.

To develop credible population and household projections it is important to review existing information together with past and current trends at a provincial, district and local level. Furthermore, the ABM areas have different social and economic compositions. These factors play a role in determining the future population growth in the designated ABM areas. A review of the anticipated growth rates for the next 5 years, 2022 - 2027 is provided below.

The basis of these projections is derived from the historical population growth rates experienced in the municipality between the 2001 and 2011 Census, which is estimated to be approximately 1.1%. This was higher than both provincial and district average which have been below 1%. In calculating the growth rate, each wards rate of growth was calculated and applied over the period and the summation of this is reflected in Table 8. An indication of the medium and high growth rate is also reflected below, but these scenarios are unlikely to be reached in the short term, given that the current growth rate continues to hold around 1%.

Year	Low population Growth 1.1	Medium Growth Rate 2.2%	High Growth Rate 3.3 %
2022	710,737	785,822	853,605
2023	718,697	803,111	879,215
2024	726,746	820,779	905,589
2025	734,886	838,836	932,757
2026	742,924	852,526	950,210

*Derived on Statsa census 2001, 2011 and Community Survey 2016 baseline data.*



## CHAPTER 2: GOVERNANCE

### COMPONENT A: GOVERNANCE STRUCTURES

#### INTRODUCTION TO POLITICAL AND ADMINISTRATIVE GOVERNANCE

Political & administrative governance at Msunduzi Municipality comprises of the Councillors and Senior Managers, respectively; they work together on a day-to-day basis to achieve identified service delivery goals and targets.

#### 2.1. POLITICAL GOVERNANCE

##### INTRODUCTION TO POLITICAL GOVERNANCE

Msunduzi municipality has several political structures which include Full Council, Executive Committee, other Council committees and Committees established to support the Executive Committee. The Speaker is the head of Council, whilst the Executive Committee is chaired by the mayor. The Msunduzi Municipality also has the office of the Chief Whip.

The following Portfolio Committees have been established and are aligned to the Municipality's organizational structure:

- Corporate Services Portfolio Committee.
- Infrastructure Services Portfolio Committee.
- Sustainable Development and City Enterprises Portfolio Committee.
- Community Services Portfolio Committee; and
- Finance Portfolio Committee.

The Municipal Public Accounts Committee (MPAC) is a committee of Council that oversees the expenditure of public funds on behalf of Council and thereby ensures accountability of both the Executive Committee and administration.

#### WARD COUNCILLORS BY POLITICAL PARTY (2023 – 2024)

WARD COUNCILLORS LIST		
WARD NO.	NAME	POLITICAL PARTY
1.	MSOMI KHULEKANI	ANC
2.	NTULI SIBUSISO RICHARD	IFP
3.	MAKHAYE SKHANYISO CYRIL	ANC
4.	ZONDI HAMILTON MLUNGISI	ANC
5.	MBANJWA NKOSINATHI MAXWELL	ANC
6.	MADONDA KWAZIKWAKHE EMMANUEL	ANC
7.	ZUMA BUKELANI EPHRAM	IND
8.	NGUBANE MSHUSHISI AUBREY	IFP
9.	MSHENGU MDUDUZI CASWELL	ANC
10.	NGUBANE THEMBA CYRIL	ANC
11.	ZUMA SANELE RUSSEL	ANC

WARD COUNCILLORS LIST		
WARD NO.	NAME	POLITICAL PARTY
12.	MASOEU NKOSINATHI PATRICK	ANC
13.	MNCWANGO GLADNESS SIBONGILE	ANC
14.	MKHIZE SBUSISO ALFRED	ANC
15.	BHENGU MSAWAKHE	ANC
16.	ZUMA MICHAEL BHEKABANTU	ANC
17.	NDLOVU MPILISI INSTANCE	ANC
18.	BUTHELEZI SIMPHIWE SAMUEL	ANC
19.	NGWENYA PERCIVAL VUSI	ANC
20.	PHUNGULA SIPHIWE	ANC
21.	ZUMA SBONGUMUSA	ANC
22.	ZONDI THEMBINKOSI	ANC
23.	PHUNGULA DUMISANI BERNARD	ANC
24.	NKABINI SINOTHI JEROME	ANC
25.	KHANYILE REGINALD XOLANI	DA
26.	STRACHAN ROSS BRYAN	DA
27.	KEMP HAROON DANIEL	DA
28.	RENISHA SINGH	DA
29.	MADLALA SPHAMANDLA SYDNEY	ANC
30.	SOOBIAH RACHEL	DA
31.	AHMED ROOKSANA	DA
32.	MIDDLETON GARTH FREDERICK WESLEY	DA
33.	REDDY SURAYA	DA
34.	RAM ROY	ANC
35.	DLAMINI SANDILE WELLINGTON	ANC
36.	ROBERTS DOUGLAS LESLIE	DA
37.	ELLIOT EDITH	DA
38.	DLAMINI GODMAN NKOSIVELILE	ANC
39.	MKHIZE MBUSISWA HENCEFORT	ANC
40.	NGUBO JABULILE JOYCE	ANC
41.	ZUMA BUSANI EDWARD	ANC

**PROPORTIONAL REPRESENTATION COUNCILLORS BY POLITICAL PARTY (2023 – 2024)**

<b>MSUNDUZI MUNICIPALITY PR COUNCILLORS LIST</b>		
	<b>NAME</b>	<b>POLITICAL PARTY</b>
1.	THEBOLLA MZIMKHULU MESHACK ( <b>The Mayor</b> )	ANC
2.	MKHIZE MXOLISI THEOPHILUS ( <b>The Deputy Mayor</b> )	ANC
3.	NGCOBO ZANELE PRINCESS	ANC
4.	MSIMANG NOKUTHULA PRUDENCE	ANC
5.	SOKHELA NTOMBIZETHU PRECIOUS	ANC
6.	NHLABATHI BONGUMUSA CYRIL	DA
7.	STRACHAN ROSS BRYAN	DA
8.	NTOMBELA THINASONKE DENNIS	IFP
9.	PHAHLA PHUMELELE	ABC
10.	MBONA BONGANI DUM'SANI	EFF
11.	MAJOLA NOMAGUGU EUNICE ( <b>The Speaker</b> )	ANC
12.	DLAMINI SANDILE WELLINGTON ( <b>The Chief Whip</b> )	ANC
13.	MAGUBANE ZWELINJANI HENRY ( <b>MPAC</b> )	IFP
14.	DLAMINI THOLAKELE IGNETIA	ANC
15.	MKHIZE DORCAS SIBONGILE	ANC
16.	SITHOLE PHILISIWE	ANC
17.	PHUNGULA VICTORIA MAVIE	ANC
18.	MKHIZE THANDIWE	ANC
19.	LYNE SANDRA PATRICIA	DA
20.	MAJOLA SIBONGISENI JEROME	DA
21.	NGUBO ZINHLE	DA
22.	CHONCO SIBUSISO DESMOND	DA
23.	PHUNGULA NOMATHEMBA	DA
24.	MAPHANGA PRETT NELISIWE	IFP
25.	NTOMBELA THANDANAM DESMOND	IFP
26.	NDLOVU NOMFUNDO	IFP
27.	SHEZI MBONGENI	IFP
28.	MKHIZE BHEKUKWENZA ALLISON	IFP
29.	GCABASHE SANDILE	ABC
30.	NIEMAND REINUS	ACDP
31.	DLELA NOMALADY ELEANOR	AIC



MSUNDUZI MUNICIPALITY PR COUNCILLORS LIST		
	NAME	POLITICAL PARTY
32.	NDLOVU SINENHLANHLA LOVE-JOY	JEP
33.	ADAMS RANDAL JOHN	PA
34.	MKIZE BEATRICE NOMBUYISELO	EFF
35.	MNCWABE STANLEY NTUTHUKO	EFF
36.	CELE THOLAKELE NELISIWE	EFF
37.	<b>VACANT</b>	
38.	NGCOBO AYANDA BRENDA	EFF
39.	MNCUBE NOMUSA WENDY	EFF
40.	SITHOLE SIBONISO	EFF
41.	MPULO SANELE PROTAS	EFF
42.	MZILA THEMBILE PRECIOUS MEMORY	EFF

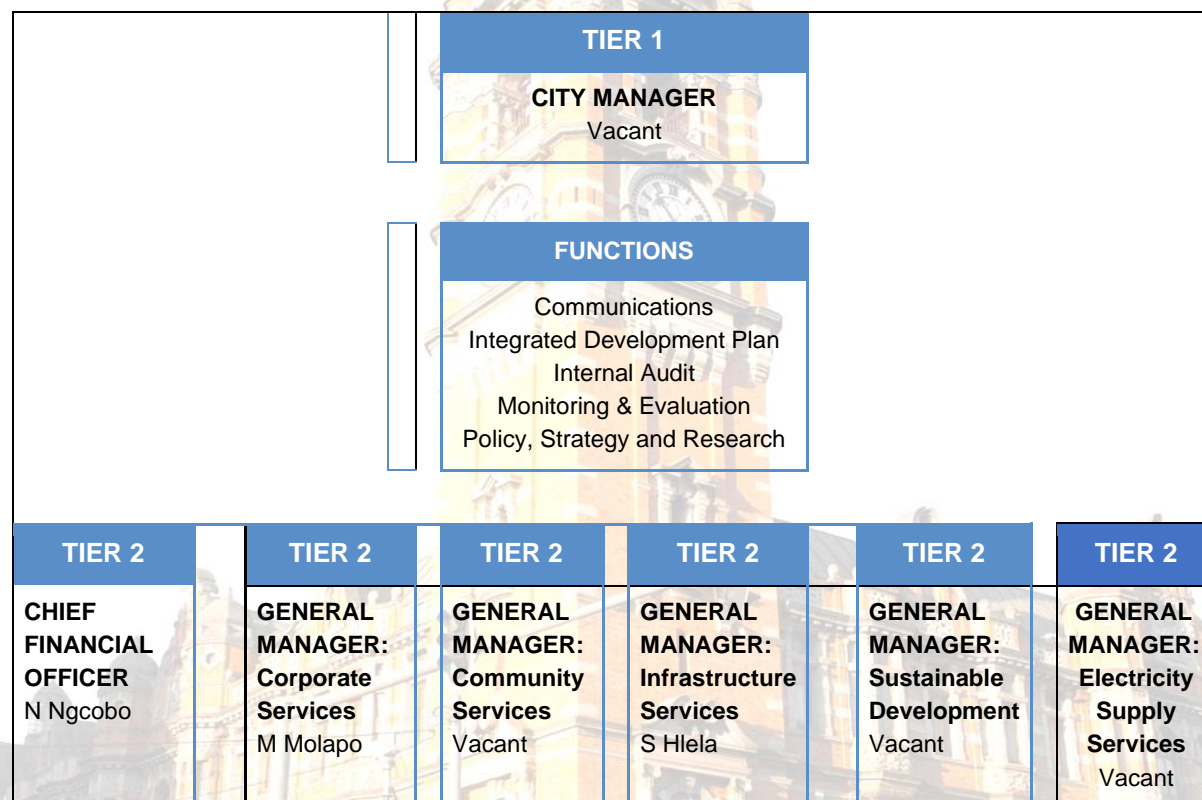


## ADMINISTRATIVE GOVERNANCE

In addition, the five Business Units that mirror the committee portfolios also report to the City Manager. These Business Units, each headed by a General Manager, ensure that services are delivered to the people of the Msunduzi Municipality. They are:

- Infrastructure services.
- Community services.
- Sustainable Development and City Enterprises.
- Budget and Treasury Office
- Corporate services
- Electricity Supply Services

## TOP ADMINISTRATIVE STRUCTURE



## **COMPONENT B: INTERGOVERNMENTAL RELATIONS**

### **INTERGOVERNMENTAL RELATIONS**

## **COMPONENT B: INTERGOVERNMENTAL RELATIONS**

### **INTRODUCTION TO CO-OPERATIVE GOVERNANCE AND INTERGOVERNMENTAL RELATIONS**

Note: MSA S3 requires that municipalities exercise their executive and legislative authority within the constitutional system of co-operative governance envisaged in the Constitution S41.

Msunduzi has an Intergovernmental relations function that is responsible for promoting and facilitating effective and efficient intergovernmental relations between the National, Provincial, and local governments. Msunduzi participates in structures that have been established to ensure cooperative governance towards fast tracking integrated service delivery. The Intergovernmental relations function provides support to the Mayor and the Municipal Manager through facilitating inter-sphere and inter-sectoral intergovernmental cooperation.

### **PROVINCIAL INTERGOVERNMENTAL STRUCTURE**

Provincial intergovernmental structures include SALGA, MUNIMEC, Technical MUNIMEC, Premier's Coordinating Forum (PCF), and the Local Government Communicators Forum. Through the effective cooperative governance and intergovernmental relations, the following projects are in place:

- Vulindlela Bulk Water Supply Scheme
- Umkhomazi Water project
- Darville wastewater treatment plant
- Disaster response funding
- Electrification of Informal Settlements
- Expanded Public Works Programme
- Integrated Public Transport network.
- Human settlements housing
- SMME funding programme

### **RELATIONSHIPS WITH MUNICIPAL ENTITIES**

The municipal entity (Safe City) has a legally constituted board. The board approves the business plan and the associated budget for the entity. These documents are submitted to the municipality for approval. The business plan outlines the Key Performance Area and Indicators (KPAs and KPIs). The (KPAs and KPIs) are included in the SDBIP of the municipality. The delivery on the milestones is monitored monthly by the submission of a monthly report and this report is submitted to all relevant municipal committees for review. An annual report together with audited financial statements of the entity are submitted to the municipality for consideration and approval.



## DISTRICT INTERGOVERNMENTAL STRUCTURES

Municipalities are coordinated at District Level through the District Development Model. The following are existing structure that Msunduzi participates in:

- Political Hub
- Technical Hub
- Justice and Community Safety
- Economic and Infrastructure Cluster
- Governance and Administration
- Community and Social Cluster
- IDP Representatives Forum
- Communications Forum
- LED Forum
- Tourism Forum



## COMPONENT C: PUBLIC ACCOUNTABILITY AND PARTICIPATION

### PUBLIC MEETINGS

#### IDP PARTICIPATION AND ALIGNMENT

##### IMBALI ZONE 3 (WARDS 13, 14,15,17, 18, 19, 41)

Community Need as per request	Community needs survey collected (
VIP Toilets	55
Water	95
Roads	82
Fixing of Streetlight	34
Pothole repairs	26
Job Opportunities	109
RDP Houses	98
Youth Programmes	16
High Rates	9
Sanitation	62
<b>TOTAL</b>	<b>197 COLLECTED</b>

#### Zone analysis

During the Mayoral Imbizo (Public Participation) in zone 3, we managed to collect **197** community needs survey forms. **Job opportunities** are highly sought in the Imbali Zonal area, where 109 residents have asked for job opportunities to be made available to the community. The community's problems with **water delivery** and **road repairs** were also mentioned. They rely on water tankers to supply water because there isn't water in some places in the zone. Because certain places are impoverished, the community has also asked for RDP Houses. Other concerns include **high rates, youth programs, VIP toilets, and sanitation services.**

## EDENDALE ZONE 2 (WARDS 10, 11, 12, 16, 20, 21, 22, 23,24)

Community Need as per request	Number of requests made
Roads (Pothole Repairs)	63
Electricity	48
Water	26
RDP Houses	70
Sanitation	57
Streetlights	40
ID	39
Sports field	28
Community hall	12
<b>TOTAL</b>	<b>174 COLLECTED</b>

### Zone analysis

174 Survey questionnaire forms were collected during the Edendale Imbizo held in Dambuza sports field. The highest need recorded in Edendale was a need for **RDP Houses and Road repairs**. The community a number of people that do not have **Identity Documents** which results in them not receiving assistance with social grants.

## VULINDLELA ZONE 1 (WARD 1 – 9 AND 40)

Community Need as per request	Number of requests made
Electricity	133
Roads and Bridges	91
Job Opportunities and Youth Training	77
Water	107
RDP Houses	17
Sports field	5
<b>TOTAL</b>	<b>163 COLLECTED</b>

### Zone Analysis

Public Participation in Vulindlela Zone 1 had 163 community needs survey collected. The Issue of **electricity and water** has been a burning issue for the past 3 financial years. Certain areas in Vulindlela have suffered from the load reduction issue, which has also caused certain enterprises to operate at a loss. The Vulindlela area contains a lot of subterranean and mountain water that communities may access, but there have been long-standing water problems in this area, and people there rely heavily on water tankers. Most roads in Vulindlela are gravel and there is a shortage of bridges, the community has requested the **re-graveling and taring of roads and building of bridges**. People in the Vulindlela area, who are living below the poverty line have requested for **job opportunities and youth training for youth development** because of the high cost of living.



#### NORTHEN AREA and CENTRAL ZONE 4 (WARD 25, 28, 30, 32, 34, 29, 31)

Community Need as per request	Number of requests made
RDP Houses	87
Electricity	36
Roads Potholes	70
Job Opportunities	103
Sports Field	65
Youth Centre	23
Agricultural Assistance	1
Clean Area	50
VIP Toilets	72
High Rates	94
<b>TOTAL</b>	<b>157 COLLECTED</b>

#### Zone analysis

During the Mayoral Imbizo in the Northern areas, we managed to collect 157 community survey. The Community of Northern Areas and Central Area have indicated that they need more job opportunities to be provided to them. Sixty-two percent (62%) of people bemoaned the exorbitant rates they had to pay and requested for a reduction from the municipality. Additionally, the community has also requested that **RDP houses and VIP toilets** be constructed. Furthermore, the community requested for the **rehabilitation of sports fields** and the **repair of potholes**.

#### METRO STATUS

	IMBALI	EDENDALE	VULINDLELA	NORTHEN AREA
YES	37	95	15	57
NO	18	108	48	17
NO RESPONSE	11	57	63	25

#### Metro Status Analysis

With the Metro status Questionnaire, 551 forms were collected. Some members of the community of uMsunduzi Municipality do not understand what it means to be a Metropolitan Municipality hence the high number of blank forms. However, we have received a positive number of people who would like to see Msunduzi attaining a Metro Status.



## **COMPONENT D: CORPORATE GOVERNANCE**

### **RISK MANAGEMENT**

The risk management activity derives its mandate from the Section 62 (1) (c) (i) of the Municipal Financial Management Act, Act 56 of 2003 (MFMA). It calls for the Accounting Officer to take all reasonable steps to ensure that the municipality has and maintains effective, efficient, and transparent systems of financial, risk management and internal control. The risk management activity is further guided by the best practices such as ISO and King VI Report. The principle 11 of King IV Report recommends that the Municipal Council should provide risk governance in a way that supports the municipality in setting and achieving its strategic objectives.

In the past year, the Municipality strengthened its risk management processes through ensuring that the Risk Management Committee guides the implementation and monitoring of the risk management framework. The strategic risk register was reviewed and monitored as well as discussed at the relevant oversight structures. The management of the identified risks is a continuous process. At the moment these risks have not moved to the desired level.

The Municipality has noted the need to further capacitate its risk management structures with an intent to instil a mature risk culture, as a result more resources will be diverted towards this area. The Municipality has made continuous efforts to improve its processes through engaging National and Provincial Treasuries.

The Risk Management Committee (RMC) comprises of independent external chairperson and member of the executive management. In the past year, the RMC held three regular times. The Chairperson of the RMC shared his reports with the Audit Committee, wherein the latter is comprised of independent external members.

While there are pockets of improvements, there is still a lot that needs to be done in order to realise the full value proposition of risk management processes. In the new financial year, the focus is going to be more on integration, accountability and effective reporting.

### **ANTI-CORRUPTION AND FRAUD**

Forensic investigation is firstly a recognized science. Forensic investigation is an in-depth, meticulous process, systematic gathering and analysis of all documents, transactions, systems, relevant legislation, policies and other objects, searching for the truth using specialized skills and expert knowledge and the application of scientific investigation methods and techniques, to lawfully discover, collect, prepare, identify and present evidence which can be presented to a court of law, disciplinary proceedings / tribunal set up by an organization.

The primary purpose is finding a positive solution to a crime or offence or transgression or irregular conduct. The forensic investigation result in the presentation of the outcome of the investigation, whether in a court of law for criminal, civil or administrative proceedings, or at a disciplinary hearing.

The intention of any investigation is to establish what happened. The investigator does not rely on presumption but proves the crime or incident by means of evidence.

The main purpose of investigation is to trace offenders by using scientific techniques or approaches, or to detect alleged offenders by furnishing scientific proof of their involvement in the crime.

## **SUPPLY CHAIN MANAGEMENT**

The Msunduzi Municipality's Supply Chain Management unit is a support function, it is mandated in terms Section 111 of the Municipal finance Management act

To provide a mechanism to ensure sound, sustainable and accountable supply chain management within Msunduzi Municipality, whilst promoting black economic empowerment, which includes general principles for achieving the following socio-economic objectives:

To stimulate and promote local economic development in a targeted and focused manner

To facilitate creation of employment and business opportunities for the people of Msunduzi Municipality with reference to B-BBEE

To promote the competitiveness of local businesses, to increase the small business sector access, in general, to procurement business opportunities created by Council

To strive to ensure that the objectives for uniformity in supply chain management systems are maintained.

### **Risk Management & Performance Management**

A SCM policy and procedures database that ensures compliance and monitoring of compliance with the SCM regulations and processes has been developed and implemented. The database enforces the accountability to all individuals involved in SCM and to ensure that SCM processes are independently monitored to ensure that the SCM policy is followed, and desired objectives are achieved.

There is a proposed sub- unit with SCM that will directly with risk in supply chain as well management of records

### **Monitoring and Contract Administration**

In terms of section 116 (2) of the MFMA the accounting officer of a municipality must -

“Take all reasonable steps to ensure that a contract or agreement procured through the supply chain management policy of the municipality or municipal entity is properly enforced; monitor on a monthly basis the performance of the contractor under the contract or agreement; establish capacity in the administration of the municipality to assist the accounting officer in carrying out the duties and to oversee the day-to-day management of the contractor under the contract or agreement;”

Therefore, a Contract management Office (monitoring) within the Supply Chain Management unit was established in order to adhere to the above act. The Contract Management Monitoring Section within the SCM Unit has been identified as a critical vehicle to benchmark between Project Management and Delivery against all awarded contracts.

Contract Management is foundational pillar towards a proactively managed and service centric supply chain management organization. Properly managed contracts can ensure that services are delivered within specification and at the agreed cost.

Contract Management is a sub-unit within Supply Chain Management delegated with the duties pertaining to the dispensation of processes associated with monitoring compliance with standards, procedures, regulations and specifications encompassed in Procurement Regulations with regards to the contract's enforcements, preparing and presenting investigational and qualitative reports.

**To fulfil these mandates some of the activities the section embarks on are.**

- **Stakeholder Management**

Engaging with all relevant stakeholders, to ascertain the complexity and experience within the contractual obligations.

- **Compliance Monitoring & Reporting**

Reviews and report on how SCM, service providers and the department are performing against set standards and metrics, provides insight into how policies are followed, and identifies areas



of opportunity to drive value through process efficiencies, and verification of variations requested by user departments.

- **Supplier Performance**

Regular site visits and attend progress meetings which allow systematic management of supplier performance and building of work relationships to optimize the value for money in agreed deliverables throughout the project execution.

- **Challenge**

- The unit is not fully recognized as a functional office and often misunderstood by the rest of the organization as to its responsibility within Supplier Performance management context
- Inadequate SCM system to synchronize reporting and enhance performance indicators e.g. Coordination of information for the generation of monthly reports on Awarded Contracts is not automatically loaded at the point of letter of award during acquisitions process which normally cause distortions and rendering potential delays in the report generation at times.
- Information management processes and procedures across functional structures are not aligned e.g., dissemination of resolutions regarding contract variations are delayed at times
- Project and Contract Management systems are not properly in place to mitigate risk of poor performance.
- Appetite declines by vendors in doing business with the municipality because of delays in payment.
- Contract not renewed in time leading to unwarranted extensions of contracts which has the potential to lead to AG findings.
- Lack of clear guide from legislation in terms of promoting local Economic development.

### **Suppliers Database (FRONT DESK) & Information Management**

The database system has been given much needed attention considering the migration to SAP system. Currently the SAP system files in vendor data and ensure that duplication and redundant files are flag for deletion to ensure that when credit payment information is uploaded it links to authentic vendor information. The vendor banking details are change as per CSD verification, which reduce fraudulent payment of suppliers.

The CSD is used to verify the information especially about SCM regulation 44, regarding the prohibition of awards to persons in the service of the state which had been a serious concern as per the Auditors Generals findings from the last report.

SAP system is being re-implemented to ensure that information management is catered regarding the analysis of historical procurement spending. This would assist in the demand management processes to ensure that Msunduzi Municipality factors in cost effectiveness as it procures goods, services and/or works as outlined through S217 of the RSA Constitution.

### **Challenges: Supplier Database**

- Supplier Records missing i.e., some database forms cannot be accounted for in the filing system.
- Poor document management system, i.e., the filing system is not user friendly when it comes to retrieving data.
- Lack of understanding the SCM legislative reforms i.e., Suppliers that do not understand the rationale behind submission of original documents when submitting Database forms.

### **Challenges: Information Desk**

- Frustrated Suppliers who expect to be given work opportunities irrespective of the evaluation outcomes applicable
- Suppliers who buy tender documents 30 minutes before the Tender briefing meeting.
- Collusive practices between Suppliers and Officials that create expectations e.g., suppliers will receive information from municipal officials pertaining to Bids before the advertisements are even released for print media.



## **Training of SCM Practitioners and Bid Committees**

The municipality do train SCM Management, SCM practitioners and Bid Committee members on new regulations or any other developments, in the 23/24 FY the municipality relied mainly on trainings provided by treasury, MISA and COGTA due to budget constraints.

## **Logistics management**

Stores will endeavour to minimize and reduce stock holdings. This can be achieved by working closely with the Business Units in planning and execution of projects that involved procurement activities as well. Part of logistics management is to establish and implement appropriate standards of internal control and warehouse management to ensure that goods placed in stores are secure and only used for the purpose for which they were purchased; regular checking of stock; and monitoring and review of the supply vendor performance to ensure compliance with specifications and contract conditions for goods or services.

The preparation and planning for the year-end inventory count started on 15 June 2023 when Central Stores was closed for undertaking inventory count. The Warehouse was completely shut down and no issues and delivery of goods took place, only emergencies were attended to.

The purpose of conducting an inventory count is to verify and ascertain and benchmark the inventory records as reflected by the computer system and that of the physical inventory on hand. During the inventory count variances were identified, adjusting entries were processed into the SAP system to align the physical inventory (bin balance) to that on the SAP/ computer system. The following two inventory accounts were therefore credited and debited as inventory losses and inventory gains:

- 2310000000 INVENTORIES: LOSSES
- 2810000000 INVENTORY GAINS

The inventory count proceeded smoothly with every member of the team demonstrating his or her efforts and energy in achieving a well-run physical count of inventory. The counting team comprised of Municipal staff members (Store men & Store Assistants).

The other desirable target for the inventory count is to rectify and address few issues i.e.

- The material number duplication
- Doubled Storage location of material
- Identify and rectify inventory count document where material was appearing on more than one counting document.
- To sort and arrange material storage location or bin.

With the magnitude of inventory levels and volumes of material that are kept at Stores; it became evident that for a proper and successful inventory count to take place, more manpower and time needed is required. The process involved doing count even on weekends to meet the target; it took us approximately 14 days to finish the entire process.

The counting process flow involved the physical counting of inventory where each bin is counted and where huge variances are noticed after capturing, verification is done.

The counted stock sheets were then checked and verified by a Manager Logistics and before they were handed in for capturing.

During the process, several issues were identified and addressed before the adjustment took place. These issues involved checking duplicates of materials, inventory that appear on more than one counting sheets, material that also appear on several inventory locations.

The regular or cycle count is a needed because the outcome of this count will yield positive results going forward, in that, the proper monitoring of inventory and evaluation of inventory will reflect the true value of inventory on hand at any given time.

The new financial system (SAP) can provide useful inventory information i.e. ABC analysis of cycle counting see attached annexure 'C' of this report. In the new financial year 23/24, the stock will be counted regular using the ABC analysis cycle counting. The inventory is classified based on their value and **ABC analysis** is a system for inventory control used throughout the materials management. Whatever sort of items on an inventory it is used for, the approach works by setting all of them into distinct categories. Therefore, ABC analysis is a system of categorization, using three classes, of which each class has a management control.

The ABC in ABC analysis, as known as ABC Classification, refers to the three classes or categories used in the system. The first, A, is the category for items that are outstandingly important, or critical. The second, B, is the classification for items of average or middle importance. Finally, category C is the designation for relatively unimportant items. As a basis for a control scheme, each class ought to be handled in a different way. As you might have guessed, more attention will usually be devoted to category A item, with less to B and still further to C.

**Inventory is valued on the Weighted Average costing method per location and is VAT exclusive.**

All variances have been checked and validated for authenticity as well as reasonableness by the store man and signed off by the Store manager as proof of verification. The following entries were processed into the SAP system:

<b><u>INVENTORY LOSS AND GAINS - GENERAL LEDGER ACCOUNTS: END OF JUNE 2023</u></b>			
	<b>Gain</b>	<b>Loss</b>	<b>Net Gain/(Loss)</b>
June 2023 stock count (Annexure A)	6 301 964,44	-8 487 307,34	-2 185 342,90
	<u>6 301 964,44</u>	<u>-8 487 307,34</u>	<u>-2 185 342,90</u>

#### **Obsolete stock write-off**

<b><u>INVENTORY OBSOLETE / DAMAGED STOCK: END OF JUNE 2023</u></b>		
<b>Account description</b>	<b>Account number</b>	<b>Amount</b>
INVENTORY: WRITE-OFF	2370000000	-14 160,10
<b>Inventory loss for the year</b>		<b>-14 160,10</b>

The supporting documentation for these changes in terms of Inventory losses and Inventory gains is attached in this report as annexure "A & B".

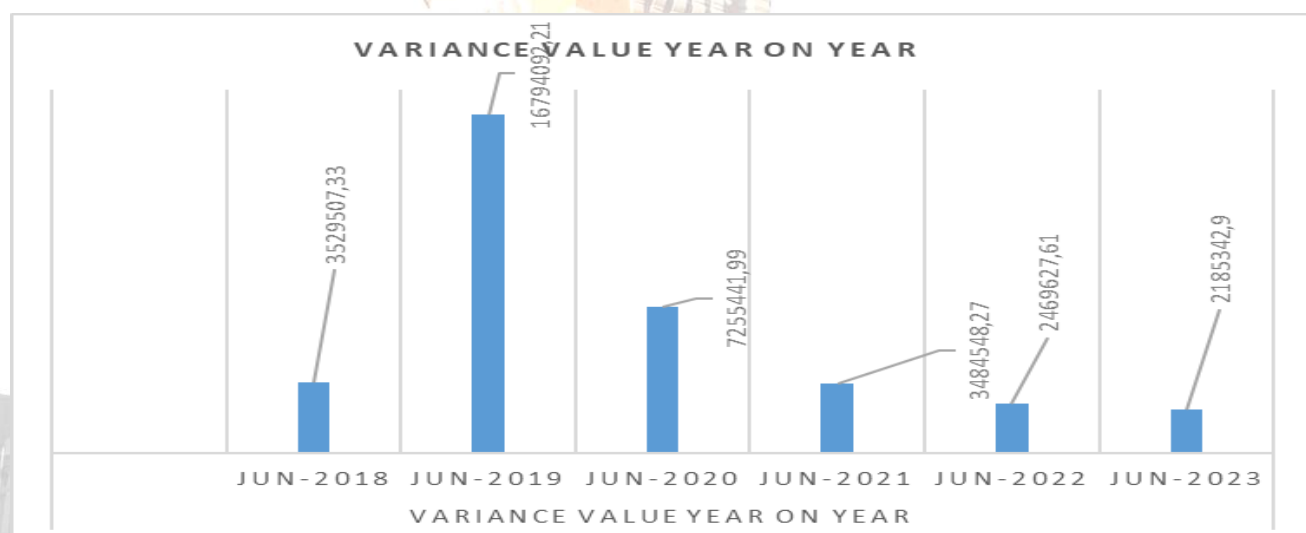
Below are the inventory movements for the past four periods.

STOCK MOVEMENT ANALYSIS OVER PAST 4 YEARS										
YEAR	OPENING STOCK		STOCK RECEIPT		STOCK ISSUES		CLOSING STOCK		YEAR STK MVT	YEAR STK MVT %
2023	74 931 020,44		233 224 510,41		197 709 387,95		110 446 142,90		35 515 122,46	47,40%
2022	66 189 663,62		134 417 567,84		125 676 211,02		74 931 020,44		8 741 356,82	13,21%
2021	59 124 074,69		117 405 614,27		110 340 025,34		66 189 663,62		7 065 588,93	11,95%
2020	51 865 861,87		82 477 972,320		75 219 759,50		59 124 074,69		7 258 212,82	13,99%

Inventory balances for the past three periods.

INVENTORY VALUE BALANCES FOR THE PAST THREE YEARS				
GL ACCOUNT	30-Jun-21	30-Jun-22	30-Jun-23	
300000000	33 401 053,13	41 310 862,20	55 549 249,09	
307000000	32 788 610,49	33 620 158,24	54 896 893,81	
	<b>66 189 663,62</b>	<b>74 931 020,44</b>	<b>110 446 142,90</b>	

Variance value year on year. We endeavour to improve the controls to realize the minimum net variance every year.





### **CORRECTIVE MEASURES IN REDUCING VARIANCES:**

There has been continuous effort to reduce stock losses over the years, yet there are still obvious challenges that are there. Some of those are as follows:

Shortage of staff in issuing of stock, they tend to work under pressure that might lead to human errors. Although there has been introduction of review of issue slips to correct errors. We still believe some errors may remain undictated/corrected. Additional staff will assist in addressing the above-mentioned issues. However, we also require additional guard to be stationed at dispatch section to also endorse issue slips.

Theft - with the additional guard we can reduce to a minimum the shrinkage that is caused by theft.

Unit of measure – the stock needs to be bar coded, currently it is ensured that on receipt and shelving of stock, unit of measure is written for store man to know on issuing of stock.

The issuing of stock during standby will need to be issued against the store's reservation. This will assist in avoiding a situation where at times stock not being captured in the system.

To avoid errors in capturing stock sheets, the stock sheet is reviewed by manager and stores controllers before being captured if there are any errors. Recount is performed. Staff roles and responsibilities implemented, especially at the Receiving and dispatching section.

At receiving section Stores Controller to counter check and sign for all delivery.

### **FUEL**

The Council has invested on the electronic fuel management system. All Council vehicles are now installed with a gadget that monitors all fuel transactions. The system is now in operation and the reports are generated using the system are as follows:

- Detailed dispense transaction (per site)
- Hourly fuel grade total (per site)
- Monthly fuel grade total (per site)
- Monthly volumes (per site)
- Dispensed transaction total (per site)
- Detailed pump attendee authorization with name
- Vehicle site extract
- Detailed pump authorization (with vehicle information)

Any suspicious transaction is brought to the attention of Internal Audit for their action.

There has been some recognition of cost reduction potential on fuel issues and fuel purchases because of the new fuel management system. The consumption levels have steadily decreased. The investment on the fuel management system will provide more accurate cost controls and reporting. Reduce errors and human intervention when generating reports. Also help by providing real time fuel information as and when required. In the future the departments will be provided and advised on the litres each vehicle is consuming and frequency of refuels.

This computer system is also assisting Msunduzi Municipality with the following control measures:

- Secure fuelling environment
- Controls pumps
- Minimum or no human intervention
- Fuel volume reduction
- Maximum accuracy
- Improved fuelling efficiency
- Reduced admin resources
- Accurate transaction information

### **AUTOMATIC TANK GAUGING**

Now the tank dipping is done manually, where we use dip sticks to measure the fuel volume in the tank. The contract was awarded to have the to have our fuel tanks fitted with the Automatic Tank. This was going to assist in having our tanks remotely read and removing the Manual dipping at the sites. However, the after the supplier awarded the project did a pressure test on our tanks, they indicated that it is not possible to have this system on them because of their condition.

There are nine (9) fuel sites where fuel is stored and issued, and they are within the jurisdiction of Msunduzi Municipality. Our bowsers are all fitted with the fuel management system.

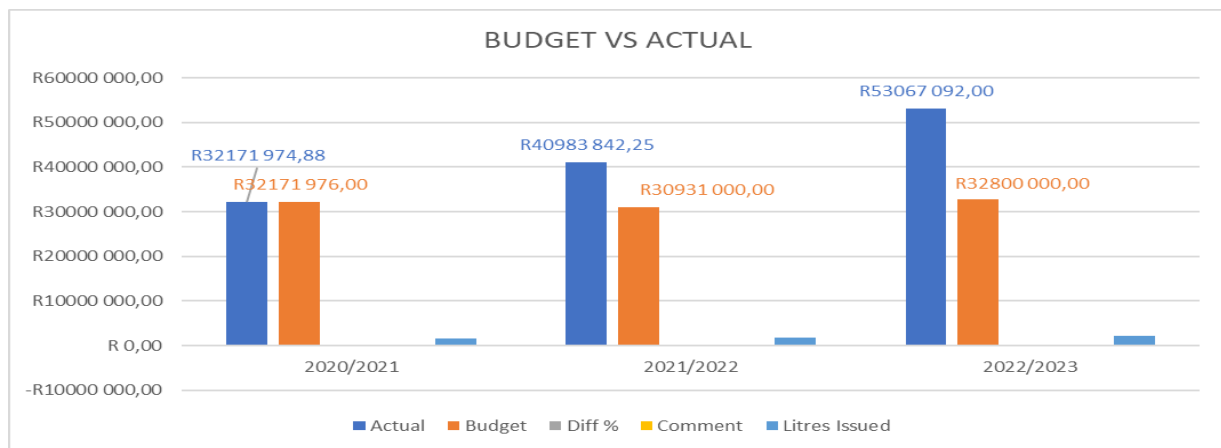
The table below indicates the location of fuel sites, the tank capacities and product types in terms of Diesel and Petrol.

<b>Depot</b>		<b>Diesel</b>	
<b>Petrol</b>			
1.	FIRE STATION, 324 Pieter -Maritz St	1 x 4500 Litre	1 x 4 500 Litre
2.	PARKS Princess Margaret Dr Alexander Park	1 x 9000 Litre	1 x 9 000 Litre
3.	DUOLL RD, 30 Duoll Rd,	1 x 23 000 Litre	1 x 14000 Litre
4.	333 CHURCH STREET Recommended Type of Vehicle-Rigid Access	No Diesel	1 x 9000 Litre
5.	ELECTRICAL DEPOT (Tank overhead Diesel) 111 Havelock Rd	1 x 4500 Litre	1 x 9 500 Litre
6.	TRAFFIC, 121 Washington Rd	No Diesel	1 x 23 000 Litre
7.	LANDFILL SITE (Tank Overhead), New England Rd	1 x 9000 Litre	No Petrol
8.	Fire Oribi, Oribi Rd	1 x 9000 Litre	No Petrol
9.	50 Otto's Bluff Road, Woodlands	1 x 4500 Litre	No Petrol

### **BELOW INFORMATION WAS DRAWN FROM THE NEW FUEL MANAGEMENT SYSTEM**

20/21 F/Y there was no overspending as the budget and actual were equal at R32 million, however the 21/22 budget was exceeded, this is due to budget cut by the municipality, yet the service delivery needed to be done hence the overspending. 22/23 shows a huge increase in variance of overspending, this is due to increased municipality fleet and huge price hikes on fuel in the recent years, hence such huge increase in actual expenditure.

**FIG 2: FUEL BUDGET VS ACTUAL 3 YEARS**



FUEL MANAGEMENT (BUDGET VS ACTUAL)					
Year	Actual	Budget	Diff %	Comment	Litres Issued
2020/2021	R32 171 974,88	R32 171 976,00	0%	No overspending	1 625 688,00
2021/2022	R40 983 842,25	R30 931 000,00	-33%	Overspending	1 853 101,45
2022/2023	R53 067 092,00	R32 800 000,00	-62%	Enormous overspending	2 246 999,85





## BY-LAWS

### INTRODUCTION TO BY-LAWS

The KPA for the review of Bylaws in the 23/24 FY was for 5x Bylaws being the Rules of Order Bylaws, the Street Trading Bylaws, the Public Health Bylaws, the General Bylaws, the Crematoria Bylaws. At mid-term, the Crematoria Bylaws were replaced by the Library Services Bylaws. Resulting in the targeted performance being exceeded, two additional Bylaws were reviewed, being the Public Open Spaces Bylaws and the Market Bylaws.

Newly Developed	Revised	Public Participation adopted prior to adoption of By-laws (Yes/No)	Dates of Public Participation	By-laws gazette (Yes/No)	Date of Publication
n/a	Credit Control and Debt Collection Bylaws	Yes	26 August 2022	Yes	2 May 2024
n/a	Electricity Bylaws	Yes	26 August 2022	Yes	2 May 2024
n/a	Water Services Bylaws	Yes	26 August 2022	Yes	2 May 2024
n/a	Tariff Bylaws	Yes	26 August 2022	Yes	2 May 2024
n/a	Indigent Bylaws	Yes	26 August 2022	Yes	2 May 2024
n/a	Property Rates Bylaws	Yes	26 August 2022	Yes	2 May 2024
n/a	Rules of Order Bylaws	No	12 January 2024	No	n/a
n/a	Street Trading Bylaws	Yes	8 September 2023	No	n/a
n/a	Public Health Bylaws	No	28 June 2024	No	n/a

Newly Developed	Revised	Public Participation adopted prior to adoption of By-laws (Yes/No)	Dates of Public Participation	By-laws gazette (Yes/No)	Date of Publication
n/a	General Bylaws	Yes	8 September 2023	No	n/a
n/a	Library Services Bylaws	Yes	8 September 2023	No	n/a
n/a	Market Bylaws	Yes	8 September 2023	No	n/a
n/a	Public Open Spaces Bylaw	Yes	8 September 2023	No	n/a
Impoundment of Animals	n/a	Yes	26 April 2024	No	n/a
n/a	Waste Management Bylaws	No	n/a	No	n/a
n/a	Advertising Signs Bylaws	No	n/a	No	n/a
Stormwater Management Bylaws	n/a	No	n/a	No	n/a

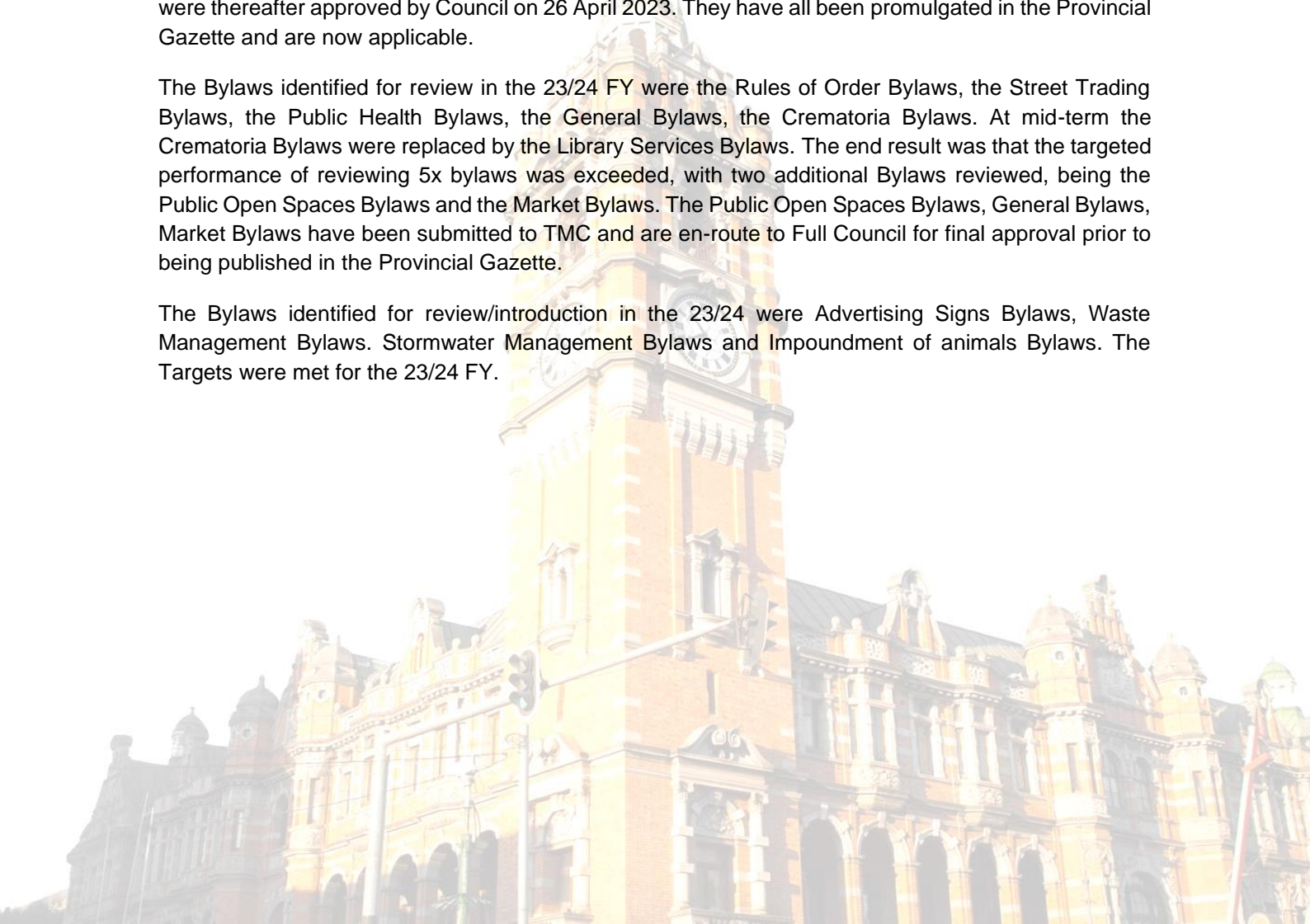
## COMMENT ON BY-LAWS

The Bylaw Review Project aims to address the longstanding list of Municipal Bylaws to bring them up to date. A call for submission on the required amendments was made to business units. Pursuant to submissions received, as well as based on the consideration of other relevant factors, such as legislative changes and compliance requirements. The outcome is that for the 21/22 FY, the revenue related Bylaws were prioritised, namely, the Credit Control and Debt Collection Bylaws, Electricity Bylaws, Water Services Bylaws, Tariff Bylaws and Indigent Bylaws, Property Rates Bylaws.

These Revenue related Bylaws were advertised on 26 August 2022 in 3 freely accessible newspapers in terms section 12 of the Local Government: Municipal Systems Act 32 of 2000. The public comments were considered, and a final draft produced. Council was workshopped on 12 April 2023. The Bylaws were thereafter approved by Council on 26 April 2023. They have all been promulgated in the Provincial Gazette and are now applicable.

The Bylaws identified for review in the 23/24 FY were the Rules of Order Bylaws, the Street Trading Bylaws, the Public Health Bylaws, the General Bylaws, the Crematoria Bylaws. At mid-term the Crematoria Bylaws were replaced by the Library Services Bylaws. The end result was that the targeted performance of reviewing 5x bylaws was exceeded, with two additional Bylaws reviewed, being the Public Open Spaces Bylaws and the Market Bylaws. The Public Open Spaces Bylaws, General Bylaws, Market Bylaws have been submitted to TMC and are en-route to Full Council for final approval prior to being published in the Provincial Gazette.

The Bylaws identified for review/introduction in the 23/24 were Advertising Signs Bylaws, Waste Management Bylaws. Stormwater Management Bylaws and Impoundment of animals Bylaws. The Targets were met for the 23/24 FY.





## WEBSITES

### INTRODUCTION TO MUNICIPAL WEBSITE CONTENT AND ACCESS:

The Msunduzi Municipality website serves as a central platform for disseminating information to the public. It encompasses a wide range of content, including news updates, municipal documents, announcements, and departmental reports, designed to keep the community well-informed about our services and activities.

**Information Supply:** Information for the website is primarily supplied by the various user departments within the municipality. Each department is responsible for generating content relevant to its area of expertise. This content may include reports, news releases, policy updates, and community notices.

**Upload Process:** The process of uploading content to the website is currently managed by the ICT department, through the guidance of designated personnel within each department. These individuals are responsible for ensuring that the content is accurate, up-to-date, and aligns with the municipality's communication guidelines.

#### **Responsibility for Upload:**

While departmental personnel are responsible for most content uploads, the final approval and publishing authority rests with the Communications and IT Department to maintain consistency and quality control.

**Turnaround Time:** Our standard practice is to ensure timely updates. Content is usually uploaded within three business days from the receipt of the necessary information from user departments. Urgent updates or time-sensitive announcements are prioritized for immediate uploading, often within the same business day.

**Challenges and Enhancement Strategy:** Recognizing the limitations of our legacy website, we acknowledge that there have been instances where maintaining the website's accuracy and timeliness has presented challenges. In response, we have presented a comprehensive report seeking approval and funding during the ICT Steering Committee meeting to address these issues. The proposed enhancement strategy encompasses the following key initiatives:

- **Ongoing Audits:** We are committed to conducting regular content audits to detect and rectify outdated or inaccurate information. Any inconsistencies will be promptly addressed to enhance the website's reliability.
- **Capacity Building:** We aim to empower departmental personnel responsible for content uploads through continuous training and support. This initiative will bolster their proficiency in utilizing the content management system, improving content quality.
- **Structured Content Calendar:** To maintain an organized and proactive approach to website maintenance, we will implement a content calendar. This calendar will facilitate the planning and prioritization of updates, ensuring a more efficient process.
- **User Engagement:** We actively encourage and value user feedback. This feedback mechanism will be pivotal in pinpointing areas for improvement and swiftly addressing issues that arise.

The implementation of these initiatives will enhance the website's functionality and ensure a more streamlined and user-friendly experience for our community. We eagerly await approval and funding to carry out these improvements.

#### MUNICIPAL WEBSITE: CONTENT AND CURRENCY OF MATERIAL FOR THE 2023/24 FY

MUNICIPAL WEBSITE: CONTENT AND CURRENCY OF MATERIAL FOR THE 2023/24 FY			
DOCUMENTS PUBLISHED ON THE MUNICIPALITY'S / ENTITY'S WEBSITE	YES/NO	PUBLISHING DATE	DESCRIPTION
Current annual and adjustments budgets and all budget-related documents	YES	2024-07-15	<a href="http://www.munduzi.gov.za/site/2023-2024/index.html">http://www.munduzi.gov.za/site/2023-2024/index.html</a>
All current budget-related policies	YES	2024-07-15	<a href="http://www.munduzi.gov.za/site/2023-2024/index.html">http://www.munduzi.gov.za/site/2023-2024/index.html</a>
The previous annual report (2022/23)	YES	2024-05-23	<a href="http://www.munduzi.gov.za/site/annual-report/index.html">http://www.munduzi.gov.za/site/annual-report/index.html</a>
The annual report (2022/23) published/to be published	YES	2024-05-23	<a href="http://www.munduzi.gov.za/site/annual-report/index.html">http://www.munduzi.gov.za/site/annual-report/index.html</a>
All performance agreements required in terms of section 57(1)(b) of the Municipal Systems Act (2023/24) and resulting scorecards	YES	2023-08-11	<a href="http://www.munduzi.gov.za/site/performance-agreements/index.html">http://www.munduzi.gov.za/site/performance-agreements/index.html</a>
All service delivery agreements (2022/23)	NO	NOT AVAILABLE	
All long-term borrowing contracts (2022/23)	NO	NOT AVAILABLE	
All supply chain management contracts above a prescribed value (give value) for (2023/24)	YES	2024-07-29	<a href="http://www.munduzi.gov.za/site/tenders-2022-2023/">http://www.munduzi.gov.za/site/tenders-2022-2023/</a>
An information statement containing a list of assets over a prescribed value that have been disposed of in terms of section 14 (2) or (4) during (2022/23)	NO	NOT AVAILABLE	
Contracts agreed in (2022/23) to which subsection (1) of section 33 apply, subject to subsection (3) of that section	NO	NOT AVAILABLE	

MUNICIPAL WEBSITE: CONTENT AND CURRENCY OF MATERIAL FOR THE 2023/24 FY			
DOCUMENTS PUBLISHED ON THE MUNICIPALITY'S / ENTITY'S WEBSITE	YES/NO	PUBLISHING DATE	DESCRIPTION
Public-private partnership agreements referred to in section 120 made in (2022/23)	NO	NOT AVAILABLE	

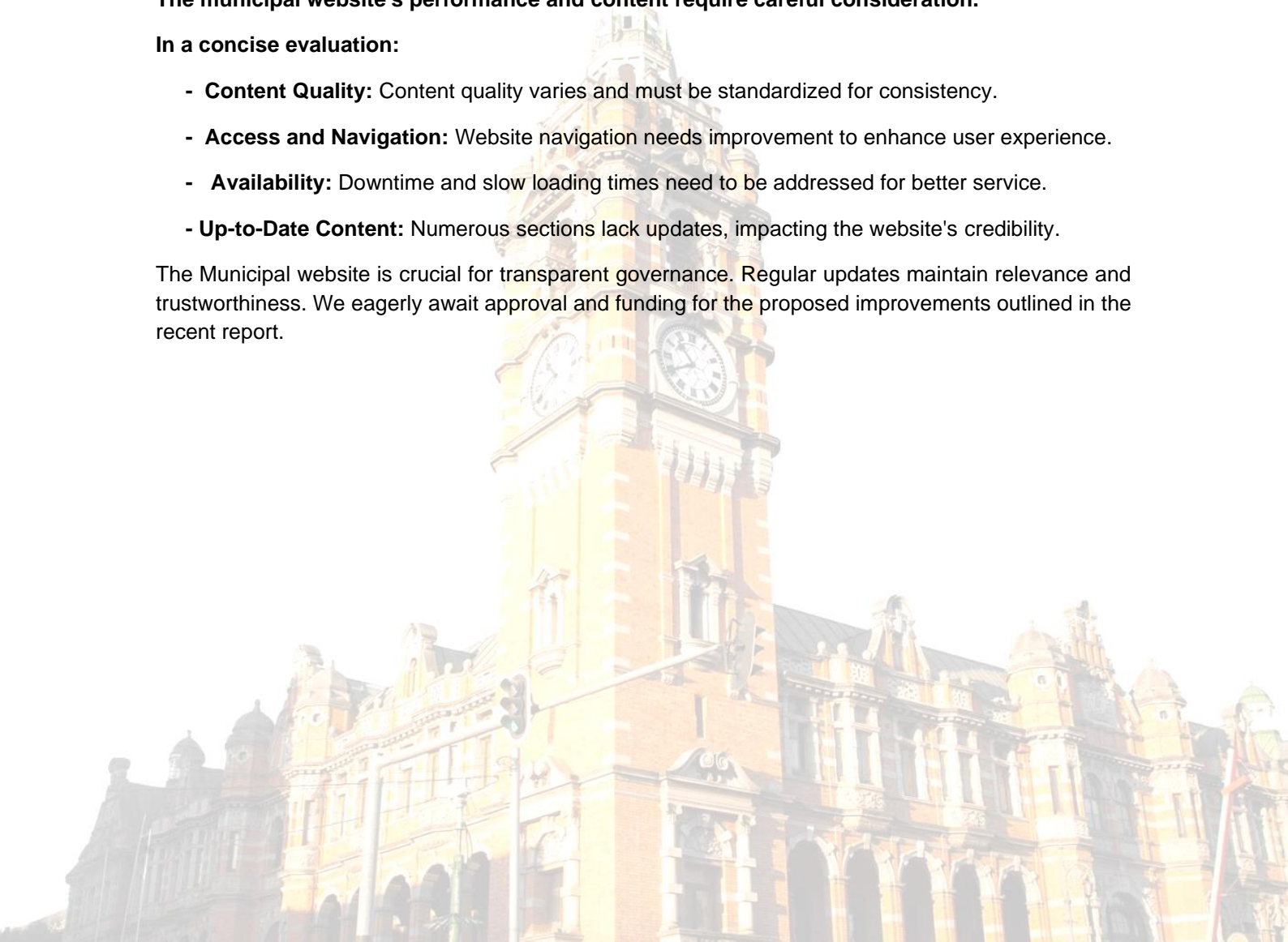
#### COMMENT ON MUNICIPAL WEBSITE CONTENT AND ACCESS OVERALL:

The municipal website's performance and content require careful consideration.

##### In a concise evaluation:

- **Content Quality:** Content quality varies and must be standardized for consistency.
- **Access and Navigation:** Website navigation needs improvement to enhance user experience.
- **Availability:** Downtime and slow loading times need to be addressed for better service.
- **Up-to-Date Content:** Numerous sections lack updates, impacting the website's credibility.

The Municipal website is crucial for transparent governance. Regular updates maintain relevance and trustworthiness. We eagerly await approval and funding for the proposed improvements outlined in the recent report.





## **PUBLIC SATISFACTION ON MUNICIPAL SERVICES**

### **ALL MUNICIPAL OVERSIGHT COMMITTEES**

#### **MUNICIPAL PUBLIC ACCOUNTS COMMITTEE (MPAC)**

The Municipal Public Accounts Committee (MPAC) is established in terms of section 79 of the Structures Act, 1998 and is made up of ordinary Councillors to oversee the expenditure of public funds in order to ensure the efficient and effective utilization of council resources and to enhance the political accountability of Council.

#### **APPEALS COMMITTEE**

The Appeals Committee is constituted in terms of section 62 (4) (c) (ii) of the Local Government: Municipal Systems Act, 2000 to hear appeals against decisions taken by a political structure, political office bearer or a Councillor of the Municipality in terms of a power or duty delegated or sub-delegated to it by a delegating authority.

#### **SECURITY COMMITTEE**

The Security Committee is constituted in terms of section 79 of the Structures Act to consider and deal with cases of threats directed to Councillors and senior officials and are associated with or linked to the performance of their duties as municipal Councillors and senior officials.

#### **RECESS COMMITTEE**

The Recess Committee is established in terms of section 79 of the Structures Act to deal with any emergency or urgent matters which may emerge and require urgent attention when the Council is in recess.

#### **EXECUTIVE COMMITTEE**

The Executive Committee established in terms of section 42 of the Local Government: Municipal Structures Act No. 117 of 1998 (the Structures Act).

#### **POLITICAL DECISION-MAKING**

The Rules and Procedures of Council and its Committees provide inter alia for the powers and functions that the Council may delegate and those it may not delegate, as well as the votes that are required when certain matters are decided. In making decisions on the following matters, a supporting vote of most of the number of Councillors is required: -

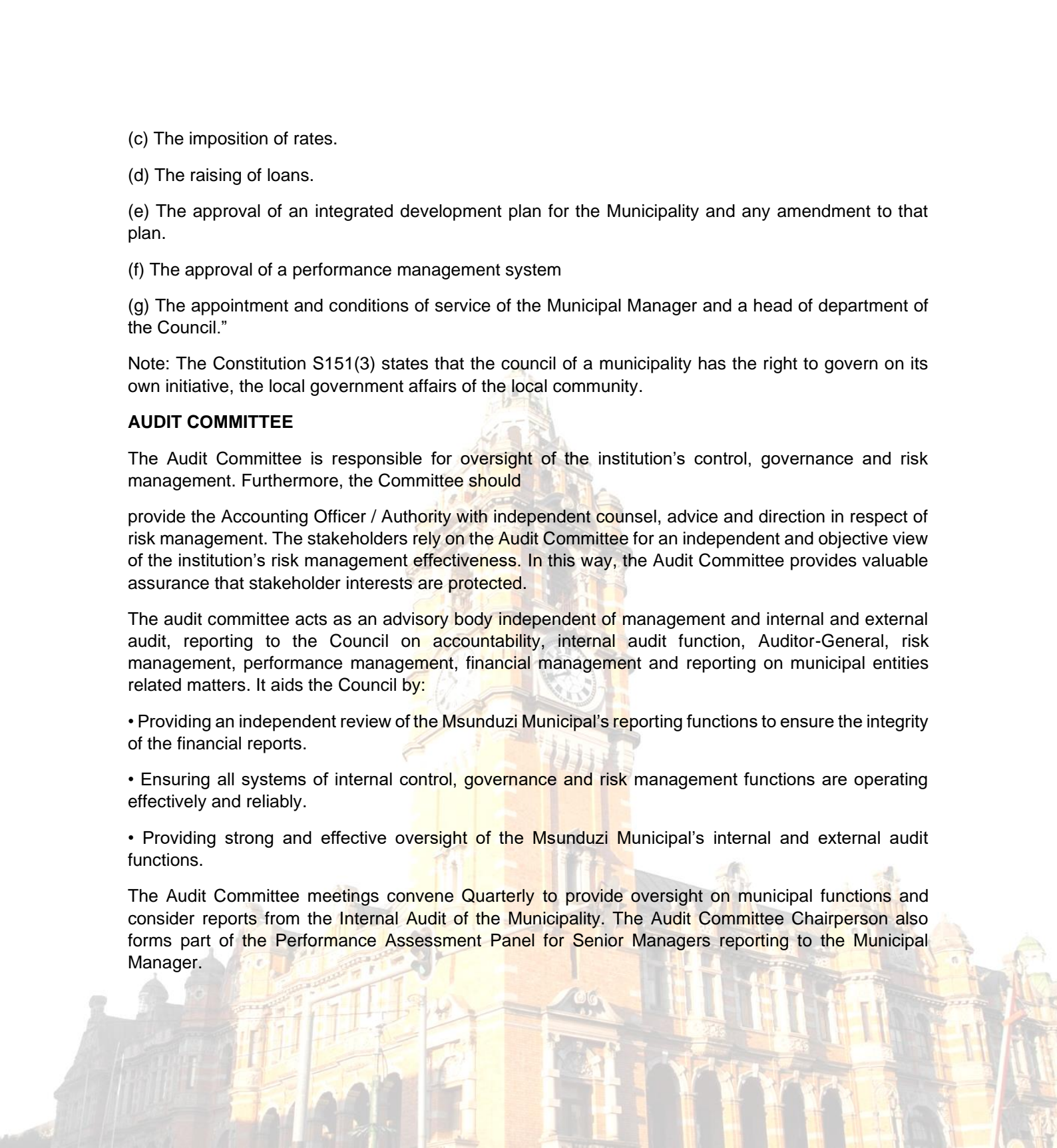
- (a) The passing of by-laws.
- (b) The approval of budgets.
- (c) The imposition of rates and taxes, levies and duties.
- (d) The raising of loans.
- (e) The rescission of a council resolution; and any other matter prescribed by legislation.

All other questions before the Council are decided by a majority of the votes cast and in the case of an equality of votes, the Councillor presiding (the

Speaker) exercises a casting vote in addition to a vote he or she has as a Councillor.

Before the Council takes a decision on any of the following matters it first must obtain the recommendations of the Executive Committee: -

- (a) The passing of by-laws.
- (b) The approval of budgets.

- 
- (c) The imposition of rates.
  - (d) The raising of loans.
  - (e) The approval of an integrated development plan for the Municipality and any amendment to that plan.
  - (f) The approval of a performance management system
  - (g) The appointment and conditions of service of the Municipal Manager and a head of department of the Council.”

Note: The Constitution S151(3) states that the council of a municipality has the right to govern on its own initiative, the local government affairs of the local community.

### **AUDIT COMMITTEE**

The Audit Committee is responsible for oversight of the institution’s control, governance and risk management. Furthermore, the Committee should

provide the Accounting Officer / Authority with independent counsel, advice and direction in respect of risk management. The stakeholders rely on the Audit Committee for an independent and objective view of the institution’s risk management effectiveness. In this way, the Audit Committee provides valuable assurance that stakeholder interests are protected.

The audit committee acts as an advisory body independent of management and internal and external audit, reporting to the Council on accountability, internal audit function, Auditor-General, risk management, performance management, financial management and reporting on municipal entities related matters. It aids the Council by:

- Providing an independent review of the Msunduzi Municipal’s reporting functions to ensure the integrity of the financial reports.
- Ensuring all systems of internal control, governance and risk management functions are operating effectively and reliably.
- Providing strong and effective oversight of the Msunduzi Municipal’s internal and external audit functions.

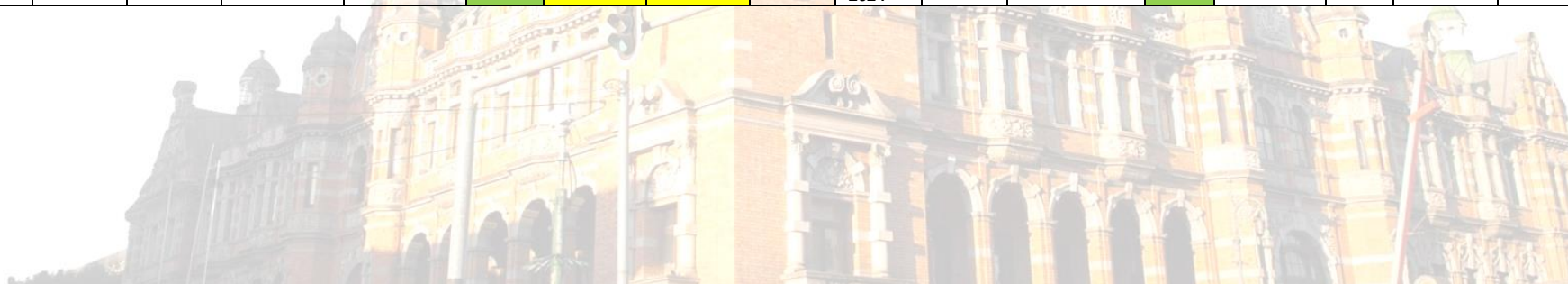
The Audit Committee meetings convene Quarterly to provide oversight on municipal functions and consider reports from the Internal Audit of the Municipality. The Audit Committee Chairperson also forms part of the Performance Assessment Panel for Senior Managers reporting to the Municipal Manager.

### CHAPTER 3: SERVICE DELIVERY PERFORMANCE (PERFORMANCE REPORT PART I)

MEASURES TAKEN TO IMPROVE PERFORMANCE IN THE 2023/2024 FINANCIAL YEAR					
NUMBER	DEPARTMENT RESPONSIBLE	PERSON RESPONSIBLE	ACTION TAKEN	STATUS	REASON FOR DEVIATION
1	Budget and Treasury Office	CFO	Operation Qoqimali to try and recoup revenue from Customers	Ongoing	N/A
2	Budget and Treasury Office	CFO/SM Revenue Management	Weekly Revenue enhancement meetings to establish where Municipality can enhance its revenue Collection	Ongoing	N/A
3	Budget and Treasury Office	CFO/SM Revenue Management	Weekly Capital Expenditure meetings to track the spending on Capital Expenditure per Business unit	Ongoing	N/A
4	Office of the MM	SM: Strategic Planning; Manager PMS	Establishment of the Performance Audit Committee - Shortlisting has been done awaiting appointment of the members of the P.A.C	Ongoing	N/A
5	Office of the MM	SM: Strategic Planning; Manager CDS	Weekly meetings on the CBD Regeneration matters to address service issues that affect the CBD	Ongoing	N/A
6	Office of the MM	SM: Strategic Planning; Manager PMS	Monthly reporting at Extended MANCO on the performance of Business units as per their Top Layer and Departmental SDBIP	Ongoing	N/A
7	Office of the MM	SM: Strategic Planning; Manager PMS	Implementation of the AG Action Plan Recommendations as well as the Management report on the AOPO	Ongoing	N/A
8	Office of the MM	DMM Community Services	Resuscitation of the EPWP Steering Committee to deal with EPWP Expenditure within the Municipality	Ongoing	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
COMMUNITY SERVICES																
NKPA 2-BASIC SERVICE DELIVERY	Waste Management Plan Reviewed	Date	Draft Integrated Waste Management Plan Sent to SMC for Municipal Approval or Adoption by the 30th of June 2023	Draft Integrated Waste Management Plan Sent to SMC for Municipal Approval or Adoption by the 30th of June 2023	3 (100% - 129%)	NKPA 2-BASIC SERVICE DELIVERY	Integrated Waste Management Plan prepared for adoption	Number	1 x Integrated Waste Management Plan prepared & submitted to TMC for onward transmission to Council for approval by the 30th of June 2024	N/A	1 x Integrated Waste Management Plan prepared & submitted to TMC for onward transmission to Council for approval by the 30th of June 2024	3 (100% - 129%)	N/A	N/A	N/A	TMC Resolution



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
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NKPA 2-BASIC SERVICE DELIVERY	137 000 households with access to weekly Refuse Removal	Number	137 000 households with access to weekly Refuse Removal by the 30th of the June 2023	96 701 x households provided with access to weekly Refuse Removal by the 30th of June 2023	2 (70% - 99%)	NKPA 2-BASIC SERVICE DELIVERY	116 000 households with access to weekly Refuse Removal	Number	137 000	116 000	56 550	1 (69% & below)	Weekly waste collection was not achieved as per schedule, number of households targeted was based on previous Stats SA information	The municipality is undertaking a process of auditing all municipal households that are receiving the service to ensure that correctness and improve on the number reported on	30-Jun-25	Pictures and coordinates of the skip sites within these wards. Vehicle Ewcop movement report, indigent registers, customer statements, waste collection schedules, waste collection checklists signed by Manager and foreman Domestic waste.

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
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														for HH receiving Waste Collection. The indicator will be measured on the formal areas receiving waste collection services while the audit is in progress		



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
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NKPA 2-BASIC SERVICE DELIVERY	8 x CBD clean-up campaign conducted	number	8 x CBD clean-up campaign conducted by the 30th of June 2023	0 x CBD clean-up campaign NOT conducted by the 30th of June 2023	1 (69% & below)	NKPA 2-BASIC SERVICE DELIVERY	Number of clean up campaigns conducted	Number	12 x CBD clean-up campaign conducted by the 30th of June 2024	N/A	10	2 (70% - 99%)	2 Clean up campaigns were not conducted within the CBD	The department will improve on the number of campaigns it undertakes in the CBD area, through appropriate planning for such. A plan or schedule will	30-Jun-25	Clean-up campaigns before & after pictures & Poster

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NKPA 2-BASIC SERVICE DELIVERY	CBD clean-up Strategy submitted to SMC For onward transmission to full Council for approval	Percentage	CBD clean-up Strategy submitted to SMC For onward transmission to full Council for approval by the 30th of June 2023	CBD clean-up Strategy NOT submitted to SMC For onward transmission to full Council for approval by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 2-BASIC SERVICE DELIVERY	New England Road Landfill Site Construction completed	Date Construction Completed	New England Road Landfill Site Construction completed as per Approved Action Plan by the 30th of June 2023	New England Road Landfill Site Construction NOT completed as per Approved Action Plan by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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NKPA 2-BASIC SERVICE DELIVERY	100% of illegal dumping fines issued as per notification	Percentage	100% of illegal dumping fines issued as per notification by the 30th of June 2023.	0% of illegal dumping fines issued as per notification by the 30th of June 2023.	1 (69% & below)	NKPA 2-BASIC SERVICE DELIVERY	100% compliance notices issued for contravention of Waste Management bylaw contraventions	Percentage	100%	N/A	50%	1 (69% & below)	Only Compliance notices were issued & there were no summons issued against the offenders	To separate the items for Compliance notice and summons	30-Jun-25	Copies of compliance notices and fine
NKPA 2-BASIC SERVICE DELIVERY	10 islands and 10 main entrances into the CBD monthly as per maintenance schedule	Number of Island and main entrances maintained.	10 islands and 10 main entrances into the CBD monthly as per maintenance schedule by the 30th of June 2023	10 islands and 10 main entrances into the CBD monthly as per maintenance schedule by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKP 6 - CROSS CUTTING INTERVENTIONS	2 x Firearm Training courses for all municipal firearm holders	Number	2 x Firearm Training courses for all municipal firearm holders by the 31st of January 2023	1 x Firearm Training course for all municipal firearm holders by the 31st of January 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A



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NKP 6 - CROSS CUTTING INTERVENTIONS	4 x quarterly Disaster Management Advisory Forums meetings facilitated	Number	4 x quarterly Disaster Management Advisory Forums meetings facilitated by the 30th of June 2023	4 x quarterly Disaster Management Advisory Forums meetings facilitated by the 30th of June 2023	3 (100% - 129%)	NKP 6 - CROSS CUTTING INTERVENTIONS	Number of quarterly Disaster Management Advisory Forums meetings facilitated Annually	Number	3	N/A	3	3 (100% - 129%)	N/A	N/A	N/A	Agenda, minutes and register
NKP 6 - CROSS CUTTING INTERVENTIONS	Turnaround time to respond to disaster related incidents reported according to the Approved DM plan/strategy by the 30th of June 2023	Number	24 Hours turnaround time to respond to disaster related incidents reported according to the Approved DM plan/strategy by the 30th of June 2023	24 Hours turnaround time to respond to disaster related incidents reported according to the Approved DM plan/strategy by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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NKP 6 - CROSS CUTTING INTERVENTIONS	Reviewed Disaster Management Plan prepared and submitted to SMC for approval by Council by the 31st of December 2022	Date	Reviewed Disaster Management Plan prepared and submitted to SMC for approval by Council by the 31st of December 2022	Reviewed Disaster Management Sector Plan NOT prepared and submitted to SMC for approval by Council by the 31st of December 2022	1 (69% & below)	NKP 6 - CROSS CUTTING INTERVENTIONS	Number of Disaster Management Plan Reviewed by the 30 June	Number	Disaster Management Plan Reviewed by the 30th of June 2024	1	0	1 (69% & below)	Received new guidelines from PDMC for a Disaster Plan draft which then means it must be revised to align with the new guidelines.	The draft will be revised to align with the new guidelines.	The draft will be provided by 30th June 2025	TMC Report & Draft Disaster Management Plan
NKPA 6 - CROSS CUTTING INTERVENTIONS	Number of Disaster awareness Campaigns per high-risk areas conducted	Number and date	12 x Disaster awareness Campaigns per high-risk areas conducted by the 30th of June 2023	12 x Disaster awareness Campaigns per high-risk areas conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 6 - CROSS CUTTING INTERVENTIONS	Number of Disaster public education campaign conducted	Number and date	12 x Disaster public education campaign conducted held by the 30th of June 2023	12 x Disaster public education campaign conducted held by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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NKPA 6 - CROSS CUTTING INTERVENTIONS	48 x Major Hazard Visitations conducted	Number and date	48 x Major Hazard Visitations by the 30th of June 2023	50 x Major Hazard Visitations conducted by the 30th of June 2023	3 (100% - 129%)	NKPA 6 - CROSS CUTTING INTERVENTIONS	Number of Major Hazard Visitations Conducted	Number	48 x Major Hazard Visitations Conducted by the 30th of June 2024	N/A	51	3 (100% - 129%)	N/A	N/A	N/A	Checklist and attendance register
NKP 6 - CROSS CUTTING INTERVENTIONS	840 x fire prevention inspections conducted	Number	840 x fire prevention inspections conducted by the 30th of June 2023	1124 x fire prevention inspections conducted by the 30th of June 2023	4 (130% - 149%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 6 - CROSS CUTTING INTERVENTIONS	Number of Fire & Rescue public awareness presentations conducted	Number	12 x Fire & Rescue public awareness presentations conducted by the 30th of June 2023	12 x Fire & Rescue public awareness presentations conducted by the 30th of June 2023	3 (100% - 129%)	NKP 6 - CROSS CUTTING INTERVENTIONS	Number of Fire & Rescue public awareness presentations conducted Annually	Number	120 Fire & Rescue public awareness presentations conducted by the 30th of June 2024	120	151	4 (130% - 149%)	Work is done on demand; some months can be low or high. School holidays usually affect these programs	N/A	N/A	Checklist and attendance register



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
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NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Turnaround time Community complaints received referred to customer services and departments after receipt of the complaint/s by ABM	Turnaround time	All community complaints received by ABM submitted to customer services and relevant departments within 2 working days of receipt by the 30th of June 2023	All community complaints received by ABM submitted to customer services and relevant departments within 2 working days of receipt by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Number of ward plans for Msunduzi Municipality reviewed and submitted to SMC	Number	41 x Ward Plans Reviewed and submitted to SMC and the IDP office by 31st of March 2023	41 x Ward Plans Reviewed and submitted to SMC and the IDP office by 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
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NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	12 x ward audits on Service Delivery Challenges conducted in All wards	Number	12 x ward audits report on Service Delivery Challenges conducted in all 41 wards by the 30th of June 2023	12 x ward audits report on Service Delivery Challenges conducted in all 41 wards by the 30th of June 2023	3 (100% - 129%)	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Number of ward audit reports on Service Delivery Challenges conducted in all 41 wards	12 x ward audits report on Service Delivery Challenges conducted in all 41 wards by the 30th of June 2023	Number	12	12	3 (100% - 129%)	N/A	N/A	N/A	Ward audit file
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	180 x Ward visits to support HIV&AIDS Groups	Number	180 x Ward visits to support HIV&AIDS Groups by the 30th of June 2023	198 x Ward visits to support HIV&AIDS Groups by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	420 x HIV/AIDS and Social support programmes Conducted	Number	420 x HIV/AIDS and Social support programmes Conducted by the 30th of June 2023	447 x HIV/AIDS and Social Support Programmes coordinated by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Community Services Business Unit	100% of Capital Budget spent for the Community Services Business Unit by the 30th of June 2023	100% of Capital Budget spent for the Community Services Business Unit by the 30th of June 2023	82% of Capital Budget spent for the Community Services Business Unit by the 30th of June 2023	2 (70% - 99%)		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Budget spent for the Community Services Business Unit	100% of Operational Budget spent for the Community Services Business Unit by the 30th of June 2023	100% of Operational Budget spent for the Community Services Business Unit by the 30th of June 2023	99% of Operational Budget spent for the Community Services Business Unit by the 30th of June 2023	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Budget spent for the Community Services Business Unit by the 30th of June 2023	Percentage	100%	N/A	93%	1 (69% & below)	Numerous facilities still need to be maintained, Budget allowed for completion of 16 against the facilities we have in the Municipalities	In the new financial year, we will measure ourselves against the planned activities that are budgeted.	30-Jun-25	Budget 23/24 FY & Capex Excel Documents



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	50 % of Critical Posts Filled	50 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	50 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	38 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	1 (69% & below)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Percentage of Critical Posts Filled Budget & Treasury BU	Percentage	75%	N/A	0%	1 (69% & below)	N/A	N/A	N/A	Recruitment Process Plan for the critical posts excel document
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number of Disaster Management Plan Reviewed	Number	Disaster Management Plan Reviewed by the 30th of June 2024	1	0	1 (69% & below)	Received new guidelines from PDMC for a Disaster Plan draft which then means it must be revised to align with the new guidelines	The draft will be revised to align with the new guidelines.	The draft will be provided by 30th June 2025	TMC Report & Draft Disaster Management Plan
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2- BASIC SERVICE DELIVERY	Number of Public Spaces upgraded	Number	2 x swimming pool pumps in (Alex & Olympic) pumps upgraded by the 30th of June 2024	N/A	4	3 (100% - 129%)	N/A	N/A	N/A	Completion certificate

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	% of Community Facilities (Parks & Sports & recreation Facilities) maintained	Percentage	90% of Community Facilities (Parks & Sports & recreation Facilities) maintained by the 30th of June 2024	New	8,08%	1 (69% & below)	Numerous facilities still need to be maintained, Budget allowed for completion of 8 against the facilities we have in the Municipalities	In the new financial year, we will measure ourselves against the number of Facilities	30-Jun-25	Completion certificate
INFRASTRUCTURE SERVICES																
NKPA 2 - BASIC SERVICE DELIVERY	100% households with access to piped water supply (Application based)	100% households with access to piped water supply (Application based) by the 30th of June 2023.	100% households with access to piped water supply (Application based) by the 30th of June 2023.	82% households with access to piped water supply (Application based- 23 connections completed / 28 applications received) by the 30th of June 2023.	2 (70% - 99%)	NKPA 2 - BASIC SERVICE DELIVERY	% of all new water meter applications installed (application based)	Percentage	100% of all water meter applications installed by the 30th of June 2024	100% of all water meter applications installed by the 30th of June 2024	100%	3 (100% - 129%)	Applications from previous financial years were also considered during connections	N/A	N/A	Application forms and list of connections

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	100% households with access to Sanitation (Applications based)	100% households with access to Sanitation (Applications based) by the 30th of June 2023	100% households with access to Sanitation (Applications based) by the 30th of June 2023	100% households with access to Sanitation (Applications based-14 connections completed/14 applications received) by the 30th of June 2023	2 (70% - 99%)	NKPA 2 - BASIC SERVICE DELIVERY	% of all new sewer connections completed in various wards as per applications based	Percentage	100% of all new sewer connections completed in various wards as per applications received vs applications installed by the 30th of June 2024.	100% of all new sewer connections completed in various wards as per applications received vs applications installed by the 30th of June 2024.	100%	3 (100% - 129%)	N/A	N/A	N/A	Application forms and connections memo
NKPA 2 - BASIC SERVICE DELIVERY	Km of new Water pipeline replaced/installed	1.7km of new water pipeline replaced/installed by the 30th of June 2023	1.7km of new water pipeline replaced/installed by the 30th of June 2023	2.014km of new water pipeline replaced/installed by the 30th of June 2023	3 (100% - 129%)	NKPA 2 - BASIC SERVICE DELIVERY	km of water pipeline installed	Number	12.047 Km of Water pipes replaced by the 30th of June 2024	8.447 Km of Water pipes installed by the 30th of June 2024	26,416km	5 (150% - 167%)	N/A	N/A	N/A	Completion Certificate



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	2 x reservoirs constructed	2 x reservoirs constructed by the 30th of June 2023	2 x reservoirs constructed by the 30th of June 2023	1 x reservoirs partially constructed by the 30th of June 2023	1 (69% & below)	NKPA 2 - BASIC SERVICE DELIVERY	Number of Reservoirs Constructed	Number	1 x 12ML Reservoir constructed by the 30th of September 2023	N/A	1 x 12ML Constructed By the 11th of April 2024 - six months after the planned completion date.	1 (69% & below)	The Reservoir was constructed after the planned completion date of 30 September 2023, due to delays from the side of the contractor and payment issues	Ensure that monitoring is taking place in the implementation of the project and contractor	30-Jun-25	Practical completion certificate
NKPA 2 - BASIC SERVICE DELIVERY	KM of Sanitation pipes replaced	20.1km (cumulatively) of sanitation pipes installed in various wards by the 30th of June 2023	20.1km (cumulatively) of sanitation pipes installed in various wards by the 30th of June 2023	14.642km (cumulatively) of sanitation pipes installed in various wards by the 30th of June 2023	2 (70% - 99%)	NKPA 2 - BASIC SERVICE DELIVERY	km of sewer pipelines installed	Number	10.4 km of new sewer pipeline installed by the 30th of June 2024	7.2 km of new sewer pipeline installed by the 30th of June 2024	6.72km	2 (70% - 99%)	Delays due to social issues in installing sewer pipeline	N/A		Practical completion certificate & June project report

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	Square meters of Roads Maintained annually	35 000 square meters of roads maintained by the 30th of June 2023	35 000 square meters of roads maintained by the 30th of June 2023	166 578,00 square meters of roads maintained by the 30th of June 2023	5 (150% - 167%)	NKPA 2 - BASIC SERVICE DELIVERY	Square meters of Roads Rehabilitated	Number	33 000 x square meters of roads rehabilitated by the 30th of June 2024	44 000 square meters of roads rehabilitated by the 30th of June 2024	73840m²	5 (150% - 167%)	Additional budget was made available	N/A	N/A	Practical completion certificates
NKPA 2 - BASIC SERVICE DELIVERY	Number of traffic calming measure installed in various sites as per approved traffic calming implementation schedule	20 x traffic calming measure installed in various sites as per approved traffic calming implementation schedule by the 30th of June 2023	20 x traffic calming measure installed in various sites as per approved traffic calming implementation schedule by the 30th of June 2023	6 x traffic calming measure installed in various sites as per approved traffic calming implementation schedule by the 30th of June 2023	1 (69% & below)	NKPA 2 - BASIC SERVICE DELIVERY	Number of traffic calming measure installed in various sites as per approved traffic calming implementation schedule	Number	20 traffic calming measure installed in various sites as per approved traffic calming implementation schedule by the 30th of June 2024	12 x traffic calming measure installed in various sites as per approved traffic calming implementation schedule by the 31st of December 2023	12	3 (100% - 129%)	N/A	N/A	N/A	Practical completion certificates

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	KM of roads constructed	3.55 total Kilometres of roads constructed in wards 7, 8 and 14 by 30 June 2023	3.55 total Kilometres of roads constructed in wards 7, 8 and 14 by 30 June 2023	3.6 total Kilometres of roads constructed in wards 7, 8 and 14 by 30 June 2023	3 (100% - 129%)	NKPA 2 - BASIC SERVICE DELIVERY	Kilometres of gravel roads upgraded to all weather surface	Number	5,5Km of gravel roads upgraded to all weather surface by the 30th of June 2024	N/A	4,2Km	2 (70% - 99%)	Poor performance by the contractor for D1138 Ward 4 project	The programme has been revised		Completion/Practical completion certificates
NKPA 2 - BASIC SERVICE DELIVERY	KM of road markings done	100km of road markings in the Msunduzi Municipality done by the 30th of June 2023	100km of road markings in the Msunduzi Municipality done by the 30th of June 2023	136.4km of road markings in the Msunduzi Municipality done by the 30th of June 2023	4 (130% - 149%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 2 - BASIC SERVICE DELIVERY	KM of storm water draining maintained	20 KM of storm water draining maintained by the 30th of June 2023	20 KM of storm water draining maintained by the 30th of June 2023	56km of storm water drainage maintained by the 30th of June 2023	5 (150% - 167%)	NKPA 2 - BASIC SERVICE DELIVERY	Number of storm water catch pits maintained	Number	480 x storm water catch pits maintained by the 30th of June 2024	N/A	440	2 (70% - 99%)	The reporting method was revised from timesheets to job cards in response to AG findings.	Going forward the job cards are used as POE	FY 24/25	Job cards and Listing



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	Square meters of Pedestrian pathways Maintained	1000 square meters of Pedestrian pathways maintained by the 30th of June 2023	1000 square meters of Pedestrian pathways maintained by the 30th of June 2023	850 square meters of Pedestrian pathways maintained by the 30th of June 2023	2 (70% - 99%)	NKPA 2 - BASIC SERVICE DELIVERY	Number of square meters of pedestrian walkways maintained	Number	2000 square meters of Pedestrian walkways Maintained by the 30th of June 2024	N/A	2950,045m²	4 (130% - 149%)	Additional work was required due to excavations carried out to address electrical issues.	N/A	N/A	Completion certificates
NKPA 2 - BASIC SERVICE DELIVERY	km of Gravel roads upgraded	30 km of Gravel roads upgraded by the 30th of June 2023	30 km of Gravel roads upgraded by the 30th of June 2023	37.5km of Gravel Roads maintained by the 30th of June 2023	3 (100% - 129%)	NKPA 2 - BASIC SERVICE DELIVERY	km of Gravel roads maintained	Number	35 km of Gravel roads maintained by the 30th of June 2024	30 km of Gravel roads maintained by the 30th of June 2024	31,477 km	3 (100% - 129%)	Due to storm damages more resources had to be added	N/A	N/A	Job cards and completion certificates
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Infrastructure Services Business Unit	100% of Capital Budget spent for the Infrastructure Services Business Unit by the 30th of June 2023	100% of Capital Budget spent for the Infrastructure Services Business Unit by the 30th of June 2023	148% of Capital Budget spent for the Infrastructure Services Business Unit by the 30th of June 2023 (R 238 023 063,53 VS 354 324 902)	3 (100% - 129%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	% of Capital Expenditure spent for the Infrastructure Services Business Unit	Percentage	100% of Capital Budget spent for the Infrastructure Services Business Unit by the 30th of June 2024	N/A	119%	3 (100% - 129%)	N/A	N/A	N/A	Annexure B

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Budget spent for the Infrastructure Services Business Unit	100% of Operational Budget spent for the Infrastructure Services Business Unit by the 30th of June 2023	100% of Operational Budget spent for the Infrastructure Services Business Unit by the 30th of June 2023	98% of Operational Budget spent for the Infrastructure Services Business Unit by the 30th of June 2023 (1 378 340 494 vs 1 362 567 142)	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	% of Operational Budget spent for the Infrastructure Services Business Unit	Percentage	100% of Operational Budget spent for the Infrastructure Services Business Unit by the 30th of June 2024	N/A	0%	1 (69% & below)	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	50 % of Critical Posts Filled	50 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	50 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	33.33% of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	1 (69% & below)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of Posts Filled in Infrastructure Services business unit	Percentage	50 % of Posts Filled in Infrastructure Services business unit by the 30th of June 2024	N/A	0	1 (69% & below)	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Number of traffic signals repaired	Number	12 Major traffic signals repaired by the 30th of	N/A	15	3 (100% - 129%)	There was an increase in vandalism and theft, resulting in the	N/A	N/A	List of traffic signals to be repaired and completion

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									June 2024				need for additional repairs.			certificates
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Number of Community Halls Practically Complete	Number	8 x Community Halls Practically Complete by the 31st of March 2024	4 x Community Halls Practically Complete by the 31st of March 2024	4	3 (100% - 129%)	N/A	N/A	N/A	Practical completion certificate
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Percentage of water leaks/bursts repaired	Percentage	85% of mainline water bursts repaired by the 30th of June 2024.	New	100%	3 (100% - 129%)	N/A	N/A	N/A	Report on service delivery failures
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	% of sewer blockages resolved	Percentage	60% of sewer blockages resolved by the 30th of June 2024.  (number of sewer blockages	New	70%	3 (100% - 129%)	N/A	N/A	N/A	Heat Extract Report,

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									resolved vs number of sewer blockages reported)							
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Square meters of potholes patched	Number	43 000 x square meters of potholes repaired by the 30th of June 2024	New	62931.62	4 (130% - 149%)	Due to storm damages more resources had to be added to address pothole repairs	N/A	N/A	Completion certificate
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	No. of road markings completed	Number	150 x road marking (symbols, island, kerbs, keep clear blocks, loading bays, stop and yield lines) completed by	New	1562	5 (150% - 167%)	2 X Road marking machines were fixed and this assisted in the increased number of meters completed. The projection was based on the work being completed manually.	N/A	N/A	Job cards and summary sheet



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									the 30th of June 2024.							
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Meters of road marking completed	Number	12000 Meters of road marking lines (edge lines, centre lines, parking bays) completed by the 30th of June 2024.	New	73853.5m	5 (150% - 167%)	Two previously broken machines were repaired, enabling us to exceed the originally planned workload.	N/A	N/A	Job cards and summary sheet

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	Total Water Losses reduced to 29%	Percent	Total Water Losses reduced to 29% based on the International Water Association Balance in Wards 1 to 41 (in total) by the 30th of June 2022.	Total Water Losses reduced to 31.3% based on the International Water Association Balance in Wards 1 to 41 (in total) by the 30th of June 2022.	2 (70% - 99%)	NKPA 2 - BASIC SERVICE DELIVERY	Total Water Losses reduced to 28.6% based on the International Water Association Balance	Percentage	Total Water Losses reduced to 28.6% based on the International Water Association Balance in Wards 1 to 41 (in total) by the 30th of June 2024	N/A	21.74%	3 (100% - 129%)	MFMA Circular 71 (January 2014) states that the norms for water losses range between 15% and 30%. The Calculated Water loss percentage for the 23/24 FY is 21.74%, which is within the norm.	N/A	N/A	Memo with revenue and expenditure data
NKPA 2 - BASIC SERVICE DELIVERY	Installation of 319 VIP toilets cumulatively by 30th June 2022	Number	Installation of 319 VIP toilets cumulatively by 30th June 2022	Installation of 2167 VIP units cumulatively by 30th June 2022	5 (150% - 167%)	NKPA 2 - BASIC SERVICE DELIVERY	Number of VIP toilets installed	Number	2820 VIP Toilets installed in various wards by 30th June 2024.	N/A	2820	3 (100% - 129%)	N/A	N/A	N/A	Invoices, beneficiary list and happy letters
ELECTRICITY SUPPLY SERVICES																

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	Number of Substations Upgraded and Maintained	Number of Substations	8 x Substations Upgraded and Maintained by the 30th of June 2023	8 x Substations Upgraded and Maintained by the 30th of June 2023	3 (100% - 129%)	NKPA 2 - BASIC SERVICE DELIVERY	number of Substations Upgraded or Maintained	Number of Substations	20 x Substations Upgraded and Maintained by the 30th of June 2024	30 x Substations Upgraded or Maintained in various wards by the 30th of June 2024	23	2 (70% - 99%)	Maintenance of some substations is reliant on Eskom (Masons & Northdale). Currently construction of outdoor structure in Northdale is underway thus maintenance could not be done as outage had not been taken place. Also, delays in the awarding of contract for substation maintenance	Follow up with Eskom on the planned outage and renewal of SLA for maintenance of substations. Contract for the maintenance of substations will be awarded in 24/25 FY	31-Dec-24	Job Cards, Check sheets, Purchase orders and Register

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 2 - BASIC SERVICE DELIVERY	No of households with access to electricity	Number of connections	120 x new households with access to electricity by the 30th of June 2023	120 x new households with access to electricity by the 30th of June 2023	3 (100% - 129%)	NKPA 2 - BASIC SERVICE DELIVERY	number of new household electricity connections completed	Number	500 x new household electricity connections completed by 31 June 2024	700 x new household electricity connections completed in various wards by the 30th of June 2024	821	3 (100% - 129%)	More budget was made available resulting in more connections being achieved than originally planned	N/A	N/A	Close-out report, register, completion certificate
NKPA 2 - BASIC SERVICE DELIVERY	Number of Street lights maintained	Number of Street lights maintained	100 Street lights maintained by the 30th of June 2023.	14985 Street lights maintained by the 30th of June 2023.	5 (150% - 167%)	NKPA 2 - BASIC SERVICE DELIVERY	number of Street lights maintained in various wards	Number	30000 x Street lights maintained in various wards by the 30th of June 2024.	20000 x Street lights maintained in various wards by the 30th of June 2024.	19829	2 (70% - 99%)	Challenges with funds and supply of material for maintenance of streetlights.	ESS Business unit to Submit requests for sufficient funding for streetlight maintenance. Contractors engaged	31-Jul-24	Job Cards, Register, purchase order



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														ged to supply material to increase minimum levels at stores to increase minimum stock levels		
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Number of meters audited	Number of meters audited	24 000 x electricity domestic (credit, prepaid) meters & Commercial Meters audited by the 30th of June 2023.	11 200 x electricity domestic (credit, prepaid) meters & Commercial Meters audited by the 30th of June 2023.	1 (69% & below)	NKPA 2 - BASIC SERVICE DELIVERY	Number of Msunduzi Municipality electricity domestic meters & Commercial Meters audited	Number	16000 of Msunduzi Municipality electricity domestic (credit, prepaid) meters & Commercial Meters	16000 of Msunduzi Municipality electricity domestic (credit, prepaid) meters & Commercial Meters	4938	1 (69% & below)	re-allocation of funds to Opex took longer. Allocation was done late in May 2024	Allocation of funds to Opex WBS in July 2024. Finance to create spec	31-Jul-24	register, progress reports

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									audited by the 30th of June 2024.	audited by the 30th of June 2024.				ific budget for auditing		
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	percent age of disconnection received and attended for non-payment	Percent age of disconnections attended for non-payments	100% disconnection received and attended for non-payment by the 30th of June 2023	98% (38027/38598) disconnections attended for non-payment as per list received from Budget & Treasury unit by the 30th of June 2023	2 (70% - 99%)	NKPA 2 - BASIC SERVICE DELIVERY	Percentage of disconnections attended for non-payment received from Finance	Percentage	100% disconnections attended for non-payment received from Finance by the 30th of June 2024.	100% disconnections attended for non-payment received from Finance by the 30th of June 2024.	88.57% (30773/34742)	2 (70% - 99%)	Some lists received for disconnections do not have addresses and thus cannot be located and some are duplications.	Request disconnection lists with accurate addresses from Finance Unit	30-Sep-24	Debt list and Register
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	percent age of reconnections received and attended for non-payment	Percent age of reconnection attended for non-payment	100% reconnection attended for non-payment received by the 30th of June 2023	100% (5176/5176) reconnections attended for non-payment as per list received from Budget & Treasury unit by the 30th of June 2023	3 (100% - 129%)	NKPA 2 - BASIC SERVICE DELIVERY	Percentage of reconnections attended for non-payment received	Percentage	100% reconnections attended for non-payment received from Budget & Treasury unit by the 30th of June 2024	100% reconnections attended for non-payment received from Budget & Treasury unit by the 30th of June 2024	94% (2784/2956)	2 (70% - 99%)	Some addresses are erroneously added (faults & reinstatements) on the reconnection list	Engage Finance Unit to attach the disconnection notice that was issued to the	Ongoing	FAX and Register

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														customer by ESS along with disconnection list.		
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	percentage of faulty/d effective meters replaced	Percentage of faulty/d effective meters replaced	100% replacement/rectification of faulty meters by the 30th of June 2023	60% (4350 / 7173) replacement/rectification of faulty meters by the 30th of June 2023	1 (69% & below)	NKPA 2 - BASIC SERVICE DELIVERY	Percentage of faulty/defective meters Attended / replaced/ rectified	Percentage	100% of faulty/defective meters Attended / replaced / rectified by the 30th of June 2024	100% of faulty/defective meters Attended / replaced / rectified by the 30th of June 2024	99% (2784/2804)	2 (70% - 99%)	Some properties could not be accessed.	Finance Revenue to verify information prior to send	Ongoing	Memo and register
NKPA 2 - BASIC SERVICE DELIVERY	Report submitted to SMC on approval of EG tariff	Report submitted to SMC	Report submitted to SMC on approval of EG tariff from NERSA by the 30th of June 2023.	Report submitted to SMC on approval of EG tariff from NERSA by the 30th of June 2023.	1 (69% & below)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Electricity Supply Services Business Unit	% of Capital Expenditure spent	100% of Capital Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2023 (Capital Expenditure spent vs original budget)	98% of Capital Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2023 (Capital Expenditure spent R695 010 972,53 vs original budget)	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Percentage of Capital Expenditure spent for the Electricity Supply Services	Percentage	100% of Capital Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2024	100% of Capital Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2024	81% (143785648,23/177607084,56)	1 (69% & below)	Late Receipt of DBSA loan funding resulted in the project including shortage of materials	Project deferred to 2024 /25 FY	31-Jul-24	Disbursement remittance document and Expenditure Report
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Expenditure spent for the Electricity Supply Services Business Unit	% of Operational Expenditure	100% of Operational Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2023	104% of Operational Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2023	3 (100% - 129%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Percentage of Operational Expenditure spent for the Electricity Supply Services	Percentage	100% of Operational Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2024	100% of Operational Expenditure spent for the Electricity Supply Services Business Unit by the 30th of June 2024	94% (191655294/203470904)	2 (70% - 99%)	Challenges with material for maintenance. Delay with finalization of maintenance contract	Commence with sourcing of required material prior to the beginning of projects. Engage	31-Dec-24	Expenditure Report.



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														SMC in the improvement of turnaround time for the finalisation of contracts		
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	50 % of Critical Posts Filled in Msunduzi Municipality	% of Critical Posts Filled	50 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	52,38 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023	3 (100% - 129%)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Percentage of Critical Posts Filled in ESS	Percentage	100 % of Critical Posts Filled in ESS by the 30th of June 2024	100 % of Critical Posts Filled in ESS by the 30th of June 2024	0,00%	1 (69% & below)	Frequent Postponements of Shortlists and Interviews	Fast Tracking the completion of outstanding Shortlists and Interviews.	31-Oct-24	HR Monthly Reports.

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	Percentage Electricity losses reduced to 22%	Percentage	Total Electricity losses reduced to 22% by the 30th of June 2024	Total Electricity losses reduced to 22% by the 30th of June 2024	18.78%	3 (100% - 129%)	N/A	N/A	NA	Monthly losses calculation
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Number of new household electricity connections completed	Number	50 x new household electricity connections completed by the 30th of June 2024	50 x new household electricity connections completed by the 30th of June 2024	50	3 (100% - 129%)	N/A	N/A	N/A	Close-out report, completion certificate and register
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	Percentage of applications of new households with access to electricity completed	Percentage	100% applications of new households with access to electricity completed by the 30th of	100% applications of new households with access to electricity completed by the 30th of	100%	3 (100% - 129%)	N/A	N/A	N/A	Register, job cards and works orders

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									June 2024	June 2024						
NKPA 2 - BASIC SERVICE DELIVERY	Report submitted to SMC on approval of EG tariff	Report submitted to SMC	Report submitted to SMC on approval of EG tariff from NERSA by the 30th of June 2023.	Report submitted to SMC on approval of EG tariff from NERSA by the 30th of June 2023.	1 (69% & below)	NKPA 2 - BASIC SERVICE DELIVERY	Percentage of roof top PV installations commissioned	Percentage	100% of roof top PV installations commissioned (as per applications) by the 30th of June 2024.	100% of roof top PV installations commissioned (as per applications) by the 30th of June 2024.	0% (0/12) of roof top PV installations commissioned (as per applications) by the 30th of June 2024.	1 (69% & below)	The 12 applications received are still being processed as the unit has no control over the construction of roof top PV.	Indicator will be removed in the 24/25 financial year as ESS cannot determine whether the approval can be attained within a single FY.	2025/06/30	Customer applications
SUSTAINABLE DEVELOPMENT AND CITY ENTERPRISES																

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	600 x Businesses visited and registered	Number	600 x Businesses visited and registered in the Business database by the 30th of June 2023	662 x Businesses visited and registered in the Business database by the 30th of June 2023	1 (69% & below)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	number of Businesses visited and registered	Number	660 x Businesses visited and registered in the Business database by the 30th of June 2024	N/A	689	3 (100% - 129%)	N/A	N/A	N/A	Schedule and Signed registration forms
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	100% Business Licensing Applications processed within 21 days	Percentage	100% Business Licensing Applications processed within 21 days in terms of Business Act for the 22/23 FY by 30 June 2023	100% (743 Application received and 737 Approved) Business Licensing Applications processed within 21 days in terms of Business Act for the 22/23 FY by 30 June 2023	1 (69% & below)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Average of 21 days taken to process Business License applications after date of receipt	Number of days	100% Business Licensing Applications processed within 21 days in terms of Business Act for the 22/23 FY by the 30th of June 2024	Average of 21 days taken to process Business License applications after date of receipt by the 30th of June 2024	Average of 4 days	5 (150% - 167%)	Applications captured earlier than the standard timeframe	N/A	N/A	Schedule of Business Licence Applications received and processed



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	600 x Businesses for compliance and validity of Business Licenses	Number	600 x Businesses to be inspected for Ensuring compliance and validity of Business Licenses in terms of the Business Act for 22/23 FY by the 30th of June 2023	1533 x Businesses to be inspected for Ensuring compliance and validity of Business Licenses in terms of the Business Act for 22/23 FY by the 30th of June 2023	5 (150% - 167%)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Number of Businesses to be inspected	Number	720 x Businesses inspected for valid Business Licenses by the 30th of June 2024	N/A	1616	5 (150% - 167%)	Blitz / operations with SAPS and Liquor Authority	N/A	N/A	Schedule of Businesses visited, Compliance Notices issued, Prosecutions issued and signed inspector's visitation form
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Msunduzi Business Incentive Policy Reviewed	Date	Msunduzi Business Incentive Policy Reviewed by the 30th of June 2023	Msunduzi Business Incentive Policy Reviewed by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	% implementation of the Edendale Town Centre	Percentage	10 % implementation of the Edendale Town Centre (remaining roadworks) completed by the 30th of June 2023	0 % implementation of the Edendale Town Centre (remaining roadworks) completed by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	100% of Council bylaws and policies related to LED unit enforced	Percentage	100% of Council bylaws and policies related to LED unit enforced by the 30th of June 2023	0% of Council bylaws and policies related to LED unit enforced by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	(80 days) Average number of days taken to process development applications for approval in terms of SPLUMA	Average number of days	(80 days) Average number of days taken to process development applications for approval in terms of SPLUMA by the 30th of June 2023	(80 days) Average number of days taken to process development applications for approval in terms of SPLUMA by the 30th of June 2023	2 (70% - 99%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	100% Participation of Msunduzi Tourism events	Percentage	100% Participation of Msunduzi Tourism events as per the approved Tourism Events Calendar by the 30th of June 2023	80% (8/10) Participation of Msunduzi Tourism events as per the approved Tourism Events Calendar by the 30th of June 2023	2 (70% - 99%)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Percentage Participation of Msunduzi Tourism events	Percentage	100% Participation of Msunduzi Tourism events as per the approved Tourism	N/A	83% (10/12)	2 (70% - 99%)	Film Workshop was postponed by Film KZN due to shortages of Capacity. uMgungundlovu Film Festival took place however	Events to be considered in the new financial year. Event organiser	24/25 FY	Pictures, invitation posters, events calendar

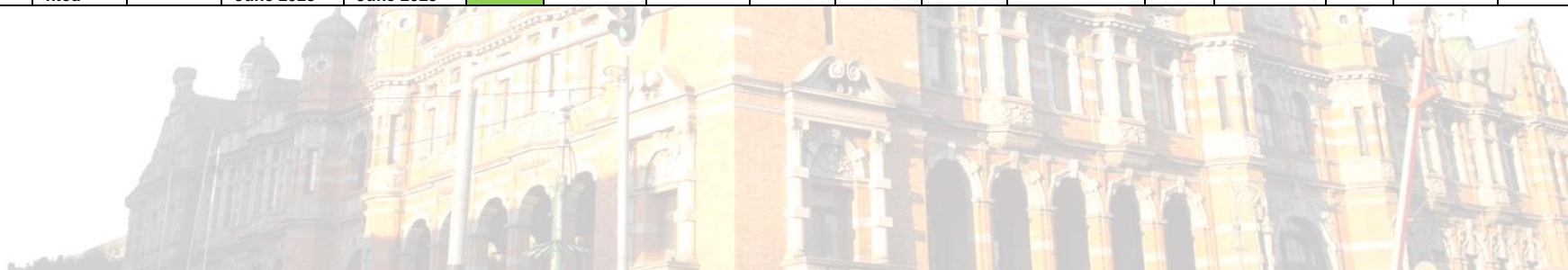
NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									Events Calendar by the 30th of June 2024				with no involvement of the municipality.	s are requested to submit proposals timeously for next FY.		
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	4 x Quarterly Msunduzi Tourism SMME training workshops facilitated	Number	4 x Quarterly Msunduzi Tourism SMME training workshops facilitated by the 30th of June 2023	3 x Quarterly Msunduzi Tourism SMME training workshops facilitated by the 30th of June 2023	2 (70% - 99%)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Number Quarterly Msunduzi Training Workshops	Number	4 x Quarterly Msunduzi Training Workshops for Tourism SMMEs facilitated by the 30th of June 2024	N/A	2	1 (69% & below)	Workshop planned for the 2nd of July 2024, however postponed due to no electricity at the Tourism Hub for presentation projection. Register signed on 07 March states that it is a stakeholder meeting and not a workshop.	Workshop postponed to 30 August 2024	30-Aug-24	Register, Invitation s, minutes & Pictures

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	2 x Bi-Quarterly Msunduzi Tourism sector meetings facilitated	Number	2 x Bi-Quarterly Msunduzi Tourism sector meetings facilitated by the 31st of March 2023	2 x Bi-Quarterly Msunduzi Tourism sector meetings facilitated by the 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	12 x Skills Development and Training workshops facilitated	Number	12 x Skills Development and Training workshops facilitated for SMMEs and Co-ops by the 30th of June 2023	37 x Skills Development and Training workshops facilitated for SMMEs and Co-ops by the 30th of June 2023	2 (70% - 99%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	20 x Business opportunities created for registered	Number	20 x Business opportunities created for registered Local Businesses by the 30th of June 2023	20 x Business opportunities created for registered Local Businesses by the 30th of June 2023	2 (70% - 99%)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Number of Business opportunities created	Number	20 x Business opportunities created for registered Local Businesses by the 30th of June 2024	N/A	20	3 (100% - 129%)	N/A	N/A	N/A	A signed Client Satisfaction Form.



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	60 x Cooperatives and SMMEs assisted and mentored	Number	60 x Cooperatives and SMMEs assisted and mentored by the 30th of June 2023	130 x Cooperatives and SMMEs assisted and mentored by the 30th of June 2023	2 (70% - 99%)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	Number of Cooperatives and SMMEs visited and supported	Number	60 x Cooperatives and SMMEs visited and supported by the 30th of June 2024	N/A	60	3 (100% - 129%)	N/A	N/A	N/A	A signed Customer satisfaction form
NKPA 6 - CROSS CUTTING	599 x new housing units constructed	Number	599 x new housing units constructed utilising external funding by the 30th of June 2023	151 x new housing units constructed utilising external funding by the 30th of June 2023	1 (69% & below)	NKPA 6 - CROSS CUTTING	Number of Housing Units constructed	Number	874 x Housing Units constructed by the 30th of June 2024	273 x Housing Units constructed by the 30th of June 2024	267	2 (70% - 99%)	The project was running out of sites to work on and waiting for the DoHS to approve the request for condonation	Department of human settlements has approved the condonation request	31-Jul-24	D6 Certificates

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NKPA 6 - CROSS CUTTING	Review of the Spatial Development Framework as per the SDF Review Work Programme	Date	Review of the Spatial Development Framework as per the SDF Review Work Programme prepared and submitted to SMC by the 31st of March 2023	Review of the Spatial Development Framework as per the SDF Review Work Programme prepared, submitted and approved by Full Council by the 30th of June 2023	3 (100% - 129%)	NKPA 6 - CROSS CUTTING	Final Spatial Development Framework reviewed and submitted to TMC	Number	Final Spatial Development Framework reviewed and submitted to SMC by the 30th of June 2024	1 x Final Spatial Development Framework reviewed and submitted to TMC by the 30th of June 2024	1	3 (100% - 129%)	N/A	N/A	N/A	Final Spatial Development Framework, Email correspondence to IDP
NKPA 6 - CROSS CUTTING	100% Land Use Scheme amendments updated and implemented	Percentage	100% Land Use Scheme amendments updated and implemented by the 30th of June 2023	100% Land Use Scheme amendments updated and implemented by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
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NKPA 6 - CROSS CUTTING	Final Housing Sector Plan submitted to Full Council	Date	Final Housing Sector Plan submitted to Full Council for approval by the 30th of June 2023	Final Housing Sector Plan prepared and submitted to SMC by the 30th of June 2023	2 (70% - 99%)	NKPA 6 - CROSS CUTTING	Number of Final Housing Sector Plan submitted to Full Council for approval	Number	Final Housing Sector Plan submitted to Full Council for approval by the 30th of June 2024	1 x Final Housing Sector Plan submitted to Full Council for approval by the 30th of June 2024	0	1 (69% & below)	Delays in circulation of the HSP report to municipal departments for comments. Currently finalising HSP report for submission to Full Council for approval	Finalize and submit the HSP	31-Jul-24	HSP report
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Corporate Services	% of Capital Expenditure spent	100% of Capital Expenditure spent for the Sustainable Development & City Enterprises BU by the 30th of June 2023	83% of Capital Expenditure spent for the Sustainable Development & City Enterprises BU by the 30th of June 2023	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	% of Capital Expenditure spent for the Sustainable Development & City Enterprises BU by the	Percentage	100% of Capital Expenditure spent for the Sustainable Development & City Enterprises BU by the 30th of June 2024	N/A	58% (R169 468 057/R292 221 197)	1 (69% & below)	NIL INFORMATION SUBMITTED	NIL INFORMATION SUBMITTED	NIL INFORMATION SUBMITTED	NIL INFORMATION SUBMITTED

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Expenditure spent for the Corporate Services	% of Operational Expenditure	100% of Operational Expenditure spent for the Sustainable Development & City Enterprises BU by the 30th of June 2023  (Operational Expenditure spent vs original budget)	81% of Operational Expenditure spent for the Sustainable Development & City Enterprises BU by the 30th of June 2023	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	% of Operational Expenditure spent for the Sustainable Development & City Enterprises BU	Percentage	100% of Operational Expenditure spent for the Sustainable Development & City Enterprises BU by the 30th of June 2024	N/A	93%  (R153 735 900,51 / R165 948 221,92)	2 (70% - 99%)	NIL INFORMATION SUBMITTED	NIL INFORMATION SUBMITTED	NIL INFORMATION SUBMITTED	Expenditure document
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	50 % of Critical Posts Filled	% of Critical Posts Filled	50 % of Critical Posts Filled Sustainable Development & City Enterprises unit by the 30th of June 2023	81% of Critical Posts Filled Sustainable Development & City Enterprises unit by the 30th of June 2023	5 (150% - 167%)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of Posts Filled Sustainable Development & City Enterprises unit	Percentage	75 % of Posts Filled Sustainable Development & City Enterprises unit by the 30th of June 2024	N/A	38% of posts filled by 30 June 2024	1 (69% & below)	Large volume of applications received vs human resource to sort, capture applications and finalise matrix	Posts to be filled in the new financial year as per the budget allocation	By the end of the 24/25 financial year	Internal/external adverts



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	1 Hectors of land secured	Hectares	1 Hector of land secured for LED projects by the 30th of June 2023	KPI removed during the Mid-Year Review	NOT APPLICABLE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	20 Hectares of land acquired	Hectares	20 Hectares of land acquired for development by the 30th of June 2023	KPI removed during the Mid-Year Review	NOT APPLICABLE	NKPA 6 - CROSS CUTTING	Number of Hectares of land acquired by the Municipality	Number	5 x Hectares of land acquired by the Municipality by the 30th of June 2024	N/A	6,2	3 (100% - 129%)	N/A	N/A	N/A	Title Deeds and Expropriation documents
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 6 - CROSS CUTTING	Number of sites baited and/or treated for Vector Control (rodent)	Number	17000 sites baited and/or treated for Vector Control by the 30th of June 2024	5000 sites baited and/or treated for Vector Control (rodent) by the 30th of June 2024	7078	3 (100% - 129%)	N/A	N/A	N/A	Vector Control TP&EM 24
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 6 - CROSS CUTTING	Number of water samples taken & analysed for Water	Number	1820 water sample s taken & analysed for	N/A	1930	3 (100% - 129%)	N/A	N/A	N/A	Register of Laboratory results/, Listing

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
							Quality Control		Water Quality Control by the 30th of June 2024							TP7EM 26 & 27
NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	1000 x work opportunities created	Number of work opportunities	1000 x work opportunities created through LED development initiatives including Capital Projects by the 30th of June 2023	1000 x work opportunities created through LED development initiatives including Capital Projects by the 30th of June 2023	3 (100% - 129%)	NKPA 3 - LOCAL ECONOMIC DEVELOPMENT	number of work opportunities created through LED development initiatives	Number	1000 x work opportunities created through LED development initiatives including the 30th of June 2024	N/A	1000	3 (100% - 129%)	N/A	N/A	N/A	A copy of narrative CWP report
BUDGET AND TREASURY OFFICE																
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Date Credit Control, Tariffs, Indigent, Rates and Debt Write off policies reviewed and submitted	Number	100% of all Revenue Management policies (Credit Control, Tariffs, Indigent, Rates and Debt Write off) for the 22/23 FY reviewed and submitted to SMC for	100% of all Revenue Management policies (Credit Control, Tariffs, Indigent, Rates and Debt Write off) for the 22/23 FY reviewed and submitted to SMC for	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
			onward transmission to Council for approval by the 30th of June 2023	onward transmission to Council for approval by the 30th of June 2023												
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Number of monthly debtors age analysis reports submitted to SMC	Number	11 x monthly debtors age analysis reports for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	11 x monthly debtors age analysis reports for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	% of Monthly collection rate of current debt	Percentage	90% Monthly collection rate of current debt achieved for the 22/23 FY by the 31st of May 2023	100% Monthly collection rate of current debt achieved for the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	% of Monthly collection rate of current debt	Percentage	90% Monthly collection rate of current debt achieved for the 23/24 FY by the 30th of June 2024	N/A	86%	2 (70% - 99%)	Customer's non-compliance with the payments within 30 days and the rampant tampering within the city.	Revenue Enhancement Team that sits weekly and chaired by the City Manager. Weekly Revenue	30 September 2024	Monthly age analysis report, SMC report

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														new Collection meetings chaired by Chief Financial Officer. Increased Water Restrictions and Electricity Disconnections. Weekly Monitoring of the Debt Collectors Progress		



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														Mad e. Oper ation Qoqi mali is unde rway colle cting the high arre ar debt.		
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	% of Monthly collection rate of arrear debt	Percentage	10% Monthly collection rate of arrear debt achieved for the 22/23 FY by the 31st of May 2023	15% Monthly collection rate of arrear debt achieved for the 22/23 FY by the 31st of May 2023	5 (150% - 167%)	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	% of Monthly collection rate of arrear debt	Percentage	10% Monthly collection rate of arrear debt achieved for the 23/24 FY by the 30th of June 2024	N/A	0%	1 (69% & below)	Customer's non-compliance with the payments within 30 days and the rampart tampering within the city.	Revenue Enhancement Team that sits weekly and chaired by the City Manager. Weekly Revenue Collection	30 June 2024	Monthly age analysis report, SMC report

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT						
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES
													n meetings chaired by Chief Financial Officer. Increased Water Restrictions and Electricity Disconnection s. Weekly Monitoring of the Debt Collectors Progress Made. Oper		

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														ation Qoqi mali is underway collecting the high arrears debt.		
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	% of all electricity and water meters read on a monthly basis	Percentage	75% of all electricity and water meters read on a monthly basis for the 22/23 FY by the 30th of June 2023	79% of all electricity and water meters read on a monthly basis for the 22/23 FY by the 30th of June 2023	3 (100% - 129%)	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	% of all electricity and water meters read on a monthly basis	Percentage	75% of all electricity and water meters read on a monthly basis for the 23/24 FY by the 30th of June 2024	N/A	94%	3 (100% - 129%)	N/A	N/A	N/A	Meter reading stats report and TMC/SMC report
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Number of disconnections vs. reconnection rates submitted	Percentage	11 x monthly progress reports on disconnection and reconnection rates for the 22/23 FY prepared &	11 x monthly progress reports on disconnection and reconnection rates for the 22/23 FY prepared &	3 (100% - 129%)	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Number of disconnections vs. reconnection rates submitted	Number	2 x monthly disconnection & reconnection Report submitted to	N/A	2x monthly disconnection & reconnection Report submitted to TMC by the 30th of June 2024	3 (100% - 129%)	N/A	N/A	N/A	Disconnection & reconnection Report

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
			submitted to SMC by the 31st of May 2023	submitted to SMC by the 31st of May 2023					TMC by the 30th of June 2024							
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	85% of new applications for rates clearance certificates received without technical queries processed within 30 days by the 31st of May 2023	Number	85% of new applications for rates clearance certificates received without technical queries processed within 30 days by the 31st of May 2023	99% of new applications for rates clearance certificates received without technical queries processed within 30 days by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Number of monthly reports on Council rental stock submitted to SMC	12 x monthly rental stock reports submitted to SMC by the 30th of June 2022	11 x monthly progress reports on Council rental stock for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	11x monthly progress reports on Council rental stock for the 22/23 FY prepared & submitted to SMC by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - MUNICIPAL FINANCIAL VIABILITY	Number of Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC	Percent age	100% of all Revenue Management policies (Credit Control, Tariffs, Indigent, Rates, Customer care, Accounts Disputes Resolution, Refunds, Impairment Policy and Debt Write off) for the 23/24 FY reviewed and submitted to SMC for onward transmission to Council for	100% of all Revenue Management policies (Credit Control, Tariffs, Indigent, Rates, Customer care, Accounts Disputes Resolution, Refunds, Impairment Policy and Debt Write off) for the 23/24 FY reviewed and submitted to SMC for onward transmission to Council for	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
			approval by the 31st of May 2023.	approval by the 31st of May 2023.												
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Date Supply chain management Policy reviewed	Date	Supply chain management Policy 2022/2024 reviewed and submitted to SMC for approval by Council by the 31st of March 2023	Supply chain management Policy 2022/2023 reviewed and submitted to SMC for approval by Council by the 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Date Procurement Plan prepared and submitted	Date	Procurement Plan for the 2023/2024 financial year prepared and submitted to SMC for approval by Council by the 30th of June 2023	Procurement Plan for the 2023/2024 financial year prepared and submitted to SMC for approval by Council by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	100% Implementation of the Procurement plan	Percentage	100% Implementation of the Procurement plan by the 30th of June 2023	100% Implementation of the Procurement plan by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Number of contract management monthly reports for the 19/20 FY prepared and submitted to SMC	Number	11 x contract management monthly progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	11 x contract management monthly progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Average days taken to award tenders as per the approved procurement plan	Number	Average of 90 days taken to award tenders as per the approved procurement plan for the 21/22 FY by the 31st of June 2023	Average of 104 days taken to award tenders as per the approved procurement plan for the 22/23 FY by the 30th of June 2023	2 (70% - 99%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Date Asset management Policy reviewed	Date	Asset Management Policy for the 2022/2023 Financial Year reviewed and submitted to SMC for approval by Council by	Asset Management Policy for the 2022/2023 Financial Year reviewed and submitted to SMC for approval by Council by	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
			the 31st of March 2023	the 31st of March 2023												
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	1 x progress report on the valuation of all Council Investment Property Assets	Number	1 x progress report on the valuation of all Council Investment Property Assets at year-end for the 22/23 FY prepared and submitted to SMC by the 30th of June 2023	1 x progress report on the valuation of all Council Investment Property Assets at year-end for the 22/23 FY prepared and submitted to SMC by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	100% Physical verification of all Council assets	Percentage	100% Physical verification of all Council assets conducted by the 30th of June 2023	100% Physical verification of all Council assets conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	100% reconciliations between Asset Register & General Ledger	Number of Reports submitted	100% reconciliations between Asset Register & General Ledger performed by the 30th of June 2023	100% reconciliations between Asset Register & General Ledger performed by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Date Councils Insurance Policy reviewed and submitted to SMC for approval by Council	Date of Submission	Msunduzi Municipality Insurance Policy for the 21/22 FY reviewed and submitted to SMC for approval by Council by the 31st of March 2023	Msunduzi Municipality Insurance Policy for the 21/22 FY reviewed and submitted to SMC for approval by Council by the 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of Council vehicles & plant branded	Percentage	100% of all New Municipal council vehicles & plant branded by the 30th of June 2023	100% of all New Municipal council vehicles & plant branded by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	5 x Vehicles Purchased and Delivered for Msunduzi Municipality	Number	5 x Vehicles Purchased and Delivered for Msunduzi Municipality for the 22/23 FY by the 31st of May 2023	16 x Vehicles Purchased and Delivered for Msunduzi Municipality for the 22/23 FY by the 31st of May 2023	5 (150% - 167%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	4 x Quarterly Support and Maintenance of the SAP ERP System	Number of Reports submitted	4 x Quarterly Support and Maintenance of the SAP ERP System report prepared & submitted to SMC by the 30th of June 2023	0 x Quarterly Support and Maintenance of the SAP ERP System report prepared & submitted to SMC by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Msunduzi Municipality Annual financial statements Annually	Date of Submission	1 x Msunduzi Municipality Annual Financial Statement prepared and submitted to the AG by the 30th August 2022	0 x Msunduzi Municipality Annual Financial Statement prepared and submitted to the AG by the 30th August 2022	1 (69% & below)	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Msunduzi Municipality Consolidated Annual Financial Statement prepared & submitted to the AG	Date of Submission	1x Msunduzi Municipality Annual Financial Statement prepared & submitted to the AG by the 31st of August 2023	1	1	3 (100% - 129%)	N/A	N/A		Annual Financial Statement
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Msunduzi Municipality Consolidated Annual financial statements prepared and submitted to the AG Annually	Date of Submission	Msunduzi Municipality Consolidated Annual Financial Statement prepared & submitted to the AG by the 30th of September 2023	Msunduzi Municipality Consolidated Annual Financial Statement NOT prepared & submitted to the AG by the 30th of September 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	1 X AG Audit Action Plan for the 22/23 FY prepared and submitted to SMC	Date of Submission	AG Audit Action Plan for the 22/23 FY prepared and submitted to SMC within 60 days after receiving signed AG reports	AG Audit Action Plan for the 22/23 FY prepared and submitted to OMC within 60 days after receiving signed AG reports	3 (100% - 129%)	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Final Draft budget for 2024/25 FY & two outer years prepared & submitted to TMC	Date of Submission	Final Draft budget for 2024/25 FY & two outer years prepared & submitted to TMC by the 15th of March 2024		Final Draft budget for 2024/25 FY & two outer years prepared & submitted to TMC by the 15th of March 2024	3 (100% - 129%)	N/A	N/A	N/A	Final Draft Budget 24/25 FY & TMC Resolution
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	11 x Monthly VAT returns report for the 22/23 FY prepared and submitted	Number	11 x Monthly VAT returns report for the 22/23 FY prepared and submitted to SARS by the 30th of May 2023	11 x Monthly VAT returns report for the 22/23 FY prepared and submitted to SARS by the 30th of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Monitoring of loans register Annually	N/A	11 x Monthly loan register reports for the 22/23 FY prepared and submitted	11 x Monthly loan register reports for the 22/23 FY prepared and submitted	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
			to SMC by the 30th of May 2023	to OMC by the 30th of June 2023												
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	3 x financial governance policies for the 22/23 FY (Cash management, Reserves and funding, Borrowings policy) reviewed and submitted to SMC for approval by Council by the 31st of May 2023	N/A	3 x financial governance policies for the 22/23 FY (Cash management, Reserves and funding, Borrowings policy) reviewed and submitted to SMC for approval by Council by the 31st of May 2023	3 x financial governance policies for the 22/23 FY (Cash management, Reserves and funding, Borrowings policy) reviewed and submitted to OMC for approval by Council by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	10 x Monthly AG audit action plan progress reports for the 22/23 FY prepared and submitted	Number	10 x Monthly AG audit action plan progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	10 x Monthly AG audit action plan progress reports for the 22/23 FY prepared and submitted to SMC by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	100% compliance with MFMA calendar	Percentage	100% compliance with MFMA calendar of reporting by the 30th of June 2023	100% compliance with MFMA calendar of reporting by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Date of final Draft budget for 2023/24 FY & two outer years prepared & submitted to SMC	N/A	Date of final Draft budget for 2023/24 FY & two outer years prepared & submitted to SMC by the 31st of March 2023	Date of final Draft budget for 2023/24 FY & two outer years prepared & submitted to SMC by the 31st of March 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Date Summary of the approved budget and tariff of charges advertised	N/A	Date of Summary of the approved budget and tariff of charges for the 2022/23 FY advertised by the 30th of June 2023	Date of Summary of the approved budget and tariff of charges for the 2022/23 FY advertised by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	100% of Budget & Treasury policies reviewed and submitted to SMC	Percentage	100% of Budget & Treasury policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2023	100% of Budget & Treasury policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	12 x monthly data strings reports produced & uploaded onto the LG Data Base	Number	12 x monthly data strings reports produced & uploaded for the 22/23 FY onto the LG Data Base by the 30th of June 2023	12 x monthly data strings reports produced & uploaded for the 22/23 FY onto the LG Data Base by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Budget & Treasury Service BU by the 30th of June 2023	N/A	100% of Capital Expenditure spent for the Budget & Treasury BU by the 30th of June 2023  (Capital Expenditure spent vs original budget)	65% of Capital Expenditure spent for the Budget & Treasury BU by the 30th of June 2023  (Capital Expenditure spent vs original budget)	1 (69% & below)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Budget & Treasury BU	Percentage	100% of Capital Expenditure spent for the Budget & Treasury BU by the 30th of June 2024	N/A	45%	1 (69% & below)	N/A	N/A	N/A	N/A
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Expenditure spent for the Budget & Treasury BU by the 30th of June 2023	N/A	100% of Operational Expenditure spent for the Budget & Treasury BU by the 30th of June 2023  (Operational Expenditure spent vs original budget)	95% of Operational Expenditure spent for the Budget & Treasury BU by the 30th of June 2023  (Operational Expenditure spent vs original budget)	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Budget & Treasury BU	Percentage	100% of Operational Expenditure spent for the Budget & Treasury BU by the 30th of June 2024	N/A	41%	1 (69% & below)	N/A	N/A	N/A	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	50 % of Critical Posts Filled in Msunduzi Municipality by the 30th of June 2023 (Number of posts filled vs Advertised)	N/A	50 % of Critical Posts Filled in the Msunduzi Municipality for the Budget & Treasury Business Unit by the 30th of June 2023	60 % (23/14) of Critical Posts Filled in the Msunduzi Municipality for the Budget & Treasury Business Unit by the 30th of June 2023	1 (69% & below)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	75 % of Critical Posts Filled for the Budget & Treasury BU	Percentage	75 % of Critical Posts Filled Budget & Treasury BU by the 30th of June 2024	N/A	0%	1 (69% & below)	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 4 - MUNICIPAL FINANCIAL VIABILITY				N/A	0 x Quarterly reports on Consumer account data accurately updated (data cleansing) (consumer data is exactly as data on billing system) prepared and submitted by the 30th of June 2024	1 (69% & below)	DBSA was still finalising the SCM processes for the appointment of the service provider to conduct data cleansing	DBSA appointed a service provider to conduct the data cleansing for the municipality. The.	30 June 2024	Reports on data cleansing

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	NKPA 2 - BASIC SERVICE DELIVERY	6 000 indigent customers registered to receive the free basic service	Number	6 000 indigent customers registered to receive the free basic services by the 30th of June 2024	N/A	6 101 indigent customers registered to receive the free basic services by the 30th of June 2024	3 (100% - 129%)	N/A	N/A	N/A	Indigent Register, TMC/SMC resolution and Indigent Report
CORPORATE SERVICES																
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Training of 100 employees by accredited training providers based on PDPs received from Business Units and in accordance with the approved 22/23 Workplace	Number	Training of 100 employees by accredited training providers based on PDPs received from Business Units and in accordance with the approved 22/23 Workplace Skills Plan facilitated by the 30th of June 2023	Training of 141 employees by accredited training providers based on PDPs received from Business Units and in accordance with the approved 22/23 Workplace Skills Plan facilitated by the 30th of June 2023	4 (130% -149%)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number of people trained based on PDPs received	Percentage	100% Training of all employees based on PDPs received from Business Units and in accordance with the approved 23/24 Workplace	N/A	175% (1061)	3 (100% - 129%)	N/A	N/A	N/A	Training Registers, list of trainees and PDPs  HR 02

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
	e Skills Plan								Skills Plan facilitated by the 30th of June 2024							
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	3 x Top Management Positions filled	Number	3 x Top Management Positions filled (City Manager, General Manager: ESS & General Manager: ISF) by the 31st of December 2022	2 x Top Management Positions filled (City Manager & General Manager: ISF) by the 31st of December 2022	2 (70% - 99%)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number of Top Management Position filled	Number	1 x Top Management Position filled by the 30th of June 2024	3x Top Management Position filled by the 30th of June 2024	0	1 (69% & below)	Panel recusal, second process awaiting verification completion before interviews . 3. Deputy MM: Electricity - Initial Recruitment rerun due to COGTA not concurring to AP. Recruitment process awaiting Council Approval on reconstituted selection panel.	Processes will be concluded not later than the second quarter of the 2024 / 2025 financial year.	31 December 2024.	Appointment letters and Council Resolution Approving Appointments.

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of Employment Equity Plan targets achieved	Percentage	100 % of Employment Equity Plan targets achieved in Msunduzi Municipality per Business Unit by the 30th of June 2023	44% of Employment Equity Plan targets achieved in Msunduzi Municipality per Business Unit by the 30th of June 2023	1 (69% & below)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Average % uptime of all information and communication Technology Solutions	Number	95 % uptime of all Information Communication Technology Server infrastructure by the 30th of June 2023	95 % uptime of all Information Communication Technology Server infrastructure by the 30th of June 2023	3 (100% - 129%)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Average % uptime of all information and communication Technology Solutions	Percentage	95 % uptime of all information and communication Technology Solutions by the 30th of June 2024		95%	3 (100% - 129%)	N/A	N/A	N/A	Annual ICT Server uptime report
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	100% of Secretariat & Auxiliary Services provided	Percentage	100% of Secretariat & Auxiliary Services provided within Msunduzi Municipality by the 30th of June 2023	40% of Secretariat & Auxiliary Services provided within Msunduzi Municipality by the 30th of June 2023	1 (69% & below)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of Secretariat & Auxiliary Services provided within Msunduzi Municipality in	Percentage	100% of Secretariat & Auxiliary Services provided within Msunduzi Municipality	N/A	70%	2 (70% - 99%)	Not all targets were achieved on the SAS departmental SDBIP	N/A	N/A	Minutes of Council, EXCO, Section 79 and 80 Committee meetings



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
							line with the SOP	uzi Municipality in line with the SOP by the 30th of June 2024								



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	100% of Legal Services provided	Percentage	100% of Legal Services provided within Msunduzi Municipality by the 30th of June 2023	71% of Legal Services provided within Msunduzi Municipality by the 30th of June 2023	2 (70% - 99%)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of Legal Services provided within Msunduzi Municipality in line with the SOP	Percentage	100% of Legal Services provided within Msunduzi Municipality in line with the SOP by the 30th of June 2024	N/A	66%	2 (70% - 99%)	Not all targets were achieved on the Legal departmental SDBIP 1 legal brief, target was missed by 1 day as LA was still researching. Also Due to the high volume of SLAs in our possession, we were attending according to the urgency of matters. it must be noted that we were also short staffed	comments were done as soon as all necessary information were gathered.	comments were done as soon as all necessary information were gathered.	POE FILE FOR LEGAL SERVICES

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Corporate Services	% of Capital Expenditure spent	100% (5.6 million) of Capital Expenditure spent for the Corporate Services BU by the 30th of June 2023	92% (5.1 million) of Capital Expenditure spent for the Corporate Services BU by the 30th of June 2023	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Capital Expenditure spent for the Corporate Services	Percentage	100% of Capital Expenditure spent for the Corporate Services BU by the 30th of June 2024	N/A	94%	2 (70% - 99%)	The ETA for the equipment fell outside the year end (30 June 2024). As for the 17x network points and cabinets... Datacentric refused to assist due to monies owed to them and subsequently suspended the Msunduzi account.	N/A	N/A	Budcon Report



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Expenditure spent for the Corporate Services	% of Operational Expenditure	100% of Operational Expenditure spent for the Corporate Services BU by the 30th of June 2023	85.61% of Operational Expenditure spent for the Corporate Services BU by the 30th of June 2023	2 (70% - 99%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	100% of Operational Expenditure spent for the Corporate Services	Percentage	100% of Operational Expenditure spent for the Corporate Services BU by the 30th of June 2024	N/A	93%	2 (70% - 99%)	The ETA for the equipment fell outside the year end (30 June 2024). As for the 17x network points and cabinets... Datacentric refused to assist due to monies owed to them and subsequently suspended the Msunduzi account.	N/A	N/A	Budcon Report
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	50 % of Critical Posts Filled in Msunduzi Municipality	% of Critical Posts Filled	50 % of 11 identified Critical Posts Filled in the Msunduzi Municipality for the Corporate Services Business Unit by the 30th of June 2023	100 % of 11 identified Critical Posts Filled in the Msunduzi Municipality for the Corporate Services Business Unit by the 30th of June 2023	5 (150% - 167%)	NKPA 4 - FINANCIAL VIABILITY & MANAGEMENT	% of Critical Posts Filled	Percentage	100 % of Critical Posts Filled in Corporate Services by the 30th of June 2024	N/A	75%	1 (69% & below)	No critical posts for 2023/ 2024 FY were filled in the Msunduzi Municipality due to need to address backlog in attrition posts post	Recruitment Plans to accelerate recruitment have been done for	By 30 June 2025	1. CS Manco Resolutions for preparatory work in recruitment planning. 2. Recruitment Plans



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
													from 2022 and 2023.	approval by TMC		
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	3 x Final Progress report on the 50% filling of critical posts in the Msunduzi Municipality	Number	3 x Final Progress report on the 50% filling of critical posts (189 identified) in the Msunduzi Municipality submitted to SMC by the 30th of June 2023	1 x Final Progress report on the 50% filling of critical posts (189 identified) in the Msunduzi Municipality submitted to SMC by the 30th of June 2023	1 (69% & below)	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number of Final Progress reports on the 75% filling of critical posts in the Msunduzi Municipality	Number	1 x Final Progress reports on the 75% filling of critical posts in the Msunduzi Municipality submitted to TMC by the 30th of June 2024	N/A	1	1 (69% & below)	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Msunduzi SMART app Deployment and Implementation	Percentage	Msunduzi SMART app Deployment and Implementation as per the Project Plan Milestones by the 30th of June 2023	KPI removed during Mid-year	NOT APPLICABLE	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number and Date Employment Equity Implementation Plan was approved	Number & date	100 % of Employment Equity Plan targets achieved in Msunduzi Municipality per	1x Employment Equity Implementation Plan was approved by TMC on 04 March 2024.	1x Employment Equity Implementation Plan was approved by TMC on 04 March 2024.	3 (100% - 129%)	N/A	N/A	N/A	EMPLOYMENT EQUITY REPORT TO TMC TMC RESOLUTION

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									Business Unit by the 30th of June 2024							
		N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	100% Budget Spent on Purchasing ICT Network infrastructure	Percentage	100% Budget Spent on Purchasing ICT Network infrastructure by the 30th of June 2024	N/A	100%	2 (70% - 99%)	Servers and Storage have been replaced. CISCO Core switches bought, and the remainder spent on aircon cooling system for the server room.	N/A	N/A	ICT Finance report expenditure
		N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Functional Integrated Call Centre	Number	Msimbuzi SMART app (Cherwell) configured, implemented and operational by the 30th of June 2024	1 x Implementation of the Msimbuzi SMART app (Ivante) by the 30th of June 2024	0	1 (69% & below)	Delays in terms of appointing the service provider contributed to not finishing the project on time. The software licenses have been paid for.	The revised project plan is in place.	By 30 June 2025	Project Plan

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
OFFICE OF THE MUNICIPAL MANAGER																
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	All internal audit assignments completed as per timeframes in the approved Annual Audit Plan	Number	79 x Internal audit assignments completed as per timeframes in the approved Annual Audit Plan by the 30th of June 2023	31 x Internal audit assignments completed as per timeframes in the approved Annual Audit Plan by the 30th of June 2023. 26 audit assignments were planned i.t.o. approved annual audit plan. 7 adhoc were requested by MM & CFO. 17 planned audit assignments were completed. 7 audits carried	2 (70% - 99%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
				forward from 2021/22 annual plan were completed. 3 planned audits were removed from the approved annual plan. 7 ad hoc audit assignments were completed & 5 planned audit assignments were in progress as of 30 June 2023. In total 31 audit assignments were completed as of 30 June 2023.												



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Date on which the Audit Committee Annual Work Plan & Calendar of activities for 2022/23 FY was submitted to the Audit Committee and Council for approval	Date	Development & submission of an Audit Committee Annual Work Plan & Calendar of activities for 2023/24 FY to the Audit Committee and Council for approval by the 30 June 2023	Development & submission of an Audit Committee Annual Work Plan & Calendar of activities for 2023/24 FY to the Audit Committee and Council for approval by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number of reports on the status of selected cases of fraud & corruption which are under Hawks criminal	Number	4 x report on the status of selected cases of fraud & corruption which are under Hawks criminal investigation and or prosecution prepared &	4 x report on the status of selected cases of fraud & corruption which are under Hawks criminal investigation and or prosecution prepared &	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

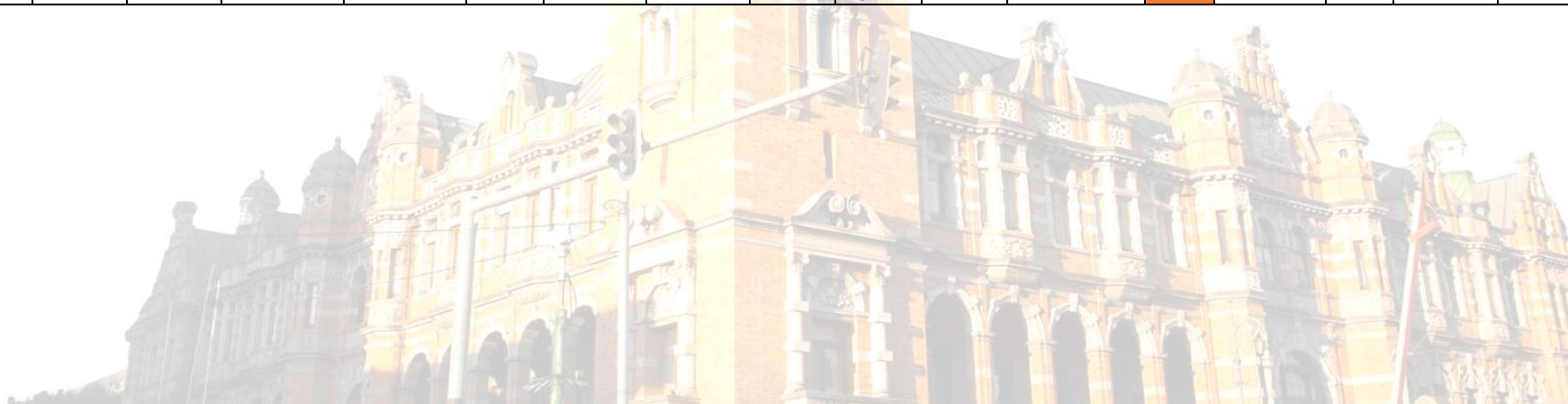
NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
	investigation and or prosecution prepared & submitted to the Audit Committee within 30 working days after the end of each quarter		submitted to the Audit Committee within 30 working days after the end of each quarter by the 30 June 2023	submitted to the Audit Committee within 30 working days after the end of each quarter by the 30th of June 2023												
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Date of approval of the Annual Workplan	Date	Development & submission of a Risk Management Committee Annual Work Plan & Calendar of activities for 2022/23 FY to the Risk Management Committee and Audit Committee	NO Development & submission of a Risk Management Committee Annual Work Plan & Calendar of activities for 2022/23 FY to the Risk Management Committee and Audit Committee	2 (70% - 99%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
			for consideration & approval by the 30 June 2023	for consideration & approval by the 30 June 2023												
NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Number of infringement reports	Number	4 x reports produced and submitted to SMC on Bylaw infringement inspections conducted by the 30th of June 2023	4 x reports produced and submitted to SMC on Bylaw infringement inspections conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	6 x bi-monthly meetings of the Msunduzi Batho Pele forum to monitor the implementation of Batho Pele Principles	Number	6 x bi-monthly meetings of the Msunduzi Batho Pele forum to monitor the implementation of Batho Pele Principles and Customer Service Charter conducted by the 30th of June 2023	6 x bi-monthly meetings of the Msunduzi Batho Pele forum to monitor the implementation of Batho Pele Principles and Customer Service Charter conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Review of Communications Strategy for the 22- 27 FY	Date	Review of Communications Strategy for the 22- 27 FY for submission by the 30th of June 2023	Review of Communications Strategy for the 22- 27 FY for submission by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	12 X Service Delivery Awareness Campaigns conducted	Number	12 X Service Delivery Awareness Campaigns conducted by the 30th of June 2023	12 X Service Delivery Awareness Campaigns conducted by the 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	12 x Media partnerships established with local & national Media houses	Number	12 x Media partnerships established with local & national Media houses 30th of June 2023	12 x Media partnerships established with local & national Media houses 30th of June 2023	3 (100% - 129%)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Date of Submission of the approval & signing off of the Scope of	Date	Date of Submission of the approval & signing off of the Scope of Works for the Cherwell System	Date of Submission of the approval & signing off of the Scope of Works for the Cherwell System by	1 (69% & below )	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
	Works for the Cherwell System			30th of March 2023												
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of IDP Activities completed as per Departmental Operational Plan	100% of IDP Activities completed as per Departmental Operational Plan by the 30th of June 2024	N/A	85% of IDP Activities completed as per Departmental Operational Plan by the 30th of June 2024	2 (70% - 99%)	Council decision was taken that only 4 imbizo must take place in the view of the available budget,	Not provided	Not provided	Departmental SDBIP



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of PMS Activities completed as per Departmental Operational Plan	100% of PMS Activities completed as per Departmental Operational Plan by 30th of June 2024	N/A	80% of PMS Activities completed as per Departmental Operational Plan by 30th of June 2024	2 (70% - 99%)	1. Delay in submission of Performance Agreements to PMS unit which would lead to the late posting on the website, 2. Adjustments SDBIP submitted outside of the 28days, 3. POE report not being submitted in time due to other matters that required attention of the department in the 2022 Audit	Enforce Compliance to timeframes by Business unit	2025/06/01	Departmental SDBIP

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of PURP Activities completed as per Departmental Operational Plan	100% of PURP Activities completed as per Departmental Operational Plan by 30th of June 2024	N/A	100% of PURP Activities completed as per Departmental Operational Plan by 30th of June 2024	3 (100% - 129%)	N/A	N/A	N/A	Departmental SDBIP
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	% of CDS Activities completed as per Departmental Operational Plan	100% of CDS Activities completed as per Departmental Operational Plan by 30th of June 2024	N/A	71% of CDS Activities completed as per Departmental Operational Plan by 30th of June 2024	2 (70% - 99%)	Late submission to the Committee Officer due to delays in information submission by Business units	The office to devise a plan through the involvement of Madam Speaker to ensure timely submissions	Not provided	Departmental SDBIP

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
														and meeting of target in the 24/25 FY.		
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	% of the communication strategy implemented	100 % of the communication strategy implemented by the 30th of June 2024	N/A	80 % of the communication strategy implemented by the 30th of June 2024 NOT ACHIEVED	2 (70% - 99%)	Council adopted an organogram and a new logo which required policy review prior to implementation. Delays in SCM processes led to other activities not being implemented.	Targets that were not implemented will be carried over to the next financial year	2024/2025 fy	Source documents in line with specified activities in the activity plan
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Number of stakeholder engagement on Radio	12 stakeholder engagement on Radio conducted by the	12 stakeholder engagement on Radio conducted by the	12 stakeholder engagement on Radio conducted by the 30th of June 2024	3 (100% - 129%)	N/A	N/A	N/A	Invitation, programme & attendance register



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									30th of June 2024	30th of June 2024						
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Number of Media engagements conducted	4 x media engagement conducted by the 30th of June 2024	4 x media engagement conducted by the 30th of June 2024	4 x media engagement conducted by the 30th of June 2024	3 (100% - 129%)	N/A	N/A	N/A	Notice, agenda, minutes & attendance register
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Percentage of wards with functional ward committees	100% wards with functional Ward Committees by the 30th of June 2024	100% wards with functional Ward Committees by the 30th of June 2024	95% wards with functional Ward Committees by the 30th of June 2024	2 (70% - 99%)	N/A	N/A	N/A	Front page of sectoral reports
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	1 X Oversight Process Plan prepared	1 x Oversight Process plan for the 2022/2023 FY prepared & submitted to Council by the 30th of	N/A	1 X Oversight Process Plan prepared and submitted to Council	3 (100% - 129%)	N/A	N/A	N/A	Oversight process plan and council resolution

NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
									June 2024							
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	1 x Oversight Process Plan Report adopted	1 x Oversight Report 22/23 FY tabled and adopted by Council by the 31st of March 2024	N/A	1 x Oversight Report 22/23 FY tabled and adopted by Council by the 31st of March 2024	3 (100% - 129%)	N/A	N/A	N/A	Oversight Report & Council Resolution



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Date Annual Risk Management plan submitted to the Risk Management Committee	Annual Risk Management Plan produced & submitted to the Risk Management Committee Annual by the 30th of June 2024	Annual Risk Management Plan produced & submitted to the Risk Management Committee Annual by the 30th of June 2024	Annual Risk Management Plan produced & submitted to the Risk Management Committee Annually by the 30th of June 2024 NOT ACHIEVED	1 (69% & below)	The slight deviation was caused by the request by the Acting Chairpersons of risk Management to infuse her thoughts & her ideas into the plan and the meeting only took place after the financial year end.	Availability of the Chairperson and Municipal Manager in time to share thoughts and ideas into the new plan	The following financial year period i.e. 2024-2025	Minutes of the meeting of Risk Management Committee



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3, 4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Development & submission of an Audit Committee Annual Work Plan & Calendar of activities for 2024/25 FY to the Audit Committee and Council for approval	Development & submission of an Audit Committee Annual Work Plan & Calendar of activities for 2024/25 FY to the Audit Committee and Council for approval by the 30 June 2024	Development & submission of an Audit Committee Annual Work Plan & Calendar of activities for 2024/25 FY to the Audit Committee and Council for approval by the 30 June 2024	Annual Work Plan & Calendar of activities for 2024/25 FY developed	3 (100% - 129%)	N/A	N/A	N/A	Report (with plan & calendar)



NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL TARGET	ANNUAL ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	NATIONAL KEY PERFORMANCE AREA	INDICATOR	UNIT OF MEASURE	ANNUAL 23/24FY PROGRESS REPORT							
									ANNUAL TARGET	ADJUSTED ANNUAL TARGET	ACTUAL	ACTUAL (1,2,3,4,5, Not Applicable)	REASON FOR DEVIATION	CORRECTIVE MEASURE	TIMEFRAME TO IMPLEMENT CORRECTIVE MEASURES	SOURCE DOCUMENT
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	100% of Capital Expenditure spent for the Corporate Services	100% of Capital Expenditure spent for the Office of the Municipal Manager by the 30th of June 2024	100% of Capital Expenditure spent for the Office of the Municipal Manager by the 30th of June 2024	77.83%	3 (100% - 129%)	N/A	N/A	N/A	Annexure B
N/A	N/A	N/A	N/A	N/A	N/A	N/A	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	100% of Operational Expenditure spent for the Corporate Services	100% of Operational Expenditure spent for the Office of the Municipal Manager by the 30th of June 2024	100% of Operational Expenditure spent for the Office of the Municipal Manager by the 30th of June 2024	85%	2 (70% - 99%)	N/A	N/A	N/A	N/A

## **CHAPTER 4: ORGANISATIONAL DEVELOPMENT PERFORMANCE (PERFORMANCE REPORT PART II)**

### **COMPONENT A: INTRODUCTION TO THE MUNICIPAL WORKFORCE**

#### **INTRODUCTION ON ORGANISATIONAL DEVELOPMENT PERFORMANCE**

The Organisational Development section serves as a change management agent for the municipality, facilitating policy vetting and planning for Roadshows designed to educate employees on policy changes and the introduction of new policies in the workplace. An Induction Program has been implemented, occurring within three working days, where new employees are introduced to various departments and department heads. This helps them familiarize themselves with the organization and understand what is expected of them.

The unit's primary goal is to ensure that employees are well-acquainted with the changes being implemented by the municipality. The Msunduzi Municipality is undertaking several strategic organizational development change management initiatives aimed at systematic transformation in alignment with the City's Vision 2030. This transformation will be enabled through key projects facilitated by various departments based on their core mandates.

The Organisational Development (OD) Unit is responsible for managing and coordinating communication for all Change Management projects. The Change Management Communication Masterplan includes five catalytic projects: the implementation of New Staff Regulations, Structural Review (2023), Individual Performance Management Development System (IPMDS), Competencies, and Financial Recovery Plan. Several of these projects have already been implemented, and various Roadshows and consultations have been held to assist employees with the upcoming changes.

For instance, the IPMDS has conducted multiple Roadshows to explain how the system will function and its impact on employees. A subsequent consultation workshop was held to guide and support Level 3 to Level 5 employees in completing their Performance Agreements. Additionally, the Structural Review involved consultations with various business units to confirm job functions and purposes for all staff, with some units achieving 100% submission while others are still finalizing their submissions.

The implementation of New Staff Regulations was notably successful, with many affected policies receiving approval from the Full Council. Workshops were conducted to educate employees about these changes and what the new staff regulations entail.

These projects have significant implications for municipal operations, employees, and the citizens served by the Msunduzi Municipality. Communication regarding these catalytic projects will be shared with all relevant stakeholders, including labour representatives and employees, through reports, presentations at meetings, roadshows, posters on notice boards, and HR newsletters published via Corporate Communication across the municipality.

The Municipality will also conduct a climate survey related to these projects, measuring their impact—whether positive or negative—on employees and their work environment, as well as gauging employee enthusiasm or resistance to the changes.

## EMPLOYEE TOTALS, TURNOVERS & VACANCIES

EMPLOYEES					
Description	2022/2023	2023/2024	Employees No.	Vacancies No.	Vacancies %
	Employees No.	Approved Posts No.			
Solid Waste Management Services	257	448	227	221	49.33
Landfill Site	20	30	20	10	33.33
Area Based Management	78	164	89	75	45.73
Public Safety Enforcement & Emergency Services	450	792	433	359	45.33
Recreation & Facilities	570	1039	574	465	44.75
Human Resources Services	80	134	77	57	42.54
ICT Services	21	29	17	12	41.38
Legal Services	11	20	10	10	50.00
Secretariat & Auxiliary Services	42	59	47	12	20.34
Electricity	213	731	228	503	68.81
Water And Sanitation Services	285	618	290	328	53.07
Roads, Transportation and Stormwater	266	585	270	315	53.85
Mechanical Workshops	38	91	49	42	46.15
Human Settlements Services	51	70	48	22	31.43
City Entities	59	88	65	23	26.14
Development Services	24	34	21	13	38
Town Planning and Environmental Management	116	231	129	102	44.15
Assets & Liability Management	47	110	45	65	59.09
Supply Chain Management	66	81	64	17	20.99
Budget Planning Implementation & Monitoring	18	27	17	10	37.04
Expenditure Management	31	43	26	17	39.53
Finance Governance & Performance	18	23	12	11	47.83
Revenue Management	258	345	263	82	23.77
Internal Audit	10	22	10	12	54.55
Office Of the City Manager	49	63	53	10	15.87
Political Support	81	104	94	10	9.62
Strategic Planning	13	42	10	32	76.19
<b>Totals</b>	<b>3172</b>	<b>6023</b>	<b>3183</b>	<b>2868</b>	<b>47.62</b>
<i>Other</i>	10	116	84	32	27.59
<b>Totals:</b>	<b>3176</b>	<b>6139</b>	<b>3272</b>	<b>2900</b>	<b>47.24</b>



VACANCY RATE 2023/24			
Designations	*Total approved posts No.	Vacancies (Total time that vacancies exist using fulltime equivalents) No.	*Vacancies (as a proportion of total posts in each category) %
Municipal Manager	1	0	0
CFO	1	0	0
Other S57 Managers (Excl. Finance Posts)	4	2	50
Other S57 Managers (Finance Posts)	0	0	0
Traffic Officers	85	23	27
Fire Fighters	139	78	56
Senior Managers: Levels DU (excl. Finance	58	19	33
Senior Managers: Levels 13–15 (Finance	9	9	100
Highly skilled supervision: Levels D1 – D3 (excl. Finance Posts)	208	108	52
Highly skilled supervision: Levels D1 – D3 (Finance Posts)	30	13	43
<b>TOTAL:</b>	<b>535</b>	<b>231</b>	<b>41</b>

TURN-OVER RATE			
Details	Total appointments as of the beginning of financial year No.	Terminations during the financial year No.	Turn-over rate*
2021/2022	108	120	3.7
2022/2023	413	215	6.53
2023/2024	90	178	5.6

#### COMMENT ON VACANCIES AND TURNOVER:

The Posts of Senior Management and Skilled Supervision have been Advertised Internally and externally, there are internal employees that are qualified for position however, the Municipality requires more pool of qualifying candidates.

Post of DMM: Electricity Supply Services was re-advertised on 27 February 2024 the estimated period of this post unfilled is 05 Months, DMM: Community Services was Advertised on 27 February 2024 and the estimated period of the post being unfilled 05 months and DMM: SD & CE was advertised on 22 October 2023 and the estimated period of the post being unfilled is 09 months.

They are various reasons for the high vacancy rate, which are among other things the resignations, dismissals death, retirements etc.



## COMPONENT B: MANAGING THE MUNICIPAL WORKFORCE

### INTRODUCTION TO MANAGING THE MUNICIPAL WORKFORCE

The following policies have been reviewed in alignment with the Municipal Staff Regulations with effect from 01 July 2023 (Change management, relocation policy, Induction policy, Staff allocation policy, Internship policy, Job Evaluation policy, Staff Establishment policy, Secondment policy and Succession planning policy). All the mentioned above policies have been approved in the financial year 2023/2024 on the 25 October 2023 by the Full Council. According to the new Collective agreement certain policies must be aligned and amended which the change will come into effect from the 1<sup>st</sup> of July 2024, these are the following policies: Acting Allowance Policy, Shift Allowance Policy, Over Time Policy, Shift Allowance Policy, Standby Policy, Study Leave, and Additional Sick Leave.

### POLICIES 23/24 Financial year

	Name of Policy	Completed %	Date adopted by council
1	Induction policy	100%	25/10/2023
2	Secondment policy	100%	25/10/2023
3	Staff Establishment policy	100%	25/10/2023
4	T.A.S.K Job Evaluation Policy	100%	25/10/2023
5	Succession Policy	100%	25/10/2023
6	Change Management Policy	100%	06/03/2024
7	Consequence Management Policy	100%	29/06/2024
8	Individual Performance Management & Development System Policy	100%	06/03/2024

### COMMENT ON WORKFORCE POLICY DEVELOPMENT:

The above HRM policies that were approved on the 25 October 2023, had a calendar on the go about on when, who and how these workshops we going to be conducted. Majority of the business Units were workshopped successfully but only 2 Units that the workshops did not take place due to poor staff attendance. In total 6 Policy workshops were done during the financial Period 2023/2024.

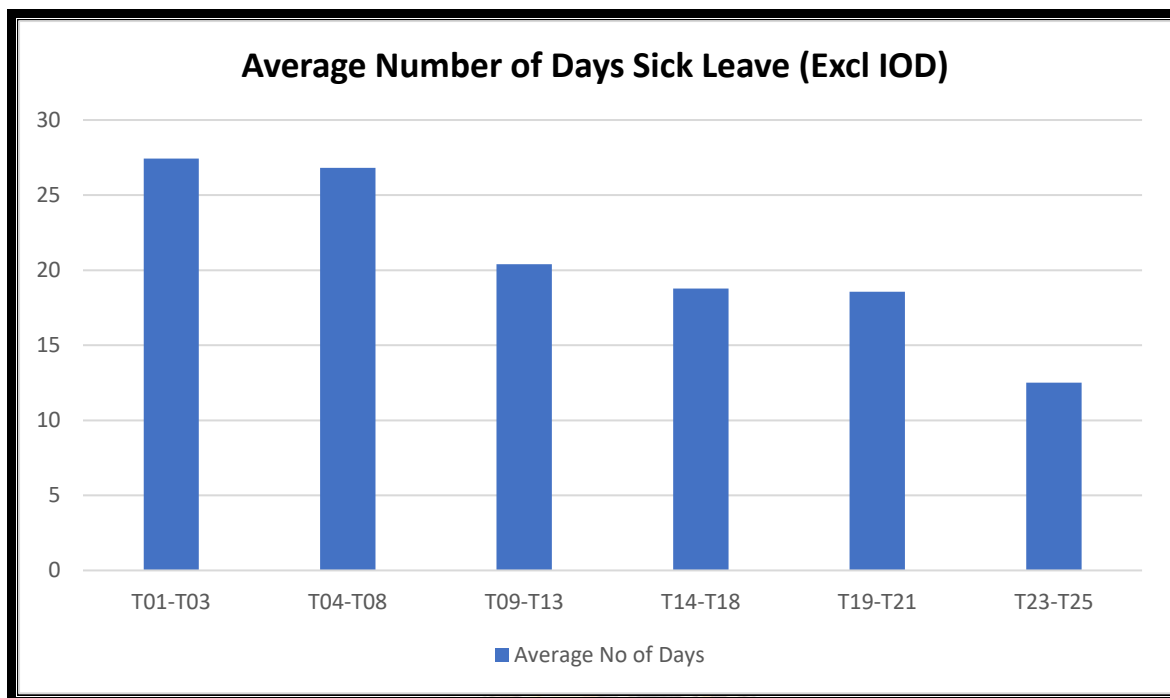
A calendar has been drafted and created to give time to amend the policies according to the new staff Regulations, before they go to the various committees for Approval dates have been set to have Consultations with Unions/Labour about the changes, so far only one policy has had a consultation with the Unions which is Standby Policy, hopefully by the end of August all the policies would have gone through all the proper channels for Approval so that employees can be workshopped in September

## INJURIES, SICKNESS AND SUSPENSIONS 2023/2024

NUMBER AND COST OF INJURIES ON DUTY					
Type of Injury	Injury Leave taken Days	Employees using injury leave No.	Employees using sick leave No.	*Average sick leave per employee Days	Total Estimated Cost R
Required basic medical attention only	0	0	0	0	0
Temporary total disablement	19	23	0	0	4 016 241.65
Permanent Disablement	178	30	0	0	0
Fatal	0	0	0	0	0
<b>TOTAL</b>					<b>4 016 241.65</b>

Temporary Total DISABLEMENT	
MONTHS	TOTAL AMOUNT PAID FOR MEDICAL EXPENSES
JULY 2022	R0.00
AUGUST 2022	R1 293 479.04
SEPTEMBER 2022	R0.00
OCTOBER 2022	R0.00
NOVEMBER 2022	R0.00
DECEMBER 2022	R49 000.00
JANUARY 2023	R2 273 514.81
FEBRUARY 2023	R0.00
MARCH 2023	R0.00
APRIL 2023	R0.00
MAY 2023	R0.00
JUNE 2023	R400 132.65
<b>TOTAL</b>	<b>R4 016 241.65</b>

NUMBER OF DAYS AND COST OF SICK LEAVE (EXCL. INJURIES ON DUTY)						
Designations	Total Sick Leave Days	Proportion of sick leave without medical certification %	Employees using sick leave No.	Total employees in post* No.	Average sick leave per employees Days	Estimated Cost R
T01-T03	4500	18%	392	1234	27	2249321.20
T04-T08	3784	31%	437	1015	27	2609433.47
T09-T13	4100	37%	477	836	20	5178086.10
T14-T18	879	29%	96	165	19	2117646.87
T19-T22	97	39%	15	18	19	421921.21
T23-T25	32	5%	3	4	13	209765.04
<b>TOTAL</b>	<b>14195</b>	<b>26%</b>	<b>1395</b>	<b>1234</b>	<b>23</b>	<b>14150080.33</b>



#### **COMMENT ON INJURY AND SICK LEAVE:**

**NB.** The graphs above depict that the Municipality is experiencing the high sick leave absenteeism on the category of Low Skilled workers, Supervisors and high- level skilled and clerical staff and the lower-level semi-skilled staff respectively therefore further assessment need to be done identify root cause to recommend and implement corrective actions.

#### **Executive Summary- Occupational Health and Safety.**

The Occupational Safety Unit (OHSU)'s core function is to develop, monitor and implement health and safety systems and procedures within the Municipality. This monitoring and reporting are undertaken to ensure compliance with the Occupational Health and Safety Act.

To ensure compliance with the Act, an operational plan was developed in accordance with the SDBIP to conduct occupational health and safety workshops. As per the SDBIP a total of 4 workshops per quarter were held in the various Business Units, to ensure that personnel understand their roles and responsibilities in relation to compliance to health and safety and to reduce injuries. The workshops also included the procedure for injuries on duty.

Medical surveillance is conducted by Occupational Health & Safety (Clinical unit) team to detect any adverse health effects on employees. Baseline medicals were done for 2010 EPWP employees that work in various Wards and Business Units. This is to ensure that employees are physically fit to perform their duties.



NUMBER AND PERIOD OF SUSPENSIONS				
Position	Nature of Alleged Misconduct	Date of suspension	Details of Disciplinary Action taken or status of case and reasons why it is not	Date Finalized
Senior Clerk: Debtors Management	Soliciting monies from consumers	22/07/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Cashier	Soliciting monies from consumers	19/07/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Meter Reader	Soliciting monies from consumers	19/07/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Senior Clerk: Debtors Management	Soliciting monies from consumers	19/07/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Senior Clerk	Unbecoming conduct towards consumer	23/09/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Senior Clerk	Fraud & corruption	22/09/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Senior Clerk	Unbecoming conduct towards Consumers	22/09/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Supervisor (Account Officer)	Fraud & Corruption	22/09/2022	Investigation not completed	N/A
Senior Clerk	Fraud & Corruption	22/09/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Senior Clerk: Debtors Management	Fraud & Corruption	22/09/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Payroll Clerk	Fraud & Corruption	21/10/2022	Investigation not completed	N/A



NUMBER AND PERIOD OF SUSPENSIONS				
Position	Nature of Alleged Misconduct	Date of suspension	Details of Disciplinary Action taken or status of case and reasons why it is not	Date Finalized
Payroll Clerk	Irregular payments to bogus employees & to herself	19/10/2022	Investigation not completed	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Payroll Officer	Irregular payments to bogus employees & to herself	17/11/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced &	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.
Meter Reader	Ill disciplined	09/03/2023	Investigation completed	Finalized & closed. 22/05/2024
Meter Reader	Ill disciplined	09/03/2023	Investigation completed	Finalized & closed. 22/05/2024
Meter Reader	Unbecoming conduct	09/03/2023	Investigation completed	Suspension uplifted 02/04/2024. Finalized & Closed 23/05/2024
Meter Reader	Unbecoming conduct as Supervisor	09/03/2023	Investigation completed	. Suspension uplifted 02/04/2024. Finalized & Closed 23/05/2024
Meter Reader	Causing division at Meter Section & interfering with workflow	09/03/2023	Investigation completed	. Retired 30/11/2023
Secretary	Releasing confidential information	05/05/2023	Disciplinary Panel appointed. Disciplinary Hearing commenced &	Suspension uplifted 02/04/2024. Disciplinary commenced However disciplinary hearing not commenced on 29/09/2023
General Assistant	Threaten, used vulgar language, and tried to stab the Foreman (A)	05/12/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced &	Suspension uplifted 02/04/2024. However disciplinary hearing not commenced.

NUMBER AND PERIOD OF SUSPENSIONS				
Position	Nature of Alleged Misconduct	Date of suspension	Details of Disciplinary Action taken or status of case and reasons why it is not	Date Finalized
General Assistant	Participating in unprotected and unlawful strike	26/10/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced &	Suspension uplifted 07/11/2024. Disciplinary hearing finalized & closed.
General Assistant	Unauthorized use of council vehicle	01/11/2022	Disciplinary Panel appointed. Disciplinary Hearing commenced &	Suspension uplifted 07/11/2024. Disciplinary hearing finalized & closed.
General Assistant	Assault	25/01/2023	Disciplinary Panel appointed. Disciplinary Hearing commenced &	Disciplinary hearing finalized & Closed Dismissed 10/03/2024
General Assistant	Land Invasion	12/01/2023	Disciplinary hearing completed	Dismissed 15/08/2023

DISCIPLINARY ACTION TAKEN ON CASES OF FINANCIAL MISCONDUCT			
Position	Nature of alleged misconduct and rand value of any loss to the municipality	Disciplinary action taken	Date Finalized
Senior Clerk	Fraud & Corruption – R742277.16	Yes	In progress
General Manager: SD & CE	SCM 26/17/17 - R14246959.90	Yes	31/08/2023
Senior Manager: Human Settlement Settlements	SCM 26/17/17 - R14246959.90	Yes	02/10/2023
Manager: Housing Rental	SCM 26/17/17 - R14246959.90	Yes	Dismissed 03/11/2023
Senior Manager: Public Safety	Contract Irregularities R21353619.32	Yes	Resigned 31/07/2023
Foreman	Overtime Fraud – R24196.20	Yes	In progress

DISCIPLINARY ACTION TAKEN ON CASES OF FINANCIAL MISCONDUCT			
Position	Nature of alleged misconduct and rand value of any loss to the municipality	Disciplinary action taken	Date Finalized
Senior Manager WMM	Authorizing Payment - R24196.70	Yes	21/06/2023
Supervisor/subordinate	Fraudulent overtime & misuse of Council vehicle – R103961.39	Yes	One finalized [08/02/2023] & one in progress/
Store man & General Assistants	Theft – R9145	Yes	Dismissed. 02/02/2024
Senior Expenditure	R7900000	Yes	Pending application outcome to withdraw the case.
Edendale Depot	Fraudulent overtime & Standby Claim – R116051.84	Yes	Finalized & closed. Dismissed 02/02/2024
Petrol Attendant	Theft - R 1424282.21		In Progress
Foreman	Fraudulent overtime claim		Finalized 22/02/2023
IS Managers	Payment of services that were never done	Yes	Finalized 08/06/2023

#### COMMENT ON SUSPENSIONS AND CASES OF FINANCIAL MISCONDUCT:

Suspensions:

Due to fraud & corruption financial misconduct cases. – these cases are complex. Hence the investigations are taking long to complete.

- Financial misconduct
- Cases delayed by postponements.
- Cases delayed by withdrawals of either Presiding officers or Prosecutors.
- Municipal Manager is in the process of appointing new presiding officers and prosecutors.
- Municipal Manager to act against wilful, unreasonable delay of cases.



## PERFORMANCE REWARDS

The Municipality is currently cascading performance Management in line with the 2021 New Staffing regulations and Municipal IPMS policy. The performance management in the organization is currently not linked to a rewards system.

PERFORMANCE REWARD BY GENDER					
Designation	Gender	Total number of employees in group	Number of beneficiaries	Expenditure on rewards 2019/20 R'000s	Proportion of beneficiaries within group %
Lower Skilled (Levels 1-2)	Female	-	-	-	-
	Male	-	-	-	-
Skilled (Levels 3-5)	Female	-	-	-	-
	Male	-	-	-	-
Highly skilled production (Levels 6-8)	Female	-	-	-	-
	Male	-	-	-	-
Highly skilled supervision (Levels 9-12)	Female	-	-	-	-
	Male	-	-	-	-
Senior Management (Levels 13-15)	Female	7	-	-	-
	Male	15	-	-	-
MM and S57	Female	2	-	-	-
	Male	5	-	-	-
Total:		29	-	-	-

Note: MSA 2000 S51(d) requires that ... "performance plans, on which rewards are based should be aligned to the IDP and that SDBIPs should be consistent with the higher level IDP Targets and must be incorporated appropriately in personal performance agreements as the basis of performance rewards. Those with disability are shown in brackets '(x)' in the "number of beneficiaries" column as well as in the numbers at the right-hand side of the column.



