

INDIVIDUAL ANNUAL PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

MSUNDUZI MUNICIPALITY

Herein represented by:

Mr Mxolisi Alexius Nkosi (Full Name)

In his/her capacity as: Municipal Manager (Supervisor)

AND

Mrs Faith Ndlovu (Full Name)

As the DMM: Corporate Services (Jobholder)

PERIOD OF AGREEMENT: 1 July 2013 to 30 June 2014

Following completion of this form, it must be forwarded to the Section: Human Resource Management.

Signatures: Employee:

...... Date 12 / 07/ 2013 Supervisor:...

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WHEREBY IT IS AGREED AS FOLLOWS:

1. PURPOSE

- 1.1 The purpose of entering into this agreement is to communicate to the Employee the performance expectations of the Municipality.
- 1.2 The performance plan defines the Council's expectations of the employee's performance agreement to which this document is attached and Non-Section 57 (1) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) as reviewed annually.
- 1.3 Should any non-agreement arise between the Employer and the Employee in respect of matters regulated by this plan, the process outlined in the Municipality's PMDS should be followed. If this process fails, the Employee may apply the formal grievance rules.

2. VALIDITY OF THE AGREEMENT

- 2.1 The agreement will be valid for the period **1 July** 2013 to **30 June** 2014, or when the employee's term of contract employment comes to an end, whichever is sooner.
- 2.2 The content of the plan may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon, especially where changes are significant.
- 2.3 If at any time during the validity of this plan the work environment of the Municipality changes (whether as a result of Council or Management decisions or otherwise), to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

3. JOB DETAILS

Employee Number	;	0106540
Management level	:	Level 2
Component	1	Corporate Services
Unit	4	Corporate Services
Location		Head Office – Professor Nyembezi Buidling
Occupational classification	3	Senior Management – Section 56
Designation	:	Deputy Municipal Manager: Corporate Services

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4. JOB PURPOSE

The purpose of the DMM: Corporate Services' job should be in line with the Municipality's priorities as identified in the <u>2013 – 2014 Service Delivery Budget and Improvement Plan</u>. The purpose of the DMM: Corporate Services is to assist the Municipal Manager in implementing the Municipality's Strategic Objectives by ensuring efficient provisioning and management of Corporate Services, through the implementation of <u>policies</u>, <u>strategies</u>, <u>projects and processes</u> that advance the realisation of goals and objectives of the Msunduzi Municipality.

Overall accountability of the jobholder:

The jobholder is the DMM: Corporate Services and has the responsibility for Corporate Services. The incumbent will provide continuous <u>Management</u> and other relevant information to the <u>Municipal</u> Manager in the Municipality's delivery of services.

5. JOB FUNCTIONS

The key functions of the jobholder are to:

- ⇒ Manage, lead and direct activities of the Corporate Services department
- ⇒ Plan and contribute to the development and implementation of municipal strategies
- ⇒ Financial Management of the department
- ⇒ Safeguarding of assets
- ⇒ Provide strategic oversight of the Corporate Services function
- ⇒ Management and development
- ⇒ Promote corporative governance and intergovernmental relations

6. REPORTING REQUIREMENTS/LINES & ASSESSMENT LINES

The Jobholder shall report to the Supervisor on all parts of this plan. He/She shall:

- ⇒ Timeously alert the supervisor of any emerging factors that could preclude the achievement of any performance plan undertakings, including the contingency measures that she/he proposes to take to ensure the impact of such deviation from the original plan is minimised.
- ⇒ Establish and maintain appropriate internal controls and reporting systems in order to meet performance expectations.
- ⇒ Discuss and thereafter document for the record and future use any revision of targets as necessary as well as progress made towards the achievement of performance plan measures.

Signatures: Employee: Fullow. Date 12 / 07/ 2013	Supervisor:Date 12 / 07/ 2013
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In turn the supervisor shall:

- ⇒ Meet to provide feedback on performance and to identify areas for development at least four times a year.
- ⇒ Create an enabling environment to facilitate effective performance by the Jobholder.
- ⇒ Facilitate access to skills development and capacity building opportunities.
- ⇒ Work collaboratively to solve problems and generate solutions to common problems within the municipality that may be impacting on the performance of the Jobholder.

7. PERFORMANCE ASSESSMENT/APPRAISAL FRAMEWORK

Performance will be assessed according to the information contained in the Workplan.

- 7.1 The Key Performance Areas (KPAs) and Core Managerial Competencies (CMCs) together with their weighting, during the period of this agreement shall be as set out in the table below.
- 7.2 The Employee undertakes to focus and to actively work towards the promotion and implementation of the KPAs within the framework of the laws and regulations governing the Municipality. The specific duties/outputs required under each of the KPAs are outlined in the attached work plan. KPAs should include all special projects the Employee is involved in. The WORKPLAN should outline the Employee's specific responsibilities in such projects.