**COMPONENT C: CAPACITATING THE MUNICIPAL WORKFORCE**

Description	A Total number of officials employed by municipali ty (Regulation	B Total number of officials employed by municipal entities	Consolidat ed: Total A and B	Consolidat ed; Competenc y assessmen ts complet ed for A and B (Regulation	Consolidat ed: total number of officials whose performanc e agreements compl y	Consolidat ed: Total Number of officials that meet the prescribed competenc y levels
Financial	374	1	375	0	0	0
Accounting	1	1	2	2	1	2
Chief	1	0	1	1	1	1
Senior	6	0	6	6	6	5
Any other financial officials	0	0	0	0	0	0
Supply Chain	47	-	47	0	0	0
Heads of supply	1	1	2	1	1	1
Supply chain managem	3	0	3	1	3	1
<b>TOTAL</b>	<b>433</b>	<b>3</b>	<b>436</b>	<b>11</b>	<b>12</b>	<b>10</b>
<b>This is a statutory report under the national treasury: LG MFMA Regulations</b>						

SKILLS DEVELOPMENT EXPENDITURE										
Management Level	Gender	Empl oyees as at the begin ning of the year	Number of skilled employees required and actual as of 30 June 2024							
			Learnerships		Skills programmes and other short courses		Other forms of training		Total	
		No.	Original Budget	Actual	Original Budget	Actual	Original Budget	Actual	Original Budget	Actual
MM and S57	Female	2	0	0	0	0	0	0	0	0
	Male	2	0	0	0	0	0	0	0	0
legislators, Senior Officials & managers	Female	78	0	0	0	0	0	0	0	0
	Male	143	0	0	0	0	0	0	0	0
Professionals	Female	118	R220 000.00	R220 000.00	0	0	0	0	R220 000.00	R220 000.00
	Male	152	R80 000.00	R80 000.00	0	0	0	0	R80 000.00	R80 000.00
Technicians and associate professionals	Female	201	0	0	0	0	0	0	0	0
	Male	158	0	0	0	0	0	0	0	0
Clerks	Female	531	R396 000.00	R396 000.00	R1 292 352.75	R1 292 352.75	R34 000.00	R34 000.00	R1 722 352.75	R1 722 352.75
	Male	319	R44 000.00	R44 000.00	R941 097.90	R941 097.90	R34 000.00	R34 000.00	R1 019 097.90	R1 019 097.90

SKILLS DEVELOPMENT EXPENDITURE										
Management Level	Gender	Empl oyees as at the begin ning of the year	Number of skilled employees required and actual as of 30 June 2024							
			Learnerships		Skills programmes and other short courses		Other forms of training		Total	
			No.	Original Budget	Actual	Original Budget	Actual	Original Budget	Actual	Original Budget
Service and sales workers	Female	160	0	0	0	0	0	0	0	0
	Male	335	0	0	0	0	0	0	0	0
Plant and machine operators & assemblers	Female	13	0	0	R24 394.80	R24 394.80	0	0	R24 394.80	R24 394.80
	Male	92	0	0	R36 592.20	R36 592.20	0	0	R36 592.20	R36 592.20
Elementary occupations	Female	689	R418 000.00	R418 000.00	R349 274.00	R349 274.00	0	0	R767 274.00	R767 274.00
	Male	957	R242 000.00	R242 000.00	R151 183.00	R151 183.00	0	0	R393 183.00	R393 183.00
Sub-totals	Female	1792	R1 034 000.00	R1 034 000.00	R1 666 021.55	R1 666 021.55	0	0	R2 734 021.55	R2 734 021.55
	Male	2165	R366 000.00	R366 000.00	R1 128 873.10	R1 128 873.10	0	0	R1 528 873.10	R1 528 873.10
Totals		3957	R1 400 000.00	R1 400 000.00	R2 794 894.65	R2 794 894.65	R68 000.00	R68 000.00	R4 262 894.65	R4 262 894.65
*% AND *R VALUE OF MUNICIPAL SALARIES (ORIGINAL BUDGET) ALLOCATED FOR WORKPLACE SKILLS PLAN										

## **COMMENT ON SKILLS DEVELOPMENT AND RELATED EXPENDITURE AND ON THE FINANCIAL COMPETENCY REGULATIONS:**

The Skills Development Unit has submitted the 2024/2025 Workplace Skills Plan (WSP) and the 2023/2024 Annual Training Report to the LGSETA on the 23 April 2024. During the 2023/ 2024 Financial year the Skills Development Unit facilitated the implementation of the 2023/2024 WSP and trained 1061 individuals. This was achieved through the various partnerships with external stakeholders such as The National School of Government, The South African Local Government Association (SALGA), Department of Cooperative Governance and Traditional Affairs (COGTA), The Local Government Sectoral Education and Training Authority (LGSETA) and The Durban University of Technology.

Over the past few years, the training budget budgeted by the Units have decreased which impacts on the implementation of training. Business Units are failing to undertake training needs identification and failing to budget for staff development within their various Business Units. The Msunduzi Municipality has been awarded discretionary training by The Local Government Sectoral Education and Training Authority (LGSETA) which assists the Msunduzi Municipality to develop their employees and unemployed community members.

During the 2023 / 2024 Financial Year, The Local Government Sectoral Education and Training Authority (LGSETA) awarded discretionary training in a form of a Learnership in National Certificate in MFMA for 20 non- financial managers. In total, the Msunduzi Municipality has trained 148 individuals in the MFMA Competency Regulations since the implementation of the National Treasury Regulations. The funding for the training has been from the Msunduzi Municipality, LGSETA Discretionary grant funding and the National Treasury Municipal Finance Management Grant since the implementation of the National Treasury Regulations.



## COMPONENT D: MANAGING THE MUNICIPAL WORKFORCE EXPENDITURE

The following policies have been reviewed in alignment with the Municipal Staff Regulations with effect from 01 July 2023 (Change management, relocation policy, Induction policy, Staff allocation policy, Internship policy, Job Evaluation policy, Staff Establishment policy, Secondment policy and Succession planning policy). Only two policies were reviewed in 2023/2024 financial year which are training and development, recruitment and selection.

NUMBER OF EMPLOYEES WHOSE SALARIES WERE INCREASED DUE TO THEIR POSITIONS BEING UPGRADED 2023/2024		
Beneficiaries	Gender	Total
Unskilled (T3)	Female	N/A
	Male	N/A
Semi-skilled (T4- T8)	Female	N/A
	Male	N/A
Skilled Technical (T9 – 13)	Female	N/A
	Male	N/A
Professional Qualified (T14- T18)	Female	N/A
	Male	N/A
Management (T19- T22)	Female	N/A
	Male	N/A
MM and S56	Female	N/A
	Male	N/A

EMPLOYEES WHOSE SALARY LEVEL EXCEEDS THE GRADE DETERMINED BY JOB EVALUATION 2023/2024				
Occupation	No of Employees	Job Evaluation Level	Remuneration Level	Reason for Deviation
Grand Total	907	Various Posts between T 05 – T11	Various	Migration to new structure - previous perceived grading, implementation of TASK with lower monetary value

EMPLOYEES NOT APPOINTED TO ESTABLISHED POSTS			
Business Unit	Post Title	No of Posts	Comments
Budget and Treasury Office	UAP_Messenger	1	Employee unallocated to approved structure - Close match not identified.
Budget and Treasury Office	UAP_Recon Accountant	7	Employee unallocated to approved structure - Close match not identified.
Budget and Treasury Office	UN_Finance Support Manager	1	Employee unallocated to approved structure - Close match not identified.
Budget and Treasury Office	UN_Principal Clerk	1	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP Lifesaver	15	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP Pool Cashier	14	Employee unallocated to approved structure - Close match not identified.



EMPLOYEES NOT APPOINTED TO ESTABLISHED POSTS			
Business Unit	Post Title	No of Posts	Comments
Community Services	UAP_EPWP Worker	253	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP_Librarian Cataloger	4	Employee unallocated to approved structure - Close match not identified.
Community Services	UAP_Library Graduate	21	Employee unallocated to approved structure - Close match not identified.
Community Services	UN_Project Manager	1	Employee unallocated to approved structure - Close match not identified.
Community Services	UN_Senior Library Assistant	1	Employee unallocated to approved structure - Close match not identified.
Corporate Services	UAP Intern	232	Employee unallocated to approved structure - Close match not identified.
Corporate Services	UN_Personnel Manager	1	Employee unallocated to approved structure - Close match not identified.
Infrastructure Services	UN_Clerk 1	2	Employee unallocated to approved structure - Close match not identified.
Infrastructure Services	UN_Clerk 2	1	Employee unallocated to approved structure - Close match not identified.
Sustainable Development and City Enterprises	UAP_Fieldworker	2	Employee unallocated to approved structure - Close match not identified.
Sustainable Development and City Enterprises	UAP_Forester	1	Employee unallocated to approved structure - Close match not identified.
	Grand Total	558	

**COMMENT ON UPGRADED POSTS AND THOSE THAT ARE AT VARIANCE WITH NORMAL PRACTICE:**

No posts that were graded higher than the previous grade for the period of 2023/2024 financial year.

## CHAPTER 5: FINANCIAL PERFORMANCE

Sound financial management practices are essential to the long-term sustainability of municipalities. They underpin the process of democratic accountability. Weak or opaque financial management practices and reports result in misdirected and under-utilisation of resources. The key objective of the Municipal Finance Management Act (2003) (MFMA) is to modernise municipal financial management. Effective municipal financial management has interrelated components:

- Planning and budgeting
- Asset and liability management
- Revenue and expenditure management
- Supply chain management
- Other financial management
- Accounting and reporting, and
- Oversight & operational continuity

### COMPONENT A: STATEMENT OF FINANCIAL PERFORMANCE

#### FINANCIAL OVERVIEW

The average debtor's collection rate is 86% the same is confirmed by the gradual growth of debtors unfortunately the expenditure rate is at a normal pattern. The non-correlation of the two will result into serious cash flow challenges and high creditors balance. As at the end of June 2023 Council is sitting at a surplus which can be attributed to stringent expenditure management as well improved collection rate

FINANCIAL OVERVIEW 2023/2024			
			R'000
Details	Original Budget	Adjustment Budget	Actual
<b>Income</b>			
Grants	1 286 835	1 382 172	1 218 988
Taxes, Levies and	5 135 631	4 916 167 895	3 533 134
Other	3 433 795	3 529 132	3 157 895
Subtotal	8 569 426	8 445 299	6 691 029
Less Expenditure	7 705 200	7 564 011	6 855 446
Net Total*	<b>864 226</b>	<b>881 288</b>	<b>(164 417)</b>
* Note: Surplus/			

Operating Ratios	
Details	%
Employee Cost	25,41%
Repairs and Maintenance	3,87%
Finance Charges and Depreciation	5,98%

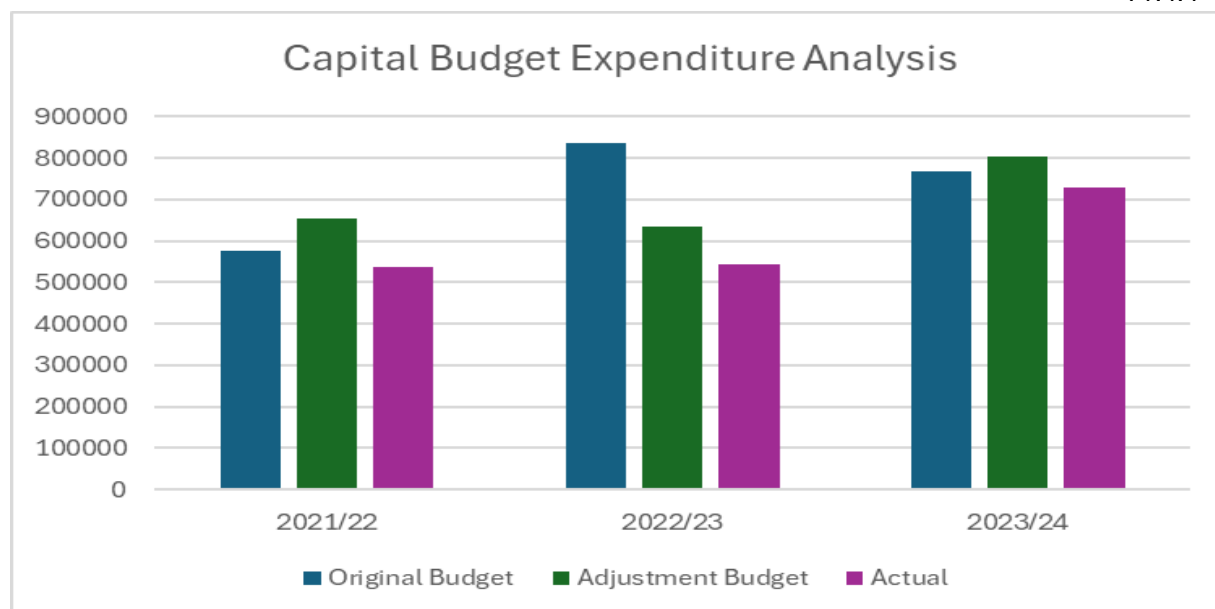
**T1.4.3**

Repairs & Maintenance budget is below the norm of 8% this may have negative impact to sustainability of existing infrastructure in that not enough budget is provided to undertake planned and unplanned maintenance. In the coming budget years provision for Repairs & Maintenance must surpass the norm.

## COMPONENT B: SPENDING AGAINST THE CAPITAL BUDGET

TOTAL CAPITAL EXPENDITURE 2021/22– 2023/24			
Detail	2021/22	2022/23	2023/24
Original Budget	576 302	835 918	768 760
Adjustment Budget	655 207	633 649	802 544
Actual	537 648	543 334	729 708

T1.4.4



### COMMENT ON CAPITAL EXPENDITURE:

Actual spending for 2022/23 is 86% which is a slight improvement when compared with 21/22 expenditure of 82% of the adjustment budget. When cash flow projections are done for the original budget Capital budget is often projected to be 100% therefore any capital expenditure below 100% has a negative impact on IDP project implementation targets and thus service delivery at a ward level.

## COMPONENT C: CASH FLOW MANAGEMENT AND INVESTMENT

The cash flow report is based on actual receipts and payments that have been processed through the municipal main bank account.

### Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

### Cash Flow Statement

Figures in Rand	Note(s)	2024	2023 Restated*
<b>Cash flows from operating activities</b>			
<b>Receipts</b>			
Sale of goods and services		3 888 606 604	3 474 508 778
Property rates and fines		1 351 613 165	1 390 668 357
Interest income		44 100 427	16 708 461
Interest received - consumer debtors		20 197 016	26 310 741
Government grants		1 263 177 628	1 164 959 399
		<u>6 567 694 840</u>	<u>6 073 155 736</u>
<b>Payments</b>			
Employee costs		(1 604 335 576)	(1 570 145 146)
Suppliers		(4 334 769 174)	(3 731 324 232)
Finance costs		(16 638 068)	(18 815 098)
		<u>(5 955 742 818)</u>	<u>(5 320 284 476)</u>
<b>Net cash flows from operating activities</b>	61	<u>611 952 022</u>	<u>752 871 260</u>
<b>Cash flows from investing activities</b>			
Purchase of property, plant and equipment	15	(668 423 713)	(451 735 088)
Proceeds from sale of property, plant and equipment	15	556 000	3 343 357
Purchase of investment property	14	(50 396)	(4 366 559)
Purchase of intangible assets	13	(6 092 439)	(8 116 044)
Purchase of heritage assets	12	(63 575)	-
(Increase)/decrease in other financial assets		(329 809)	9 415 144
<b>Net cash flows from investing activities</b>		<u>(674 403 932)</u>	<u>(451 459 190)</u>
<b>Cash flows from financing activities</b>			
Proceeds of other financial liabilities		116 274 950	-
Repayment of other financial liabilities		(74 270 250)	(79 162 901)
<b>Net cash flows from financing activities</b>		<u>42 004 700</u>	<u>(79 162 901)</u>
<b>Net increase/(decrease) in cash and cash equivalents</b>		<u>(20 447 210)</u>	<u>222 249 169</u>
Cash and cash equivalents at the beginning of the year		511 402 009	289 152 840
<b>Cash and cash equivalents at the end of the year</b>	9	<u>490 954 799</u>	<u>511 402 009</u>



## COMPONENT D: OTHER FINANCIAL MATTERS

### REVENUE MANAGEMENT

#### INTRODUCTION TO FREE BASIC SERVICES AND INDIGENT SUPPORT

The municipality has an approved indigent policy which specifies the criteria to be met to qualify for the indigent beneficiary. The criteria also include the income threshold that is revised on an annual basis. The following benefits are provided to approved indigent customers:

- 70 kWh of electricity for one service point per month
- 6kl of free water to all registered indigent households
- 100% of the domestic refuse removal tariff for one service point per month
- 100% of Scale 2 domestic charge for sewerage per month for one service point
- 100% of the basic charge and MCB Charge for electricity for one service point per month

The municipality has been experiencing challenges in terms of customers that are making false declarations and submitting false documents to qualify for indigent benefits whilst they are employed. The municipality conducted a vetting of the indigent register where all the indigent beneficiaries that are working for the state were identified and removed from the register and their indigent beneficiary as well previous write-offs reversed.

FREE BASIC SERVICES TO LOW INCOME HOUSEHOLDS										
	Number of households									
	Total	Households earning less than R5.930 per month								
			Free basic		Free basic		Free Basic		Free Basic	
2021/2022		4	4 098	-	4 098	-	4 098	-	4	-
2022/2023		6	6 000	-	6 000	-	6 000	-	6	-
2023/2024		6	6 072	-	6 072	-	6 072	-	6	-

T3.6.3

FINANCIAL PERFORMANCE 2023/2024: COST TO MUNICIPALITY OF FREE BASIC					
Services Delivered	2022/2023	2023/2024			
	Actual	Budget	Adjustment Budget	Actual	Variance to Budget %
Water	6 813	7 494	7 494 480		
Wastewater (Sanitation)	14 083	15 492	15 492 960	15 678	
Electricity	7 122	8 198	8 198 064	8 296	
Waste Management (Solid	8 841	9 460	9 460 000		
<b>Total:</b>	39 861	40 645	40 645 504	41 134	

## **RATES AND AUXILIARY SERVICES**

The Rates department is responsible of the raising of property rates on all rateable property as per the Municipal Property Rates Act and ensuring that this is aligned with the Municipality's valuation roll. Monthly reconciliations are conducted between the valuation roll and the billing files to ensure that all discrepancies are realised and corrected. The rates policy, which is aligned to the MPRA is reviewed annually and submitted for approval to Council. Rates are reviewed annually and in line with the National Treasury guidelines and prevailing legislation. All reconciliations are submitted monthly, and all audit queries are addressed timeously.

The rates department is also responsible for the issuing of rates clearance certificates in line with section 118 of the Municipal Systems Act 32 of 2000. Rates applications are received and processed electronically. Rates clearances are generated electronically, which eliminates the possibilities of fraudulent certificates being issued.

In terms of support to the communities living in poverty, the department offers additional rates rebates to all qualifying pensioners owning property and meeting the required conditions as per the rates policy. This is awarded on application and on an annual basis. Rebates are also provided, on application, to Child headed households and grantees.

The municipality has been issuing electronic rates clearance certificates from 01 September 2019. The e4 system had significantly contributed towards revenue collection by reducing the number of days it takes to issue a rates clearance certificate. The system has proven to be very effective regarding document tracking and retrieval, audit trails and electronic storage of application and related documents. The system is free to Council.

### **Rates clearance certificates**

2023 - 2024	Month	Applications Received	Assessments Issued	RCC's	Low Cost Housing	Total RCC's
	TOTAL	4726	4083	2885	300	3185

4762 rates applications were received for the 2023/2024 financial year.

4083 (86 %) rates assessments were generated. Each assessment has a 30-day validity period of the 4083 assessments issued, 71 % were paid.

3185 rates clearance certificates were issued: 2885 (91%) for conventional transfers and 300 (9%) for low-cost housing.

#### Turnaround times for rates clearance certificates

Financial year	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Assessment	31	31	25	14	12	14
Conveyancer to pay	-	-	-	-	8	10
RCC	48	47	41	31	7	7
<b>Total Days</b>	<b>79</b>	<b>78</b>	<b>66</b>	<b>45</b>	<b>29</b>	<b>31</b>

The average around times have significantly improved since the rates clearance process has been made electronic:

14 days - average turnaround time from acknowledgement of the application to the assessment being issued. 10 days average turnaround time for the conveyancer to make the payment, and 7 days average turnaround time from the date of the payment being made to the rates clearance certificate being signed and issued.

31 days annual average turnaround time from acknowledgement of the application to the issuing of the RCC, compared to 2018/2019, which was 79 days, 2019/2020, which was 78 days, and 2020/2021, which was 66 days, and 2021/2022, which was 45 days.

There's been a slight increase in turn around times between 22/23 and 23/24 largely due to having to audit meters where there is suspect tampering. This process is lengthy and is compounded by staff capacity challenges at the technical departments

However, we have seen a marked reduction in the turnaround times year on year from 2018/2019 to date, which has dramatically reduced conveyancer complaints and has strengthened relationships with the conveyancers, PMCB and various other stakeholders.

Regular workshops are held with the various stakeholders in the rates clearance process to appraise them on the rates clearance process and any changes thereto.

#### Revenue collected for rates clearances 2023/2024

2023 / 2024	Qty	Amount
APPLICATIONS FEES	4726	R 2 446 791.98
ASSESSMENTS PAID	2767	R 122 097 051.56
<b>TOTAL</b>		<b>R 124 543 843.54</b>

Revenue collected for rates clearances for the 23/24 financial year:

R 124 543 843.54 made up of: R 2 446 791.98 for application fees and R 122 097 051.56 for payment of rates assessments.



## **Finance Governance & Performance Management**

**The Finance Governance & Performance management unit is responsible for:**

- The preparation of Annual Financial Statements in terms of section 122 of MFMA and Generally Recognised Accounting Practice (GRAP) and all other applicable relevant legislation
- managing and monitoring municipal bank accounts in terms of section 10 of MFMA,
- Cash and investment management in terms of section 13 of MFMA and the implementation and monitoring of the cash and investment management policy.
- Managing long term loans in terms of section 46 of MFMA.
- Management of Value-Added Taxation.
- General ledger maintenance and general ledger journal processing.
- Reporting on financial ratios and monthly discipline report.
- Developing and monitoring audit action plan

## **ORGANIZATIONAL UNITS WITHIN FINANCE GOVERNANCE & PERFORMANCE**

### **FINANCE AND CASH MANAGEMENT**

- Managing and monitoring the administration of the Municipality's bank accounts, enforcing compliance with sections 7, 8 and 11 of the MFMA
- Preparation of a quarterly consolidated report of all withdrawals made in terms of section 11(1)(b) to (j) of the MFMA from the Municipality's
- bank accounts
- Managing cash and investment management in terms of section 13 of MFMA.
- Interacting with Financial Institutions on the status of markets against returns on short term investments and, allocating funds to specific call
- accounts.
- Updating and maintaining all information, transactional records and investment documentation and registers.
- Managing long term loans in terms of section 46 of MFMA

### **FINANCIAL PERFORMANCE**

- Preparation of Annual Financial Statements and Consolidated Financial Statements and ensure that they are submitted to the Auditor General as legislated
- Developing, Co-ordinate and monitor Audit action plan in terms of section 131 of MFMA.
- Managing and Co-ordinating and guiding specific deadline and financial reporting sequences associated with audit and legal compliance exercises, checking and verifying information / records submitted satisfies the scope of requirements
- Managing and monitoring accounting procedures related to General Ledger reconciliations, posting, updating and adjustment of entries

### **COMPLIANCE AND REPORTING**

- Implementation and monitoring of the Audit Action plan and the audit cycle
- Financial Ratios Analysis and reporting
- Monthly Discipline Reporting



## CHAPTER 6: AUDITOR-GENERAL AUDIT FINDINGS

Report of the auditor-general to the KwaZulu-Natal Provincial Legislature and the council on Msunduzi Local Municipality and its municipal entity

### Report on the audit of the consolidated and separate financial statements

#### Qualified opinion

1. I have audited the consolidated and separate financial statements of the Msunduzi Local Municipality and its municipal entity (the group) set out on pages xx to xx, which comprise the consolidated and separate statement of financial position as at 30 June 2024, consolidated and separate statement of financial performance, statement of changes in net assets, cash flow statement and statement of comparison of budget and actual amounts for the year then ended, as well as notes to the consolidated and separate financial statements, including a summary of significant accounting policies.
2. In my opinion, except for the effect of the matters described in the basis for qualified opinion section of this report, the consolidated and separate financial statements present fairly, in all material respects, the financial position of the group as at 30 June 2024 and its financial performance and cash flows for the year then ended in accordance with the South African Standards of Generally Recognised Accounting Practice (GRAP) and the requirements of the Municipal Finance Management Act 56 of 2003 (MFMA) and the Division of Revenue Act 5 of 2023 (Dora).

#### Basis for qualified opinion

##### Service charges

3. Revenue from exchange transactions was not measured at the fair value of the consideration received or receivable, as required by GRAP 9, Revenue from exchange transactions. This was due to incorrect adjustments processed on the financial reporting system related to the sale of electricity and water. Consequently, the sale of electricity was understated by R338,26 million and the sale of water was understated by R178,46 million (2022-23: R241,49 million) respectively, as disclosed in note 37 to the consolidated and separate financial statements. There was also a resultant impact on consumer debtors.
4. Service charges — sale of electricity was not accounted for as required by GRAP 9, Revenue from exchange transactions in the prior year. This was due to incorrect adjustments processed on the financial reporting system related to the sale of electricity. Consequently, the corresponding figure for sale of electricity disclosed in note 37 to the consolidated and separate financial statements was overstated by R242,60 million, while the prior year surplus, accumulated surplus and consumer debtors were overstated by the same amount.

#### Context for opinion

5. I conducted my audit in accordance with the International Standards on Auditing (ISAs). My responsibilities under those standards are further described in the responsibilities of the auditor-general for the audit of the consolidated and separate financial statements section of my report.
6. I am independent of the municipality in accordance with the International Ethics Standards Board for Accountants' International code of ethics for professional accountants (including International Independence Standards) (IESBA code) as well as other ethical requirements that are relevant to my audit in South Africa. I have fulfilled my other ethical responsibilities in accordance with these requirements and the IESBA code.

7. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my qualified opinion.

#### Emphasis of matters

8. I draw attention to the matters below. My opinion is not modified in respect of these matters.

##### Material impairment — consumer debtors

9. As disclosed in note 8 to the consolidated and separate financial statements, the municipality recognised a provision for impairment amounting to R5,08 billion (2022-23: R4,17 billion) on consumer debtors as the recoverability of these amounts was doubtful.

##### Material impairment — statutory receivables

10. As disclosed in note 7 to the consolidated and separate financial statements, the municipality recognised a provision for impairment amounting to R1 ,47 billion (2022-23: R1 ,24 billion) on statutory receivables as the recoverability of these amounts was doubtful.

##### Material impairment — other debtors

11. As disclosed in note 5 to the consolidated and separate financial statements, the municipality recognised a provision for impairment amounting to R1 08,90 million (2022-23: R 108,93 million) on receivables from exchange transactions as the recoverability of these amounts was doubtful.

##### Material losses

12. As disclosed in note 69 to the consolidated and separate financial statements, the municipality incurred material electricity losses of R695,28 million (2022-23: R554,03 million) which represents 19% (2022-23: 24%) of total electricity purchased. This was mainly due to illegal connections, infrastructure vandalism, metering inaccuracies, unmetered energy as well as ageing infrastructure that results in increased power dissipation during transmission and distribution on lines, cables and transformers in the system and overloading.

13. As disclosed in note 69 to the consolidated and separate financial statements, the municipality incurred material water losses of R1 53,87 million (2022-23: R1 15,09 million) which represents 22% (2022-23: 29%) of total water purchased. This was mainly due to weakened water infrastructure and more frequent burst pipes.

##### Significant uncertainties

14. As disclosed in note 83 to the consolidated and separate financial statements, various legal claims were lodged against the municipality. The ultimate outcome could not be determined and no provision for any liability that may result was made in the consolidated and separate financial statements.

##### Underspending of the conditional grants

15. As disclosed in note 22 to the consolidated and separate financial statements, the municipality materially underspent the budget by R96,64 million on the upgrading of informal settlements.

##### Delayed Capital Projects

16. As disclosed in note 15 to the consolidated and separate financial statements, capital projects totalling R1 01 ,21 million (2022-23: R1 76,43 million) are taking a significantly longer period to complete than expected due to various reasons as described in the note.



## Going concern

17. As disclosed in note 81 to the consolidated and separate financial statements, the municipality has prepared the consolidated and separate financial statements on a going concern basis, although there are adverse financial ratios. There is a financial recovery plan in place.

## Other matter

18. I draw attention to the matter below. My opinion is not modified in respect of this matter.

### Unaudited disclosure notes

19. In terms of section 125(2) (e) of the MFMA, the group is required to disclose particulars of noncompliance with the MFMA in the consolidated and separate financial statements. This disclosure requirement did not form part of the audit of the consolidated and separate financial statements and, accordingly, I do not express an opinion on it.

### Responsibilities of the accounting officer for the consolidated and separate financial statements

20. The accounting officer is responsible for the preparation and fair presentation of the consolidated and separate financial statements in accordance with GRAP and the requirements of the MFMA; and for such internal control as the accounting officer determines is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.
21. In preparing the consolidated and separate financial statements, the accounting officer is responsible for assessing the group's ability to continue as a going concern; disclosing, as applicable, matters relating to going concern; and using the going concern basis of accounting unless the appropriate governance structure either intends to liquidate the group or to cease operations, or has no realistic alternative but to do so.

### Responsibilities of the auditor-general for the audit of the consolidated and separate financial statements

22. My objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error; and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the ISAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.
23. A further description of my responsibilities for the audit of the consolidated and separate financial statements is included in the annexure to this auditor's report. This description, which is located at page 17, forms part of our auditor's report.

### Report on the audit of the annual performance report

24. In accordance with the Public Audit Act 25 of 2004 (PAA) and the general notice issued in terms thereof, I must audit and report on the usefulness and reliability of the reported performance against predetermined objectives for the selected national key performance areas (NKPAs) presented in the annual performance report. The accounting officer is responsible for the preparation of the annual performance report.

25. I selected the following NKPAs presented in the annual performance report for the year ended 30 June 2024 for auditing. I selected NKPAs that measure the municipality's performance on its primary mandated functions and that are of significant national, community or public interest.

National key performance areas	Page numbers	Purpose
Basic service delivery		<p>To provide quality water and sanitation, uninterrupted, adequate energy supply and regular waste removal for all neighbourhoods, communities and centres of business.</p> <p>To become a city with sufficient and well-maintained road, rail and other physical infrastructure serving all residents, whether they use public or private transport modes. It has layers of diverse transport networks</p>
National key performance areas	Page numbers	Purpose
		interconnecting at centres and internal urban hubs.
Local economic development		To become a city with a flourishing business environment, with people exercising their entrepreneurship across the full spectrum of commercial, public, scientific, educational, and charitable enterprises.

26. I evaluated the reported performance information for the selected NKPAs against the criteria developed from the performance management and reporting framework, as defined in the general notice. When an annual performance report is prepared using these criteria, it provides useful and reliable information and insights to users on the municipality's planning and delivery on its mandate and objectives.

27. I performed procedures to test whether:

- the indicators used for planning and reporting on performance can be linked directly to the municipality's mandate and the achievement of its planned objectives
- all the indicators relevant for measuring the municipality's performance against its primary mandated and prioritised functions and planned objectives are included



- the indicators are well defined to ensure that they are easy to understand and can be applied consistently, as well as verifiable so that I can confirm the methods and processes to be used for measuring achievements
- the targets can be linked directly to the achievement of the indicators and are specific, time bound and measurable to ensure that it is easy to understand what should be delivered and by when, the required level of performance as well as how performance will be evaluated
- the indicators and targets reported on in the annual performance report are the same as those committed to in the approved initial or revised planning documents
- the reported performance information is presented in the annual performance report in the prescribed manner and is comparable and understandable.
- there is adequate supporting evidence for the achievements reported and for the measures taken to improve performance

28. I performed the procedures for the purpose of reporting material findings only; and not to express an assurance opinion or conclusion.

29. I did not identify any material findings on the reported performance information for the Local economic development NKPA.

30. The material findings on the reported performance information for the Basic service delivery NKPA are as follows:

#### **Basic service delivery**

Number of traffic signals repaired

31. The target in the annual performance report differed from what was committed to in the approved revised planning documents. The reported target was 12 major traffic signals repaired by the 30th of June 2024, while the planned target was 100% major traffic signal repairs implemented in various intersections by the 30th of June 2024. This change was made without obtaining the required approval, which undermines transparency and accountability.

% of Community facilities (parks & sports & recreation facilities) maintained

32. The indicator was not clearly defined during the planning process because it is not clear which facilities should be included for this indicator, making it unhelpful for measuring and reporting progress against the planned objectives. Additionally, an achievement of 8,08 % was reported against a target of 90% of community facilities (parks & sports & recreation facilities) maintained by the 30th of June 2024. However, the audit evidence showed the actual achievement to be 13%. **Consequently, the achievement against the target was higher than reported.**

#### **Various indicators**

33. Based on the audit evidence, the actual achievements for three indicators did not agree to what was reported. I could not determine the actual achievements, but I estimated them to be materially less. Consequently, the under-achievements on the targets were more than reported and the achievements against the targets were lower than reported.

Indicator	Target	Reported achievement
Number of square meters of pedestrian walkways maintained	2000 square meters of pedestrian walkways maintained by the 30th of June 2024	2 950,045m <sup>2</sup>

Indicator	Target	Reported achievement
% of sewer blockages resolved	60% of sewer blockages resolved by the 30th of June 2024.  (Number of sewer blockages resolved vs number of sewer blockages reported)	

Various indicators

34. I could not determine if the reported achievements were correct, as adequate supporting evidence was not provided for auditing. Consequently, the achievements might be more or less than reported and were not reliable for determining if the targets had been achieved.

Indicator	Target	Reported achievement
Percentage of water leaks/bursts repaired	85% of mainline water bursts repaired by the 30th of June 2024.	100%
Meters of road marking completed	12 000 meters of road marking lines (edge lines, centre lines, parking bays) completed by the 30th of June 2024.	73 853,5m
100% compliance notices issued for contraventions of waste management bylaw contraventions	100%	

#### Missing indicators

35. The municipality is responsible for "Well serviced city"• Msunduzi is a city serviced with quality water and sanitation reticulation, uninterrupted, adequate energy supply, and regular waste removal — for all neighbourhoods, communities, and centres of business in terms of the integrated development plan (IDP). However, indicators to measure performance on this objective were omitted from the approved planning documents. Consequently, the achievement of this objective was not planned or accounted for, which undermines transparency and accountability on the progress towards achievement of the well serviced city.

Mandated responsibility	Reasons provided by the accounting officer for non-inclusion
Refuse removal of non-households	The indicator is monitored on the departmental layer
Electricity connection for non-households	The indicator is monitored on the departmental layer
Maintenance of landfill site and wastewater treatment plants	The indicator is monitored on the departmental layer

Maintenance of electricity infrastructure (other than substations)	The indicator is monitored on the departmental layer
Grass/bushes cutting services	Indicator or activities associated with the indicator will be added to the top layer.

Other matters

36. I draw attention to the matters below.

Achievement of planned targets

37. The annual performance report includes information on reported achievements against planned targets and provides measures taken to improve performance. This information should be considered in the context of the material findings on the reported performance information.

38. The table that follows provides information on the achievement of planned targets and list the key service delivery indicators that were not achieved as reported in the annual performance report. The measures taken to improve performance are included in the annual performance report on pages [40 to 125].

Basic service delivery

Targets achieved: 65%		
Budget spent: 42%		
Key service delivery indicator not achieved	Planned target	Reported achievement
116 000 households with access to weekly refuse removal	116 000	59 183
Kilometres of gravel roads upgraded to all weather surface	5,5km	4,2km
Km of sewer pipelines installed	7,2km	6,72km
Km of gravel roads maintained	35km	31 ,477km

Material misstatements

39. I identified material misstatements in the annual performance report submitted for auditing. These material misstatements were in the reported performance information for basic service delivery and local economic development NKPAs. Management did not correct all of the misstatements and I reported material findings in this regard.

Report on compliance with legislation

40. In accordance with the PAA and the general notice issued in terms thereof, I must audit and report on compliance with applicable legislation relating to financial matters, financial management and other related matters. The accounting officer is responsible for the municipality's compliance with legislation.



41. I performed procedures to test compliance with selected requirements in key legislation in accordance with the findings engagement methodology of the Auditor-General of South Africa (AGSA). This engagement is not an assurance engagement. Accordingly, I do not express an assurance opinion or conclusion.
42. Through an established AGSA process, I selected requirements in key legislation for compliance testing that are relevant to the financial and performance management of the municipality, clear to allow consistent measurement and evaluation, while also sufficiently detailed and readily available to report in an understandable manner. The selected legislative requirements are included in the annexure to this auditor's report.
43. The material findings on compliance with the selected legislative requirements, presented per compliance theme, are as follows:

#### Annual financial statements

44. The consolidated and separate financial statements submitted for auditing were not prepared in all material respects in accordance with the requirements of section 122(1) of the MFMA. Material misstatements of current liabilities, non-current liabilities and disclosure items identified by the auditors in the submitted consolidated and separate financial statements were subsequently corrected and the supporting records were provided, but the uncorrected material misstatements and supporting records that could not be provided, resulted in the consolidated and separate financial statements receiving a qualified audit opinion.

#### Expenditure management

45. Money owed by the municipality was not always paid within 30 days, as required by section 65(2)(e) of the MFMA.
46. Reasonable steps were not taken to prevent irregular expenditure amounting to R14,12 million (2022-23: R59,97 million) as disclosed in note 65 to the consolidated and separate financial statements, as required by section 62(1)(d) of the MFMA. The majority of the irregular expenditure was caused by non-compliance with supply chain management regulations.
47. Reasonable steps were not taken to prevent fruitless and wasteful expenditure amounting to R33,24 million (2022-23: R1 64,83 million), as disclosed in note 68 to the consolidated and separate financial statements, in contravention of section 62(1)(d) of the MFMA. The majority of the disclosed fruitless and wasteful expenditure was caused by interest charged on late payments.

#### Revenue management

48. An adequate management, accounting and information system which accounts for revenue, debtors and receipt of revenue was not in place, as required by section 64(2)(e) of the MFMA.
49. An effective system<sup>a</sup> of internal control for debtors and revenue was not in place, as required by section 64(2)(f) of the MFMA.

Other information in the annual report
--

50. The accounting officer is responsible for the other information included in the annual report. The other information referred to does not include the consolidated and separate financial statements, the auditor's report and those selected NKPA's presented in the annual performance report that have been specifically reported on in this auditor's report.
51. My opinion on the consolidated and separate financial statements, the report on the audit of the annual performance report and the report on compliance with legislation do not cover the other



information included in the annual report and I do not express an audit opinion or any form of assurance conclusion on it.

52. My responsibility is to read this other information and, in doing so, consider whether it is materially inconsistent with the consolidated and separate financial statements and the selected NKPAs presented in the annual performance report or my knowledge obtained in the audit, or otherwise appears to be materially misstated.
53. I did not receive the other information prior to the date of this auditor's report. When I do receive and read this information, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance and request that the other information be corrected. If the other information is not corrected, I may have to retract this auditor's report and re-issue an amended report as appropriate. However, if it is corrected this will not be necessary.

#### Internal control deficiencies

54. I considered internal control relevant to my audit of the consolidated and separate financial statements, annual performance report and compliance with applicable legislation; however, my objective was not to express any form of assurance on it.
55. The matters reported below are limited to the significant internal control deficiencies that resulted in the basis for the qualified opinion, the material findings on the annual performance report and the material findings on compliance with legislation included in this report.
56. There was instability in the position of accounting officer during the year, which may have contributed to the slow response by senior management in their implementation of the audit action plan to address material audit findings. As a result, there was no dedicated monitoring and supervision at senior management level on key parts of the plan.

#### Material irregularities

57. In accordance with the PAA and the Material Irregularity Regulations, I have a responsibility to report on material irregularities identified during the audit and on the status of material irregularities as previously reported in the auditor's report.

##### Material irregularities identified during the audit

58. The material irregularities identified are as follows:

##### Municipal resources not used economically

59. The accounting officer did not ensure compliance with section 62(1)(a) of the MFMA which states that "The accounting officer of a municipality is responsible for managing the financial administration of the municipality and must for this purpose take all reasonable steps to ensure: that the resources of the municipality are used effectively, efficiently and economically."
60. The contract for the Copesville reservoir was awarded to the contractor on 3 February 2020 at a total contract value of R54,51 million (excl. contingencies and escalations). The project was set to commence on 11 May 2020 and finish on 25 November 2021 (18 months). However, due

to delays caused by poor planning and project management, the project period was extended by 22 months. This resulted in additional costs incurred by the municipality while there was no change in the scope of work carried out. Total payments made to the contractor as of September

2023 amounted to R84,35 million and RIO, 10 million was paid to the consultant. The project was not complete (95%) at this date.

61. The non-compliance has resulted in a material financial loss of R8,42 million. Based on the information submitted, there are indicators that further losses may have been incurred by the Msunduzi Municipality as there are amounts that have been paid exceeding the original award value to the contractor and the project is not yet complete. The full extent of the financial losses still needs to be determined by the accounting officer as part of addressing the material irregularity.
62. The accounting officer was notified of the material irregularity on 31 January 2024 and invited to make a written submission on the actions taken, or to be taken, to address the matter.
63. The following are the actions taken and planned to address the material irregularity:

- The project management office (PMO) unit is now headed by a formally appointed senior manager from 1 November 2023.
- The PMO unit is now informing and updating business units of the balances of business plans and the need to submit new business plans timeously to avoid the issue of poor planning and expenditure because of this.
- The PMO unit has allocated a project manager to each department to oversee expenditure and progress. These PMO project managers engage with their relevant allocated departments on a weekly or bi-weekly basis.
- A new structure has been approved whereby all grant funded projects will be moved and implemented under the PMO unit. This came into effect from 1 July 2024.
- The matter was referred to the Special Investigating Unit (SIU) and the matter was placed before the case assessment committee which resulted in the SIU not taking the matter further and recommending an internal investigation be instituted.
- The project was completed on 30 September 2024.
- The terms of reference to appoint an investigating officer to identify the cause of the material irregularity and the responsible official is currently being drafted.

64. I will follow-up on the implementation of the actions being taken during my next audit.  
Payment of scarce skills allowance without proper identification of employees eligible for the allowance

65. The accounting officer did not ensure compliance with section 65(2)(a) of the MFMA which states that: "The accounting officer must for the purpose of subsection (1) take all reasonable steps to ensure that the municipality has and maintains an effective system of expenditure control, including procedures for the approval, authorization, withdrawal and payment of funds."

66. The accounting officer has been paying scarce skills allowance to certain employees without any supporting evidence to prove that the employees receiving the allowance were eligible for the allowance. There is still no approved policy specifically addressing who is eligible for the scarce skills allowance and the allowance continued to be paid without re-applications by employees and approval thereof.

67. The municipal council took a resolution to stop scarce skills allowance payments until corrective steps were taken, however, these were reinstated during the 2023-24 financial year without prior approval. Proposed steps taken in terms of facilitating recovery and approval processes of scarce skills allowances have not been undertaken by the accounting officer. Furthermore, the accounting officer did not facilitate the approval of the policy and the related scarce skills allowances.

68. The non-compliance has resulted in a likely material financial loss of R5,99 million in the financial year ended 30 June 2024 and is likely to result in further material financial losses for the Msunduzi Municipality. Based on the information submitted, further losses are expected to be incurred by the



municipality as the scarce skills allowances are still being paid. The full extent of the financial losses still needs to be determined by the accounting officer as part of addressing the material irregularity.

69. The accounting officer was notified of the material irregularity on 28 November 2024 and invited to make a written submission on the actions taken, or to be taken, to address the matter.

70. The following are the actions taken and planned to address the material irregularity:

- A standard operating procedure was developed and has been approved by the Compensation Management Committee to objectively inform the adjudication and approval of scarce skills allowances going forward and the standard operating procedure was noted by council on 8 October 2024.
- The accounting officer requested the forensic investigation unit on 3 December 2024 to conduct an investigation to identify the person responsible for the reinstatement of the scarce skills allowance.
- A report was tabled to council on the condonation of the expenditure amounting to R5,99 million as a result of the reinstatement of the payment of the scarce skills allowance during the 2023-24 financial year for the period of 5 months (February 2024-June 2024).
- Allowances were stopped except for the brief period of 5 months following approval of the temporary reinstatement after council approval of scarce skills allowance stoppage. Currently, there is a process in place for payments of the scarce skills allowance as outlined in the standard operating procedure.

71. I will follow-up on the implementation of the actions being taken during my next audit.

Status of previously reported material irregularities

Failure to recover revenue from the sale of timber

72. The municipality failed to collect revenue from a service provider as per the agreement between the service provider and the municipality for the disposal of timber. This resulted in non-compliance with section 64(2) (a) of the MFMA and is likely to result in a material financial loss for the Msunduzi Municipality.

73. The accounting officer was notified of the material irregularity on 3 May 2021 and invited to make a written submission on the actions taken, or to be taken, to address the matter.

74. The following are the actions taken and planned to resolve the material irregularity:

- A case was registered with South African Police Services (SAPS), PMB CAS282/11/2022.
- Summons were issued by the High Court (4/04/2023), and they were served to the former service provider by the sheriff. The matter is currently in court.  
The municipality appointed a new service provider to provide management services for the Msunduzi plantation. The contract is for a period of three (3) years, commencing on the 15 August 2023 until 15 August 2026.
- Attorneys lodged an application to compel discovery in terms of Rule 35(7) on 5 December 2023 and such application was granted by the court.
- The defendant was served with a court order on 1 February 2024, compelling them to file their discovery affidavit, however the defendant failed to file their discovery affidavit.
- The investigation was still in progress at year end and the responsible official has not been identified to date.

75. I will follow-up on the implementation of the planned actions during my next audit.

#### Failure to implement credit control and debt collection policy — consumer debtors

76. The municipality failed to comply with section 62(1) (f) (iii) of the MFMA which states that the accounting officer of a municipality is responsible for managing the financial administration of the municipality and must for this purpose take all reasonable steps to ensure that the municipality has and implements a credit control and debt collection policy referred to in section 96(b) of the Municipal Systems Act 32 of 2000.
77. The municipality failed to take reasonable steps to implement their credit control and debt collection policy as the municipality did not disconnect nor restrict services or make arrangements for the recovery of the debt owed to the municipality by consumer debtors.
78. This has resulted in a significant amount of consumer debtors being included in the debtors' book of the municipality with the amounts due not being recovered. Accordingly, the municipality wrote-off some of the consumer debtors as bad debts as disclosed in note 42 of the 2020-21 annual financial statements. The municipality continues to provide unrestricted services to these consumers.
79. The non-compliance has resulted in a material financial loss for the Msunduzi Municipality in the form of the bad debts written off. The municipality is likely to incur further losses as services continue to be provided to debtors with long outstanding balances without reasonable steps being taken to implement the credit control and debt collection policy of the municipality.
80. The accounting officer was notified of the material irregularity on 10 November 2022 and invited to make a written submission on the actions taken, or to be taken, to address the matter.
81. The following are the actions taken and planned to resolve the material irregularity:
  - The current panel of debt collectors was adjudicated, and service providers appointed to assist with debt collection in November 2024.
  - Modules relevant to the subject matter have been re-implemented on the accounting system. The tender was awarded, and the priority list was done on 23 February 2024.
  - Additional capacity has been sourced for the debtor's management department and additional capacity has been sourced to perform disconnections/restrictions.
  - The issuance of summons and obtaining default judgments are on-going.
  - Restrictions/disconnections have been implemented for defaulting consumers. Daily electricity disconnections and water restrictions are conducted for debtors with arrears.
  - Sale in execution of properties with arrear debt.
  - Name changes of deceased accounts to living spouse/joint owner.
  - Internal audit has completed the audit of the entire population of all deceased debtor write-offs and the action plan for collection of arrear debt has been developed and is in-progress on an ongoing basis.
  - A service provider has been appointed to conduct an investigation to identify the personnel that is responsible for the material irregularity. The investigation is currently in-progress.
82. I will follow-up on the implementation of the planned actions during my next audit.

#### Loss of prepaid electricity revenue

83. The accounting officer failed to comply with section 78(1)(a) of the MFMA which states that each senior manager of a municipality and each official of a municipality exercising financial management responsibilities must take all reasonable steps within their respective areas of responsibility to ensure that the system of financial management and internal control established for the municipality is carried out diligently.



84. Prepaid electricity consumers who are on prepaid meters did not purchase electricity during the year and management did not interrupt or stop this practice because the prescribed internal audit process was not conducted to timeously identify tampered and bypassed meters. The non-compliance has resulted in a likely financial loss for the Msunduzi Municipality.

85. The accounting officer was notified of the material irregularity on 1 February 2023 and invited to make a written submission on the actions taken, or to be taken, to address the matter.

86. The following are the actions taken and planned to address the material irregularity:

- The draft forensic report was presented to the audit committee on 29 October 2024.

Monitoring and auditing of the condition of meters: 69 data concentration units (DCUs) have been installed to date to monitor the domestic and small power users. The remainder of 67 DCUs will be installed within the next financial year.

- The municipality has applied to the National Treasury to participate in the RT29 contract which covers smart metering system for both electricity and water. The application process is still in progress.
- The electricity department has identified the critical vacant positions in the line with the allocated budget and has taken reasonable steps to fill them. Sixty percent of the posts have been filled. Human Resources Unit is working at filling all 42 posts.
- The procedure to do away with the bypassing of meters during standby operation was developed and implemented in the 2023-24 financial year.
- The operations and maintenance section are currently devising a strategy to operate the load reduction remotely.
- The verification of accounts and the splitting of MV circuits for ease of isolation commenced in July 2024 and is still in progress.
- The municipality has applied to the National Treasury to participate in the RT29 contract which covers smart metering system for both electricity and water. The application process is still in progress.

87. I will follow-up on the implementation of the planned actions during my next audit.

Other reports
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88. In addition to the investigations relating to material irregularities, I draw attention to the following engagements conducted by various parties. These reports did not form part of my opinion on the consolidated and separate financial statements or my findings on the reported performance information or compliance with legislation.

89. The municipality's investigative unit performed investigations relating to allegations of financial misconduct, fraud, corruption, theft, recruitment mismanagement and supply chain management irregularities covering the period 2021 to 2024. Some of these investigations were in progress as at 30 June 2024. The accounting officer is currently assessing the outcomes and recommendations for those cases that have been finalised.

*Auditor-*  
Pietermaritzburg



## CHAPTER 7: RESPONSE TO THE REPORT OF THE AUDITOR-GENERAL

### ANNUAL REPORT OF THE AUDIT COMMITTEE FOR THE PERIOD 01 JULY 2023 TO 30 JUNE 2024

The Audit Committee has pleasure in submitting its annual report for the financial year, 01 July 2023 to 30 June 2024, in accordance with sections 121(3)(j), 166(2)(b) and (c) of the Municipal Finance Management Act ("the MFMA").

#### Audit Committee Members and Attendance

In compliance with Section 166(2) of the MFMA, Council has an Audit Committee which is an independent body advising the Municipal Council, the political office-bearers, the accounting officer and the management staff of the Municipality and for the Municipal Entity Safe City, on matters relating to:

- Internal financial control and internal audits.
- Risk management.
- Accounting policies.
- Adequacy, reliability and accuracy of financial reporting and information.
- Annual financial statements.
- Performance management.
- Governance.
- Compliance with MFMA, DoRA and other applicable legislation; • Issues raised by the Auditor-General and Internal Audit; and
- Monitoring and evaluation of the Internal Audit Unit.

The Audit Committee consisted of five (5) members listed hereunder until two (2) members had their terms expired on 30 June 2024 and 31 July 2024 respectively. Subsequently, one (1) was appointed in July 2024 and another one (1) vacancy will be filled in March 2025. The committee meets as a minimum, four (4) times a year as per the approved Audit Committee 10Charter. The Committee held nine (9) meetings during the year ended 30 June 2024. In addition to ordinary and special Audit Committee meetings, the Chairperson of the Audit Committee presented the Audit Committee reports to Council four (4) times in the financial year.

The Municipal Manager, Deputy Municipal Managers and other members of management, and other officials (as required) also attended all Audit Committee meetings. The Office of the Auditor-General South Africa, National Treasury representatives, the Honourable Mayor and Chairperson of MPAC have a standing invitation to all Audit Committee meetings.

Date	Mr V Dlamini CIA (Chairperson)	Mr M Shongwe CISA	Ms G Ngxongo CA(SA)	Mr T Maphumulo Pr Eng	Mr L Quayle CA(SA)
25/07/2023	✓	✓	✓	✓	✓
22/08/2023	✓	✓	✓	✓	✓

Date	Mr V Dlamini CIA (Chairperson)	Mr M Shongwe CISA	Ms G Ngxongo CA(SA)	Mr T Maphumulo Pr Eng	Mr L Quayle CA(SA)
30/08/2023	✓	x	✓	x	✓
29/08/2023	✓	x	✓	✓	✓
24/10/2023	✓	✓	✓	x	✓
12/12/2023	✓	✓	✓	✓	✓
23/01/2024	✓	x	✓	✓	✓
20/02/2024	✓	✓	✓	x	✓
23/04/2024	✓	✓	✓	✓	✓
25/06/2024	✓	✓	✓	✓	✓

Meetings were held as follows:

✓	Attended
x	Apology
o	Term Expired

## Internal Financial Control

In line with the MFMA, Internal Audit provides the Audit Committee and management with assurance that the internal controls are appropriate and effective. This is achieved by evaluating internal controls to determine their adequacy and efficiency, and by developing recommendations for enhancement or improvement. The Municipal Manager retains responsibility for implementing recommendations / resolutions as provided by the Audit Committee.

The reports of Internal Audit and Auditor General South Africa (AGSA) indicated the need to improve the system of internal control in areas pertaining to financial reporting and compliance with laws and regulations. The committee concludes that the system on internal control in the period under review was not entirely adequate and effective and therefore required significant improvement.

## Internal Audit Function

Internal Audit is an independent function reporting administratively to the Municipal Manager and functionally to the Audit Committee. It assists the Municipality in accomplishing its objectives by bringing a systematic and disciplined approach (risk-based audit approach) to evaluate and improve the effectiveness of the Municipality's governance, risk management and internal control.

The Internal Audit Charter as adopted by the Audit Committee regulates the work of Internal Audit. In terms of Section 165(1) of the MFMA each municipality is required to have an Internal Audit Unit. Section 165(3) allows the municipality to co-source the function if the municipality requires assistance to develop its internal capacity. During the current year, as in the previous years, Internal Audit was assisted by co-sourced resources.



Internal Audit performs audits in terms of a three-year strategic and one-year operational plans which are approved by the Audit Committee at the commencement of each financial year. Internal Audit reports to the Audit Committee on a quarterly basis regarding progress with the implementation of the approved plans as well as the outcome of audits conducted in terms of the approved plans. Internal Audit also performs follow-up audits to assess the implementation of agreed management action plans in response to reported internal audit findings.

The Chief Audit Executive (CAE) had direct access to the Audit Committee primarily through the Chairperson. Significant intervention was required by the Audit Committee in ensuring that the work of both internal audit and external audit, as well as the relationship between management and the auditors, was appropriately facilitated and guided where necessary in a manner that was independent and constructive.

### **Enterprise Risk Management**

Enterprise Risk Management (ERM) improves organisational risk communication and knowledge sharing, developing a common risk language that ensures that a risk management culture is embedded in the Municipality. The Risk Management unit supports evidence-based decision-making by reducing uncertainty. This is realised by providing a holistic view of risk and the application of a robust risk management system. Fraud prevention is an integral part of the strategy, operations and administration function. The unit ensures that Municipality has a strategic risk register that enables coordination and alignment of strategic initiatives across the Municipality.

The Risk Management Committee (RMC) is a structure responsible for adoption, implementation and oversight of Enterprise Risk Management (ERM) policies, systems and processes. As in the previous reporting period, the RMC is chaired by an external independent person. The RMC Chairperson has a standing invite into the Audit Committee meetings.

The Risk Management Unit struggled with finalising the risk registers. The process took way longer than necessary. Even when done it was after the Municipality has finalised its planning process. The adoption and implementation of risk management has been sluggish for quite some time. The maturity of the risk management process in the municipality is generally low.

### **Evaluation of Annual Financial Statements**

The Audit Committee evaluated the Annual Financial Statements (AFS) and the annual performance information for the year ended 30 June 2024 and duly approved for submission to the AGSA for audit. The Committee did not have any unresolved matters with the AFS when they were submitted to the Auditor General for audit purposes.

The Committee acknowledge that the AGSA issued a qualified audit opinion on the financial statements of the municipality for the year ended 30 June 2024. The Committee notes number of findings reported by the AGSA on the municipal compliance processes. Management is committed to implementing the necessary controls to prevent and reduce the re-occurrence of these findings.

The Committee is of the opinion that the audited AFS should be accepted and read together with the Report of the Auditor-General.



The Committee acknowledge that the AGSA issued an unqualified audit opinion on the financial statements of the Safe City the entity of the municipality for the year ended 30 June 2024.

### **Performance Management**

A performance management system entails a framework that describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organised and managed.

- The Audit Committee participated in the performance reviews of the Section 56 managers for the 2023/2024 financial year. However, based on these reviews, the Audit Committee would like to re-iterate to Council the following observations previously reported:
- The Municipality is advised to improve on KPIs and performance indicators to make them more output driven and to make the measurement thereof clearer.
- The Municipality is encouraged to unpack KPIs that require transversal co-operation, for example SCM, into standard operating procedures that can isolate the responsibilities of user departments within these processes to avoid explanations for underperformance such as "SCM still in progress" or "insufficient budget".

### **Information And Communication Technology**

The Committee continues to monitor the ICT activities of the Municipality in terms of the governance reports and is now able to focus on the management of IT risk, the resolution of IT related findings raised by internal audit and the AGSA, and matters included in the reporting to the Audit Committee.

The Audit Committee noted with concern the slow pace in which the Municipality is addressing the SAP ERP legacy issues and that of ensuring that the ERP is mSCOA compliant. Furthermore, some projects aimed to address the ICT aging infrastructure remained unaddressed as a result of lack of available funding. The Committee recommends an ongoing assessment of ICT risks, and intentional implementation of mitigation strategies in order to avoid a catastrophic situation caused by the aging infrastructure.

### **Governance and Control Environment**

Good governance entails addressing the needs of the public through consultation and communication; and being accountable to the citizens of Msunduzi as required by the Municipal Systems Act, 2000 (Act 32 of 2000). The control environment remains weak. The overall audit outcomes for the municipality as reported by the AGSA remain stagnant, due to lack of consequence management for poor performance. The control environment indicates lack of basic controls such as review and supervision by management, regular oversight, inadequate action plans as well as the action plans not being realistic to address the significant weaknesses identified.

## Compliance with Laws and Regulations

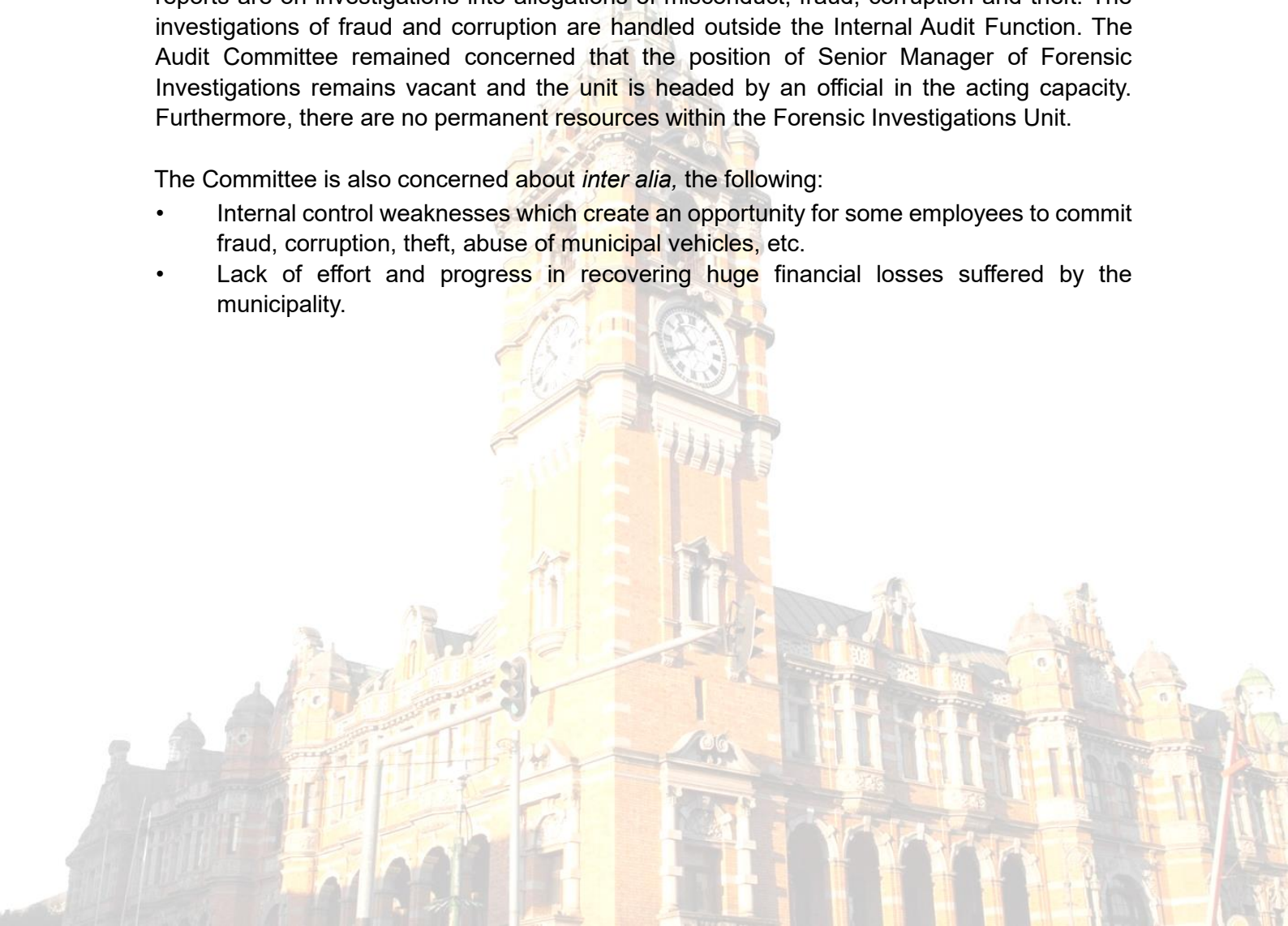
Procurement in the municipality is not consistently implemented observing the Supply Chain Management legislation these actions result in issues of Unauthorized, Irregular, Fruitless and Wasteful expenditure. Compliance with legal and financial implications should always be properly articulated to allow for appropriate decision making.

## Forensic Investigations

The Audit Committee also receives and processes forensic investigations reports. These reports are on investigations into allegations of misconduct, fraud, corruption and theft. The investigations of fraud and corruption are handled outside the Internal Audit Function. The Audit Committee remained concerned that the position of Senior Manager of Forensic Investigations remains vacant and the unit is headed by an official in the acting capacity. Furthermore, there are no permanent resources within the Forensic Investigations Unit.

The Committee is also concerned about *inter alia*, the following:

- Internal control weaknesses which create an opportunity for some employees to commit fraud, corruption, theft, abuse of municipal vehicles, etc.
- Lack of effort and progress in recovering huge financial losses suffered by the municipality.



## Conclusion

The Audit Committee will continue to monitor progress being made by the municipality in improving overall governance, systems of internal control, risk management as well as performance management. In addition, the Audit Committee concurs with and accepts the conclusions of both the Internal Audit and the Auditor-General on the matters they have raised during the audits.

The Audit Committee encourages the Accounting Officer and Management to entrench a culture of accountability and sound financial management and month-end discipline at all levels of operations of the municipality. Council, Executive Committee and all committees of Council should play more vigorous oversight over management.

The Accounting Officer should hold Deputy Municipal Managers and Senior Managers accountable where there is failure to implement Audit Committee and Council resolutions, especially resolutions that relate to the findings of the Auditor General, the Internal Audit Unit and lapses in internal controls.

Council should hold the Municipal Manager and Deputy Municipal Managers accountable where there is a failure to implement Audit Committee and Council resolution especially resolutions that relate to the findings of the Auditor General, the Internal Audit Unit and lapses in internal controls.

The Committee wishes to express its sincere appreciation to the Accounting Officer, Senior Management, MPAC, Portfolio Committees, Executive Committee, Council and staff for their co-operation and support.





**Mr V.E. Dlamini-LLB CIA Chairperson: Audit Committee**



# APPENDIX A: COUNCILLORS; COMMITTEE ALLOCATION AND COUNCIL ATTENDANCE

COMMITTEE ALLOCATIONS		
PORTFOLIO COMMITTEE	CHAIRPERSON	MEMBERS
<b>Executive Committee</b>	Councillor Mzimkhulu Meshack Thebolla (The Mayor)	<p>Councillor Mxolisi Theophilus Mkhize</p> <p>Councillor Ntombizethu Precious Sokhela</p> <p>Councillor Zanele Princess Ngcobo</p> <p>Councillor Nokuthula Prudence Msimang</p> <p>Councillor Bongani Dumisani Mbona</p> <p>Councillor Thinasonke Dennis Ntombela</p> <p>Councillor Ross Bryan Strachan</p> <p>Councillor Bongumusa Cyril Nhlabathi</p> <p>Councillor Phumelela Angela Patrolla Phahla</p> <p>Number of Members = 10</p>
<b>Sustainable Development &amp; City Enterprise</b>	Councillor Ntombizethu Precious Sokhela	<p>Councillor Sinothi Jerome Nkabini</p> <p>Councillor Dorcas Sibongile Mkhize</p> <p>Councillor Godman Nkosivelile Dlamini</p> <p>Councillor Kwazikwakhe Emmanuel Madonda</p> <p>Councillor Rooksana Ahmed</p> <p>Councillor Edith Elliot</p> <p>Councillor <i>Mysie Sindisiwe Mbutho to be replaced</i></p> <p>Councillor Thinasonke Dennis Ntombela</p> <p>Councillor Phumelela Angela Patrolla Phahla</p> <p>Number of Members = 10</p>
<b>Corporate Services</b>	Councillor Zanele Princess Ngcobo	<p>Councillor Nkosinathi Maxwell Mbanjwa</p> <p>Councillor Siphiwe Phungula</p> <p>Councillor Sibusiso Alfred Mkhize</p> <p>Councillor Sphamandla Sydney Madlala</p> <p>Councillor Nkosinathi Patrick Masoeu</p> <p>Councillor Sibusiso Desmond Chonco</p> <p>Councillor Haroon Daniel Kemp</p> <p>Councillor Bongani Dumisani Mbona</p>



COMMITTEE ALLOCATIONS		
PORTFOLIO COMMITTEE	CHAIRPERSON	MEMBERS
		Councillor Pretty Nelisiwe Maphanga Councillor Sanenhlanhla Love-joy Ndlovu  Number of Members = 11
Infrastructure Services	 Councillor Mxolisi Theophilus Mkhize (Deputy Mayor)	Councillor Sbongumusa Zuma Councillor Hamilton Mlungisi Zondi Councillor Msawenkosi Bhengu Councillor Percival Vusi Ngwenya Councillor Gladness Sibongile Mncwango Councillor Mduduzi Caswell Mshengu Councillor Bongumusa Nhlabathi Councillor Renisha Singh Councillor Rachel Soobiah Councillor <i>Mduduzi Clive Nduli to be replaced</i> Councillor <i>Mthetho Ephraim Mpulo deceased</i> Councillor Mshushisi Aubrey Ngubane Councillor Bukelani Ephraim Zuma Councillor Nomalady Eleanor Dlela  Number of Members = 15
Community Services	 Councillor Nokuthula Prudence Msimang	Councillor Cyril Skhanyiso Makhaye Councillor Tholakele Ignatia Dlamini Councillor Mphilisi Instance Ndlovu Councillor Simphiwe Samual Buthelezi Councillor Thandiwe Mkhize Councillor Victoria Mavie Phungula Councillor Zinhle Regina Ngubo Councillor Sandra Patricia Lyne Councillor Garth Middleton Councillor Nomusa Wendy Mncube Councillor Thembile Precious Memory Mzila Councillor Thandanani Desmond Ntombela Councillor Mbongeni Jetro Shezi Councillor Sandile Gcabashe Councillor Randall John Adams  Number of Members = 16
		Councillor Roy Ram

COMMITTEE ALLOCATIONS		
PORTFOLIO COMMITTEE	CHAIRPERSON	MEMBERS
<b>Financial Services</b>	Councillor Mzimkhulu Meshack Thebolla (The Mayor)	<p>Councillor Hencefort Mbusiswa Mkhize</p> <p>Councillor Khulekani Msomi</p> <p>Councillor Sibusiso Richard Ntuli</p> <p>Councillor Busani Edward Zuma</p> <p>Councillor Ross Bryan Strachan</p> <p>Councillor Douglas Leslie Roberts</p> <p>Councillor Noma Autrin Phungula</p> <p>Councillor Tholakele Nelisiwe Cele</p> <p>Councillor Sanele Protus Mpulo</p> <p>Councillor Bhekithemba Alison Mkhize</p> <p>Councillor Nomfundo Ndlovu</p> <p>Councillor Hamilton Mlungisi Zondi</p> <p>Number of Members = 14</p>
<b>Municipal Public Accounts</b>	Councillor Zwelinjani Henry Magubane	<p>Councillor Jabulisile Joyce Ngubo</p> <p>Councillor Themba Cyril Ngubane</p> <p>Councillor Dumisani Bernard Phungula</p> <p>Councillor Philisiwe Sithole</p> <p>Councillor Michael Bhekabantu Zuma</p> <p>Councillor Sbongumusa Zuma</p> <p>Councillor Sanele Russell Zuma</p> <p>Councillor Thembinkosi Zondi</p> <p>Councillor Reginald Xolani Khanyile</p> <p>Councillor Reddy Suraya</p> <p>Councillor Lungile Mgaga</p> <p>Councilor Reinus Niemand</p> <p>Councillor Beatrice Nombuyiselo Mkhize</p> <p>Number of Members = 14</p>

## **APPENDIX B: COMMITTEE AND COMMITTEE PURPOSE**

The Secretariat section provides support to the Council, Committees of Council and administrative committees. The activities the Section performs relating to the coordination of the meetings of Council and committees include the development of the annual, monthly, and weekly schedules of meetings; booking of suitable venues; provision of language services, which include translation and interpretation; compilation and distribution of meeting agendas and minute-taking. The support that the Secretariat section provides also extends to other municipal activities such as the annual Mayoral/ IDP and Budget Road shows and Izimbizo. This section is also responsible for the development and monitoring of Councils Resolution Tracker which is compiled and submitted to both management and Executive Committee on a quarterly basis.

### **MUNICIPAL PUBLIC ACCOUNTS COMMITTEE (MPAC)**

The Municipal Public Accounts Committee (MPAC) is established in terms of section 79 of the Structures Act, 1998 and is made up of ordinary Councillors to oversee the expenditure of public funds in order to ensure the efficient and effective utilization of council resources and to enhance the political accountability of Council.

### **APPEALS COMMITTEE**

The Appeals Committee is constituted in terms of section 62 (4) (c) (ii) of the Local Government: Municipal Systems Act, 2000 to hear appeals against decisions taken by a political structure, political office bearer or a Councillor of the Municipality in terms of a power or duty delegated or sub-delegated to it by a delegating authority.

### **SECURITY COMMITTEE**

The Security Committee is constituted in terms of section 79 of the Structures Act to consider and deal with cases of threats directed to Councillors and senior officials and are associated with or linked to the performance of their duties as municipal Councillors and senior officials.

### **RECESS COMMITTEE**

The Recess Committee is established in terms of section 79 of the Structures Act to deal with any emergency or urgent matters which may emerge and require urgent attention when the Council is in recess.

### **EXECUTIVE COMMITTEE**

The Executive Committee established in terms of section 42 of the Local Government: Municipal Structures Act No. 117 of 1998 (the Structures Act).

### **POLITICAL DECISION-MAKING**

The Rules and Procedures of Council and its Committees provide inter alia for the powers and functions that the Council may delegate and those it may not delegate, as well as the votes that are required when certain matters are decided. In making decisions on the following matters, a supporting vote of a majority of the number of Councillors is required: -

- (a) The passing of by-laws.
- (b) The approval of budgets.
- (c) The imposition of rates and taxes, levies and duties.
- (d) The raising of loans.
- (e) The rescission of a council resolution; and any other matter prescribed by legislation.

All other questions before the Council are decided by a majority of the votes cast and in the case of an equality of votes, the Councillor presiding (the



Speaker) exercises a casting vote in addition to a vote he or she has as a Councillor.

Before the Council takes a decision on any of the following matters it first has to obtain the recommendations of the Executive Committee: -

- (a) The passing of by-laws.
- (b) The approval of budgets.
- (c) The imposition of rates.
- (d) The raising of loans.
- (e) The approval of an integrated development plan for the Municipality and any amendment to that plan.
- (f) The approval of a performance management system
- (g) The appointment and conditions of service of the Municipal Manager and a head of department of the Council."

Note: The Constitution S151(3) states that the council of a municipality has the right to govern on its own initiative, the local government affairs of the local community.

## **AUDIT COMMITTEE**

The Audit Committee is responsible for oversight of the institution's control, governance and risk management. Furthermore, the Committee should

provide the Accounting Officer / Authority with independent counsel, advice and direction in respect of risk management. The stakeholders rely on the Audit Committee for an independent and objective view of the institution's risk management effectiveness. In this way, the Audit Committee provides valuable assurance that stakeholder interests are protected.

The audit committee acts as an advisory body independent of management and internal and external audit, reporting to the Council on accountability, internal audit function, Auditor-General, risk management, performance management, financial management and reporting on municipal entities related matters. It aids the Council by:

- Providing an independent review of the Msunduzi Municipal's reporting functions to ensure the integrity of the financial reports.
- Ensuring all systems of internal control, governance and risk management functions are operating effectively and reliably.
- Providing strong and effective oversight of the Msunduzi Municipal's internal and external audit functions.

The Audit Committee meetings convene Quarterly in order to provide oversight on municipal functions and consider reports from the Internal Audit of the Municipality. The Audit Committee Chairperson also forms part of the Performance Assessment Panel for Senior Managers reporting to the Municipal Manager.



## **COMMUNITY SERVICE PORTFOLIO COMMITTEE**

The Community Services Portfolio Committee must:

Initiate, monitor and facilitate the formulation and review of processes, procedures, policies and by – laws within its functional area, monitor their implementation, together with that of relevant national and provincial legislation and make reports and recommendations to EXCO.

Consider IDP and budget planning and compilation, monitor and assess project implementation and expenditure control

Identify, review and evaluate the needs of the community, identify programmes and projects to address them and prioritize them.

Monitor and ensure proper planning, budgeting, management and provision of library services to ensure that they effectively address the needs of the communities.

Monitor planning, budgeting, management and provision of disaster management, fire and rescue services to the communities.

Monitor and ensure proper, efficient and effective management and maintenance of parks, community, sporting and recreation facilities of Council.

Monitor planning, budgeting, management and provision of domestic, commercial and industrial waste collection and disposal services and cleaning of public ablution facilities.

Monitor and ensure proper planning, budgeting, management and provision of public safety and security services to ensure safety and security of Council property and resources.

Monitor and ensure proper planning, budgeting, management and maintenance of cemeteries and crematoria, including an efficient and effective undertaking of burials, cremations and exhumations

Monitor and make input in the development and budgeting for short-, medium- and long-term plans and programmes for the effective and sustainable provision of traffic, motor licensing and law enforcement services and assess their implementation

Facilitate and monitor the development and implementation of mechanisms, processes and procedures to prevent abuse, misuse and wastage of municipal property and services

Consider the reports from administration and its sub – committees

## **INFRASTRUCTURE SERVICE PORTFOLIO COMMITTEE**

The Infrastructure Services Portfolio Committee must:

Initiate, monitor and facilitate the formulation and review of processes, procedures, policies and by – laws within its functional area and monitor their implementation, together with that of relevant national and provincial legislation

Consider IDP and budget planning and compilation, monitor and assess project implementation and expenditure

Identify, review, evaluate and prioritize the needs of the community and identify programmes and projects to address them

Monitor the planning, budgeting, acquisition, maintenance and management of Council fleet, machinery and equipment to ensure that it effectively addresses the needs of the communities

Ensure proper, efficient and effective functioning, capacitation and management of the Council workshops

Monitor and make input in the development and budgeting for short-, medium- and long-term plans and programmes for the construction, upgrading and maintenance of Council water and sanitation infrastructure, storm water management, transportation, gas and energy as well as roads infrastructure and assess their implementation.

Monitor the provision of water, sanitation, roads and transportation to ensure that they are accessible to the communities economically, efficiently, effectively and in a sustainable manner.

## **CORPORATE SERVICES PORTFOLIO COMMITTEE**

The Corporate Services Portfolio Committee must:

Initiate, monitor and facilitate the formulation and review of policies and by – laws within its functional area, monitor their implementation, together with that of relevant national and provincial legislation and make recommendations to the EXCO.

Monitor the provision of technical and administrative support services to Council, council structures and political office bearers.

Monitor development and review of the Council's Rules of Order and Terms of Reference of Council Committees.

Corporate Services Portfolio Committee is established in terms of section 80 of the Local Government: Municipal Structures Act, 1998 to assist the Executive Committee.

The Committee, by resolution taken with a supporting vote of a majority of its members, may determine its own procedures, subject to any directions and the Rules of the Council and any dispute arising from an interpretation of such Rules must be referred to the Speaker of the Council whose decision in the matter shall be final.

The Committee must meet at least once a month, subject to the condition that the Chairperson may determine the date, time and venue of the postponed or cancelled meeting if he or she deems it necessary to have it taking place before the date set for the ensuing meeting.

The Chairperson shall decide when and where the Committee shall meet, but if a majority of the members of the Committee requests the Chairperson, in writing, to convene a meeting, the Chairperson shall convene such a meeting at the time set out in the request.

Recommendations of the Committee shall be presented to the Executive Committee for discussion by the Chairperson of the Committee.

## **SUSTAINABLE DEVELOPMENT AND CITY ENTERPRISES PORTFOLIO COMMITTEE**

The Sustainable Development and City Enterprises Portfolio Committee must:

Initiate, monitor and facilitate the formulation and review of processes, procedures, policies and by – laws within its functional area, monitor their implementation, together with that of relevant national and provincial legislation and make reports and recommendations to EXCO.

Consider IDP and budget planning and compilation, monitor and assess project implementation and expenditure control.

Identify, review and evaluate the needs of the community, identify programmes and projects to address them and prioritize them.

Monitor and ensure proper planning and management of municipal markets, undertakings that sell food and liquor to the public and any other trading to ensure that relevant legislation and policies are complied with and that such trading and undertakings do not pose threat to the lives and health of the residents.

Monitor and make input in the development, review, amendment and implementation of the Town Planning and Land Use Management Schemes to ensure that they enhance well planned, coordinated and effective spatial arrangement, land usage, development and investment.

Monitor the development, review and implementation of Local Economic Development Plan and Strategy and ensure that such plan and strategy are inclusive of all relevant sectors of the economy and enhance investment and empowerment of the historically disadvantaged sectors and communities.

Monitor the development, review and implementation of Tourism Plan and Strategy and ensure that such plan and strategy are inclusive of all relevant role players and enhance tourism investment, growth and empowerment of the historically disadvantaged sectors and communities.

## **FINANCIAL SERVICES PORTFOLIO COMMITTEE**

The Financial Services Portfolio Committee must:

Initiate, monitor and facilitate the formulation and review of policies and by – laws within its functional area, monitor their implementation, together with that of relevant national and provincial legislation, and make reports and recommendations to EXCO.

Oversee IDP and Budget preparation, adoption, implementation and reporting processes to ensure that they comply with MFMA and other relevant legislation and policies

Ensure proper, efficient, effective, economical and transparent management of the municipality's assets and liabilities, revenue and expenditure.

Evaluate the competency of financial services officials and take necessary steps to ensure compliance with necessary competency levels

Monitor and ensure that the required financial reporting is done properly and on time and that the reports are submitted to relevant structures and institutions as per relevant legislation 38

Monitor proper compilation and submission of financial statements of Council and its entities for internal and external auditing purposes

Take whatever steps and devises whatever measures as may be deemed necessary to ensure that the municipality obtains clean audit opinion in all Auditor – General's audits



## APPENDIX C: THIRD TIER ADMINISTRATIVE STRUCTURE

This structure represents Senior Managers who report to Deputy Municipal Managers in the 2023/2024 Financial Year. This third-tier structure will also allow the reader to see the number of vacancies the Municipality had during the reporting period.

TIER 3	TIER 3	TIER 3	TIER 3	TIER 3	TIER 3	TIER 3
<b>Senior Manager: Expenditure Management</b> S Nxumalo <b>Senior Manager: Revenue</b> K Shoba <b>Senior Manager: Budget Planning, Monitoring and Implementation</b> S Khoza <b>Senior Manager: Supply Chain</b> D Ndlovu <b>Senior Manager: Asset Management</b> M Ntuli <b>Senior Manager: Financial Performance</b> O Langa	<b>Senior Manager: Human Resources Management</b> Vacant <b>Senior Manager: Legal Services</b> Vacant <b>Senior Manager: Secretariat and Auxiliary Services</b> S Dubazana <b>Senior Manager: ICT</b> X Ngebulana	<b>Senior Manager: Waste Management</b> WS Mhlongo <b>Senior Manager: Recreation and Facilities</b> M Zuma <b>Senior Manager: Public Safety, Enforcement and Disaster Management</b> Vacant <b>Senior Manager: ABM</b> T Lyons	<b>Senior Manager: Roads and Transportation</b> L Mngenela <b>Senior Manager: Water and Sanitation</b> B Sivparsad <b>Programme Manager: PMU</b> S Kunene <b>Mechanical Workshops</b> Vacant	<b>Senior Manager: Development Services</b> M Khumalo <b>Senior Manager: Planning &amp; Environment</b> A Khoali <b>Senior Manager: Human Settlements</b> Vacant <b>Senior Manager: Municipal Entities</b> N Mofokeng	<b>Senior Manager: Electricity Management</b> N Mpisi	<b>Senior Manager: City Manager's Office</b> M Jackson <b>Senior Manager: Political Support</b> S Zondi <b>Senior Manager: Strategic Planning</b> I Chetty <b>Chief Audit Executive:</b> PJ Mahlababa <b>Chief Risk Officer:</b> G Khanyile



## **APPENDIX D: FUNCTIONS OF MUNICIPALITY ENTITY**

**Directors:** Z. Sokhela (Chairperson), G Moody, Dr. S Ako-Nai, R Singh and K Basson

### **SAFE CITY MSUNDUZI NPC**

**Reg. No. 2010/024562/08**

### **CHAIRPERSON'S ANNUAL REPORT**

**For the year ending 30<sup>th</sup> June 2024**

#### **BACKGROUND:**

Safe City Pietermaritzburg was formally constituted as an Association incorporated under section 21 of the Companies Act on 28 March 2002.

The need for street surveillance arose when the various South African Police Services amalgamated in 1994, and a moratorium was placed on the recruitment of police officers. The late Mr Des Winship, retired Managing Director of Hulett Aluminium and then chairperson of Business Against Crime (BAC) in Pietermaritzburg realised additional methods for the prevention and detection of crime had to be found and he started with a research process of establishing a CCTV surveillance capability in the Pietermaritzburg. PMCB then Pietermaritzburg Chamber of Business provided initial capital funding to install the first phase of surveillance cameras in the city. Detailed crime statistics was then obtained from the South African Police Services to determine crime hot spots where cctv cameras had to be installed.

The South African Police Services also gave their full commitment in supporting the project by undertaking to post a SAPS member on a 24/7 basis in the Control Room and to provide response units to all crime incidents detected on camera. Strategic partnership was created between Safe City Pietermaritzburg and Msunduzi Municipality who undertook to fund the project by means of operational and capital funding.

The first main agreement between the two parties was signed on the 18th of May 2002 and this led to the first fifteen CCTV cameras started to operate on the 1st of January 2003 on a 24/7 basis with the Control Room situated on the 1st Floor at the Fire Department. During that period, Safe City Pietermaritzburg was registered as a Section 21 company in accordance with the Companies Act: Act 1973. Subsequent addendums to the agreement were signed on the 12th of September 2003, 28th July 2004, 20th July 2005, and 26th July 2006. Further strategic partnerships were formed with the NPA to dedicate a court for all cases detected on camera. A TV monitor and DVD player was then donated by BAC to court for the purpose of leading CCTV evidence during court cases.

It is, however, important to note that the Safe City NPC partnership with its mother body is only based on the Business plan submitted annually and Service Level Agreement. The

Memorandum of Agreement between the two parties remain as non-compliant and the review of the previous Main Agreement between the Safe City NPC and Msunduzi Municipality is critical to ensure that the new MOA between the two parties is concluded for both parties to be fully compliant in terms of MFMA.

During the year under review and as it stands now, the Safe City Board functioned in accordance with the Memorandum of Incorporation, as per Company's Act of 1978. In terms of the Safe City current MOI, clause 5.1.1, the Safe City Board should comprise of not less than five members and not more than twelve members and no alternate members.

The Service Level Agreement (SLA) for the financial years 1<sup>st</sup> June 2023 to 30th June 2026 was signed on 2<sup>nd</sup> August 2023. As indicated above, the agreed process between Msunduzi Municipality and Safe City Board is a partnership that consists of a Service Level Agreement signed for a period of 3 (three) years consecutively and then subsequently reviewed for the following 3-year period.

#### **SAFE CITY ON CORPORATE GOVERNANCE**

The Safe City Board has performed its duties diligently in accordance with the Municipal Finance Management Act, King IV, and other requirements as per the Company's Act. As it stands now, Safe City currently has 5 members the majority of whom are independent non-executive members consisting of a broad spectrum of external expertise such as Finance, Business Management, Legal, Information Technology, Human Resources and Corporate Governance.

In terms of good governance, the role of the Chairperson of the Safe City Board is separate from that of the General Manager. The Safe City Board is responsible for the overall strategic direction of the Entity. The Safe City Board met thirteen (13) times during the year with the inclusion of the Annual General meeting and Special Board meetings which were conducted during the year. The Safe City Board in discharging its governance role and has only one board committee HR / Remuneration Committee. It is critical that Safe City NPC continue to fully subscribe to King IV. Currently, Safe City Board consist of only five board members which is the main challenge for Safe City Board to abide by its Board Charter with respect to establish additional board committees.

During the 2023/24 Financial the Senior Manager for City Entities, Ms N Mofokeng requested a report from Safe City regarding the outstanding resolution taken by Council in respect of a report dated 9<sup>th</sup> May 2018 by the Acting General Manager Sustainable Development and City Enterprises. As a result of the report Council resolved that the current Board of Directors are to be retained as an Interim Board and that an advert must be placed advertising for the appointment of new directors for the Safe City Board to be approved by Council. It was also resolved to grant the Municipal Manager the authority to appoint the current board as an interim board of directors. Therefore, the interim board is still fulfilling its duties. The Senior Manager for City Entities reported to Safe City Board members on 20<sup>th</sup> February 2024 that



the Portfolio Committee for Sustainable Development and City Enterprises has presented to Council for the constitution of a new Safe City Board of Directors whereby:

- The council must approve calling for the nomination of suitable qualified incumbents to serve on the Safe City Board of directors
- That Council approves to issue appointment letters in respect of new appointed directors for registration on the Companies and Intellectual Property Commission (CIPC) and
- That the current Safe City Board members be given three (3) months' notice in writing.

This matter is now being dealt with within the Municipal hierarchy.

#### **AUDIT COMMITTEE: Shared Services with Parent Municipality**

Safe City Msunduzi NPC is an entity of Msunduzi Municipality who is the sole shareholder. As its entity, and due to the Companies Act 71 of 2008, the Audit Committee remains a statutory Committee as recommended in the Companies Act 71 of 2008. As in accordance with MFMA, and that Safe City being the Entity of Msunduzi Municipality, the entity shares audit resources with its parent Municipality in terms of internal audit services. The Safe City Board is therefore able to participate in the Msunduzi Audit Committee meetings and report on matters specifically affecting Safe City with respect to audit and risk management processes. Safe City is represented at the Msunduzi Audit Committee by the Chairperson of Safe City Board and the General Manager. All matters or issues presented to the Msunduzi Audit Committee are thereafter presented to Safe City Board for review and approval. On 27<sup>th</sup> August 2024, the Safe City Finance Manager, presented Annual Financial Statement 2023/2024 to the Msunduzi Municipality Audit and Risk Committee. The Final Safe City Internal Audit Report 2023/2024 will be presented on 29<sup>th</sup> August 2024.

#### **INTERNAL AUDIT SERVICES**

As indicated above, that Safe City shares internal audit services with its parent Municipality (Msunduzi Municipality). The role of the Internal Audit Services is to provide independent assurance on the adequacy and effectiveness of the internal controls, and to report their findings and recommendations to management, Audit Committee (i.e., Msunduzi Audit Committee) and to the Safe City Board.

Safe City management is responsible to ensure that corrective actions are taken to address control deficiencies and that they pursue to improve these systems as far as practicable. On 26<sup>th</sup> August 2024, Mr Mahlaba presented Safe City internal audit report, with its findings and recommendations. The Safe City Board and its management welcomes the report and highlighted areas of concern with respect to areas where Safe City as the Entity of Msunduzi Municipality has no control over. The Board of Safe City appreciates the positive responses from Mr Mahlaba and both parties agreed on how to chart the way forward to ensure that

those particular findings are corrected. Mr Mahlaba, the Chief Internal Audit Executive has further provided Safe City Board and its management support to ensure that such concerning matters as highlighted are also referred to Council accordingly.

## **EXTERNAL AUDIT FUNCTION: THE AUDITOR GENERAL**

The Auditor-General, annually, during the month of August performs an audit whereby it examines, inquires and audits accounts, corporate governance matters, compliance and non-compliance matters and satisfies itself that all reasonable precautions have been taken to safeguard public funds and that law, directions and instructions relating thereto have been duly observed.

An engagement meeting between the Auditor-General, Safe City management, Treasurer, and the Chairperson of Safe City Board was held on the 5<sup>th</sup> of October 2023. The purpose of the meeting was for the Auditor-General to outline and obtain agreement on the terms of the audit engagement as well as the nature and limitations of the annual audit and also to outline the respective responsibilities of the auditor and the Accounting Officer regarding the annual audit. The final report by the Auditor-General was presented to all Members of the Safe City Board and management on 30<sup>th</sup> November 2023.

**Safe City has for the past six (6) consecutive financial years (2017/2018, 2018/19, 2019/2020, 2020/2021, 2021/2022, 2022/2023, been awarded Unqualified Audit Opinion Reports by the Auditor-General.**

Based on matters pertaining to risk, compliance and governance of ethics flagged by the Auditor-General with respect to irregular, wasteful and unauthorised expenditure for the financial year end June 2016 - 2020, Safe City Board wrote to the parent Municipality (Internal Audit Division) to conduct internal audit investigation as per MFMA requirements. The request in writing was done and submitted on 15 March 2021. The final outcome of the internal audit investigation with its findings and recommendations was concluded by the Msunduzi Internal Audit Division on 06 August 2021 as dated in the final investigation report. The Internal Audit investigation report was presented to Safe City Board on 5<sup>th</sup> July 2022. The Safe City Board engaged on the recommendations by complying with all the processes as directed by law, directions and instructions, and arrived at the resolution of the final outcome. The resolution with the condonation report was then presented by the Chairperson of Safe City Board to MPAC on 13 June 2023. The condonation report was presented to the Full Council meeting before end of June 30, 2023, by MPAC on behalf of Safe City Board. Unfortunately, as it stands, the Safe City Board has still not received the final response from the Parent Municipality. Hence, this matter still remains unresolved in the Safe City Annual Report 2023/2024.



## **HR / REMUNERATION COMMITTEE: (Safe City Board Committee)**

The functions of HR/Remunerations Committee are to review all Human Resource matters including all new and revised Human Resource policies, approving systems and procedures for the implementation of these policies and monitor the implementation thereof. A subset of the HR / Remuneration Committee, consisting of three independent, non-executive members is responsible for considering and determining management salaries and provide oversight on the recommended staff salary adjustments presented by the General Manager.

The Committee did meet on the 28<sup>th</sup> of June 2023 whereby it was decided that no salary increases could be considered due to the drastic cut of the budget allocated to Safe City for the 2023/24 financial year. The meeting was chaired by the Deputy Chairperson, Mr. Greg Moody. The follow up discussion was held in November 2023 to determine whether Safe City budget does allow for staff salary increase. However, based on the calculations by the Finance Manager, Safe City Board concluded that there was still no room to accommodate Safe City staff salary increase.

## **THE SAFE CITY BOARD OF DIRECTORS**

As Safe City is a Municipal entity performing a vital service to the community and the municipality of Msunduzi, members of the Board need to have a sound knowledge and understanding of the following important aspects:

- Municipal Finance Management
- Municipal Systems Act
- Company's Act and in particular the provisions of the King IV document
- Information Technology
- Human Resource Management
- Criminal and Civil Law requirements and in particular the provisions of the Criminal Procedure Act: Act 51 of 1977
- CCTV street surveillance systems. The basic principles applied in the compilation of Operational Requirements, the Design of Street Surveillance systems and estimate costing of such systems.
- Project Management.
- ISO 9001 Accreditation
- Municipal Supply Chain Management
- Private Security Regulatory Act (PSIRA)
- Basic Conditions of Employment and Sectorial Determination 6 provisions
- Generally Recognized Accounting Practice (GRAP) Standard practices
- Preparation of Budgets in accordance with Municipal Standard Chart of Accounts (MSCOA)

## THE INTERIM BOARD OF SAFE CITY NPC

Name of Director	Background Details	Number of Board Meetings Attended		
		AGM*	SBM*+ CBS*	GBM*
Ms. Z Sokhela	<ul style="list-style-type: none"> <li>Trustee of BP Cascades Service Station/BP Edendale.</li> <li>Former President and current Director of PCB</li> <li>Former Deputy Chairperson of uMgungundlovu TVET College</li> <li>Served as UKZN Council member, Serve as Deputy Chair of UMDM Economic and Development Agency.</li> <li>Board Member of Comrades Marathon Association.</li> <li>Member UKZN Foundation Board of Trustees. Served in various UKZN Committees and</li> <li>Chairperson of Fuel Retailers Association, KwaZulu-Natal Region</li> <li>Currently the Chairperson of the Safe City Board of Directors.</li> </ul>	1	7	5
Mr. G Moody	<ul style="list-style-type: none"> <li>Managing Executive. Aluminum Foil Converters: Bidvest Group.</li> <li>Currently vice chairperson of the Safe City Board of Directors</li> </ul>	1	5	4
Ms. R Singh	<ul style="list-style-type: none"> <li>Senior Legal Admin Officer Department of Human Settlements (Legal Services)</li> <li>Admitted attorney since 2005</li> <li>Bachelor of Law Degree (UKZN)</li> <li>Post Grad Diploma - Compliance Management (UJ)</li> <li>Master of Law (UKZN)</li> </ul>	1	7	4
Dr. S Ako- Nai	<ul style="list-style-type: none"> <li>Academic: Lecturer, University of Kwazulu-Natal, PMB – Information Technology.</li> </ul>	1	4	2

Name of Director	Background Details	Number of Board Meetings Attended		
		AGM*	SBM*+ CBS*	GBM*
	<ul style="list-style-type: none"> <li>Executive Consultant: Dydx Business Technologies.</li> <li>Academic Advocate: Institute of Directors KZN Branch and ISACA:</li> </ul>			
K Basson.	<ul style="list-style-type: none"> <li>Currently Director at Bastrio Group (Pty) Ltd (Technology &amp; Financial Systems Consultancy &amp; Support)</li> <li>Previously with Legal Practice Council / Natal Law Society for 20 Years in Finance and IT (Former Finance Manager)</li> <li>Currently hold Bachelor of Commerce (Management Accounting) (UNISA)</li> <li>Post Graduate Diploma in Management Accounting. (UNISA)</li> <li>A+ / N+ / Security+ (IT Schooling)</li> <li>Sat on the following School Boards (JC Joshua Pre-Primary / Eastwood Primary / Long market Girls School (Current treasurer)</li> <li>On the executive for Pirates Football Club Pietermaritzburg as well as the board of the</li> <li>Co-opted Member Comrades Marathon Association Board</li> <li>Serve as Chairperson of CMA Marketing Committee</li> <li>Serve as Member of CMA Legal and Constitution Committee.</li> </ul>	1	7	5

\* **AGM:** Annual General Board Meeting

\* **SBM:** Special Board Meeting

\* **GBM:** General Board Meeting

\* **CBM:** Closed Board Sessions

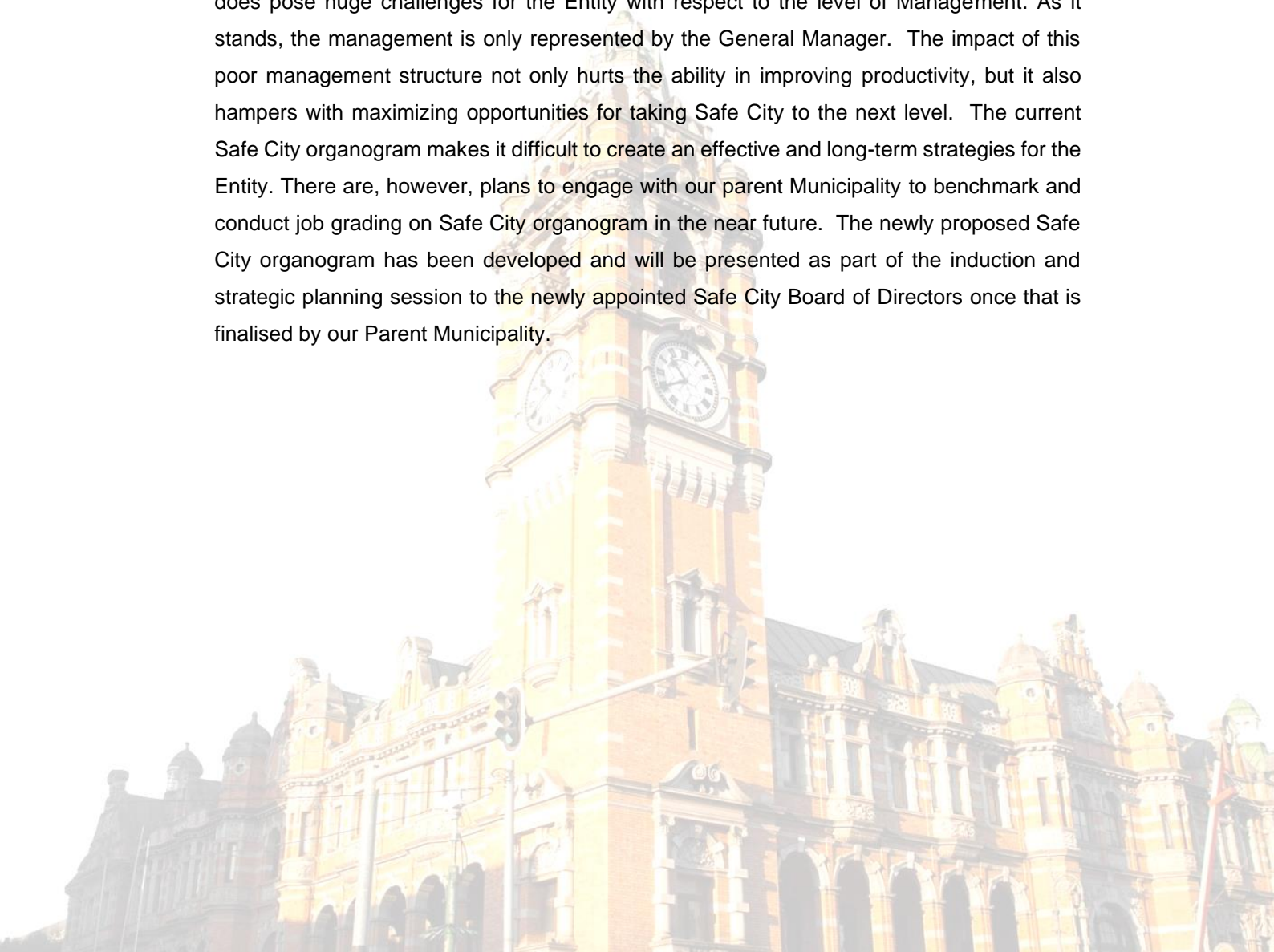
The Safe City Board Members remain committed to good governance and is reaffirmed and presented the Annual Financial Statements and Non-Financial statement report for 2023/24 on 28<sup>th</sup> August 2024. The Safe City Board continues to maintain strict ethical standards in the operations of Safe City, and accordingly undertakes from time-to-time to review of its business practices and governance responsibilities. Safe City also reviewed all policies



during the 2023/24 financial year and the process was concluded on the 23<sup>rd</sup> of May 2024. This reviewing process was undertaken to ensure that all policies were updated and remains relevant to Safe City's daily operations.

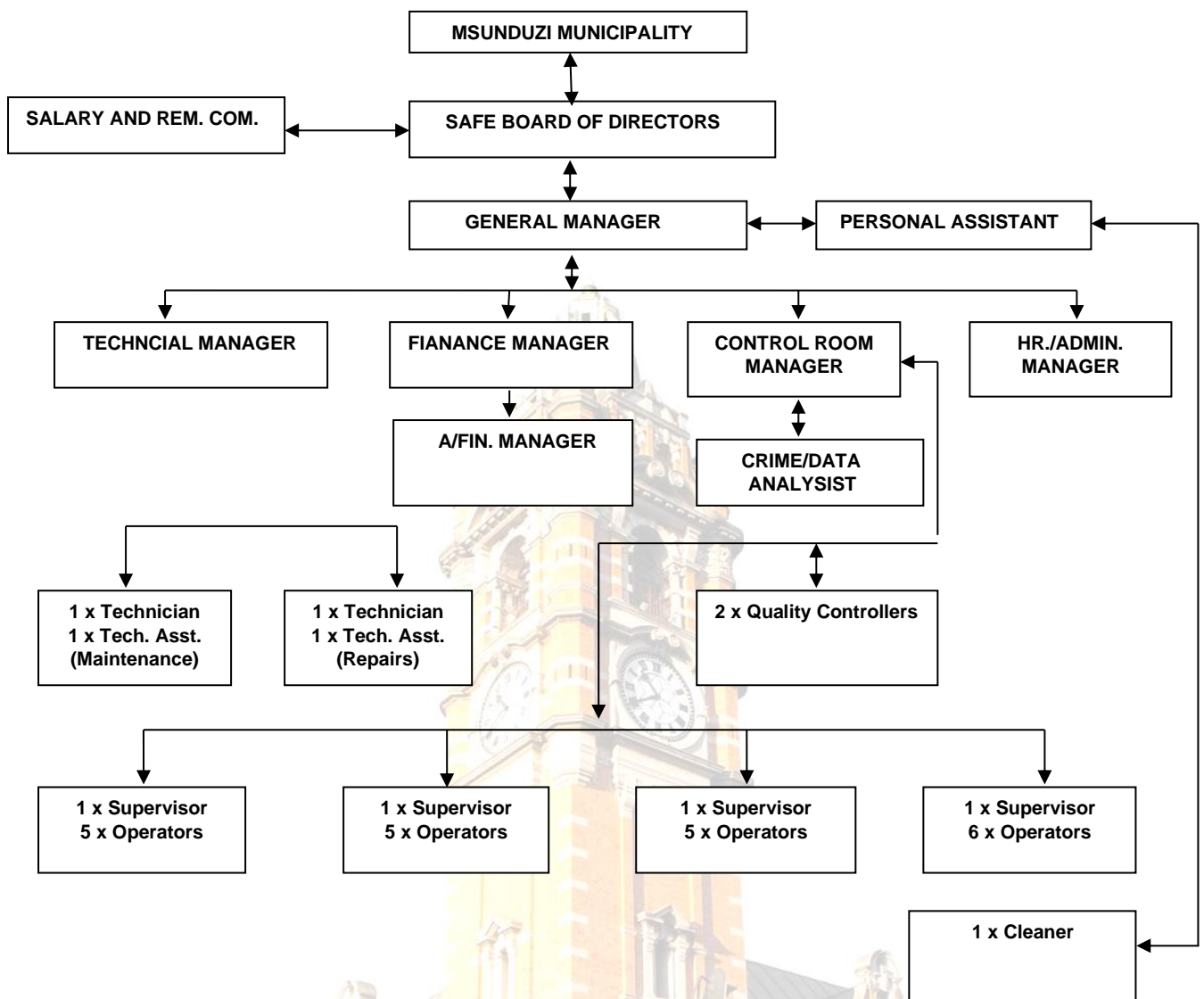
## **STAFFING**

The Safe City Msunduzi NPC organogram remains as structured below and it is important to highlight the challenges faced by the Entity as per its current structure. The organogram does pose huge challenges for the Entity with respect to the level of Management. As it stands, the management is only represented by the General Manager. The impact of this poor management structure not only hurts the ability in improving productivity, but it also hampers with maximizing opportunities for taking Safe City to the next level. The current Safe City organogram makes it difficult to create an effective and long-term strategies for the Entity. There are, however, plans to engage with our parent Municipality to benchmark and conduct job grading on Safe City organogram in the near future. The newly proposed Safe City organogram has been developed and will be presented as part of the induction and strategic planning session to the newly appointed Safe City Board of Directors once that is finalised by our Parent Municipality.





# CURRENT SAFE CITY MSUNDUZI NPC ORGANOGRAM



## **PARTICULAR MATTERS RELATING TO THE YEAR 2023/24:**

### **Revenue Generating Capacity:**

For the 2023/24 Financial Year, Safe City and the Msunduzi Municipal Traffic Department again engaged in a campaign to enforce traffic bylaws and used the opportunity to generate much needed revenue for the municipality. Please see para 6.2.4 for results.

### **CONTROL ROOM PERFORMANCE:**

#### **Core Functions:**

Safe City operates on a 24/7 surveillance basis and all the Control Room functions are ISO 9001:2015 certified. The Safe City Control Room is the best and the only street surveillance Control Room in South Africa which can boast with such an accreditation.

#### **Primary Function:**

- The monitoring of traffic and Municipal Bylaws such as littering, street gambling and illegal trading.
- Facilitating the Automatic Number Plate Recognition (ANPR) system for the execution of outstanding traffic warrants and the recovery of outstanding revenue.
- The prevention, detection, and investigation of crime.
- The maintenance of the existing CCTV system.
- Advising Msunduzi Municipality on the expansion of the CCTV system and
- Oversee the design, specification, and installation of new CCTV equipment.

#### **Secondary Function:**

- Facilitating the Disaster Management JOC during marches and gatherings.
- The monitoring of gatherings, marches, and events of public interest within camera visual area.
- Attend meetings with the Municipality to determine possible additional services.
- Liaise with Community Policing Forums and other community security-based organizations.
- Informing the public and business community regarding current crime tendencies and advising them on crime prevention strategies.

### Street Surveillance Cameras:

Safe City have 71 street surveillance cameras located in the following areas and monitored 24/7.

Area	Number of CCTV cameras
Alan Paton	1
Northdale	4
CBD	56
Freedom Square Taxi Rank	10

Except for the Freedom Square Taxi rank cameras, most of the street surveillance system can be regarded as antiquated and with the inclusion of the recording equipment needs to be upgraded as soon as possible as its operational capacity has diminished drastically.

The system has been in operation on a 24/7 basis since the 1<sup>st</sup> of January 2003 and spares can no longer be obtained at reasonable prices to repair or replace crucial components.

### Summary of Crime and General Incidents Detected

There has been a drastic decrease in business robberies. The Eyes and Ears Project which is a national SAPS initiative has been established which will involve SAPS, Private Security Company and Municipal Security as force multipliers. This initiative will ensure rapid response to any criminal or bylaw infringement detected on camera. A Joint operational control room will be located the Mkodeni Market where all role-players will be based. A live video link will be provided from the Safe City Control Room to the operational control room.

### General Incidents

The incidents as in the table below reflect all activities monitored and reported by the Control Room. The statistics are based only on areas where there are cameras and comparing the figures for 2022/2023 versus 2023/24 it reflects a considerable increase of **24%** in the number of incidents detected. This then clearly reflects that there is a dire need for Capital funding to continue installing cameras in those hot spot areas which are not covered by the CCTV. See the table below:



Description	2022/23	2023/24
No of Incidents Detected	10088	12552
Total Incidents Dispatched	8993	10211
Total Incidents Responded to:	4837	7009
Total Incidents Not Responded	4156	3202

#### Crime Incidents: SAPS Response:

The SAPS responded to **87%** of requests for all crime and general incidents detected. See responses in the table below.

Description	2022/23	2023/24
SAPS Dispatched Required	316	436
Response by SAPS Units	266	381
No Response by SAPS	50	55
SAPS Response Time	Ave 7,9 min	8,1 min
Number of Arrests made, and Preventative actions taken	158	212
Dockets sent to Court	53	58

#### Traffic Bylaws:

As mentioned in para 5, Safe City in conjunction with the Traffic and Security Department has since March 2022 embarked on an extensive project to generate revenue for the Municipality from traffic infringements detected on camera. For the 2023/24 Financial Year the Traffic Department dealt with **69%** of dispatches required.

A traffic officer was allocated to the Control Room for a short while, but she is currently undergoing training. A replacement officer has been assigned to the control room.

The table below reflects the high figures of traffic bylaws detected in the financial year 2023/24. Despite challenges, it is important to note and commend the traffic department in the manner they have responded to traffic bylaws as compared to the previous financial year end (**3580** in 2022/23 compared to **5557** in 2023/24).



Description	2022/23	2023/24
<b>Road Traffic Ordinance</b> Double Parking/ No Parking Zone Obstruction Traffic Congestion/Gridlocks	6345	8033
<b>Traffic Dept. Dispatch Required</b>	6345	8033
<b>No Traffic Response</b>	2765	2476
<b>Response by Traffic Dept.</b>	3580	5557
<b>Ave Traffic Dept. response Time</b>	85 min	112,6 min

### Automatic Number Plate Recognition (ANPR) System Operations

Unfortunately, ANPR operations were not conducted on a continuous basis during the financial year, therefore much needed revenue was not generated for the Municipality. The lack of consistency in this regard has been reported to the Management of the Traffic Department. Please see results as in the table below. There is a dire need to have a dedicated Traffic team assigned to conduct ANPR operations in conjunction with Safe City.

4 <sup>th</sup> Quarter 2023/24	No of Ops	No of Warrants Identified	Rand Value Identified
<b>4<sup>th</sup> Quarter</b>	0	0	0
<b>Year to Date</b>	24	246	R 418 500

### Municipal Bylaws:

For the 2023/24 Financial Year the Security Department dealt with **60%** of dispatches required. If the response by Municipal Security can be improved, it will significantly contribute to addressing the disregard of bylaw regulations such as the posting of posters and illegal trading on the sidewalks. Safe City is continuously involved in the drive of “Keeping the City Clean” by ensuring that within the vicinity of the CCTV, there is enforcement of relevant bylaws in the form of detecting Bylaw infringements such as littering. The lack of bylaw enforcement contributes to crime and grime in our city, and we would like to appeal to the Municipality to establish a dedicated Municipal Re-Action Unit who can operate in conjunction with Safe City to effectively address bylaw infringements.

Description	2022/23	2023/24
<b>Bylaw Infringements</b> Selling of DVD's Illegal Trading Littering/Dumping Public Nuisance Posters Illegal Connections	2281	1692
<b>Security Dept. Dispatch Required</b>	2281	1692
<b>No Security Dept. Response</b>	1341	671
<b>Security Dept. Response</b>	940	1021
<b>Ave. Security response time</b>	90 min	111,7 min

#### General Municipal Matters:

All the incidents detected as seen below were responded to by the relevant municipal business unit.

Description	2022/23	2023/24
<b>Fires</b>	9	16
<b>Water leaks</b>	34	26
<b>Total</b>	43	42

#### CBD Regeneration:

As stated in para 10.2.6 Safe City is continuously involved in Keeping the City Clean. A Peace Officer from Waste Department performs duties in the Control Room from Monday to Friday and over alternative weekends. He monitors the CBD which is under camera surveillance and coordinates with the Waste Department to collect waste detected in camera view.

	2022/23	2023/24
<b>Waste Dept. Required</b>	263	190
<b>Waste Dept Response</b>	263	190

#### The Public Announcement (PA) System as a Law Enforcement Tool:

During 2023/24 the PA system has been utilised on 2159 occasions. The system is used in the following instances:

When suspects are detected in an area, pedestrians or the public will be warned to be on the alert to secure their valuables as they might become victims of crime.

- To be able to identify known suspects and to warn pedestrians that they are under surveillance which in turn reduces crime opportunities created.
- When bylaw infringements such as posting of posters and illegal trading are detected the culprits will be warned to cease their activities.

Type of Announcement	Number of Occasions
General Public Warnings	2159

## MAINTENANCE OF SURVEILLANCE SYSTEM

The average camera downtime was only **1.14%** of all cameras. Safe City's target is not more than **10%** downtime. Power outages, load shedding and damage to fibre cables due to vehicle accidents wreaked havoc on our aging analogue equipment. In this regard our Technical Manager and his team have excelled in restoring the functionality of some of these cameras. Unfortunately, several analogue cameras could not be recommissioned and had to be replaced with IP cameras. The cost of these replacements was funded from our operational funds. Two hundred and forty-five **(245)** maintenance inspections were conducted with our yearly target being two hundred and forty **(240)** inspections.

	2022/23	2023/24
Camera Downtime	1.36%	1.14%
Maintenance Trips Conducted	251	245



## **FINANCE:**

Safe City Banking Accounts:

First National Bank: Boom Street Branch:

Current Account Number 62035467978

Money Market: 62035942392

### **Safe City Capital Budget:**

#### **2023/24 Financial Year:**

The amount of **R700 000** was allocated for the expansion of the current CCTV footprint. The Municipal Supply Chain Management unit (SCM) conducted the bidding process on behalf of Safe City and a supplier was appointed. Safe City took delivery of nine **(9)** dome and twenty **(20)** static cameras. The delivery was concluded on the 28<sup>th</sup> of June 2023. The Safe City Technical department is going install these additional cameras at nine **(9)** new sites monitoring entrance and exit routes into the central business district.

### **Safe City Operating Budget:**

#### **2023/24 Financial Year:**

Safe City applied for R15 562 737 (excl. vat) for the financial year to maintain its high level of service excellence. Due to municipal financial constraints R14 026 747 (excl. vat) was allocated to Safe City. The allocated amount allowed for Safe City to continue its operational obligations, but no salary increases could be afforded to the staff.

### **Financial Reporting:**

The AFS for 2023/2024 financial year will be presented by the Board Treasurer of Safe City to the Board of Directors at the Annual General Meeting which is scheduled for the 21st of August 2024.



## CONCLUSION

Safe City Board and management is pleased to have enjoyed a very fruitful relationship with the city's administration during 2023/24, and would like to thank the Municipal Manager, and other Senior Officials for their constructive support towards the Safe City project and for supporting our belief that Safe City is performing a valuable community service. The Board would however like to appeal to the Msunduzi Municipal Management and Council to finalize the following outstanding matters:

- The appointment of Safe City Board directors and
- Conclude the matter of the investigation of Fruitless and Wasteful expenditure
- The outstanding outcome on the condonation report (2016-2020) submitted by Safe City Chairperson to MPAC on 13 June 2023 and was subsequently presented to the Full Council. This is one of the outstanding matters, preventing Safe City to obtain clean audit.
- The establishment of a dedicated Municipal Response teams to conduct ANPR operations and to respond to all Municipal bylaw infringements detected on CCTV camera

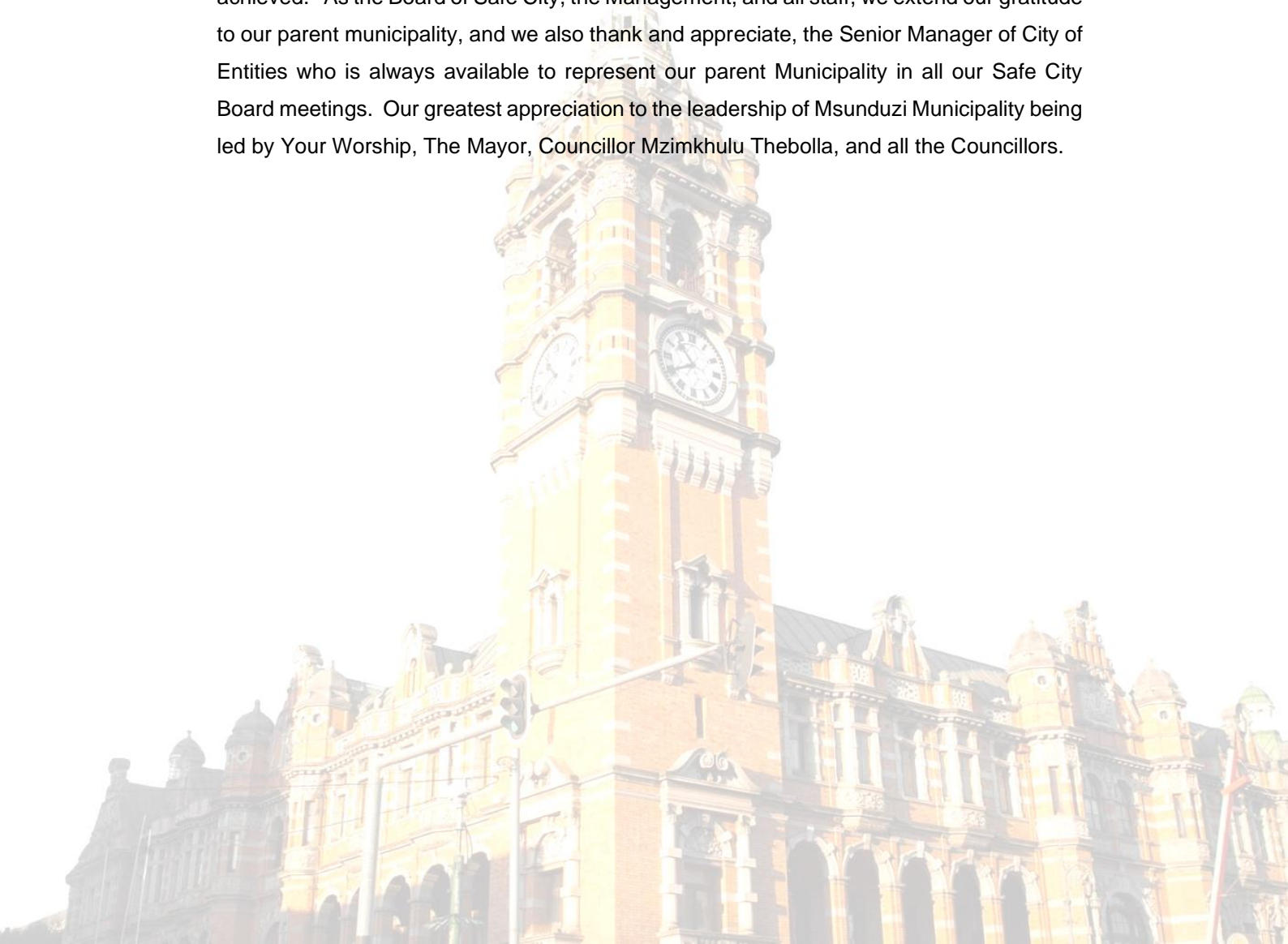
On behalf of the Safe City Board, Safe City Management and Staff, allow me to confirm without any doubt that Safe City Msunduzi NPC is and shall be regarded as an asset to the Msunduzi Municipality and its communities. Without the presence of Safe City's CCTV Control Room and its operators, crime would have been rampant in the city. It always remains an important objective for Safe City to be a centre of excellence to ensure the safety of the public when visiting the Msunduzi precinct and to provide an acceptable service to the Municipality, SAPS, National Prosecuting Authority, and other stakeholders. To date, Safe City remains the best CCTV surveillance in South Africa as most of the provinces continue visiting Safe City CCTV control room with the aim of benchmarking for their own promotion and improvement on CCTV surveillance systems.

I would also like to thank all our partners including BFC, SAPS, NPA and several others who are, to a lesser or greater extent stakeholders in our operation. The Safe City Board endeavours to extend an invitation to all our partners to be represented in Safe City meetings as it has been the practice before. This will assist all stakeholders to provide input on how to fight and reduce crime by ensuring that response times are improved.

As the Chairperson of Safe City, I would like to extend my greatest appreciation to the members of the Safe City Board for their undivided and united support in consistently contributing strategically to the good governance of the organisation and to ensure that as the Board we always act in good faith and in the best interest of Safe City and our mother body, the Msunduzi Municipality.

The Board further wants to thank the management and staff of Safe City for their commitment in ensuring that Safe City remains a centre of excellence despite numerous operational as well as financial challenges.

Finally, the importance of strengthening our relationship as an entity with our partners, such as SAPS, Traffic Dept, Business Fighting Crime, the Community at large, and in particular with our Parent Municipality (Msunduzi Municipality) remains of crucial and critical importance to ensure that the objectives to fight crime within the precinct of Msunduzi Municipality is achieved. As the Board of Safe City, the Management, and all staff, we extend our gratitude to our parent municipality, and we also thank and appreciate, the Senior Manager of City of Entities who is always available to represent our parent Municipality in all our Safe City Board meetings. Our greatest appreciation to the leadership of Msunduzi Municipality being led by Your Worship, The Mayor, Councillor Mzimkhulu Thebolla, and all the Councillors.



## APPENDIX E: WARD REPORTING

Information on the functions of ward committees, the sector of community representation and reports submitted by each of these committees must be provided. The appendix can be expanded to include brief feedback of the operations and functions of individual wards, challenges experienced, and measures taken to address them

### OFFICE OF THE SPEAKER - MSUNDUZI MUNICIPALITY

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
1	20/10/2023	1	nil	9	Electricity interruption	NIL	NIL	None	The issue was addressed by electricity unit	The Cllr contacted the relevant unit
	19/11/2023	1	nil	9	VDA-Housing	NIL	NIL	None		
	12/12/2023	1	nil	9	Crime, People living with disability	NIL	NIL	None		
	23/01/2024	1	nil	8	Water challenge in the ward	NIL	NIL	None	Complaint was resolved	The Cllr was contacted direct by



WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
										the relevant unit
	28/02/2024	1	nil	10	Gravel Maintenance Plan was to be requested from the road's unit	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	17/03/2024	1	nil	10	Access roads challenges in the ward	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	15/04/2024	1	nil	9	Roads, shortage of water, Recreational parks, hall maintenance	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
	15/05/2024	1	nil	8	Crime	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
	12/06/2024	1	nil	10	Streetlights	NIL	NIL	None	Follow up with	Cllr dealt directly with



WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
									Customer Care	the relevant unit
	15/07/2023	1	nil	8	Unemployment challenge	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	30/08/2023	1	nil	9	Community safety and security, RDP houses, unemployment, HIV&AIDS,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	22/09/2023	1	nil	8	Election of War room chairperson	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
2	07/09/2023	1	nil		Gravel Maintenance Plan	NIL	NIL	None	Roads unit met with the CLlr	CLlr dealt directly with the relevant unit

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	26/11/2023	1	nil	4	Constant Electricity interruptions	NIL	NIL	None	The issue was addressed by electricity unit	Cllr dealt directly with the relevant unit
	09/12/2023	1	nil	7	Water	NIL	NIL	None	Complaint was resolved	Cllr dealt directly with the relevant unit
	27/01/2024	1	nil	7	Crime	NIL	NIL	None	Complaint will be monitored by SAPS	Cllr requested SAPS to keep monitoring the situation in the area.
	27/02/2024	1	nil	7	Access Road	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
										the relevant unit
	23/03/2024	1	nil	6	VDA-Housing	NIL	NIL	None	VDA will attend housing queries on continuous basis	CLlr dealt directly with VDA to resolve the challenges
	27/04/2024	1	nil	7	Unemployment challenge	NIL	NIL	None	CLlr will organise a meeting with the two depts	CLlr will deal directly with the challenge
	20/05/2024	1	nil	10	Development	NIL	NIL	None	CLlr will set up appointment with IDP office	CLlr will set up appointment with IDP office
	22/06/2024	1	nil	10	shortage of grazing land and dip in the area, illegal electricity connection, toilets and RDP houses	NIL	NIL	None	Follow up with	CLlr dealt directly with

WARD COMMITTEE MEETINGS										
WAR D	Date of Meeting	Number of Participat ing Municipal Councillors	Number of Participatin g Municipal Administrators	Number of Ward Committ ee member s attendin g	Challenges / Complaints / Requests for Services received	Date informati on forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measure s taken to address Challeng es / Complai nts / Request s for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
									Customer Care	the relevant unit
3	20/09/20 23	1	nil	9	Drains	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	25/11/20 23	1	nil	8	VDA-Housing	NIL	NIL	None	VDA will attend housing queries on continues basis	Cllr dealt directly with VDA to resolve the challenges
	14/01/20 24	1	nil	8	Unemployment	NIL	NIL	None	Cllr will organise a meeting with the two depts	Cllr will deal directly with the challenge



WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	18/02/2024	1	nil	10	Access Road	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	17/03/2024	1	nil	8	Crime	NIL	NIL	None	Complaint will be monitored by SAPS	Cllr requested SAPS to keep monitoring the situation in the area.
	21/04/2024	1	nil	10	Streetlights	NIL	NIL	None	The issue was addressed by electricity unit / ESKOM	The Cllr contacted the relevant unit

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	12/05/2024	1	nil	9	Electricity	NIL	NIL	None	The issue was addressed by electricity unit / ESKOM	The Cllr contacted the relevant unit
	9/06/2024	1	nil	10	Gravel Maintenance Plan	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	18/06/2023	1	nil	8	ID issues for child headed families	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
	30/07/2023	1	nil	6	water challenges and strategizing on how to overcome the challenge	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
	09/09/2023	1	nil	10	Speed Humps	NIL	NIL	None	Follow up with	Cllr dealt directly with

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
									Customer Care	the relevant unit
	20/09/2023	1	nil	8	water & electricity	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
4	15/10/2023	1	nil	9	VDA-Housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with VDA to resolve the challenges
	26/11/2023	1	nil	8	Vegetable gardens programs, Poultry farming program,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	10/12/2023	1	nil	6	Rates, sewage project, fencing of graveyard	NIL	NIL	None	Follow up with	CLlr dealt directly with

WARD COMMITTEE MEETINGS										
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									Customer Care	the relevant unit
	21/01/2024	1	nil	8	crime, promotion of arts and culture	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
		1	nil		Sports Facilities	NIL	NIL	None	Cllr will set up appointment with IDP office	Cllr will set up appointment with IDP office
	18/03/2024	1	nil	7	Speed Humps	NIL	NIL	None		Cllr dealt directly with the relevant unit
	17/03/2024	1	nil	8	Electricity	NIL	NIL	None	The issue was addressed by electricity	The Cllr contacted the relevant unit



WARD COMMITTEE MEETINGS										
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									unit / ESKOM	
	21/04/2024	1	nil	7	Unemployment	NIL	NIL	None		CLlr dealt directly with the relevant unit
	19/05/2024	1	nil	8	Streetlights	NIL	NIL	None	The issue was addressed by electricity unit / ESKOM	The CLlr contacted the relevant unit
	23/06/2024	1	nil	8	Transport, water, electricity	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	16/07/2023	1	nil	7	sport facilities for the youth.	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

WARD COMMITTEE MEETINGS										
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	20/08/2023	1	nil	7	Introduction of Ward committees, introduction of government departments	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	17/09/2023	1	nil	8	VDA-Housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
5	05/10/2023	1	nil	8	Water	NIL	NIL	None	The issue is being addressed by water and sanitation unit on continuously	The CLlr was contacted direct by the relevant unit
	09/11/2023	1	nil	8	Speed Humps	NIL	NIL	None	Roads unit met with the CLlr	CLlr dealt directly with

WARD COMMITTEE MEETINGS										
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										the relevant unit
	04/12/2023	1	nil	8	Construction of road was too small	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	11/01/2024	1	nil	9	Electricity	NIL	NIL	None	The issue was addressed by electricity unit / ESKOM	The Cllr contacted the relevant unit
	08/02/2024	1	nil	8	sport facilities	NIL	NIL	None	Cllr will set up appointment with IDP office	Cllr will set up appointment with IDP office

WARD COMMITTEE MEETINGS										
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	07/03/2024	1	nil	9	VDA-Housing	NIL	NIL	None	VDA will attend housing queries on continuous basis	CLlr dealt directly with VDA to resolve the challenges
	10/04/2024	1	nil	8	Potholes	NIL	NIL	None	Roads unit met with the CLlr	CLlr dealt directly with the relevant unit
	02/05/2024	1	nil	8	Unemployment	NIL	NIL	None	CLlr will organise a meeting with the two depts	CLlr will deal directly with the challenge
	23/06/2024	1	nil	9	Crime	NIL	NIL	None	Complaint will be monitored by SAPS	CLlr requested SAPS to keep monitoring the




WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
										situation in the area.
	13/07/2023	1	nil	8	Housing	NIL	NIL	None	VDA will attend housing queries on continuous basis	ClIr dealt directly with VDA to resolve the challenges
	18/07/2023	1	nil	8	Road, electricity	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	10/08/2023	1	nil	8	Community safety and security, RDP houses, unemployment, HIV&AIDS,	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	14/09/2023	1		6	Reporting of sectors	NIL	NIL	None	Follow up with	ClIr dealt directly with

WARD COMMITTEE MEETINGS										
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									Customer Care	the relevant unit
6	28/10/2023	1	nil	6	Water	NIL	NIL	None	The issue is being addressed by water and sanitation unit on continuously	The Cllr was contacted direct by the relevant unit
	23/11/2023	1	nil	8	Electricity	NIL	NIL	None	The issue was addressed by electricity unit / ESKOM	The Cllr contacted the relevant unit

WARD COMMITTEE MEETINGS										
WAR D	Date of Meeting	Number of Participat ing Municipal Councillors	Number of Participatin g Municipal Administrators	Number of Ward Committ ee member s attendin g	Challenges / Complaints / Requests for Services received	Date informati on forwarde d to Custome r Care / Relevant Departm ent for actioning	Date followed up with Custome r Care / Relevant Departm ent	Measure s taken to address Challeng es / Complai nts / Request s for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	12/12/20 23	1	nil	6	Streetlights	NIL	NIL	None	The issue was addressed by electricity unit / ESKOM	The Cllr contacted the relevant unit
	25/01/20 24	1	nil	8	Gravel Maintenance Plan	NIL	NIL	None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit
	28/02/20 24	1	nil	10	VDA-Housing	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
	14/03/20 24	1	nil	10	Crime, People living with disability	NIL	NIL	None	Follow up with Customer Care	Cllr dealt directly with the relevant unit
	26/04/20 24	1	nil	10	Report back on roads issue, service delivery	NIL	NIL	None	Follow up with	Cllr dealt directly with

WARD COMMITTEE MEETINGS										
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									Customer Care	the relevant unit
	31/05/2024	1	nil	8	Transport, water, electricity	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	21/06/2024	1	nil	10	Upgrading of Access roads	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	20/07/2023	1	nil	8	toilets	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	12/08/2023	1	nil	8	Water, transport, housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	28/09/2023	1	nil	8	planning the Christmas party for senior citizens.	NIL	NIL	None	Follow up with	CLlr dealt directly with



WARD COMMITTEE MEETINGS										
WAR D	Date of Meeting	Number of Participat ing Municipal Councillors	Number of Participatin g Municipal Administra tors	Number of Ward Committ ee member s attendin g	Challenges / Complaints / Requests for Services received	Date informati on forwarde d to Custome r Care / Relevant Departm ent for actioning	Date followed up with Custome r Care / Relevant Departm ent	Measure s taken to address Challeng es / Complai nts / Request s for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
									Customer Care	the relevant unit
7	26/10/20 23	1	nil	6	pre-paid meters	NIL	NIL			The issue is being addressed on continuous basis by the relevant unit / ESKOM
	29/11/20 23	1	nil	6	Report back on roads issue, service delivery	NIL	NIL	None	Ongoing	
	13/12/20 23	1	nil	6	Speed Humps	NIL	NIL	None	n/a	n/a
								None	Roads unit met with the Cllr	Cllr dealt directly with the relevant unit

WARD COMMITTEE MEETINGS										
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	23/03/2024	1	nil	5	VDA-Housing	NIL	NIL	None	VDA will attend housing queries on continuous basis	ClIr dealt directly with VDA to resolve the challenges
	25/04/2024	1	nil	5	installation of geysers	NIL	NIL	None	Service provider met with the ClIr	ClIr dealt directly with the relevant service provider
	25/05/2024	1	nil	7	water outages and alternatives to the challenge.	NIL	NIL	None	n/a	n/a
	27/06/2024	1	nil	7	Upgrading of Access roads	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	30/08/2023	1	nil	7	Community safety and security, RDP houses, unemployment, HIV&AIDS,	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	28/09/2023	1	nil	4	Access road, Water, Electricity, skills development, Renovation of community halls	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
8	03/10/2023	1	nil	10	Renovation / Upgrading of Market Stalls	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	12/11/2023	1	nil	10	Upgrading of Access roads	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	05/12/2023	1	nil	10	Establishment of Community Hall	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	21/01/2024	1	nil	9	Urgent need of Creche, Clinic & Primary	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	18/02/2024	1	nil	8	Mall	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	17/03/2024	1	nil	10	Upgrade on roads and installation on electricity on RDP houses	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	21/04/2024	1	nil	10	shortage of grazing land and dip in the area, illegal electricity connection, toilets and RDP houses	NIL	NIL	None	Follow up with Customer Care	CIlr dealt directly with the relevant unit
	05/05/2024	1	nil	10	water & electricity	NIL	NIL	None	Follow up with	CIlr dealt directly with



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									Customer Care	the relevant unit
	06/09/2024	1	nil	10	Crime,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	08/08/2023	1	nil	10	Introduction of wardroom	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	05/09/2023	1	nil	9	Unemployment, Payment of Housing project	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
9	04/10/2023	1	nil	8	Upgrading of Access roads	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	23/11/2023	1	nil	5	toilets	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	11/12/2023	1	nil	9	via - housing	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	22/01/2024	1	nil	9	Access road	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	26/02/2024	1	nil	8	Construction of roads	NIL	NIL	None	completed	CLr to follow up with Customer Care

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	18/03/2024	1	nil	9	water & electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	22/04/2024	1	nil	9	Inauguration of Ward Committees	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	23/05/2024	1	nil	9	Illegal connection of electricity,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	24/06/2024	1	nil	9	Warter, Roads, Streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	29/07/2023	1	nil	8	Crime, Housing, water	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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	16/07/2023	1	nil	8	Distribution of wheelchairs, Project of a shopping centre,	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	08/08/2023	1	nil	8	cleaning of community hall.	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	25/09/2023	1	nil	7	Water, transport, housing	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
10	26/10/2023	1	nil	8	installing sewer pipes	NIL	NIL	None	under way	ClIr to follow up with Customer Care
	14/11/2023	1	nil	10	Retrenchment of construction workers,	NIL	NIL	None	Follow up with	ClIr dealt directly with



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									Customer Care	the relevant unit
	14/12/2023	1	nil	10	Introduction of Ward committees	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	29/01/2024	1	nil	9	Introduction of portfolios	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	27/02/2024	1	nil	10	high mister lights	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	26/03/2024	1	nil	8	minute writing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	12/04/2024	1	nil	9	Unemployment, Payment of Housing project	NIL	NIL	None	Follow up with	CLlr dealt directly with

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									Customer Care	the relevant unit
	20/05/2024	1	nil	9	Planning meeting	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	07/06/2024	1	nil	10	land invasion. Indigent policy, post-box issue, housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	23/07/2023	1	nil	10	Water project,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	27/08/2023	1	nil	10	Housing project, Rectification of wire walls Illegal dumping and indigent forms	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/09/2023	1	nil	10	Theft, land invasion,	NIL	NIL	None	Follow up with	CLlr dealt directly with

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									Customer Care	the relevant unit
11	31/10/2023	1	nil	6	Community Hall	NIL	NIL	None	completed	completed
	29/01/2024	1	nil	10	tarring of Noshezi road	NIL	NIL	None	completed	completed
	29/03/2024	1	nil	9	water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	29/03/2024	1	nil	9	standpipes leaking	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	29/04/2024	1	nil	7	unemployment	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	31/05/2024	1	nil	8	street humps (Makholwa School)	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	30/08/2023	1	nil	6	water	NIL	NIL	None	Follow up with Customer Care	CLr dealt directly with the relevant unit
12	29/10/2023	1	nil	7	fixing of bridge	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	27/11/2023	1	nil	7	Water	NIL	NIL	None	Follow up with	CLr dealt directly with



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									Customer Care	the relevant unit
	02/03/20 24	1	nil	6	Speed humps	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	29/04/20 23	1	nil	6	Crime	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	21/05/20 23	1	nil	5	refuse removal	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	10/09/20 23	1	nil	6	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	03/09/2023	1	nil	5	grass cutting	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
		1	nil							
13	21/10/2023	1	nil	7	grass cutting	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	17/11/2023	1	nil	8	low-cost housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/01/2024	1	nil	8	Back to school program	NIL	NIL	None	Follow up with	CLlr dealt directly with

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									Customer Care	the relevant unit
	29/02/2024	1	nil	8	Unemployment, Payment of Housing project	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	29/07/2023	1	nil	7	Water, Selling of RDP houses, Food parcels	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	29/08/2023	1	nil	8	Vegetable gardens programs, Poultry farming program,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	11/08/2023	1	nil	8	A request for sport field has been sent to the Municipality, Reports from different portfolios	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	28/09/2023	1	nil	8	Crime, Housing, water	NIL	NIL	None	Follow up with	CLlr dealt directly with

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									Customer Care	the relevant unit
14	16/10/2023	1	nil	6	Revamping of Tomu & Right Roads	NIL	NIL	None	Follow up with Customer Care	Clr to follow up with Customer Care
	12/11/2023	1	nil	6	Water, Selling of RDP houses, Food parcels	NIL	NIL	None		
	10/12/2023	1	nil	7	Speed humps	NIL	NIL	None	Follow up with Customer Care	Clr to follow up with Customer Care
	21/03/2024	1	nil	6	Crime	NIL	NIL	None	Follow up with Customer Care	Clr to follow up with Customer Care



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	14/04/2024	1	nil	6	Drugs	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	12/05/2024	1	nil	6	Water	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	17/06/2024	1	nil	6	Revamping of Tomu & Right Roads	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	09/07/2023	1	nil	8		NIL	NIL	None	Follow up with Customer Care	CIlr dealt directly with the relevant unit
	09/08/2023	1	nil	6	Speed humps	NIL	NIL	None	Follow up with	CIlr dealt directly with

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	10/09/2023								Customer Care	the relevant unit
		1	nil	6	Crime	NIL	NIL	None	Follow up with Customer Care	CIlr dealt directly with the relevant unit
15	12/10/2023	1	nil	6	Proposal - Purchase of slot to be used as day care centre	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	10/11/2023	1	nil	6	Briefing of EPWP contract workers	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	13/12/2023	1	nil	5	Community Hall - Unit 18	NIL	NIL	None	Completed	Completed

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	19/01/2024	1	nil	6	Master lights	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	28/02/2024	1	nil	6	Update walkways issues	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	18/05/2024	1	nil	6	Imblai mall	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	18/05/2024	1	nil	5	Master lights	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care

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	18/05/2024	1	nil	5	land invasion	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	11/07/2023	1	nil	8	Drugs	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/07/2023	1	nil	8	Water	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	13/07/2023	1	nil	8	Theft, land invasion,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	24/07/2023	1	nil	8	Water project,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit



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16	09/10/2023	1	nil	10	Crime	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	06/11/2023	1	nil	10		NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	06/12/2023	1	nil	10	title deeds	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	04/01/2024	1	nil	9	potholes	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

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										Customer Care
	19/02/2024	1	nil	10	Cable theft	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	18/03/2024	1	nil	9	drainage	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	22/04/2024	1	nil	10	streetlight	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	13/05/2024	1	nil	10	stream cleaning	NIL	NIL	None		

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	21/06/2024	1	nil	10	clinic, sewer project, housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	06/07/2023	1	nil	10	wire houses	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	19/07/2023	1	nil	9	Vegetable gardens programs, Poultry farming program,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	07/08/2023	1	nil	10	electricity, road and the bridge, CPF	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
17	12/10/2023	1	nil	8	drainage	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	15/11/2023	1	nil	8	potholes	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	07/12/2023	1	nil	6		NIL	NIL	None		
	17/01/2024	1	nil	6	electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	01/02/2024	1	nil	4	wire houses	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	25/03/2024	1	nil	7		NIL	NIL	None		



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	25/04/2024	1	nil	7	cleaning of walls	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	28/05/2024	1	nil	7	Rectification of wire walls, side walkways, water shortages, land invasion, road	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/06/2024	1	nil	10	Theft, land invasion,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	11/07/2023	1	nil	9	Housing project, Rectification of wire walls Illegal dumping and indigent forms	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	16/08/2023	1	nil	8	RDP houses,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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18	16/10/2023	1	nil	7	land invasion	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	17/11/2023	1	nil	6	electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	08/12/2023	1	nil	7	crime	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	11/01/2024	1	nil	5	water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

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										Customer Care
	27/02/2024	1	nil	7	crime	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	17/03/2024	1	nil	6	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	13/04/2024	1	nil	5	illegal dumping	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	21/05/2024	1	nil	6	sewerage	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

WARD COMMITTEE MEETINGS										
WAR D	Date of Meeting	Number of Participat ing Municipal Councillors	Number of Participatin g Municipal Administrators	Number of Ward Committ ee members attendin g	Challenges / Complaints / Requests for Services received	Date informati on forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measure s taken to address Challeng es / Complai nts / Request s for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
										Customer Care
	09/06/20 24	1	nil	6	sewerage	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	08/08/20 23	1	nil	6	skills development, location of the hall at stedon site	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	28/09/20 23	1	nil	5	Introduction of construction company, boreholes, water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
19	10/10/20 23	1	nil	9	water leaking	NIL	NIL	None	Follow up with	CLlr to follow up



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									Customer Care	with Customer Care
	28/11/2023	1	nil	8	speed humps	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	14/12/2023	1	nil	9	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	30/01/2024	1	nil	7	sport facilities	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	18/02/2024	1	nil	6	potholes	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	08/03/2024	1	nil	6	cleaning of outlets	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	08/04/2024	1	nil	6	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	06/05/2024	1	nil	7	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	23/06/2024	1	nil	7	potholes	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with

WARD COMMITTEE MEETINGS										
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	11/07/2023			6						Customer Care
		1	nil			NIL	NIL		Follow up with Customer Care	Cllr to follow up with Customer Care
	11/08/2023	1	nil	7	title deeds	NIL	NIL	None	Follow up with Customer Care	Cllr to follow up with Customer Care
					Update with regards to service delivery			None		
20	29/10/2023	1	nil	8	Master lights required	NIL	NIL	None		Cllr dealt directly with the relevant unit

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	26/11/2023	1	nil	6	Fix bridge, standpipes	NIL	NIL	None	Master lights required	CLlr dealt directly with the relevant unit
	18/12/2023	1	nil	8		NIL	NIL	None	will be removed	CLlr to follow up
	25/02/2024	1	nil	6	gravel road	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up
	24/03/2024	1	nil	8	Application of Indigent	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	29/04/2024	1	nil	9	crime	NIL	NIL	None	Master lights required	CLlr to follow up with Customer Care
	06/05/2024	1	nil	9	land invasion, development, hall update	NIL	NIL	None		CLlr to follow up



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	23/06/20 24	1	nil	9	potholes	NIL	NIL	None	follow up with customer care	CLlr dealt directly with the relevant unit
	30/07/20 23	1	nil	10	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up
	27/08/20 23	1	nil	10	WC Workshop, education	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	24/09/20 23	1	nil	8	idp roads landowners, bridges	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
21	27/10/20 23	1	nil	9	Installation of new pipes	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

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										Customer Care
	29/11/2023	1	nil	9	Development, rape, housebreaking and crime, housing	NIL	NIL	None		
	18/12/2023	1	nil	8	RDP houses	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/01/2024	1	nil	7	Proposal of garage construction, construction of sports field and library construction	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	23/02/2024	1	nil	8	RDP housing, speedhumps, buying of land, robort in cnr of Mt Patridge	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	22/03/2024	1	nil	8	issue of housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

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										Customer Care
	26/04/2024	1	nil	7	Gravel Maintenance	NIL	NIL	None		
	24/05/2024	1	nil	7	Water leaks	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	21/06/2024	1	nil	10	Drains	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	28/07/2023	1	nil	8	cleaning	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/08/2023	1	nil	10	Development, rape, housebreaking and crime, housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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	22/09/2023	1	nil	8	Illegal dumping, grass cutting,	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
22	19/10/2023		nil	7	Development, rape, housebreaking and crime, housing	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	16/11/2023		nil	10	Proposal of garage construction, construction of sports field and library construction	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	03/12/2023	1	nil	8	RDP housing, speedhumps, buying of land, roborb in cnr of Mt Patridge	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	20/01/2024	1	nil	9	Toilets, VIP projects toilets, Eskom project-installation of electricity	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit



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	19/02/2024	1	nil	10	Illegal dumping, grass cutting,	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	16/03/2024	1	nil	8	Crime	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	29/04/2024	1	nil	6	Launch of War room and CBPs	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	26/05/2024	1	nil	8	Vacancies, housing, distribution of school shoes, celebration of youth month, Looking after physically challenged	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit
	23/06/2024	1	nil	10	Illegal connection of electricity, water shortage, grass cutting, streetlights, crime, illegal dumping	NIL	NIL	None	Follow up with Customer Care	ClIr dealt directly with the relevant unit

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	16/07/2023	1	nil	8	Gravel Maintenance	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	27/08/2023	1	nil	6	Master Lights	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	18/08/2023	1	nil	7	Crime	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
23	22/10/2023	1	nil	8	Potholes in Transit Area	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	19/11/2023	1	nil	9	Master Lights	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	8/12/2023	1	nil	8	Renewal of RDA houses	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	21/01/2024	1	nil	9	Drains	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	09/02/2024	1	nil	8	Gravel Maintenance	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	17/03/2024	1	nil	8	Master Lights - in Ashdown	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

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										Customer Care
	14/04/2024	1	nil	9	Crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	19/05/2024	1	nil	9	Potholes in Transit Area	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	23/06/2024	1	nil	9	Master Lights	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	23/07/2023	1	nil	10	Renewal of RDA houses	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with



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										Customer Care
	20/08/2023	1	nil	9	Drains	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
24	19/10/2023	1	nil	8	Drains	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	23/11/2023	1	nil	8	Gravel Maintenance	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	11/12/2023	1	nil	8	Master Lights - in Ashdown	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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	23/01/20 24	1	nil	9	Crime	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/03/20 24	1	nil	6	Visiting of child headed families, speedhumps, Fencing of Southland area	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	22/04/20 24	1	nil	9	Launch of War room and CBPs	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	06/05/20 24	1	nil	6	Illegal dumping, grass cutting,	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	07/06/20 24	1	nil	8	Crime	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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	17/07/2023	1	nil	8	Electricity, crime, Establishment of Cooperatives, housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	21/08/2023	1	nil	9	Vacancies, housing, distribution of school shoes, celebration of youth month, Looking after physically challenged	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	22/09/2023	1	nil	8	Application for a boarding house	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
25	18/10/2023	1	nil	10	crime	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	15/11/2023	1	nil	9	potholes	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	18/12/2023	1	nil	7	maintenance of streetlights	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	24/01/2024	1	nil	8	refusal collection on time	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	21/02/2024	1	nil	8	cleaning	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	13/03/2024	1	nil	6	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with



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										Customer Care
	24/04/2024	1	nil	7	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	15/05/2024	1	nil	7	burglary	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	12/06/2024	1	nil	8	report back on crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	29/06/2023	1	nil	7	vacancies, in ward 25 committee, Town Bush stream	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with

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										Customer Care
	27/07/2023	1	nil	10	Livestock at Ottosbluff Road in Woodlands, Electricity outage, Road constructed is too narrow, refuse dump in Old Howick dump	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	16/08/2023	1	nil	10	Visitation to a rehabilitation centre, rates, introduction of plan for Safety \$ Security	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	21/09/2023	1	nil	10	Leaking taps, illegal dumping, schedule of cutting grass.	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
26	16/11/2023	1	nil	7	construction of road - Peaceville	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	21/02/2024	1	nil	9	maintenance of streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	17/08/2023	1	nil	7	housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	16/09/2023	1	nil	5	speed humps	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
27	09/10/2023	1	nil	7	illegal tuckshop	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	30/11/2023	1	nil	8	drugs	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	20/03/2024	1	nil	7	valuation roll	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	23/04/2024	1	nil	6	illegal dumping	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	19/07/2023	1	nil	10	water leaks	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care



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	23/08/2023	1	nil	8	maintenance of streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
28	05/10/2023	1	nil	10	crime	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	09/11/2023	1	nil	9	speed humps	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	7/12/2023	1	nil	9	water meter old	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	11/01/2024	1	nil	9	drainage	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	13/03/2024	1	nil	7	sewerage	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	07/03/2024	1	nil	7	housing	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	10/04/2024	1	nil	9	illegal immigrants	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care

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	06/07/2023	1	nil	7	indigent application	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	03/08/2023	1	nil	10	Electricity	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	07/09/2023	1	nil	10	Transport, education, safety	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
29	31/10/2023	1	nil	7	low-cost housing	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care

WARD COMMITTEE MEETINGS										
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	27/11/2023	1	nil	6	housing renovation	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	14/12/2023	1	nil	7	title deeds	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	20/01/2024	1	nil	8	dales park construction site, health train	NIL	NIL	None	Follow up with Customer Care	CLr dealt directly with the relevant unit
	17/02/2024	1	nil	6	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	23/04/2024	1	nil	8	drugs	NIL	NIL	None	Follow up with	CLr dealt directly with



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									Customer Care	the relevant unit
	15/06/2024	1	nil	9	installation of streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	15/07/2023	1	nil	9	water leaks, indigent application	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	12/08/2023	1	nil	6	Burglary	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	24/09/2023	1	nil	10	maintenance of streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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30	03/10/2023	1	nil	7	grass cutting	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	22/11/2023	1	nil	6	speed humps	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	6/12/2023	1	nil	7	illegal electricity connection	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	25/01/2024	1	nil	7	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care

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	09/04/2024	1	nil	7	Feedback on speedhumps, hall maintenance	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/06/2024	1	nil	9	potholes	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	07/07/2023	1	nil	8	indigent policy, theft of electricity	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	23/08/2023	1	nil	9	Introduction of Ward Committees and their training	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	20/09/2023	1	nil	7	Water shortage, electricity	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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31	12/09/2023	1	nil	5	potholes	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	24/10/2023	1	nil	9	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	14/11/2023	1	nil	7	refuse removal	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	1/12/2023	1	nil	7	illegal dumping	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care



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	17/01/2024	1	nil	7	streetlight maintenance	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	07/04/2024	1	nil	7	water leaks	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	09/04/2024	1	nil	7	speed humps	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	14/05/2024	1	nil	7	illegal racing	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care

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	11/06/2024	1	nil	7	water leaks	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	28/07/2023	1	nil	8	HIV & AIDS, visit for MEC	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	24/08/2023	1	nil	7	Illegal dumping, Road's resurfacing	NIL	NIL	None	Follow up with Customer Care	CIlr dealt directly with the relevant unit
	12/09/2023	1	nil	5	speed humps, housing, streetlights, illegal dumping, potholes, water leaks	NIL	NIL	None	Follow up with Customer Care	CIlr dealt directly with the relevant unit
32	18/10/2023	1	nil	10	crime	NIL	NIL	None	Follow up with	CIlr to follow up

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									Customer Care	with Customer Care
	23/11/2023	1	nil	10	water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	18/01/2024	1	nil	10	electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/03/2024	1	nil	10	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	24/04/2024	1	nil	9	cutting of trees	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	21/05/2024	1	nil	8	streetlight maintenance	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/06/2024	1	nil	9	housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	27/07/2023	1	nil	5	drugs	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	30/08/2023	1	nil	10	speed humps	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with



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										Customer Care
	25/09/2023	1	nil	10	illegal racing	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
33	15/10/2023	1	nil	10	illegal dumping	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	02/11/2023	1	nil	8	housing	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	7/12/2023	1	nil	9	crime	NIL	NIL	None	Follow up with	CLr to follow up

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									Customer Care	with Customer Care
	18/01/2024	1	nil	9	potholes	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	07/03/2024	1	nil	10	drainage	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	04/04/2024	1	nil	10	streetlights maintenance	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	02/05/2024	1	nil	9	refusal collection	NIL	NIL	None	Follow up with	CLr to follow up with

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									Customer Care	Customer Care
	06/06/2024	1	nil	9	toilet problem	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	06/07/2023	1	nil	9	illegal day care (creche)	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	03/08/2023	1	nil	9	Burglary	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	07/09/2023	1	nil	10	clogging of drains, transfer of houses	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with

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										Customer Care
34	15/10/2023	1	nil	6	housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	12/11/2023	1	nil	8	maintenance of pool	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	10/12/2023	1	nil	9	housing	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	14/01/2024	1	nil	9	maintenance of pool	NIL	NIL	None	Follow up with	CLlr dealt directly with



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									Customer Care	the relevant unit
	17/03/2024	1	nil	5	Agricultural issues, Programmes in youth development, school visits to fight with drugs, need to launch CPF, Revival of swimming pool	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	21/04/2024	1	nil	6	Street renaming, bus stop shelters required, sponsorship of learners, Transport problem	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	19/05/2024	1	nil	10		NIL	NIL		Follow up with Customer Care	CLlr dealt directly with the relevant unit
	23/06/2024	1	nil	10	Informal traders, electricity, crime	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
					Youth tournament, grass cutting, Improvement at Eastwood clinic, Informal trading audit	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit

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	16/07/2023	1	nil	8	Cleaning up campaign, streetlights problem at Cinderella, cutting of grass, Monitoring of students at Eastwood High school, blockade of manhole at Cinderella	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	13/08/2023	1	nil	7	Report back about electricity, Revamping of Eastwood library, Crime at Cinderella, Blockade of sewer	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	10/09/2023	1	nil	8	Crime, illegal dumping, housing development, CPF launch	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
35	05/10/2023	1	nil	10	pre-paid meters	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	15/11/2023	1	nil	8	Crime, illegal dumping, housing development, CPF launch	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	13/12/2023	1	nil	8	Crime, landfill site rehabilitation, EPWP project, Community projects, skills development projects	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	26/01/2024	1	nil	9	40% deduction from electricity, profiling forms, identification of land for housing development, water crisis, streetlights faulty	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	19/03/2024	1	nil	7	title deeds	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	18/04/2024	1	nil	9	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

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										Customer Care
	15/05/2024	1	nil	9	street humps	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	20/06/2024	1	nil	10	Developing working, communication strategy, back to school campaign, ward profiling, cleaning campaign	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	25/07/2023	1	nil	9	illegal dumping	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	10/08/2023	1	nil	7	Ward profiling, identification of land for housing, energy saving initiative	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit



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	12/09/2023	1	nil	8	Planning and zoning control, illegal posters, garden waste sites, Electricity issue, roads and storm water drain	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
36	16/11/2023	1	nil	5	cutting of grass	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	11/12/2023	1	nil	7	cutting of trees	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	29/01/2024	1	nil	5	electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care

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	19/03/2024	1	nil	3	streetlights	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	16/04/2024	1	nil	5	potholes	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	16/05/2024	1	nil	8	illegal dumping	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	19/06/2024	1	nil	9	grass cutting	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care

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	07/06/2023	1	nil	6	restructuring of ward committee, relocation of ward office	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	05/07/2023	1	nil	6	Planning and zoning control, illegal posters, garden waste sites, Electricity issue, roads and storm water drain	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	24/08/2023	1	nil	6	Consolidation of 18 & 20 Broomhead road. Disturbance in Gower Road, Increase of 1,2% of electricity, ward profiling	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
	28/09/2023	1	nil	7	streetlights	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
37	09/10/2023	1	nil	7	RDP houses - SACA Area	NIL	NIL	None	Follow up with	CLlr to follow up with

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									Customer Care	Customer Care
	09/11/2023	1	nil	9	illegal connection of electricity - SACCA/Tamboville	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	11/12/2023	1	nil	7	water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	11/03/2024	1	nil	7	electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	12/04/2024	1	nil	7	illegal connection of water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with



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										Customer Care
	13/05/2024	1	nil	6	toilets	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	10/06/2024	1	nil	7	refusal connection	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	12/06/2023	1	nil	10	crime	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	10/07/2023	1	nil	9	electricity theft	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with

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										Customer Care
	14/08/2023	1	nil	8	Building operations at Isabell Beardmore Drive, Ashburton Bottle store complain, Temporal units converted to permanent structures, poor service delivery by Parks department	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	11/09/2023	1	nil	8	Speeding of motorbikes in the residential area, restaurants at Wally Hayward Drive, access road damaged by water at SaCCA, Poverty stricken families at SACCA	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
38	27/10/2023	1	nil	7	Programmes of the ward, Tamboville creche issue, CPF launch	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	23/11/2023	1	nil	8	Land invasion, duties of ward committees, introduction of war room	NIL	NIL	None	Follow up with	CLlr to follow up

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									Customer Care	with Customer Care
	8/12/2023	1	nil	10	Blocked drain at Thembalihle, child headed family, promotion of Arts and culture to Youth	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/01/2024	1	nil	8	Transport, housing, workshop for agriculture, CCGs planning, Title deeds issue,	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/02/2024	1	nil	10	Development of ward, land invasion issue, door to door campaign about one garden, one home, Promotion of Art & Culture activities	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	29/04/2024	1	nil	5	Housing project at Mvuzo, Housing for MKVA	NIL	NIL	None	Follow up with	CLlr to follow up with

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
									Customer Care	Customer Care
	31/05/2024	1	nil	8	Door to door campaign of Health visit, Housing and infrastructure, illegal invading from Northeast area, transport issue.	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	21/06/2024	1	nil	7	toilets	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	27/07/2023	1	nil	9	electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	28/08/2023	1	nil	7	illegal connection of water	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with



WARD COMMITTEE MEETINGS										
WAR D	Date of Meeting	Number of Participat ing Municipal Councillors	Number of Participatin g Municipal Administrators	Number of Ward Committ ee member s attendin g	Challenges / Complaints / Requests for Services received	Date informati on forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measure s taken to address Challeng es / Complai nts / Request s for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
										Customer Care
	29/09/20 23	1		10	refusal connection	NIL	NIL	None	Follow up with Customer Care	CLlr dealt directly with the relevant unit
39	29/10/20 23	1	nil	7	Drawing up of year plan, Schedule of meetings and War room, youth programme	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	26/11/20 23	1	nil	8	school visit at Gudlintaba Primary School, Drug problem, ID issue, agriculture	NIL	NIL	None	Follow up with	CLlr to follow up with

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
									Customer Care	Customer Care
	27/03/2024	1	nil	6	Housing programme, Id issue, sport field at Mbumbane, Development of Faith Base programme, Zibambele transport project, Registration of \cooperatives	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	03/05/2024	1	nil	5	Lack of road signs, livestock on the road, fallen electricity poles	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	28/04/2023	1	nil	7	Career guidance at St John Paul school, Food voucher for needy family, agriculture i.e. shortage of grazing land for livestock, illegal connection of electricity	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	14/05/2023	1	nil	7	Crime, illegal dumping, housing development, CPF launch	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
										Customer Care
	19/07/2023	1	nil	7	refusal connection	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	24/09/2023	1	nil	7	toilets	NIL	NIL	None	Follow up with Customer Care	CLr dealt directly with the relevant unit
	10/09/2023	1	nil	7	All portfolios must report annual programmes	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	15/01/2024	1	nil	9	Housing project, monthly meeting of stake holders, upcoming project in the Ward	NIL	NIL	None	Follow up with	CLr to follow up with

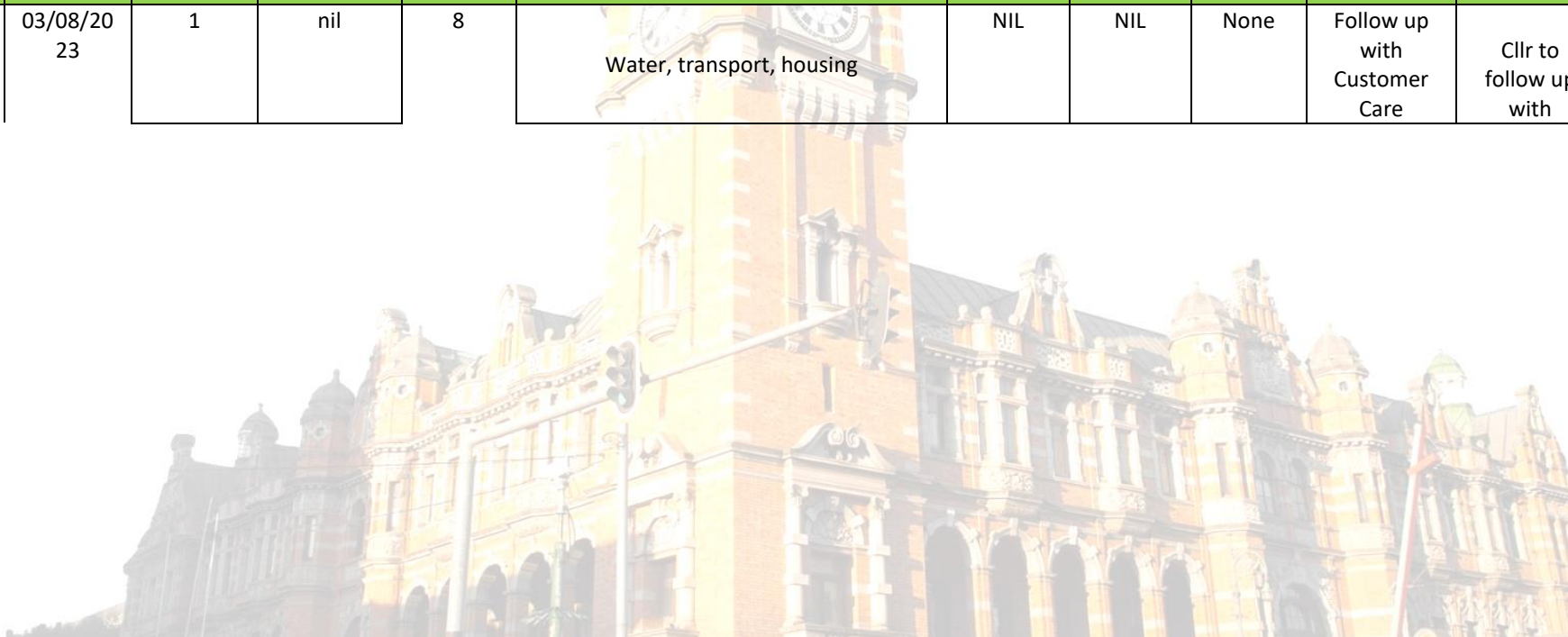
WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
40									Customer Care	Customer Care
	10/03/2024	1	nil	10	Request for ramps, crime and deaths happening at unregistered taverns, RDP housing,	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	14/04/2024	1	nil	7	Housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care
	04/06/2023	1	nil	9	refusal connection	NIL	NIL			
	27/10/2023	1	nil	8	Introduction of Ward Committees	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with Customer Care



WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
41	10/11/2023	1	nil	8	Road, electricity	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	4/12/2023	1	nil	8	Housing	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	15/01/2024	1	nil	7	Lack of road signs, livestock on the road, fallen electricity poles	NIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care
	07/03/2024	1	nil	6	Roads, shortage of water, Recreational parks, hall maintenance	ssNIL	NIL	None	Follow up with Customer Care	CLr to follow up with Customer Care

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	19/04/2024	1	nil	8	Crime, People living with disability	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	24/06/2024	1	nil	9	Community safety and security, RDP houses, unemployment, HIV&AIDS,	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	08/07/2023	1	nil	6	Election of War room chairperson	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care
	25/07/2023	1	nil	6	shortage of grazing land and dip in the area, illegal electricity connection, toilets and RDP houses	NIL	NIL	None	Follow up with Customer Care	CIlr to follow up with Customer Care

WARD COMMITTEE MEETINGS										
WARD	Date of Meeting	Number of Participating Municipal Councillors	Number of Participating Municipal Administrators	Number of Ward Committee members attending	Challenges / Complaints / Requests for Services received	Date information forwarded to Customer Care / Relevant Department for actioning	Date followed up with Customer Care / Relevant Department	Measures taken to address Challenges / Complaints / Requests for Services received per ward	Status of Challenges / Complaints / Requests for Services received per ward	Dates and manner of feedback given to Councillors to forward to the Ward Committee
	03/08/2023	1	nil	8	Water, transport, housing	NIL	NIL	None	Follow up with Customer Care	CLlr to follow up with



## APPENDIX F: WARD INFORMATION

This appendix relates to ward information, ward name (number), where under each ward the seven largest projects in the current year is listed together with their start date, end date, their total value and progress

### SEVEN LARGEST CAPITAL PROJECTS PER WARD 2023/2024

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
1	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
2	1	1	Retrofitting of Conventional Streetlight fittings with LED fittings complete	July 2023	June 2024	Completed
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	3	Hilton Electricity Network Infrastructure Upgrade of 7000m of MV Al 11kV Cables completed	July 2023	June 2024	A change of scope and route resulted in the lesser metres of cable being laid and savings realised.	R10407282,49
	4	house service connections completed	July 2023	June 2024	Completed	R 1673897
3	1	Upgrading of 1km Baleni Road from gravel to all weather surface	July 2023	June 2024	Upgrading of 1km Baleni Road from gravel to all weather surface with associated	R8985086



Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
					stormwater completed	
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	1	1.6km of water pipeline installed	July 2023	June 2024	1.9km of water pipeline installed in Wards 4 & 5 by the 31st of May 2024	R 28055100
4	2	Construction for upgrading of 1.3km of D1138 from gravel to all weather surface	July 2023	August 2024	1.3km of roadway to all weather surface completed. 1,5km stormwater channel outstanding.	R7000000
	3	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	1	1.6km of water pipeline installed	July 2023	June 2024	1.9km of water pipeline installed in Wards 4 & 5 by the 31st of May 2024	R 28055100
5	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
6	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
7	1	Construction for upgrading of 1.35km of	July 2023	June 2024	Construction Phase	R 7700000

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
		Mthalande Road				
	2	Construction of KwaMafunze Community Hall in Ward 7 completed by the 31st of December 2023	July 2023	June 2024	Practical completion achieved outside of projected timeframe	R4238809
	3	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	7					
8	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	2	CONSTRUCTION OF COMMUNITY HALL WARD 8 (KWAZONDI STORE MINI HALL):	01 November 2022	07 November 2023	Termination of contract with the service provider due to poor performance	R1 180 595,5
9	1	Upgrading of 1.35km Sithole Road from gravel to all weather surface	July 2023	June 2024	Completed	R 8 200 000
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
10	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
11	1	6km of new sewer pipeline installed	July 2023	June 2024	Measurable contract i.e. design calculation was approximately 6km, however, actual measurements on site once works were completed is 5.89km of new sewer pipeline.	R 19300000
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
12	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
13	1	France Community Hall Ward 13 completed by the 31st December 2023	20 June 2022	December 2023	Practical completion achieved outside of projected timeframe	R 6521304
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
14	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
15	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000



Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
16	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
17	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
18	1	Retrofitting of Conventional Streetlight fittings with LED fittings complete	July 2023	June 2024	Completed	5000000
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
19	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
20	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
21	1	2.2km of sewer pipeline	July 2023	June 2024	Ongoing	22000000
	2	Complete rehabilitation of 0,5km Dambuza Road Phase 1	July 2023	May 2024	Pipe reallocation caused delays in completing project in the anticipated time frame, request was made for extension of time	R6000000
22	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000



Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
23	1	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
	2	Medium Voltage Network Upgrade of 19800m of MV cables completed	July 2023	June 2024	A change of scope due to late receipt of budget resulted in the lesser metres of cable being laid and savings realized	R6680317,5
24	1	Refurbishment of the Oribi Community Hall Ward 24 completed	July 2023	June 2024	Delays on AMAFA approval for the refurbishment of the Community Hall. Delays on building plans approvals	R 1113250
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000
25	1	N/A	N/A	N/A	N/A	N/A
26	1	Excavation work of 4000m trench and laying of 16500m of cables completed	July 2023	June 2024	Completed	15000000
27	1	N/A	N/A	N/A	N/A	N/A
28	1	4234m of new water pipeline installed in	July 2023	June 2024	The contractor has experienced	

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
		Wards 28 & 30			delays due to rainy seasons. The rain gauge is in place and records are being kept. A claim is anticipated in accordance with allowable rain delays.	
29	1	4.247 km of new water pipeline in Ward 29 & 30	July 2023	June 2024	Awaiting electricity installation for testing of pumpstation and reservoir	R 20500000contingencies & escalation
	2	Construction of Copesville Community Hall Ward 29	01 November 2020 (Site Handover)	December 2023	N/A	R2400000
	3	100 x house service connections completed	July 2023	June 2024	109 x house service connections completed	N/A
30	1	4.247 km of new water pipeline in Ward 29 & 30	July 2023	June 2024	Awaiting electricity installation for testing of pumpstation and reservoir	R 20500000contingencies & escalation
	2	4234m of new water pipeline	July 2023	June 2024	The contractor has	N/A

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
		installed in Wards 28 & 30			experienced delays due to rainy seasons. The rain gauge is in place and records are being kept. A claim is anticipated in accordance with allowable rain delays.	
	2	300 x house service connections completed	July 2023	June 2024	318 house service completed in total (247 INEP and 71 Council funding)	4141877
31	N/A	N/A	N/A	N/A	N/A	N/A
32	1	15 x new houses completed in the 23/24 FY for Happy Valley Housing project	July 2023	June 2024	Slow progress due to sites not being viable for construction	7704675
	2	12 x new houses completed in the 23/24 FY for Site 11 Housing project - Woodlands	July 2023	June 2024	The project was running out of sites to work on while waiting for the approval of the budget for retaining	7704675



Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
					walls and storm water management from the DOHS.	
33	1	N/A	N/A	N/A	N/A	N/A
34	1	Retrofitting of Conventional Streetlight fittings with LED fittings complete	July 2023	June 2024	Completed	5000000
	2	Commissioning of Eastwood 132/11kV Primary Substation including 132kV Overhead Lines completed	July 2023	June 2024	Late Receipt of DBSA loan funding resulted in the late start of the project including shortage of materials ordered from overseas delayed the full commissioning of the project	R27777449
35	1	N/A	N/A	N/A	N/A	N/A
36	1	N/A	N/A	N/A	N/A	N/A
37	1	N/A	N/A	N/A	N/A	N/A
38	1	Construction of Thembalihle Community	July 2023	June 2024	Construction of Thembalihle Community Hall Ward 38	R 1000000



Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
		Hall Ward 38 completed			was completed by the 30th of November 2023.	
	2	100 x House Service Connections completed	July 2023	June 2024	Completed	R1515193
	3	Commissioning of Eastwood 132/11kV Primary Substation including 132kV Overhead Lines completed	July 2023	June 2024	Late Receipt of DBSA loan funding resulted in the late start of the project including shortage of materials ordered from overseas delayed the full commissioning of the project	R27777449
	4	30 x new houses completed in the 23/24 FY for Thembalihle Housing Project	July 2023	June 2024	The implementing agent has allocated additional people to assist on site after receiving approval for the condonations on the	R7004250

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
					project, specifically for the beneficiaries who could not be found. The implementing agent did not begin constructing houses until the beneficiary's location was determined.	
	5	30 x new houses completed in the 23/24 FY for Thamboville Housing project - Glenwood	July 2023	June 2024	Completed	R7704675
	6	N/A	N/A	N/A	N/A	N/A
	7	N/A	N/A	N/A	N/A	N/A
39	1	1.2km of water pipeline installed in Ward 39	N/A	N/A	N/A	22860000
	1	Retrofitting of Conventional Streetlight fittings with LED fittings complete	July 2023	June 2024	Completed	5000000
40						
	2	High Mast Lights installed	July 2023	June 2024	Completed	R9000000

Seven Largest Capital Projects Per Ward 2023/2024 Financial Year						
Ward Name (No)	Number	Project Name and Details	Start Date	End Date	Progress 2023/2024	Value
	3	Hilton Electricity Network Infrastructure Upgrade of 7000m of MV Al 11kV Cables completed	July 2023	June 2024	A change of scope and route resulted in the lesser metres of cable being laid and savings realized.	R10407282,49
	4	house service connections completed	July 2023	June 2024	Completed	R 1673897
41	1	1.2km of water pipeline installed in Ward 39	N/A	N/A	N/A	22860000
	2	new houses completed in the 23/24 FY for Wire wall rectification	July 2023	June 2024	Construction on phase 3 of the project, which was delayed due to the submission of a revised General Plan to the surveyor general is underway making it easy to reach set targets and beyond.	R10213980,83



## APPENDIX G: RECOMMENDATIONS OF THE MUNICIPAL AUDIT COMMITTEE

Municipal Audit Committee Recommendations	
Date of Meeting	Committee recommendations During 23/24
25 JULY 2023	<p><b><u>REPORT BY THE OFFICE OF THE AUDITOR GENERAL (AGSA)</u></b></p> <p>Concern was raised over the non-attendance of representatives of the Office of the Auditor General (AGSA). It was indicated that the Office of the Auditor General must indicate their challenges if there were any regarding their attendance at Msunduzi Municipality Audit Committee meetings.</p> <p>Due to the unavailability of representatives from the Office of the Auditor General (AGSA), it was <b>RESOLVED</b></p> <p>That the item considering the report by the Office of the Auditor General (AGSA) be DEFERRED to the next meeting of the Audit Committee.</p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON AUDIT OF THE ACTION PLAN EMANATING FROM THE AUDITOR GENERAL FINDINGS FOR THE FINANCIAL YEAR ENDED ON 30 JUNE 2022 (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the Final Internal Audit report on Audit of the Audit Action Plan emanating from the Auditor General findings for the financial year ended 30 June 2022 and the concerns of the Status on the Implementation of the Audit Action Plan and the overall opinion of Internal Audit as detailed in Paragraph 6 in the report dated 6 July 2023 by the Chief Audit Executive (Ref: FuA5 of 2022/23) as reflected below; be considered:</p> <p>"Progress in resolving issues is very slow and is indicative of the fact that management effort is minimal. The fact that 82% of audit findings are repeat clearly shows that the management action plans are not addressing the root causes but address the symptoms. The design and the operation of the system of internal control remain highly inadequate and highly ineffective".</p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON FOLLOW-UP AUDIT ON FLEET MANAGEMENT: BUDGET AND TREASURY AND INFRASTRUCTURE SERVICES (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the Final Internal Audit report on Follow-up audit on Fleet Management as contained in the report dated 5 July 2023 by the Chief Audit Executive. (Ref: FuA1 of 2022/23) be considered and that the Municipal Manager ensure the following: -</p> <p>8.1.1 That the Deputy Municipal Manager: Corporate Services ensure the verifying of the approval of Fleet Management Policy to the minutes and/or recording of Council meeting held and correct the resolution accordingly.</p> <p>8.1.2 That if the Policy was not approved by the Council, Fleet Management Unit re-submit the Fleet Management Policy for approved by Council.</p> <p>8.1.3 That the Fleet Management Policy to be circulated to all municipal employees.</p> <p>8.1.4 That the Accounting Officer and Chief Financial Officer should increase capacity within the Fleet Management Unit, specifically the position of Fleet Officers.</p> <p>8.1.5 That the Accounting Officer implement consequence management against municipal employees violating the provisions of Fleet Management Policy.</p>



Municipal Audit Committee Recommendations	
Date of Meeting	Committee recommendations During 23/24
	<p>8.1.6 That the Accounting Officer ensures that Fleet Master Plan should be developed, and conditional assessment done on the municipality's fleet.</p> <p>8.1.7 That the Accounting Officer ensures that A Fleet Maintenance Plan should be developed, monitored on regular basis and strictly implemented.</p> <p>8.1.8 That the Accounting Officer fast track the development of the module within SAP for Fleet Management (including repairs and maintenance).</p> <p>8.1.9 That the Accounting Officer ensure that Deputy Municipal Managers be advised by Fleet and/or Mechanical Workshops Units on areas of non-compliance/vehicle abuse/negligence.</p> <p>8.1.10 That the Accounting Officer and Deputy Municipal Managers to implement consequence management against employees (from Drivers to Deputy Municipal Managers where relevant) should the cause of breakdown be assessed as driver negligence and abuse.</p> <p>8.1.11 That in cases where the Accounting Officer and Deputy Municipal Managers fail to implement consequence management against employees, Council implement disciplinary proceedings against the Accounting Officer and the Deputy Municipal Managers respectively in terms of the Local Government: Disciplinary Regulations for Senior Managers of 2010.</p> <p>8.1.12 That the Accounting Officer ensure that workshops on the Fleet Management Policy be conducted with all employees who are authorized to drive municipal vehicles and should sign an attendance register as proof of their attendance.</p> <p>8.1.13 That the Accounting Officer and Deputy Municipal Managers of respective business units to implement consequence management against employees (from Drivers to Deputy Municipal Managers where relevant) should the accident reporting procedures not be adhered to.</p> <p>8.1.14 the Accounting Officer ensure that positions of the Fleet Officer in various Business Units should be prioritized for evaluation and be filled.</p> <p>8.1.15 the Accounting Officer ensure that workshops on Fleet Management Policy be conducted.</p> <p>8.1.16 That the Accounting Officer ensure that Deputy Municipal Managers of relevant business units to submit a schedule in terms of Section 3.5.2 of the Fleet Management Policy to Fleet Management. Updated schedule should also be submitted to the Fleet Management Unit whenever there is a change in vehicle allocation.</p> <p>8.1.17 the Accounting Officer ensure that an exercise be performed to ensure that the fleet register is complete, accurate and valid.</p> <p>8.1.18 That the Accounting Officer ensure that fleet that are not in use be de-registered from e-Natis.</p> <p>8.1.19 Fast track the development of the module within SAP for fleet management (including license renewal, COF and COR).</p> <p>8.1.20 That the Accounting Officer ensure that the Fleet Management Unit should ensure that there is an effective record keeping system in place.</p> <p>8.1.21 That the Accounting Officer ensure that control measures should be reinforced for strict adherence to ensure that adequate and reliable supporting documentation is maintained for all fleet management matters.</p> <p>8.1.22 That the Accounting Officer should implement consequence management against drivers/custodians who fail to ensure vehicles have a valid license disc that is displayed at all times.</p>

Municipal Audit Committee Recommendations	
Date of Meeting	Committee recommendations During 23/24
	<p>8.1.23 That the Accounting Officer should implement consequence management against drivers/custodians who fail to ensure vehicles are sent in for COR/COF.</p> <p>8.1.24 That heads of business units and drivers/custodians must ensure that logbooks and trip authority sheets are completed in terms of the Fleet Management Policy.</p> <p>8.1.25 That the Accounting Officer and Deputy Municipal Managers of respective business units to implement consequence management against employees (from Drivers to General Managers where relevant) for non-compliance with Fleet Management Policy.</p> <p>8.1.26 That employees who are required by virtue of their job description to drive a municipal vehicle must undergo the Light Motor Vehicle and Heavy Motor Vehicle (where applicable) driving assessment with the Municipal Traffic Unit before appointment is finalized.</p> <p>8.1.27 That heads of business units and drivers/custodians must ensure that an ID tag is obtained and only used by whom the tag was issued for. If a driver did not pass the driving assessment, he/she must be booked in for a re-test.</p> <p>8.1.28 That the Accounting Officer and Chief Financial Officer should increase capacity within the Fleet Management Unit, specifically the position of Fleet Officers, to conduct random check on drivers.</p> <p>8.1.29 That the Accounting Officer ensure that an investigation to be carried out to establish whether the transaction entered into with Mpofana Municipality constituted unauthorized, irregular and/or fruitless and wasteful expenditure.</p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON SAFE CITY (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the Final Internal Audit report on Safe City as contained in the report dated 26 July 2023 by the Chief Audit Executive (Ref: FuA1 of 2022/23) be considered and that the Municipal Manager ensure the following: -</p> <p>9.1.1 That Management ensures that all policies are regularly reviewed and updated where necessary.</p> <p>9.1.2 That as best as practical, a Standardized Review Clause be inserted in the Policy for the annual review and update.</p> <p>9.1.3 Those amendments to policies be adequately controlled by the policy custodians.</p> <p>9.1.4 That staff be informed and trained in revised policies.</p> <p>9.1.5 That the above contract and expenditure incurred should be recorded as irregular expenditure and disclosed in the annual financial statements for 2022/23.</p> <p>9.1.6 That consequence management to be implemented in accordance with National Treasury Instruction Note 10.</p> <p>9.1.7 That Senior Management and the Safe City Board ensure that all procurement undertaken by Safe City be in compliance with Supply Chain Management Policy.</p> <p>9.1.8 That Senior Management and the Safe City Board revise the Policy to be aligned with practice.</p> <p>9.1.9 That provisions of the Policy should be re-communicated to all relevant parties to ensure compliance.</p>



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	<p>9.1.10 That Senior management and the Board should review whether the amount meets the definition of irregular expenditure. Should this be determined to be the case, the expenditure on this contract must be included in the Irregular Expenditure Register and an investigation must be undertaken.</p> <p>9.1.11 That the transactions listed above and other goods or services which were purchased from service providers that are not registered in the Central Supplier Database should be disclosed as irregular in the annual financial statements for 2022/23.</p> <p>9.1.12 That the Board of Safe City must report in writing, to the Mayor and Municipal Manager of the entity's parent municipality and the Auditor General as required by Section 102 of the Municipal Finance Management Act.</p> <p>9.1.13 That consequence management should be implemented for any non-compliance.</p> <p>9.1.14 That senior management and the Board should revise the policy to be aligned with practice.</p> <p>9.1.15 That the transactions listed above and other goods or services which were purchased without following the Supply Chain Management processes should be disclosed in the annual financial statements for 2022/23.</p> <p>9.1.16 That the Board of Safe City must report in writing, to the Mayor and Municipal Manager of the entity's parent municipality and the Auditor General as required by Section 102 of the Municipal Finance Management Act.</p> <p>9.1.17 That Management should ensure that payments are made only on valid tax invoices.</p> <p>9.1.18 That supervisory control over payments to be strengthened.</p> <p>9.1.19 That the payments listed above and other goods or services which were purchased without a valid tax invoice be disclosed in the annual financial statements for 2022/23.</p> <p>9.1.20 That senior management and the Board should ensure the Service Level Agreement be complied with and the invoice be sent timeously to the municipality.</p> <p>9.1.21 That the Accounting Officer must ensure compliance with the Municipal Finance Management Act in regard to the Safe City Entity to settle all invoices submitted within 30 days.</p> <p>9.1.22 That Management should conduct robust risk management processes and identify sound implementing strategies to address the risks of poor response rate.</p> <p>9.1.23 That the APP should be reviewed by the board and aligned to strategic mandate and approved budgets.</p> <p>9.1.24 That a detailed performance audit should be conducted to assess effectiveness, efficiency, economy of utilization of resources.</p> <p>9.1.25 That Management should design mitigating and or compensating controls to improve response rates viz forming alliance partners, community forum involvement, fundraising initiatives, etc.</p> <p>9.1.26 That Management should engage with key stakeholders, i.e. SAPS, Traffic and Security to express the concern of unfavorable response rate and brainstorm to come up with a solution to improve response rate.</p>

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	<p>9.1.27 That Senior management and the board must assume responsibility for the governance of stakeholder relationships by setting the direction for how stakeholder relationships should be approached and conducted in the organization.</p> <p>9.1.28 That the Accounting Officer should assist in facilitating engagement and collaboration between its stakeholders.</p> <p>9.1.29 That the Board of Safe City should engage with the District or Cluster Commander on the issue of lack of response.</p> <p>9.1.30 That Senior management and the Board should engage the South African Police Services (SAPS) regarding putting in place processes for managing the SAPS official on duty as well as any absenteeism that may occur.</p> <p>9.1.31 That the Accounting Officer should assist in facilitating engagement and collaboration between Safe City and South African Police Services (SAPS).</p> <p>9.1.32 That Senior management and the Board should ensure that the crime statistics, specifically the statistics regarding the out of camera areas with the highest crime rates, are identified and form the basis of the expansion plan in the Safe City Strategic Business Plan.</p> <p>9.1.33 That Senior management and the Board should ensure that the expansion of camera surveillance is included in the Annual Performance Plan as well as the annual budget to ensure this is prioritized.</p> <p>9.1.34 That Senior management and the Board should engage South African Police Services (SAPS) and other key stakeholders to ensure there is a coordinated effort in preventing and responding to crime, especially in areas that are out of the camera surveillance.</p> <p>9.1.35 That Senior Management and the Board should ensure that once funding is received from Msunduzi Municipality, new cameras will be installed in areas deemed as hot spots.</p> <p>9.1.36 That Senior management and the Board should conduct an analysis to understand the root causes of in camera crime not detected by the control room operators.</p> <p>9.1.37 That Senior management and the Board should ensure that sufficient and appropriate trainings are provided to all operators.</p> <p>9.1.38 That Consequence management should be implemented for incidents in cameras not detected by control operators due to negligence.</p> <p>9.1.39 That if the current practice is to be continued, management should:</p> <ol style="list-style-type: none"> <li>Update its policy to align to its practice.</li> <li>Have all employees to sign a memorandum of understanding as acknowledgement and agreement that bonus will be paid in December annually.</li> </ol> <p>9.1.40 That provisions of the Policy should be re-communicated to all relevant parties to ensure compliance.</p> <p>9.1.41 That provisions of the Policy should be strictly adhered to.</p> <p>9.1.42 That supervisory controls over leave management to be strengthened and that consequence management to be undertaken for any non-compliance.</p> <p><b>AMENDMENT OF ANNUAL AUDIT PLAN FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.1.1)</b></p>



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	<p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <i>revised Annual Audit Action Plan</i> for the 2023/2324 Financial Year as contained in the report dated 19 July 2023 by the Chief Audit Executive (Ref: P No.2 of 2023/24) be <b>APPROVED</b>.</p> <p><b><u>CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER ON THE FOLLOWING URGENT MATTERS REQUESTED BY THE AUDIT COMMITTEE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 20 June 2023 by the City Manager on <b>urgent outstanding matters raised by the Audit Committee</b>, be DEFERRED to the next meeting of the Audit Committee.</p> <p><b><u>CONFIDENTIAL: NOT FOR PUBLICATION</u></b></p> <div style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <p><b><u>NOTE BY SENIOR MANAGER: SECRETARIAT &amp; AUXILLIARY SERVICES:</u></b> Due to the strict confidentiality of this item, an extract of the minutes under this item has been given to the Audit Committee members ONLY and a copy filed in the official CONFIDENTIAL records.</p> </div> <p><b><u>MSUNDUZI MUNICIPALITY: QUALIFICATIONS AUDIT REPORT 2021: KZN COGTA</u></b></p> <p><b><u>CONFIDENTIAL REMEDIAL REPORT ON THE FIREARMS MANAGEMENT AND COMPLIANCE IMPLEMENTATION PLAN (ANNEXURE A) (REF: 3.10.1.1)</u></b></p> <p><b><u>DATE OF NEXT MEETING and CLOSURE</u></b></p> <p>It was requested that the report on <b>Non-Revenue Water</b> must be submitted to the next meeting of the Audit Committee.</p> <p>Committee Members confirmed that the Audit Committee meeting scheduled for Tuesday, 22 August 2023 must be set aside to deal with the <b>Annual Financial Statements</b>, and if time allowed, the Committee could give consideration to the <b>Consolidated Report on Urgent Outstanding Matters</b>.</p>
22 AUGUST 2023	<p><b><u>FINAL INTERNAL AUDIT REPORT OF SAFE CITY ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023 (REF: 3.10.1.1)</u></b></p> <p>The Safe City Entity Treasurer (Mr. Kevin Bassoon) led the Committee through the presentation of the Annual Financial Statements for Safe City. He reported that the Entity had reduced expenditure and cut costs on non-essential items as a result of the budgetary constraints of the Municipality.</p> <p>He reported that the amount indicative from the investigation was an accumulative amount over numerous financial years. He assured the Audit Committee and Management that the Board of Safe City was considering every possible means to improve the finances of the Safe City Entity.</p> <p>The Municipal Manager requested that the Chief Financial Officer must ensure that there was a closer collaboration with her office to that of the Safe City Entity to ensure sound reporting of the Safe City Entity Financial Statements.</p>

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	<p>The Municipal Manager requested that Office of the Chief Financial Officer convene a separate meeting with the Management of the Safe City Entity ensuring that the financials were clean prior to submission to Council and the Auditor General (AGSA).</p> <p>In consideration of this request, the Chief Financial Officer confirmed that this meeting could only be convened some-time after 31 August 2023.</p> <p>In response to a query, the Safe City Treasurer reported that the variance on Page 8 of the Safe City Entity Financial Statement was the <b>difference in the amount of Value Added Tax (VAT)</b> which should have been at 15% instead.</p> <p>Referring to the amount of <b>R 310 000.00 for Deemed Rental</b>, Mr. Bassoon (Safe City Entity Treasurer) explained that the Safe City Offices were housed at the Fire Department. He reported that this amount was not an actual expense, but that it was a service-in-kind, further explaining that this was the amount for rentals should the Entity be located in actual rental facilities elsewhere. He assured the Committee that this was a financial transaction shown in this manner.</p> <p>Responding to a query regarding Budgeting deficit, the Safe City Entity Treasurer reported that the budget for the Entity had not changed much from the previous financial period. He indicated that the Entity had cut its budget during the mid-year budget review process. He explained that the deficit was indicative of the variance from the Value Added Tax (VAT) amount.</p> <p>With regard to the concern raised over the <b>high staff medical aid costs</b>, the Safe City Entity Treasurer reported that this benefit was given to staff when the Entity was taken over by the Municipality. He reported that the Board had introduced this benefit as the staff did not earn well. He advised that in order to normalize the staff salaries, the medical aid was introduced.</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the <b>Safe City Entity Annual Financial Statements for the year ending on 30 June 2023</b> presented by the Chairperson of the Safe City Entity Board of Directors, be noted.</p> <p><b><u>Final Internal Audit Report of Safe City Annual Financial Statements for the year ended 30 June 2023 (Ref: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit Report of Safe City Annual Financial Statements for the year ended 30 June 2023</b> as detailed in the report dated 23 August 2023 by the Chief Audit Executive (Ref: A6-2022/23) be approved and that the Accounting Officer ensures the following: -</p> <ul style="list-style-type: none"> <li>(a) That Management ensure that quality review of the Annual Financial Statement is performed before submission for audit.</li> <li>(b) That Management ensure that the exceptions noted from the Audit be communicated to the service provider so that they do <b>not</b> occur in future.</li> <li>(c) That Management ensure that Performance Evaluation Criteria be included in the Service Level Agreement with the service provider and that the performance of the service provider be evaluated and monitored.</li> <li>(d) That Management perform a detail Recalculation on Depreciation Expenses.</li> </ul>

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	<p>(e) That Material Variances be noted, investigate and resolve, if any.</p> <p>(f) That Management perform a detail Review of the <b>FAR</b> to ensure all assets were correctly classified.</p> <p>(g) That Management reinstate comparative amounts regarding the Misclassification of Assets within asset categories.</p> <p>(h) That Management ensure that an Assessment of Useful Life be conducted when any of the indications as per GRAP 17 Paragraph 57 exists.</p> <p>(i) That Management ensure that the necessary adjustments be made if the expected Useful Life has changed based on the Assessment.</p> <p>(j) That Management ensure that all amounts disclosed in the Annual Financial Statement agree to the Trial Balance.</p> <p>(k) That Management ensure that all relevant GRAP requirements be considered and included in the Annual Financial Statement as much as practicable.</p> <p>(l) That Management complete the GRAP Disclosure Checklist while preparing the AFS to ensure all relevant disclosures are included.</p> <p>(m) That Management revisit the population to identify all instances where non-compliance with the regulations occurred and quantify these instances.</p> <p>(n) Management discloses instances of non-compliance with regulations as irregular expenditure in the Annual Financial Statement.</p> <p><b><u>REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF 2023/24 FY ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the <b>Status of the Implementation of the Annual Internal Audit Plan for the first quarter of the 2023/2024 financial year</b>, as contained in the report dated 22 August 2023 by the Chief Audit Executive (Ref: SU No. 1 of 2023/24) be NOTED.</p> <p>(b) That approval be granted for the Audit of Leave as per the request by the Municipal Manager.</p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON THE PERFORMANCE AUDIT OF THE ELECTRICITY SERVICES FOR THE 2022/2023 FY (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That findings around the <b>Final Internal Audit report on the Performance Audit of the Electricity Services for the 2022/2023 financial year</b>, as detailed in the report dated 22 August 2023 by the Chief Audit Executive (Ref: A4 OF 2022/23), be approved, and the Accounting Officer ensure the following:-</p> <p>(a) That Management review the <b>Electricity Loss Reduction Strategy</b> to ensure alignment with the budget allocation.</p> <p>(b) That in the spirit of embracing the principle "<i>what is measured gets done</i>", the Municipal Manager seriously contemplates inclusion of a Key Performance Indicator to measure the Reduction of</p>



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	<p>Electricity Distribution Losses.</p> <p>(c) That Management explores other revenue streams through the Revenue Enhancement Program of the Municipality. A Financing Strategy should also be contemplated by management and Council, and the Strategy should include sourcing of funding nationally and internationally within the confines of the legislation underpinning local government. The mayor may be entrusted with the responsibility to be the Champion of the Funding Strategy.</p> <p>(d) Management put measures in place to ensure strict implementation of the Credit Control and Debt Collection Policy to improve the municipality cash flows.</p> <p>(e) That Management expedite the Review of the Organizational Structure and filling of vacant posts to ensure that the Electricity Department is adequately capacitated to implement the Service Delivery Electricity Mandate.</p> <p>(f) That Management consider reprioritizing the budget available to ensure maximum return on the investment.</p> <p>(g) That Management consider reviewing the Strategy in line with Electricity Demand Requirements and available budget. That Management develop a Clear Implementation Plan to ensure effective and efficient implementation of the Strategy and accountability.</p> <p>(h) That an Electricity Infrastructure Audit be considered to determine the complex and gravity of infrastructure challenges within the municipality.</p> <p>(i) That Management prioritize and ensure strict the implementation of the Credit Control Policy to improve the cash flows and financial health position of the Municipality.</p> <p>(j) That Management put measures in place to ensure that the Municipality has an effective Repairs and Maintenance Program for the Electricity Infrastructure function. To this effect, Management makes convincing submissions to Council pertaining to budget requirements for the Repairs and Maintenance of electricity infrastructure to the effect of the 8% prescribed funding threshold.</p> <p>(k) That Management further ensure that appropriate and commensurate plans to Refurbish or Replace the Existing Infrastructure are in place and are implemented with strict rigor, and that this requires accelerated spending of the allocated Repairs and Maintenance budget. In this regard, the spending of the Repairs and Maintenance budget be included in the Performance Agreement of the Senior Management and City Manager and allocated a much higher weighting in order to encourage strict monitoring and evaluation at a strategic level of the Municipality. The same indicators and weightings should be cascaded to the levels subordinate to the Senior Manager until the lowest level of the hierarchy within the Electricity Division. The principle of "<i>what is measured gets done</i>" is believed to hold through in similar circumstances.</p> <p>(l) That Management consider prioritizing the Electricity Function of the Municipality by ensuring that it is adequately resourced in terms of budget and human capacity enabling it to effectively deliver on the electricity supply mandate within the confines of the NERSA license.</p> <p>(m) That Management ensure that there are measures in place to ensure Preservation of Information necessary for credible reporting of performance within the Electricity Function.</p> <p>(n) That Non-compliance thereof should be strictly dealt with in line with the consequence management adopted by the Municipality.</p> <p>(o) That Management ensure that measures are instituted to ensure effective and efficient billing and collection of monies due to the Municipality.</p>



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	<p>(p) That Management consider reporting the available budget to ensure that maximum return on investment be achieved in a bid to improve service delivery.</p> <p>(q) That the Deputy Municipal Manager: Electricity Supply Services should develop an Audit Action Plan with realistic Key Performance Targets, times frames and responsible officials and submit to the Audit Committee to be held on 24 October 2023.</p> <p>(r) The Deputy Municipal Manager: Electricity Supply Services further submit to the Audit Committee for its meeting on 24 October 2023 progress made against the Audit Action Plan in every subsequent ordinary meeting of the Audit Committee until all findings have been resolved.</p> <p><b><u>FINAL INTERNAL AUDIT OF FOLLOW UP ON 2021/22 AUDITOR GENERAL FINDINGS FOR THE FINANCIAL YEAR ENDED 30 JUNE 2023 (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit of Follow up on 2021/22 Auditor General findings for the financial year ended 30 June 2023</b> as contained in the report dated 23 August 2023 by the Chief Audit Executive (Ref: FuA5 of 2022/23), be noted.</p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON THE PERFORMANCE AUDIT OF THE WATER SERVICES FOR THE 2022/2023 FY (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit report on the Performance Audit of the Water services for the 2022/2023 financial year</b> be approved and that the Accounting Officer ensure the following: -</p> <p>(a) That Management review the Non-Revenue Water Loss Turnaround Strategy to ensure alignment with the budget allocation.</p> <p>(b) That Management explore other revenue streams through the Revenue Enhancement program of the municipality. That a Financing Strategy also be contemplated by Management and Council, and the Strategy include sourcing of funding nationally and internationally within the confines of the legislation underpinning local government.</p> <p>(c) The mayor may be entrusted with the responsibility to be the champion the Funding Strategy.</p> <p>(d) That Management put measures in place to ensure strict implementation of the Credit Control and Debt Collection Policy to improve the municipality cash flows.</p> <p>(e) That Management expedite the tariff negotiations with Umgeni Water to ensure a cost reflective tariff is set to ensure maximum return on investment.</p> <p>(f) That Management reviews the Strategic and Operational Planning Methods (and documents) to include Key Performance Indicators to evaluate the achievement of the WSA and related regulations objectives.</p> <p>(g) That the Monitoring and Evaluation Unit also assist in the development, monitoring and reporting of the Key Performance Indicators.</p> <p>(h) That Management expedite the review of the Organizational Structure and filling of vacant posts to</p>

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	<p>ensure that the water department is adequately capacitated to implement the service delivery water mandate.</p> <p>(i) That Management consider reprioritizing the budget available to ensure maximum return on the investment.</p> <p>(j) That Management consider the development of a Progression Policy that allows staff to learn and acquire the necessary skills in the event of staff terminations.</p> <p>(k) That Management consider reviewing the Strategy in line with the Water Demand Requirements and available budget. That Management should develop a clear Implementation Plan to ensure effective and efficient implementation of the Water Asset Management Plan and accountability.</p> <p>(l) That a Water Infrastructure Audit be considered to determine the complexity and gravity of infrastructure challenges within the Municipality.</p> <p>(m) That Management prioritize and ensure strict implementation of the Credit Control Policy to improve the cash flows and financial health position of the Municipality.</p> <p>(n) That Council together with Management ensure that there is adequate budget allocation for the Water Services Department to fund the necessary resources required to restore the viability of the business unit.</p> <p>(o) That the Accounting Officer ensures the review and improvement of management reporting to cover all relevant performance, challenges and proposed solutions.</p> <p>(p) That Management invest in a complete Call Centre which conforms to both the Municipality's needs as well as the customers. For affordability purposes Management should look into implementing such in a phased approach.</p> <p>(q) That Management consider prioritizing the Water Function of the Municipality by ensuring that it is adequately resourced in terms of budget and human capacity enabling it to effectively deliver on the Water Supply Mandate. In that adequate budget allocation for the water services department to fill the vacant posts in order to implement the planned maintenance scheduled.</p> <p>(r) That Management develop a Standard Operating Procedures and establish a separate direct telephone communication line for Technicians to the Call Centre.</p> <p>(s) That Management ensure that measures be instituted to ensure effective and efficient billing and collection of monies due to the Municipality.</p> <p>(t) That Management consider reporting the available budget to ensure that maximum return on investment is achieved in a bid to improve service delivery.</p> <p>(u) That the Deputy Municipal Manager: Infrastructure Services develop an Audit Action Plan with realistic key performance targets, time frames and responsible officials and submit to the <b>Audit Committee meeting to be held on 24 October 2023.</b></p> <p>(v) The Deputy Municipal Manager: Infrastructure Services further submit to the Audit Committee progress made against the audit action plan in every subsequent ordinary meeting of the Audit Committee until all findings have been resolved.</p>



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	<p><b><u>FINAL INTERNAL AUDIT REPORT: CONDITIONAL GRANTS (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit Report of Conditional Grants Investments</b> as contained in the report dated 23 August 2023 by the Chief Audit Executive (Ref: A14-2022/23) be approved and that the Accounting Officer ensure the following:-</p> <p>1.1.1 That Management consider mandating the submission of Memorandum of Agreement (MOA) and Business Plan of each grant project by the Project Champions to the Budget Accountant in the Policy.</p> <p>1.1.2 The Budget Accountant report to the Chief Financial Officer, Accounting Officer of all business units (Deputy Municipal Managers, Senior Managers and Project Champion) that are not submitting business plans and/or MOAs to her office and consequence management should be implemented on implicated officials.</p> <p>1.1.3 That all Deputy Municipal Managers should ensure that there are proper record keeping of the relevant supporting documentation of all conditional grant projects and they are submitted to the Budget Office for record keeping.</p> <p>1.1.4 That adequate mechanisms to monitor and enable control compliance to the above process by management should be designed and implemented to ensure Unspent Conditional Grants are adequately cash backed at all times.</p> <p>1.1.5 That the Accounting Officer ensure that consequence management be implemented for failure to ensure unspent conditional grants are fully cash backed.</p> <p>1.1.6 That supervisory control over accurate preparation of monthly consolidated grant register to be strengthened.</p> <p>1.1.7 That the Accounting Officer and Chief Financial Officer address issue with grant funder.</p> <p>1.1.8 That adequate planning should be performed by project champions at the beginning of the financial year to ensure conditional grants are fully utilized and any underspending is tracked and remedied timeously.</p> <p>1.1.9 That cash flows should be performed and approved by management which adequately covers amount and timing of conditional grants.</p> <p>1.1.10. That the Accounting Officer implement effective performance management of Project Champions, Senior Managers and Deputy Municipal Managers. That poor performance mechanism be implemented for poor performance.</p> <p>1.1.11 That consequence management be implemented against implicated Project Champions, Senior Managers and General Managers for non-submission of comments as requested by the Budget Accountant for preparation of Strategic Management Committee Report.</p> <p>1.1.12 Timely and accurate submission of comments to be included as part of the KPI in performance management contracts.</p> <p>1.1.13 That on a monthly basis a report should be prepared and presented to the Accounting Officer and</p>

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	<p>Council pertaining to the utilization of conditional grants, including shortfalls or challenges experienced. Such shortfalls/challenges identified during executions of projects should be adequately verified, supported by evidence, and followed up.</p> <p>1.14 That Action Plans should be provided to Council and the Accounting Officer on how shortfalls will be addressed going forward.</p> <p>1.15 That Project Champions, Senior Managers and Deputy Municipal be held accountable for poor implementation of projects.</p> <p>1.16 That projected expenditure be done as realistic as possible and supported by rationale, project plans and any other relevant documents.</p> <p>1.17 Those adjustments for the revision of projects budgets be considered and duly approved.</p> <p>1.18 That deviations from planned cash flow should be analyzed by the Project Champions to determine any corrective actions required for the remaining work.</p> <p>1.19 That the implicated Project Champion, Senior Manager and Deputy Municipal Manager, the Chief Financial Officer and Accounting Officer investigate the matter to identify root cause and take due corrective actions.</p> <p>1.20 That the Accounting Officer implement consequence management be implemented for poor Conditional Grant Management.</p> <p>1.21 That Management ensure that the proper Finance Protocols are complied with at all times. Exception must be accompanied with due approval and supporting documentation.</p> <p>1.22 That consequence management to be implemented for poor conditional grant management non-compliance of finance protocols.</p> <p>1.23 That management ensure that due processes are followed prior to commencement of a project.</p> <p>1.24 That the Accounting Officer and Deputy Municipal Manager: Infrastructure Services engage all relevant business units to resolve the matter of not getting SPLUMA approval.</p> <p>1.25 That the Accounting Officer and Deputy Municipal Manager: Infrastructure Services engage AMAFA to expedite the approval process in order to resume the construction of community hall in Ward 24.</p> <p>1.26 That the Accounting Officer implement consequence management for failure to follow due processes.</p> <p>1.27 That the Accounting Officer and Chief Financial Officer ensure that management only invest with Financial Institutions that meet the minimum credit ratings as per the Cash Management and Investment Policy.</p> <p>1.28 That due approval be obtained should deviation from the Policy be required.</p> <p>1.29 That Management should consider whether the rating requirement in the Policy be realistic and whether amendment is necessary.</p> <p>1.30 That the Accounting Officer ensure that Management provide explanation for the differences noted in the Investment Reconciliation.</p>



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	<p>1.31 That the Accounting Officer ensure that <b>all</b> relevant Deputy Municipal Managers develop an Audit Action Plan with realistic Key Performance Targets, time frames and responsible officials and submit to the <b>Audit Committee meeting to be held on 24 October 2023.</b></p> <p>1.32 That the Accounting Officer ensure that <b>all</b> relevant Deputy Municipal Managers further submit to the Audit Committee progress made against the audit action plan in every subsequent ordinary meeting of the Audit committee until all findings have been resolved.</p> <p><b><u>ACTION PLAN REPORT: FINAL INTERNAL AUDIT REPORT ON AUDIT OF THE ACTION PLAN EMANATING FROM THE AUDITOR GENERAL FINDINGS FOR THE FINANCIAL YEAR ENDED ON 30 JUNE 2022 (REF: 3.10.1.1): REPORT DATED 6 JULY 2023 BY THE CHIEF AUDIT EXECUTIVE (REF: FUA5 OF 2022/23)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That item considering an <b>Action Plan to the Internal Audit Report from the Auditor General Findings for the Financial Year ended on 30 June 2023</b> remain as an outstanding matter until such time that the report has been submitted.</p> <p><b><u>FLEET MANAGEMENT ACTION PLAN OF RECOMMENDATIONS 4.1 TO 4.29 OF THE REPORT DATED 5 JULY 2023 BY THE CHIEF AUDIT EXECUTIVE: (REF: FUA1 OF 2022/23).</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That item considering the <b>Fleet Management Action Plan to the Internal Audit Report dated 5 July 2023 by the Chief Audit Executive</b> remain as an outstanding matter until such time that the report has been submitted.</p> <p><b><u>THE MUNICIPAL MANAGER REQUESTED THE CHIEF AUDIT EXECUTIVE TO CONDUCT AN AUDIT ON THE MATTER OF THE EXPENDITURE OF THE R 4 MILLION FOR THE SHOOTING RANGE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That item considering the <b>request by the Municipal Manager on the Audit of the R 4million Expenditure for the Shooting Range by the Manager: Forensic</b> remain as an outstanding matter until such time that the report has been submitted.</p> <p><b><u>REQUEST FOR INVESTIGATION: THAT THE ACCOUNTING OFFICER ENSURE THAT AN INVESTIGATION BE CARRIED OUT TO ESTABLISH WHETHER THE TRANSACTION ENTERED INTO WITH MPOFANA MUNICIPALITY CONSTITUTED UNAUTHORIZED, IRREGULAR AND/OR FRUITLESS AND WASTEFUL EXPENDITURE</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That item considering the <b>request by the Municipal Manager on the investigation into whether the transaction entered into with Mpofana Municipality for municipal vehicles for the Public Safety Unit constituted unauthorized, irregular and / or fruitless and wasteful expenditure</b> remain as an outstanding matter until such time that the report has been submitted.</p>

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	<p><b><u>BUSINESS CONTINUITY PLAN FOR THE MSUNDUZI MUNICIPALITY</u></b></p> <p>NOTED.</p> <p><b><u>PROGRESS ON COMPILATION OF RISK REGISTERS FOR EACH BUSINESS UNIT</u></b></p> <p>NOTED.</p> <p><b><u>PROGRESS ON RISK CHAMPIONS BY EACH DEPUTY MUNICIPAL MANAGER</u></b></p> <p>NOTED.</p> <p><b><u>ACTION PLAN TEMPLATE BY THE MUNICIPAL MANAGER AND DEPUTY MUNICIPAL MANAGER: COMMUNITY SERVICES (ACTING) ADDRESSING THE FINDINGS CONTAINED IN THE REPORT DATED 5 JUNE 2023 BY THE CHIEF AUDIT EXECUTIVE (REF: A10 OF 2022/23) ON THE FINAL INTERNAL AUDIT REPORT OF THE AUDIT OF FIRE AND RESCUE SERVICES (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That item considering the <b>Action Plan by the Deputy Municipal Manager: Community Services (Acting) addressing the findings contained in the report dated 5 June 2023 by the Chief Audit Executive on the Final Internal Audit report of the Audit of the Fire and Rescue Services</b> remain as an outstanding matter until such time that the report has been submitted.</p> <p><b><u>UPDATE BY THE MUNICIPAL MANAGER ON THE APPOINTMENT OF A SPECIALIST TO AUTOMATE ALL OVERTIME CLAIMS TO THE SAP PAYROLL SYSTEM INSTEAD OF THE MANUAL GENERATION OF OVERTIME CLAIMS WHICH WAS OPEN TO SEVERE ABUSE AND LACK OF MONITORING MECHANISMS (REF: 3.10.1.1)</u></b></p> <p>NOTED.</p> <p><b><u>ASSURANCE BY THE MUNICIPAL MANAGER THAT THE BUDGET FOR OVERTIME WOULD BE REDUCED IN THE 2023/2024 FINANCIAL YEAR</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the item considering the assurance by the Municipal Manager that <b>the budget for overtime would be reduced in the 2023/2024 financial year</b>, remain on the outstanding matters list.</p> <p><b><u>MUNICIPAL MANAGER'S PLAN BENEFITTING FROM THE LOAD SHEDDING TIMES TO ACT UPON HOT-SPOT AREAS TO DISCONNECT ALL ILLEGAL ELECTRICITY CONNECTIONS THEREBY REDUCING FINANCIAL LOSSES IN REVENUE AND THE PROTECTION OF THE ELECTRICITY INFRASTRUCTURE AGAINST TAMPERING AND THEFT</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the item considering the <b>disconnection of hot-spot areas that had illegal electricity connections during load shedding times</b> remain on the outstanding matters list.</p> <p><b><u>PROGRESS REPORT ON THE IMPLEMENTATION AND ROLL-OUT OF STS COMPLIANT ELECTRICITY METERS</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the item considering the <b>progress on the implementation and roll-out of the STS Compliant Electricity Meters</b>, remain on the outstanding matters list.</p>

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	<p><b><u>MUNICIPAL MANAGER AND CHIEF FINANCIAL OFFICER REPORT DETAILING ALL NEW MODULES THAT HAVE BEEN LOADED AND ALL ISSUES THAT WERE FLAGGED AND REPAIRED ON THE SAP SYSTEM, TOGETHER WITH A LIST OF ALL MISSING MODULES: REPORT TO THE AUDIT COMMITTEE ON SAP / MSCOA SYSTEM (REF: 10.4.1.SAP)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>The status of <b>SAP ERP/mSCOA Implementation</b> be noted as detailed in the report dated 15 August 2023 by the Municipal Manager, be NOTED.</p> <p><b><u>REPORT ON NON-REVENUE WATER AREAS THAT DID NOT HAVE METERS</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the item considering the report on <b>Non-Revenue Water: Areas that did not have water meters</b>, remain on the outstanding matters list.</p> <p><b><u>THAT AS A MATTER OF PRIORITY, THE MUNICIPAL MANAGER ISSUE A COMMUNIQUE ON CORPORATE COMMUNICATION TO ALL STAFF CREATING AWARENESS OF THE PROBLEM OF FRAUDULENT OVERTIME, OVERTIME ABUSE, ABSENTEEISM AND VEHICLE ABUSE AND THE RELEVANT CONTROL MECHANISMS THAT ARE IN PLACE TO MONITOR AND CURB OVERTIME ABUSE; FURTHER INFORMING ALL STAFF THAT THE RELEVANT DISCIPLINARY ACTIONS AND FINANCIAL MISCONDUCT CHARGES ARE BEING INSTITUTED AGAINST CULPRITS FOUND GUILTY OF ABUSING OVER TIME AND SUBMITTING FRAUDULENT OVERTIME CLAIMS</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That a copy of the staff Communique considering the <b>awareness campaign was undertaken creating awareness on the problem of fraudulent overtime, overtime abuse, absenteeism and vehicle abuse</b>, be submitted to the next meeting of the Audit Committee in order for this item to be removed from the outstanding urgent items list.</p> <p><b><u>REQUEST FOR UPDATED SPECIMEN SIGNATURES OF ALL GENERAL MANAGERS, SENIOR MANAGERS AND THE RESPECTIVE AUTHORIZED SUPERVISORS AND FOREMAN APPROVING OVERTIME APPLICATIONS TO THE CHIEF FINANCIAL OFFICER FOR THE STAFF AT THE BENEFITS OFFICE</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That confirmation on the <b>updating of specimen signatures of all Municipal Managers, Senior Managers, and the respective authorized supervisors and foremen approving overtime applications</b>, remain on the outstanding matters list.</p> <p><b><u>CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER ON URGENT OUTSTANDING ISSUES (REF: 3.10.1.)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 25 August 2023 by the Municipal Manager on urgent outstanding matters be noted.</p>



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	<p><b><u>IMPLEMENTATION OF THE FINANCIAL RECOVERY PLAN (FRP) FOR JUNE 2023 (REF: 3.7.1[2022/2023])</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 15 August 2023 by the Municipal Manager on <b>progress on the implementation of the Financial Recovery Plan for the month of June 2023</b>, be noted.</p> <p><b><u>ANNUAL 2022/2023 FY PROGRESS REPORT ON THE 2022/2023 SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) AND OPERATIONAL PLAN (OP) AND ANNUAL PERFORMANCE REPORT 2022/2023 FY (REF: 10.4.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 14 August 2023 by the Municipal Manager on the progress report on the <b>Annual 2022/2023 Financial Year Service Delivery and Budget Implementation Plan (SDBIP) and Operational Plan (OP) and the Annual Performance report 2022/2023</b>, be noted.</p> <p><b><u>REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT: MAY 2023 (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 29 June 2023 incorporating recommendations by the Municipal Manager (Top Management Committee) on <b>the monthly activities of the Risk Management Unit for the month of May 2023</b>, be noted.</p> <p><b><u>REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT: JUNE 2023 (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 27 July 2023 incorporating recommendations by the Municipal Manager (Top Management Committee) on <b>the monthly activities of the Risk Management Unit for the month of June 2023</b>, be noted.</p> <p><b><u>TOP TWENTY RISKS FOR THE MUNICIPALITY (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <ul style="list-style-type: none"> <li>(a) That the Risk Management and Audit Committee considers the identified risks and discharge their roles and responsibilities on risk management in the Municipality.</li> <li>(b) That the Chief Risk Officer facilitate the review of the Top Twenty Risks at least annually unless circumstances dictate otherwise.</li> <li>(c) That the Accounting Officer ensures that the Deputy Municipal Managers pay special attention on the key risks on the Top Twenty Register by constantly examining the progress on action plans and the characteristics of the risks.</li> <li>(d) That the Accounting Officer must obtain quarterly reports from all Deputy Municipal Managers on Key risks.</li> <li>(e) That approval be given to the Internal and External Auditors to consider the Top Twenty Key Risk Profile in their plans for assurance and advisory services.</li> </ul>



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	<p><b><u>REPORT ON THE RISK MANAGEMENT IMPLEMENTATION PLAN FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.2.5)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <b>Municipal Risk Management Implementation Plan for the 2023/2024 Financial period</b> as detailed in the report dated 22 August 2023 incorporating recommendations of the Risk Management Committee be <b>APPROVED</b>.</p> <p><b><u>RISK MANAGEMENT REPORT ON THE REVIEW OF THE BUSINESS CONTINUITY PLAN (3.10.2.5)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the report dated 22 August 2023 incorporating recommendations of the Risk Management Committee considering the Review of the Business Continuity Plan for Msunduzi Municipality, be approved.</p> <p>(b) That the Accounting Officer prioritize the payment of the service provider.</p> <p>(c) That the Chief Risk Officer be authorized to partner with the service provider in ensuring that the Msunduzi Municipality Continuity Plan is revived, tested and remain implementable at all times.</p> <p><b><u>SUMMARY OF URGENT AUDIT COMMITTEE OUTSTANDING MATTERS</u></b></p> <p><b>RESOLVED</b></p> <p>That the Schedule dated as of 24 August 2023 by the Corporate Services Business Unit on the <b>Summary of Urgent Audit Committee Outstanding Matters</b>, be noted.</p> <p><b><u>OUTSTANDING MATTERS THAT REQUIRE CLOSE OUT REPORTS (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED</b></p> <p>That the Schedule dated as of 18 August 2023 by the Corporate Services Business Unit on <b>Audit Committee Outstanding Matters that required close out reports</b>, be noted.</p>
30 August 2023	<p><b><u>MANAGEMENT FEEDBACK: ANNUAL FINANCIAL STATEMENTS</u></b></p> <p><b>RESOLVED</b></p> <p>That the Chief Financial Officer was requested to circulate the revised Annual Financial Statements to Audit Committee members to review the updated changes to the Financials.</p>
24 October 2023	<p><b><u>VERBAL REPORT BY THE OFFICE OF THE AUDITOR GENERAL</u></b></p> <p>It was reported that the Office of the Auditor General would only be able to provide input upon submission of the Management Response at the next meeting of the Audit Committee. NOTED.</p> <p>6. <b><u>FINAL INTERNAL AUDIT REPORT ON QUALITY ASSURANCE REVIEW ON SAP ERP SUPPORT SERVICES AND IMPLEMENTATION (REF: 3.10.1.1)</u></b></p>

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	<p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit Report on the Quality Assurance Review in SAP ERP support services and implementation</b> as contained in the report dated 13 September 2023 by the Chief Audit Executive (Ref: QA01 of 2022/23), be noted.</p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON SAP BASIS AND SOFTWARE LICENSING REVIEW (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <b>findings around the Final Internal Audit Report on the SAP Basis Software and Licensing Review</b> as contained in the report dated 13 September 2023</p> <p>a That Management must set the system parameters as follows:</p> <table><tr><th>Application Server</th><th>Parameter Name</th><th>Result</th><th>Current Value</th><th>Default</th><th>Recommendations</th></tr><tr><td>EOHSAPMUN03 MUD 00</td><td>login/disable multi gui login</td><td>Failed</td><td>0</td><td>0</td><td>Value must be equal to 1</td></tr></table> <p>(b) Management should make the company codes as productive.</p> <p>(c) Management should ensure the transactions with wildcards are adequately secured or if not adequately secured the wildcards should be removed from the user roles in order to comply with principles of least access.</p> <p>(d) It is recommended that roles or profiles be removed from the SAP standard user SAP.</p> <p>(e) It is recommended that dormant users be deleted/deactivated as they pose a security risk by being available for multiple logons attempts on the system.</p> <p>(f) It is recommended that management deploys the SAP GRC module to prevent conflicting access rights</p> <p>(g) The Senior Manager - ICT should ensure that the updated SAP Security - Standard Operating Procedure approved by Council is correctly implemented within the municipality and required sensitive transaction codes locked in the SAP production system.</p> <p>(h) Furthermore, SAP Security and User Access policies and procedures should be regularly reviewed to ensure that sensitive transactions that need to be locked are documented and do not affect the daily operations of the municipality.</p> <p>(i) Management should consider increasing the resources in ICT to allow for adequate SAP administration segregation of duties.</p>	Application Server	Parameter Name	Result	Current Value	Default	Recommendations	EOHSAPMUN03 MUD 00	login/disable multi gui login	Failed	0	0	Value must be equal to 1
Application Server	Parameter Name	Result	Current Value	Default	Recommendations								
EOHSAPMUN03 MUD 00	login/disable multi gui login	Failed	0	0	Value must be equal to 1								

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	<p>(j) The Senior Manager - ICT should ensure that the SAP Authorizations Team are not allocated basis functionalities, and the Basis Functionalities Team do not have SAP authorization functions.</p> <p>(k) Additionally, segregation of duties to the authorization functionalities should be formally implemented and monitored.</p> <p>(l) The Senior Manager - Information and Communication Technology (ICT) should ensure that the updated SAP Security - Standard Operating Procedure approved by Council is correctly implemented within the municipality.</p> <p>(m) Furthermore, SAP Security and User Access policies and procedures should be regularly reviewed to ensure that they include specific security and password requirements with compliance tailored to the system and leading best practices.</p> <p>(n) The Senior Manager - ICT should ensure that the updated SAP Change Management Operating Procedure approved by Council is correctly implemented within the municipality and required change management processes adhered to.</p> <p>(o) Furthermore, regular monitoring and reviewing should be performed to ensure that no unauthorized changes have been rolled out to the SAP system.</p> <p>(p) The Senior Manager - ICT should ensure that the change request form is updated to include all controls as prescribed by the ICT Change Management Policy and SAP Change Management Operating Procedures.</p> <p>(q) Prior to a change being approved, the person delegated for approval of the change needs to ensure that all required evidence has been complied with, adequately completed and included in the change pack prepared.</p> <p>(r) The municipality should ensure that training courses and workshops are facilitated for ICT staff so that they have a thorough understanding of SAP software and accompanying modules, to enable them to adequately monitor and assess the utilization and deployment of SAP software licenses.</p> <p>(s) A register of software licenses procured and issued should be maintained by the municipality to continuously assess whether the correct number of licenses are being held.</p> <p>(t) Furthermore, the municipality should consider investing in tools that allow for the automated scanning of the network and identification of unlicensed software.</p>



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	<p><b><u>FINAL FOLLOW UP AUDIT ON AUDITOR GENERAL FINDINGS, NETWORK SECURITY REVIEW AND ICT STRATEGY AND GOVERNANCE FRAMEWORK REVIEW INFORMATION AND COMMUNICATION TECHNOLOGY: CORPORATE SERVICES BUSINESS UNIT (REF: 3.10.1.1)</u></b></p> <p>That the findings around the <b>Final Follow-up audit on Auditor General Findings, Network Security Review and ICT Strategy and Governance Framework Review</b> as contained in the report dated 15 September 2023 by the Chief Audit Executive (Ref: FuA4 of 2022/23) be approved and that the Accounting Officer ensures that the following recommendations are implemented :-</p> <ol style="list-style-type: none"> <li>1. That the vacant positions within the ICT Unit should be evaluated and those deemed critical prioritized for funding and recruitment. Furthermore, the new Corporate Services Proposed Structure 2021 should be submitted to Council for approval. Once approved, the new structure should be implemented within the municipality with adequate funding being made available to ensure that all available positions can be established and filled.</li> <li>2. That the Senior Manager: Electricity in consultation with the ICT Unit should engage with the service provider of the SCADA Electricity system to ensure that all necessary controls are adequately catered for by the system. Required IT governance, security management, user access management, IT service continuity, program change management and physical and environmental controls should be clearly defined, implemented and adhered to by all stakeholders who interact with the SCADA Electricity system.</li> <li>3. That the Chief Financial Officer should ensure that management commitments made to address audit findings are adequately and timeously actioned. An automated control to match legacy reference numbers to SAP customer accounts when direct bank deposits are made should be implemented. The municipality should also investigate the possibility of an account number validation check on the side of the bank prior to an electronic funds transfer (EFT) being made, as this will eliminate the need for a manual matching process.</li> <li>4. That the Chief Financial Officer should ensure that management commitments made to address audit findings are adequately and timeously actioned. The municipality should finalise the process of obtaining a service provider to complete the SAP implementation project and ensure that the Metbank System functionality is configured onto the SAP system Alternatively, to prevent unauthorized modifications to the payment file generated and exported from the Metbank System, the file should be encrypted or transferred through an automated interface.</li> <li>5. That the Senior Manager: Waste Management should engage with the service provider of the Winbridge - Weighbridge Management Software to enhance the configuration of the Transactions for Category Report to reflect the actual tariff utilised on the date of a transaction. Periodic checks should be conducted to ensure that the mass times the rate reflected on the report reconciles to the amounts billed.</li> <li>6. That the Senior Manager: Waste Management ensure that formal training should be provided to staff on the Winbridge - Weighbridge Management Software to ensure that they are aware of all functionalities and adequately utilise the system reports available.</li> <li>7. That the Accounting Officer ensure that the service provider of the Winbridge - Weighbridge Management Software be engaged to provide the required system access to staff at the Landfill Site.</li> <li>8. That the Accounting Officer ensure that discussions continue and be concluded with Opto Africa to configure an automated integration process between the Winbridge - Weighbridge Management Software and SAP system for the transfer and reconciliation of payment transactions.</li> </ol>	<p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p>



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	<p>9. That the Senior Manager: ICT implement the following controls to ensure adequate firewall management for the new Sophos firewall: a) Establish a clearly articulated policy/ standard governing the firewall management and operations procedures to ensure secure management and operation of firewall services. b) Develop and formalise the automated firewall log review procedures to proactively identify anomalies and abnormal events (and retain evidence for future reference) and that Firewall platform audit logs be appropriately monitored by ensuring that an acceptable system is in place to automatically alert Firewall Administrators or designated security personnel where potentially malicious security events occur, further Reviewing of logs should be automated, using a capable tool to ensure that all potentially malicious security events are detected.</p> <p>10. That the Senior Manager: ICT ensure that security updates are installed and that the installation of patches be preceded by appropriate level testing; with network vulnerability scans being conducted periodically and identified vulnerabilities prioritized, assigned an owner, and resolved timeously.</p> <p>11. That the Senior Manager: ICT ensure that the Vulnerability Management Program that will identify, rank, emphasize, improve, and rectify vulnerabilities that are found in software and networks be implemented.</p> <p>12. That the Senior Manager: ICT ensure that the upgrading the operating system and the database to the newer server versions which are still being supported by vendors.</p> <p>13. That the Senior Manager: ICT ensure that the, if access using SNMP community strings is required, then only strong community strings should be chosen that are also not used for any other authentication. Furthermore, if SNMP service is not required it should be disabled.</p> <p>14. That the Accounting Officer ensure that Management implements the following:</p> <ul style="list-style-type: none"> <li>(a) Investigate the reason for the uses of insecure service on the various platforms.</li> <li>(b) Disabling the insecure services on the hosts and using more secure services; and</li> <li>(c) Network vulnerability scans should be conducted periodically and identified vulnerabilities prioritized, assigned an owner, and resolved timeously.</li> <li>(d) Ensure that NTP mode 6 queries are restricted.</li> <li>(e) Implement a vulnerability management software to proactively identify, prioritize and resolve network and software vulnerabilities.</li> <li>(f) All SSL certificates are valid and signed by a trusted authority.</li> <li>(g) Perform periodic vulnerability scans to identify software vulnerabilities on hosts and systems.</li> <li>(h) Apply remediation of vulnerabilities across all systems and hosts and not just the hosts raised in the findings.</li> <li>(i) Disable the deprecated SSLv2 and/or SSLv3 protocols in favour of the TLSv1+ protocols; and</li> <li>j) Deploy (Ephemeral) Elliptic-Curve Diffie-Hellman (ECDHE) or use a 2048-bit or stronger Diffie-Hellman group.</li> </ul> <p>15. That the Senior Manager: ICT ensures that secure Terminal Services version is used on hosts/servers</p> <p>16. That the Senior Manager: ICT ensures that Enable Network Level Authentication (NLA) on the remote RDP server. This is generally done on the 'Remote' tab of the 'System' settings on Windows; and</p> <p>17. Ensuring that the Change RDP encryption level be FIPS Compliant.</p> <p>18. That the Senior Manager: ICT ensures that the SMB configurations on servers in the network and ensure that they are securely configured. SMB signing is enabled.</p>

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	<p>19. That the Senior Manager: ICT ensures that on communications (always)'. On Samba, the setting is called 'server signing'; implements a vulnerability management software to proactively identify, prioritize and resolve network and software vulnerabilities.</p> <p>20. That the Senior Manager: ICT reviews the source code of this page; Implements custom error pages; Considers implementing a mechanism to provide a unique error reference/identifier to the client (browser) while logging the details on the server side and not exposing them to the user; together with the following: -</p> <p>(a) Remove the private IP address from the HTTP response body. For comments, use JSP/ASP/PHP comment instead of HTMUJavaScript comment which can be seen by client browsers.</p> <p>(b) Ensure that a debug message does not reveal any unnecessary information during the debug process for the intended response.</p> <p>(c) Ensure that your web server, application server, load balancer, etc. is configured to suppress "X-Powered-By" headers.</p> <p>(d) The web server should be reconfigured to prevent/reduce leakage of sensitive information that could be used by attackers. The web server can be configured to prevent version information leakage from the SERVER header of its HTTP response.</p> <p>(e) Configure the server so it will not return those headers; and</p> <p>(e) Eliminate the information which permits the identification of software platform, technology, server, and operating system: HTTP server headers, HTML meta information, etc.</p> <p>21. That the Senior Manager: ICT disallow the use of weak encryption algorithms on the website.</p> <p>(a) Furthermore, management should implement a vulnerability management software to proactively identify, prioritize and resolve network and software vulnerabilities; and</p> <p>(b) Develop a security and configuration standard that defines expected security settings on websites.</p> <p>22. That the Senior Manager: ICT ensures that security updates are installed. The installation of patches should be preceded by appropriate level testing. Network vulnerability scans should be conducted periodically and identified vulnerabilities prioritized, assigned an owner, and resolved timeously; and</p> <p>(a) Vulnerability management program that will identify, rank, emphasize, improve, and rectify vulnerabilities that are found in software and networks should be implemented.</p> <p>(b) Management should ensure that all SSL certificates are valid and signed by a trusted authority.</p> <p>(c) Implement a central patch management system and upgrade the patch management processes.</p> <p>(d) Consider performing periodic vulnerability scans to identify software vulnerabilities on hosts and systems.</p> <p>(e) Furthermore, management should ensure they apply remediation of vulnerabilities across all systems and hosts and not just the hosts raised in the findings.</p> <p>(f) Management should disable the deprecated SSLv2 and/or SSLv3 protocols in favour of the TLSv1+ protocols; and</p> <p>(f) Deploy (Ephemeral) Elliptic-Curve Diffie-Hellman (ECDHE) or use a 2048-bit or stronger Diffie-Hellman group.</p> <p>23. That the Senior Manager: ICT reviews the source code of this page. Implement custom error pages. Consider implementing a mechanism to provide a unique error reference/identifier to the client</p>



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	<p>(browser) while logging the details on the server side and not exposing them to the user; together with the following:-</p> <ul style="list-style-type: none"> <li>(a) Remove the private IP address from the HTTP response body. For comments, use JSP/ASP/PHP comment instead of HTML JavaScript comment which can be seen by client browsers.</li> <li>(b) Ensure that a debug message does not reveal any unnecessary information during the debug process for the intended response.</li> <li>(c) Ensure that your web server, application server, load balancer, etc. is configured to suppress "X-Powered-By" headers.</li> <li>(d) The web server should be reconfigured to prevent/reduce leakage of sensitive information that could be used by attackers. The web server can be configured to prevent version information leakage from the SERVER header of its HTTP response.</li> <li>(e) Configure the server so it will not return those headers; and</li> <li>(g) We recommend you eliminate the information which permits the identification of software platform, technology, server, and operating system: HTTP server headers, HTML meta information, etc.</li> </ul> <p>24. That the Senior Manager: ICT reviews the source code of this page. Implement custom error pages. Consider implementing a mechanism to provide a unique error reference/identifier to the client (browser) while logging the details on the server side and not exposing them to the user.</p> <ul style="list-style-type: none"> <li>(a) Remove the private IP address from the HTTP response body. For comments, use JSP/ASP/PHP comment instead of HTML JavaScript comment which can be seen by client browsers.</li> <li>(b) Ensure that a debug message does not reveal any unnecessary information during the debug process for the intended response.</li> <li>(c) Ensure that the web server, application server, load balancer, etc. is configured to suppress "X-Powered-By" headers.</li> <li>(d) The web server be reconfigured to prevent/reduce leakage of sensitive information that could be used by attackers. The web server can be configured to prevent version information leakage from the SERVER header of its HTTP response.</li> <li>(e) Configures the server so it will not return those headers; and Eliminates the information which permits the identification of software platform, technology, server, and operating system: HTTP server headers, HTML meta information, etc.</li> </ul> <p>25. Ensure that the HttpOnly flag is set for all cookies.</p> <p>26. Ensure that the SameSite attribute is set to either 'lax' or ideally 'strict' for all cookies; and</p> <p>27. Whenever a cookie contains sensitive information or is a session token, then it should always be passed using an encrypted channel. Ensure that the secure flag is set for cookies containing such sensitive information.</p> <p>28. Management agrees with the finding, findings will be attended to per the action plan.</p> <p>29. Management should consider using a different product, disable the service altogether or disconnect the systems from the network environment; and</p>

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	<p>30. Make sure that browsable directories do not leak confidential informative or give access to sensitive resources. Additionally, use access restrictions or disable directory indexing for any that do.</p> <p>31. The network services currently enabled should be reviewed for appropriateness.</p> <p>32. Insecure services should be disabled or substituted with more secure alternatives, and the reasons for active services need to be documented</p> <p>33. That the Senior Manager: ICT ensures that HTTP authentication is transmitted over HTTPS.</p> <p>34. That the Senior Manager: ICT implements a vulnerability management process to proactively identify, prioritize, and resolve network and software vulnerabilities; and</p> <p>35. That the Senior Manager: ICT documents and ensures that formal security standards for configuration of web servers are enforced</p> <p>36. That the Senior Manager: ICT ensures that browsers are prevented from storing credentials into HTML forms by disabling the attribute autocomplete within the form tag or within relevant input tags (to protect specific individual fields).</p> <p>37. That the Senior Manager: ICT ensures that a simplified version of the ICT Strategy that includes overarching principles relates to the following key areas: -</p> <ul style="list-style-type: none"> <li>(b) Overall purpose of the IT environment.</li> <li>(c) The general approach towards technology, i.e., should the organisation stay at the forefront of technology, or would a more conservative approach be appropriate.</li> <li>(d) The structure of the IT environment.</li> <li>(e) Overall Services the IT department must deliver.</li> <li>(f) Facilities used by IT; and</li> <li>(g) Resource requirements</li> </ul> <p>39. Further, the ICT Strategy should clearly guide the Council towards a coherent, integrated environment where information can be managed and delivered in support of strategic objectives. an action plan with names of responsible officials, timeframes and progress made in implementing the above recommendations should be submitted to the next Audit Committee meeting to be held in December 2023.</p> <p><b><u>FINAL INTERNAL AUDIT REPORT OF THE ANNUAL FINANCIAL STATEMENTS AS AT 30 JUNE 2023 BY THE CHIEF AUDIT EXECUTIVE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Chief Audit Executive submit a review of the actual structure of the Financial Discipline Process, with a view to highlighting and improving areas that are not adequately covered, together with suggestions on how timelines can be improved.</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <ul style="list-style-type: none"> <li>(a) That the findings around the <b>Review on the Annual Financial Statements as of 30 June 2023</b> as outlined in the report dated 10 October 2023 by the Chief Audit Executive (A1-2023/24) be supported and be approved.</li> <li>(b) That The Chief Financial Officer and her Team devise a strategy to improve on turn around in compilation of the Annual Financial Statement (AFS) so that a detailed review of the Annual Financial Statement (AFS) could at least start on 1 August each year to give adequate time to deal with issues that led to a qualification.</li> <li>(c) That the Accounting Officer and Chief Financial Officer ensure that the monthly end discipline be vigorous with more effort on Revenue Management.</li> <li>(d) That the service delivery departments who are contributing to some of the challenges in Revenue Management should have a streamlined processes and have a service level agreement with Budget</li> </ul>



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	<p>and Treasury that spells out the processes and timeframes to avoid situations of dumping information related to services to Budget and Treasury after the close of financial year.</p> <p><b><u>REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF THE 2023/2024 FY ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <ul style="list-style-type: none"> <li>(a) That the Status of the Implementation of the <b>Annual Internal Audit Plan for the first and second quarter of 2023/2024 financial year</b> as detailed in the report dated 17 October 2023 by the Chief Audit Executive (Ref: SU No.2 of 2023/24) be noted</li> <li>(b) That the challenges caused by the technical problems experienced with laptops within the Internal Audit Unit and the lack of budget to purchase new laptops for the Unit had a negative impact on the implementation of the Annual Audit Plan for 2023/2024 financial year be noted.</li> <li>(c) That approval be granted for the adhoc audit request by the Municipal Manager for (i) the <b>Audit of the Human Settlements Unit</b>, (ii) <b>Audit of the Pietermaritzburg Airport</b> and (iii) <b>Audit on Value for Money Audit on Selected Projects</b> to be moved to quarter 3 of 2023/24.</li> <li>(d) That approval be granted for the request by the Municipal Manager for an audit of the <b>Upper Limit of Total Remuneration Packages Payable to Municipal Managers and Deputy Municipal Managers accountable to the Municipal Manager</b>.</li> </ul> <p><b><u>FINAL INTERNAL AUDIT REPORT OF HUMAN RESOURCES (FOLLOW-UP): (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p><b>That</b> findings around the Final Internal Audit Report of Human Resource Management (Follow-up) as outlined in the report dated 17 October 2023 by the Chief Audit Executive (Ref: FUA2-2022/23), be approved and that the Accounting Officer ensures that the following findings are implemented:-</p> <ul style="list-style-type: none"> <li>1. Policy and manual to be reviewed and approved at least annually or in terms of the relevant review clauses where applicable.</li> <li>2. Recruitment: Compensation Management Section should ensure that there is an effective record keeping system in place</li> <li>3. Control measures, i.e. to ensure all relevant HR related documents are kept in personnel file and all contractors must have a valid signed contract should be reinforced for strict adherence.</li> <li>4. Recruitment: Compensation Management Section needs to ensure that employees are accountable for strict and consistent adherence to the policy.</li> <li>5. The regret letters were given to the Internal Auditor.</li> <li>6. Recruitment Officer should advertise vacancies only when the SVA is duly completed and signed.</li> <li>7. Employment Policy should be reviewed and revised where necessary if different panel members are allowed to sit in shortlisting and/or interview sessions.</li> <li>8. Recruitment Officer should ensure delegations are obtained prior to the shortlisting and interview sessions and a copy of the delegations is kept in the vacancy control file</li> </ul>

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	<p>9. Where delegations are obtained, the Recruitment officer should ensure that the members attending the shortlisting and interview sessions are the delegated nominees.</p> <p>10. The policy should be re-communicated to all relevant officials for strict adherence.</p> <p>11. Recruitment Officer should ensure that all members participating in the recruitment process including the Union (SAMWU and IMATU) representatives sign the declaration and the duly signed declarations are maintained in the vacancy control file.</p> <p>12. The policy to be re-communicated to all relevant officials for strict adherence.</p> <p>13. There should be no change in HR official responsible for the shortlisting and interview sessions for continuity purpose.</p> <p>14. HR Recruitment Officer should ensure that the review of Shortlisting Report and Appointment Approval Form is thorough so that the information recorded in these documents is valid, complete and accurate.</p> <p>15. The municipality should consider enforcing probation for all newly appointed employees before permanently employing the employees.</p> <p>16. Should probation be deemed to be irrelevant or impractical to enforce, HR management should ensure that the probation clause is removed from the Employment Policy and contract of employment.</p> <p>17. The Accounting Officer and the General Manager: Corporate Services should consider implementing a performance management system for all permanent employees.</p> <p>18. Job Evaluation: Compensation Management Section should consider having the job descriptions or a list of duties and responsibilities discussed between the employer and employee and signed by both as acknowledgement of roles and responsibilities, competency requirements, reporting relationships and acceptance thereof.</p> <p>19. Principal Administration (Benefits): Compensation Management Section should ensure that there is an effective record keeping system in place.</p> <p>20. Control measures, i.e. to ensure a termination file is maintained for all terminations and all relevant termination records are maintained in the file, should be reinforced for strict adherence.</p> <p>21. An exercise to be undertaken to ensure all contractors have a valid and signed contract in place.</p> <p>22. Contractors with expired contracts should either be terminated or provided with a renewal contract.</p> <p>23. Benefits: Compensation Management Section should ensure that all relevant and necessary sign-off requirements are incorporated in the exit form.</p> <p>24. All relevant officials should be briefed as to how and when to complete the revised exit form.</p>

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	<p>25. Management to consider introducing and implementing consequence management for ineffective execution of roles and responsibilities.</p> <p>26. The Benefits Office should liaise with Pay Office when calculating employee exit benefits.</p> <p>27. The final benefits to be paid out should be counter signed by Pay Office acknowledging accuracy thereof.</p> <p>28. Benefits Office should ensure a copy of the final pay-off is reconciled to the SE form and maintained in the benefits file.</p> <p>29. The HRSSMs should ensure that an exit interview is conducted for all terminated employees where possible and a record be maintained in the termination file, including a record of those who declined the exit interview.</p> <p>30. Benefits: Compensation Management Section should ensure that there is an effective record keeping system in place by using a filing checklist for all benefits files.</p> <p>31. Control measures, i.e. to ensure an exit interview is conducted and record be maintained in termination file, should be reinforced for strict adherence.</p> <p>32. Accounting Officer and the General Managers should ensure that there are measures in place to monitor and contain overtime.</p> <p>33. The Accounting Officer to consider introducing and implementing consequence management for ineffective overtime management.</p> <p>34. The call centre reference numbers should be recorded on all overtime claims in particular for Infrastructure and Electricity and other service delivery Business Units since unplanned or emergency overtime is triggered by the faults, electricity and water outages, burst pipes, blocked sewer lines, etc.</p> <p>35. The General Managers should compile a list with five specimen signature of Managers/ Chief Engineers, Senior Managers and General Managers that are authorised to request overtime, give pre-approval of overtime and authorizing overtime and submit to Human Resource Benefits Officer.</p> <p>36. Human Resource Benefits Officer should be given an instruction not to process any overtime that:</p> <ul style="list-style-type: none"> <li>(a) was not requested by a Manager/ Chief Engineer.</li> <li>(b) Is not signed by a Manager/ Chief Engineer, Senior Manager and General Manager to give pre-approval and authorisation after the overtime had been worked.</li> <li>(c) that is signed by a person other than the approved signatories submitted to the Benefits Officer.</li> </ul> <p>37. The General Managers should ensure that all overtime claims for service delivery Business Units are accompanied by vehicle tracker report downloaded and printed by the Manager/ Chief Engineer and attached to each claim before it is authorized.</p>



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	<p>38. The Bulk Overtime schedules prepared by Human Resource Benefits Office and forwarded to the Business Units should be signed by the Manager / Chief Engineer, Senior Manager and General Manager for each Sub-Business Units</p> <p>39. General Managers should ensure that the report on overtime and standby allowance expenditure on their monthly reports to Management Committee.</p> <p>12. PROGRESS REPORT: ACTION PLAN ON THE FINAL INTERNAL AUDIT REPORT ON THE PERFORMANCE AUDIT OF THE ELECTRICITY SERVICES FOR THE 2022/2023 FY FROM THE AUDIT COMMITTEE MEETING HELD ON 29 AUGUST 2023 No report</p> <p>13. PROGRESS REPORT: ACTION PLAN ON THE FINAL INTERNAL AUDIT REPORT ON THE PERFORMANCE AUDIT OF THE WATER SERVICES FOR THE 2022/2023 FY FROM THE AUDIT COMMITTEE MEETING HELD ON 29 AUGUST 2023 No report</p> <p>14. PROGRESS REPORT: ACTION PLAN ON THE FINAL INTERNAL AUDIT REPORT: CONDITIONAL GRANTS FROM THE AUDIT COMMITTEE MEETING HELD ON 29 AUGUST 2023 No report</p> <p>15. ACTION PLAN REPORT: FINAL INTERNAL AUDIT REPORT ON AUDIT OF THE ACTION PLAN EMANATING FROM THE AUDITOR GENERAL FINDINGS FOR THE FINANCIAL YEAR ENDED ON 30 JUNE 2022 (REF: 3.10.1.1): REPORT DATED 6 JULY 2023 BY THE CHIEF AUDIT EXECUTIVE (REF: FUA5 OF 2022/23). No report</p> <p>16. PROGRESS REPORT ON THE FLEET MANAGEMENT ACTION PLAN OF RECOMMENDATIONS 4.1 TO 4.29 OF THE REPORT DATED 5 JULY 2023 BY THE CHIEF AUDIT EXECUTIVE: (REF: FUA1 OF 2022/23). No report</p> <p>17. PROGRESS REPORT ON THE AUDIT OF THE EXPENDITURE OF THE R 4 MILLION SPENT ON THE MUNICIPAL SHOOTING RANGE No report</p> <p>18. PROGRESS REPORT ON THE INVESTIGATION TO ESTABLISH WHETHER THE TRANSACTION ENTERED INTO WITH MPOFANA MUNICIPALITY FOR THE DONATION / SPONSOR OF VEHICLES FOR THE PUBLIC SAFETY UNIT WAS CONSTITUTED AS UNAUTHORIZED, IRREGULAR AND/OR FRUITLESS AND WASTEFUL EXPENDITURE. No report</p> <p>19. PROGRESS REPORT ON THE TOP TWENTY RISKS No report</p> <p>20. ACTION PLAN TEMPLATE BY THE MUNICIPAL MANAGER AND DEPUTY MUNICIPAL MANAGER: COMMUNITY SERVICES (ACTING) ADDRESSING THE FINDINGS CONTAINED IN THE REPORT DATED 5 JUNE 2023 BY THE CHIEF AUDIT EXECUTIVE (REF: A10 OF 2022/23) ON THE FINAL INTERNAL AUDIT REPORT OF THE AUDIT OF FIRE AND RESCUE SERVICES</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 26 September 2023 incorporating recommendations by the Municipal Manager on the Status of Implementation of Internal Audit Recommendations on the Final Internal Audit Report on the Fire and Rescue Service, be noted. Committee Circular No. 211</p> <p>21. PROGRESS REPORT ON THE APPOINTMENT OF A SPECIALIST TO AUTOMATE ALL OVERTIME CLAIMS TO THE SAP PAYROLL SYSTEM INSTEAD OF THE MANUAL GENERATION OF OVERTIME CLAIMS WHICH WAS OPEN TO SEVERE ABUSE AND LACK OF MONITORING MECHANISMS. No report</p>



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	<p>22. PROGRESS REPORT ON THE STATUS OF THE REDUCTION OF OVERTIME IN THE 2023/2024 FINANCIAL YEAR No report</p> <p>23. PROGRESS REPORT ON THE TO DISCONNECT ALL ILLEGAL ELECTRICITY CONNECTIONS DURING LOAD SHEDDING TIME: TO PROTECT THE INFRASTRUCTURE AGAINST TAMPERING AND THEFT No report</p> <p>24. PROGRESS REPORT ON THE IMPLEMENTATION AND ROLL-OUT OF STS COMPLIANT ELECTRICITY METERS No report</p> <p>25. PROGRESS REPORT ON PROPOSED STRATEGY TO ROLL OUT THE SAFE CITY ENTITY MONITORING TO ALL HOT-SPOT AREAS THAT HAVE ILLEGAL CONNECTIONS AND AREAS WHERE THIS IS TAMPERING AND THEFT OF ELECTRICITY INFRASTRUCTURE No report</p> <p>26. PROGRESS REPORT ON NEW MODULES AND FLAGGED ITEMS, AND MISSING MODULES ON SAP SYSTEM No report</p> <p>27. PROGRESS REPORT ON NON-REVENUE WATER AREAS THAT DID NOT HAVE METERS No report</p> <p>28. COPY OF CORPORATE COMMUNICATION TO ALL STAFF CREATING AWARENESS OF THE PROBLEM OF FRAUDULENT OVERTIME, OVERTIME ABUSE, ABSENTEEISM AND VEHICLE ABUSE AND THE RELEVANT CONTROL MECHANISMS THAT ARE IN PLACE TO MONITOR AND CURB OVERTIME ABUSE; FURTHER INFORMING ALL STAFF THAT THE RELEVANT DISCIPLINARY ACTIONS AND FINANCIAL MISCONDUCT CHARGES ARE BEING INSTITUTED AGAINST CULPRITS FOUND GUILTY OF ABUSING OVER TIME AND SUBMITTING FRAUDULENT OVERTIME CLAIMS No Copy</p> <p>29. COPY OF INTERNAL MINUTE BY THE MUNICIPAL MANAGER TO HUMAN RESOURCES AND PAY OFFICE ON UPDATED SPECIMEN SIGNATURES OF ALL GENERAL MANAGERS, SENIOR MANAGERS AND THE RESPECTIVE AUTHORIZED SUPERVISORS AND FOREMAN APPROVING OVERTIME APPLICATIONS TO THE CHIEF FINANCIAL OFFICER FOR THE STAFF AT THE BENEFITS OFFICE No Copy</p> <p><b><u>LEGAL SERVICES AUDIT ACTION PLAN PROGRESS (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress made in providing legal support to the action plans of business units to address findings as outlined in the report dated <b>28 August 2023</b> by the Deputy Municipal Manager: Corporate Services be noted.</p> <p>31. <b><u>LEGAL SERVICES AUDIT ACTION PLAN PROGRESS (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress made in providing legal support to the action plans of business units to address findings as outlined in the report dated <b>4 October 2023</b> by the Deputy Municipal Manager: Corporate Services be noted.</p> <p><b><u>ICT AUDIT ACTION PLAN PROGRESS UPDATE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p>

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	<p>That the report dated 30 August 2023 by the Deputy Municipal Manager: Corporate Services outlining the Progress Update on the ICT Audit Action Plan be noted.</p> <p>33. <b><u>HR AUDIT ACTION PLAN PROGRESS REPORT UPDATE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress report dated 12 September 2023 by the Deputy Municipal Manager: Corporate Services on the HR Audit Action Plan be noted</p> <p><b><u>CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER (REF: 3.10.1.1)</u></b></p> <p><b>NOTED.</b></p> <p><b><u>REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT: JULY 2023 (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 31 August 2023 incorporating recommendations by the Municipal Manager (Top Management Committee) on the <b>Monthly Activities of the Risk Management Unit for the month of July 2023</b> be noted.</p> <p><b><u>BUDGET AND TREASURY: AUDIT COMMITTEE OUTSTANDING ITEM ON INACCURACIES, ERRORS, LACK OF PROPER REVIEW OF THE INFORMATION WITHIN SECTION 66 AND SECTION 71 REPORTS (REF: 3.7.P)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 22 September 2023 by the Senior Manager: Budget Planning, Implementation and Monitoring (Ref:3) on <b>the Inaccuracies, Errors, Lack of Proper Review of the Information within the Section 66 and Section 77 Reports</b> be noted.</p> <p>37. <b><u>PROGRESS ON THE IMPLEMENTATION OF THE RISK MANAGEMENT IMPLEMENTATION PLAN (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 13 October 2023 incorporating recommendations of the Risk Management Committee considering the <b>Progress on the Implementation of the Risk Management Implementation Plan</b> be noted.</p> <p><b><u>NATIONAL TREASURY REPORT ON RISK MANAGEMENT UNIT: MSUNDUZI LOCAL MUNICIPALITY GOVERNANCE ASSESSMENT REPORT AS AT 30 JUNE 2023: RISK MANAGEMENT (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 13 October 2023 incorporating recommendations of the <b>Risk Management Committee</b> outlining the <b>National Treasury Report on the Risk Management Unit in terms of the Msunduzi Local Municipality Governance Assessment Report as of 30 June 2023</b> be noted.</p>

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	39.	<p><b><u>IMPLEMENTATION OF THE FINANCIAL RECOVERY PLAN (FRP) FOR JULY 2023 (REF:10.4.1)</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 26 September 2023 incorporating recommendations by the Municipal Manager for the <b>Implementation of the Financial Recovery Plan (FRP)</b> for July 2023 be noted.</p>																					
	40.	<p><b><u>STATUS OF IMPLEMENTATION OF INTERNAL AUDIT RECOMMENDATIONS ON THE FINAL INTERNAL AUDIT REPORT ON THE FIRE AND RESCUE SERVICES (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 26 September 2023 incorporating recommendations by the Municipal Manager on the <b>Status of Implementation of the Internal Audit Recommendations on the Final Internal Audit Report on the Fire and Rescue Services</b> be noted and be verified by the Chief Audit Executive.</p>																					
	41.	<p><b><u>OUTSTANDING REPORT: MONEY LAUNDERING CONTROLS (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 4 October 2023 by the Senior Manager: Finance Governance outlining the <b>Money Laundering Controls</b> be noted.</p>																					
	42.	<p><b><u>PLAN TO ADDRESS THE 2021/2022 AG FINDINGS AS AT 30 SEPTEMBER 2023 (REF: 3.10.R)</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 4 October 2023 by the Senior Manager: Finance Governance outlining the <b>Money Laundering Controls</b> be noted.</p>																					
	43.	<p><b><u>SUMMARY OF AUDIT COMMITTEE URGENT OUTSTANDING MATTERS (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED</b></p> <p>(a) That the Summary of Audit Committee Urgent Outstanding Matters as at 23 August 2023 by the Corporate Services Business Unit be noted subject to the removal of the following items: -</p> <table> <tr> <td>• 10.2</td><td>Copy of 25 Issues Raised by the MEC: COGTA</td><td>Copy of presentation noted.</td></tr> <tr> <td>• 10.5</td><td>City Manager's Plan to drastically reduce UIFW expenditure</td><td>Reports noted.</td></tr> <tr> <td>• 10.9</td><td>Conditional Grant Patterns</td><td>Report noted.</td></tr> <tr> <td>• 10.12</td><td>Action Plan for Water Meter Audits</td><td>Reports noted.</td></tr> <tr> <td>• 10.16</td><td>Progress on Government Debt recovery</td><td>Report noted.</td></tr> <tr> <td>• 10.17</td><td>Report on Decreasing Debtors Book</td><td>Report noted.</td></tr> <tr> <td>• 10.19</td><td>Report on unbilled accounts on SAP</td><td>Report noted.</td></tr> </table>	• 10.2	Copy of 25 Issues Raised by the MEC: COGTA	Copy of presentation noted.	• 10.5	City Manager's Plan to drastically reduce UIFW expenditure	Reports noted.	• 10.9	Conditional Grant Patterns	Report noted.	• 10.12	Action Plan for Water Meter Audits	Reports noted.	• 10.16	Progress on Government Debt recovery	Report noted.	• 10.17	Report on Decreasing Debtors Book	Report noted.	• 10.19	Report on unbilled accounts on SAP	Report noted.
• 10.2	Copy of 25 Issues Raised by the MEC: COGTA	Copy of presentation noted.																					
• 10.5	City Manager's Plan to drastically reduce UIFW expenditure	Reports noted.																					
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	<div> <div> <ul style="list-style-type: none"> <li>10.20 Isolation Plan to expedite Grant funded projects Report noted.</li> <li>10.21 Decreasing Trend of Debtors Book: Determine Root Cause Report noted.</li> <li>10.23 Plan to address Water Losses Report noted.</li> <li>10.25 Councillor Education Campaign: Culture of non-payment Report noted.</li> <li>10.29 National Treasury stopping of conditional funds allocations Report noted.</li> <li>10:41 ICT Replacement Strategy Report noted.</li> <li>10.44 Inaccuracies in Section 66 and 71 reporting Report noted.</li> <li>10.46 Impact of PMB Civil Unrest of July 2021 Report noted.</li> <li>10:48 Money Laundering Activities through municipal bank account Report noted.</li> <li>10:51 Progress Report on Action Plan Revenue Management Findings Report noted.</li> </ul> </div> <div> <p>(b) That the matter of the <b>Missing Pmb Corporation Provident Funds</b> be added to this summary as an urgent item.</p> </div> </div> <p><b><u>INTRODUCTION OF THE NEWLY APPOINTED DIRECTOR: FORENSIC INVESTIGATION</u></b></p> <p>NOTED.</p> <p><b><u>CONFIDENTIAL: NOT FOR PUBLICATION</u></b></p> <p><b><u>FORENSIC REPORT INTO FRUITLESS AND WASTEFUL EXPENDITURE FOR THE 2020/21 AND 2021/22 FY- REPORT NO. FI-23(B)- 2022-23 (REF: 3.10.1.1)</u></b></p> <p><b><u>FORENSIC REPORT INTO ALLEGATION OF EXTORTION, INTIMIDATION, HARASSMENT OF A WARD ASSISTANT (WARD 31) (REF: 3.10.1.1)</u></b></p> <p><b><u>REPORT ON THE PROGRESS ON FORENSIC INVESTIGATION, CRIMINAL INVESTIGATIONS, AND PROSECUTIONS INTO ALLEGATION OF FRAUD, CORRUPTION, THEFT ETC FOR QUARTER ENDING 30 SEPTEMBER 2023 (REF:3.10.1.1)</u></b></p>	
12 Decemb er 2023	<p><b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF DEBT COLLECTORS (REF:3.10.1.1)</u></b></p> <p>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</p> <p>7. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF THE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN, OPERATIONAL PLAN, SCORE CARD AND INTEGRATED DEVELOPMENT PLAN (SDBIP, OP, SCORE CARD AND IDP) FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p>(a) That the Chief Financial Officer and the Director: Revenue amend the Credit Control and Debt Control Policy to include: -</p> <p>(i) the procedures/criteria to be used when submitting claims and allocating debt collection to the debt collectors.</p>	



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	<p>(ii) monitoring mechanisms which clearly specify the timeframes and set monthly targets for the debt collection to maximize debt collection on a monthly basis.</p> <p>(u) That the Chief Financial Officer and the Director: Revenue ensure that Win-Deed legislative tariffs are developed and appropriately implemented</p> <p>(v) That the Chief Financial Officer and the Director: Revenue ensure that:</p> <p>(i) There is a system in place to identify internal control weaknesses, risks, and develop action plans with remedial actions for the debt collection process.</p> <p>(ii) There is a documented tool that serves as a performance monitoring mechanism</p> <p>(iii) There is a system to measure whether the debt collectors are performing as stipulated in the service level agreements.</p> <p>(iv) The Municipality has a system in place to be able to critically analyze trends and assess the responsiveness of customers when funds are collected through debt collectors</p> <p>(v) There is a system in place to ensure that the debt collectors do not only focus on generating revenue for their business through the percentage of the commission they are entitled to, but they also provide quality service as per the scope and terms and conditions of the contract.</p> <p>(w) That the Chief Financial Officer and the Director: Revenue ensure that:</p> <p>(i) The schedule of debt collectors report be reviewed monthly to identify duplicated accounts to ensure that all duplications are eliminated before they are included in debt collections.</p> <p>(ii) Debt collectors' claims are thoroughly reviewed for accuracy and validity and if any discrepancies are identified, send back the invoices to the debt collectors for correction and resubmission.</p> <p>(iii) The age analysis is reviewed monthly to identify zero balance accounts to ensure that they are not included in debt collections.</p> <p>(iv) The information on the system should be reviewed to verify the adequacy and effectiveness of the systems in place.</p> <p><b><u>FINAL INTERNAL AUDIT REVIEW OF SECTION 71 (INCLUDING SECTION 52 AND 66) REPORT FOR QUARTER 4 OF THE 2022/2023 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <b>findings around the Final Internal Audit review of Section 71 (including Section 52 and 66) report for Quarter 4 of the 2022/23 Financial Year</b> as contained dated 5 December 2023 by the Chief Audit Executive (Ref: A3 of 2023/4) be approved and that the Accounting Officer ensure the implementation of the following: -</p> <p>(a) That the Chief Financial Officer and Director: Budget Planning,</p>

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	<p>Implementation, Monitoring and Reporting ensure that:</p> <ul style="list-style-type: none"> <li>(i) There is adequate Standard Operating Procedures in place, approved by the Accounting Officer and Council, with clearly stated period of review detailing the process undertaken in preparing the Section 66 report.</li> <li>(ii) The Standard Operating Procedures for Sections 52 and 71 reporting processes include corrective measures and consequence management where non-compliance has occurred and resulted in financial loss by the Municipality.</li> </ul> <p>(b) That the Accounting Officer, Chief Financial Officer and Director: Budget Planning, Implementation, Monitoring and Reporting ensure that the Section 71 report be signed and submitted to the City Hall information Centre <u>no</u> later than 10 working days after the end of each month for distribution to the relevant structures and officers.</p> <p>(c) That the Mayor ensure that the Section 52 reports are tabled and presented to the Council within 30 days of the end of each quarter.</p> <p>(d) That the Director: Budget Planning, Implementation, Monitoring and Reporting obtain the Cash Flow information from Finance and populate the Cash Flow Statement.</p> <p>(e) That the Director: Budget Planning, Implementation, Monitoring and Reporting with intervention from the Chief Financial Officer ensure that all required information is provided by other units and due quality control procedures are implemented to ensure completeness and accuracy.</p> <p>(f) That the Director: Budget Planning, Implementation, Monitoring and Reporting ensure that all schedules in the Section 71 and Section 52 reports are duly and accurately completed. Management structure within Budget Planning Unit should ensure that members of staff are adequately trained to complete the S71/52 reports completely and accurately.</p> <p>(g) That the Director: Budget Planning, Implementation, Monitoring and Reporting ensure that a detailed review is performed on the Section 71 and Section S52 reports <u>prior</u> to submission to the Mayor of the Municipality and the Council.</p> <p>(h) That the Director: Budget Planning, Implementation, Monitoring and Reporting ensure that a detailed review is performed on the Section 66 reports <u>prior</u> to submission to the Accounting Officer and the Council.</p> <p>(i) That the Director: Budget Planning, Implementation, Monitoring and Reporting ensure that all information presented in the Section 66 reports is accurately completed.</p> <p>(j) That the Chief Financial Officer ensure that the management structure within the Budget Monitoring and Implementation Unit ensures that members of staff be adequately trained to complete the Section 66 reports free of errors.</p>

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	<p>(k) That the Chief Financial Officer and Director: Budget Planning, Implementation, Monitoring and Reporting ensure supervisory control over Section 71 and 66 reporting be strengthened.</p> <p>(l) That the Chief Financial Officer and Director: Budget Planning, Implementation, Monitoring and Reporting report to the Accounting Officer on monthly basis on <u>all Budget Holders</u> that are either overspending or underspending in their votes.</p> <p>(m) That the Accounting Officer, Chief Financial Officer and the Director: Budget Planning, Implementation, Monitoring and Reporting ensure that remedial or corrective steps taken / or to be taken to ensure that the Projected Revenue and Expenditure remain within the Municipality's approved budget are adequate and detailed.</p> <p>9. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT ON GOVERNANCE (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the report dated 5 December 2023 by the Chief Audit Executive (Ref: A9 of 2022/2023) considering the Final Internal Audit Review Report on the Audit of Governance be approved and that the Accounting Officer ensure the implementation of the following:-</p> <ol style="list-style-type: none"> <li>1. That the implementation of Audit Action Plans be incorporated into the individual scorecards for Senior Management.</li> <li>2. That a culture of month-end discipline championed by the Municipal Manager be implemented.</li> <li>3. That this must include determining timelines for and enforcing the following: General Ledger soft-close, <ul style="list-style-type: none"> <li>• Key Account Reconciliations,</li> <li>• Adjustments.</li> <li>• General Ledger hard-close,</li> <li>• Compilation and review of Section 71 Returns.</li> </ul> </li> <li>4. That the Municipal Manager revive the discipline of performance assessments on Section 56 Managers and Managers reporting directly thereto.</li> <li>5. That as a matter of priority, the Agenda of Council prepared by the Secretariat for approval by the Speaker must focus on key discussions and that issues that should not serve in this structure be eliminated from the Council Agenda.</li> <li>6. That as a matter of priority, the Deputy Municipal Manager: Corporate Services ensure that elaborate agendas be subjected to the respective Council Committees.</li> <li>7. That Council only be presented with reports of Council Committees and the respective recommendations and/or resolutions by these committees.</li> </ol>



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	<p>8. That the Office of the Municipal Manager assisted by the Secretariat should repackage the Committee Reports to Council and ensure that they are lean, complete and insightful providing guidance on the action expected of the Full Council (i.e. whether for Approval or Recommendation). Detailed information should however be made available to Council on request.</p> <p>9. That Training should be provided to Management to conduct thorough financial, Risk and Compliance due diligence on all submissions to Council structures.</p> <p>10. That submissions should not pass the Top Management Committee level unless there is satisfaction that they are fully informative of the due implications. (i.e. The authors of the reports should indicate the specific legislative provisions of the applicable legislation, and the legal implications should these not be complied with).</p> <p>11. That the Municipality adopt a standard practice to reject any submission to all Council and Council Structures which do not clearly articulate Legal, Financial and Risk Management Comments for informed decision making.</p> <p>12. That the Municipal Manager should champion this culture, including taking the necessary disciplinary action against non-compliance by senior management.</p> <p>13. That the Municipal Manager should institute disciplinary action against Deputy Municipal Managers not performing their duties. This will subsequently filter through to lower levels and force a culture of performance.</p> <p>14. That non-implementation of audit action plans should be reported to the Audit Committee and Council.</p> <p>15. That the Head of Supply Chain Management Unit ensure that Supply Chain Management regulations and Policies are strictly adhered to during supply chain management processes.</p> <p>17. That training be provided to Supply Chain Management officials in order to increase the skills capacity within the Supply Chain Management Unit. This will ensure that the Supply Chain Management Unit be capacitated and complies with legislation and that irregularities be minimized if not eliminated.</p> <p>18. That Consequence Management for officials' non-compliance with applicable Supply Chain Management regulations be implemented.</p> <p>19. That the Municipality engage Law enforcement agencies to curb illegal electricity connections.</p> <p>20. That the Municipal Manager ensure that hot spots of vandalism of municipal infrastructure be identified, and security be enhanced</p> <p>21. That the Chief Financial Officer ensure that an audit of customer billing be conducted to identify potential unmetered usage.</p> <p>22. That the Deputy Municipal Managers for Infrastructure Services and Electricity ensure that the budget for the Infrastructure Services Business Unit be balanced between new infrastructure and augmentation of all infrastructure to curb consistent high water and electricity losses.</p>



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	<p>23. That the Deputy Municipal Manager: Infrastructure Services ensure the implementation of recommendations emanating for the Water Services Performance Audit be prioritized.</p> <p>24. That the contents of the Annual Report be independently verified by Internal Audit before the publication of this report to ascertain synergies in messages, performance and financial information.</p> <p>25. That the Municipal Manager ensure that reports by Internal Auditors be taken into consideration prior to presentation of the report to Council and publication thereof.</p> <p>26. That the Municipal Manager ensure the implementation of the Individual Performance Management System Policy.</p> <p>27. That the Municipal Manager take appropriate action for non-compliance by managers reporting directly to him and should obtain reports of appropriate corrective action where non-- compliance is identified for levels below.</p> <p>28. That the Municipal Manager ensure that Revenue Collection Strategies, including Collection policies be reviewed, in order to convert outstanding debts into cash.</p> <p>29. That Council be advised of the role to play to engage communities on the importance of paying their debts and the consequences if the culture of non-payment is <u>not</u> corrected.</p> <p>30. That bi-weekly reports of the progress of implementation of the strategy must be tabled to Strategic Management Committee and the Executive Committee in order to pro-actively manage challenges that arise.</p> <p>31. That the Accounting Officer ensure that Senior Management put measures in place to ensure that action plans are devised to address prior year audit findings are effectively implemented.</p> <p>32. That training be provided to management to conduct thorough Financial, Risk and Compliance Due Diligence on all submissions to Council structures.</p> <p>33. That the Municipal Manager must ensure that all report submissions must not pass the Top Management Committee level unless there is satisfaction that they are fully informative of the due implications. (i.e. The authors of the reports should indicate the specific legislative provisions of the applicable legislation, and the legal implications should these not be complied with).</p> <p>34. That the Municipal Manager ensure that Council adopt a standard practice to reject any submission to all Council and Council Structures which do not clearly articulate Legal, financial and risk for informed decision making.</p> <p>35. The Municipal Manager champion this culture, including taking the necessary disciplinary action against non-compliance by senior management.</p>

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	<p>36. That the Municipal Manager institute disciplinary action against Deputy Municipal Managers not performing their duties. This will subsequently filter through to lower levels and force a culture of performance.</p> <p>10. <b><u>REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF 2023 / 2024 ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the <b>Status of the Implementation of the Annual Internal Audit Plan for the first and second quarter of 2023/24 financial year</b> as contained in the report dated 1 December 2023 by the Chief Audit Executive (Ref: SU No.3 of 2023/2024) be noted.</p> <p>(b) That approval be granted to the Chief Audit Executive to <b>remove the of Audit of Section 72 Report of 2023/24 from the Annual Audit Plan</b> in light of the fact that National Treasury would be conducting a Mid-term Performance Assessment, and it would be a duplicate of effort.</p> <p>(c) That approval be granted to move the Audit of Cemeteries and Crematoria to Quarter 3 of 2023/24 financial year.</p> <p>(d) That approval be granted for the inclusion of Audit of Performance Information for Quarter 3 of 2023/24 in light of the audit outcomes of the Audit on Predetermined Objectives by the Auditor General.</p> <p>(e) That approval be granted for the Audit of Write Offs and Adjustments on Customer Accounts to be amended in order to address Material Irregularity No. 1 of 2021/22 financial year that was raised by the Auditor General which relates to the Write Offs of the Deceased Debtors.</p> <p>(f) That approval be granted for the removal of the Audit of Parks and Recreation and the Audit of Billing of Customers in order to accommodate the consulting activity at the Revenue Unit.</p> <p>11. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF PERFORMANCE INFORMATION ON FINANCIAL RECOVERY PLAN (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) The Work stream leaders for Pillar 1 and Pillar 4 should ensure that:</p> <p>(i) The Portfolio of Evidence submitted to the National Treasury Municipal Financial Recovery Service (NT MFRS) is appropriately verified to be accurate, valid, sufficient, and relevant for the completed/achieved or in progress.</p> <p>(ii) Activities reported as completed/achieved and in progress are verified against the supporting portfolio of evidence.</p> <p>(b) The DMMs for Pillar 1 and Pillar 4 should ensure that:</p> <p>(i) There is cooperation by the process owners in the submission and verification of the Portfolio of Evidence.</p> <p>(ii) The POEs submitted to support the progress made as recorded in the FRP Tool, are adequately reviewed for accuracy, validity, sufficiency, and relevance.</p>

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	<p>(c) There is a supporting Portfolio of Evidence for the completed activities or in progress activities.</p> <p>(d) The Portfolio of Evidence is submitted in a timely manner to the workstream champions.</p> <p>(e) The Portfolio of Evidence submitted to the workstream champions is appropriately verified to be accurate, valid, sufficient, and relevant for the completed/achieved or in progress.</p> <p>(f) Activities reported as completed/achieved and in progress are verified against the supporting portfolio of evidence.</p> <p>12. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF PERFORMANCE INFORMATION (QUARTER 4 OF 2022/23 &amp; ANNUAL PERFORMANCE REPORT) (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That every quarterly report must be cross-referenced to the Portfolio of Evidence File to ensure that reported performance be adequately supported;</p> <p>(b) That Deputy Municipal Managers when assessing Senior Managers must verify that all Portfolio of Evidence has been submitted and placed on the File;</p> <p>(c) That Deputy Municipal Managers ensure that there be sufficient evidence to support achieved targets reported in the report; and</p> <p>(d) That Consequence Management be enforced in instances where the achievement/non- achievement of targets is not supported by adequate evidence.</p> <p>(e) Those reported achievements relating to targets be assessed by Management against Portfolio of Evidence to ensure that the reported performance is accurate, valid and reliable;</p> <p>(f) That the quarterly departmental reports must be signed as evidence of review for completeness and accuracy; and</p> <p>(g) That Consequence Management must be enforced in instances where there is a lack of evidence of review of Portfolio of Evidence Files.</p> <p>(h) That the quarterly targets must be specific, for example where a target is a report submission; it must indicate whom the report will be submitted to.</p> <p>(i) That Performance Agreements must be prepared and approved by Management in terms of the approved Performance Management Policy.</p>



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	<p>(j) That Performance Assessments must be facilitated and performed at the end of each quarter by Management; and</p> <p>(h) That Deputy Municipal Managers must ensure that controls are implemented to ensure compliance with the above.</p> <p>(i) That the Manager: Organizational Compliance, Performance and Knowledge Management should ensure that all areas covered in the Service Delivery Budget Implementation Plan (SDBIP) report be checked and confirmed by the Organizational Compliance, Performance and Knowledge Management Unit, and all information pertaining to the Audit is presented upon request to Internal Audit Unit.</p> <p>13. <b><u>ACTION PLAN TO ADDRESS THE 2021/2022 AG FINDINGS AS AT 31 OCTOBER 2023 (REF:3.10. R)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 2 November 2023 by the Chief Financial Officer (Ref:3.10. R) considering the <b>Action Plan to Address the 2021/2022 AG Findings as at 31 October 2023</b> be noted.</p> <p>14. <b><u>FINANCIAL DISCIPLINE PROCESSES: REPORT ON MONTH-END DISCIPLINE (OCTOBER 2023) (REF:2.2.3.2.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 20 November 2023 by the Chief Financial Officer considering the <b>Month-End Discipline for October 2023</b> be noted.</p> <p>15. <b><u>ICT AUDIT ACTION PLAN PROGRESS UPDATE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 16 October 2023 by the Deputy Municipal Manager: Corporate Services on the <b>ICT Audit Action Plan Progress Update</b> outlining the following updates be noted: -</p> <p>(a) The R20 million allocated for rectifying ICT Operational Findings No. 43 and No.79 as contained in the annexed AG Findings Progress Report,</p> <p>(b) The replacement of aircon was being addressed through advertising this tender through the Supply Chain Management Unit,</p> <p>(c) The Purchase Order has been created and submitted to the service provider appointed for the Server Storage with an expected estimated time of arrival of 3 to 4 months,</p> <p>(d) The Purchase Requisition was created for Core Switches. However, as a result of the significant price difference, the Supply Chain Management Unit withheld the order which was in the process of being presented to the Bid Adjudication Committee.</p> <p>16. <b><u>ICT AUDIT ACTION PLAN PROGRESS REPORT (REF:3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p>



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	<p>That the report dated 16 October 2023 by the Deputy Municipal Manager: Corporate Services on the <b>ICT Audit Action Plan Progress Update</b> outlining the following updates be noted: -</p> <ul style="list-style-type: none"> <li>(a) The R20 million allocated for rectifying ICT Operational Findings No. 43 and No.79 as contained in the annexed AG Findings Progress Report,</li> <li>(b) The Air-conditioning replacement overseen by the Building Control Unit has progressed with advertising and tender briefings completed. The Supply Chain Management Unit would provide further guidance on the next course of action,</li> <li>(c) In terms of the Server Storage, the business unit was in Phase 2 of the project as two host servers had been delivered on 2 November 2023,</li> <li>(d) The report for Core Switches was endorsed by the Deputy Municipal Manager: Corporate Services and it was due for presentation to the Bid Adjudication Committee on Thursday, 29 November 2023.</li> </ul> <p>17. <b><u>LEGAL SERVICES AUDIT ACTION PLAN PROGRESS (REF:10.4.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the <b>progress made in providing legal support to the action plans of business units to address findings</b> as contained in the report dated 8 November 2023 by the Deputy Municipal Manager: Corporate Services be noted.</p> <p>18. <b><u>IMPACT OF LOAD SHEDDING ON ELECTRICITY REVENUE (REF: 17.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 17 November 2023 recommendations by the Municipal Manager (Top Management Committee) on the <b>Impact of Load Shedding on Electricity Revenue</b> be noted.</p> <p>19. <b><u>REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT: AUGUST 2023 (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 29 September 2023 incorporating recommendations by the Municipal Manager (Top Management Committee) outlining the <b>activities of the Risk Management Unit for the month of August 2023</b> be noted.</p> <p>20. <b><u>REPORT ON THE ACTIVITIES OF THE RISK MANGEMENT UNIT: QUARTER 1 (JULY 2023 TO SEPTEMBER 2023) (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 26 October 2023 incorporating recommendations by the Municipal Manager (Top Management Committee) outlining the <b>Activities of the Risk Management Unit for Quarter 1 being the period July 2023 to September 2023</b> be noted.</p>

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	<p>21. <b><u>REPORT ON THE MONTHLY ACTIVITIES OF THE RISK MANAGEMENT UNIT FOR THE MONTH OF OCTOBER 2023 (REF:3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 21 November 2023 incorporating recommendations of the Municipal Manager (Top Management) outlining the <b>activities of the Risk Management Unit for the month of October 2023</b> be noted.</p> <p>22. <b><u>QUARTERLY REPORT BY THE MUNICIPAL MANAGER FOR QUARTER ONE 2023/2024 FINANCIAL YEAR (REF: 3.10.1.)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 20 October 2023 by the Municipal Manager for <b>Quarter 1 2023/2024 of the Financial Year</b> be noted.</p> <p>23. <b><u>REPORT ON THE PROGRESS OF THE RISK MANAGEMENT IMPLEMENTATION PLAN (REF: 3.10.2.5)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 30 November 2023 incorporating recommendations of the Risk Management Committee on the <b>Progress made on the implementation of the Risk Management Implementation Plan</b> be noted.</p> <p>24. <b><u>REPORT BY THE RISK MANAGEMENT COMMITTEE CHAIRPERSON FOR QUARTER 2 2023/2024 FINANCIAL YEAR (REF: 3.10.2.5)</u></b></p> <p>This item will be <b>WITHDRAWN</b>. The Quarter 2 Report will be presented at the Audit Committee meeting on Tuesday, 30 January 2024.</p> <p>NOTED.</p> <p>25. <b><u>SUMMARY OF AUDIT COMMITTEE URGENT OUTSTANDING MATTERS (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That the Summary of Audit Committee Urgent Outstanding Matters as at 23 August 2023 by the Corporate Services Business Unit be noted subject to the removal of the following items: -</p> <p>26. <b><u>OUTSTANDING MATTERS THAT REQUIRE CLOSE UP REPORTS</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 8 August 2023 by the Deputy Municipal Manager: Corporate Services on <b>Outstanding Audit Committee Matters that Require Close-Out Reports</b> be noted.</p> <p style="text-align: center;"><b>CONFIDENTIAL SESSION THEREAFTER</b></p>

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	<p><b><u>NOTE BY SENIOR MANAGER: SECRETARIAT AND AUXILIARY SERVICES (ACTING)</u></b></p> <p>Due to confidentiality, extracts of the minutes under the following items will be circulated to the Council members <b><u>ONLY</u></b> and a copy filed in the official <b><u>CONFIDENTIAL</u></b> records</p> <p><b><u>CONFIDENTIAL: NOT FOR PUBLICATION</u></b></p> <p>27. <b><u>DECLARATION OF VESTED INTEREST FINANCIAL OR OTHERWISE IN MATTERS INCLUDED ON CONFIDENTIAL ITEMS</u></b></p> <p>(Item 1 of Confidential Committee Circular No.77 of 2023)</p> <p>Officials present during the Confidential Items need to confirm their interest on any items included on the confidential agenda.</p> <p>NOTED.</p> <p>29. <b><u>REPORT ON THE GOVERNANCE ASSESSMENT FOR INTERNAL AUDIT ACTIVITY AND AUDIT COMMITTEE (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the report dated 2 November 2023 by the Municipal Manager outlining the <b>Governance Assessment for the Internal Audit Activity and the Audit Committee</b>, be noted.</p> <p>30. <b><u>CORRECTION OF AMOUNT CONDONED AS UNAUTHORISED EXPENDITURE INCURRED IN 2010/11, 2013/14, 2017/18, 2020/21, 2021/22 (REF: 3.7.123/24)</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 9 November 2023 by the Chief Financial Officer considering the <b>Correction of the Amount Condoned as Unauthorized Expenditure Incurred in the 2010, 2013/14, 2017/18, 2021/22 and 2021/22 Financial Years</b> be noted.</p> <p>31. <b><u>CONSEQUENCE MANAGEMENT ACCELERATION PLAN PROGRESS REPORT: JULY 2023 TO NOVEMBER 2023 (REF: 4.6.R)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <b>Consequence Management Accelerated Plan (Annexure A)</b>, and the <b>Updated Suspension Register (Annexure B)</b> as outlined in the report dated 23 November 2023 by the Deputy Municipal Manager: Corporate Services be NOTED.</p> <p>32. <b><u>CONFIDENTIAL AUDIT COMMITTEE MATTERS THAT REQUIRED CLOSE OUT REPORTS</u></b></p> <p><b>RESOLVED</b></p>

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	That the report dated 8 August 2023 by the Deputy Municipal Manager: Corporate Services on <b>Confidential Outstanding Audit Committee Matters that Require Close-Out Reports</b> be noted.
20 February 2024	<p><b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF RISK MANAGEMENT FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <b>Final Internal Audit report on the Audit of Risk Management for the 2023/24 Financial Year as contained in the report dated 5 December 2023</b> by the Chief Audit Executive (Ref: A6 Of 2023/24) be approved and that the Accounting Officer ensure the following: -</p> <ol style="list-style-type: none"> <li>1 That the Risk Management Unit be given a special dispensation (priority) in the evaluation process of its posts, advertisement and appointment of staff to ensure that it is sufficiently resourced for it to fulfil its responsibilities.</li> <li>2 That the Risk Officer/Accounting Officer should ensure that all policies, risk implementation plans, etc. relating to risk management are reviewed and approved by council annually or at intervals to be specified on the policies.</li> <li>3 That the process of workshopping approved documents should be expedited to ensure effective implementation of Risk Management.</li> <li>4 That for the Risk Management Function to be effective and efficient it should have sufficient capacity to function in terms of human and other resources necessary to implement the Risk Management Program of the Municipality.</li> <li>5 That the Accounting Officer prioritize the capacitating of the Risk Management Unit to ensure that the Risk Management function be adequately resourced in terms of human capacity including skills and competencies and IT tools and techniques to enable effective and institutionalized Risk Management Program or function. In this context, the appointment of the panel of service providers as well as the appointment of the Risk Management specialists be completed timeously.</li> <li>6 That training and workshopping of risk champions and Risk Management Committee members <b>does not</b> require additional capacity from Treasury and that the Chief Risk Officer prioritize and ensure that Risk Management Awareness Workshops take place in accordance with the Risk Management Implementation Plan to promote risk awareness and active participation in risk management activities.</li> <li>7 That the Chief Risk Officer ensure that all risk strategic documents be workshopped to all staff for effective implementation and accountability.</li> <li>8 That a detailed communication strategy and/or plan should be developed to ensure effective communication of risk management activities within the</li> </ol>



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	<p>municipality.</p> <p>9. That the Chief Risk Officer request a report on Risk Management activities (i.e. Implementation of Risk Mitigation Strategies and Emerging risks) from departmental heads and perform verification of the reported status by business units regarding the implementation of Risk Mitigation Strategies prior to reporting to the Risk Committee. This will ensure that risk reports reported to the Risk Committee are credible.</p> <p>10. That the Accounting Officer ensure that there be full participation by all officials involved in the Risk Management process and program.</p> <p>11. That the Chief Risk Officer ensure that all officials be adequately capacitated, and recurring Risk Awareness Workshops be conducted in line with the Annual Risk Implementation Plan.</p> <p>12. That Performance Agreements for Risk Owners and Risk Champions include Key Performance indicators for reporting of Risk Strategy Implementation and updating of business unit Risk Registers.</p> <p>13. That Risk Management be a standing item in all business unit meetings wherein business unit reports containing the following, amongst other, be discussed:</p> <ul style="list-style-type: none"> <li>• Emerging risks</li> <li>• Progress relating to implementation of risk strategies.</li> </ul> <p>14. That the Chief Audit Executive ensure that Internal Audit recommender be effectively implemented to ensure effective Risk Management.</p> <p>15. That the Chief Risk Officer be urged to ensure the review of the Risk Strategic documents to include a requirement (as part of the roles and responsibilities) to set risk indicators for effective monitoring and evaluation of risks. Furthermore, the Risk Strategy must include a process of identification and approval of key risk indicators for the Municipality.</p> <p>16. That the Chief Audit Executive expedite adequate follow-ups in order to ensure implementation of recommendations and actions required and that non-co-operation from the other departments should be timeously escalated to the Accounting Officer.</p> <p>17. That the Accounting Officer timeously attend to escalations brought forward by the Chief Audit Executive with regards to non-co-operation from other departments.</p> <p>18. That the Chief Audit Executive ensure that performance agreements of officials include key indicators related to risk management; this will assist the</p>

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	<p>Municipality in ensuring that the Risk Strategy being implemented accordingly, and that the Municipality has an effective Risk Management Program.</p> <p>19. That all submissions to Council and Council Structures clearly articulate the risk implications for informed decision making and that the Chief Audit Executive monitor the implementation of the Policy in this regard, and non-co-operation must be escalated to the Accounting Officer for intervention.</p> <p>20. That the Accounting Officer institute measures in place to ensure that submissions do not pass the Top Management Committee level unless there is satisfaction that they are fully informative of the risk implications.</p> <p>21. That the Chief Audit Executive together with the Chief Risk Officer ensure that the Combined Risk Assurance Plan be developed and implemented accordingly. This will assist the Municipality in ensuring that the efforts of the <b>"three-lines of defense, i.e. Management, other assurance providers (legal and other) and Internal and External Audit, including Council Structures"</b> are practically synchronized to support the strategy of the Municipality from a good governance perspective.</p> <p>22. That the Chief Risk Officer take Internal Audit reports into consideration when updating the Risk Register in terms of emerging risks and necessary adjustments of the initial perceived residual risk as a consequence of negative or positive internal audit outcomes.</p> <p>23. That an automated RM system is considered instrumental in improving the efficiency and effectiveness of RM, the CRO should expedite the engagements with the eThekweni Metro to solicit the much-needed assistance in the quest to implement recommendations and actions.</p> <p>24. The automated RM tool will assist the municipality to automate and map-out risk management responsibilities organisation-wide whilst ensuring ready and easy access by users, storing and securing of information, user assistance, produce business intelligence reports including dashboards, adaptability to the IT infrastructure of the municipality, uploading and storing of evidential documents for reported statuses especially for risk mitigation strategies, ability to manage emerging risks, etc.</p> <p>25. The Risk Management Committee, as part of its oversight responsibilities, should ensure that the risk management policy, strategy and implementation plan are effectively implemented.</p> <p>26. One of the ways to achieve this is through reviewing and approving a comprehensive annual risk implementation plan.</p> <p>27. The Accounting Officer may also consider organising a training workshop for the risk management committee on the latest approaches to implementing a risk management program, and institutions such as IRMSA, provincial and</p>

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	<p>national treasury may be approached for this purpose.</p> <p>28 Management may also consider a co-sourced arrangement to implement its risk management program.</p> <p>29 The Chief Risk Officer and the Risk Management Committee should ensure that the risk appetite is reviewed in line with the risk management policy and methodology and that the risk appetite and tolerance levels are adopted by council.</p> <p>30 The Chief Risk Officer should, in the next review of risk documents, ensure that the risk categories are adequately aligned throughout the risk management documents to avoid confusion. Furthermore, the CRO should ensure adequate documentation of risks descriptions, perceived root causes and mitigation strategies. This will assist ensuring effective risk management.</p> <p>31. The Chief Risk Officer and the Risk Management Committee should assess the appropriateness of the risks included in the risk register and consider grouping similar risks and/or removing redundant risks without compromising the credibility and completeness of the risk register.</p> <p>7. <b><u>REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF 2023 / 2024 ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the status of the implementation of the annual internal audit plan for the first and second quarter of 2023/24 financial year, as contained in the report dated 16 February 2023 by the Chief Audit Executive (Ref: SU No.3 of 2023/24) be NOTED.</p> <p>(b) That the removal of the Audit of Section 72 Report: 2023/24 Financial Year from the Plan be APPROVED in the light of the fact that National Treasury conduct Mid-term Performance Assessment and it would be a duplicate of effort.</p> <p>(c) That APPROVAL be granted to move the Audit of Cemeteries and Crematoria to 2024/25 financial year.</p> <p>(d) That the inclusion of the Adhoc Audit of Upper Limit Calculations for Msunduzi Municipality Councillors be APPROVED.</p> <p>(e) That Council advise on the instruction of the Municipal Manager into the investigation of Safe City Irregular expenditure for the period of 2020 to 2022.</p> <p>8. <b><u>FINAL INTERNAL AUDIT REPORT ON THE REVIEW OF THE AUDIT ACTION PLAN THAT IS INTENDED TO ADDRESS THE FINDINGS OF THE AUDITOR GENERAL FOR THE 2022/2023 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p>



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	<p>That the findings around the <b>Final Internal Audit report on the review of the Audit Action Plan that intends to address the findings of the Auditor General for 2022/23 Financial Year as contained in the report dated 16 February 2024 by the Chief Audit Executive (Ref: FuA1 (A) of 2023/2024)</b> be APPROVED and that the Accounting Officer ensure the following: -</p> <ul style="list-style-type: none"> <li>(a) That Management interrogate the root causes of all the findings where inadequacies were noted during the audit and devise responsive action plans to eradicate/address the weaknesses thereof.</li> <li>(b) That training opportunities for staff be explored to ensure that the staff (in respective units/sections) involved in the development of an audit action plan be capacitated with requisite skills to ensure that action plans address the root causes of the findings thus, curbing recurrence.</li> <li>(b) That the implementation of the Audit Action Plan be strictly monitored, and non-compliance/performance thereof should be strictly dealt with in line with the consequence management processes of the municipality.</li> </ul> <p>9. <b><u>REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE DUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR NOVEMBER 2023 (REF: 3.3.1.2.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress on the Action Plan to address the overstatement of revenue due to technical errors on the meters resulting in over billing of debtors for November 2023 detailed in the report dated 11 December 2023 by the Municipal Manager be NOTED.</p> <p>10. <b><u>BUDGET AND TREASURY: AUDIT ACTION PLAN TO ADDRESS AUDIT FINDINGS RAISED BY THE AUDITOR GENERAL ON THE ANNUAL FINANCIAL STATEMENTS AND ANNUAL PERFORMANCE REPORT FOR THE YEAR ENDED 30 JUNE 2023 (REF: 3.10.R)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>The Audit Action Plan by the Chief Financial Officer as contained in the report dated 19 January 2024 (Ref: 3.10.R) that has been <b>developed to address the audit findings raised by Auditor General on the Annual Financial Statements and Annual Performance report for the year ended 30 June 2023</b>, be approved.</p> <p>11. <b><u>BUDGET AND TREASURY: 2023/2024 ADJUSTMENT BUDGET AND MEDIUM TERM REVENUE AND EXPENDITURE FRAMWORK (MTREF) (REF: 3.7.1.(23/24))</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <ul style="list-style-type: none"> <li>(a) That grant roll overs subsequently approved be INCORPORATED into the Adjustment Budget for the 2023/24 Medium-Term Revenue and Expenditure Framework as detailed in the report dated 9 February 2024 by the Chief Financial Officer (Ref: 6).</li> <li>(b) That the Adjustment Budget for the 2023/24 Medium-Term Revenue and Expenditure framework be APPROVED.</li> </ul>



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	<p>(c) That related Service Delivery Budget Implementation (SDBIP) be APPROVED accordingly.</p> <p>12. <b><u>BUDGET AND TREASURY: REPORT ON MONTH-END DISCIPLINE (NOVEMBER 2023) (REF: 4.1.4.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the <b>Month-end Discipline report as of November 2023</b> as contained in the report dated 6 December 2023 by the Chief Financial Officer be NOTED.</p> <p>13. <b><u>BUDGET AND TREASURY: REPORT ON MONTH-END DISCIPLINE (DECEMBER 2023) (REF: 4.1.4.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the <b>Month-end Discipline report as of November 2023</b> as contained in the report dated 6 December 2023 by the Chief Financial Officer be NOTED.</p> <p>14. <b><u>CORPORATE SERVICES: HR AUDIT ACTION PLAN PROGRESS REPORT UPDATE: 2021/2022 (REF: 5.1.3.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That the progress report that the Scarce Skills and Stand-by Policies are to be approved by the Municipal Council by no later than January 2024, this will enable the two matters to be closed.</p> <p>(b) Consequence Management is reported to various structures, including the Audit Committee on a quarterly basis.</p> <p>15. <b><u>CORPORATE SERVICES: HR AUDIT ACTION PLAN PROGRESS REPORT UPDATE: 2021/2022 (REF: 5.1.3.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 5 January 2023 by the Deputy Municipal Manager: Corporate Services considering the Human Resources Audit Action Plan Progress for the 2021/2022 Financial Year be NOTED.</p> <p>16. <b><u>CORPORATE SERVICES: HR AUDIT ACTION PLAN PROGRESS REPORT UPDATE: 2021/2022 (REF: 4.R)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 5 February 2023 by the Deputy Municipal Manager: Corporate Services considering the Human Resources Audit Action Plan Progress for the 2021/2022 Financial Year be NOTED.</p> <p>17. <b><u>CORPORATE SERVICES: ICT AUDIT ACTION PLAN PROGRESS: 2021/2022 (REF: 3.10.1.1)</u></b></p>

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	<p style="text-align: center;"><b>RESOLVED</b></p> <p>The status of the ICT AG Action Plan as detailed in the report dated 12 December 2023 by the Deputy Municipal Manager: Corporate Services and outlining the following updates be duly acknowledged and NOTED: -</p> <ul style="list-style-type: none"> <li>(a) The following updates regarding the allocated R20 million for addressing ICT Operational findings No. 43 and no. 79 be acknowledged, as noted in the AG Findings Progress Report on the Annexure A Schedule".</li> <li>(b) Replacement of Aircon - The Air Conditioning replacement, overseen by the Building Control Unit, has progressed.</li> <li>(c) Server Storage - The server/storage is 99% complete. Only backup and DR Config remaining.</li> <li>(d) Core Switches - The Core Switch report, endorsed by the Deputy Municipal Manager, be scheduled for presentation at the Business Adjudication Committee (SAC).</li> </ul> <p>18. <b><u>CORPORATE SERVICES: ICT AUDIT ACTION PLAN PROGRESS: 2021/2022 (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>The <b>status of the ICT AG Action Plan</b> as detailed in the report dated 05 January 2024 by the Deputy Municipal Manager: Corporate Services be duly acknowledged and NOTED.</p> <p>19. <b><u>CORPORATE SERVICES: ICT AUDIT ACTION PLAN PROGRESS: 2021/2022 (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>The <b>status of the ICT AG Action Plan</b> as detailed in the report dated 05 February 2024 by the Deputy Municipal Manager: Corporate Services be duly acknowledged and NOTED.</p> <p>20. <b><u>CORPORATE SERVICES: ICT MONTHLY OPERATIONAL AND PROJECTS REPORT (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the <b>various monthly operations and compliance matters undertaken by the ICT Unit during the months of December 2023 and January 2024</b> as contained in the report dated 1 February 2024 by the Deputy Municipal Manager: Corporate Services be NOTED.</p> <p>21. <b><u>CORPORATE SERVICES: LEGAL SERVICES AUDIT ACTION PLAN 21/22 (REF1.R)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress made in providing legal support to the action plans of business units to address findings as outlined in report dated 21 December 2023 by the Deputy Municipal Manager: Corporate Services</p> <p>22. <b><u>CORPORATE SERVICES: LEGAL SERVICES AUDIT ACTION PLAN 21/22 (REF1.R)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p>

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	<p>That the progress made in providing legal support to the action plans of business units to address findings as outlined in report dated 3 January 2024 by the Deputy Municipal Manager: Corporate Services, be noted.</p>
23.	<p><b><u>CORPORATE SERVICES: LEGAL SERVICES AUDIT ACTION PLAN 21/22 (REF1.R)</u></b></p> <p><b>RESOLVED</b></p> <p>That the progress made in providing legal support to the action plans of business units to address findings as outlined in report dated 2 February 2024 by the Deputy Municipal Manager: Corporate Services, be NOTED.</p>
24.	<p><b><u>CORPORATE BUSINESS UNIT: REPORT ON THE ACTIVITIES OF THE RISK MANAGEMENT UNIT: NOVEMBER 2023 (REF: 3.10.2.5)</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 19 December 2023 by the Municipal Manager on the Risk Management Activities for the month of November 2023, be NOTED.</p>
25.	<p><b><u>CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER (REF: 3.10.1)</u></b></p> <p><b>RESOLVED</b></p> <p>That the unsigned report dated 26 January 2024 by the Municipal Manager for the month of January 2024, be NOTED.</p>
26.	<p><b><u>REPORT BY THE RISK MANAGEMENT COMMITTEE CHAIRPERSON FOR QUARTER 2 2023/2024 FINANCIAL YEAR</u></b></p> <p><b>RESOLVED</b></p> <p>That the report dated 15 February 2024 by the Chairperson of the Risk Management Committee for the Quarter 2 2023/2024 Financial Year be NOTED.</p>
27.	<p><b><u>SUMMARY OF AUDIT COMMITTEE URGENT OUTSTANDING MATTERS</u></b></p> <p><b>RESOLVED</b></p> <p>That the Summary of Urgent Audit Committee Outstanding Matters as of 27 December 2023 by the Corporate Services Business Unit be NOTED.</p>
28.	<p><b><u>OUTSTANDING MATTERS THAT REQUIRE CLOSE UP REPORTS</u></b></p> <p><b>RESOLVED</b></p> <p>That the Audit Committee Outstanding Matters report dated 8 August 2023 by the Corporate Services Business Unit be NOTED.</p> <p><b><u>CONFIRMATION OF CONFIDENTIAL MINUTES - NOT FOR PUBLICATION</u></b></p>



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	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p><b><u>NOTE BY SENIOR MANAGER: SECRETARIAT &amp; AUXILLIARY SERVICES:</u></b> Due to the strict confidentiality of this item, an extract of the minutes under this item has been given to the Audit Committee members ONLY and a copy filed in the official CONFIDENTIAL records.</p> </div> <p><b><u>FORENSIC INVESTIGATION INTO THE PAYMENTS TO ANZOMODE (PTY) LTD FOR 2021 IDP MARKETING, PUBLIC RELATIONS AND MEDIA STRATEGY: OFFICE OF THE MUNICIPAL MANAGER (RE: 10.4.1.INT)</u></b></p> <p><b><u>CONSEQUENCE MANAGEMENT ACCELERATION PLAN PROGRESS REPORT: OCTOBER 2023 TO DECEMBER 2023 (REF: 4.1.4.1)</u></b></p> <p><b><u>FINAL INTERNAL AUDIT REPORT ON THE ADHOC AUDIT OF THE REMUNERATION PACKAGE OF TWO PERMANENT SECTION 56 MANAGERS (REF: 3.10.1.1)</u></b></p> <p><b><u>FORENSIC INVESTIGATION INTO IRREGULAR TENDERS TO SECURITY SERVICE PROVIDERS WHO DID NOT MEET ALL THE MANDATORY REQUIREMENTS: SUPPLY AND SERVICES CONTRACT NO. SS 23-R OF 2021 (REF: 3.8.2.3)</u></b></p> <p><b><u>REPORT ON FORENSIC INVESTIGATIONS, CRIMINAL INVESTIGATIONS AND PROSECUTIONS INTO ALLEGATIONS OF FRAUD, CORRUPTION, THEFT, ETC FOR THE QUARTER ENDING 31 DECEMBER 2023 (REF: 3.10.1.1)</u></b></p> <p><b><u>CONFIDENTIAL AUDIT COMMITTEE MATTERS THAT REQUIRED CLOSE OUT REPORTS</u></b></p>
23 April 2024	<p><b><u>FINAL INTERNAL AUDIT REPORT ON THE HIGH-LEVEL REVIEW OF THE 2022/2023 ANNUAL REPORT (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Municipal Manager (Acting) must ensure that the Chief Risk Officer includes this report as part of the Risk Register.</p> <p>Following discussion, it was thereafter</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the findings around the Final Internal Audit Report on the High-Level Review of the 2022/23 Annual Report as set out in the report dated 08 March 2024 by the Chief Audit Executive (Ref: AoPI 5 – 2023/2024) be APPROVED and that the Accounting Officer ensure the implementation of the following: -</p> <p>(b) That each Deputy Municipal Manager, Chief Financial Officer and Senior Managers in the case of the Budget and Treasury Business Unit establish a quality assurance process prior to their input to the annual report is submitted to the Organizational Compliance, Knowledge and Performance Management Unit.</p>



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	<p>(c) That the Deputy Municipal Manager and Senior Managers and Chief Financial Officer and the Senior Managers should sign a certificate to confirm that they have done the quality control on their input.</p> <p>(d) That the Office of the Municipal Manager should establish and implement its own quality control process and sign a certificate to confirm that they have done the quality control of the draft annual report.</p> <p>7. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF DISASTER MANAGEMENT: PUBLIC SAFETY, EMERGENCY SERVICES AND ENFORCEMENT: COMMUNITY SERVICES BUSINESS UNIT (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That the Municipal Manager (Acting) Chief Risk Officer takes cognizance of the findings in the report dated 5 April 2024 by the Chief Audit Executive (Ref: A5-2023/24), for inclusion on the Risk Register.</p> <p>(b) That as a matter of urgency, the Municipal Manager (Acting) must ensure that <b>a Turnaround Strategy and Action Plan be compiled for the Audit Committee outlining clear short term, medium term and long-term plans</b> in addressing the findings in the report dated 5 April 2024 by the Chief Audit Executive (Ref: A5-2023/24).</p> <p>In support of the recommendations, it was subsequently</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit report on Disaster Management: Public Safety, Emergency Services and Enforcement: Community Services Business Unit</b> as contained in the report dated 5 April 2024 by the Chief Audit Executive (Ref: A5-2023/24) be APPROVED and that the Accounting Officer ensure the implementation of the following:-</p> <ol style="list-style-type: none"> <li>The Deputy Municipal Manager: Community Services (Acting) ensure that: <ul style="list-style-type: none"> <li>The Disaster Management Policy Framework and Standard Operating Procedures be approved by Council for implementation.</li> <li>The Policy Framework and Standard Operating Procedures once approved, be workshopped to all Disaster Management staff and other relevant stakeholders in the Municipality.</li> <li>The Policy, Standard Operating Procedures and Plans be reviewed and updated regularly.</li> <li>All critical posts are filled with immediate effect by management.</li> </ul> </li> <li>That the Manager: Disaster Management ensure that the Disaster Management Plan be reviewed and updated in accordance with the Guidelines issued by the Department of Cooperative Governance and Traditional Affairs (COGTA) regularly.</li> </ol>

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	<ol style="list-style-type: none"> <li>3. That the Disaster Management Plan be provided to the Department of Cooperative Governance and Traditional Affairs (COGTA) for their independent review and comment.</li> <li>4. That a training plan / calendar be developed and aligned to the staff Personal Development Plans each year and be submitted to the Human Resource Management Unit.</li> <li>5. That training must be considered and factored into budget preparation.</li> <li>6. That internal training must be provided to staff identified and if for reasons it could take place such should be reported on the monthly report to Management Committee (MANCO) with recommendations thereof and not for "noting".</li> <li>7. That the Accounting Officer and the Deputy Municipal Manager: Community Services increase capacity (with adequate and relevant qualifications) within the Disaster Management Unit as a matter of urgency.</li> <li>8. That the Manager: Disaster Management in consultation with the Human Resources Skills Development Unit, arrange for relevant trainings for these staff members to attend.</li> <li>9. That the Senior Manager: Human Resources Management and Senior Management as a matter of urgency, resolve the position of these absorbed workers.</li> <li>10. That the Human Resources Management Unit and Senior Management ensure that fair compensation be made to these affected staff members for optimal functioning of the Unit.</li> <li>11. That the Accounting Officer and Deputy Municipal Manager: Community Services ensure that the vacant critical posts within the Disaster Management Unit be made priority posts and that the filling of these posts be executed as soon as possible.</li> <li>12. That as soon as the critical operational posts are filled, Management must ensure that overtime is only employed, when necessary, in order to achieve the objectives of the Cost Containment Regulations.</li> <li>13. That the Shift Supervisor must ensure that staff complement is conforming to the internal minimum manning level at all times.</li> <li>14. That supervisory controls must be strengthened to ensure that minimum manning level be achieved at all times.</li> <li>15. That the Manager: Disaster Management in consultation with the Senior Manager: Human Resources Management, must utilize Systems Application and Products System (SAP) for Leave Monitoring.</li> </ol>

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	<p>16. That the Leave Policy must be workshopped to all Disaster Management staff members.</p> <p>17. That supervisory controls in monitoring of the Leave System must be strengthened.</p> <p>18. That the Deputy Municipal Manager: Community Services, Senior Manager: Public Safety and Manager: Disaster Management must engage with the Senior Manager: Human Resources Management for revision of the Organogram for the business unit.</p> <p>19. The Manager: Disaster Management Unit must develop and implement a Disaster Management Plan, which must include, amongst other items, a plan of how the limited available staff resources can be used to achieve optimum efficiency.</p> <p>20. That the Accounting Officer must allocate additional funding to the Public Safety Unit to upgrade the dated ESS and installation of Radio Communication Systems in all Disaster Management vehicles.</p> <p>21. That job related training must be provided to Disaster Management (including ECC) staff members.</p> <p>22. That supervisory control over the accuracy and completeness of information recorded must be strengthened within the Unit.</p> <p>23. That the Accounting Officer, Deputy Municipal Manager: Community Services and Senior Manager: Public Safety must ensure that the reports prepared by the Disaster Management Unit get the necessary attention by engaging the relevant stakeholders in discussions in the relevant meetings.</p> <p>24. That matters tabled for consideration must also be tabled to the Executive Council Committee and Municipal Council for consideration.</p> <p>25. That the Accounting Officer should ensure that: -</p> <ul style="list-style-type: none"> <li>• The forum is constituted in line with terms of reference and comprising of all critical stakeholders residing or operating within the municipal area of jurisdiction,</li> <li>• The forum must meet on quarterly basis to deliberate on issues of disaster management and fire services and</li> <li>• The forum must be led by the Accounting Officer or delegated authority to ensure the effective functionality of the committee.</li> </ul> <p>26. That the Manager: Disaster Management must conduct Disaster Management workshops targeting all relevant management.</p>



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	<p>27. That the Manager: Disaster Management must consider developing an integrated capacity building plan that incorporates public awareness campaigns, surveys, etc.</p> <p>28. That the Manager: Disaster Management must ensure that the minimum stock level of relief material be always kept.</p> <p>29. That Management must document standard stock management procedures (including count, movement and reconciliation) and this must be communicated to staff who are involved with stock.</p> <p>30. That supervisory control over stock management must be strengthened, including having proper segregation of duties, proper reconciliation review and consequence management.</p> <p>31. That a realistic budget supported by business plan/needs analysis be prepared, reviewed and submitted to Senior Management for inclusion in the Municipality budget submission.</p> <p>32. That the Disaster Management Unit notes the finding and that it must be noted that the realistic budget was previously submitted but it was reduced due to budget cuts.</p> <p>33. That the Deputy Municipal Manager: Community Services, Senior Manager: Public Safety and Manager: Disaster Management must engage the relevant business unit(s) (SOE: GEVDI) to discuss the practical and necessary specifications of the Disaster Management Centre.</p> <p>34. That the agreed project plan must be submitted to the relevant authorities for approval.</p> <p>35. That the Accounting Officer, Deputy Municipal Manager: Community Services must seek funding and commence the development of the Centre.</p> <p>36. That the Manager: Disaster and Senior Manager: Public Safety, Emergency Services and Enforcement must prepare an audit action plan and submit it to the Audit Committee and Portfolio Committee on Community Services.</p> <p>37. That the Manager: Disaster and Senior Manager: Public Safety, Emergency Services and Enforcement must further update the audit action plan on quarterly basis and submit it to the Audit Committee and Portfolio Committee on Community Services.</p> <p>8. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF ADVERTISING AND SIGNAGE: BUILDING CONTROL SUB-UNIT: SUSTAINABLE DEVELOPMENT AND CITY ENTITIES BUSINESS UNIT (REF: 3.10.1.1)</u></b></p>



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	<p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Municipal Manager (Acting) ensures that the Deputy Municipal Manager: Sustainable Development and City Entities (Acting) provides the Audit Committee with an <b>Action Plan and Policies that would prevent the loss of revenue within the business unit, with clear breakdown of findings into short term, medium term and long-term resolutions</b> for the next meeting of the Audit Committee.</p> <p>In support of the recommendations, it was subsequently</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND THE FULL COUNCIL</b></p> <p>That the findings on the <b>Final Internal Audit Report on the Audit of Advertising and Signage within the Building Controls Sub-Unit of the Sustainable Development and City Entities Business Unit as contained in the report dated 9 April 2024 by the Chief Audit Executive (Ref: A8 of 2022/23)</b> be approved and that the Accounting Officer ensure the implementation of the following: -</p> <ol style="list-style-type: none"> <li>1. That the Manager: Building Control ensures the following: <ul style="list-style-type: none"> <li>• That a policy be developed to assist in monitoring the Building Control Section.</li> <li>• That the standard operating procedure manuals be updated, reviewed, and approved.</li> <li>• That the standard operating procedure manual includes all the names of the documentation and templates used on the Advertising and Signage process and purpose of each document.</li> </ul> </li> <li>2. That a person receiving applications, be different to the person processing and approving the application.</li> <li>3. That the applications must be reviewed by the Manager: Building Control.</li> <li>4. That Law Enforcement Officers must be appointed.</li> <li>5. That Law Enforcement Contravention Fines and penalties be charged / collected.</li> <li>6. That all advertising be managed by the Advertising and Signage Section.</li> <li>7. That the Senior Manager: Waste Management and Senior Manager: Town Planning and Environmental Management communicate and conclude the matter at hand.</li> <li>8. That joint efforts be applied to ensure that maximum revenue be generated for the Municipality.</li> <li>9. The SAC hold regular meetings and that the minutes of these meetings be kept.</li> <li>10. That the Signage Officer prepare a report of all applications received, and the</li> </ol>

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	<p>report be submitted to SAC for approval.</p> <ol style="list-style-type: none"> <li>11. That the Certificate of Approval for outdoor advertising signage be signed by the Chairperson of the SAC.</li> <li>12. That the certificate of approval for outdoor advertising signage be issued for approval of the temporary signs.</li> <li>13. That SAC members must complete the Declaration of Interest Forms.</li> <li>14. That the signage complaints book should be maintained and reviewed by the Manager: Building Control.</li> <li>15. That evidence of all the illegal signs removed by Signage Inspectors be filed.</li> <li>16. That contraventions notices be issued to all the owners of illegal signs and copies of the notices must be filed.</li> <li>17. That a fine/penalty be charged to the owners of all the illegal signs removed by the Municipality.</li> <li>18. That the register for monitoring of approved temporary signage be maintained.</li> <li>19. That temporary signage be inspected for removal after expiration of approval and be recorded in the register.</li> <li>20. That the Deputy Municipal Manager: Sustainable Development and City Entities and Senior Manager: Town Planning and Environmental Management Affairs and Building Control Manager ensure that a register be implemented in order to keep track of all the applications received.</li> <li>21. That the register be updated as and when applications are received, and the person who received the applications must also sign on the register.</li> <li>22. That the applications lists be reviewed and signed off by the Manger: Building Control.</li> <li>23. That the Senior Manager: Town Planning and Environmental Management and Manager: Building Control ensure that there is accurate and proper record keeping for Signage.</li> <li>24. That the Deputy Municipal Manager: Sustainable Development and City Entities and Senior Manager: Town Planning and Environmental Management ensure that there be proper handing over when new managers or senior officials are appointed.</li> <li>25. That the Deputy Municipal Manager: Sustainable Development and City Entities and Senior Manager: Town Planning and Environmental Management ensure that there be proper induction for new employees joining the Business Unit.</li> <li>26. That the Manager: Building Control develop and implement a proper filing system for advertising and signage.</li> </ol>

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	<p>27. That the application forms received together with the submission requirements must be reviewed by the Manager: Building Control prior to approval by the Senior Manager: Town Planning and Environmental Management.</p> <p>28. That applications that are not supported by all required documents <b><u>are not</u></b> processed until all required documents are submitted to ensure compliance.</p> <p>29. That the Manager: Building Control develop and implement proper filing system for adverting and signage.</p> <p>30. That the application forms received together with the submission requirements be reviewed by the Manager: Building Control before it is approved.</p> <p>31. That Incomplete forms <b><u>are not</u></b> finalized until all required supporting documents are supplied.</p> <p>32. That the list or register of Print Media Houses and Estate Agents operating within Msunduzi municipality be maintained by the Signage Section.</p> <p>33. That the register/list be updated regularly with the new applications as and when received.</p> <p>34. That the Accounting Officer and Chief Financial Officer ensure that the Municipality collects revenue from the Print Media Houses and Estate Agents who are operating within the Msunduzi Municipal boundary.</p> <p>36. That the Advertising and Signage Unit collaborate with the Real Estate Unit to monitor businesses that are operating on Msunduzi council property in order to easily identify businesses with permanent signage.</p> <p>37. That a bill for signage and rental be consolidated.</p> <p>38. That the monthly reports submitted by JBC Media should be accompanied by the approved monthly management reports.</p> <p>39. That a valid lease agreement be drawn up and be signed by both JBC Media and the Municipality.</p> <p>40. That a report be prepared for any inspections of street poles conducted by Signage Officers or Inspectors.</p> <p>41. That the Senior Manager: Town Planning and Environmental Management and Manager: Building Control, in consultation with the municipal Council update the Approved Register of Tariffs to reflect market-related rentals.</p> <p>42. That customers' accounts be created on SAP, in order to ensure that proper billing takes place.</p> <p>43. That the suspense account be cleared on a monthly basis and the payment should be allocated into the correct debtor account.</p>



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	<p>44. The Manager: Building Control in consultation with the Finance Support Manager should ensure that the customers' accounts are reconciled and that payments are allocated to the individual customer's account on SAP.</p> <p>45. That monthly reconciliation performed be reviewed at different management levels.</p> <p>46. That the Senior Manager: Town Planning and Environmental Management prepare an audit action plan and submit it to the Audit Committee and the Sustainable Development and City Entities Portfolio Committee.</p> <p>47. That the Senior Manager: Town Planning and Environmental Management d further update the audit action plan on quarterly basis and submit it to the Audit Committee and the Portfolio Committee on Sustainable Development and City Entities.</p> <p>9. <b><u>FINAL INTERNAL AUDIT REPORT OF STORES AND LOGISTICS: SUPPLY CHAIN MANAGEMENT UNIT: BUDGET AND TREASURY OFFICE (REF: 3.10.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit report of Stores and Logistics: Supply Chain Management Unit: Budget and Treasury Office</b> as contained in the report dated 9 April 2024 by the Chief Audit Executive (Ref: A25: 2023/24) be APPROVED and that the Accounting Officer and Chief Financial Officer ensure the implementation of the following: -</p> <p>( That the Senior Manager: Supply Chain Management ensure that:</p> <p>a</p> <p>) 1.1 The inventory stock count be conducted every quarter following the Rational Basis Count Pan that must be drawn up in the beginning of the year to ensure that each inventory item be counted during the year in accordance.</p> <p>1.2 Consolidated quarterly stock count results be reported to the Chief Financial Officer to ensure compliance with the Inventory Management Policy and the Municipal Finance Management Act (MFMA).</p> <p>1.3 High value and fast-moving inventory items be counted on a regular basis to identify possible inventory losses and theft timeously and conduct appropriate investigations, followed by disciplinary measures where misconduct have been identified.</p> <p>1.4 The approved consolidated report of all changes made to the inventory system be submitted to the Chief Financial Officer on a monthly basis.</p> <p>1.5 There be a security guard/store man located at the entrance of the stores to ensure that only authorized personnel are allowed entrance at the stores.</p>



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	<p>1.6 Inventory be stored in a secure area, under lock and key with limited authorized access only.</p> <p>1.7 Take all the necessary steps to ensure safe custody of inventory items, precautions against loss or theft, including installation of properly functioning cameras.</p> <p>1.8 No unauthorized persons/officials obtain entry to premises, buildings, or containers where inventory be stored, unless accompanied by the responsible official.</p> <p>1.9 There be adequate segregation of duties between the requisition, receipt, recording, storage and safekeeping of inventory and the management and control which must be monitored to avoid the potential occurrence of errors, theft, and fraud.</p> <p>1.10 Additional store man, clerk, and general workers are appointed to ensure there be segregation of duties between receipt, recording, storage of inventory.</p> <p>1.11 The Municipal Finance Management Act (MFMA) and Inventory Management Policy Management be complied with at all times.</p> <p>1.12 The Inventory Management Policy be reviewed and updated to provide guidelines for physical inventory site visits.</p> <p>1.13 The Standard Operating Procedure in place be reviewed and updated with a detailed process on signposting and installation of fire extinguishers.</p> <p>1.14 The Inventory Management Policy Management be complied with at all times.</p> <p>( That the Manager: Stores and Logistics ensure that:</p> <p>b )</p> <p>2.1 The bi-weekly consolidated report of all changes made to the inventory system with supporting documentation for all changes made to the inventory system be prepared, reviewed, and approved.</p> <p>2.2 The inventory master file on the SAP system be adequately and effectively maintained to ensure that it is accurate, complete and that it reflects all the procured inventory items.</p> <p>2.3 The re-order levels report be prepared, reviewed, and approved annually, together with the supporting documentation.</p> <p>2.4 The re-order listing be printed, reviewed, and approved daily, for use in request to replenish stock that has reached re-order levels, to ensure that inventory be always available when required, by user departments.</p> <p>2.5 Physical inventory site visits of petrol sites be conducted regularly, to determine whether signposts are not worn out or removed, and that they be still clearly visible.</p> <p>2.6 Fire extinguishing equipment be placed in the areas with inventories of an inflammable or dangerous nature.</p>

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	<p>2.7 Compliance with health and safety laws and regulations, at all times.</p> <p>2.8 Physical inventory site visits of petrol sites be conducted regularly, to determine whether signposts are not worn out or removed, and that they be still clearly visible.</p> <p>2.9 The Inventory Management Policy Management be complied with at all times.</p> <p>(c) That the Senior Manager: Supply Chain Management prepare an Audit Action Plan and submit it to the <b>Audit Committee (Tuesday, 18 June 2024)</b> and Finance Portfolio Committee.</p> <p>(d) That the Senior Manager: Supply Chain Management should further update the Audit Action Plan on a quarterly basis and submit it to the Audit Committee and Finance Portfolio.</p> <p>10. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF MUNICIPAL OWNED PROPERTIES AND LEASING: REAL ESTATE SUB-UNIT (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That as a matter of urgency, the Municipal Manager (Acting) ensure that legal opinion on the status of all evergreen leases, together with the rentals generated from these leases be compiled for the Audit Committee for further consideration on the way forward in addressing the financial practicality of such leases with the aim of bringing these rentals to that of the value of current market related leases.</p> <p>(b) That the Municipal Manager (Acting) ensure that municipal by-laws must be addressed on an ongoing basis throughout the Municipality, with a view to increasing the revenue stream from enforcing the by-laws by issuing the appropriate fines.</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit report on Commercial Leases of Municipal Owned Properties: Asset &amp; Liabilities Sub-business Unit: Budget and Treasury Office</b> as contained in the report dated 9 April 2024 by the Chief Audit Executive (Ref: A7 of 2022/23) be <b>APPROVED</b> and that the Accounting Officer ensure the implementation of the following: -</p> <p>1. That the Senior Manager: Assets and Liabilities ensure that an audit be performed on all the rentals that were not billed during the period when there were issues with billing and ensure that those rental charges are corrected, and that an allowance be made for them to be charged against the tenant's account.</p> <p>2. That the Senior Manager: Assets and Liabilities ensure that all manual posting of rentals that were not billed through normal automated billing be reviewed and approved prior to the actual manual posting being processed into the SAP System by the Accountant.</p>

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	<p>3. That the Senior Manager: Assets and Liabilities ensure that monthly reconciliations be performed to ensure that all rentals from leases were accurately billed and paid.</p> <p>4. That the Senior Manager: Assets and Liabilities ensure that a standard operating procedure manual be developed that will encompass a detailed process for rental escalations.</p> <p>5. That the Senior Manager: Assets and Liabilities ensure that rental escalations be pre-approved and reviewed by management for accuracy and completeness prior to escalations being affected on the SAP System.</p> <p>6. That the Senior Manager: Assets and Liabilities ensure that SAP Super User and other staff be adequately trained on rental escalations on the SAP system.</p> <p>7. That Senior Manager: Assets and Liabilities ensure that formal and detailed standard operating procedures be developed, and that Management also ensure that there be one consolidated document that is maintained, and relevant annexures used for examples.</p> <p>8. That the Senior Manager: Asset and Liabilities engage with the key individuals when drafting the Standard Operating Procedure to ensure that all critical and key information be recorded, including all the names of the documentation and templates used on the Lease Management Process and the purpose of each document must be detailed.</p> <p>9. That the Chief Financial Officer, Senior Manager: Asset Management and Manager: Real Estate ensure adequate retention of documents in line with the National Treasury Guidelines.</p> <p>10. That the Msunduzi Municipality's Records Management Policy be reviewed and updated to include the duration of the retention of records; with the Treasury Regulations being used as a guide.</p> <p>11. That the Senior Manager: Asset and Liabilities ensure that step-by-step processes be all included in detail in the Standard Operating Procedure Manual.</p> <p>12. That the Senior Manager: Assets and Liabilities ensure that all open-ended and long-term leases be amended to comply with the current Policy; and that legal advice from the Legal Services Unit must be sought in terms of how to approach and commence with this task.</p> <p>13. That Lease Contracts must be amended upon expiry or that Management seeks legal advice whether addendums may be put in place for new contracts or those with a long-term expiry dates.</p> <p>14. That the Lease Policy be updated to include long term leases that cannot be amended to ensure that it covers the Municipality, however this must be informed by the Legal opinion.</p> <p>15. That Management benchmark with eThekweni in terms of how they terminated their long terms leases.</p> <p>16. That Senior Manager: Assets and Liabilities ensure that the initial lease agreement includes a Clause to pay rentals after the expiry date of the lease for the period whilst the new lease</p>



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	<p>application is concluded.</p> <ol style="list-style-type: none"> <li>17. That the Senior Manager: Assets and Liabilities ensure that follow-ups be conducted to all tenants that had an expired lease but have not submitted a written notice to renew. Furthermore, tenants must be instructed to send a written instruction to renew the lease or apply for a new lease where there is no renewal option should the tenant wish to continue occupying the Municipal premises.</li> <li>18. That the Senior Manager: Assets and Liabilities ensure that there be a proper process outlined in the Standard Operating Procedure Manual regarding the steps to follow for the renewal of the lease contract.</li> <li>19. That the Senior Manager: Assets and Liabilities ensure that tenants who are in breach or who did not carry out their account in satisfaction forfeit the option of renewal. This will assist in motivating the tenants to pay their obligations.</li> <li>20. That the Senior Manager: Assets and Liabilities ensure that a document that will be used when reviewing the draft lease agreement be created. Furthermore, the document must be signed by the Manager: Real Estate as evidence that the draft lease agreements are adequate and include all the necessary information and clauses that cover both the Municipality and the tenant.</li> <li>21. That the Senior Manager: Assets and Liabilities ensure that all lease agreements be submitted to the Legal Services Unit for vetting and ensuring proper scrutiny of the clauses in the lease agreements are adequate and cover both the tenant and the Municipality prior to concluding on the lease agreements.</li> <li>22. That the Senior Manager: Assets and Liabilities conduct a monthly reconciliation on the rental payments and send letters of demand to tenants that's do not pay rentals, and that a 7 days' Notice be given to the tenant to pay as per their obligation.</li> <li>23. That the Senior Manager: Assets and Liabilities ensure that the follow-up be made after 7 days should the tenant fail to pay or respond to the letters of demand.</li> <li>24. That the Senior Manager: Assets and Liabilities develop an internal control for the rental payment arrangement for all tenants that are behind with their rentals and proper monitoring be conducted.</li> <li>25. That the Senior Manager: Assets and Liabilities ensure that the cancellation of lease contracts for all tenants that are in breach of non-payment if no response or payment arrangement is made by the tenant after the receipt of the letters of demand.</li> <li>26. That the Senior Manager: Assets and Liabilities ensure proper internal controls be created and implemented regarding crediting tenants' accounts for the rental overcharged.</li> <li>27. That the Senior Manager: Assets and Liabilities review and approve all credit amounts before they are captured on the system, and that a thorough scrutiny of the supporting documentation by Real Estate management be conducted before the approval to credit the tenant's account.</li> </ol>



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	<p>28. That the Senior Manager: Assets and Liabilities ensure that the lease agreement breach clause be implemented for all tenants that are in breach.</p> <p>29. That the Senior Manager: Assets and Liabilities ensure that adequate controls be put in place to monitor non-paying tenants and furthermore ensure that there be an efficient process to communicate these to Legal Services for the issuing of eviction letters and for the Legal Services Unit to provide feedback to the Real Estate Unit.</p> <p>30. That the Senior Manager: Assets and Liabilities ensure that an annual compliance inspection be conducted by the Real Estate Officers on all properties that are leased.</p> <p>31. That the Senior Manager: Assets and Liabilities ensure that inspection reports be completed as evidence that the Annual Compliance Inspections were conducted.</p> <p>32. That the Senior Manager: Assets and Liabilities ensure that the team conducting inspections be accompanied by an individual who has technical knowledge of buildings so they can perform thorough inspections and avoid possible legal repercussions in the event of a building collapsing or structural damage etc.</p> <p>33. That the Senior Manager: Assets and Liabilities ensure that a budget for the maintenance and repairs of the rental properties is included in the Real Estate Unit budget each financial year to assist as and when there be maintenance/repairs complaints issues.</p> <p>34. That the Senior Manager: Assets and Liabilities ensure that all properties identified as poor state be included on the list and escalated to facilities management for quotation to repair.</p> <p>35. That the municipality has suffered financial losses (revenue forgone) because of not allowing a tenant who was refused to take occupation of Tourism Hub thus causing further financial constraints to the Municipality fiscus.</p> <p>36. That it be noted that the Municipality has suffered financial losses (revenue forgone) because of vacant properties which have not been advertised and other properties that are occupied either illegally or legally, but <b>no rental</b> was being paid to the Municipality thus causing further financial constraints to the Municipality fiscus.</p> <p>37. That it be noted that municipal rental properties may be vacant for long periods which may result in illegal tenants occupying the properties and an increased opportunity for vandalism or damage of Municipal properties.</p> <p>38. That the Senior Manager: Assets and Liabilities ensure that an action plan be formalized and documented and put in place to address the issue of monitoring, maintenance and repairs of municipal properties which are in a dilapidated state and / or vacant.</p> <p>39. That the Senior Manager: Assets and Liabilities ensure that all illegally occupied tenants be evicted from municipal properties as per the lease policy.</p> <p>40. That the Senior Manager: Assets and Liabilities ensure that the breached lease contracts</p>

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	<p>register be created, and all relevant information recorded on the breached register.</p> <p>41. That the Senior Manager: Assets and Liabilities ensure proper monitoring of the breached lease contracts register and the register be updated with the comments of action plan that were taken by real estate to remedy the breached.</p> <p>42. That the Senior Manager: Assets and Liabilities ensure compliance with the lease agreement and ensure that all tenants that are in breach be given the right to cancel the lease should the tenant not remedy the breach.</p> <p>43. That the Senior Manager: Assets and Liabilities ensure that the SAP Super User adequately updates records on the SAP system for accuracy of the lease register as it is extracted from SAP system.</p> <p>44. That the Senior Manager: Assets and Liabilities ensure that all changes or updates that have been captured on the lease register be reviewed for accuracy and completeness.</p> <p>45. That the Senior Manager: Assets and Liabilities ensure that the Real Estate Accountant prepares proper reconciliations between the amounts that be recorded on the lease register to the amounts that were billed on the SAP system.</p> <p>47. That the Senior Manager: Assets and Liabilities ensure that random spot checks/reviews of the information recorded in the lease register are conducted monthly to ensure that data integrity be achieved.</p> <p>48. That the Senior Manager: Assets and Liabilities ensure that the Real Estate Officer/SAP Super User checks the information recorded during the capturing of the lease agreements against what is on the lease register and that any differences be confirmed and timeously corrected and updated.</p> <p>49. That the Senior Manager: Assets and Liabilities ensure that an audit be performed on all the recreational leases that are not being charged the standard nominal rental as per the lease management policy and ensure that these leases are charged the correct recreational lease rental.</p> <p>50. That the Senior Manager: Assets and Liabilities ensure that the lease agreements be reviewed, and rentals updated to ensure that future loss of Revenue is avoided. Furthermore, possible recoveries of rentals that were undercharged from the recreational leases should be looked at by Management.</p> <p>51. That the Senior Manager: Assets and Liabilities ensure that proper valuation of the leased properties be conducted to determine a fair market related rental.</p> <p>52. That the Municipal Council commission a forensic investigation to be conducted to identity an official(s) who caused the Municipality to forgo revenue at Collegians Club at the time when the Municipality has so severe financial constraints due to non-payment</p>

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	<p>for services, rates and lack of collection of revenue from advertising and signage and from tenants who are renting municipal properties.</p> <p>53. That the Senior Manager: Asset and Liabilities ensure that a Standard Operating Procedure Manual encompasses a detailed process and procedure for performing reconciliations of the finance file and the real estate module file that will yield an improved collection of accurate rental revenue.</p> <p>54. That the Standard Operating Procedure manual must be updated to include the management review procedures on reconciliation and the timing for the performance of reconciliations.</p> <p>55. That the Municipal Council commission a forensic investigation to be conducted to identify an official(s) who caused the municipality to forgo revenue the billing in relation to the Real Estate billing at the time when the municipality has so severe financial constraints due to non-payment for services, rates, and lack of collection of revenue from tenants who are renting municipal properties.</p> <p>56. That the Senior Manager: Assets and Liabilities ensure that the Manager: Real Estate and Valuations facilitates the rent review process as per the requirements of Section 11.5.7.1 of the Lease Management Policy and the lease agreements.</p> <p>57. That the Senior Manager: Assets and Liabilities ensure that the Manager Real Estate and Valuations closely monitors business leases and ensure that they are following the conditions of the lease agreements.</p> <p>58. That the Municipal Council Commission a forensic investigation to be conducted to identify an official(s) who caused the Municipality to forgo revenue at <b>flat rate that is being charged</b> at the time when the Municipality has so severe financial constraints due to non-payment for services, rates, and lack of collection of revenue from advertising and signage and from tenants who are renting municipal properties.</p> <p>59. That the Senior Manager: Asset and Liabilities ensure that all business leases of the municipality be administered under one central business unit.</p> <p>60. That the Municipal Council commission a forensic investigation to be conducted to identity of an official(s) or some Business Leasing being managed by other Business Units and <u>not</u> by the Real Estate as this poses a risk of corruption.</p> <p>61. That the Senior Manager: Assets and Liabilities should ensure that a Valuer be appointed, and the Manager Real Estate and Valuation should facilitate the valuation process for all business leases to review the market-relatedness of the rentals charged.</p> <p>62. That the Senior Manager: Assets and Liabilities ensure that all business rentals be updated on the SAP system with the results from the valuation process to ensure that market-related rentals are being charged.</p>



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	<p>63. That the Municipal Council commission a forensic investigation to be conducted to establish the reasons why there was relatedness of rentals charged for business leases as this poses a risk of corruption.</p> <p>64. That the Senior Manager: Assets and Liabilities ensure that an audit be performed to establish all leased properties that are not being charged municipal services and prepare a report that will detail the reasons as to why this is the case.</p> <p>65. That the Senior Manager: Assets and Liabilities ensure that communication be made between Finance and the relevant engineering services to establish a way forward in terms of how a pro rata calculation or separate meters can be installed to ensure that these leased properties are accurately charged for usage of municipal services.</p> <p>66. That the Senior Manager: Assets and Liabilities develop a detained Standard Operating Procedure and include pertinent details of handling business leases.</p> <p>67. That the Manager: Real Estate and Valuation closely monitor each individual lease.</p> <p>68. That the Senior Manager: Assets and Liabilities ensure that the Manager: Real Estate and Evaluations review all lease files on a regular basis to ensure the credibility of lease information.</p> <p>69. That the Manager: Real Estate and Valuation ensure that there be proper and continuous communication within her section about the information pertaining to business leases.</p> <p>70. That the Senior Manager: Assets and Liabilities ensure that random spot checks/reviews of the information recorded in the lease register and SAP system against the source documents (lease agreements) are performed monthly to ensure completeness and accuracy of data.</p> <p>71. That the Senior Manager: Assets and Liabilities ensure that checks between the information recorded during the capturing of the lease agreements is checked against what is recorded on the lease register and the SAP system, and any differences be confirmed and timeously updated.</p> <p>72. That the Senior Manager: Assets and Liabilities ensure that Manager Real Estate and Valuations review and approve the changes to the tenant's account.</p> <p>73. That the Manager Real Estate and Evaluation must conduct an Audit on the 2 Accounts Delta Property Fund and K2014 on rental charging since inception for both accounts and perform correct adjustment on rental overcharging, undercharging and non-- charging.</p> <p>74. That the rental reduction be properly authorized by the authorized delegated Management.</p> <p>75. That the Manager Real Estate and Valuations and Senior Manager Asset and Liabilities must perform management reviews on lease documentation.</p> <p>76. That the Manager Real Estate and Valuations must develop a filling system that will be</p>

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	<p>followed for filing and storing all information pertaining to business leases.</p> <p>77. That documents within the file must be referenced to a file index.</p> <p>78. That employees within the Real Estate Management Unit must be workshopped on the filling method developed to ensure a uniform filing system for all business leases.</p> <p>79. That the Senior Manager: Assets and Liabilities that management develops and standardizes one format that will be used for rent reviews and rent review letters.</p> <p>80. That the Senior Manager: Assets and Liabilities d ensure that the Manager Real Estate and Valuations reviews and appropriately approves the rent review letters.</p> <p>81. That the Senior Manager: Assets and Liabilities ensure that the rent review letters are checked against the escalation calculations and lease agreements to ensure correctness and validity of the changes.</p> <p>82. That the Senior Manager: Assets and Liabilities prepare an audit action plan and submit it to the Audit Committee and Finance Portfolio Committee.</p> <p>83. That the Senior Manager: Assets and Liabilities further update the audit action plan on quarterly basis and submit it to the Audit Committee and Finance Portfolio Committee.</p> <p>11. <b><u>INTERNAL AUDIT REPORT ON RISK ASSURANCE ON SAP RE-IMPLEMENTATION OF MSCOA: REPORT NUMBER A17(A)/2023/24(REF:3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That as a matter of priority, the Chief Financial Officer must ensure that invoices by the SAP Service Provider were not paid until such time that the Internal Audit Unit had verified the completion of the work.</p> <p>(b) That the Chief Risk Officer would be required to meet with the Chief Financial Officer and the Chief Audit Executive to compile a Project Risk Register for the SAP-Reimplementation of MSCOA Project.</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around <b>the Final Internal Audit report on Risk Assurance on SAP reimplementation of mSCOA</b> as contained in the report dated 16 April 2024 by the Chief Audit Executive (Ref: A17(A) of 2023/24) be APPROVED and that the Accounting Officer ensure the implementation of the following: -</p> <p>It is recommended that management adopts project governance principles in the implementation of this project as follows:-</p> <p>1.1 Documentation needs to be signed off by the relevant management structures.</p>

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	<p>1.2 Project Management and governance principles should be developed and implemented. Project documentation should also be stored in a central repository (preferably Solution Manager once in order.</p> <p>1.3 Technical specifications that inform system development/ configuration should be drafted.</p> <p>1.4 The Service Level Agreement (SLA) stipulates business process re-engineering as an activity during support activities. Even though these are not documented at the municipality, consideration needs to be given to how these will be addressed to satisfy the SLA requirements.</p> <p>1.5 Prior to Migration of the development to production, it is recommended that management signs off the relevant documentation in sight of deliverable governance and approval.</p> <p>1.6 The deliverables of the Phase 2 schedules are acknowledged, however documentation pertaining to Phase 2 has not been evidenced on file.</p> <p>1.7 The documentation for Phases 1 and 3 do touch on aspects of Phase 2 and the recommendations on these two phases are therefore applicable to Phase 2 as well.</p> <p>1.8 The deliverables of the Phase 3 schedules are acknowledged, however formal sign off of project documentation must be adopted.</p> <p>1.9 UAT sign offs are on file for some sections of the Phase 3 deliverables and the support team should ensure that these are standardized across all components including the detail of what was being tested on UAT so that these can be auditable.</p> <p>1.10 The deliverables for the investments and borrowings strings must be completed. In the event of these being in progress the support team can compile a status report representing the completion status of the outstanding items.</p> <p>1.11 Governance principles and project documentation are as per prior phases above are applicable to this phase as well.</p> <p>1.11 An SLA should be finalized and signed for the SAP reimplementation panel vendors.</p> <p>1.12 A detailed project plan should be drafted for the SAP reimplementation programme/ project detailing the various stages that should be implemented and the projected timelines. The project plan should be presented to management for approval and sign off.</p> <p>1.13 The licenses for undeveloped modules must be procured.</p> <p>1.14 The panel must be utilized to ensure that key modules are timeously implemented</p> <p>1.2 It is recommended that the implementing team ensure that deliverables submitted for assurance are complete and auditable. Management should further implement project oversight controls</p>



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	<p>including: -</p> <p>1.2.1 Review and sign off of an actual project plan for this project.</p> <p>1.2.2 Formulate a project oversight committee to review, approve and adopt completed project milestones.</p> <p>1.3 It is recommended that the Risk department actively participates in the SAP reimplementation project and perform: -</p> <p>1.3.1 A comprehensive risk assessment for the SAP Reimplementation project and the affiliated deliverables.</p> <p>1.3.2 Updates identified risks onto the corporate risk register.</p> <p>1.3.3 Periodically assess the applicability of the risks.</p> <p>1.3.4 Reports to the oversight committees on the status of residual risk and the impact to the municipality. Further ensure that reporting is integrated into the ICT steering committee.</p> <p>12. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF WRITE-OFF OF THE DECEASED DEBTORS AS IRRECOVERABLE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That the Chief Financial Officer in conjunction with the Senior Manager: ICT makes the relevant enquiries with the <b>Department of Home Affairs and the Masters Office to have their systems linked to the Municipality to develop a practical application to verify details for deceased debtors.</b></p> <p>(b) That the Chief Financial Officer undertake <b>benchmark exercises with other municipalities to determine how they were administering debt on deceased debtor accounts.</b></p> <p>In support of the recommendations, it was thereafter</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the <b>Final Internal Audit report of the Write-off of the Deceased Debt (Bad Debt) as Irrecoverable</b> contained in the report dated 16 April 2024 by the Chief Audit Executive (Ref: A16-2023/24) be APPROVED and that the Accounting Officer ensure the implementation of the following: -</p> <p>(a) That the Chief Financial Officer enforce the requirements of the Credit Control and Collection Policy with regards to disconnection or restriction of debtors long outstanding without any payment.</p> <p>(b) That the Chief Financial Officer contemplate an investigation into failure to effectively implement the Credit Control and Collection Policy culminating into the unjustified prescription</p>

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	<p>and write-off.</p> <p>(c) That the Credit Control and Debt Collection Policy be reviewed to include a detailed process on how the Municipality will identify and make efforts to collect from deceased debtors accounts in its books including the process of disconnecting or restricting services on deceased debtors accounts; with Alternative avenues for exploration in the policy may include claims from the deceased estate through the master of the high court or even establishing an Executor looking after the estate on behalf of the deceased for negotiation to settle the debt in part or in full.</p> <p>(d) That Management should fast track the implementation of the new staff establishment as approved in October 2023 to enable full capacitation of the debtors' section within the Municipality.</p> <p>(e) That the Chief Financial Officer ensure that a hand over process should be part of the contract between the Debt Collectors and the Municipality to ensure that, at the end of the contract with the Debt Collectors, there is a seamless handover process for continuity in terms of implementing the Credit Control and Debt Collection Policy.</p> <p>(f) That the Chief Financial Officer initiate a process of identifying deceased debtors with surviving spouses for possible recovery of the monies owed to the municipality.</p> <p>(g) That the Chief Financial Officer contemplate an investigation into failure to effectively implement the Credit Control and Collection Policy culminating into the unjustified prescription and write-off of approximately R87 259 812.</p> <p>(h) That the Chief Financial Officer enforce the Credit Control and Debt Management Policy by entering into payment arrangements with family members who wish to settle deceased person's debt or a portion thereof for them to continue receiving municipal services pending the winding up of an estate.</p> <p>(i) That the Chief Financial Officer initiate a process of identifying deceased debtors with surviving spouses and transfer the account to surviving spouses instead of waiting for the executor of estates to notify the Municipality. Furthermore, the Credit Control and Debt Collection Policy must incorporate a process of transferring the accounts of deceased debtors to their surviving spouses in cases where applicable depending on investigations undertaken by the Municipality.</p> <p>(j) That Management implement a staff establishment in the debtor's section that is commensurate to execution of duties and implement the credit control and debt control processes on an interim basis when the contract with the appointed debt collectors expires.</p> <p>(k) That the Chief Financial Officer implement the cutting of electricity services and/ or block the purchasing of pre-paid electricity related to the deceased consumer accounts in terms of the requirements of the Policy and restrict and/ or interrupt the supply of water.</p> <p>(l) That the Chief Financial Officer initiate a process of identifying deceased debtors with surviving spouses and make endeavors to recover the monies from the surviving spouses.</p>