NB: KPAs should preferably not exceed five (5).

Key Performance Areas (KPAs)	Weight
1. Institutional Development and Organisation Transformation	30%
2. Sound Governance	30%
3. Information Communication Technology	15%
4. Legal Services	15%
5. Performance Management	10%
TOTAL	100%

NOTE: WEIGHTING OF KPAs MUST TOTAL 100%

Signatures: Employee: Date 12/07/2013 Supervisor Date 12 / 07/ 2013

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7.3 The Employee's assessment will be based on her/his performance in relation to the duties/outputs outlined in the attached WORKPLAN as well as the CMCs marked hereunder. At least <u>five (5)</u> CMCs, inclusive of any that may become prescribed from time to time, should be selected from the lists that are deemed to be critical for the Employee's specific job.

^{7.4}

Core Managerial Competencies	Weight
*Financial Management	10%
*People Management & Empowerment	20%
*Client orientation & Customer Focus	10%
Strategic capability and leadership	20%
Change Management	15%
Policy conceptualisation and implementation	15%
Communication	5%
Accountability and ethical conduct	5%
Total	100%

* Compulsory

NOTE: WEIGHTING OF CMCs MUST TOTAL 100%

KPAs shall contribute 80% and CMCs 20% of the final assessment score.

Date 12 / 07/ 2013 Supervisor: Signatures: Employee:Date 12 / 07/ 2013



8. PERFORMANCE ASSESSMENT

The assessment of an Employee shall be based on his performance in relation to the KPAs and CMCs and performance indicators, as set out in this PERFORMANCE PLAN and attached WORKPLAN. The performance of the employee in respect of all individual KPAs and all individual

KPAs and CMCs will be assessed using a 5 point rating scale, i.e.:

- ⇒ 5 = OUTSTANDING PERFORMANCE
- ⇒ 4 = PERFORMANCE SIGNIFICANTLY ABOVE EXPECTATIONS
- ⇒ 3 = FULLY EFFECTIVE
- ⇒ 2 = PERFORMANCE NOT FULLY EFFECTIVE
- \Rightarrow 1 = UNACCEPTABLE PERFORMANCE

The total KPAs and the total CMCs scores are combined to produce an overall performance percentage score with percentage ranges that coincide with the above 5 point assessment scale.

Employees: KPAs shall contribute 80% and CMCs 20% of the final assessment

9. FEEDBACK

Performance feedback shall be in writing on the Second Quarter Review Form and Annual Review Form, based on the Employer's assessment of the Employee's performance in relation to the KPAs and GAFs and standards outlined in this performance plan and taking into account the Employee's self-assessment.

10. DEVELOPMENTAL REQUIREMENTS

10.1 The Supervisor and the Jobholder agree that the Jobholder's key development needs are in relation to his/her current job and envisaged career path in the Municipality. Data on areas for development are identified in the Personal Development Plan (attached)

11. TIMETABLE AND RECORDS OF REVIEW DISCUSSIONS AND ANNUAL ASSESSMENT

Progress review 1 (Oral)	End Oct '13
Progress review 2	End Jan '14
Progress review 3 (Oral)	End April '14
Progress review 4	End July '14
Annual evaluation	End July '14

Assessment results (*Mid-Year review & annual evaluation*) shall be recorded in writing. Incumbents will be assessed by the Municipal Assessment Committee in their Mid-year and Annual Reviews. Incumbents will be orally assessed by their Supervisor for their 1st and 3rd Quarter Assessments. Assessments will entail a review of progress made in respect of the fulfilling of the aforesaid responsibilities and may lead to modifications in either responsibilities or methods of assessment.

.. Date 12 / 07/ 2013 Supervisor:Date 12 / 07/ 2013 Signatures: Employee:

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12. DISPUTE RESOLUTIONS

- ⇒ Any dispute about the interpretation and application of this agreement shall be mediated by: Municipal Manager: Msunduzi Municipality
- \Rightarrow If this mediation fails, the internal grievance rules will apply.

13. AMENDMENT OF AGREEMENT

Amendments to the agreement shall be in writing and can only be effected after discussion and agreement by both parties.

14. The following are annexures of this individual annual performance agreement for the 2013/14 financial year:

ANNEXURE A: CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS ANNEXURE B: FINANCIAL DECLARATION FORM ANNEXURE C: PERSONAL DEVELOPMENT PLAN ANNEXURE D: INDIVIDUAL WORKPLAN

15. SIGNATURES OF PARTIES TO THE AGREEMENT

The contents of this document have been discussed and agreed with the Jobholder concerned.