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	<p>(m) That, furthermore, the Credit Control and Debt Collection Policy incorporate a process of identifying and transferring accounts of deceased debtors to their surviving spouses in cases applicable.</p> <p>(n) That Management implement a staff establishment in the Debtor's Unit that is commensurate to inherent functions, i.e. effective implementation of the credit control and debt collection processes.</p> <p>(o) That the contracts with the Debt Collectors include a hand over process to ensure that there is no vacuum left which may result in debtors being prescribed due to non-implementation of the Credit Control and Debt Collection processes as outlined in Policy.</p> <p>(p) That the Legal Services Unit of the Municipality advise management of any changes in legislation which impact credit control and collection processes and the potential impact for Management to take action.</p> <p>(q) That Management implement a staff establishment in the Debtor's Unit that will be able to execute duties and implement the credit control and debt control processes on an interim basis when the contract with the appointed Debt Collectors has expired.</p> <p>(r) That the Accounting Officer commission a forensic investigation which will determine how much should be recovered that was written off on deceased debtors accounts which continued to show signs of consistent billing without any payment and had no payment arrangements in place as per Annexure E attached to this report and who should be held accountable.</p> <p>(s) That the Accounting Officer ensure that through co-operative governance, the Municipality must engage third parties such as the Department of Home Affairs and the Office of the Master of the High Court to innovatively explore possible and cost effective ways to identify deceased debtors timeously and that these engagements also enlist services IT specialists and Chief Information Officers who might be crucial during these engagements to assist municipalities collect revenue that is due regardless of whether the debtor is surviving or not.</p> <p>(t) That the Senior Manager: Revenue Management should liaise with Senior Manager: Expenditure as a Project Manager of SAP re-implementation and Zimele Technologies to set-up and activate a link on SAP with Home Affairs and Banks systems in order to be able to validate banking details of employees and service providers/ creditors, including the alive or deceased and marital status verification of Msunduzi customers.</p> <p>(u) That as a consequence of the above initiative and once measures have been formerly endorsed by Council and all interested parties, the Credit Control and Debt Collection Policies must be reviewed to include a detailed process on how the Municipality will identify and make efforts to collect from deceased debtors accounts including a process of disconnecting or restricting services on deceased debtors accounts; with alternative avenues for exploration in the Policy may include claims from the deceased estate through the Master of the High Court or even establishing an Executor looking after the estate on behalf of the deceased for negotiation to settle the debt in part or in full.</p>



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	<p>(v) That Management make every effort to fast track the implementation of the new staff establishment as approved in July 2023 to enable full capacitation of the Debtors' Section within the Municipality.</p> <p>(w) That the Chief Financial Officer and Senior Manager: Revenue Management prepare an Audit Action Plan and submit it to the Audit Committee and Financial Services Portfolio Committee that address the following: -</p> <ul style="list-style-type: none"> <li>i. all necessary steps taken or to be taken to recover financial losses and to remove or address any harm caused.</li> <li>ii. internal controls have been strengthened to prevent further losses and harm</li> <li>iii. where are consequences (including disciplinary processes) for any wrongdoing; and</li> <li>iv. if applicable, the matter has been handed over to a law-enforcement agency.</li> <li>x. That the Senior Manager: Revenue Management further update the Audit Action Plan referred to in recommendation (w) above on a quarterly basis and submit it to the Audit Committee and Financial Services Portfolio Committee.</li> </ul> <p>13. <b><u>REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF THE 2023/2024 ANNUAL AUDIT PLAN (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the <b>Implementation of the Annual Internal Audit Plan for the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Quarter of the 2023/2024 Financial Year</b> as contained in the report dated 16 April 2024 by the Chief Audit Executive (Ref: SU No.5 of 2023/24) be APPROVED and that the challenges facing the Internal Audit Unit be NOTED.</p> <p>(b) That APPROVAL be granted for the Value for Money Audit on Selected Projects which had been requested by the Municipal Manager be moved to the 2024/2025 Financial Year.</p> <p>(c) That the proposed changes to the Annual Audit Plan be APPROVED.</p> <p>14. <b><u>FINAL INTERNAL AUDIT REPORT ON THE PERFORMANCE AUDIT OF THE WASTE MANAGEMENT AND LANDFILL SITE (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the <b>findings around the Final Internal Audit report on the Performance Audit of the Waste Management and Landfill site</b> as contained in the report 16 April 2024 by the Chief Audit Executive (Ref: A4 of 2023/24) be APPROVED and that the Accounting Officer ensure the implementation of the following:</p> <ul style="list-style-type: none"> <li>1. That the Deputy Municipal Manager: Community Services ensure that actual Waste Management Services provided and that this includes investigation of revenue variances in line with the Municipal Finance Management (MFMA) Circular No. 71 and best practices.</li> </ul>

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	<p>2. That the Deputy Municipal Manager: Community Services in conjunction with the Chief Financial Officer reprioritize the budget allocated to overtime, repairs and maintenance in order maximize the Return on Investment in terms of resources (i.e. perhaps consider allocating more on repairs and maintenance than on overtime).</p> <p>3. That the Deputy Municipal Manager: Community Services develop and workshop Policies and Standard Operating Procedures (SOPs) to provide workflow blueprint for Waste Management activities and employees as this would assist in the reduction of inefficiencies whilst regulating employee behaviour within the business unit.</p> <p>4. That the Deputy Municipal Manager: Community Services conduct operational scheduling and vehicle planning based on information retrieved from the Landfill Site which indicates the volume of weight produced by each collection area as recorded at the weighbridge.</p> <p>5. That the Deputy Municipal Manager: Community Services introduce measures to ensure consistent communication of waste collection activities and/or awareness in terms of the collection times, delays and/or backlogs.</p> <p>6. That the Deputy Municipal Manager: Community Services put together a Financing Strategy for approval by Council that must include the sourcing of funding nationally and internationally within the confines of the legislation underpinning local government; and that the mayor may be entrusted with the responsibility to be the Champion of the funding strategy.</p> <p>7. That the Deputy Municipal Manager: Community Services prioritize the approval of the IWMP Management to ensure compliance with the relevant and onerous acts and regulations.</p> <p>8. That Management ensure that adequate measures (human capital) be in place in order for the Waste Management Unit discharge its responsibilities efficiently and effectively.</p> <p>9. Noting that the intention of organizational policies is to instill standardization throughout the operational activities within a function thus, reducing the risk of adverse eventualities. In addition, policies and procedures streamline employee behaviour in such a way that is congruent to the short, medium and long terms aspirations of the organization thus, providing reasonable prospects to achieve objectives economically, efficiently and effectively whilst reducing individual discretion. It is further asserted that Policies are also a mechanism to manage risk and keep within the approved risk tolerance level (Kelly, 2021).</p> <p>10. That the Deputy Municipal Manager: Community Services ensure that that Waste Management Policies and Standard Operating Procedures be timeously developed, approved and workshopped to reduce the risks of non-compliance with the applicable legislation and ineffective implementation of the Municipality's Waste Management mandate and that the Policy Development Process amongst consider the following approach: -</p> <ul style="list-style-type: none"> <li>• Environmental Scan (understand challenges confronting the department),</li> <li>• Root causes to the challenges (employee factors, operational factors, resource factors, etc),</li> <li>• Legislative requirements,</li> <li>• Policy position,</li> <li>• Policy guidelines,</li> <li>• Risk management activities and tolerance (within Waste Management Unit),</li> </ul>



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	<ul style="list-style-type: none"> <li>• Roles and Responsibilities,</li> <li>• Monitoring and Evaluation,</li> <li>• Consequence Management Policy review.</li> </ul> <p>11. That the Accounting Officer consider the services of an expert in Waste Management to provide input on best practices including benchmarking with similar sized municipalities.</p> <p>12. That once approved, the Policies and Standard Operating Procedures be workshopped to all employees for efficient implementation and that the workshop infuse Change Management activities to ensure effective buy-in.</p> <p>13. Noting that decision-making entails a process of conceiving conclusions on alternative choices in the quest to achieve predetermined objectives within the constraints of allocated resources. Decision making is an involved process encompassing "issue-framing/understanding or issues", intelligence-gathering/collation of reliable information, deducing conclusions based on the collated information and operational experiences. Much emphasis is placed on "Intelligence-gathering" because the lack of accurate and/or credible information poses has an adverse effect on decision-making (Schoemaker, Russo, 2017).</p> <p>14. Against this background, the Audit Committee recommends that the Accounting Officer ensure that adequate standard reporting templates be developed and implemented to preservation the credibility of performance information for effective monitoring and evaluation of waste management activities.</p> <p>15. That the Accounting Officer improves the reporting system within the Waste Management Unit, and that the following be noted in the quest to ensure quality performance reporting:</p> <ul style="list-style-type: none"> <li>• Nature of Waste Management Operations,</li> <li>• Strategic indicators and targets for Waste Management reporting,</li> <li>• The types of information to be reported on, including waste collection backlogs,</li> <li>• Sources of information to generate the information,</li> <li>• Frequency of generating and reporting such information (daily, weekly, monthly, quarterly, bi-annually and annually),</li> <li>• Templates to be utilized to collate and package such information,</li> <li>• Officials at different levels to implement the reporting templates (i.e. drivers, foreman, supervisors, operational managers, managers and senior managers).</li> </ul> <p>16. That the recommended reporting system also find expression in the Waste Management Policy for effective enforcement and Consequence Management.</p> <p>17. That the Policy be workshopped to all employees for effective implementation.</p> <p>18. That the Accounting Officer ensure that Waste Management Fleet drivers and operating staff undergo training and/or periodic refresher assessments on the compactor truck operating manual and vehicle and equipment maintenance and safety checklist to reduce the number of faults due to negligence.</p> <p>19. That the Accounting Officer ensure that a Cost versus Benefit Analysis between Insourcing of the repairs and maintenance and purchasing the vehicles and trucks be performed, together with a Maintenance Plan. In this regard, the services of an expert be enlisted to perform the Study to depict Advantages and Disadvantages (financial and non-financial) of</p>



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	<p>both perspectives to inform Management and Council decision-making on the most viable option.</p> <p>20. That where the choice is to continue insourcing the repair and maintenance activity, the Accounting Officer and Council consider developing a comprehensive preventative long-term Waste Management Fleet Maintenance and Capital Replacement Plans (i.e. covering a terminal period of 5 years) to minimise and/or avert unreasonable frequent breakdowns and that the Working Capital injection take into account the already exorbitant spending on overtime, which could be minimized if the trucks and vehicles are maintained well and /or repaired timeously for reinstatement into operations.</p> <p>21. That the Accounting Officer ensure that an investigation into the High and Frequent Breakages on Waste Management trucks and vehicles, and where necessary, consequence management be instituted accordingly on officials responsible including those responsible for dereliction of duty, and that the Tracker Report serve as an appropriate premise to inform instigation of the recommended investigation.</p> <p>22. That the Accounting Officer ensure that an audit on the State of the Waste Management Support Functions (Fleet Management and Mechanical workshop) be performed to achieve integrated solutions to the noted shared inefficiencies.</p> <p>23. In general, it be noted that maintenance encompasses a combination of all technical and administrative actions, including supervision, which ensures that an asset or system functions optimally as intended. Maintenance involves a collection/combination of catalyst maintenance actions, i.e. repairing, replacing, overhauling, inspecting, servicing, adjusting, testing, measuring and detecting faults to avert failure disruption in operations). Structured and resourced maintenance minimizes failure and prolongs the life span of an asset (Kamaruddin, et, al. 2017). In this context, it is recommended as follows:</p> <p>24. That the Accounting Officer ensure that a Cost versus Benefit Analysis between insourcing of the Repairs and Maintenance and the Purchasing of the vehicles and trucks together with a Maintenance Plan. In this regard, the services of an expert should be enlisted to perform the study to depict advantages and disadvantages (financial and non-financial) of both perspectives to inform management and council decision-making on the most viable option.</p> <p>25. That where the choice is to continue insourcing the repair and maintenance activity, the Accounting Officer develop a comprehensive preventative long-term Waste Management Fleet Maintenance and Capital Replacement Plans for Council approval and adoption (i.e. covering a terminal period of 5 years) to minimise and/or avert unreasonable frequent breakdowns; and that the Working Capital Injection take into account the already exorbitant spending on overtime, which could be minimized if the trucks and vehicles are maintained well and /or repaired timeously for reinstatement into operations.</p> <p>26. Thus, the Accounting Officer ensure that the Comprehensive Preventative Maintenance Plan must inform the budget process for maintenance and repairs as part of the operational budget.</p> <p>27. That the Accounting Officer ensure that an Internal Control Framework be developed to map out the Waste Management Unit's value-chain processes and integrating the various roles and contributions to deliver efficient, economical and effective waste management services, with the Value-Chain process taking the following factors into cognizance: -</p> <ul style="list-style-type: none"> <li>• Definition of key functions with Waste Management in line with the IWMP,</li> <li>• Waste Management Planning and coordination of capabilities (financial and non-financial resources)</li> </ul>

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	<ul style="list-style-type: none"> <li>Waste Collection Scheduling, implementation, monitoring and reporting</li> <li>Utilization and maintenance of vehicles and / or trucks (whether in house on outsourced),</li> <li>Cost minimization and revenue maximization (cost-centre model) and Value preservation (impact analysis).</li> </ul> <p>28. That once developed, the IC Framework be workshopped to all staff for effective implementation and accountability.</p> <p>29. That the Comprehensive Preventative Maintenance Plan must inform the budget process for maintenance and repairs as part of the operational budget along with the effectiveness of human capital management is measured by, inter-alia, the number of positions filled in the organizational structure and the turnaround time taken to fill vacant positions (Patrick and Mazhar, 2021).</p> <p>30. That the Accounting Officer ensure that adequate measures (human capital) be in place for the Waste Management Unit to discharge its responsibilities efficiently and effectively, including the prioritization of requisite human resources for the Unit to thrive. To this extent, the Human Capital/talent Management Plan to clearly outline the milestones with respect to enlisting human capital, the related processes and timelines to ensure that the required resources (skills and competencies) be in place.</p> <p>31. That the population of the Organogram/filling of vacant and budgeted positions in the approved Organisational Structure be translated into an indicator to be assigned to the Deputy Municipal Manager: Corporate Services and Senior Manager: Human Resources Management to ensure effective implementation of the talent/human capital recruitment plan of the municipality (the principle of "What is Measured gets Done" holds through).</p> <p>32. That the Accounting Officer in conjunction with the Chief Financial Officer committee additional financial resources for the appointment personnel by redirecting the overtime spend towards appointing permanent employees in the Waste Management Unit, it being noted that this would be a wise move to curb excessive overtime cost whilst ensuring the Return on Investment (ROI).</p> <p>33. That the Accounting Officer ensure that a Determination Investigation undertaken with respect to the alleged/possible dereliction of duty by some officials involved in the recruitment and placement processes within the Municipality, and where necessary, Consequence Management must be instigated.</p> <p>34. That the Accounting Officer review the current Call Centre to ensure the integration of the Waste Management Unit into the Central Call Centre System of the Municipality.</p> <p>35. That the Accounting Officer ensure that a Standard Operating Procedure Manual (SOP) be developed for the efficient and effective administration of customer complaints related to Waste Management.</p> <p>36. That based on the Customer Care Policy, the Accounting Officer must ensure that the Call Centre Unit generate a monthly, quarterly, bi-annual and annual reports with respect to the efficiency with which complaints are administered congruent to the Customer Care Charter.</p> <p>37. That the Accounting Officer ensure that comprehensive Customer Satisfaction Survey that includes all categories of service delivery provided by the Municipality be developed in</p>



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	<p>order to gain valuable insights on perceptions of customers with respect to service delivery, and thereafter initiate strategies that will improve services and governance of Waste Management services.</p> <p>38. That the Accounting Officer should expedite the approval of the Waste Management Recycling Program to minimise environmental damage, conserve resources, and promote a sustainable future for the community of Msunduzi.</p> <p>39. That where necessary, the Accounting Officer ensure that the Customer Service Charter is aligned to the current business processes, related regulations and best practices.</p> <p>40. That the Accounting Officer, in conjunction with the Chief Financial Officer ensure that measures be instituted for effective and efficient billing and collection of monies due to the municipality.</p> <p>41. That the Accounting Officer establish a joint effort between the Revenue and Waste Management Business Units to establish standard processes to ensure the timeous identification and correction of inconsistencies in customer billings for Waste Management Services.</p> <p>42. That the Accounting Officer ensure that the Deputy Municipal Manager: Community Services in conjunction with the Senior Manager: Waste Management prepare an audit action plan for the findings addressed in this report and submit it to the Audit Committee and Community Services Portfolio Committee.</p> <p>43. That the Deputy Municipal Manager: Community Services and the Senior Manager: Waste Management further update the audit action plan referred to in Item 42 above on quarterly basis for submission the Audit Committee and Community Services Portfolio Committee.</p> <p>15. <b><u>FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF PERFORMANCE INFORMATION MID-TERM FOR 2022/2023 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That consideration of the item on the <b>Final Internal Audit Report on the Audit of Performance Information Mid-Term for 2022/2023 Financial Year</b> be <b>WITHDRAWN</b> from the current agenda.</p> <p>16. <b><u>INFORMATION COMMUNICATION TECHNOLOGY (ICT) AUDIT ACTION PLAN PROGRESS: 2022/2023 FINANCIAL YEAR (REF:3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 5 March 2024 by the Deputy Municipal Manager: Corporate Services Status of the Information Communication Technology (ICT) Unit Auditor General AG Action Plan be NOTED.</p> <p>17. <b><u>CORPORATE SERVICES: LEGAL AUDIT ACTION PLAN PROGRESS: 2021/2022 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 29 February 2024 by the Deputy Municipal Manager: Corporate Services on <b>progress made in providing Legal Support to the action plans of business units</b></p>



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	<p>to address findings for the 2021/2022 Financial Year be NOTED.</p> <p>18. <b><u>CORPORATE SERVICES: LEGAL AUDIT ACTION PLAN PROGRESS: 2022/2023 FINANCIAL YEAR (REF: 3.10.1.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 29 February 2024 by the Deputy Municipal Manager: Corporate Services on <b>progress made in providing Legal Support to the action plans of business units to address findings</b> for the 2022/2023 Financial Year be NOTED.</p> <p>19. <b><u>INFORMATION COMMUNICATIONS TECHNOLOGY (ICT) OPERATIONAL AND PROJECTS REPORT: JANUARY 2024 TO MARCH 2024 (REF: 2.2.3.2.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 16 April 2024 by the Deputy Municipal Manager: Corporate Services on <b>the various monthly operations and compliance matters undertaken by the Information Communication Technology (ICT) Units during the months of January 2024 to March 2024</b> be NOTED.</p> <p>20. <b><u>BUDGET AND TREASURY: REPORT ON MONTH-END DISCIPLINE: JANUARY 2024 (REF: 14.3.2)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 9 February 2024 by the Chief Financial Officer on the <b>Month-end Discipline for the month ending January 2024</b> be NOTED.</p> <p>21. <b><u>REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE DUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR DECEMBER 2023 (REF: 3.3.1.2.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress the progress on the Action Plan to address the <b>Overstatement of Revenue due to technical errors on the meters resulting in over billing of debtors for December 2024</b> as contained in the report dated 14 March 2024 by the Municipal Manager (Acting) be NOTED.</p> <p>22. <b><u>REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE DUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR JANUARY 2024 (REF: 3.3.1.2.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress the progress on the Action Plan to address the <b>Overstatement of Revenue due to technical errors on the meters resulting in over billing of debtors for January 2024</b> as contained in the report dated 14 March 2024 by the Municipal Manager (Acting) be NOTED.</p> <p>23. <b><u>REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE DUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR FEBRUARY 2024 (REF: 3.3.1.2.1)</u></b></p>

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	<p style="text-align: center;"><b>RESOLVED</b></p> <p>That the progress the progress on the Action Plan to address the <b>Overstatement of Revenue due to technical errors on the meters resulting in over billing of debtors for February 2024</b> as contained in the report dated 14 March 2024 by the Municipal Manager (Acting) be NOTED.</p> <p>24. <b><u>CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER (REF: 3.10.1)</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 15 April 2024 by the Municipal Manager for the month of March 2024, be NOTED.</p> <p>25. <b><u>SUMMARY OF AUDIT COMMITTEE URGENT OUTSTANDING MATTERS</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Summary of Urgent Audit Committee Outstanding Matters as of 27 December 2023 by the Corporate Services Business Unit be NOTED.</p> <p>26. <b><u>OUTSTANDING MATTERS THAT REQUIRE CLOSE UP REPORTS</u></b></p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Audit Committee Outstanding Matters report dated 8 August 2023 by the Corporate Services Business Unit be NOTED.</p> <p><b><u>CONFIDENTIAL: NOT FOR PUBLICATION</u></b></p> <p>27. <b><u>CONFIRMATION OF CONFIDENTIAL MINUTES</u></b></p> <p>Minutes of <i>confidential</i> meeting held on 20 February 2024.</p> <p>28. <b><u>MATTERS ARISING FROM PREVIOUS MINUTES OF MEETING</u></b></p> <p>29. <b><u>CORPORATE SERVICES: SKILLS AUDIT IMPLEMENTATION PLAN: BUSINESS UNIT REPORTS (REF: 3.4.5)</u></b></p> <p>Report dated 28 February 2024 by the Deputy Municipal Manager: Corporate Services.</p> <p>30. <b><u>REPORT ON THE PROGRESS ON FORENSIC INVESTIGATIONS, CRIMINAL INVESTIGATIONS AND PROSECUTIONS INTO ALLEGATIONS OF FRAUD, CORRUPTION, THEFT, ETC. FOR QUARTER ENDING 31 MARCH 2023 (REF: 3.10.1.1)</u></b></p> <p>Report dated 19 April 2024 by the Forensic Investigator.</p> <p>31. <b><u>FORENSIC INVESTIGATION INTO THE LOSS OF REVENUE THROUGH SALE AND DISPOSAL OF STANDING TIMBER CONTRACT WITH INZAMA CONTRACTORS (PTY) LTD:</u></b></p>

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	<p><b><u>SCM 47 OF 16/17 IN FORESTRY AS IDENTIFIED BY THE AUDITOR GENERAL- SUSTAINABLE DEVELOPMENT AND CITY ENTITIES (REF: 3.10.1.1)</u></b></p> <p>Report dated 18 April 2024 by the Forensic Investigator (Ref: FI-28/2020-21).</p> <p>32. <b><u>FORENSIC INVESTIGATION INTO THE REPORTED SUBMISSION OF ALLEGEDLY FORGED LOGBOOK BY YABANATHI PROJECTS IN RESPONSE TO INVITATION TO TENDER FOR SCM 42 AND SCM 41 OF 20/21 (REF: 3.10.1.1)</u></b></p> <p>Report dated 17 April 2024 by the Forensic Investigator (Ref: FI-21/2022-23).</p>
25 June 2024	<p>5. <b>ENGAGEMENT LETTER AND AUDIT STRATEGY BY THE AUDITOR GENERAL-SOUTH AFRICA (AGSA)</b></p> <p>(i) Engagement Letter dated 19 June 2024 by the Business Leader (Auditor General-South Africa).</p> <p>(ii) Audit Strategy dated as of 30 June by the Auditor General-South Africa. (Item 6 on the agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That the Engagement Letter dated 19 June 2024 by the Business Leader (Auditor General-South Africa) be NOTED.</p> <p>(b) That the Audit Strategy dated as of 30 June by the Auditor General-South Africa be NOTED.</p> <p>6. <b>FINAL INTERNAL AUDIT REPORT OF THE PIETERMARITZBURG AIRPORT: SUSTAINABLE DEVELOPMENT AND CITY ENTERPRISES (REF: 3.10.1.1)</b></p> <p>Report dated 6 May 2024 by the Chief Audit Executive (Ref: A7 of 2023/2024). (Page 19 of agenda)</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the Final Internal Audit report on Pietermaritzburg Airport: Sustainable Development and City Enterprises report dated 6 May 2024 by the Chief Audit Executive (Ref: A7 of 2023/2024) be APPROVED and that the Municipal Manager (Acting) ensure the implementation of the following:</p> <p>-</p> <p>1. That the Airport Manager and Safety Officer ensure that:</p> <p>1.1 All airport firefighters must have a valid First-Aid Level 3 certificate at all times.</p> <p>1.2 At least 2 of the firefighters per watch must have a valid PARTAC license at all times.</p> <p>1.3 All training records are properly kept and made available for audit purposes.</p> <p>1.4 Procurement process to begin prior to certificate/license expiry date.</p> <p>1.5 All permits issued are included in the confirmation letter.</p> <p>1.6 All application forms for permits issued are properly filed.</p> <p>1.7 Airport Manager and Security Supervisor should communicate the deficiencies noted to Reshebile Aviation and Protection Services being the outsourced security service provider of the Airport.</p> <p>1.8 That should conduct a random inspection on the ad-hoc visitor permit file to ensure permits issued</p>



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	<p>were supported by a duly completed and signed briefing declaration.</p> <p>2. The Airport Manager should ensure that:</p> <p>2.1 An investigation is conducted internally to quantify landing fees not billed to Airlink and such amount is collected.</p> <p>2.2 There is effective supervisory control in ensuring landing fees are calculated and billed accurately.</p> <p>2.3 There is a systematic way to record invoices, e.g. in sequential number, no duplicate number, etc.</p> <p>2.4 There is effective supervisory control in ensuring invoices issued accurately.</p> <p>2.5 Only Council approved tariffs are used.</p> <p>2.6 There is effective supervisory control in ensuring revenue fee calculated and billed accurately.</p> <p>2.7 There is effective supervisory control in ensuring rentals charged to Airport's tenants are as per Tenant's Spreadsheet and annual escalation is calculated accurately.</p> <p>2.8 Strengthen the supervisory control in ensuring invoices are raised based on accurate and complete records.</p> <p>2.9 Consider alternatives to ensure that all non-scheduled/charter flights information are recorded in order to issue accurate invoices.</p> <p>2.10 Investigate discrepancies noted and communicate conclusion thereof to both ATNS and Airlink.</p> <p>2.11 Through Supply Chain Management, conduct supplier performance assessment of ATNS.</p> <p>2.12 Communicate the deficiencies noted to Real Estate Unit.</p> <p>2.13 The Real Estate Unit should ensure that there is a valid lease agreement for all Airport's Tenants.</p> <p>2.14 The Real Estate Unit should conduct an exercise to update all lease agreements to reflect latest and accurate information.</p> <p>2.15 The Real Estate Unit should consider all rental charged to Airport's tenants are consistent and market comparable.</p> <p>2.16 Exceptions identified to be resolved and communicated to Asset Management Unit so that FAR can be updated.</p> <p>2.17 Recommendation is made to Asset Management to conduct a full asset verification at the Airport.</p> <p>2.18 Assets are not moved around to uphold accountability by asset custodians.</p> <p><b>7. FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF THE PORTFOLIO OF EVIDENCE FOR THE FINANCIAL RECOVERY PLAN: QUARTER 1 OF 2023/2024 (REF: 3.10.1.1)</b></p> <p>Report dated 5 June 2024 Chief Audit Executive (Ref: A5 of 2023/2024). (Page 105 of agenda)</p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the Final Internal Audit report on the Audit of the Portfolio of Evidence for the Financial Recovery Plan for Quarter 1 of 2023/24 as contained in the Report dated 5 June 2024 Chief Audit Executive (Ref: A5 of 2023/2024) be APPROVED and that the Municipal Manager ensure the implementation of the following: -</p> <p>1. The Workstream leader for Pillar 1 ensures that: -</p> <p>1.1 The Portfolio of Evidence submitted to the National Treasury Municipal Financial Recovery Service (NT MFRS) is appropriately verified to be accurate, valid, sufficient, and relevant for the completed/achieved or in progress.</p> <p>1.2 Activities reported as completed/achieved and in progress be verified against the supporting portfolio of evidence.</p>

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	<p>2. The Deputy Municipal Managers for Pillar 1 ensure that: -</p> <p>2.1 There be cooperation by the process owners in the submission and verification of the Portfolio of Evidence.</p> <p>2.2 The Portfolio of Evidence submitted to support the progress made as recorded in the Financial Recovery Plan Tool, be adequately reviewed for accuracy, validity, sufficiency, and relevance.</p> <p>2.3 There be a supporting Portfolio of Evidence for the completed activities or in progress activities.</p> <p>2.4 The Portfolio of Evidence be submitted in a timely manner to the workstream champions.</p> <p>2.5 The Portfolio of Evidence submitted to the workstream champions be appropriately verified to be accurate, valid, sufficient, and relevant for the completed/achieved or in progress.</p> <p>2.6 Activities reported as completed/achieved and in progress be verified against the supporting Portfolio of Evidence.</p> <p><b>8. REPORT TO THE AUDIT COMMITTEE ON THE STATUS UPDATE ON THE IMPLEMENTATION OF THE 2023/2024 ANNUAL AUDIT PLAN (REF:3.10.1.1)</b></p> <p>Report dated 10 June 2024 by the Chief Audit Executive (Ref: SU No.6 of 2023/24). (Page 127 of agenda)</p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the Status of the Implementation of the Annual Internal Audit Plan for the First, Second and Third quarter of 2023/2024 Financial Year and the challenges facing the Internal Audit Unit.</p> <p>(b) That the proposed changes to the Annual Audit Plan be APPROVED.</p> <p><b>9. FINAL INTERNAL AUDIT REPORT ON THE AUDIT OF PERFORMANCE INFORMATION: MID-TERM 2023/2024 FINANCIAL YEAR (REF: 3.10.1.1)</b></p> <p>Report dated 10 June 2024 by the Chief Audit Executive (Ref: AoPI 4 of 2023/2024).</p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the findings around the Final Internal Audit report on the Audit of Performance Information Mid-Term for the 2023/2024 Financial Year be APPROVED and that the Municipal Manager ensure the implementation of the following: -</p> <p>(a) Every quarterly report must be cross-referenced to the portfolio of evidence file to ensure that reported performance is adequately supported.</p> <p>(b) Deputy Municipal Managers when assessing Senior Managers verify that all portfolio of evidence has been submitted and placed on file.</p> <p>(c) Deputy Municipal Managers ensure that there is sufficient evidence to support achieved targets reported.</p> <p>(d) Consequence Management be enforced in instances where the achievement of targets is not supported by adequate evidence.</p> <p>(e) Reported achievements relating to targets should be assessed by Management against portfolio of evidence to ensure that the reported performance is accurate, valid and reliable.</p> <p>(f) The quarterly departmental reports be signed as evidence of review for completeness and</p>

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	<p>accuracy.</p> <p>(g) Consequence Management be enforced in instances where there is a lack of evidence of review of Portfolio of Evidence files.</p> <p>(h) The quarterly targets should be specific, for example where a target is a report submission; it should indicate whom the report will be submitted to.</p> <p>(i) The corrective measures should be documented, and they should indicate action that will be taken to address the non-achievement or partial achievement.</p> <p>(j) Indicators should be documented on the Service Delivery Budget Implementation Plan.</p> <p>(k) The actual performance dates be aligned with the target dates.</p> <p>(l) The actual performance reported align with the actual rating/score.</p> <p>(m) Performance agreements be prepared and approved by Management in terms of the approved Performance Management Policy.</p> <p>(n) Performance assessments be facilitated and performed at the end of each quarter by management and</p> <p>(o) Controls be implemented to ensure compliance with the above.</p> <p><b>10. STATUS REPORT ON THE IMPLEMENTATION OF RISK MANAGEMENT PLAN FOR THE 2023/2024 FINANCIAL YEAR (REF: 3.10.2.5)</b></p> <p>Report dated 30 May 2024 incorporating recommendations of the Risk Management Committee. (Page 259 of the agenda)</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>(a) That the Audit Committee exercise their oversight role as stipulated in the Risk Management Policy.</p> <p>(b) That the proposed amendments in the Risk Management Plan for the 2023/2024 Financial Year as contained in the report dated 30 May 2024 by the Risk Management Committee, be APPROVED.</p> <p>(c) That the Accounting Officer make the relevant arrangements to ensure that the Risk Management Unit is assisted with the necessary resources to operate optimally.</p> <p><b>11. REPORT ON THE 3RD QUARTER ACTIVITIES OF THE RISK MANAGEMENT UNIT (REF: 3.10.2.5)</b></p> <p>Report dated 6 May 2024 incorporating recommendations by Municipal Manager (Acting) (Extended Manco).</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Report dated 6 May 2024 incorporating recommendations by Municipal Manager (Acting) (Extended Manco) on the 3rd Quarter Activities of the Risk Management Unit be NOTED.</p> <p><b>12. ICT AUDIT ACTION PLAN PROGRESS: 2021/2022 FINANCIAL YEAR (REF: 3.10.1.1)</b></p> <p style="text-align: center;"><b>RESOLVED</b></p>



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	<p>That the report dated 3 May 2024 by the Deputy Municipal Manager: Corporate Services on the ICT Audit Action Plan Progress for the 2021/2022 Financial Year be NOTED.</p> <p><b>13. ICT AUDIT ACTION PLAN PROGRESS: 2021/2022 FINANCIAL YEAR (REF: 3.10.1.1)</b></p> <p><b>RESOLVED</b></p> <p>That the report dated 7 June 2024 by the Deputy Municipal Manager: Corporate Services on the ICT Audit Action Plan Progress for the 2021/2022 Financial Year be NOTED.</p> <p><b>14. ICT AUDIT ACTION PLAN PROGRESS: 2022/2023 FINANCIAL YEAR (REF:3.10.1.1)</b></p> <p>Report dated 3 May 2024 by the Deputy Municipal Manager: Corporate Services. (Page 290 of the agenda)</p> <p><b>RESOLVED</b></p> <p>That the report dated 3 May 2024 by the Deputy Municipal Manager: Corporate Services on the ICT Audit Action Plan Progress for the 2022/2023 Financial Year be noted.</p> <p><b>15. ICT AUDIT ACTION PLAN PROGRESS: 2022/2023 FINANCIAL YEAR (REF:3.10.1.1)</b></p> <p>Report dated 7 June 2024 by the Deputy Municipal Manager: Corporate Services. (Page 294 of the agenda)</p> <p><b>RESOLVED</b></p> <p>That the report dated 7 June 2024 by the Deputy Municipal Manager: Corporate Services on the ICT Audit Action Plan Progress for the 2022/2023 Financial Year be NOTED.</p> <p><b>16. HUMAN RESOURCES ACTION PLAN PROGRESS REPORT UPDATE: 2022/2023 FINANCIAL YEAR (REF:4. R)</b></p> <p>Report dated 3 May 2024 by the Deputy Municipal Manager. (Page 304 of the agenda)</p> <p><b>RESOLVED</b></p> <p>That the report dated 3 May 2024 by the Deputy Municipal Manager: Corporate Services on the Human Resources Action Plan for the 2022/2023 Financial Year be NOTED.</p> <p><b>17. HUMAN RESOURCES ACTION PLAN PROGRESS REPORT UPDATE: 2022/2023 FINANCIAL YEAR (REF:4. R)</b></p> <p>Report dated 5 June 2024 by the Deputy Municipal Manager. (Page 308 of the agenda)</p> <p><b>RESOLVED</b></p> <p>That the report dated 5 June 2024 by the Deputy Municipal Manager: Corporate Services on the Human Resources Action Plan for the 2022/2023 Financial Year be NOTED.</p> <p><b>18. HUMAN RESOURCES ACTION PLAN PROGRESS REPORT UPDATE: 2021/2022 FINANCIAL YEAR (REF:4. R)</b></p> <p>Report dated 3 May 2024 by the Deputy Municipal Manager. (Page 312 of the agenda)</p>

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	<p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 3 May 2024 by the Deputy Municipal Manager: Corporate Services on the Human Resources Action Plan for the 2021/2022 Financial Year be NOTED.</p> <p><b>19. HUMAN RESOURCES ACTION PLAN PROGRESS REPORT UPDATE: 2021/2022 FINANCIAL YEAR (REF:4. R)</b></p> <p>Report dated 5 June 2024 by the Deputy Municipal Manager. (Page 316 of the agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 5 June 2024 by the Deputy Municipal Manager: Corporate Services on the Human Resources Action Plan for the 2021/2022 Financial Year be NOTED.</p> <p><b>20. LEGAL SERVICES: AUDIT ACTION PLAN PROGRESS (REF: 14.2)</b></p> <p>Report dated 4 June 2024 by the Senior Manager: Legal Services (Acting). (Page 320 of the agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 4 June 2024 by the Deputy Municipal Manager: Corporate Services on the Legal Services Action Plan for the 2022/2023 Financial Year be NOTED.</p> <p><b>21. REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE DUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR MARCH 2024 (REF: 3.3.1.2.1)</b></p> <p>Report dated 8 May 2024 by the Municipal Manager (Acting). (Page 325 of the agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 8 May 2024 by the Municipal Manager (Acting) on the Action Plan to Address the Overstatement of Revenue due to Technical Errors on the meters resulting in over billing of debtors for March 2024 be NOTED.</p> <p><b>22. REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE DUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR APRIL 2024 (REF: 3.3.1.2.1)</b></p> <p>Report dated 8 May 2024 by the Municipal Manager (Acting) (Page 342 of the agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 8 May 2024 by the Municipal Manager (Acting) on the Action Plan to Address the Overstatement of Revenue due to Technical Errors on the meters resulting in over billing of debtors for April 2024 be NOTED.</p> <p><b>23. QUARTER 3 (JANUARY 2024 TO MARCH 2024): PROGRESS ON THE 2023/2024 SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN (SDBIP) (REF:10.4.11)</b></p>

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	<p>Report dated 23 May 2024 by the Senior Manager: Strategic Planning. (Circulated separately on the Audit Committee agenda link)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Quarter 3 (January 2024 to March 2024) Progress on the 2023/2024 Service Delivery and Budget Implementation Plan (SBIP) as contained in the report dated 23 May 2024 by the Senior Manager: Strategic Planning be NOTED.</p> <p><b>24. IMPLEMENTATION OF THE FINANCIAL RECOVERY PLAN FOR MARCH 2024 (REF: 3.7.1/23/24)</b></p> <p>Report dated 14 May 2024 by the Municipal Manager (Acting). (Circulated separately on the Audit Committee agenda link)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Implementation of the Financial Recovery Plan (FRP) for March 2024 as contained in the report dated 14 May 2024 by the Municipal Manager (Acting) be NOTED.</p> <p><b>25. CONSOLIDATED REPORT BY THE MUNICIPAL MANAGER (REF: 3.10.1)</b></p> <p>Report dated 19 June 2024 by the Municipal Manager.</p> <p>(Item 26 on agenda circulated on the Audit Committee Agenda Link).</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the consolidated report dated 19 June 2024 by the Municipal Manager for the month of May 2024, be NOTED.</p> <p><b>26. SUMMARY OF AUDIT COMMITTEE URGENT OUTSTANDING MATTERS</b></p> <p>Scheduled updated as of 27 December 2023 by Corporate Services Business Unit. (Circulated separately on the Audit Committee Agenda Link)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Summary of Urgent Audit Committee Outstanding Matters as of 27 December 2023 by the Corporate Services Business Unit be NOTED.</p> <p><b>27. OUTSTANDING MATTERS THAT REQUIRE CLOSE UP REPORTS</b></p> <p>Report dated 8 August 2023 by the Corporate Services Business Unit. (Circulated separately on the Audit Committee Agenda Link)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the Audit Committee Outstanding Matters report dated 8 August 2023 by the Corporate Services Business Unit be NOTED.</p> <p><b>28. URGENT: REPORT ON THE AUDIT OF ADVERTISING AN SIGNAGE BUILDING CONTROL SUB-UNIT: UPDATE ON THE AUDIT ACTION PLAN TO ADDRESS INTERNAL AUDIT FINDINGS ON THE ADVERTISING SIGNING CONTROL SUB-UNIT (REF: 3.8.2.3)</b></p>



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	<p>Report dated 6 June 2024 by the Senior Manager: Planning and Environment (Ref:07/2022/23). (Page 363 of agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>(a) That the interventions put in place to deal with the Signage related findings as raised in the Internal Audit Report during the 2023/2024 Auditing of the Signage and Building Control Section and update on the current Audit Action Plan items put forward by the business unit as a whole, be NOTED and be confirmed accordingly by the Internal Audit Unit.</p> <p>(b) That the progress made in respect of the Signage in addressing the Audit Findings of the year ending June 2024 and corrective measures being implemented to mitigate the risk of repeated findings for the signage processes, be NOTED and be confirmed accordingly by the Internal Audit Unit.</p> <p><b>29. REMEDIAL REPORT ON WASTE MANAGEMENT AND LANDFILL SITE: ACTION PLAN (REF: 18.1.R)</b></p> <p>Report dated 12 June 2024 by the Senior Manager: Waste Management (Acting). (Page 432 of agenda)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 12 June 2024 by the Senior Manager: Waste Management (Acting) in respect of the Action Plan for the Waste Management and Landfill Site be NOTED and be referred to the Municipal Manager (Acting) for further consideration of recommendations 7.2 to 7.4 accordingly.</p> <p><b>30. THREE YEAR ROLLING AUDIT PLAN FOR 2024/25, 2025/26 &amp; 2026/27 FINANCIAL YEARS AND ANNUAL AUDIT PLAN FOR 2024/25</b></p> <p>Report dated 10 June 2024 by the Chief Audit Executive (Ref:P No.1 of 2024/25) (Page 1 of Committee Circular No.72 of 2024)</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the Three-year Rolling Audit Plan for 2024/25, 2025/26 and 2026/27 financial years and the Internal Audit Plan for the 2024/25 financial year as set out in the report dated 10 June 2024 by the Chief Audit Executive (Ref: P No.1 of 2024/25) be APPROVED.</p> <p><b>31. REPORT ON MONTH-END DISCIPLINE: APRIL 2024 (REF:3.7.1 (23/24))</b></p> <p>Report dated 3 June 2024 by the Chief Financial Officer. (Page 30 of Committee Circular No. 72 of 2024)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 3 June 2024 by the Chief Financial Officer on the Month-End Discipline Procedures for April 2024 be NOTED.</p> <p><b>32. REPORT ON MONTH-END DISCIPLINE: MAY 2024 (REF:3.7.1 (23/24))</b></p> <p>Report dated 14 June 2024 by the Chief Financial Officer. (Submitted for noting).</p> <p>(Page 58 of Committee Circular No. 72 of 2024)</p>

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	<p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 14 June 2024 by the Chief Financial Officer on the Month-End Discipline Procedures for May 2024 be NOTED.</p> <p><b>33. REPORT ON THE ACTION PLAN TO ADDRESS THE OVERSTATEMENT OF REVENUE TO TECHNICAL ERRORS ON THE METERS RESULTING IN OVER BILLING OF DEBTORS FOR MAY 2024 (REF: 3.3.1.1.1)</b></p> <p>Report dated 10 June 2024 by the Municipal Manager (Acting). (Submitted for noting).</p> <p>(Page 87 of Committee Circular No. 72 of 2024)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report dated 10 June 2024 by the Municipal Manager (Acting) on the Action Plan to Address the Overstatement of Revenue due to Technical Errors on the meters resulting in over billing of debtors for May 2024 be NOTED.</p> <p><b>34. OUTSTANDING REPORT: STATUS OF INTERNAL AUDIT RECOMMENDATIONS ON THE FINAL INTERNAL AUDIT REPORT ON DISASTER MANAGEMENT (ANNEXURE AI (REF: 3.10.1.1})</b></p> <p>Report dated 18 June 2024 by the Deputy Municipal Manager: Community Services (Acting). (Page 112 of Committee Circular No. 72 of 2024)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the status report on Internal Audit Recommendation of the Final Internal Audit Report on Disaster Management in the report dated 18 June 2024 by the by the Deputy Municipal Manager: Community Services (Acting) be NOTED and be verified by the Internal Audit Unit accordingly.</p> <p><b>35. QUARTER 3 RISK MANAGEMENT COMMITTEE REPORT 2023/2024 FINANCIAL YEAR (REF: 3.7.1/2023/2024)</b></p> <p>Report dated 18 June 2024 by the Chairperson of the Risk Management Committee. (Page 122 of Committee Circular No. 72 of 2024)</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the report 18 June 2024 by the Chairperson of the Risk Management Committee on the Quarter 3 Risk Management Committee Report for the 2023/2024 Financial Year be NOTED.</p> <p><b>36. AUDIT COMMITTEE ANNUAL PLAN AND CALENDAR OF ACTIVITIES FOR THE 2024/2025 FINANCIAL YEAR (REF: 3.10.1.1I</b></p> <p>Report dated 18 June 2024 by the Chief Audit Executive. (Circulated separately on the Audit Committee agenda link)</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That the Audit Committee Annual Plan and the Calendar of Activities for the 2024/2025 financial year as contained in the report dated 18 June 2024 by the Chief Audit Executive, be APPROVED.</p> <p><b>CONFIDENTIAL: NOT FOR PUBLICATION</b></p>

Municipal Audit Committee Recommendations	
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	<p><b>37. CONFIRMATION OF CONFIDENTIAL MINUTES</b></p> <p>Minutes of confidential meeting held on 23 April 2024. (Page 1 of Confidential Committee Circular No. 32 of 2024) It was</p> <p style="text-align: center;"><b>RESOLVED</b></p> <p>That the confidential minutes of the Audit Committee meeting held on 23 April 2024 be CONFIRMED.</p> <p><b>CONFIDENTIAL: NOT FOR PUBLICATION</b></p> <p><b>38. FORENSIC INVESTIGATION INTO ALLEGATIONS OF FRAUDULENT FUNDS TRANSFERS FROM MSUNDUZI MUNICIPAL PAYROLL ACCOUNTS IN RESPECT OF THE DECEASED INTO THIRD PARTY CAPITTEC BANK ACCOUNTS BY THE PAYROLL OFFICER: MS NOMZAMO PRECIOUS TSHABALALA: PAY NUMBER: 1207300: ID NO: 8704010769080 BETWEEN SEPTEMBER 2021 AND MAY 2022: BUDGET AND TREASURY OFFICE (REF: 3.10.1.1}</b></p> <p>Report dated 8 May 2024 by the Chief Audit Executive (Ref: FI-3/2022/23). (Page 6 of Confidential Committee Circular No. 32 of 2024)</p> <p>Duplication on (Page 1 of Confidential Committee Circular No. 33 of 2024)</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That disciplinary proceedings be instituted against Ms. Nomzamo Precious Tshabalala within a period of ninety (90) days in terms of Schedule 2 of the Municipal Systems Act, Act 32 of 2000 (As amended), Code of Conduct for Municipal Staff members read with read with Disciplinary Procedure Code Collective Agreement issued by South African Local Government Bargaining Council and Section 78 and 171(3) of the MFMA for breach of the following as set out in the report dated 8 May 2024 by the Chief Audit Executive (Ref:FI-3/2022/23) be approved and that the Municipal Manager (Acting) ensure the implementation of the following:-</p> <ol style="list-style-type: none"> <li>1. General Conduct <ol style="list-style-type: none"> <li>1.1 Section 2 (a) in that she did not loyally execute the lawful polices of the municipal council.</li> <li>1.2 Section 2 (b) in that she did not perform the functions of office in good faith, diligently, honestly and in transparent manner.</li> <li>1.3 Section 2 (d) in that she did not act in the best interest of the municipality and in such a way that the credibility and integrity of the municipality are not compromised.</li> </ol> </li> <li>2. Commitment to serving the public interest <ol style="list-style-type: none"> <li>2.1 Section 3 (c) in that she did not promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution, by promoting and maintaining high standard of professional ethics.</li> </ol> </li> <li>3. Personal gain <ol style="list-style-type: none"> <li>3.1 Section 4 (1) (a) in that she used her position or privileges for private gain and/or to improperly</li> </ol> </li> </ol>



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Date of Meeting	Committee recommendations During 23/24
	<p>benefit herself.</p> <p><b>4. Disciplinary Procedure and Code Collective Agreement</b></p> <p>4.1 Did not conduct herself with honesty and integrity.</p> <p>4.2 Committed an act of dishonesty.</p> <p><b>5. Breach of the Constitution of the Republic of South Africa</b></p> <p>5.1 Section 195 (1) of the Constitution of the Republic of South Africa of 1996 which states that public administration must be governed by the democratic values and principles enshrined in the Constitution, including the following principles: -</p> <p>(a) a high standard of professional ethics must be promoted and maintained.</p> <p>(b) efficient, economic and effective use of resources must be promoted.</p> <p>(c) public administration must be accountable.</p> <p><b>6. Financial Misconduct</b></p> <p>6.1 That financial misconduct be instituted against Ms. Nomzamo Precious Tshabalala within a period of three months in terms of Schedule 2 of the Municipal Systems Act, Act 32 of 2000 for an act of financial misconduct in terms of Section 171(3) (a) (b) and (c) for breach of Section 78 of the MFMA in that she failed to carry out the delegated duty and contravened or failed to comply with a condition of the delegated power or duty and in doing so deliberately caused the municipality to incur fruitless and wasteful expenditure in respect of the fraudulent transactions.</p> <p>6.2 The Municipal Manager should report to the Audit Committee on quarterly basis on the progress on disciplinary proceedings against the named official and other cases reported previously where they were officials implicated in our forensic investigation reports.</p> <p><b>7. Recovery of the Fruitless and Wasteful Expenditure or Losses</b></p> <p>7.1 It be noted that the Accounting Officer has instituted recovery processes against Ms. Nomzamo Precious Tshabalala to recover an amount of R 89 480.02 under CASE NUMBER 2452/2023 at the Magistrates' Court for the District of uMgungundlovu held in Pietermaritzburg.</p> <p>7.2 The Accounting Officer should submit progress report on the recovery process instituted to the Audit Committee on quarterly basis.</p> <p>7.3 The Accounting Officer must promptly inform the Mayor, the MEC for CoGTA and Auditor General, in writing about R 89 480.02 which is fruitless and wasteful expenditure in terms of Section 32(4)(a) of the MFMA.</p> <p>7.4 The Chief Financial Officer should make the necessary disclosure of the fruitless and wasteful expenditure of R 89 480.02 in the annual financial statements for Year ending 30 June 2024.</p>

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	<p><b>8. Criminal Investigation and Prosecution</b></p> <p>8.1 That the Chief Audit Executive register a case of fraud with the South African Police Services (Directorate of Priority Crime Investigative) in compliance with section 34 of the Prevention and Combating of Corrupt activities Act, 12 of 2004.</p> <p>8.2 Section 32 (6) (a) &amp; (b) and 62(1) (e) of the MFMA stipulates that the Accounting Officer must report to the South African Police Service all cases of irregular and fruitless and wasteful expenditure that constitute a criminal offence and theft and fraud that occurred in the municipality.</p> <p>8.3 Section 173 of the MFMA further states under the heading "Part 2 - Criminal proceedings" that: -</p> <p>(3) A Senior manager or other official of a municipality or municipal entity exercising financial management responsibilities and to whom a power or duty was delegated in terms of section 79 or 106, is guilty of an offence if that senior manager or official deliberately or in a grossly negligent way contravenes or fails to comply with a condition of the delegation.</p> <p>8.4 Ms. Nomzamo Precious Tshabalala therefore committed a criminal offence, contravened Section 171(3) of the MFMA in that in her exercising financial management responsibilities committed an act of financial misconduct as they deliberately or negligently failed to comply with a condition of the delegation.</p> <p style="text-align: center;"><b>CONFIDENTIAL: NOT FOR PUBLICATION</b></p> <p><b>39. FORENSIC INVESTIGATION INTO THE ALLEGED FRAUD ON OVERTIME, ABSENTEEISM AND ABUSE OF MUNICIPAL VEHICLE NPC 4752 BY THE MSUNDUZI MUNICIPAL EMPLOYEE NO.2101550: SV MBONGWA: ID NUMBER: 8311165804082: INFRASTRUCTURE: WATER AND SANITATION (REF:3.10.1.1)</b></p> <p>Report dated 10 June 2024 by the Chief Audit Executive (Ref: FI-2023-24). (Page 38 of Confidential Committee Circular No. 32 of 2024)</p> <p>Duplication on (Page 91 of Confidential Committee Circular No. 33 of 2024)</p> <p style="text-align: center;"><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>disciplinary action be instituted against Messrs. S V Mbongwa, P Khoza, M C Mbanjwa, N F Mbanjwa, V Devsaran, T Mshengu, NC Ncube, B Xaba, MP Bhengu, Brendon Sivparsad and Dees Ragoonandan within a period of three months alternatively ninety (90) days in terms of Schedule 2 of the Municipal Systems Act, Act 32 of 2000 (As amended), Code of Conduct for Municipal Staff members read with read with the Disciplinary Procedure Code Collective Agreement issued by South African Local Government Bargaining Council and Section 78 and 171(3) of the MFMA for breach of the following as set out in the report dated 10 June 2024 by the Chief Audit Executive (Ref:FI-1/2023/24) be approved and that the Municipal Manager (Acting) ensure the implementation of the following:-</p> <p><b>1.1.1 General Conduct</b></p> <p>1.1.1.1.1 Section 2 (a) in that they did not loyally execute the lawful polices (Fleet Management and Overtime Policies) of the municipal council.</p> <p>1.1.1.1.2 Section 2 (b) in that they did not perform the functions of office in good faith, diligently, honestly and in transparent manner.</p> <p>1.1.1.3 Section 2 (d) in that they did not act in the best interest of the municipality and in such a way that</p>



Municipal Audit Committee Recommendations	
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	<p>the credibility and integrity of the municipality are not compromised.</p> <p><b>1.1.2 Commitment to Serving the Public Interest</b></p> <p>Section 3 (c) in that they did not promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution, by promoting and maintaining high standard of professional ethics.</p> <p><b>1.1.3 Personal Gain</b></p> <p>Section 4 (1) (a) in that Ndlovu used his position or privileges for private gain and/or to improperly benefit themselves.</p> <p><b>1.1.4 Disciplinary Procedure and Code Collective Agreement</b></p> <p>1.1.4.1 Did not conduct themselves with honesty and integrity. 1.1.4.2 Committed an act of gross negligence.</p> <p><b>1.1.5 Financial Misconduct</b></p> <p>That financial misconduct be instituted against all perpetrators mentioned in paragraph 4.1 supra in terms of Section 171 (3) (c) in that they deliberately or negligently caused the municipality to incur fruitless and wasteful expenditure in respect of the fraudulent overtime claims.</p> <p><b>1.1.6 Disciplinary Board on Financial Misconduct</b></p> <p>1.1.6.1.1 Council should refer this report to the Disciplinary Board on Financial Misconduct within seven (7) days from the date of receipt as required by paragraph 5.3.1.6 of Municipal Regulations on Financial Misconduct Procedures and Criminal Proceedings.</p> <p>1.1.6.2 The Municipal Manager [A] should report to the Audit Committee on quarterly basis on the progress on disciplinary proceedings against the named officials and other cases reported previously where there were officials implicated in our forensic investigation reports.</p> <p><b>1.1.7 Reporting &amp; Disclosures</b></p> <p>1.1.7.1 The Chief Financial Officer should make the necessary disclosure of fruitless and wasteful expenditure of R453 761.98 in the financial statements for 2022/23 financial year.</p> <p>1.1.7.2 The Accounting Officer [A] must promptly inform the Mayor, the MEC for CoGTA and Auditor General, in writing about R453 761.98 which is fruitless and wasteful expenditure in terms of Section 32(4)(a) of the MFMA.</p> <p><b>1.1.8 Recovery of the Fruitless and Wasteful Expenditure or Losses</b></p> <p>1.1.8.1.1 The Accounting Officer [A] must in terms Section 32(2) read with 32(4)(c) of the MFMA institute recovery processes and hold Messrs S V Mbongwa, P Khoza, M C Mbanjwa, N F Mbanjwa, V Devsaran, T Mshengu, N C Ncube, B Xaba, M P Bhengu, Brendon Sivparsad and Dees Ragoonandan jointly and severally liable, one paying the other one to be absolved to recover the amount of R453 761.98 fraudulently paid in the overtime claims within a month from the date of the resolution of Council.</p> <p>1.1.8.1.2 The Accounting Officer [A] should submit progress report on the recovery process instituted to the Audit Committee on quarterly basis.</p>



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	<p>1.1.8.1.3 Further forensic investigation be extended to 2018/19, 2019/2020 and 2022/23 Financial Years to determine the loss incurred by the municipality, recover such losses and include such fraud into the criminal matter for investigation and prosecution.</p> <p><b>1.1.9 Criminal Investigation and Prosecution</b></p> <p>1.1.9.1.1 That it be noted that the Chief Audit Executive has an obligation to report a case of fraud with the South African Police Services in terms of Section 34 of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 stipulates that (1) Any person who holds a position of authority and who knows or ought reasonably to have known or suspected that any other person has committed (a) an offence under Part 1,2,3 or 4, or section 20 or 21 (in so far as it relates to the offence of theft, fraud, extortion, forgery or uttering a forged document, involving an amount of R100 000.00 or more, must report such knowledge or suspicion or cause such knowledge or suspicion to be reported to any police official.</p> <p>(2) Subject to the provisions of section 37(2), any person who fails to comply with subsection (1), is guilty of an offence.</p> <p>1.1.9.1.2 Section 173(1) &amp; (3) of the MFMA further states under the heading "Part 2 - Criminal proceedings" that-</p> <p>An accounting officer, Senior manager or other official of a municipality or municipal entity exercising financial management responsibilities and to whom a power or duty was delegated in terms of section 79 or 106, is guilty of an offence if that senior manager or official deliberately or in a grossly negligent way contravenes or fails to comply with a condition of the delegation.</p> <p>1.1.9.2 Section 174 of the MFMA further states under the heading "Part 2 - Penalties" that- A person is liable on conviction of an offence in terms of section 173 to imprisonment for a period not exceeding five years or to an appropriate fine determined in terms of applicable legislation.</p> <p>1.1.9.3 The case has been registered with the South African Police Service as per CAS Pietermaritzburg 224/01/2024.</p> <p><b>7.1.10 Irregular Approval of Fraudulent Overtime Claims by Sub-ordinates of Senior Officials</b></p> <p>It is further recommended the Deputy Municipal Manager: Corporate Services should issue an instruction to the Human Resource Benefit office not to process any overtime claims and standby allowance requested and or certified and or approved and or authorized by junior staff members for their respective Supervisors/ Foremen I Superintendents in order to curb the abuse of authority by junior staff members who are sub-ordinates of Senior Officials.</p> <p><b>CONFIDENTIAL: NOT FOR PUBLICATION</b></p> <p><b>40. REQUEST BY THE FULL COUNCIL AT ITS MEETING HELD ON 30 APRIL 2024: FINAL INTERNAL AUDIT REPORT ON THE REMUNERATION PACKAGE OF TWO PERMANENT SECTION 56 MANAGERS (REF: 3.10.1.1)</b></p> <p>Extract of the unconfirmed minutes of the Full Council meeting held on 30 April 2024.</p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That at the request of the Municipal Manager (Acting), the report dated 21 February 2024 incorporating the recommendations of the Audit Committee in respect of the Final Internal Audit report on the Adhoc Audit of the remuneration package of two permanent Section 56 Managers be referred back to the Audit Committee to conduct an investigation on all Section 54 and 56 Managers employed by the</p>

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	<p>municipality between 2012 to 2024 to ascertain whether they were being remunerated as per the regulations.</p> <p><b>41. FORENSIC INVESTIGATION INTO THE ALLEGED FRAUD ON OVERTIME, ABSENTEEISM AND ABUSE OF MUNICIPAL VEHICLE NPC 453 BY MUNICIPAL EMPLOYEE NO. PT NDLOVU: 810514 5295 084: INFRASTRUCTURE SERVICES: WATER AND SANITATION (REF: 3.10.1.1)</b></p> <p>Report dated 7 June 2024 by the Chief Audit Executive (Ref: FI-8/2023/24). (Page 33 of Confidential Committee Circular)</p> <p><b>RESOLVED TO RECOMMEND TO THE FULL COUNCIL</b></p> <p>That disciplinary action be instituted against Messrs P T Ndlovu, B Qwabe, M E Manqele; M Shangase, M C Ngcobo, S E Ndlovu; NJ Ngubo, S Makhathini, Brendon Sivparsad and Dees Ragoonandan within a period of three months in terms of Schedule 2 of the Municipal Systems Act, act 32 of 2000 (As amended), Code of Conduct for Municipal Staff members read with read with the Disciplinary Procedure Code Collective Agreement issued by South African Local Government Bargaining Council and Section 78 and 171(3) of the MFMA for breach of:</p> <p><b>7.1.2 General Conduct</b></p> <p>7.1.2.1 Section 2 (a) in that they did not loyally execute the lawful policies (Fleet Management and Overtime Policies) of the municipal council.</p> <p>7.1.2.2 Section 2 (b) in that they did not perform the functions of office in good faith, diligently, honestly and in transparent manner.</p> <p>7.1.2.3 Section 2 (d) in that they did not act in the best interest of the municipality and in such a way that the credibility and integrity of the municipality are not compromised.</p> <p><b>7.1.3 Commitment to Serving the Public Interest</b></p> <p>Section 3 (c) in that they did not promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution, by promoting and maintaining high standard of professional ethics.</p> <p><b>7.1.4 Personal Gain</b></p> <p>Section 4 (1) (a) in that Ndlovu used his position or privileges for private gain and/or to improperly benefit themselves.</p> <p><b>7.1.5 Disciplinary Procedure and Code Collective Agreement</b></p> <p>7.1.5.1 Did not conduct themselves with honesty and integrity.</p> <p>7.1.5.2 Committed an act of gross negligence.</p> <p><b>7.1.6 Financial Misconduct</b></p> <p>That financial misconduct be instituted against all perpetrators mentioned in paragraph 4.1 supra in terms of Section 171 (3) (c) in that they deliberately or negligently caused the municipality to incur fruitless and wasteful expenditure in respect of the fraudulent overtime claims.</p>



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	<p><b>7.1.7 Disciplinary Board on Financial Misconduct</b></p> <p>7.1.7.1 Council should refer this report to the Disciplinary Board on Financial Misconduct within (seven (7) days from the date of receipt as required by paragraph 5.3.1.6 of Municipal Regulations on Financial Misconduct Procedures and Criminal Proceedings.</p> <p>7.1.7.2 The Municipal Manager [A] should report to the Audit Committee on quarterly basis on the progress on disciplinary proceedings against the named officials and other cases reported previously where there were officials implicated in our forensic investigation reports.</p> <p><b>7.1.8 Reporting &amp; Disclosures</b></p> <p>7.1.8.1 The Chief Financial Officer should make the necessary disclosure of fruitless and wasteful expenditure of R 265 048.84 in the financial statements for 2022/23 financial year.</p> <p>7.1.8.2 The Accounting Officer [A] must promptly inform the Mayor, the MEC for CoGTA and Auditor General, in writing about R 265 048.84 which is fruitless and wasteful expenditure in terms of Section 32(4)(a) of the MFMA.</p> <p><b>7.1.9 Recovery of the Fruitless and Wasteful Expenditure or Losses</b></p> <p>7.1.9.1 The Accounting Officer [A] must in terms Section 32(2) read with 32(4)(c) of the MFMA institute recovery processes and hold Messrs PT Ndlovu, B Qwabe, M E Manqele; O M Shangase, M C Ngcobo, S E Ndlovu: N J Ngubo and S Makhathini jointly and severally liable, one paying the other one to be absolved to recover the amount of R 265 048.84 fraudulently paid in the overtime claims within a month from the date of the resolution of Council.</p> <p>7.1.9.2 The Accounting Officer [A] should submit progress report on the recovery process instituted to the Audit Committee on quarterly basis.</p> <p><b>7.2 Criminal Investigation and Prosecution</b></p> <p>(a) That it be noted that the Chief Audit Executive has an obligation to report a case of fraud with the South African Police Services in terms of Section 34 of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 stipulates that (1) Any person who holds a position of authority and who knows or ought reasonably to have known or suspected that any other person has committed an offence under Part 1,2,3 or 4, or section 20 or 21 (in so far as it relates to the offence of theft, fraud, extortion, forgery or uttering a forged document, involving an amount of R100 000.00 or more, must report such knowledge or suspicion or cause such knowledge or suspicion to be reported to any police official.</p> <p><b>(2) Subject to the provisions of section 37(2), any person who fails to comply with subsection (1), is guilty of an offence.</b></p> <p>(b) Section 173(1) &amp; (3) of the MFMA further states under the heading "Part 2 - Criminal proceedings" that-</p> <p>An accounting officer, Senior manager or other official of a municipality or municipal entity exercising</p>



Municipal Audit Committee Recommendations	
Date of Meeting	Committee recommendations During 23/24
	<p>financial management responsibilities and to whom a power or duty was delegated in terms of section 79 or 106, is guilty of an offence if that senior manager or official deliberately or in a grossly negligent way contravenes or fails to comply with a condition of the delegation.</p> <p>7.2.2 Section 174 of the MFMA further states under the heading "Part 2- Penalties" that- A person is liable on conviction of an offence in terms of section 173 to imprisonment for a period not exceeding five years or to an appropriate fine determined in terms of applicable legislation.</p> <p><b>7.3 Irregular Approval of Fraudulent Overtime Claims by Sub-ordinates of Senior Officials</b></p> <p>It is further recommended the Deputy Municipal Manager: Corporate Services should issue an instruction to the Human Resource Benefit office not to process any overtime claims and standby allowance requested and or certified and or approved and or authorized by junior staff members for their respective Supervisors / Foremen I Superintendents in order to curb the abuse of authority by junior staff members who are sub-ordinates of Senior Officials.</p> <p><b>42. INFRINGEMENT ON THE INDEPENDENCE OF THE AUDIT COMMITTEE AND INTERNAL AUDIT (REF: 3.10.1.1)</b></p> <p>Report dated 21 June 2024 by the Chief Audit Executive. (Circulated separately to Audit Committee members only.</p> <p>7.1 The Audit Committee should: -</p> <p>7.1.1 intervenes to prevent infringement on the independence of the Audit Committee and internal audit function.</p> <p>7.1.2 report infringement on the independence of the Audit Committee and internal audit function to the Honourable Mayor.</p> <p>7.1.3 report infringement on the independence of the Audit Committee and internal audit function to the Auditor General.</p> <p>7.1.4 report infringement on the independence of the Audit Committee and internal audit function to National Treasury.</p> <p>7.1.5 report infringement on the independence of the Audit Committee and internal audit function to the MEG for KZN CoGTA.</p>

## **APPENDIX H: LONG TERM CONTRACTS AND PUBLIC PRIVATE PARTNERSHIP**

Information related to the largest projects, agreements and contracts. Information related to Public Private Partnerships (PPP) in the municipality and its duration. Specific detail pertaining to the responsible departments for managing and implementing the rollout of these projects is to be provided.

Msunduzi Municipality does not have Public private Partnerships.



## APPENDIX I: SERVICE PROVIDER PERFORMANCE SCHEDULE

CONTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
Melco Elevator (South Africa)	Rate Based	Maintain and Repair Lift Installations in Gallaway Buildings	YES	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Contract expires 31 March 2026
Kone Elevators Sa (Pty)Ltd	9/k,	Maintenance And Repair of Service Lifts in Library, City Hall And Harry Gwala	YES	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. Contract expires 31 March 2026
Otis Pty Ltd	R3 768 622,09	Maintenance and repair services for lifts installation at the A.S Chetty building	YES	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.		The quality of the service provided is satisfactory and performed within targets and requested time frames. Contract expires 31 March 2026
Schindler Lifts (Sa) (Pty) Ltd	R1 824 627,47	Maintenance and Repair Services for the Professor Nyembezi Building, The Tatham Art Gallery	YES	Performed as per the contract specifications.	4	Maintain and repair of lift	Performed as per the contract specifications.	4	The quality of the service provided is satisfactory and performed within targets and requested time frames. No performance issues were reported to SCM. Contract expires 31 March 2026

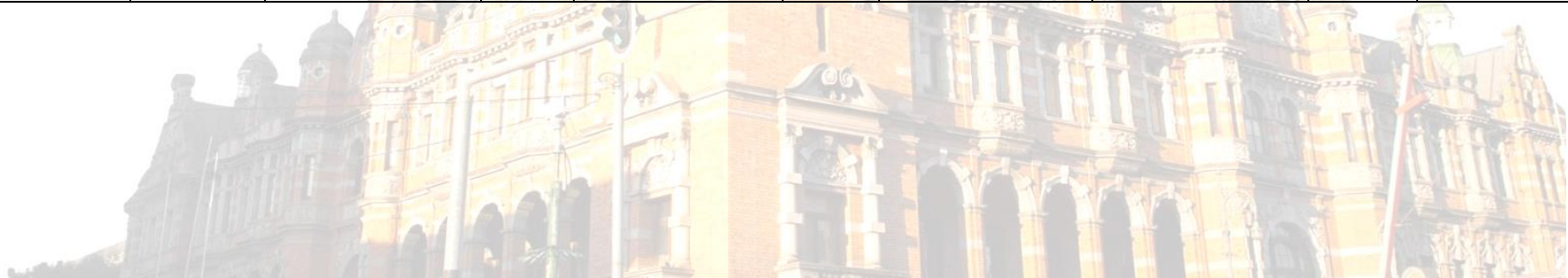


NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
Gubhuza 3 Trading	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY AN MAINTENANCE OF INDOOR	YES	Performed as per the contract specifications.	4	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	No performance issues were reported to SCM. Contract expires 27 June 2024 notification to be sent.
JOCASTRO WESTERN CAPE	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY AN MAINTENANCE OF INDOOR	YES	Performed as per the contract specifications.	4	Design, manufacture, supply and delivery of indoor structures	Performed as per the contract specifications.	4	No performance issues were reported to SCM. Contract expires 27 June 2024 notification to be sent.



CONTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
ACKIN INVESTMENTS 2108	R14 481 909,50	Rehabilitation of water infrastructure Edendale and Northdale	YES	Performed as per the contract specifications with delays caused by suspension of work on site due to non-payment as per the GCC.	3	Refurbish water infrastructure in Northdale	Performed as per the contract specifications with delays caused by suspension of work on site due to non-payment as per the GCC and budget constraints.	3	The Contractor has continued works in Section one along Belfort and Pioneer Roads in Ward 28 which is now completed and in operation. Works continues in Section two, along Medina and Amritsar Roads. The Contractor is also continuing with pipelaying activities in Cora and Deccan Roads with the Contractor planning starting work in the last section. On the Medina Road section, the Contractor has carried out excavations, pipelaying and installation of specials and fittings. Excavation and pipelaying have been completed with 3 tie-ins remaining. On the Cora Road Section, the Contractor has carried out excavations and pipelaying. Total excavation and pipelaying of 386m of 110mm uPVC pipeline

NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
									have been achieved along with rehabilitation of driveways and road crossings with 3 tie-ins and house connections remaining.





NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
Wilson and Pass Incorporated	Rate Based	Appointment of Professional Environmental Management Consultant company specialising in landfill management and restoration for a period of 3 years	YES	Performed as per the terms and conditions on contract	4	Performed as per the terms and conditions on contract	Performed as per the terms and conditions on contract	4	The consultant submits progress reports monthly, no performance issues have been reported to SCM. Performance assessments updated and evaluated as satisfactory.
Bonakude Consulting (Pty)Ltd	Rate Based	Render Internal Audit and other Related Professional Services	YES	Failed to perform as per contract conditions	2	Render Internal Audit and other Related Professional Services	Failed to perform as per contract conditions	2	Contract expired.
ubuntu business advisory	Rate Based	Render Internal Audit and other Related Professional Services	YES	Performed as per contract conditions	4	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	Contract expired.
HTB CONSULTING	Rate Based	Render Internal Audit and other Related Professional Services	YES	Performed as per contract conditions	4	Render Internal Audit and other Related Professional Services	Performed as per contract conditions	4	Contract expired.
Duzi Electrical CC	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	2	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.

NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
LONDACORP TRADING	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	2	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.
biytech	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	2	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.

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Mzunguzwa Projects CC	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	4	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.
Rock Powerline Electrical CC	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	2	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.



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Atam Electrical CC	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	4	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.
Isizwe Electropak	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	4	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	2	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.

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Eudemonia Electrical Projects CC	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	3	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	3	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.
ARC ELECTRICAL	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	3	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	3	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.

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S M L TRANSPORT SERVICES	Rate Based	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	YES	Performed as per contract conditions	3	Install, Mainta,& repairs of Medium & low Voltage Elec,Sub,over,under & Customer	Performed as per contract conditions	3	No new performance issues were sent to SCM, awaiting performance assessments from the business unit. BAC resolution noted to extend currently running projects to align to contract end dates. Contract further extended on a month-to-month basis not exceeding 3 months from 30th June 2024.
SAKHIKHAYA SUPPLIERS	R7 600 000,00	Install/replace of domestic & standpipe metres within Msunduzi Municipal	YES	Performed as per contract conditions	4	Install/replace of domestic & standpipe metres within Msunduzi Municipal	Performed as per contract conditions	4	No performance issues received or reported by the business unit to SCM. Contract expires 10 August 2024.
sizwentsalubagobodo advisory	Rate Based	Enterprise Resource Planning System to The Internal Audit Unit	YES	Measured by the business unit	N/A	Enterprise Resource Planning System to The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. Awaiting date for the next performance assessment to be done from business unit. Contract expires 09 March 2025



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SAB AND T CHARTERED ACCOUNTANTS	Rate Based	Enterprise Resource Planning System to The Internal Audit Unit	YES	Measured by the business unit	N/A	Enterprise Resource Planning System to The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. Awaiting date for the next performance assessment to be done from business unit. Contract expires 09 March 2025
OLIX TECHNOLOGIES	Rate Based	Enterprise Resource Planning System to The Internal Audit Unit	YES	Measured by the business unit	N/A	Enterprise Resource Planning System to The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. Awaiting date for the next performance assessment to be done from business unit. Contract expires 09 March 2025
ARMS-AUDIT AND RISK MANAGEMENT	Rate Based	Enterprise Resource Planning System to The Internal Audit Unit	YES	Measured by the business unit	N/A	Enterprise Resource Planning System to The Internal Audit Unit	Measured by the business unit	N/A	Contract rotation and monitoring done by the internal auditing unit. Awaiting date for the next performance assessment to be done from business unit. Contract expires 09 March 2025
Capital City Housing NPC	Rate Based	Accommodation at Acacia Park	NO	Performaed as per the lease conditions	4	Management of Acacia Park	Performed as per the lease conditions	4	New lease in place expires March 2025.

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ACUTE INNOVATION	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
PFUKANI-KUSILE CONSULTING	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
Markewicz Redman Partnership	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
ASANDE PROJECTS	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
Isibuko Development Planners	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	4	Panel project allocation has come to end. Awaiting close-out report from business unit.
Sivest Sa (Pty) Ltd	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.

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Iyer Urban Design Studio Cc	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
SmeC South Africa (Pty)Ltd	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
Isikhungusethu Environmental	Rate Based	AD-Hoc Professional Planning, Feasibility studies & Dev services for project	YES	Awarded June 2022	N/A	Consultancy	Adhoc services	Will be scored based on work performed once allocated	No project allocation to date.
JTN CONSULTING	Rate Based	Construction of Water Reticulation Pipelines in Ezinketheni Ward 29 & 30	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.
MVULO CONSULTING ENGINEERS	Rate Based	Construction of Sewer reticulation Pipelines in Ward 18 (Shenstone Ambleton)	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.



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MABALENGWE ENGINEERS	Rate Based	Elimination of Conservancy Tanks & Sewer Reticulation Pipelines Ward 12 & 21	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.
Impande Consulting Engineers Pty Lt	Rate Based	Construction of Sewer reticulation Pipelines in Ward 13 (Shenstone Ambleton)	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.
mbona saunders and wium	Rate Based	Emergency replacement of Darville Sewer Outfall in Ward 35 and 36	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	No performance issues reported. Progress reports submitted and up to date.
LINGELA CONSULTING ENGINEERS	Rate Based	Upgrade to the bulk inlet water pipeline to Reservoir 15 in Ward 4 and 5	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.

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UMZUZO INFRASTRUCTURE PTY LTD	R5 046 099,39	Planning design and construction monitoring of water and sanitation infrastructure within Msunduzi	YES	Awarded 2022	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.
MZOLO CONSULTING	R7 999 773,75	Installation of boreholes, water tanks on galvanised stands and reticulation for nineteen boreholes within Vulindlela	NO	Allocated 2023	N/A	Consultancy	No progress report submitted.	N/A	Issues noted regarding submission of requested information from SCM. Matter escalated to project manager. Awaiting the progress reports for the planning phase from the consultant.
Terra Analytics	R3 847 228,00	Provision of a Valuation Roll Management System Incl Maintenance of Gospatial	YES	Awarded April 2023	N/A	Valuation Roll	Valuation Roll	4	No performance issues reported to SCM.
ZIMELE ERP IT SERVICES	Rate Based	DATA MIGRATION, INTEGRATION MANAGEMENT, CHANGE MANAGEMENT AND TRAINING SERVICES	YES	New contract	N/A	Data migration	New contract	N/A	No orders have been created. No spend. No movement.
Technolibra Solutions	Rate Based	DATA MIGRATION, INTEGRATION MANAGEMENT, CHANGE MANAGEMENT AND TRAINING SERVICES	YES	New contract	N/A	Data migration	New contract	N/A	No orders have been created. No spend. No movement.

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Liepzig Advisoryit (Pty) Ltd	Rate Based	DATA MIGRATION, INTEGRATION MANAGEMENT, CHANGE MANAGEMENT AND TRAINING SERVICES	YES	New contract	N/A	Data migration	New contract	N/A	No orders have been created. No spend. No movement.
GeoAfrika Solutions Joint Venture	R6 890 157,95	Edendale Private Land Initiative & GEVDI	YES	Land initiative project	4	Land initiative project	Land initiative project	4	No performance issues reported to SCM. Contract expires 6 September 2024.
SMEC South Africa (Pty) Ltd	Rate Based	Compile GRAP compliant fixed assets register unbudling of infrastructure assets conditional assessment and valuation of assets	YES	New contract	N/A	Asset verification	Asset verification	New contract	Delays have been noted with the progress of the project, meeting held with consulta to discuss catch up plan for completion prior to financial year end. Consultant adamant roll will be up to date. To update the performance assessment with the business unit beginning of new financial year in July.
High End General and Construction	R21 526 194,79	Construction of approximately 2.5KM of DN160 Sewer Pipeline & Rehabilitation	NO	New contract	N/A	Construction of approximately 2.5KM of DN160 Sewer Pipeline & Rehabilitation	Construction of approximately 2.5KM of DN160 Sewer Pipeline & Rehabilitation	4	The time elapsed as of 15 May 2024 was recorded as 196 of 365 days (53.7%). Total Pipe laid to date – 802m. Manholes Total Constructed – 25. The Contractor is to submit their updated programme so it can be approved by the Employer's Agent. No performance



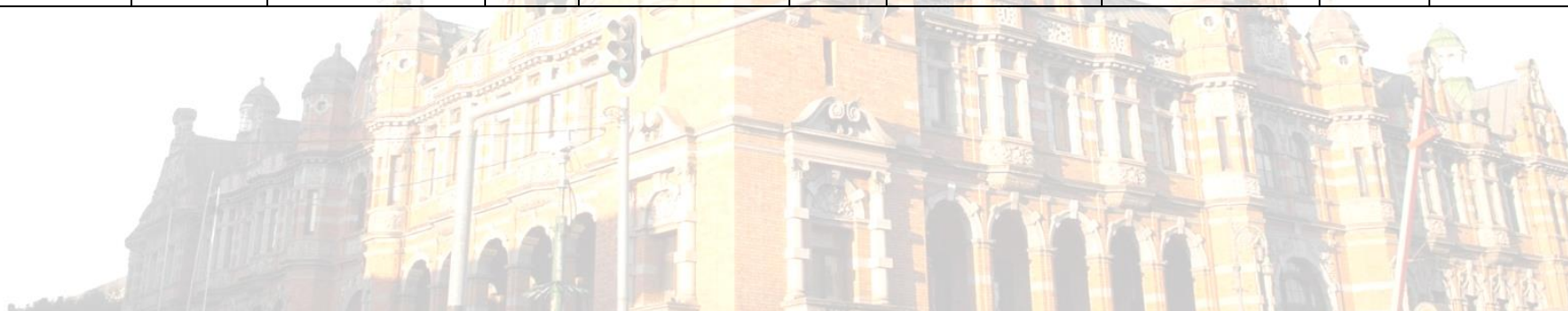
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									issues were reported to SCM
Akwande Civils Cc	R27 866 294,90	APPOINTMENT OF A CONTRACTOR FOR THE CONSTRUCTION OF THE NCWADI BULK WATER PIPELINE AND ASSOCIATED WORKS IN WARD 39, VULINDLELA - PHASE 1	NO	New contract	N/A	CONSTRUCTION OF THE NCWADI BULK WATER PIPELINE AND ASSOCIATED WORKS IN WARD 39, VULINDLELA - PHASE 1	CONSTRUCTION OF THE NCWADI BULK WATER PIPELINE AND ASSOCIATED WORKS IN WARD 39, VULINDLELA - PHASE 1	4	Construction continuous. No performance issues were reported.
SOUTH AFRICAN WEATHER SERVICE	Rate Based	Aviation auto weather station's Maintenance	YES	Service was rendered as per terms and condition of the agreement	4	Aviation auto weather station's Maintenance	Service was rendered as per terms and condition of the agreement	4	The service provider's performance is satisfactory
Reshebile Aviation and Protection	Rate Based	Provision of Security services at Pietermaritzburg airport	YES	Service was rendered as per terms and condition of the agreement	4	Provide Security Services at the Pietermaritzburg Airport, as per terms and conditions of the contract	Service was rendered as per terms and conditions of the agreement	4	No performance issues were reported by the business unit.
AFROCENTRIC INTELLECTUAL PROPERTY	Rate Based	Supply maintenance of Mimecast email security, email continuity/email disaster	YES	Service was rendered as per terms and conditions of the agreement	4	maintain Mimecast email security, email continuity/email disaster	Service was rendered as per terms and conditions of the agreement	4	The service providers performance is satisfactory

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Adroit Technologies	Rate Based	Software Upgrade and Maintenance of Scada System	YES	Service was rendered as per terms and conditions of the agreement	4	Maintenance of SCADA System	Service was rendered as per terms and conditions of the agreement	4	The service providers performance is satisfactory
City Of Choice Travel and Tours	Rate Based	Travel Agent Services to The Msunduzi Municipality	YES	Service provided as per terms and conditions on the contract	4	Travel Agent Services to The Msunduzi Municipality	Service provided as per terms and conditions on the contract	2	The service providers performance is not satisfactory
TOURVEST TRAVEL SERVICES	Rate Based	Travel Agent Services to The Msunduzi Municipality	YES	Service provided as per terms and conditions on the contract	4	Travel Agent Services to The Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
FirstRand Bank Ltd	Rate Based	Appointment of the main banker & provision of other banking services	YES	Service provided as per terms and conditions on the contract	4	Provide banking services	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
GEOAFRIKA TECHNOLOGIES	Rate Based	Develop and maintain a cadastral database for Msunduzi & acquisition of Gis software	YES	Database developed and maintained	5	Develop and maintain cadastral database	Database developed and maintained	4	The service providers performance is satisfactory

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SERENITY FINANCIAL SERVICES	Rate Based	Short term insurance broking services for Msunduzi Municipality	YES	Service provided as per terms and conditions on the contract	4	Provide insurance broking services for Msunduzi Municipality	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
SIEMENS MOBILITY	Rate Based	Supply and Delivery of Traffic Signal Controllers	YES	Goods supplied as per contract	4	Supply goods as and when required	Goods supplied as per contract	4	The service providers performance is satisfactory
Syntell (Pty) Ltd	Rate Based	Supply and Delivery of Traffic Signal Controllers	YES	Goods supplied as per contract	4	Supply goods as and when required	Goods supplied as per contract	4	The service providers performance is satisfactory
Intubayoluntu Project And contr	R2 608 233,86	Supply and Installation of Fencing at Heroes' Acre	NO	N/A	N/A	Supply and Installation of Fencing at Heroes' Acre	Service provided as per terms and conditions on the contract	4	Project Completed
Jeambas Marketing and Distribution	R1 743 814,21	Refurbishment at the City Hall	NO	N/A	N/A	Refurbishment at the City Hall	Service provided as per terms and conditions on the contract	4	Project Status: 90% Completed
Jeambas Marketing and Distribution	R 2 546 647.59	REFURBISHMENT OF MAIN ADMIN BLOCK AT 111 HAVELOCK ROAD GROUND FLOOR & FIRST FLOOR OFFICES	NO	N/A	N/A	REFURBISHMENT OF MAIN ADMIN BLOCK AT 111 HAVELOCK ROAD GROUND FLOOR & FIRST FLOOR OFFICES	Service provided as per terms and conditions on the contract	4	The contractor's performance is satisfactory
Intubayoluntu Project And contr	R202 198,89	Refurb of Mpushini Hall	NO	N/A	N/A	Refurb of Mpushini Hall	Service provided as per terms and conditions on the contract	4	Project Completed
Intubayoluntu Project And contr	R235 807,05	REPAIRS AND MAINTENANCE OF MASUKWANE TAXI RANK	NO	N/A	N/A	REPAIRS AND MAINTENANCE OF MASUKWANE TAXI RANK	Service provided as per terms and conditions on the contract	4	Project Completed



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Total Client Services Ltd	R174 000,00	The Software Licence for the Traffic Contravention System	YES	N/A	N/A	The Software Licence for the Traffic Contravention System	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Dilmar Investments CC	R1 603 348,94	ELECTRICITY DEP COMPOUND & CARPOR ROOF	NO	N/A	N/A	ELECTRICITY DEP COMPOUND & CARPOR ROOF	Service provided as per terms and conditions on the contract	4	Project Status: 95% Completed
Intubayoluntu Project And contr	R357 702,15	West Street & Pietermaritz Street Substa	NO	N/A	N/A	West Street & Pietermaritz Street Substa	Service provided as per terms and conditions on the contract	4	Project Completed
Gabas Construction	R1 370 370,32	CLEAR VIEW FENCING PHASE 2 ELECTRICITY DEPARTMENT	NO	N/A	N/A	CLEAR VIEW FENCING PHASE 2 ELECTRICITY DEPARTMENT	Service provided as per terms and conditions on the contract	4	Project Status: 95% Completed



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Gabas Construction	R2 841 274.89	REPLACEMENT OF ROOF SHEETING AND GUTTERS AT THE PROFESSOR NYEMBEZI BUILDING BULK STORE AND PHARMACY AREA	NO	N/A	N/A	REPLACEMENT OF ROOF SHEETING AND GUTTERS AT THE PROFESSOR NYEMBEZI BUILDING BULK STORE AND PHARMACY AREA	Service provided as per terms and conditions on the contract	4	The contractor's performance is satisfactory
ITS Engineers	R6 000 000,00	Review of Integrated Public Transport Network (IPTN) OPERATIONAL PLAN	YES	N/A	N/A	Review of Integrated Public Transport Network (IPTN) OPERATIONAL PLAN	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Makhaotse Narasimulu And	R4 100 524,72	CANALISATION OF STREAMS/BANK PROTECTION IN ZONE 14 DECCAN TO MOTALA ROAD	YES	N/A	N/A	CANALISATION OF STREAMS/BANK PROTECTION IN ZONE 14 DECCAN TO MOTALA ROAD	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory

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Hi Glen Construction and Plant Hire	R149 080,59	Masimini Hall Roofing & Painting	NO	N/A	N/A	Masimini Hall Roofing & Painting	Service provided as per terms and conditions on the contract	4	Project Completed
Mark Webber t/a The Clockmaker	R174 000,00	Servicing and Maintenance of The City Hall Clock	NO	N/A	N/A	Servicing and Maintenance of The City Hall Clock	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
ZIMELE ERP IT SERVICES	Rate Based	PROVISION OF SAP ERP TRAINING AND CERTIFICATION FOR MSUNDUZI MUNICIPALITY EMPLOYEES	YES	N/A	N/A	PROVISION OF SAP ERP TRAINING AND CERTIFICATION FOR MSUNDUZI MUNICIPALITY EMPLOYEES	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Vumesa Pty Ltd	R2 887 541,61	PROFESSIONAL ENGINEERING CONSULTANT FOR UPGRADE OF GRAVEL ROAD IN VULINDLELA WARD 1 (KHUMALO ROAD	YES	N/A	N/A	PROFESSIONAL ENGINEERING CONSULTANT FOR UPGRADE OF GRAVEL ROAD IN VULINDLELA WARD 1 (KHUMALO ROAD	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory



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Cyberfox	Rate Based	Supply, Delivery, Installation & Commissioning of Building Plan Management	YES	N/A	N/A	Supply, Delivery, Installation & Commissioning of Building Plan Management	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
DOBLE ENGINEERING AFRICA	Rate Based	Provision of support services on all Doble Instruments	YES	N/A	N/A	Provision of support services on all Doble Instruments	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Opto Gauteng	Rate Based	The New Winbridge Billing System at the Landfill Site	YES	N/A	N/A	The New Winbridge Billing System at the Landfill Site	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
ParkPoint Pty Ltd	Rate Based	THE SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, MAINTENANCE AND MANAGEMENT OF A HANDHELD PRE-PAID PARKING METER SYSTEM	YES	N/A	N/A	SUPPLY, DELIVERY, INSTALLATION, COMMISSIONING, MAINTENANCE AND MANAGEMENT OF A HANDHELD PRE-PAID PARKING METER SYSTEM	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory

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Sysman Public Safety Systems	R349 048,13	APPOINTMENT OF A SERVICE PROVIDER FOR THE MAINTENANCE OF THE EMERGENCY CONTROL CENTRE (ECC) SOFTWARE	YES	N/A	N/A	PROVIDER FOR THE MAINTENANCE OF THE EMERGENCY CONTROL CENTRE (ECC) SOFTWARE	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
ZIMELE ERP IT SERVICES	R54 605 760,00	Provision of SAP Support, Maintenance Services and System Enhancements	YES	N/A	N/A	Provision of SAP Support, Maintenance Services and System Enhancements	Service provided as per terms and conditions on the contract	4	The service providers performance is satisfactory
Makhaotse Narasimulu And	R20 962 313,15	Upgrading of Moses Mabhida Road from 6.5 to 7.5	YES	Upgrading of Moses Mabhida Road	3	Upgrading of Moses Mabhida Road	Upgrading of Moses Mabhida Road	5	contract expired
Royal Haskoning Dhv (Pty) Ltd	R20 700 000,00	Upgrading of Moses Mabhida Road from 6.5 to 7.5 km	YES	Upgrading of Moses Mabhida Road	3	Upgrading of Moses Mabhida Road	Upgrading of Moses Mabhida Road	5	contract expired

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OMEGA DIGITAL SERVICES	R2 734 375,13	CALL FOR SUPPLY, DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	YES	SUPPLY, DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	3	SUPPLY, DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	SUPPLY, DEL,INSTALL MAINT OF NEW COMPREHENSIVE SOUND @ COUNCIL CHAMBER	5	contract expired
Kay Kapakan Services	R2 000 000,00	Supply & Del and handrails for bridges	YES	Supply & Del and handrails for bridges	3	Supply & Del and handrails for bridges	Supply & Del and handrails for bridges	3	contract expired
Sizakancane Trading Enterprise 75	R1 000 000,00	Repairs to accident damaged vehicles	YES	Repairs to accident damaged vehicles	3	Repairs to accident damaged vehicles	Repairs to accident damaged vehicles	3	contract expired
PASCALINA	R3 000 000,00	Repairs to accident damaged vehicles	YES	Repairs to accident damaged vehicles	3	Repairs to accident damaged vehicles	Repairs to accident damaged vehicles	3	contract expired
godide engineering services	R1 175 060,00	Maint. Refurbishment and Repairs to wate Sanitation Pump stations	YES	Maint. Refurbishment and Repairs to wate Sanitation Pump stations	3	Maint. Refurbishment and Repairs to wate Sanitation Pump stations	Maint. Refurbishment and Repairs to wate Sanitation Pump stations	3	contract expired



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KARA SA PTY LTD	R18 940 317,43	Eradication of Conservancy Tanks in Ward 21 Edendale	YES	Eradication of Conservancy Tanks in Ward 21 Edendale	3	Eradication of Conservancy Tanks in Ward 21 Edendale	Eradication of Conservancy Tanks in Ward 21 Edendale	3	contract expired
AFGRI EQUIPMENT	R585 930,00	Supply and Delivery of Cylinder Mower	YES	Supply and Delivery of Cylinder Mower	3	Supply and Delivery of Cylinder Mower	Supply and Delivery of Cylinder Mower	3	Work completed
VMR Engineering (Pty) Ltd	R1 000 000,00	Supply and Delivery of Traffic Signals	YES	Supply and Delivery of Traffic Signals	3	Supply and Delivery of Traffic Signals	Supply and Delivery of Traffic Signals	3	contracts expired
Olympus Enterprise Pty Ltd	R1 000 000,00	Repairs to accident damaged vehicles	YES	Repairs to accident damaged vehicles	N/A	Repairs to accident damaged vehicles	Repairs to accident damaged vehicles	N/A	contracts expired
SILVER SOLUTIONS 2259	R1 000 000,00	Supply and Delivery of Traffic Signals	YES	Supply and Delivery of Traffic Signals	3	Supply and Delivery of Traffic Signals	Supply and Delivery of Traffic Signals	3	contracts expired
HISSCO	R1 241 039,00	panel of service providers for lease of X-ray security screening equipment	YES	panel of service providers for lease of X-ray security screening equipment	3	panel of service providers for lease of X-ray security screening equipment	panel of service providers for lease of X-ray security screening equipment	3	contract about to expire, no complain recorded
XQZ IT CONSTRUCTION AND	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired

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Senzangakhona industrial supplies	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	3	contracts expired
IBUSAPHI TRADING	R1 000 000,00	Supply & Delivery of PPE's and Related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
THE SEED OF LIFE	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
THE LAST ADAM T/A TLA Events	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	3	contracts expired
SPRING LIGHTS 1217	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
QUI TRADING	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired

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SINawe MEDICAL AND SURGICAL	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
MPUMELELO DLABA	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
Kushj Traders CC	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
NTONKULU TRADING ENTERPRISE	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
STHENHLA INVESTMENTS	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
Mboniseni Events and Project Manage	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired



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MBONISENI GROUP	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
Matthew Francis Inc	R5 485 924,00	Provision of Legal Services to the Msunduzi Municipality	YES	Provision of Legal Services to the Msunduzi Municipality	3	Provision of Legal Services to the Msunduzi Municipality	Provision of Legal Services to the Msunduzi Municipality	4	business unit satisfied with project, no comment reported from business unit
Matthew Francis Inc	5 000 000	Provision of Legal Services to the Msunduzi Municipality	YES	Provision of Legal Services to the Msunduzi Municipality	3	Provision of Legal Services to the Msunduzi Municipality	Provision of Legal Services to the Msunduzi Municipality	3	business unit satisfied with project, no comments reported from business unit
Matthew Francis Inc	R1 412 212,75	Provision of Legal Services to the Msunduzi Municipality	YES	Provision of Legal Services to the Msunduzi Municipality	3	Provision of Legal Services to the Msunduzi Municipality	Provision of Legal Services to the Msunduzi Municipality	3	business unit satisfied with project, no comments reported from business unit
Regency Office Furniture	R2 000 000,00	Supply & deliver sembling/inst furniture	YES	Supply & deliver sembling/inst furniture	3	Supply & deliver sembling/inst furniture	Supply & deliver sembling/inst furniture	1	contract expired
SOMPHEK GENERAL TRADING	R2 300 000,00	supply & deliver sembling/inst furniture	YES	Supply & deliver sembling/inst furniture	3	Supply & deliver sembling/inst furniture	Supply & deliver sembling/inst furniture	5	no complain reported later

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Mahlubi Transport and Plant Hire	R13 842 412,10	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	YES	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	3	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	Upgrade of Reservoir bulk Pipe Ward 6 & Upgrade of existing infrastructure	5	Project completed.
Mahlubi Transport and Plant Hire	R8 463 790,42	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	YES	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	3	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	Extension to Water reticulation in Ward3 Mvelweni and Baleni Vulindlela	3	Project completed
Matthew Francis Inc	R83 000 000,00	Edendale private land acquisition Initiative	YES	Edendale private land acquisition Initiative	3	Edendale private land acquisition Initiative	Edendale private land acquisition Initiative	3	1.Business unit satisfied with project, no comment reported 2. No complaints reported
Matthew Francis Inc	R12 062 480,00	Edendale private land acquisition initiative and 2020 Business plan	YES	Edendale private land acquisition initiative and 2020 Business plan	3	Edendale private land acquisition initiative and 2020 Business plan	Edendale private land acquisition initiative and 2020 Business plan	3	1.business unit satisfied with project 2. No complain reported recently from department
High End General and Construction	R11 833 625,00	Upgrade of Mkhize Road	YES	Upgrade of Mkhize Road	3	Upgrade of Mkhize Road	Upgrade of Mkhize Road	3	Project completed

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EKHAYA SEARCH	R4 000 000,00	Property Search Facility for Deeds Office Records	YES	Property Search Facility for Deeds Office Records	3	Property Search Facility for Deeds Office Records	Property Search Facility for Deeds Office Records	3	1.business unit satisfied with project 2. No complaints reported recently from department
MEGA ROADS AND CIVILS	R830 754,78	Application of Road Traffic Marking within the Msunduzi Area	YES	Application of Road Traffic Marking within the Msunduzi Area	3	Application of Road Traffic Marking within the Msunduzi Area	Application of Road Traffic Marking within the Msunduzi Area	3	1.The business unit is satisfied with the project 2. No complaints reported recently from department
Mysitoz Trading and Projects CC	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
ORAP MEDICAL SUPPLIES	R1 000 000,00	Supply & Delivery of Covid-19 PPE and related Items	YES	Supply & Delivery of Covid-19 PPE and related Items	3	Supply & Delivery of Covid-19 PPE and related Items	Supply & Delivery of Covid-19 PPE and related Items	4	contracts expired
Matthew Francis Inc	R5 931 852,80	Beneficiary audit & transfer of completed housing & registration of general plan	YES	Beneficiary audit & transfer of completed housing & registration of general plan	3	Beneficiary audit & transfer of completed housing & registration of general plan	Beneficiary audit & transfer of completed housing & registration of general plan	3	The business unit is satisfied with the project, No complaint reported recently from department



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Matthew Francis Inc	R9 044 257,00	Provision of Legal Services to Msunduzi Municipality	YES	Provision of Legal Services to Msunduzi Municipality	3	Provision of Legal Services to Msunduzi Municipality	Provision of Legal Services to Msunduzi Municipality	3	The business unit is satisfied with the project, no comment reported from business unit
Imbawula Technical	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Panel of contractors, no allocation has been made on the contract
Atam Electrical CC	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	4	Panel of contractors no allocation has been made on the contract
ARC ELECTRICAL	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Panel of contractors no allocation has been made on the contract

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biytech	R1 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	Panel of contractors no allocation has been made on the contract
Dusi Electrical CC	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	Panel of contractors no allocation has been made on the contract
LONDACORP TRADING	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	Panel of contractors no allocation have been made on the contract
ON POINT ON TIME SOLUTIONS	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	Panel of contractors no allocation has been made on the contract

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Rock Powerline Electrical CC	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	Panel of contractors no allocation has been made on the contract
ORACLE ENERGY AND POWER	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	N/A	N/A	Panel of contractors no allocation have been made on the contract
SURYALITE ELECTRICAL	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Business unit satisfied with project no complains reported
SXUZA CONTRACTORS	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Business unit satisfied with project no complains reported



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THE LIGHTING SPECIALIST	R3 000 000,00	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	YES	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	Provision of Revenue Protection Works to low Voltage Electrical Infrastructure	3	Panel of contractors no allocation has been made on the contract
CONCOST CONSULTING	R1,00	Provision of AD-Hoc Professional Quality Surveying services	YES	Provision of AD-Hoc Professional Quality Surveying services	3	Provision of AD-Hoc Professional Quality Surveying services	Provision of AD-Hoc Professional Quality Surveying services	3	Panel of contractors no allocation has been made on the contract
THAPELO TLHAPANE HOLDINGS	R1,00	Provision of AD-Hoc Professional Quality Surveying services	YES	Provision of AD-Hoc Professional Quality Surveying services	3	Provision of AD-Hoc Professional Quality Surveying services	Provision of AD-Hoc Professional Quality Surveying services	3	Panel of contractors no allocation has been made on the contract
M POWER CONSULTING	R1,00	Provision of AD-Hoc Professional Quality Surveying services	YES	Provision of AD-Hoc Professional Quality Surveying services	3	Provision of AD-Hoc Professional Quality Surveying services	Provision of AD-Hoc Professional Quality Surveying services	3	Panel of contractors no allocation has been made on the contract
Kushj Traders CC	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	1	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired
NEW HEIGHTS 1466	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired

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Ricky's Electrical CC	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired
High Voltage Trading (Pty) Ltd	R3 000 000,00	Supply of stationery, tools & equipment's, cleaning detergent, weed killing & pool	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired
PLATINUM MEDICAL AND	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired
Actaforce CC	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired

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GRAEME BERTHA GROUP	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired
PASCALINA	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	2	contract expired
ETERNITY STAR INVESTMENTS 231	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	Construction & maintenance of water & sanitation infrastructure projects	3	no allocation has been Reported
ORO MANAGEMENT SERVICES	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
JAMJO CIVILS	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported



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SIZABONKE CIVILS	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
LEOMAT PLANT HIRE & CONST(DBN)	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
MVEZO PLANT AND CIVILS	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
MUDZUSI WAVHUTALI CIVILS	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
MAGNACORP 485	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported

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VELI'S HIRING AND DECOR SERVICES	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
SHIKANI TRADING	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
Kulu Civils and Project Managers CC	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
Evgeni Engineering	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
R AND B PIPELINE CONTRACTORS	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported

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SSR SECURITY AND CLEANING SERVICES	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
IZINYONI TRADING 154	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
PHUMELELA DLOMO CONSTRUCTION	R1,00	Construction & maintenance of water & sanitation infrastructure projects	YES	Construction & maintenance of water & sanitation infrastructure projects	3	Construction & maintenance of water & sanitation infrastructure projects	N/A	N/A	no allocation has been Reported
Inside Data south (pty) ltd	R35 503,68	Print and Delivery of Pay Slips	YES	Print and Delivery of Pay Slips	3	Print and Delivery of Pay Slips	Print and Delivery of Pay Slips	3	The contract about expire
QUI TRADING	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	contract expired



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Ilungelo Construction Cc	R3 000 000,00	Supply of stationery, tools & equipment's, cleaning detergent, weed killing & pool	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	contract expired
Senzangakhona industrial supplies	R3 000 000,00	Supply of stationery, tools & equipment's, cleaning detergent, weed killing & pool	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	contract expired
Thokozanobuntu Multi-Purpose	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	contract expired
Midlands Chemicals t/a Gt Chemicals	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	contract expired

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GOLDEN-TOUCH TRADING 59	R3 000 000,00	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	YES	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	Supply and Delivery of Stationery Tools, Equipment, cleaning Chemicals	3	contract expired
Imbawula Technical	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
Thando's electrical	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
LONDACORP TRADING	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported

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BEST GUYS CONTRACTORS	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
GUBHUZA 3 TRADING	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
Rock Powerline Electrical CC	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
RAPHAHLELO AND ASSOCIATES	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported



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ARC ELECTRICAL	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
AMPCOR KHANYISA	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
Secrete Steps Trading(pty)ltd	R1,00	The construction, upgrade of substations, transmission networks & civil works	YES	The construction, upgrade of substations, transmission networks & civil works	3	The construction, upgrade of substations, transmission networks & civil works	N/A	N/A	Panel of contractors no allocation reported
Bell Equipment Sales S.A Ltd	R7 820 500,00	One new landfill compactor to the Msunduzi Municipality	YES	One new landfill compactor to the Msunduzi Municipality	3	One new landfill compactor to the Msunduzi Municipality	One new landfill compactor to the Msunduzi Municipality	3	Business unit satisfied with project no complains reported
Landis And Gyr Pty) Ltd	R628 500,00	Electrical meters, current transformers and test block	YES	Electrical meters, current transformers and test block	3	Electrical meters, current transformers and test block	Electrical meters, current transformers and test block	3	Business unit satisfied with project no complains reported

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ONTEC SYSTEMS	R2 000 000,00	Electrical meters, current transformers and test block	YES	Electrical meters, current transformers and test block	3	Electrical meters, current transformers and test block	Electrical meters, current transformers and test block	3	Business unit satisfied with project no complains reported
Secrete Steps Trading(pty)ltd	R500 000,00	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	YES	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	3	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	3	The business unit satisfied with project no complains reported
EDGE LINE ENGINEERING	R1,00	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	YES	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	3	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	Supply, Delivery and Off-Loading of Metal Protective Distribution kiosks	3	The business unit satisfied with project no complains reported
Barloworld South Africa t/a	R824 611,96	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	YES	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	3	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	Supply & delivery of Caterpillar 426F2 AC Backhoe Loader	3	supplied and delivered no complained reported
Sivest Sa (Pty) Ltd	R465 000,00	Review of Home-Based Policies with Land Use Scheme 2018 & SPLUMA 2013	YES	Review of Home-Based Policies with Land Use Scheme 2018 & SPLUMA 2013	3	Review of Home-Based Policies with Land Use Scheme 2018 & SPLUMA 2013	Review of Home-Based Policies with Land Use Scheme 2018 & SPLUMA 2013	3	The business unit satisfied with project no complains reported
TPS DEVELOPMENT PROJECTS	R1 240 000,00	Preparation of Precinct Plans for Sweetwaters	YES	Preparation of Precinct Plans for Sweetwaters	3	Preparation of Precinct Plans for Sweetwaters	Preparation of Precinct Plans for Sweetwaters	3	The contractor is on site no complains so far and the business unit its happy with the progress

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MMELENI ST CIVIL AND	R7 332 876,96	Construction of the Community Hall at Copsville	YES	Construction of the Community Hall at Copsville	3	Construction of the Community Hall at Copsville	Construction of the Community Hall at Copsville	3	The contractor is on site no complains so far and the business unit its happy with the progress but the contract was extended duration to be confirmed
Topzinto Trading CC	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed
Kwaj investment	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed
Mathew Group	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed



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Mthombo Awushi	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed
NCM Engineering	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed
Sihlahlasiyahluma construction	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed
Umngazi Group	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	5	project completed

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Yabanathi Projects	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	4	project completed
Gravity Engineering	R1 000 000,00	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	YES	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	3	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	Construction of VIP Toilets within Wards 1-39, PMB (CIDB Grade 2CE to 5CE)	4	Phase one and phase two are completed
Gabhuza 3 trading (Pty)Ltd	R17 153 242.05	Sweetwaters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	YES	Sweetwaters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	4	Sweetwaters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	Sweetwaters bulk infrastructure - installation of low and medium voltage cable between crossways primary substation and proposed new substation located at Sweetwaters	4	The contractor is on site no complains so far and the business unit its happy with the progress but the contract was extended duration to be confirmed

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Gabhuza 3 trading (Pty)Ltd	R21 561 905,36	Installation of medium voltage cables between pine primary substation Mayors walk/exchange, Zwartkop/bridge, Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	YES	Installation of medium voltage cables between pine primary substation Mayors walk/exchng, Zwartkop/bridge, Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	4	Installation of medium voltage cables between pine primary substation Mayors walk/exchange, Zwartkop/bridge, Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	Installation of medium voltage cables between pine primary substation Mayors walk/exchange, Zwartkop/bridge, Morcom/purification and proposed new substation located at Mpumuza,Sweetwaters	4	The contractor is on site no complains so far and the business unit its happy with the progress but the contract was extended duration to be confirmed
Pro secure	Rate Based	Supplier, installation and maintenance of Impro access control, biometrics system	YES	Supplier, installation and maintenance of Impro access control, biometrics system	N/A	Supplier, installation and maintenance of Impro access control, biometrics system	N/A	N/A	No allocation has been Reported
Mills Fitchet Africa	Rate Based	Verification of standing Timber Compartments for Msunduzi Municipality	YES	Verification of standing Timber Compartments for Msunduzi Municipality	N/A	Verification of standing Timber Compartments for Msunduzi Municipality	Verification of standing Timber Compartments for Msunduzi Municipality	1	No allocation has been Reported



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HSG Attorneys Incorporated	Rate Based	Appointment of a dedicated panel on supply chain management incorporating a multidisciplinary team to execute land acquisition, land legal and associated work in respect of the Edendale private land initiative	YES	Appointment of a dedicated panel on supply chain management incorporating a multidisciplinary team to execute land acquisition, land legal and associated work in respect of the Edendale private land initiative	N/A	Appointment of a dedicated panel on supply chain management incorporating a multidisciplinary team to execute land acquisition, land legal and associated work in respect of the Edendale private land initiative	N/A	N/A	No allocation has been Reported
NCM Engineering	Rate Based	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	1	project completed

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Umngazi Group	Rate Based	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed
Hambagashle Construction	Rate Based	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed
Mthombo Awushi	Rate Based	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed

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Kwaj investment	Rate Based	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of service providers from the panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed
Matthew and Son Plant Hire t/a Matthew Group	Rate Based	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed
Sihlahlasiyahluma construction	Rate Based	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed



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Indayi Civils	Rate Based	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	YES	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	Appointment of A supplementary panel for the construction of approximately 2300 VIP toilets within wards 1-41 PMB (CIDB Grade 2CE To 5CE)	N/A	4	project completed
Shemuntu and Son (Pty)Ltd	R49 000	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	YES	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	project completed

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Abangani Project	R200 000	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	YES	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	project completed
Shemuntu and Son (Pty)Ltd	R200 000	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	YES	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	project completed
Shemuntu and Son (Pty)Ltd	R46 000	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	YES	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	4	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	Hire of high-pressure jetting machine: Vactor machine or similar machine: bucket and winch machine: root cutter and cctv camera for surveying sewer pipes	3	project on going few delays were reported after truck broke down on site

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DDP Valuations	R46 000	Verification of standing Timber Compartments for Msunduzi Municipality	YES	Verification of standing Timber Compartments for Msunduzi Municipality	N/A	Verification of standing Timber Compartments for Msunduzi Municipality	Verification of standing Timber Compartments for Msunduzi Municipality	4	project on going no complaints reported
Mytime property value	Rate Based	Verification of standing Timber Compartments for Msunduzi Municipality	YES	Verification of standing Timber Compartments for Msunduzi Municipality	N/A	Verification of standing Timber Compartments for Msunduzi Municipality	Verification of standing Timber Compartments for Msunduzi Municipality	5	project completed
TIs Infrastructure Projects	R3 578 800,76	Upgrading of Gravel Road Ward 7	YES	upgrade of ward 7 road from gravel to surface	3	project management for upgrade of road ward 7	Verification of standing Timber Compartments for Msunduzi Municipality	3	this project has been completed and the engineer's performance was satisfactory
Emzansi Engineers	R2 205 000,00	Upgrading of Gravel Rd Ward 6	YES	upgrade of ward 6 road from gravel to surface	3	project management for upgrade of road ward 6	upgrade of ward 6 road from gravel to surface	3	The engineer's performance is satisfactory. Project on Design phase.



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MARISWE	R1 539 359,22	Construction of Ward 34 Madiba Hall	YES	construction of Madiba Hall	3	project management for construction of Madiba Hall	construction of Madiba Hall	3	The Engineers performance is satisfactory. The project has been restarted after it was suspended
HN CONSULTING ENGINEERS (PTY)LTD	R4 312 412,05	Desilting of camps drift canal	YES	Camps Drift desilting	3	project management for Desilting of camps drift canal	Camps Drift desilting	3	The Engineers performance is satisfactory. The project has been completed we currently waiting for a close out report from the service provider
Kushj Traders CC	Rate Based	Supply & Del of Electrical Distribution Installatio materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
Arb Electrical Wholesalers Ptyltd	Rate Based	Supply & Del of Electrical Distribution Installatio materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
MEMOTEK TRADING	Rate Based	Supply & Del of Electrical Distribution Installatio materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory

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Ricky'S Electrical CC	Rate Based	Supply & Del of Electrical DistributionInstallation materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
High Voltage Trading (Pty) Ltd	Rate Based	Supply & Del of Electrical DistributionInstallation materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
HN CONSULTING ENGINEERS (PTY)LTD	R1 022 093,10	Upgrade of Peace Valley III Greater Edendale	YES	Upgrade of Peace Valley III Greater Edendale	3	Upgrade of Peace Valley III Greater Edendale as per programme	Upgrade of Peace Valley III Greater Edendale	3	The contractor's performance is satisfactory
Chashsaza	R 12 477 369.74	upgrade of gravel road in Vulindlela ward 9 Sithole road	YES	upgrade of gravel road in Vulindlela ward 9 Sithole road	3	upgrade of gravel road in Vulindlela ward 9 Sithole road as per programme	upgrade of gravel road in Vulindlela ward 9 Sithole road	3	The contractor's performance is satisfactory. Contractor has completed the road, but now additional storm water drains need to be constructed which will extend the contract for 4 weeks.
MANVI ENTERPRISES	Rate Based	Supply and delivery of electrical distribution& installation materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory

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P H Marketing	Rate Based	supply and delivery of electrical distribution and installation materials	YES	supply and delivery of electrical distribution and installation materials	3	supply and delivery of electrical distribution and installation materials	supply and delivery of electrical distribution and installation materials	3	The contractor's performance is satisfactory
SOLTANY TRADING	R1 000 000,00	Supply and delivery of electrical distribution& installation materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
Senzangakhona industrial supplies	R1 000 000,00	electrical distribution and installation materials	YES	supply and delivery of installation materials	3	supply and delivery of installation materials as when required	supply and delivery of installation materials	3	The contractor's performance is satisfactory
Emzansi Engineers	R1 673 206,26	Community Hall Ward 5 Mbizana Hall	YES	project management for construction of Community Hall Ward 5 Mbizana Hall	3	project management for construction of Community Hall Ward 5 Mbizana Hall as per programme	project management for construction of Community Hall Ward 5 Mbizana Hall	3	The contractor's performance is satisfactory. Project in construction phase



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HN CONSULTING ENGINEERS (PTY)LTD	R1 676 321,92	Design & Supervision of Ward 13 Community Hall	YES	project management for construction of Community Hall Ward 13	3	project management for construction of Community Hall Ward 13 as per programme	project management for construction of Community Hall Ward 13	3	The contractor's performance is satisfactory
Makhaotse Narasimulu And assoiates	R1 999 371,60	Consulting for the Sithole Road Ward 9	YES	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the programme	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory. Contractor has completed the road, but now additional storm water drains need to be constructed which will extend the contract for 4 weeks.
Ce Electrical Contracting & Engine	Rate Based	Supply and Delivery of Top Boxes and Domestic Power Distribution Units	YES	Supply and Delivery of Top Boxes and Domestic Power Distribution Units	3	Supply and Delivery of Top Boxes and Domestic Power Distribution Units as when required	Supply and Delivery of Top Boxes and Domestic Power Distribution Units	3	The contractor's performance is satisfactory
Senzangakhona industrial supplies	Rate Based	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	YES	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	3	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	3	The contractor's performance is satisfactory

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Sparks And Ellis (Pty) Ltd	Rate Based	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	YES	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the programme	contract management for construction of Sithole Road Ward 9	3	contractors' performance is satisfactory
F G Uniforms Cc	Rate Based	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	YES	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the programme	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory
VANGUARD FIRE AND SAFETY	Rate Based	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	YES	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the programme	contract management for construction of Sithole Road Ward 9	3	The contractor's performance is satisfactory
IMVELO CENTRICS	Rate Based	Supply & Delivery of Uniforms (Fire, Safety, Emergency, Security)	YES	contract management for construction of Sithole Road Ward 9	3	contract management for construction of Sithole Road Ward 9 as per the programme	contract management for construction of Sithole Road Ward 9	3	the contract was terminated
Diya Valves International Cc	Rate Based	Supply & services of pressure pipe, Lexi couplings, steel flanges for waterworks	YES	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	3	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as when required	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks	3	The contractor's performance is satisfactory

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Emzansi Engineers	R3 104 777,55	Upgrade of Ashdown/old Edendale Road	YES	Upgrade of Ashdown/old Edendale Road	3	project management for Upgrade of Ashdown/old Edendale Road as per programme	Upgrade of Ashdown/old Edendale Road	3	Phase 1 has been completed successfully. the Engineer was appointed for construction Monitoring phase.
High End General and Construction	R48 448 412,70	Specialist Contractor for the Desilting of Camp Drift Canal	YES	Desilting of Camp Drift Canal	3	Desilting of Camp Drift Canal as per programme	Desilting of Camp Drift Canal	3	project has been completed and contractor in on defects liability stage.
L N FORCE	Rate Based	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	YES	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	3	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING AS WHEN REQUIRED	DESIGN, MANUFACTURE, SUPPLY, DELIVERY OF INSTAL COMM. OF HIGH MASTS LIGHTING	3	The contractor's performance is satisfactory
Oti Petrosmart (Pty) Ltd	Rate Based	Provision and Maintenance of Fuel Management System	YES	Provision and Maintenance of Fuel Management System	3	Provision and Maintenance of Fuel Management System as per SLA	Provision and Maintenance of Fuel Management System	3	the user department is not happy with the performance of the contractor. User department as arrange a meeting to discuss issues.
MEGAPHASE TRADING 380	Rate Based	Supply and Delivery of Uniforms for Public Safety	YES	Supply and Delivery of Uniforms for Public Safety	3	Supply and Delivery of Uniforms for Public Safety as when required	Supply and Delivery of Uniforms for Public Safety	3	The contractor's performance is satisfactory
Pinnaculum Energy	Rate Based	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	YES	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	Supply and Delivery of Electricity meter Current Transformers and Test Blocks as when required	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	The contractor's performance is satisfactory



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MEMOTEK TRADING	Rate Based	Supply and Delivery of Electrical Meters Transformers and Test Block	YES	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	Supply and Delivery of Electricity meter Current Transformers and Test Blocks as when required	Supply and Delivery of Electricity meter Current Transformers and Test Blocks	3	The contractor's performance is satisfactory
MARISWE	R500 000,00	Consultant to do detailed design of Eastern ring road	YES	Consultant to do detailed design of Eastern ring road	3	Consultant to do detailed design of Eastern ring road	Consultant to do detailed design of Eastern ring road	3	The contractor's performance is satisfactory
Makhaotse Narasimulu And	R2 242 292,25	Consulting for the Baleni Gravel Road	YES	Consulting for the Baleni Gravel Road	3	construction management of upgrade of Baleni road	Consulting for the Baleni Gravel Road	3	The contractor's performance is satisfactory
CHASHAZA	R7 735 097,20	Patchwork Call Centre EDENDALE	NO	Patchwork Call Centre EDENDALE	3	Patchwork Call Centre EDENDALE as per call center list	Patchwork Call Centre EDENDALE	3	contract completed
HEIDELBERG GRAPHIC SYSTEMS	R1 166 272,00	Purchase of High-Speed Cutter Machine	NO	Purchase of High-Speed Cutter Machine	3	supply and delivery of High-Speed Cutter Machine	Purchase of High-Speed Cutter Machine	3	contract completed. The contractor is on maintenance period.
High End General and Construction	R780 839,94	SMOKEVILLE ROAD CALUZA	NO	upgrade of smokeville road	3	upgrade of Smokeville road as per programme	upgrade of smokeville road	3	project completed
Daleka Trading Enterprise CC	R6 162 000,00	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	NO	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	3	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	PATCHWORK CALL CENTRE LIST WITHIN CBD SURROUNDINGS & EDENDALE	3	project has been completed
Sinothando Construction CC	R12 666,49	UPGRADE OF ROAD IN VULINDLELA WARD 7	NO	UPGRADE OF ROAD IN VULINDLELA WARD 7	3	UPGRADE OF ROAD IN VULINDLELA WARD 7 as per programme	UPGRADE OF ROAD IN VULINDLELA WARD 7	3	the project has been completed; we are currently waiting for a closeout report from the contractor

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High End General and Construction	12 825 .74	UPGRADE OF ROAD IN VULINDLELA WARD 8	NO	UPGRADE OF ROAD IN VULINDLELA WARD 8	3	UPGRADE OF ROAD IN VULINDLELA WARD 8 AS PER PROGRAMM	UPGRADE OF ROAD IN VULINDLELA WARD 8	3	contractors' performance was satisfactory. Project has been completed we currently waiting for close out repost.
Daleka Trading Enterprise CC	R 11 791 162.98	UPGRADE OF VULINDLELA ROAD D1138 WARD 4	NO	UPGRADE OF VULINDLELA ROAD D1138 WARD 4	3	UPGRADE OF VULINDLELA ROAD D1138 WARD 4 AS PER PROGRAMM	UPGRADE OF VULINDLELA ROAD D1138 WARD 4	3	the contractor is currently busy with earthworks however the progress is very low, and meeting was held with the contractor to discuss progress. And the contractor promised that they will improve. MISA will be visiting the site at the end of the month to access progress on site. but the progress is very slow.
DIA Champion/Dia Petroleum	Rate Based	supply and delivery of Fuel and provision of Bowsers	YES	supply and delivery of Fuel and provision of Bowsers	3	supply and delivery of Fuel and provision of Bowsers as per SLA	supply and delivery of Fuel and provision of Bowsers	3	contractors' performance is satisfactory they always deliver on time
Generator World	Rate Based	maintenance and refurbishment to standby generators	YES	maintenance and refurbishment to standby generators	3	maintenance and refurbishment to standby generators	maintenance and refurbishment to standby generators	3	this contract has expired, and a new contract is awaiting approval by the Municipal Manager.

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THIHLI TRADING ENTERPRISE	Rate Based	Supply and Deliver Black Refuse Bags Clear Recycling Bags	YES	Supply and Deliver Black Refuse Bags Clear Recycling Bags	3	Supply and Deliver Black Refuse Bags Clear Recycling Bags as per SLA	Supply and Deliver Black Refuse Bags Clear Recycling Bags	3	the business unit is not happy with the performance of the contractor. The service provider was sent the email of poor performance, and they responded by saying they are not being given enough time to prepare the order and they are being paid late.
High End General and Construction	R 6872825	Rehabilitation of Mimosa Road	NO	Rehabilitation of Mimosa Road	3	Rehabilitation of Mimosa Road as per program	Rehabilitation of Mimosa Road	3	project completed
Daleka Trading Enterprise CC	R 1880000	Water Tar and Concrete Reinstatements and Surface Repairs within CBD	NO	Water Tar and Concrete Reinstatements and Surface Repairs within CBD	3	Water Tar and Concrete Reinstatements and Surface Repairs within CBD as per Programme	Water Tar and Concrete Reinstatements and Surface Repairs within CBD	3	this project has been completed and the engineer's performance was satisfactory
MJWARA'S CONTRACTING SERVICES	R 1880000	Water Tar and Concrete Reinstatements and Surface Repairs within CBD	NO	Water Tar and Concrete Reinstatements and Surface Repairs within CBD	3	Water Tar and Concrete Reinstatements and Surface Repairs within CBD as per Programme	Water Tar and Concrete Reinstatements and Surface Repairs within CBD	3	contractors' performance is satisfactory
High End General and Construction	R 12242425.75	Re-Construction of Nhlazatshe Road (1000M X 5.5M)	NO	Re-Construction of Nhlazatshe Road (1000M X 5.5M)	3	Re-Construction of Nhlazatshe Road (1000M X 5.5M) as per Programme	Re-Construction of Nhlazatshe Road (1000M X 5.5M)	3	project has been completed



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CHASHAZA	R8 335 097,20	Repairs (Patchworks) of Roads in CBD Surrounding Areas	NO	Repairs (Patchworks) of Roads in CBD Surrounding Areas		Repairs (Patchworks) of Roads in CBD Surrounding Areas as per Programme	Repairs (Patchworks) of Roads in CBD Surrounding Areas	3	project completed
High End General and Construction	R 12 740146.01	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37	NO	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37	3	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37 AS PER PROGRAMM	APPOINTMENT OF A CONTRACTOR FOR HEAVY REHABILITATION OF NEWA ROAD, MARGARATE ROAD, GREENPOINT ROAD, POLY PLACE, BUSHBUCK RIDGE AND CLAYTON AVENUE IN WARD 37	3	the project has been completed; we are currently waiting for a closeout report from the contractor
MJWARA'S CONTRACTING SERVICES	R 368 152	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14.	NO	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14.	N/A	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14 AS PER PROGRAMM	APPOINTMENT OF A CONTRACTOR TO UNDERTAKE REPAIRS TO LOW LEVEL CROSSING, ROAD Z228 UNIT EE, WARD 14.	N/A	Project has not yet started

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High End General and Construction	R 438 400.00	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4	NO	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4	N/A	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4 as per programme	UPGRADE OF CANILISATION OF STREAMS/BANKS PROTECTION ZONE 4	N/A	project not yet started
High End General and Construction	R 15 000 000.00	rehabilitation of Grimthrope road in Lincoln Meade	NO	rehabilitation of Grimthrope road in Lincoln Meade	3	rehabilitation of Grimthrope road in Lincoln Meade as per programme	rehabilitation of Grimthrope road in Lincoln Meade	3	project has been completed and contractor in on defects liability stage.
High End General and Construction	R 4 610 421.30	rehabilitation of Dambuza road	NO	rehabilitation of Dambuza road	3	rehabilitation of Dambuza road as per programme	rehabilitation of Dambuza road	3	project in practical completion stage
Makhaotse Narasimulu And	R 4 758 647	Construction of Multipurpose Sport Facility in KwaPata Ward 16	YES	Construction of Multipurpose Sport Facility in KwaPata Ward 16	3	Construction of Multipurpose Sport Facility in KwaPata Ward 16 as per programme	Construction of Multipurpose Sport Facility in KwaPata Ward 16	3	the design has been completed by the consultant, but the project is suspended due to lack of funding
High End General and Construction	R 10 085 987.00	maintenance of gravel roads	NO	maintenance of gravel roads as per programme	3	maintenance of gravel roads as per programme	maintenance of gravel roads	3	contractor is busy on site
Sinothando contraction	R 8 827 612.83	maintenance of gravel roads	NO	maintenance of gravel roads as per programme	3	maintenance of gravel roads as per programme	maintenance of gravel roads	3	contractors' performance is satisfactory

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High End General and Construction	R 3 152 920.29	Emergency repairs to embankment at 17 Baijoo road	NO	Emergency repairs to embankment at 17 Baijoo road programme	N/A	Emergency repairs to embankment at 17 Baijoo road programme	Emergency repairs to embankment at 17 Baijoo road programme	N/A	the project has not yet started
High End General and Construction	R2 684 534.06	Repairs of Slangspuit Stream Embankment at France	NO	Repairs of Slangspuit Stream Embankment at France	3	Repairs of Slangspuit Stream Embankment at France	Repairs of Slangspuit Stream Embankment at France as per programme	3	contractor's performance is satisfactory. The project is will be completed before the end of the Month, according to Project Manager
High End General and Construction	R 1 072 530.00	EMERGENCY REPAIR AND STREAM BANK PROTECTION AT 436 TOWNBUSH ROAD	NO	EMERGENCY REPAIR AND STREAM BANK PROTECTION AT 436 TOWNBUSH ROAD	N/A	EMERGENCY REPAIR AND STREAM BANK PROTECTION AT 436 TOWNBUSH ROAD	EMERGENCY REPAIR AND STREAM BANK PROTECTION AT 436 TOWNBUSH ROAD AS PER PROGRAMM	N/A	project not yet started due to environmental issues.
Sinothando Construction CC	R2 2722 075.00	STORMWATER CHANNELLING AND UNDERGROUND DRAININAGE IN SINATHING WARD 11: POYINANDI	NO	STORMWATER CHANNELLING AND UNDERGROUND DRAININAGE IN SINATHING WARD 11: POYINANDI	3	STORMWATER CHANNELLING AND UNDERGROUND DRAININAGE IN SINATHING WARD 11: POYINANDI	STORMWATER CHANNELLING AND UNDERGROUND DRAININAGE IN SINATHING WARD 11: POYINANDI AS PER PROGRAMM	3	contractors' performance is satisfactory and currently busy with the Snugs
High End General and Construction	R 2 714 387.03	Emergency repairs to embankment at 71 Helena Road	NO	Emergency repairs to embankment at 71 Helena Road	3	Emergency repairs to embankment at 71 Helena Road as per programme	Emergency repairs to embankment at 71 Helena Road	3	contractor is busy on site



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STONYHILL INVESTMENTS	R 478 651.75	SUPPLY AND INSTALL NEW GENERATOR AT THE PMB AIRPORT	NO	SUPPLY AND INSTALL NEW GENERATOR AT THE PMB AIRPORT	N/A	SUPPLY AND INSTALL NEW GENERATOR AT THE PMB AIRPORT	SUPPLY AND INSTALL NEW GENERATOR AT THE PMB AIRPORT	N/A	the Gen set has been delivered at the airport
Royal Security cc	Rate Based	Appointment of a Panel of Security Service Providers for the Provision of Security Services	YES	Security Services conducted as per terms and conditions of contract	4	Security Services as per allocated site to ensure safeguarding of municipal property	Security Services conducted as per terms and conditions of contract	4	Its supply and service contract and the service are as and when required. No complaints been received from user department therefore the deliverables are satisfactory.
Mabotwane Security Services	Rate Based	Appointment of a Panel of Security Service Providers for the Provision of Security Services	YES	Security Services conducted as per terms and conditions of contract	4	Security Services as per allocated site to ensure safeguarding of municipal property	Security Services conducted as per terms and conditions of contract	4	Security Services conducted as per terms and conditions of contract, however, nonpayment of security was noted by the municipality
Unitrade 1047 (Pty) Ltd t/a Isidingo Security	Rate Based	Appointment of a Panel of Security Service Providers for the Provision of Security Services	YES	Security Services conducted as per terms and conditions of contract	4	Security Services as per allocated site to ensure safeguarding of municipal property	Security Services conducted as per terms and conditions of contract	4	Its supply and service contract and the service are as and when required. No complaints been received from user department therefore the deliverables are satisfactory.

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Basfour 170 Cc	R163 343 535,12	WIREWALL RETIFICATION PROJECT	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
Makhaotse Narasimulu And	R32 625 359,84	Appointment of an implementing agent site11	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going, however, the agreements has been changed from Bileteral to Tripartite Agreements therefore going forward all payments will be done by Dohs
Isikhungusethu Environmental	R1 937 837,48	Land prep for transf.- Military veterans	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
Makhaotse Narasimulu And	R55 361 117,12	IMPLEMENTATING AGENT OF 416 LOW COST THAMBOVILLE HOUSING PROJECT	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme but payment will be processed by DOHS
Isibuko Development Planners	R1 394 022,10	Operation Sukuma sakhe Woodland's housing project	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme

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MASEKO HLONGWA AND ASSOCIATES	R3 326 590,00	Implementing Agent for Harewood Human Settlement Project	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
MOSEGEDI AND ASSOCIATE	R1 330 636,00	Implementing Agent for KWA 30 Housing Project	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
MOSEGEDI AND ASSOCIATE	R3 326 590,00	Implementing Agent for Khalanyoni Housing Project	YES	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	Project still on planning stage. GP registration still outstanding
NOBLE HOUSING ASSOCIATION	R1 000 000,00	Msunduzi Municipality Social Housing	YES	Project on planning stage	4	Implementation of Housing Project as per Bilateral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department
LITADOX NPC	R1 000 000,00	Rollout of the Msunduzi Municipality Social Housing Pipeline	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department



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LITADOX NPC	R1 000 000,00	Msunduzi Municipality Social Housing	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department
DANGALAZA CONSTRUCTION AND CIVILS	R1 000 000,00	Msunduzi Municipality Social Housing	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	No contract, agreement is being vetted by the municipal legal department
Mdali Projects	R2 145 812,76	Implementing Agent for Human Settlements Projects	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
mabune consulting	R536 453,19	Implementing Agent for Human Settlements Projects	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
ZAMAHLOBO TRADING	R4 559 451,84	Construction of 80 jika joe Temporary Structures	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme

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Basfour 170 Cc	R4 000 000,00	Implementing Project for Fairfield Housing Project	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going as per programme and paid by DOHS however some parts to implemented by the Municipality
SAM GCABA CONSULTING	R6 430 425,82	Construction of approximately 2000 houses Ethembeni	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
mabune consulting	R7 012 460,00	Feasible study & Planning for Bhobhonono 1400 low houses & 600 site for GAP	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
Groundwork Project	R337 983 166,40	Implementing Agent for the Construction of 760 CRU Housing Project	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	PHASE 1 completed, phase 2 to commence however the municipality is sorting issues raised by the members of the community.
MN AFRICA CONSULTING ENGINEERS	R537 753,20	Infrastructure Services of Break New Ground and Infrastructure Services	YES	Project implemented as per programme	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme

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Map Africa Consulting Engineering	R3 713 968,00	Planning services for Mantshaheni Township from contract SCM34of18/19 AD-HOC	YES	Project implemented as per programme	4	Implementation of Housing Project as per Biletral/Tripartite agreement	Project implemented as per programme	4	Project on going and as per programme
Basfour 170 Cc	R50 348 162,47	Planning, design and construction of 405 housing units and 20 temporal structures for the Glenwood Q-Section Housing Project	YES	Project on planning stage	4	Implementation of Housing Project as per Biletral/Tripartite agreement	Project on planning stage	4	SLA Stage
mabune consulting	R19 943 886,83	Planning, design and construction of 157 housing units and 20 temporal structures for the Happy Valley Housing Project	YES	Project on planning stage	4	Implementation of Housing Project as per Biletral/Tripartite agreement	Project on planning stage	4	SLA Stage



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Basfour 170 Cc	R13 584 260,86	Planning, design and construction of 281 infrastructure services and 30 housing units for the northeast sector housing project	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	SLA Stage
Majimntana Trading Enterprise	R37 311 933,00	Undertake detailed planning services for Ward 28 Fountain Road human settlements	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	SLA Stage
Map Africa Consulting Engineering	R1 000 000,00	Planning, design and provision of interim basic infrastructure services for the Mkondeni Sacca informal settlements Housing Project	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	SLA Stage
Groundwork Project	R1 000 000,00	Tenant management- for Jika Joe CRU project for the existing rental stock	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	SLA Stage

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SCIP ENGINEERING GROUP	R20 508 429,70	Construction for Bakerville Hiests Phase 1 For 115 Housing Units: Military Veter	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	SLA Stage
Sarkum Bevcon JV	R1 961 580,00	Construction of Imbali Mens Hostel	YES	Project on planning stage	4	Implementation of Housing Project as per Bileteral/Tripartite agreement	Project on planning stage	4	Project on planning stage
Mobile telephone networks pty ltd (MTN)	Rate Based	Mobile telephone fee	YES	Achieved	4	To provide the municipality with the Mobile Telephone Service fee	Achieved	4	The performance of a supplier meets all the contractual requirements of the contract thus far; However the contract has expired and the supplier has now appointed under RT 15 the National Treasury's Transversal contract
Powabatt fitment Centre	Rate Based	Supply and delivery of Batteries	YES	Achieved	4	The contract is and when required contract	Achieved	4	The performance of the service provider is satisfactory. However, the contract has expired.
Atam Electrical CC	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	The contractor is currently busy with Chota Motala 3 and West street and the performance of the contractor is satisfactory.

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Biytech	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	On the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Alexander Road To Alan Paton Road Both Sides, Langalibalele and Jabu Ndlovu street. The works have been completed
Thando's electrical	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	On the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Greyling to Boom street on both sides. The works have been completed.
Zama Traffic Signals Cc	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	On the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Alexander Road To Alan Paton Road Both Sides, Langalibalele and Jabu Ndlovu street. The works have been completed.



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THE LIGHTING SPECIALIST	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	on the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Hossen Haffajee to Pietermaritzburg street Both Sides and Victoria to Greyling Both sides. Works have been completed.
DUZI ELECTRICAL CONTRACTORS	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	The contractor was allocated to do Chota motala 1 and 2 Street light.
ARC ELECTRICAL	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	Achieved	5	The contract is and when required contract	Achieved	4	The performance of the contractor is satisfactory.
K M PROJECTS 121	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	Achieved	4	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
USIBALWETHU TRADING	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	Achieved	4	The contract is and when required contract	Achieved	4	The contractor was allocated Chief Albet Luthuli Street 1 and 2 streetlight and the performance of the contractor is satisfactory.

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ULUBANZI CONSTRUCTION & PROJECTS	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Alexandra Road 1, 2 and Naville road, street light and the performance of the contractor is satisfactory.
LENADO PROJECTS	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
POWER SYSTEMS ELECTRICAL	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The contract was allocated Ridge road and King Edward road street light .The performance of the contractor is satisfactory.
NOTHANI ENGINEERING	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	On the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Pietermaritz to Church street on both sides. The works have been completed.
L N FORCE	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Boffosh street 1 and 2 street light .The performance of the contractor is satisfactory.

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HLONOFATSO TRADING ENTERPRISE	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	On the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Prince Alfred to Geere Street LHS towards N3. The works have been completed.
Rock Powerline Electrical CC	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	On the 10th of August 2023, The contractor was allocated to work on Chief Albert Luthuli Street(Prince Alfred to Geere Street LHS towards N3. The works have been completed.
W AND An ADVANCED PROJECTS	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated Howick Road 1 and 2 street light and the performance of the contractor is satisfactory.
ULUBANZI CONSTRUCTION & PROJECTS	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.
LENADO PROJECTS	Rate Based	Replace Lamps and Luminaires, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The performance of the contractor is satisfactory.



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MEGATEST	Rate Based	Replace Lamps and Luminares, Repair and Maintain Lighting Installations	YES	N/A	N/A	The contract is and when required contract	N/A	N/A	The contractor was allocated to do Alan Paton 1, and 2 Street lights performance of the contractor is satisfactory.
Secrete Steps Trading(pty)ltd	Rate Based	The Replacement of Lamps and Luminares Maintenance of Outdoor Lighting Installation	YES	Achieved	4	The contract is and when required contract	Achieved	4	The contractor was allocated Langalibalele Street 1 and 2 Street lights and the works have been completed.
Imbawula Technical	Rate Based	The Replacement of Lamps and Luminares Maintenance of Outdoor Lighting Installation	YES	Achieved	4	The contract is and when required contract	Achieved	4	The contractor was allocated to do Masukwana 1 ad 2 streetlights and the performance of the contractor is satisfactory.
Afrostructure	R 54 551 115.86	Construction of the copesville reservoir rising main and pumpstation and associated scour lines in ward 30 Ezinketheni	YES	Not Achieved	4	Construction of the copesville reservoir rising main and pumpstation and associated scour lines in ward 30 Ezinketheni	Achieved	4	The contract has expired, and the contractor is on penalties. All the construction works are complete except for the mechanical and electrical works at the pumpstation progress is at 99% and financial expenditure at 97%.

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Amalande Construction	R 1 000 000.00	Section A-Supply and Delivery of New Tyr Repairing and Retreading of Tyres	YES	Achieved	N/A	Adhoc contract	Achieved	4	The contract has expired. And the new one is still on the tender process. Currently the business unit is using the National treasury's Transversal contract.
Dynamic Dashing Solution	R3 116 115,00	Panel of Financial Consultant	YES	Achieved	N/A	The consultant is assisting with the preparation of 2020/21 budget	Achieved	4	The consultant had completed the assignment of the preparation of Budget 20/21.
Imbawula Technical	R9 000 000,00	Cable or Equipment Testing and Fault Location	YES	Achieved	5	Cable or Equipment Testing and Fault Location	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
Preben Naidoo And Associates Cc	R10 891 007,80	Copesville satellite reservoir	YES	Achieved	5	Copesville satellite reservoir	Achieved	4	The consultants meet all the contractual deliverables of the contract. The Consultant is currently monitoring the construction of the copesville reservoir rising main and pumpstation and associated scour lines in ward 30 Ezinketheni.

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ECA CONSULTING	R9 636 713,77	Sinathingi Outfall Sewer	YES	Achieved	5	Sinathingi Outfall Sewer	Achieved	4	The Consultant is currently administering the contract SCM 7 of 19/20, The construction of outfall sewer within ward 11. The work is at 93% complete with time elapse at 92%, due completion is 20 May 2024 Total of 5890, 611M of Pipeline has been constructed.
ON POINT ON TIME SOLUTIONS	R5 100 000,00	Maintenance, repairs and replacement of vandalised Transmission towers	YES	Achieved	N/A	Maintenance, repairs and replacement of vandalised Transmission towers	Achieved	4	The contractor has successfully completed the project.
Stateway Switchboards (Pty) Ltd	R 300 000.00	Stateway Switchboards (Pty) Ltd	YES	Achieved	N/A	Stateway Switchboards (Pty) Ltd	Achieved	4	·The performance of a contractor meets all the contractual requirements of the contract for the project.
DYNAMIC DASHING SOLUTION	R 3 116 115.00	Preparation of the 20/21 budget	YES	Achieved	N/A	Preparation of the 20/21 budget	Achieved	4	The Consultant has Completed the assignment
DYNAMIC DASHING SOLUTION	R 99 001.00	Preparation of Monthly mSCOA data strings	YES	Achieved	N/A	Preparation of Monthly mSCOA data strings	Achieved	4	The consultant had completed the assignment for the Monthly MSCOA data Strings last Financial Year.



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DYNAMIC DASHING SOLUTION	R 743 158.00	Preparation of financial recovery plan	YES	Achieved	N/A	Preparation of financial recovery plan	Achieved	4	The Consultant has Completed the assignment
BONAKUDE	R 172 053.20	Review of annual financial Statements	YES	Achieved	4	Review of annual financial Statements	N/A	N/A	The Consultant has Completed the assignment
DYNAMIC DASHING SOLUTION	R 3 220 971.75	Year-end processes related to GRAP compliant for 20/21 including AG support	YES	Achieved	4	Year-end processes related to GRAP compliant for 20/21 including AG support	N/A	N/A	The Consultant has Completed the assignment
ATC INDUSTRIES	R1 215 219,00	Traffic Signal Repairs	YES	Achieved	4	Traffic Signal Repairs	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
SILVER SOLUTIONS 435	R500 000,00	Virgin transformer oil and regenerated transformer oil	YES	Achieved	4	Virgin transformer oil and regenerated transformer oil	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
NAP HOLDINGS (PTY)Ltd	R14 186 271.11	Appointment of a contractor for the construction of community Hall in Thembalihle ward 38 Pietermaritzburg	NO	Achieved	4	Appointment of a contractor for the construction of community Hall in Thembalihle ward 38 Pietermaritzburg	Achieved	4	The project has been completed. The Contractor meets all the contractual deliverables of the contract.

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RAPHAHLELO AND ASSOCIATES	R38 844 093,80	Appointment of a service provider for the high and medium voltage network construction, upgrade, refurbishment and commissioning of Eastwood primary substation.	NO	N/A	N/A	Appointment of a service provider for the high and medium voltage network construction, upgrade, refurbishment and commissioning of Eastwood primary substation.	N/A	N/A	The Service provider meet all the contractual deliverables of the contract. Trenching for Auxiliary transformer 1&2 100% completed Trenching for Step down transformer 1&2 100% Completed Cleaning of sleeve outlets to transformer 1&2 100% Completed Damaged clamps removal on MV structure 100% Completed Shower tiles and mosaic installation 100% Completed Measurement of doors 100% completed Galvanising of Earth-bars and copper pipes 100% completed. However, the project is on hold due to the availability of funds from the Electricity department.

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Hi Glen Construction,	R11 230 385 .95	The appointment of a contractor for the construction of the Community Hall in Kwamafunze Ward 7	NO	Not Achieved	3	The appointment of a contractor for the construction of the Community Hall in Kwamafunze Ward 7	partially Achieved	3	The Msunduzi Municipality has failed to pay the contractor for the past 2months due to budget constraints, as a result the contractor had to stop with all the works due to local labors not being paid. The project was extended until the End of March 2024. The contractor is still on site.
SISE MZANSI TRADING ENTERPRIS	Rate Based	CONSTRUCTION OF TRAFFIC CALMING MEASURES WITHIN THE MSUNDUZI MUNICIPALITY'S AREA	YES	Achieved	5	CONSTRUCTION OF TRAFFIC CALMING MEASURES WITHIN THE MSUNDUZI MUNICIPALITY'S AREA	Achieved	5	The Service provider meet all the contractual deliverables of the contract. The Contractor has constructed 7 traffic calming measures in Ward 41, Ward 32, ward 18, ward 34,ward24,ward17 and ward 15 .
EMIHLE LIVE PTY LTD	Rate Based	CONSTRUCTION OF TRAFFIC CALMING MEASURES WITHIN THE MSUNDUZI MUNICIPALITY'S AREA	YES	Achieved	5	CONSTRUCTION OF TRAFFIC CALMING MEASURES WITHIN THE MSUNDUZI MUNICIPALITY'S AREA	Achieved	5	The Service provider meet all the contractual deliverables of the contract. The Contractor has constructed 7 traffic calming measures in Ward 11, Ward 21, ward 32, ward 23,ward10,ward 16 and ward 01 .



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ICEBOLETHU GROUP	Rate Based	PAUPER BURIAL SERVICES (PUBLIC HEALTH) AND INDIGENT FUNERAL	YES	Achieved	4	PAUPER BURIAL SERVICES (PUBLIC HEALTH) AND INDIGENT FUNERAL	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
Amalande Construction	Rate Based	Section A-Supply and Delivery of New Tyr Repairing and Retreading of Tyres	NO	Achieved	4	Section A-Supply and Delivery of New Tyr Repairing and Retreading of Tyres	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
InsideData south (pty) ltd	Rate Based	Appointment of a Service Provider to Print and Post Monthly Invoices	YES	Achieved	4	Appointment of a Service Provider to Print and Post Monthly Invoices	Achieved	4	The Service provider meet all the contractual deliverables of the contract.
D N S SUPPLIES	Rate Based	SUPPLY AND DELIVERY OF MEDICATION TO THE MSUNDUZI MUNICIPALITY	YES	Achieved	4	SUPPLY AND DELIVERY OF MEDICATION TO THE MSUNDUZI MUNICIPALITY	Achieved	4	The Service provider meet all the contractual deliverables of the contract.

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ZAMA ZAMA ENGINEERING MANUFACTURERS	R130 000.00	Outright Purchase for Refuse Collection Containers 20M3	NO	N/A	N/A	Outright Purchase for Refuse Collection Containers 20M3	N/A	N/A	The refuse collection containers were delivered on the 13th of December 2023.
Mtabalasi Transport Logistics	R 59,088,247.75	UPGRADES TO NEW ENGLAND ROAD LANDFILL SITE	NO	N/A	N/A	UPGRADES TO NEW ENGLAND ROAD LANDFILL SITE	Achieved	4	As of the 31th of May 2024. The Performance of the service meet all the contractual requirements of the contract. Monthly progress report is up to date. Overall progress on site is at the work is 46% complete, time lapsed is at 42% and the total expenditure is still sitting at 13%. However, the contractor stated that there is a delay in sourcing clay.
SIZABONKE CIVILS	R20 686 784.26	Vulindlela Phase 3A: Water Supply Upgrade	NO	N/A	N/A	Vulindlela Phase 3A: Water Supply Upgrade	Achieved	4	The project commenced on the 26th of September 2023 and the project duration is 18 Months the Estimated Project Completion date is the 26th Of March 2025.

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Ewc Vehicle Communication (Pty) Ltd	Rate Based	Supply, Deliver, Install and Commission a Vehicle Monitoring, Tracking and Managem	YES	Service is delivered as per approved agreement	4	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	The validity period of the contract was extended to 31 May 2024
Mkhangiswa Trading enterprise	Rate Based	Replace and Repair Damaged Paving Slabs, Stormwater, Kerbs, Channels, etc. for the Msunduzi Municipality	YES	Service is delivered as per approved agreement	4	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	Engagements are done as per needs analysis and approvals
Mza Building	Rate Based	Replace and Repair Damaged Paving Slabs, Stormwater, Kerbs, Channels, etc. for the Msunduzi Municipality	YES	Service is delivered as per approved agreement	4	Allocation is done as per required engagement	Service is delivered as per approved agreement	4	Engagements are done as per needs analysis and approvals
23 Tenderers	Rate Based	Mechanical Plant Hire	YES	Service is delivered as per approved agreement	4	As and when required	As and when required	4	It is supply and delivery contract. The validity period of the contract is extended to month-to-month basis not exceeding 3 months.
18 Tenderers	Rate Based	Hire of Water Tankers (Drinking Water) Msunduzi Municipality	YES	Service is delivered as per approved agreement	4	As and when required	As and when required	4	The validity period is extended on month-to month basis not exceeding three months.



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Freshmark Systems (Pty) Ltd	Rate Based	Freshmark Trading Systems at the Municipal market under sole supplier	YES	Service is delivered as per approved agreement	4	Service is per approved agreement	Service is delivered as per approved agreement	4	The system is used at the Market department and no complaints been reported thus far. The agreement is underway.
Huboo (Pty) Ltd	Rate Based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section3, item 2(b)	YES	Service is delivered as per approved agreement	4	Supply and delivery are per approved agreement	Service is delivered as per approved agreement	4	It is as-and-when-required contract. Engagements are done as per approvals and the performance is satisfactory
Thasisela Trading	Rate Based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	YES	Service is delivered as per the approved agreement	4	Supply and delivery are per the approved agreement	Service is delivered as per the approved agreement	4	It is as-and-when-required contract. Poor performance in terms of non-delivery is reported and a letter of complaint with a 14 day response timeframe is been submitted to the company before any legal action is taken against them,
RHADHANI Sand and Stone Supplies cc	Rate Based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	YES	Service is delivered as per the approved agreement	4	Supply and delivery are per the approved agreement	Service is delivered as per the approved agreement	4	It is as-and-when-required contract. Engagements are done as per approvals and the performance is satisfactory

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Masiqhame Trading 1244 cc	Rate Based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	YES	Service is delivered as per the approved agreement	4	Supply and delivery are per the approved agreement	Service is delivered as per the approved agreement	4	It is as-and-when-required contract. This company has withdrawn from the contract.
Surg SUT (Pty) Ltd	Rate Based	Supply and delivery of Concrete Sand, Quarry product and Sand Filler within the Msunduzi Municipality: Section 2	YES	Service is delivered as per the approved agreement	4	Supply and delivery are per the approved agreement	Service is delivered as per the approved agreement	4	It is as-and-when-required contract. This company has not been allocated work due to the prices being high.
A K ESSACK MORGAN NAIDOO & CO	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
ASMAL AND ASMAL ATTORNEYS	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
BATHO PELE LEGAL SERVICES	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Blake and Associates	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.

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Cajee Setsubi Chetty Inc	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
CREDIT INTELLIGENCE	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
DOUBLE M MEDPRAC SOLUTIONS	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Govinsamy Ndzingi and Govender	R5 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Grant Swanepoel Attorneys	R9 500 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Hahn Collections (PTY) LTD	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
IN QUEST COLLECTIONS	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Matthew Francis Inc	R10 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.



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MEDACO REVENUE SOLUTIONS	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
REVENUE CONSULTING	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
ASILI RISK MANAGEMENT	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Mt Mtimandze Project and Consulting	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
New Integrated Credit	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
NTIYISO CONSULTING	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
SAKILO CREDIT MANAGEMENT (PTY)LTD	R5 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
Siva Chetty & Company	R19 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.

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SL DEBT RECOVERY SA	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
TRANSACTION CAPITAL RECOVERIES	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
IDP TRACING SERVICES	R1 000 000,00	Panel of debt collectors	YES	collection is delivered as per agreement	4	collection is performed as per engagement	collection is delivered as per agreement	4	The contract is open for payments.
3A COLDROOMS and Airconditioning	R2 000 000,00	Mechanical & refrigeration Contract for Market	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The contract is progressing successfully.
Arb Electrical Wholesalers Ptyltd	R1 000 000,00	Supply & Del of load limiting miniature Circuit Breaker	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	It's as and when required. Progressing successful.
Fidelity Cash Solutions (Pty) Ltd	R2 000 000,00	Provision of Cash-in-Transit Services	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	New tender is awarded. SLA is underway
GUBHUZA 3 TRADING	R300 000,00	manufacture, supply, delivery & off-load of streetlight high mast /flood light f	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The contract is expired.

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Arb Electrical Wholesalers Ptyltd	R1 000 000,00	Supply and delivery of fibre glass extension ladders	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract as and when required. Deliverables are acceptable.
FINLEC	R23 100 000,00	Supply delivery & off-loading of medium Voltage (MV) Distribution Transformers	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
Arb Electrical Wholesalers Ptyltd	R1 000 000,00	Supply and Delivery Tool & testing Equip	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
Kushj Traders CC	R1 000 000,00	Supply and Delivery Tool & testing Equip	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
MOKSA ELECTRICAL	R1 000 000,00	Supply and Delivery Tool & testing Equip	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
MEMOTEK TRADING	R1 000 000,00	Supply and Delivery Tool & testing Equip	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
Hv Test Ptyltd	R1 000 000,00	Supply and Delivery Tool & testing Equip	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.



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IDUBE ELECTRICAL	R1 000 000,00	Supply and Delivery Tool & testing Equip	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
Metgovis (Pty)Ltd	R3 038 572,24	The Valuation Roll Management Software (METVAL) and METVAL System Support	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period is expired.
Airflex Industrial Gases	R1 528 952,87	Supply & Delivery of Liquefied Petroleum Gas in Bulk	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	New tender process is underway.
IMQS Software (Pty) Ltd	R1 427 100,76	Annual License and Software Maintenance	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	Its supply and service contract and the service are as and when required. The contract is underway and progressing successful
Aberdare Cables (Pty) Ltd	R180 000 000,00	Supply, delivery and offloading of Insulated Electrical Cables	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	The validity period of the contract is extended to 31 May 2024.
Air Traffic & Navigation Service	Rate Based	Airtraffic Navigation Services Contract	YES	Service was rendered as per terms and condition of the agreement	4	The service is as per the agreement	The service is delivered as per the programme	4	The service is acceptable, and work performance is satisfactory.

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Siyaduma Signs (PTY)LTD	Rate Based	Design, Manufacture, Supply and installation of vehicle decals (branding) for Msunduzi Municipality vehicles and plant	YES	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	Deliverables are acceptable and work performance is satisfactory.
Natal Coastal Communications cc	Rate Based	Supply, Delivery, installation and Repairs to the Electricity Department Radio Communication infrastructure	YES	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The contract is progressing is underway. The service provider is not happy with the delayed payments.
ON Point On time Solutions	Rate Based	Repairs and maintenance of high voltage 33kv oil filled and 132kv XLPE underground cables	YES	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The contract is progressing successfully.

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CBI Electric	Rate Based	Repairs and maintenance of high voltage 33kv oil filled and 132kv XLPE underground cables	YES	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The contract is progressing successfully.
Arctipoint (Pty) Ltd T/A Civil Designer South Africa	Rate Based	The acquisition of licensing, servicing and training of civil designer software	YES	The service is as per the agreement	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The work performance is satisfactory.
Contour Technology (PTY LTD)	Rate Based	Proposal Call for the Supply, Delivery, Installation & Commissioning of an Online Hosted Prepayment Electricity Vending & Revenue Management System for the Msunduzi Municipality	YES	The service is delivered as per the programme	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The contract is progressing successfully, and deliverables are satisfactory.
BPG MASS APPRAISALS (PTY) LTD	Rate Based	Compilation of the 2024 General Valuation Roll and Supplementary Valuation Roll 01 Project	YES	The service is delivered as per the programme	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The company is underway and progressing successfully. Monthly meetings are held to monitor the progress on the contract.



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ATC INDUSTRIES	Rate Based	Maintenance of Traffic Signals Scatscom System and configuration of Timings	YES	The service is delivered as per the programme	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	The performance is acceptable.
Mahlubi Transport and Plant Hire	R20 353 552,15	Appointment of a contractor for the construction of Copesville Phase 3A	YES	The service is delivered as per the programme	4	The service is as per the agreement	Service was rendered as per terms and condition of the agreement	3	Pipe work is at 924 m uPvc 160mm diameter-1056m 700 pipe laid supposed to be at 2km. There is a slight delay onsite, but a recovery plan has been requested from the service provider.
Early Works t/a Nashua	Rate Based	Supply, Deliver,Install and Commission a Vehicle Monitoring, Tracking and Management	YES	Service is delivered as per approved agreement	4	Allocation is done as per required engagement	Service is delivered as per approved agreement	3	New tender is awarded. SLA is underway.
Maboneng Electrical Distributions	Rate Based	Supply & Delivery of Creosoted Wooden Poles	YES	Service is delivered as per the approved agreement	4	Supply and delivery are per the approved agreement	Service is delivered as per the approved agreement	4	New tender is awarded. SLA is underway
Maqhilika Timbers (Pty) Ltd	Rate Based	Supply & Delivery of Creosoted Wooden Poles	YES	Service is delivered as per the approved agreement	4	Supply and delivery are per the approved agreement	Service is delivered as per the approved agreement	4	New tender is awarded. SLA is underway
Mbimbi SN Radiology Services	R1 000 000,00	Provision for Diagnostic Chest X Ray	YES	The service is delivered as per the programme	4	The service is as per the agreement	The service is delivered as per the programme	4	New tender has been awarded. SLA is underway

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Conlog	R8 000 000,00	Supply and Delivery of Electricity Meter for Domestic & small Power user	YES	Electricity Meter for Domestic & small Power user as per the specification	4	Supply and Delivery of Electricity Meter for Domestic & small Power user as per the specification	Electricity Meter for Domestic & small Power user as per the specification	4	Service is satisfactory
SEBATA CREATIVE CONSULTING	R7 408 954,74	Cleaning of municipal Offices	YES	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Contract expired. New contract has been awarded.
L N FORCE	R3 000 000,00	Electrical Maintenance and Refurb to all Municipal Facilities	YES	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Contract expired
Eudemonia Electrical Projects CC	R3 000 000,00	Electrical Maintenance and Refurb to all Municipal Facilities	YES	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Contract expired
Ugesi Contractors Cc	R4 200 000,00	Electrical Maintenance and Refurb to all Municipal Facilities	YES	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Contract expired
ORACLE ENERGY AND POWER	R3 000 000,00	Electrical Maintenance and Refurb to all Municipal Facilities	YES	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Contract expired

NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
LENADO PROJECTS	R3 000 000,00	Electrical Maintenance and Refurb to all Municipal Facilities	YES	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Contract expired
FULLSERVE SERVICES	R3 000 000,00	Electrical Maintenance and Refurb to all Municipal Facilities	YES	Electrical maintenance was provided as per the specification and on time for order issued	4	Electrical maintenance as and when required as per the specification	Electrical maintenance was provided as per the specification and on time for order issued	4	Contract expired
SEBATA CREATIVE CONSULTING	R1 000 000,00	Cleaning Services and Ad-hoc Mkondeni, Markert, Tourism & Airport	YES	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Cleaning service conducted is satisfactory
SEBATA CREATIVE CONSULTING	R243 216,00	Provide cleaning services at GreaterEdendale Vulindlela Development Initiate	YES	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Cleaning service conducted is satisfactory
SEBATA CREATIVE CONSULTING	R624 348,00	Provide cleaning services at Fire and Rescue Services	YES	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	Cleaning service conducted is satisfactory
Pamoja Asset Management (Pty)Ltd	R1,00	supplementary panel of service providers for fundraising	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
Bvi Consulting Engineers	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired



NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
MAFUMU CONSULTING	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
ZINGENI CONSULTING	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
CWANINGA GROUP	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
Impande Consulting Engineers Pty Lt	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
AFRICANDO CIVIL AND PROJECT	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
Pamoja Asset Management (Pty)Ltd	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired

NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
MASALA RAMABULANA HOLDINGS	R1,00	supplementary panel of service providers	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Panel expired
SIMPULWAZI ENGINEERS	R1,00	Consultants to undertake fundraising and project management	YES	Project not allocated	N/A	supplementary panel of service providers for fundraising as per terms of reference	Project not allocated	N/A	Contract Expired
NTE Consulting	R1 437 678,48	Contractor to provide airfield lighting maintenance & repairs at PMB airport	YES	Repairs are delivered as per the specification	4	airfield lighting maintenance & repairs at PMB airport as per the specification	Repairs are delivered as per the specification	4	Services satisfactory
Kwaj investment	R1 000 000,00	Supply and Installation of Road Studs within the Msunduzi Municipality's area	YES	Installation of Road Studs are delivered as per the specification	4	Supply and Installation of Road Studs as per the specification	Installation of Road Studs are delivered as per the specification	4	Services are satisfactory
Izingodla Engineering (PTY) Ltd	R1,00	Electrical consultants for infrastructure e services	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work not allocated

NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
MUTEO CONSULTING	Rate Based	Electrical Consultant to audit Approximately 13044 prepaid matters in various wards in the Msunduzi Municipality Electricity area of Supply	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
A-M Consulting	Rate Based	Electrical Consultant to audit Approximately 17328 prepaid matters in various wards in the Msunduzi Municipality Electricity area of Supply	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
MN AFRICA CONSULTING ENGINEERS	Rate Based	Electrical Consultant to audit Approximately 22607 prepaid matters in various wards in the Msunduzi Municipality Electricity area of Supply	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
Nkanyezi Consulting	Rate Based	Electrical Consultant to audit Approximately 12128 prepaid matters in various wards in the Msunduzi Municipality Electricity area of Supply	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work in progress as per the specification.
BI INFRASTRUCTURE CONSULTANTS	R1,00	Electrical consultants for infrastructure e services	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work not allocated



CONTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
THOKOMELA TRADING	R1,00	Electrical consultants for infrastructure e services	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work not allocated
AFRILELECTRICAL CONSULTING ENGINEERS	R1,00	Electrical consultants for infrastructure e services	YES	panel of consultants	4	Panel of electrical consultants as and when required	panel of consultants	4	Work not allocated
Adams Booksellers Pty Ltd	R70 817,70	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
Bible Centre	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
Bks Educational Suppliers Cc	R90 118,26	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
Cascades Bookshop Cc	R106 588,40	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
Durban North Books Cc	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory

NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
MOSALA-MASEDI PUBLISHERS & BOOK	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
PILLOW BOOKS	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	No orders have been issued as yet
Qualibooks Naledi Pty Ltd	R79 958,21	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
Quartz Trading Cc	R48 793,48	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
REX BOOKS	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
SIKHUKHULA TRADING ENTERPRISE	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
Van Schaik Bookstore	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory

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VUGA BOOKSELLERS	R1,00	Supply & delivery of books, audio-visual materials, magazines, educational toys	YES	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Supply and Delivery of books and related items as when as required as per the specification	Books and related items are delivered as per the specification and some service providers are not yet allocated	4	Service is satisfactory
SPECCOM	R10 000 000,00	support & maintenance of current enterprise VMWARE servers & Instal new software	YES	Service is delivered as per the specification	4	support & maintenance of enterprise VMWARE servers & Instal new software as per specification	Service is delivered as per the specification	4	Service is satisfactory
SHOBOLOZI PROJECTS	R1,00	Sale of Assorted Scrap Metal & Conductors	YES	assorted scrap metal & conductors are sold as per condition of contract	4	Collect and sale assorted scrap metal & conductors as per condition of contract	assorted scrap metal & conductors are sold as per condition of contract	4	No orders have been issued as yet
Gahlabsa Trading CC	R1 000 000,00	Supply and Delivery of Tractor Driven Slasher Mowers	YES	Tractor Driven Slasher Mowers delivered as per the specification	4	Supply and Delivery of Tractor Driven Slasher Mowers as per the specification	Tractor Driven Slasher Mowers delivered as per the specification	4	Service is satisfactory
Elster Kent Metering (Pty) Ltd	R3 000 000,00	Supply & Delivery of water meters, dirt traps, standpipes and plastic storage	Yes	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
P K Valves CC	R8 000 000,00	Supply & Delivery of water meters, dirt traps, standpipes and plastic storage	Yes	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Supply & services of pressure pipe, flexi couplings, steel flanges for waterworks as per the specification	Pressure pipe, flexi couplings, steel flanges for waterworks were delivered as per the specification	4	Service is satisfactory
BIDVEST STEINER	Rate Based	HYGEINE EQUIPMENT AT VARIOUS MUNICIPAL BUILDINGS	YES	Hygiene equipment was provided, however, servicing of equipment were provided late and suspended	4	Provision of hygiene equipment and maintenance thereof for all municipal buildings	Hygiene equipment was provided, however, servicing of equipment were provided late and suspended	4	The End user is satisfied with hygiene services.
SEBATA CREATIVE CONSULTING	R287 301,60	Cleaning of Fleet Municipal Offices	YES	Cleaning is provided as per the specification	4	Provision of cleaning services as per specification	Cleaning is provided as per the specification	4	The End user is satisfied with the cleaning services.



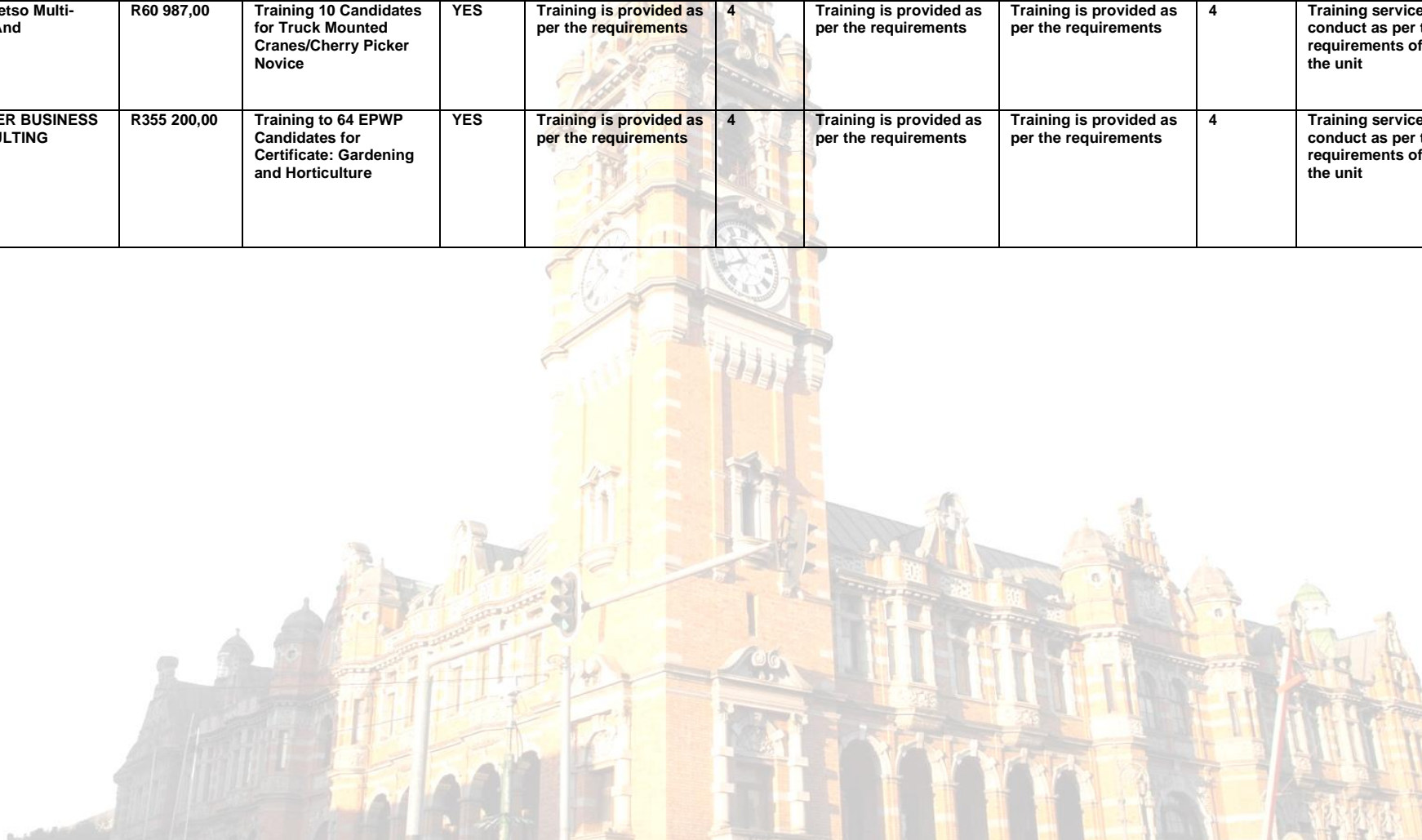
NTRACTORS NAME	CONTRACT VALUE	DESCRIPTION OF CONTRACT	MULTI YEAR CONTRACT (YES / NO)	ACTUAL 22/23FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	ANNUAL TARGET 23/24 FY	ACTUAL 23/24FY	TARGET MET (1- Not met, 2 - partially met, 3 - Target Met, 4 - Target exceeded, 5 - Target Significantly exceeded)	COMMENT
Inspect-A-Pest Cc	Rate Based	Cleaning Services at Jeffersons Court and Occupational clinics	YES	Cleaning is provided as per the specification	4	Cleaning is provided as per the specification	Cleaning is provided as per the specification	4	Cleaning Service is conducted satisfactory
Z NTOMBELA CONSTRUCTION	R415 818,00	Cleaning Services at Publicity House	YES	Cleaning is provided as per the specification	4	Cleaning is provided as per the specification	Cleaning is provided as per the specification	4	Cleaning Service is conducted satisfactory
Morar Incorporated	610,533,40	National Diploma: Public Finance Management & Administration (28-unit standards)	YES	Training is provided as per the specification	4	Training is provided as per the specification	Training is provided as per the specification	4	Training service is conducted as per the requirements of the unit
Moloa Academy cc	249,485,20	Appointment of a Panel of Accredited Training Providers	YES	Training is provided as per the specification	4	Training is provided as per the specification	Training is provided as per the specification	4	Training service is conducted as per the requirements of the unit
Moloa Academy cc	R152 125,50	Appointment of a Panel of Accredited Training Providers	YES	Training is provided as per the specification	4	Training is provided as per the specification	Training is provided as per the specification	4	Training service is conducted as per the requirements of the unit
Siza Nesu Trading 7	R79 980,00	Appointment of a Panel of Accredited Training Providers	YES	Training is provided as per the specification	4	Training is provided as per the specification	Training is provided as per the specification	4	Training service is conducted as per the requirements of the unit
Panel of Service Providers	R1,00	Maintenance Project (CIDB Grade 1CE-4CE) Sec 1 & (CIDB Grade 5CE-9CE) Sec 2	YES	Panel not used	N/A	Panel not used	Panel not used	N/A	Panel not used
Mmeleni ST Civil	Rate Based	GRASS CUTTING AND MAINTANANCE SERVICES FOR THE MSUNDUZI MUNICIPAL FACILITIES	YES	Grass cutting services are as per the requirements of the contract	4	Grass cutting services are as per the requirements of the contract	Grass cutting services are as per the requirements of the contract	4	Service is satisfactory

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Zuluhlomuka Projects	Rate Based	GRASS CUTTING AND MAINTANANCE SERVICES FOR THE MSUNDUZI MUNICIPAL FACILITIES	YES	Grass cutting services are as per the requirements of the contract	4	Grass cutting services are as per the requirements of the contract	Grass cutting services are as per the requirements of the contract	4	Service is satisfactory
Sithembe Transportation	Rate Based	GRASS CUTTING AND MAINTANANCE SERVICES FOR THE MSUNDUZI MUNICIPAL FACILITIES	YES	Grass cutting services are as per the requirements of the contract	4	Grass cutting services are as per the requirements of the contract	Grass cutting services are as per the requirements of the contract	4	Service is satisfactory
Yamkela Enterprise	Rate Based	GRASS CUTTING AND MAINTANANCE SERVICES FOR THE MSUNDUZI MUNICIPAL FACILITIES	YES	Grass cutting services are as per the requirements of the contract	4	Grass cutting services are as per the requirements of the contract	Grass cutting services are as per the requirements of the contract	4	Service is satisfactory
Lambadino Trading and Projects	Rate Based	GRASS CUTTING AND MAINTANANCE SERVICES FOR THE MSUNDUZI MUNICIPAL FACILITIES	YES	Grass cutting services are as per the requirements of the contract	4	Grass cutting services are as per the requirements of the contract	Grass cutting services are as per the requirements of the contract	4	Service is satisfactory
SBD Business Systems	Rate Based	Supply, Deliver,Install, Commission and Maintain Multi-Function Printer	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Services offered are satisfactory
Imbawula Technical	Rate Based	SERVICE PROVIDERS FOR THE MAINTENANCE OF TRAFFIC SIGNALS WITHIN MSUNDUZI JURI	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Services offered are satisfactory
Zama Traffic Signals Cc	Rate Based	SERVICE PROVIDERS FOR THE MAINTENANCE OF TRAFFIC SIGNALS WITHIN MSUNDUZI JURI	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Services offered are satisfactory
ATC INDUSTRIES	Rate Based	SERVICE PROVIDERS FOR THE MAINTENANCE OF	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Services offered are satisfactory

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		TRAFFIC SIGNALS WITHIN MSUNDUZI JURI							
Compass Medical waste services	Rate Based	PROVISION FOR HEALTH CARE RISK WASTE DISPOSAL FOR THE MSUNDUZI MUNICIPALITY	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Service is satisfactory
MILZET HOLDINGS	R300 000,00	National Certificate: Generic Management for 15 Candidates	YES	Training is provided as per the requirements	4	Training is provided as per the requirements	Training is provided as per the requirements	4	Training service is conduct as per the requirements of the unit
PASCALINA	Rate Based	APPOINTMENT OF A PANEL OF SERVICE PROVIDERS TO ACCIDENT DAMAGED REPAIRS	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Service is satisfactory
SIZA KANCANE TRADING ENTERPRISE 72	Rate Based	APPOINTMENT OF A PANEL OF SERVICE PROVIDERS TO ACCIDENT DAMAGED REPAIRS	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Service is satisfactory
V S Panel Beaters & Spray Painters	Rate Based	APPOINTMENT OF A PANEL OF SERVICE PROVIDERS TO ACCIDENT DAMAGED REPAIRS	YES	service delivered as per the specification	4	service delivered as per the specification	service delivered as per the specification	4	Service is satisfactory



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Tshireletso Multi-Skills And	R60 987,00	Training 10 Candidates for Truck Mounted Cranes/Cherry Picker Novice	YES	Training is provided as per the requirements	4	Training is provided as per the requirements	Training is provided as per the requirements	4	Training service is conduct as per the requirements of the unit
PIONEER BUSINESS CONSULTING	R355 200,00	Training to 64 EPWP Candidates for Certificate: Gardening and Horticulture	YES	Training is provided as per the requirements	4	Training is provided as per the requirements	Training is provided as per the requirements	4	Training service is conduct as per the requirements of the unit



# APPENDIX J: DISCLOSURE OF FINANCIAL INTEREST

MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS													
2022/2023 FINANCIAL YEAR													
SURNAME	NAME	DESIGNATION	DATE OF DISCLOSURE & DECLARATION	SHARES & SECURITIES IN ANY COMPANY (YES/NIL)	MEMBERSHIP OF ANY CLOSED CORPORATION (YES/NIL)	INTERESTS IN ANY TRUST (YES/NIL)	DIRECTORSHIPS (YES/NIL)	PARTNERSHIPS (YES/NIL)	FINANCIAL INTERESTS IN ANY BUSINESSES UNDERTAKING (YES/NIL)	ADDITIONAL INTERESTS			
										EMPLOYED (YES/NO)	OWNERSHIP / INTEREST IN PROPERTIES (YES/NIL)	PENSION (YES/NIL)	SUBSIDY / GRANT / SPONSORSHIP (YES/NIL)
Phungula	Dumisani Bernard	Councillor		YES	NIL	NIL	YES	NIL	NIL	NO	NIL	NIL	NIL
Phungula	Nomathemba	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Phungula	Siphiwe	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Phungula	Victoria Mavie	Councillor		YES	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ram	Roy	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Reddy	Suraya	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Roberts	Douglas Leslie	Councillor		YES	NIL	NIL	YES	NIL	NIL	NO	NIL	NIL	NIL
Shezi	Mbongeni Jetro	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	YES	NIL	NIL
Sithole	Philisiwe	Councillor		YES	NIL	NIL	YES	NIL	NIL	NO	NIL	NIL	NIL
Sokhela	Ntombizethu Precious	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Soobi	Rachel	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Strachan	Ross Bryan	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	YES	NIL	NIL

MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS													
2022/2023 FINANCIAL YEAR													
SURN AME	NAME	DESIGN ATION	DATE OF DISCLOS URE & DECLAR ATION	SHARE S & SECUR ITIES IN ANY COMP ANY (YES/N IL)	MEMBER SHIP OF ANY CLOSED CORPOR ATION (YES/NIL)	INTER ESTS IN ANY TRUST (YES/N IL)	DIRECTO RSHIPS (YES/NIL)	PARTNE RSHIPS (YES/NIL)	FINANCI AL INTERES TS IN ANY BUSINES S UNDERT AKING (YES/NIL )	ADDITIONAL INTERESTS			
										EMPL OYED (YES/N O)	OWNER SHIP / INTERE ST IN PROPE RTIES (YES/N IL)	PENS ION (YES/ NIL)	SUBSIDY / GRANT / SPONSH ORSHIP (YES/NIL)
Thebola	Mzimkhulu Meshack	Councillor		NIL	NIL	NIL	NIL	NIL	YES	NO	YES	NIL	NIL
Zondi	Thembinkosi	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Zondi	Hamilton Mlungisi	Councillor		YES	NIL	NIL	YES	NIL	NIL	NO	NIL	NIL	NIL
Zuma	Bukelani Ephraim	Councillor		NIL	NIL	YES	YES	NIL	NIL	NO	YES	NIL	NIL
Zuma	Sanele Russel	Councillor		YES	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Zuma	Sbongumusa	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Msimang	Nokuthula	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Msomi	Khulekani	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mzila	Thembile Precious Memory	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ndlovu	Mphilisi Instance	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ndlovu	Nomfundo	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ndlovu	Sinenhlanhla Love-Joy	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Niemand	Rienus	Councillor		NIL	YES	NIL	NIL	NIL	NIL	NO	YES	NIL	NIL



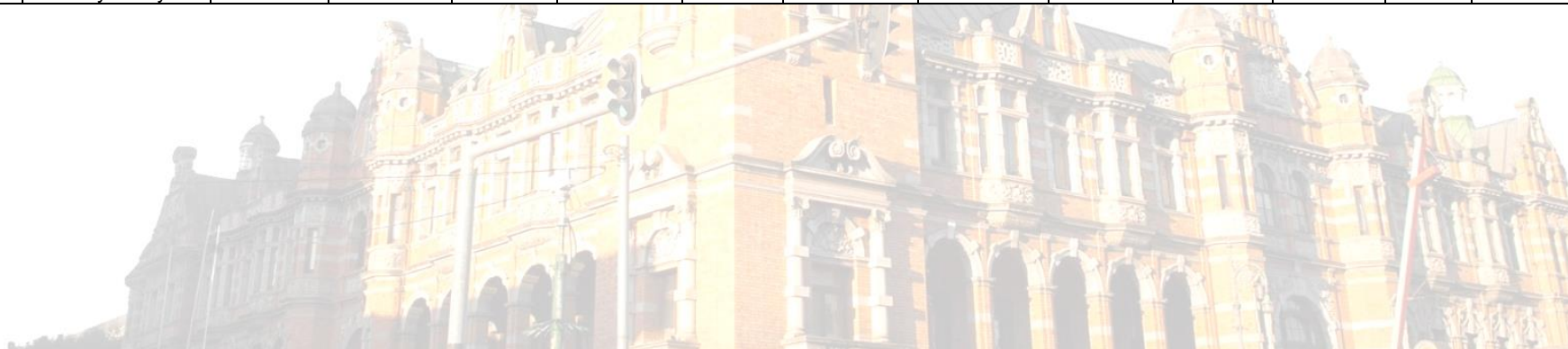
MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS													
2022/2023 FINANCIAL YEAR													
SURN AME	NAME	DESIGN ATION	DATE OF DISCLOS URE & DECLAR ATION	SHARE S & SECUR ITIES IN ANY COMP ANY (YES/NIL)	MEMBER SHIP OF ANY CLOSED CORPOR ATION (YES/NIL)	INTER ESTS IN ANY TRUST (YES/NIL)	DIRECTO RSHIPS (YES/NIL)	PARTNE RSHIPS (YES/NIL)	FINANCI AL INTERES TS IN ANY BUSINES S UNDERT AKING (YES/NIL)	ADDITIONAL INTERESTS			
										EMPL OYED (YES/N O)	OWNER SHIP / INTERE ST IN PROPE RTIES (YES/NIL)	PENS ION (YES/ NIL)	SUBSIDY / GRANT / SPONSH ORSHIP (YES/NIL)
Ngcob o	Zanele Princess	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Nguba ne	Mshushisi Aubrey	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Nguba ne	Themba Cyril	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ngubo	Jabulisile Joyce	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	YES	NIL	NIL
Ngubo	Zinhle Regina	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ngwe nya	Vusi Percival	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Nhlab athi	Bongumusa Cyril	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Nkabi ni	Sinothi Jerome	Councillo r		YES	YES	NIL	NIL	NIL	NIL	NO	YES	YES	YES
Ntomb ela	Thandanani Desmond	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Ntomb ela	Thinasonke Dennis	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	YES
Mapha nga	Pretty Nelisiwe	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Masoe u	Nkosinathi Patrick	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mbanj wa	Nkosinathi Maxwell	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL

MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS													
2022/2023 FINANCIAL YEAR													
SURN AME	NAME	DESIGN ATION	DATE OF DISCLOS URE & DECLAR ATION	SHARE S & SECUR ITIES IN ANY COMP ANY (YES/NIL)	MEMBER SHIP OF ANY CLOSED CORPOR ATION (YES/NIL)	INTER ESTS IN ANY TRUST (YES/NIL)	DIRECTO RSHIPS (YES/NIL)	PARTNE RSHIPS (YES/NIL)	FINANCI AL INTERES TS IN ANY BUSINES S UNDERT AKING (YES/NIL)	ADDITIONAL INTERESTS			
										EMPL OYED (YES/N O)	OWNER SHIP / INTERE ST IN PROPE RTIES (YES/NIL)	PENS ION (YES/ NIL)	SUBSIDY / GRANT / SPONSH ORSHIP (YES/NIL)
Mbona	Bongani Dumisani	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mbuto	Mysie Sindisiwe	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Middleton	Garth Frederick Wesley	Councillor		YES	NIL	NIL	YES	NIL	NIL	YES	YES	NIL	NIL
Mkhize	Bhekukwenza Allison	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mkhize	Dorcas Sibongile	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	YES
Mkhize	Mbusiswa Henceforth	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mkhize	Mxolisi Theophilus	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mkhize	Sbusiso Alfred	Councillor		NIL	NIL	NIL	YES	NIL	NIL	NO	NIL	NIL	NIL
Mkhize	Thandiwe	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mkize	Beatrice Nombuyiselo	Councillor		NIL	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mncube	Nomusa Wendy	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mncwabe	Stanley Ntuthuko	Councillor		YES	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Mncwango	Gladness Sibongile	Councillor		NIL	NIL	NIL	NN	NIL	NIL	NO	NIL	NIL	NIL

MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS													
2022/2023 FINANCIAL YEAR													
SURN AME	NAME	DESIGN ATION	DATE OF DISCLOS URE & DECLAR ATION	SHARE S & SECUR ITIES IN ANY COMP ANY (YES/NIL)	MEMBER SHIP OF ANY CLOSED CORPOR ATION (YES/NIL)	INTER ESTS IN ANY TRUST (YES/NIL)	DIRECTO RSHIPS (YES/NIL)	PARTNE RSHIPS (YES/NIL)	FINANCI AL INTERES TS IN ANY BUSINES S UNDERT AKING (YES/NIL)	ADDITIONAL INTERESTS			
										EMPL OYED (YES/N O)	OWNER SHIP / INTERE ST IN PROPE RTIES (YES/NIL)	PENS ION (YES/ NIL)	SUBSIDY / GRANT / SPONSH ORSHIP (YES/NIL)
Mpulo	Sanele Protas	Councillor		NIL	NIL	NIL	N	NIL	NIL	NO	NIL	NIL	NIL
Mshengu	Mduduzi Caswell	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Adams	Randall John	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Bhengu	Msawakhe	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Buthel ezi	Simphiwe Samuel	Councillor		YES	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Cele	Tholakele Nelisiwe	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Chonco	Sibusiso Desmond	Councillor		NIL	YES	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Dlami ni	Godman Nkosivelile	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Dlami ni	Tholakele Ignatia	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Dlami ni	Sandile Wellington	Councillor		YES	NIL	NIL	NIL	NIL	YES	NO	YES	NIL	NIL
Dlela	Nomalady Eleanor	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	YES	NIL
Edith	Elliott	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	YES	YES	NIL
Kemp	Haroon Daniel	Councillor		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL



MSUNDUZI MUNICIPALITY COUNCILLOR'S DISCLOSURE & DECLARATION OF INTERESTS													
2022/2023 FINANCIAL YEAR													
SURN AME	NAME	DESIGN ATION	DATE OF DISCLOS URE & DECLAR ATION	SHARE S & SECUR ITIES IN ANY COMP ANY (YES/N IL)	MEMBER SHIP OF ANY CLOSED CORPOR ATION (YES/NIL)	INTER ESTS IN ANY TRUST (YES/N IL)	DIRECTO RSHIPS (YES/NIL)	PARTNE RSHIPS (YES/NIL)	FINANCI AL INTERES TS IN ANY BUSINES S UNDERT AKING (YES/NIL )	ADDITIONAL INTERESTS			
										EMPL OYED (YES/N O)	OWNER SHIP / INTERE ST IN PROPE RTIES (YES/N IL)	PENS ION (YES/ NIL)	SUBSIDY / GRANT / SPONSH ORSHIP (YES/NIL)
Lyne	Sandra Patricia	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	YES	NIL	NIL
Madlal a	Siphamandla Sydney	Councillo r		YES	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Madon da	Kwazikwakhe Emmanuel	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Magub ane	Zwelinjani Henry	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	YES
Majola	Sibongiseni Jerome	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Majola	Nomagugu Eunice	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL
Makha ye	Skhanyiso Cyril	Councillo r		NIL	NIL	NIL	NIL	NIL	NIL	NO	NIL	NIL	NIL



## **INTRODUCTION TO APPENDIX K REVENUE COLLECTION PERFORMANCE**

One of the most important and basic priorities for any municipality is to collect all its revenue as budgeted for – the failure to collect all such revenue will undermine the ability of the municipality to deliver on services. The municipality **MUST** ensure that it has instituted measures to achieve monthly revenue targets for each revenue source. The revenue projections relate to actual cash expected to be collected and should reconcile to the cash flow statement approved with the budget documentation. The reason for specifying actual revenue collected rather than accrued (billed) revenue is to ensure that expenditure does not exceed actual income.

The SDBIP information on revenue will be monitored and reported monthly by the municipal manager in terms of section 71(1)(a) and (e). For example, if there is lower than anticipated revenue and an overall cash shortage in a particular month the municipality may have to revise its spending downwards to ensure that it does not borrow more than anticipated. More importantly, such information requires the municipality to take urgent remedial steps to ensure it improves on its revenue-collection capacity if the municipality wants to maintain its levels of service delivery and expenditure.

While these projections would be most useful as cash flow projections, it is also critical to understand the relationship between revenue billed and the amount actually collected in the context of tariff, credit control and indigent policies and any other relevant policies.

Comprehensive, coherent revenue policies that take into account appropriate service delivery levels, standards, ability to pay and collection efforts will ensure realistic revenue projections and ultimately balanced budgets.

## APPENDIX K: REVENUE COLLECTION PERFORMANCE

This Appendix relates to information on revenue collected by votes, based on prior year and current year actual collections. This information is covered in the AFS under the cash flow section for the whole Municipality.

### APPENDIX K (I): REVENUE COLLECTION PERFORMANCE BY VOTE

ANNEXURE B: ANNUAL PROJECTION OF REVENUE COLLECTED BY EACH VOTE - BUDGET YEAR 2023/2024					
DESCRIPTION	ANNUAL TARGET PROJECTED	ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE	SOURCE DOCUMENT
<b>R thousand</b>					
<b>Revenue by Vote</b>					SEC 71
Vote 1 - City Manager	–	–			SEC 71
Vote 2 - City Finance	2 596 123	2 023 301	N/A	N/A	SEC 71
Vote 3 - Corporate Services	7 911	6 904	N/A	N/A	SEC 71
Vote 4 - Community Services and Social Equity	296 215	238 177	N/A	N/A	SEC 71
Vote 5 - Infrastructure Services	1 473 469	1 676 948	N/A	N/A	SEC 71
Vote 6 - Sustainable Development and City Enterprises	473 093	265 661	N/A	N/A	SEC 71
Vote 7 - Electricity	3 598 488	2 480 038	N/A	N/A	SEC 71
<b>Total Revenue by Vote</b>	<b>8 445 299</b>	<b>6 691 029</b>			



# APPENDIX K (II): REVENUE COLLECTION PERFORMANCE BY SOURCE

ANNEXURE A: ANNUAL PROJECTIONS OF REVENUE BY EACH SOURCE - BUDGET YEAR 2023/2024					
DESCRIPTION	ANNUAL TARGET PROJECTED	ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE	SOURCE DOCUMENT
<b>R thousand</b>					
<b>Revenue</b>					
<b>Exchange Revenue</b>					
Service charges - Electricity	3 673 355	2 447 074	N/A	N/A	SEC 71
Service charges - Water	901 572	769 398	N/A	N/A	SEC 71
Service charges - Waste Water Management	202 500	192 367	N/A	N/A	SEC 71
Service charges - Waste Management	138 742	124 295	N/A	N/A	SEC 71
Agency services	715	2 667	N/A	N/A	SEC 71
Interest			N/A	N/A	SEC 71
Interest earned from Receivables	198 174	388 803	N/A	N/A	SEC 71
Rental from Fixed Assets	104 824	34 812	N/A	N/A	SEC 71
Licence and permits	2 452	2 011	N/A	N/A	SEC 71
Operational Revenue	230 407	66 481	N/A	N/A	SEC 71
<b>Non-Exchange Revenue</b>			N/A	N/A	SEC 71
Property rates	1 526 985	1 366 837	N/A	N/A	SEC 71
Fines, penalties and forfeits	14 660	33 178	N/A	N/A	SEC 71
Licences or permits			N/A	N/A	SEC 71
Transfer and subsidies - Operational	846 016	822 649	N/A	N/A	SEC 71

ANNEXURE A: ANNUAL PROJECTIONS OF REVENUE BY EACH SOURCE - BUDGET YEAR 2023/2024					
DESCRIPTION	ANNUAL TARGET PROJECTED	ANNUAL ACTUAL	REASON FOR DEVIATION	CORRECTIVE MEASURE	SOURCE DOCUMENT
Interest	68 743	44 118	N/A	N/A	SEC 71
<b>Total Revenue (excluding capital transfers and contributions)</b>	<b>7 909 143</b>	<b>6 294 690</b>			



## APPENDIX L: CONDITIONAL GRANTS RECEIVED: EXCLUDING MIG

GRANT PERFORMANCE					
R'000					
Description	2021/22	2022/23	2023/24 Variance		
	Actual	Actual	Original Budget	Adjustment Budget	Actual
<b>Ntional and Provincial Grants as per DoRa</b>					
<b>National Grants</b>	979 566	1 052 859	1 118 516		392 591
Equitable Share	616 262	696 056	767 222		319 676
Expanded Public Works Programme	3 516	5 228	4 979		128
Finance Management Grant	1 900	1 950	1 950		413
Intergrated National Electrification Programme	11 230	27 380	7 000		2 575
Municipal disaster response grant	-	620	-		-
Municipal Infrastructure Grant	209 331	227 126	248 759		63 197
Neighbourhood Development Partnership Grant	35 000	34 499	33 606		-
Public Transportation Infrastructure Grant	62 346	-	-		-
Water Services Infrastructure Grant	39 981	60 000	50 000		4 658
Energy Efficiency and Demand Manaaement	-	-	5 000		1 945
<b>Provincial Grants</b>	70 836	148 291	168 319		20 677
Eastwood Primary Substation	9 079	16 130	-		
Greater Edendale Development Initiative	5 768	101 434	-		
Housing Accreditation	6 449	3 249	700		722
Housing Projects	9 106	2 051	149 390		17 868
Informal Economy Inrastructure Development	1 700	66	1 000		-
Jika Joe Community Residential Units	20 895	5 022	-		-
LG Seta	-	168	-		-
Library	15 781	16 172	13 658		2 046
Operation Dlulisumlando	1 087	-	-		-
Pietermaritzburg Airport	326	2 875	3 000		-
Tatham Art Gallery	503	439	420		-
Youth Enterprise Park	140	198	-		-
Corridor Development	-	487	151		41
<b>District Municipality</b>					
N/A					
<b>Other Grant Providers</b>					
<b>Total Grant And Subsidies</b>	<b>1 050 402</b>	<b>1 201 150</b>	<b>1 286 835</b>	<b>-</b>	<b>413 269</b>

### COMMENT ON THE PERFORMANCE OF BUDGET PLANNING IMPLEMENTATION & MONITORING

The expenditure on Municipal Infrastructure Grant and Water Services Infrastructure Grant expenditure was almost 100%, both grants collectively contribute a major portion of the Grants.

The municipality received 100% of the Equitable Share which means Council was able to meet all the conditions as per MFMA requirements.

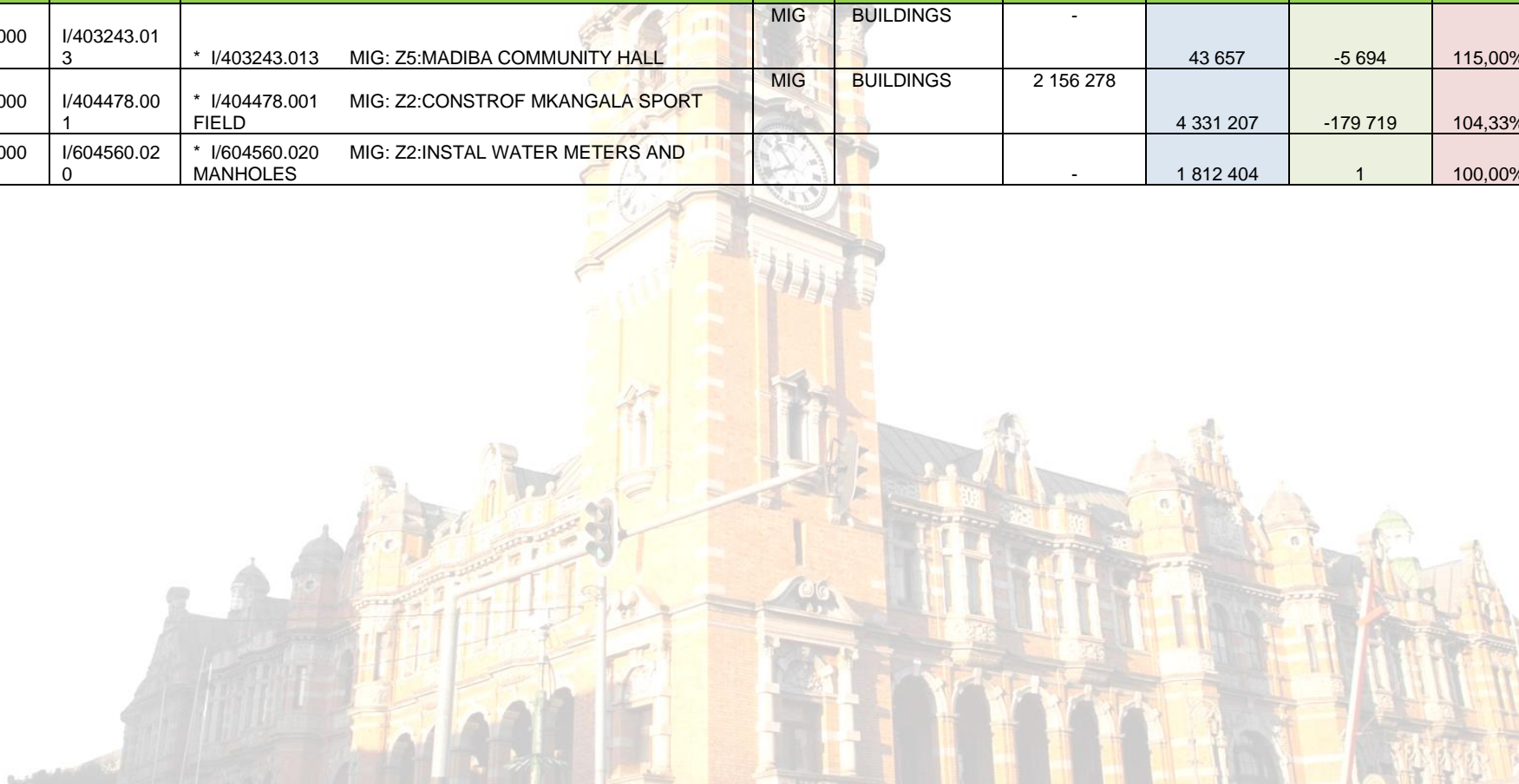


**APPENDIX M: CAPITAL EXPENDITURE – NEW & UPGRADE/ RENEWAL PROGRAMMES: INCLUDING MIG APPENDIX M(I): CAPITAL EXPENDITURE – NEW ASSETS PROGRAMME APPENDIX M(II): CAPITAL EXPENDITURE – UPGRADE/RENEWAL PROGRAMME**

The Msunduzi Municipality - MIG - Capital 2023 2024								
SAP GL Account	-	Project Description	Funder	Item	JUNE 2024 ACTUAL REPORTING ON EXPENDITURE	TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2024INCL VAT	BALANCE AFTER ACTUAL EXPENDITURE	Percentage spent based on allocation
	SAP/WBS Nos				ACTUAL SPENT			
4600000000	I/504125.014	* I/504125.014 MIG: Z2:UPG GRV RD-EDN-DAMBUZA MJ SWD UPG	MIG	ROAD CONSTRUCTION	-	6 285 493	0	100,00%
4600000000	I/504125.029	* I/504125.029 MIG: Z1:UPGR GRV ROADS-VULINDLELA- WARD 4	MIG	ROAD CONSTRUCTION	2 092 133	8 388 917	(904 202)	112,08%
4600000000	I/504125.031	* I/504125.031 MIG: Z1:UPGR GRV ROADS-VULINDLELA- WARD 7		ROAD CONSTRUCTION	77 400	7 290 737	(9 010)	100,12%
4600000000	I/504125.033	* I/504125.033 MIG: Z1:UPGR GRV ROADS-VULINDLELA- WARD 9	MIG	ROAD CONSTRUCTION	-	7 068 663	(921 999)	115,00%
4600000000	I/504125.037	* I/504125.037 MIG: Z2:UPGR GRV ROADS-WILLOWF	MIG	ROAD CONSTRUCTION	371 503	427 228	(55 725)	115,00%
4600000000	I/504125.042	* I/504125.042 MIG: Z1:UPGR GRV ROADS-VUL-WARD 1	MIG	ROAD CONSTRUCTION	426 906	1 604 447	(104 447)	106,96%
4600000000	I/504125.043	* I/504125.043 MIG: Z1:UPGR GRV ROADS-VUL-WARD 5	MIG	ROAD CONSTRUCTION	-	498 857	(65 067)	115,00%
4600000000	I/504125.055	* I/504125.055 MIG: Z1: REHAB OF BALENI ROAD SWEETWATER	MIG	ROAD CONSTRUCTION	-	9 410 272	(440 272)	104,91%
4600000000	I/504202.009	* I/504202.009 MIG:ZA: ELIM OF CONSERV TANKS:SEWER	MIG	MAINS AND SERVICES	3 557 778	23 598 676	9 582	99,96%
4600000000	I/504202.016	* I/504202.016 MIG: Z2:VULINDLELA H/HOLD SANITATION- W10	MIG	MAINS AND SERVICES	612 850	14 859 109	(1 935 345)	114,98%

The Msunduzi Municipality - MIG - Capital 2023 2024								
SAP GL Account	-	Project Description	Funder	Item	JUNE 2024 ACTUAL REPORTING ON EXPENDITURE	TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2024INCL VAT	BALANCE AFTER ACTUAL EXPENDITURE	Percentage spent based on allocation
	SAP/WBS Nos				ACTUAL SPENT			
4600000000	I/504202.025	* I/504202.025 MIG:ZA: DARVIL SEWER OUTFALL	MIG	MAINS AND SERVICES	17 648 235	49 314 000	1 060 444	97,89%
4600000000	I/504787.008	* I/504787.008 MIG:ZA: REDUCTION OF NON REVENUE WATER	MIG	MAINS AND SERVICES	(368 570)	10 706 135	(1 437 179)	115,51%
4600000000	I/504787.026	* I/504787.026 MIG: Z5:COPEVILLE RESERVOIR	MIG	MAINS AND SERVICES	3 704 884	16 954 900	242 019	98,59%
4600000000	I/504787.030	* I/504787.030 MIG: Z1:NCWADI PHASE 2A	MIG	MAINS AND SERVICES	8 677 123	18 384 358	34 782	99,81%
4600000000	I/704062.006	* I/704062.006 MIG: Z1:HIGH MAST LIGHTS-VUL & GREAT EDN	MIG	STREETLIGHTING	-	9 891 558	(727 420)	107,94%
4600000000	I/404392.010	* I/404392.010 MIG: Z5:WARD 35 DEV OF ETHEMBENI CEMETRY	MIG	IMPROVEMENTS	9 675 287	22 396 580	(1 053 007)	104,93%
4600000000	I/403243.007	* I/403243.007 MIG: Z5:WARD 38 COMMUNITY HALL	MIG	BUILDINGS	-	664 618	-117 389	121,45%
4600000000	I/403243.008	* I/403243.008 MIG: Z1:WARD 7 COMMUNITY HALL	MIG	BUILDINGS	-	4 376 187	1	100,00%
4600000000	I/403243.009	* I/403243.009 MIG: Z5:WARD 29 COMMUNITY HALL	MIG	BUILDINGS	-	2 723 945	-0	100,00%
4600000000	I/403243.010	* I/403243.010 MIG: Z4:WARD 24 COMMUNITY HALL	MIG	BUILDINGS	200 000	1 076 513	30 000	97,29%
4600000000	I/403243.011	* I/403243.011 MIG: Z1:WARD 8 COMMUNITY HALL	MIG	BUILDINGS	-	2 593 017	0	100,00%
4600000000	I/403243.012	* I/403243.012 MIG: Z3:WARD 13 COMMUNITY HALL	MIG	BUILDINGS	236 703	4 235 638	450 606	90,38%

The Msunduzi Municipality - MIG - Capital 2023 2024								
SAP GL Account	-	Project Description	Funder	Item	JUNE 2024 ACTUAL REPORTING ON EXPENDITURE	TOTAL ACTUAL EXPENDITURE TO DATE - JULY TO JUNE 2024INCL VAT	BALANCE AFTER ACTUAL EXPENDITURE	Percentage spent based on allocation
	SAP/WBS Nos				ACTUAL SPENT			
4600000000	I/403243.013	* I/403243.013 MIG: Z5:MADIBA COMMUNITY HALL	MIG	BUILDINGS	-	43 657	-5 694	115,00%
4600000000	I/404478.001	* I/404478.001 MIG: Z2:CONSTROF MKANGALA SPORT FIELD	MIG	BUILDINGS	2 156 278	4 331 207	-179 719	104,33%
4600000000	I/604560.020	* I/604560.020 MIG: Z2:INSTAL WATER METERS AND MANHOLES			-	1 812 404	1	100,00%





# APPENDIX N: CAPITAL PROGRAMME BY PROJECT CURRENT YEAR

Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
1	1	Upgrading of roads (D352 Road)	I/504125.042 MIG: Z1:UPGR GRV ROADS-VUL-WARD 1
	2	Water pipes and substation	N/A
	3	Revamping of community halls	N/A
	4	Sporting facilities	N/A
2	1	Upgrade of gravel roads	I/504125.047 MIG: Z1:UPGR GRV RD-VULINDLELA WARD 2
	2	Crossway's substation maintenance	N/A
	3	Servitude clearance	N/A
	4		N/A
3	1	Tarring of Mbongwa Road at Msunduzi area (Public Road with High Traffic Volume).	N/A
	2	Upgrading of roads in all VDs of the Ward	N/A
	3	Construction of a clinic at Mpande area	N/A
	4	Construction of RDP houses	N/A
4	1	Upgrading of roads at KwaShange	I/504125.029 MIG: Z1:UPGR GRV ROADS-VULINDLELA-WARD 4
	2	Water extension pipe at Ndeleshane, Eshowe and Shange	N/A
	3	Henley Dam bridge	N/A
	4	Rehabilitation of D2341 Mvundlweni	N/A
5	1	Upgrading of roads	I/504125.043 MIG: Z1:UPGR GRV ROADS-VUL-WARD 5
	2	Concreting of roads	N/A
	3	Rehabilitation of Hall	N/A
	4	Public lighting maintenance	N/A
6	1	Reconstruction of roads	N/A
	2	Construction of KwaDeda Community Hall	N/A

Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
	3	Ntembeni and Qanda Network Ariel	N/A
	4	Public lighting maintenance	N/A
7	1	Tarring of roads	I/504125.031 MIG: Z1:UPGR GRV ROADS-VULINDLELA-WARD 7
	2	Zinqamu paving and Market stalls.	
	3	Rehabilitation of Mbabane Hall	I/403243.008 MIG: Z1:WARD 7 COMMUNITY HALL
	4	Public lighting maintenance	N/A
8	1	Upgrading of access roads	N/A
	2	Rehabilitation of hall	I/403243.011 MIG:Z1:WARD 8 COMMUNITY HALL
	3	Public lighting maintenance	N/A
	4		N/A
9	1	Upgrading of roads	I/504125.033 MIG: Z1: UPGR GRV ROADS-VULINDLELA-WARD 9
	2	Ngcedomhlophe Community Hall	N/A
	3	Councillors Office	N/A
	4	Public lighting maintenance	N/A
10	1	Sewer Pipe	I/504202.016 MIG: Z2: VULINDLELA H/HOLD SANITATION-W10
	2	Upgrade of access roads	N/A
	3	School Children Foot Bridge	N/A
	4	Public lighting maintenance	N/A
11	1	Rehabilitation of roads	N/A
	2	Public lighting maintenance	N/A
	3	4 room RDP houses	N/A
	4	Water –upper snathing Tafuleni	N/A
12	1	Road's maintenance	N/A
	2	Rehabilitation of YMCA Hall	N/A
	3	Rehabilitation of Sports facilities	N/A
	4	Public lighting maintenance	N/A
13		Fixing of Street Lights in Slangspruit, France, Westgate and Buffer area	
	1		N/A
	2	Maintenance of gravel roads in Kwa Nyamazane	N/A
	3	Resurfacing of Main Road in France area	N/A

Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
	4	Rehabilitation of Hall	I/403243.012 MIG: Z3:WARD 13 COMMUNITY HALL
14	1	Resurfacing of roads	I/504125.037 MIG: Z2:UPGR GRV ROADS-WILLOWF
	2	Steady supply of water and Sanitation	N/A
	3	Upgrading of Sporting facilities	N/A
	4	RDP housing	
15	1	Streetlights Installation and Repairs	N/A
	2	Speed Humps (Unit 18, Mhlankosi Road) and construction of walkway in Unit 18.	N/A
	3	Construction of outside gym at Chakide Road open space	N/A
	4	Rehabilitation of roads	N/A
16	1	Road's maintenance	N/A
	2	High Mast Lights in Unit J Area	N/A
	3	Construction of speed humps	N/A
	4	Unit J Hall maintenance	N/A
17	1	Construction of sanitation facilities/ sewer lines	N/A
	2	Fixing of roads which are severely damaged	N/A
	3	Construction of sport facility	N/A
	4	Public lighting maintenance	N/A
18	1	Sanitation (Sewage pipe)	N/A
	2	Mpumelelo Multi-purpose and Skills Development centre (in Umvuzo omdala)	N/A
	3	Construction of France Main Community Hall	N/A
	4	Tarred/Concrete Road (Thornville area main roads)	N/A
19	1	Construction of Library (Imbali 1 next to Rise and Shine private crèche)	N/A
	2	Agricultural Assistance (Slangspruit)	N/A
	3	Rehabilitation of Roads	N/A
	4	Clinic (Funulwazi)	N/A



Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
20	1	Fixing of roads	N/A
	2	Housing of 1000 Units in Harewood, Smero and Caluza	O/604560.G32. X40.H ISUP:Z2:HAREWOOD INFORMAL SETTL UPG
	3	Construction of Bridge	N/A
	4	Caluza Clinic (Additional parking)	N/A
21	1	Renovation of Sports Ground	N/A
	2	Sewage (or Sewage system)	N/A
	3	Clinic	N/A
	4	Library	N/A
22	1	Construction of library in Imbali Unit 3	N/A
	2	Road's maintenance	I/604241.021 NDPG: Z2:OLD EDENDALE ROAD UPGRADE
	3	RDP houses and sewerage system in Machibisa, Laycentre area and Slovo	N/A
	4	Edendale Hospital (maintenance and refurbishment)	N/A
23	1	Transit Area Sewer and Storm-water Upgrade	N/A
	2	Ashdown Sports Arena (Ashdown Hall and Ashdown Stadium Upgrade)	N/A
	3	Ashdown Storm-water Upgrade	N/A
	4	Rehabilitation of Roads	N/A
24	1	Upgrading, Renovation and Furnishing of Oribi and Grange Hall.	I/403243.010 MIG: Z4:WARD 24 COMMUNITY HALL
	2	Railway line to be fenced by Transnet at Southlands, Bisley and Fair mead.	N/A
	3	Speed Humps	N/A
	4	Rehabilitation of Roads	N/A
25	1	Electricity System Replacement and Upgrade	N/A
	2	Water And Sanitation Upgrade	N/A
	3	Upgrading Of Storm Water Drainage	N/A
	4	Roads Resurfacing	N/A

Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
26	1	RDP Houses in Peace valley 3 for the existing approved housing list.	N/A
	2	Upgrade and widening of Mayors Walk/Zwartkop Rds.	N/A
	3	Upgrade, replacement and maintenance of current water and electricity infrastructure and inclusion of a reserve reservoir next to DV Harris Balancing (Napierville reservoir)	N/A
	4	Community Hall	N/A
27	1	Extension of tarred surfaces to the gutters	N/A
	2	Multi-purpose disaster and community Centre	N/A
	3	Rehabilitation of Hall	N/A
	4	Community centre at 128/130 Pine Street including old taxi rank on the corner of Havelock Road.	N/A
28	1	Substations maintenance and written feedback to be submitted to councillor, consistently	N/A
	2	Erection of speed humps	N/A
	3	Sewer /storm water drains management	N/A
	4	Resurfacing of roads	N/A
29	1	Housing Project of 3000 units for Pakisi and Masons	N/A
	2	Upgrading of Copesville Sports Ground	N/A
	3	Rehabilitation of Roads	N/A
	4	The underground electricity cable from Northdale Substation to Amethyst Alabaster Substation in Copesville	N/A
30	1	Relocation of Informal Settlement at Khan Road	N/A
	2	Rehabilitation of Roads	N/A

Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
	3	Refurbishment and Maintenance of Sports Facilities – Protea Grounds	N/A
	4	New Fencing with a gate at Sohan Crescent Reservoir and Maintenance at Sohan Crescent Reservoir	N/A
31	1	Water Upgrade	N/A
	2	Electricity upgrade	N/A
	3	Replacement of Street Lights	N/A
	4	Resurfacing of roads	N/A
32	1	Housing	N/A
	2	Second road exit from woodlands	N/A
	3	Upgrade Northdale sewer & water systems	N/A
	4	Roads Resurfacing	N/A
33	1	Manor Flats - Transfer of ownership	N/A
	2	Installation of Solar Street Lights	N/A
	3	Sports field where Shacks were demolished	N/A
	4	Rehabilitation of Roads	N/A
34	1	4 high mast lights	N/A
	2	Finishing of Speed Humps for the whole of Ward 34	N/A
	3	Panorama Entrance Park for Kids	N/A
	4	Rehabilitation of Roads	N/A
35	1	Nie Radebe Sport Field precinct/including tennis /basketball court	N/A
	2	Sewer Pipes expansion	N/A
	3	Sobantu Hall- Mfenendala Community Hall	N/A
	4	Rehabilitation of Roads	N/A
36	1	Road Resurfacing	N/A
	2	Upgrade and increase capacity all electrical sub-stations to prevent frequent outages.	N/A
	3	Renew all ageing pipelines to prevent constant leaks and outages.	N/A



Top Four Service Delivery Priorities Per Ward 2023/2024 Financial Year (Highest Priority First)			
Ward Name (No)	Number	Priority Name	Progress 2023/2024
	4	Proper and controlled student accommodation to be provided by the University/Government	N/A
37	1	SACCA INFORMAL SETTLEMENT (Mkondeni/Shortts Retreat Road)	N/A
	2	Ashburton and Lynnfield Park (Upgrading of water pipes)	N/A
	3	Ashburton /Lynnfield Park (Rehabilitation of roads and storm water drains)	N/A
	4	Epworth (Upgrading and maintenance of the main sewer system)	N/A
38	1	Northeast Sector Tar Road	N/A
	2	Sports ground grass planting and fencing	N/A
	3	Thembalihle Community Hall	I/403243.007 MIG: Z5:WARD 38 COMMUNITY HALL
	4	Rehabilitation of roads	N/A
39	1	Road tarring and concreting	N/A
	2	OSS Housing Project	N/A
	3	Upgrade of Ncwadi Water Scheme Booster Pumps	I/504787.030 MIG: Z1:NCWADI PHASE 2A
	4	Renovations of Halls	N/A
40	1	Renovation of Halls	N/A
	2	High mast lights and Streetlight	N/A
	3	Upgrade of gravel Roads	N/A
	4	RDP Houses	O/604560.G32. X40.J ISUP:Z2:BHOBHONONO
41	1	Sewer Unit 14	N/A
	2	High Mastlights – Unit 14/ Unit 2/ Unit 13	N/A
	3	Rehabilitation of Roads Unit 14/ Unit 13/ Unit 2	N/A
	4	RDP Houses Unit 13/ Unit 14	N/A

## APPENDIX R: DECLARATION OF LOANS AND GRANTS MADE BY THE MUNICIPALITY

The Long-term Loans register is monitored monthly to ensure loan repayments/commitments are met (paid) when they are due in accordance with the loan agreements.

The long-term loans balance as of 30 June is R166 586 311.54 the loans are repaid on a quarterly basis, and twice yearly.

The table below is a summary of DBSA long-term loans as of 30 June 2024.

		<u>LOAN</u>	<u>REDEMPTION</u>	<u>PERIOD/</u>	<u>AMOUNT</u>	<u>CAPITAL</u>	
<u>LOAN #</u>	<u>PROJECT #</u>	<u>DATE</u>	<u>DATE</u>	<u>YEARS</u>	<u>LOAN AMOUNT</u>	<u>BALANCE</u>	<u>PURPOSE OF LOAN</u>
103594/1	61000957	21/08/2009	31/12/2024	15	112,500,000.00	7,714,719.96	Infrastructure programme Phase IX
103594/2	61000958	21/08/2009	31/12/2024	15	37,500,000.00	1,941,924.07	Infrastructure programme Phase IX
103721	61001014	24/02/2010	31/03/2025	15	200,000,000.00	20,567,234.12	Infrastructure programme Phase X
-	61007262	27/02/2015	31/03/2025	10	250,000,000.00	20,087,483.38	Electrical Infrastructure Programme
61007890	12008534	01/02/2024	30/06/2035	10	116,274,950.00	116,274,950.00	Electrical Infrastructure Programme
					<b>716,274,950.00</b>	<b>166,586,311.54</b>	

## **APPENDIX T: NATIONAL AND PROVINCIAL OUTCOME FOR LOCAL GOVERNMENT DEVELOPMENT SERVICES**

### **INTRODUCTION TO DEVELOPMENT SERVICES**

The purpose of Development Services is to create an enabling environment for business to grow in order for the economy to grow resulting in employment creation. The sub-unit in other small to medium Municipalities refers to as Local Economic Development (LED). The sub-unit primarily deals with enhancing Economic Development through the development of Small Medium and Micro Enterprises (SMME's) and Cooperatives (Coops), and furthermore supports the informal economy by facilitating and monitoring of informal street traders and tuck shops/ spaza shops.

#### **Business Retention and Expansion**

The Business Retention & Expansion (BR&E) visitation program is a systematic approach to help formal companies expand in communities, build relationships with executives, and reduce red tapes. It ensures Municipal support for investment objectives, implementing marketing interventions, and administrative record-keeping.

For 2023/24 the Business Retention and Expansion planned to conduct 11 business retention and expansion visitations by the end of the financial year and the unit

#### **New Investment**

New Investment visitations aim to attract, encourage, and sustain new businesses, provide ongoing support through business linkages, mentorship, market access, and finance. The program aims to build competitive enterprises, improve performance in the city

In 2023/24, New Investment set out to write an annual report with compiled database of new investments in the Msunduzi. The unit conducted 11 visitations to new business, and they were added to the database covering Mkondeni area, Willowton area, Greater Edendale area and CBD.

#### **Development Facilitation Committee**

The Development Facilitation Committee (DFC) assists investors in making informed investment decisions by identifying and packaging potential projects within the municipality, creating an enabling environment for business and trade. These meetings are set to take place monthly on Microsoft Teams, they are usually chaired by the Senior Manager of Development Services and attended by different municipal departments. The unit conducted 10 Development Facilitation meetings in 23/24.



## Business Publication

The unit publishes all business visitation that are conducted through Business Retention & Expansion and New Investment. The Purpose of business publications is to promote and market industrial and new businesses in the Msunduzi jurisdiction. All publications are uploaded on the Msunduzi website under Msunduzi Business Publications. The unit compiled the Msunduzi Business Publications on 24th of June 2024.

## ECONOMIC DEVELOPMENT

### LOCAL ECONOMIC DEVELOPMENT

The focus and objectives of the Unit is to create a conducive and enabling environment for small businesses to do business and to implement Informal Economy policy which will be used as a guideline to develop and grow street traders and informal economy businesses within the municipality. The other main priority is to provide business support services to existing and potential businesses within Msunduzi jurisdiction and enabling them to undertake income-generated activities resulting in job creation and economic growth. The Local Economic Development Business Unit encourages local people to work together to achieve sustainable economic growth and development thereby bringing economic benefits and improved quality of life for all residents in a local municipal area.

**For 2023/24 financial year, the SMME and Cooperative Development Subunit achieved the following:**

Number	Key Performance Indicator (KPI)/ Strategy	Annual Target
1.	To facilitate the expansion of job creation initiatives with Msunduzi	1000 jobs created through LED initiatives and Community Works Programme (CWP)
2.	To facilitate Skills Development and Training workshops for SMMEs and Cooperatives	12 x Skills Development and Training workshops facilitated
3.	To conduct site visits to SMMEs and Cooperatives	60 x SMMEs and Cooperatives successfully supported and visited
4.	To provide mentorship and assistance to SMMEs and Cooperatives	60 x SMMEs and Cooperatives assisted and mentored
5.	To facilitate Local Economic Development Forum meetings	4 x LED Forum meetings successfully facilitated
6.	To identify Illegal Street Traders with CBD and surroundings	60 x Illegal Street Traders identified
7.	To facilitate and create business opportunities for local businesses	20 x business opportunities created for local businesses

### **The Msunduzi Municipal Initiative Funding facilitation**

This is collaborative funding between the KZN Department of Economic Development Tourism and Environmental Affairs (EDTEA) and Msunduzi Municipality. The purpose of the MEI is to support informal and micro business enterprises to stimulate local economic development and to create job opportunities. Informal and micro businesses enterprises (excluding street traders) that are operating within the Msunduzi Municipality area of jurisdiction applied for MEI support from the Msunduzi Municipality. In total thirty-four (34) formal businesses and 10 (ten) informal businesses benefited from this initiative.

### **INFORMAL TRADE AND STREET TRADING**

The Msunduzi Municipality as the City recognizes the objective of its existence in terms of the Constitution, which includes –

- To promote social and economic development
- To promote a safe and healthy environment

The City therefore recognizes the need to adopt a developmental approach to enable access to job and entrepreneurial opportunities within the Informal Trading sector, to harmonize the relationship between the Informal Trading sector and the formal trading sector and to facilitate the migration of Informal Trading into the formal trading sector (Upward Migration Programme).

### **For 2023/24 financial year, the Informal Trade and Street Trading Subunit achieved the following:**

- 4 x Skills Development and Training workshops successfully facilitated for Informal Traders
- 40 x Street Traders in the CBD precinct formalized (facilitated and registered)

### **LICENSING**

- The purpose of this Unit is to issue, endorse, revoke, amend the business licences and ensure that all businesses within the Msunduzi Municipality comply with the Business Act, (Act No. 71 of 1991) which states that no person/ business may conduct a business without a business license.
- Businesses who fail to comply with the legislation, by trading without a license and by contravening their license conditions will be prosecuted”
- Develop and maintain an efficient regulatory and governance framework for sustainable economic development.
- Ongoing Public awareness campaigns to sensitise public to comply with legislation so that measures are in place to protect both the business owners and the public at large.
- During last financial year, the business licensing unit successfully roll out of the e-Licensing system providing an automated uniform process in relations to application registration and issue of business licenses

### **Challenges:**

The critical shortage of tools of trade; computers, color printer for printing business licenses, vehicles for inspectorate to carry out the regulatory functions thus limiting the collection of revenue related to business licensing.

### **3.1. Business visited for compliance**

The business licensing unit has exceeded all the set target

ANNUAL TARGET	ANNUAL ACTUAL (accumulated)
720	1616

### **Business visited for registration and creation of database**

ANNUAL TARGET	ANNUAL ACTUAL (accumulated)
660	689

***100 % of Business licensing application received and processed within 21 days in-terms of the Business Act 71 of 1991***

## **4. SPECIAL PROJECTS (NDPG): ECONOMIC PLANNING AND INFRASTRUCTURE**

4.1. The Unit is responsible for the planning, implementation and management of the Neighborhood Development Partnership Programme [NDPG] that is intended for public investment. The funding is used to attract private, and community investment to unlock the social and economic potential within targeted neglected townships and neighborhoods. The Unit is also responsible for administering the implementation of CoGTA and EDTEA provincial grant funding intended for LED initiatives.

4.2. The Business Unit has been successful in extending the footprint of NDPG programme through the adoption of Integration Zone to cover the CBD and Northern Areas. The Business Unit made a consolidated submission for funding to National Treasury through NDPG to undertake the CBD Regeneration programme. To date an approval to fund Phase 2 of the CBD [ Church Street] was approved, currently undertaking preparation work which includes but not limited to maintenance plan and stakeholder management plan.

4.3. The challenge has been that most land parcels intended for the Edendale Town Centre development are privately owned and highly invaded with informal settlements. This resulted in the Municipality having to undergo the Land Expropriation process, which lead to a major setback on the development. The land acquisition exercise has contributed to major delays in the construction of some of the roads and other infrastructure in the Edendale town Centre.



4.4. The unit is in the planning stage for the implementation of Municipal Infrastructure for Informal Enterprises (MIIE) programme through the approved grant funding by EDTEA for the Development of Ematsheni Street Traders Market. The terms of reference have been submitted for the appointment of the Implementing Agent.

4.5. The unit in conjunction with the Waste management unit is at the initial stage towards the development of a pilot waste to energy plant in the New England Road landfill site. The National Treasury through NDPP has approved and confirmed the availability of Technical Assistance fund for the preparation of a waste-to-energy Pre-feasibility and Feasibility studies. The tender notice has been issued to appoint consultants to undertake these studies [third attempt currently being concluded].

4.6. The unit was further successful in sourcing funding from CoGTA towards the refurbishment and development of Heroes Acre Memorial Park located in Imbali Township, which is undertaken to honour liberation struggles. The scope of work involves the installation of fencing, construction of ablution facility and beautification. The service provider to complete the planning studies was appointed. The Concept plan has been approved and engineering designs received for internal approval. The EDTEA environmental application has been approved. Amafa and SPLUMA application have also been approved. The installation of the perimeter fencing is practically complete.

4.7. The Unit is also accountable for the planning and implementation of CoGTA funded projects. These are Special LED projects where the unit manages the planning & implementation, SMME space allocation and capacity building.

4.8. The Sub-unit is responsible for the facilitation of spatial planning, land identification and premises access for development. To date, this sub-unit has disposed of three properties. Two properties in Edendale are proposed for a student accommodation and fuel station. One property is situated in Manning Avenue for the development of a light industry land use. A new method of disposal of the strategic and residential sites was identified which is disposing through a panel of auctioneers. The report was submitted and approved to appoint a panel of auctioneers [currently on second attempt to appoint the Panel of Auctioneers].

4.9.

PROJECT NAME	BUDGET APPROVED	FUNDER	EXPENDITURE	STATUS
Promenade 1 [Road R1 & R2]	R18,600,000	National Treasury	R5,606,000.00	Project complete
Old Edendale Road Upgrade	R 3,570,494	National Treasury	R 7,494,000.00	Permission to proceed with Construction received in March 2024 from Funder. Construction has commenced

PROJECT NAME	BUDGET APPROVED	FUNDER	EXPENDITURE	STATUS
Refurbishment of Heroes Acre Memorial Park	R6 600 000.00	CoGTA	R3,529,518.00	Planning complete Fencing installation complete Procurement for the construction of Internal works has commenced
The Development of Ematsheni-MIIE programme	R3 000 000,00 R1 000 000,00	EDTEA Council	Nil	Planning Stage – SPLUMA submitted Procurement for Implementing Agent has commenced
New England Bio-Energy project	R700 000 for Pre-feasibility + R2 000 000 for feasibility	National Treasury	Nil	Planning stage - Procurement for Service Provider is being concluded [third attempt]
CBD Regeneration Project	R7 000 000,00	National Treasury	Nil	Phase 2 [Church Street] approved for funding. Preparation work being undertaken internally [Maintenance plans, stakeholder engagements]

## **COMMENT ON THE PERFORMANCE OF DEVELOPMENT SERVICES**

The sub-unit has performed exceptionally considering the human capital strength being unobtainable and the tools of trade unattainable due to budget constraints. The Development Services has much more room to improve in terms of high impact Local Economic Development programmes and infrastructure projects.

To perform better in the new financial year, the Municipality must adopt a high impact and low usage strategy, which means working with what we have to achieve better results. The Municipality must provide suitable candidates to fill critical vacancies, and employees must have all the necessary trade tools, such as laptop computers, internet access, and vehicles, to produce work. To be held accountable at all levels, consequence management must be implemented at all levels. There are cases in Development Services that require consequence management because of dismal and unapologetic failure to complete their work.

## **CITY ENTITIES**

### **INTRODUCTION TO CITY ENTITIES**

City Entities are municipal units that operate within the municipality, with a mandate to provide services to the municipal community and surroundings.

This unit falls under Sustainable Development and City Entities Business unit, which is one of the strategic units within the municipality that its main function is to develop the city.

This unit must adhere to legislative framework of chapter 10 in the Municipal Finance Management act that always ensures transparency.

City Entities is made of six subunit which are listed below.

1. Airport
2. Market
3. Tourism
4. Art gallery
5. Safe City
6. Forestry.

Airport, market and Forestry are income generating units within the municipality whereas Tourism and Art Gallery are units that enhance revenue through attraction. Safe city is the fully established Entity that assists the City in crime combating efforts.

### **Pietermaritzburg Airport**

Pietermaritzburg airport is a licensed Class 3, category 6 Airfield Rescue and Fire Fighting aerodrome. Civil aviation authorities provide the mechanism by which nations ensure the safety of their skies and operations through safety and security regulation. It is the airport's key role to sell aeronautical services and facilities (i.e. the provision of runways, taxiways, aprons and terminals) to airlines. The airlines then sell their own product onto the passengers. The airport also sells services such as shops and car parks, usually through concessionaires, direct to the passengers, residents and other customers.

Many of the services which make up the composite airport product, such as air traffic control, security, fire and rescue, emergency response and commercial facilities, can be provided either by the airport operator or by a third party. The area where an airport operator has the most control is in the pricing



and provision of non-aeronautical services and facilities in the airport terminal and on the surrounding land.

### **Pietermaritzburg fresh produce Market**

The Pietermaritzburg Fresh Produce Market serves as the facility management unit facilitating working relationships between agents and farmers nationally for the sale of produce. In the financial year 2023/24 the market implemented an operational plan that included conducting monthly financial reconciliations and stock counts and conducting of market agents meeting.

### **ART GALLERY**

The Gallery's top service delivery priority is presenting regular art exhibitions of high quality. The gallery showcased 12 exhibitions during the year and managed to meet its planned target by presenting temporary and permanent exhibitions.

The Education department at the Gallery focused on a teaching programme based on the temporary exhibitions and community awareness campaigns that display artwork.

### **TOURSIM**

The role of tourism is to drive destination marketing of the City of Pietermaritzburg as a city of choice while marketing the unique selling points of Pietermaritzburg through: Events (sports & cultural), Liberation Experiences, Attractions – Architectural and Natural/scenic attractions. Liaising with local stakeholders both internal and external, ensuring a coordinated effort in the execution of the Tourism mandate.

The Tourism unit received R5 000 000 Budget funding for FY2023/24 for project management, which was allocated for Events, Workshops and other programmes to be implemented by the Tourism Unit.

### **COMMENT ON CITY ENTITIES**

In the financial year of 2023/2024 the business unit received an amount of 3 000 000 from EDTEA for airport infrastructure projects.

The business unit purchased a bigger generator to ensure uninterrupted power supply during load shedding and power disruptions. This was done through grant funding from EDTEA. The airport is no longer impacted by load shedding or power cuts which has led to increased customer satisfaction. This also ensures no disruptions to operations and flights.

The business unit also purchased an Explosives and Drugs Tracing Device. This is for security screening purposes. It is a compliance requirement with the South African Civil Aviation Authority (SACAA) regulations. This was also done through the grant from EDTEA.

The business unit also purchased airport arrival lounge furniture, through this grant from EDTEA. This is to increase capacity and customer experience.

In 24/25 FY the business unit aims to review the airport masterplan. The business unit has received a grant of R500000. This is for airport development to achieve sustainability and improve capacity.

The business unit does not have a permanent Safety Officer as required by the SACAA. The position has been filled by way of secondment of the Safety officer. This position has been catered for in the new organizational structure.

The requirement by the SACAA is that there must be a dedicated Electrician and Bird and Wildlife Officer on site. Both these positions have not been filled as required. The position of the Electrician has been catered for in the new structure. The Bird and Wildlife Officer duties have been dedicated to fire and rescue personnel.

Safety, security and operational efficiency remains paramount to the business unit. The business unit is compliant with the regulatory requirements and thus the license for category 6 was renewed

The market managed to replace 6 Cold-room compressors in the 23/24 financial year.

Successfully reduced roof leakage in the sales hall by fixing the box gutters as a temporal remedial plan while waiting for budget to reinstall new box gutters in the 2025 financial year. The Market is set to receive Capital funding to deal with dilapidating roof structure which will split across 3 financial periods (2024/2025 2025/2026 and 2026/2027)

The market is also facing a challenge of old machines like forklift and scrubber machine that are difficult to repair but the report to council has been drafted with a three-year strategy with aim to correct all the problems.

The gallery incorporated days of commemoration in our national calendar as part of service delivery to our communities and involve communities and have reviewed the strategic planning for the Gallery to be suitable for all interesting activities

The structure for the Gallery still requires improvement and the outreach programs still need to expand for the benefit of school learners

Inadequate staff complement – x1 Manager and 4 interns rotated annually – this has an adverse effect on work continuation plus the adoption of major projects: The unit has requested to have x3 staff seconded from other units while waiting for the implementation of the Organizational Structure

Tourism continues to be viewed as an unfunded mandate – Tourism development and promotion requires investment: The Tourism unit has requested for more funding towards programs and has also submitted the Sector plan for council approval to enable outsourced funds

The Tourism Unit assisted in the execution of the Athletics Senior Championships event in 18-21 April 2024, at the Msunduzi Athletics Stadium, in preparation for the Paris Olympics 2024. The unit worked closely with KZN Athletics and ASA. The organization ASA has indicated a possible long-term relationship with the municipality in the hosting of the qualifying event

The unit has established a good relationship with the KZN Film Commission as vehicle to drive destination marketing and to position the city of Pietermaritzburg as a film friendly destination- the city has received at least x4 requests to film in the city from outside producers.

The unit embarked on a Tourism database collection and clean-up campaign, to ascertain the current offering in the city in terms accommodation and establishment services- 95% of this year's target was met.

implementation of the Social Fridays programs– tailored to promote and package local tourism assets

The unit reviewed its 2013 Tourism Strategy, the new Tourism Draft Strategy is to be presented to council for approval and adoption.

The successful execution of the Last Dance music event which contributed an estimated R47 million direct impacts in the Pietermaritzburg economy

The management company managed to harvest a total of 4738 m3 which amounts to R 2 018 517. The management company appointed a security company that will look after the plantation to prevent issues like theft.

The Management company is still having some challenges with insurance due to the condition of the plantation, but they are working hard to have plantation to comply with.





## HUMAN SETTLEMENTS

### HOUSING NEED IDENTIFICATION

There are various ways that Human Settlements Unit use to identify Housing Needs, these include IDP Izimbizo, from Communities from Ward Councillors. Through the Municipal Spatial Development

Framework in terms the identification of land suitable for human Settlement, as well as other internal strategic plans e.g. Human Settlement Sector and National Upgrading Support Programme.

### HUMAN SETTLEMENT DELIVERY AGENTS

Human Settlements is working together or have a relationship with a Social Housing Institution called Capital City Housing (accredited by the Social Housing Regulatory Authority as per the Rental Housing Act). This Agent is responsible for the provision of the subsidised rental accommodation. The Municipality is currently investigating the establishment of a Municipal entity to deal with the provision and management of rental housing accommodation.

### SERVICE STATISTICS FOR HUMAN SETTLEMENTS

PERCENTAGE OF HOUSEHOLDS WITH ACCESS TO BASIC HOUSING			
Year End	Total Households (incl. formal and informal Settlements)	Houses in formal settlements	Percentage of HHs in formal settlements
2021/2022	207 844	382 434	97.60
2022/2023	214 079	110 162	94.81
2023/2024	203 750	193 482	98.22
*Based on population projections with an average annual growth rate of 3% per annum. * Source: Based in the Stats SA General Household Survey data and Global Insight data.			

### COMMENT ON THE PERFORMANCE OF THE HUMAN SETTLEMENTS OVERALL:

The Msunduzi Human Settlement has been able to secure the total amount of approximately R832 900 000 for bulk engineering service to unlock human settlement projects. On the approved funding, Khalanyoni has been selected as one of best performing project, phase 1 of the project was completed within specified duration.

Wire wall Rectification Program is focused on rectifying the houses that were built in late 1990's using the wire wall technology. There are 2086 house to be rectified in this project, 1974 houses have been rectified under this program with 64 units being rectified on financial year 2023/24.

Signal Hill is an Integrated Development Project aimed at delivering various housing typologies for different income categories. Detailed Planning Studies for the project are underway, an Environmental Authorisation is in place (Record of Decision). There is a Town Planning (MPT approval) is in place for the Pilot Phase of the project (phase 1), the un-beaconed GP is 80% complete. This phase comprises of 59 units earmarked for the Gap Market. This phase is 80 % complete and will be handed over to the Implementation Section for the installation of services which is Phase 1. The balance of the 2941 units' form part of phase 2 of the project which triggers a WULA upon approval of the WULA the SPUMA application process will be finalised. This exercise is 50 % near completion.

## TOWN PLANNING AND ENVIRONMENTAL MANAGEMENT

This component includes Building Control; Town Planning, Environmental Health, Environmental Management, Land Survey and the Greater Edendale and Vulindlela Development Initiative (GEVDI).

### INTRODUCTION TO TOWN PLANNING AND ENVIRONMENTAL MANAGEMENT

- (a) The opportunity of Town Planning & Environmental Management is to be able to work hand in hand with the communities in their attempts to achieve service delivery and make their life successful within their environment. Town Planning and Environmental Management deals with areas that need intervention by making sure that areas change for the betterment of people who are staying within those areas.
- (b) The Unit have various Sections which focus on the enforcement of bylaws, creating a livelihood in which people can live, work and play in an environment which is suitable for human settlement.
- (c) The other focus is to provide services to the residents of the City by purchasing land for the provision of services, which include services like the provision of houses, roads and others together with proper land tenure rights like the provision of the ownership by resolving land legal issues.
- (d) This is also one of the forefront Unit which engages various stakeholders, not limited to the ratepayers, but also engaging Amakhosi by preparing strategic plans within the areas which falls under the Ingonyama Trust Board.
- (e) The Unit also monitors the followings:

Water quality monitoring, Food control, Waste management, Surveillance of premises, Communicable diseases control, Vector control, Environmental pollution control, Disposal of the dead, chemical safety, and noise control.

## **BUILDING CONTROL**

The Building Control Section monitors building construction in the Msunduzi Municipality boundaries. This is achieved by compliance with the National Building Regulations and Building Standards Act, 1977, the SANS 10400 and Problem Building by-law.

In accordance with our SDBIP targets, building control must adhere to the below:

95% of (457) Building Plan Application <500m2 processed for approval by the plan Approval Committee within an average of 18 days from date of receipt of the application by the 30th of June 2024.

662 x building contraventions inspections conducted for illegal building works by the 30th of June 2024.

### **Unit Challenges**

- Unit has no Building Enforcement Officer and thus cannot issue summons which are revenue generating to council if issued, however, the Law Enforcement Officers were appointed during the beginning of 2024-25, the challenges is the locomotion as the staff that were recently appointed don't have vehicles.
- Shortage of Building Inspectors in the last 2 financial years we have lost 4 inspectors and none of the positions have been filled.





**APPROVED BUILDING PLAN INFORMATION FOR THE MSUNDUZI MUNICIPALITY FOR THE PERIOD 1 JULY 2023 TO 30 JUNE 2024**

	1			3			2	4			5			6		
	Residential Dwelling Houses Passed			Other Residential-Flats, Hotels Etc.			RPD Passed	Non-Residential-Private Sector			Non-Residential-Public Sector			Alteration & Additions-All Buildings		
	No.	Area	Cost	No.	Area	Cost	RPD Passed	No.	Area	Cost	No.	Area	Cost	No.	Area	Cost
JULY	5	2011	R 13 200,00	0	0	R 0,00	0	1	1538	R 7 600 000,00				48	3236	R 17 789 000,00
AUGUST	5	2055	R 10 100,00	0	0	R 0,00	0	1	707	R 7 000 000,00	0	0	R 0,00	39	2853	R 1 316 500,00
SEPTEMBER	23	2899	R 15 764 000,00	0	0	R 0,00	0	3	1039	R 5 000 000,00	0	0	R 0,00	56	3934	R 18 070 000,00
OCTOBER	6	1728	R 9 350 000,00	242	24700	R 138 000 000,00	0	0	0	R 0,00	0	0	R 0,00	46	3226	R 14 849 500,00
NOVEMBER	9	1154	R 8 530 000,00	0	0	R 0,00	0	3	3454	R 18 000 000,00	0	0	R 0,00	53	11624	R 68 761 500,00
DECEMBER	3	1606	R 14 277 000,00	10	909	R 6 500 000,00	0	0	0	R 0,00	0	0	R 0,00	23	1661	R 7 798 400,00
JANUARY	6	1048	R 6 650 000,00	60	4608	R 36 000 000,00	0	0	0	R 0,00	0	0	R 0,00	32	1933	R 32 428 000,00
FEBRUARY	5	2091	R 13 600 000,00	0	0	R 0,00	0	2	4141	R 19 000 000,00	0	0	R 0,00	40	3299	R 19 640 000,00
MARCH	20	3125	R 20 460 000,00	8	936	R 6 000 000,00	0	0	0	R 0,00	0	0	R 0,00	41	5727	R 29 810 000,00
APRIL	1	63	R 500 000,00	29	1548	R 10 500 000,00	0	1	12230	R 113 000 000,00	0	0	R 0,00	40	3502	R 12 642 000,00
MAY	2	707	R 5 000 000,00	0	0	R 0,00	0	2	509	R 2 385 500,00	0	0	R 0,00	35	2859	R 10 731 500,00
JUNE	4	304	R 1 800 000,00	6	453	R 4 500 000,00	0	6	5527	R 49 100 000,00	0	0	R 0,00	50	3566	R 24 365 000,00
<b>TOTAL</b>	<b>89</b>	<b>18791</b>	<b>R 119 231 000,00</b>	<b>355</b>	<b>33154</b>	<b>R 201 500 000,00</b>	<b>0</b>	<b>19</b>	<b>29145</b>	<b>R 221 085 500,00</b>	<b>0</b>	<b>0</b>	<b>R 0,00</b>	<b>503</b>	<b>47420</b>	<b>R 258 201 400,00</b>

## **SIGNAGE CONTROL**

The Signage Department is responsible for monitoring, controlling and regulation of outdoor advertising signs, promoting and maintaining an acceptable visual environment by creating equal opportunities for advertising for all businesses within the municipality using SAMOAC (South African Manual for Outdoor Advertising Control) and Bylaws. Furthermore, the department is responsible for the enforcement of bylaws on both private and Council land including the removal of illegal signs.

The Section could not reach its target due to cost containment that the Municipality is facing currently. The Section opted to hire 8 General Assistant to assist the department in removing all illegal Signage. Report was submitted to Human Resource department for implementation.

The main challenges are as:

- Staff Capacity: - The department cannot issue fine/ summons on illegal signage without Law Enforcement Officer, working with Signage Department.
- Shortage of Office equipment Laptop to attend crucial meetings.
- Signage Inspector cannot issue fines/summons using section 56 and 54 without peace officer training.

## **ENVIRONMENTAL HEALTH**

### **WATER MONITORING**

Monitoring water quality of potable, surface and ground water, ensuring water safety and accessibility in respect of a safe quality (microbiological, physical and chemical) and an adequate quantity for domestic use as well as in respect of the quality for recreational, industrial, food production and any other human or animal use. This was achieved by sampling and testing water in the field and examining and analysing it in the Unit's laboratory, as well as advocating for proper and safe water usage and wastewater disposal.

### **FOOD CONTROL**

Ensuring food safety in respect of acceptable microbiological and chemical standards, quality of all food for human consumption and optimal hygiene control throughout the food supply chain from the point of origin, all primary raw material or raw products production, up to the point of consumption. This was achieved by inspecting food production, distribution and consumption areas; monitoring informal food trading; inspecting food premises and any nuisances emanating there-from; by applying food quality monitoring programmes and principles through various techniques, e.g. Hazard Analysis and Critical Control Points System (HACCP System) audits; and promoting the safe transportation, handling, storage and preparation of foodstuffs, including meat, milk and their products.

## ENVIRONMENTAL POLLUTION CONTROL

Ensuring hygienic working, living and recreational environments; identifying the polluting agents and sources of water, air and soil pollution; ensuring clean and safe air externally (ambient and point sources) through emission inventory monitoring, modelling and toxicological reports, reviews and complaint investigations; and taking the required preventative measures to ensure that the general environment is free from health risks. This was further achieved by ensuring the registration, permitting, monitoring and auditing of all industries, activities, trade, etc., which involves controlling the internal effects of pollution on the worker, and the external effects of pollution on the community and the environment.

### SERVICE STATISTICS FOR ENVIRONMENTAL HEALTH

DESCRIPTION	TARGET	ACHIEVED
<b>No. of Complaints investigated</b>	Dependent on no. received	256
<b>No. of Trade Licence application processed</b>	Dependent on no. received	393
<b>No. of Water samples from rivers/streams</b>	800	701
<b>No. of Water samples from reservoirs, consumer points</b>	1020 samples	1229
<ul style="list-style-type: none"> <li><b>Percentage compliance with SANS 241:2015</b></li> </ul> <b>NB: SANS are national standards that replaced SABS (South African Bureau of Standards) 241: 2015 relates to drinking water</b>	100%	99.7 %
<b>Swabbing: No of swabs and food samples</b>	960 food samples and swabs	960 food samples and swabs
<ul style="list-style-type: none"> <li><b>Percentage compliance with microbiological standards:</b></li> </ul>	100%	75 %
<b>No. of Inspections and Registrations of Funeral Undertakers in terms of the Funeral Undertakers' Regulations:</b>	60 premises	71 premises



DESCRIPTION	TARGET	ACHIEVED
No. of Food premises inspected and registered in terms of R962 (Food Regulations):	2600	2857
No. of Vector Control investigations, treatment and baiting	17000 sites	7530 sites
No. of Premises inspected for compliance with Tobacco Legislation:	3000 premises	4063 premises
No. of Places of care inspected:	500 premises	557 premises inspected
No. of Health Care Waste generators inspected:	500 premises	616 premises
No. of Commercial, industrial and residential premises inspected	8200 premises	8971 premises
No. of Schedule processes/listed activities:	192 premises	225 premises
No. of Health Education sessions conducted	960	1050
Permit Applications Processed	560	1146
No. of Notices issued	Dependent on contraventions	531 notices
No. of Prosecutions instituted	Dependent on contraventions	196 prosecutions

## **COMMENT ON THE PERFORMANCE OF ENVIRONMENTAL HEALTH OVERALL:**

Environmental Health Services continued to be provided without funding from National Treasury. With a limited budget and diminishing resources the nine functional areas relating to environmental health services as defined in the National Health Act, No. 61 of 2003 were carried out to ensure effective and efficient service delivery within the areas of Msunduzi. One of the service delivery priorities focusing on, viz. water quality monitoring, continued for the purposes of Blue Drop status accreditation. The departmental laboratory was used for the monitoring of water and food quality, as well as swabbing to determine standards of hygiene at food premises.

Despite the many challenges experienced, three (3) of the four (4) Air Quality Monitoring Stations of the City's Air Quality Monitoring Network was functional, and data on criteria pollutants monitored is available for the 2021/22 financial year. The Edendale Station was replaced during 2018, and the acquisition of an additional station for the Taylors Halt area had to be put on hold, due to the implementation of cost containment measures. The Edendale station was broken into in 2021, resulting in one of the analysers being stolen. Due to insufficient funding, the insurance claim could not be processed. The Central station incurred damage to the single air conditioning unit during one of the severe hailstorms experienced during the reporting period. The analysers were switched off to prevent further damage due to overheating. The Unit awaits the processing of the insurance claim.

## **ENVIRONMENTAL MANAGEMENT**

The purpose of the Environmental Management Unit is to guide development in a Sustainable manner and promote compliance within the municipal area, in alignment with Environmental Legislation, policies, plans and guidelines.

### **Biodiversity and Open Space Planning Services**

- Conduct assessments / investigations and ensure compliance with all environmental legislation, by-laws and statutory legislation
- Coordinate the implementation of and revising the biodiversity component Environmental Management Framework (EMF) and Strategic Environmental Assessment for the Municipality.
- Oversee the preparation of environmental plans and offset agreements related to Biodiversity.
- Provide input into, and comment on Biodiversity specialist reports associated with environmental impact assessments (including Basic Assessment Report (BAR); Scoping Reports & Environmental Impact Assessment (EIA)) and policies such as the Msunduzi EMF
- Compile Rehabilitation plans.
- Coordinate specific administrative and reporting requirements associated with the key performance and result indicators of the functionality
- Provide Geographic Information System (GIS) services

#### Planning Policy Implementation and Review services

- Contribute towards the preparation and implementation of an Environmental Management System (EMS) for Service Delivery activities.
- Develop practical, implementable, and measurable Standard Operating Procedure (SOPs) for municipal line functions e.g., Electricity/ Engineering.
- Coordinate the Tender Process by compiling terms of reference.
- Revise EMF documentation and Strategic Environmental Assessment for the City.
- Oversee the preparation of environmental plans for specific areas or activities in the city.
- Undertake sustainability appraisals of all municipal plans, policies and programs

#### Environmental Management Impact Mitigation Assessment, Compliance Monitoring and Enforcement Services

- Conduct assessments / investigations and ensures compliance with all environmental legislation, by-laws and statutory legislation.
- Review and evaluate all development proposals and applications against environmental legislation and municipal plans and policies.
- Interacts internally and externally on specific issues related to Environmental projects
- Conduct Investigations and research on respective Standard Operating Procedure Topics and Environmental Management.
- Attending compliance promotions with external departments.

#### Climate Change Planning, Mitigation and Adaptation Services

- Develop practical, implementable, and measurable mitigation and adaption strategies for climate change risks and opportunities, which can be mainstreamed into all municipal planning and functions.
- Create spatial carbon emissions inventory for the city using GIS based data.
- Develop a municipal Climate Change policy and mainstream climate change strategies into all municipal planning and functions.
- Report on national and international platforms with regards to projects being implemented /proposed that relate to climate change and greenhouse gas reduction

#### **Greater Edendale and Vulindlela Development Initiative (GEVDI)**

GEVDI is a subunit that deals with a myriad of developmental issues. GEVDI deals with the acquisition of private land for the redevelopment of the greater Edendale area and the GEVDI area is confronted by many lands legal impediments that the subunit is also tasked with addressing. The other facet of GEVDI is to drive planning in the GEVDI area through the formulation of strategic plans, technical advice and planning individual projects. GEVDI is also responsible for the planning of NDPG projects in the Edendale area and implementing the urban network strategy as defined in various policy documents within the GEVDI region.

GEVDI dealt with many projects and other service delivery initiatives, below are some of the key projects on Infrastructure Delivery, Service Delivery and Economic development objectives:



## Challenges.

- The finalisation of the appointment process for service providers was one of the major challenges encountered for land acquisition
- Delayed starting of project made targets very difficult to meet
- The Civic Zone project was affected by a lot of factors and unresponsiveness to tenancy letters from department
- Getting tenants and commitment for the Civic Zone has been a challenge and this has affected the completion of reports and meeting of project deliverables
- The land acquisition programme was affected by the rollover of funds and has been momentarily halted which affects the momentum that has been built up on the programme.
- Responding to audit requests from the AG's Office limited GEVDI in terms of output
- Limited capacity and high staff vacancy affects GEVDI's ability to function.

## LAND SURVEY

Land Survey department deals with the survey of municipality, acquisition of aerial imagery, provision of cadastral information internal departments, public and provide survey related guidance to land development matters.

Main projects conducted by this Unit:

1. Cadastral Data Management – this included the acquisition and cleaning of the cadastral data within the city. This data is used by various departments, such as Valuations department for incorporation into their Valuation Roll, which subsequently gets used as basis for billing in a financial system (SAP).
2. Title Deed Restoration Programme – more than 500 clearance certificates were processed and issued by this department to various conveyancers for transfer.
3. Building Plans Assessments – More than 800 building plan applications were received and processed by this department.
4. Human Settlements Projects – Draft township establishment conditions were done for various human settlements projects including three military veteran projects, Khalanyoni, Kwa-30, Site 11, Signal Hill.
5. Private developments – Various amendments were attended to approvals on Hesketh Development. More than 30 clearances (in terms of SPLUMA) were issued to the Surrey Park development located opposite Beacon Hill.
6. Provision of hand plan or survey plans – about 100 survey plans were prepared for various departments including Real Estate, Gevdi.
7. Setting out and as-built surveys for the eThembeni cemetery
8. Monitoring the contractor by doing surveys to confirm if the contractor is constructing internal roads of the cemetery as per the design.

9. Various beacon relocation surveys for Human Settlements low-cost houses
10. Wayleaves co-ordination - this includes processing of Wayleaves applications and doing inspections of the work conducted.

### Challenges

The main challenges are as:

1. Lack of survey equipment for most surveyors, which compromises efficiency.
2. No competency and resources within the unit to adequately deal with Wayleaves contraventions
3. There is no GIS structure – these compromises how the city stores and manages all its land data and affects decision related thereto.
4. Not enough budget is allocated to acquire various survey related software.
5. Theft in open spaces of the office, as some interns and other workers work in common areas.

### TOWN PLANNING

The role of the Town Planning department is to ensure the implementation of the Spatial Planning and Land Use Management Act No.16 of 2013, Municipal Systems Act and other relevant planning legislations through spatial planning and land use management. The Town Planning department is also responsible for planning and preparation of a Land Use Scheme, Spatial Development Framework (SDF), planning policies, planning By-laws, development projects in terms of the IDP, strategies associated with the formulation of a Spatial Development Framework (SDF), and other spatial framework plans.

Town Planning comprises of Spatial Planning with the focus on developing strategies and policies for future land usage and land allocation, Development Management focusing land use management and statutory control and lastly, the Town Planning Inspectorate mandated to perform a regulatory function by enforcing the municipality's land use scheme.

During the 2023/24 financial year, Town planning received numerous development planning applications, most of which were considered within the legislated timeframe. The table below, provides the exact figures of various development applications received and processed within the 2023/24 financial year.

### Spatial Planning

The spatial planning unit functions involves the facilitation of municipal forward planning through the development of spatial plans and implementation projects for targeted focus areas. The spatial plans articulate the overall spatial vision intended for municipal configuration and further provide guidance to

development through coordinated integrated planning. Below are some of the projects undertaken in the financial year.

### **Town Planning Inspectorate**

The regulation and enforcement of land uses within the jurisdiction of the Msunduzi Municipality is the responsibility of the Town Planning Business unit. The Town Planning unit has a dedicated team consisting of 5 Town Planning Inspectors. The functions and powers of the Inspectors are expressly defined under Section 32 of the Spatial Planning and Land Use Management Act 2013 read with the Msunduzi Municipality's Spatial Planning and Land Use Management Bylaw 2021.

During the 2023/2024 financial year the Town Planning Enforcement unit conducted the following.

- Land use inspections in the region of 573 (both complaints based and randomly).
- Issued SPLUMA Notices more than 140.
- Summons and Written Notices totalled 54.
- Written Notices yielded a total amount of R33 300.00 in Admission of Guilt fines.

### **Comments on Town Planning's Performance:**

- (a) In terms of the Grant funding, the Unit did not perform well as the grant was sent late to the Municipality, there were also challenges which faced the non-expenditure because of the complex nature on the acquisition of land.
- (b) Pertaining to the staff vacancy, the Unit has a staff vacancy of 50%, which really affected the performance of the Unit.
- (c) Lastly, the Unit finalized the adoption of a Single Wall to Wall Scheme and the Spatial Development Framework (SDF) which was a concern raised by Cogta during the performance of the Municipality.



## **AREA BASED MANAGEMENT**

### **ZONE 1 VULINDLELA AREA**

#### **Background**

**Vulindlela Area Based Management** (ZONE 1) is made up of 11 municipal wards whose leadership is dual in nature. The traditional leaders which are chiefs and headman form the local traditional council. The traditional leadership own the rural land and largely responsible to resolve community disputes. Then the municipal council are voted into power by people democratically. They work side by side with the traditional authority to drive development.

#### **CHALLENGES**

Community Based Plans reveals that there are a myriad of challenges facing Vulindlela Area Based Management which include:

- Scarcity of water.
- Shortage of land for e.g. livestock and housing
- Crime e.g. stock theft, house breaking etc.
- Drug abuse
- Population is burgeoning, hijacking etc.
- Network challenges
- Joblessness rate is increasing with so many unemployed graduates.
- Teenage pregnancy is prevalent.
- Elderly abuse
- Domestic violence
- Poverty
- Lack of agricultural equipment to plough the land.
- Natural disasters e.g. floods, drought, wildfires etc.
- High school dropout rate.
- Illegal taverns
- Illegal dumpsites
- Lack of information because the rural wards are distantly far from information centres e.g. libraries.
- Political interference
- Defaulter rate increases

- Land ownership (disputes)
- Suspicious witchcraft (people found dead)
- Illegal power connections
- Recreational facilities are no adequate
- Vandalism of government property

#### **VULINDLELA OPERATIONAL WARD STRUCURE/AREAS**

WARD (Areas)	WARD COUNCILLOR	CONTACT
1	Khulekani Msomi	0733045375
2	Sibusiso Ntuli	0642130431
3	Skhanyiso Makhaye	0721107893
4	Mlungisi Zondi	0839472453
5	Nkosinathi Mbanjwa	0713660106
6	Kwazikwakhe Madonda	0799383650
7	Bukelani Zuma	0720984796
8	Mshushisi Mshengu	0739838723
9	Themba Ngubane	0672367078
39	Sibusiso Mkhize	0844258533
40	Jabu Ngubo	0796060103

#### **GOVERNMENT SERVICES**

The following are the main government services that are predominant in the area:

- Department of Social Development
- Department of Education
- Department of Correctional Services
- South African Police Services
- Msunduzi Municipality
- Constituency Office
- Department of Health
- SASSA

## **SERVICE STATISTICS FOR AREA BASED MANAGEMENT**

<b>NUMBER OF WARD BASED PLANS DEVELOPED IN 23/24 FY</b>	<b>WARDS IN WHICH PLANS WERE DEVELOPED IN 23/24 FY</b>	<b>NUMBER OF WARD BASED PLANS REVIEWED IN 23/24 FY</b>	<b>WARDS IN WHICH PLANS WERE REVIEWED IN 23/24 FY</b>
11	1, 2, 3, 4, 5, 6, 7, 8, 9,39 and 40	11	1, 2, 3, 4, 5, 6, 7, 8, 9,39 and 40

## **ZONE 2 EDENDALE AREA**

### **BACKGROUND**

Edendale area consist of 8 wards, it is semi-rural area, population of is estimated to. In terms of Development, need for housing and acquisition of land is still an issue. Most Edendale citizen are unemployed due to lack of skills, therefore training is needed for them to be employable.

### **Challenges**

1. Crime
2. Drug addiction
3. Teenage pregnancy
4. Un employment
5. Skills Development

## **EDENDALE OPARATIONAL WARD STRUCURE/AREAS**

<b>WARD (Areas)</b>	<b>WARD CLLR.</b>	<b>CONTACT</b>
10 Pata/Azalea	Themba Ngubane	067 236 7078
11 Snathing/Nhlazatshe	Sanele Zuma	065 979 8890
12 Esgodini/Edendale	Nkosinathi Masoeu	081 403 6406
16 Pata/Unit J	Bhekabantu Zuma	078 251 4585
20 Caluza/Smero	Sphiwe "GXI" Phungula	060 438 0982
21 Dambuza	Sbongumusa "SHOTA" Zuma	079 342 8026
22 Machisa/Unit 3 Imbali	Themba Zondi	082 428 9088
23 Ashdown/Peacevalley	Dumisani B Phungula	083 328 8328

NB: Individual reports per ward can be found/accessed through the monthly reports.

### **Government Services**

The following are the main government services that are predominant in the area:

- South African Police Services
- Msunduzi Municipality
- SASSA
- Department of Health



## **ZONE 3 IMBALI AREA**

### **BACKGROUND**

The Imbali Area Based Management (ABM) is situated in and around old township of Imbali and has seven (7) wards. The Management Area is strategically situated on the Southern part of Msunduzi Municipality. The Area Based Management level to operationalize this vision and mission of the municipality by ensuring public participation, effectiveness of Operation Sukuma Sakhe, area/ government projects and programmes, assisting in the functionality of Ward Committees and War Rooms.

The Imbali Area Based Management is engulfed with high unemployment rate, over population, various social ills, land invasion, mixed and informal settlement and foreigners' business operation.

### **Challenges**

1. Crime: Mass killings
2. Drug abuse
3. Teenage pregnancy
4. Moral degeneration
5. Bulling
6. High school dropouts

## **ORGANIZATIONAL UNITS WITHIN AREA BASED MANAGEMENT**

### **IMBALI AREA OFFICE**

- ❖ Central Chronic Medication Dispensing & Distribution
- ❖ Tax Association
- ❖ Finance Unit
- ❖ GEVDI
- ❖ Speaker's Office- ward 19 Cllr's Office

## **SERVICE STATISTICS FOR AREA BASED MANAGEMENT**

<b>WARD (Areas)</b>	<b>WARD CLLR.</b>	<b>CONTACT</b>
13 (Part of Slangspruit, part of Westgate, Buffer Strip, Kwanyamazane, Marikana, + Denmark, Unit 15, Part of France)	Sibongile Mncwango	072 4385 931
14 (Kwabhakabha, Soweto, Khuzwayo, Terminus & Bulwer, Phupha, Kwatomu, Shayamoya, Estobhini esikhulu)	Sibusiso Mkhize	084 4258 533
15 (Unit 2, Fedsem, Maqeleni, Unit 18, Emadakaneni, Mzamela Area)	Musawenkosi Bhengu	073 9720 584
17 (Unit BB 1 - 5, part of Unti 13, Pelnet, Unit AA)	Mphilisi Ndlovu	084 7294 689

WARD (Areas)	WARD CLLR.	CONTACT
18 (Part of France (Phase 1, 2 & 4), Mpumelelo, Ambleton, Diphini, Ntaba Ridge, Externion, Mason, Masosheni, Mvuzo & part of Thornville)	Simphiwe Buthelezi	081 4434 502
19 (Part of Slangspruit, Unit 1, part of Unit 2, Tehuis)	Vusi Ngwenya	072 2235 733
41 (Ezitendeni, Emathangeni, Unit 14, Unit2, Part of Unit 13)	Busani Zuma Eunice Majola (Caretaker)	067 2970 466

#### **Government Services**

The following are the main government services that are predominant in the area:

- Department of Education
- Department of Health
- South African Police Services

#### **ZONE 4 ASHBURTON ARE**

##### **What Central- ABM does, if targets were met and challenges**

##### **Challenge:**

1. Non-attendance of government department and internal Department
2. Crime Gender Based Violence and Substance Abuse
3. Teenage pregnancy
4. Poor Service Delivery (Illegal dumping, grass cutting, dilapidated infrastructure, overcrowding, blocked sewerage)
5. Lack of formal houses
6. Illegal electricity connections
7. Prostitution

All challenges are reported weekly and monthly to Area Management

#### **ZONE 5 NORTHERN AREAS**

##### **What Northern Areas - ABM does, if targets were met and challenges**

##### **BACKGROUND**

The Northern Areas (Zone 5) of the Msunduzi Municipality is made of 07 wards. It is referred to as the former Indian coloured area. However, this demographic has changed over the years with almost half the residents being African. This zone has the largest concentration of informal settlements in Msunduzi such as Nkululeko, Nhlalakahle, and Swapo to name a few. This zone has a mini-CBD called Raisethorpe and the Industrial Manufacturing area of Willowton and surrounding. There are scores of schools which almost half of the pupil is transported from other Zonal Areas. The infrastructure (roads, water etc) is ailing as most are almost half a century old.

##### **Challenge:**

1. Crime and Substance Abuse
2. Teenage pregnancy
3. Poor Service Delivery (Illegal dumping, grass cutting, dilapidated infrastructure, overcrowding)
4. Lack of formal houses

## **ZONE 5 NORTHERN AREA**

### **NORTHERN AREA OPERATIONAL WARD STRUCTURE/AREAS**

<b>WARD &amp; AREAS</b>	<b>WARD CLLR.</b>	<b>CONTACT</b>
(25) Chase Velly, Montrose, Wembly, Athlone	Reggy Khanyile	081 770 5129 068 333 9206
(28) Bombay Heights, Belfort, Northdale, Mountview, Nkululeko, creft place, Mayfair, Shamrock	Renesha Sign	068 112 5102
(29) Copesville, Swapo A & B, Pakis, Honeyville, Skomplas, Mason	Sphamandla Madlala	048 019 1397
(30) Brixham, Orient Hieghts, Darjeeling Heights, Dunveria, Raisthorpe	Rachell Soobiah	084 809 2306
(31) Bombay, Northadale, Raisthorpe, Nhlalakahle, Mountview, Balhambra Extension	Rooksana Ahmed	065 802 8728
(32) Woodlands, Site 11, Happy Velly, Thuthuka Velly, lower CBD	<u>Garth Middleton</u>	073 515 0970
(34) Eastwood, Cinderalla, Panorama 1 & 2, Honeyville, Madiba	Roy Ram	082 679 0496

NB: Individual reports per ward can be found/accessed through the monthly reports.

### **Government Services**

Clinic

Northdale Hospital

Assessment Centre

Post Office

Municipality (ABM, PARKS, FINANCE, TRAFIC, LIBRARY)

South African Social Security Services

### **Capital Expenditure for 2023/2024 Financial year**

The Area Based Management unit did not have capital budget allocation for 2023/2024 Financial year.



## **WASTE MANAGEMENT**

Msunduzi Municipality as a local sphere of government is entrusted with a responsibility to provide a basic refuse collection service by means of a kerb side waste collection service provision. This can be by means of an indigent service provision as well a normal service provision which is paid for in terms of refuse collection charges to our customers.

In order for the Msunduzi Community Services Waste Management to achieve the National standards for the weekly collection of waste for every household in terms of percentage of households/indigent households receiving this service , the section has implemented systems and plans to enhance its operation by developing waste collection schedules, waste operational checklists for waste collection as well as monitoring day to day operations through these schedules by means of Dashboard reporting on a weekly basis. The section has also had to procure additional waste collection fleet for the purpose of overcoming the challenges posed by the constant mechanical breakdowns that the unit experiences daily. The biggest challenges that the section has been facing is waste collection backlogs because of the mechanical breakdowns of its waste collection fleet.

The waste management section has an objective of providing 100% service to all its wards in terms of long-term strategic planning. It is against this background that the municipality will be looking into procuring addition bulk waste collection containers for coming financial year in order to achieve this objective.

The three top service delivery priorities are 100% waste collection service provision, Waste Minimisation and diversion and lastly New England Landfill rehabilitation and management. There is significant impact on these three service delivery priorities as we have ensured that plans and systems developed are functional and sustainable. This is in terms of compliance to the relevant waste legislative framework and also ensure that the municipality as the service authority runs a service that is sustainable and does not harm the wellbeing of human beings and the environment.

In terms of informal settlements, the municipality has identified areas through management by cleaning up illegal dumping hot spot within the informal settlements as well as planning on terms of the outer year capital budget to procure equipment that will aid in the provision of waste collection services

### **WASTE MANAGEMENT (BUSINESS WASTE)**

Business waste is a section of the Municipality's waste management unit. Business waste as a section focuses on providing businesses in Msunduzi Municipality Catchment area with quality service as per each businesses' needs. The service provided entails the provision of an effective business refuse collection. This collection ranges from the collection of business refuse through the utilization of 240 Litre wheelie bins, 1.75 metre cubed skips and 15 metre cubed skips. The intervals of waste collection services vary between the businesses in accordance with waste generation quantities and the type of receptacle in use.

The section also is responsible for street cleansing of the Central Business District (CBD) and small business hubs in Northdale and Edendale. The street cleaning is undertaken daily, including on weekends. The operations are enhanced through detailed allocation of duties and streamlined managerial tools with intensified supervision of operations. With these plans the section can measure input in terms of the output which is clean Central Business District with emphasis on consistency. The goal is to have a city which is aesthetically acceptable and free from litter.

### **COMMENT ON WASTE MANAGEMENT SERVICE PERFORMANCE OVERALL:**

The priority largest capital projects are around the procurement of Refuse collection compactor trucks to enhance waste collection as well as the Procurement of yellow earth moving plant for the New England Landfill as part of the 2022/2023 Financial year. Additionally, the waste management section

is also as part of the 2022/2023 financial year will be procuring waste collection equipment which are bulk refuse collection containers which will utilize for the collection of waste in semi-rural areas as well as for bulk waste minimization operations at the landfills recycling plant. This also includes the maintenance of an aesthetic Central Business District through intensified supervision as well as the implementation of operational tools like schedules and supervisory systems for improved operations around the whole municipal jurisdiction. We do not foresee variations in this regard as the procurement plan is in place and it is the guided document in which all the procurement processes and time frames will be adhered to.

## WASTE MANAGEMENT (LANDFILL SITE)

Major challenges face by the unit includes the lack of integration between waste management and other services such as water, sanitation, informal and formal trading, traffic and security, the homeless, and so forth. Plans are currently being implemented by the relevant senior management within the business units

The top three priorities remain the Landfill Site (allied with the waste minimization and diversion Programme), improved refuse collection and the central business district cleaning and cleansing in the quest to revive Pietermaritzburg in terms of strategic waste management.

WASTE DISPOSAL SERVICES (NEW ENGLAN LANDFILL SITE) STATISTICS				
DESCRIPTION	2020/2021	2021/2022	2022/2023	2023/2024
	TONS	TONS	TONS	TONS
Waste Disposal per Category				
Builders Rubble	9157	9878	6207	7261
Bulk Food Waste	131	270	177	326
Garden Refuse	13574	10868	9316	9314
General Domestic Waste	61326	70137	73988	64719
Industrial Ash	5	15	67	30
Sawdust	203	43	40	147
Cover Material	8146	40422	52915	147574
Wood waste	0	0	0	0
TOTAL	92,542	131,633	142,710	229,371

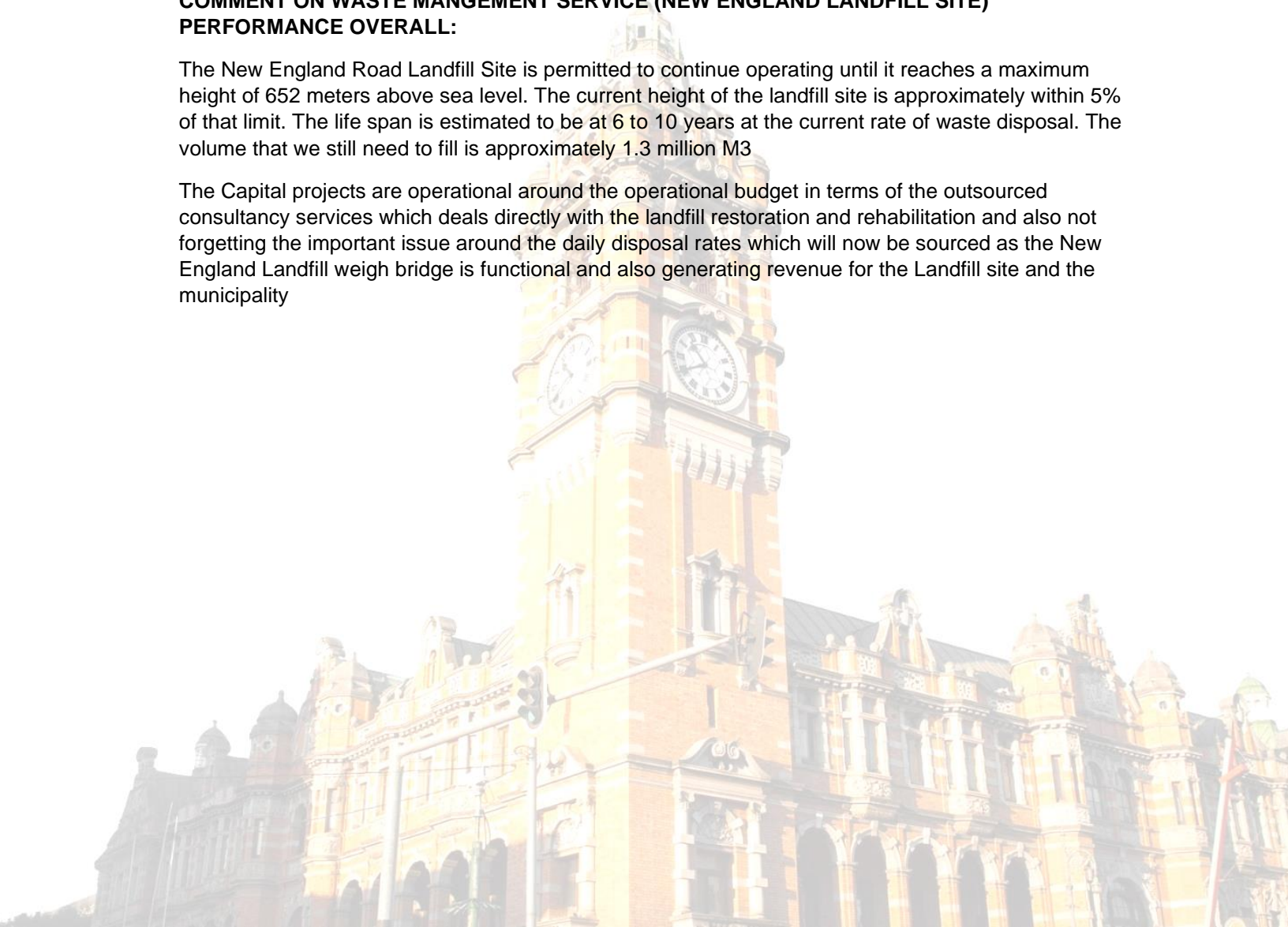
Currently the Landfilling Yellow Plant is available and Functional. Covering is being adhered to daily in terms compliance and risk mitigation measures. Reinforcement of security and Compliance to the revised compliance notice issued in terms of section 31L of N.E.M.A 107 of 1998.

The municipality is able to operate and maintain the Landfill Site as per the operating license Conditions provided that the funding allocations per the operational budget are available for the financial year around the operational budget for day-to-day operational needs that might arise as a result of mechanical issues in terms

**COMMENT ON WASTE MANGEMENT SERVICE (NEW ENGLAND LANDFILL SITE)  
PERFORMANCE OVERALL:**

The New England Road Landfill Site is permitted to continue operating until it reaches a maximum height of 652 meters above sea level. The current height of the landfill site is approximately within 5% of that limit. The life span is estimated to be at 6 to 10 years at the current rate of waste disposal. The volume that we still need to fill is approximately 1.3 million M3

The Capital projects are operational around the operational budget in terms of the outsourced consultancy services which deals directly with the landfill restoration and rehabilitation and also not forgetting the important issue around the daily disposal rates which will now be sourced as the New England Landfill weigh bridge is functional and also generating revenue for the Landfill site and the municipality





## **INTRODUCTION TO DISASTER MANAGEMENT:**

Disaster management as defined by the Disaster Management Act No. 57, 2002 is a continuous and integrated multi-disciplinary and multi-sectoral process of planning and implementation of measures aimed at:

- a) preventing or reducing the risk of disasters,
- b) mitigating the severity of disasters,
- c) emergency preparedness,
- d) a rapid and effective response to disasters, and
- e) Post-disaster recovery and rehabilitation.

Disaster Management is an administrative; organisational; and operational planning processes; capacities aimed at lessening the impacts of natural hazards and related environmental technological and biological disasters. The core strategic objective of Disaster Management is to save lives, property, and the economy through creating awareness, developing resiliency in communities for preparedness for various possible devastating occurrences, and coordinating stakeholders to play their role in all phases of Disaster Management (Prevention, Mitigation, Preparedness, and Response & Recovery).

Section 44 (1) (a) of the Disaster Management Act 57 of 2002A states that a municipal centre must specialise in issues concerning disasters and disaster management in the municipal area; (b) must promote an integrated and coordinated approach to disaster management in the municipal area.

Section 43(3) of the Act concludes that a local municipality must establish capacity for the development and coordination of a disaster management plan and the implementation of a disaster management function for the municipality. This then allows the Disaster Management Centre to be primary functional unit for the disaster risk management in each municipality.

Throughout the year, the Unit has made significant strides in strengthening the disaster management function, governance, risk assessment, capacity-building, emergency response coordination, and community engagement. The Msunduzi Disaster Management Centre set itself several goals for the year. This was monitored through the SDBIP:

- The review of the Msunduzi Municipality Disaster Management Plan to align with the amended Act and the national guideline on the “*Development and Structure of a Disaster Management Centre*”.
- Conduct the Local Disaster Management Advisory Forum per quarter (total of four)
- Conduct a minimum of 24 Disaster Awareness Campaigns to strengthen disaster risk reduction and preparedness.
- A minimum of 12 Disaster High-Risk Campaigns

## **SERVICE STATISTICS FOR DISASTER MANAGEMENT**

During the 2023/2024 financial year, a number of incidents of various types of disaster-related incidents were attended to and as per below:

Total number of incidents: **187**

Total number of people affected: **3469**

Total number of Families affected: **982**

Total number of homeless: **225**

Cost of relief in relation to emergency supplies: **R 705 085.00**

Total Number of Events attended: **47**

DISASTER MANAGEMENT SERVICE DATA				
	Details	2023/2024		
1	Total incidents attended in the year	<b>187</b>		
2	Total number of events standby attended in the year	<b>47</b>		
3	Total fire-related incidents	<b>133</b>		
4	Total weather (rain hail, strong winds) related incidents attended in the year	<b>54</b>		
5	Total Disaster Staff in post at year-end	<b>22</b>		

## **FIRE & RESCUE SERVICES**

### **1. Fight or extinguish a fire and rescue of life or property from a fire or other danger:**

Early and timeous response to fire and rescue incidents is critical for life and property saving measures to be effective. In order to improve turnout times to incidents the Municipality has started the process which should see two more fire stations opened in the vast Vulindlela area and Northdale suburb of the City, however due to financial constraints these projects have been placed on hold. Whilst staff shortages are a challenge this is combated by a constant attempt to ensure that a minimum manning standard is complied with on a daily basis, even at the expense of overtime costs.

### **2. Prevent the outbreak and spread of fire and the protection of life or property from fire or other threatening danger:**

The dedicated Fire Prevention officers ensure that all new building development applications are in compliance with the City by-laws, National Building Regulations and SANS 0400 codes of practice for fire safety in buildings. Existing infrastructure is also subject of daily scheduled and ad-hoc inspections for fire safety compliance. A total of **986** ad hoc fire prevention inspections were carried out during this financial year.

### **3. Basic fire and life Safety Training:**

The Fire Prevention Officers undertake regular scheduled training with hospitals, commerce and industry in order to impart basic fire safety training in the use of first aid firefighting equipment.

The Public Education Section engages schools and communities in a drive to ensure basic fire and life safety awareness and skills are imparted at a rudimentary scale, mostly by meetings, attendance to community structures and visitations to schools, and, of schools to fire stations. Whilst this basic intervention is still not enough it is imperative that communities are aware of the fire service and services it offers, how to access these services, and what it is that they can do to provide basic first aid fire safety protection to themselves.

During 2023/2024 a total of **151** Fire Rescue Public Awareness presentations were achieved.

### **4. Fire Training Academy**

Our Training Academy is registered as an accredited LGSETA training institution. During the 2023/2024 financial year another batch recruit firefighters from the District Council underwent Firefighter 1 and Firefighter 2 basic firefighting courses. As a result, we were able to raise income for our municipality. Our training academy continues to do in-service training for our firefighters. Our 16 Intern firefighters have completed 2 years of in-service training as firefighters as per the two (2) year Firefighter Learnership program and the we have managed to extend their work exposure for another 1 year.



FIRE SERVICE DATA						
	Details	2021/2022	2022/2023		2023/2024	2023/2024
		Actual No.	Actual No.		Estimate No.	Actual No.
1	Total fires attended in the year	1441	912		912	680
2	Total of other incidents attended in the year	306	242		242	202
3	Average turnout time – urban areas	16	16		16	15.5
4	Average turnout time – rural areas	35	35		35	35
5	Fire fighters in post at year end	79	66		66	76
6	Total fire appliances at year end	12	12		12	9
7	Average number fire appliances off the road at year end	4	6		6	10

T3.66.2

## **TRAFFIC DEPARTMENT**

### **Msunduzi Traffic Police**

#### **Traffic department Priorities**

- 1. By-law enforcement Officers:** - School learner's road crossing (Morning, Midday and Afternoon) - Traffic flow, Pedestrian crossing and General Municipal bylaws  
- Social responsibility
- 2. Traffic Wardens:** - Free flow of Traffic to alleviate Traffic congestion, Traffic parking enforcement, Accident scene traffic control, Police visibility
- 3. Traffic Officers:** - Ensure the safe and free flow of traffic and to prevent road crashes  
Traffic Law enforcement, Traffic bylaw enforcement, Accident scene traffic control,  
Free flow of Traffic to alleviate Traffic congestion, Education and training

#### **Measures taken to improve performance**

1. Submission of operational plans
2. Sector patrols
3. Joint operational roadblocks with other law enforcement agencies
4. Public Safety Education and training (Schools, Taxi Ranks and shopping malls)

#### **Major efficiencies achieved by the Business Unit during the year**

1. Acknowledgements responses from public regarding police visibility
2. Traffic gridlock intersections receiving attention
3. The establishment of a Public Transport Unit dealing Public Transport enforcement.
4. Public Education at Public Schools and Public spaces such as Taxi Ranks, Shopping Malls and any Public Gatherings while also identifying skill gaps within the department and addressing such through internal Training.
5. Participant in Police Community Forums addressing community needs through such forums
6. Member of the Urban Safety Reference Group addressing Urban Safety and Violence Prevention through peer to peer learning and knowledge sharing.
7. Vetted as a member in the Transnet Pipeline Forum which is a key Point installation.
8. Vetted as a member of the Airport Security in line with Airports Company South Africa
9. Vetted as a member with State Security South Africa
10. Participating in Joint Operations with SAPS and other Law Enforcement agencies
11. Member of the Provincial Disaster Management Forum
12. Participating in the CBD Regeneration Programme

## **TRAFFIC**

### **CO-Functions and Responsibilities**

	Details	2021/2022	2022/2023		2023/2024
		Actual No.	Estimate No.	Actual No.	Estimate No.
1	Number of road traffic accidents during the year	Total:349 (219 with injurie and 130 without injuries)	+/-349	Total:349 (219 with injuries)	+/-349
2	Number of by-law infringements attended	226	+/-226	226	+/-226
3	Number of police officers in the field on an average day	26 Traffic Officer 24 Traffic Officer		26 Traffic Officer 24 Traffic Warden	+/-26 T/O +/-24 T/W
4	Number of police officers on duty on an average day	28 Traffic Officer 26 Traffic Warden		28 Traffic Officers 26 Traffic Wardens	+/- 28 T/O +/- 26

The Business Unit has a shift system that is being implemented , each team made up of ten to fourteen traffic wardens and traffic officers. Two Traffic Officers are deployed at the Charge Office/ Community Service Centre with Traffic Warden Section deploying two at DLTC & RA

## **MUNICIPAL SECURITY**

SERVICE STATISTICS FOR SECURITY					
	Details	2021/2022	2022/2023		2023/2024
		Actual No.	Estimate No.	Actual No.	Estimate No.
1	Number of SECURITY INCIDENTS during the year	48	60	52	60
2	Number of by-law infringements attended	237	250	211	95
3	Number of SECURITY officers in the field on an average day	56	50	49	48
4	Number of SECURITY officers on duty on an average day	53	52	50	46



## WATER SERVICES

Recent legislation includes the Water Services Act 1997 and the General Enabling Act 2005 and is inextricably tied up to the Water Service Sector Interventions Municipal Strategic Self-Assessment (MuSSA) and its core vulnerabilities And Municipal Priority Action Plan (MPAP).

Steps to be addressed:

1. Analyze the current MuSSA Vulnerabilities, whereby both the WSA and Regional DWS jointly prioritize where the WSA needs to improve, set and work towards associated acceptable targets
2. Determine the approaches on how to achieve the desired improvements.
3. Set Actions to achieve these improvements and targets
4. Monitor, evaluate and communicate progress {including updating the {MuSSA}, by both the WSA and DWS regional office.

The top areas of Vulnerability of concern to the Department are (according to the latest MuSSA report):

- Financial management (45%)
- Technical staff capacity (40%)
- Financial asset management (20%)
- Management skill level technical (59%)
- Based on 22-23 Financial year

The MuSSA and MPAP are planning tools and form integral components of support of the Water Services Development Plan (WSDP) process at a strategic level. In doing so, the MuSSA and MPAP will also guide the DWS master planning process and subsequent Feasibility studies to be undertaken.

Inclusion of the MuSSA and MPAP within the WSDP processes ensure that the WSDP (which informs the IDP) will include an appropriate and supported an allocation of resources to systemically address the prioritized vulnerabilities. This will in turn lead to the overall water services business health of your WSA.

### Way Forward

- Provincial Office to interact with the WSA's and Sector Stakeholders (e.g. SALGA, MISA and B2B) on the MuSSA outcome.
- Provide support to address key vulnerabilities.
- Support the 2023 MUSSA update and MPAP Process

Recent legislation includes the Water Services Act 1997 (act 108 of 1997) and the General Enabling Act 2005 Prescribes the Legislative duty of Municipalities as water-service authorities to provide water supply and sanitation according to national standards and norms. The Minister of Water and Sanitation has executive authority to ensure this by supporting and strengthening the capacities of Municipalities to manage their own affairs, exercise their powers and perform their functions accordingly. The Water Research Act (1971 Act 34 of 1971) provides a strategic framework for water related research through a Water Research Commission (WRC). How is this related to the Msunduzi Municipality?

The Msunduzi Municipality is currently faced with numerous challenges in regard to the provision of a sustainable supply of potable water to its communities. The major challenges are inter alia, as follows:

1. Limitations of System Input Volume to enable sustainable water distribution within the system
2. Lack of resources (Financial and Personnel) - this in turn leads to flaws in the investigative processes to address critical problems.

3. It is noticeable that there is a lack of water movement control measures in regard to check metering.

Currently the Msunduzi Municipality is operating on a “fractured” service delivery “engine”. Lack of key personnel and financial constraints has rendered the section ineffective and inefficient in ensuring sustainable water delivery service dynamics.

Water losses are still relatively high at an average of 25.4% and Non-Revenue Water being at yearly averages of 43.8%.

Focusing on a more rigid and well-structured water and sanitation personnel team is essential. This would definitely ensure more effective and efficient management, monitoring and control functionality over the water service delivery system on the whole.

According to the Municipal Systems and Structures act and per legislation, Local Municipalities are empowered to provide delivery services so as not to compromise the dignity of communities. Amongst other delivery services, the provision of potable water and acceptable levels of sanitation are of paramount importance. The most basic provision of water is standpipes. It must be borne in mind that Municipalities are the closest level of government to communities and all its citizens and as a result become responsible for the wellbeing of its citizens by ensuring a healthy and hygienic living environment.

Municipalities are subordinate to the provincial Government and National Government Respectively and are subject to control by these higher authorities as stipulated in the Constitution (Act 108 of 1996). It is herein that the guidelines for the provision of water are encapsulated. The provision of water is listed as a priority.

Act 108 of 1997 makes provision for Water Services to be rendered to the best of their ability, which is sustainable, clean, effective, hygienically acceptable and within a financial framework that is cost effective.

There is a correlation between water consumed and Revenue collection. The Revenue collected for all Water related services is directly linked to the above and revenue enhancement should be maximized to fully achieve this but unfortunately, this is NOT the case due to various challenges. Tariff setting is determined by the consumption used with tiered rate setting for the quantity of water used. The reading of water meters is used to calculate consumption on a monthly basis and consumers are then billed based on consumption.

Water is a finite resource and is fast becoming scarce, and therefore the water conservation concept should be used whereby the primary intervention is to ensure that this resource is sparingly and diligently used. Guided by Municipal Policy, and where it is deemed that consumption is unnecessarily high; the insertion of restriction washers is applied to these users to aid in the water conservation efforts.

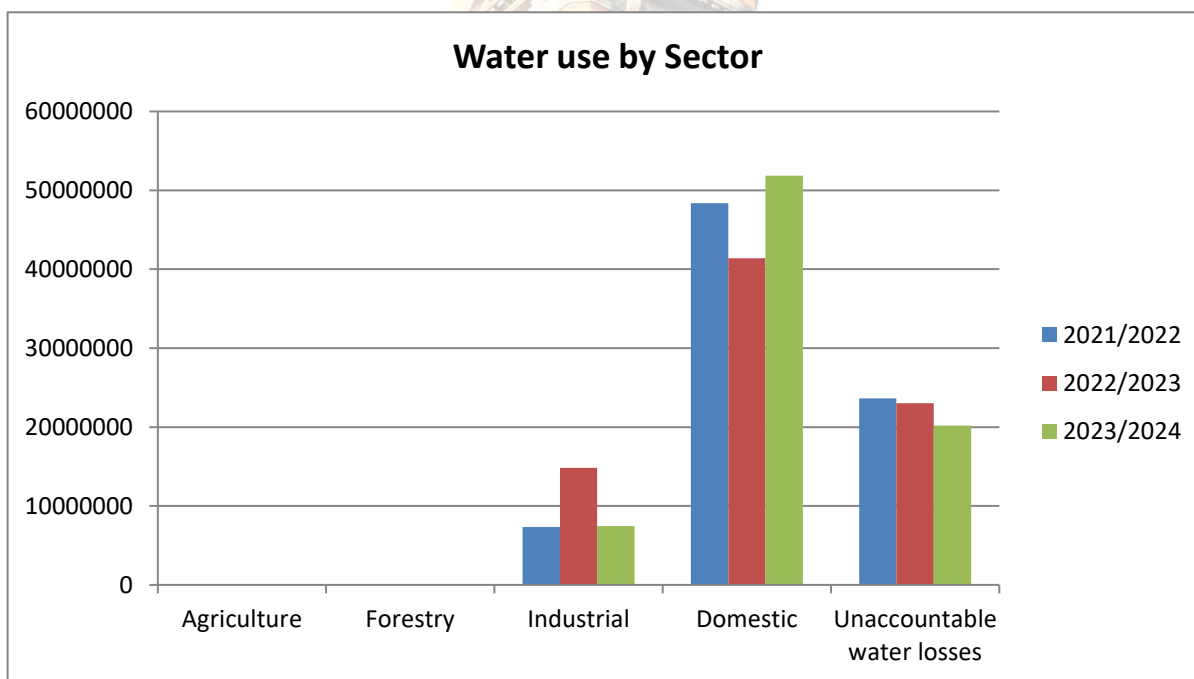
A Water Services Authority (WSA) was created in 2013 to oversee this conservation effort and apply certain policies and practices to ensure water conservation practices are efficient and effective. This WSA serves as an auditor within the Water Services Sector and makes necessary amendments to ensure water conservation efforts are achieved within the monetary framework. Also important within the provision of water services is the quality of the water consumed. Here again priority was given to this aspect of basic water provision whereby during the first round of the blue drop status, Msunduzi Municipality was awarded an overall score of 92% of water services including the quality of water supplied.

South Africa's Constitution and Bill of Rights enshrine basic human right to have access to sufficient water and a safe and healthy environment. Government fulfils these rights by means of Legislation.

How do we protect this precious resource?

Water Planning and information Management Programs ensure that South African Water resources are protected, used diligently, and conserved, managed and controlled in a sustainable manner for the benefit of all communities. It is also imperative that we protect the integrity of water ecosystems. This is where the Water Master Plan is of primary importance.

T3.1. TOTAL USE OF WATER BY SECTOR (CUBIC METER)					
	Agriculture	Forestry	Industrial	Domestic	Unaccountable water losses
2021/2022	N/A	N/A	7348965	48375966	23626791
2022/2023	N/A	N/A	14 832 384	41395561	23011215
2023/2024	N/A	N/A	7470047	51848091	20204356



#### COMMENT ON WATER USE BY SECTOR.

The Labor Relations Act makes provision for the establishment of an Essential Services Committee, which ensures that Water Use is managed properly and that the supply of water takes precedence over any other service deliverables. The graph indicators:

- 1 Decrease in Industrial Usage 49.63% (according to water sales report from billing)
- 2 Increase in Domestic Usage 25.25% (according to water sales report from billing)
- 3 Decrease in Water Losses 12.19% (according to water sales report from billing)

It is evident that Domestic consumers are not adhering to water conservation efforts. The decrease in Commercial/industrial usage may be attributed to a wavering economy.

It should be noted that due to the fragile water infrastructure, the city was subjected to many mainline bursts. 2023/2024 saw the city dealing with 1721 mainline bursts. The increase in water losses is mainly



due to these bursts. These combinations of factors will ultimately lead to an increase in bursts and subsequently an increase in water losses.

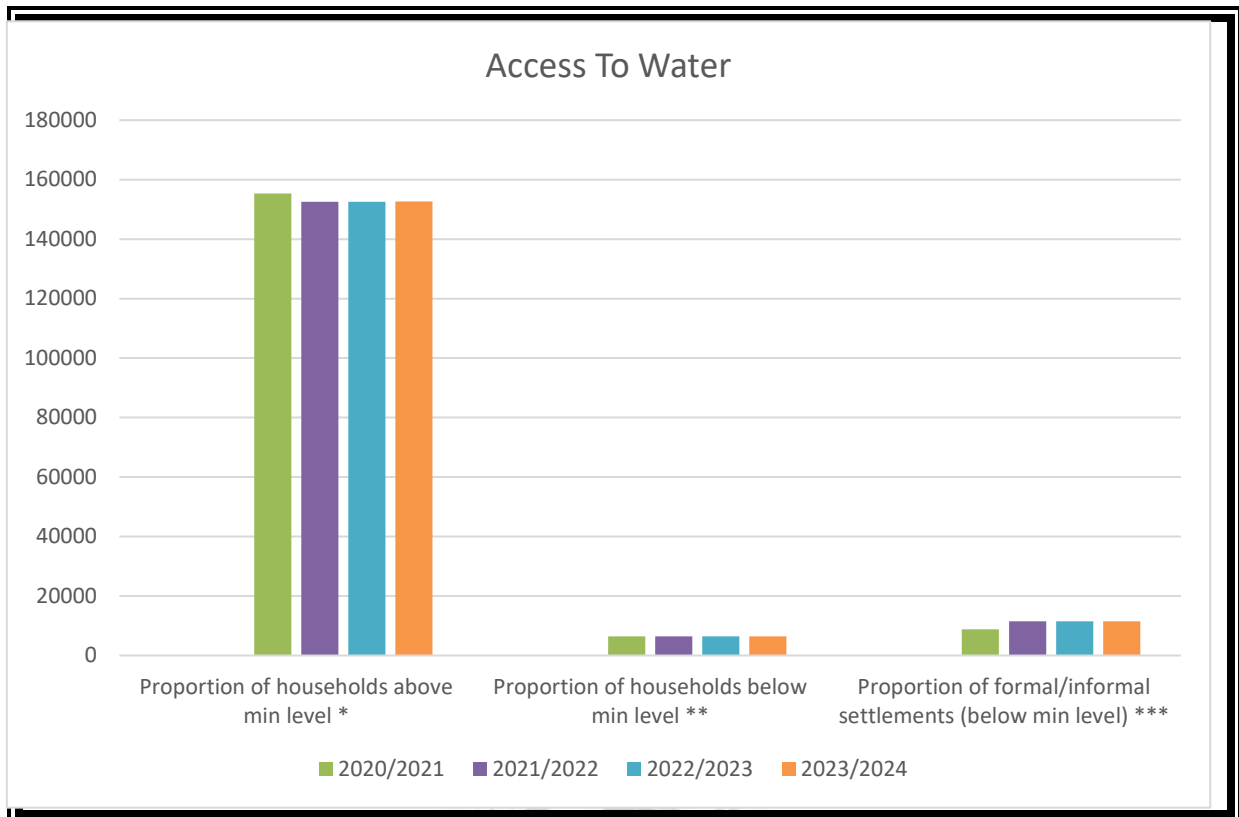
Factors that also can be attributed to varying fluctuations in Domestic usage.

- 1 Urbanization: People moving from rural areas to seek a better future in the city.
- 2 Rampant Theft: illegal connections. (Critical)
- 3 More Rigid control measures being implemented in Revenue Enhancement.

Currently the Catchment Management Program ensures that water storage and usage is effectively and efficiently undertaken to safeguard this natural resource. However, as per projections; the demand for water is on the increase. Communities are demanding any form of water supply from standpipe supply to tap supply inside dwelling. Currently Bulk Water treatment and supply is on a healthy level. However, this does not dismiss the fact that consumers should NOT adhere to the water conservation policies, strategies and programs. This is where the management, monitoring and control

WATER SERVICE DELIVERY LEVELS				
Households				
Description	2020/2021	2021/2022	2022/2023	2023/2024
	Actual Number	Actual Number	Actual Number	Actual Number
<b>Water: (above min</b>				
Piped water inside dwelling	81 942	81977	82035	82132
Piped water inside yard (but not in dwelling)	63 907	63907	63907	63919
Using public tap (within 200m from dwelling)	9 468	6663	6663	6663
Other water supply (within 200m)	N/A	N/A	N/A	N/A
<i>Minimum Service Level and Above sub-total</i>	155317	152547	152607	152714
<i>Minimum Service Level and Above Percentage</i>	94.6 %	93.02	84.04	72.2
<b>Water: (below min</b>				
Using public tap (more than 200m from	6396	6396	6396	6396
Other water supply (more than 200m from	-	-	-	-
No water supply	2443	5050	5050	5050
<i>Below Minimum Service Level sub-total</i>	8839	11446	11446	11446
<i>Below Minimum Service Level</i>	5.4%	6.98%	6.3%	5.41%
<b>Total number of households</b>	164156	163993	181584	211463

\*To include informal



- (\*) Includes Piped water inside dwelling, piped water inside yard (but not in dwelling), Using public tap (within 200m from dwelling)
- (\*\*) Includes using public tap (more than 200m from dwelling, other water supply (more than 200m from dwelling, No water supply
- (\*\*\*) Includes Formal and Informal supply

#### COMMENT ON WATER SERVICES PERFORMANCE OVERALL:

Water forms a very important part of ordinary life. It is essential that the municipality strives to supply its communities with this vital resource. Enhance sustainable supply of potable water to areas where possible.

Due to the various challenges mentioned earlier in the report, the Msunduzi Municipality is faced with great challenges in sustaining the provision of potable water to its communities. The financial personnel and variables are considered the most critical of the challenges.

In the 2023/2024 financial year, only 97 new water meters were installed and essentially brought on to the water reticulation system. This is a reference to piped water supply. Furthermore, there were 5064-

meter replacements undertaken. A challenge that was faced in this department was that many meters were unable to be located upon audit, which were required for billing purposes.

It is imperative that resources and efforts be directed towards a more aggressive and determined approach in the provision of a minimum supply of potable water to its communities.

The Constitution and Bill of Rights places a lot of emphasis on basic human rights and fundamentally the provision of clean water. The water services act of 1998 enforces the obligation that the Minister has to maintain a National Water Services Information System to monitor the performance of all water service institutions. The Local Government is the closest level of government to the communities, and they have been tasked to fulfil this obligation.

The National Water Policy is based on three fundamental concepts:

1. Equity (Environmental)
2. Sustainability
3. Efficiency and cost effectiveness

It should be borne in mind that lack of financial and personnel resources has hindered several waters planned programs. Many programs are either not started or not completed due to lack of these resources or both.

The Department of Water (DWS) and the water services sector, together with an economic regulator ensures that Raw Water Pricing benefits poor communities. However, the Minister has the final input regarding Water Pricing. To this effect, one would notice that the bulk water purchase tariff from the service provider for financial year 2023/2024 is R 8.951 per kilolitre as compared to last financial year tariff of R 8.3650 per kilolitre.

Almost 50% of water supply within the Msunduzi is via pumping mechanisms. Load shedding and electricity load reduction compromises water supply where areas receive water via pumping. This comprises almost half of the rural city. Power outages and electricity load reduction impact the pumping effectiveness and efficiency of potable water.

The flood damage in 2021-2022 further compromised the water infrastructure. The ongoing and ripple effects of this were felt even in the 2023/2024 financial year.

#### Blue Drop Status

Once again, the Msunduzi Municipality has received an accolade for its performance in respect of the National Blue Drop status for the year 2022/2023.

A score of 97.94% certification was awarded to the Msunduzi Municipality. The blue drop assessment is concluded for a local authority based on various factors. The most important are listed as follows:

1. Water Resource Management
2. Environmental and Regulatory Compliance (Quality)
3. Operation and Maintenance of assets
3. Water and Sanitation Service Quality

Water Service initiatives undertaken during the 2023/2024 financial year.

1. All stakeholder to have tapped water eventually [Target: 211463 / Actual: 82132]
2. To reduce water losses to international standards. [Target: 20% / Actual: 25.4%]
3. Household with minimum supply. [Target: 211463 / Actual: 152714]
4. Reduce the number of interruptions in water supply. Currently ongoing with a planned program.
5. Construction of new water pipelines = 81 meters.
6. Completion of 12 ML reservoir in wards 29 & 30- completed End of September 2023.



## SANITATION PROVISION

The provision of an acceptable standard of sanitation (above minimum level) is most probably one of the most fundamental service delivery components that ensures healthy living conditions and maintains dignity within the communities concerned.

The Strategic Framework on Water Services (2003) and the Water Services Act of 1997 govern sanitation provision.

The Constitutional Act 108 of 1996 and the Municipal Act of 2000 clearly defines the powers and functions that relate to the provision of the provision of Sanitation services. It becomes a humiliating experience NOT to have a minimum level and acceptable provision of Sanitation services. Although significant progress has been made to fulfil requirements of this act, Sanitation services are not available to all citizens of the Msunduzi Municipality.

Financial and personnel constraints is a major role player in achieving targets as outlined in the Integrated Development Plan (IDP). The starting point in the provision of Sanitation is a basic level of sanitation (Minimum) and thereafter elevated to water borne sewer. Below is a three-phase approach to achieve directives as set out in the Constitution:

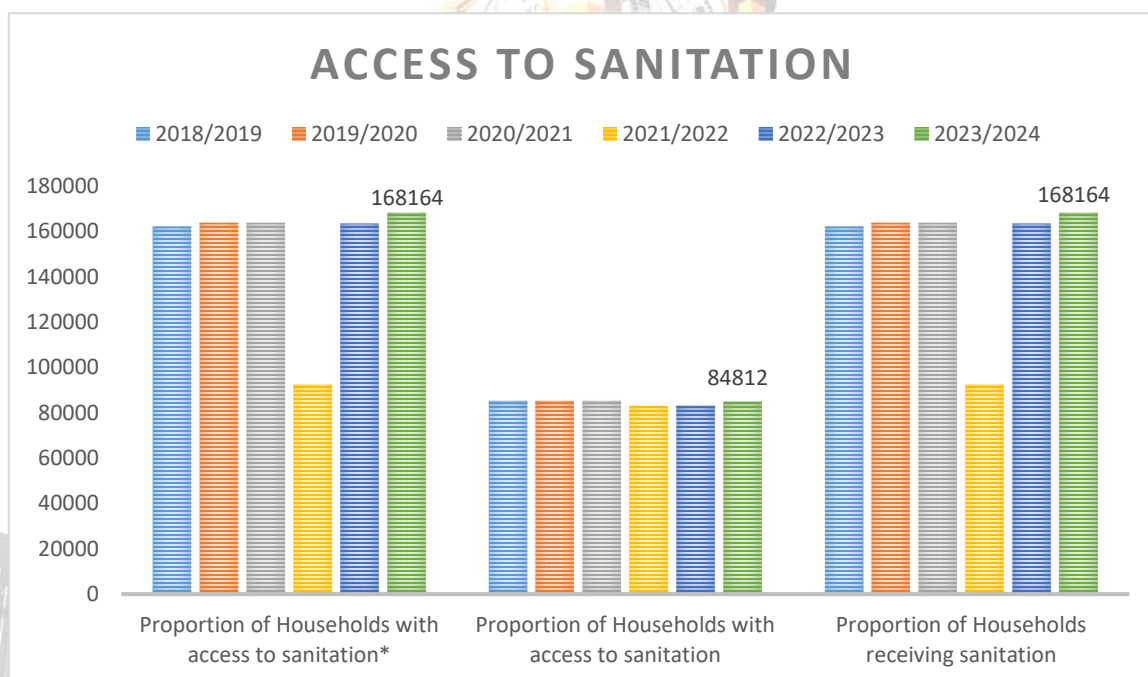
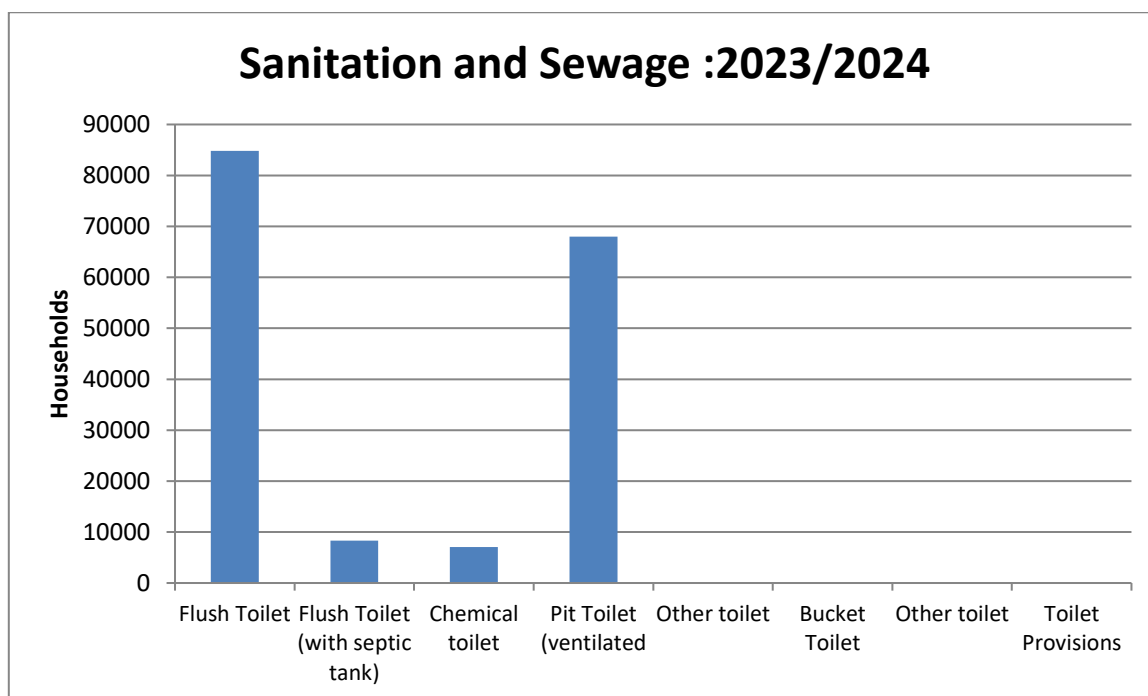
- No Sanitation
- Minimum Level of Sanitation (Ventilated Pit Latrines)
- Water Borne Sewer

The Strategic framework for Water Services (2003) makes provision for a 10-year roadmap for addressing the country's delivery directives for sanitation service. Water Services refer to water supply and sanitation provision. Municipalities is the level of government closest to communities and it is mandatory for Municipalities to provide these sanitation services to the best of their ability, sustainable and cost effective. Therefore, it is compulsory for Municipalities to prioritize and plan for the delivery of these services.

The priority is developed along the parameters of financial availability and other relevant resources aligned to short and long-term objectives and programs. Currently the economy is not robust and therefore it becomes difficult to achieve planned programs to achieve certain objectives.

Sanitation Services initiatives undertaken during the 2023/2024 FY

- 1 0.8 km installation of sewer pipes in Ward 21
- 2 5.9 km installation of sewer pipes in Ward 11
- 3 1410 VIP installed across ward 1-9, 39-40
- 4 13 Boreholes were completed with 10 being fully equipped.



- Financial constraints
- Personnel shortfalls
- Current weak infrastructure
- Shortage of infrastructure

For the 2023/2024 financial year, 14 water borne sewer systems were installed/constructed. However, 6.7 km of new sewer pipelines were constructed and installation of sewer pipes in wards 13 and 18 were completed in the financial year 2023/2024. 1410 new VIPs (Ventilated Pit Latrines) were constructed. 13 Boreholes were completed with 10 being fully equipped.

Sanitation Service Objectives form an integral part in the Sanitation Services Performance overall. The primary objectives in Sanitation Service Deliverables include, inter alia:

- 1 Provision of toilets within standards
- 2 Basic Service Deliverables
- 3 Rehabilitation and refurbishment of existing Sanitation infrastructure and services

However, it should be noted that Budgetary and Personnel constraints have limited capacity for the section to meet certain targets.

The provision of water and sanitation becomes less effective and efficient if the quality is below standard. Therefore, the department of water and sanitation, in line with the ratios and norms, endorses the scientific services to regularly conduct extensive testing of potable and treated water, including chemical, microbe, and biological analysis so that there is adherence to the statutory by-law sans 241 of 2015.





## INTRODUCTION TO ROADS

Based on the Road Asset Management Plan that was developed in 2015 the road network of Msunduzi Municipality consists of; 1203.5km of paved roads, 36.5 km of unpaved gravel roads, 335 km of track, earth roads and unimproved footpaths.

The Roads Section continues to address the backlog of Gravel Roads. An attempt is made yearly to upgrade 5-10km of gravel road into “all weather surfacing to render uninterrupted access and safety. (i.e., through geometric interventions).

The Roads section has completed its 5-Year Road Asset Management Plan (RAMP) and a Pavement Management System (PMS) to drive the Municipality’s preventative/maintenance for five years. At approval of the RAMP document in June 2015, it was recorded that about 80% of Msunduzi surface roads which equates to 8 036 687 square meters require urgent rehabilitation attention. As from June 2015, after approval of the RAMP document to end June 2024 (end of 2023/24 financial year) about 520 660 square meters of roads have been rehabilitated through resurfacing, therefore the current roads rehabilitation known backlog is approximately 7 516 020, 00 square meters.

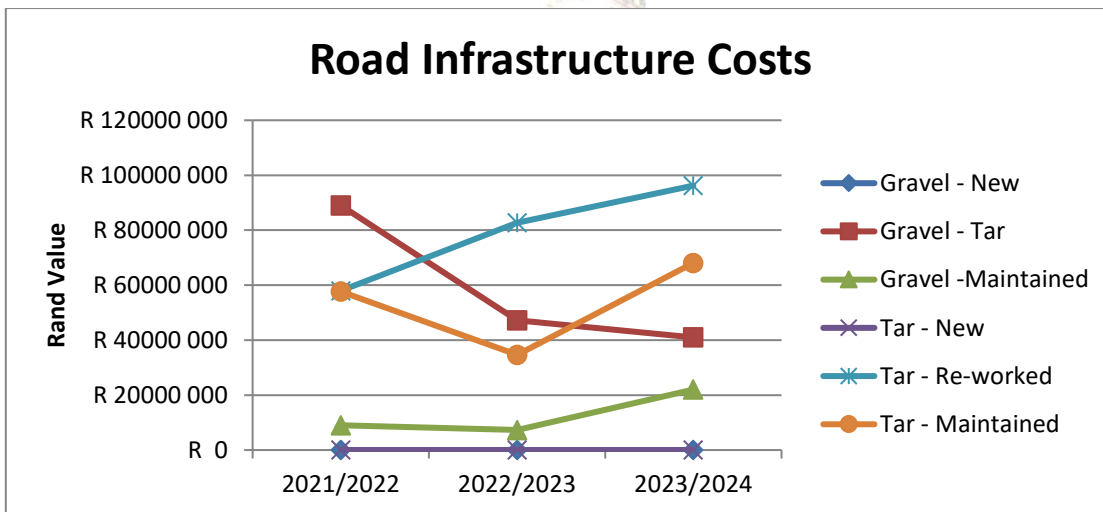
The RAMP also informs the upgrading of gravel roads program. The gravel roads and backlog are shown up to Ward level. Gravel roads backlog by the time of approval of the RAMP document was approximately 340 km and gravel roads that have been upgraded into tar since the approval of the RAMP document equates to 85 km, therefore the current known backlog is 280,32km.

The current RAMP document is due for review, as this document must be reviewed every 5 years. However, based on the current improvements achieved to date compared to the backlog, this document is still relevant up until there is a reviewed document in place. The process to review the RAMP document will commence during the 2024/25 financial year.

GRAVEL ROAD INFRASTRUCTURE					Kilometres
	Total gravel Roads	New Gravel Roads	Gravel Roads upgraded to tar	Gravel Roads graded/ maintained	
2021/2022	288.87	0	6.995(7)	25.1	
2022/2023	285.32	0	3.55	37.51	
2023/2024	281.45	0	4.2km	36.67	

TARRED ROAD INFRASTRUCTURE						Kilometres
	Total Tarred Roads	New Tar Roads	Existing Tar Roads re-tarred	Existing Tar Roads re-sheeted	Tar Roads Maintained	
2021/2022	1550.21	6.995	120 009sqm	0	137 578.59sqm	
2022/2023	1 543.21	3.55	159 560sqm	0	62 999sqm	
2023/2024	1547.47	4.2km	73 840 sqm	0	54064 sqm	

COST OF CONSTRUCTION / MAINTENANCE						
	Gravel			Tar		
	New	Gravel-Tar	Maintained	New	Reworked	Maintained
2021/2022	0	89 007 684	9 042 506		57 958 531	57 704 249
2022/2023	0	47 241 706	7 300 000	0	82 771 750	34 649 450
2023/2024	0	40 974 613	R 22 000		R96 223	68 052 738.79



#### COMMENT ON THE PERFORMANCE OF ROADS OVERALL:

The department has continued with its program of re-gravelling, maintenance of gravel roads and upgrading of gravel roads to all weather surfaces with a vision of reducing the high backlog of unsafe roads within the city.

Funds are slowly being made available by the Municipality towards the rehabilitation program. This program makes up the preventative maintenance of the department as a result, a total of 73 840 m2 of surface roads were rehabilitated, 54064 square meters of pothole were repaired, and 4.2 km of gravel roads were upgraded to all weather surface roads during the 2023/24 Financial year.

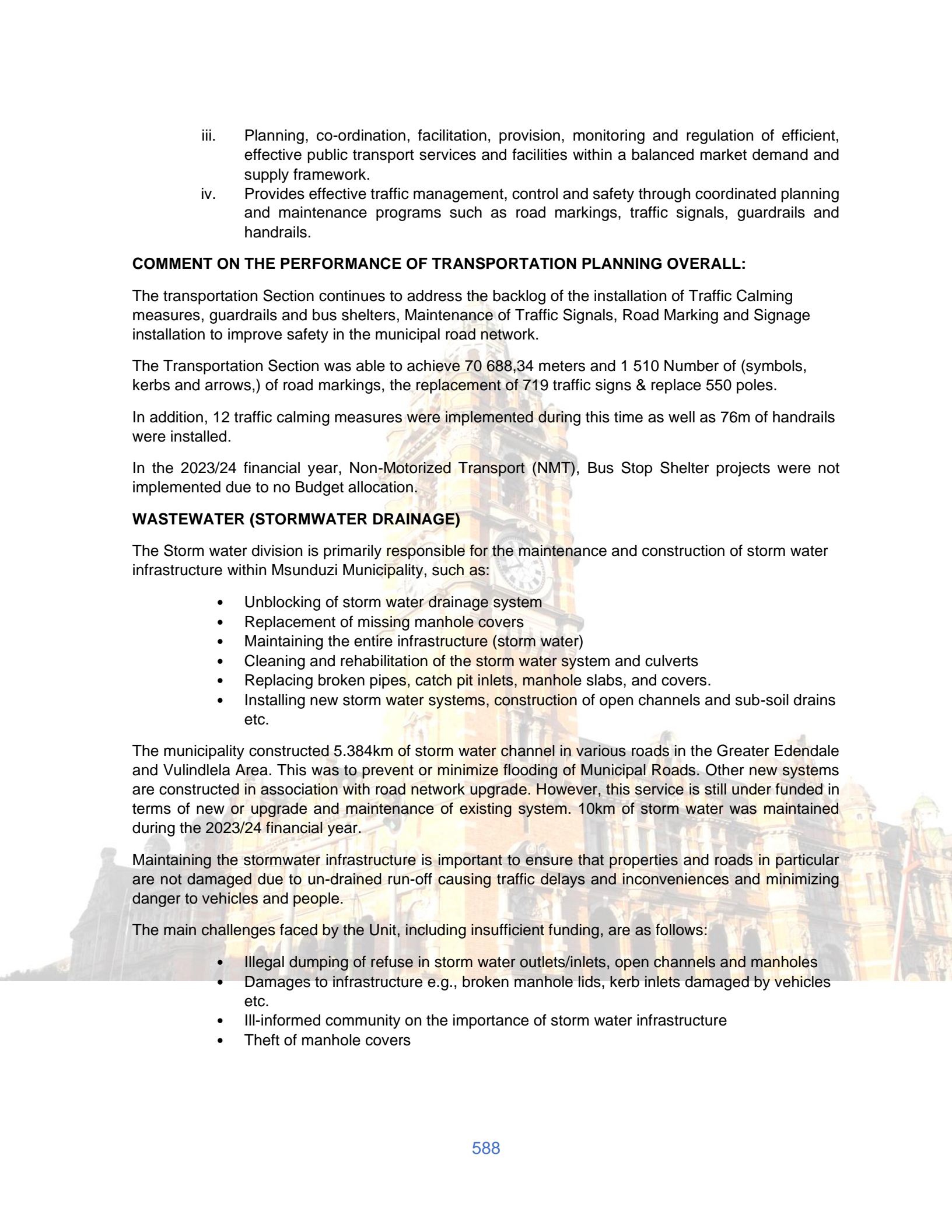
#### TRANSPORTATION PLANNING

Transportation Planning is crucial in planning sustainable developments and ensuring accessibility for all people and developments.

The Transportation Planning Section is responsible for meeting the directives set out at all spheres of Government.

#### Transportation Planning Section performs the following functions:

- Evaluation, assessment, and siting of transport facilities
- Planning, co-ordination, facilitation and provision of efficient and effective transport systems and infrastructure for all private and public transport.

- 
- iii. Planning, co-ordination, facilitation, provision, monitoring and regulation of efficient, effective public transport services and facilities within a balanced market demand and supply framework.
  - iv. Provides effective traffic management, control and safety through coordinated planning and maintenance programs such as road markings, traffic signals, guardrails and handrails.

#### **COMMENT ON THE PERFORMANCE OF TRANSPORTATION PLANNING OVERALL:**

The transportation Section continues to address the backlog of the installation of Traffic Calming measures, guardrails and bus shelters, Maintenance of Traffic Signals, Road Marking and Signage installation to improve safety in the municipal road network.

The Transportation Section was able to achieve 70 688,34 meters and 1 510 Number of (symbols, kerbs and arrows,) of road markings, the replacement of 719 traffic signs & replace 550 poles.

In addition, 12 traffic calming measures were implemented during this time as well as 76m of handrails were installed.

In the 2023/24 financial year, Non-Motorized Transport (NMT), Bus Stop Shelter projects were not implemented due to no Budget allocation.

#### **WASTEWATER (STORMWATER DRAINAGE)**

The Storm water division is primarily responsible for the maintenance and construction of storm water infrastructure within Msunduzi Municipality, such as:

- Unblocking of storm water drainage system
- Replacement of missing manhole covers
- Maintaining the entire infrastructure (storm water)
- Cleaning and rehabilitation of the storm water system and culverts
- Replacing broken pipes, catch pit inlets, manhole slabs, and covers.
- Installing new storm water systems, construction of open channels and sub-soil drains etc.

The municipality constructed 5.384km of storm water channel in various roads in the Greater Edendale and Vulindlela Area. This was to prevent or minimize flooding of Municipal Roads. Other new systems are constructed in association with road network upgrade. However, this service is still under funded in terms of new or upgrade and maintenance of existing system. 10km of storm water was maintained during the 2023/24 financial year.

Maintaining the stormwater infrastructure is important to ensure that properties and roads in particular are not damaged due to un-drained run-off causing traffic delays and inconveniences and minimizing danger to vehicles and people.

The main challenges faced by the Unit, including insufficient funding, are as follows:

- Illegal dumping of refuse in storm water outlets/inlets, open channels and manholes
- Damages to infrastructure e.g., broken manhole lids, kerb inlets damaged by vehicles etc.
- Ill-informed community on the importance of storm water infrastructure
- Theft of manhole covers

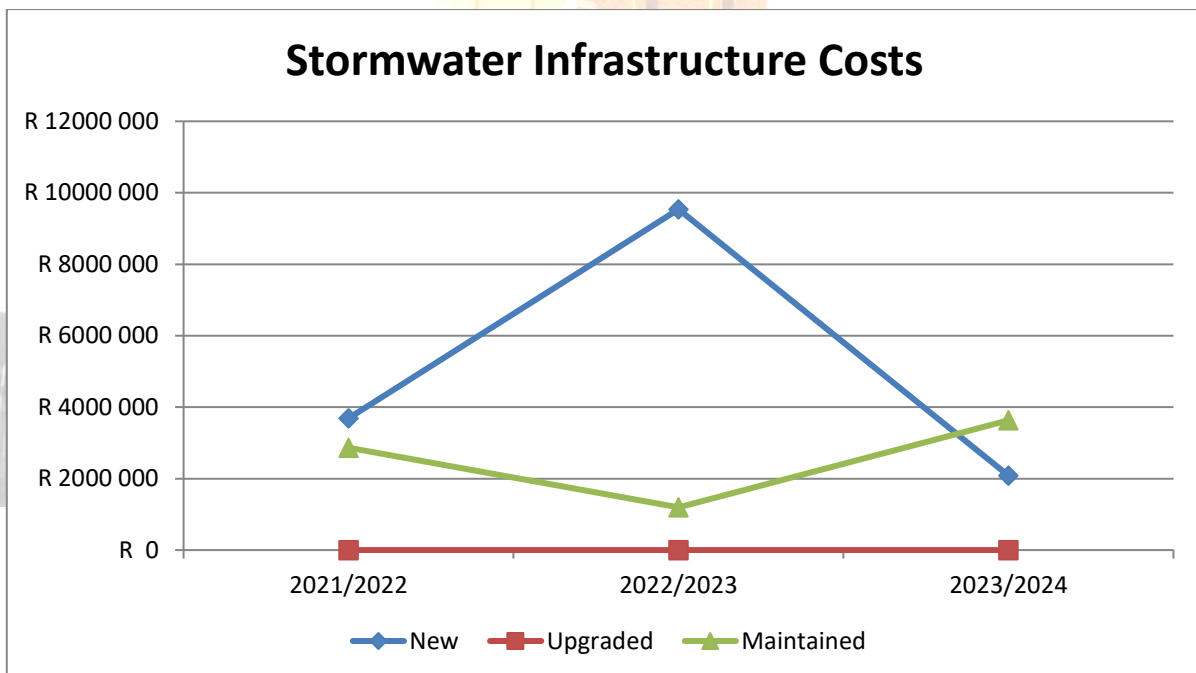


STORMWATER INFRASTRUCTURE				
	Total Stormwater measures	New Stormwater measures	Stormwater measures upgraded	Stormwater measures maintained
2021/2022	37	3km	0	31KM
2022/2023	40	5.384km	0	56KM
2023/2024	45.384	1.805km	0	10km

T3.9.2

COST OF CONSTRUCTION / MAINTENANCE R'000			
	STORMWATER MEASURES		
FINANCIAL YEAR	NEW	UPGRADED	MAINTAINED
2021/2022	R3 690 665,6	0	R 2 865 000.00
2022/2023	R9 537 938,67	0	R 1 195 878.37
2023/2024	R2 083 366,14	0	R 3 632 070,80

T3.9.3



**COMMENT ON THE PERFORMANCE OF STORMWATER DRAINAGE OVERALL:**

The Municipality continues with the maintenance of stormwater program which is clearing of blocked stormwater drains and cleaning of catch pits. The new stormwater infrastructure that was constructed was implemented as part of new roads that were constructed, and the stormwater infrastructure consisted of kerb and channels, stormwater pipes and pipe culverts.

During the 2023/24 financial year, 1.805km of new stormwater infrastructure was constructed and 10km stormwater system was maintained. The main challenge for stormwater system blockages is illegal dumping that end up clogging the system when it rains, especially in the CBD and Townships. More community education about effects of illegal dumping is still required.

## **MECHANICAL WORKSHOPS**

Mechanical Workshop is a sub-unit of the Infrastructure Services Unit. The Manager Mechanical Workshops reports directly to the Deputy Municipal Manager Infrastructure Services.

Mechanical Workshops is responsible for the repair and maintenance of Council vehicles and plant. There are six workshops situated strategically around the city. Where necessary, the subunit achieves this by facilitating the process with Supply Chain Management (SCM) to outsource major components engines gearboxes differentials and C.O.F. (certificate of fitness) to service providers that are compliant on the SCM database.

### **STRATEGIC OBJECTIVES OF THESE SUB-SECTIONS ARE:**

The Manager Mechanical Workshops is responsible for managing the repairs and maintenance to the five mechanical workshops. Excluded from the mechanical workshops is Fire and Emergency services workshops which reports directly to the Chief Fire Officer. The five workshops are situated at the following locations and caters for the following departments:

#### **1. DOULL ROAD AND WASTE WORKSHOPS**

Situated at 150 Mayors Walk, the workshop is split in two. The one half caters for Waste Management unit and the other for the following units- Water, Sewer, Plant Pool, Transportation, Roads, and Drainage. Waste Management refuse compactor repairs are done on an urgent base in conjunction with the SCM policy.

#### **2. AUXILARY WORKSHOP**

Situated at 150 Mayors Walk, the workshop is responsible welding and fabricating, tyre and battery replacements. The scrapping of all tyres replaced in the Fleet is checked and managed with the service provider and the Auxiliary Foreman.

#### **3. ELECTRICITY WORKSHOP**

Electricity workshop is situated at 111 Havelock Road. The workshop foreman manages and controls Electricity and Traffic workshops. The workshops caters for the following units, Electricity, Head Office Pool, the Mayoral and Speakers office.

#### **4. TRAFFIC WORKSHOP**

The workshop is situated at 21 Washington Road. The workshops caters for the following units: Traffic, Security and Airport quad bikes.

#### **5. PARKS WORKSHOP**

The workshop is situated in Alexandra Park. The workshop is split in two, a mechanical workshop for plant and vehicles and a small plant workshops for brush cutter repairs.

### **COMMENT ON THE PERFORMANCE OF MECHANICAL WORKSHOPS OVERALL:**

The mechanical workshops Section is a support unit for the maintenance/ servicing and repair of the entire municipal fleet. The fleet consists of trailers, passenger sedans, light commercial vehicles, minibuses, heavy goods vehicles and “yellow plant”. The section is responsible for utilizing the Capital budget requirements for the replacement of existing fleet as well as new procurement as per end-user requirements on an annual basis (financial year).

Business units are responsible for the daily operation, management and control of their respective Fleets that have been allocated according. All vehicles requiring repairs and maintenance are booked in to the Municipal Workshops by the Departments. The mechanical workshops Section is a support unit to all business units that utilize official Municipal vehicles. Business units are responsible for the management and control of all vehicles and plants allocated to them. Where possible, all new vehicles are procured inclusive of a Maintenance Plan of 160 000km or 7 years. This also applies to specialized load bodies and equipment as per build specification.





## ELECTRICITY SUPPLY SERVICES

The Projects below were undertaken by the Electricity Department in the 23/24 Financial year to alleviate the Poor and old Infrastructure and the backlogs of electricity connection. All this was undertaken while navigating the shortage of staff, Electricity Billing Issues, Eskom Debt and establishing Good Governance within the Municipality and stakeholders.

ELECTRICITY SERVICES PROJECTS	
Details	
<b>Total All</b>	
HIGH MAST LIGHTS-VUL & GREAT EDN	
HILTON INFRASTRUCTURE UPGRADE	
Medium Voltage Network Upgrade	
MID-BLOCK SERVICES RELOCATION	
: E/WOOD PRIMARY 132KV INSTALLATION	
: MASONS 132/11kv PRIMARY SUBSTATION	
: NKULULEKO-REGINA RD	
: EASTWOOD 132/1KV PRIMARY SUB	
INEP: Z5 SWAPO & HANIVILLE INFILLS	
INEP: Z5:THEMBALIHLE & TAMBOVILLE	
EEDSM:ZA: RETROFIT OF HPS FITTINGS LED	
INEP: Z1:PHAYIPHINI INFILLS (TYPE 1)	
INEP: Z1: PHAYIPHINI INFILLS (TYPE 2)	
ZA: SWITCH GEARS AND TRANSFORMERS	
MSU1/I/704062.041	

Msunduzi has two 132KV feeds from Eskom substation, which are Mersey, and Msunduzi substations. The municipality has 15 substations with various voltage levels ranging from 132/88/33/11KV. These primary substations cannot be fully interconnected due to variation in voltage levels. Most of the primary substation's equipment is obsolete which poses a risk of extended outages in case of some equipment failure.

Msunduzi Municipality is experiencing a problem of high electricity losses, which are mostly non-technical in nature, i.e., illegal connections, faulty meters, unmetered customers and bypassing of existing meters. To curb these losses to an acceptable standard and norms, a strategy to deal with this problem was developed and is being implemented.

The challenges of theft and vandalism to electricity infrastructure has caused a lot of revenue losses and power outages. Regular reporting to the law enforcement agencies on the same is ongoing.

The aging infrastructure remains a challenge as it contributes to major power outages. Some of the transformers at primary substations are more than 40 years old. Development Bank of South Africa (DBSA) granted the Municipality a loan to implement the projects to address the issue of ageing infrastructure including necessary upgrades and refurbishments.

The Municipality received the Grants for Electrification of the households without basic electricity connections including the Grant for the implementation of Energy Efficiency Demand Side Management (EEDSM) to address and contribute to the National Initiative of reducing the High Electricity Demand by employing smart and effective lighting.

This also included the initiation of the implementation of Energy Performance Certificate (EPC) Programme on qualifying Municipal Buildings in line with the Gazette.

The increased implementation of reactive maintenance Programme was due to the percentage increase on Repairs and Maintenance Budget to an acceptable 7% and resulted in the much-improved network performance including the maintenance of streetlights in all Municipal Wards with a noticeable improvement.

The cost of supply study outcome for cost reflective tariffs was submitted to NERSA and was approved on 24 June 2024 with an implementation date of 01 July 2024.

#### **COMMENT ON ELECTRICITY SERVICES PERFORMANCE OVERALL:**

Provision of Electricity to households is provided by means of customer applications including project related connections. These are provided in rural and informal settlement areas including formal areas.

During 2023/2024 financial year the Municipality received Grant funding from Department of Mineral Resources and Energy (DMRE) for electrification of approved rural, low costs and informal settlement areas and a total of 871 new households' connections were achieved in Sweetwater's/Phayipini, SWAPO, Thembalihle and Thamboville areas.

The implementation of Energy Efficiency Demand Side Management Programme resulted in the retrofitting of 1346 streetlight fittings from the old technology to the new Light Emitting Diodes (LED) efficient technology through a DMRE Grant. This was also coupled by the implementation of assessments of some key Municipal Buildings and the display of Energy Performance Certificates as part of the Compliance with Section 20 of National Energy Act.

The approval and receipt of Development Bank of South Africa (DBSA) funding from Council contributed to the implementation of the electricity infrastructure refurbishment and upgrades. The Eastwood 132/11kV Primary Substation was refurbished and upgraded, installation and upgrade of cables from Retief 132/33/11 Primary Substation to 11kV Chatterton/ Hyslop Circle 11kV Substation-Allen Hirst/ Finnemore 11kV Substation to Townbush/McCarthy 11kV Substation was achieved.

Also, the Hilton 11kV network was upgraded with new 11kV Cables and Mini substations to improve the network performance. This was coupled with the 11kV network upgrade of 11kV Cables from Pine Street 33/11kV Primary Substation to Mayors Walk 11kV Substation- Zwart Kop/ Bridge 11kV Substation resulting in improved network performance.

The DBSA Funds assisted in the procurement of 11kV Capital Equipment including the purchasing of 06 x Bakkies for Electricians who deals with Revenue Related Activities, i.e. disconnections, audits, etc.

As part of normalizing the network and replacement of faulty equipment for the purpose of curbing long duration outages a total of 6 RMU, 1 minisub and total of 3 33KV breakers were installed at the following substations: 1 x Archbell Substation, 1 x Retief substation and 1 x Woodburn substation.

A total of 621 wooden poles were replaced as part of maintenance in various areas and this work is part of the ongoing pole replacement maintenance projects.

The Northdale substation temporary structure was not completed during the 2023/2024 FY due to late deliveries and unavailability of some of the material that Eskom was sourcing. The expected completion of work has been moved from 2023/2024 FY as previously planned to 2024/2025.

Due to the challenges of illegal connections, meter tampering, faulty meters amongst others, the Electricity Losses are ever increasing to unacceptable levels that eventually affect Municipal Revenue negatively. This may soon result in the unsustainable provision of Electricity Supply. The BU implemented consumer account verification before attending to call outs or faults which has led to several customers coming out to state their cases for non-payment or tampering. Consequently, these customers are then issued with tamper notices. Since the implementation of this strategy, the municipality has noticed an increase in prepaid electricity sales. ESS BU has collaborated with SAPS (South African Police Services) and NPA (National Prosecuting Authority) to open criminal cases and prosecute the repeated tampering offenders.

As part of the strategy to curb electricity losses, the BU has audited approximately 84 318 domestic and small power user meters in the electricity network. 25 852 meters have been audited in 22/23 and 23/24 financial years. 4115 properties have been found to have tampered with their electricity installations, 770 have been served with notices, 1133 disconnected for tampering as of 30 June 2024. The target to audit 16 000 domestic and SPU could not be met.

As part of revenue management, T-joint connections were removed in Bisley to make it easier to identify and repair faults and disconnect identified customers more efficiently. As per the allocated budget, 36 customers were removed from the T-joint arrangement. In the coming financial years, the plan is to eradicate more T-joints in various areas.

Also, the installation and commissioning of 20 x High Masts Lights in various Wards of Imbali and Vulindlela areas were completed as part of public lighting improvement.

Streetlight maintenance proceeded well in various areas within Msunduzi area of supply, but vandalism has negatively affected the progress made. The streetlights in the Eskom area of supply commenced well and the focus was on the main roads or busy roads with other roads planned for new FY 2024/2025.



## **STRATEGIC PLANNING**

### **INTRODUCTION TO STRATEGIC PLANNING**

A Strategic Plan is a city's overall, long-term vision for the future. It is a blueprint of the city's goals, planned projects to achieve those goals, and metrics to determine success. Strategic plans chart the course for a city over a period at the end of which the plans should be reevaluated and refreshed. Strategic plans should be inclusive of all aspects of the municipality whereby the Municipality defines its strategy and/or direction and makes decisions about allocating its resources. Therefore, the role of the Strategic Planning Unit is to develop strategies, goals, objectives, and action plans to achieve the future vision of the city. Once strategic planning documents are adopted (CDS, IDP and SDBIP), a municipality may wish to measure its success over time and review the plan periodically to ensure that it still aligns with current issues, challenges, and realities.

The purpose of the Strategic Planning Unit is to facilitate and manage the strategic direction of the Municipality. The functions of the unit is to develop of a long-term roadmap comprised of a set of specific goals, objectives and action; to establish a vision that sets a clear path to the future of the city with the flexibility to adapt the vision as time passes and as needs require; to facilitate and manage the strategic sessions of the municipality and monitor implementation and adherence to the strategic goals thereof and to promote and facilitate inter and intra-governmental relations.

These sessions are for sharing information and for alignment purposes. Councillors and Ward Committees are workshopped in April before the Public Participation Izimbizo. The backbone of the municipality is the Integrated Development Plan (IDP), devised to constructively implement the different programmes aimed at guiding future growth. The IDP is meant to serve as a blueprint for a municipality's development, and it must be aligned with both national and provincial development plans. It should also be based on a thorough assessment of the municipality's strengths, weaknesses, opportunities, and challenges. The IDP covers a wide range of development areas, including infrastructure, economic development, social development, and environmental management. It sets out specific goals, objectives, and targets for each area, as well as the strategies and actions that will be taken to achieve them.

### **ORGANIZATIONAL UNITS WITHIN STRATEGIC PLANNING**

- City Development
- Integrated Development Planning
- Pietermaritzburg Urban Regeneration Programme
- Organizational Compliance, Performance & Knowledge Management

## **CITY DEVELOPMENT**

A City Development Strategy (CDS) is a comprehensive plan that outlines a vision for a city's growth and development. It aims to create conditions that increase the likelihood of achieving the city's vision by focusing on key economic, social, and environmental pillars. Msunduzi Municipality reviewed its CDS in the 2022/23 financial year to ensure it addresses the developmental challenges within the city and its surrounding areas. The strategy includes a SWOT analysis (Strengths, Weaknesses, Opportunities, and Threats) and aligns with broader goals such as the Sustainable Development Goals and the National Development Plan. During the 2023/24 financial year, the City Development unit monitored the implementation of the CDS. The performance of business units was measured against the eight pillars of the CDS and reported to Council bi-annually and annually to ensure that the city is working toward achieving its long term vision.

Given financial, governance and service delivery challenges, during the 2023/24 financial year, the municipality implemented a Financial Recovery Plan (FRP) which was developed by National Treasury. The FRP adopts a strategic, focused approach which is time-bound yet comprehensive enough to ensure that the underlying causes of the challenges are adequately addressed. The FRP will be used as an instrument to guide the municipality to address the financial crisis as well as ensure that the municipality regains its financial health within the shortest timeframe whilst ensuring that all issues which adversely affect the financial health of the municipality are comprehensively addressed. The City Development unit coordinates and facilitates the implementation and monitoring of the FRP by reporting monthly to National Treasury on the progress of the municipality.

During the 2023/24 financial year, the City Development unit further facilitated and coordinated the process of ensuring the municipality re-strategizes in order to be adequately guided in serving the communities to reconfigure the strategic planning processes through Strategic Planning Sessions involving the Top Management Committee, Management Committee, National Treasury, Department of Cooperative Governance and Traditional Affairs and various other external stakeholders. The Strategic Planning sessions were scheduled in accordance with Council's approved 2023/24 financial year IDP/BUDGET/PMS Process Plan.

## **INTEGRATED DEVELOPMENT PLAN**

Integrated Development Plan is a planning document for the Msunduzi Municipality that gives an overall framework for development. It co-ordinates the work of all spheres of government in a coherent plan to improve the quality of life for all the people living in an area, considering the existing conditions, problems and resources available for development. The Municipal plan looks at economic and social development for the area. It also sets out a framework for how land should be used, what infrastructure and services are needed and how the environment should be protected.

Our IDP has also identified the council's development priorities and objectives. It facilitates the development of the council's development strategies and develops appropriate mechanisms, processes and procedures to consult the local community before adopting the IDP. This section targets include ensuring that the Budget Steering Committee meetings take place as scheduled, the draft IDP/ Budget/ PMS process plan is developed and adopted for the financial year, facilitating Mayoral Izimbizo's and attending all DDM Forums political and administrative.

The Municipality adopted the 2024-2025 IDP/Budget and OPMS process plan on the 30th of August 2023 and the key deadlines in the process plan were achieved within the prescribed timelines. As per the process plan, the draft 2024-2025 IDP review was adopted by council and was advertised for public comments for a period of 21 days. The unit also facilitates the IDP/Budget Mayoral Izimbizo during the month of April and May 2024 in all municipal zones. The second round of the Mayoral Izimbizo's will be facilitated in October due to the elections taking place during the course of the 2023/24 FY. Nonetheless, the municipality complies with section 152 of the South African Government, which outlines the objectives of Local government.

One of the key objectives of the IDP is to promote integrated and coordinated development across the municipality. This ensures that different departments and sectors work together to achieve common goals, rather than operating in silos. It also means considering the impact of development on all aspects of the municipality, including the economy, the environment, and social welfare. Implementation of the IDP is the responsibility of the municipality and it must be regularly monitored and reviewed to ensure that it remains relevant and effective. The IDP must also be updated at least every five years to consider any changes in the municipality's priorities.

The Unit has established an IDP working group to address all the MEC comments. The business unit reviews their sector plans in line with the MEC's letter recommendations. Moreover, there is also the IDP/budget Steering committee that is functional and meets regularly to ensure IDP compliance. In ensuring the interaction between the municipality and various stakeholders, the IDP unit convenes a functional forum which has good attendance from both sector departments and stakeholders.

### **PIETERMARITZBURG URBAN RENEWAL PROGRAMME**

To revitalize the city, stimulate economic growth, restore economic vitality, increase investor confidence in the city by relieving social problems through the maintenance, rehabilitation, and rebuilding of the physical environment to create a safe and well-maintained city to improve investor confidence. Develop a coordinated institutional framework for the city and to ensure that infrastructure and service delivery imperatives meets the demands of future growth within the city.



During the 2023/24 financial year, the PURP unit facilitated the initiative for the CBD Regeneration Programme. The main objective of the programme was to coordinate a multidisciplinary approach to address various service delivery challenges in the CBD. Some of the challenges that have been addressed includes road markings, maintenance of streetlights and traffic lights, maintenance of walkways and stormwater drainage systems, responding to water leaks, maintenance of public spaces, responding to illegal street trading, responding to environmental health challenges, traffic management control, enforcement of by-laws, responding to illegal dumping and optimizing waste management operations.

Emanating from the approved Core CBD and Management Plan, the PURP unit is in the process of finalising the development plans and funding proposals for the Freedom Square Precinct Development and the Revitalization of City Entrances with the aim of starting this project in the new financial year.

Moreover, the unit together with Kufakunikwa Consulting coordinated the application for Budget Facility for Infrastructure (BFI) on the Msunduzi Water and Sanitation Infrastructure Upgrade (MWSIU) Programme. The MWSIU Programme is a water and sanitation project to supply combined 226 329 people with water and sanitation for 85 213 people respectively, within wards 12, 13, 14, 18, 21 and 39 affecting Ncwadi, Khalonyani, Bhobhonono, France settlements, Willowfontein, parts of Vulindlela and Shenstone improving capacity through water infrastructure upgrades, affecting 59% of Msunduzi Municipality residents located in Pietermaritzburg town and commercial areas, Vulindlela and Greater Edendale. The application for funding is at the advanced stage and the programme has received full support from the Department of Water and Sanitation.

## **PERFORMANCE MANAGEMENT UNIT**

The Msunduzi Municipality has an approved Organizational Performance Management System (OPMS) Framework which serves as the guideline documents for the implementation of the Performance Management System (PMS) within the Municipality. The implementation of Performance Management is guided by various legislative prescripts and requirements. The OPMS Framework is inclusive of the following interrelated processes: Planning; Implementation; Monitoring; Evaluation.

The Msunduzi Municipality's PMS is the primary mechanism to monitor, review, and improve the implementation of the IDP and to gauge the progress made in achieving the objectives set out in the IDP. In addition, the Municipality's PMS facilitates increased accountability, learning, improvement, as well as providing early warning signals to facilitate decision-making. The PMS monitors actual performance against set targets and contractual obligations. Effective service delivery relies upon the IDP, efficient utilization of all resources and the PMS being integrated across all functions at an organizational and individual level. The most valuable reason for measuring performance is that what gets measured gets done. Once performance planning and the IDP have been completed and departmental SDBIP's are in place, they need to be implemented by executing the work in accordance

with these plans. As the work is executed, it needs to be continuously monitored and periodically measured and reported on. Reporting requires that the Municipality takes the priorities of the organization, its performance objectives, indicators, targets, measurements, and analysis, and present this information in a simple and accessible format, relevant and useful to the specific target group, whilst meeting the legal prescripts for reporting.

### **AOPO FINDINGS**

The OPMS unit received a qualification on AOPO for the 2023/2024 financial year. There were 22 findings in the 22/23 audit. It must be noted that the matters were added into the Action Plan so that the matters can be tracked on a weekly and monthly basis to attempt to resolve these findings.