.. Date: 12 / 07 / 2013

FAITH NDLOVY Name of Jobholder:

Fullow. .. Date: 12 / 07 / 2013 Signature:

AND

R Signature

lelience Name of Supervisor:

Signatures: Employee: ... Date 12 / 07/ 2013 Supervisor

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MSUNDUZI MUNICIPALITY	
CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS	
SCHEDULE 2	
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SCHEDULE 2

CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS

1. Definitions

In this Schedule "partner" means a person who permanently lives with another person in a manner as if married.

2. General conduct

A staff member of a municipality must at all times-

- (a) loyally execute the lawful policies of the municipal council;
- (*b*) perform the functions of office in good faith, diligently, honestly and in a transparent manner; (*c*) act in such a way that the spirit, purport and objects of section 50 are promoted;
- (*d*) act in the best interest of the municipality and in such a way that the credibility and integrity of the municipality are not compromised; and
- (e) act impartially and treat all people, including other staff members, equally without favour or prejudice.

3. Commitment to serving the public interest

A staff member of a municipality is a public servant in a developmental local system, and must accordingly-

(a) implement the provisions of section 50 (2);

(*b*) foster a culture of commitment to serving the public and a collective sense of responsibility for performance in terms of standards and targets;

(c) promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution;

(*d*) obtain copies of or information about the municipality's integrated development plan, and as far as possible within the ambit of the staff member's job description, seek to implement the objectives set out in the integrated development plan, and achieve the performance targets set for each performance indicator;

(e) participate in the overall performance management system for the municipality, as well as the staff member's individual performance appraisal and reward system, if such exists, in order to maximise the ability of the municipality as a whole to achieve its objectives and improve the quality of life of its residents.

4. Personal gain

(1) A staff member of a municipality may not-

(a) use the position or privileges of a staff member, or confidential information obtained as a staff member, for private gain or to improperly benefit another person; or

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(b) take a decision on behalf of the municipality concerning a matter in which that staff member, or that staff member's spouse, partner or business associate, has a direct or indirect personal or private business interest.

(2) Except with the prior consent of the council of a municipality a staff member of the municipality may not-

(a) be a party to a contract for-

(i) the provision of goods or services to the municipality; or

(ii) the performance of any work for the municipality otherwise than as a staff member; (b) obtain a financial interest in any business of the municipality; or

(c) be engaged in any business, trade or profession other than the work of the municipality.

5. Disclosure of benefits

(1) A staff member of a municipality who, or whose spouse, partner, business associate or close family member, acquired or stands to acquire any direct benefit from a contract concluded with the municipality, must disclose in writing full particulars of the benefit to the council.

(2) This item does not apply to a benefit which a staff member, or a spouse, partner, business associate or close family member, has or acquires in common with all other residents of the municipality.

6. Unauthorised disclosure of information

(1) A staff member of a municipality may not without permission disclose any privileged or confidential information obtained as a staff member of the municipality to an unauthorised person.

(2) For the purpose of this item "privileged or confidential information" includes any information-

(a) determined by the municipal council or any structure or functionary of the municipality to be privileged or confidential;

(b) discussed in closed session by the council or a committee of the council; (c)

disclosure of which would violate a person's right to privacy; or

(d) declared to be privileged, confidential or secret in terms of any law.

(3) This item does not derogate from a person's right of access to information in terms of national legislation.

7. Undue influence

A staff member of a municipality may not-

(a) unduly influence or attempt to influence the council of the municipality, or a structure or

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functionary of the council, or a councillor, with a view to obtaining any appointment, promotion, privilege, advantage or benefit, or for a family member, friend or associate;

(b) mislead or attempt to mislead the council, or a structure or functionary of the council, in its consideration of any matter; or

(c) be involved in a business venture with a councillor without the prior written consent of the council of the municipality.

8. Rewards, gifts and favours

- A staff member of a municipality may not request, solicit or accept any reward, gift or favour for— (a)
 persuading the council of the municipality, or any structure or functionary of the council, with regard
 to the exercise of any power or the performance of any duty;
 - (*b*) making a representation to the council, or any structure or functionary of the council; (*c*) disclosing any privileged or confidential information; or
 - (d) doing or not doing anything within that staff member's powers or duties.

(2) A staff member must without delay report to a superior official or to the speaker of the council any offer which, if accepted by the staff member, would constitute a breach of subitem (1).

9. Council property

A staff member of a municipality may not use, take, acquire, or benefit from any property or asset owned, controlled or managed by the municipality to which that staff member has no right.

10. Payment of arrears

A staff member of a municipality may not be in arrears to the municipality for rates and service charges for a period longer than 3 months, and a municipality may deduct any outstanding amounts from a staff member's salary after this period.

11. Participation in elections

A staff member of a municipality may not participate in an election of the council of the municipality, other than in an official capacity or pursuant to any constitutional right.

12. Sexual harassment

A staff member of a municipality may not embark on any action amounting to sexual harassment.

13. Reporting duty of staff members

Whenever a staff member of a municipality has reasonable grounds for believing that there has been a breach of this Code, the staff member must without delay report the matter to a superior officer or to the speaker of the council.