<b>FINDINGS SUMMARY</b>
<b>1. I could not determine if the reported achievements were correct, as adequate supporting evidence was not provided for auditing - 2 findings</b>
<b>2. I could not determine if the reported achievement was correct, as the processes established to consistently measure, and report achievements were inadequate. Adequate supporting evidence was also not provided for auditing. Consequently, the reported achievement might be more or less than reported and was not reliable for determining whether the target had been achieved - 7 findings</b>
<b>3. I identified material differences between the actual and reported achievements. Consequently, the achievements might be more or less than reported and were not reliable for determining whether the targets had been achieved - 7 findings</b>
<b>4. I could not determine if the reported achievements were correct, as adequate supporting evidence was not provided for auditing. Consequently, the reported achievements might be more or less than reported and were not reliable for determining whether the targets had been achieved – 7 findings</b>
<b>5. Targets achieved. 57% Budget spent. Management cannot provide budget spent per development priority (percentage of spending per development priority)</b>
<b>6. Targets achieved. 66% Budget spent. Management cannot provide budget spent per development priority (percentage of spending per development priority)</b>

### **DEVELOPMENTS AND ACTION PLANS**

In the process of the financial year, the SDBIP for 2023/24 was achieved within 28 days after the approval of the Budget, and subsequently performance agreements were signed after the approval of the SDBIP even though the process was after the due dates as per the Standard Operating Procedure. The process to appoint a Performance Audit Committee, the advert was completed, and the report was submitted to Council to approve the appointment of members to serve within the audit committee. The matter outstanding is to appoint the members and ensure that terms of reference are created. During the financial year there was attempts to procure a performance management system. SALGA assisted with the process of trying to find a system for the municipality even if it is pilot based.

The process of appointing performance champions commenced throughout the financial year to assist the PMS unit compiling monthly reports to combat non-compliance with deadlines and submissions. In

order to align with Circular 13 of the MFMA, the PMS unit amended the SDBIP to ensure alignment to the Circular and limit the Planning document to ensure compliance. This also culminated with the development of Technical Indicator Descriptions to assist in ensuring that the SDBIP is measurable and verifiable.

A few aspects that were not successful in the financial year was the cancellation of the of the peer learning and or knowledge sharing experience with UMhlathuze Municipality. The PMS unit had planned to have internal audit training on the process of auditing performance information.





## INTERNAL AUDIT

The primary objective of the Internal Audit Unit is to provide an independent and objective assurance and consulting activity services designed to add value and improve Msunduzi Municipality's operations through a systematic, disciplined approach to evaluate and improve the effectiveness of the system of internal control, risk management and governance processes.

The definition of internal auditing has many facets that, if unpacked, gives a very good understanding of what an internal auditor is expected to do.

Internal audit as a philosophy is a sounding board to management and designed to apprise and advise the Council, Accounting Officer and management on governance, risk management and internal controls process. This affirms the attitude of the internal auditor's role in the internal audit activity that by its nature, Internal Audit Unit is a governance structure which facilitates improvement on service delivery vehicle by reviewing the design and effectiveness of the system of internal controls around the core mandate and support functions of the municipality. Its role is critical in promoting and enhancing the control environment through auditing and recommending solutions to management.

The King IV Report on Governance underpins the need for Audit Committees in the pursuit of good governance. It aligns the function of internal and external audit directly with the oversight by the Audit Committee. In a municipal environment, there are oversight committees of Council who are role-players to advocate for the combined assurance model. The Audit Committee's primary focus is on financial reporting, risk management, governance, performance information and system of internal control space within the organization.

A balance between the assurance function and consulting activity is required based on a risk assessment exercise and a report of the Auditor General. The areas with high risks and strong controls in terms of their design against the risks exposures as per the assessment by management are considered when developing the Internal Audit Plan to provide an independent assurance on the adequacy and effectiveness of the systems of internal control implemented by management. In instances where controls are found to be ineffective and/ or inadequate, recommendations are provided to management to mitigate against the identified risk exposures. Consulting Activities are undertaken in instances where significant risk exposures have no mitigating controls.

A Consulting Activity only kicks in when management has realized that it has a huge difficulty in solving the deficiencies in the system of internal control. In such situations, it is either management who requests assistance in the development of the control activities working together with management or alternatively, Internal Audit Unit to demonstrate and convince management that the deficiencies in the governance, risk management and system of internal control persist and if they are not resolved by management will result in a catastrophic state. It is critical to state that it is very difficult to convince top management and accounting officers, and we have not yet established reasons for lack of appreciation and acceptance of Consulting Activity by Internal Audit Unit or resistance. Internal Audit treads carefully in its involvement with this process as to not create a conflict in its independence at a later stage. Management and Accounting Officers should realize that the Internal Audit Unit is designed to be an independent and objective assurance and consulting activity services designed to add value and improve Msunduzi Municipality's operations through a systematic, disciplined approach to evaluate and improve the effectiveness of the system of internal control, risk management and governance processes. This dream of adding value and improve Msunduzi Municipality's operations can only be realized if the Internal Audit Unit is given adequate resources and allowed just to play its independent and objective assurance and consulting activity services, in the way it believes under the leadership and guidance of its Audit Committee.

The crux of the matter is that management in general does not implement recommendations and the agreed action plan between management and Internal Audit Unit which is a commitment. This is exhibited by the long list of outstanding reports that were requested by the Audit Committee. In its

meeting on 25 June 2024 the Audit Committee of Msunduzi Municipality pronounced itself that it was critical for management and staff to give respect to Internal Audit Unit.

### **SERVICE STATISTICS FOR INTERNAL AUDIT**

Internal Audit Unit is operating on the 2023 structure as approved by Council in June 2023. This happened after Council had approved that Internal Audit Unit be given a special dispensation in order to resolve the lack of adequate human capital in this unit. After the review of the organogram of the Internal Audit Unit and writing of the new job descriptions a submission was made to the SALGA Job evaluation team to prioritize internal audits' new structure. The following vacant posts were advertised in May 2023:

- 2 x Senior Audit Managers,
- 4 x Senior Internal Auditors,
- 1 x Senior Internal Auditor ICT,
- 10 x Internal Auditor positions, and
- 1 x Administration Officer.

The recruitment process was however very slow which was presumably caused by Human Resource Management's capacity compared to work expected of them in so far as recruitment is concerned. Nonetheless, the recruitment process was finalized in May 2024 and the unit was able to fill the following positions:

- 1 x Senior Audit Manager,
- 3 x Senior Internal Auditors, and
- 4 x Internal Auditors

A further 2 x Internal Auditors were recommended for appointment in May 2024. 1 x vacant post of Senior Audit Manager and 1 x Senior Internal Auditor ICT were re-advertised in May 2024 and the recruitment process will commence.

The panel of Service Providers continued to assist in bridging the gap created by the vacant posts in the unit. This had its own challenges which had to be managed as they affected the implementation of the Annual Audit Plan for 2023/24.

Thirty-three (33) audits were planned for the 2023/24 FY and approved by the Audit Committee compared to twenty-six (26) audits planned for the 2022/23 FY. Of the planned audits at the beginning of the financial year, twenty (20) audits were completed. Four (4) Adhoc audits (unplanned but requested by the Municipal Manager) had to be prioritized and were completed. 1 unplanned Consulting Activity at Revenue section was approved by the Audit Committee & one (1) report was completed. Total reports completed were twenty-six (26). Adjustments on the annual plan were necessary due to the four (4) Adhoc requests by the Municipal Manager that had to be prioritized. The 4th Adhoc was not completed because of delays caused by all Business Units. 1 planned audit was removed from the annual plan to avoid duplication of effort (S72 reviewed by National Treasury) & Billing Customers & Write off Customer Accounts were removed & replaced by the consulting activity in the Revenue Management Sub-Unit. Interim Financial Statements were not submitted for review. Follow-up on AG Findings could not commence because of slow progress in resolving findings. Other delays were attributed by crashing of laptops & delays in replacement & allocation of laptops to new staff members.

The unit requested additional office accommodation in 2023, however there is no positive response received from the Municipal Manager. This is an obstacle because we won't be able advertise all vacancies due to inadequate office space. This will further impact negatively to the consultant's reduction strategy of the municipality.



## COMMUNICATIONS AND INTERGOVERNMENTAL RELATIONS

The Communications and Intergovernmental Relations Unit is based within the Municipal Managers Office Business unit. The components within the Communications and IGR Unit are Media relations, Municipal Events, Internal and External Communications, Intergovernmental Relations, Batho Pele and Call Centre management.

The Communications Unit is predominantly responsible for the following as per the approved Operational Plan for the unit on an annual basis

- Plans and controls the procedures, operations and critical communications and public relations outcomes associated with the Communications Unit
- Alignment and implementation of functional communications plans and objectives through building and projecting a positive image of the Municipality.
- Reporting on outcomes and/ or proposing opportunities for improving public relations service levels, developing media relations, developing marketing programmes,
- Formulating approaches and plans to address the provision of communications services to municipal business units
- Implementing standards and operating practices to maintain effective, accurate and uninterrupted real time communication links, enabling the functionality to deliver an efficient and focused service and ensuring that the Unit is positioned to react efficiently to all communication occurrences and maintain a corporate identity.
- Manages key processes and interventions with a purpose of giving effect to the customer care procedures, centralized complaints service and call Centre operations (Complaints Management System)
- Facilitating communications meetings, implementing resolutions taken at IGR meetings, providing support to the IGR Forum, and performing administrative functions for the forum.
- Managing marketing and branding for the Municipality to enable other strategic players to interact strategically in the Municipal Marketing initiatives.
- Manage the Facilitation of awareness and training regarding Batho Pele and customer service to all employees particularly frontline personnel.
- Develop strategic tools to monitor the implementation of Batho Pele principles and Belief Set
- Manage the Development and Coordination of a Complaints Management System in the Municipality
- Develop and maintain a complaints system that ensures the Municipality to responds to customer service issues in a timely manner.
- Coordination of Municipal Call Centre operations

The following targets for the financial year as per the approved operational plan were achieved:

- Development and publishing of monthly internal newsletters on corporate communications
- Development and publishing of external newsletters – the news dispatch on the website
- Review of Communications Strategy, Communications Policy, Branding and Corporate Image Policy and social media Policy
- Development of communication strategy and communication activity plan
- Facilitation of monthly mayoral radio engagement on community radio station
- Conduction monthly workshop on customer care policy for improved customer service in line with the Batho Pele principles
- Consolidation of monthly service delivery complaints registers
- Conduct customer satisfaction surveys
- Facilitation of IGR Stakeholder engagements
- Facilitation of DDM reports and attendance at DDM structures

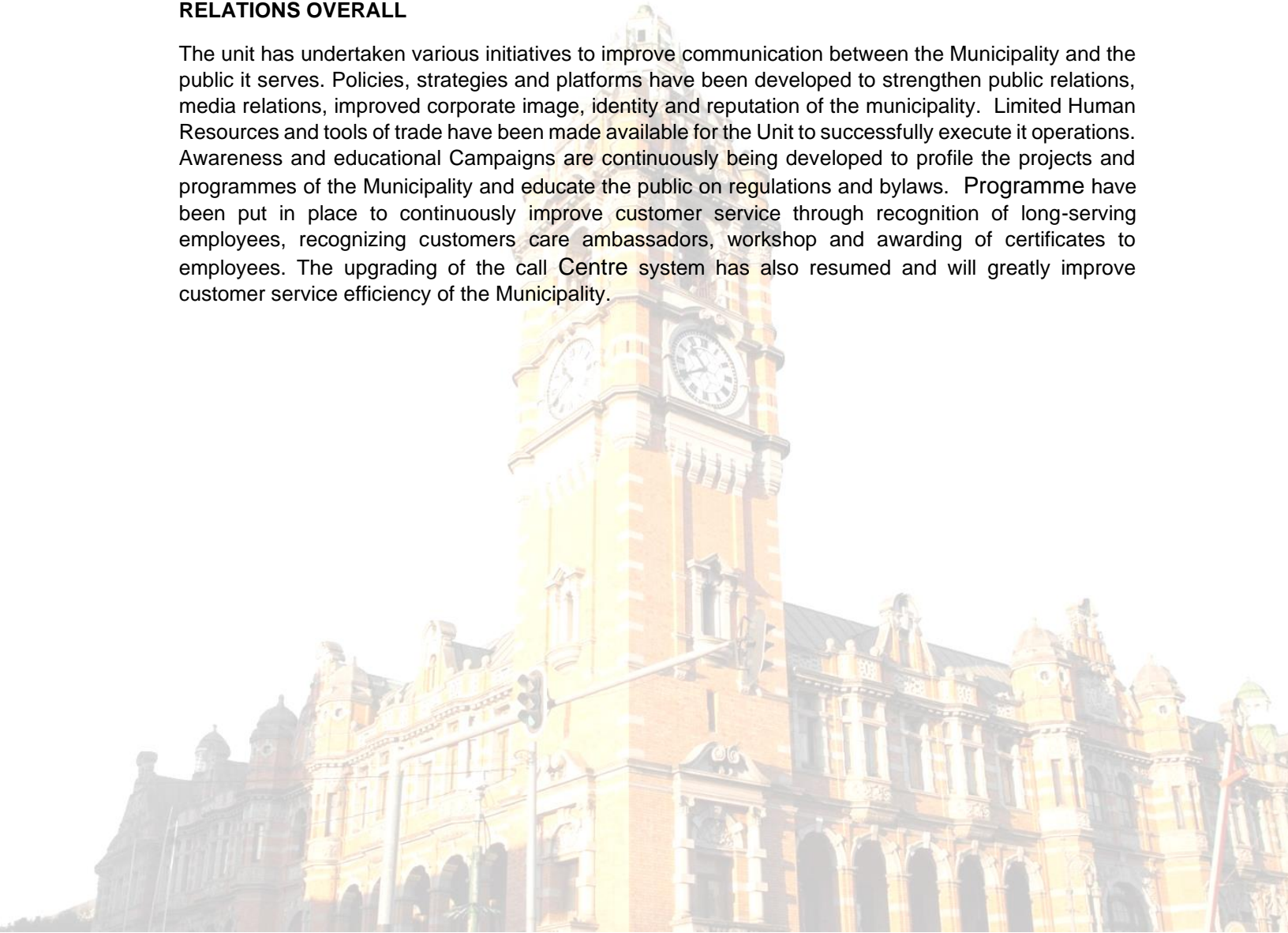


## **CHALLENGES**

- The cost containment strategy in place is a challenge that disables the Communications and IGR Unit from fully executing its tasks; while media Relations have been strengthened extensively there is a need for media partnerships which require funding.
- Sufficient human resource capacity is another challenge as the Unit works with Interns and seconded staff.

## **COMMENT ON THE PERFORMANCE OF COMMUNICATIONS AND INTEGGOVERNMENTAL RELATIONS OVERALL**

The unit has undertaken various initiatives to improve communication between the Municipality and the public it serves. Policies, strategies and platforms have been developed to strengthen public relations, media relations, improved corporate image, identity and reputation of the municipality. Limited Human Resources and tools of trade have been made available for the Unit to successfully execute its operations. Awareness and educational Campaigns are continuously being developed to profile the projects and programmes of the Municipality and educate the public on regulations and bylaws. Programmes have been put in place to continuously improve customer service through recognition of long-serving employees, recognizing customers care ambassadors, workshop and awarding of certificates to employees. The upgrading of the call Centre system has also resumed and will greatly improve customer service efficiency of the Municipality.



## VOLUME II: ANNUAL FINANCIAL STATEMENTS





**MSUNDUZI LOCAL MUNICIPALITY  
ANNUAL FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2024**



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## General Information

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### Legal form of entity

Category B Municipality in terms of section 12 of the Local Government : Municipal Structures Act, 1998 (Act 117 of 1998) read with section 155(1) of the Constitution of the Republic of South Africa ( Act 108 of 1996) and Municipal Finance Management Act No. 56 of 2003.

### Nature of business and principal activities

The primary function of Msunduzi Local Municipality is to provide basic services i.e. water, electricity, sanitation and refuse to the Msunduzi jurisdiction.

Msunduzi Local Municipality is controlled by a Mayor, Deputy Mayor, Speaker, Chief Whip, ten Executive Committee members, the Accounting Officer and five General Managers who contribute to day-to-day management.

### Legislation governing the municipality's operations

Municipal Finance Management Act (Act 56 of 2003)

The Constitution of the Republic of South Africa ( Act 108 of 1996)

Municipal Structures Act ( Act 117 of 1998)

Municipal Systems Act ( Act 32 of 2000)

Municipal Property Rates Act (Act 6 of 2004)

Division of Revenue Act (Act 1 of 2007)

Municipal Demarcation Act (Act 27 of 1998)

### Executive Committee

Mayor - Mzimkhulu Thebolla

Deputy Mayor - Mxolisi Mkhize

Bongani Dumsani Mbona

Bongumusa Nhlabathi

Ntombizethu Precious Sokhela

Phumelele Phahla

Prudence Nokuthula Msimang

Ross Strachan

Thinasonke Dennis Ntombela

Zanele Ngcobo

### Councillors

Speaker - Nomagugu Eunice Majola

Chief Whip - Sandile Dlamini

Municipal Public Accounts Committee Chairperson - Zwelinjani Magubane

Autrina Nomathemba Phungula

Ayanda Brenda Ngcobo

Beatrice Nombuyiselo Mkize

Bhekukwenza Mkhize

Bukelani Ephraim Zuma

Busani Edward Zuma

Dorcas Mkhize

Douglas Leslie Roberts

Dumisani Bernard Phungula

Edith Elliott

Garth F.W. Middleton

Gladness Mncwango

Godman Dlamini

Hamilton Zondi

Haroon Kemp

Jabulisile Joyce Ngubo

Khulekani Msomi

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## General Information

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Kwazikwakhe Madonda  
Lungile Ruth Mgaga  
Mbongeni Jetro Shezi  
Mbusiswa Hencefort Mkhize  
Mduduzi Caswell Mshengu  
Michael Bhekabantu Zuma  
Mphilisi Instance Ndlovu  
Msawakhe Bhengu  
Mshushisi Ngubane  
Mthetho Ephraim Mpulo  
Nkosinathi Masoeu  
Nkosinathi Mbanjwa  
Nomalady Dlela  
Nomfundo Ndlovu  
Nomusa Wendy Mncube  
Philisiwe Sithole  
Pretty Nelisiwe Maphanga  
Rachel Soobiah  
Randall John Adams  
Regina Zinhle Ngubo  
Reginald Xolani Khanyile  
Renisha Singh  
Rienus Niemand  
Rooksana Ahmed  
Roy Ram  
Sandile Gcabashe  
Sandra Patricia Lyne  
Sanele Protas Mpulo  
Sanele Russel Zuma  
Sbongumusa Zuma  
Siboniso Sithole  
Sibusiso Chonco  
Sibusiso Alfred Mkhize  
Sibusiso Richard Ntuli  
Simphiwe Buthelezi  
Sinenhlanhla Love-Joy Ndlovu  
Sinothi Jerome Nkabini  
Siphamandla Madlala  
Siphiwe Phungula  
Skhanyiso Makhaye  
Stanley Ntuthuko Mncwabe  
Suraya Reddy  
Thandanani Ntombela  
Thandiwe Mkhize  
Themba Cyril Ngubane  
Thembile Precious Mzila  
Thembinkosi Zondi  
Tholakele Cele  
Tholakele Ignatia Dlamini  
Victoria Mavie Phungula

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## General Information

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	Vusi Percival Ngwenya
<b>Grading of local authority</b>	Category - B
<b>Accounting Officer(Acting)</b>	Sabelo N. Hlela
<b>Chief Finance Officer (CFO)</b>	Nelisiwe Margaret Ngcobo
<b>Registered office</b>	The City Hall 260 Church Street Pietermaritzburg 3201
<b>Business address</b>	The City Hall 260 Church Street Pietermaritzburg 3201
<b>Postal address</b>	The City Hall Private Bag X321 Pietermaritzburg 3200
<b>Controlling entity</b>	Msunduzi Local Municipality
<b>Economic entity</b>	Safe City Msunduzi NPC
<b>Bankers</b>	First National Bank
<b>Auditors</b>	The Auditor General of South Africa
<b>Telephone</b>	(033) 392 2002
<b>Facsimile</b>	(033) 392 2208



**Msunduzi Local Municipality**  
Annual Financial Statements for the year ended 30 June 2024

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<b>Abbreviations</b>	
ASB	Accounting Standards Board
COID	Compensation for Occupational Injuries and Diseases
CPI	Consumer Price Index
CRR	Capital Replacement Reserve
DBSA	Development Bank of South Africa
FNB	First National Bank
GRAP	Generally Recognised Accounting Practice
HDF	Housing Development Fund
IAS	International Accounting Standards
IPSAS	International Public Sector Accounting Standards
KZN	Kwazulu Natal
ME's	Municipal Entities
MFMA	Municipal Finance Management Act
MIG	Municipal Infrastructure Grant
NATIS	National Traffic Information System
NJMPF	Natal Joint Municipal Pension Fund
NPA	Natal Provincial Administration
PAYE	Pay As You Earn
UIF	Unemployment Insurance Fund
VAT	Value Added Taxation

## **Msunduzi Local Municipality**

Annual Financial Statements for the year ended 30 June 2024

### **Accounting Officer's Responsibilities and Approval**

---

The accounting officer is required by the Municipal Finance Management Act (Act 56 of 2003), to maintain adequate accounting records and is responsible for the content and integrity of the annual financial statements and related financial information included in this report. It is the responsibility of the accounting officer to ensure that the annual financial statements fairly present the state of affairs of the municipality as at the end of the financial year and the results of its operations and cash flows for the period then ended. The external auditors are engaged to express an independent opinion on the annual financial statements and were given unrestricted access to all financial records and related data.

The annual financial statements have been prepared in accordance with Standards of Generally Recognised Accounting Practice (GRAP) including any interpretations, guidelines and directives issued by the Accounting Standards Board.

The annual financial statements are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The accounting officer acknowledges that he is ultimately responsible for the system of internal financial control established by the municipality and places considerable importance on maintaining a strong control environment. To enable the accounting officer to meet these responsibilities, the accounting officer sets standards for internal control aimed at reducing the risk of error or deficit in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the municipality and all employees are required to maintain the highest ethical standards in ensuring the municipality's business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management in the municipality is on identifying, assessing, managing and monitoring all known forms of risk across the municipality. While operating risk cannot be fully eliminated, the municipality endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

The accounting officer is of the opinion, based on the information and explanations given by management, that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute assurance against material misstatement or deficit.

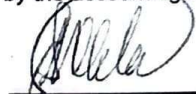
The accounting officer has reviewed the municipality's cash flow forecast for the year to 30 June 2025 and in the light of this review and the current financial position, he is satisfied that the municipality has or has access to adequate resources to continue in operational existence for the foreseeable future.

Although the accounting officer is primarily responsible for the financial affairs of the municipality, he is supported by the municipality's audit committee, internal and external auditors.

The external auditors are responsible for independently reviewing and reporting on the municipality's annual financial statements. The annual financial statements have been examined by the municipality's internal auditors.

I certify that the salaries, allowances and benefits of councillors as disclosed in note 53 of these annual financial statements are within the upper limits of the framework envisaged in section 219 of the Constitution, read with Remuneration of Public Officer Bearer Act and the Minister of Provincial and Local Governments determination in accordance with this Act.

The annual financial statements set out on page 6-205 which have been prepared on the going concern basis, were approved by the accounting officer on 30 August 2024 and were signed on its behalf by:



**Sabelo N. Hlela**  
**Accounting Officer(Acting)**

**Pietermaritzburg**

**Friday, 30 August 2024**

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Financial Position as at 30 June 2024

Figures in Rand	Note(s)	2024	2023 Restated*
<b>Assets</b>			
<b>Current Assets</b>			
Inventories	3	498 280 564	420 123 352
Other financial assets	4	23 584 673	23 254 864
Other debtors	5	8 402 938	88 778 962
Receivables from non - exchange	6	-	1 283 214
Statutory receivables	7	277 804 751	341 385 933
VAT receivable	24	488 561 056	361 767 859
Consumer debtors	8	728 825 462	1 251 679 954
Cash and cash equivalents	9	490 954 799	511 402 009
		<b>2 516 414 243</b>	<b>2 999 676 147</b>
<b>Non-Current Assets</b>			
Agricultural assets	11	82 700 000	76 120 000
Living resources	10	534 407	575 890
Heritage assets	12	323 519 929	326 039 684
Intangible assets	13	24 753 127	23 913 257
Investment property	14	922 391 726	952 772 121
Property, plant and equipment	15	7 250 531 075	6 931 540 813
		<b>8 604 430 264</b>	<b>8 310 961 765</b>
<b>Total Assets</b>		<b>11 120 844 507</b>	<b>11 310 637 912</b>
<b>Liabilities</b>			
<b>Current Liabilities</b>			
Consumer deposits	16	152 248 286	142 078 762
Other financial liabilities	17	50 311 361	74 270 955
Taxes and transfers payable (non-exchange)	18	12 566 995	15 568 203
Payables from exchange transactions	19	2 278 120 596	2 514 844 689
Provisions	20	6 108 374	8 979 751
Employee benefit obligation	21	47 035 001	49 265 001
Unspent conditional grants and receipts	22	189 531 603	177 156 084
		<b>2 735 922 216</b>	<b>2 982 163 445</b>
<b>Non-Current Liabilities</b>			
Other financial liabilities	17	116 274 950	50 310 656
Provisions	20	44 650 093	62 175 173
Employee benefit obligation	21	572 205 000	545 988 000
Payables from exchange transactions	23	925 331 133	-
		<b>1 658 461 176</b>	<b>658 473 829</b>
<b>Total Liabilities</b>		<b>4 394 383 392</b>	<b>3 640 637 274</b>
<b>Net Assets</b>		<b>6 726 461 115</b>	<b>7 670 000 638</b>
Accumulated surplus	25	6 500 935 644	7 450 261 206
Capital replacement reserve	26	5 017 454	4 605 111
Housing development fund	27	115 932 148	110 558 452
Revaluation reserve	28	104 575 869	104 575 869
<b>Total Net Assets</b>		<b>6 726 461 115</b>	<b>7 670 000 638</b>

\* See Note 75 & 74 & 76



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Financial Performance

Figures in Rand	Note(s)	2024	2023 Restated*
<b>Revenue</b>			
<b>Revenue from exchange transactions</b>			
Agency services	29	2 666 696	2 598 950
Interest - consumer debtors and receivables	30	325 984 044	159 080 907
Interest received - bank, call and investment accounts	31	44 117 781	16 957 185
Licences and permits	32	2 021 123	2 415 456
Operational revenue	33	53 620 001	42 602 853
Rental of facilities and equipment	34	33 590 329	21 257 830
Rendering of services	35	13 974 941	10 544 479
Sale of goods	36	972 081	431 344
Service charges	37	3 674 490 389	3 908 940 334
<b>Total revenue from exchange transactions</b>		<b>4 151 437 385</b>	<b>4 164 829 338</b>
<b>Revenue from non-exchange transactions</b>			
<b>Taxation revenue</b>			
Property rates	38	1 359 086 727	1 375 938 065
Interest from non-exchange receivables	39	106 873 226	63 180 751
<b>Transfer revenue</b>			
Government grants & subsidies	41	1 252 467 979	1 124 480 145
Fines, Penalties and Forfeits	40	55 857 217	54 758 134
Other transfers	42	335 625	1 284 814
<b>Total revenue from non-exchange transactions</b>		<b>2 774 620 774</b>	<b>2 619 641 909</b>
<b>Total revenue</b>		<b>6 926 058 159</b>	<b>6 784 471 247</b>
<b>Expenditure</b>			
Bad debts written off	43	(22 523 583)	(26 721 381)
Bulk purchases	44	(2 714 396 462)	(2 350 400 905)
Debt impairment	45	(1 024 491 908)	(518 556 486)
Depreciation and amortisation	46	(359 059 558)	(337 452 386)
Employee related costs	47	(1 643 328 321)	(1 566 307 057)
Finance costs	48	(77 071 736)	(150 915 245)
General expenses	49	(901 607 159)	(850 092 103)
Inventory consumed	50	(877 662 945)	(739 335 421)
Operational costs	51	(168 154 293)	(152 343 849)
Operating leases	52	(35 868 334)	(32 927 765)
Remuneration of councillors	53	(57 142 150)	(58 217 370)
Transfers and Subsidies	54	(25 237 273)	(32 774 485)
<b>Total expenditure</b>		<b>(7 906 543 722)</b>	<b>(6 816 044 453)</b>
<b>Operating deficit</b>		<b>(980 485 563)</b>	<b>(31 573 206)</b>
Gains/(losses) on disposal of assets		(13 584 185)	500 085
Fair value adjustments on investment property	57	196 900	28 124 701
Remeasurements - employee benefits obligation	56	16 692 958	83 941 891
Fair value on agricultural assets	58	11 198 051	(4 080 000)
Impairment loss	59	(2 788 217)	(13 231 516)
Excess in provision liability	20	29 430 504	-
Inventories losses	60	(2 534 098)	(2 457 117)
		<b>38 611 913</b>	<b>92 798 044</b>
<b>(Deficit) surplus for the year</b>		<b>(941 873 650)</b>	<b>61 224 838</b>

\* See Note 75 & 74 & 76

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Changes in Net Assets

	Revaluation reserve	Housing development fund	Capital replacement fund	Total reserves	Accumulated surplus / deficit	Total net assets
Figures in Rand						
<b>Balance at 01 July 2022</b>	<b>95 350 900</b>	<b>105 694 250</b>	<b>785 902</b>	<b>201 831 052</b>	<b>7 812 639 379</b>	<b>8 014 470 431</b>
Changes in net assets						
Prior year adjustments	-	-	-	-	(414 919 600)	(414 919 600)
Revaluation of heritage assets	9 224 969	-	-	9 224 969	-	9 224 969
Transfer to CRR	-	-	3 692 592	3 692 592	(3 692 592)	-
Net income (losses) recognised directly in net assets	9 224 969	-	3 692 592	12 917 561	(418 612 192)	(405 694 631)
Surplus for the year	-	-	-	-	61 224 838	61 224 838
Total recognised income and expenses for the 12 months	9 224 969	-	3 692 592	12 917 561	(357 387 354)	(344 469 793)
Interest earned on investment	-	4 864 202	126 617	4 990 819	(4 990 819)	-
Total changes	9 224 969	4 864 202	3 819 209	17 908 380	(362 378 173)	(344 469 793)
<b>Restated* Balance at 01 July 2023</b>	<b>104 575 869</b>	<b>110 558 452</b>	<b>4 605 111</b>	<b>219 739 432</b>	<b>7 450 261 206</b>	<b>7 670 000 638</b>
Changes in net assets						
Transfer to CRR	-	-	23 439	23 439	-	23 439
Transfer from HDF	-	(1 689 312)	-	(1 689 312)	-	(1 689 312)
Net income (losses) recognised directly in net assets	-	(1 689 312)	23 439	(1 665 873)	-	(1 665 873)
Deficit for the year	-	-	-	-	(941 873 650)	(941 873 650)
Total recognised income and expenses for the year	-	(1 689 312)	23 439	(1 665 873)	(941 873 650)	(943 539 523)
Interest earned on investment	-	7 063 008	388 904	7 451 912	(7 451 912)	-
Total changes	-	5 373 696	412 343	5 786 039	(949 325 562)	(943 539 523)
<b>Balance at 30 June 2024</b>	<b>104 575 869</b>	<b>115 932 148</b>	<b>5 017 454</b>	<b>225 525 471</b>	<b>6 500 935 644</b>	<b>6 726 461 115</b>
Note(s)	28	27	26		25	

\* See Note 75 & 74 & 76

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Cash Flow Statement

Figures in Rand	Note(s)	2024	2023 Restated*
<b>Cash flows from operating activities</b>			
<b>Receipts</b>			
Sale of goods and services		3 888 606 604	3 474 508 778
Property rates and fines		1 351 613 165	1 390 668 357
Interest income		44 100 427	16 708 461
Interest received - consumer debtors		20 197 016	26 310 741
Government grants		1 263 177 628	1 164 959 399
		<u>6 567 694 840</u>	<u>6 073 155 736</u>
<b>Payments</b>			
Employee costs		(1 604 335 576)	(1 570 145 146)
Suppliers		(4 334 769 174)	(3 731 324 232)
Finance costs		(16 638 068)	(18 815 098)
		<u>(5 955 742 818)</u>	<u>(5 320 284 476)</u>
<b>Net cash flows from operating activities</b>	61	<b><u>611 952 022</u></b>	<b><u>752 871 260</u></b>
<b>Cash flows from investing activities</b>			
Purchase of property, plant and equipment	15	(668 423 713)	(451 735 088)
Proceeds from sale of property, plant and equipment	15	556 000	3 343 357
Purchase of investment property	14	(50 396)	(4 366 559)
Purchase of intangible assets	13	(6 092 439)	(8 116 044)
Purchase of heritage assets	12	(63 575)	-
(Increase)/decrease in other financial assets		(329 809)	9 415 144
<b>Net cash flows from investing activities</b>		<b><u>(674 403 932)</u></b>	<b><u>(451 459 190)</u></b>
<b>Cash flows from financing activities</b>			
Proceeds of other financial liabilities		116 274 950	-
Repayment of other financial liabilities		(74 270 250)	(79 162 901)
<b>Net cash flows from financing activities</b>		<b><u>42 004 700</u></b>	<b><u>(79 162 901)</u></b>
<b>Net increase/(decrease) in cash and cash equivalents</b>		<b><u>(20 447 210)</u></b>	<b><u>222 249 169</u></b>
Cash and cash equivalents at the beginning of the year		511 402 009	289 152 840
<b>Cash and cash equivalents at the end of the year</b>	9	<b><u>490 954 799</u></b>	<b><u>511 402 009</u></b>

\* See Note 75 & 74 & 76



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Comparison of Budget and Actual Amounts

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
<b>Statement of Financial Performance</b>						
<b>Revenue</b>						
<b>Exchange revenue</b>						
Service charges - electricity	3 892 818 096	(219 463 339)	3 673 354 757	2 630 640 541	(1 042 714 216)	Refer to Note 84 for variance analysis comparison
Service charges - water	901 571 502	-	901 571 502	740 741 111	(160 830 391)	
Service charges - waste water management	202 499 872	-	202 499 872	198 015 165	(4 484 707)	
Service charges - waste management	138 741 765	-	138 741 765	126 703 639	(12 038 126)	
Rental from fixed assets	104 823 532	-	104 823 532	33 590 328	(71 233 204)	
Interest earned from current and non current assets	18 052 025	-	18 052 025	44 117 781	26 065 756	
Interest received from receivables	198 174 144	-	198 174 144	325 984 045	127 809 901	
Licences and permits	2 451 744	-	2 451 744	2 021 123	(430 621)	
Agency services	714 790	-	714 790	2 666 696	1 951 906	
Other gains	-	-	-	68 513 555	68 513 555	
Operational revenue	230 407 182	-	230 407 182	53 620 000	(176 787 182)	
Sale of goods and rendering of services	-	-	-	14 947 022	14 947 022	
	<b>5 690 254 652</b>	<b>(219 463 339)</b>	<b>5 470 791 313</b>	<b>4 241 561 006</b>	<b>(1 229 230 307)</b>	
<b>Non -exchange revenue</b>						
<b>Taxation revenue</b>						
Property rates	1 526 985 082	-	1 526 985 082	1 359 086 727	(167 898 355)	
Interest	50 691 327	-	50 691 327	106 873 225	56 181 898	
<b>Transfer revenue</b>						
Transfers and subsidies - operational	838 135 150	9 143 488	847 278 638	824 544 819	(22 733 819)	
Fines, penalties and forfeits	14 659 914	-	14 659 914	34 260 863	19 600 949	
<b>Total revenue from non-exchange transactions</b>	<b>2 430 471 473</b>	<b>9 143 488</b>	<b>2 439 614 961</b>	<b>2 324 765 634</b>	<b>(114 849 327)</b>	
<b>Total Revenue (excluding capital transfers and contributions)</b>	<b>8 120 726 125</b>	<b>(210 319 851)</b>	<b>7 910 406 274</b>	<b>6 566 326 640</b>	<b>(1 344 079 634)</b>	
<b>Expenditure</b>						
Employee related costs	(1 781 210 508)	136 634 271	(1 644 576 237)	(1 610 843 551)	33 732 686	
Remuneration of councillors	(62 699 935)	(2 000 000)	(64 699 935)	(57 142 148)	7 557 787	
Debt Impairment	(600 000 000)	(550 000 000)	(1 150 000 000)	(1 024 491 908)	125 508 092	
Depreciation and amortisation	(460 781 797)	59 165 806	(401 615 991)	(361 847 777)	39 768 214	
Interest	(40 400 880)	(63 611 036)	(104 011 916)	(77 071 736)	26 940 180	
Bulk purchases - electricity	(2 514 000 000)	(212 893 075)	(2 726 893 075)	(2 714 396 462)	12 496 613	
Inventory consumed	(970 629 036)	36 021 366	(934 607 670)	(877 662 945)	56 944 725	
Contracted services	(994 210 937)	25 217 464	(968 993 473)	(904 133 947)	64 859 526	
Transfers and subsidies	(65 884 469)	33 211 216	(32 673 253)	(25 237 273)	7 435 980	
Irrecoverable debts written off	-	(29 000 000)	(29 000 000)	(22 523 583)	6 476 417	
Losses on disposal of assets	-	(13 275 867)	(13 275 867)	(14 049 185)	(773 318)	
Other losses	-	(31 723 100)	(31 723 100)	(29 757 198)	1 965 902	
Operational costs	(215 382 233)	(41 596 901)	(256 979 134)	(217 287 650)	39 691 484	
<b>Total expenditure</b>	<b>(7 705 199 795)</b>	<b>(653 849 856)</b>	<b>(8 359 049 651)</b>	<b>(7 936 445 363)</b>	<b>422 604 288</b>	
<b>Operating deficit</b>	<b>415 526 330</b>	<b>(864 169 707)</b>	<b>(448 643 377)</b>	<b>(1 370 118 723)</b>	<b>(921 475 346)</b>	

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Comparison of Budget and Actual Amounts

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
Transfers and subsidies - capital (monetary allocations)	448 700 055	138 636 503	<b>587 336 558</b>	427 923 159	<b>(159 413 399)</b>	
Transfers and subsidies - capital (in- kind - all)	-	-	-	321 914	<b>321 914</b>	
	<b>448 700 055</b>	<b>138 636 503</b>	<b>587 336 558</b>	<b>428 245 073</b>	<b>(159 091 485)</b>	
<b>Deficit before taxation</b>	<b>864 226 385</b>	<b>(725 533 204)</b>	<b>138 693 181</b>	<b>(941 873 650)</b>	<b>(1 080 566 831)</b>	
<b>Surplus/(Deficit) for the year</b>	<b>864 226 385</b>	<b>(725 533 204)</b>	<b>138 693 181</b>	<b>(941 873 650)</b>	<b>(1 080 566 831)</b>	
<b>Reconciliation</b>						

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Comparison of Budget and Actual Amounts

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
<b>Statement of Financial Position</b>						
<b>Assets</b>						
<b>Current Assets</b>						
Cash and cash equivalents	602 410 696	(59 219 242)	<b>543 191 454</b>	490 954 799	<b>(52 236 655)</b>	Refer to Note 84 for variance analysis comparison
Trade and other receivables from exchange transactions	1 296 255 145	1 203 048 590	<b>2 499 303 735</b>	737 228 401	<b>(1 762 075 334)</b>	
Receivables from non-exchange transactions	664 796 410	96 798 284	<b>761 594 694</b>	277 804 751	<b>(483 789 943)</b>	
Other current assets	-	44 265 425	<b>44 265 425</b>	23 584 673	<b>(20 680 752)</b>	
Inventory	359 494 469	36 021 366	<b>395 515 835</b>	498 280 564	<b>102 764 729</b>	
Current portion of non - current receivables	-	93 046	<b>93 046</b>	-	<b>(93 046)</b>	
VAT	-	246 824 035	<b>246 824 035</b>	488 561 056	<b>241 737 021</b>	
	<b>2 922 956 720</b>	<b>1 567 831 504</b>	<b>4 490 788 224</b>	<b>2 516 414 244</b>	<b>(1 974 373 980)</b>	
<b>Non-Current Assets</b>						
Investment property	974 255 981	(49 450 797)	<b>924 805 184</b>	922 391 726	<b>(2 413 458)</b>	
Property, plant and equipment	7 923 582 911	(498 889 534)	<b>7 424 693 377</b>	7 250 531 076	<b>(174 162 301)</b>	
Biological	84 450 600	(8 074 710)	<b>76 375 890</b>	82 700 000	<b>6 324 110</b>	
Intangible	20 954 448	3 258 809	<b>24 213 257</b>	24 753 127	<b>539 870</b>	
Living and non-living resources	733 076	(733 076)	-	534 407	<b>534 407</b>	
Heritage assets	287 700 639	(12 918 070)	<b>274 782 569</b>	323 519 929	<b>48 737 360</b>	
	<b>9 291 677 655</b>	<b>(566 807 378)</b>	<b>8 724 870 277</b>	<b>8 604 430 265</b>	<b>(120 440 012)</b>	
<b>Total Assets</b>	<b>12 214 634 375</b>	<b>1 001 024 126</b>	<b>13 215 658 501</b>	<b>11 120 844 509</b>	<b>(2 094 813 992)</b>	
<b>Liabilities</b>						
<b>Current Liabilities</b>						
Financial liabilities	83 358 534	(9 087 579)	<b>74 270 955</b>	50 311 361	<b>(23 959 594)</b>	
Consumer deposits	140 009 384	2 178 520	<b>142 187 904</b>	152 248 286	<b>10 060 382</b>	
Trade and other payables from exchange	1 186 050 665	430 249 391	<b>1 616 300 056</b>	2 278 120 596	<b>661 820 540</b>	
Trade and other payables from non - exchange	-	-	-	202 098 600	<b>202 098 600</b>	
Provisions	49 000 000	8 093 514	<b>57 093 514</b>	6 108 374	<b>(50 985 140)</b>	
VAT	187 551 752	244 284 883	<b>431 836 635</b>	-	<b>(431 836 635)</b>	
Other current liabilities	-	-	-	47 035 001	<b>47 035 001</b>	
	<b>1 645 970 335</b>	<b>675 718 729</b>	<b>2 321 689 064</b>	<b>2 735 922 218</b>	<b>414 233 154</b>	
<b>Non-Current Liabilities</b>						
Financial liabilities	131 184 437	(80 873 782)	<b>50 310 655</b>	116 274 950	<b>65 964 295</b>	
Provisions	75 576 255	54 671 918	<b>130 248 173</b>	44 650 093	<b>(85 598 080)</b>	
Other non current liabilities	648 252 000	(170 337 000)	<b>477 915 000</b>	572 205 000	<b>94 290 000</b>	
Long term portion of trade payables	-	-	-	925 331 133	<b>925 331 133</b>	
	<b>855 012 692</b>	<b>(196 538 864)</b>	<b>658 473 828</b>	<b>1 658 461 176</b>	<b>999 987 348</b>	
<b>Total Liabilities</b>	<b>2 500 983 027</b>	<b>479 179 865</b>	<b>2 980 162 892</b>	<b>4 394 383 394</b>	<b>1 414 220 502</b>	
<b>Net Assets</b>	<b>9 713 651 348</b>	<b>521 844 261</b>	<b>10 235 495 609</b>	<b>6 726 461 115</b>	<b>(3 509 034 494)</b>	



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Comparison of Budget and Actual Amounts

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
<b>Net Assets</b>						
<b>Net Assets Attributable to Owners of Controlling Entity</b>						
<b>Reserves</b>						
Accumulated surplus/(deficit)	9 501 123 250	363 665 040	<b>9 864 788 290</b>	6 500 935 644	<b>(3 363 852 646)</b>	
Reserves and funds	212 528 098	158 179 221	<b>370 707 319</b>	225 525 471	<b>(145 181 848)</b>	
<b>Total Net Assets</b>	<b>9 713 651 348</b>	<b>521 844 261</b>	<b>10 235 495 609</b>	<b>6 726 461 115</b>	<b>(3 509 034 494)</b>	

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Statement of Comparison of Budget and Actual Amounts

Budget on Accrual Basis

	Approved budget	Adjustments	Final Budget	Actual amounts on comparable basis	Difference between final budget and actual	Reference
Figures in Rand						
<b>Cash Flow Statement</b>						
<b>Cash flows from operating activities</b>						
<b>Receipts</b>						
Property rates	1 435 365 977	-	1 435 365 977	1 311 261 708	(124 104 269)	Refer to Note 84 for variance analysis comparison
Service charges	4 467 999 174	(219 463 339)	4 248 535 835	3 723 491 933	(525 043 902)	
Other revenue	1 106 865 000	-	1 106 865 000	205 466 125	(901 398 875)	
Transfers and subsidies - operational	834 106 196	9 143 488	843 249 684	819 354 854	(23 894 830)	
Transfers and subsidies - capital	452 578 009	161 697 202	614 275 211	443 822 774	(170 452 437)	
Interest	18 052 025	-	18 052 025	64 297 443	46 245 418	
	8 314 966 381	(48 622 649)	8 266 343 732	6 567 694 837	(1 698 648 895)	
<b>Payments</b>						
Suppliers and employees	(7 277 163 805)	21 864 403	(7 255 299 402)	(5 921 273 302)	1 334 026 100	
Finance charges	(40 400 878)	(63 611 036)	(104 011 914)	(16 638 068)	87 373 846	
Transfers and grants	(51 023 536)	17 812 320	(33 211 216)	(17 831 448)	15 379 768	
	(7 368 588 219)	(23 934 313)	(7 392 522 532)	(5 955 742 818)	1 436 779 714	
<b>Net cash flows from operating activities</b>	<b>946 378 162</b>	<b>(72 556 962)</b>	<b>873 821 200</b>	<b>611 952 019</b>	<b>(261 869 181)</b>	
<b>Cash flows from investing activities</b>						
Proceeds on disposal of PPE	-	-	-	556 000	556 000	
(increase)/decrease in short term investment	-	-	-	(329 809)	(329 809)	
Capital assets	(768 501 055)	(273 530 699)	(1 042 031 754)	(674 630 120)	367 401 634	
<b>Net cash flows from investing activities</b>	<b>(768 501 055)</b>	<b>(273 530 699)</b>	<b>(1 042 031 754)</b>	<b>(674 403 929)</b>	<b>367 627 825</b>	
<b>Cash flows from financing activities</b>						
Borrowing long term/refinancing	200 000 000	-	200 000 000	116 274 950	(83 725 050)	
Repayment of borrowing	(23 000 000)	23 000 000	-	(74 270 250)	(74 270 250)	
<b>Net cash flows from financing activities</b>	<b>177 000 000</b>	<b>23 000 000</b>	<b>200 000 000</b>	<b>42 004 700</b>	<b>(157 995 300)</b>	
Net increase/(decrease) in cash and cash equivalents	354 877 107	(323 087 661)	31 789 446	(20 447 210)	(52 236 656)	
Cash and cash equivalents at the beginning of the year	412 002 857	99 399 152	511 402 009	511 402 009	-	
<b>Cash and cash equivalents at the end of the year</b>	<b>766 879 964</b>	<b>(223 688 509)</b>	<b>543 191 455</b>	<b>490 954 799</b>	<b>(52 236 656)</b>	

The latest audited information is used as a basis to project the figures in the Statement of Financial Position, the original budget figures were based on the 2023 audited figures.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

Figures in Rand	Note(s)	2024	2023
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### 1. Presentation of Annual Financial Statements

The significant accounting policies applied in the preparation of these annual financial statements are set out below.

#### 1.1 Presentation currency

These annual financial statements are presented in South African Rand, which is the functional currency of the municipality.

#### 1.2 Going concern assumption

These annual financial statements have been prepared based on the expectation that the municipality will continue to operate as a going concern for at least the next 12 months.

#### 1.3 Significant judgments and sources of estimation uncertainty

In preparing the annual financial statements, management is required to make estimates and assumptions that affect the amounts represented in the annual financial statements and related disclosures. Use of available information and the application of judgement is inherent in the formation of estimates. Actual results in the future could differ from these estimates which may be material to the annual financial statements. Significant judgements include:

##### Allowance for slow moving, damaged and obsolete inventories

An allowance for inventories to write inventories down to the lower of cost or net realisable value. Management have made estimates of the selling price and direct cost to sell on certain inventory items. The write down is included in the inventory losses note 60.

##### Fair value estimation investment property

The fair value of investment property reflect market conditions at the end of the reporting period.

The fair value of investment property reflects, among other things, rental revenue from current leases and reasonable and supportable assumptions that represent what knowledgeable, willing parties would assume about rental revenue from future leases in the light of current conditions

##### Impairment testing

The recoverable amounts of cash-generating units and individual assets have been determined based on the higher of value-in-use calculations and fair values less costs to sell. These calculations require the use of estimates and assumptions.

The municipality reviews and tests the carrying value of assets when events or changes in circumstances suggest that the carrying amount may not be recoverable. Assets are grouped at the lowest level for which identifiable cash flows are largely independent of cash flows of other assets and liabilities. If there are indications that impairment may have occurred, estimates are prepared of expected future cash flows for each group of assets. Expected future cash flows used to determine the value in use of goodwill and tangible assets are inherently uncertain and could materially change over time. They are significantly affected by a number of factors including economic factors.

##### Provisions

Provisions were raised and management determined an estimate based on the information available. Additional disclosure of these estimates of provisions are included in note 20 - Provisions.

##### Useful lives of property, plant and equipment

The municipality's management determines the estimated useful lives and related depreciation charges for all assets. These estimates are based on the National Treasury Guideline and patterns of the use of assets. The review of useful lives is performed annually at each reporting date. This estimate is based on the industry norm. Management will increase the depreciation charge where useful lives are less than previously estimated.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.3 Significant judgments and sources of estimation uncertainty (continued)

#### Post retirement benefits

The present value of the post retirement obligation depends on a number of factors that are determined on an actuarial basis using a number of assumptions. The assumptions used in determining the net cost (income) include the discount rate. Any changes in these assumptions will impact on the carrying amount of post retirement obligations.

Other key assumptions for pension obligations are based on current market conditions. Additional information is disclosed in Note 21 - Employee benefits obligations.

#### Effective interest rate

The rate used to discount future cash flows will be effective interest as at inception, therefore the available prime interest rate as at reporting date will be utilized to discount the receivables.

#### Debt Impairment

On consumer debtors and statutory receivables impairment loss is recognised in surplus and deficit when there is an objective evidence that debtors are impaired. The impairment is measured as the difference between the carrying amount and the present value of estimated future cash flows discounted at the effective interest rate, computed at initial recognition unless if the effect of discounting is immaterial.

The following key assumption and other sources were considered by management when performing the debt impairment calculation:

#### Discount rate.

The rate used to discount future cash flows will be effective interest as at inception, therefore the available prime interest rate as at reporting date will be utilized to discount the receivables.

#### Recovery rate

- For High, the recovery rate is calculated using the formula:  $\text{Payments received during the year} / \text{Revenue billed to customer during the year} \times 100$ .
- For Medium Risk Receivables, the recovery rate is determined using the municipality's debtors' collection rate as per the prior year audited financial statements. The collection rate will be calculated the following formula as prescribed by National Treasury circular 71:  $\text{Gross Debtors Opening Balance} + \text{Billed Revenue} - \text{Gross Debtors Closing Balance} - \text{Bad Debts Written Off} / \text{Billed Revenue} \times 100$ .
- For Low Risk the recovery rate is 100%.
- For Indigent Receivables with balance 60 days and below the recovery rate is 100%, Indigent Receivables with balance exceeding 60 days the formula:  $\text{Payments received during the year} / \text{Revenue billed to customer during the year} \times 100$ , is used to calculate the recovery rate.

#### Collection period

The expected collection period to be used to discount the expected future cash flows will be based on the average debtors' collection period as per the latest audited financial statements. If the average collection period is less than 12 months, then the future cash flows will be discounted over a 12-month period.

#### Categorisation of debtors

- \* High risk receivables
  - Accounts with outstanding balances exceeding 120 days.
  - Indigent Debtor Accounts that are outstanding for more than 60 days.
- \* Medium risk receivables
  - Accounts with outstanding balances between 61 and 120 days
  - Government Debtors with outstanding balance exceeding 365 days (12 months)
- \* Low risk
  - Accounts with balances not exceeding 60 days
  - Government Debtors with outstanding debt less than 365 days (12 months)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.4 Agricultural assets

The Municipality recognises agricultural assets or agricultural produce when, and only when:

- the entity controls the asset as a result of past events;
- it is probable that future economic benefits or service potential associated with the asset will flow to the municipality; and
- the fair value or cost of the asset can be measured reliably.

Agricultural assets are measured at their fair value less costs to sell.

A gain or loss arising on initial recognition of agricultural assets or agricultural produce at fair value less costs to sell and from a change in fair value less costs to sell of agricultural assets is included in surplus or deficit for the period in which it arises.

Where market determined prices or values are not available, the present value of the expected net cash inflows from the asset, discounted at a current market-determined pre-tax rate where applicable is used to determine fair value.

The plantation harvested is derecognised at its fair value less costs to sell at the point of harvest.

### 1.5 Investment property

Investment property is property (land or a building - or part of a building - or both) held to earn rentals or for capital appreciation or both, rather than for:

- use in the production or supply of goods or services, or for
- administrative purposes, or
- sale in the ordinary course of operations.

Owner-occupied property is property held for use in the production or supply of goods or services or for administrative purposes.

Investment property is recognised as an asset when it is probable that the future economic benefits or service potential that are associated with the investment property will flow to the municipality, and the cost or fair value of the investment property can be measured reliably.

Investment property is initially recognised at cost. Transaction costs are included in the initial measurement.

Where investment property is acquired through a non-exchange transaction, its cost is its fair value as at the date of acquisition.

Costs include costs incurred initially and costs incurred subsequently to add to, or to replace a part of, or service a property. If a replacement part is recognised in the carrying amount of the investment property, the carrying amount of the replaced part is derecognised.

#### Fair value

Subsequent to initial measurement investment property is measured at fair value.

The fair value of investment property reflects market conditions at the reporting date.

A gain or loss arising from a change in fair value is included in net surplus or deficit for the period in which it arises.

If the municipality determines that the fair value of an investment property under construction is not reliably determinable but expects the fair value of the property to be reliably measurable when construction is complete, it measures that investment property under construction at cost until either its fair value becomes reliably determinable or construction is completed (whichever is earlier). If the entity determines that the fair value of an investment property (other than an investment property under construction) is not reliably determinable on a continuing basis, the entity measures that investment property using the cost model (as per the accounting policy on property, plant and equipment). The residual value of the investment property is then assumed to be zero. The entity applies the cost model (as per the accounting policy on property, plant and equipment) until disposal of the investment property.

Once the municipality becomes able to measure reliably the fair value of an investment property under construction that has previously been measured at cost, it measures that property at its fair value. Once construction of that property is complete, it is presumed that fair value can be measured reliably. If this is not the case, the property is accounted for using the cost model in accordance with the accounting policy on property, plant and equipment.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.6 Property, plant and equipment

Property, plant and equipment are tangible non-current assets (including infrastructure assets) that are held for use in the production or supply of goods or services, rental to others, or for administrative purposes, and are expected to be used during more than one period.

The cost of an item of property, plant and equipment is recognised as an asset when:

- it is probable that future economic benefits or service potential associated with the item will flow to the municipality; and
- the cost of the item can be measured reliably.

Property, plant and equipment is initially measured at cost.

The cost of an item of property, plant and equipment is the purchase price and other costs attributable to bring the asset to the location and condition necessary for it to be capable of operating in the manner intended by management. Trade discounts and rebates are deducted in arriving at the cost.

Where an asset is acquired through a non-exchange transaction, its cost is its fair value as at date of acquisition.

Where an item of property, plant and equipment is acquired in exchange for a non-monetary asset or monetary assets, or a combination of monetary and non-monetary assets, the asset acquired is initially measured at fair value (the cost). If the acquired item's fair value was not determinable, it's deemed cost is the carrying amount of the asset(s) given up.

When significant components of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Costs include costs incurred initially to acquire or construct an item of property, plant and equipment and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of property, plant and equipment, the carrying amount of the replaced part is derecognised.

The initial estimate of the costs of dismantling and removing the item and restoring the site on which it is located is also included in the cost of property, plant and equipment, where the entity is obligated to incur such expenditure, and where the obligation arises as a result of acquiring the asset or using it for purposes other than the production of inventories.

Recognition of costs in the carrying amount of an item of property, plant and equipment ceases when the item is in the location and condition necessary for it to be capable of operating in the manner intended by management.

Items such as spare parts, standby equipment and servicing equipment are recognised when they meet the definition of property, plant and equipment.

Major inspection costs which are a condition of continuing use of an item of property, plant and equipment and which meet the recognition criteria above are included as a replacement in the cost of the item of property, plant and equipment. Any remaining inspection costs from the previous inspection are derecognised.

Property, plant and equipment is carried at cost less accumulated depreciation and any impairment losses.

Property, plant and equipment are depreciated on the straight line basis over their expected useful lives to their estimated residual value.

The useful lives of items of property, plant and equipment have been assessed as follows:

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Item	Depreciation method	Average useful life
Land		Infinite
Buildings	Straight line	5-50 years
Roads	Straight line	10-80 years
Plant and machinery	Straight line	5-25 years
Furniture and fixtures	Straight line	7-10 years
Motor vehicles	Straight line	5-30 years
System security	Straight line	5-20 years
Storm water drainage	Straight line	25-100 years
Airport Infrastructure	Straight line	20-50 years
Solid waste infrastructure	Straight line	10-50 years

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# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.6 Property, plant and equipment (continued)

Water and sanitation	Straight line	10-100 years
Major substations : buildings	Straight line	5-55 years
Transformers and related equipment	Straight line	5-55 years
Mains	Straight line	5-55 years
Street lighting	Straight line	50 years
Recreational facilities	Straight line	5-100 years
Fresh produce and other markets	Straight line	5-50 years
Fire engines	Straight line	20-25 years
Landfill site	Straight line	5-50 years
Transport facilities	Straight line	5-50 years
Fencing	Straight line	10 years
Heavy and mobile plant	Straight line	10-25 years
Bins and containers	Straight line	5-25 years
Office equipment	Straight line	5 - 10 years
Emergency equipment	Straight line	5 - 15 years
Electricity	Straight line	5 - 50 years

The depreciable amount of an asset is allocated on a systematic basis over its useful life.

Each part of an item of property, plant and equipment with a cost that is significant in relation to the total cost of the item is depreciated separately.

The depreciation method used reflects the pattern in which the asset's future economic benefits or service potential are expected to be consumed by the municipality. The depreciation method applied to an asset is reviewed at least at each reporting date and, if there has been a significant change in the expected pattern of consumption of the future economic benefits or service potential embodied in the asset, the method is changed to reflect the changed pattern. Such a change is accounted for as a change in an accounting estimate.

The municipality assesses at each reporting date whether there is any indication that the municipality expectations about the residual value and the useful life of an asset have changed since the preceding reporting date. If any such indication exists, the municipality revises the expected useful life and/or residual value accordingly. The change is accounted for as a change in an accounting estimate.

The depreciation charge for each period is recognised in surplus or deficit unless it is included in the carrying amount of another asset.

Items of property, plant and equipment are derecognised when the asset is disposed of or when there are no further economic benefits or service potential expected from the use of the asset.

The gain or loss arising from the derecognition of an item of property, plant and equipment is included in surplus or deficit when the item is derecognised. The gain or loss arising from the derecognition of an item of property, plant and equipment is determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item.

The municipality separately discloses expenditure to repair and maintain property, plant and equipment in the notes to the financial statements (see note 15).

The municipality discloses relevant information relating to assets under construction or development, in the notes to the financial statements (see note 15).

### 1.7 Intangible assets

An asset is identifiable if it either:

- is separable, i.e. is capable of being separated or divided from an entity and sold, transferred, licensed, rented or exchanged, either individually or together with a related contract, identifiable assets or liability, regardless of whether the entity intends to do so; or
- arises from binding arrangements (including rights from contracts), regardless of whether those rights are transferable or separable from the municipality or from other rights and obligations.

A binding arrangement describes an arrangement that confers similar rights and obligations on the parties to it as if it were in the form of a contract.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.7 Intangible assets (continued)

An intangible asset is recognised when:

- it is probable that the expected future economic benefits or service potential that are attributable to the asset will flow to the municipality; and
- the cost or fair value of the asset can be measured reliably.

The municipality assesses the probability of expected future economic benefits or service potential using reasonable and supportable assumptions that represent management's best estimate of the set of economic conditions that will exist over the useful life of the asset.

Where an intangible asset is acquired through a non-exchange transaction, its initial cost at the date of acquisition is measured at its fair value as at that date.

Expenditure on research (or on the research phase of an internal project) is recognised as an expense when it is incurred.

An intangible asset arising from development (or from the development phase of an internal project) is recognised when:

- it is technically feasible to complete the asset so that it will be available for use or sale.
- there is an intention to complete and use or sell it.
- there is an ability to use or sell it.
- it will generate probable future economic benefits or service potential.
- there are available technical, financial and other resources to complete the development and to use or sell the asset.
- the expenditure attributable to the asset during its development can be measured reliably.

Intangible assets are carried at cost less any accumulated amortisation and any impairment losses.

An intangible asset is regarded as having an indefinite useful life when, based on all relevant factors, there is no foreseeable limit to the period over which the asset is expected to generate net cash inflows or service potential. Amortisation is not provided for these intangible assets, but they are tested for impairment annually and whenever there is an indication that the asset may be impaired. For all other intangible assets amortisation is provided on a straight line basis over their useful life.

The amortisation period and the amortisation method for intangible assets are reviewed at each reporting date.

Reassessing the useful life of an intangible asset with a finite useful life after it was classified as indefinite is an indicator that the asset may be impaired. As a result the asset is tested for impairment and the remaining carrying amount is amortised over its useful life.

Amortisation is provided to write down the intangible assets, on a straight line basis, to their residual values as follows:

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Item	Depreciation method	Average useful life
Computer software	Straight line	3-5 years
Servitudes		Indefinite

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Intangible assets are derecognised:

- on disposal; or
- when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from the derecognition of intangible assets is included in surplus or deficit when the asset is derecognised.

### 1.8 Heritage assets

Carrying amount is the amount at which an asset is recognised after deducting accumulated impairment losses except for Artworks and jewellery.

Class of heritage assets means a grouping of heritage assets of a similar nature or function in an municipality's operations that is shown as a single item for the purpose of disclosure in the annual financial statements.

Heritage assets are assets that have a cultural, environmental, historical, natural, scientific, technological or artistic significance and are held indefinitely for the benefit of present and future generations.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.8 Heritage assets (continued)

An impairment loss of a cash-generating asset is the amount by which the carrying amount of an asset exceeds its recoverable amount.

An impairment loss of a non-cash-generating asset is the amount by which the carrying amount of an asset exceeds its recoverable service amount.

An inalienable item is an asset that a municipality is required by law or otherwise to retain indefinitely and cannot be disposed of without consent.

Recoverable amount is the higher of a cash-generating asset's net selling price and its value in use.

Recoverable service amount is the higher of a non-cash-generating asset's fair value less costs to sell and its value in use.

Value in use of a cash-generating asset is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

The municipality separately discloses expenditure to repair and maintain heritage assets in the notes to the financial statements (see note 12).

### Recognition

The municipality recognises a heritage asset as an asset if it is probable that future economic benefits or service potential associated with the asset will flow to the municipality, and the cost or fair value of the asset can be measured reliably.

### Initial measurement

Heritage assets are measured at cost.

Where a heritage asset is acquired through a non-exchange transaction, its cost is measured at its fair value as at the date of acquisition.

### Subsequent measurement

After recognition as an asset, all classes of heritage assets are carried at its cost less any accumulated impairment losses except for artworks and jewellery.

The Municipality measures artworks and jewellery using revaluation model.

After recognition as an asset, artworks and jewellery, whose fair value can be measured reliably, are carried at a revalued amount, being its fair value at the date of the revaluation less any subsequent impairment losses.

If artworks carrying amount is increased as a result of a revaluation, the increase is credited directly to a revaluation surplus. However, the increase is recognised in surplus or deficit to the extent that it reverses a revaluation decrease of the same heritage asset previously recognised in surplus or deficit.

If artworks and jewellery carrying amount is decreased as a result of a revaluation, the decrease is recognised in surplus or deficit. However, the decrease is debited directly to a revaluation surplus to the extent of any credit balance existing in the revaluation surplus in respect of that heritage asset.

### Impairment

The municipality assesses at each reporting date whether there is an indication that heritage assets may be impaired. If any such indication exists, the municipality estimates the recoverable amount or the recoverable service amount of the heritage asset.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.8 Heritage assets (continued)

#### Derecognition

The municipality derecognises heritage asset on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from the derecognition of a heritage asset is included in surplus or deficit when the item is derecognised .

### 1.9 Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or a residual interest of another entity.

The amortised cost of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured at initial recognition minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount, and minus any reduction (directly or through the use of an allowance account) for impairment or uncollectibility.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period to the net carrying amount of the financial asset or financial liability.

At each reporting date conditions for impairment are conducted.

#### Classification

The municipality has the following types of financial assets (classes and category) as reflected on the face of the Statement of Financial Position or in the notes thereto:

#### Class

Other debtors  
Other financial assets  
Cash and cash equivalents  
Consumer debtors

#### Financial assets

Financial asset measured at amortised cost  
Financial asset measured at amortised cost  
Financial asset measured at amortised cost  
Financial asset measured at amortised cost

The entity has the following types of financial liabilities (classes and category) as reflected on the face of the Statement of Financial Position or in the notes thereto:

#### Class

Payable from exchange transactions  
Consumer deposits  
Other financial liabilities

#### Financial liabilities

Financial liability measured at amortised cost  
Financial liability measured at amortised cost  
Financial liability measured at amortised cost

#### Initial recognition

The entity recognises a financial asset or a financial liability in its statement of financial position when the entity becomes a party to the contractual provisions of the instrument.

The entity recognises financial assets using trade date accounting.

#### Initial measurement of financial assets and financial liabilities

The entity measures a financial asset and financial liability initially at its fair value plus transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability.

# **Msunduzi Local Municipality**

Annual Financial Statements for the year ended 30 June 2024

## **Significant Accounting Policies**

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### **1.9 Financial instruments (continued)**

#### **Subsequent measurement of financial assets and financial liabilities**

The entity measures all financial assets and financial liabilities after initial recognition using the financial instruments at amortised cost.

All financial assets measured at amortised cost, are subject to an impairment review.

#### **Derecognition**

##### **Financial assets**

The entity derecognises financial assets using trade date accounting.

The entity derecognises a financial asset only when:

- the contractual rights to the cash flows from the financial asset expire, are settled or waived;
- the entity transfers to another party substantially all of the risks and rewards of ownership of the financial asset; or
- the entity, despite having retained some significant risks and rewards of ownership of the financial asset, has transferred control of the asset to another party and the other party has the practical ability to sell the asset in its entirety to an unrelated third party, and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer. In this case, the entity :
  - derecognise the asset; and
  - recognise separately any rights and obligations created or retained in the transfer.

On derecognition of a financial asset in its entirety, the difference between the carrying amount and the sum of the consideration received is recognised in surplus or deficit.

##### **Financial liabilities**

The entity removes a financial liability (or a part of a financial liability) from its statement of financial position when it is extinguished — i.e. when the obligation specified in the contract is discharged, cancelled, expires or waived.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.10 Statutory receivables

#### Identification

Statutory receivables are receivables that arise from legislation, supporting regulations, or similar means, and require settlement by another entity in cash or another financial asset.

Carrying amount is the amount at which an asset is recognised in the statement of financial position.

The cost method is the method used to account for statutory receivables that requires such receivables to be measured at their transaction amount, plus any accrued interest or other charges (where applicable) and, less any accumulated impairment losses and any amounts derecognised.

Nominal interest rate is the interest rate and/or basis specified in legislation, supporting regulations or similar means.

The transaction amount (for purposes of this Standard) for a statutory receivable means the amount specified in, or calculated, levied or charged in accordance with, legislation, supporting regulations, or similar means.

#### Recognition

The municipality recognises statutory receivables as follows:

- if the transaction is an exchange transaction, using the policy on 1.18 - Revenue from exchange transactions;
- if the transaction is a non-exchange transaction, using the policy on 1.19 - Revenue from non-exchange transactions (Taxes and transfers); or
- if the transaction is not within the scope of the policies listed in the above or another Standard of GRAP, the receivable is recognised when the definition of an asset is met and, when it is probable that the future economic benefits or service potential associated with the asset will flow to the entity and the transaction amount can be measured reliably.

#### Initial measurement

The municipality initially measures statutory receivables at their transaction amount.

#### Subsequent measurement

The municipality measures statutory receivables after initial recognition using the cost method. Under the cost method, the initial measurement of the receivable is changed subsequent to initial recognition to reflect any:

- interest or other charges that may have accrued on the receivable (where applicable);
- impairment losses; and
- amounts derecognised.

#### Accrued interest

Where the municipality levies interest on the outstanding balance of statutory receivables, it adjusts the transaction amount after initial recognition to reflect any accrued interest. Accrued interest is calculated using the nominal interest rate.

Interest on statutory receivables is recognised as revenue in accordance with the policy on Revenue from exchange transactions or the policy on Revenue from non-exchange transactions (Taxes and transfers), whichever is applicable.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.10 Statutory receivables (continued)

#### Other charges

Where the municipality is required or entitled in terms of legislation, supporting regulations, by-laws or similar means to levy additional charges on overdue or unpaid amounts, and such charges are levied, the entity applies the principles as stated in "Accrued interest" above, as well as the relevant policy on Revenue from exchange transactions or the policy on Revenue from non-exchange transactions (Taxes and transfers).

#### Impairment losses

The municipality assesses at each reporting date whether there is any indication that a statutory receivable, or a group of statutory receivables, may be impaired.

If there is an indication that a statutory receivable, or a group of statutory receivables, may be impaired, the municipality measures the impairment loss as the difference between the estimated future cash flows and the carrying amount. Where the carrying amount is higher than the estimated future cash flows, the carrying amount of the statutory receivable, or group of statutory receivables is reduced through the use of an allowance account. The amount of the losses are recognised in surplus or deficit.

#### Derecognition

The municipality derecognises a statutory receivable, or a part thereof, when:

- the rights to the cash flows from the receivable are settled, expire or are waived;
- the municipality transfers to another party substantially all of the risks and rewards of ownership of the receivable; or
- the municipality, despite having retained some significant risks and rewards of ownership of the receivable, has transferred control of the receivable to another party and the other party has the practical ability to sell the receivable in its entirety to an unrelated third party, and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer. In this case, the municipality:
  - derecognise the receivable; and
  - recognise separately any rights and obligations created or retained in the transfer.

The carrying amounts of any statutory receivables transferred are allocated between the rights or obligations retained and those transferred on the basis of their relative fair values at the transfer date. The entity considers whether any newly created rights and obligations are within the scope of the Standard of GRAP on Financial Instruments or another Standard of GRAP. Any difference between the consideration received and the amounts derecognised and, those amounts recognised, are recognised in surplus or deficit in the period of the transfer.

### 1.11 Income Tax

The Municipality is exempted from income tax in terms of section 10(1)(a) of the Income Tax Act.

### 1.12 Leases

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership to the lessee. A lease is classified as an operating lease if it does not transfer substantially all the risks and rewards incidental to ownership.

#### Operating leases - lessor

Operating lease revenue is recognised as revenue on a straight-line basis over the lease term.

Initial direct costs incurred in negotiating and arranging operating leases are added to the carrying amount of the leased asset and recognised as an expense over the lease term on the same basis as the lease revenue.

Income for leases is disclosed under revenue in statement of financial performance.

#### Operating leases - lessee

Operating lease payments are recognised as an expense on a straight-line basis over the lease term. The difference between the amounts recognised as an expense and the contractual payments are recognised as an operating lease asset or liability.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.13 Inventories

Inventories are initially measured at cost except where inventories are acquired through a non-exchange transaction, then their costs are their fair value as at the date of acquisition.

Subsequently inventories are measured at lower of cost and net realisable value except for land which is carried at current replacement cost.

Inventories are measured at the lower of cost and net realisable value where they are held for;

- distribution at no charge or for a nominal charge; or
- consumption in the production process of goods to be distributed at no charge or for a nominal charge.

Net realisable value is the estimated selling price in the ordinary course of operations less the estimated costs of completion and the estimated costs necessary to make the sale, exchange or distribution.

The cost of inventories comprises of all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

The cost of inventories of items that are not ordinarily interchangeable and goods or services produced and segregated for specific projects is assigned using specific identification of the individual costs.

The cost of inventories is assigned using the weighted average cost formula. The same cost formula is used for all inventories having a similar nature and use to the municipality.

When inventories are sold, the carrying amounts of those inventories are recognised as an expense in the period in which the related revenue is recognised. If there is no related revenue, the expenses are recognised when the goods are distributed, or related services are rendered. The amount of any write-down of inventories to net realisable value and all losses of inventories are recognised as an expense in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventories, arising from an increase in net realisable value, are recognised as a reduction in the amount of inventories recognised as an expense in the period in which the reversal occurs.

Inventories contain land that has been designated for the purposes of housing developments by the Municipality. The land is initially measured at cost. The land shall be subsequently measured at its current replacement cost. The Municipality shall derecognise the land and other inventories it no longer control.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.14 Impairment of non-cash-generating assets

Cash-generating assets are assets used with the objective of generating a commercial return. Commercial return means that positive cash flows are expected to be significantly higher than the cost of the asset.

Non-cash-generating assets are assets other than cash-generating assets.

Impairment is a loss in the future economic benefits or service potential of an asset, over and above the systematic recognition of the loss of the asset's future economic benefits or service potential through depreciation (amortisation).

Carrying amount is the amount at which an asset is recognised in the statement of financial position after deducting any accumulated depreciation and accumulated impairment losses thereon.

A cash-generating unit is the smallest identifiable group of assets managed with the objective of generating a commercial return that generates cash inflows from continuing use that are largely independent of the cash inflows from other assets or groups of assets.

Costs of disposal are incremental costs directly attributable to the disposal of an asset, excluding finance costs and income tax expense.

Depreciation (Amortisation) is the systematic allocation of the depreciable amount of an asset over its useful life.

Fair value less costs to sell is the amount obtainable from the sale of an asset in an arm's length transaction between knowledgeable, willing parties, less the costs of disposal.

Recoverable service amount is the higher of a non-cash-generating asset's fair value less costs to sell and its value in use.

Useful life is either:

- the period of time over which an asset is expected to be used by the municipality; or
- the number of production or similar units expected to be obtained from the asset by the municipality.

### Designation

At initial recognition, the municipality designates an asset as non-cash-generating, or as cash-generating. The designation is made on the basis of a municipality's objective of using the asset.

The municipality designates an asset or a cash-generating unit as cash-generating when:

- its objective is to use the asset or a cash-generating unit in a manner that generates a commercial return; such that
- the asset or cash-generating unit will generate positive cash flows, from continuing use and its ultimate disposal, that are expected to be significantly higher than the cost of the asset.

The municipality designates an asset as non-cash-generating when its objective is not to use the asset to generate a commercial return but to deliver services.

### Identification

When the carrying amount of a non-cash-generating asset exceeds its recoverable service amount, it is impaired.

The municipality assesses at each reporting date whether there is any indication that a non-cash-generating asset may be impaired. If any such indication exists, the municipality estimates the recoverable service amount of the asset.

### Value in use

Value in use of non-cash-generating assets is the present value of the non-cash-generating assets remaining service potential.

The present value of the remaining service potential of a non-cash-generating assets is determined using the depreciated replacement cost approach:



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.14 Impairment of non-cash-generating assets (continued)

#### Depreciated replacement cost approach

The present value of the remaining service potential of a non-cash-generating asset is determined as the depreciated replacement cost of the asset. The replacement cost of an asset is the cost to replace the asset's gross service potential. This cost is depreciated to reflect the asset in its used condition. An asset may be replaced either through reproduction (replication) of the existing asset or through replacement of its gross service potential. The depreciated replacement cost is measured as the current reproduction or replacement cost of the asset, whichever is lower, less accumulated depreciation calculated on the basis of such cost, to reflect the already consumed or expired service potential of the asset.

The replacement cost and reproduction cost of an asset is determined on an "optimised" basis. The rationale is that the municipality would not replace or reproduce the asset with a like asset if the asset to be replaced or reproduced is an oversized or overcapacity asset. Oversized assets contain features which are unnecessary for the goods or services the asset provides. Overcapacity assets are assets that have a greater capacity than is necessary to meet the demand for goods or services the asset provides. The determination of the replacement cost or reproduction cost of an asset on an optimised basis thus reflects the service potential required of the asset.

#### Recognition and measurement

If the recoverable service amount of a non-cash-generating asset is less than its carrying amount, the carrying amount of the asset is reduced to its recoverable service amount. This reduction is an impairment loss.

An impairment loss is recognised immediately in surplus or deficit.

Any impairment loss of a revalued non-cash-generating asset is treated as a revaluation decrease.

When the amount estimated for an impairment loss is greater than the carrying amount of the non-cash-generating asset to which it relates, the municipality recognises a liability only to the extent that is a requirement in the Standards of GRAP.

After the recognition of an impairment loss, the depreciation (amortisation) charge for the non-cash-generating asset is adjusted in future periods to allocate the non-cash-generating asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life.

#### Reversal of an impairment loss

The municipality assesses at each reporting date whether there is any indication that an impairment loss recognised in prior periods for a non-cash-generating asset may no longer exist or may have decreased. If any such indication exists, the municipality estimates the recoverable service amount of that asset.

An impairment loss recognised in prior periods for a non-cash-generating asset is reversed if there has been a change in the estimates used to determine the asset's recoverable service amount since the last impairment loss was recognised. The carrying amount of the asset is increased to its recoverable service amount. The increase is a reversal of an impairment loss. The increased carrying amount of an asset attributable to a reversal of an impairment loss does not exceed the carrying amount that would have been determined (net of depreciation or amortisation) had no impairment loss been recognised for the asset in prior periods.

A reversal of an impairment loss for a non-cash-generating asset is recognised immediately in surplus or deficit.

Any reversal of an impairment loss of a revalued non-cash-generating asset is treated as a revaluation increase.

After a reversal of an impairment loss is recognised, the depreciation (amortisation) charge for the non-cash-generating asset is adjusted in future periods to allocate the non-cash-generating asset's revised carrying amount, less its residual value (if any), on a systematic basis over its remaining useful life.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.15 Employee benefits

#### Identification

##### Employee benefits

Employee benefits are all forms of consideration given by an entity in exchange for service rendered by employees or for the termination of employment.

Short-term employee benefits are employee benefits (other than termination benefits) that are due to be settled wholly before twelve months after the end of the reporting period in which the employees render the related service.

Post-employment benefits are employee benefits (other than termination benefits and short-term employee benefits) that are payable after the completion of employment.

Other long-term employee benefits are all employee benefits other than short-term employee benefits, post-employment benefits and termination benefits.

Termination benefits are employee benefits provided in exchange for the termination of an employee's employment as a result of either: (a) an entity's decision to terminate an employee's employment before the normal retirement date; or (b) an employee's decision to accept an offer of benefits in exchange for the termination of employment.

#### Classification of plans

A binding arrangement is an arrangement that confers enforceable rights and obligations on the parties to the arrangement as if it were in the form of a contract. It includes rights from contracts or other legal rights.

Post-employment benefit plans are formal or informal arrangements under which an entity provides post-employment benefits for one or more employees.

Defined contribution plans are post-employment benefit plans under which an entity pays fixed contributions into a separate entity (a fund) and will have no legal or constructive obligation to pay further contributions if the fund does not hold sufficient assets to pay all employee benefits relating to employee service in the current and prior periods.

Defined benefit plans are post-employment benefit plans other than defined contribution plans.

Multi-employer plans are defined contribution plans (other than state plans) or defined benefit plans (other than state plans) that: (a) pool the assets contributed by various entities that are not under common control; and (b) use those assets to provide benefits to employees of more than one entity, on the basis that contribution and benefit levels are determined without regard to the identity of the entity that employs the employees.

State plans are plans established by legislation that operate as if they are multiemployer plans for all entities in economic categories laid down in legislation.

#### Net defined benefit liability (asset)

The net defined benefit liability (asset) is the deficit or surplus, adjusted for any effect of limiting a net defined benefit asset to the asset ceiling.

The deficit or surplus is: (a) the present value of the defined benefit obligation; less (b) the fair value of plan assets (if any); plus (c) any liability that may arise as a result of a minimum funding requirement.

#### Defined benefit cost

Service cost comprises: (a) current service cost, which is the increase in the present value of the defined benefit obligation resulting from employee service in the current period; (b) past service cost, which is the change in the present value of the defined benefit obligation for employee service in prior periods, resulting from a plan amendment (the introduction or withdrawal of, or changes to, a defined benefit plan) or a curtailment (a significant reduction by the entity in the number of employees covered by a plan); and (c) any gain or loss on settlement.

Net interest on the net defined benefit liability (asset) is the change during the period in the net defined benefit liability (asset) that arises from the passage of time.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.15 Employee benefits (continued)

Remeasurements of the net defined benefit liability (asset) comprise: (a) actuarial gains and losses; (b) the return on plan assets, excluding amounts included in net interest on the net defined benefit liability (asset); and (c) any change in the effect of the asset ceiling, excluding amounts included in net interest on the net defined benefit liability (asset).

Actuarial gains and losses are changes in the present value of the defined benefit obligation resulting from: (a) experience adjustments (the effects of differences between the previous actuarial assumptions and what has actually occurred); and (b) the effects of changes in actuarial assumptions.

#### Short-term employee benefits

##### Recognition and measurement

##### All short-term employee benefits

When an employee has rendered service to the entity during a reporting period, the entity recognises the undiscounted amount of short-term employee benefits expected to be paid in exchange for that service:

(a) As a liability (accrued expense), after deducting any amount already paid. If the amount already paid exceeds the undiscounted amount of the benefits, the entity recognises that excess as an asset (prepaid expense) to the extent that the prepayment will lead to, for example, a reduction in future payments or a cash refund.

(b) As an expense, unless another Standard of GRAP requires or permits the inclusion of the benefits in the cost of an asset.

#### Short-term paid absences

The entity recognises the expected cost of short-term employee benefits in the form of paid absences as follows:

(a) in the case of accumulating paid absences, when the employees render service that increases their entitlement to future paid absences; and

(b) in the case of non-accumulating paid absences, when the absences occur.

The entity measures the expected cost of accumulating paid absences as the additional amount that the entity expects to pay as a result of the unused entitlement that has accumulated at the end of the reporting period.

#### Post-employment benefits: Distinction between defined contribution plans and defined benefit plans

##### Multi-employer plans

The Municipality participates in various Multi-employer plans.

Sufficient information is not available to use defined benefit accounting for the multi-employer defined benefit plan, the Municipality therefore: (a) accounts for the plan as if it were a defined contribution plan; and (b) disclose the information required.

#### Post-employment benefits: Defined contribution plans

##### Recognition and measurement

When an employee has rendered service to the entity during a reporting period, the entity recognises the contribution payable to a defined contribution plan in exchange for that service:

(a) as a liability (accrued expense), after deducting any contribution already paid. If the contribution already paid exceeds the contribution due for service before the end of the reporting period, the entity recognises that excess as an asset (prepaid expense) to the extent that the prepayment will lead to, for example, a reduction in future payments or a cash refund; and

(b) as an expense, unless another Standard requires or permits the inclusion of the contribution in the cost of an asset. When contributions to a defined contribution plan are not expected to be settled wholly before twelve months after the end of the reporting period in which the employees render the related service, they are discounted using the discount rate as specified.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.15 Employee benefits (continued)

#### Post-employment benefits: Defined benefit plans

##### Recognition and measurement

The entity determines the net defined benefit liability (asset) with sufficient regularity that the amounts recognised in the financial statements do not differ materially from the amounts that would be determined at the end of the reporting period.

##### Statement of financial position

The entity recognises the net defined benefit liability (asset) in the statement of financial position.

##### Recognition and measurement: Present value of defined benefit obligations and current service cost

##### Actuarial valuation method

The entity uses the projected unit credit method to determine the present value of its defined benefit obligations and the related current service cost and, where applicable, past service cost.

##### Attributing benefit to periods of service

In determining the present value of its defined benefit obligations and the related current service cost and, where applicable, past service cost, the entity attributes benefit to periods of service under the plan's benefit formula. However, if an employee's service in later years will lead to a materially higher level of benefit than in earlier years, the entity attributes benefit on a straight-line basis from:

- (a) the date when service by the employee first leads to benefits under the plan (whether or not the benefits are conditional on further service); until
- (b) the date when further service by the employee will lead to no material amount of further benefits under the plan, other than from further salary increases.

##### Actuarial assumptions

Actuarial assumptions are unbiased and mutually compatible.

Financial assumptions are based on market expectations, at the end of the reporting period, for the period over which the obligations are to be settled.

##### Actuarial assumptions: Mortality

The entity determines its mortality assumptions by reference to its best estimate of the mortality of plan members both during and after employment.

##### Actuarial assumptions: Discount rate

The rate used to discount post-employment benefit obligations (both funded and unfunded) reflects the time value of money. The currency and term of the financial instrument selected to reflect the time value of money is consistent with the currency and estimated term of the post-employment benefit obligations.

##### Actuarial assumptions: Salaries, benefits and medical costs

The entity measures its defined benefit obligations on a basis that reflects:

- (a) the benefits set out in the terms of the plan (or resulting from any constructive obligation that goes beyond those terms) at the end of the reporting period;
- (b) any estimated future salary increases that affect the benefits payable;
- (c) the effect of any limit on the employer's share of the cost of the future benefits;
- (d) contributions from employees or third parties that reduce the ultimate cost to the entity of those benefits; and

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.15 Employee benefits (continued)

(e) estimated future changes in the level of any state benefits that affect the benefits payable under a defined benefit plan, if, and only if, either:

(i) those changes were enacted before the end of the reporting period; or

(ii) historical data, or other reliable evidence, indicates that those state benefits will change in some predictable manner, for example, in line with future changes in general price levels or general salary levels.

Assumptions about medical costs takes account of estimated future changes in the cost of medical services, resulting from both inflation and specific changes in medical costs.

#### Components of defined benefit cost

The entity recognises the components of defined benefit cost in surplus or deficit, except to the extent that another Standard requires or permits their inclusion in the cost of an asset, as follows:

(a) service cost;

(b) net interest on the net defined benefit liability (asset); and

(c) remeasurements of the net defined benefit liability (asset).

#### Current service cost

The entity determines current service cost using actuarial assumptions determined at the start of the reporting period. However, if the entity remeasures the net defined benefit liability (asset) in accordance with the section on Past service cost gains and losses on settlement, it determines current service cost for the remainder of the reporting period after the plan amendment, curtailment or settlement using the actuarial assumptions used to remeasure the net defined benefit liability (asset) in accordance with the section on Past service cost gains and losses on settlement (part b).

#### Net interest on the net defined benefit liability (asset)

The entity determines net interest on the net defined benefit liability (asset) by multiplying the net defined benefit liability (asset) by the discount rate specified.

To determine net interest, the entity uses the net defined benefit liability (asset) and the discount rate determined at the start of the reporting period. However, if the entity remeasures the net defined benefit liability (asset) in accordance with the section on Past service cost gains and losses on settlement, the entity determines net interest for the remainder of the reporting period after the plan amendment, curtailment or settlement using:

(a) the net defined benefit liability (asset) determined in accordance with the section on Past service cost gains and losses on settlement (part b); and

(b) the discount rate used to remeasure the net defined benefit liability (asset) in accordance with the section on Past service cost gains and losses on settlement (part b).

In applying this, the entity also takes into account any changes in the net defined benefit liability (asset) during the period resulting from contributions or benefit payments.

#### Remeasurements of the net defined benefit liability (asset)

Remeasurements of the net defined benefit liability (asset) comprise:

(a) actuarial gains and losses;

(b) the return on plan assets, excluding amounts included in net interest on the net defined benefit liability (asset); and

(c) any change in the effect of the asset ceiling, excluding amounts included in net interest on the net defined benefit liability (asset).

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Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.15 Employee benefits (continued)

#### Other long-term employee benefits

##### Recognition and measurement

For other long-term employee benefits, the entity recognises the net total of the following amounts in surplus or deficit, except to the extent that another Standard requires or permits their inclusion in the cost of an asset:

- (a) service cost;
- (b) net interest on the net defined benefit liability (asset); and
- (c) remeasurements of the net defined benefit liability (asset).

### 1.16 Provisions and contingencies

Provisions are recognised when:

- the municipality has a present obligation as a result of a past event;
- it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation; and
- a reliable estimate can be made of the obligation.

The amount of a provision is the best estimate of the expenditure expected to be required to settle the present obligation at the reporting date.

Where the effect of time value of money is material, the amount of a provision is the present value of the expenditures expected to be required to settle the obligation.

Where the effect is material, non-current provisions are discounted to their present value using a prevailing prime rate at year end which reflects the market's current assessment of the time value of money, adjusted for risks specific to the liability. The municipality uses the prevailing prime rate at year end.

Where some or all of the expenditure required to settle a provision is expected to be reimbursed by another party, the reimbursement is recognised when, and only when, it is virtually certain that reimbursement will be received if the municipality settles the obligation. The reimbursement is treated as a separate asset. The amount recognised for the reimbursement does not exceed the amount of the provision.

Provisions are reviewed at each reporting date and adjusted to reflect the current best estimate. Provisions are reversed if it is no longer probable that an outflow of resources embodying economic benefits or service potential will be required, to settle the obligation.

Future events that may affect the amount required to settle an obligation shall be reflected in the amount of a provision where there is sufficient evidence of occurrence.

Where discounting is used, the carrying amount of a provision increases in each period to reflect the passage of time. This increase is recognised as an interest expense.

A provision is used only for expenditures for which the provision was originally recognised.

Provisions are not recognised for future operating surplus (deficit).

Contingent assets and contingent liabilities are not recognised. Contingencies are disclosed in note 83.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.16 Provisions and contingencies (continued)

A contingent asset is a possible asset that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity.

A contingent asset is disclosed where an inflow of economic benefits or service potential is probable.

Contingent assets are assessed continually to ensure that developments are appropriately reflected in the financial statements. If it has become virtually certain that an inflow of economic benefits or service potential will arise and the asset's value can be measured reliably, the asset and the related revenue are recognised in the financial statements of the period in which the change occurs.

A contingent liability is:

(a) a possible obligation that arises from past events, and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity; or

(b) a present obligation that arises from past events but is not recognised because:

(i) it is not probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation; or

(ii) the amount of the obligation cannot be measured with sufficient reliability.

A contingent liability is disclosed unless the possibility of an outflow of resources embodying economic benefits or service potential is remote.

Contingent liabilities are assessed continually to determine whether an outflow of resources embodying economic benefits or service potential has become probable. If it becomes probable that an outflow of future economic benefits or service potential will be required for an item previously dealt with as a contingent liability, a provision is recognised in the financial statements of the period in which the change in probability occurs, except in the extremely rare circumstances where no reliable estimate can be made.

### 1.17 Commitments

A commitment is a binding agreement to undertake operating and capital expenditure at some set time in the future which has not yet become an actual liability.

Items are classified as commitments when the municipality has committed itself to future transactions that will normally result in the outflow of cash.

Capital expenditure is expenditure incurred to purchase, upgrade or construct physical assets (for e.g. buildings) for which there will be a long-term benefit. Long-term is defined as longer than one year.

Operational expenditure is expenditure incurred to purchase goods or services for which there will be a short-term benefit and which has been incurred in the normal course of business. Short-term is defined as less than one year.

An approved and contracted for commitment is where the expenditure has been approved and the contract has been awarded, service level agreement signed (where applicable) or any other pertinent authorisation has been granted at the end of the financial year/reporting date.

An approved and not yet contracted for commitment is where the expenditure has been approved and the contract has been awarded but awaiting finalisation of the service level agreement (where applicable) or any other authorisation pertinent to the contract at the end of the financial year/reporting date.

### 1.18 Revenue from exchange transactions

Revenue is the gross inflow of economic benefits or service potential during the reporting period when those inflows result in an increase in net assets, other than increases relating to contributions from owners.

An exchange transaction is one in which the municipality receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of goods, services or use of assets) to the other party in exchange.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.18 Revenue from exchange transactions (continued)

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

#### Measurement

Revenue is measured at the fair value of the consideration received or receivable, net of trade discounts and volume rebates.

#### Sale of goods

Revenue from the sale of goods is recognised when all the following conditions have been satisfied:

- the municipality has transferred to the purchaser the significant risks and rewards of ownership of the goods;
- the municipality retains neither continuing managerial involvement to the degree usually associated with ownership nor effective control over the goods sold;
- the amount of revenue can be measured reliably;
- it is probable that the economic benefits or service potential associated with the transaction will flow to the municipality; and
- the costs incurred or to be incurred in respect of the transaction can be measured reliably.

#### Rendering of services

When the outcome of a transaction involving the rendering of services can be estimated reliably, revenue associated with the transaction is recognised by reference to the stage of completion of the transaction at the reporting date. The outcome of a transaction can be estimated reliably when all the following conditions are satisfied:

- the amount of revenue can be measured reliably;
- it is probable that the economic benefits or service potential associated with the transaction will flow to the municipality;
- the stage of completion of the transaction at the reporting date can be measured reliably; and
- the costs incurred for the transaction and the costs to complete the transaction can be measured reliably.

When the outcome of the transaction involving the rendering of services cannot be estimated reliably, revenue is recognised only to the extent of the expenses recognised that are recoverable.

#### Interest

Revenue arising from the use by others of municipality assets yielding interest or similar distributions is recognised when:

- It is probable that the economic benefits or service potential associated with the transaction will flow to the municipality, and
- The amount of the revenue can be measured reliably.

Interest is recognised, in surplus or deficit, using the effective interest rate method.

Service fees included in the price of the product are recognised as revenue over the period during which the service is performed.

### 1.19 Revenue from non-exchange transactions

Revenue comprises gross inflows of economic benefits or service potential received and receivable by a municipality, which represents an increase in net assets, other than increases relating to contributions from owners.

Conditions on transferred assets are stipulations that specify that the future economic benefits or service potential embodied in the asset is required to be consumed by the recipient as specified or future economic benefits or service potential must be returned to the transferor.

Control of an asset arises when the municipality can use or otherwise benefit from the asset in pursuit of its objectives and can exclude or otherwise regulate the access of others to that benefit.

Exchange transactions are transactions in which one entity receives assets or services, or has liabilities extinguished, and directly gives approximately equal value (primarily in the form of cash, goods, services, or use of assets) to another entity in exchange.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.19 Revenue from non-exchange transactions (continued)

Expenses paid through the tax system are amounts that are available to beneficiaries regardless of whether or not they pay taxes.

Fines are economic benefits or service potential received or receivable by entities, as determined by a court or other law enforcement body, as a consequence of the breach of laws or regulations.

Non-exchange transactions are transactions that are not exchange transactions. In a non-exchange transaction, a municipality either receives value from another municipality without directly giving approximately equal value in exchange, or gives value to another municipality without directly receiving approximately equal value in exchange.

Restrictions on transferred assets are stipulations that limit or direct the purposes for which a transferred asset may be used, but do not specify that future economic benefits or service potential is required to be returned to the transferor if not deployed as specified.

Stipulations on transferred assets are terms in laws or regulation, or a binding arrangement, imposed upon the use of a transferred asset by entities external to the reporting municipality.

Tax expenditures are preferential provisions of the tax law that provide certain taxpayers with concessions that are not available to others.

The taxable event is the event that the government, legislature or other authority has determined will be subject to taxation.

Taxes are economic benefits or service potential compulsorily paid or payable to entities, in accordance with laws and or regulations, established to provide revenue to government. Taxes do not include fines or other penalties imposed for breaches of the law.

Transfers are inflows of future economic benefits or service potential from non-exchange transactions, other than taxes.

### Recognition

An inflow of resources from a non-exchange transaction recognised as an asset is recognised as revenue, except to the extent that a liability is also recognised in respect of the same inflow.

When the municipality satisfies a present obligation recognised as a liability in respect of an inflow of resources from a non-exchange transaction recognised as an asset, it reduces the carrying amount of the liability recognised and recognises an amount of revenue equal to that reduction.

Revenue received from conditional grants, donations and other funding are recognised as revenue to the extent that the municipality has complied with the criteria, conditions or obligations embodied in the grant agreement. To the extent that the criteria, conditions or obligations have not been met a liability is recognised.

### Measurement

Revenue from a non-exchange transaction is measured at the amount of the increase in net assets recognised by the municipality.

When, as a result of a non-exchange transaction, the municipality recognises an asset, it also recognises revenue equivalent to the amount of the asset measured at its fair value as at the date of acquisition, unless it is also required to recognise a liability. Where a liability is required to be recognised it will be measured as the best estimate of the amount required to settle the obligation at the reporting date, and the amount of the increase in net assets, if any, recognised as revenue. When a liability is subsequently reduced, because the taxable event occurs or a condition is satisfied, the amount of the reduction in the liability is recognised as revenue.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.19 Revenue from non-exchange transactions (continued)

#### Taxes

The municipality recognises an asset in respect of taxes when the taxable event occurs and the asset recognition criteria are met.

Resources arising from taxes satisfy the definition of an asset when the municipality controls the resources as a result of a past event (the taxable event) and expects to receive future economic benefits or service potential from those resources. Resources arising from taxes satisfy the criteria for recognition as an asset when it is probable that the inflow of resources will occur and their fair value can be reliably measured. The degree of probability attached to the inflow of resources is determined on the basis of evidence available at the time of initial recognition, which includes, but is not limited to, disclosure of the taxable event by the taxpayer.

The municipality analyses the taxation laws to determine what the taxable events are for the various taxes levied.

The taxable event for income tax is the earning of assessable income during the taxation period by the taxpayer.

The taxable event for value added tax is the undertaking of taxable activity during the taxation period by the taxpayer.

The taxable event for customs duty is the movement of dutiable goods or services across the customs boundary.

The taxable event for estate duty is the death of a person owning taxable property.

The taxable event for property tax is the passing of the date on which the tax is levied, or the period for which the tax is levied, if the tax is levied on a periodic basis.

Taxation revenue is determined at a gross amount. It is not reduced for expenses paid through the tax system.

#### Transfers

Apart from Services in kind, which are not recognised, the municipality recognises an asset in respect of transfers when the transferred resources meet the definition of an asset and satisfy the criteria for recognition as an asset.

Transferred assets are measured at their fair value as at the date of acquisition.

#### Debt forgiveness and assumption of liabilities

The municipality recognise revenue in respect of debt forgiveness when the former debt no longer meets the definition of a liability or satisfies the criteria for recognition as a liability, provided that the debt forgiveness does not satisfy the definition of a contribution from owners.

Revenue arising from debt forgiveness is measured at the carrying amount of debt forgiven.

#### Fines

Fines are recognised as revenue when the receivable meets the definition of an asset and satisfies the criteria for recognition as an asset.

Assets arising from fines are measured at the best estimate of the inflow of resources to the municipality.

Where the municipality collects fines in the capacity of an agent, the fine will not be revenue of the collecting entity.

#### Gifts and donations, including goods in-kind

Gifts and donations, including goods in kind, are recognised as assets and revenue when it is probable that the future economic benefits or service potential will flow to the municipality and the fair value of the assets can be measured reliably.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.19 Revenue from non-exchange transactions (continued)

#### Services in-kind

Except for financial guarantee contracts, the municipality recognise services in-kind that are significant to its operations and/or service delivery objectives as assets and recognise the related revenue when it is probable that the future economic benefits or service potential will flow to the municipality and the fair value of the assets can be measured reliably.

Where services in-kind are not significant to the municipality's operations and/or service delivery objectives and/or do not satisfy the criteria for recognition, the municipality disclose the nature and type of services in-kind received during the reporting period.

### 1.20 Investment income

Investment income is recognised on a time-proportion basis using the effective interest method.

### 1.21 Borrowing costs

Borrowing costs are interest and other expenses incurred by the municipality in connection with the borrowing of funds.

Borrowing costs are recognised as an expense in the period in which they are incurred.

### 1.22 Accounting by principals and agents

#### Identification

An agent is an entity that has been directed by another entity (a principal), through a binding arrangement, to undertake transactions with third parties on behalf of the principal and for the benefit of the principal.

A principal is an entity that directs another entity (an agent), through a binding arrangement, to undertake transactions with third parties on its behalf and for its own benefit.

A principal-agent arrangement results from a binding arrangement in which one entity (an agent), undertakes transactions with third parties on behalf, and for the benefit of, another entity (the principal).

#### Identifying whether an entity is a principal or an agent

When the municipality is party to a principal-agent arrangement, it assesses whether it is the principal or the agent in accounting for revenue, expenses, assets and/or liabilities that result from transactions with third parties undertaken in terms of the arrangement.

The assessment of whether a municipality is a principal or an agent requires the municipality to assess whether the transactions it undertakes with third parties are for the benefit of another entity or for its own benefit.

#### Binding arrangement

The municipality assesses whether it is an agent or a principal by assessing the rights and obligations of the various parties established in the binding arrangement.

Where the terms of a binding arrangement are modified, the parties to the arrangement re-assess whether they act as a principal or an agent.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.22 Accounting by principals and agents (continued)

#### Assessing which entity benefits from the transactions with third parties

When the municipality in a principal-agent arrangement concludes that it undertakes transactions with third parties for the benefit of another entity, then it is the agent. If the municipality concludes that it is not the agent, then it is the principal in the transactions (Refer to Note 71).

The municipality is an agent when, in relation to transactions with third parties, all three of the following criteria are present:

- It does not have the power to determine the significant terms and conditions of the transaction.
- It does not have the ability to use all, or substantially all, of the resources that result from the transaction for its own benefit.
- It is not exposed to variability in the results of the transaction.

Where the municipality has been granted specific powers in terms of legislation to direct the terms and conditions of particular transactions, it is not required to consider the criteria of whether it does not have the power to determine the significant terms and conditions of the transaction, to conclude that it is an agent. The municipality applies judgement in determining whether such powers exist and whether they are relevant in assessing whether the municipality is an agent.

#### Recognition

The municipality, as a principal, recognises revenue and expenses that arise from transactions with third parties in a principal-agent arrangement in accordance with the requirements Standards of GRAP.

The municipality, as an agent, recognises only that portion of the revenue and expenses it receives or incurs in executing the transactions on behalf of the principal in accordance with the requirements of Standards of GRAP.

### 1.23 Comparative figures

Where necessary, comparative figures have been reclassified to conform to changes in presentation in the current year.

When the presentation or classification of items in the annual financial statements is amended, prior period comparative amounts are restated. The nature and reason for the reclassification is disclosed. Where accounting errors have been identified in the current year, the correction is made retrospectively as far as is practicable, and the prior year comparatives are restated accordingly. Where there has been a change in accounting policy in the current year, the adjustment is made retrospectively as far as is practicable, and the prior year comparatives are restated accordingly.

### 1.24 Unauthorised expenditure

Unauthorised expenditure means:

- overspending of a vote or a main division within a vote; and
- expenditure not in accordance with the purpose of a vote or, in the case of a main division, not in accordance with the purpose of the main division.

All expenditure relating to unauthorised expenditure is disclosed in a note to the financial statements as an expense in the period that the expenditure is incurred.

### 1.25 Fruitless and wasteful expenditure

Fruitless expenditure means expenditure which was made in vain and would have been avoided had reasonable care been exercised.

All expenditure relating to fruitless and wasteful expenditure is disclosed in the notes to the financial statement in the period that the expenditure is incurred (Note 68). The expenditure is classified in accordance with the nature of the expense, and where recovered, it is subsequently accounted for as revenue in the statement of financial performance.

### 1.26 Irregular expenditure

Irregular expenditure is expenditure that is contrary to the Municipal Finance Management Act (Act No.56 of 2003), the Municipal Systems Act (Act No.32 of 2000), and the Public Office Bearers Act (Act No. 20 of 1998) or is in contravention of the economic entity's supply chain management policy.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.26 Irregular expenditure (continued)

Irregular expenditure is accounted for in line with all relating requirements, including, but not limited to, ruling Legislation, Regulations, Frameworks, Circulars, Instruction Notes, Practice Notes, Guidelines etc (as applicable).

### 1.27 Housing development fund

The Housing Development Fund was established in terms of the Housing Act, (Act No. 107 of 1997). Loans from national and provincial government used to finance housing selling schemes undertaken by the municipality were extinguished on 1 April 1998 and transferred to a Housing Development Fund. Housing selling schemes, both complete and in progress as at 1 April 1998, were also transferred to the Housing Development Fund. In terms of the Housing Act, all proceeds from housing developments, which include rental income and sales of houses, must be paid into the Housing Development Fund. Monies standing to the credit of the Housing Development Fund can be used only to finance housing developments within the municipal area subject to the approval of the Provincial MEC responsible for housing.

### 1.28 Internal reserves

#### Capital replacement reserve (CRR)

The CRR is an asset financing source that represents an alternative to the other funding sources available to the Municipality namely external loans (interest bearing borrowings) and government grants & subsidies.

Subsequent to the implementation of GRAP in 2008, Reserves and Funds had to be discontinued as they are not permissible in terms of GRAP. However, the National Treasury determined that the CRR is one of the few funds and reserves that are allowed.

As a matter of principle, the focus is the manner in which these reserves are created and accounted for, which in this instance the capital replacement of major components of Infrastructure Assets in the event of technical failure. For accounting purposes, the CRR will be created by transferring amounts out of Accumulated surpluses/deficits to the respective reserve account, or vice versa, in the Statement of Changes in Net Assets. The net effect of these transfers will be nil in the Statement of Changes in Net Assets, and will not affect the value of reserves in totality. It is the requirement of GRAP that no transactions should be accounted for, directly to the Statement of Changes in Net Assets other than those specifically allowed in terms of GRAP, i.e. Revaluation Surplus Reserve. Therefore, situations should be avoided where reserves are created and accounted for, by taking amounts directly to the Statement of Changes in Net Assets thereby circumventing the Statement of Financial Performance.

The CRR will only be utilised for the purpose of purchasing items of property, plant and equipment for the municipality and will not be used for the maintenance of such items.

#### Self - Insurance reserve

The municipality has a Self-Insurance Reserve to set aside amounts to offset potential losses or claims that cannot be insured externally. The self-insurance scheme has a policy that is aligned with the practice in the insurance industry. The balance of the self-insurance reserve is determined based on surpluses accumulated since inception.

The municipality operates a self-insurance scheme under the Self-Insurance Reserve, which has a policy that is aligned with the practice in the insurance industry. The balance of the Self-Insurance Reserve is determined based on surpluses accumulated since inception.

#### Compensation for occupational injuries and diseases (COID) reserve

The Compensation for Occupational Injuries and Diseases Act (Act 130 of 1993) is to provide for payment of medical treatment and compensation for disablement caused by occupational injuries or diseases sustained or contracted by employees in the course of their employment, or for death resulting from such injuries or diseases. The contribution to the COID fund is 0.75% of the salary expense. The municipality is an exempt employer in terms of Section 84 (1) (a)(ii) & (2) and as such does not pay any assessments to the COID Commissioner. In terms of the exempt status the municipality is mandated to establish its own fund and administers this fund in terms of the COID Act.

### 1.29 Revaluation reserve

The increase arising from the revaluation of property, plant and equipment is credited to a revaluation reserve. The revaluation surplus is realised upon disposal of artworks and jewellery. On disposal, the net revaluation surplus is transferred to the accumulated surplus/deficit while gains or losses on disposal, based on revalued amounts, are credited or charged to the statement of financial performance.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.30 Segment information

A segment is an activity of an entity:

- that generates economic benefits or service potential (including economic benefits or service potential relating to transactions between activities of the same entity);
- whose results are regularly reviewed by management to make decisions about resources to be allocated to that activity and in assessing its performance; and
- for which separate financial information is available.

Reportable segments are the actual segments which are reported on in the segment report. They are the segments identified above or alternatively an aggregation of two or more of those segments where the aggregation criteria are met.

#### Measurement

The amount of each segment item reported is the measure reported to management for the purposes of making decisions about allocating resources to the segment and assessing its performance. Adjustments and eliminations made in preparing the entity's financial statements and allocations of revenues and expenses are included in determining reported segment surplus or deficit only if they are included in the measure of the segment's surplus or deficit that is used by management. Similarly, only those assets and liabilities that are included in the measures of the segment's assets and segment's liabilities that are used by management are reported for that segment. If amounts are allocated to reported segment surplus or deficit, assets or liabilities, those amounts are allocated on a reasonable basis.

If management uses only one measure of a segment's surplus or deficit, the segment's assets or the segment's liabilities in assessing segment performance and deciding how to allocate resources, segment surplus or deficit, assets and liabilities are reported in terms of that measure. If management uses more than one measure of a segment's surplus or deficit, the segment's assets or the segment's liabilities, the reported measures are those that management believes are determined in accordance with the measurement principles most consistent with those used in measuring the corresponding amounts in the entity's financial statements.

### 1.31 Budget information

Municipalities are typically subject to budgetary limits in the form of appropriations or budget authorisations (or equivalent), which is given effect through authorising legislation, appropriation or similar.

General purpose financial reporting by a municipality shall provide information on whether resources were obtained and used in accordance with the legally adopted budget.

The approved budget is prepared on a accrual basis and presented by functional classification linked to performance outcome objectives.

The approved budget covers the fiscal period from 2023/07/01 to 2024/06/30.

The budget for the economic entity includes all the entities approved budgets under its control.

The annual financial statements and the budget are on the same basis of accounting therefore a comparison with the budgeted amounts for the reporting period have been included in the Statement of comparison of budget and actual amounts.

Deviations between budget and actual amounts exceeding 10 percent are obtained monthly for the preparation of the Section 71 reporting and used during the audit process.

The threshold for which reasons for variances are provided is 10% and above.

### 1.32 Related parties

A related party is a person or an entity with the ability to control or jointly control the other party, or exercise significant influence over the other party, or vice versa, or an entity that is subject to common control, or joint control.

Control is the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities.

A related party transaction is a transfer of resources, services or obligations between the reporting entity and a related party, regardless of whether a price is charged.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.32 Related parties (continued)

Significant influence is the power to participate in the financial and operating policy decisions of an entity, but is not control over those policies.

Management are those persons responsible for planning, directing and controlling the activities of the municipality, including those charged with the governance of the municipality in accordance with legislation, in instances where they are required to perform such functions.

Close members of the family of a person are considered to be those family members who may be expected to influence, or be influenced by, that management in their dealings with the municipality.

### 1.33 Events after reporting date

Events after reporting date are those events, both favourable and unfavourable, that occur between the reporting date and the date when the financial statements are authorised for issue. Two types of events can be identified:

- those that provide evidence of conditions that existed at the reporting date (adjusting events after the reporting date); and
- those that are indicative of conditions that arose after the reporting date (non-adjusting events after the reporting date).

The municipality will adjust the amount recognised in the financial statements to reflect adjusting events after the reporting date once the event occurred.

The municipality will disclose the nature of the event and an estimate of its financial effect or a statement that such estimate cannot be made in respect of all material non-adjusting events, where non-disclosure could influence the economic decisions of users taken on the basis of the financial statements.

### 1.34 Living resources

Living resources (Game animals) are those resources that undergo biological transformation.

Non-living resources are those resources, other than living resources, that occur naturally and have not been extracted.

Agricultural activity is the management by an municipality of the biological transformation and harvest of biological assets for:

- (a) sale;
- (b) distribution at no charge or for a nominal charge; or
- (c) conversion into agriculture produce or into additional biological assets for sale or distribution at no charge or for a nominal charge.

A bearer plant is a living plant that:

- (a) is used in the production or supply of agricultural produce;
- (b) is expected to bear produce for more than one period; and
- (c) has a remote likelihood of being sold as agricultural produce, except for incidental scrap sales.

Biological transformation (for purposes of this Standard) comprises the processes of growth, degeneration, production, and procreation that cause qualitative or quantitative changes in a living resource.

Carrying amount is the amount at which an asset is recognised after deducting any accumulated depreciation and accumulated impairment losses.

Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire an asset at the time of its acquisition or development and, where applicable, the amount attributed to the asset when initially recognised in accordance with the specific requirements of other Standards of GRAP.

Depreciation is the systematic allocation of the depreciable amount of an asset over its useful life.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### Living resources (continued)

Depreciable amount is the cost of an asset, or other amount substituted for cost, less its residual value.

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction.

Group of resources means a grouping of living of a similar nature or function in an entity's operations that is shown as a single item for the purpose of disclosure in the annual financial statements.

The residual value of an asset is the estimated amount that an municipality would currently obtain from disposal of the asset, after deducting the estimated costs of disposal, if the asset was already of the age and in the condition expected at the end of its useful life.

Useful life is the period over which an asset is expected to be available for use by an municipality, or the number of production or similar units expected to be obtained from the asset by an municipality.

### Recognition

A living resource is recognised as an asset if it is probable that future economic benefits or service potential associated with the asset will flow to the municipality, and the cost or fair value of the asset can be measured reliably.

Where the municipality is required in terms of legislation or similar means to manage a living resource, but it does not meet the definition of an asset because control of the resource cannot be demonstrated, relevant information are disclosed in the notes to the annual financial statements.

Where the municipality holds a living resource that meets the definition of an asset, but which does not meet the recognition criteria, relevant information are disclosed in the notes to the annual financial statements. When the information about the cost or fair value of the living resource becomes available, the municipality recognise, from that date, the living resource and apply the measurement principles.

### Measurement at recognition

A living resource that qualifies for recognition as an asset is measured at its cost.

Where a living resource is acquired through a non-exchange transaction, its cost is measured at its fair value as at the date of acquisition.

The cost of a living resource comprises its purchase price, including import duties and non-refundable purchase taxes, and any costs directly attributable to bringing the living resource to the location and condition necessary for it to be capable of operating in the manner intended by management.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### Living resources (continued)

#### Measurement after recognition

##### Cost model

After recognition as an asset, a group of living resources are carried at its cost less any accumulated depreciation and any accumulated impairment losses.

##### Depreciation

Living resources are depreciated and the depreciation charge for each period is recognised in surplus or deficit unless it is included in the carrying amount of another asset, where appropriate.

The depreciable amount of a living resource is allocated on a systematic basis over its useful life.

The municipality assesses at each reporting date whether there is any indication that the entity's expectations about the residual value and the useful life of a living resource have changed since the preceding reporting date. If any such indication exists, the municipality revises the expected useful life and/or residual value accordingly. The change(s) is accounted for as a change in an accounting estimate.

In assessing whether there is any indication that the expected useful life of the living resource has changed, the municipality considers the following indications:

- (a) The use of the living resource has changed, because of the following:
- The municipality has changed the manner in which the living resource is used.
  - The municipality has made a decision to dispose of the living resource in a future reporting period(s) such that this decision changes the expected period over which the living resource will be used.
  - Legislation, government policy or similar means have been amended or implemented during the reporting period that have, or will, change the use of the living resource.
  - The living resource was idle or retired from use during the reporting period.
- (b) The living resource is approaching the end of its previously expected useful life.
- (c) There is evidence that the condition of the living resource improved or declined based on assessments undertaken during the reporting period.
- (d) The living resource is assessed as being impaired.

In assessing whether there is any indication that the expected residual value of the living resource has changed, the municipality considers whether there has been any change in the expected timing of disposal of the living resource, as well as any relevant indicators as noted above.

The depreciation method used reflects the pattern in which the future economic benefits or service potential of the living resource is expected to be consumed by the entity.

The depreciation method applied to a living resource is reviewed at least at each reporting date and, if there has been a significant change in the expected pattern of consumption of the future economic benefits or service potential embodied in the living resource, the method is changed to reflect the changed pattern. Such a change is accounted for as a change in an accounting estimate.

The useful lives of items of living resources have been assessed as follows:

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Item	Depreciation method	Average useful life
Giraffe	Straight-line	25 years
Zebra	Straight-line	30 years
Blue Wildebeest	Straight-line	20 years
Inyala	Straight-line	20 years
Impala	Straight-line	15 years
Bush buck	Straight-line	15 years
Reed buck	Straight-line	15 years

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# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### Living resources (continued)

#### Impairment

The municipality assesses at each reporting date whether there is an indication that the living resource may be impaired. If any such indication exists, the municipality estimates the recoverable amount or the recoverable service amount of the living resource.

Compensation from third parties for living resources that have been impaired, lost or given up, is included in surplus or deficit when the compensation becomes receivable.

#### Transfers

Transfers from living resources are made when the particular asset no longer meets the definition of a living resource and/or is no longer within the scope of this accounting policy.

Transfers to living resources are made when the asset meets the definition of a living resource.

#### Derecognition

The carrying amount of a living resource is derecognised on disposal, or when no future economic benefits or service potential are expected from its use or disposal.

The gain or loss arising from the derecognition of a living resource is included in surplus or deficit when the item is derecognised.

#### 1.35 Value Added Tax (VAT)

VAT is payable on the receipt and payment basis.

The transaction date is referred to as the "time of supply". Time of supply applies to certain supplies as the prevailing rate of VAT on that date will apply to the transaction concerned.

- on or after 1 April 2018 – a VAT rate of 15% will apply.

#### 1.36 Expenditure

An expense is a decrease in the net financial position of the entity, other than decreases arising from ownership distributions.

An expense arises from exchange and non-exchange transactions, other events such as unrealised increases and decreases in the value of assets and the consumption of assets through depreciation and erosion of service potential and ability to generate economic benefits through impairments.

An expense may arise from individual transactions or groups of transactions.

Expenses are recognised in the statement of financial performance when a decrease in future economic benefits or service potential related to a decrease in an asset or an increase of a liability has arisen that can be measured reliably. The recognition of expenses occurs simultaneously with the recognition of an increase in liabilities or a decrease in assets.

Expenses encompasses losses as well as those expenses that arise in the course of the operating activities of the municipality.

Losses represent other items that meet the definition of expenses and may, or may not, arise in the course of the operating activities of the entity. Losses represent decreases in economic benefits or service potential and as such, they are no different in nature from other expenses.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Significant Accounting Policies

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### 1.37 Construction contracts

The Municipality has a level one accreditation in terms of its participation on the National Housing Programme. It is a project manager in terms of the arrangement to construct and transfer houses to the beneficiaries of the Programme, however there are some housing projects where the municipality acts as a project developer.

Funds received to implement the National Housing Programme are recognised as contract revenue.

Contract revenue comprises:

- (a) the initial amount of revenue agreed in the contract; and
- (b) variations in contract work, claims and incentive payment to the extent that:
  - (i) it is probable that they will result in revenue; and
  - (ii) they are capable of being reliably measured.

Contract revenue is measured at the fair value of the consideration received or receivable.

When the outcome of a construction contract can be estimated reliably, contract revenue is recognised as revenue by reference to the stage of completion of the contract activity at the reporting date.

Cost incurred to implement the National Housing Programme are expensed as contract cost.

Contract costs comprise:

- (a) costs that relate directly to the specific contract;
- (b) costs that are attributable to contract activity in general and can be allocated to the contract on a systematic and rational basis; and
- (c) other costs are specifically chargeable to the customer under the terms of the contract.

Contract costs include the costs attributable to a contract for the period from the date of securing the contract to the final completion of the contract. Costs that cannot be attributed to contract activity or cannot be allocated to a contract are excluded from the costs of a construction contract.

Any unused funds advanced to the municipality are recognised as a liability.

### 1.38 Cash and cash equivalents

Cash comprises cash on hand and demand deposits.

Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Cash equivalents are held for the purpose of meeting short-term cash commitments rather than for investment or other purposes.

Cash and cash equivalents comprise bank balances, cash on hand, deposits held at call with banks and other short-term highly liquid investments with original maturities of three months or less which are available on demand.

Some equity investments are included in cash equivalents when they are, in substance, cash equivalents.

Bank overdrafts which are repayable on demand form an integral part of the entity's cash management activities, and as such are included as a component of cash and cash equivalents.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 2. New standards and interpretations

#### 2.1 Standards and interpretations effective and adopted in the current year

In the current year, the municipality has adopted the following standards and interpretations that are effective for the current financial year and that are relevant to its operations:

Standard/ Interpretation:	Effective date: Years beginning on or after	Expected impact:
<ul style="list-style-type: none"> <li>iGRAP 21: The Effect of Past Decisions on Materiality</li> </ul>	01 April 2023	The impact of the standard is not material.
<ul style="list-style-type: none"> <li>GRAP 25 (as revised): Employee Benefits</li> </ul>	01 April 2023	The adoption of this Standard has not had a material impact on the results of the municipality, but has resulted in more disclosure than would have previously been provided in the financial statements
<ul style="list-style-type: none"> <li>iGRAP 7 (as revised): Limit on defined benefit asset, minimum funding requirements and their interaction</li> </ul>	01 April 2023	The impact of the standard is not material.
<ul style="list-style-type: none"> <li>GRAP 2020: Improvements to the Standards of GRAP 2020</li> </ul>	01 April 2023	The impact of the standard is not material.
<ul style="list-style-type: none"> <li>Guideline: Guideline on Accounting for Landfill Sites</li> </ul>	01 April 2023	The impact of the standard is not material.
<ul style="list-style-type: none"> <li>GRAP 1 (amended): Presentation of Financial Statements (Materiality)</li> </ul>	01 April 2023	The impact of the standard is not material.

#### 2.2 Standards and interpretations issued, but not yet effective

The municipality has not applied the following standards and interpretations, which have been published and are mandatory for the municipality's accounting periods beginning on or after 01 July 2024 or later periods:

Standard/ Interpretation:	Effective date: Years beginning on or after	Expected impact:
<ul style="list-style-type: none"> <li>GRAP 2023 Improvements to the Standards of GRAP 2023</li> </ul>	Effective date still to be determined by Finance Minister	Unlikely there will be a material impact
<ul style="list-style-type: none"> <li>GRAP 1 (amended): Presentation of Financial Statements (Going Concern)</li> </ul>	Effective date still to be determined by Finance Minister	Unlikely there will be a material impact
<ul style="list-style-type: none"> <li>GRAP 103 (as revised): Heritage Assets</li> </ul>	Effective date still to be determined by Finance Minister	Impact is currently being assessed
<ul style="list-style-type: none"> <li>iGRAP 22 Foreign Currency Transactions and Advance Consideration</li> </ul>	01 April 2025	Unlikely there will be a material impact
<ul style="list-style-type: none"> <li>GRAP 104 (as revised): Financial Instruments</li> </ul>	01 April 2025	Impact is currently being assessed and expected to be major

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>3. Inventories</b>		
Consumable stores	54 949 691	56 349 571
Materials and supplies	67 858 425	55 549 249
Water for distribution	1 813 967	1 348 308
Land inventory	373 658 481	306 876 224
	<b>498 280 564</b>	<b>420 123 352</b>

Inventory are recorded using the weighted average cost method.

Inventory expensed during the year R877 662 945 : (R739 335 421)

Inventory are carried at lower of cost or net realisable value except for land carried at current replacement cost.

Inventory losses - consumables for the year R2 534 098 (2023 : R2 457 117).

Consumable stores comprises mainly of fuel inventory, stationery, detergents and street fittings amongst other items.

### Inventory pledged as security

No inventory was pledged as security for either overdraft facilities or any financial liabilities of the municipality.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>4. Other financial assets</b>		
<b>At amortised cost</b>		
Compensation for Occupational Injuries and Diseases Investment (COID)	23 584 673	23 254 864
<b>Current assets</b>		
At amortised cost	23 584 673	23 254 864
<b>Other financial assets reconciliation</b>		
Opening balance	23 254 864	32 670 009
Interest on maturity	2 174 648	2 172 556
Redemption	(25 429 512)	(34 842 565)
Re-investment	23 584 673	23 254 864
<b>Closing balance</b>	<b>23 584 673</b>	<b>23 254 864</b>

COID short term investment invested at 9,70 % (2023: 9,25%).

The current fixed deposit was invested with Standard Bank and will mature on the 3rd of April 2025.

The 12 month fixed deposit is re-invested annually.

### Other financial assets pledged as security

There are no other financial assets pledged as security for either overdraft facilities or any financial liabilities of the municipality.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>5. Other debtors</b>		
<b>Net balance</b>		
Accrued revenue	18 721	15 060
Advance payment : land expropriation acquisition GEVDI	-	75 518 214
Cashier's shortages	-	-
Independent Development Trust	-	-
Interest accrual on bank and call accounts	347 504	339 894
Interest accrual on investment	557 826	548 082
Library receivable	-	5 862 526
Miscellaneous receivable	6 343 040	5 889 057
Overtime recovery	36 898	64 398
Prepaid electricity	1 070 265	448 685
Staff deductions - debit order	28 684	93 046
	<b>8 402 938</b>	<b>88 778 962</b>
<b>Gross balance</b>		
Accrued revenue	18 721	15 060
Cashier's shortages	-	22 268
GEVDI advance payment	-	75 518 214
Independent Development Trust	108 836 507	108 836 507
Interest accrual on bank and call accounts	347 504	339 894
Interest accrual on investment	557 826	548 082
Land sale debtors	66 386	66 386
Library receivable	-	5 862 526
Miscellaneous receivable	6 343 040	5 889 057
Overtime recovery	36 898	64 398
Prepaid electricity	1 070 265	448 685
Staff deductions - debit order	28 684	93 046
	<b>117 305 831</b>	<b>197 704 123</b>
<b>Less : Allowance for impairment</b>		
Independent Development Trust	(108 836 507)	(108 836 507)
Land sale debtors	(66 386)	(66 386)
Cashier's shortages	-	(22 268)
	<b>(108 902 893)</b>	<b>(108 925 161)</b>

### Other debtors pledged as security

There are no other debtors pledged as security for any financial liabilities of the municipality.

### Credit quality of other debtors

The credit quality of other debtors are neither past due nor impaired except for land sale debtors, and IDT.

There is an ongoing dispute between IDT and Msunduzi Local Municipality on an amount that was paid by Msunduzi Local Municipality to IDT for the implementation of infrastructure projects. IDT was appointed as an implementing agent and advance payments were made to IDT during 2011/12 and 2012/13 financial years. The projects were implemented; however, IDT was unable to account for work amounting to R108 836 507. The receivable has been fully impaired since IDT is disputing the receivable.

### Other debtors past due but not impaired

Other debtors which are past due and not impaired. At 30 June 2024 R8 402 940 (2023: R7 000 000).

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>5. Other debtors (continued)</b>		
<b>Other debtors impaired</b>		
The amount of the provision was R108 902 893 as of 30 June 2024 (2023: R108 925 161).		
<b>6. Receivables from non - exchange</b>		
Fruitless and Wasteful expenditure receivable	-	1 283 214
It relates to recoverable fruitless and wasteful expenditure refer to Note 68 - Fruitless and Wasteful expenditure		
Current assets	-	1 283 214

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>7. Statutory receivables</b>		
<b>Net balance</b>		
Consumer debtors - rates	275 972 456	339 922 009
Fines	1 832 295	1 463 924
	<b>277 804 751</b>	<b>341 385 933</b>
<b>Statutory receivables included in receivables from non-exchange transactions above are as follows:</b>		
Consumer debtors - rates	275 972 456	339 922 009
Fines	1 832 295	1 463 924
	<b>277 804 751</b>	<b>341 385 933</b>
<b>Gross balances</b>		
Consumer debtors - rates	1 612 355 756	1 457 657 511
Fines	139 805 513	124 299 753
	<b>1 752 161 269</b>	<b>1 581 957 264</b>
<b>Less: Allowance for impairment</b>		
Consumer debtors - rates	(1 336 383 300)	(1 117 735 502)
Fines	(137 973 218)	(122 835 829)
	<b>(1 474 356 518)</b>	<b>(1 240 571 331)</b>
<b>Total Consumer debtors - rates</b>		
Current	158 583 963	109 497 499
0 - 30 days	38 941 326	43 580 352
31 - 60 days	4 956 030	33 920 231
61 - 90 days	33 771 460	28 316 949
91 - 120 days	35 040 382	28 416 729
121 - 365 days	233 008 474	214 152 399
> 365 days	1 108 054 121	999 773 352
	<b>1 612 355 756</b>	<b>1 457 657 511</b>
<b>Fines</b>		
Current (0-30 days)	812 250	574 450
31 - 60 days	977 600	1 093 550
61 - 90 days	1 346 100	4 188 980
91 - 120 days	1 586 750	5 697 420
121 - 365 days	12 318 800	7 016 150
> 365 days	122 764 013	105 729 203
	<b>139 805 513</b>	<b>124 299 753</b>
<b>Summary of debtors by customer classification - rates</b>		
<b>Industrial/Commercial</b>		
Current	53 241 120	37 668 589
0 - 30 days	7 793 698	11 338 291
31 - 60 days	1 173 530	7 750 107
61 - 90 days	6 874 756	5 858 822
91 - 120 days	7 052 464	5 839 053
121 - 365 days	47 851 519	43 007 242
> 365 days	178 267 831	151 255 136
	<b>302 254 918</b>	<b>262 717 240</b>
<b>Government</b>		



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>7. Statutory receivables (continued)</b>		
Current	17 236 793	15 102 902
0 - 30 days	4 290 672	4 634 838
61 - 90 days	-	3 306 501
91 - 120 days	3 716 944	2 846 184
121 - 365 days	3 239 375	2 709 625
> 365 days	18 676 712	20 017 364
	66 887 291	59 411 580
	<b>114 047 787</b>	<b>108 028 994</b>
<b>Consumers</b>		
Current	88 106 050	56 726 008
0 - 30 days	26 856 956	27 607 222
31 - 60 days	3 782 500	22 863 623
61 - 90 days	23 179 761	19 611 943
91 - 120 days	24 748 543	19 868 050
121 - 365 days	166 480 243	151 127 794
> 365 days	862 898 999	789 106 637
	<b>1 196 053 052</b>	<b>1 086 911 277</b>
<b>Reconciliation of allowance for impairment - Statutory receivables</b>		
Balance at beginning of the year	(1 240 571 331)	(1 153 671 009)
(Increase)/decrease in impairment contribution	(233 785 187)	(86 900 322)
<b>Balance at end of year</b>	<b>(1 474 356 518)</b>	<b>(1 240 571 331)</b>
<b>Consumer debtors - rates</b>		
Balance at beginning of the year	(1 117 735 502)	(1 049 465 070)
(Increase)/decrease in impairment contribution	(218 647 799)	(68 270 432)
<b>Balance at end of year</b>	<b>(1 336 383 301)</b>	<b>(1 117 735 502)</b>
<b>Fines</b>		
Balance at beginning of the year	(122 835 829)	(104 205 939)
(Increase)/decrease in impairment contribution	(15 137 389)	(18 629 890)
<b>Balance at end of year</b>	<b>(137 973 218)</b>	<b>(122 835 829)</b>

### Statutory receivables general information

#### Transaction(s) arising from statute

##### Traffic fines

The two types of traffic fines that are issued are :

- Traffic fines issued in terms of the Administrative Adjudication of Road Traffic Offences Act (AARTO Act).
- Traffic fines issued in terms of the Criminal Procedures Act.

##### Property rates

The Municipal Property Rates Act No. 06 of 2004 governs property rates billed. The Act regulates, the power of the municipality to impose rates on properties; to exclude certain properties from rating in the national interest; to make provisions for the municipality to implement a transparent and fair system of exemptions, reductions and rebates through the municipalities rates policy, making provisions for fair and equitable valuation methods of properties and to make provisions for objections and appeals.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 7. Statutory receivables (continued)

#### Determination of transaction amount

##### Traffic fines

Traffic fines are issued in terms of the AARTO Act by way of notices to offenders which specify the value of the fine that must be paid, along with any discount that can be applied if the fine is paid within a specific period of time.

Traffic fines issued in terms of the Criminal Procedures Act are usually issued by way of notice to offenders, and can :

- indicate the value of the fine to be paid, and that certain reductions could be made to the value of the fine payable and how, or the circumstances under which, such reductions can be applied, or
- indicate that the offender must appear in Court on a specified date (in these instances, the value of the fine may or may not be indicated but this is often only determined after a separate legal process).

##### Property rates

Property rates are levied in terms of the municipality's rates policy, which is aligned to the Municipal Property Rates Act No. 6 of 2004.

The amount of rates levied by the municipality on properties, is the rate randage

- On the market value of the property;
- In the case of public service infrastructure, on the market value of the public service infrastructure less 30% of that value as contemplated in section 17(1)(a) of the Municipal Property Rates Act of 2004 or on such a lower percentage as the minister determines in terms of section 17(4) of the Municipal Property Rates Act of 2004;
- In the case of property to which section 17(1) (h), of the Municipal Property Rates Act of 2004, applies on the market value of the property less the amount stated in that section, or on such amount as the Minister may determine.

Refer to Note 38 for rate randages.

#### Interest or other charges levied/charged

##### Traffic fines

No interest is levied on traffic fines.

##### Property rates

The following are charges that may be charged in addition to rates levied:

- Interest on outstanding rates billed:  
Interest shall be charged on all rates arrears in terms of section 64(g) of the Municipal Finance Management Act and the Municipal Systems Act.

The municipality has a Credit control policy that is approved by council. The credit control policy states that amounts on accounts, which remain unpaid after the due date shall attract interest irrespective of the reasons for non-payment. Interest will be charged at a rate of 10.75%, which is the annual interest rate as per approved tariff register.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 7. Statutory receivables (continued)

#### Basis used to assess and test whether a statutory receivable is impaired

##### Traffic fines

The municipality assesses at each reporting date whether there is any indication that the traffic fines receivable is impaired. If impairment indicators exist, an impairment loss is measured as the difference between the recoverable amount and the carrying amount. Past payment trends are used to calculate the recoverable amount given the uncertainty around the payment patterns of traffic fines.

##### Property rates

Impairment regarding property rates are assessed collectively in terms of the municipality's impairment policy. Each debtor is classified into their risk profiles based on total services outstanding.

The difference between the carrying-value at reporting date less the present value of expected future cash flows, determines if impairment needs to be provided for. This is in terms of GRAP 108.

#### Discount rate not applied to the estimated future cash flows

Owing to the fact that a significant proportion of the paid fines are within 365 days and the low collection rates outstanding tickets, the effect of time value of money is considered immaterial therefore, discounting of future cash flows is not performed.

#### Statutory receivables past due but not impaired

Statutory receivables which are past due and not impaired. At 30 June 2024 R47 873 892 (2023: R83 925 113).

#### Statutory receivables impaired

The amount of the provision is R 1 474 356 519 as of 30 June 2024 (2023: R1 240 571 331).

#### Factors the entity considered in assessing statutory receivables impaired

##### Traffic fines

Based on the historical payment pattern and behavioural analysis of traffic offenders the recoverability diminishes significantly if not paid within 12 months of the ticket being issued. The length of the time the traffic tickets are outstanding is therefore, a critical consideration in assessing impairment thereof.

The general prevailing adverse economic environment weighed in assessment of impairment. The low GDP growth, inflationary pressure and high unemployment rate. This has a negative impact on debt collection as the offender's disposable and discretionary income is under severe pressure.

The historical payment trend and behavioural pattern analysis over a lengthy period of time is the basis of the the traffic fines impairment variables.

The following assumptions are assessed on an annual basis based on a 5 year trend analysis

- Average collection rate - tickets issued current year 2024:5% (2023: 5%)
- Average collection rate - Prior years tickets 2024:0.85% (2023:0.4%)

These above key impairment variables are analysed and assessed at each reporting date.

##### Property rates

Past history payment of debtors and the debtors risk profiling. Accounts outstanding that are above a million are considered material and are assessed separately based on their recovery of debt.

There are no statutory receivables pledged as security for any liability.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>8. Consumer debtors</b>		
<b>Gross balances</b>		
Electricity	993 688 954	1 135 772 657
Other service charges	268 015 254	286 383 397
Property rental	79 818 466	61 079 084
Refuse	293 649 022	258 258 525
Sanitation	543 406 803	471 662 092
Water	3 629 930 135	3 208 894 643
	<b>5 808 508 634</b>	<b>5 422 050 398</b>
<b>Less: Allowance for impairment</b>		
Electricity	(517 768 174)	(352 916 981)
Other service charges	(261 629 461)	(269 926 802)
Property rental	(73 682 245)	(51 963 683)
Refuse	(270 416 840)	(228 591 380)
Sanitation	(492 163 645)	(407 106 155)
Water	(3 464 022 807)	(2 859 865 443)
	<b>(5 079 683 172)</b>	<b>(4 170 370 444)</b>
<b>Net balance</b>		
Electricity	475 920 780	782 855 676
Other service charges	6 385 793	16 456 595
Property rental	6 136 221	9 115 401
Refuse	23 232 182	29 667 145
Sanitation	51 243 158	64 555 937
Water	165 907 328	349 029 200
	<b>728 825 462</b>	<b>1 251 679 954</b>
<b>Electricity</b>		
Current	388 110 347	182 644 312
0 -30 days	16 430 261	94 573 922
31 - 60 days	7 973 991	28 082 334
61 - 90 days	25 094 026	20 543 814
91 - 120 days	25 067 261	22 036 253
121 - 365 days	178 158 526	113 775 110
> 365 days	352 854 542	674 116 912
	<b>993 688 954</b>	<b>1 135 772 657</b>
<b>Water</b>		
Current	182 988 549	90 138 847
0 -30 days	65 472 196	62 482 172
31 - 60 days	5 864 091	70 638 321
61 - 90 days	57 998 277	49 859 924
91 - 120 days	60 633 277	55 008 436
121 - 365 days	453 296 188	499 821 309
> 365 days	2 803 677 557	2 380 945 634
	<b>3 629 930 135</b>	<b>3 208 894 643</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>8. Consumer debtors (continued)</b>		
<b>Sanitation</b>		
Current	34 808 421	21 532 008
0 -30 days	10 480 796	10 588 984
31 - 60 days	1 111 800	8 333 694
61 - 90 days	9 286 097	7 433 172
91 - 120 days	9 629 585	7 460 012
121 - 365 days	69 905 480	53 675 856
> 365 days	408 184 624	362 638 366
	<b>543 406 803</b>	<b>471 662 092</b>
<b>Other service charges</b>		
Current	2 604 884	9 918 162
0 -30 days	1 342 281	1 247 143
31 - 60 days	156 696	1 017 201
61 - 90 days	1 335 206	1 270 413
91 - 120 days	1 454 059	1 392 114
121 - 365 days	10 263 023	7 877 030
> 365 days	250 859 105	263 661 334
	<b>268 015 254</b>	<b>286 383 397</b>
<b>Refuse</b>		
Current	16 869 912	10 096 078
0 -30 days	5 588 269	5 625 331
31 - 60 days	877 868	4 345 697
61 - 90 days	4 834 067	4 165 524
91 - 120 days	4 873 039	4 282 057
121 - 365 days	34 467 058	29 411 807
> 365 days	226 138 809	200 332 031
	<b>293 649 022</b>	<b>258 258 525</b>
<b>Property rental</b>		
Current	14 928 625	1 534 509
0 -30 days	1 080 189	2 452 360
31 - 60 days	1 124 036	851 800
61 - 90 days	962 593	837 126
91 - 120 days	839 468	691 405
121 - 365 days	7 703 320	5 478 981
> 365 days	53 180 235	49 232 903
	<b>79 818 466</b>	<b>61 079 084</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>8. Consumer debtors (continued)</b>		
<b>Summary of debtors by customer classification</b>		
<b>Consumers</b>		
Current	264 419 320	125 351 984
0 -30 days	86 770 754	92 413 993
31 - 60 days	13 141 334	93 534 108
61 - 90 days	80 980 201	68 563 930
91 - 120 days	85 234 905	73 230 514
121 - 365 days	637 736 279	622 913 862
> 365 days	3 790 715 670	3 671 668 947
	<b>4 958 998 463</b>	<b>4 747 677 338</b>
<b>Industrial/ commercial</b>		
Current	311 237 199	167 956 761
0 -30 days	10 421 845	64 863 215
31 - 60 days	3 625 254	16 323 281
61 - 90 days	16 190 935	13 998 911
91 - 120 days	14 598 451	15 960 787
121 - 365 days	105 543 253	80 334 324
> 365 days	276 964 884	236 992 908
	<b>738 581 821</b>	<b>596 430 187</b>
<b>National and provincial government</b>		
Current	64 654 219	22 555 170
0 -30 days	3 201 395	19 692 705
31 - 60 days	341 893	3 411 658
61 - 90 days	2 339 129	1 547 133
91 - 120 days	2 663 333	1 678 975
121 - 365 days	10 514 063	6 791 907
> 365 days	27 214 318	22 265 325
	<b>110 928 350</b>	<b>77 942 873</b>
<b>Total</b>		
Current	640 310 737	315 863 915
0 -30 days	100 393 993	176 969 913
31 - 60 days	17 108 482	113 269 046
61 - 90 days	99 510 266	84 109 973
91 - 120 days	102 496 689	90 870 276
121 - 365 days	753 793 595	710 040 093
> 365 days	4 094 894 872	3 930 927 182
	<b>5 808 508 634</b>	<b>5 422 050 398</b>
<b>Less: Allowance for impairment</b>		
Less allowance for impairment	(5 079 683 172)	(4 170 370 444)
<b>Reconciliation of allowance for impairment</b>		
Balance at beginning of the year	(4 170 370 444)	(3 673 991 462)
Contributions to allowance	(909 312 728)	(496 378 982)
<b>Balance at end of year</b>	<b>(5 079 683 172)</b>	<b>(4 170 370 444)</b>

For bad debts written off refer to Note 43.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 8. Consumer debtors (continued)

#### Consumer debtors pledged as security

There are no consumer debtors pledged as security for overdraft facilities of the municipality.

#### Consumer debtors past due but not impaired

Consumer debtors which are past due and not impaired. At 30 June 2024 R112 241 588 (2023: R245 428 044)

#### Consumer debtors impaired

Consumer debtors impaired R5 079 683 172 (2023: R4 170 370 444 ).

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>9. Cash and cash equivalents</b>		
Cash and cash equivalents consist of:		
Cash on hand	26 577	25 776
Bank balances	90 057 664	186 075 948
Short-term deposits	400 870 558	325 300 285
	<b>490 954 799</b>	<b>511 402 009</b>

Average rate of return is based on average interest rate on all bank and investment accounts 8.32 % (2023:8.20 %)

Due to the short term nature of these investments, no amortisation was performed.

No cash and cash equivalents were pledged as security for any financial liabilities.

No restrictions exist with regard to the use of cash except for unspent conditional grants and receipts.

Unspent conditional grants and receipts which included within FNB no 62548623231,62548629403 and 62548632901.

Housing project funds relating to principal - agent relationships as disclosed in note 71 which included within FNB no 62856957588.

Funds received on behalf of Department of transport as disclosed in Note 71 which is included within FNB 50941827782.

### The municipality had the following bank and investment accounts

Account number / description	Bank statement balances		Cash book balances	
	30 June 2024	30 June 2023	30 June 2024	30 June 2023
FNB - No: 50941827782 (Primary) Demand deposit	48 105 006	165 454 243	44 435 207	157 148 585
FNB - No: 50940058750 (Electronic Transfers) Demand deposit	-	-	326 927	288 303
FNB - No: 50941840627 (Market) Demand deposit	2 656 307	5 290 128	2 656 307	5 290 128
FNB - No: 62069378539 ( Oribi Airport)	28 192 023	12 669 988	28 192 023	12 669 988
FNB - No: 62003432846 ( Salaries PACs No 1) Demand deposit	1 442 922	70 939	1 442 922	70 939
FNB - No: 62006041157 (Post Office) Demand deposit	-	-	13 004 277	10 608 004
FNB - No: 62045272143 (Traffic fines) Demand deposit	-	-	-	-
FNB - No: 62548639725 (Airport Development Fund) Call account	28 411	26 202	28 411	26 202
FNB - No: 62548629403 (MIG Grant) Call account	63 481	26 705	63 481	26 705
FNB - No: 62548623231 (Unspent Conditional Grant) Call account	172 827 781	115 577 204	172 827 781	115 577 204
FNB - No: 62856957588 (Housing Projects: Principal-Agent) Call account	14 545 447	15 744 624	14 545 447	15 744 624
FNB - No: 62548634460 (Insurance Fund) Call account	7 859 287	7 248 160	7 859 287	7 248 160
FNB - No: 62548632901 ( MHOA) Call account	50 207 036	51 674 829	50 207 036	51 674 829
FNB - No: 62548630822 ( Housing Accreditation) Call account	6 894 831	11 395 583	6 894 831	11 395 583
FNB - No: 62551687563 (VAT Recovery Grant) Call account	1 024 396	944 741	1 024 396	944 741
FNB - No: 62531891879 (General Reserves) Call account	44 000 000	45 620 222	44 000 000	45 620 222
FNB - No: 62600253984 (VAT Refund - CRR) Call account	5 017 454	4 605 111	5 017 454	4 605 111
FNB - No: 63096728656 (COID CALL)	336 663	-	336 663	-
ABSA - No: 9317549203(7 Day Notice)	7 846 927	72 436 905	7 846 928	72 436 905
ABSA - No: 9380998089(1 Day Notice)	120 469	-	120 469	-
ABSA - No:9385720099(1 Day Notice)	90 098 374	-	90 098 375	-
<b>Total</b>	<b>481 266 815</b>	<b>508 785 584</b>	<b>490 928 222</b>	<b>511 376 233</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 10. Living resources

	2024			2023		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Game animals	986 250	(451 843)	534 407	988 150	(412 260)	575 890

#### Reconciliation of living resources - 2024

	Opening balance	Increase due to births	Decrease due to deaths	Depreciation	Total
Game animals	575 890	17 000	(10 245)	(48 238)	534 407

#### Reconciliation of living resources - 2023

	Opening balance	Increase due to births	Decrease due to death	Depreciation	Total
Game animals	696 179	1 600	(69 017)	(52 872)	575 890

#### Entity as custodian

Msunduzi Local Municipality does not have any custodial responsibility for game animals held on behalf of other entities, including the legislation or similar means that establishes the custodial responsibility over the living resources.

#### Living resources borrowed from other entities

There are no resources borrowed from other entities.

#### Living resources on loan to other entities

There are no living resources on loan to other entities.

#### Title restrictions

There are no living resources whose title is subject to restrictions.

#### Restrictions on use or capacity to sell

The are no living resources which are subject to restrictions on use or capacity to sell.

#### Pledged as security

No living resources have been pledged as security for any financial liabilities.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 10. Living resources (continued)

#### Compensation from third parties

There was no compensation from third parties for living resources that were impaired, lost or given up during the current financial year.

#### General Information

Msunduzi Local Municipality Bisley Nature Reserve's main purpose is the conservation of a representative system of biodiversity encompassing fauna, flora and unique scenery within the nature reserve. The municipality does not manage the reserve for reproduction of biodiversity.

The municipality is involved in biological transformation of fauna and flora primarily as a service to the community for the main purpose of recreation rather than for sale.

#### Other information

Msunduzi Local Municipality has elected the cost model to account for Living resources.

A physical verification of living resources was performed by the conservation department from 14 to 23 May 2024.

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

#### Other information

The cost of the species was determined with reference to KZN Ezemvelo Wildlife auction prices.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 11. Agricultural assets

	2024			2023		
	Cost / Valuation	Fair value adjustments/h arvests	Carrying value	Cost / Valuation	Fair value adjustments/h arvests	Carrying value
Biological assets - Consumable	76 120 000	6 580 000	82 700 000	80 200 000	(4 080 000)	76 120 000

#### Reconciliation of Agricultural assets - 2024

	Opening balance	Decreases due to harvest / sales	Fair value adjustments	Total
Biological asset - Consumable	76 120 000	(4 618 051)	11 198 051	82 700 000

#### Reconciliation of Agricultural assets - 2023

	Opening balance	Fair value adjustments	Total
Biological assets - Consumable	80 200 000	(4 080 000)	76 120 000

### Non-financial information

The municipality owns a plantation forest that produces felled trees for timber production, separately disclosed as consumable biological assets.

There were timber harvests with a fair value of R4 618 051 (2023: Nil).

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

South African Forestry Company SOC was appointed in terms of section 110 (2) (b) of the MFMA on the 24th July 2023 for a period of three (3) years for the provision of total management for the municipality's plantation. The contract is a net profit share for the period of 3 years

The timber sales started in March 2024 and only three months of revenue was generated. Due to unfavourable market conditions, the projected timber sales were not achieved and a net loss of R 4 007 855 was realised at the end of the Municipal Financial Year ending on 30 June 2024

Refer to note 79 for risk management strategies on agricultural assets.

### Pledged as security

No agricultural assets have been pledged as security.

### Restrictions imposed by regulations

There are no agricultural assets whose use or capacity to sell is subject to restrictions imposed by regulations.

### Methods and assumptions used in determining fair value

The valuation at 30 June 2024 was performed by Malcolm Gardiner.

Malcolm Gardiner is a member of the South African Council for Property Valuers Profession (SACPVP), and have the required qualifications and expertise in the valuation of Agricultural assets.

The valuations conform to South African Valuation Standards and were arrived at by reference to market evidence of transaction prices.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 12. Heritage assets

	2024			2023		
	Cost / Valuation	Accumulated impairment losses	Carrying value	Cost / Valuation	Accumulated impairment losses	Carrying value
Artworks	246 764 271	(6 863 809)	239 900 462	246 700 696	(6 863 809)	239 836 887
Crematoriums	9 359 518	(3 256 965)	6 102 553	9 359 518	(3 256 965)	6 102 553
Jewellery	1 380 000	-	1 380 000	1 380 000	-	1 380 000
Legal deposits	50 449 589	-	50 449 589	50 326 507	-	50 326 507
Museums and art gallery	24 310 604	(3 047 339)	21 263 265	24 310 604	(340 927)	23 969 677
Other	2 095 896	(867 298)	1 228 598	2 095 896	(867 298)	1 228 598
Parks	2 487 909	(1 185 172)	1 302 737	2 487 909	(1 185 172)	1 302 737
Stadiums	3 961 964	(2 069 239)	1 892 725	3 961 964	(2 069 239)	1 892 725
<b>Total</b>	<b>340 809 751</b>	<b>(17 289 822)</b>	<b>323 519 929</b>	<b>340 623 094</b>	<b>(14 583 410)</b>	<b>326 039 684</b>

### Reconciliation of heritage assets 2024

	Opening balance	Additions	Impairment losses recognised	Total
Artworks	239 836 887	63 575	-	239 900 462
Crematoriums	6 102 553	-	-	6 102 553
Jewellery	1 380 000	-	-	1 380 000
Legal deposits	50 326 507	123 082	-	50 449 589
Museums and art gallery	23 969 677	-	(2 706 412)	21 263 265
Other	1 228 598	-	-	1 228 598
Parks	1 302 737	-	-	1 302 737
Stadiums	1 892 725	-	-	1 892 725
	<b>326 039 684</b>	<b>186 657</b>	<b>(2 706 412)</b>	<b>323 519 929</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 12. Heritage assets (continued)

#### Reconciliation of heritage assets 2023

	Opening balance	Revaluation increase/(decr ease)	Impairment losses recognised	Total
Artworks	230 806 921	9 029 966	-	239 836 887
Crematoriums	9 332 597	-	(3 230 044)	6 102 553
Jewellery	1 185 000	195 000	-	1 380 000
Legal deposits	50 326 507	-	-	50 326 507
Museums and art gallery	24 267 797	-	(298 120)	23 969 677
Other	2 095 896	-	(867 298)	1 228 598
Parks	2 487 908	-	(1 185 171)	1 302 737
Stadiums	3 912 208	-	(2 019 483)	1 892 725
	<b>324 414 834</b>	<b>9 224 966</b>	<b>(7 600 116)</b>	<b>326 039 684</b>

#### Restrictions on heritage assets

There are no ownership and disposal restrictions on heritage assets.

There are no contractual commitments for the acquisitions, maintenance and restoration of heritage assets

#### Pledged as security

No heritage assets have been pledged as security for any financial liabilities.

#### Contractual commitments for the acquisition, maintenance and restoration of heritage assets

There are no contractual commitments for the acquisitions, maintenance and restoration of heritage assets.

#### Revaluations

##### Heritage assets

Artworks and jewellery whose fair value can be measured reliably are carried at the revalued amount, being their fair value at the date of valuation less any subsequent impairment losses.

The artworks is valued as at 30 June 2023.

According to the municipality's accounting policy, artworks are revalued every 4 years.

Jewellery has been valued as at 30 June 2023.

According to the municipality's accounting policy, jewellery is revalued every 4 years.

#### Legal Deposit collection at the Bessie Head Library

The legal deposit materials was valued by Paul Myson who is a qualified valuer specialising in the valuation of heritage assets.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 13. Intangible assets

	2024			2023		
	Cost / Valuation	Accumulated amortisation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated amortisation and accumulated impairment	Carrying value
Computer software, other	124 478 526	(100 529 245)	23 949 281	118 386 088	(95 276 677)	23 109 411
Servitudes	803 846	-	803 846	803 846	-	803 846
<b>Total</b>	<b>125 282 372</b>	<b>(100 529 245)</b>	<b>24 753 127</b>	<b>119 189 934</b>	<b>(95 276 677)</b>	<b>23 913 257</b>

#### Reconciliation of intangible assets - 2024

	Opening balance	Additions	Work in progress	Amortisation	Total
Computer software, other	23 109 411	89 000	6 003 439	(5 252 569)	23 949 281
Servitudes	803 846	-	-	-	803 846
	<b>23 913 257</b>	<b>89 000</b>	<b>6 003 439</b>	<b>(5 252 569)</b>	<b>24 753 127</b>

#### Reconciliation of intangible assets - 2023

	Opening balance	Additions	Amortisation	Total
Computer software, other	20 150 602	8 116 044	(5 157 235)	23 109 411
Servitudes	803 846	-	-	803 846
	<b>20 954 448</b>	<b>8 116 044</b>	<b>(5 157 235)</b>	<b>23 913 257</b>

#### Pledged as security

No intangible assets have been pledged as security for any financial liabilities.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>13. Intangible assets (continued)</b>		
<b>Intangible assets in the process of being constructed or developed</b>		
<b>Cumulative expenditure recognised in the carrying value of Intangible assets</b>		
Opening balance	-	2 528 200
Additions	6 003 439	-
Transferred to completed assets	(6 003 439)	(2 528 200)
	-	-

### Restricted title

There are no intangible assets whose title is restricted.

### Details of valuation

Servitudes were assessed for impairment using the depreciated replacement cost method. The software was assessed for impairment based on utilisation by the municipality.

Servitudes have an infinite useful life as they are rights held by the municipality to property.

The software were assessed for impairment based on utilisation by the municipality.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 14. Investment property

	2024			2023		
	Valuation at the beginning	Fair value adjustments/ additions	Carrying value	Valuation at the beginning	Fair value adjustments/ additions	Carrying value
Land and buildings	952 772 121	(30 380 395)	922 391 726	923 219 345	29 552 776	952 772 121

### Reconciliation of investment property - 2024

	Opening balance	Work in progress	Derecognition	Transfers	Fair value adjustments	Total
Land and buildings	952 772 121	50 396	(6 218 000)	(24 409 691)	196 900	922 391 726

### Reconciliation of investment property - 2023

	Opening balance	Work in progress	Transfers	Fair value adjustments	Total
Land and buildings	923 219 346	4 366 559	(2 938 485)	28 124 701	952 772 121

### Pledged as security

No investment property has been pledged as security for any financial liabilities.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>14. Investment property (continued)</b>		
<b>Investment property in the process of being constructed or developed</b>		
<b>Cumulative expenditure recognised in the carrying value of Investment property</b>		
Opening balance	28 256 936	32 209 847
Additions	50 396	4 366 559
Transferred to completed assets	(28 307 332)	(8 319 469)
	<b>-</b>	<b>28 256 937</b>
<b>Carrying value of Investment property that is taking a significantly longer period of time to complete than expected</b>		
Jika Joe Housing	-	28 256 937
The project is complete		
	<b>-</b>	<b>28 256 937</b>

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

The valuation at 30 June 2024 was performed by Finley Hamilton an independent valuer.

Finley Hamilton has recent experience in location and category of the investment property being valued.

The valuation was based on open market value for existing use.

These assumptions are based on current market conditions.

Adjustments to the valuation is attributable to change in market value of investment property. The demand for land is low across the market and the current economic conditions reflects very little growth across all sectors in the Msunduzi area.

Finley Hamilton is a member of the South African Council for Property Valuers Profession (SACPVP), and has the required qualifications and expertise in the valuation of investment properties. The valuations conform to South African Valuation Standards and were arrived at by reference to market evidence of transaction prices for similar properties.

Investment property has been accounted for in terms of GRAP 16 and comprises both land and buildings owned by Msunduzi Municipality. Investment property is not depreciated but annually valued at year end in order to determine their fair value as prescribed in GRAP 16.

### Amounts recognised in surplus or deficit

Rental revenue from Investment property	32 946 814	20 805 641
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The municipality does not hold any operating property interest.

There were no repairs, maintenance and direct operating expenses related to investment property incurred in the current year.

Tenants are responsible for repairs and maintenance.

Included in Investment property is vacant land which has been invaded/illegally occupied. The land has a carrying value of R22 486 000 (2023 : R16 425 000).

The illegally occupied land is not considered impaired by management as the service potential is not considered affected as this land is addressed by the Rapid urbanisation management within the parameters of the approved land use scheme.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 15. Property, plant and equipment

	2024			2023		
	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value	Cost / Valuation	Accumulated depreciation and accumulated impairment	Carrying value
Land and buildings	1 256 674 744	(366 953 627)	889 721 117	1 222 499 679	(353 291 669)	869 208 010
Infrastructure	9 969 937 119	(4 407 674 230)	5 562 262 889	9 436 738 895	(4 126 281 580)	5 310 457 315
Community assets	890 079 302	(431 723 464)	458 355 838	858 530 322	(413 567 072)	444 963 250
Movable assets	627 644 822	(404 149 612)	223 495 210	563 860 224	(382 293 193)	181 567 031
Other properties	424 414 232	(307 718 211)	116 696 021	423 498 461	(298 153 254)	125 345 207
<b>Total</b>	<b>13 168 750 219</b>	<b>(5 918 219 144)</b>	<b>7 250 531 075</b>	<b>12 505 127 581</b>	<b>(5 573 586 768)</b>	<b>6 931 540 813</b>

### Reconciliation of property, plant and equipment - 2024

	Opening balance	Additions	Disposals	Transfers	Work in progress	Depreciation	Impairment loss	Total
Land and buildings	869 208 010	-	(91 000)	(5 578 970)	39 845 034	(13 661 957)	-	889 721 117
Infrastructure	5 310 457 315	29 477 440	-	42 218 110	468 826 840	(288 716 816)	-	5 562 262 889
Community assets	444 963 250	-	-	(17 739 375)	49 446 223	(18 232 455)	(81 805)	458 355 838
Movable assets	181 567 031	79 088 669	(3 202 889)	(10 833 527)	458 493	(23 582 567)	-	223 495 210
Other properties	125 345 207	-	-	(547 078)	1 462 849	(9 564 957)	-	116 696 021
	<b>6 931 540 813</b>	<b>108 566 109</b>	<b>(3 293 889)</b>	<b>7 519 160</b>	<b>560 039 439</b>	<b>(353 758 752)</b>	<b>(81 805)</b>	<b>7 250 531 075</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 15. Property, plant and equipment (continued)

#### Reconciliation of property, plant and equipment - 2023

	Opening balance	Additions	Disposals	Transfers	Work in progress	Depreciation	Impairment loss	Total
Land and buildings	885 352 464	-	-	(8 579 674)	5 674 024	(13 238 804)	-	869 208 010
Infrastructure	5 136 451 475	-	(802 837)	65 494 000	379 362 689	(266 685 915)	(3 362 097)	5 310 457 315
Community assets	427 758 244	-	-	(6 355 381)	42 029 591	(17 817 053)	(652 151)	444 963 250
Movable assets	188 638 953	21 816 024	(1 971 409)	1 045 236	1 242 238	(27 586 863)	(1 617 148)	181 567 031
Other properties	195 442 347	(4 283 755)	-	(59 651 271)	751 530	(6 913 644)	-	125 345 207
	<b>6 833 643 483</b>	<b>17 532 269</b>	<b>(2 774 246)</b>	<b>(8 047 090)</b>	<b>429 060 072</b>	<b>(332 242 279)</b>	<b>(5 631 396)</b>	<b>6 931 540 813</b>

#### Pledged as security

No property, plant and equipment has been pledged as security for any financial liabilities.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 15. Property, plant and equipment (continued)

#### Other information

Refer to Appendix A for detailed property, plant and equipment schedule.

During the year the municipality undertook a conditional assessment of fixed assets, which culminated in the additional decreases/increases in remaining useful lives of assets.

The municipality applies the depreciated replacement cost method to calculate impairment.

#### Other properties

Included in Other properties, Markets, Workshops and Depots, Sewerage and dump sites, Training centres, Landfill sites, Airports, Nurseries

#### Movable Assets

Movable assets include Office machines, Furniture and fittings, Fire and medical equipment, Motor vehicles, Containers and Plant and equipment

Property plant and equipment were impaired by R81 805 (2023 : R5 631 396) as a result of conditional assessment.

A register containing the information required by section 63 of the Municipal Finance Management Act is available for inspection at the registered office of the municipality.

#### Invaded land

Included in Property, plant and equipment is vacant land which has been invaded/illegally occupied. The land has a carrying value of R25 222 261 (2023 : R25 222 261). The illegally occupied land is not considered impaired by management as the service potential is not considered affected as this land is addressed by the Rapid urbanisation management within the parameters of the approved land use scheme.

#### Reconciliation of Work-in-Progress 2024

	Included within land and buildings	Included within infrastructure	Included within community assets	Included within movable assets	Included within other properties	Total
Opening balance	37 338 073	989 546 666	89 330 343	3 509 362	753 095	1 120 477 539
Additions	39 845 034	468 826 840	49 446 223	458 493	1 462 849	560 039 439
Transferred to completed assets	(29 417 254)	(791 659 834)	(35 310 804)	(3 880 861)	(547 078)	(860 815 831)
	<b>47 765 853</b>	<b>666 713 672</b>	<b>103 465 762</b>	<b>86 994</b>	<b>1 668 866</b>	<b>819 701 147</b>

#### Reconciliation of Work-in-Progress 2023

	Included within land and buildings	Included within infrastructure	Included within community assets	Included within movable assets	Included within other properties	Total
Opening balance	49 219 962	1 146 018 249	83 930 836	3 170 678	67 443 561	1 349 783 286
Additions	5 674 024	379 362 689	42 029 591	1 242 238	751 530	429 060 072
Transferred to completed assets	(17 555 913)	(535 834 272)	(36 630 084)	(903 554)	(67 441 996)	(658 365 819)
	<b>37 338 073</b>	<b>989 546 666</b>	<b>89 330 343</b>	<b>3 509 362</b>	<b>753 095</b>	<b>1 120 477 539</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>15. Property, plant and equipment (continued)</b>		
<b>Expenditure incurred to repair and maintain property, plant and equipment included in Statement of Financial Performance</b>		
<b>Expenditure incurred to repair and maintain property, plant and equipment included in Statement of Financial Performance</b>		
Buildings	242 284 742	138 997 474
Infrastructure assets	129 427 206	70 974 470
Movable assets	57 686 445	41 714 733
Other properties	309 269	-
	<b>429 707 662</b>	<b>251 686 677</b>

Repairs and maintenance on property, plant and equipment is included in General expenses, inventory consumed and operating leases.

<b>Projects taking a significantly longer period of time to complete than expected</b>	<b>Reason for project taking long</b>	<b>2024</b>	<b>2023</b>
IRPTN project	Other phases of project completed, the expenditure amount is for bridge designed the project has not commenced due to insufficient of funds	56 118 541	71 935 584
Unit H	Project completed	-	50 077 165
Azalea PH2	Project completed	-	24 337 295
Community hall ward 7	There is insufficient funding to start construction. There were also delays in submitting the drawings to building plans	10 622 828	5 798 578
Community hall ward 8	The contractor for ward 8 was terminated on 22 January 2024. The project was supposed to be completed by the 31st of March 2024, but the contractor failed to meet his obligations, hence the termination. Council is in the process of acquiring a new contractor to proceed with construction in the 2024/25 financial year.	8 843 981	6 362 520
Edendale Town Centre	The project is delayed due to legal complexities, expropriation and relocation of Informal settlements. Construction has been done up the section affected by Land expropriation challenges.	9 617 003	8 092 247
Community hall ward 38	Project completed	-	8 032 810
Grimthorpe Avenue river bridge	The project is on hold due to insufficient funding to start construction.	64 232	-
Willowfountain road extension	The project is on hold due to insufficient funding to start the project.	7 607 898	-

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand		2024	2023
<b>15. Property, plant and equipment (continued)</b>			
Community hall ward 6 Kwaqanda	The project was decommissioned at COGTA	494 674	-
Community hall ward 24	The project was delayed due to land issues, which have since been resolved and will commence in the the 2024/25 fin year.	2 795 083	1 796 006
Community hall ward 34 - Madiba Hall	Delays due to non payments	5 048 238	-
		<b>101 212 478</b>	<b>176 432 205</b>
<b>Projects halted</b>			
The Hollingwood cemetery project	<b>Reasons</b> Statutory approvals for development of the cemetery were completed during the 2012/13 fiscus, Only the parking area was completed to date as the Sobantu community halted this project due to housing needs. The impasse between the community and the municipality has not been resolved and the project has been suspended since then.	<b>2024</b> 4 874 038	<b>2023</b> 4 874 038
Mayor's Walk road widening	The project is halted due to insufficient funding.	1 435 825	1 435 825
Design and construction of east ring road	The project is halted due to insufficient funding to start construction.	2 449 450	2 449 450
Techno Hub	The project has not commenced due to funding contrains. Only the preliminary designs were undertaken.	1 467 147	1 467 147
Connor -Ottos Bluff Road -link	This project is halted due to non availability of funds.	129 620	129 620
		<b>10 356 080</b>	<b>10 356 080</b>
<b>Commitments</b>			
Land		2 463 900	2 463 900
Infrastructure		231 782 247	224 880 459
Community assets		20 953 608	36 864 176
Moveable assets		1 210 000	1 314 940
Other properties		68 256 748	-
		<b>324 666 503</b>	<b>265 523 475</b>

Projects taking significantly longer to complete and halted were assessed for impairment, however there is no impairment loss for the current year on these projects.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>16. Consumer deposits</b>		
Electricity	108 735 418	102 490 201
Landfill site	47 166	405 018
Market buyer's card	7 217 692	5 252 988
Refuse	65 929	56 155
Rental properties	3 092 489	3 061 921
Sewer	9 925	9 925
Valuation appeal	8 907	8 907
Water	33 070 760	30 793 647
	<b>152 248 286</b>	<b>142 078 762</b>
<b>17. Other financial liabilities</b>		
<b>At amortised cost</b>		
DBSA loan	166 586 311	124 581 611
DBSA - funding required for capital expenditure. Loans bear interest rates between 6.75% and 16.50% (2023: 6.75% and 16.50%). Loans are repayable over a period between 10 to 20 years, repayments are made quarterly and bi-annually.		
During the reporting period the municipality did not default on any of the interest or capital repayments of the external loans.		
The additional loan in the current was acquired to fund electricity infrastructure projects.		
There are no other financial liabilities pledged as security.		
<b>Non-current liabilities</b>		
At amortised cost	116 274 950	50 310 656
<b>Current liabilities</b>		
At amortised cost	50 311 361	74 270 955
<b>Reconciliation of other financial liabilities</b>		
Opening balance	124 581 611	203 744 512
Additions	116 274 950	-
Repayments	(74 270 250)	(79 162 901)
	<b>166 586 311</b>	<b>124 581 611</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>18. Transfers payable (non-exchange)</b>		
Advance receipts - Transfers	12 566 995	15 568 203
<b>Beneficiary Audit and Transfers</b>		
Balance at beginning of year	4 655 806	5 183 091
Current year interest received	382 552	323 012
Payments to date	(307 749)	(850 297)
<b>Balance in terms of the advance receipt</b>	<b>4 730 609</b>	<b>4 655 806</b>

Funding provided by Department of Human Settlements as part of the restoration programme to assist in fast tracking the issuing of title deeds to the people of Msunduzi. The arrangement is through the MOA in order for the Provincial Department to provide funding in advance to the Municipality for appointment of social facilitators and a panel of conveyancers to undertake this process Beneficiary Audit and Transfers.

The Beneficiary Audit and Transfers was a National Programme which was then delegated to the Municipality through Provincial Department of Human Settlements. The EEDBS was a National program which was delegated to Municipalities in order to ensure that restoration of title deeds for houses constructed in Pre 1994 through the Housing Subsidy Scheme It was an existing programme that was handed over to the Municipality and the Municipality provided with the funding. The Municipality has no power to determine the beneficiary list. The project is solely for the transfer of title deeds to rightful owners. Title deeds are legal documents which the Municipality is not allowed to sell to beneficiaries and neither can those be use by the Municipality for own use.

The Municipality is not exposed to variability of the transactions, The Provincial Department of Humans settlements is responsible for fulfilling all rights and obligations. Even in the event of disputes the Provincial Department and the court make the final determinations on who the beneficiaries will be.

Significantly the arrangement was for the Department to transfer funds into the Municipality in order for the Municipality to undertake beneficiary verification and transfers of completed housing units. The purpose of the Principal-Agent relationship with regards to the Beneficiary Audit and Transfers is to task the municipality to review all projects approved prior to 1994 and ensure that beneficiary verification in completed to facilitate transfers without the municipality being exposed to any risks associated with the implementation of the Programme.

### Priority Projects -Military Veterans

Balance at beginning of year	3 445 508	6 319 812
Payments to date	(459 101)	(2 874 304)
<b>Balance in terms of the advance receipt</b>	<b>2 986 407</b>	<b>3 445 508</b>

The arrangement between the Municipality and the Provincial Department of Human Settlements is to undertake planning, design and servicing of various pieces of land for priority human settlements programmes such as military veterans and other affordable housing programmes in the Msunduzi Municipal area of jurisdiction. The department is responsible in fulfilling rights and obligation with respect to payment of service providers as well as processing of allocation of beneficiaries. The Municipality through the MOA signed between both parties undertook transactions with implementing agents on behalf of the department to get the sites ready for Human settlements projects ( various pieces of land ). The sites will be handed over to the Provincial Department of Human Settlement once ready for housing development.

### Title Deeds Restoration Programme

Balance at beginning of year	4 495 715	5 617 554
Payments to date	(606 088)	(1 121 839)
<b>Balance in terms of the advance receipt</b>	<b>3 889 627</b>	<b>4 495 715</b>

Funds provided by the Provincial Department of Human Settlements to assist the municipality to ensure that people approved through the enhanced extended discount benefit scheme and the housing delivery programme, their ownership is confirmed through this title deeds restoration grant.

The Municipality is not exposed to variability of the transactions, The Provincial Department of Humans settlements is responsible for fulfilling all rights and obligations. Even in the event of disputes the Provincial Department and the court make the final determinations on the beneficiaries.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 18. Transfers payable (non-exchange) (continued)

Significantly the arrangement was for the Department to transfer funds into the Municipality in order for the Municipality to undertake beneficiary verification and transfers of completed housing units. The purpose of the Principal-Agent relationship with regards to the Beneficiary Audit and Transfers is to task the Municipality to review all projects approved prior to 1994 and ensure that beneficiary verification is completed to facilitate transfers without the municipality being exposed to any risks associated with the implementation of the Programme

#### Title Deeds Activities

Balance at beginning of year	2 971 174	2 971 174
Payments to date	(2 010 822)	-
<b>Balance in terms of the advance receipt</b>	<b>960 352</b>	<b>2 971 174</b>

Funds provided by the Provincial Department of Human Settlements for services to be rendered for the Title Deeds Programme.