. Date 12 / 07/ 2013 Supervisor: Signatures: Employee:Date 12 / 07/ 2013 Page 11 of 23 Copyright 2013 Msunduzi Municipality.



14. Breaches of Code

Breaches of this Code must be dealt with in terms of the disciplinary procedures of the municipality envisaged in section 67(1)(h) of this Act.

14A. Disciplinary steps

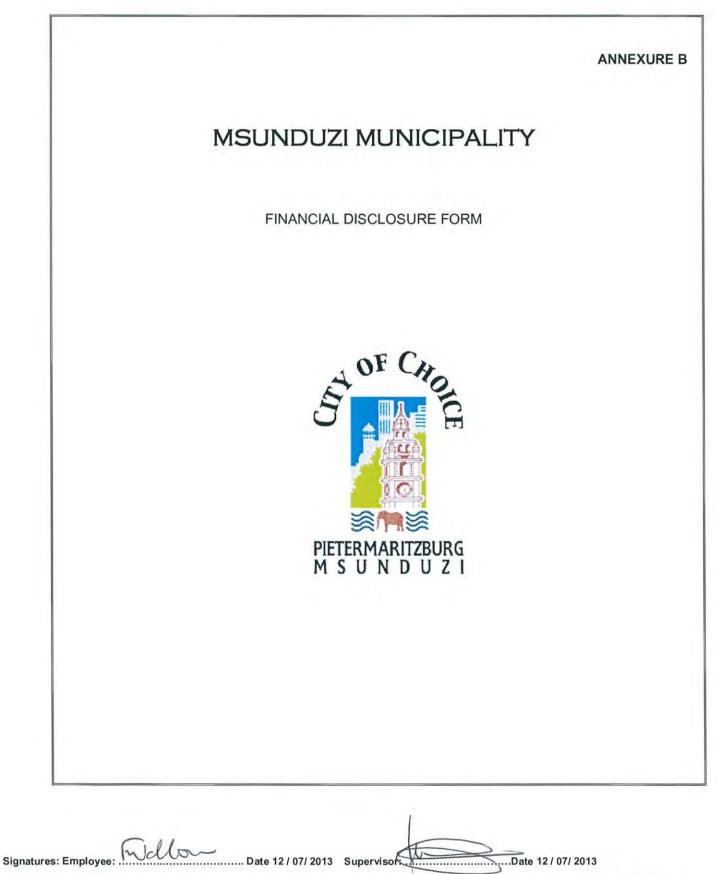
(1) A breach of this Code is a ground for dismissal or other disciplinary steps against a staff member who has been found guilty of such a breach.

(2) Such other disciplinary steps may include-

- (a) suspension without pay for no longer than three months; (b) demotion;
- (c) transfer to another post;
- (d) reduction in salary, allowances or other benefits; or
- (e) an appropriate fine.

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FINANCIAL DISCLOSURE FORM

ne undersigned (surna			of
P. O. BOX	20113	ASHBUKTON	(Postal address) and
NTALA	RA Ait	HBYRTON VG) at the MYNDU	(Pasidantialaddrass)

Municipality hereby certify that the following information is complete and correct to the best of my knowledge:

1. Shares and other financial interests (Not bank accounts with financial institutions)

See information sheet: Note (1)

e of Company or entity	lominal value	Nature	extent of financial interest	Number of shares / e
			SHARES	MIN
_				

2. Directorships and Partnerships

See information sheet: Note (2)

Type of business	Amount of Remuneration or Income
	Type of business

3. Remunerated work outside the Municipality (As sanctioned by Council)

See information sheet: Note (3)

Name of Employer	Type of work	Amount of Remuneration or Income
NIA		

... Date 12 / 07/ 2013 Supervisor: Signatures: Employee:

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Date 12 / 07/ 2013



Council sanction confirmed:

Signature of Mayor: _____

Date: _____

4. Consultancies and retainerships

See information sheet: Note (4)

Name of client	Nature	Type of business activity	Value of benefits received
NIA			

5. Sponsorships

See information sheet: Note (5)

Source of sponsorship	Description of sponsorship	Value of sponsorship
NIA		

6. Gifts and hospitality from a source other than a family member

See information sheet: Note (6)

Description	Value	Source	
NIA			

7. Land and property

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Employee: Wallon			



Willin SIGNATURE OF EMPLOYEE:

DATE: 12/07/2013 PLACE: ΡΜβ

OATH/AFFIRMATION

- 1. I certify that before administering the oath/affirmation I asked the deponent the following questions and wrote down her/his answers in his/her presence:
 - (i) Do you know and understand the contents of the declaration? Answer <u>105</u>
 - (ii) Do you have any objection to taking the prescribed oath or affirmation? Answer \underline{no}
 - (iii) Do you consider the prescribed oath or affirmation to be binding on your conscience? Answer ______
- 2. I certify that the deponent has acknowledged that she/he knows and understands the contents of this declaration. The deponent utters the following words: "I swear that the contents of this declaration are true, so help me God." / "I truly affirm that the contents of the declaration are true". The signature/mark of the deponent is affixed to the declaration in my presence.

Commissi Full first na	oner of Oa	COMMISSIONER OF OAT LELANI VAN DEN BERG P.O.Box 1078, Hilton Admitted Attorney ith /Justice of the Rezolu Natal urname: Lelani Van de		(Block letters)
Designation	n (rank):	Legal advisor	\cup	public of South Africa
Street addr		9		
Date: Place: CONTENT	Pieł	suly 2013 ermaritzburg MAYOR		
DATE:				
Signatures: Employee:	Tallan		Da	te 12 / 07/ 2013 Page 16 of 23



INFORMATION SHEET FOR THE GENERIC FINANCIAL DISCLOSURE FORM

The following notes is a guide to assist with completing the Financial

Disclosure form (Annexure A):

NOTE 1: Shares and other financial interests

Designated employees are required to disclose the following details with regard to shares and other financial interests held in any private or public company or any other corporate entity recognised by law:

- The number, nature and nominal value of shares of any type;
- The nature and value of any other financial interests held in any private or public company or any other corporate entity; and
- The name of that entity.

NOTE 2: Directorships and partnerships

Designated employees are required to disclose the following details with regard to directorships and partnerships:

- The name and type of business activity of the corporate entity or partnership/s; and
- · The amount of any remuneration received for such directorship or partnership/s.

Directorship includes any occupied position of director or alternative director, or by whatever name the position is designated.

Partnership is a legal relationship arising out of a contract between two or more persons with the object of making and sharing profits.

<u>NOTE 3</u>: Remunerated work outside the Municipality (As sanctioned by Council) Designated employees are required to disclose the following details with regard to remunerated work outside the public service:

- The type of work;
- The name and type of business activity of the employer; and
- The amount of the remuneration received for such work.

Remuneration means the receipt of benefits in cash or kind, and work means rendering a service for which the person receives remuneration.

NOTE 4: Consultancies and retainerships

Designated employees are required to disclose the following details with regard to

Signatures: Employee: Rdla-Date 12 / 07/ 201:	
Signatures: Employee:	Supervisor
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consultancies and retainerships:

- The nature of the consultancy or retainership of any kind;
- The name and type of business activity, of the client concerned; and
- The value of any benefits received for such consultancy or retainerships.

NOTE 5: Sponsorships

Designated employees are required to disclose the following details with regard to sponsorships:

- The source of the sponsorship;
- The description of the sponsorship; and
- The value of the sponsorship.

NOTE 6: Gifts and hospitality from a source other than a family member

Designated employees are required to disclose the following details with regard to gifts and hospitality:

- A description and the value and source of a gift with a value in excess of R350.00;
- A description and the value of gifts from a single source which cumulatively exceed the value of R350.00 in the relevant 12 month period; and
- Hospitality intended as a gift in kind.

Designated employees must disclose any material advantages that they received from any source e.g. any discount prices or rates that are not available to the general public. All personal gifts within the family and hospitality of a traditional or cultural nature need not be disclosed.

NOTE 7: Land and Property

Designated employees are required to disclose the following details with regard to their ownership and other interests in land and property (residential or otherwise both inside and outside the Republic):

- A description of the land or property;
- The extent of the land or property;
- The area in which it is situated; and
- The value of the interest.

Signatures: Employee: Date 12 / 07/ 2013 Supervisor:

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ANNEXURE C

PERSONAL DEVELOPMENT PLAN

ENTERED INTO BY AND BETWEEN:

MSUNDUZI MUNICIPALITY

Herein represented by:

Mr Mxolisi Alexius Nkosi (Full Name)

In his/her capacity as: Municipal Manager (Supervisor)

AND

Mrs Faith Ndlovu (Full Name)

As the DMM: Corporate Services (Jobholder)

PERIOD OF AGREEMENT: 1 July 2013 to 30 June 2014

Following completion of this form, it must be forwarded to the Section: Human Resource Development.

Jdl Date 12 / 07/ 2013 Supervisor: Signatures: Employee:

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...Date 12 / 07/ 2013





MUNICIPALITY:	MSUNDUZI MUNICIPALITY	
NAME:	MRS FAITH NDLOVU	
JOB TITLE:	DEPUTY MUNICIPAL MANAGER	
SUPERVISOR	MUNICIPAL MANAGER	
UNIT	COMMUNITY SERVICES	
COMPONENT:	COMMUNITY SERVICES	

PURPOSE: To enable the Supervisor and the employee to identify skills development requirements and as a result agree on the steps taken to address those developmental gaps

1. What are the competencies required for this job (refer to competency profile of job description)?

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CZMIRC	An	; m	FML	SARA	- QuA	uge	A 1100)		

2. What competencies from the above list, does the job holder already possess?

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3. What then are the competency gaps? (If the job holder possesses all the necessary competencies, complete No's 5 and 6.)