Significantly the arrangement was for the Department to transfer funds into the Municipality in order for the Municipality to undertake more activities for the Title deeds programme. The purpose of the Principal-Agent relationship with regards to the Beneficiary Audit and Transfers is to task the municipality to review all projects approved prior to 1994 and ensure that beneficiary verification is completed to facilitate transfers without the municipality being exposed to any risks associated with the implementation of the Programme.

### 19. Payables from exchange transactions

Accrued leave pay	151 203 091	144 857 653
Auditor General	738 844	253 801
Accruals	212 106 271	192 013 081
Advance payments	9 555 505	4 529 934
Credit balances in debtors	130 699 219	113 328 477
Electricity bulk purchases	1 106 112 712	993 186 187
Payroll related	-	8 494 855
Retention liability	36 748 135	33 763 376
Surety	60 000	60 000
Trade payables	419 285 481	306 847 562
Unallocated deposits	1 611 338	1 442 128
Water bulk purchases	210 000 000	716 067 635
	<b>2 278 120 596</b>	<b>2 514 844 689</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 20. Provisions

#### Reconciliation of provisions - 2024

	Opening Balance	Additions	Change in discount factor	Reduction due to re- measurement	Total
Litigation	-	54 296	-	-	54 296
Landfill rehabilitation	71 154 924	-	(1 116 235)	(19 334 518)	50 704 171
	<b>71 154 924</b>	<b>54 296</b>	<b>(1 116 235)</b>	<b>(19 334 518)</b>	<b>50 758 467</b>

#### Reconciliation of provisions - 2023

	Opening Balance	Change in discount factor	Reduction due to re- measurement	Total
Landfill rehabilitation	68 705 686	11 017 502	(8 568 264)	71 154 924
Non-current liabilities			44 650 093	62 175 173
Current liabilities			6 108 374	8 979 751
			<b>50 758 467</b>	<b>71 154 924</b>

The excess in provision liability is the amount by which the liability provision exceeds the carrying amount of the provision asset and is recognised in the Statement of Financial Performance in terms of paragraph 5(b) of IGRAP 2. Amount recognised  
2024 : R29 430 504 (2023 : Nil)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 20. Provisions (continued)

#### Landfill rehabilitation

The landfill rehabilitation provision represents management's best estimate of the municipality's rehabilitation liability based on a valuation provided by an external consultant on the remaining useful life of the landfill site.

One Pangea Expertise and Solutions was appointed to perform the annual valuation of the provision for the rehabilitation and closure costs of the New England Road landfill site.

At the end of the life of the landfill site, the municipality is expected to restore the landfill site to the condition it was before its use.

According to the National Environmental Management Act, Act 107 of 1998, the operation of a landfill results in an obligation to rehabilitate the landfill and prevent any further pollution after closure thereof. The landfill site provision was created to ensure that the site is environmentally and publicly acceptable and suited to the implementation of the proposed end-use. The estimated remaining life of the landfill site is 4,4 years.

#### The key assumptions used by the experts:

Net discount rate 5.10%

Average density of the waste 0.7 tonnes per cubic metres

Expected growth rate of waste generation 2.57%

Excavatable cover depth 2.5 metres

Cover to waste ratio 1.25

The municipality was declared to have been in breach of the Variation Waste Management Licence(WML) issued by the department of Economic Development, Tourism and Environmental Affairs (Kwa-Zulu Natal) on 3 July 2017, in respect of operation of the New England Road Landfill Site on Lot 1853 of the Farm Darvill No 15036, New England Road, Pietermaritzburg.

The High Court of South Africa issued a court order directing the Municipality to discharge its duty of care and remediation of environment as required by section 28(1) and (3) of the National Environmental Management Act 107 of 1998.

The municipality has ensured that it complies with the directives of the court order and with the prescripts of the WML. This has been done through an approved audit action plan which is a list of actions the municipality is required to undertake to be compliant with the WML. The implementation of the action plan is in progress enroute to compliance.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 20. Provisions (continued)

#### Litigation

Litigations against the Municipality recognized as provisions are those that the appointed attorneys have considered probable that the Municipality is liable and an outflow of economic benefits associated with the litigation is expected and the costs can be measured reliably.

#### Key assumptions provided by legal counsel are:

Net effective discount rate varies case by case and range from prime rate to 15.5%

#### Alien vegetation provision

According to the National Environmental Management Act, 1998 (Act No. 107 of 1998) the municipality was encouraged to recognise a provision in this regard.

The Department of Agriculture has since 2006 provided considerable support to the municipality in terms of clearing listed alien invasive plants.

The municipality's involvement and responsibility is effectively operational support to the Department of Agriculture for the clearing of listed alien invasive plants.

No work has been carried out during the current reporting period.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 21. Employee benefit obligations

#### Defined benefit plans - General information

##### Post employment medical aid

The characteristic of this defined benefit plan is that the municipality provides post-retirement benefits by subsidising the medical aid contributions of eligible retired staff who elect to continue with their medical aid at retirement.

The nature of the benefits provided by the plan are as follows, continuation members and their eligible dependants receive a 60% subsidy, with the exception of continuation members who retired prior to 2004, who receive a 65% subsidy. All 60% post-employment subsidies are subject to a maximum of R 5 277 per principal member per month.

The basis on which the discount rate has been determined is: Deduction from the fixed-interest and index-linked bond yield curves obtained from the Johannesburg Stock Exchange.

##### Long service awards

The characteristics of this defined benefit plan is that Municipality offers employees long service awards for every five years of service completed, from five years of service to 45 years of service, inclusive.

The nature of the benefits provided by the plan are that in the month that each completed service milestone is reached, the employee is granted a long service award. Working days awarded are valued at 1/249th of annual earnings per day. An employee may choose to take the long service leave due to him/her or encash it. Whatever the employee chooses, it must be done in the same leave year in which he/she qualified for such leave.

The regulatory framework in which the plan operates is the SALGA conditions of service collective agreement which stipulates that employees qualify for long service leave upon completion of the specified periods in the agreement.

The basis on which the discount rate has been determined is: Deduction from the fixed-interest and index-linked bond yield curves obtained from the Johannesburg Stock Exchange.

#### The amounts recognised in the statement of financial position are as follows:

##### Carrying value

Present value of the defined benefit obligation-wholly unfunded	(619 240 001)	(595 253 001)
Non-current liabilities	(572 205 000)	(545 988 000)
Current liabilities	(47 035 001)	(49 265 001)
	<b>(619 240 001)</b>	<b>(595 253 001)</b>

#### Changes in the net defined liability (asset) are as follows:

Opening balance	(595 253 001)	(630 846 001)
Service cost	(20 640 000)	(21 897 000)
Net interest expense	(69 247 000)	(66 759 000)
Remeasurements	16 692 958	83 941 891
Payments from the plan	49 207 042	40 307 109
	<b>(619 240 001)</b>	<b>(595 253 001)</b>

#### Represented by:

Net defined benefit liability (asset) - Post employment medical aid	(534 303 001)	(509 433 001)
Net defined benefit liability (asset) - Long service awards	(84 937 000)	(85 820 000)
	<b>(619 240 001)</b>	<b>(595 253 001)</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>21. Employee benefit obligations (continued)</b>		
<b>Changes in the present value of the defined benefit obligation are as follows:</b>		
Opening balance	(595 253 001)	(630 846 001)
Service cost	(20 640 000)	(21 897 000)
Interest cost	(69 247 000)	(66 759 000)
Remeasurements	16 692 958	83 941 891
Payments from the plan	49 207 042	40 307 109
	<b>(619 240 001)</b>	<b>(595 253 001)</b>

**Net expense recognised in the statement of financial performance are as follows:**

Service cost	(20 640 000)	(21 897 000)
- Current service cost	(20 640 000)	(21 897 000)
- Past service cost	-	-
- Plan amendment	-	-
- Curtailment	-	-
Net interest on the net defined benefit liability (asset)	(69 247 000)	(66 759 000)
Remeasurements of the net defined benefit liability (asset)	16 692 958	83 941 891
- Actuarial gains and losses arising from:	16 692 958	83 941 891
- Changes in demographic assumptions	-	-
- Changes in financial assumption	7 036 000	80 761 000
- Experience adjustments	9 656 958	3 180 891
	<b>(73 194 042)</b>	<b>(4 714 109)</b>

### Calculation of actuarial gains and losses

Actuarial (gains) losses – Obligation	16 692 958	83 941 891
Actuarial (gains) losses – Plan assets	-	-
	<b>16 692 958</b>	<b>83 941 891</b>

The actuarial gain is influenced by the effect of the change in the basis of financial assumptions, unexpected increases in subsidies, unpredicted movements in membership profile and the effect of actual benefits being different from what was expected.

The significant decrease in the actuarial gain from the previous year is due to the impact of change in net discount rates. The net discount rate is a function of bond yield curves. The bond rates are susceptible to fluctuations due to prevailing market conditions. In the previous financial year the impact of the increase of net discount rate had a huge effect compared to this year. The designation of sovereignty investment to junk status greatly affected the bond rate in 2022/23.

### Key assumptions used

Assumptions used at the reporting date:

Discount rate - PEMA	12,09 %	12,23 %
Health care cost inflation rate - PEMA	7,60 %	7,85 %
Net-of-health-care-cost-inflation discount rate - PEMA	4,17 %	4,06 %
Maximum subsidy inflation rate - PEMA	5,33 %	5,51 %
Net-of-maximum-subsidy-inflation discount rate - PEMA	6,42 %	6,37 %
Discount rate - LSA	11,13 %	11,42 %
General earnings inflation rate (long-term) - LSA	6,28 %	6,83 %
Net effective discount rate - LSA	4,57 %	4,30 %

Key demographic assumptions -Post employment medical aid:

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 21. Employee benefit obligations (continued)

- Average retirement age - 62 years (2023:62 years)
- Continuation of membership at retirement - 75% (2023:75%)
- Proportion with a spouse dependent at retirement - 60% (2023:60%)
- Proportion of in-service non-members joining a scheme by retirement and continuing with the subsidy at retirement 15% (2023 :15% )
- Mortality during employment - SA 85-90
- Mortality post-employment - PA(90) -1 with a 1% mortality improvement p.a. from 2010

Key Demographic Assumptions - Long service awards

- Average retirement age - 62 years (2023:62 years)
- Mortality during employment - SA 85-90
- Retrenchment rate - 15% of withdrawal rates

### Sensitivity analysis

#### Healthcare cost trends

Assumed healthcare cost trends rates have a significant effect on the amounts recognised in surplus or deficit. A one percentage point change in assumed healthcare cost trends rates would have the following effects:

2024	One percentage point increase	One percentage point decrease
Effect on the service cost	14 895 000	11 281 000
Effect on interest cost	65 113 000	55 318 000
Effect on defined benefit obligation	574 701 000	490 197 000
2023	One percentage point increase	One percentage point decrease
Effect on the service cost	16 226 000	(12 189 000)
Effect on interest cost	63 396 000	53 366 000
Effect on defined benefit obligation	547 762 000	467 564 000

#### Discount rate

Assumed discount rate have a significant effect on the amounts recognised in surplus or deficit. A one percentage point change in assumed discount rate would have the following effects:

2024	One percentage point increase	One percentage point decrease
Effect on the service cost - PEMA	11 157 000	15 800 000
Effect on interest cost -PEMA	58 771 000	62 250 000
Effect on defined benefit obligation - PEMA	482 053 000	597 345 000
Effect on the service cost - LSA	6 989 000	7 945 000
Effect on interest cost - LSA	9 052 000	8 543 000
Effect on defined benefit obligation - LSA	80 445 000	89 931 000
2023	One percentage point increase	One percentage point decrease
Effect on the service cost - PEMA	11 978 000	17 453 000

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>21. Employee benefit obligations (continued)</b>		
Effect on interest cost - PEMA	56 955 000	60 463 000
Effect on defined benefit obligation - PEMA	459 495 000	569 660 000
Effect on the service cost - LSA	7 059 000	8 057 000
Effect on interest cost - LSA	8 381 000	7 814 000
Effect on defined benefit obligation - LSA	81 496 000	90 635 000

### Expected contributions

The expected contributions towards post employment medical aid for the next reporting period is R56 740 019.

### Multi-employer plan accounted for as a defined contribution plan

The Municipality accounted for the multi-employer defined benefit plans namely KwaZulu -Natal Joint Municipal Pension Fund (Retirement), KwaZulu Natal Joint Municipal pension Fund (Superannuation) and Government Employees Pension Fund. as defined contribution plans, seeing as sufficient information is not available to enable the the municipality to account for the plans as a defined benefit plans.

The reason why sufficient information is not available to enable the Municipality to account for the plan as a defined benefit plan, is that the statutory actuarial valuations of the funds are not performed per municipality as the funds are not classified as umbrella funds by the FSC. There are shared actuarial risks with other entities' employees are involved, however, comprehensive plan information is not available. Such information as the plan formula to allocate obligations, assets, and costs.

The expected contributions to the plan for the next reporting period is R157 249 889.

The level of participation of the entity in the plan compared with other participating entities is as follows GEPF (0.01%) , NJMPF - Retirement (3%) and NJMPF - Superannuation (5%) based on membership.

The contribution rate for the Municipality is determined as a percentage of pensionable salaries and is set out in the regulations of each Fund. In terms of the regulations the municipality must contribute a fixed basic percentage and, if required, an additional surcharge should the Funds be in deficit.

The municipality pays the basic contribution based on the pensionable salaries of the employees of the municipality; this is therefore not affected by employees of other participating municipalities. Any surcharge is defined in terms of the pensionable salaries of each municipality and hence the extent to which a deficit can be attributed to the employees of the municipality is the extent to which a surcharge is levied on the municipality. In terms of the nature of a defined benefit fund cross-subsidy exists between older and younger members, affecting all municipalities.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 21. Employee benefit obligations (continued)

#### Defined contribution plans

It is the policy of the municipality to provide retirement benefits to all its eligible employees.

The municipality is under no obligation to cover any unfunded benefits.

#### Kwa-Zulu-Natal Joint Municipal Provident Fund

KwaZulu - Natal Joint Municipal Provident Fund is used for the purpose of providing retirement benefits. The Fund is governed by its regulations as approved by the FSCA Commissioner.

The amount recognised as an expense for the defined contributions plans is disclosed on note 47 - Employee related costs

#### South African Local Authorities Pension Fund

The Fund was established in 1985 to provide benefits for its members on retirement, resignation, dismissal ,retrenchment or upon death of its members.

The amount recognised as an expense for the defined contributions plans is disclosed on note 47 - Employee related costs

#### Municipal Councillors Pension Fund

The Municipal Councillors Pension Fund (MCPF) was established on 1 May 1988 in terms of the Pension Benefits for Councillors of Local Authorities Act No. 105 of 1987. The MCPF is a defined contribution Pension Fund, as defined in legislation, committed to effectively and efficiently providing benefits to members and beneficiaries.

The amount recognised as an expense for the defined contributions plans is disclosed on note 53 - Remuneration of councillors.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 22. Unspent conditional grants and receipts

Unspent conditional grants and receipts comprises of:

#### Unspent conditional grants and receipts

Expanded Public Works Programme	3	2 849
Integrated National Electrification Programme	55 484	1 774 357
Municipal Infrastructure Grant	18 372 356	900 240
Neighbourhood Development Partnership Grant	1 604 867	1 478 255
Water Services Infrastructure Grant	14 507 200	417
Corridor Development (Heroes Acre Memorial Park)	4 007 829	6 561 224
Eastwood Primary Substation	72 011	417 326
Greater Edendale Development Initiative	13 157 909	87 742 535
Informal Economy Infrastructure Development	-	20 234
Housing Accreditation	6 339 152	10 834 860
Library	205 329	6 587 194
Municipal Disaster Recovery/Response Grant	31 578 442	-
Pietermaritzburg Airport	173 175	194 618
Tatham Art Gallery - Art Bank	120	-
Tatham Art Gallery	464 373	166 806
Youth Enterprise Park	-	3 206
Ematsheni	1 055 100	-
Upgrading of Informal Settlements	96 641 828	58 395 414
Municipal Employment Initiative	387 600	2 076 549
LG Seta Mandatory and Discretionary Grant	908 825	-
	<b>189 531 603</b>	<b>177 156 084</b>

#### Movement during the year

Balance at the beginning of the year	177 147 173	135 720 299
Funds returned to National Treasury	(29 554)	(90 000)
Current year receipts	492 572 643	461 241 994
Current year interest received	5 101 851	8 707 934
Transfer of VAT on Jika Joe project to own revenue	-	(654 984)
Vat recovered from grants	(35 862 649)	(44 006 018)
Conditions met - transferred to revenue	(449 374 421)	(383 763 141)
Transfer of savings to own revenue	(23 440)	-
	<b>189 531 603</b>	<b>177 156 084</b>

The extent of government grants recognised in the Statement of Financial Performance relates to the extent of the grant conditions having been met.

Refer to Appendix D for details of Unspent Conditional Grants, Receipts and Transfers from National, Provincial, Government and other departments.

See note 41 for reconciliation of grants from National/Provincial Government.

These amounts are invested in a ring-fenced investment until utilised.

### 23. Non current - Payables from exchange transactions

Electricity bulk purchases	415 948 094	-
Water bulk purchases	509 383 039	-
	<b>925 331 133</b>	<b>-</b>

### 24. VAT receivable

VAT	488 561 056	361 767 859
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# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 25. Accumulated surplus

#### Ring-fenced internal funds and reserves within accumulated surplus - 2024

	Accumulated surplus	Insurance reserve	COID reserve	Total
Opening balance	7 419 758 181	7 248 161	23 254 864	7 450 261 206
Interest earned on COID	(2 174 648)	-	2 174 648	-
Interest earned on insurance reserve	(611 126)	611 126	-	-
Interest earned on CRR	(388 904)	-	-	(388 904)
Interest on HDF	(7 063 008)	-	-	(7 063 008)
Transfer to/from COID	1 844 839	-	(1 844 839)	-
Deficit	(941 873 650)	-	-	(941 873 650)
	<b>6 469 491 684</b>	<b>7 859 287</b>	<b>23 584 673</b>	<b>6 500 935 644</b>

#### Ring-fenced internal funds and reserves within accumulated surplus - June 2023

	Accumulated surplus	Insurance reserve	COID reserve	Total
Opening balance	7 779 395 485	573 885	32 670 009	7 812 639 379
Prior period error	(414 919 600)	-	-	(414 919 600)
Interest earned on COID	(2 172 556)	-	2 172 556	-
Interest earned on insurance reserve	(74 276)	74 276	-	-
Interest earned on CRR	(126 617)	-	-	(126 617)
Interest on HDF	(4 864 202)	-	-	(4 864 202)
Transfer to/from COID	11 587 701	-	(11 587 701)	-
Transfer to/from CRR	(3 692 592)	-	-	(3 692 592)
Transfer to/from Insurance reserve	(6 600 000)	6 600 000	-	-
Surplus	61 224 838	-	-	61 224 838
	<b>7 419 758 181</b>	<b>7 248 161</b>	<b>23 254 864</b>	<b>7 450 261 206</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 26. Capital replacement reserve

Based on the approval by the strategic management committee on the 7th April 2015 the CRR was created by transferring funds of R151 935 999 from the accumulated surplus. This reserve will be used for the funding of property, plant and equipment.

Included in the reserve is an amount of R388 904 (2023: R126 617) in respect to interest earned on the reserve.

The CRR is a cash backed reserve

Opening balance	4 605 111	785 902
Auction proceeds	-	3 692 592
Interest earned	388 904	126 617
Transfer from conditional grants savings	23 439	-
	<b>5 017 454</b>	<b>4 605 111</b>

### 27. Housing development fund

Accumulative HDF utilisation	81 675 256	76 301 560
Loans extinguished by Government on 1 April 1988	34 256 892	34 256 892
	<b>115 932 148</b>	<b>110 558 452</b>

### 28. Revaluation reserve

Opening balance	104 575 869	95 350 900
Change during the year	-	9 224 969
	<b>104 575 869</b>	<b>104 575 869</b>

Heritage assets classes for artworks and jewellery have been revalued as at 30 June 2023 resulting in the increase of the revaluation reserve. The increase in the values is as a result of current market records at auctions in recent years, the passage of time for artworks created by prominent artists and collections whose market has shifted from auction houses to specialist dealerships.

### 29. Agency services

Commission earned on driver's licenses renewals	2 666 696	2 598 950
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Refer to Note 71 - Accounting by principals and agents

### 30. Interest - consumer debtors and receivables

Electricity	41 679 331	1 421 756
Property rental	12 803 071	643 177
Sanitation	30 750 960	17 033 935
Service charges	2 136 811	4 726 907
Waste management	17 131 060	9 683 226
Water	221 028 828	125 188 403
Miscellaneous receivable	453 983	383 503
	<b>325 984 044</b>	<b>159 080 907</b>

### 31. Interest received bank, call and investment accounts

Bank	5 015 335	2 646 269
Short term investments	39 102 446	14 310 916
	<b>44 117 781</b>	<b>16 957 185</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>32. Licences and permits</b>		
Abnormal loads	787 781	1 620 871
Market porters	74 336	56 698
Taxi ranks	614 799	412 712
Trading	544 207	325 175
	<b>2 021 123</b>	<b>2 415 456</b>
<b>33. Operational revenue</b>		
Administration and handling fees	4 883 577	2 389 076
Breakages and losses recovered	2 967	4 346
Bursary refund	18 304	788 203
Commission insurance	621 962	699 439
Commission - transaction handling fees	21 993 483	22 955 327
Construction contracts - revenue	324 324	788 576
Incidental cash surplus	650	3 378
Insurance refund	11 873 890	-
Landing fees	3 263 542	3 113 053
Merchandising, jobbing and contracts	2 817 107	2 490 191
Passenger levy	7 771 158	6 926 482
Request for information - plan printing and duplicates	48 620	24 398
Skills development levy	-	2 419 531
Staff recoveries	417	853
	<b>53 620 001</b>	<b>42 602 853</b>
<b>34. Rental of facilities and equipment</b>		
<b>Premises</b>		
Non-residential	22 958 601	12 371 485
Residential	9 988 213	8 434 156
	<b>32 946 814</b>	<b>20 805 641</b>
<b>Facilities and equipment</b>		
Rental of facilities	643 515	452 189
	<b>33 590 329</b>	<b>21 257 830</b>
<b>35. Rendering of services</b>		
Advertising bins	907 486	-
Building plan approval	4 198 633	2 004 368
Cemetery and burial fees	2 741 372	3 983 251
Entrance fees	97 145	248 755
Fire services	92 186	286 098
Legal fees	428 337	318
Management fees	132 880	145 014
Parking fees	7 338	5 627
Rates clearance certificates	1 478 451	1 501 902
Sign application fee	1 957 100	1 417 450
Town planning and servitudes	1 901 727	928 275
Wayleave tariffs	32 286	23 421
	<b>13 974 941</b>	<b>10 544 479</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>36. Sale of goods</b>		
Buyer's card	50 016	53 406
Cleaning and removal	49 069	67 225
Demolition application fees	2 174	275
Laboratory services	307 119	11 042
Sale of scrap and waste	122 285	-
Sub-division and consolidation	386 678	131 201
Tender documents	38 743	148 109
Valuation services	15 997	16 294
Waste paper	-	3 792
	<b>972 081</b>	<b>431 344</b>
<b>37. Service charges</b>		
Sale of electricity	2 609 030 474	2 752 391 429
Sale of water	740 741 111	831 037 060
Sanitation	198 015 165	201 184 274
Refuse removal	126 703 639	124 327 571
	<b>3 674 490 389</b>	<b>3 908 940 334</b>
<b>Reconciliation</b>		
<b>Gross revenue billed</b>		
Sale of electricity	2 612 420 555	2 754 326 618
Sale of water	746 242 110	835 523 535
Sanitation	218 236 136	216 366 372
Refuse removal	128 012 967	125 391 509
	<b>3 704 911 768</b>	<b>3 931 608 034</b>
<b>Less: Revenue foregone free basic services</b>		
Sale of electricity	(3 390 081)	(1 935 189)
Sale of water	(5 500 999)	(4 486 475)
Sanitation	(20 220 971)	(15 182 098)
Refuse removal	(1 309 328)	(1 063 938)
<b>Net Service charges</b>	<b>3 674 490 389</b>	<b>3 908 940 334</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>38. Property rates</b>		
<b>Rates per category</b>		
Commercial	345 871 870	340 243 902
Farm properties	1 837 202	61 549 789
Unauthorised use	11 461 008	11 596 687
Small home business	473	98 643
Industrial	156 315 472	144 998 784
Public benefit organisation	3 765 740	2 437 606
Residential	695 866 950	678 623 866
Communal land - other	247 272	2 513 641
State	547 241	1 350 379
Mining	709 325	662 760
Public service purpose	142 464 174	131 862 008
	<b>1 359 086 727</b>	<b>1 375 938 065</b>
<b>Reconciliation</b>		
<b>Gross revenue billed</b>		
Property rates	1 461 741 283	1 469 032 945
	<b>1 461 741 283</b>	<b>1 469 032 945</b>
<b>Less: Revenue foregone free basic services</b>		
Rebates property rates	(102 654 556)	(93 094 880)
<b>Net Property rates</b>	<b>1 359 086 727</b>	<b>1 375 938 065</b>
<b>Valuations</b>		
Agriculture	459 302 000	453 752 000
Commercial/Mining/Industrial/Unauthorised	24 114 780 566	24 143 536 566
Municipal properties	949 000	974 000
Residential	49 876 580 073	49 653 513 073
Public Benefit Organisation	1 008 236 000	986 036 000
Public Service Infrastructure	239 917 735	215 375 935
Public Service Property	5 206 271 000	5 175 466 000
Vacant land	2 197 524 909	2 227 166 800
	<b>83 103 561 283</b>	<b>82 855 820 374</b>
<b>Rate randage are as follows:</b>	<b>Rate per category 2024</b>	<b>Rate per category 2023</b>
Agriculture	0,0039	0,0037
Public Service Property	0,0282	0,0263
Residential	0,0161	0,0150
Rural communal land	-	0,0204
Public Benefit Organisation	0,0039	0,0037
Public Service Infrastructure	0,0039	0,0037
Vacant land	0,0291	0,0272
Commercial	0,0282	0,0263
Mining	0,0282	0,0263
Industrial	0,0282	0,0263
Unauthorised	0,0500	0,0467
Municipal property	0,0282	0,0263
Sectional Title Garages	0,0161	0,0150

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 38. Property rates (continued)

Valuations on land and buildings are performed every 5 years in terms of the Municipal Property Rates Act. The last general valuation came into effect on 1 July 2019. Interim/ Supplementary valuations are processed on an annual basis to take into account changes in individual property values due to alterations and subdivisions.

### 39. Interest from non-exchange receivables

Property rates	106 728 864	63 180 751
Fruitless and Wasteful expenditure	144 362	-
	<b>106 873 226</b>	<b>63 180 751</b>

### 40. Fines, penalties and forfeits

Building fines	69 500	83 000
Court traffic fines	18 691 570	19 302 890
Illegal connections	36 153 592	34 628 769
Law enforcement fines	936 803	666 028
Overdue books fines	5 752	72 947
Tender withdrawal penalties	-	4 500
	<b>55 857 217</b>	<b>54 758 134</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 41. Government grants and subsidies

#### Operating grants

Equitable Share	767 222 000	696 056 000
Expanded Public Works Programme	4 700 997	5 228 151
Finance Management Grant	1 950 000	1 950 000
Municipal Infrastructure Grant	7 455 986	6 977 307
Greater Edendale Development Initiative	2 081 078	14 670 904
Housing Accreditation	6 417 980	2 831 371
Housing Projects	1 181 354	2 050 695
LG Seta Mandatory and Discretionary Grant	1 662 712	167 982
Library	14 829 882	16 163 475
Municipal Employment Initiative	2 890 001	-
Tatham Art Gallery	147 715	91 266
Tatham Art Gallery - Art Bank	56 880	-
Water Services Infrastructure Grant	13 948 235	55 555 264
	<b>824 544 820</b>	<b>801 742 415</b>

#### Capital grants

Corridor Development	3 039 104	487 435
Eastwood Primary Substation	378 947	16 130 468
Energy Efficiency Demand Side Management Grant	5 000 000	-
Greater Edendale Development Initiative	77 553 222	11 683 354
Housing Accreditation	733 561	417 555
Informal Economy Infrastructure Development	-	66 415
Integrated National Electrification Programme	12 218 873	27 379 643
Jika Joe Community Residential Units	-	5 021 543
Library	6 376 710	180 947
Municipal Disaster Recovery/Response Grant	8 021 558	620 000
Municipal Infrastructure Grant	204 367 193	219 864 756
Neighbourhood Development Partnership Grant	12 973 388	33 021 161
Pietermaritzburg Airport	3 201 175	2 874 671
Tatham Art Gallery	170 531	347 779
Upgrading of Informal Settlements	68 684 916	-
Water Services Infrastructure Grant	25 203 981	4 444 320
Youth Enterprise Park	-	197 683
	<b>427 923 159</b>	<b>322 737 730</b>
	<b>1 252 467 979</b>	<b>1 124 480 145</b>

### Government grants and subsidies

Included in above are the following grants and subsidies received:

Equitable share	767 222 000	696 056 000
Operating grants	55 138 966	98 320 540
VAT recovered - operating grants	2 183 853	7 365 874
VAT recovered - capital grants	33 678 794	37 295 129
Capital grants	394 244 366	285 442 602
	<b>1 252 467 979</b>	<b>1 124 480 145</b>

#### Equitable Share

In terms of the Constitution, this grant is used to subsidise the provision of basic services to indigent community members.

In terms of section 227 of the Constitution, the Equitable Share grant provides funding for the municipality to deliver free basic services to poor households and subsidises the cost of administration and other core services for the municipality.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
<b>Energy Efficiency and Demand Side Management Grant</b>		
Balance unspent at beginning of year	-	-
Current-year receipts	5 000 000	-
VAT recovered from Grant	(234 551)	-
Conditions met - transferred to revenue	(4 765 449)	-
	-	-

The purpose of the grant is to provide subsidies to municipalities to implement energy efficiency and demand side management initiatives on municipal facilities and infrastructure in order to reduce electricity consumption and improve energy efficiency.

The Municipality received a notification from the Department of Mineral Resources and Energy dated the 23rd of October 2023, indicating their decision to withhold the second tranche of this grant due to under-expenditure of the previous funds already transferred to the municipality. The second tranche which was due to be received on the 2nd of November 2023 was received on the 1st December 2023.

The Municipality received a grant of R5 million with a specific target of 950 retrofits to be achieved, however due to savings realised, an increased target of 1346 was eventually achieved.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
<b>Expanded Public Works Programme</b>		
Balance unspent at beginning of year	2 849	-
Funds returned to National Treasury	(2 849)	-
Current year receipts	4 701 000	5 231 000
VAT recovered from Grant	(67 414)	-
Conditions met - transferred to revenue	(4 633 583)	(5 228 151)
	<b>3</b>	<b>2 849</b>

Conditions still to be met - remain liabilities (see note 22).

The purpose of the grant is to incentivise municipalities to expand work creation efforts through the use of labour intensive delivery methods in the following identified focus areas, in compliance with the EPWP Guidelines:

- Road maintenance and the maintenance of buildings.
- Low traffic volume roads and rural roads.
- Basic services infrastructure, including water and sewer reticulation, sanitation and pipelines (excluding bulk infrastructure).
- Other economic and social infrastructure.
- Tourism and cultural industries.
- Waste management.
- Parks and beautification.
- Sustainable land-based livelihoods.
- Social services programmes.
- Community safety programmes.

The Municipality received a notification from Department of Public Works and Infrastructure dated the 23rd of October 2023, indicating their intention to withhold the second tranche as the Municipality failed to spend at least 25% of the first tranche allocation and report on all grant funded projects registered on the EPWP-RS. The second tranche which was due to be received on the 3rd of November 2022, was only received on the 4th of December 2023.

The allocation to Msunduzi was reduced from R4,979 million to R4,701 million during National Treasury mid term adjusted budget.

### Finance Management Grant

Balance unspent at beginning of year	-	-
Current-year receipts	1 950 000	1 950 000
VAT recovered from Grant	(142 602)	(102 555)
Conditions met - transferred to revenue	(1 807 398)	(1 847 445)
	<b>-</b>	<b>-</b>

The purpose of this grant is to promote and support reforms in financial management by building capacity in municipalities to implement the Municipal Finance Management Act.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
<b>Integrated National Electrification Programme</b>		
Balance unspent at beginning of year	1 774 357	-
Current-year receipts	10 500 000	29 154 000
VAT recovered from grant	(1 244 124)	(3 419 023)
Conditions met - transferred to revenue	(10 974 749)	(23 960 620)
	<b>55 484</b>	<b>1 774 357</b>

Conditions still to be met - remain liabilities (see note 22).

The purpose of the grant is to implement the Integrated National Electrification Programme by providing capital subsidies to municipalities to address the electrification backlog in all existing and planned dwellings (including informal settlements, farm dwellings, new and existing dwellings).

The Municipality received a notification from the Department of Mineral Resources and Energy dated the 26th of October 2023, indicating their decision to withhold the second tranche of this grant due to the municipality not meeting the Division of Revenue Act Framework of spending at least 50% of the previous funds already transferred to the municipality. The second tranche which was due to be received on the 24th of November 2023 was received on the 30th of November 2023.

The Municipality had initially received the R7 million grant and had spent 100%, and thereafter during the end of March 2024, the Municipality received an additional R3,5 million to further electrify additional households.

### Municipal Disaster Recovery / Response Grant

Balance unspent at beginning of year	-	620 000
Current-year receipts	39 600 000	-
VAT recovered from grant	(1 046 290)	(59 043)
Conditions met - transferred to revenue	(6 975 268)	(560 957)
	<b>31 578 442</b>	<b>-</b>

Conditions still to be met - remain liabilities (see note 22).

The grant was provided for the purpose of reconstruction and rehabilitation of damaged Municipal Infrastructure due to the 2022 floods.

### Municipal Infrastructure Grant

Balance unspent at beginning of year	900 240	589 302
Funds returned to National Treasury	(26 705)	-
Current-year receipts	229 322 000	227 153 000
VAT recovered from grant	(26 571 117)	(28 741 502)
Conditions met - transferred to revenue	(185 252 062)	(198 100 560)
	<b>18 372 356</b>	<b>900 240</b>

Conditions still to be met - remain liabilities (see note 22).

The funding has been provided:

- For addressing specific capital projects for basic municipal infrastructure backlogs for poor households, micro enterprises and social institutions servicing poor communities.
- For the development of asset management plans for infrastructure servicing the poor.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 41. Government grants and subsidies (continued)

The Municipality received a notification from the Department of Cooperative Governance dated 12 September 2023, indicating their intention to withhold the second tranche which was due on the 22nd of September 2023 as the municipality failed to spend at least 60% of the first tranche. The second tranche was received on the date it was due for transfer to the municipality, i.e 22 September 2023.

The third tranche which was due to be received on the 8th of December 2023 was only received by the municipality on the 23rd of January 2024.

The Municipality allocation of R245,759,000 was adjusted downwards by R16,437,000 and the final tranche was received on the 25th March 2024.

#### Neighbourhood Development Partnership Grant

Balance unspent at beginning of year	1 478 255	70 702
Current-year receipts	13 100 000	34 500 000
VAT recovered from grant	(1 621 746)	(4 038 669)
Conditions met - transferred to revenue	(11 351 642)	(28 982 493)
Funds returned to National Treasury	-	(71 285)
	<b>1 604 867</b>	<b>1 478 255</b>

Conditions still to be met - remain liabilities (see note 22).

Funding provided to plan, catalyse and invest in targeted locations in order to attract and sustain third party capital investments aimed at spatial transformation, that will improve the quality of life, and access to opportunities for residents in targeted locations, underserved neighbourhoods, generally townships and rural towns.

The Municipality received a notification from National Treasury dated 12th February 2024, indicating their intention to stop a portion of the grant due to underperformance.

The allocation to Msunduzi was reduced from R33,606 million to R23,606 million during National Treasury mid term adjusted budget in October 2023 and was further reduced from R23,606 million to R13,100 million in March 2024.

#### Water Services Infrastructure Grant

Balance unspent at beginning of year	417	18 715
Current-year receipts	53 659 000	60 000 000
Conditions met - transferred to revenue	(34 217 412)	(52 354 358)
Funds returned to National Treasury	-	(18 715)
VAT recovered from grant	(4 934 805)	(7 645 225)
	<b>14 507 200</b>	<b>417</b>

Conditions still to be met - remain liabilities (see note 22).

The purpose of the grant is:

- To facilitate the planning and implementation of various water and sanitation projects to accelerate backlog reduction and enhance the sustainability of services especially in rural areas.
- To provide basic and intermittent water and sanitation supply that ensure provision of services to identified and prioritised communities, including through spring protection and groundwater development.
- To support municipalities in implementing water conservation and water demand management (WC/WDM) projects.
- To support the close out of the existing bucket eradication programme intervention in formal residential areas.
- To support drought relief programmes in affected municipalities.

The Municipality received an additional R3,659 million during the end of March 2024.

#### Greater Edendale Development Initiative

Balance unspent at beginning of year	87 742 535	105 990 396
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# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
Current year interest received	2 901 575	6 607 617
Current year receipts	2 148 098	1 498 779
Conditions met - transferred to revenue	(79 634 299)	(26 354 257)
	<b>13 157 909</b>	<b>87 742 535</b>

Conditions still to be met - remain liabilities (see note 22).

The funding was provided by the Department of Human Settlements for the following:

- To support GIS with the interrogation of housing layout against services in Edendale.
- To support the finalisation of the town planning scheme.
- For the development of an integrated land use management system for Edendale.
- For the valuation of properties properties as per the business plan.
- For advertising costs for expropriation of properties.
- For costs relating to tenure conflicts, cadastral and deed office rectification.
- For increasing the resources for sales administration with regard to drawing up, signing and managing sales agreements.
- For the provision of further training for personnel using GIS and property tracking systems.

### Housing Accreditation

Balance unspent at beginning of year	10 834 860	8 832 225
Current year interest received	813 507	616 980
Conditions met - transferred to revenue	(7 151 540)	(3 248 926)
Current year receipts	1 842 325	4 634 581
	<b>6 339 152</b>	<b>10 834 860</b>

Conditions still to be met - remain liabilities (see note 22).

Funding provided for Level 1 accreditation subsidy for the operation of the Housing Delivery Unit within Msunduzi Municipality.

### Housing Projects

Balance unspent at beginning of year	-	-
Current-year receipts	1 181 354	2 050 695
Conditions met - transferred to revenue	(1 181 354)	(2 050 695)
	<b>-</b>	<b>-</b>

Funding provided by Department of Human Settlements for implementation of Housing Projects as follows :

- Harewood Informal Settlement Upgrade Housing Project No K15020002 - Implementation of Stage 1 activities on 1000 housing units.
- Bhobhonono and Masomini Housing project No K21080002 - Implementation of Stage 1 activities on 2000 housing units.

### Informal Economy Infrastructure Development

Balance unspent at beginning of year	20 234	81 854
Conditions met - transferred to revenue	-	(66 415)
Current year interest received	-	4 795
Transfer to own revenue	(20 234)	-
	<b>-</b>	<b>20 234</b>

Conditions still to be met - remain liabilities (see note 22).

Funding has been provided by the Department of Economic Development, Tourism and Environmental Affairs for the development of Informal economic infrastructure. Funding is to be used for the refurbishment of 250 existing informal trading stalls as well as the provision of additional support facilities and services in the Msunduzi Municipality CBD.

### Jika Joe Community Residential Units

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
Current-year receipts	-	5 021 543
Conditions met - transferred to revenue	-	(4 366 559)
Transfer to own revenue	-	(654 984)
	-	-

Funds provided by the Provincial Department of Human Settlements for the addressing of the housing backlog in the Municipality, and rental stock has been identified as a strategic intervention in addressing the formal accommodation needs. The Jika Joe project has been identified as a priority to address the Jika Joe informal settlement. The project also aims to relocate the residents from the existing Masukwana Street temporary housing and the removal of the structures.

Project funding for the Jika Joe project is inclusive of VAT. The Department of Human Settlements and Msunduzi Municipality on 25 February 2019 entered into an addendum to the memorandum of agreement for the adjustment of the Value added Tax from 14% to 15%. Provincial Treasury approved the rollover of unspent balances which was VAT on claims submitted to Department of Human Settlements in the 2019/ 2020 and 2020/2021 financial years. Council approved once the portion of the VAT on claims submitted is utilised in the project for prepaid water meters and temporary houses that were not funded by the Provincial Department of Human Settlements, the remaining balance be transferred to the Municipality as own revenue at the end of the financial year and subsequent years thereafter.

### Library

Balance unspent at beginning of year	6 587 194	6 555 680
Current-year receipts	14 438 000	15 946 000
Conditions met - transferred to revenue	(21 206 592)	(16 344 422)
Current year interest received	386 727	429 936
	<b>205 329</b>	<b>6 587 194</b>

Conditions still to be met - remain liabilities (see note 22).

Funds provided by the Provincial Department of Arts and Culture for the provision of library services.

### Pietermaritzburg Airport

Balance unspent at beginning of year	194 618	47 442
Current-year receipts	3 000 000	3 000 000
Conditions met - transferred to revenue	(3 201 175)	(2 874 671)
Current year interest received	179 732	21 847
	<b>173 175</b>	<b>194 618</b>

Conditions still to be met - remain liabilities (see note 22).

The funding has been provided by the Economic Development, Tourism and Environmental Affairs for the improvement of the safety and security infrastructure of the Pietermaritzburg Airport.

### Tatham Art Gallery

Balance unspent at beginning of year	166 806	38 801
Current-year receipts	571 000	539 000
Conditions met - transferred to revenue	(318 246)	(439 045)
Current year interest received	44 813	28 050
	<b>464 373</b>	<b>166 806</b>

Conditions still to be met - remain liabilities (see note 22).

Funds provided by the Provincial Department of Arts and Culture for Tatham Art Gallery to provide financial support to the municipality with a focus on the development and maintenance of Museum, care and the preservation of the cultural heritage.

### Tatham Art Gallery - Art Bank

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
Balance unspent at beginning of year	-	-
Current-year receipts	57 000	-
Conditions met - transferred to revenue	(56 880)	-
	<b>120</b>	<b>-</b>

Conditions still to be met - remain liabilities (see note 22).

Funds provided by the Art Bank for Tatham Art Gallery to pay for 3 interns for a period of 3 months and training for staff.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
<b>Youth Enterprise Park</b>		
Balance unspent at beginning of year	3 206	190 805
Conditions met - transferred to revenue	-	(197 683)
Current year interest received	-	10 084
Transfer to own revenue	(3 206)	-
	<b>-</b>	<b>3 206</b>

Conditions still to be met - remain liabilities (see note 22).

Funds received from Cooperative Governance and Traditional Affairs for the Youth Enterprise Park which emerged to address the challenges of finding appropriate localities for businesses. The concept of the park will be to cluster a purpose built park of 30 to 50 container enterprises in a particular locality either in community, small town or rural district or as part of urban or rural renewal programmes. The programme will also offer on site training facilities and support micro enterprises that operate within the park. The idea is to create a purpose built precinct at scale where the local community is able to take up local economic community opportunities to establish businesses. The Youth Enterprise Park should fundamentally be able to reconnect the economy with communities whose needs offer economic opportunity for its local entrepreneurs.

### Eastwood Primary Substation

Balance unspent at beginning of year	417 326	6 077 724
Conditions met - transferred to revenue	(378 947)	(16 130 468)
Current-year receipts	-	10 000 000
Current year interest received	33 632	470 070
	<b>72 011</b>	<b>417 326</b>

Conditions still to be met - remain liabilities (see note 22).

Funding has been provided by the Department of Cooperative Governance and Traditional Affairs for the upgrade and refurbishment work - Eastwood 132/11kv primary substation infrastructure, building of 132kv overhead lines and refurbishment of the 132kv primary substation.

Eastwood was established to cater for the local growth in the industrial network between Riverside and Northdale Substations including to cater for the residential areas in the vicinity. This project will relieve the loads on the Riverside and Northdale substation strengthening the network and allow for future load growth.

The refurbishment of the Eastwood primary substation into effective service will bring a lot of benefits to the Willowton industrial area and the surrounding residential area.

The unspent balance is due to interest accumulated from the Grant and approval to spend the funds has to be submitted to the funder.

### Corridor Development (Heroes Acre Memorial Park)

Balance unspent at beginning of year	6 561 224	6 606 654
Current year interest received	485 709	442 004
Conditions met - transferred to revenue	(3 039 104)	(487 434)
	<b>4 007 829</b>	<b>6 561 224</b>

Conditions still to be met - remain liabilities (see note 22).

Funding has been provided by the Department of Cooperative Governance and Traditional Affairs.

The Heroes Acre Memorial Park is a symbol of bravery and selflessness for Moses Mabhida and Johnny Makhathini who played a significant role in the liberation struggle as exiled leaders of the South African Communist Party. In recognition of the liberation struggles, this project seeks to beautify, upkeep, maintain and repair the Heroes Acre as a place of honour, dignity and respect.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 41. Government grants and subsidies (continued)

#### Ematsheni

Balance unspent at beginning of year	-	-
Current-year receipts	1 000 000	-
Current year interest received	55 100	-
	<b>1 055 100</b>	<b>-</b>

Conditions still to be met - remain liabilities (see note 22).

Economic Development, Tourism and Environmental Affairs, has made the capital grant available for the provision of Trading Stalls with the associated storage facilities and ablution facilities for the Informal Trading sector (Traders will be moved from downtown to the new facility) that will be located at Ematsheni [municipal owned land].

#### Upgrading of Informal Settlements

Balance unspent at beginning of year	58 395 414	-
Current-year receipts	106 931 330	58 395 414
Conditions met - transferred to revenue	(68 684 916)	-
	<b>96 641 828</b>	<b>58 395 414</b>

Conditions still to be met - remain liabilities (see note 22).

Funding provided by Department of Human Settlements for implementation of internal and external bulks services in housing projects as follows:

- Khalanyoni Informal Settlement Upgrade Housing Project No K15080002 - implementation of internal and external bulks services
- The Kwa 30 Informal Settlement Upgrade Housing Project No K15080001 - implementation of internal and external bulks services
- Signal Hill Project for Bulk Services - No K15020003 - installation of bulk services on the bus route/access road.
- HarewoodHill Housing Project for Bulk Services - No K15020002 - planning, engineering designs and bulk services for 1000 sites.

#### Municipal Employment Initiative

Balance unspent at beginning of year	2 076 549	-
Current-year receipts	1 000 000	2 000 000
Conditions met - transferred to revenue	(2 890 001)	-
Interest received	201 052	76 549
	<b>387 600</b>	<b>2 076 549</b>

Conditions still to be met - remain liabilities (see note 22).

Funds received from Economic Development, Tourism and Environmental Affairs for the implementation of a Municipal Employment Initiative whereby the municipality will identify, evaluate, fund and support informal, micro and small business enterprises in their area of jurisdiction through a fair and transparent process to create job opportunities and simulate local economic development within the formal and informal sectors that will target vulnerable groups in the rural and township areas.

#### LG Seta Mandatory and Discretionary Grant

Balance unspent at beginning of year	-	-
Current-year receipts	2 571 537	167 982
Conditions met - transferred to revenue	(1 662 712)	(167 982)
	<b>908 825</b>	<b>-</b>

Conditions still to be met - remain liabilities (see note 22).

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>41. Government grants and subsidies (continued)</b>		
The funds are to be used to implement skills development interventions in the form of internships, learnership, skills programmes, artisan recognition of prior learning and bursaries. All funds received from the LGSETA must be utilised to implement skills development interventions		
<b>42. Other transfers</b>		
Donations	181 834	-
Fruitless and wasteful expenditure recovery	13 712	1 283 214
Living resources(Non exchange)	17 000	1 600
Heritage assets	123 079	-
	<b>335 625</b>	<b>1 284 814</b>
Other transfers - living resources relate to increases in game animals due to births.		
<b>43. Bad debts written off</b>		
Bad debts written off	22 523 583	26 721 381
Prior to write off of bad debts it must be proved that the debt has become irrecoverable and all reasonable steps were taken to recover the debt.		
<b>44. Bulk purchases</b>		
Electricity	2 714 396 462	2 350 400 905
<b>45. Debt impairment</b>		
Contribution to debt impairment	1 024 491 908	518 556 486
<b>Reconciliation of debt impairment</b>		
Electricity	152 761 774	(2 758 817)
Rates	218 647 799	68 270 432
Refuse	35 511 472	17 520 540
Property rental and other service charges	5 591 996	(19 468 213)
Sanitation	73 565 914	33 597 151
Water	523 275 565	402 743 237
Total consumer debtors	1 009 354 520	499 904 330
Cashier's shortages	-	22 268
Statutory receivables - traffic fines	15 137 389	18 629 890
	<b>1 024 491 909</b>	<b>518 556 488</b>
<b>46. Depreciation and amortisation</b>		
Property, plant and equipment	353 758 752	332 242 279
Intangible assets	5 252 568	5 157 235
Living resources	48 238	52 872
	<b>359 059 558</b>	<b>337 452 386</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>47. Employee related costs</b>		
<b>Municipal Staff</b>		
Acting allowances	14 595 881	14 781 446
Basic salaries	944 578 182	904 878 913
Bargaining council	442 728	426 146
Bonus	73 824 482	66 972 041
Housing benefits and allowances	4 713 396	4 539 388
Leave pay provision	19 358 382	7 711 206
Long-service awards	28 428 530	28 643 183
Medical aid	79 470 764	71 842 427
Other allowances (tools, uniform, telephone etc)	5 542 165	5 356 768
Overtime payments	123 235 891	119 992 748
Pension contribution	179 494 645	172 824 561
Post employment medical aid benefit	73 634 000	73 011 000
Scarcity allowance	5 999 279	7 924 699
SDL	12 180 379	11 592 455
Standby allowance	25 388 931	25 914 176
Travel/Motor vehicle allowance	31 976 213	30 246 362
UIF	7 281 852	7 286 124
WCA	3 611 431	1 358 737
	<b>1 633 757 131</b>	<b>1 555 302 380</b>
<b>Remuneration of City Manager</b>		
Basic salary	1 248 251	915 206
Bargaining council	137	97
Bonus	96 054	-
Contributions to UIF, medical and pension funds	286 606	193 810
Housing allowance	14 037	10 528
Leave pay provision	13 053	133 614
Phone allowance	26 400	19 800
Travelling allowance	142 706	99 210
	<b>1 827 244</b>	<b>1 372 265</b>
<b>Remuneration of Chief Finance Officer</b>		
Acting allowance	-	139 334
Basic salary	1 186 059	1 189 101
Bargaining council	137	130
Bonus	60 000	60 000
Contributions to UIF, medical and pension funds	167 144	161 934
Housing allowance	180 000	180 000
Leave pay provision	16 905	(5 086)
Phone allowance	14 400	14 400
Travelling allowance	173 848	176 016
	<b>1 798 493</b>	<b>1 915 829</b>
<b>Remuneration of Chief Audit Executive</b>		
Basic salary	1 327 025	1 259 037
Bargaining council	137	130
Bonus	110 585	104 920
Contributions to UIF, medical and pension funds	288 895	267 265
Housing allowance	12 797	12 141
Leave pay provision	17 340	(6 248)
Phone allowance	13 800	13 800
Travelling allowance	153 262	153 262



# Msunduzi Local Municipality

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## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>47. Employee related costs (continued)</b>	<b>1 923 841</b>	<b>1 804 307</b>
<b>Remuneration of General Manager : Corporate Services</b>		
Basic salary	1 361 451	1 313 667
Bargaining council	137	130
Bonus	90 000	90 000
Contributions to UIF, medical and pension funds	231 359	238 212
Phone allowance	20 400	20 400
Leave pay provision	13 404	(2 387)
Travelling allowance	126 656	127 758
	<b>1 843 407</b>	<b>1 787 780</b>
<b>Remuneration of General Manager : Sustainable Development and City Enterprises</b>		
Basic salary	231 094	1 017 935
Bargaining council	23	130
Bonus	154 564	-
Contributions to UIF, medical and pension funds	11 086	62 209
Leave pay provision	-	(2 734)
Phone allowance	2 400	14 400
Travelling allowance	56 425	338 550
	<b>455 592</b>	<b>1 430 490</b>
<b>Remuneration of General Manager : Community Services</b>		
Basic salary	61 247	1 229 461
Bargaining council	11	108
Contributions to UIF, medical and pension funds	2 102	21 155
Phone allowance	9 380	20 400
	<b>72 740</b>	<b>1 271 124</b>
<b>Remuneration of General Manager : Infrastructure Services</b>		
Acting allowance	84 639	-
Basic salary	1 108 559	1 243 352
Bargaining council	137	130
Contributions to UIF, medical and pension funds	188 690	74 465
Leave pay provision	7 396	(2 730)
Phone allowance	20 400	8 700
Travelling allowance	240 052	98 965
	<b>1 649 873</b>	<b>1 422 882</b>
The General manager : Infrastructure services was appointed on the 1st of August 2022.		
City Manager	1 827 244	1 372 265
Chief Finance Officer	1 798 493	1 915 829
Chief Audit Executive	1 923 841	1 804 307
General Manager : Corporate Services	1 843 407	1 787 780
General Manager : Sustainable Development and City Enterprises	455 592	1 430 490
General Manager : Community Services	72 740	1 271 124
General Manager : Infrastructure Services	1 649 873	1 422 882
Total section 57 employees	9 571 190	11 004 677
Municipal staff	1 633 757 131	1 555 302 380
	<b>1 643 328 321</b>	<b>1 566 307 057</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>48. Finance costs</b>		
Non-current borrowings	16 638 315	18 697 039
Trade and other payables	60 433 421	132 218 206
	<b>77 071 736</b>	<b>150 915 245</b>

The non-current borrowings finance costs relate to the DBSA loans (Refer to note 17 for further details)

### 49. General expenses

Air pollution monitoring	140 969	352 975
Air traffic control	4 503 097	4 058 159
Artists and performers	635 647	365 016
Burial services	427 387	286 231
Business and financial management services	85 864 204	75 408 322
Cleaning services	6 865 206	6 675 523
Clearing and grass cutting services	5 352 324	5 534 892
Communications	249 992	3 348 220
Commission- prepaid electricity vendors	2 146 158	3 767 722
Connection/dis-connection	4 788 033	8 509 274
External security services	109 582 553	120 482 705
Graphic designers	165 956	71 905
Infrastructure and planning consultancy	6 121 879	12 006 713
Legal costs	22 118 238	43 725 205
Medical services	591 482	253 800
Meter management	8 902 369	5 194 931
Organisational transformation	5 583 901	3 196 379
Outsourced repairs and maintenance	336 330 605	250 709 239
Project management	25 628 999	19 842 624
Professional valuation services	9 308 076	935 470
Refuse removal	4 374 030	6 433 598
Sewerage services	260 897 137	277 827 624
Transportation	704 593	317 000
Construction contracts - expense	324 324	788 576
	<b>901 607 159</b>	<b>850 092 103</b>

### 50. Inventory consumed

Consumables	154 811 567	105 866 650
Materials and supplies	3 397 135	4 368 543
Water	719 454 243	629 100 228
	<b>877 662 945</b>	<b>739 335 421</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>51. Operational costs</b>		
Advertising	7 662 968	5 870 464
Bank charges	3 608 520	4 857 422
Bursaries (employees)	68 610	167 982
Catering municipal activities	2 352 707	2 036 360
Commission	16 673 241	14 220 787
Communication	6 134 042	12 347 318
Conferences and seminars	142 742	127 931
Drivers licenses and permits and other	2 670	1 995
Entertainment	-	27 850
External audit fees	18 730 869	15 093 684
External computer services	21 901 164	27 664 316
Insurance	11 008 091	10 479 662
Interest cost - provisions	8 979 751	7 591 978
IT expenses	28 120	26 700
Learnerships and internships	8 590 570	1 038 489
Motor vehicle expenses	4 506 177	4 573 619
Municipal services	19 813 053	17 085 584
Office decorations	2 995	-
Printing, publication and books	2 207 851	2 183 764
Signage	347 684	-
Subscriptions and membership fees	17 744 124	16 924 035
Storage of files	8 068	-
Travel - local	2 444 554	2 984 112
Uniform and protective clothing	15 195 722	7 039 797
	<b>168 154 293</b>	<b>152 343 849</b>
<b>52. Operating leases</b>		
<b>Motor vehicles</b>		
Contractual amounts	19 115 942	17 641 917
<b>Equipment</b>		
Contractual amounts	16 752 392	15 285 848
	<b>35 868 334</b>	<b>32 927 765</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>53. Remuneration of councillors</b>		
Mayor	1 548 325	1 584 700
Deputy Mayor	1 259 524	1 287 601
Speaker	1 259 524	1 288 767
Chief Whip	1 189 179	1 209 074
Executive Committee Members	9 554 808	9 731 872
Municipal Public Account Committee chairperson	1 155 674	1 185 011
Councillors	41 175 116	41 930 345
<b>Total Remuneration of Councillors</b>	<b>57 142 150</b>	<b>58 217 370</b>
<b>Remuneration of Mayor</b>		
Basic salary	1 250 454	1 282 241
Pension Contributions	187 568	193 571
Medical aid contributions	63 299	60 084
Phone allowance	47 004	48 804
	<b>1 548 325</b>	<b>1 584 700</b>
<b>Remuneration of Deputy Mayor</b>		
Basic salary	1 212 520	1 239 997
Phone allowance	47 004	47 604
	<b>1 259 524</b>	<b>1 287 601</b>
<b>Remuneration of Speaker</b>		
Basic salary	870 834	873 085
Medical aid contributions	50 748	54 693
Pension contributions	130 625	131 172
Phone allowance	47 004	48 804
Travelling allowance	160 313	181 013
	<b>1 259 524</b>	<b>1 288 767</b>
<b>Remuneration of Chief Whip</b>		
Basic salary	953 382	980 518
Medical aid contributions	45 786	25 729
Pension contributions	143 007	145 623
Phone allowance	47 004	57 204
	<b>1 189 179</b>	<b>1 209 074</b>
<b>Remuneration of Executive Committee Members</b>		
Basic salary	8 097 796	8 206 313
Housing allowance	49 769	49 769
Medical aid contributions	302 917	253 024
Out of pocket expenses	48 218	-
Pension contributions	333 937	324 505
Phone allowance	376 032	423 771
Travelling allowance	346 139	474 490
	<b>9 554 808</b>	<b>9 731 872</b>
<b>Remuneration of other councillors</b>		
Basic salary	31 915 029	32 840 683
Housing allowance	39 626	39 626
Medical aid contributions	1 578 066	1 390 317
Pension contributions	2 221 842	2 057 393
Phone allowance	3 201 302	3 560 172
Travelling allowance	2 219 251	2 042 154



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 53. Remuneration of councillors (continued)

	<b>41 175 116</b>	<b>41 930 345</b>
<b>Municipal Public Accounts Committee Chairperson</b>		
Basic salary	1 062 886	1 093 303
Medical aid contributions	45 784	37 451
Phone allowance	47 004	54 257
	<b>1 155 674</b>	<b>1 185 011</b>

### Other information

The Executive Mayor, Deputy Executive Mayor, Speaker and Mayoral Committee Members are full-time.

### 54. Transfer and subsidies

#### Grants paid to ME's

Safe City Msunduzi NPC	14 026 746	12 877 892
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#### Other subsidies

Arbitration awards	248 376	8 372 710
Grant in aid	9 000 000	9 630 000
Injury on duty	1 840 619	1 689 068
Post retirement benefits	121 532	204 815
	<b>11 210 527</b>	<b>19 896 593</b>
	<b>25 237 273</b>	<b>32 774 485</b>

The municipality is reviewing all sponsorships agreements to ensure compliance with section 67 of the MFMA to be in line with current financial position of the municipality. Royal AM Football Club R 9 000 000 and Martizburg United Football Club R 3 210 000.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>55. Construction contracts</b>		
<b>Human settlements - housing</b>		
Construction contracts : revenue	324 324	788 576
Construction contracts : expense	(324 324)	(788 576)
	-	-

The construction contracts relate to the agreements entered into between the Municipality and the KwaZulu-Natal Department of Housing in respect of housing projects where the Municipality is a project developer in this arrangement. This arrangement is accounted for in line with the accounting policy for Construction Contract - Housing Projects.

The construction contracts expenses consist mainly of contracted services wherein the Municipality procures the services of building contractors and other consultants in the construction of the houses on its behalf.

The construction contracts revenue is recognised on a stage of completion based on the costs incurred. There are no contracts accounted for as work in progress given that costs are expensed when incurred.

The amounts received in advance for work to be done is recognised as a liability and disclosed on Note 18: Transfer payables : Advance receipts.

The amount of retentions are RNil .The construction of housing projects projects is insured by NHBRC.

### Consolidation projects in the prior period -restated

- Thamboville
- Thembalihle
- Happy Valley
- Q Section

Refer to the prior period error note for the expenses and revenue that has been restated.

### 56. Remeasurements - employee benefits obligation

Long service	1 193 325	3 131 120
Post retirement benefit - medical aid	15 499 633	80 810 771
	<b>16 692 958</b>	<b>83 941 891</b>

Refer to Note 21

### 57. Fair value adjustments on investment property

Investment property (fair value model)	196 900	28 124 701
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### 58. Fair value on agricultural assets

Fair value on agricultural assets	11 198 051	(4 080 000)
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# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>59. Impairment loss</b>		
<b>Impairments</b>		
Property, plant and equipment	(81 805)	(5 631 396)
The procedure used to determine if the asset was impaired was to physically inspect the asset and determine if the asset was impaired and what factors contributed to the impairment and then comparing the condition, age and cost of the asset to the current records in the asset register and if there was a change this was then adjusted.		
Heritage assets	(2 706 412)	(7 600 120)
A grading system which reflects the condition of each asset in relation to a monetary value whereby 0 indicated a 100% loss of value and 5 signified 100% retention of value with a sliding scale for the degree of damage apropos value was used to arrive at the impairment value.		
	<b>(2 788 217)</b>	<b>(13 231 516)</b>
<b>60. Inventory losses</b>		
Inventories losses	(2 534 098)	(2 457 117)
<b>61. Cash generated from operations</b>		
(Deficit) surplus	(941 873 650)	61 224 838
<b>Adjustments for:</b>		
Depreciation and amortisation	359 059 558	337 452 386
(Gain)/loss on disposal of assets	13 584 185	(500 085)
Fair value adjustments	(196 900)	(28 124 701)
Impairment deficit	2 788 217	13 231 516
Debt impairment	1 024 491 908	518 556 486
Bad debts written off	22 523 583	26 721 381
Movements in retirement benefit assets and liabilities	23 987 000	(35 593 000)
Movements in provisions	(20 396 457)	7 591 978
Fair value on agricultural assets	(11 198 051)	4 080 000
Inventory losses	2 534 098	2 457 117
Donations and transfers -non cash	(321 914)	(1 600)
<b>Changes in working capital:</b>		
Inventories	(63 800 777)	(43 569 158)
Other debtors	80 376 024	(80 558 764)
Consumer debtors	(290 375 811)	(575 858 979)
Receivables from non-exchange transactions	1 283 214	(1 283 214)
Statutory receivables	(170 204 005)	(103 208 592)
Payables from exchange transactions	688 607 031	600 924 148
VAT	(126 793 197)	4 257 293
Taxes and transfers payable (non-exchange)	(3 001 208)	(4 523 429)
Unspent conditional grants and receipts	10 709 650	40 479 255
Consumer deposits	10 169 524	9 116 384
	<b>611 952 022</b>	<b>752 871 260</b>
<b>62. Additional disclosure in terms of Municipal Finance Management Act</b>		
<b>Contributions to organised local government</b>		
Current year subscription / fee	983 064	951 988
Amount paid - current year	(983 064)	(951 988)
	-	-

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 62. Additional disclosure in terms of Municipal Finance Management Act (continued)

#### Audit fees

Opening balance	220 697	334 281
Current year subscription / fee	18 730 869	15 093 684
Amount paid - current year	(18 088 396)	(14 872 987)
Amount paid - previous years	(220 697)	(334 281)
	<b>642 473</b>	<b>220 697</b>

#### SDL, PAYE and UIF

Opening balance	17 581 970	18 202 955
Current year subscription / fee	247 301 169	231 975 877
Amount paid - current year	(243 883 939)	(232 596 862)
	<b>20 999 200</b>	<b>17 581 970</b>

Statutory payments are due by the 7th of the following month.

#### Pension and medical aid deductions

Opening balance	34 637 792	31 886 183
Current year subscription / fee	441 033 418	410 208 281
Amount paid - current year	(438 990 012)	(407 456 673)
	<b>36 681 198</b>	<b>34 637 791</b>

Total medical aid and pension contributions are payable by the 4th and 7th of the following month respectively.

#### VAT

VAT receivable	488 561 056	361 767 859
VAT payable	-	-

#### Councillors' arrear consumer accounts

The following Councillors had arrear accounts outstanding for more than 90 days.

30 June 2024	Outstanding more than 90 days
Randall Adams	16 896
Ross Bryan Strachan	6 108
	<b>23 004</b>
30 June 2023	Outstanding more than 90 days
Mzimkhulu Thebolla	1 291

Included in the consumer debtors impairment (Refer to note 8) is Councillors in arrears outstanding debt. The total councillors' impairment is R32 446 (2023 :Nil)

Bad debts recognised in the Statement of Financial Performance relating to Councillors amounts to Nil (2023: Nil). Refer to note 43.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 63. Deviation from supply chain management regulations

Paragraph 12(1)(d)(i) of Government gazette No. 27636 issued on 30 May 2005 states that a supply chain management policy must provide for the procurement of goods and services by way of a competitive bidding process.

Regulation 36 of the Municipal SCM Regulations of 2005 permits the Accounting Officer to "dispense with official procurement processes established by the policy and to procure any required goods or services through any convenient process".

This would typically include urgent and emergency cases, single-source/sole providers of goods and services, and any other cases where it is impractical to follow normal SCM process. In the event of such a decision, the Accounting Officer is required to report this to the next council meeting for noting.

#### Deviations per category

Advertisements	2 650 226	981 573
Computer expenditure	2 281 139	3 972 543
Legal	1 681 408	1 690 225
Other	759 305	1 360 753
Repairs and maintenance	1 384 899	1 105 879
Repairs to motor vehicles	22 820 958	15 739 784
Service delivery	27 944 352	827 474
Uniforms	-	295 458
Forensic	-	3 267 196
	<b>59 522 287</b>	<b>29 240 885</b>

#### Contract number

Contract number	Contract name	Description of contract	Reasons for deviation	2024 Contract amount
Database	Various companies	Repairs to motor vehicles	Strip and Quote in terms section 36(1)V " in any other exceptional case where it is impractical or impossible to follow the official procurement processes	22 820 958
Various orders	Various companies	Advertisement costs	Sole supplier	2 650 226

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand		2024	2023
<b>63. Deviation from supply chain management regulations (continued)</b>			
Contract no.4/S36 of 21/22	Adroit Technologies	Appointment of The service provider for software upgrade and maintenance of the scada system appointment of service provider for software upgrade and maintenance of the scada system	380 560
		The department is in possession of Adroit Technologies SCADA Software network that was developed and modeled using Adroit Technologies SCADA System which cannot be accessed using a different software. Instead purchasing software would be easier to upgrading the existing system. Adroit Technologies are the manufactures of the product as such they the sole provider	
Contract no.8/S36 of 21/22	Siemens Mobility (Pty) Ltd	Supply and delivery of traffic signal controllers	177 593
		Due to Siemens Mobility (Pty) Ltd being the sole suppliers of Siemens Traffic Signal Controllers that are being utilized by the municipality.	
Contract no.8/S36 of 21/22	Syntell (Pty) Ltd	Supply and delivery of traffic signal controllers	1 207 306
		Due to Syntell (Pty) Ltd being the sole suppliers of Syntell Traffic Signal Controllers that are being utilized by the municipality.	

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand		2024	2023	
<b>63. Deviation from supply chain management regulations (continued)</b>				
Contract no. 12/S36 of 22/23	Doble Engineering Africa (Pty) Ltd	The provision of support services on all doble instruments used by Msunduzi municipality	Doble Engineering is the sole supplier of the software and hardware which the municipality uses.	31 830
Contract no.5/S36 of 22/23	IMQS Software Pty Ltd	Annual license and software maintenance agreement(AL SMA)	IMQS Pty Ltd are the sole provider/supplier of this software as they were the developers of the software.	344 277

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand		2024	2023
<b>63. Deviation from supply chain management regulations (continued)</b>			
2S36 of 22/23	Morar Incorporated	Appointment of Morar a service provider for the implementation of consequence management	102 080
		Incorporated prepare the report in its entirety and are required for the processes of consequence management and one of the recommendations of the report was to institute disciplinary actions against implicated officials. In the event Morar is not engaged to provide the necessary information and evidence, the prosecutor will not be able to proceed with the matter as Morar remains central to finalisation of the disciplinary matters contained in their report. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations	



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>63. Deviation from supply chain management regulations (continued)</b>		
1S36 of 23/24	<p>OPTO Gauteng Pty Ltd</p> <p>Appointment of a service provider for software upgrades on the winbridge system at the New england road landfill site</p> <p>Opto Pty Ltd has developed the Weighbridge System and is a sole provider to support this system.The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations</p>	822 214
S36 of 23/24	<p>Total Client Service</p> <p>Appointment of a service provider for the traffic contravention system</p> <p>Total Client Services are the sole custodians of the software that the Municipality uses. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations</p>	200 100
2S36 of 22/23	<p>Total Client Service</p> <p>Appointment of a service provider for the traffic contravention system</p> <p>Total Client Services are the sole custodians of the software that the Municipality uses. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations</p>	-

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand		2024	2023
<b>63. Deviation from supply chain management regulations (continued)</b>			
Contract no. 6/S36 of 23/24	Mark Webber t/a The Clockmaker	Appointment of Mark Webber a service is the only provider for the person known servicing and who has the maintenance of required skills the City Hall and expertise clock to carry out the servicing and maintenance of the City Hall clock which is a heritage building element.	174 000
15/S36 of 22/23	Cyberfox	Supply, delivery, installation and commissioning of building plan that the management Municipality uses. The system was developed by the service provider for the municipality and all upgrades can only be done by the service provider. it is impractical or impossible to follow the official procurement processes	472 400
4S36 of 23/24	Jambo Holdings	The appointment of a service provider for the manufacture, supply and delivery of specialised bulk sewer pipelines.	27 944 352

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand		2024	2023
<b>63. Deviation from supply chain management regulations (continued)</b>			
5S36 of 23/24	Sysman Public Safety Systems	Appointment of a service provider for the maintenance of the Emergency Control Centre software (ECCO software)	349 048
		Sysman Public Safety Systems are the sole custodians of the software that the Municipality uses. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations.	
7/S36 of 23/24	Appointment of a service provider for the services of animal pound, store, feed and care within the Msunduzi municipality jurisdiction	Cow Catchers T/A Midlands Pound is the only animal pound in the Midlands area with an established facility. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations	17 500
8/S36 of 23/24	Purchase of Artworks for the Tatham Art gallery	Muzikayise Ndlela Acquisition of special works of Art (iii) for the acquisition of special works of art or historical objects where specifications are difficult to compile;	63 575

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>63. Deviation from supply chain management regulations (continued)</b>		
9/S36 of 23/24	Appointment of Xaba Attorneys The a service appointment is provider to approved in render forensic line with investigation regulation 36 (1) (i) & (v) urgency and impracticality is applicable as his Worship, the Mayor is legally bound to comply with the Disciplinary Regulations for Senior Managers	1 265 806
10/S36 of 23/24	Appointment of Mdledle a service Incorporated The provider to appointment is render legal approved in services line with regulation 36 (1) (i) & (v) urgency and impracticality is applicable as his Worship, the Mayor is legally bound to comply with the Disciplinary Regulations for Senior Managers	313 522
11/S36 of 23/24	Appointment of GLS a service Consulting Pty provider for the Ltd hydrology software GLS Consulting is the sole custodians of the software that the Municipality uses. The deviation is approved in terms of regulation 36(1)(ii) of the Municipal Finance Management Regulations	184 940
		<b>59 522 287</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 64. Supply Chain Management regulation 45 of the MFMA

Awards to close family members of persons in the service of the state.

Name of the service provider	Employee name	Job title	Organ of state	Amount paid
The Borain Brothers cc T/A Borain Leyland	Mchunu Nomvula Teressa	General Worker Infra Structure	Msunduzi Municipality	-
Mathew Francis Inc	Brenden Sivparsad	Senior Manager Water and Sanitation	Msunduzi Municipality	34 049 704
Eka GP Trading Enterprise	Nhlakanipho Wiseman Gini Dlamini	General Assistant Mechanical Workshop	Msunduzi Municipality	-
Valimbo Primary Co-Operative	Mzwenzhlanhla Wiseman Khoza	General Assistant Waste Management	Msunduzi Municipality	-
Ekuseni Investment Holdings Gibb (Pty) Ltd	Sandile Dlamini K. Pillay	Councillor Data Capturer	Department of Education	- -
	P. Pillay Alan Moon	Educator Head : Business Continuity	Department of Education City of Cape Town	- -
	John Watson	Director - Accounting Support and Reporting	National Treasury	
	Leigh Stolworthy	Principle : Professional IRT System Planning	Department of Education	
	Sonnika Cilliers Nokuthula Mkhize	Educator Accounting Clerk	Department of Education National Department of Water Affairs and Forestry	
	Jeanne Mare	Senior Educator	Department of Education	
	Imra Brink Nkosinathi Mzayiya	Educator Correctional Officer	Department of Education Department of Correctional Services	
	Jacqueline Gooch	Head of Department	Department of Transport	
	Unathi Lekonyana	Deputy Director : Grant Monitoring and Analysis	Deputy Director: Grant Monitoring and Analysis	
	Douglas Kiewiet	Area Manager (North)	National Department of Water Affairs and Forestry	
	Rajiv Beharie	Senior Engineer	Eskom	
	M B Haq	Architect / Town Planner	City of Cape Town	-

## Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

### Notes to the Annual Financial Statements

Figures in Rand				2024	2023
<b>64. Supply Chain Management regulation 45 of the MFMA (continued)</b>					
Isibuko Development Planners	Mrs Hlongwa	Assistant Director	Department of Social Development	878 447	
SMEC South Africa	Yvonne Pinky Phosa	Member of National Assembly, Chairman - standing Committee on appropriation	National Assembly - Standing Committee on Appropriations	1 034 081	
Govert Vetten	S. Vetten		Western Cape Department of Health	5 807 790	
Mkholwa IT Services	Nombuso Mabizela	Chief Town Planner	Msunduzi Municipality	3 731 466	
Maseko Hlongwa and Associates	Spouse			3 780 476	
				<b>49 281 964</b>	

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>65. Irregular expenditure</b>		
Opening balance as previously reported	708 712 306	672 391 933
Prior period error KSA reclassification	-	(21 353 619)
Prior period error Yashua Aqua Jet reclassification	-	(2 215 165)
<b>Opening balance as restated</b>	<b>708 712 306</b>	<b>648 823 149</b>
Add: Irregular Expenditure - current	4 715 889	59 889 157
Add: Irregular Expenditure - prior period	9 349 530	-
Less: Irregular expenditure written off - prior period	(181 082 015)	-
<b>Closing balance</b>	<b>541 695 710</b>	<b>708 712 306</b>
<b>Analysis of expenditure awaiting Council's decision for write off or recovery per age classification</b>		
2008/2009	4 689 501	4 689 501
2009/2010	6 277 108	6 277 108
2010/2011	4 084 312	4 084 312
2011/2012	43 930	43 930
2013/2014	12 650	12 650
2014/2015	814 711	814 711
2016/2017	173 135 231	173 135 231
2015/2016 and 2016/2017 written off	(66 475 518)	(66 475 518)
2017/2018	175 906 287	175 906 287
2018/2019 plus comparative periods identified in current year	226 367 643	226 367 643
2013/14, 2014/15, 2017/18 and 2018/19 written off	(73 052 938)	(73 052 938)
2019/2020	56 675 709	56 675 709
2019/2020 identified in 2020/2021	6 844 388	6 844 388
2020/2021	50 766 130	50 766 130
2020/21 identified in 2021/22	26 072 427	26 072 427
2021/2022	80 230 362	80 230 362
2022/2023	59 889 157	59 889 157
22/23 Prior year error (incorrect treatment amount should have been treated as fruitless and wastfull expenditure)	(21 353 619)	(21 353 619)
Prior year Error Yashua Aqua Jet reclassification	(2 215 165)	(2 215 165)
Prior year Over payment of councillors (1 July 2019 to 31 January 2023 )	9 349 530	-
SCM 60 of 20/21 Mastross incorporated 23/24 amount exceeding scope of work	321 326	-
SCM 60 of 20/21 MC Ntshalintshali Attorneys 2023/24 amount exceeding scope of work	821 107	-
SCM 60 of 20/21 Mabaso and Partners 2023/24 ,amount exceeding scope of work	3 573 456	-
Write off as per council resolution dated 27 September 2023	(181 082 015)	-
	<b>541 695 710</b>	<b>708 712 306</b>

Incidents/cases identified in the current year include those listed below:

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>65. Irregular expenditure (continued)</b>		
<b>Cases under investigation</b>		
Irregular expenditure has not been written off or condoned.		
Section 32(4) of the Municipal Finance Management Act requires that Council can deal with these matters in the manner prescribed.		
Irregular expenditure that was incurred and identified during the current financial year and which was not condoned by the National Treasury or the relevant authority is recorded appropriately in the irregular expenditure register. If liability for the irregular expenditure can be attributed to a person, a debt account must be created if such a person is liable in law. Immediate steps must thereafter be taken to recover the amount from the person concerned. If recovery is not possible, the municipal council may write off the amount as debt impairment and disclose such in the irregular expenditure note.		
In the case of irregular and fruitless and wasteful expenditure, it is only after an investigation has been conducted that irregular expenditure can be certified as irrecoverable and written off by Council.		
Municipal Supply Chain Management policies or by laws	4 715 889	59 889 157
<b>66. Commitments</b>		
<b>Authorised capital expenditure</b>		
<b>Approved and contracted</b>		
• Property, plant and equipment	324 666 503	265 523 475
<b>Total capital commitments</b>		
Already contracted for but not provided for	324 666 503	265 523 475
<b>Authorised operational expenditure</b>		
<b>Already contracted for but not provided for</b>		
• Approved and contracted	469 190 795	637 031 318
<b>Total operational commitments</b>		
Already contracted for but not provided for	469 190 795	637 031 318
<b>Total commitments</b>		
	793 857 298	902 554 793
The future commitments will be financed through council own funding, national and provincial grants in terms of DORA. Commitments are exclusive of Value Added Taxation.		
The commitments register have been updated to exclude human settlement projects due to the transition of Human Settlements contracts from bilateral to tripartite agreements.		
<b>Operating leases - as lessee (expense)</b>		
<b>Minimum lease payments due</b>		
- within one year	4 976 487	4 407 911
- in second to fifth year inclusive	4 976 487	8 815 822
	<b>9 952 974</b>	<b>13 223 733</b>

Operating lease payments represent rentals payable by the municipality for certain office equipment.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>67. Unauthorised expenditure</b>		
Opening balance as previously reported	- 1 666 547 369	
<b>Opening balance as restated</b>	<b>- 1 666 547 369</b>	
Less: Amount written off - prior period	- (1 666 547 369)	
<b>Closing balance</b>	<b>-</b>	<b>-</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>68. Fruitless and wasteful expenditure</b>		
<b>Opening balance as restated</b>	<b>182 553 213</b>	<b>17 719 040</b>
Add : Fruitless and Wasteful expenditure - relating to current year	32 786 205	153 182 256
Add: Fruitless and wasteful expenditure - prior period	453 762	11 651 917
Less: Fruitless and wasteful - recovered	(1 283 214)	-
<b>Closing balance</b>	<b>214 509 966</b>	<b>182 553 213</b>
<b>Analysis of expenditure awaiting Council's decision for write off or recovery per age classification</b>		
2006/2007	92 967	92 967
2014/2015	285 759	285 759
2016/2017	185 004	185 004
2017/2018	5 773 719	5 773 719
2018/2019	972 485	972 485
2019/2020	2 612 516	2 612 516
2020/2021	7 115 011	7 115 011
2021/2022	681 580	681 580
2020/2021 identified 2022/2023	11 651 917	11 651 917
2022/2023	153 182 256	153 182 255
2022/2023 identified 2023/2024	453 762	-
2023/2024	32 786 204	-
Less : fruitless and wasteful recovered	(1 283 214)	-
	<b>214 509 966</b>	<b>182 553 213</b>
<b>Details of fruitless and wasteful expenditure</b>		
Cancellation of tenders	207 723	253 059
Interest on late payments : Eskom	-	1 134
Salaries and wages for suspended employees with unresolved cases within prescribed timeframe	5 271 413	1 337 222
Abuse of vehicle; overtime fraud and absenteeism by municipal employee	-	532 350
Fraudulent transfer of funds from municipal account into third parties bank accounts for personal gain	-	311 774
Irregularities on standby allowances claims by municipal employee	-	24 197
Irregularities in appointment of a Senior Manager	-	567 618
Fraudulent transfer of funds from municipal account into third parties bank accounts for personal gain	-	1 283 213
Abuse of municipal vehicle; fraudulent overtime claim and absenteeism by a municipal employee	-	648 365
Payment to service provider for work that could not be accounted for.	-	21 353 619
Interest on late payment to service provider	-	34
Interest on late payment to service provider	-	4 290
Interest on late payment to service provider	-	22 155
Fraud committed by an employee	-	103 961
Fraud committed by an employee	-	9 145
Fraud committed by a service provider	-	2 215 165
Fraud committed by an employee	-	17 712
Interest on late payment to service provider	-	124 497 243
Interest on late payment to service provider	22 014 588	-
Fraudulent transfer of funds from municipal account into third parties bank accounts for personal gain	89 480	-
Investigation into security company payments that was undertaken for the second time	1 602 056	-
Investigation into the settlement agreement of a Senior Manager that was settled in 2018	3 600 945	-
	<b>32 786 205</b>	<b>153 182 256</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 68. Fruitless and wasteful expenditure (continued)

Fruitless and wasteful expenditure has not been written off or condoned.

Section 32(2)(b) of the Municipal Finance Management Act requires that Council can deal with these matters in the manner prescribed.

In the case of irregular and wasteful and fruitless expenditure, it is only after an investigation has been conducted that irregular expenditure can be certified as irrecoverable and written off by Council hence there is no movement between financial years 2008/2009 to 2021/2022 as the investigations are still open and as soon as they are closed Council will write off or condone this expenditure.

A system has been put in place to stream-line the payment process to ensure non occurrence of interest costs.

Staff have been advised on possible recovery of costs due to negligence.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>69. Electricity and water losses</b>		
<b>Electricity losses</b>		
Units purchased - kWh	1 640 670 757	1 670 147 995
Units sold - kWh	(1 337 876 978)	(1 264 248 956)
<b>Loss - kWh</b>	<b>302 793 779</b>	<b>405 899 039</b>
Electricity loss as a percentage	18,78	24,08
Costs per kWh in rand	2,29621	1,36000
Electricity losses in rand value	695 279 802	554 027 823

The significant electricity losses of 302 793 779 kWh occurred during the year under review, which resulted in material revenue losses to the municipality.

The increase of losses from previous financial year may be as a result of the following:

Some of the main contributing factors to increased electricity losses are:

### Non –Technical Losses

- Illegal connections.
- Infrastructure vandalism.
- Metering inaccuracies (due to faulty meters).
- Unmetered energy (meter tempering or bypassing the meter at the customer meter).
- Revenue collection
- Unaudited billing/billed figures

### Technical losses (these are inherent in the distribution networks and cannot be eliminated):

- Ageing infrastructure that results in increased power dissipation during transmission and distribution on lines, cables and transformers in the system.
- Overloading.

### How are these non technical and technical losses being addressed

Strategy to minimize electricity losses has been developed and is being implemented in line with available resources. (meter auditing, account verification prior to attending fault, faulty meter changing, implementation of Bylaws, electrification of the areas that are approved by DMRE, eradication of Tjoints etc.). Proposal to implement load reduction during peak hours in areas where there are high non technical losses

<b>Water losses</b>		
Units purchased (kl)	79 524 549	79 239 160
Units sold (kl)	(62 334 281)	(56 227 945)
Real losses (kl)	13 924 117	18 639 084
Apparent losses	3 266 151	4 372 131
<b>Total water losses (kl)</b>	<b>17 190 268</b>	<b>24 096 594</b>
Water loss as a percentage	21,62	29,04
Cost per kl in rands	8,951	8,365
Water loss in rand value	153 870 092	192 488 813



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 69. Electricity and water losses (continued)

- As per legislation stipulated in MFMA circular No. 71 : Norms and Standards States Total Water Losses : YTD 2024 21,62%.
- A calculated outcome of 17 190 268 kl was identified as a material water loss for the 2023/2024 year under review.
- Many areas were without water for long periods of time due to the complexities of initiating repairs. Furthermore the adverse environmental conditions did not allow for reasonable quick repairs
- In addition there were shortages of essential materials to undertake repairs timeously.
- The recent rains further weakened the Water Infrastructure thus resulting in more frequent bursts which leads to substantial reduction in reservoir capacities.

#### Core water loss initiatives undertaken in 2023/24 financial year

- 53395 water meters were audited from July 2023 to June 2024 (Inventory and Inspection for accuracy and correct billing) in order to reduce estimations and improve billing.
- 5064 water meters (cumulative) were replaced by contractors in order to reduce estimations and improve billing. (Does not include in-house meter replacements).
- Leak detection and repairs has commenced for the 2023/24 financial year.
- Reactively responded to 1721 burst pipes that were reported and repaired in the 2023/2024 financial year.

#### The following core Non-Revenue Water Interventions are proposed for the 2023/24 financial year

##### Real Losses Interventions:

- Pressure reduction (rezoning).
- Pressure reduction (implementation).
- PRV (pressure reducing valves) optimization.
- Leak detection.
- Leak repair.
- Reservoir inspection and control valve optimization

##### Billing Improvement Interventions:

- |  |            |
|--|------------|
| • Meter replacements                           | 5064 units |
| • Burst pipes                                  | 1721 units |
| • Meter removed/ hard disconnection            | 784 units  |
| • Bulk Meter                                   | 337 units  |
| • Direct/ Straight connection(Bypassing meter) | 278 units  |
| • Meter tamperings                             | 821 units  |

#### Investigations and analysis

- Top consumer Investigation
- Meter reading accuracy
- Non-domestic meter replacement
- Domestic meter replacement

### 70. Non - compliance with Municipal Finance Management Act

The Municipality did not comply with section 65(2)(e) of the MFMA.

There were instances of non-compliance wherein some suppliers were not paid within 30 days.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 71. Accounting by principals and agents

The Municipality is party to principal-agent arrangements.

#### Details of the arrangements are as follows:

##### Department of Human Settlements KwaZulu Natal (Housing Projects)

The Municipality is Level 1 accredited Municipality and in terms of the Implementation Protocol. Msunduzi Local Municipality is accredited in terms of section 10 of the Housing Act to Administer all the National programmes on behalf of the Provincial Department of Human Settlements. The Municipality is authorised within its municipal area to manage and administer all Housing programmes as per Para 7 of the Implementation Protocol.

##### Sale of Prepaid Electricity

The municipality utilises the service of an agent for provision of supply, delivery, installation and commissioning of an online hosted prepayment electricity vending and revenue management system for the Msunduzi Local Municipality.

There is a binding arrangement where Contour Technology (Pty) Ltd (agent) undertakes transactions with 3<sup>rd</sup> parties, on behalf of, and for benefit of, Msunduzi Local Municipality (principal).

Terms and conditions are as per the contract and no changes occurred during the reporting period.

No risks as the Municipality is able to access the Contour prepaid electricity and is able to reconcile monies paid to the municipality by the agent to the actual sales as per the reports for correctness.

##### Department of Transport (Driver's licences)

The municipality acts as an agent of the Kwa-Zulu Natal Department of Transport for the following services:

- Application for renewal of driving licence
- Issue of credit card format driving licence, including eye test and fingerprints
- Issue of duplicate credit card format driving licence, where required
- Renewal of credit card format driving licence, including eye test and fingerprints
- Issue of temporary driving licence
- Issue of professional driving permit, including eye test and fingerprints
- Issue of duplicate professional driving permit, where required
- Substitution of foreign driving licence and issue of credit card format driving licence card, including eye test and fingerprints
- Verification of driving licence particulars
- Referral of all queries to the Departmental employee specified by the RTI contact person within two working days of a query or lodging of a complaint or dispute.

The agreement is valid for the period from 1 November 2020 to 31 October 2023. Terms and conditions are as per the contract and no changes occurred during the reporting period. In terms of clause 6.4 of the agreement with the Department, in the event that the agreement expires prior to a new one being finalised, the municipality will perform the functions listed in the agreement on behalf of the Department on a month-to-month basis, for a period of not more than twelve months.

The purpose of the principal-agent relationship is to ensure greater access to clients throughout the province. No significant risks have been identified in this relationship.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>71. Accounting by principals and agents (continued)</b>		
<b>Municipality as an agent</b>		
<b>Resources held on behalf of the principal(s), but recognised in the entity's own financial statements</b>		
There are no resources held on behalf of principals.		
<b>Revenue recognised</b>		
The aggregate amount of revenue that the entity recognised as compensation for the transactions carried out on behalf of the principals is show below		
Driver's Licenses and professional driver's permits	2 666 696	2 598 950
Department of Human Settlements - accreditation fee	1 842 325	4 634 581
<b>Liabilities and corresponding rights of reimbursement recognised as assets</b>		
There are no corresponding rights of reimbursement that have been recognised as assets.		
<b>Additional information to municipality as an agent</b>		
<b>Revenue and expenses that relate to transactions with third parties undertaken in terms of the principal-agent arrangement</b>		
<b>Amount of revenue received on behalf of the principal during the reporting period</b>		
Driver's licences and Professional driver's permits	785 023	795 530
<b>Receivables and/or payables recognised based on the rights and obligations established in the binding arrangement(s)</b>		
<b>Reconciliation of the carrying amount of payables</b>		
<b>Department of Human Settlements (Housing Settlements)</b>		
Opening balance	15 568 203	20 091 631
Amount transferred by the principal	-	788 576
Interest earned on behalf of the principal	382 552	323 012
Payments on behalf of the principal	(3 383 760)	(5 635 016)
	<b>12 566 995</b>	<b>15 568 203</b>
<b>Department of Transport (Driver's licences)</b>		
Opening balance	234 235	240 397
Payment to principal	(234 235)	(240 397)
Revenue received on behalf of the principal (unpaid)	195 367	234 235
	<b>195 367</b>	<b>234 235</b>
There are restricions to cash collected on behalf of the Department of Transport.The municipality cannot use these funds for operational purposes.		
<b>All categories</b>		
Opening balance	15 802 438	20 332 028
Amount transferred by the principal	-	788 576
Interest earned on behalf of the principal	382 552	323 012
Cash paid on behalf of the principal	(3 383 760)	(5 635 016)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>71. Accounting by principals and agents (continued)</b>		
Payment to principal	(234 235)	(240 397)
Revenue received on behalf of the principal (unpaid)	195 367	234 235
	<b>12 762 362</b>	<b>15 802 438</b>

### Entity as principal

#### Resources (including assets and liabilities) of the entity under the custodianship of the agent

There are no municipal resources under the custodianship of the agent.

#### Fee paid

Fee paid as compensation to the agent -Prepaid electricity	2 146 158	3 767 722
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#### Resource and/or cost implications for the entity if the principal-agent arrangement is terminated

None



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 72. Related parties

#### Relationships

Municipal entity	Safe City Msunduzi NPC
Controlling entity	Msunduzi Local Municipality
Close family member of key management	Ekuseni Investment Holdings
Members of key management	City Manager: Lulamile H Mapholoba
	Chief Financial Officer: Nelisiwe M. Ngcobo
	General Manager Community Services:
	Mbongeni Mathe
	General Manager Corporate Services: Mosa L.I
	Molapo
	General Manager Infrastructure Services:
	Sabelo N Hlela
	General Manager Sustainable Development and City
	Enterprises: Felix Nxumalo
	Chief Audit Executive: Petrus J. Mahlaba

Councillor Sandile Dlamini is a brother of a Director of Ekuseni Investment holdings.

#### In kind benefits

The salary and benefits of the Ministerial representative are paid by the Department of Cooperative Governance and Traditional Affairs. The municipality has not been charged for the services rendered by the Municipal representative.

#### Related party balances

##### Amounts included in Trade receivable (Trade Payable) regarding related parties

Matthew Francis Inc	(2 484 163)	(26 617 528)
Mkholwa IT Services	(657 679)	(202 674)

There are no guarantees given or received with regards to the related party balances outstanding.

There related party balances are unsecured.

The terms and conditions with related parties are on an arm's length basis. There is no specific provision with regards to the nature of the consideration to be provided in settlement of the related party balances.

Refer to note Note 62 for Councillors' arrear consumer accounts for further details on outstanding balances.

#### Commitments with related parties

Matthew Francis Inc	8 231 595	9 998 130
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# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>72. Related parties (continued)</b>		
<b>Related party transactions</b>		
<b>Grants paid to related parties</b>		
Safe City Msunduzi NPC - Safe City is an entity of the Municipality	14 026 746	12 877 892
<b>Services from related parties</b>		
Matthew Francis Inc - The senior manager water and sanitation's spouse is a Director at Matthew Francis Inc. The law firm is a service provider	36 129 952	124 616 898
Mkholwa IT Services - Chief Town Planner's spouse is a Director at Mkholwa IT Services.	4 192 732	2 283 829
<b>Service charges received from related parties</b>		
Safe City Msunduzi NPC - Safe City is an entity of the Municipality	263 091	217 123

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 72. Related parties (continued)

#### Remuneration of management

##### Councillors

##### 2024

	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical aid	Other benefits received	Total
<b>Name</b>								
Mayor	1 250 454	47 004	-	-	187 568	63 299	-	1 548 325
Deputy mayor	1 212 520	47 004	-	-	-	-	-	1 259 524
Speaker	870 834	47 004	-	160 313	130 625	50 748	-	1 259 524
Chief whip	953 382	47 004	-	-	143 007	45 786	-	1 189 179
MPAC chair	1 062 886	47 004	-	-	-	45 784	-	1 155 674
Executive committee members	8 097 796	376 032	49 769	346 139	333 937	302 917	48 218	9 554 808
Other councillors	31 915 029	3 201 302	39 626	2 219 251	2 221 842	1 578 066	-	41 175 116
	<b>45 362 901</b>	<b>3 812 354</b>	<b>89 395</b>	<b>2 725 703</b>	<b>3 016 979</b>	<b>2 086 600</b>	<b>48 218</b>	<b>57 142 150</b>

##### 2023

	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical Aid	Total
<b>Name</b>							
Mayor	1 282 241	48 804	-	-	193 571	60 084	1 584 700
Deputy mayor	1 239 997	47 604	-	-	-	-	1 287 601
Speaker	873 085	48 804	-	181 013	131 172	54 693	1 288 767
Chief whip	980 518	57 204	-	-	145 623	25 729	1 209 074
MPAC chair	1 093 303	54 257	-	-	-	37 451	1 185 011
Executive committee members	8 206 313	423 771	49 769	474 490	324 505	253 024	9 731 872
Other councillors	32 840 683	3 560 172	39 626	2 042 154	2 057 393	1 390 317	41 930 345
	<b>46 516 140</b>	<b>4 240 616</b>	<b>89 395</b>	<b>2 697 657</b>	<b>2 852 264</b>	<b>1 821 298</b>	<b>58 217 370</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 72. Related parties (continued)

#### Executive management

#### 2024

	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical aid	Acting allowance	Bonus	Other	Total
<b>Name</b>										
City Manager	1 248 251	26 400	14 037	142 706	221 940	62 541	-	96 054	15 315	1 827 244
Chief Financial Officer	1 186 059	14 400	180 000	173 848	115 640	49 378	-	60 000	19 168	1 798 493
Chief Audit Executive	1 327 025	13 800	12 797	153 262	238 865	47 905	-	110 585	19 602	1 923 841
Internal audit										
General Manager : Corporate Services	1 361 451	20 400	-	126 656	229 233	-	-	90 000	15 667	1 843 407
General Manager : Sustainable Development and City Enterprises	231 094	2 400	-	56 425	-	10 555	-	154 564	554	455 592
General Manager : Community services	61 247	9 380	-	-	-	1 983	-	-	130	72 740
General manager : Infrastructure services	1 108 559	20 400	-	240 052	186 565	-	84 639	-	9 658	1 649 873
	<b>6 523 686</b>	<b>107 180</b>	<b>206 834</b>	<b>892 949</b>	<b>992 243</b>	<b>172 362</b>	<b>84 639</b>	<b>511 203</b>	<b>80 094</b>	<b>9 571 190</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand

### 72. Related parties (continued)

2023

Name	Basic salary	Phone allowance	Housing allowance	Travelling allowance	Pension	Medical aid	Acting allowance	Bonus	Other	Total
City Manager	915 206	19 800	10 528	99 210	157 175	34 864	-	-	135 482	1 372 265
Chief Financial Officer	1 189 101	14 400	180 000	176 016	115 937	43 871	139 334	60 000	(2 830)	1 915 829
Chief Audit Executive - Internal audit	1 259 037	13 800	12 141	153 262	226 627	38 513	-	104 920	(3 993)	1 804 307
General Manager : Corporate Services	1 313 667	20 400	-	127 758	236 086	-	-	90 000	(131)	1 787 780
General Manager : Sustainable Development and City Enterprises	1 017 935	14 400	-	338 550	-	60 084	-	-	(479)	1 430 490
General Manager : Community services	1 229 461	20 400	-	-	-	19 189	-	-	2 074	1 271 124
General manager : Infrastructure services	1 243 352	8 700	-	98 965	72 162	-	-	-	(297)	1 422 882
	<b>8 167 759</b>	<b>111 900</b>	<b>202 669</b>	<b>993 761</b>	<b>807 987</b>	<b>196 521</b>	<b>139 334</b>	<b>254 920</b>	<b>129 826</b>	<b>11 004 677</b>

### 73. Events after the reporting date

The Msunduzi Plantation experienced fire in the month of August 2024. The first fire occurred on Wednesday 14 August. The fire started at compartment A077a in Woodlands and spread into adjacent compartments. The second fire occurred on Wednesday, 21 August 2024. The fire started at compartment B078a and spread into B080 and B081a. There were no material events after the reporting date of the annual financial statements.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
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### 74. Prior period adjustments

Presented below are those items contained in the Statement of Financial Position, Statement of Financial Performance and Cash Flow statement that have been affected by prior-year adjustments:

#### Statement of Financial Position

##### 2023

	As previously reported	Correction of error	Change in accounting policy	Re-classification	Restated
Accumulated surplus	(8 329 636 267)	(769 212 639)	1 648 587 700	-	(7 450 261 206)
Consumer debtors	2 157 209 998	337 106 533	(1 237 131 023)	(5 505 554)	1 251 679 954
Statutory receivables	765 103 881	(12 261 271)	(411 456 677)	-	341 385 933
Other debtors	97 085 566	(13 812 158)	-	5 505 554	88 778 962
Receivables from non-exchange	-	1 283 214	-	-	1 283 214
Agricultural assets	75 800 000	320 000	-	-	76 120 000
Heritage assets	274 718 369	51 321 315	-	-	326 039 684
Property, plant and equipment	7 044 166 606	(112 625 792)	-	-	6 931 540 814
Payables from exchange transactions	(2 487 458 256)	(27 386 433)	-	-	(2 514 844 689)
VAT payable/receivable	(185 012 600)	546 780 459	-	-	361 767 859
Unspent conditional grants and receipts	(175 932 858)	(1 223 226)	-	-	(177 156 084)
Investment property	953 062 121	(290 000)	-	-	952 772 121
	<b>189 106 560</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>189 106 562</b>

#### Accumulated surplus

As previously reported	- (8 329 636 267)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2021/2022 financial year resulting in an increase in 2021/2022	- (158 990 855)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year resulting in an increase in 2022/2023	- (4 780 730)
Correction of demolished Chatterton road ablution facility in prior years not derecognised timeously	- 20 254
Correction of service charges -cut off adjustments in 2021/22 relating to prior years	- 22 204 827
Reversal of adjustment on an over billed account posted in 2023/2024 but relates to 2022/2023 resulting in an increase in 2022/2023	- (86 685)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2020/2021 resulting in an increase in 2020/2021	- (742 069)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted 2022/2023 financial year but relates to financial periods prior to 2022/2023 resulting in a decrease in 2022/2023	- 25 942 686
Reversal of system indigent rebates posted in 2022/2023 but relates to 2021/2022 resulting in a decrease in 2021/2022	- 31 014
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022 resulting in an increase in 2021/2022	- (2 645 161)
Reversal of indigent bad debts writeoff for customers who were previously incorrectly written off resulting in a decrease in accumulated surplus in 2022/2023	- 135 031
Reversal of government debt who were previously incorrectly written off resulting in a decrease in accumulated surplus in 2022/2023	- 762 247
Reversal for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022 resulting in an increase in 2021/2022	- (51 941 775)
Correction of repairs and maintenance expenses incorrectly capitalised in 2021/22 for Grt Endendale Reservoir Ward 17	- 24 768

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Correction of repairs and maintenance expenses incorrectly capitalised in 2022/23 for Grt Endendale Reservoir Ward 17	-	60 132
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year resulting in a decrease in 2022/2023 service charges revenue	-	35 235 993
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year but relates to revenue for 2021/2022 resulting in an increase in 2021/2022	-	(1 586 760)
Network support annual increase for 2022/23 erroneously not billed timeously	-	8 190
Correction of liability incorretly recognised as revenue	-	2 017
Accounting for electricity manual adjustments done in the current year but relates to revenue for 2022/2023 processed in 2024 financial year resulting in an increase in 2022/2023 service charges revenue	-	(19 995 959)
Reversal of collection charges relating to 2022/2023 previously incorrectly charged	-	18 204 474
Reversal of collection charges relating to 2021/2022 previously incorrectly charged in 2022/2023	-	3 099 021
Correction of collection charges raised incorrectly relating to prior year	-	43 939 329
Accounting for electricity manual adjustment for the estimates done in the current year but relates to revenue for 2021/2022 financial year	-	(15 986 325)
Reversal of IDT debtor previously incorrectly classified as consumer debtors	-	9 090 007
Reversal of unbilled revenue relating to 2021/2022 financial year	-	203 077
Reversal of system indigent rebates posted in 2022/2023 but relates to 2021/2022	-	26 193
Reversal of indigent bad debts writeoff for customers who were previously incorrectly written off	-	183 562
Reversal of system indigent rebates posted in 2022/2023 but relates to 2022/2023	-	1 025 433
Reversal of departmental debtor accounts as at 2022/2023	-	2 091 786
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c)posted in 2023/2024 but relates to 2020/2021	-	(378 953)
Correction of duplicated claims for accruals raised for NDPG grant	-	1 478 255
Correction of journal 2006603 accounting for rates adjustments in correct period	-	(25 942 686)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c)posted in 2023/2024 but relates to 2022/2023	-	51 941 775
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year correcting revenue for 2022/2023 processed in 2024 financial year	-	(1 804 885)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year correcting revenue for prior to 2021/2022 financial year processed in 2024 financial year	-	(2 725 783)
Accounting for a correction in service charges system adjustment (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022	-	(56 404)
Reversal of manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2021/2022	-	1 448 916
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2021/2022 financial year	-	(5 565)
Correction of an accrual for repairs & maintenance raised incorrectly in period 2022/23 - ESS	-	(110 000)
Derecognition of incorrectly raised accrual in 2022/23	-	(399 699)
Correction of an accrual for repairs & maintenance raised incorrectly in period 2022/23 - ESS	-	(79 712)
Correction of vehicles that were previously incorrectly recognised as donations.	-	1 068 197
WCA - Med 24 Invoices submitted after financial year end for work done in the previous periods	-	2 242
WCA - Royal Hospital Pharmacy invoices submitted after financial year end for work done in previous periods	-	9 897
Correction of accrrual - interest incorrectly billed by supplier	-	(22 155)
Correction of construction contracts that were previously recognised as principal agents(Construction revenue) - 2022/23	-	(788 576)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Correction of construction contracts that were previously recognised as principal agents(Construction expenses) - 2022/23	-	788 576
Correction of construction contracts that were previously recognised as principal agents in prior years(Construction revenue)	-	(25 490 248)
Correction of construction contracts that were previously recognised as principal agents in prior years(Construction expenses)	-	25 490 248
Derecognition of an accrual incorrectly raised in 2022/23	-	(708 600)
Derecognition of an accrual incorrectly raised in 2022/23	-	(47 190)
Correction of accruals raised on Art Gallery cost centre	-	(7 294)
Legal Services invoices submitted after year end for work done in the 2022/23 financial year	-	1 879
Legal Services invoices submitted after year end for work done in the 2021/22 financial year	-	4 539
Legal Services invoices submitted after year end for work done in the 2022/23 financial year	-	11 269
Legal Services invoices submitted after year end for work done in the 2021/22 financial year	-	46 425
Legal Services invoices submitted after year end for work done in the 2022/23 financial year	-	4 953
Legal Services invoices submitted after year end for work done in the 2022/23 financial year	-	250
Legal Services invoices submitted after year end for work done in the 2021/22 financial year	-	7 525
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	679 342
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) processed in 2024 financial year correcting revenue for prior to 2021/2022 financial year	-	225 884
Correction of Campdrifts repairs and maintenance 2022/23 incorrectly capitalised	-	28 112 927
Correction of Campdrifts 2021/22 repairs and maintenance incorrectly capitalised	-	869 565
Correction of Campdrifts repairs and maintenance incorrectly capitalised prior years	-	3 802 706
Correction of Campdrifts 2021/22 repairs and maintenance incorrectly capitalised	-	20 743 605
Recognition of WIP expenditure for Copesville Library relating to 2021/22 not recognised timeously due to delays caused in contractual intricacies.	-	(956 527)
Recognition of WIP expenditure for Copesville Library relating to 2022/23 not recognised timeously due to delays caused in contractual intricacies.	-	(180 947)
Correction of repairs & maintenance expenditure incorrectly capitalised for rehabilitation of roads (2021/22)	-	9 802 782
Correction of repairs & maintenance expenditure incorrectly capitalised for rehabilitation of roads (2020/21)	-	6 118 351
Altron remote support engineer invoices for 2022/23 submitted after year end	-	13 124
Legal Services invoices submitted after year end for work done in the 2022/23 financial year	-	369 368
WCA invoices submitted in 23/24 for work done in prior years	-	143 529
Legal services invoices submitted in 23/24 for work done in prior years	-	107 302
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	(60 629 524)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2021/2022 financial year	-	325 020
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	1 115 516
Accounting for collection charges posted in the current year but relates to financial years prior to 2022/2023	-	(4 677 605)
Correction of Campdrifts repairs and maintenance 2020/21 incorrectly capitalised	-	6 682 063
Correction of capital expenditure relating to water tankers incorrectly treated as inventory consumed	-	(156 522)



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year resulting in an increase in 2022/2023	-	(9 366 454)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	12 695 023
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to financial periods prior to 2022/2023	-	20 263 285
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to financial periods prior to 2022/2023	-	(10 459 510)
Reversal of Cyberfox 2021/22 accrual	-	(54 269)
Correction of SAPS landfill site account overbilled(2020/21)	-	224
Recognition of fruitless and wasteful receivable due to fraud	-	(1 283 214)
Reversal of collection charges posted in the current year but related to financial periods prior to 2022/2023	-	42 942
Correction of incorrectly valued forestry compartment A027	-	(320 000)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the prior 2021/2022 financial year	-	(1 304 270)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(591 148)
Correction of repairs & maintenance expenditure incorrectly capitalised for Rehabilitation of Roads in (2022/23)	-	4 335 097
Correction of 2021/22 repairs and maintenance incorrectly capitalised for rehabilitation of roads	-	3 376 865
Correction of 2020/21 repairs and maintenance incorrectly capitalised for rehabilitation of roads	-	1 666 667
Correction of Heritage asset incorrectly classified as a building	-	(994 807)
Correction of an asset incorrectly classified a a building instead of Heritage asset	-	969 460
Recognition of Legal deposits previously incorrectly disclosed as heritage assets which fair values can not be reliable measured	-	(50 326 507)
Reversal of consumer debtors with credit balances incorrectly classified as consumer instead of payables from exchange in the 2022/2023 financial year	-	5 978 913
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	5 190 640
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	827 600
Correction of compulsory leave for 6 day workers	-	483 352
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to prior 2021/2022 financial year	-	937 513
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	805 441
Accounting for reversal of 2021/2022 debt impairment due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	(52 543 412)
Accounting for recalculated debt impairment for 2021/2022 due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	1 136 481 698
Accounting for recalculated debt impairment for 2022/2023 due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	564 649 413
Correction of depreciation of assets capitalised in the current year completed in prior years	-	12 431 963
Correction of prior year depreciation relating to vehicles due to incorrect recognition	-	1 068 197
Recognition of revenue from unallocated deposits for contract account 1354884 from 2018 to 2020	-	(876 942)
Recognition of revenue from unallocated deposits for contract account 011960070 from 2018 to 2020	-	(61 714)
Correction of VAT not previously accounted for on landfill site journals	-	(14 065)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2021/2022 financial year	-	(197 272)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	746 790

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Reclassification of interest on other receivables incorrectly classified as consumer debtors interest to other debtors in the 2022/2023	-	(383 503)
Reversal of manual adjustment relating to landfill site posted in 2022/2023	-	7 565
Correction of properties previously valued with incorrect extents	-	290 000
Corrected of duplicated moveable assets in the fixed asset register	-	978 447
Correction of depreciation for fully depreciated assets still in use whos remaining useful life was incorrectly reviewed	-	(90 805)
Correction of duplicated firearms due to system migration	-	4 654
WCA invoices submitted in 23/24 for work done in 2021/22	-	12 405
Accounting for manual adjustments relating to changes in supplementary valuation roll posted after year but relates to the 2022/2023 financial year	-	444 139
Accounting for various manual adjustments relating to changes in supplementary valuation roll posted after year end but relates to financial periods prior to 2022/2023	-	1 190 898
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to prior 2021/2022 financial year	-	(73 021 049)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to prior 2021/2022 financial year	-	99 636
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(695 983)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	706 549
Reversal of journal 20066066 - correction of landfill overbilled account	-	86 685
Correction of accruals - Matthew Francis	-	29 031
Correction of Schindler accrual in period of occurrence(2022/23)	-	80 020
Correction of depreciation of assets capitalised in the current year completed in prior years	-	2 524 833
Correction of Servipro accrual in period of occurrence(2022/23)	-	183 404
Correction of Aqua accrual in period of occurrence(2022/2)	-	350 371
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in Aug 2024 but relates to prior 2021/2022 financial year	-	(407 704)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in Aug 2024 but relates to prior 2021/2022 financial year	-	731 459
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(253 340)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	582 524
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	(84 878 419)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2021/2022 financial year	-	(42 984 898)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	(283 357)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to financial periods prior to 2022/2023	-	(8 375)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) relating to in the current year but relates to the 2022/2023 financial year	-	(7 375)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to financial periods prior to 2022/2023 financial year	-	(567)
Transfer of funds from Mig unspent grant allocated against expenditure incurred.	-	589 302
Transfer of funds from Mig unspent grant allocated against expenditure incurred 2022/23	-	284 234
Accounting for the correction of various system adjustments relating to sanitation (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2021/2022 financial year	-	(791 797)
Reversal of manual adjustments relating to changes in supplementary valuation roll posted in 2023/2024 but relates to 2022/2023	-	(502 453)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in 2022/2023 but relates to financial periods prior to 2022/2023	-	(2 194 050)
Accounting for property rental revenue recognised in the current year but relates to 2022/2023 financial year resulting in an increase in 2022/2023	-	(1 186 493)
Correction of overstated service entry	-	(2 490 191)
Correction of overstated service entry 2022/23	-	(208 354)
Allocation of revenue from industrial commercial/ private party works against completed project	-	(2 483 992)
Correction of 2022/23 Infrastructure maintenance expenditure recorded in incorrect accounting period	-	9 456 027
Correction of 2022/23 road surface maintenance expenditure recorded in incorrect accounting period	-	2 006 257
Correction of 2022/23 overstated expenditure due to bulk orders	-	(942 759)
Correction of 2022/23 sponsorship expenditure recorded in incorrect accounting period	-	3 210 000
Correction of 2022/23 IDP Imbizo expenditure recorded in incorrect accounting period	-	1 217 040
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	26 910
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	8 763
Correction of 2022/23 taffic fine books expenditure recorded in incorrect accounting period	-	96 686
Correction of SALGA membeship fees 2023/24 accounted for in 2022/23	-	(8 729 737)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(301 707)
Correction of 2022/23 wards 15 and 41 Eskom electricity expenditure recorded in incorrect accounting period	-	3 760
Correction of SALGA 2022/23 subscription incorrectly accounted for in 2021/22	-	16 337 436
Correction of SALGA 2022/23 subscription incorrectly accounted for in 2021/22	-	(16 337 436)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	1 323 319
Correction of Schindler lift expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	3 478
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	18 906
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	90 791
Correction of GEVDI 2022/23 expenditure overstated	-	(16 354)
Correction of men's conference expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	15 000
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	184 266
Accounting for 2022/23 disciplinary hearings expenditure incorrectly recorded in 2023/24	-	424 158
Accounting for 2022/23 WCA expenditure incorrectly recorded in 2023/24	-	462 955
Accounting for 2022/23 GPW expenditure incorrectly recorded in 2023/24	-	3 000
Accounting for 2022/23 vehicle rental expenditure incorrectly recorded in 2023/24	-	7 618
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	(8 944)
Accounting for 2022/23 tyre repairs expenditure incorrectly recorded in 2023/24	-	3 875
Accounting for 2022/23 cleaning services expenditure incorrectly recorded in 2023/24	-	(1 523)
Accounting for 2022/23 Eskom interest incorrectly recorded in 2023/24	-	7 715 505
Accounting for 2022/23 Electricity bulk purchases incorrectly recorded in 2023/24	-	52
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	(6 323)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Accounting for 2022/23 medicinal waste removal and supplies expenditure incorrectly recorded in 2023/24	-	2 338
Accounting for 2022/23 payslips printing expenditure incorrectly recorded in 2023/24	-	14 125
Derecognition of the Forestry receivable - contingent asset	-	13 058 187
Accounting for 2022/23 community services repairs and maintenance expenditure incorrectly recorded in 2023/24	-	12 619
Accounting for 2022/23 water tanker hire expenditure incorrectly recorded in 2023/24	-	2 791 596
Accounting for 2022/23 debt collection expenditure incorrectly recorded in 2023/24	-	37 755
Accounting for 2022/23 Infrastructure plant hire expenditure incorrectly recorded in 2023/24	-	(2 879)
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	14 983
Accounting for 2022/23 Bessie library lift maintenance expenditure incorrectly recorded in 2023/24	-	6 069
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	(6 069)
Raising of employee related costs and councillor remuneration related costs relating to 2022/23 paid in 2023/24	-	8 494 855
Accounting for VAT on debt impairment prior years	-	(479 216 278)
Accounting for VAT on debt impairment prior 2022/23	-	(64 745 086)
<b>Restated</b>		<b>(7 450 261 206)</b>
<b>Consumer debtors</b>		
As previously reported	-	2 157 209 998
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2021/2022 financial year	-	158 990 855
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	4 780 730
Reversal of manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2021/2022 resulting in a decrease in 2021/2022	-	(22 204 827)
Reversal of adjustment on an over billed account posted in 2023/2024 but relates to 2022/2023	-	86 685
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2020/2021	-	742 068
Reversal of system indigent rebates posted in 2022/2023 but relates to 2021/2022	-	(31 014)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022	-	2 645 161
Reversal of indigent bad debts writeoff for customers who were previously incorrectly written off resulting in a decrease in consumer debtors in 2022/2023 financial year	-	(89 590)
Reversal of government debt who were previously incorrectly written off resulting in a decrease in consumer debtors in 2022/2023 financial year	-	(762 247)
Reversal for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022	-	56 404
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(35 235 993)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year but relates to revenue for 2021/2022	-	1 586 760
Accounting for electricity manual adjustments done in the current year but relates to revenue for 2022/2023	-	19 995 962
Accounting for electricity manual adjustment for the estimates done in the current year but relates to revenue for 2021/2022 financial year	-	15 986 325
Reversal of IDT debtor previously incorrectly classified as consumer debtors	-	(9 090 007)
Reversal of unbilled revenue relating to 2021/2022 financial year	-	(203 077)
Reversal of system indigent rebates posted in 2022/2023 but relates to 2021/2022	-	(26 193)
Reversal of indigent bad debts writeoff for customers who were previously incorrectly written off	-	(153 786)



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Reversal of system indigent rebates posted in 2022/2023 but relates to 2022/2023	-	(925 343)
Reversal of departmental debtor accounts as at 2022/2023	-	(1 755 665)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2020/2021	-	378 953
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	(56 404)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year correcting revenue for 2022/2023 processed in 2024 financial year	-	1 804 885
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year correcting revenue for prior to 2021/2022 financial year	-	2 725 783
Accounting for a correction in service charges system adjustment (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022	-	56 404
Reversal of manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2021/2022	-	(1 448 916)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2021/2022 financial year	-	5 563
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(679 342)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) processed in 2024 financial year correcting revenue for prior to 2021/2022 financial year	-	(225 884)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) processed in 2024 financial year correcting revenue for prior to 2021/2022 financial year	-	(325 020)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(1 115 515)
Correction of SAPS landfill site account overbilled(2020/21)	-	(195)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) processed in 2024 financial year correcting revenue for prior to 2021/2022 financial year	-	1 304 270
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	591 148
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to prior 2021/2022 financial year	-	(937 513)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(805 441)
Accounting for reversal of 2021/2022 debt impairment due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	116 161 531
Accounting for recalculated debt impairment for 2021/2022 due to a change in debt impairment policy(Refer to Note 74 - Change in accounting policy)	-	(856 913 572)
Accounting for recalculated debt impairment for 2022/2023 due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	(496 378 982)
Correction of VAT not previously accounted for on landfill site journals	-	(14 065)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2021/2022 financial year	-	197 272
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(746 790)
Reversal of manual adjustment relating to landfill site posted in 2022/2023 but relates to 2021/2022	-	(8 699)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Reclassification of other receivables incorrectly classified as consumer debtors to other receivables in the 2022/2023 financial relating to 2021/2022 financial year	-	(5 505 554)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to prior 2021/2022 financial year	-	73 021 049
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to prior 2021/2022 financial year	-	(99 636)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	695 983
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(706 549)
Reversal of journal 20066066 - correction of landfill overbilled account	-	(86 685)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in Aug 2024 but relates to prior 2021/2022 financial year	-	407 704
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in Aug 2024 but relates to prior 2021/2022 financial year	-	(731 459)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	253 340
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(582 524)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	84 878 419
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2021/2022 financial year	-	42 984 896
Accounting for the correction of various system adjustments relating to sanitation (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2021/2022 financial year	-	791 797
Accounting for property rental revenue recognised in the current year but relates to 2022/2023 financial year	-	1 186 496
<b>Restated</b>		<b>- 1 251 679 954</b>
<b>Statutory receivables</b>		
As previously reported	-	765 103 881
Accounting for manual adjustments relating to changes in supplementary valuation roll posted 2022/2023 financial year but relates to financial periods prior to 2022/2023	-	(25 942 686)
Reversal of indigent bad debts writeoff for customers who were previously incorrectly written off	-	(45 441)
Reversal for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2022/2023 but relates to 2021/2022	-	51 885 371
Reversal of collection charges relating to 2022/2023 previously incorrectly charged	-	(18 204 474)
Reversal of collection charges relating to 2021/2022 previously incorrectly charged in 2022/2023 financial year	-	(3 099 021)
Correction of collection charges raised incorrectly relating to prior year	-	(43 939 329)
Reversal of indigent bad debts writeoff for customers who were previously incorrectly written off	-	(29 776)
Reversal of system indigent rebates posted in 2022/2023 but relates to 2022/2023	-	(100 090)
Reversal of departmental debtor accounts as at 2022/2023	-	(336 121)
Reversal for manual adjustments relating to changes in supplementary valuation roll posted 2022/2023 financial year but relates to financial periods prior to 2022/2023	-	25 942 686

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	(51 885 371)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	60 629 524
Accounting for collection charges posted in the current year but relates to financial years prior to 2022/2023	-	4 677 605
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	9 366 454
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	(12 695 023)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to financial periods prior to 2022/2023	-	(20 263 285)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to financial periods prior to 2022/2023	-	10 459 510
Reversal of collection charges posted in the current year but related to financial periods prior to 2022/2023	-	(42 942)
Accounting for reversal of 2021/2022 debt impairment due to a change in debt impairment policy(Refer to Note 74 - Change in accounting policy)	-	(63 618 120)
Accounting for recalculated debt impairment for 2021/2022 due to a change in debt impairment policy(Refer to Note 74 - Change in accounting policy)	-	(279 568 126)
Accounting for recalculated debt impairment for 2022/2023 due to a change in debt impairment policy(Refer to Note 74 - Change in accounting policy)	-	(68 270 432)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted after year but relates to the 2022/2023 financial year	-	(444 139)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted after year end but relates to financial periods prior to 2022/2023	-	(1 190 898)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	283 357
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to financial periods prior to 2022/2023	-	8 375
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	7 375
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to financial periods prior to 2022/2023 financial year	-	567
Reversal of manual adjustments relating to changes in supplementary valuation roll posted in 2023/2024 but relates to 2022/2023	-	502 453
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in 2022/2023 but relates to financial periods prior to 2022/2023	-	2 194 049
<b>Restated</b>	-	<b>341 385 933</b>
<b>Property, plant and equipment</b>		
As previously reported	-	7 044 166 606
Correction of demolished Chatterton road ablution facility demolished in prior years not derecognised timeously	-	(20 254)
Correction of repairs and maintenance expenses incorrectly capitalised 2021/22 for Grt Edendale Reservoir Ward 17	-	(24 768)
Correction of repairs and maintenance expenses incorrectly capitalised in 2022/23 for Grt Edendale Reservoir Ward 17	-	(60 132)
Correction of vehicles that were previously incorrectly recognised as donations.	-	(1 068 197)
Correction of recognition of vehicles which were initially incorrectly recognised as donations instead of being treated as a payable	-	2 037 876
Correction of Campdrifts repairs and maintenance 2022/23 incorrectly capitalised	-	(28 112 927)
Correction of Campdrifts 2021/22 repairs and maintenance incorrectly capitalised	-	(869 565)
Correction of Campdrifts repairs and maintenance incorrectly capitalised prior years	-	(3 802 706)
Correction of Campdrifts 2021/22 repairs and maintenance incorrectly capitalised	-	(20 743 605)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Correction of incorrect accrual - High End Construction	-	(1 478 255)
Recognition of WIP expenditure for Copesville Library relating to prior years not recognised timeously due to delays caused in contractual intricacies.	-	1 137 474
Correction of repairs & maintenance expenditure incorrectly capitalised for rehabilitation of roads (2021/22)	-	(9 802 782)
Correction of repairs & maintenance expenditure incorrectly capitalised for rehabilitation of roads (2020/21)	-	(6 118 351)
Correction of Campdrifts repairs and maintenance 2020/21 incorrectly	-	(6 682 063)
Correction of capital expenditure relating to water tankers incorrectly treated as repairs & maintenance	-	156 522
Correction of an accrual raise for sewer reticulation in 2021/22 for invoice 4013/12 & 11	-	(3 016 908)
Correction of repairs & maintenance expenditure incorrectly capitalised for Rehabilitation of Roads in (2022/23)	-	(4 335 097)
Correction of repairs and maintenance incorrectly capitalised for Rehab roads (2021/22)	-	(3 376 865)
Correction of repairs and maintenance incorrectly capitalised for rehab - pms (2020/21)	-	(1 666 667)
Correction of an asset incorrectly classified a a building instead of Heritage asset	-	(969 460)
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	(5 190 640)
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	(827 600)
Correction of depreciation of assets capitalised in the current year completed in prior years	-	(12 431 963)
Recognition of prior year vehicles depreciation	-	(1 068 197)
Reclassification from other assets to Infrastructure	-	1 103 479
Reclassification to Infrastructure from other assets	-	(1 103 479)
Corrected of duplicated moveable assets in the fixed asset register	-	(978 447)
Corrected of depreciation for fully depreciated assets still in use whose remaining useful life was incorrectly reviewed	-	90 805
Correction of duplicated firearms due to system migration	-	(4 656)
Correction of depreciation of assets capitalised in the current year relating to prior years	-	(2 524 832)
Correction of overstated service entry	-	(589 299)
Correction of overstated service entry 2022/23	-	(284 233)
<b>Restated</b>		<b>- 6 931 540 814</b>
<b>Payables from exchange transactions</b>		
As previously reported	-	(2 487 458 256)
Network support annual increase for 2022/23 erroneously not billed timeously	-	(9 419)
Correction of liability incorrectly recognised as revenue	-	(2 320)
Correction of an accrual to Tow vehicle raised in 2022/23 - ESS	-	126 500
Derecognition of incorrectly raised accrual in 2022/23	-	459 654
Correction of 2022/23 duplicated accrual	-	91 669
Correction of recognition of vehicles which were initially incorrectly recognised as donations instead of being treated as a payable	-	(2 343 557)
WCA - Med 24 Invoices submitted after financial year end for work done in the previous periods	-	(2 578)
WCA - Royal Hospital Pharmacy invoices submitted after financial year end for work done in previous periods	-	(11 382)
Correction of accrual - interest incorrectly billed by supplier	-	22 155
Derecognition of an accrual incorrectly raised in 2022/23	-	814 890
Derecognition of an accrual incorrectly raised in 2022/23	-	54 269
Correction of accruals raised on Art Gallery cost centre	-	8 388
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(2 126)
Legal services invoices submitted after year end for work done in the 2020/21 financial year	-	(5 176)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(12 929)



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Legal services invoices submitted after year end for work done in the 2020/21 financial year	-	(53 351)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(5 606)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(288)
Legal services invoices submitted after year end for work done in the 2020/21 financial year	-	(8 610)
Correction of incorrect accrual - High End Construction	-	1 699 993
Altron remote support engineer invoices for 2022/23 submitted after year end	-	(15 093)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(388 743)
WCA invoices submitted in 23/24 for work done in prior years	-	(157 743)
Legal services invoices submitted in 23/24 for work done in prior years	-	(119 951)
Reversal of Cyberfox 2021/22 accrual	-	54 269
Correction of an accrual raise for sewer reticulation in 2021/22 for invoice 4013/12 & 11	-	3 016 908
Reversal of consumer debtors with credit balances incorrectly classified as consumer instead of payables from exchange in the 2022/2023 financial year	-	(5 978 913)
Correction of compulsory leave for 6 day workers	-	(483 354)
Recognition of revenue from unallocated deposits for contract account 1354884 from 2018 to 2020	-	876 942
Recognition of revenue from unallocated deposits for contract account 011960070 from 2018 to 2020	-	61 714
WCA invoices submitted in 23/24 for work done in 2021/22	-	(14 266)
Correction of accruals - Matthew Francis	-	(29 031)
Correction of Schindler accrual in period of occurrence(2022/23)	-	(92 023)
Correction of Servipro accrual in period of occurrence(2022/23)	-	(210 915)
Correction of Aqua accrual in period of occurrence(2022/23)	-	(402 926)
Correction of overstated service entry	-	589 299
Correction of overstated service entry 2022/23	-	284 233
Advance payments revenue recognition	-	2 490 191
Advance payments revenue recognition	-	208 354
Allocation of revenue from industrial commercial/ private party works against completed project.	-	2 483 993
Correction of 2022/23 Infrastructure maintenance expenditure recorded in incorrect accounting period	-	(10 874 431)
Correction of 2022/23 road surface maintenance expenditure recorded in incorrect accounting period	-	(2 307 195)
Correction of 2022/23 overstated expenditure due to bulk orders	-	1 084 173
Correction of 2022/23 sponsorship expenditure recorded in incorrect accounting period	-	(3 691 500)
Correction of 2022/23 IDP Imbizo expenditure recorded in incorrect accounting period	-	(1 217 040)
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	(30 947)
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	(10 078)
Correction of 2022/23 taffic fine books expenditure recorded in incorrect accounting period	-	(111 189)
Correction of SALGA membership fees 2023/24 accounted for in 2022/23	-	8 729 737
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	327 421
Correction of 2022/23 wards 15 and 41 Eskom electricity expenditure recorded in incorrect accounting period	-	(4 324)
Correction of SALGA 2022/23 subscription incorrectly accounted for in 2021/22	-	(16 337 436)
Correction of SALGA 2022/23 subscription incorrectly accounted for in 2021/22	-	16 337 436
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(1 521 449)
Correction of Schindler lift expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(4 000)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	(20 902)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(90 791)
Correction of GEVDI 2022/23 expenditure overstated	-	18 807

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Correction of men's conference expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(15 000)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	(184 718)
Accounting for 2022/23 disciplinary hearings expenditure incorrectly recorded in 2023/24	-	(487 203)
Accounting for 2022/23 WCA expenditure incorrectly recorded in 2023/24	-	(528 115)
Accounting for 2022/23 GPW expenditure incorrectly recorded in 2023/24	-	(3 450)
Accounting for 2022/23 vehicle rental expenditure incorrectly recorded in 2023/24	-	(8 760)
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	10 286
Accounting for 2022/23 tyre repairs expenditure incorrectly recorded in 2023/24	-	(4 457)
Accounting for 2022/23 cleaning services expenditure incorrectly recorded in 2023/24	-	1 752
Accounting for 2022/23 Eskom interest incorrectly recorded in 2023/24	-	(7 715 505)
Accounting for 2022/23 Electricity bulk purchases incorrectly recorded in 2023/24	-	(52)
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	7 271
Accounting for 2022/23 medicinal waste removal and supplies expenditure incorrectly recorded in 2023/24	-	(2 689)
Accounting for 2022/23 payslips printing expenditure incorrectly recorded in 2023/24	-	(16 244)
Accounting for 2022/23 community services repairs and maintenance expenditure incorrectly recorded in 2023/24	-	(14 512)
Accounting for 2022/23 water tanker hire expenditure incorrectly recorded in 2023/24	-	(3 158 172)
Accounting for 2022/23 debt collection expenditure incorrectly recorded in 2023/24	-	(37 755)
Accounting for 2022/23 Infrastructure plant hire expenditure incorrectly recorded in 2023/24	-	3 311
Accounting for 2022/23 Bessie library lift maintenance expenditure incorrectly recorded in 2023/24	-	(6 982)
Raising of employee related costs and councillor remuneration related costs relating to 2022/23 paid in 2023/24	-	(8 494 852)
<b>Restated</b>		<b>- (2 514 844 689)</b>
<b>VAT Payable/receivable</b>		
As previously reported	-	(185 012 600)
Network support annual increase for 2022/23 erroneously not billed timeously	-	1 229
Correction of liability incorretly recognised as revenue	-	303
Correction of an accrual for repairs & maintenance raised incorrectly in period 2022/23 - ESS	-	(16 500)
Correction of an accrual raised incorrectly in period 2022/23 - ESS	-	(59 954)
Correction of an accrual for repairs & maintenance raised incorrectly in period 2022/23 - ESS	-	(11 957)
Correction of recognition of vehicles which were initially incorrectly recognised as donations instead of being treated as a payable	-	305 681
Correction of accruals WCA - MED 24	-	336
Correction of accruals WCA - Royal Hospital Pharmacy	-	1 485
Derecognition of an accrual incorrectly raised in 2022/23	-	(106 290)
Derecognition of an accrual incorrectly raised in 2022/23	-	(7 079)
Correction of accruals raised on Art Gallery cost centre	-	(1 094)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	246
Legal services invoices submitted after year end for work done in the 2021/22 financial year	-	638
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	1 660
Legal services invoices submitted after year end for work done in the 2021/22 financial year	-	6 926
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	653
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	38

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Legal services invoices submitted after year end for work done in the 2021/22 financial year	-	1 086
Correction of incorrect accrual - High End Construction	-	(221 738)
Legal Services invoices submitted after year end for work done in the 2022/23 financial year	-	19 376
WCA invoices submitted in 23/24 for work done in prior years	-	14 214
Legal services invoices submitted in 23/24 for work done in prior years	-	12 649
Correction of SAPS landfillsite account overbilled(2020/21)	-	(29)
Correction of VAT not previously accounted for on landfill site journals	-	28 129
Reversal of manual adjustment relating to landfill site posted in 2022/2023 but relates to 2021/2022	-	1 133
Altron remote support engineer invoices for 2022/23 submitted after year end	-	1 969
WCA invoices submitted in 23/24 for work done in 2021/22	-	1 861
Correction of Schindler accrual in period of occurrence(2022/23)	-	12 003
Correction of Servipro accrual in period of occurrence(2022/23)	-	27 511
Correction of Aqua accrual in period of occurrence(2022/23)	-	52 555
Correction of 2022/23 Infrastructure maintenance expenditure recorded in incorrect accounting period	-	1 418 404
Correction of 2022/23 road surface maintenance expenditure recorded in incorrect accounting period	-	300 938
Correction of 2022/23 overstated expenditure due to bulk orders	-	(141 414)
Correction of 2022/23 sponsorship expenditure recorded in incorrect accounting period	-	481 500
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	4 037
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	1 315
Correction of 2022/23 taffic fine books expenditure recorded in incorrect accounting period	-	14 503
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(25 714)
Correction of 2022/23 wards 15 and 41 Eskom electricity expenditure recorded in incorrect accounting period	-	564
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	198 131
Correction of Schindler lift expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	522
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	1 996
Correction of GEVDI 2022/23 expenditure overstated	-	(2 453)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24`	-	452
Accounting for 2022/23 disciplinary hearings expenditure incorrectly recorded in 2023/24	-	63 045
Accounting for 2022/23 WCA expenditure incorrectly recorded in 2023/24	-	65 161
Accounting for 2022/23 GPW expenditure incorrectly recorded in 2023/24	-	450
Accounting for 2022/23 vehicle rental expenditure incorrectly recorded in 2023/24	-	1 143
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	(1 342)
Accounting for 2022/23 tyre repairs expenditure incorrectly recorded in 2023/24	-	581
Accounting for 2022/23 cleaning services expenditure incorrectly recorded in 2023/24	-	(228)
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	(948)
Accounting for 2022/23 medicinal waste removal and supplies expenditure incorrectly recorded in 2023/24	-	351
Accounting for 2022/23 payslips printing expenditure incorrectly recorded in 2023/24	-	2 119
Accounting for 2022/23 community services repairs and maintenance expenditure incorrectly recorded in 2023/24	-	1 893
Accounting for 2022/23 water tanker hire expenditure incorrectly recorded in 2023/24	-	366 575
Accounting for 2022/23 Infrastructure plant hire expenditure incorrectly recorded in 2023/24	-	(432)
Accounting for 2022/23 Bessie library lift maintenance expenditure incorrectly recorded in 2023/24	-	908
Accounting for VAT on debt impairment prior years	-	479 216 278
Accounting for VAT on debt impairment prior 2022/23	-	64 745 084
<b>Restated</b>	-	<b>361 767 859</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
<b>Unspent conditional grants and receipts</b>		
As previously reported	-	(175 932 858)
Correction of an accrual incorrectly raised - NDPG grant	-	(1 478 255)
Recognition of WIP expenditure for Copesville Library relating to 2021/22 and 2022/23 not recognised timeously due to delays caused in contractual intricacies.	-	1 137 475
Transfer of funds from Mig unspent grant allocated against expenditure incurred.	-	(589 302)
Transfer of funds from Mig unspent grant allocated against expenditure incurred 2022/23	-	(284 233)
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	(14 979)
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	6 068
<b>Restated</b>		<b>(177 156 084)</b>
<b>Taxes and transfers payable (non-exchange)</b>		
As previously reported	-	(15 568 203)
Correction of construction contracts that were previously recognised as principal agents(Construction revenue) - 2022/23	-	(788 576)
Correction of construction contracts that were previously recognised as principal agents(Construction expenses) - 2022/23	-	788 576
Correction of construction contracts that were previously recognised as principal agents in prior years(Construction revenue)	-	(25 490 248)
Correction of construction contracts that were previously recognised as principal agents in prior years(Construction expenses)	-	25 490 248
<b>Restated</b>		<b>(15 568 203)</b>
<b>Other debtors</b>		
As previously reported	-	97 085 566
Recognition of WIP expenditure for Copesville Library relating to prior years	-	(1 137 474)
Reclassification of interest on other receivables incorrectly classified as consumer debtors interest to other debtors in the 2022/2023	-	383 503
Reclassification of other receivables incorrectly classified as consumer debtors to other receivables in the 2022/2023	-	5 505 554
Derecognition of the Forestry receivable - contingent asset	-	(13 058 187)
<b>Restated</b>		<b>88 778 962</b>
<b>Receivables from non - exchange</b>		
As previously reported	-	-
Recognition of fruitless and wasteful receivable due to fraud	-	1 283 214
<b>Restated</b>		<b>1 283 214</b>
<b>Agricultural assets</b>		
As previously reported	-	75 800 000
Correction of incorrectly valued forestry compartment A027	-	320 000
<b>Restated</b>		<b>76 120 000</b>
<b>Heritage assets</b>		
As previously reported	-	274 718 369
Correction of Heritage asset incorrectly classified as a Building	-	994 808
Recognition of Legal deposits previously incorrectly disclosed as heritage assets which fair values can not be reliable measured	-	50 326 507
<b>Restated</b>		<b>326 039 684</b>
<b>Investment property</b>		
As previously reported	-	953 062 121



# Msunduzi Local Municipality

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## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Correction of properties previously valued with incorrect extents	-	(290 000)
<b>Restated</b>	<b>-</b>	<b>952 772 121</b>

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023			
74. Prior period adjustments (continued)					
Statement of Financial Performance					
2023					
	As previously reported	Correction of error	Change in accounting policy	Re-classification	Restated
Surplus/Deficit for the year	525 680 299	47 650 541	(512 106 002)	-	61 224 838
Service charges	3 870 497 198	73 071 905	-	(34 628 769)	3 908 940 334
Operational revenue	57 528 560	(14 925 707)	-	-	42 602 853
Property rates	1 370 173 435	5 764 630	-	-	1 375 938 065
Government grants & subsidies	1 126 070 597	(1 590 452)	-	-	1 124 480 145
Fines, penalties and forfeits	20 129 365	-	-	34 628 769	54 758 134
Other transfers	1 600	1 283 214	-	-	1 284 814
Fair value on agricultural assets	(4 400 000)	320 000	-	-	(4 080 000)
Employee related costs	(1 563 267 990)	(946 306)	-	-	(1 564 214 296)
General expenses	(797 503 868)	(52 588 235)	-	-	(850 092 103)
Operational costs	(143 042 617)	(9 301 232)	-	-	(152 343 849)
Finance costs	(143 221 895)	(7 693 350)	-	-	(150 915 245)
Debt impairment	(71 195 569)	64 745 085	(512 106 002)	-	(518 556 486)
Interest - consumer debtors and receivables	158 697 404	385 503	-	-	159 082 907
Operating leases	(32 572 655)	(355 110)	-	-	(32 927 765)
Rentals of facilities and equipment	20 071 337	1 186 493	-	-	21 257 830
Inventory consumed	(739 336 381)	960	-	-	(739 335 421)
Transfers and subsidies	(29 562 255)	(3 210 000)	-	-	(32 772 255)
	3 624 746 565	103 797 939	-	-	2 704 332 500

### Surplus for the year

As previously reported	-	525 680 299
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	4 780 731
Correction of repairs and maintenance expenses capitalised (2022/23)	-	(60 132)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(35 235 993)
Network support annual increase for 2022/23 erroneously not billed timeously	-	(8 190)
Accounting for electricity manual adjustments done in the current year but relates to revenue for 2022/2023 processed in 2024 financial year	-	19 995 959
Reversal of collection charges relating to 2021/2022 previously incorrectly charged in 2022/2023 financial year	-	(18 204 474)
Correction of an accrual incorrectly raised - NDPG grant	-	(1 478 255)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	(51 941 775)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year correcting revenue for 2022/2023 processed in 2024 financial year	-	1 804 885
Correction of an accrual raised incorrectly in period 2022/23 - ESS	-	110 000
Derecognition of incorrectly raised accrual in 2022/23	-	399 699
Correction of an accrual raised incorrectly in period 2022/23 - ESS	-	79 712
Correction of accrual - interest incorrectly billed by supplier	-	22 155
Correction of construction contracts that were previously recognised as principal agents(Construction revenue) -2022/23	-	788 576
Correction of construction contracts that were previously recognised as principal agents(Construction expenses) - 2022/23	-	(788 576)
Derecognition of an accrual incorrectly raised in 2022/23	-	708 600
Derecognition of an accrual incorrectly raised in 2022/23	-	47 190

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Correction of accruals raised on Art Gallery cost centre	-	7 294
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(1 879)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(11 269)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(4 953)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(250)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(679 345)
Correction of Campdrifts opex incorrectly capitalised(2022/23)	-	(28 112 927)
Recognition of WIP expenditure for Copesville Library relating to 2022/23 not recognised timeously due to delays caused in contractual intricacies.	-	180 947
Altron remote support engineer invoices for 2022/23 submitted after year end	-	(13 124)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(369 368)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	60 629 524
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(1 115 516)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	9 366 454
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	(12 695 023)
Raising of fruitless and wasteful receivable	-	1 283 214
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	591 148
Correction of repairs & maintenance expenditure incorrectly capitalised for Rehabilitation of Roads in (2022/23)	-	(4 335 096)
Correction of incorrectly valued forestry compartment A027	-	320 000
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	(5 190 640)
Correction of operational expenditure incorrectly capitalised : Electricity metering	-	(4 292)
Correction of compulsory leave for 6 day workers	-	(483 352)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(805 441)
Accounting for reversal of 2021/2022 debt impairment due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	52 543 412
Accounting for recalculated debt impairment for 2022/2023 due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	(564 649 413)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year resulting in a decrease in 2022/2023	-	(746 790)
Reclassification of interest on other receivables incorrectly classified as consumer debtors interest to Interest - consumer debtors and receivables in the 2022/2023	-	383 503
Accounting for manual adjustments relating to changes in supplementary valuation roll posted after year but relates to the 2022/2023 financial year	-	(444 139)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	695 983
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(706 549)
Correction of Schindler accrual in period of occurrence(2022/23)	-	(80 020)
Correction of Servipro accrual in period of occurrence(2022/23)	-	(183 404)
Correction of Aqua accrual in period of occurrence(2022/23)	-	(350 372)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	253 340
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(582 524)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	84 878 420
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	283 357
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) relating to in the current year but relates to the 2022/2023 financial year	-	7 375
Transfer of funds from Mig unspent grant allocated against expenditure incurred.	-	(284 233)
Reversal of manual adjustments relating to changes in supplementary valuation roll posted in 2023/2024 but relates to 2022/2023	-	502 453
Accounting for property rental revenue recognised in the current year but relates to 2022/2023 financial year	-	1 186 493
Advance payments revenue recognition	-	2 490 191
Correction of 2022/23 Infrastructure maintenance expenditure recorded in incorrect accounting period	-	(9 456 027)
Correction of 2022/23 road surface maintenance expenditure recorded in incorrect accounting period	-	(2 006 257)
Correction of 2022/23 overstated expenditure due to bulk orders	-	942 759
Correction of 2022/23 sponsorship expenditure recorded in incorrect accounting period	-	(3 210 000)
Correction of 2022/23 IDP Imbizo expenditure recorded in incorrect accounting period	-	(1 217 040)
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	(26 910)
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	(8 763)
Correction of 2022/23 traffic fine books expenditure recorded in incorrect accounting period	-	(96 686)
Correction of SALGA membership fees 2023/24 accounted for in 2022/23	-	8 729 737
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	301 707
Correction of 2022/23 wards 15 and 41 Eskom electricity expenditure recorded in incorrect accounting period	-	(3 760)
Correction of SALGA 2022/23 subscription incorrectly accounted for in 2021/22	-	(16 337 436)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(1 323 319)
Correction of Schindler lift expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(3 478)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	(18 906)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(90 791)
Correction of GEVDI 2022/23 expenditure overstated	-	16 354
Correction of men's conference expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(15 000)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	(184 266)
Accounting for 2022/23 disciplinary hearings expenditure incorrectly recorded in 2023/24	-	(424 158)
Accounting for 2022/23 WCA expenditure incorrectly recorded in 2023/24	-	(462 955)
Accounting for 2022/23 GPW expenditure incorrectly recorded in 2023/24	-	(3 000)
Accounting for 2022/23 vehicle rental expenditure incorrectly recorded in 2023/24	-	(7 618)
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	8 944
Accounting for 2022/23 tyre repairs expenditure incorrectly recorded in 2023/24	-	(3 875)
Accounting for 2022/23 cleaning services expenditure incorrectly recorded in 2023/24	-	1 523
Accounting for 2022/23 Eskom interest incorrectly recorded in 2023/24	-	(7 715 505)
Accounting for 2022/23 Electricity bulk purchases incorrectly recorded in 2023/24	-	(52)
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	6 323



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Accounting for 2022/23 medicinal waste removal and supplies expenditure incorrectly recorded in 2023/24	-	(2 338)
Accounting for 2022/23 payslips printing expenditure incorrectly recorded in 2023/24	-	(14 125)
Accounting for 2022/23 community services repairs and maintenance expenditure incorrectly recorded in 2023/24	-	(12 619)
Accounting for 2022/23 water tanker hire expenditure incorrectly recorded in 2023/24	-	(2 791 596)
Accounting for 2022/23 debt collection expenditure incorrectly recorded in 2023/24	-	(37 755)
Accounting for 2022/23 Infrastructure plant hire expenditure incorrectly recorded in 2023/24	-	2 879
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	(14 982)
Accounting for 2022/23 Bessie library lift maintenance expenditure incorrectly recorded in 2023/24	-	(6 069)
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	6 069
Raising of employee related costs and councillor remuneration related costs relating to 2022/23 paid in 2023/24	-	(8 494 856)
Accounting for VAT on debt impairment prior 2022/23	-	64 745 085
<b>Restated</b>	<b>-</b>	<b>61 224 838</b>
<b>Operational revenue</b>		
As previously reported	-	57 528 560
Reversal of collection charges relating to 2022/2023 previously incorrectly charged	-	(18 204 474)
Correction of construction contracts that were previously recognised as principal agents - 2022/23	-	788 576
Advance payments revenue recognition	-	2 490 191
<b>Restated</b>	<b>-</b>	<b>42 602 853</b>
<b>Service charges</b>		
As previously reported	-	3 870 497 198
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	4 780 731
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(35 235 993)
Accounting for electricity manual adjustments done in the current year but relates to revenue for 2022/2023 processed in 2024 financial year	-	19 995 958
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	(56 404)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) done in the current year correcting revenue for 2022/2023 processed in 2024 financial year	-	1 804 885
Reclassification of tempering fees previously incorrectly classified as service charges to fines, penalties and forfeits	-	(34 628 769)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(679 343)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(1 115 516)
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	591 148
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year 2023/2024 but relates to the 2022/2023 financial year	-	(805 441)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(746 790)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	695 983
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(706 550)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	253 340
Accounting for various manual adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted after year end but relates to the 2022/2023 financial year	-	(582 524)
Accounting for various system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	84 878 421
<b>Restated</b>		<b>- 3 908 940 334</b>
<b>Property rates</b>		
As previously reported	-	1 370 173 435
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	(51 885 371)
Reversal of system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in 2023/2024 but relates to 2022/2023	-	60 629 524
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	9 366 454
Accounting for manual adjustments relating to changes in supplementary valuation roll posted in the current year but relates to the 2022/2023 financial year	-	(12 695 023)
Accounting for manual adjustments relating to changes in supplementary valuation roll posted after year but relates to the 2022/2023 financial year	-	(444 139)
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) posted in the current year but relates to the 2022/2023 financial year	-	283 357
Accounting for system adjustments (estimations, over clocking, meter replacements, incorrect billing e.t.c) relating to in the current year but relates to the 2022/2023 financial year	-	7 375
Reversal of manual adjustments relating to changes in supplementary valuation roll posted in 2023/2024 but relates to 2022/2023	-	502 453
<b>Restated</b>		<b>- 1 375 938 065</b>
<b>General expenses</b>		
As previously reported	-	(797 503 868)
Network support annual increase for 2022/23 erroneously not billed timeously	-	(8 190)
Correction of repairs and maintenance expenses capitalised (2021/22)	-	(60 132)
Correction of an accrual raised incorrectly in period 2022/23 - ESS	-	110 000
Derecognition of incorrectly raised accrual in 2022/23	-	399 699
Correction of an accrual raised incorrectly in period 2022/23 - ESS	-	79 712
Correction of construction contracts that were previously recognised as principal agents - 2022/23	-	(788 576)
Correction of accruals raised on Art Gallery cost centre	-	7 294
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(1 879)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(11 269)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(4 953)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(250)
Correction of Campdrifts opex incorrectly capitalised(2022/23)	-	(28 112 927)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Altron remote support engineer invoices for 2022/23 submitted after year end	-	(13 124)
Legal services invoices submitted after year end for work done in the 2022/23 financial year	-	(369 368)
Correction of repairs & maintenance expenditure incorrectly capitalised for Rehabilitation of Roads in (2022/23)	-	(4 335 097)
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	(5 190 640)
Correction of meter repairs & replacement expenditure incorrectly capitalised : ESS	-	(4 292)
Correction of Schindler accrual in period of occurrence(2022/23)	-	(80 020)
Correction of Servipro accrual in period of occurrence(2022/23)	-	(183 403)
Correction of 2022/23 Infrastructure maintenance expenditure recorded in incorrect accounting period	-	(9 456 027)
Correction of 2022/23 road surface maintenance expenditure recorded in incorrect accounting period	-	(2 006 257)
Correction of 2022/23 overstated expenditure due to bulk orders	-	942 759
Correction of 2022/23 IDP Imbizo expenditure recorded in incorrect accounting period	-	(153 000)
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	(26 910)
Correction of 2022/23 City hall aircon repairs recorded in incorrect accounting period	-	(8 763)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	171 423
Correction of Schindler lift expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(3 478)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	(18 906)
Correction of GEVDI 2022/23 expenditure overstated	-	16 354
Correction of men's conference expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(15 000)
Accounting for 2022/23 legal expenditure incorrectly recorded in 2023/24	-	(184 266)
Accounting for 2022/23 disciplinary hearings expenditure incorrectly recorded in 2023/24	-	(424 158)
Accounting for 2022/23 GPW expenditure incorrectly recorded in 2023/24	-	(3 000)
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	8 944
Accounting for 2022/23 tyre repairs expenditure incorrectly recorded in 2023/24	-	(3 875)
Accounting for 2022/23 cleaning services expenditure incorrectly recorded in 2023/24	-	1 523
Accounting for 2022/23 community services expenditure incorrectly recorded in 2023/24	-	6 323
Accounting for 2022/23 medicinal waste removal and supplies expenditure incorrectly recorded in 2023/24	-	(2 338)
Accounting for 2022/23 payslips printing expenditure incorrectly recorded in 2023/24	-	(14 125)
Accounting for 2022/23 community services repairs and maintenance expenditure incorrectly recorded in 2023/24	-	(12 619)
Accounting for 2022/23 water tanker hire expenditure incorrectly recorded in 2023/24	-	(2 791 596)
Accounting for 2022/23 debt collection expenditure incorrectly recorded in 2023/24	-	(37 759)
Accounting for 2022/23 Bessie library lift maintenance expenditure incorrectly recorded in 2023/24	-	(6 069)
<b>Restated</b>		<b>- (850 092 103)</b>
<b>Government grants &amp; subsidies</b>		
As previously reported	-	1 126 070 597
Correction of an accrual incorrectly raised - NDPG grant	-	(1 478 255)
Recognition of WIP expenditure for Copesville Library relating to 2022/23 not recognised timeously due to delays caused in contractual intricacies.	-	180 947
Transfer of funds from Mig unspent grant allocated against expenditure incurred.	-	(284 233)
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	(14 979)
Accounting for 2022/23 Library grant expenditure incorrectly recorded in 2023/24	-	6 068
<b>Restated</b>		<b>- 1 124 480 145</b>
<b>Fines, penalties and forfeits</b>		
As previously reported	-	20 129 365

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
Reclassification of tempering fees previously incorrectly classified as service charges to fines, penalties and forfeits	-	34 628 769
<b>Restated</b>	<b>-</b>	<b>54 758 134</b>
<b>Finance costs</b>		
As previously reported	-	(143 221 895)
Correction of accrual - interest incorrectly billed by supplier	-	22 155
Accounting for 2022/23 Eskom interest incorrectly recorded in 2023/24	-	(7 715 505)
<b>Restated</b>	<b>-</b>	<b>(150 915 245)</b>
<b>Operational costs</b>		
As previously reported	-	(143 042 617)
Derecognition of an accrual incorrectly raised in 2022/23	-	708 600
Derecognition of an accrual incorrectly raised in 2022/23	-	47 190
Correction of 2022/23 IDP Imbizo expenditure recorded in incorrect accounting period	-	(1 064 040)
Correction of 2022/23 traffic fine books expenditure recorded in incorrect accounting period	-	(96 686)
Correction of SALGA membership fees 2023/24 accounted for in 2022/23	-	8 729 737
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	129 324
Correction of 2022/23 wards 15 and 41 Eskom electricity expenditure recorded in incorrect accounting period	-	(3 760)
Correction of SALGA 2022/23 subscription incorrectly accounted for in 2021/22	-	(16 337 436)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(1 323 319)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	(90 791)
Accounting for 2022/23 Electricity bulk purchases incorrectly recorded in 2023/24	-	(51)
<b>Restated</b>	<b>-</b>	<b>(152 343 849)</b>
<b>Other transfers</b>		
As previously reported	-	1 600
Raising of fruitless and wasteful receivable	-	1 283 214
<b>Restated</b>	<b>-</b>	<b>1 284 814</b>
<b>Fair value on agricultural assets</b>		
As previously reported	-	(4 400 000)
Correction of incorrectly valued forestry compartment A027	-	320 000
<b>Restated</b>	<b>-</b>	<b>(4 080 000)</b>
<b>Employee related costs</b>		
As previously reported	-	(1 563 267 990)
Correction of compulsory leave for 6 day workers	-	(483 352)
Accounting for 2022/23 WCA expenditure incorrectly recorded in 2023/24	-	(462 954)
Raising of employee related costs and councillor remuneration related costs relating to 2022/23 paid in 2023/24	-	(2 092 761)
<b>Restated</b>	<b>-</b>	<b>(1 566 307 057)</b>
<b>Debt impairment</b>		
As previously reported	-	(71 195 569)
Accounting for reversal of 2021/2022 debt impairment due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	52 543 412
Accounting for recalculated debt impairment for 2022/2023 due to a change in debt impairment policy (Refer to Note 74 - Change in accounting policy)	-	(564 649 414)
Accounting for VAT on debt impairment prior 2022/23	-	64 745 085
<b>Restated</b>	<b>-</b>	<b>(518 556 486)</b>



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>		
<b>Interest - consumer debtors and receivables</b>		
As previously reported	-	158 697 404
Reclassification of interest on other receivables incorrectly classified as consumer debtors interest to Interest - consumer debtors and receivables in the 2022/2023	-	383 503
<b>Restated</b>	<b>-</b>	<b>159 080 907</b>
<b>Rentals of facilities and equipment</b>		
As previously reported	-	20 071 337
Accounting for property rental revenue recognised in the current year but relates to 2022/2023 financial year	-	1 186 493
<b>Restated</b>	<b>-</b>	<b>21 257 830</b>
<b>Operating leases</b>		
As previously reported	-	(32 572 655)
Correction of Aqua accrual in period of occurrence(2022/23)	-	(350 371)
Accounting for 2022/23 vehicle rental expenditure incorrectly recorded in 2023/24	-	(7 618)
Accounting for 2022/23 Infrastructure plant hire expenditure incorrectly recorded in 2023/24	-	2 879
<b>Restated</b>	<b>-</b>	<b>(32 927 765)</b>
<b>Inventory consumed</b>		
As previously reported	-	(739 336 381)
Correction of expenditure accounted for incorrectly in 2023/24 relating to 2022/23	-	960
<b>Restated</b>	<b>-</b>	<b>(739 335 421)</b>
<b>Transfers and Subsidies</b>		
As previously reported	-	(29 562 255)
Correction of 2022/23 sponsorship expenditure recorded in incorrect accounting period	-	(3 210 000)
Raising of employee related costs and councillor remuneration related costs relating to 2022/23 paid in 2023/24	-	(2 230)
<b>Restated</b>	<b>-</b>	<b>(32 774 485)</b>
<b>Remuneration of councillors</b>		
As previously reported	-	(51 817 507)
Raising of employee related costs and councillor remuneration related costs relating to 2022/23 paid in 2023/24	-	(6 399 863)
	<b>-</b>	<b>(58 217 370)</b>

### Cash flow statement

#### 2023

	As previously reported	Correction of error	Re-classification	Restated
<b>Cash flow from operating activities</b>				
Sale of goods and services	3 522 925 779	(48 417 001)	-	3 474 508 778
Property rates and fines	1 337 835 114	52 833 243	-	1 390 668 357
Government grants	1 165 915 926	(956 527)	-	1 164 959 399
Finance costs	(18 837 253)	22 155	-	(18 815 098)
Suppliers	(3 690 496 713)	(40 827 517)	-	(3 731 324 230)
Employee costs	(1 569 684 417)	(460 729)	-	(1 570 145 146)

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

Figures in Rand	2024	2023
<b>74. Prior period adjustments (continued)</b>	<b>747 658 436</b>	<b>(37 806 376)</b>
		<b>- 709 852 060</b>
<b>Cash flow from investing activities</b>		
Purchase of property, plant and equipment	(489 541 456)	37 806 368
		- (451 735 088)

The cashflow statement was recalculated due to corrections in the Statement of Financial Performance and Position.

### 75. Changes in accounting policy

The annual financial statements have been prepared in accordance with Standards of Generally Recognised Accounting Practice on a basis consistent with the prior year except for the revision of the impairment policy. The changes affect the risk profiling of debtors and the treatment thereof.

The municipality has changed its accounting policy on Debt Impairment with regards to the risk profiling categorisation. The following changes were made to the categorisation of debtors to their respective risk categories.

The previous policy had categorised all debtors with current balances and 30 days as low risk, the new policy has categories the accounts with balances not exceeding 60 days as low risk.

The previous policy had categorised all debtors with balances 31 to 90 days as medium risk, the new policy now categorises accounts outstanding between 61 and 120 days to as medium risk.

The previous policy had categorised all debtors with balances exceeding 90 days as high risk, the new policy now categorises accounts outstanding 120 days to as high risk. The indigent debtors with outstanding balances greater than 30 days were categorised as high risk on the previous and the new policy allows for indigent debtors exceeding 60 days to be categorised as high risk.

Management is of the view that it will provide a reliable and more relevant information because it is based on up-to-date values in the computation.

The policy has been applied retrospectively from start of 2020/2021 financial year as it was not practicable to estimate the affects of applying the policy retrospectively from any earlier date.

For the aggregate effect of the changes in accounting policy on the annual financial statements for the year ended 30 June 2023 refer to note 74.

**Notes to the Annual Financial Statements**

Figures in Rand	2024	2023
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**76. Prior period error - disclosures**

Presented below are those items contained in the disclosure notes that have been affected by prior-year adjustments:

The correction of the error(s) results in adjustments as follows:

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

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<b>76. Prior period error - disclosures (continued)</b>		
<b>Contingencies</b>		
<b>Contingent assets</b>		
As previously reported	-	193 122 781
Recognition of Inzama	-	13 058 187
<b>Restated</b>	-	<b>206 180 968</b>
<b>Fruitless and Wasteful expenditure</b>		
As previously reported	-	170 901 296
Copesville reservoir site establishment	-	11 651 917
<b>Restated</b>	-	<b>182 553 213</b>
<b>Additional disclosure in terms of MFMA - SDL, PAYE and UIF</b>		
As previously reported	-	16 648 123
Inclusion of SDL	-	933 847
<b>Restated</b>	-	<b>17 581 970</b>

## 77. Comparative figures

Certain comparative figures have been restated

## 78. Change in accounting estimate

### Property, plant and equipment

GRAP 17: Property, plant and equipment requires that the review of the remaining useful life of an item of property, plant and equipment be conducted at least at each reporting period. The municipality performed this review as at 30 June 2024 and the following results were achieved:

Based on the condition assessment and utilisation of assets ascertained during the physical verification exercise, the remaining useful lives of assets were reviewed.

The impact of the adjustment is that depreciation charges on property, plant and equipment increased by R6 871 454 (2023:R52 786 821).

It is impractical to determine the amount of the effect in future periods.

Depreciation before the review of useful life	(352 169 506)	(390 135 351)
Depreciation after the review of useful life	359 040 960	337 348 530
<b>Change in estimate</b>	<b>6 871 454</b>	<b>(52 786 821)</b>

### Property, Plant and Equipment - Landfill rehabilitation provision

Landfill rehabilitation provision is created to ensure that the municipality will be able to restore the landfill site to its original condition at the end of its life. The provision represents management's best estimate of the municipality's liability with regards to aforementioned restoration costs. The effect of the current year's revision was an decrease of R20 450 753 due to change in discount factor and effect of re-measurement.

### Employment benefit obligation

The municipality provides post-employment medical benefits to certain staff members. The provision represents management's best estimate of the municipality's liability with regards to aforementioned post-employment medical benefits. The effect of the current year's revision is an increase of R24 870 000 to R534 303 001, owing to the net effect of the actuarial gain, current service and interest costs for the reporting period ended 30 June 2024.



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 78. Change in accounting estimate (continued)

#### Long service awards

In terms of the SALGA conditions of service collective agreement, employees qualify for long service leave upon completion of specified periods in the agreement. The provision was created to comply with the agreement. The effect of the current year's revision is a decrease by R883 000 to R84 937 000, attributed to the net effect of the actuarial loss, benefits vesting, current service, past service and interest costs for the reporting period ended 30 June 2024.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

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### 79. Risk management

#### Financial risk management

The municipality's activities expose it to a variety of financial risks: market risk (including currency risk, fair value interest rate risk, cash flow interest rate risk and price risk), credit risk and liquidity risk.

#### Liquidity risk

The municipality's risk to liquidity is a result of the funds available to cover future commitments. The municipality manages liquidity risk through an ongoing review of future commitments and credit facilities.

The municipality is exposed to the following liquidity risks:

#### Other financial liabilities

	Less than 1 year	Between 1 and 2 years	Between 2 and 5 years	Total
<b>At 30 June 2024</b>				
Borrowings	50 311 361	23 248 707	93 026 243	166 586 311
<b>At 30 June 2023</b>				
Borrowings	74 270 955	50 310 656	-	124 581 611

#### Credit risk

Credit risk refers to the risk that a counter party will default on its contractual obligations resulting in financial loss to the municipality.

Credit risk consists mainly of cash deposits, cash equivalents, derivative financial instruments and trade debtors. The municipality only deposits cash with major banks with high quality credit standing and limits exposure to any one counter-party.

Trade receivables comprise mainly water, sanitation, refuse, rates, property rental, electricity and other service chargers, dispersed across different industries and geographical areas. Management evaluated credit risk relating to customers financial conditions on an ongoing basis, and have been presented in these financial statements net of a provision for impairment. In the case of debtors whose accounts become in arrears, it is endeavored to collect such accounts by "levying of penalty charges", "demand for payment", "restriction of services" and as a last resort, "handed over for collection", whichever procedure is applicable in terms of Council's Credit Control and Debt Collection Policy. If customers are independently rated, these ratings are used. Otherwise, if there is no independent rating, risk control assesses the credit quality of the customer, taking into account its financial position, past experience and other factors.

Individual risk limits are set based on internal or external ratings in accordance with limits set by management. The utilisation of credit limits is regularly monitored. Sales to consumers are settled in cash or using major credit cards. Credit guarantee insurance is purchased when deemed appropriate.

The carrying amount of financial assets recorded in the financial statements that represent the municipality's maximum exposure to credit risk obtained details - Refer to note 80 - Financial instruments disclosure.

As at the end of the reporting period, no collateral was being held as a means of mitigating the risk of financial loss from default except for consumer deposits.

#### Credit quality

The credit quality of cash at bank and short term deposits, excluding cash on hand that are neither past due nor impaired can be assessed by reference to external credit ratings. Although credit quality can be assessed, the Municipality did not apply any methods to evaluate the credit quality.

The credit quality of receivables from exchange transactions are neither past due nor impaired except for land sale debtors, insurance claims and IDT.

The analysis of the age of receivables that are past due but not impaired for the Municipality (Refer to note 8 - consumer debtors) for the analysis and details.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 79. Risk management (continued)

#### Market risk

##### Risk from agricultural assets

The municipality is exposed to financial risks arising from changes in timber prices. The municipality does not anticipate that the timber prices will decline significantly in the foreseeable future. The municipality has not entered into derivative contracts to manage the risk of a decline in sale of timber. The municipality reviews its outlook for timber prices regularly in considering the need for active financial risk management.

#### Interest rate risk

As the municipality has no significant interest-bearing assets, the municipality's income and operating cash flows are substantially independent of changes in market interest rates.

The Municipality's interest rate risk arises from long-term borrowings. Borrowings issued at variable rates expose the Municipality to cash flow interest rate risk. Borrowings issued at fixed rates expose the City to fair value interest rate risk. The Municipality strives to maintain approximately 100% of its borrowings in fixed rate instruments.

The municipality's interest rate risk arises from long-term borrowings. Borrowings issued at variable rates expose the municipality to cash flow interest rate risk.

### 80. Financial instruments disclosure

#### Categories of financial instruments

##### Financial assets

##### At amortised cost

Other financial assets	23 584 673	23 254 864
Other debtors	8 402 938	88 778 962
Consumer debtors	728 825 462	1 251 679 954
Cash and cash equivalents	490 954 799	511 402 009
	<b>1 251 767 872</b>	<b>1 875 115 789</b>

##### Financial liabilities

##### At amortised cost

Payables from exchange transactions	3 203 451 729	2 514 844 689
Consumer deposits	152 248 286	142 078 762
Other financial liabilities	166 586 311	124 581 611
	<b>3 522 286 326</b>	<b>2 781 505 062</b>

#### Other information

Receivables/payables from non contractual/compulsory arrangements have been removed or excluded from financial instruments disclosure, i.e Property rates debtors, traffic fines debtors, transfers payable and unspent conditional grants. Statutory receivables/Payables are not financial instruments, as they arise not as a result of a contract, entered into by willing parties to the arrangement but rather a statutory or legislative arrangements.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 81. Going concern

The annual financial statements have been prepared on the basis of accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of assets and settlement of liabilities, contingent obligations and commitments will occur in the ordinary course of business.

In assessing the going concern, management identified indicators casting doubt on the municipality's ability to continue operating as a going concern. These indicators are summarised below:

- Adverse liquidity ratios.
- Below norm cash cost coverage ratio.
- The outstanding gross debtors balance has increased significantly, and the majority is outstanding for over 365 days.
- The dwindling of reserves over the recent years.
- Deteriorating creditors' days.
- The increase in net debtors' balances
- Deficits in recent years

The following measures are being implemented by management in response to the going concern risk indicators:

1. The municipality has monitored the implementation of the financial recovery plan that was developed in 2018. Management has voluntarily requested National Treasury to assist with the development of the revised financial recovery plan that is linked to the current challenges of the municipality after COVID 19. The implementation of the revised recovery plan commenced in the 2022/23 financial year.
2. There is a revenue enhancement committee that meets on a weekly basis to monitor the implementation of the revenue enhancement plan and the identification of additional revenue streams.

New revenue streams that have been identified so far as follows:

- Trade effluent: The municipality has been reviewing the Trade effluent Policy and the Tariff charged
- Water and Electricity tampering fees: Surcharges to be raised for reinstatement of services
- Training of Peace Officers: The officers will be responsible for enforcing the By Laws around water and electricity tampering.
- Flow control washers for Indigents
- Airport: Review of lease agreements for hangers and no longer outsourcing the management of parking facilities.
- Forestry: Timber has been valued and is ready to be harvested, currently at SCM process.
- Business licensing: Increasing number of stalls and monitoring of licensed Informal traders and monthly billing thereof.
- Billboards: Addressing the issue of Billboard that do not have SLA's in place.
- Rehabilitation levy: Introduction of levy to cover large future cost in rehabilitating the Landfill Site.
- Animal Hunting: Introduction of animal hunting at the Bisley Nature Reserve
- On-site Camping: Introduction of tourist on-site camping at Bisley Nature Reserve
- Swimming Pools: Implementation of ticketing system
- Alexandra Park: Revamping of the park to attract more users.
- Athletics Stadium: Leasing out of office spaces.
- Crematoria: Leasing out of the cremators.

3. The dispute resolution committee was formed to speed up the process of dealing with consumer appeals.

4. The following strategies are currently being implemented to recover the outstanding debt:

- Electricity disconnections conducted daily.
- Water restrictions conducted daily.
- Consolidation of accounts for customers with multiple accounts.
- Consolidation of accounts where rates and services were billed on separate accounts.
- Improved turnaround time for responding to customer queries.
- Development of the customer dispute resolution process.
- Review of the organogram to include the functions that were previously not catered for on the structure.
- Processing name changes for deceased debtors with surviving spouses.
- Increasing capacity at validations section.
- Audit of bulk meters to ensure accuracy and completeness of billing.
- COVID relief amnesty campaign for qualifying debtors.
- Review of the credit control and by laws to allow debtors to enter into affordable payment arrangements.
- Emailing of statements to customers.
- Media campaigns for encouraging the debtors to pay.
- Legal processes instituted against arrear debtors.
- Vetting of indigent debtors.
- Improved turnaround time issuing rates clearance certificates and processing name changes for changes in property own



# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 81. Going concern (continued)

- Addressing the issue of unbilled accounts

5. A debt recovery plan was developed and approved by Council.

6. The debt collectors were appointed to recover long outstanding debtors.

7. KZN Provincial CoGTA and National Treasury are consistently monitoring the implementation of the financial recovery plan and revenue enhancement plan.

### Operation Qoqimali

The Operation Qoqimali an operation approved by the Council started in September of 2022. This is a strategy which is engaged with the vigorous collection of revenue from non-paying customers, this involves municipal officials i.e., Security Services and the Technical Sections accompanied by Finance management going out daily making disconnections for electricity and restrictions for water for customers who are arrears. To date this drive has resulted in increased collections from consumers. The Operation Qoqimali will continue in the new financial year.

### Multiple Billing Cycle

In response to the qualification received in the 2021/2022 Audit, in relation to accuracy of billing, the Municipality has introduced the Multiple Billing Cycle.

### Financial Recovery Plan(FRP)

Given the decline of the financial status, the nature of the recurring financial problems and no noticeable progress made since the implementation of the current FRP the municipality then requested National Treasury Municipal Financial Recovery Service to assist in revising the discretionary financial recovery plan for the municipality.