CENTIFICATE IN MUNICIPAL FINANCE MET

4. Actions/Training interventions to address the gaps/needs

TLANING TO COMMENCE ON 23 July 2013,

Date 12 / 07/ 2013 Signatures: Employee: Date 12 / 07/ 2013 Supervisor: Page 20 of 23 ©Copyright 2013 Msunduzi Municipality.



5. Indicate the competencies required for future career progression/development

CEGIACONE ,N MEA

6. Actions/Training interventions to address future progression

LOUNCE IS PROMPING TRAINING

7. Comments/Remarks of the Incumbent

NIA

8. Comments/Remarks of the supervisor

IMPACT ASSESSMENT

Employee	Supervisor/Manager	

Signatures: Employee: 12/07/2013 Supervisor: Date 12/07/2013

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AGREED UP	ON:
Signature: Supervisor:	A Children and a chil
Date:	12/07/2013

Signature:	fullo
Incumbent:	FAITH NOLDVY
Date:	12/07/2013

Date of next review:

VC Signatures: Employee: Date 12 / 07/ 2013 Supervisor:Date 12 / 07/ 2013 Page 22 of 23 ©Copyright 2013 Msunduzi Municipality.



PERFORMANCE	ICIPALITY WORKPLAN	
		PIETERMARITZBURG M S U N D U Z I
EMPLOYEE NUMBI SURNAME & INITIA DESIGNATION: COMPONENT: UNIT: MANAGEMENT LEV	LS: VEL:	0106540 MRS FAITH NDLOVU DEPUTY MUNICIPAL MANAGER CORPORATE SERVICES CORPORATE SERVICES LEVEL 2 SENIOR MANAGEMENT – SECTION 56
LOCATION:		PROFESSOR NYEMBEZI BUILDING
LOCATION: This performance we	orkplan has been a ed during the 1st o	PROFESSOR NYEMBEZI BUILDING agreed between the parties hereunder and sha
LOCATION: This performance we revised and assesse (Orally) and Annual G	orkplan has been a ed during the 1st o Quarter (Written)	PROFESSOR NYEMBEZI BUILDING agreed between the parties hereunder and sha Quarter (Orally), 2nd Quarter (Written), 3rd Qu
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MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation	30%	Change management	Number of organizational development / change management interventions conducted	HRD 01	Growing disconnect between employees and Management	2 x organizational development / change management interventions conducted annually within the organization	September 2013 & 31st of	Outcomes Report submitted to SMC by the 31st of September 2013	Implementation of the allocation change management intervention as per the approved implementation plan by the 31st of December 2013		N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Work-Place Skills Plan	Complete Implementation of WSP as per approved plan	HRD 02		Implementation of the workplace skill plan as approved by Council for the 13/14 Financial Year		Implementation of approved WSP as per approved plan	Implementation of approved WSP	of approved WSP	Implementatic of approved WSP for the 13/14 Financia Year
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Skills Audit	Skills Audit conducted and report submitted	HRD 03	audit, Cogta 2008	Skills audit of all employees conducted and and report submitted to SMC by the 30th of June 2014	30th of June 2014	service provider	order to	Audit: Community services	Skills audit of a employees conducted and and report submitted to SMC by the 30 of June 2014

Signatures: Employee: Date:12/07/2013 Supervisor Date:12/07/2013 Msunduzi Municipality 2013/2014

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MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Study Assistance	Study Assistance Programme developed and implemented	HRD 04	32 Employees Awarded Study Assistance in 2012/2013	Study assistance programme for employees developed and implemented as per approved implementation plan.	31st of March 2014	Advertise the study assistance bursaries in the Corporate Communiqué and Notice Boards		Register students with Educational Institutions as per implementation plan	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Community Based Learnerships	2 Learnership programmes developed and implemented for community members	HRD 05		2 Community Learnership programmes developed and implemented as per approved implementation plan	30th of June 2014	Selection and recruitment of learners	Learner Induction and finalisation of learnership agreements.	of learnerships as per approved implementation	of learnerships as per approved
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Section 28 Learnerships	1 Learnership programme for employees developed and implemented	HRD 06	2012/2013	1 Learnership programme for employees developed and implemented as per approved implementation plan.	30th of June 2014	learners based on criteria.	Induction and finalisation of learnership	of learnerships as per approved implementation	

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Apprenticeships	Number of Apprenticeships/ Section 28 programmes established and implemented	HRD 07	10 Employees trained and assessed in Section 28 Trades	2 Apprenticeships/ Section 28 programmes established and implemented as per approved implementation plan by the 30th of June 2014	30th of June 2014	Advertise Tender	Signing of SLA with appointed service provider.	Implementation of Section 28 Training as per approved implementation plan	with Department of Labour for
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Internships	Internship Programme implemented as per approved implementation plan.	HRD 08	2012/2013		30th of June 2014	Advertise Internships in the Local Media targeting Msunduzi Residents	Induction of new Interns and signing of internship contracts.	Monitor Interns and programme Implementation by meeting with Mentors and Interns.	and programme Implementation
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Skills Training	NUmber of 5 Community Skills Programmes (1 per Zone)		Skills Programmes	1		Submission of Detailed Specs to Procument for appointment of the appointment of Training Providers		Communities as per approved implementation	Implement Training Programme for Communities as per approved implementation plan

Signatures: Employee: Dillon. Date: 12/07/2013 Supervisor Date: 12/07/2013

Msunduzi Municipality 2013/2014

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		External Bursary	Implementation of external bursary progarmme as per approved implementation plan.	HRD 10	4 External Bursaries Awarded	External Bursary Programme implemented	30th of June 2014	Advertise the bursaries in the Local Media targeting Msunduzí Residents	Signing of bursary contracts with new bursary students.		Monitoring of Performance and Payment of Fees
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Councillor Training	Develop and implement a skills plan for all Councillors	HRD 11			2014	Submission of Detailed Specs to Procument for the appointment of Training Providers	Signing of SLA's with Service Providers	of Training Programme for Councillors as per approved implementation	Implementation of Training Programme for Councillors as per approved implementation plan
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Customer Satisfaction Survey	Date of completed Customer satisfaction survey and report	HRM 01	1	Customer satisfaction survey for internal customers conducted and report submitted to SMC by the 31st of March 2014	31st of March 2014	Conduct customer satisfaction survey for internal customers as per approved methodology	Submission of outcomes report on customer satisfaction survey for internal customers to SMC by the 31st of December 2013	Implementation of approved communication plan	N/A

Signatures: Employee: Date:12/07/2013 Supervisor: Date:12/07/2013 Msunduzi Municipality 2013/2014

MSUNDUZI MUNICIPALITY NAME: MRS. FAITH NDLOVU DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation National KPA SDBIP / Key (SDBIP / Baseline Quarter 1 Quarter 2 Quarter 3 Quarter 4 Performance Weight (%) Activities Indicator Operational **Annual Target** Timeframe Information Operational Target Target Target Target Plan REF NO: Area (KPA) Plan) HRM 05 Allocation All Job Submission to GOOD Institutional Allocation of Staff All staff correctly All staff correctly 30th of June Facilitate Facilitate GOVERNANCE & placed according to Policy. placed according 2014 Descriptions Regional Job Allocation of Allocation of Development and PUBLIC the Allocation Policy Approved to the Allocation Written as per Evaluation Staff to new Staff to new Organisation Committee by 1 by the 30th of June Structure Policy by the 30th approved Structure as per PARTICIPATION Transformation Structure as per 2014 of June 2014 structure October 2013 approved approved &Evaluation of implementation implementation Job Descriptions plan plan (including appeals) Submission of Allocation of Staff implementation Plan to SMC for approval GOOD 179 critical Filling of 160 30-Oct-13 Interviews for Appointment of N/A N/A Institutional Filling of critical Number of Critical Critical Posts by 160 Critical incumbents of GOVERNANCE & vacant positions. Posts filled vacant posts Development and advertised and 30 October 2013 160 Critical PUBLIC Organisation posts PARTICIPATION Transformation in process of posts being filled 30-Oct-13 N/A N/A GOOD Date of submission **HRM 08** Draft Policy Recruitment Research, Recruitment Institutional Recruitment Selection, and Determination Selection, and GOVERNANCE & Development and Selection, and for approval of PUBLIC Organisation Retention Strategy strategy to SMC **Retention Strategy** of baseline Retention Transformation developed and information Strategy PARTICIPATION submitted to SMC developed and for approval by submitted to the 30th of SMC for October 2013 approval by the 30th of October 2013 Date:12/07/2013

Msunduzi Municipality 2013/2014

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		HR Strategy	Date of submission for approval of HR strategy to SMC	HRM 09		HR Strategy developed and submitted to SMC for approval by the 30th of October 2013		Compile draft document. Consultation with stakeholders. Compile final draft by 30 September 2013	N/A	N/A	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation	1	Employment Equity Plan	Date of submission for approval of EEP to SMC	HRM 10	equity plan	Council Wide Employment Equity Plan Developed and submitted to SMC for approval by the 1st of January 2014	1st of January 2014		submitted to the DMM: Corporate Services by the 30th of November 2013	Employment Equity Plan Developed and submitted to SMC for	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation			Number and date of Occupational and Health awareness events conducted	OHS 01		2 x Occupational and Health awareness events conducted by the 31st of December 2013 and the 30th of June 2014 respectively	December 2013	N/A	1 Occupational and Health awareness event conducted	N/A	1 Occupational and Health awareness event conducted