The revised FRP will be used as an instrument to guide the municipality in addressing the financial crisis and to ensure that the municipality regains its financial health within the shortest timeframe while ensuring that all issues which adversely affect the financial health of the municipality are comprehensively addressed. The FRP adopts a strategic, focused approach which is time-bound yet comprehensive enough to ensure that the underlying causes of the crisis are adequately addressed. To achieve this objective, the draft financial recovery plan presents a phased approach to recovery, differentiating between issues to be addressed in the short, medium and long term.

The FRP is divided into three distinct but interdependent phases. These include:

- Rescue Phase (Phase 1) which focuses primarily on cash and restoring the cash position of the municipality.
- Stabilization Phase (Phase 2) which expands on the financial indicators to be monitored and emphasizes key governance and institutional issues which must simultaneously be addressed.
- Sustainability Phase (Phase 3) to ensure that indicators are developed that will give effect to the long-term financial sustainability of the municipality.

Notwithstanding, the negative indicators, the municipality continues to adopt the going concern assumption as it is management's view that the municipality will continue to operate in its present form provided that the financial recovery plan, the debt recovery plan, revenue enhancement and cost curtailment strategies are successful. A successful relationship between the municipality and consumers, which entails supportive consumer behaviour is of paramount importance.

# Msunduzi Local Municipality

Annual Financial Statements for the year ended 30 June 2024

## Notes to the Annual Financial Statements

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### 82. Segment information

#### General information

##### Identification of segments

The municipality is organised and reports to management on the basis of nine major functional areas: Electricity, Water, Rates, Sanitation, Refuse, Airport, Market, Forestry and Support services. The segments were organised around the type of goods and services delivered. Management uses these same segments for determining strategic objectives. Supporting services segment was aggregated for reporting purposes.

The identification of these segments is consistent with the functional classification of local government activities which considers the nature of the services, the beneficiaries of such services and the fees charged for the services rendered. Information reported about these segments is used by management as a basis for evaluating the segments' performances and for making decisions about the allocation of resources. The disclosure of information about these segments is also considered appropriate for external reporting purposes.

##### Aggregated segments

Support services segment was aggregated as a practical limit has been reached beyond which segment information becomes too detailed. Management is of the view that such additional detailed segments are not useful and relevant .

##### Types of goods and/or services by segment

These reportable segments as well as the goods and/or services for each segment are set out below:

Reportable segment	Goods and/or services
Electricity	Provision of electricity
Water	Provision of water
Rates	Property tax
Sanitation	Provision of solid and water waste services
Refuse	Refuse removal services
Airport	Aviation services
Market	Administration and handling fees
Forestry	Timber
Support services	Various goods and services

##### Information about geographical areas

The municipality's operations are in the KwaZulu Natal Province.

Separate financial and other relevant information on geographical areas in which the municipality operates is not available. The cost to develop the necessary information would be excessive.

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**82. Segment information (continued)****Segment surplus or deficit, assets and liabilities****2024**

	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
<b>Revenue</b>										
Revenue from exchange transactions	2 612 010 491	741 702 874	2 224 878	203 025 811	119 865 639	13 505 875	22 985 291	0	53 224 050	3 768 544 909
Revenue from non-exchange transactions	13 761 034	337 355 804	1 534 306 401	96 775 488	27 313 103	3 201 175	0	0	157 869 482	2 170 582 487
Interest consumer debtors and receivables	46 348 121	221 028 828	453 983	30 752 982	17 129 038	0	0	0	10 241 339	325 954 291
Interest - bank, call and investment accounts	0	0	0	0	0	0	0	0	0	0
<b>Total segment revenue</b>	<b>2 672 119 645</b>	<b>1 300 087 506</b>	<b>1 536 985 263</b>	<b>330 554 281</b>	<b>164 307 780</b>	<b>16 707 050</b>	<b>22 985 291</b>	<b>0</b>	<b>221 334 871</b>	<b>6 265 081 687</b>
Unallocated revenue/non-segment										660 976 472
<b>Total entity's revenue</b>										<b>6 926 058 159</b>
<b>Expenditure and gains(losses)</b>										
Bulk purchases	(2 714 396 462)	0	0	0	0	0	0	0	0	(2 714 396 462)
Debt impairment	(158 353 770)	(523 275 565)	(218 647 799)	(73 565 914)	(35 511 472)	0	0	0	(15 137 389)	(1 024 491 908)
Depreciation and amortisation	(43 310 758)	(41 526 366)	(77 825)	(22 901 250)	(3 908 875)	(7 046 529)	(5 084 694)	(90 120)	(41 983 771)	(165 930 188)
Employee related costs	(140 617 181)	(129 135 544)	(37 436 047)	(8 565 476)	(110 367 069)	(2 485 153)	(15 460 492)	(172 528)	(428 902 058)	(873 141 546)
Finance costs	(64 730 219)	(8 099 195)	0	(1 551 551)	(388 950)	0	0	0	0	(74 769 915)
Other expenses	(161 242 080)	(721 602 620)	(33 343 490)	(282 698 187)	(43 757 107)	(15 560 554)	(14 158 568)	(841 205)	(183 653 724)	(1 456 857 535)
Actuarial gains/losses	0	2 032 109	0	0	0	0	0	0	107 399	2 139 508
Excess in provision liability	0	0	0	0	29 430 504	0	0	0	0	29 430 504
Fair value adjustments on investment property	0	0	0	0	0	0	0	0	196 900	196 900
Gains/(losses) on agricultural assets	0	0	0	0	0	0	0	11 198 051	0	11 198 051
Gain/(loss) on disposal of assets	(575 705)	(96 688)	(16 769)	(60 719)	(15 958)	(141 166)	(102 320)	(4 622 289)	(6 686 962)	(12 318 574)
Impairment loss	107 491	(317 575)	0	0	(354)	(82)	0	0	103 256	(107 263)
Inventory losses	0	465 659	0	0	0	0	0	0	0	465 659
<b>Total segment expenditure and gains/(losses)</b>	<b>(3 283 118 686)</b>	<b>(1 421 555 785)</b>	<b>(289 521 928)</b>	<b>(389 343 095)</b>	<b>(164 519 281)</b>	<b>(25 233 483)</b>	<b>(34 806 074)</b>	<b>5 471 909</b>	<b>(675 956 347)</b>	<b>(6 278 582 771)</b>
Total segmental surplus/(deficit)	(610 999 041)	(121 468 279)	1 247 463 335	(58 788 815)	(211 501)	(8 526 433)	(11 820 783)	5 471 909	(454 621 476)	<b>647 475 389</b>
Unallocated expenditure/non segment										(1 596 956 168)
Unallocated gains/(losses) / non segment										7 607 129
<b>Surplus (deficit) for the period as per Statement of Financial Performance</b>										<b>(941 873 650)</b>

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**82. Segment information (continued)**

2024	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
<b>Assets</b>										
Segment assets	8 314 595 802	3 558 878 298	3 323 796 687	2 063 022 780	1 590 602 742	106 706 574	108 664 290	79 008 127	6 955 608 232	26 100 883 532
Unallocated assets/non segment										(14 980 039 025)
Reclassification to liabilities										0
<b>Total assets as per Statement of Financial Position</b>										<b>11 120 844 507</b>
<b>Additions to non current assets</b>										
Segment additions	128 554 265	78 874 786	97 500	74 565 716	27 681 498	2 653 708	316 383	320 000	115 534 400	428 598 257
Unallocated additions/non segment										206 704 917
<b>Total additions</b>										<b>635 303 173</b>
<b>Liabilities</b>										
Segment liabilities	16 582 467 173	2 112 279 225	9 980 143	2 252 060 977	427 864 712	122 565 122	789 514 673	41 766 427	3 129 950 982	25 468 449 433
Unallocated liabilities /non segment										(21 074 066 042)
Reclassification from assets										0
<b>Total liabilities as per Statement of Financial Position</b>										<b>4 394 383 392</b>



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**82. Segment information (continued)****Segment surplus or deficit, assets and liabilities****2023**

	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
<b>Revenue</b>										
Revenue from exchange transactions	2 796 182 080	826 171 400	1 502 541	203 759 298	119 209 793	12 042 342	23 881 034	0	37 026 770	4 019 775 257
Revenue from non-exchange transactions	17 690 664	359 526 735	1 492 738 429	78 469 536	24 779 594	2 874 671	0	0	69 611 210	2 045 690 838
Interest consumer debtors and receivables	9 593 155	130 635 069	0	16 503 294	10 213 868	0	0	0	(7 864 479)	159 080 907
Interest - bank, call and investment accounts	0	0	0	0	0	0	0	0	15 393	15 393
<b>Total segment revenue</b>	<b>2 823 465 899</b>	<b>1 316 333 203</b>	<b>1 494 240 970</b>	<b>298 732 128</b>	<b>154 203 255</b>	<b>14 917 012</b>	<b>23 881 034</b>	<b>0</b>	<b>98 788 894</b>	<b>6 224 562 395</b>
Unallocated revenue/non-segment										559 908 852
<b>Total entity's revenue</b>										<b>6 784 471 247</b>
<b>Expenditure and gains(losses)</b>										
Bulk purchases	(2 350 400 905)	0	0	0	0	0	0	0	0	(2 350 400 905)
Debt impairment	21 420 293	(402 743 237)	(67 463 694)	(33 597 151)	(17 520 540)	0	0	0	(18 652 158)	(518 556 486)
Depreciation and amortisation	(61 312 678)	(46 386 073)	(92 058)	(20 928 730)	(348 963)	(6 824 128)	(5 123 466)	(102 165)	(38 546 431)	(179 664 692)
Employee related costs	(137 362 455)	(124 173 596)	(36 278 977)	(9 145 868)	(106 134 109)	(3 092 271)	(12 686 086)	0	(403 561 440)	(832 434 803)
Finance costs	(73 565 463)	(69 783 526)	0	(2 739 452)	(381 625)	0	0	0	0	(146 470 065)
Other expenses	(44 760 511)	(625 133 788)	(56 742 873)	(290 167 387)	(40 045 749)	(14 014 794)	(13 250 947)	(1 794 247)	(195 232 750)	(1 281 143 046)
Actuarial gains/losses	0	9 636 780	0	0	0	0	0	0	281 801	9 918 581
Fair value adjustments on investment property	0	0	0	0	0	0	0	0	28 124 701	28 124 701
Gains/(losses) on agricultural assets	0	0	0	0	0	0	0	(4 080 000)	0	(4 080 000)
Gain/(loss) on disposal of assets	(900 719)	(5 125)	(1 170)	(23 086)	0	(9 860)	(1 914)	(8)	(80 343)	(1 022 225)
Impairment loss	(301 947)	(11 610)	(3 637)	(1 505)	(1 065)	(4 984)	(62 717)	0	(8 162 129)	(8 549 595)
Inventory losses	0	(271 774)	0	0	0	0	0	0	0	(271 774)
<b>Total segment expenditure and gains/(losses)</b>	<b>(2 647 184 385)</b>	<b>(1 258 871 949)</b>	<b>(160 582 409)</b>	<b>(356 603 179)</b>	<b>(164 432 051)</b>	<b>(23 946 038)</b>	<b>(31 125 130)</b>	<b>(5 976 420)</b>	<b>(635 828 749)</b>	<b>(5 284 550 310)</b>
Total segmental surplus/(deficit)	176 281 514	57 461 254	1 333 658 561	(57 871 051)	(10 228 796)	(9 029 025)	(7 244 096)	(5 976 420)	(537 039 854)	<b>1 499 920 937</b>
Unallocated expenditure/non segment										(1 507 374 456)
Unallocated gains/(losses) / non segment										68 678 356
<b>Surplus (deficit) for the period as per Statement of Financial Performance</b>										<b>61 224 838</b>

**Msunduzi Local Municipality**

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**82. Segment information (continued)****2023**

	Electricity	Water	Rates	Sanitation	Refuse	Airport	Market	Forestry	Support Services	Total
<b>Assets</b>										
Segment assets	8 805 339 428	3 472 272 836	3 370 435 723	1 910 422 272	939 254 217	92 750 107	109 600 935	72 316 741	6 947 575 136	25 719 967 395
Unallocated assets/non segment										(14 409 329 483)
Reclassification to liabilities										0
<b>Total assets as per Statement of Financial Position</b>										<b>11 310 637 912</b>
<b>Additions to non current assets</b>										
Segment additions	85 010 818	70 628 428	0	51 309 494	3 634 258	3 248 050	104 515	0	24 532 148	238 467 711
Unallocated additions/non segment										225 408 833
<b>Total additions</b>										<b>463 876 544</b>
<b>Liabilities</b>										
Segment liabilities	13 769 319 359	2 264 056 776	2 364 427	1 859 014 918	395 977 065	104 243 167	780 306 258	40 337 274	2 849 502 132	22 065 121 376
Unallocated liabilities /non segment										(18 424 484 102)
Reclassification from assets										0
<b>Total liabilities as per Statement of Financial Position</b>										<b>3 640 637 274</b>

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**83. Contingencies**

The municipality is defending various litigation and claim cases against it.

**Contingent liabilities**

Should the litigation and claims against the municipality be successful the total estimated liability of all cases is approximately R 200 791 360 (2023 : R243 136 791)

**Contingent assets**

The Municipality has instituted various claims

Should the claims made by the municipality be successful, the total estimated cash inflow of these cases in approximately R242 231 063 (2023 : R206 180 968)

**Contingent Liabilities**

Matter ID	Description	Instructing official	Attorney/ Advocate	Year Initiated	Current status	Quantum	Probability of outflow	Amount	2023/2024	2022/2023
1 Telkom SA SOC LTD/ Msunduzi Municipality Case No. 6292/05	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly caused by Municipal water pipes.	Xolie Ndzingi	Internal	2005	Telkom has not taken the matter further.	R22 541.11 plus interest at 15.5% p.a.	Not probable	R22 541.11	348 364	348 364
2 Telkom SA SOC LTD/ Msunduzi Municipality Case No.3994/06	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly caused by Municipal water pipes.	Xolie Ndzingi	Internal	2006	Telkom has not taken the matter further.	R13 283.82 plus interest at 15.5% p.a.	Not probable	R13 283.82	177 746	153 892
3 Telkom SA SOC LTD/ Msunduzi Municipality Case No.542/06	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly caused by Municipal water pipes.	Xolie Ndzingi	Internal	2006	Telkom has not taken the matter further.	R21 675.25 plus interest at 15.5% p.a.	Not probable	R21 675.25	290 028	251 361
4 Telkom SA Soc Limited Case No. 12403/07	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused during excavations by the municipal water department.	Xolie Ndzingi	Internal	2007	Telkom has not taken the matter further.	R 34 951.26 plus 15.5% interest per annum.	Not probable	R 34 951.26	404 908	147 667
5 Telkom SA SOC LTD/ Msunduzi Municipality Case No. 3806/12	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly caused by Municipal water pipes.	Xolie Ndzingi	Internal	2012	Telkom has not taken the matter further.	R 49 834.75 plus interest at 15.5% p.a.	Not probable	R 49 834.75	280 877	243 184
6 Telkom SA Soc Limited Case No. 14696/13	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused during excavations by the municipal water department.	Xolie Ndzingi	Internal	2013	Telkom has not taken the matter further.	R 34 951.26 plus 15.5% interest per annum.	Not probable	R 34 951.26	170 555	147 667
7 Telkom SA Soc Limited Case No. 4709/13	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused during excavations by the municipal water department.	Xolie Ndzingi	Internal	2013	Telkom has not taken the matter further.	R 46 628.06 plus 15.5% interest per annum.	Not probable	R46 628.06	227 521	197 000
8 Telkom SA Soc Limited Case No. 7256/14	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused during excavations by the municipal water department.	Xolie Ndzingi	Internal	2014	Telkom has not taken the matter further.	R 40 236.47 plus 15.5% interest per annum.	Not probable	R 40 236.47	169 996	169 996
9 E. G. Alexander v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality as a result of colliding with a pothole whilst cycling in the vicinity of Murray Road.	Xolie Ndzingi	Mdledle Inc.	2014	Matter is at a stale matter and Plaintiff must take the next step.	R 83 499.16 plus interest at 7.75% p.a. from 21 August 2014.	Not probable	R 83 499.16	176 139	305 436
10 Msunduzi Municipality v Bewton Investments (T/A Ukukhanya)	contractual claim: Claim for invoices paid by the Msunduzi Municipality for work partially done or not done at all.	PJ Mahlaba	Matthew Francis Inc.	2015	Matter on - going	R8 561.29 plus interest at 15.5% p.a.	Not probable	R 8 561.29	31 317	27 114
11 AMA-Grace Business Enterprises v Msunduzi Municipality	Delictual Claim:The Plaintiff is suing the municipality for an incident wherein Plaintiff allegedly suffered damages as a result of a burst pipe which then allegedly caused damage to the plaintiff's property	Xolie Ndzingi	Mdledle Inc.	2016	We are awaiting a further trial date herein.	R59 042.52 at no interest	Not probable	R 59 042.52	59 043	161 897
12 Mr Mduduzi Collen Sosibo, Mrs Sosibo	The plaintiff is suing the Municipality for a refund of rates, taxes and services owed by the previous owner of the property.	Xolie Ndzingi	Mdledle Inc.	2016	This matter was removed from the roll and we are awaiting a further hearing date. Duplication	R 132 431.96 with interest calculated at 10.25% p.a.	Not probable	R 132 431.96	0	262 206
13 Mr Mduduzi Collen Sosibo, Mrs Sosibo	The plaintiff is suing the Municipality for a refund of rates, taxes and services owed by the previous owner of the property.	Xolie Ndzingi	Mdledle Inc.	2016	This matter was removed from the roll and we are awaiting a further hearing date.	R 132 431.96 with interest calculated at 10.25% p.a.	Not probable	R 132 431.96	289 082	262 206
14 Rajendra Govender and Msunduzi Municipality	Labour Dispute (appeal and High Court application). Application for re-instatement.	KEVIN PERUMAL	Mastross Inc.	2017	The matter is ongoing	Risk of R115 000. ( Salary related)	Not probable	R 115 000.00	115 000	115 000

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15 NTOMBENINGI SOKHELA	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xolie Ndzingi	Mledle Inc.	2018	Matter settled	R 19 345.83 plus interest at 15.5% p.a.	Not Probable	R 19 345.83	0	39 765
16 Red Alert TSS (PTY) LTD v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xolie Ndzingi	Mledle Inc.	2018	Parties cannot agree in respect of the settlement amount. Matter is ongoing.	R 72 000.00 plus 10% interest per annum from date of judgment.	Not Probable	R72 000	72 000	170 603
17 Duanne Dominic Naidoo and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a pothole within the jurisdiction of the Municipality.	Xolie Ndzingi	Internal	2019	The matter is ongoing	R 11 495.50 plus 10.25% interest per annum.	Not Probable	R 11 495.50	18 725	16 984
18 R J Walker Case No. 6149/19	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xolie Ndzingi	Internal	2019	The matter is ongoing	R 31 266.67 plus 10.25% interest per annum from date of judgment.	Not Probable	R 31 266.67	31 267	46 195
19 Thago Elias Ngwanto and Msunduzi Municipality.	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Internal	2019	Matter settled	R 34 405.93 plus interest at 15.5% p.a.	Not Probable	R 34 405.93	0	61 230
20 Rhonda Basdeo Case No. 6914/19	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xolie Ndzingi	Internal	2019	Defendant's Plea has been filed in the matter. Plaintiff has not taken the matter further	R 54 566.01 plus 10% interest per annum from 27 August 2018.	Not Probable	R 54 566.01	87 879	79 890
21 Bongani Charles Zondi Case No. 7432/19	Delictual claim: Plaintiff is suing the Municipality for damage to property due to the alleged negligence of the Municipality.	Xolie Ndzingi	Internal	2019	The matter is ongoing	R192 000.00 plus interest at 7.75% p.a. from date of judgment	Not Probable	R 192 000.00	192 000	341 688
22 Seelan Naidoo and The Msunduzi Municipality/ Devante Delvin Shaw	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xolie Ndzingi	Matthew Francis Inc.	2019	Matter settled.	R64 115.19 plus interest at 15.5% p.a.	Not Probable	R64 115.19	0	114 101
23 Kua-Siza Transporters CC v Msunduzi Municipality Case No. 1376/2017	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein the Plaintiff's vehicle was allegedly involved in a collision with a Municipal employee in the course and scope of his employment.	Xolie Ndzingi	Mledle Inc.	2019	The plea has been filed and we are waiting for the plaintiff's attorneys to proceed further.	R 55 532.34 plus interest at 9% from 26 February 2019.	Not Probable	R 55 532.34	85 443	131 837
24 Muhammad Sheik and Msunduzi Local Municipality.	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Mledle Inc.	2019	The matter is ongoing	R 8 066.12 plus interest at 7.75% p.a from 9 September 2019	Not Probable	R 8 066.12	11 715	14 355
25 MJ Essack and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Zuma and partners	2019	Matter is at pre-trial stage. Awaiting the plaintiff's attorneys to initiate the pre-trial conference and set the matter down.	R 91 029.10 plus 7.75% interest per annum from date of judgment.	Not Probable	R 91 029.10	91 029	161 997



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26	Tumelo Mongali v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Insurance (external insurers)	External insurers	2020	Matter defended	R 180 000.00 plus interest at 15.5% per annum from 8 December 2020	Not probable	R 180 000.00	320 332	277 344
27	Dumisani Emmanuel Radebe v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Internal	2020	Defendant has filed its plea in the matter in 2021.	R 6 685.53 plus interest at 7.75% per annum from 20 August 2018	Not probable	R 6 685.53	9 012	8 363
28	Kameel Maharaj v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for an amount of R 7 100.00 in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Xole Ndzingi	Internal	2020	Matter settled	R 7 100. 00 plus interest at 8.75% from 4 June 2020 to date of payment	Not probable	R7 100	0	9 132
29	Gonaseken Valautham Naidoo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an amount of R 13 505.72 for incident wherein Plaintiff's vehicle was allegedly involved in a collision with municipal vehicle driven by a municipal employee within his course and scope of employment	Xole Ndzingi	Internal	2020	Municipality has filed its plea as at 19/11/2020. no further action from plaintiff as at 31 April 2024.	R 13 505.72 plus interest at 7.00% per annum	Not probable	R 13 505.72	17 703	16 545
30	Nandha Thatayya Naidoo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Internal	2020	Awaiting court set down date	R 46 435.45 plus interest at 8.75% per annum from 9 October 2020	Not probable	R 46 435.45	64 948	59 722
31	Santosh Singh v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of Msunduzi Municipality	Xole Ndzingi	Internal	2020	Matter is on going	R 62 904.33 plus interest at 7.00% per annum	Not probable	R 62 904.33	82 455	77 061
32	Thulasizwe Collen Ncalane v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for an amount of R 66 937.08 in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Xole Ndzingi	Internal	2020	Defendant filed appearance to defend in 2020. File Dormant, less than 10 years.	R 66 937.08 plus interest at 7.75% per annum from 4 February 2020	Not probable	R 66 937.08	90 227	82 001
33	Sanjay Arjun v Msunduzi Municipality	The Plaintiff is suing the Municipality for overpayment of municipal services	Xole Ndzingi	Internal	2020	Matter is ongoing	R74 738.49 plus interest at 8.75% per annum from 3 December 2023	Not probable	R74 738.49	81 278	96 124
34	Ajith Lachman and Msunduzi Local Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2020	Appearance to defend filed and served.	R 15 859.09 plus interest at 15.5% p.a.	Not probable	R 15 859.09	28 223	24 436
35	Rajiv Auckloo and Msunduzi Municipality / Luke Derek Johnson / Wartburg Kirchdorf School	The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Internal	2020	Defendants pleas has been filed and served	R 87 317.55 plus 7.75 interest from 7 April 2020	Not probable	R87 317.55	117 698	134 539
36	Abigail Dlamini and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2020	Pre-trial notices have been exchanged.	R 16 584.53 plus 7.75% interest per annum from 11 December 2019.	Not probable	R 16 584.53	24 087	25 553
37	Jadamei Trading and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2020	Matter settled.	R 22 678.84 plus interest at 15.5% p.a.	Not probable	R 22 678.84	0	34 944

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Matter ID	Description	Instructing official	Attorney/ Advocate	Year initiated	Current status	Quantum	Probability of outflow	Amount	2023/2024	2022/2023
38	Suresh Gopal and Msunduzi Municipality Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xole Ndzingi	Internal	2020	Plaintiff has not moved the matter further.	R 36 171.00 plus interest at 10.25% p.a from 18 April 2017.	Not probable	R 36 171.00	53 441	55 732
39	Duncan Stewart Harrison N.O and Msunduzi Municipality Contractual Claim	Xole Ndzingi	Mdledle Inc.	2020	Matter certified ready for trial.	R 164 552.79 plus 10.25% interest per annum.	Not probable	R 164 552.79	243 119	220 516
40	Saaha Rambulu v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Mastros Inc.	2020	Action withdrawn.	R 39 976.39 plus interest 7.00% per annum	Not probable	R 39 976.39	0	48 973
41	Isnon Trading (Pty) Ltd v Msunduzi Municipality Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Xole Ndzingi	Mastros Inc.	2020	Plaintiff has withdrawn the action	R 66 937.08 plus interest at 7.75% per annum from 19 November 2020.	Not probable	R 66 937.08	0	82 001
42	Barend van AS and Msunduzi Municipality Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Mdledle Inc.	2020	Matter settled	R 23 388.09 at 7.75% interest	Not probable	R23 388.09	0	29 258
43	Rajinne Erradu v Msunduzi Municipality Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Xole Ndzingi	Zuma and partners	2020	Matter is ongoing	R 131 182.18 plus interest at 7.75% per annum from 29 January 2020	Not probable	R 131 182.18	176 825	160 704
44	Dudu Rose-Mary Khumalo v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of 2 Traffic Officers of the Msunduzi Municipality Traffic Police Department, in uniform and acting within the course and scope of their employment, harassed and assaulted the Plaintiff and the person who was driving the vehicle.	External Insurers	External insurers	2021	Matter is at trial stage. Ongoing.	R 250 000.00 plus interest at 7.00% per annum from date of judgment	Not probable	R 250 000.00	250 000	286 225
45	Marece Donnelly v Msunduzi Municipality The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2021	Plea has been drafted, filed and served. Matter ongoing.	R 8 767.32 plus interest at 7.75% per annum from 5 January 2021	Not probable	R 8 767.32	10 968	10 038
46	Danielle Gounder v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a motor vehicle collision with a municipal vehicle, allegedly driven by an employee of the Defendant, within the course and scope of his employment.	Xole Ndzingi	Internal	2021	Plea has been drafted, filed and served. Matter ongoing.	R 9 260.93 plus interest at 7.75% per annum from 11 February 2021	Not probable	R 9 260.93	11 585	10 603
47	Yelekle Freda Kheswa v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2021	Matter settled.	R 19 901.84 plus interest 7.00% per annum	Not probable	R 19 901.84	0	22 786
48	Dr A A Khan v Msunduzi Municipality Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Xole Ndzingi	Internal	2021	Appearance to defend filed in 2021. Plaintiff has not taken the matter further	R 22 741.68 plus interest at 10.25% per annum from 1 December 2020	Not probable	R 22 741.68	33 600	27 643

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49	Patricia Anne Luckin and the Msunduzi Municipality 11070/2021	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle was allegedly damaged due to the negligent driving of a municipal employee in the course and scope of his/ her employment	Xolie Ndzangi	Internal	2021	Municipality has filed its appearance to defend as at 20/12/2021. No further action from Plaintiff as at 31 April 2024.	R 29 019.17 at 7% from date of judgment	Not probable.	R 29 019.17	29 019	33 224
50	Thokozani Michael Mahlabi v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a motor vehicle collision with a municipal vehicle, allegedly driven by an employee of the Defendant, within the course and scope of his employment	Xolie Ndzangi	Internal	2021	Matter is ongoing	R 60 654.85 plus interest at 7.75% p.a from date of judgment	Not probable.	R 60 654.85	60 655	70 421
51	Lisahlile Mawuso v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of the Plaintiff walking past a street pole adjacent to transformer number 360. Injuries caused by high voltage power line which had alleged become detached from the connection	Xolie Ndzangi	Internal	2021	Matter is on going	R 150 00.00 plus interest 10.5% from date of services of summons 7 April 2021	Not probable.	R 150 00.00	202 385	183 154
52	M.I.A Ganie N.O and two others v Msunduzi Municipality	Plaintiffs' are suing for a refund of monies allegedly overpaid on application for a rates clearance certificate.	Xolie Ndzangi	Internal	2021	Matter ongoing	R231 471.00 at 7%	Not probable.	R231 471	283 562	265 011
53	Udash Jaipal Vather and the Msunduzi Municipality 9877/2021	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xolie Ndzangi	Internal	2021	Matter set down for pre trial 12 February 2024.	R 27 651.77 at 10.25% from date of judgment	Not probable.	R 27 651.77	27 652	33 611
54	Thulani Eric Nshiza and Msunduzi Municipality	Delictual Claim: Plaintiff's vehicle hit a pothole on a public road that falls within the jurisdiction of the Municipality.	Xolie Ndzangi	Internal	2021	Plaintiff amended plea as at 27/09/2023. no further action from plaintiff as at 31 april 2024.	R 64 930.48 at 7% from date of judgment	Not probable.	R 64 930.48	64 930	74 339
55	SELLO SIMON MABOE AND THE MSUNDUZI MUNICIPALITY	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein the employees of the Municipality who were cutting down trees near the boundary of the Plaintiff's premises, cut a tree which fell and damaged the Plaintiff's palisade fencing together with the tennis court	Xolie Ndzangi	Internal	2021	Appearance to defend was filed, however, the plaintiff has not taken the matter further. Awaiting finalisation of same matter under a different case number.	R 125 350 plus interest at 7.00% from 17 August 2019 (date of incident)	Not probable.	R 125 350	153 559	143 513
56	Mark Francis v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages whereby a storm caused trees within the jurisdictional area of the defendant to fall on overhead electricity lines. The Plaintiff is suing for subsequent electrical surge which damaged various of the Plaintiff's electrical appliances, installations and fittings	Xolie Ndzangi	Mastros Inc.	2021	The plaintiff's application to compel delivery of the investigation report has been adjourned sine die. Attorneys have been instructed to explore settlement options	R85 288.00 plus interest at 7.75% p.a from date of judgment	Not probable.	R85 288	85 288	97 646
57	Thavandan Subramanian Marie v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xolie Ndzangi	Mastros Inc.	2021	Further particulars requested from plaintiff. Matter set down for 15 march 2024. Matter is on going	R 43 061.96 plus interest at 7.75% per annum from 25 January 2021	Not probable.	R 43 061.96	53 870	49 302
59	Nonkululeko Maskane v Msunduzi Municipality	The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Internal	MC Ntshahintshali Manqoba Ngcobo Cell No. 076 614 4566	2021	Matter settled	R 34 810.78 plus interest 7.00% per annum	Not probable.	0	0	39 855
60	Theresa Khetwe Mlotshwa v Msunduzi Municipality	Delictual claim whereby the Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a pot hole collision at or near Old Greytown Road, PMB which does not fall within the jurisdiction of the Municipality.	Xolie Ndzangi	MC Ntshahintshali Manqoba Ngcobo Cell No. 076 614 4566	2021	Matter adjourned at the request of the plaintiff	R 73 760.10 plus interest at 7.00% per annum	Not probable.	R 73 760.10	90 359	84 448

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61	Surishnee Pillay and the Msunduzi Municipality 13487/2021	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly damaged due to the negligent driving of a municipal employee in the course and scope of his/ her employment	Xole Ndzingi	Siva Chetty	2021	Matter set down for trial.	R 24 195.31 at 7%	Not probable.	R 24 195.31	29 640	27 701
62	SELLO SIMON MABOE AND THE MSUNDUZI MUNICIPALITY	Delictual claim: The Plaintiff is suing the municipality for an incident wherein the employees of the Municipality who were cutting down trees near the boundary of the Plaintiffs premises, cut a tree which fell and damaged the Plaintiffs palisade fencing together with the tennis court	Xole Ndzingi	Siva Chetty and Co.	2021	The magistrate has a conflict of interest. Currently awaiting appointment of a new magistrate.	R 125 350 plus interest at 7.00% from 17 August 2019 (date of incident)	Not probable.	R 125 350	153 559	0
63	Akshay Jungbahadur vs Msunduzi Municipality- KZN/PMB/RC 2323/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of an assault by Municipality's employees (Traffic department) this occurred within the jurisdiction of the Msunduzi Municipality	External Insurers	External insurers	2022	A notice of intention to defend has been filed in court and served on plaintiff.	R250 000.00 plus interest at prescribed rate of 7.75%	Not probable.	R250 000.00	290 252	269 375
64	Taslyn Celine Joseph vs Msunduzi Municipality- KZN/PMB/RC 2321/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of an assault by Municipality's employees (Traffic department) this occurred within the jurisdiction of the Msunduzi Municipality	External Insurers	External insurers	2022	Application to compel discovery set down for 14 December 2023. Removed from the roll due to Sheriff's return of non-services. Plaintiff to pay wasted costs.	R250 000.00 plus interest at prescribed rate of 7.75% from date of judgment	Not probable.	R250 000.00	250 000	269 375
65	Emmanuel Rajah and Msunduzi Municipality- 7911/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	GNG Inc, 211 Burger Street, PHB, Tel No: 033-345 3427 ; E-mail: litigation@gngattorneys.co.za	2022	Set down for pre trial.	R94 147.80 plus interest at the prescribed rates. 7.75%	Not probable.	R94 147.80	109 306	101 444
66	Jithen Dursen and the Msunduzi Municipality 2272/21	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A plea has been filed and served on opposition	R900 at 7% from date of judgment	Not probable.	R900	R900	963
67	Dashendran Govender Case No. 14051/2021	Delictual Claim: Plaintiff is suing the Municipality for a collision with a pothole	Xole Ndzingi	Internal	2022	Defendant's pleas filed and served on the plaintiff. plaintiff has not moved the matter further	R 3 395.00 at 7% from date of judgment	Not probable.	R 3 395.00	3 395	3 658
68	Sunthosh Kunnen vs Msunduzi Municipality- 12609/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A notice of intention to defend has been filed in court and served on plaintiff.	R12 139.02 plus interest at prescribed rate of 7.75%	Not probable.	R12 139.02	14 093	13 080
69	Infinity Automotive pty Ltd and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Matter settled.	R 12 776.42 at prescribed rate OF 7.75%	Not probable.	R 12 776.42	0	13 767
70	Glenn Volmink and Msunduzi Municipality- 7286/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Matter settled.	R13 057.68, plus interest at the prescribed rates. 7.75%	Not probable.	R 13 057.68	0	14 070
71	Patrica Mntambo	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Defendant has drafted, filed and served its discovery affidavit.	R 13 478.15 plus interest at prescribed rate of 7.75% from 30 August 2022	Not probable.	R13 478.15	15 648	14 523
72	Stephen Richard Pons and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A notice of intention to defend has been filed in court and served on plaintiff.	R 17 389.55 at prescribed rate AT 7.75% from 9 November 2021	Not probable.	R 17 389.55	20 189	18 737



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73 Andrew Scott v Msunduzi Municipality- 7672/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	The defendant has filed and served rule 23 notices. matter is ongoing.	R18 800.68 prescribed rate of 7.75% from 13 February 2022	Not probable	R18 800.68	21 828	20 258
74 Shile Jackson Munge and Msunduzi Municipality-8456/2022	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Internal	2022	Municipality has filed and served its plea as at 27/09/2022. no further action from plaintiff.	R26 126.25 plus 8.25% from date of judgment	Not probable	R26 126.25	26 126	28 282
75 Nonkululeko Paulaniy Masekane and Msunduzi Municipality-11497/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Defendant has filed its rule 23 notices.	R29 610.26 plus interest at the prescribed rates. 7.75% from 14 May 2022	Not probable	R29 610.26	34 378	31 905
76 Pamella Meinjies and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A plea has been filed and served on plaintiff.	R 30 108.96 at prescribed rate at 7.75% from 16 August 2021	Not probable	R 30 108.96	34 957	32 442
77 Dashendran Govender and the Msunduzi Municipality 15348/22	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Plaintiff has not moved the matter further.	R 42 604.83 at 7% from date of judgment	Not probable	R 42 604.83	42 605	45 907
78 Nkosiathi Zondi and Msunduzi Municipality-11413/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Defendant has filed and served its plea. rule 23 notices exchanged by the parties	R44 002.86 plus interest at the prescribed rate of 7.75% from 17 March 2022	Not probable	R44 002.86	51 088	47 413
79 Shekisaia Zuma and Msunduzi Municipality-13063/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a motor collision with a Municipal vehicle this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A notice of intention to defend has been filed in court and served on plaintiff.	R64 302.78 plus interest at 7.25% from date of judgment	Not probable	R64 302.78	64 303	68 965
80 Usomandla Projects and the Msunduzi Municipality, MEC for Transport	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A plea has been filed and served on plaintiff.	R 75 484.69 at prescribed rate AT 7% from 15 September 2021	Not probable	R 75 484.69	86 422	81 335
81 Angela Coles and Msunduzi Municipality-10621/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A plea has been filed in court and served on plaintiff. matter ongoing.	R94 147.80 plus interest at the prescribed rates 7.75% from 8 March 2022	Not probable	R94 147.80	109 306	101 444
82 Yugunathan Moodley	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A notice of intention to defend has been filed in court and served on plaintiff.	R12 972.00 plus 7% from date of judgment	Not probable	R12 972	12 972	13 880
83 Priscilla Jabulle Ndlovu vs Msunduzi Municipality 17563/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	Defendant has filed its discovery affidavit. Matter is ongoing. Plaintiff filed its request for further particulars in the matter.	R36 850.53 Interest rate 7.75% p.a from 13 December 2022	Not probable	R36 850.53	42 784	39 706
84 Louise Kempen vs Msunduzi Municipality-111/2023	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2022	A notice of intention to defend has been filed in court and served on Plaintiff. Plaintiff has not taken the matter further and has not filed a rule 21 notice.	R104 743.09 plus interest at prescribed rate of 7.75%	Not probable	R104 743.09	121 607	112 861

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85	Bhekelahe Zuma and Msunduzi Municipality- 5699/2022	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Internal	2022	Matter settled case - spr 1609999	R10 154.05 plus 7.25%	Not probable	R10 154	0	10 890
86	CYRIL PHUMLANI MHLONGO	Delictual claim: Damages to Plaintiff's residence arising from the alleged negligence of the Msunduzi's driver.	Xole Ndzingi	Mastross Inc.	2022	Awaiting the convening of a pre-trial conference.	R 34 428-00 interest at prescribed rate of 7.75% from 30 June 2017	Not probable	R 34 428-00	58 054	37 096
87	Rodgers Radebe Msunduzi Municipality- 12592/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of an RDP house built on his property without providing any compensation this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Mastross Inc.	2022	Application to rescind default judgment granted. Plea to be filed in due course.	R100 000.00 plus interest at 7% from date of demand February 2022.	Not probable	R100 000	114 490	107 000
88	Alia Gani and Msunduzi Municipality- 11943/2022	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Mastross Inc.	2022	The defendants have filed their plea, the 1st defendant to issue summons against the plaintiff's driver, whereafter the actions will need to be consolidated	R168 460.71 plus interest at the prescribed rates. 7.75% from 14 June 2022	Not probable	R168 460.71	195 584	181 516
89	Makhosazane Ngcobo and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Mastross Inc.	2022	A notice of intention to defend has been filed in court and served on plaintiff.	R19 710.87 plus 7.25% from date of judgment	Not probable	R19 710.87	19 711	21 140
90	Sir George-Gray Nkoko Khumalo and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Mastross Inc.	2022	Plaintiff has withdrawn the action, with each party to pay its own costs.	R 66 188.24 at 7%	Not probable	R 66 188.24	0	70 821
91	Bongani Mveli	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Matthew Francis Inc.	2022	Claim for damages arising from an accident which allegedly occurred in 2018 and involved a municipal vehicle. pleadings have closed, in light of our special plea plaintiff launched an application for condonation in terms of the legal proceedings	R219 671.94 plus 7.25% from 12 May 2021.	Not probable	R219 671.94	270 998	235 598
92	Fazail Mahomed Akoo and Msunduzi Municipality- 13819/2022-Claim 03	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Siva Chetty and Co.	2022	Matter is at pre-trial stage.	R4 000.00 plus interest at 7.5% from 19 September 2022	Not probable	R4 000	4 623	4 300
93	Fazail Mahomed Akoo and Msunduzi Municipality- 13818/2022-Claim 02	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Siva Chetty and Co.	2022	Matter is at pre-trial stage. Notice in terms of Rule 60 served on the Plaintiff.	R4 000.00 plus interest at 7.75% from 12 October 2022	Not probable	R4 000	4 644	4 300
94	Fazail Mahomed Akoo and Msunduzi Municipality- 13817/2022-Claim 01	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Siva Chetty and Co.	2022	Matter is at pre-trial stage.	R9 200.00 plus interest at 7.75% from 19 September 2022	Not probable	R9 200	10 681	9 913
95	Stephen Hansford Anderson vs Msunduzi Municipality- 17191/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Siva Chetty and Co.	2022	Expert preparing Expert report, to be filed and served on Plaintiff.	R18 899.81 plus interest at prescribed rate 7.75% from 22 August 2021	Not probable	R18 899.81	23 643	20 365

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96 Thandi Mjwara and Msunduzi Municipality- 10624/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Siva Chetty and Co.	2022	Defendant's notice of rule 16 (2) (a) to plaintiff's particulars of claim was served on the plaintiff's attorneys on 4 June 2024. The plaintiff's reply to defendant's notice in terms of rule 16 (2) was served.	R27 219.95 plus 7.25% from 4 May 2022.	Not probable	R27 219.95	31 310	28 282
97 Preshane Tayob and Msunduzi Municipality- 8157/2022	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Internal		2022	Defendant has filed and served its plea on plaintiff. moved to provisions	R8 157.61 plus interest at the prescribed rates.7.75%	Not probable	0	0	8 790
98 Nerika Singh and the Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi		2022	on going	R 42 474.47 at prescribed rate OF 7.75%	Not probable	R42474.47	49 313	45 766
99 Dark Fibre Africa (pty) LTD v Msunduzi Municipality case No.3096/2023	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xole Ndzingi	GNG Inc	2023	A rule 22a meeting with plaintiff's attorneys had taken place on 28 May 2024. we are currently finalizing the minutes. the matter is set down for pre-trial at the pietemattzburg magistrates court on 17 July 2024.	R75 223.39 plus interest at prescribed rate of 7.75% from 4 November 2023	Not probable	R75 223.39	81 053	75 223
100 Dark Fibre Africa (pty) LTD v Msunduzi Municipality case No.2026/2023	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xole Ndzingi	GNG Inc	2023	A rule 22a meeting with plaintiff's attorneys had taken place on 25 June 2024. we are currently finalizing the minutes. the matter was set down for pre-trial at the pietemattzburg magistrates court on 2 July 2024 whereupon the matter was adjourned to 17 July 2024.	R90 005.51 plus interest at prescribed rate of 7.75% from 4 November 2023	Not probable	R90 005.51	96 981	90 006
101 Ali Asgar v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a burst water pipe pushing water into the road.	Xole Ndzingi	Internal	2023	Matter is defended and plaintiff has not moved the matter further.	R16 312.01 interest at prescribed rate of 7.75% from 6 October 2023	Not probable	R16 312.01	17 576	16 312
102 Zamanguni Thenjweyo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Xole Ndzingi	Internal	2023	Matter settled quantum paid. sundry voucher no. 1614659 as at 24/01/2024	R18 929.05 interest at prescribed rate of 7.75%	Not probable	R18 929.05	0	18 929
103 Emmanuel Phoswa v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with the pothole situated within the jurisdiction of the Msunduzi Municipality.	Xole Ndzingi	Internal	2023	A notice of intention to defend filed and served. matter ongoing	R 20 625.00 interest at prescribed rate of 7.75% from 7 December 2022	Not probable	R 20 625.00	23 946	20 625
104 Vanthan Moodley v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with the pothole situated within the jurisdiction of the Msunduzi Municipality .	Xole Ndzingi	Internal	2023	Municipality has received notices in terms of Rule 23. filing of response documents in progress	R 20 779.50 interest at prescribed rate of 7.75%. From 15 August 2022	Not probable	R 20 779.50	22 390	20 780
105 Phelo Mdingi v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Xole Ndzingi	Internal	2023	Rule 23 Notices filed and served	R26 546.14 interest at prescribed rate of 7.75% from 31 March 2023	Not probable	R26 546.14	28 603	26 546
106 Adhir Baboolal v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xole Ndzingi	Internal	2023	Discovery affidavit filed and served on plaintiff. plaintiff has not moved the matter further.	R44 884.50 interest at prescribed rate of 7.75%	Not probable	R44 884.50	48 363	44 885

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107	Ajith Lachman and Msunduzi Municipality Case No. 4058/2023	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Internal	2023	Pleadings have closed, matter ongoing.	R47 561.72 interest at prescribed rate of 7.75%	Not probable	R47 561.72	51 248	47 562
108	Deon Martin Venter	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred as a result of an alleged collision with a municipal vehicle.	Xolie Ndzingi	Internal	2023	Municipality has filed and served its plea.	R61 389.29 plus interest at 10.50% from 7 September 2023.	Not probable	R61 389.29	67 835	0
109	Pranesh Indrajith N O v Msunduzi Municipality	The Plaintiff is suing the municipality for rates clearance certificate so that the old municipal account would close and the plaintiff would be refunded the residual amount.	Xolie Ndzingi	Internal	2023	Notice of appearance to defend has been drafted, filed in court and served on the plaintiffs attorney.	R5 238.20, plus interest at the rate of 7.25% per annum from 31 December 2023	Not probable	R5 238.20	5 618	5 239
110	Thandukwazi Mkhize v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole this occurred within the jurisdiction of the Msunduzi Municipality	Xolie Ndzingi	Internal	2023	A notice of intention to defend has been filed in court and served on plaintiff.	R33 821.40 plus interest at prescribed rate of 7.75% from date of judgement	Not probable	R33 821.40	33 821	36 443
111	Sipho Nzimande v The Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a vehicle that is owned by the Msunduzi Municipality .	Xolie Ndzingi	Internal	2023	Matter is defended, and is ongoing	R42 101.63 plus interest at the rate of 7.75% per annum from date of judgment	Not probable	R42 101.63	42 102	42 101
112	Kamaladevi Sheik Ameer v Msunduzi Municipality	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a vehicle that is owned by the Msunduzi Municipality .	Xolie Ndzingi	Internal	2023	A Notice of intention filed and served, no further action from Plaintiff	R 126 285.59 interest at prescribed rate of 7.75% from 15 May 2023	Not probable	R 126 285.59	136 073	126 286
113	Udesh Jaipa, Vather v Msunduzi Municipality 4916/2023	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with the pothole situated within the jurisdiction of the Msunduzi Municipality .	Kass Thaver/Xolie Ndzingi	Mastross Inc.	2023	Awaiting pleadings, notices, correspondence, etc from plaintiff's attorneys to construct our file, pre trial conference was set down for 12 february 2024, however was not enrolled.	R 17 442.00 interest at prescribed rate of 7% from date of judgment.	Not probable	R 17 442.00	17 442	17 442
114	Rajinee Erradu and Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Zuma and partners	2024	Defendant's attorneys have prepared a third-party notice in terms of rule 28a to join the plaintiff's son to the proceedings.	91906.69 from date JUDGEMENT	Not probable	R91 906.69	91 906	0
115	Zondi PS v Msunduzi Municipality	Delictual Claim: Plaintiff is suing the Municipality for damages to his motor vehicle after it collided with a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Xolie Ndzingi	Internal	2007	The matter is dormant and older than 10 years. 28 august 2024 resolution from tmc to remove matter from the schedule.	R15 080.00 plus interests at 15.5 per cent per annum. From date of judgement	Not probable	R 15 080.00	0	151 256
116	Minnes Singh v Msunduzi Municipality	Delictual Claim: Plaintiff is suing the municipality for damages to his motor vehicle after it collided with a pothole/uneven road surface	Xolie Ndzingi	Atzal Akoo and Partners	2010	Defence has closed its case. Magistrate requested written heads of argument based on the record of the proceedings.	R69 224 . 62 plus interest at 15.5% p.a from 29 March 2010	Not probable	R69 224.62	520 485	219 238
117	Mans N. v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for damages to her vehicle as a result of a collision between her vehicle and a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Xolie Ndzingi	Internal	2010	An application for condonation was opposed. The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R 7 045.75 plus interest at 15.5 per cent per annum from date of judgment.	Not probable	R7 045.75	0	45 866
118	Mpungose NK v Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality due to structural and mechanical damage to his vehicle caused by towing by municipal traffic officers.	Xolie Ndzingi	INTERNAL	2011	Received notice of application in terms of Rule 60 (2) on 15/05/2014; no further action taken by the Plaintiff.	R 23 964.42 plus interest at 15.5 per cent per annum.	Not probable	R 23 964.42	156 003	135 067



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119	Nkumalo TR v. Msunduzi Municipality Delictual Claim: The Plaintiff is suing the Municipality for damages to his motor vehicle as a result of a street lamp pole falling on it. The Municipality alleges that the site at the time was controlled by SANRAL and as such an application to join them as co-defendant has been made.	Xole Ndzingi	Internal	2011	Plaintiff has filed a notice to amend summons & particulars of claim as at 28/07/2014. The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R 21 791.04 plus interest at 15.5 per cent per annum from 23 March 2011.	Not Probable	R 21 791.04	0	122 818
120	Kroese J. v. Msunduzi Municipality Delictual claim. Plaintiff is suing the Municipality and the Minister of the Police for unlawful arrest and detention.	Xole Ndzingi	Internal	2011	The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R 40 000.00 plus interest at 15.5 per cent per annum from date of judgment.	Not Probable	R 40 000.00	0	225 447
121	Govender Kem v. Msunduzi Municipality Delictual Claim: Plaintiff suffered damages due to a power surge at his property.	Xole Ndzingi	Internal	2012	The matter is dormant and older than 10 years. Awaiting resolution from TMC to remove matter from the schedule.	R 22 242.00 plus interest at 15.5 per cent per annum from date of judgment	Not Probable	R 22 242.00	22 242	108 536
122	Simphele Jonathan Zama v Msunduzi Municipality case no. 199039/12 Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Xole Ndzingi	Xaba Attorneys	2012	Municipality considering settlement proposal.	R14 846.22 with interest at 15.5% p.a from 4 December 2012.	Not Probable	R 14 846.22	63 676	72 447
123	Makhaye SB v Msunduzi Municipality Delictual Claim: The Plaintiff is suing the Municipality for damages to his vehicle after a collision involving his vehicle and a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Xole Ndzingi	Internal	2013	Plaintiff has not moved the matter further	R8686.46 plus interest at 15.5 per cent per annum from 7 March 2013.	Not Probable	R 8 688.46	42 398	36 708
124	Ismail Hansa v Msunduzi Municipality Delictual Claim: Plaintiff fell into an uncovered manhole in the vicinity of Mountain rise.	Xole Ndzingi	Internal	2013	Plaintiff has not moved the matter further.	R 124 734.50 plus interest at 9% p.a from 4 November 2015	Not Probable	R 124 734.50	270 910	295 292
125	EMT. Kapp v Msunduzi Municipality Delictual Claim: The plaintiff is suing the Municipality for damages sustained to his vehicle as a result of an open trench in a public road.	Xole Ndzingi	Internal	2014	Pleadings have closed in the matter and Plaintiff has filed its discovery affidavit. Matter ongoing.	R13 154.75 plus interest at 15.5% p.a.	Not Probable	R 13 154.75	55 578	48 119
126	V. Barnabas v Msunduzi Municipality Delictual Claim: The claim arises from Plaintiff's vehicle having collided with a pothole in the vicinity of Plymouth Road.	Xole Ndzingi	Internal	2014	RECENT UPDATE NEEDED	R18 228.00 plus interest at 15.5 per cent per annum	Not Probable	R 18 228.00	77 012	66 677
127	Musawenkosi Isaac Dlamini v Msunduzi Municipality Delictual claim. Plaintiff collided with a tree that had fallen across the road.	Xole Ndzingi	Internal	2014	The Municipality has filed a plea. Matter ongoing.	R78 616.27, plus interest at 9% per annum from 27 November 2014	Not Probable	R 78 616.27	186 113	170 746
128	Asiphakame Projects CC 9358-14 v Msunduzi Municipality Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract	Xole Ndzingi	Internal	2014	The Plaintiff applied for summary judgement and this was successfully opposed. The matter is not yet finalised with Plaintiff not having moved further. The matter is dormant and older than 10 years. 28 August 2024 resolution from Council to remove matter from the schedule.	R 73 590.47 plus interest at 15.5% p.a from date of judgment	Not Probable	R 73 590.47	0	269 190
129	Telkom SA SOC LTD/ Msunduzi Municipality (127 Waterwork Road-Edendale) Case No. 19903/2015 Delictual claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused by Municipal water pipes.	Xole Ndzingi	Matthew Francis Inc.	2014	Settlement negotiations proved fruitless. Telkom has not taken the matter further.	R 74 803.90 plus interest at 15.5% p.a.	Not Probable	R74 803.90	316 041	273 629
130	Farouk Jasat N.O & 3 others v Msunduzi Municipality Delictual Claim for damages: Plaintiff's motor vehicle collided with a pothole on Scania Road intersection. Action instituted in the Magistrate's Court under case No. 2219/2015	Xole Ndzingi	Matthew Francis Inc.	2014	Plaintiff's Attorneys to advise on intentions to litigate matter. Municipality to decide whether to continue with trial or pend the matter indefinitely.	R 54 578.50 plus interest at 9% p.a from 1 December 2013.	Not Probable	R 54 578.60	162 387	199 682
131	Sikelephi Ngubane v Msunduzi Municipality Delictual Claim: This claim arises from plaintiff's vehicle having collided with a municipal employee in the course and scope of his employment.	Xole Ndzingi	Xaba Attorneys	2014	The matter is at pre-trial stage.	R17 312.33 plus interest at 15.5 per cent per annum.	Not Probable	R 17 312.33	73 143	63 328
132	F. Aboobaker v Msunduzi Municipality Delictual Claim: Plaintiff's vehicle collided with a municipal vehicle driven by an employee in the course and scope of his employment.	Xole Ndzingi	Internal	2015	Plaintiff filed its discovery affidavit. Plaintiff has not moved the matter further	R10 411.46 plus 9% interest per annum from 2 December 2015.	Not Probable	R 10 411.46	22 613	20 745
133	NS Ngwenya v Msunduzi Municipality Delictual claim. Plaintiff's vehicle collided with a municipal vehicle.	Xole Ndzingi	Internal	2015	Municipality has filed a notice in terms of rule 23(1), (5), (9) & (11) as at 12/12/2016, no further action from Plaintiff as at 31 April 2024.	R 24 351.28 plus 9% interest per annum from date of judgment.	Not Probable	R 24 351.28	24 351	22 706

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134	SM Mazibuko v Msunduzi Municipality	Delictual Claim: The claim arises from an incident whereby Plaintiff's motor vehicle collided with a Municipal vehicle driven by a Municipal employee in the course and scope of his employment.	Xole Ndzingi	Internal	2015	Objection to Rule 24 (10) Notice filed and served on Plaintiff. Plaintiff has not moved the matter further.	R11 395.73 plus 9% interest per annum from date of judgment.	Not probable	R 11 395.73	11 396	22 707
135	Anthoo Marion and Associates v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xole Ndzingi	Internal	2015	Matter ongoing	R12 935.00 plus interest at 15.5% p.a.	Not probable	R 12 935.00	47 316	40 966
136	Abbas Ghulam v Msunduzi Municipality	Delictual Claim: The claim arise from an alleged assault by a Municipal Traffic Officer in the course and scope of his employment.	Xole Ndzingi	Internal	2015	The matter is ongoing	R 100 000.00 plus interest at 15,5% per annum.	Not probable	R 100 000.00	365 795	316 706
137	Telkom SA SOC LTD/ Msunduzi Municipality (Orbi Road, Peñham) Case No. (15146/2015)	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	Xole Ndzingi	Matthew Francis Inc.	2015	Settlement negotiations proved fruitless. Telkom has not taken the matter further.	R75 433.42 plus interest at 15.5% p.a.	Not probable	R 75 433.42	275 932	238 902
138	Telkom SA SOC LTD/ Msunduzi Municipality (Eden Park Drive) Case No. 14572/2015	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	Xole Ndzingi	Matthew Francis Inc.	2015	Settlement negotiations proved fruitless. Telkom has not taken the matter further.	R43 262.08 plus interest at 15.5% p.a.	Not probable	R 43 262.08	158 251	137 013
139	Telkom SA SOC LTD/ Msunduzi Municipality (Zwartkop, Blackridge) Case No. 15793/2015	Delictual claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly caused by Municipal water pipes.	Xole Ndzingi	Matthew Francis Inc.	2015	Settlement negotiations proved fruitless. Telkom has not taken the matter further.	R 25 554.55 plus interest at 15.5% p.a.	Not probable	R 25 554.55	93 477	80 933
140	S Dewaraj v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Xole Ndzingi	Xaba Attorneys	2015	The matter is at pre-trial stage.	R15 575.00 plus interest at 9% p.a from 8 May 2015.	Not probable	R 15 575.00	33 827	49 327
141	AJC White v Msunduzi Municipality	Delictual Claim: The matter arises from plaintiff having fallen into an uncovered meter box in the vicinity of Flemming Street/Prince Alfred Street.	Xole Ndzingi	Xaba Attorneys	2015	Plaintiff's Attorneys withdrawn as attorneys on record awaiting Plaintiff to set the matter down for Trial.	R100 000.00 plus interest at 9%p.a from 30 April 2015.	Not probable	R 100 000.00	217 189	316 706
142	Koshik Singh v Msunduzi Municipality	Delictual Claim: The plaintiff has sued the Municipality as a result of a collision with a pothole.	Xole Ndzingi	Internal	2016	Defendant provided and filed the requested full further particulars to Plaintiff. Pleadings have closed. Plaintiff has not taken the matter forward.	R 9 406.21 plus 7.75% interest per annum from 26 November 2015.	Not probable	R 9 406.21	18 415	25 792
143	N. Singh v Msunduzi Municipality	Delictual Claim: Plaintiff's vehicle hit a pothole on a public road that falls within the jurisdiction of the Municipality.	Xole Ndzingi	Internal	2016	The matter is ongoing	R9 406.21 plus 15,5% interest per annum.	Not probable	R 9 406.21	29 790	25 792
144	Akira Pillay v Msunduzi Municipality/7827/16	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Xole Ndzingi	Internal	2016	The Defendant's Plea and counterclaim were filed in court and served on the Plaintiff. Pleadings have closed and Defendant has filed its discovery affidavit in 2023.	R 14 365.96 plus 9% interest per annum from date of judgment.	Not probable	R 14 365.96	14 366	26 262
145	Krishna Gowender v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xole Ndzingi	Internal	2016	Municipality filed Discovery Affidavit as at 10/11/2017. No further action from plaintiff.	R 13 405. 21 plus 7.75% interest per annum from 23 November 2016.	Not probable	R 13 405.21	24 356	36 758
146	Lanre Ayodele Olayode and Sibongile Mthembu v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xole Ndzingi	Internal	2016	An Appearance to defend was filed and served on plaintiff.	R42 376.09 plus 10.25% interest per annum.	Not probable	R 42 376.09	92 502	83 902
147	L. Van Zyl v Msunduzi Municipality	Delictual Claim: Plaintiff's motor vehicle collided with a Municipal vehicle driven by an employee in the performance of his duties	Xole Ndzingi	Internal	2016	The matter is ongoing	R46 692.18 plus 9% interest per annum. From date of judgment.	Not probable	R 46 692.18	46 692	85 355
148	Telkom SA Soc Limited Case No. 9672/16	Delictual Claim: The Plaintiff is suing the Municipality for damages to its underground cables allegedly caused during excavations by the municipal water department.	Xole Ndzingi	Internal	2016	Telkom has not taken the matter further	R 33 523.55 plus 15.5% interest per annum.	Not probable	R 33 523.55	106 171	91 923
149	S.S Nyoka v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle.	Xole Ndzingi	Internal	2016	The summons herein was issued in the Magistrates Court.	R67 008.77 plus 9% interest per annum.	Not probable	R 67 008.77	133 519	122 495

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150	Zyad Alley v Msunduzi Municipality	Delictual Claim: The Plaintiff has sued the Municipality as a result of a collision involving a Municipal Vehicle and Plaintiff's vehicle	Xole Ndzingi	Internal	2016	A summons has been received. An appearance to defend was filed and served on the Plaintiff.	R 45 887.66 plus interest at 15.5% p.a.	Not probable	R 45 887.66	145 329	125 826
151	Prehaburam Govender v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the municipality for an incident wherein the municipality allegedly caused damages to the properties of eight tenants as a result of a power surge.	Xole Ndzingi	Internal	2016	A Notice of Exception in terms of Rule 19 (1) to Plaintiff's Particulars of claim has been filed in court and served on the plaintiff	R48 200.00 plus interest at 7.75% p.a. from date of judgment	Not probable	R 48 200.00	48 200	132 166
152	Philani Kenneth Sikhosana v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality for damages incurred as a result of the alleged failure of the defendant to keep the Hall in good condition for the Plaintiff's event on time.	Xole Ndzingi	Internal	2016	A plea has been filed and served on the plaintiff. File dormant	R 90 000 plus 9% interest per annum from 7 August 2016..	Not probable	R 90 000.00	179 331	164 524
153	Ilitha Research and Management CC v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xole Ndzingi	Internal	2016	Defendant's Plea was filed and served. Plaintiff has not taken the matter further.	R62 768.00 plus interest at 9% p.a from 11 May 2016.	Not probable	R 62 768.00	125 069	172 112
154	S. W. Khanyile v Msunduzi Municipality	Delictual Claim: Plaintiff claims that he was unlawfully assaulted and detained by Municipal Traffic Officers.	Xole Ndzingi	Internal	2016	The matter is ongoing	R200 000.00 plus 9% interest per annum from 29 January 2016	Not probable	R 200 000.00	398 513	365 608
155	Ncamisile Madlala v Msunduzi Municipality	The plaintiff is suing the Municipality for damages arising because of the Defendant's alleged erroneous disconnection of a meter supplying electricity to the Plaintiff's premises	Xole Ndzingi	Internal	2017	The Defendant filed its Appearance to Defend in court and served it on the Plaintiff.	R 1495.23 plus 7.75% interest p.a. from date of judgement.	Not probable	R 1 495.23	1 495	3 550
156	Electro Technical Agencies cc v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality for an incident wherein the Plaintiff's vehicle was allegedly involved in a collision with a Municipal driven by a Municipal employee in the course and scope of his employment.	Xole Ndzingi	Internal	2017	A notice to withdraw the action was received from the Plaintiff.	R 10 817.73 plus 9% interest per annum.	Not probable	R 10 817.73	19 775	18 142
157	Catherine Scott v Msunduzi Local Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff allegedly suffered a loss as a result of a colliding with a pothole.	Xole Ndzingi	Internal	2017	Plaintiff filed its discovery affidavit in 2017. Plaintiff has not taken the matter further.	R 11 443.92 plus 7.75% interest per annum from 8 May 2017.	Not probable	R 11 443.92	19 297	27 169
158	Galepha Jacob Ngubane v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff allegedly suffered a loss as a result of a power outage which resulted in a power surge.	Xole Ndzingi	Internal	2017	An Appearance to defend was filed and served on the Plaintiff.	R 21 862.00 plus 7.75% interest per annum from date of judgment.	Not probable	R 21 862.00	21 862	51 902
159	Servet Hygiene v Msunduzi Municipality Case No. 10765/2017	Contractual claim: The Plaintiff is suing the Municipality for services rendered to the Municipality.	Xole Ndzingi	Internal	2017	Defendant's Plea filed and served. Plaintiff has not taken the matter further	R 36 941.89 plus 10.5% interest per annum from 27 October 2017.	Not probable	R 36 941.89	74 311	66 342
160	Musa Nxumalo and Msunduzi Local Municipality/ Petros Reta Makona	Delictual Claim: The Plaintiff is suing the Municipality for an incident wherein the Plaintiff's vehicle was allegedly involved in a collision with a Municipal driven by a Municipal employee in the course and scope of his employment.	Xole Ndzingi	Internal	2017	A Plea and Counterclaim were filed and served on the Plaintiff. Plaintiff has not taken the matter further	R 44 454.88 plus 9% interest per annum from 21 November 2016.	Not probable	R 44 454.88	88 579	74 555
161	Gys De Necker Ontwinkkelings (Pty) Ltd v Msunduzi Local Municipality	The plaintiff is suing the Municipality for an alleged failure to refund the Plaintiff in respect municipal service. The plaintiff issued summons in the amount of R 77 083.05.	Xole Ndzingi	Internal	2017	The Defendant's Plea was filed in court and served on the Plaintiff.	R 77 083.05 plus 10.5% interest per annum from 26 May 2017	Not probable	R 77 083.05	155 058	138 430
162	SAMRO and Msunduzi Municipality- Case No KZN/PMB/RC/7295/17	contractual claim: The Plaintiff is suing the Municipality for an alleged breach of contract wherein the Plaintiff suffered in the amount of R 25 062.90.	Xole Ndzingi	Matthew Francis Inc.	2017	Plaintiff withdrew matter	R 25 062.90 plus 10.25% interest per annum.	Not probable	0,00	0	45 009
163	Skhumbuzo M Mpata v Msunduzi Municipality	Delictual claim: The plaintiff is suing the Municipality for damages arising because of the natural flow of water, which caused damage to the Plaintiff's property	Xole Ndzingi	Internal	2018	Defendant filed its Notice of Appearance to Defend as well as its Plea in court and served both on the Plaintiff	R 11 914.43 plus interest at 15.5% p.a.	Not probable	R 11 914.43	28 286	24 490
164	Bhekezakhe Victor Langa v Msunduzi Local Municipality	Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment.	Xole Ndzingi	Internal	2018	Conducted research, consultations and instructions on plea and claim in reconviction	R24 909.17 plus 10% interest per annum.	Not probable	R 24 909.17	44 128	40 116

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165	Dharam C Deepaul v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality for damages allegedly suffered to its motor vehicle as a result of colliding with a pothole.	Xole Ndzingi	Internal	2018	The matter is ongoing	R 50 462.89 plus 10.25% interest per annum.	Not probable	R 50 462.89	90 624	82 199
166	Sibongile Priscilla Zama v Msunduzi Municipality/ Phlani Patrick Vidima Delictual claim: The Plaintiff is suing the Municipality for damages arising because of a motor vehicle collision between a municipal vehicle driven by a municipal worker and the Plaintiff's vehicle	Xole Ndzingi	Internal	2018	Discovery Affidavits filed and served on the Plaintiff. Plaintiff has not moved the matter further.	R53 152.22 plus interest at 7.75% p.a from 11 January 2018.	Not probable	R 53 152.22	83 181	109 252
167	Mzoshingwe Milion Mzobe v Kevin Deon Joseph/ The Msunduzi Municipality Delictual claim: The plaintiff is suing the Municipality for damages arising because of a motor vehicle collision between a municipal vehicle driven by a municipal worker and the Plaintiff's vehicle	Xole Ndzingi	Internal	2018	Municipality has filed its Discovery affidavit as at 28/05/2019. No further action from Plaintiff as at 31 April 2024.	R 75 119.79 plus interest at 10.5% p.a from date of judgment	Not probable	R 75 119.79	75 120	154 406
168	Rowan Gareth Blakeman v Msunduzi Municipality Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a large pothole.	Xole Ndzingi	Internal	2018	Matter defended. Plaintiff has not taken the matter further	R 104 352.10 plus 10% interest per annum from November 2018	Not probable	R 104 352.10	184 866	168 060
169	Kandasamy Moonsamy Deven v Msunduzi Municipality Delictual Claim: The Plaintiff is suing the municipality for allegedly suffering damage from having tripped on a broken protruding portion of a pavement block/slab.	Xole Ndzingi	Internal	2018	The defendant's plea has been filed in the matter; plaintiff has not moved the matter further	R92 596.44 plus 7.75% interest per annum from date of judgment.	Not probable	R 92 596.44	92 596	190 329
170	J Supathy v Msunduzi Local Municipality Delictual Claim for damages: The plaintiff is suing the Municipality for damages as a result of his motor vehicle having allegedly collided with a pothole in the vicinity of New Holmes Way.	Xole Ndzingi	Internal	2019	The matter is ongoing	R 26 250.30 plus interest at 15.5% p.a.	Not probable	R 26 250.30	53 957	46 716
171	Dan Moonsamy Nadoo v Msunduzi Municipality/ Hengwe Sithole Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly involved in a collision with a Municipal vehicle driven by a Municipal Employee in the course and scope of his/ her employment	Xole Ndzingi	Internal	2019	A round table conference has been arranged between the parties.	Claim 1 R 35 000.00 . Claim 2 R 3 000.00 plus interest at 15.5% p.a.	Not probable	R 38 000.00	78 108	67 626
172	Surishnee Pillay and the Msunduzi Municipality 13487/2021 Delictual claim: The Plaintiff is suing the municipality for an incident wherein Plaintiff's vehicle was allegedly damaged due to the negligent driving of a municipal employee in the course and scope of his/ her employment	Xole Ndzingi	Siva Chetty and Co.	2021- internal 2024- handed over for litigation	Defendant in receipt of expert report. matter ongoing	R 24 195.31 at 7%	Not probable	R 24 195.31	29 640	
173	Jithen Dursen and the Msunduzi Municipality 13669/2021 Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a collision with a pothole within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi			A plea has been filed and served on opposition - moved to provisions	R 2 000.00 at 7%	Not probable	R2 000	0	2 140
174	Tulus Cables (Pty) Ltd v Msunduzi Municipality Contractual claim: The Plaintiff is suing the Municipality in respect of breach of contract to pay Plaintiff in respect of outstanding invoices	Xole Ndzingi	Internal	2020	Matter defended, plaintiff has not taken the matter further.	R 288 221.39 plus interest at 10% p.a from date of judgment	Not probable	R 288 221.39	288 221	370 693
175	3 DM contractors v Msunduzi Municipality Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xole Ndzingi	Diedricks attorneys	2011	The matter is ongoing moved to provisions	R 66930.35 plus interest at 15.5% p.a.	Not probable	R66 930.35	0	377 231
176	Datoente Motors (Pty) Ltd trading as CMH/ Datoente Pietermaritzburg Contractual claim: The Plaintiff is suing the Municipality in respect of work allegedly done and automotive parts supplied to the Defendant.	Xole Ndzingi	Internal	2019	The matter is ongoing	R 212 344.06 plus interest at 10% p.a from 28 January 2020.	Not probable	R 212 344.06	310 893	377 892
177	Telkom SA SOC LTD/ Msunduzi Municipality Case No. 12505/08 Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	Xole Ndzingi	Internal	2008	Telkom has not taken the matter further.	R45 979.87 plus interest at 15.5% p.a.	Not probable	R45 979.87	461 190	399 298
178	Londwe Thusi v The executive mayor of Msunduzi, Local Municipality, The Municipal Manager of Msunduzi Local Municipality. Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a plaintiff stumbled into a trench on a pavement, this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2023	Notice of appearance defend drafted, filed in court and served on the Plaintiffs attorney.	R400 000 interest at prescribed rate of 7.75% from 3 May 2023.	Not probable	R400 000.00	431 000	400 000



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179	Wiseman Sibonelo Thamsanqa Maphumalo v Msunduzi Local Municipality	Delictual Claim: The Plaintiff is suing the Municipality for an incident where the Plaintiff fell into an open manhole and allegedly suffered damages.	Insurance	External insurers	2017	The matter is ongoing	R 177 000.00 plus 15.5% interest per annum from 30 August 2017	Not probable	R 177 000.00	485 341	420 209
180	Sandle Khumalo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of an RDP house built on his property without providing any compensation this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2023	Plea has been drafted, filed and served on 13/11/2023, plaintiff has not taken the matter as at 31 April 2024.	R400 000.00 plus interest at 10% from 3 January 2023.	Not probable	R400 000.00	440 000	440 000
181	Telkom SA SOC LTD/ Msunduzi Municipality Case No. 16356/05	Delictual Claim: Plaintiff is suing the Municipality due to damage to its underground cables allegedly cause by Municipal water pipes.	Xole Ndzingi	Internal	2005	Telkom has not taken the matter further.	R34 806.17 plus interest at 15.5% p.a.	Not probable	R34 806.17	537 915	465 728
182	M. Brown v Msunduzi Municipality	Delictual claim: The Plaintiff claims that he was arrested unlawfully by a Municipal Traffic Officer.	Xole Ndzingi	Internal	2016	Plaintiff has not moved the matter further.	R 257 000 plus 9% interest per annum.	Not probable	R 257 000.00	512 089	469 806
183	Muthusamy Naidoo v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a plaintiff falling into a manhole, this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Internal	2023	A notice of intention to defend has been filed in court and served on plaintiff.	R500 000.00 plus interest at prescribed rate of 10.5%. From 15 November 2022	Not probable	R500 000.00	552 500	500 000
184	Bermin Investments CC t/a Magalela electrical v Msunduzi Municipality	Contractual claim. Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xole Ndzingi	Internal	2015	This is a claim arising from a contractual dispute. The claim is being defended and an appearance to defend as well as a defendant's plea have been filed.	R 170 100.69 plus interest at 7.25% p.a from 3 December 2014.	Not probable	R 170 100.69	319 361	538 719
185	Taro Govender / Msunduzi Municipality Case No. 12048/11	Delictual Claim: The Plaintiff is suing the Municipality for damages arising from a flood that allegedly caused damage to the Plaintiff's property	Xole Ndzingi	Internal	2011	Council resolution 28 August 2024 to remove case	R 100 000.00 plus 7.75% interest per annum from date of judgment.	Not probable	R 100 000.00	0	563 617
186	SB Mkhize	Monetary claim	M. Mbokazi	Tomlinson Mnguni James Attorneys	2019	Matter at pre-trial stage. Parties are without prejudice engaging on settlement.	R 318 383 plus interest at 15.5% p.a.	Not probable	R 318 383.00	654 425	566 602
187	Dladle NB v. Msunduzi Municipality	Overpayment of Rates. The Plaintiff is disputing a rates account and is seeking reimbursement.	Xole Ndzingi	Internal	2011	The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R109 038.97 plus interest at 15.5 per cent per annum from 8 April 2013	Not probable	R 109 038.97	0	614 562
188	Majoo HS v Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality for injuries sustained as a result of having fallen into an uncovered manhole.	Xole Ndzingi	Internal	2010	The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R 95 000.00 plus interest at 15.5 per cent per annum from 14 October 2010	Not probable	R 95 000.00	0	618 428
189	Sonny Kulan Thangalan v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff allegedly tripped and fell and landed on his left arm due to the unevenness of the pavement/road within the municipal boundaries of the Municipality	External Insurers	External insurers	2021	Matter has been handed over to external attorneys by our insurers	R 550 000.00 plus interest at 7.75% per annum from 13 April 2021	Not probable	R 550 000.00	688 041	629 695
190	Andre Geard Ramsingh v Msunduzi Municipality	Delictual claim: The Plaintiff herein is suing the Municipality for damages suffered as a result of being arrested and detained unlawfully.	Xole Ndzingi	Xaba Attorneys	2015	Matter was part heard on 24 May 2018. Plaintiff to set matter down for trial.	R 200 000 plus interest at 7.75% from date of judgment.	Not probable	R 200 000.00	200 000	633 411
191	Nzaba IN v Msunduzi Municipality	Delictual Claim: The claim arises from a motor vehicle collision involving a municipal vehicle and Plaintiff's vehicle.	Xole Ndzingi	Internal	2008	Set down for trial was part-heard. Ongoing.	R73 500.00 Plus interest at 15.5 per cent per annum.	Not probable	R73 500	737 223	638 289
192	SAMRO and Msunduzi Municipality- Case No KZN/PMB/RCT/23/17	Contractual claim: The Plaintiff is suing the Municipality for an alleged breach of contract wherein the Plaintiff suffered in the amount of R 369 337, 77	Xole Ndzingi	Matthew Francis Inc.	2017	Plaintiff withdrew matter	R 369 337, 77 plus 10.25% interest per annum.	Not probable	0,00	0	663 278
193	Check One Supermarket (PTY) LTD v. Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality for overcharges in relation to a water account.	Xole Ndzingi	Internal	2012	The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R139 961.45 plus interest at 15.5 per cent per annum from date of judgment.	Not probable	R 139 961.45	0	682 984
194	Asiphakame Projects CC 9321-14 v Msunduzi Municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xole Ndzingi	Internal	2014	The matter is dormant and older than 10 years. 28 August 2024 resolution from council to remove matter from the schedule.	R 195 035.85 plus interest at 15.5 per cent per annum from date of judgment.	Not probable	R 195 035.85	0	713 432

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195	Nkoinathi Goodhope Zuma v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for unlawful arrest and detention by Municipal Traffic Officers.	Xole Ndzingi	Internal	2008	Correspondence exchanged between attorneys of record. The matter is ongoing.	R200 000.00 Plus interest at 15.5 per cent per annum, 14 days from date of judgment.	Not Probable	R200 000	200 000	868 420
196	APS Panelbeaters (Hugo's Panel Beaters) v Msunduzi Municipality	Delictual Claim: The claim arises from a new meter that was installed at Plaintiff's premises giving inaccurate readings resulting in Plaintiff being overcharged.	Kass Thaver/Xole Ndzingi	Kwela Attorneys	2015	Matter dormant	R 292 725.00, plus interest at 15.5% p/a plus legal costs.	Not Probable	R 292 725.00	1 070 774	927 077
197	Ideal Meats PMB (Pty) Ltd t/a United Meats caseno.:14127/22P	Delictual claim: The Plaintiff is suing the municipality for the loss of perishable meat stock due to an alleged power outage.	External Insurers	External Insurers	2022	Matter handed over to external insurer. Matter at discovery stage	R875 235 plus interest at 7.25% from 24 December 2022.	Not Probable	R875 235	1 006 745	938 690
198	Luyanda Zakwe case No.:16251/22P	Delictual claim: The Plaintiff is suing the Municipality for damages after of an alleged electrocution of a child.	External Insurers	External Insurers	2022	Matter handed over to external insurer.	R1 000 000 at 9% interest	Not Probable	R1 000 000	1 188 100	1 090 000
199	Israel Sibiya v Msunduzi Municipality	Delictual Claim: The plaintiff is suing the Municipality for an alleged unlawful arrest and detention, defamation of character as well as injuries sustained to his wrist.	Xole Ndzingi	Mledle Inc	2016	A pre-trial conference has been set down for 30 august 2023. awaiting trial date.	R400 000 plus 15.5% interest per annum.	Not Probable	R 400 000.00	1 266 823	1 096 816
200	The Trustees for the time being of the GL Investment Trust and Msunduzi Municipality, Khanyisile Shoba, Mlungisi Mkhize-14881/2022P	The Plaintiff is making application against the Municipality in respect of a loss that allegedly occurred as a result of the Municipality's failure to pay refund due to a transfer this occurred within the jurisdiction of the Msunduzi Municipality	Xole Ndzingi	Matthew Francis Inc.	2022	Matter settled.	R1 061 369.93 plus interest at 9%	Not Probable	R1 061 369.93	0	1 156 893
201	Nimie Mahomed v The Msunduzi Municipality	Delictual claim: Plaintiff is suing the municipality for damages arising out of the Plaintiff allegedly falling on an uneven concrete slab.	Insurance (external insurers)	External insurers	2018	The matter is ongoing	R 585 400.00 plus 15.5% interest per annum from 14 days after judgment	Not Probable	R 585 400.00	585 400	1 203 269
202	Mawunda AB v Msunduzi Municipality	Delictual Claim: The Plaintiff is suing the Municipality for being allegedly unlawfully arrested and detained by Municipal Traffic Officers.	Xole Ndzingi	Internal	2010	Municipality has filed its plea as at 22/01/2018. No further action from Plaintiff.	R 200 000.00 plus interest at 15.5 per cent per annum from 29 March 2010.	Not Probable	R 200 000.00	1 503 757	1 301 954
203	Ogle COO v Msunduzi Municipality	Delictual Claim: Plaintiff fell on an uneven pavement and sustained injuries.	Insurance	Internal	2012	The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R 267 660.00 plus interest at 15.5% p.a from 7 August 2013	Not Probable	R 267 660.00	0	1 306 127
204	Elizabeth Fredrica Jepson v The Msunduzi Local Municipality	Delictual Claim: The Plaintiff is suing the Municipality for an incident wherein Plaintiff allegedly tripped over the pavement and was injured.	External Insurers	External insurers	2017	Plaintiff not taking the matter further.	R 600 000.00 plus 7.75% interest per annum from 20 February 2017.	Not Probable	R 600 000.00	0	1 424 437
205	Mkhonza B. v Msunduzi Municipality	Delictual claim. Plaintiff is suing the Municipality due to a fall on an uneven pavement slab.	Xole Ndzingi	Internal	2012	The matter is ongoing	R 293 000.00 plus interest at 15.5 per cent per annum.	Not Probable	R 293 000.00	1 651 397	1 429 781
206	Ramharak RJ v Msunduzi Municipality	Delictual Claim: The Plaintiff is a Municipal employee. He is suing the Municipality because he was assaulted by a fellow employee within the premises of the Municipality whilst they were in the course and scope of their employment.	Xole Ndzingi	Mastros Inc.	2012	Awaiting Plaintiff to move the matter further.	R 300 000.00 plus interest at 15.5% p.a. from 13 April 2010	Not Probable	R 300 000.00	2 255 636	1 463 939
207	Babonke Twetwa v Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of a physical altercation and an unlawful arrest by the Municipality's Road Traffic Official during the course and scope of his/ her employment	Xole Ndzingi	Internal	2020	Matter is on going	R 1 200 700.00 plus interest 7.00% per annum	Not Probable	R 1 200 700.00	1 573 873	1 470 909
208	Haffejee RB v Msunduzi Municipality	Delictual Claim against the municipality initiated by plaintiff seeking compensation from the municipality for alleged losses incurred. Claims are dealt with by insurance section. Plaintiff's claim based on the alleged negligence.	Xole Ndzingi	Internal	2004	The matter is dormant and older than 10 years. Awaiting resolution from TMC to remove matter from the schedule.	R98 800.00 plus interest at 15.5 per cent per annum.	Not Probable	R 98 800.00	1 763 586	1 526 914

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209	Flavour More (PTY) LTD and Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality for damages that allegedly occurred from a power surge/outage as a result of the failure of the Municipality to maintain a constant supply of electricity and perform timeously	External Insurers	External Insurers.	2019	File with External Insurers	R 949 084.85 plus interest at 7.75% from 3 December 2019.	Not probable	R 949 084.85	1 378 451	1 689 013
210	Reddy Ronald v Msunduzi Municipality Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xolie Ndzingi	Internal	2010	The matter is part-repud. The matter is dormant and older than 10 years. 28 August 2024 resolution from TMC to remove matter from the schedule.	R282 618.08 plus interest at 15.5 per cent per annum from date of judgment.	Not probable	R 282 618.08	0	1 841 081
211	Msunduzi Municipality/Gubela Trading Contractual claim: Applicant sought an order to review the Municipality's decision to cancel a contract of services.	P Mahlaba	Matthew Francis Inc.	2015	Plaintiff has indicated an intention to withdraw action. Notice of withdrawal prepared, parties communicating with regards to costs.	R595 337.26 plus interest at 15.5% p.a. plus costs of the application.	Not probable	R 595 337.26	2 177 714	1 885 467
212	Melwyn Conrad Jansen v The Msunduzi Municipality Delictual claim. Plaintiff suing the Municipality caused by having fallen into an uncovered manhole.	Insurance (external insurers)	External insurers	2018	File closed. Payment made to Plaintiff. Insurance to provide POP.	R 927 400.00 plus 15.5% interest per annum.	Not probable	R 927 400.00	0	1 906 238
213	Khanyisile Patricia Bhengu and the Msunduzi Municipality, Hugo Plant and Civil 626 Pty Ltd Delictual claim: The Plaintiff is suing the Municipality in respect of damages that allegedly occurred as a result of an injury as the Plaintiff fell on a trench dug by 2nd Defendant	Xolie Ndzingi	MC Nshahlinshali	2022	Plaintiff seeking clarity before taking the matter forward.	R1 185 000.00. Interest on the of 7.75% from date of judgment	Not probable	R 1 185 000	1 185 000	1 993 375
214	F. Osman V Msunduzi Municipality Delictual Claim: Plaintiff fell on an uneven pavement and sustained injuries	Xolie Ndzingi	Internal	2007	The defendant's plea has been filed. The matter is dormant and older than 10 years. 28 April 2024 resolution	R 198 840.00 plus interest at 15.5 per cent per annum. From date of judgment	Not probable	R 198 840.00	0	1 994 415
215	Naidoo M. v Msunduzi Municipality Delictual Claim: The plaintiff is suing the Municipality because he fell on an uneven pavement in the vicinity of Delhi Road	Xolie Ndzingi	Internal	2011	Defendant's plea has been filed. Matter ongoing.	R 370 000.00 plus interest at 15.5 per cent per annum.	Not probable	R 370 000.00	2 408 616	2 085 382
216	Liberty Group/ First Rand Bank Limited NO/ Liberty Two Degrees Limited/ Two Degrees Properties (Pty) Ltd v Msunduzi Municipality contractual claim: The Plaintiff herein is suing the Municipality in respect of an alleged breach of contract for upgrade and supply of electricity services to the Plaintiff's expansion project to the retail facilities at the Liberty Midlands Mall. The Plaintiff is suing for refund of amount paid	Xolie Ndzingi	Matthew Francis Inc.	2021	Matter is on going and the Municipality is in the process of finalising their plea to the Plaintiff's amended particulars.	R 1 859 588.00 plus interest at 7.75% per annum from date of judgment	Not probable	R 1 859 588.00	1 859 588	2 129 042
217	L.M. Stilles v Msunduzi Municipality Delictual Claim: The Plaintiff herein is suing the Municipality as a result of injuries sustained during a fall on an uncovered manhole.	Insurance	Internal	2016	The summons was issued at the High Court. Plaintiff has not moved the matter further.	R864 272.36 plus interest at 7.75% p.a from date of judgment	Not probable	R 864 272.36	864 272	2 369 870
218	Msunduzi Municipality v Zana Traffic Signs contractual claim: Claim for invoices paid by the Msunduzi Municipality for work partially done or not done at all.	PJ Mahlaba	Matthew Francis Inc.	2015	Matter on-going	R 1 076 846.01 plus interest at 15.5% p.a from date of judgment	Not probable	R 1 076 846.01	1 076 846	2 382 441
219	KZN-Digi connect v Msunduzi Municipality contractual claim: Claim by contractor for payment for IT services allegedly rendered.	Xolie Ndzingi	Kwela Attorneys.	2012	Matter dormant	R505 000.00 plus interest at 15.5% p.a plus legal costs from 9 March 2012	Not probable	R 505 000.00	2 846 264	2 464 298
220	Deensdayelan v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Mbuso Ndlovu	Mastros	2023	Notice of appearance to defend filed in court and served on the plaintiff's attorney. Gathering information to draft plea.	R2 588 488.00 interest at prescribed rate of 7.75%.	Not probable	R2 588 488.00	2 789 096	2 588 488
221	Sakhumtho Development Services vs Msunduzi Municipality contractual claim: The Plaintiff is suing the Municipality for an alleged breach of contract wherein the Plaintiff suffered in the amount of R 2 305 360.00	Xolie Ndzingi	Matthew Francis Inc.	2021	Matter adjourned sine die, parties to hold pre-trial conference.	R2 305 360.00, at prescribed rate AT 7.75% 14 days from date of judgment	Not probable	R2 305 360.00.	2 305 360	2 651 755
222	Zutari (Pty) Ltd v Msunduzi Municipality contractual claim: Plaintiff previously known as Aurecon South Africa (Pty) Ltd who allegedly entered into a contract with the Municipality in 2012 under SCM 7 of 2013 for the design and contract administration for the installation of water borne sanitation in ward 10 as per the tender. Allege have not been paid even after submitting an invoice	Xolie Ndzingi	Matthew Francis Inc.	2020	Action instituted against the Municipality for payment of R2 139 446.97. Matter defended and pleadings have now closed. The interlocutory applications have been dispensed and the matter enrolled for trial in September 2024.	R 2 139 446.97 plus interest at 7.75% per annum from date of judgment to date of payment	Not probable	R 2 139 446.97	2 139 447	2 676 414
223	Oiyani Engineering v Msunduzi Municipality Contractual claim	Xolie Ndzingi	Tomlinson Mgweni James Attorneys,	2017	Matter referred to trial.	R1 193 005.79 plus interest at 10.25% p.a. from date of judgement.	Not probable	R 1 193 005.79	1 193 006	2 832 269

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224	B.A. Clark v. Msunduzi Municipality Delictual Claim: The Municipality dug trenches along Old Howick Road, a net was placed adjacent to the trenches. Plaintiff alleges that he was caught by such nets whilst cycling.	Xolie Ndzingi	Internal	2009	The matter is dormant and older than 10 years. 28 August 2024 resolution to remove from the sched	R379 975.83 Plus interest at 26 February 2008.	Not Probable	R379975.83	0	2 856 957
225	Msunduzi Municipality v The SA Incinerator Company Delictual Claim for damages: Action instituted in the High Court, Pietermaritzburg under case number 5422/2015 moved to cont assets	Dudu Ndlovu (SCM)	Matthew Francis Inc.	2015	Matter at pre-trial stage. Parties are without prejudice engaging on settlement - incorrectly allocated - moved to assets as per MFI June 2024 schedule	R970 568.88 plus interest at 15.5% p.a. (in respect of the Defendants counterclaim for retention monies)	Not Probable	R 970 568.88	0	3 073 847
226	Msunduzi Municipality v SBS Electrical Contractors contractual claim: Claim for invoices paid by the Msunduzi Municipality for work partially done or not done at all.	PJ Mahlaba	Matthew Francis Inc.	2015	Matter should be removed from the Schedule as it was never a litigation. Only a letter of demand was received and was not taken further by Plaintiff.	R 987 821.88	Not Probable	0,00	0	3 128 488
227	Bongiwe Andrietta Nalaga, Thamsanqa A Ndlovu vs Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality for an alleged that mother was run over by the Defendant's dumptruck	External insurers	External insurers	2021	A plea has been filed and served on Plaintiff	R 4, 000 000.00 at 7% interest rate from date of judgment	Not Probable	R 4,000 000.00	4 000 000	4 579 600
228	Sixolile Exelent Nene v Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality for damages allegedly suffered as a result of the negligence of Municipal employees failing to cover the water drain	External Insurers	External insurers	2020	Pleadings have closed and the matter is at Discovery stage.	R 4 921 000.00 plus interest at 7.74% per annum 14 days from date of judgment	Not Probable	R 4 921 000.00	4 921 000	6 028 437
229	Thandwe Beatrice Mchunu and the Msunduzi Municipality Delictual claim: The Plaintiff is suing the Municipality for an alleged assault by Defendant's employees.	Xolie Ndzingi	Mastros Inc.	2021	Application to compel discovery set down for 14 december 2023 was removed from the roll due to sheriff's return of non-service in relation to the plaintiff. plaintiff has instructed a new attorney awaiting their notice of appointment.	R 6, 000 000.00 at 9% interest rate from 29 November 2021	Not Probable	R 6 000 000.00	7 770 174	7 128 600
230	Planet Waves 599/Msunduzi Municipality Delictual claim: Council withheld payment to contractor that built sludge dams.	Xolie Ndzingi	Xaba Attorneys	2012	The matter is dormant and older than 10 years. 28 august 2024 resolution from council to remove matter from the schedule.	Planet Waves sued for R1 694 937.70 plus interest at 15.5% from 1 July 2010. The Municipality counterclaimed for R 1, 940 934.00.	Not Probable	R 1 694 937.7	0	8 270 953
231	Devenq Africa Consulting (PTY) LTD and Municipal Manager, The Msunduzi Municipality/ The Msunduzi Municipality Contractual Claim	M Mbokazi	Tomlinson Mnguni James Attorneys	2018	Pleadings closed. to proceed with pre-trial processes. matter ready for trial.	R5 309 127.01 plus 10.25% interest per annum from date of judgment	Not Probable	R 5 309 127.01	5 309 127	8 648 008
232	Jabulani Thokalele Dhlamini Delictual claim: The Plaintiff is suing the Municipality for an incident wherein the Plaintiff alleges that the Municipal employees cut trees on his property without his consent or authority.	External Insurers	External insurers	2022	Matter has been handed over to external attorneys by our insurers	R 10 000000.00 plus interest at the prescribed rate OF 7.75% from date of judgment	Not Probable	R10 000 000.00	10 000 000	10 775 000
233	Indo Contractors cc v Msunduzi Municipality contractual claim: contract dispute with Contractor claiming premature termination.	Xolie Ndzingi	Xaba Attorneys	2013	Parties to set up a date for arbitration. the matter has been in limbo and the claimant is not pushing it. thus the final outcome is still pending 28 august 2024 resolution from council to remove matter from the schedule.	R 2 660 888.31 plus interest at 15.5% from 20 February 2014	Not Probable	R 2 660 888.31	0	11 242 075
234	The Mandiethu Civils Dialeka Venture and the Msunduzi Municipality 5253/2022 contractual claim: A multiplicity of claims arising out of a roadworks contract for work performed to of the roadworks tender.	Xolie Ndzingi	Mastros Inc.	2022	On the instructions of the previous firm, the parties are attempting settlement directly. plaintiff's attorneys have withdrawn as attorneys of record on 25 march 2024.	R 27 000 780-88 at 7.75% from date of judgment.	Not Probable	R 27 000 780.88	27 000 781	27 000 781
235	Eskom Holdings Soc Limited v Msunduzi Municipality and Indiza Airport Management (PTY) Limited Delictual claim: The Plaintiff is suing the Municipality for having allegedly suffered damage to its aircraft due to a fire breakout.	External insurers	External insurers	2018	The matter is ongoing	R 17 963 805.75 plus 10% interest per annum from 9 July 2018.	Not Probable	R 17 963 805.75	31 823 978	28 930 889
236	Moteko v Msunduzi Municipality Claim for contractual damages	Xolie Ndzingi	Matthew Francis Inc.	2017	Municipality's replying affidavit needs to be delivered in the review proceedings and a trial date needs to be obtained in the action	Claim A - R15 079 193.37 Claim B - R3 278 968.35 plus 7.25% interest per annum from date of judgment.	Not Probable	R 18 358 061.72	18 358 062	43 583 162
237	Nonkululeko Masikane v Msunduzi Municipality Case No. 700/2021 The Plaintiff is suing the Municipality for an incident wherein Plaintiff's vehicle allegedly collided with a pothole, that falls under the Defendants area of Jurisdiction and maintenance	Xolie Ndzingi	MC Ntshahintshali	2021	Matter settled.	R 34 810.78 plus interest 7.00% per annum	Not Probable	0	0	



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238	Pranitha Ramchander Case No. 9803/2023	Motor vehicle collision with a large edge break	Xolie Ndzingi	Internal	2023	Defendant has filed its plea in the matter.	R 9 510.01 interest at 7.75% from 15 June 2023	Not Probable	R9 510.01	10 247
239	Kasthgaran Naiker Case No. 2507/2024	Motor vehicle collision	Xolie Ndzingi	Internal	2024	Matter defended and ongoing	R 19 343.01 interest at 11.25% from 30 April 2024.	Not Probable	R19 343.01	19 343
240	Mahomed Tahir Noorbhai Case No. 8708/2023	Motor vehicle collision	Xolie Ndzingi	Internal	2023	Plaintiff has filed replication to Defendant's special plea	R 27 484.23 interest at 11.75% from 1 September 2023	Not Probable	R27 484.23	30 714
241	Nkosingiphile Nxumalo Case No. 4633/2024	Delictual Claim: collision with a pothole	Mbuso Ndlovu	Internal	2024	Summons received and diarised for preparation of Appearance to Defend	R 32 732.15 at 7.75% from 21 January 2024	Not Probable	R32 732.15	32 732
242	Pamela Archary Case No. 7059/2023	Motor vehicle collision	Xolie Ndzingi	Internal	2023	Defendant's Plea has been filed in the matter	R33 038.24 interest at 10.5% from 12 July 2023	Not Probable	R33 038.24	36 507
243	Wiseman Bongi Nhlanihla Ngoboo vs Msunduzi Municipality	Delictual claim: damage occurred to the Plaintiff's vehicle as a result of colliding with a Pothole within the Jurisdiction of the Municipality.	Xolie Ndzingi	Internal	2023	Plea filed in court and served on the Plaintiff's attorney.	R 34 282.86 Plus interest as prescribed per annum. 7.75% p.a	Not Probable	R 34 282.86	36 940
244	Ntombenhle Mathebula vs Msunduzi Municipality	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Internal	2023	Plea filed in court and served on the Plaintiff's attorney.	R42 882.48 interest at the prescribed rate per annum 7.75% from date of demand 9 August 2023	Not Probable	R42 882.48	46 206
245	T S MARIE	Action for damages to plaintiff's motor vehicle arising from poor road maintenance, ie pothole	Xolie Ndzingi	Mastross Inc.	2023	Awaiting the convening of a joint inspection in loco.	R45 498.05 at 7.25%	Not Probable	R45 498.05	48 797
246	Amanda Ngobese	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Internal	2024	notice of intention to defend to b filed and served by defendant.	R51 959.89 Interest at 7.75%	Not Probable	R51 959.89	51 960
247	Dark Fibre Africa (Pty) Ltd case No. 774/2024	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xolie Ndzingi	Internal	2024	Notice of intention to defend to filed and served by defendant.	R46 904.16 Interest at 11.25% from 27 September 2023	Not Probable	R46 904.16	46 904
248	Dark Fibre Africa (Pty) Ltd case No: 11493/2023	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xolie Ndzingi	Internal	2023	Defendant's plea has been filed in the matter	R 51 801.55 at 11.25% from 3 August 2023	Not Probable	R 51 801.55	57 629
249	Markus Johannes Smit Case No. 2343	Delictual Claim: collision with a pothole	Xolie Ndzingi	Internal	2023	Plaintiff has filed discovery affidavit	R50 272.00 interest at 7.75% from 8 September 2022	Not Probable	R50 272.00	54 168
250	Ayanda Innocent Ntombela case No: 12489/2023	Delictual Claim: The claim arises from a motor vehicle collision involving a municipal vehicle and Plaintiff's vehicle.	Xolie Ndzingi	internal	2023	Matter defended and defendant's plea filed and served	R62 644.16 at 11.25% interest p.a from 8 December 2023	Not Probable	R62644.16	69 692
251	Dark Fibre Africa (pty) LTD v Msunduzi Municipality case No.11323/2023	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xolie Ndzingi	Internal	2023	Defendant's plea has been filed in the matter	R75 408.12 at 11.25% p.a from 5 July 2023	Not Probable	R75 408.12	83 892
252	Reggie Hammond Case No. 321/2024	Delictual claim: The Plaintiff is suing the Municipality in respect of damages that occurred to Plaintiff's vehicle as a result of a Plaintiff's vehicle colliding with a Pothole and this occurred within the jurisdiction of the Msunduzi Municipality.	Xolie Ndzingi	Internal	2024	Notice of intention to defend to filed and served by defendant.	R88 626.31 Interest at 7.75% from 16 October 2023	Not Probable	R88 626.31	88 626
253	Dark Fibre Africa (Pty) Ltd case No: 1524/2024	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xolie Ndzingi	Internal	2024	Discovery affidavits filed by plaintiff.	R94 428.16 Interest at 11.25% from 16 November 2023.	Not Probable	R94 428.16	94 428
254	Jade Star Trading CC vs Ms Nonhlanhla Prince Sogqela, First National Bank, Msunduzi municipality	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xolie Ndzingi	Siva Chetty and Co.	2023	Matter was adjourned sine die on 2 May 2024	R104 364.70 plus interest at a prescribed rate p.a 7.75%	Not Probable	R104 364.70	112 453
255	Dark Fibre Africa (Pty) Ltd case No: 11495/2023	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xolie Ndzingi	Internal	2023	Defendant's plea has been filed in the matter	R121 421.55 at 11.25% from 2 August 2023	Not Probable	R121 421.55	135 081

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	Matter ID	Description	Instructing official	Attorney/ Advocate	Year initiated	Current status	Quantum	Probability of outflow	Amount	2023/2024	2022/2023
	256	Dark Fibre Africa (Pty) Ltd case No. 773/2024	The Plaintiff is suing the Municipality in respect of damages that allegedly occurred to the plaintiff's fibre optic cables.	Xolie Ndzangi	Internal	2024	Notice of intention to defend to filed and served by defendant.	R155 333.88 interest at 11.25% p.a from 28 September 2023.	Not probable	R155 333.88	155 334
	257	Sihle Webster Miya Case No. KZN/PMB/RC592/24	Delictual Claim: collision with a pothole	Xolie Ndzangi	Internal	2024	Matter defended and ongoing	R 207 275.60 interest at 7.75% from 16 April 2024	Not probable	R207 275.60	207 276
	258	MOUNTAIN VIEW COMMUNITY COMMITTEE & 7 OTHERS	Claim for compensation based on alleged illegal demolition of immovable structures erected on municipal land	Xolie Ndzangi	Mastros Inc.	2024	Filed an amendment in terms of rule 28(1), awaiting to file notice in terms of rule 28(7) perfecting the amendment	R419 279-70 @7.25%	Not probable	R419 279-70	419 280
	259	Ingerop (Pty) Ltd / Msunduzi Municipality	Claim for Damages: against the Municipality for Services rendered	Xolie Ndzangi	GNG Inc	2024	The application was opposed and argued on 6 May 2024 when it was adjourned to a date to be arranged on the opposed roll with the Registrar. We are in the process of preparing the Defendant's amendment to the Plea in terms of Rule 28.	Claim is for R 932 787-08 @7.25%	Not probable	R932 787.08	932 787
	260	Deensdaylan PILLAY	Damages arising from injuries sustained by the plaintiff whilst driving a motor vehicle which collided with a pothole, causing the his motor vehicle to collide onto an oncoming vehicle.	Xolie Ndzangi	Mastros Inc.	2024	Appearance to defend filed, plea overdue, awaiting investigation report from client / insurance company.	R2 588 488-00 interest at 7.75% from 29 April 2021	Not probable	R2 588 488-00	2 588 488
	261	KURT KNOOP N.O. & ANOTHER case No. 12578/23	A claim instituted by the liquidators of Isizwe electropak for services rendered.	Xolie Ndzangi	Mastros Inc.	2023	Awaiting plaintiff's declaration	R6 181 108-18 interest at 7.75% from 29 June 2020	Not probable	R6 181 108-18	6 660 144
	262	Stateway Power (Pty) Ltd case no. 2912/24P	Applicant is suing the municipality for alleged non payment in respect of the supply and delivery of electrical equipment.	Xolie Ndzangi	Siva Chetty and Co.	2024	Answering Affidavit filed and served on the Plaintiff.	R17 371 181.03 plus interest at 7.75% from 30 October 2022	Not probable	R17 371 181.03	17 371 181
	263	Verosha Bridglal Case No. 3350/24	Delictual Claim: collision with a pothole	Mbuso Ndlovu	Internal	2024	Summons received and diarised for preparation of Appearance to Defend	R 2 200 at 8.25% from date of judgment	Not probable	R2 200	2 200
	264	Ntombimpela Handietta Nkanyana Case No. 8714/24P	Plaintiff fell into a manhole and suffered damages	External Insurers	External insurers	2024	Summons received and forwarded to Insurance	R 974 447.01 at 11.25% from date of judgment	Not probable	R 974 447.01	974 447
	265	Kerry-Lee Cowley Case No. 10101/18P	Collision with a wall due a water pipe burst	External Insurers	External insurers	2018	Matter handed over to external Insurer.	R3 050 000.00 at 10.25% from date of judgment.	Not probable	R3 050 000.00	3 050 000
	266	Natal Coastal Communications CC Case No. 1381/2024P	Contractual Claim: The Plaintiff is suing the Municipality for monies owed in terms of a contract.	Xolie Ndzangi	Internal	2024	Judgment against the Municipality, parties in dispute in respect of interest	R 463 680.00 interest at 7.75% from date of judgment.	Not probable	R463 680.00	463 680
										200 791 360	243 136 791

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Contingent assets

Figures in Rand										
	MATTER ID	DESCRIPTION	INSTRUC TING OFFICIAL	ATTORNEY/A DVOCATE	YEAR INITIATE D	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILI TY OF OUTFLOW	2023/2024	2022/2023
1	Msunduzi Municipality / V G Phungula (our ref: M1788/001)	Delictual Claim: Defendant submitted personal fraudulent overtime claims and fraudulent overtime claims on behalf of his team members.	Xolie Ndzingi	GNG Inc	2021	Summons was issued against the Defendant however service could not be effected as the Defendant is deceased. As per the Letters of Authority, the only asset in the estate was an Old Mutual Policy to the value of R 11 978-00. Require instructions in view of the estate having insufficient fund to cover municipality's claim	R509 330.23	Probable	509 330	
2	Msunduzi Municipality / T Ndawonde (our ref: M1788/002)	Delictual Claim: Defendant abused the use of municipal vehicles for her own private benefit, including making unauthorized private trips and she made numerous fraudulent claims including overtime claims.	Xolie Ndzingi	GNG Inc	2021	Request for Default Judgment lodged at the Magistrates Court on 16 September 2022. On 28 September 2023, we received the Magistrates queries relating to our application. Requested documentation from official required to properly respond to the queries.	R37 129.76	Probable	37 130	
3	Msunduzi Municipality / M E L Hlope (our ref: M1788/003)	Delictual Claim: Defendant engaged in private trips using a municipal vehicle, was absent during working hours whilst he undertook private trips and visits to specific locations and submitted fraudulent overtime claims.	Xolie Ndzingi	GNG Inc	2021	Default Judgment granted on 17 August 2023. Proceeded with Warrant of Execution, awaiting sheriff's return.	R362 732.90	Probable	362 733	
4	Msunduzi Municipality / J T Mbambo (our ref: M1788/004)	Delictual Claim: Defendant made numerous fraudulent claims including overtime claims and used municipal vehicles whilst on private trips.	Xolie Ndzingi	GNG Inc	2021	Matter defended. Discovery Affidavit drafted and forwarded to the instructing official with a request for meeting to finalize same.	R564 940.02	Probable	564 940	
5	Msunduzi Municipality / N G W Dlamini (our ref: M1788/005)	Delictual Claim: Defendant caused the disappearance of three vehicles owned by the Municipality.	Xolie Ndzingi	GNG Inc	2021	Request for Default Judgment lodged at the Magistrates Court. On 28 September 2023, the Magistrate furnished us with a list of queries. Upon requesting documents from the Chief Audit Executive, we were advised that the property which had been stolen was recovered	R165 000.00	Probable	165 000	
6	MSUNDUZI MUNICIPALITY / RECOVERY OF LOSSES - MR A C MKHIZE	Action to recover loss suffered by the Municipality cause by Mkhize, during the period from November 2016 to December 2019, he wrongfully, dishonestly and with fraudulent intent, abused his position as a Municipal official.	Xolie Ndzingi	Grant and Swanepoel	2023	We have effected urgent service of the summons on Mr Mkhize. However, subsequent to serving the summons, we were notified by Grant and Swanepoel Attorneys that they have already issued summons against Mr Mkhize in relation to the same claim during 2022, and that pleadings in that action have already closed. We also received correspondence from the Attorneys acting for Mr Mkhize confirm receipt of the summons and enquiring on the duplication of the action. We have met with G&S attorneys to compare both sets of summons issues and attempt to determine a way forward in the matter. We have written to G&S attorneys enquiring on the basis and breakdown of the quantum claimed in the summons prepared by their offices in order to consider the duplication of matters further, and await a response from them. The action issued by G & S attorneys is at a stage where pleadings have closed. Matter is at discovery stage.	R692 477.16	Probable	692 477	
7	Hassan E. Amoo	Action to recover loss suffered by the Municipality as a result of abuse of municipal vehicle by Mr.H.E Amoo.	Xolie Ndzingi	Grant and Swanepoel	2022	Summons has been issued in the High Court and served on Defendant. Application to compel discovery to be finalised and set down.	R333 082.83	Probable	333 083	
8	Alfred T Zondo	Action to recover overtime fraudulently claimed by A.T Zondo.	Xolie Ndzingi	Grant and Swanepoel	2022	Summons has been issued in the High Court and served on Defendant. Application for default judgment prepared. Application to be finalised and set down.	R475 790.97	Probable	475 791	
9	Beauty L Mthethwa	Action to recover loss suffered by the Municipality as a result of fraudulent locomotion allowance claims.	Xolie Ndzingi	Grant and Swanepoel	2022	Summons has been issued in the Mgistrates and served on Defendant.	R11 409.40	Probable	11 409	
10	Msunduzi Municipality/ The SA Incinerator Company	Delictual Claim for damages. Action instituted in the High Court, Pietermaritzburg under case number 5422/2015	Dudu Ndlovu (SCM)	Matthew Francis	2015	Pre-trial procedure underway	R6 793 472.74	Probable	6 793 473	
11	MSUNDUZI/LOTZ & HADEBE	Action to recover losses incurred by the Municipality as a salary Mr Lotz who was appointed irregularly	Xolie Ndzingi	Matthew Francis Inc.	2021	We are currently exchanging pre-trail notices	R1 649 973.51	Probable	1 649 974	1 649 974
12	MSUNDUZI/ NAICK	Action to recover losses incurred by the Municipality paying for services which were not rendered through the negligence of Mr Naick	Xolie Ndzingi	Matthew Francis Inc.	2021	pleadings have closed and requested for trial dates at court	R23 377 000.00.	Probable	23 377 000	
13	MSUNDUZI / SUKRAJH	Action to recover losses incurred by the Municipality for overtime claimed falsley by Mr Sukrajh	Xolie Ndzingi	Matthew Francis Inc.	2022	We are currently in the process of amending the Municipality's particulars of claim in terms of Rule 55A of the Magistrates Court Rules. Matter is defended, Defendant has filed its plea.	R169 471.29	Probable	169 471	
14	MSUNDUZI MUNICIPALITY / T NDAWONDE	Action to recover losses incurred by the Municipality for overtime claimed falsley by Ms Ndawonde.	Xolie Ndzingi	Matthew Francis Inc.	2022	We obtained judgment against the employee. However, the Sheriff was unable to attach any of her property to satisfy the judgment and the employee has indicated that she intends making a payment arrangement. Instructions given to attorneys to enter into settlement agreement and payment plan.	R 37 129.75	Probable	37 130	

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	MATTER ID	DESCRIPTION	INSTRUC TING OFFICIAL	ATTORNEY/A DVOCATE	YEAR INITIATE D	CURRENT STATUS/ PROGRESS	QUANTUM	PROBABILI TY OF OUTFLOW	2023/2024	2022/2023
15	MSUNDUZI MUNICIPALITY / MB MBANJWA	Action to recover losses for theft of fuel by a municipal employee who was responsible for refuelling municipal vehicles.	Xolie Ndzingi	Matthew Francis Inc.	2022	Matter is at pre-trial stage.	R 1 434 280.21	Probable	1 434 280	
16	MSUNDUZI MUNICIPALITY / RECOVERY OF LOSSES - MS TSHABALALA	Action to recover loss suffered by the Municipality cause by Tshabalala, during the period from September 2021 to May 2022, she wrongfully, dishonestly and with fraudulent intent, abused her position as a Municipal official.	Xolie Ndzingi	Matthew Francis Inc.	2023	The combined summons was served on Ms Tshabalala and the time period for her to file an intention to defend has lapsed. During the course of preparing a default judgment application, we were advised that there are additional amounts to be included in the claim against the Defendant. we have accordingly drafted a notice in terms of Rule 55A and have sent same to the Sheriff for service on Ms Tshabalala. We are following up on the return of service with the Sheriff's office. Matter is at discovery stage.	R141,390.71	Probable	141 391	
17	MSUNDUZI MUNICIPALITY/ RECOVERY OF LOSSES - MOLOI	Action to recover loss suffered by the Municipality cause by Moloi on or about from April 2022 to July 2022, and by Ms Thenjwayo during the period February 2013 until about May 2022, where they wrongfully, dishonestly and with fraudulent intent, abused their respective positions as Municipal officials.	Xolie Ndzingi	Matthew Francis Inc.	2023	Summons has been issued in the High Court. We have obtained service on Ms Thenjwayo and we are also in the course of settlement discussions with Ms Thenjwayo. We have requested a meeting with Municipal officials to discuss and finalise the terms of settlement to be proposed to Ms Thenjwayo.We have also obtained service on Mr Moloi and he has not defended the action. We have been provided with further instructions to amend the particulars of claim in respect to the claim against Mr Moloi subsequent to the Municipality discovering further losses caused by him. We are in the course of issuing and serving the Rule 28(1) notice of the amendment to the claim. The amended summons have been served on Mr. Moloi.	R 525 481.58	Probable	525 482	
18	Msunduzi Vs EOH	Action against the Defendant for damages arising for contractual non-performance and repudiation	Xolie Ndzingi	Mdledle Incorporated	2018	We have consulted with the city manager concerning the Arbitration of this matter as well as the required funding in relation thereto. The city manager had undertaken to meet with legal services and finance and to revert to us thereafter. The Arbitration Foundation of South Africa has sent through a quotation of R 300 000.00 in order for them to facilitate Arbitration herein and we are awaiting further instructions in this regard.	R 190 472 807.10	Probable	190 472 807	190 472 807
19	INZAMA CONTRACTORS	Failure of the Service Provider to pay the Municipality for each timber compartment to be harvested. A portion of the plantation was sold through a deviation for total amount of R18.91 million. The Municipality failed to collect the total amount from the buyer resulting in R13.91 million remaining uncollected	Xolie Ndzingi	Siva Chetty and CO.	2022	Defendant was placed on Bar and subsequently filed and served their Plea. We attented to file and serve the Pre-Trial Notices in terms of Rule 35. We served client's (Plaintiffs) Discovery Affidavit. To date Defendant has not responded by filing and serving their Discovery Affidavit in terms of Rule 35(1). We have brought an Application to Compel the Defendant to comply with our notice in terms of Rule 35(1). the Application top Compel will be heaard on Motion Court on the 05th December 2023,	R14 058 186.90	Probable	14 058 187	14 058 187
20	IXS Mchunu	Action to recover loss suffered by the Municipality as a result of abuse of municipal vehicle by Mr.IXS Mchunu	Xolie Ndzingi	Siva Chetty and Co.	2022	Summons has been issued in the Magistrates Court and served on Defendant.	R76 753.90	Probable	76 754	
21	17/08/2021 - P MOSEYA (JABULANI PIUS MOSEYA)	RECOVERY OF LOSSES - IDT: P MOSEYA was authorizing drivers who are unqualified and unauthorized (who do not have the appropriate driver's license or permits) to drive Compactor Trucks. Furthermore, there was failure by him to report accidents and submit accident reports and lastly, he committed overtime fraud between the years 2019-2020	CITY MANAGE R - MP KHATIDE	Siva Chetty and Co.	2022	Summons served on 08/05/2023. Defendant submitted documentation of verdict from his disciplinary hearing and proof of payment being deducted from his salary as per the verdict of the disciplinary hearing. We have submitted the same to Mr Kass Thaver and Ms Sphume Mkhize for further instructions on an urgent basis. Defendant is making payments sas per the verdict of the disciplinary hearing.	R280 999.54	Probable	281 000	
22	REPORT NUMBER: FI-FI-07/2019-20 DS PHUNGULA AND FOUR OTHERS	The Acting Foreman, supervisors and drivers stationed at Edendale Depot abused the overtime system for self-enrichment.	Author of the Report was P J Mahlaba	Siva Chetty and Co.	2022	Summons has been issued in court under caase no: 6370/2023. The sheriff has attempted service on the address provided by client. The sheriff issued us with a return of non-service due to the address being incorrect. Defendants served with summons. Plaintiffs' attorneys have applied for default judgment.	R62 222.72	Probable	62 223	
									242 231 063	206 180 968



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84. Variance analysis comparison of budget against actual  
Reasons are only provided for variances above 10%

Account Balance / Transaction / Disclosure	Current year-to-date actual amount as at: 30 June 2024	Current year budget amount, as per approved budget	Current year budget adjustment	Current year budget final amount	Difference between current year actual and final budget - R	Difference between current year actual and final budget - %	Explanation for significant fluctuations
STATEMENT OF FINANCIAL PERFORMANCE							
Revenue by Source							
Service charges - electricity	2 630 640 541	3 892 818 096	-219 463 339	3 673 354 757	-1 042 714 216	-28%	The variance is due to lower tariffs being approved after approval of the Budget by NERSA hence revenue was adjusted downwards.
Service charges - water	740 741 111	901 571 502	-	901 571 502	-160 830 391	-18%	The variance is partially attributed to anticipated leakages, unauthorised use and adverse weather conditions contributing to less revenue billed than anticipated.
Service charges - waste water management	198 015 165	202 499 872	-	202 499 872	-4 484 707	-2%	Within an acceptable range.
Service charges - waste management	126 703 639	138 741 765	-	138 741 765	-12 038 126	-9%	Within an acceptable range.
Rental from fixed assets	33 590 328	104 823 532	-	104 823 532	-71 233 204	-68%	The budgeted figure relates to housing rental stock and the variance is due to the expected revenue not being reached due to low quality of our rental stock to attract customers.
Interest earned from current and non current assets	44 117 781	18 052 025	-	18 052 025	26 065 756	144%	The variance is due to the general reserves being relatively bolstered in 2023/2024 compared to 2022/2023, the ring fence DBSA loan account also enhanced the interest earning capacity, and the average number of days with positive call accounts balances were higher compared to the previous year. Consequently, investment revenue is higher than 2022/2023 and the budgeted figure.
Interest received from receivables	325 984 045	198 174 144	-	198 174 144	127 809 901	64%	This interest is charged on consumers with service charges overdue balances. The variance is in line with the increase in the gross debtors balance.
Licences and permits	2 021 123	2 451 744	-	2 451 744	-430 621	-18%	This is a secondary revenue source on which the revenue generated is dependent on customer's needs. The variance is due to the difficulty in accurately estimating this amount.
Agency services	2 666 696	714 790	-	714 790	1 951 906	273%	This is a sundry revenue which is dependant on services that the municipality renders on behalf of other organisations. The variance is due to the difficulty in accurately estimating this amount.
Other gains	68 513 555	-	-	-	68 513 555	100%	The variance is due to the budgeted figure being included in the budget relating to other revenue.
Operational revenue	53 620 000	230 407 182	-	230 407 182	-176 787 182	-77%	The variance is due to the budgeted figure including any revenue from the sale of goods and rendering of services.
Sale of goods and rendering of services	14 947 022	0	-	0	14 947 022	100%	The variance is due to the budgeted figure being included in the budget relating to other revenue.
	4 241 561 006	5 690 254 652	-219 463 339	5 470 791 313	-1 229 230 307		
Non-exchange revenue							
Taxation revenue							
Property rates	1 359 086 727	1 526 985 082	-	1 526 985 082	-167 898 355	-11%	The budgeted figure was based on the supplementary valuation roll which either increases or decreases the property rates.
Interest	106 873 225	50 691 327	-	50 691 327	56 181 898	111%	The variance is due to consumers defaulting on property rates payments.
Transfer revenue							
Transfers and subsidies	1 252 789 892	1 286 835 205	147 779 991	1 434 615 196	-181 825 304	-13%	This variance is due to additional allocations of grants.
Fines, penalties and forfeits	34 260 863	14 659 914	-	14 659 914	19 600 949	134%	This is a secondary revenue source on which the revenue generated is dependant on offences. The variance is due to the difficulty to accurately estimate this figure. The actual Sec 341 and 56 Traffic Fines issued were higher than envisaged. The increase is attributable to intensifying traffic law enforcement operations and the increasing visibility of law enforcement in an effort to restore law and order on the City's roads.
Total revenue from non-exchange transactions	2 753 010 707	2 879 171 528	147 779 991	3 026 951 519	-273 940 812		
Total revenue	6 994 571 713	8 569 426 180	-71 683 348	8 497 742 832	-1 503 171 119		
Expenditure By Type							
Employee related costs	-1 610 843 551	-1 781 210 508	136 634 271	-1 644 576 237	33 732 686	-2%	Within an acceptable range.
Remuneration of councillors	-57 142 148	-62 699 935	-2 000 000	-64 699 935	7 557 787	-12%	The variance is due to the correction of back-pay that was processed this year but relate to prior years.
Debt impairment	-1 024 491 908	-600 000 000	- 550 000 000	-1 150 000 000	125 508 092	-11%	The variance is due to the correction of VAT Output on Debt Impairment.
Depreciation and amortisation	-361 847 777	-460 781 797	59 165 806	-401 615 991	39 768 214	-10%	Within an acceptable range.
Interest	-77 071 736	-40 400 880	-63 611 036	-104 011 916	26 940 180	-26%	The variance is due to the Eskom debt repayment plan required the municipality to pay for interest hence the adjustment.
Bulk purchases - electricity	-2 714 396 462	-2 514 000 000	-212 893 075	-2 726 893 075	12 496 613	0%	Within an acceptable range.
Inventory consumed	-877 662 945	-970 629 036	36 021 366	-934 607 670	56 944 725	-6%	Within an acceptable range.
Contracted services	-904 133 947	-994 210 937	25 217 464	-968 993 473	64 859 526	-7%	Within an acceptable range.
Transfers and subsidies	-25 237 273	-65 884 469	33 211 216	-32 673 253	7 435 980	-23%	This variance is due to cost containment measures..
Irrecoverable debts written off	-22 523 583	-	-29 000 000	-29 000 000	6 476 417	-22%	The budgeted figure varies due to the nature of how bad debts are written off. These are based on revenue enhancement measures.
Losses on disposal of assets	-14 049 185	-	-13 275 867	-13 275 867	-773 318	6%	Within an acceptable range.
Other losses	-29 757 198	-	-31 723 100	-31 723 100	1 965 902	-6%	Within an acceptable range.
Operational costs	-217 287 650	- 215 382 233	-41 596 901	-256 979 134	39 691 484	-15%	This variance is due to cost containment measures..
Total expenditure	-7 936 445 363	-7 705 199 795	-653 849 856	-8 359 049 651	422 604 288		
Surplus/(Deficit) for the year	-941 873 650	864 226 385	-725 533 204	138 693 181	-1 080 566 831		

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84. Variance analysis comparison of budget against actual  
Reasons are only provided for variances above 10%

Account Balance / Transaction / Disclosure	Current year-to-date actual amount as at: 30 June 2024	Current year budget amount, as per approved budget	Current year budget adjustment	Current year budget final amount	Difference between current year actual and final budget - R	Difference between current year actual and final budget - %	Explanation for significant fluctuations
STATEMENT OF FINANCIAL POSITION							
Classes of assets							
Current assets	2 516 414 244	2 922 956 720	1 567 831 504	4 490 788 224	-1 974 373 980	-44%	The reason for changes between the original budget and Final Budget of the Statement of financial position items is due to the fact that at the time of preparing the budget , the Adjustments budget for that year is used as a base as well as the latest afs for preparation, at the time of preparing the Adjustments Budget , Audited AFS are used as a base for projecting the final adjusted figure which is the most reliable information to project the balance sheet items.
Non-Current Assets	8 604 430 265	9 291 677 655	-566 807 378	8 724 870 277	-120 440 012	-1%	Within an acceptable range.
Classes of liabilities							
Current Liabilities	2 735 922 218	1 645 970 335	675 718 729	2 321 689 064	414 233 154	18%	The variance is due to the transfers payable that arise from the housing projects managed on behalf on DOHS and the increase in bulk purchases of electricity along with increased tarriffs and arrears accumulated.
Non-Current Liabilities	1 658 461 176	855 012 692	-196 538 864	658 473 828	999 987 348	152%	The variance is due to the increase in the leave pay of staff on exit, the increase in long service pay to staff and the projection of the Municipality's long-term portion of the loan amount.
Reserves							
Reserves	6 726 461 115	9 713 651 348	521 844 261	10 235 495 609	-3 509 034 494	-34%	The variance is due to the decrease in accumulated surplus and reserves.
STATEMENT OF CASH FLOWS							
Cash flows from operating activities							
Receipts	6 567 694 837	8 314 966 381	-48 622 649	8 266 343 732	-1 698 648 895	-21%	This variance is due to less than budgeted revenue collected.
Payments	-5 955 742 818	-7 368 588 219	-23 934 313	-7 392 522 532	1 436 779 714	-19%	This variance is due to less than budgeted payments made due to cost cutting measures implemented.
Cash flows from investing activities							
Net cash flows from investing activities	-674 403 929	-768 501 055	-273 530 699	-1 042 031 754	367 627 825	-35%	This variance is due to cash flow constraints and therefore is less than the budgeted figure.
Cash flows from financing activities							
Net cash flows from financing activities	42 004 700	177 000 000	23 000 000	200 000 000	-157 995 300	-79%	This variance is due to the repayment of a long-term loan and less than budgeted inflows,

## MSUNDUZI LOCAL MUNICIPALITY

APPENDIX A											ACCUMULATED DEPRECIATION					Accumulated Impairment			Carrying Value
Cost 01/07/2023	Valuation 01/07/2023	AUC 01/07/2023	Cost/Valuation 01/07/2023	Additions	Fair value gains/ (losses)	Transfers/ Adjustments	Additions AUC	Derecognition	Balance 30/06/2024	Balance '01/07/2023	Depreciation 2023/24	Derecognition	Adjustments/ Transfers	Balance 30/06/2024	Balance '01/07/2023	Impairment 2023/24	Balance 30/06/2024		
Land And Buildings																			
Land	712 426 740,99	-	-	712 426 740,99	-	-	-	-	-91 000,00	712 335 740,99	-	-	-	-	-	-	-	-	712 335 740,99
Building	472 734 865,03	-	-	472 734 865,03	-	-	19 395 450,51	4 442 833,85	-	496 573 149,39	-352 545 347,78	-13 661 824,56	-	-	-366 207 172,34	-746 454,39	-	-746 454,39	129 619 522,66
Total Land And Buildings	1 185 161 606,02	-	-	1 185 161 606,02	-	-	19 395 450,51	4 442 833,85	-91 000,00	1 208 908 890,38	-352 545 347,78	-13 661 824,56	-	-	-366 207 172,34	-746 454,39	-	-746 454,39	841 955 263,65
Infrastructure																			
ELECTRICITY RETICULATION	4 374 860,56	-	-	4 374 860,56	-	-	-	-	-	4 374 860,56	-612 004,71	-103 978,58	-	-	-715 983,29	-	-	-	3 658 877,27
HV OVERHEAD LINES	65 963 415,63	-	-	65 963 415,63	-	-	-	-	-	65 963 415,63	-49 754 116,19	-2 627 125,44	-	-	-52 381 241,63	-	-	-	13 582 174,00
HV SUBSTATIONS	410 370 399,64	-	-	410 370 399,64	-	-	-	250 000,00	-	410 620 399,64	-162 368 915,57	-11 708 550,23	-	-	-174 077 465,80	-9 811 749,71	-	-9 811 749,71	226 731 184,13
HV UNDERGROUND CABLES	75 208 202,92	-	-	75 208 202,92	-	-	-	-	-	75 208 202,92	-16 053 731,63	-1 870 202,44	-	-	-17 923 934,07	-	-	-	57 284 268,85
LV STREET LIGHTING	166 564 709,46	-	-	166 564 709,46	-	-	9 140 732,57	12 959 994,20	-	188 665 436,23	-56 694 268,02	-6 461 477,89	-	-	-63 155 745,91	-73 691,79	-	-73 691,79	125 435 998,53
MV GROUND MOUNTED TRANSFORMERS	64 830 718,39	-	-	64 830 718,39	-	-	1 242 140,38	328 098,31	-	66 400 957,08	-24 664 582,83	-2 388 729,78	-	-	-27 053 312,61	-	-	-	39 347 644,47
MV MINI SUBSTATIONS	131 476 722,09	-	-	131 476 722,09	-	-	-2 375 144,75	6 589 145,27	-	135 690 722,61	-76 717 772,72	-5 303 351,15	-	1 049,17	-82 020 074,70	-562 698,60	-	-562 698,60	53 107 949,31
MV OVERHEAD LINES	37 509 066,87	-	-	37 509 066,87	-	-	15 092 263,85	38 188 386,98	-	90 789 717,70	-22 165 287,26	-844 811,07	-	-	-23 010 098,33	-	-	-	67 779 619,37
MV POLE MOUNTED TRANSFORMERS	71 954 052,12	-	-	71 954 052,12	-	-	-	-	-	71 954 052,12	-14 348 774,22	-1 946 284,88	-	-	-16 295 059,10	-19 569,24	-	-19 569,24	55 639 423,78
MV RING MAIN UNIT	59 960 483,31	-	-	59 960 483,31	-	-	6 173 183,91	24 497 498,78	-	90 631 166,00	-21 777 509,91	-1 829 468,10	-	-1 049,17	-23 608 027,18	-22 361,53	-	-22 361,53	67 000 777,29
MV SUBSTATIONS	265 454 606,58	-	-	265 454 606,58	-	-	3 466 670,20	-	-	268 921 276,78	-88 004 209,52	-16 853 631,10	-	-	-104 857 840,62	-1 744 598,28	-	-1 744 598,28	162 318 837,88
MV UNDERGROUND CABLES	735 867 520,26	-	-	735 867 520,26	-	-	15 777 015,26	-	-	751 644 535,52	-503 144 695,56	-45 456 301,38	-	-	-548 600 996,94	-1 289 018,98	-	-1 289 018,98	201 754 519,60
Total Electricity	2 089 534 757,83	-	-	2 089 534 757,83	-	-	48 516 861,42	82 813 123,54	-	2 220 864 742,79	-1 036 305 868,14	-97 393 912,04	-	-0,00	-1 133 699 780,18	-13 523 688,13	-	-13 523 688,13	1 073 641 274,48
AIRPORT RUNAWAY	73 574 385,72	-	-	73 574 385,72	-	-	-	-	-	73 574 385,72	-49 175 881,12	-4 577 404,97	-	-	-53 753 286,09	-	-	-	19 821 099,63
BRICK ROADS	148 520 649,10	-	-	148 520 649,10	-	-	412 009,22	140 838,78	-	149 073 497,10	-51 092 912,57	-3 154 000,15	-	-	-54 246 912,72	-254 947,43	-	-254 947,43	94 571 636,95
BRIDGES AND TUNNELS	310 251 091,14	-	-	310 251 091,14	-	-	93 241 794,33	33 534 858,61	-	437 027 744,08	-122 405 879,28	-13 392 951,51	-	-	-135 798 830,79	-	-	-	301 228 913,29
CONCRETE ROADS	135 148 500,01	-	-	135 148 500,01	-	-	107 177 695,18	26 275 372,08	-	268 601 567,27	-29 778 714,67	-4 755 119,04	-	-	-34 533 833,71	-76 975,55	-	-76 975,55	233 990 758,01
GRAVEL ROADS	132 448 299,25	-	-	132 448 299,25	-	-	-	-	-	132 448 299,25	-120 791 487,89	-2 126 330,95	-	-	-122 917 818,84	-	-	-	9 530 480,41
ROAD SIGNAGE	205 283,18	-	-	205 283,18	-	-	-	-	-	205 283,18	-66 746,18	-10 256,00	-	-	-77 002,18	-	-	-	128 281,00
SIGNALISED INTERSECTIONS	109 043 582,46	-	-	109 043 582,46	-	-	181 444,31	161 743,21	-	109 386 769,98	-53 894 378,48	-5 103 995,76	-	-	-58 998 374,24	-477 346,41	-	-477 346,41	49 911 049,33
TARRED ROADS	2 555 602 170,42	-	-	2 555 602 170,42	-	-	43 782 822,98	10 406 344,52	-	2 609 791 337,92	-1 327 702 875,97	-58 686 288,00	-	-	-1 386 389 163,97	-8 640 729,84	-	-8 640 729,84	1 214 761 444,11
Total Roads	3 464 793 961,28	-	-	3 464 793 961,28	-	-	244 795 766,02	70 519 157,20	-	3 780 108 884,50	-1 754 908 876,16	-91 806 346,38	-	-	-1 846 715 222,54	-9 449 999,23	-	-9 449 999,23	1 923 943 662,73
BULK SEWERS	104 815 665,49	-	-	104 815 665,49	-	-	-	-	-	104 815 665,49	-39 149 076,42	-3 106 664,44	-	-	-42 255 740,86	-1 638 885,75	-	-1 638 885,75	60 921 038,88
PUMPSTATIONS	11 920 171,16	-	-	11 920 171,16	-	-	308 722,61	-	-	12 228 893,77	-8 222 904,89	-325 951,02	-	-	-8 548 855,91	-82 821,28	-	-82 821,28	3 597 216,58
SEWER RETICULATION	557 646 725,68	-	-	557 646 725,68	-	-	135 953 532,41	44 559 984,22	-	738 160 242,31	-221 011 607,56	-19 156 678,77	-	-	-240 168 286,33	-	-	-	497 991 955,98
SEWER TREATMENT WORKS	64 742 053,31	-	-	64 742 053,31	-	-	-	-	-	64 742 053,31	-3 942 593,85	-658 560,03	-	-	-4 601 153,88	-2 315 375,91	-	-2 315 375,91	57 825 523,52
Total Sanitation	739 124 615,64	-	-	739 124 615,64	-	-	136 262 255,02	44 559 984,22	-	919 946 854,88	-272 326 182,72	-23 247 854,26	-	-	-295 574 036,98	-4 037 082,94	-	-4 037 082,94	620 335 734,96
PUMPSTATIONS	13 290 716,20	-	-	13 290 716,20	-	-	-	5 354 806,84	-	18 645 523,04	-2 876 075,18	-125 663,32	-	-	-3 001 738,50	-986 507,85	-	-986 507,85	14 657 276,69
RESERVOIRS	248 038 922,57	-	-	248 038 922,57	-	-	1 140 124,56	-	-	249 179 047,13	-125 294 855,84	-6 953 225,78	-	-	-132 248 081,62	-3 485 689,54	-	-3 485 689,54	113 445 275,97
WATER METERS	120 933 009,19	-	-	120 933 009,19	-	-	3 269 274,77	-	-	124 202 283,96	-40 426 929,46	-7 868 166,43	-	-	-48 295 095,89	-1 031 625,94	-	-1 031 625,94	74 875 562,13
WATER RETICULATION	466 481 470,71	-	-	466 481 470,71	-	-	94 506 932,01	11 271 118,91	-	572 259 521,63	-244 704 617,23	-13 589 079,30	-	-	-258 293 696,53	-20 584 765,85	-	-20 584 765,85	293 381 059,25
WATER SUPPLY BULK WATER PIPELINES	370 102 666,93	-	-	370 102 666,93	-	-	892 698,25	-	-	370 995 365,18	-242 188 140,37	-12 267 106,73	-	-	-254 455 247,10	-39 849 193,50	-	-39 849 193,50	76 690 924,58
WATER SUPPLY PRESSURE REDUCE VALVES	2 469 373,77	-	-	2 469 373,77	-	-	-	-	-	2 469 373,77	-1 430 374,36	-80 236,60	-	-	-1 510 610,96	-	-	-	958 762,81
Total Water	1 221 316 159,37	-	-	1 221 316 159,37	-	-	99 809 029,59	16 625 925,75	-	1 337 751 114,71	-656 920 992,44	-40 883 478,16	-	-	-697 804 470,60	-65 937 782,68	-	-65 937 782,68	574 008 861,43
ACCESS CONTROL	298 233,53	-	-	298 233,53	-	-	-	-	-	298 233,53	-275 243,47	-5 617,77	-	-	-280 861,24	-	-	-	17 372,29
FENCING	33 399 967,68	-	-	33 399 967,68	-	-	3 940 463,28	9 151 948,16	-	46 492 379,12	-10 156 680,53	-3 406 727,86	-	-	-13 563 408,39	-292 130,30	-	-292 130,30	32 636 840,43
SECURITY SYSTEMS	25 848 222,43	-	-	25 848 222,43	-	-	-	458 776,32	-	26 306 998,75	-24 040 404,19	-425 233,50	-	-	-24 465 637,69	-78 422,23	-	-78 422,23	1 762 938,83
Total Security	59 546 423,64	-	-	59 546 423,64	-	-	3 940 463,28	9 610 724,48	-	73 097 611,40	-34 472 328,19	-3 837 579,13	-	-	-38 309 907,32	-370 552,53	-	-370 552,53	34 417 151,55
HEAD AND WINGWALLS	6 475 941,63	-	-	6 475 941,63	-	-	-	-	-	6 475 941,63	-3 395 354,71	-229 857,38	-	-	-3 625 212,09	-	-	-	2 850 729,54
KERB INLETS	113 328 667,07	-	-	113 328 667,07	-	-	678 700,98	-	-	114 007 368,05	-54 439 875,73	-4 282 655,71	-	-	-58 722 531,44	-7 360,77	-	-7 360,77	55 277 475,84

	COST/VALUATION										ACCUMULATED DEPRECIATION					Accumulated Impairment			Carrying Value
	Cost 01/07/2023	Valuation 01/07/2023	AUC 01/07/2023	Cost/Valuation 01/07/2023	Additions	Fair value gains/ (losses)	Transfers/ Adjustments	Additions AUC	Derecognition	Balance 30/06/2024	Balance '01/07/2023	Depreciation 2023/24	Derecognition	Adjustments/ Transfers	Balance 30/06/2024	Balance '01/07/2023	Impairment 2023/24	Balance 30/06/2024	
MAJOR CULVERTS	78 832 326,58	-	-	78 832 326,58	-	-	14 554 476,74	4 691 678,00	-	98 078 481,32	-14 882 467,96	-3 699 802,07	-	-	-18 582 270,03	-	-	-	79 496 211,29
MANHOLES	68 080 073,48	-	-	68 080 073,48	-	-	-	-	-	68 080 073,48	-34 442 959,96	-2 555 808,99	-	-	-36 998 768,95	-	-	-	31 081 304,53
MINOR CULVERTS	57 049 423,07	-	-	57 049 423,07	-	-	28 742 567,52	3 077 271,67	-	88 869 262,26	-24 877 437,07	-5 944 975,07	-	-	-30 822 412,14	-142 977,20	-	-142 977,20	57 903 872,92
OPEN CHANNELS	32 345 399,10	-	-	32 345 399,10	-	-	-	-	-	32 345 399,10	-7 550 274,88	-709 116,11	-	-	-8 259 390,99	-	-	-	24 086 008,11
RETICULATION	490 108 843,94	-	-	490 108 843,94	-	-	34 874 531,85	8 449 338,68	-	533 432 714,47	-118 237 471,98	-10 175 578,87	-	-	-128 413 050,85	-409 143,09	-	-409 143,09	404 610 520,53
<b>Total Stormwater</b>	<b>846 220 674,87</b>	<b>-</b>	<b>-</b>	<b>846 220 674,87</b>	<b>-</b>	<b>-</b>	<b>78 850 277,09</b>	<b>16 218 288,35</b>	<b>-</b>	<b>941 289 240,31</b>	<b>-257 825 842,29</b>	<b>-27 597 794,20</b>	<b>-</b>	<b>-</b>	<b>-285 423 636,49</b>	<b>-559 481,06</b>	<b>-</b>	<b>-559 481,06</b>	<b>655 306 122,76</b>
Railway Lines	3 449 376,95	-	-	3 449 376,95	-	-	-	-	-	3 449 376,95	-2 779 905,17	-113 902,47	-	-	-2 893 807,64	-	-	-	555 569,31
<b>Total Railway Lines</b>	<b>3 449 376,95</b>	<b>-</b>	<b>-</b>	<b>3 449 376,95</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>3 449 376,95</b>	<b>-2 779 905,17</b>	<b>-113 902,47</b>	<b>-</b>	<b>-</b>	<b>-2 893 807,64</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>555 569,31</b>
GARDEN REFUSE	6 164 267,16	-	-	6 164 267,16	-	-	-	-	-	6 164 267,16	-1 765 536,86	-107 817,46	-	-	-1 873 354,32	-140 171,28	-	-140 171,28	4 150 741,56
LANDFILL SITE	8 075 607,10	-	-	8 075 607,10	-	-	-	-	-	8 075 607,10	-3 342 517,29	-224 555,01	-	-	-3 567 072,30	-	-	-	4 508 534,80
SORTING STATIONS	538 740,94	-	-	538 740,94	-	-	-	-	-	538 740,94	-68 294,42	-9 801,04	-	-	-78 095,46	-	-	-	460 645,48
<b>Total Solid Waste</b>	<b>14 778 615,20</b>	<b>-</b>	<b>-</b>	<b>14 778 615,20</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>14 778 615,20</b>	<b>-5 176 348,57</b>	<b>-342 173,51</b>	<b>-</b>	<b>-</b>	<b>-5 518 522,08</b>	<b>-140 171,28</b>	<b>-</b>	<b>-140 171,28</b>	<b>9 119 921,84</b>
FIBER OPTIC CABLE	-	-	-	-	-	-	11 937 006,21	-	-	11 937 006,21	-	-	-	-7 716 087,91	-7 716 087,91	-	-	-	4 220 918,30
<b>Total IT Infrastructure</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>11 937 006,21</b>	<b>-</b>	<b>-</b>	<b>11 937 006,21</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-7 716 087,91</b>	<b>-7 716 087,91</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>4 220 918,30</b>
<b>Total Infrastructure</b>	<b>8 438 764 584,78</b>	<b>-</b>	<b>-</b>	<b>8 438 764 584,78</b>	<b>-</b>	<b>-</b>	<b>624 111 658,63</b>	<b>240 347 203,54</b>	<b>-</b>	<b>9 303 223 446,95</b>	<b>-4 020 716 343,68</b>	<b>-285 223 040,15</b>	<b>-</b>	<b>-0,00</b>	<b>-4 305 939 383,83</b>	<b>-94 018 757,85</b>	<b>-</b>	<b>-94 018 757,85</b>	<b>4 895 549 217,36</b>
<b>Assets Under Construction</b>																			
W.I.P : Project	1 244 422 940,96	-	-	1 244 422 940,96	-	-	-668 400 865,73	243 679 071,60	-	819 701 146,83	-	-	-	-	-	-275 000,00	-	-275 000,00	819 426 146,83
W.I.P : Movable Assets	1 244 422 940,96	-	-	1 244 422 940,96	-	-	-668 400 865,73	243 679 071,60	-	819 701 146,83	-	-	-	-	-	-275 000,00	-	-275 000,00	819 426 146,83
<b>Community</b>																			
CEMETERIES	934 821,31	-	-	934 821,31	-	-	-	-	-	934 821,31	-390 531,88	-19 960,90	-	-	-410 492,78	-1 266,97	-	-1 266,97	523 061,56
CIVIL THEATRES	13 733 671,63	-	-	13 733 671,63	-	-	-	-	-	13 733 671,63	-12 275 486,46	-167 472,92	-	-	-12 442 959,38	-	-	-	1 290 712,25
CLINICS	29 442 063,10	-	-	29 442 063,10	-	-	-	-	-	29 442 063,10	-18 477 903,19	-664 155,62	-	-	-19 142 058,81	-	-	-	10 300 004,29
COMMUNITY CENTRES	131 747 818,72	-	-	131 747 818,72	-	-	4 784 528,49	4 783 429,98	-	141 315 777,19	-65 229 797,89	-3 140 568,27	-	-	-68 370 366,16	-938 434,01	-	-938 434,01	72 006 977,02
FIRE STATIONS	23 464 095,15	-	-	23 464 095,15	-	-	-	-	-	23 464 095,15	-16 749 069,94	-501 759,45	-	-	-17 250 829,39	-	-	-	6 213 265,76
LIBRARIES	90 710 855,48	-	-	90 710 855,48	-	-	372 530,79	-	-	91 083 386,27	-56 403 651,90	-2 226 206,45	-	-	-58 629 858,35	-47,44	-	-47,44	32 453 480,48
PARKS	3 846 886,52	-	-	3 846 886,52	-	-	-	-	-	3 846 886,52	-2 788 091,30	-80 148,90	-	-	-2 868 240,20	-	-	-	978 646,32
PUBLIC CONVENIENCES	38 464 307,75	-	-	38 464 307,75	-	-	942 645,62	204 375,00	-61 134,69	39 550 193,68	-22 135 049,29	-963 171,10	-	-	-23 098 220,39	-3 070,60	-	-3 070,60	16 448 902,69
STADIUMS	84 928 748,83	-	-	84 928 748,83	-	-	793 615,15	-	-	85 722 363,98	-65 595 629,92	-2 244 190,95	48 349,41	-	-67 791 471,46	-570 207,78	-	-570 207,78	17 360 684,74
BEER HALLS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Community Buildings</b>	<b>417 273 268,49</b>	<b>-</b>	<b>-</b>	<b>417 273 268,49</b>	<b>-</b>	<b>-</b>	<b>6 893 320,05</b>	<b>4 987 804,98</b>	<b>-61 134,69</b>	<b>429 093 258,83</b>	<b>-260 045 211,77</b>	<b>-10 007 634,56</b>	<b>48 349,41</b>	<b>-</b>	<b>-270 004 496,92</b>	<b>-1 513 026,80</b>	<b>-</b>	<b>-1 513 026,80</b>	<b>157 575 735,11</b>
CEMETERIES	6 509 794,81	-	-	6 509 794,81	-	-	-	-	-	6 509 794,81	-3 195 346,17	-102 192,40	-	-	-3 297 538,57	-14 857,94	-	-14 857,94	3 197 398,30
PARKS	16 574 136,24	-	-	16 574 136,24	-	-	-	-	-	16 574 136,24	-9 781 865,73	-328 429,88	-	-	-10 110 295,61	-42 624,15	-	-42 624,15	6 421 216,48
SPORT FACILITIES	67 118 385,35	-	-	67 118 385,35	-	-	-	-	-	67 118 385,35	-25 679 869,43	-1 747 149,25	-	-	-27 427 018,68	-475 942,51	-	-475 942,51	39 215 424,16
SPORT GROUNDS	214 908 296,72	-	-	214 908 296,72	-	-	-	-34 757,24	-	214 873 539,48	-85 637 416,30	-4 972 113,42	27 289,00	-	-90 582 240,72	-584 529,82	-81 805,20	-666 335,02	123 624 963,74
SWIMMING POOLS	46 817 398,18	94 590,47	-	46 911 988,65	-	-	5 690 303,37	-157 866,68	-	52 444 425,34	-25 932 356,07	-1 074 934,40	157 866,68	-3 788,80	-26 853 212,59	-460 874,67	-	-460 874,67	25 130 338,08
<b>Total Community Recreational Facilities</b>	<b>351 928 011,30</b>	<b>94 590,47</b>	<b>-</b>	<b>352 022 601,77</b>	<b>-</b>	<b>-</b>	<b>5 690 303,37</b>	<b>-192 623,92</b>	<b>-</b>	<b>357 520 281,22</b>	<b>-150 226 853,70</b>	<b>-8 224 819,35</b>	<b>185 155,68</b>	<b>-3 788,80</b>	<b>-158 270 306,17</b>	<b>-1 578 829,09</b>	<b>-81 805,20</b>	<b>-1 660 634,29</b>	<b>197 589 340,76</b>
<b>Total Community</b>	<b>769 201 279,79</b>	<b>94 590,47</b>	<b>-</b>	<b>769 295 870,26</b>	<b>-</b>	<b>-</b>	<b>12 583 623,42</b>	<b>4 795 181,06</b>	<b>-61 134,69</b>	<b>786 613 540,05</b>	<b>-410 272 065,47</b>	<b>-18 232 453,91</b>	<b>233 505,09</b>	<b>-3 788,80</b>	<b>-428 274 803,09</b>	<b>-3 091 855,89</b>	<b>-81 805,20</b>	<b>-3 173 661,09</b>	<b>355 165 075,87</b>
<b>Other Properties</b>																			
AIRPORT BUILDING	14 839 545,31	-	-	14 839 545,31	-	-	-	-	-	14 839 545,31	-8 291 092,49	-531 471,96	-	-	-8 822 564,45	-	-	-	6 016 980,86
CRECHES	15 717 654,62	-	-	15 717 654,62	-	-	-	-	-	15 717 654,62	-9 723 527,00	-448 629,51	-	-	-10 172 156,51	-5 494,48	-	-5 494,48	5 540 003,63
CREMATORIUMS	7 004 221,09	-	-	7 004 221,09	-	-	-	-	-	7 004 221,09	-5 906 729,11	-210 160,52	-	-	-6 116 889,63	-112 289,06	-	-112 289,06	775 042,40
HOSTELS	1 557 492,33	-	-	1 557 492,33	-	-	-	-	-	1 557 492,33	-1 206 396,81	-28 950,49	-	-	-1 235 347,30	-	-	-	322 145,03
HOUSING SCHEMES	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
LANDFILL SITE	50 287 733,79	-	-	50 287 733,79	-	-	-	-	-	50 287 733,79	-30 833 679,56	-1 164 015,44	-	-	-31 997 695,00	-1,94	-	-1,94	18 290 036,85





	COST/VALUATION										ACCUMULATED DEPRECIATION					Accumulated Impairment			Carrying Value
	Cost 01/07/2023	Valuation 01/07/2023	AUC 01/07/2023	Cost/Valuation 01/07/2023	Additions	Fair value gains/ (losses)	Transfers/ Adjustments	Additions AUC	Derecognition	Balance 30/06/2024	Balance '01/07/2023	Depreciation 2023/24	Derecognition	Adjustments/ Transfers	Balance 30/06/2024	Balance '01/07/2023	Impairment 2023/24	Balance 30/06/2024	
Total Movable Assets	564 691 482,23	4,53	-	987 436 853,06	79 088 670,19	-	-8 427 644,69	-	-12 080 555,31	1 047 518 161,69	-680 859 919,54	-33 147 524,87	9 029 800,25	7 716 087,00	-697 261 557,16	-9 218 553,05	-	-9 218 553,05	341 038 051,48
												-33 147 524,87	9 029 800,25						
												-0,00							
Total Ppe	10 957 818 952,82	94 595,00	-	12 625 081 855,08	79 088 670,19	-	-20 737 777,86	493 264 290,05	-12 232 690,00	13 165 965 185,90	-5 464 393 676,47	-350 264 843,49	9 263 305,34	7 712 298,20	-5 797 682 916,42	-107 350 621,18	-81 805,20	-107 432 426,38	7 253 133 755,19
Heritage Assets																			
ARTWORKS	120 190 739,66	125 129 959,34	-	245 320 699,00	-	-	-	63 575,00	-	245 384 274,00	-	-	-	-	-	-6 863 809,00	-	-6 863 809,00	238 520 465,00
CREMATORIUMS	9 359 517,66	-	-	9 359 517,66	-	-	-	-	-	9 359 517,66	-	-	-	-	-	-3 256 965,46	-	-3 256 965,46	6 102 552,20
Jewellery	1 058 500,00	1 701 500,00	-	2 760 000,00	-	-	-	-	-	2 760 000,00	-	-	-	-	-	-	-	-	2 760 000,00
MUSEUMS AND ART GALLERY	17 315 795,90	994 807,46	-	18 310 603,36	-	-	-	-	-	18 310 603,36	-1 698 583,92	-	-	-	-1 698 583,92	-340 927,02	-	-340 927,02	16 271 092,42
LAND	6 002 000,00	-	-	6 002 000,00	-	-	-	-	-	6 002 000,00	-	-	-	-	-	-	-	-	6 002 000,00
PARKS	2 485 907,87	-	-	2 485 907,87	-	-	-	-	-	2 485 907,87	-1 007 828,00	-	-	-	-1 007 828,00	-1 185 172,25	-	-1 185 172,25	292 907,62
STADIUMS	3 961 962,71	-	-	3 961 962,71	-	-	-	-	-	3 961 962,71	-	-	-	-	-	-2 069 239,19	-	-2 069 239,19	1 892 723,52
OTHER SWIMMING POOLS	2 095 896,34	-	-	2 095 896,34	-	-	-	-	-	2 095 896,34	-	-	-	-	-	-867 297,64	-	-867 297,64	1 228 598,70
LEGAL DEPOSITS	-	50 326 509,49	-	50 326 509,49	-	-	-	123 079,28	-	50 449 588,77	-	-	-	-	-	-	-	-	50 449 588,77
Total Heritage Assets	162 470 320,14	178 152 776,29	-	290 296 586,94	-	-	-	63 575,00	-	340 809 750,71	-2 706 411,92	-	-	-	-2 706 411,92	-14 583 410,56	-	-14 583 410,56	323 519 928,23
Investment Property	924 805 184,39	-	-	924 805 184,39	-	196 900,00	3 847 245,38	3 840 396,24	-10 298 000,00	922 391 726,01	-	-	-	-	-	-	-	-	922 391 726,01
Intangible Assets																			
COMPUTER SOFTWARES	50 850 272,16	-	-	50 850 272,16	204 588,61	-	-	-	-	51 054 860,77	-46 365 301,31	-1 109 969,39	-	-	-47 475 270,70	-21 663,22	-	-21 663,22	3 557 926,85
SERVITUDES	803 846,28	-	-	803 846,28	-	-	-	-	-	803 846,28	-	-	-	-	-	-	-	-	803 846,28
SOFTWARES	67 535 815,54	-	-	67 535 815,54	5 887 850,00	-	-	-	-	73 423 665,54	-48 811 037,18	-4 142 598,88	-	-	-52 953 636,06	-78 675,42	-	-78 675,42	20 391 354,06
Total Intangible Assets	119 189 933,98	-	-	119 189 933,98	6 092 438,61	-	-	-	-	125 282 372,59	-95 176 338,49	-5 252 568,27	-	-	-100 428 906,76	-100 338,64	-	-100 338,64	24 753 127,19
Living Resources																			
Living Resources	988 150,00	-	-	988 150,00	17 000,00	-	-	-	-18 900,01	986 249,99	-412 260,07	-48 238,49	8 655,20	-	-451 843,36	-	-	-	534 406,63
Total Living Resources	988 150,00	-	-	988 150,00	17 000,00	-	-	-	-18 900,01	986 249,99	-412 260,07	-48 238,49	8 655,20	-	-451 843,36	-	-	-	534 406,63
Agricultural Assets																			
Plantations	75 800 000,00	-	-	75 800 000,00	320 000,00	11 198 051,00	-	-	-4 618 051,00	82 700 000,00	-	-	-	-	-	-	-	-	82 700 000,00
Total Agricultural Assets	75 800 000,00	-	-	75 800 000,00	320 000,00	11 198 051,00	-	-	-4 618 051,00	82 700 000,00	-	-	-	-	-	-	-	-	82 700 000,00
Total Non Current Assets	12 242 060 691,33	178 247 371,29	-	14 037 149 860,39	85 535 108,80	11 394 951,00	-16 890 532,48	497 168 261,29	-27 167 641,01	14 639 121 535,19	-5 563 100 947,02	-355 613 888,74	9 280 615,74	7 712 298,20	-5 901 721 921,82	-122 034 370,38	-81 805,20	-122 116 175,58	8 607 032 943,25
Housing Stock																			
Housing Stock	306 876 223,92	-	-	306 876 223,92	-	-	16 890 532,48	49 891 724,27	-	373 658 480,67	-	-	-	-	-	-	-	-	373 658 480,67
Total Housing Stock	306 876 223,92	-	-	306 876 223,92	-	-	16 890 532,48	49 891 724,27	-	373 658 480,67	-	-	-	-	-	-	-	-	373 658 480,67
Land Held For Sale																			
Land Held For Sale	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Land Held For Sale	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Non Current Assets & Inventory	12 548 936 915,25	178 247 371,29	-	14 344 026 084,31	85 535 108,80	11 394 951,00	-0,00	547 059 985,56	-27 167 641,01	15 012 780 015,86	-5 563 100 947,02	-355 613 888,74	9 280 615,74	7 712 298,20	-5 901 721 921,82	-122 034 370,38	-81 805,20	-122 116 175,58	8 980 691 423,92

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MSUNDUZI LOCAL MUNICIPALITY  
APPENDIX B - SEGMENTAL ANALYSIS OF ALL NON-CURRENT ASSETS CLASSIFICATION AS AT 30 JUNE 2024

HISTORICAL COSTS									ACCUMULATED DEPRECIATION AND IMPAIRMENTS									
DESCRIPTION	OPENING BALANCE	ADDITIONS/ UNDER CONSTRUCTION	TRANSFERS	REVALUATION	ADJUSTMENTS	DISPOSALS	DONATED ASSETS	CLOSING BALANCE	OPENING BALANCE	OPENING IMPAIRMENT	CURRENT YEAR DEPRECIATION	DEPRECIATION TRANSFER	DEPRECIATION ADJUSTMENTS	DEPRECIATION DISPOSALS	CURRENT YEAR IMPAIRMENT	CLOSING BALANCE	NET BOOK VALUE	
Executive and Council	87 313 503,28	6 072 804,91	91 186,76	-	-	593 042,20	-	42 701 579,23	-	18 572 571,01	310 386,56	1 223 637,31	24 099,62	-	453 661,73	-	19 628 833,53	23 072 745,70
Community and Social Services	835 963 250,43	45 683 084,98	240 206,10	-	-	1 182 858,30	100 984,24	11 532 471,81	-	257 113 815,19	11 782 581,20	98 970,38	-	854 383,26	2 107 713,57	281 583 228,13	598 741 027,12	
Electricity	2 200 754 371,44	128 554 265,04	161 970,40	-	-	1 196 760,05	-	2 327 499 900,03	-	1 048 565 143,29	14 722 717,04	97 560 137,45	89 334,13	-	621 054,85	1 160 137 608,80	1 167 812 297,23	
Environmental Protection	5 398 355,89	-	103 750,59	-	-	447 307,78	-	5 054 798,70	-	3 397 108,47	233 722,71	226 020,65	21 379,38	-	363 100,24	3 515 130,97	1 539 667,73	
Finance and Administration	1 729 738 678,40	32 956 645,37	543 182,72	-	65 405,00	-	6 491 587,70	1 756 812 303,79	-	645 027 026,26	5 892 026,97	35 386 845,56	255 121,03	-	4 591 774,89	681 969 244,93	1 074 843 058,86	
Housing	1 069 633 017,10	74 708 298,10	3 807 242,90	-	36 900,00	-	495 871,13	1 147 689 586,97	-	33 889 649,51	135 776,12	3 795 473,11	29 955,63	-	271 902,12	37 019 040,99	1 110 670 545,98	
Other Department	441 791 356,96	3 290 091,07	5 183,37	-	11 198 051,00	-	564 903,83	455 709 411,83	-	252 989 299,19	219 537,92	12 258 430,17	4 681,14	-	313 806,96	265 148 579,18	190 560 832,65	
Planning and Development	307 248 071,79	32 564 298,70	3 866 458,20	-	-	-	467 213,40	335 478 698,89	-	31 705 823,09	664 529,33	4 579 679,76	4 216,24	-	348 829,19	36 596 886,75	298 881 712,14	
Public Safety	40 993 233,40	724 230,91	39 686,12	-	-	769 511,27	-	40 928 266,92	-	24 865 259,46	463 904,75	1 008 270,81	14 824,97	-	612 373,76	25 710 236,29	15 218 030,63	
Road Transport	4 674 955 666,02	124 355 217,95	17 065,37	-	2,48	1 042 095,27	-	4 798 285 856,55	-	1 998 460 010,38	21 096 897,59	110 397 000,84	6 566,95	0,50	779 000,26	2 129 181 476,00	2 669 104 380,55	
Sport and Recreation	538 709 654,39	5 272 736,33	86 530,63	-	94 592,52	2 060 009,07	-	541 930 443,54	-	256 058 876,29	8 271 535,04	12 484 866,30	16 985,25	3 789,21	1 041 414,06	275 760 667,53	266 169 776,01	
Waste Management/Solid Waste	108 569 537,35	27 681 498,49	0,00	-	-	273 547,50	-	135 977 488,34	-	43 773 039,06	510 331,35	4 165 703,59	-	-	239 627,74	48 209 446,26	87 768 042,08	
Waste Water Management	880 907 100,67	74 565 715,64	1 217 789,43	-	-	147 300,14	-	956 543 305,60	-	274 430 821,17	4 384 056,70	22 914 656,45	-	-	84 105,51	301 645 428,81	654 897 876,79	
Water	1 511 984 674,21	78 874 785,99	1 217 789,43	-	-	448 773,62	-	1 589 192 897,15	-	661 148 752,38	68 072 908,86	41 526 166,04	-	-	363 880,63	770 384 146,65	818 808 750,50	
TOTALS	14 383 960 471,83	635 303 173,48	0,00	-	11 394 951,00	16 180 781,26	100 984,24	15 014 578 798,79	-	5 549 497 134,75	136 760 712,14	359 059 559,85	0,00	3 789,71	10 938 915,20	2 107 713,57	6 036 490 054,82	8 978 088 743,97

MSUNDUZI LOCAL MUNICIPALITY								
APPENDIX C								
ACTUAL VERSUS BUDGET (ACQUISITION OF ALL NON-CURRENT ASSETS ) FOR THE YEAR ENDED 30 June 2024								
Description		2024 Budget R	2024 Actual R	2024 Assets Under Construction R	2024 Additions R	2024 Variance R	2024 Variance %	Explanation of Significant Variances greater than 5% versus Budget
Executive and Council		7 160 000,00	5 992 554,91	-	6 072 304,91	1 167 445,09	16%	
Finance and Administration		48 333 019,00	32 685 539,13	3 626 282,81	29 330 362,56	15 647 479,87	32%	
Planning and Development		107 592 894,21	92 995 620,52	(21 627 916,99)	54 192 215,69	14 597 273,69	14%	
Public Safety		945 000,00	724 230,91	-	724 230,91	220 769,09	23%	
Community and Social Services		45 072 562,81	39 890 722,49	36 710 262,73	8 972 822,25	5 181 840,32	11%	
Health								
Sport and Recreation		4 623 488,00	5 255 736,33	3 766 266,66	1 506 469,67	-632 248,33	-14%	
Road Transport		120 552 892,00	154 583 340,12	32 142 102,57	92 213 115,38	-34 030 448,12	-28%	
Water		107 338 787,73	77 631 048,29	67 014 873,73	11 859 912,26	29 707 739,44	28%	
Waste Water Management		91 607 792,83	78 087 787,55	58 492 244,58	16 073 471,06	13 520 005,28	15%	
Electricity		187 190 153,86	138 486 412,93	20 814 904,24	107 739 360,80	48 703 740,93	26%	
Housing		178 975 938,14	72 176 097,07	25 021 902,33	49 686 395,77	106 799 841,07	60%	
Other Departments		3 969 159,00	3 517 558,08	-	3 290 091,07	451 600,92	11%	
Environment Protection/Solid Waste		41 936 000,00	27 681 498,49	17 718 148,94	9 963 349,55	14 254 501,51	34%	
TOTALS		945 297 687,58	729 708 146,82	243 679 071,60	391 624 101,88	215 589 540,76		



MSUNDUZI LOCAL MUNICIPALITY										
APPENDIX D										
DETAILS OF UNSPENT CONDITIONAL GRANTS, RECEIPTS AND TRANSFERS TO INCOME AS AT 30 JUNE 2024										
<u>General Ledger account number</u>	<u>Account Description</u>	<u>Restated Unspent balance @ 01 July 2023</u>	<u>Transfers to income</u>	<u>Transfer to own revenue</u>	<u>Funds paid back to National Treasury</u>	<u>VAT recovered from NT grants</u>	<u>Current year interest earned</u>	<u>Current year receipts</u>	<u>Unspent balance</u>	<u>Source Code</u>
1791201000/1200010020	GRANTS UNSPENT:OP-NT-EXPANDED PUBLIC WORKS PROGRAMME	-2 849	4 633 583		2 849	67 413	-	-4 701 000	-3	UNSPENT CG - NATIONAL GOVERNMENT
1791203000/1200010030	GRANTS UNSPENT:OP-NT-FINANCE MANAGEMENT GRANT	-	1 807 398		-	142 602	-	-1 950 000	-	UNSPENT CG - NATIONAL GOVERNMENT
1791000000/1200000150	GRANTS UNSPENT:CP-NT-INTEGRATED NATIONAL ELECTRIFICATION PROGRAMME	-1 774 357	10 974 749	-	-	1 244 124	-	-10 500 000	-55 484	UNSPENT CG - NATIONAL GOVERNMENT
1791003000/1200000120	GRANTS UNSPENT:CP-NT-NEIGHBOURHOOD DEV P/SHIP GRANT	-1 478 255	11 351 642		-	1 621 746	-	-13 100 000	-1 604 867	UNSPENT CG - NATIONAL GOVERNMENT
1791005000/1200000170	GRANTS UNSPENT:CP-NT-ENERGY EFFIC/DEMAND SIDE MGT	-	4 765 449		-	234 551	-	-5 000 000	-	UNSPENT CG - NATIONAL GOVERNMENT
1791108000	GRANTS UNSPENT:CP-NT-MUNICIPAL DISASTER RECOVERY GRANT	-	6 975 268		-	1 046 290	-	-39 600 000	-31 578 442	UNSPENT CG - NATIONAL GOVERNMENT
1791001000/1200000110	GRANTS UNSPENT:CP-NT-MUNICIPAL INFRASTRUCTURE PROGRAMME	-900 240	177 950 579		26 705	26 416 614	-	-221 866 014	-18 372 356	UNSPENT CG - NATIONAL GOVERNMENT
1791209000/1200010040	GRANTS UNSPENT:OP-NT-MUNICIPAL INFRASTRUCTURE PROGRAMME	-	7 301 483		-	154 503	-	-7 455 986	-	UNSPENT CG - NATIONAL GOVERNMENT
1791007000/1200000160	GRANTS UNSPENT:CP-NT-WATER SERVICES INFRAST GRANT	-417	22 088 512		-	3 115 469	-	-36 055 100	-10 851 535	UNSPENT CG - NATIONAL GOVERNMENT
1791210000/1200010060	GRANTS UNSPENT:OP-NT-WATER SERVICES INFRAST GRANT	-	12 128 900		-	1 819 335	-	-17 603 900	-3 655 665	UNSPENT CG - NATIONAL GOVERNMENT
		<b>-4 156 118</b>	<b>259 977 563</b>	<b>-</b>	<b>29 554</b>	<b>35 862 648</b>	<b>-</b>	<b>-357 832 000</b>	<b>-66 118 353</b>	
1791103000	GRANTS UNSPENT:CP-COGTA-CORRIDOR DEVELOPMENT	-6 561 224	3 039 104		-	-	-485 710	-	-4 007 829	UNSPENT CG - PROVINCIAL GOVERNMENT
1791112000	GRANTS UNSPENT:CP-COGTA-EASTWOOD PRIMARY SUBSTATION	-417 326	378 947		-	-	-33 632	-	-72 011	UNSPENT CG - PROVINCIAL GOVERNMENT
1791122000	GRANTS UNSPENT:CP-DOHS-UPGRADING INFORMAL SETTLEME	-58 395 414	68 684 916		-	-	-	-106 931 330	-96 641 828	UNSPENT CG - PROVINCIAL GOVERNMENT
1791302000	GRANTS UNSPENT:OP-DOHS - HOUSING PROJECTS	-	1 181 354		-	-	-	-1 181 354	-	UNSPENT CG - PROVINCIAL GOVERNMENT
1791121000/1200020050	GRANTS UNSPENT:CP-EDTEA - INFORMAL CBD	-20 234	-	20 234	-	-	-	-	0	UNSPENT CG - PROVINCIAL GOVERNMENT
1791123000	GRANTS UNSPENT:CP-EDTEA-EMATSHENI	-	-		-	-	-55 100	-1 000 000	-1 055 100	UNSPENT CG - PROVINCIAL GOVERNMENT
1791118000	GRANTS UNSPENT:CP-DOHS-JIKA JOE	-	-	-	-	-	-	-	-	UNSPENT CG - PROVINCIAL GOVERNMENT
1791114000/1200020040	GRANTS UNSPENT:CP-KZN - PIETERMARITZBURG AIRPORT	-194 618	3 201 175		-	-	-179 732	-3 000 000	-173 175	UNSPENT CG - PROVINCIAL GOVERNMENT
1791117000	GRANTS UNSPENT:CP-COGTA-YOUTH ENTERPRISE PARK	-3 206	-	3 206	-	-	-	-	0	UNSPENT CG - PROVINCIAL GOVERNMENT
1791325000/1200030060	GRANTS UNSPENT:OP-EDTEA-MUNICIPAL EMPLOYMENT INITIATIVE	-2 076 549	2 890 001		-	-	-201 052	-1 000 000	-387 600	UNSPENT CG - PROVINCIAL GOVERNMENT
1791326000	GRANTS UNSPENT:OP - LG SETA	-	1 662 712		-	-	-	-2 571 537	-908 825	UNSPENT CG - PROVINCIAL GOVERNMENT
1791303000	GRANTS UNSPENT:OP-KZN-HOUSING:E/DALE PVT LAND ACQ	-2 280 685	2 081 078		-	-	-152 235	-287 448	-639 291	UNSPENT CG - PROVINCIAL GOVERNMENT
1791102000	GRANTS UNSPENT:CP-KZN-HOUSING:E/DALE PVT LAND ACQ	-85 461 849	77 553 222		-	-	-2 749 341	-1 860 650	-12 518 618	UNSPENT CG - PROVINCIAL GOVERNMENT
1791107000/1200020010	GRANTS UNSPENT:CP-KZN: HOUSING- ACCREDITATION	-3 014 504	733 561		-	-	-259 070	-	-2 540 014	UNSPENT CG - PROVINCIAL GOVERNMENT
1791305000/1200030030	GRANTS UNSPENT:OP-KZN-: HOUSING- ACCREDITATION	-7 820 355	6 417 980		-	-	-554 438	-1 842 325	-3 799 138	UNSPENT CG - PROVINCIAL GOVERNMENT
1791105000/1200020020	GRANTS UNSPENT:CP-KZN - ARTS/CULTURE-LIBRARY	-5 862 526	6 376 710		-	-	-37 245	-900 000	-194 650	UNSPENT CG - PROVINCIAL GOVERNMENT
1791306000/1200030010	GRANTS UNSPENT:OP-KZN-ARTS/CULTURE-LIBRARY	-724 668	14 829 882		-	-	-349 482	-13 538 000	-10 679	UNSPENT CG - PROVINCIAL GOVERNMENT
1791324500	GRANTS UNSPENT:OP-ART BANK-TATHAM ART GALLERY	-	56 880		-	-	-	-57 000	-120	UNSPENT CG - PROVINCIAL GOVERNMENT
1791307000/1200030020	GRANTS UNSPENT:OP-KZN-A/CULTURE-TATHAM ART GALLERY	-34 759	147 715		-	-	-7 566	-120 000	-14 451	UNSPENT CG - PROVINCIAL GOVERNMENT
1791106000/1200020030	GRANTS UNSPENT:CP-KZN-A/CULTURE-TATHAM ART GALLERY	-132 047	170 531		-	-	-37 247	-451 000	-449 922	UNSPENT CG - PROVINCIAL GOVERNMENT
		<b>-172 999 965</b>	<b>189 405 768</b>	<b>23 440</b>	<b>-</b>	<b>-</b>	<b>-5 101 851</b>	<b>-134 740 643</b>	<b>-123 413 252</b>	
		<b>-177 156 083</b>	<b>449 383 331</b>	<b>23 440</b>	<b>29 554</b>	<b>35 862 648</b>	<b>-5 101 851</b>	<b>-492 572 643</b>	<b>-189 531 605</b>	