Signatures: Employee: Date:12/07/2013 Supervisor: Date:12/07/2013 Msunduzi Municipality 2013/2014

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting) WORKPLAN (1): Institutional Development and Organisation Transformation

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation			Number of Periodical Medicals conducted	OHS 02	Number of periodical medicals conducted in 12/13		30th of June 2014				100 Medicals conducted by 30 June 2014
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		Ŭ	Number of Organisation-wide Safety Challenges implemented		Primary Health than Occupational Health & Safety		30th of June 2014	Create Awareness of Challenge in Business Units	1 Safety Challenge Implemented by 31 November 2013	Implemented by	1 Safety Challenge Implemented by 31 June 2014
	Institutional Development and Organisation Transformation		Safety Inspections	Number of Accident prevention Inspections conducted monthly				30th of June 2014	inspections by 30 September	inspections	inspections conducted by 31	20 Accident prevention inspections conducted by 30 June 2014

Signatures: Employee: Date:12/07/2013 Supervisor: Date:12/07/2013 Msunduzi Municipality 2013/2014

					MSUND	UZI MUNICIPAI	.ITY					
NAME: MRS. F	AITH NDLOVU			DESIGNATION: De	puty Municipal	Manager - Corj	oorate Services (/	Acting)				
				WORKPLAN (1): Ir	stitutional Dev	elopment and	Organisation Tran	nsformation				
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation		1 .	Budget spent on Work Skills Plan	HRD 02 - REGULATED KPI		5 850 000.00 (BUDGETED AMOUNT)	30th of June 2014	585 000	1 755 000.00	1 755 000.00	1 755 000.00
							5 850 000. 00 (ACTUAL AMOUNT SPENT)	30th of June 2014	585 000	1 755 000.00	1 755 000.00	1 755 000.00
							100% (PERCENTAGE SPENT)	30th of June 2014	10%	30%	30%	30%
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Development and Organisation Transformation				HRM 05 - REGULATED KPI		African Female - 4	31st of March 2014	N/A	N/A	African Female 4	N/A

three highest levels of management

						UZI MUNICIPA						
NAME: MRS. FA	AITH NDLOVU			DESIGNATION: De	puty Municipal	Manager - Cor	porate Services (#	Acting)				
					WORKPLAN	(2): Sound Gov	ernance					
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance	30%	Minutes	Turnaround Time for finalisation of minutes within 7 working days after the meetings are held	SG 01	minutes.	meetings Minutes	meetings are	Portfolio Committee meetings Minutes finalized within 7 working days after the meetings are held	Portfolio Committee meetings Minutes finalized within 7 working days after the meetings are held	Portfolio Committee meetings Minutes finalized within 7 working days after the meetings are held	Portfolio Committee meetings Minutes finalized within 7 working days after the meetings are held
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Minutes	Turnaround Time Portfolio Committee meetings Minutes Dispatched (Posted on L- Drive) within 7 working days after the meetings are held	SG 02	finalization of minutes.]	within 7 working days after the meetings are held	Portfolio Committee meetings Minutes Dispatched (Posted on L- Drive) within 7 working days after the meetings are held	Portfolio Committee meetings Minutes Dispatched (Posted on L- Drive) within 7 working days after the meetings are held	Minutes Dispatched (Posted on L- Drive) within 7 working days	Portfolio Committee meetings Minutes Dispatched (Posted on L- Drive) within 7 working days after the meetings are held
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Minutes	Turnaround time for the distribution of approved internal minutes	SG 03	Minutes currently dispatched 7 days after confirmation	internal minutes wîthin 7 days after	within 7 days after approval by the committee	Distribution of internal minutes within 7 days after approval by the committee	internal minutes within 7 days after approval	Distribution of internal minutes within 7 days after approval by the committee	Distribution of internal minutes within 7 days after approval by the committee

Signatures: Employee: Date:12/07/2013 Supervisor: Date:12/07/2013 Msunduzi Municipality 2013/2014

						UZI MUNICIPA						
NAME: MRS. FA	AITH NDLOVU			DESIGNATION: De				Acting)				
					WORKPLAN	(2): Sound Gov	ernance					
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Minutes	Turn-around time for submission of finalized minutes to IDP office 10 working days.	SG 04	Izimbizo Minutes	Minutes of IDP izimbizo finalized and submitted to IDP office within 10 working days after imbizo	within 10 working days after imbizo		Minutes of IDP izimbizo finalized and submitted to IDP office within 10 working days after imbizo	Minutes of IDP izimbizo finalized and submitted to IDP office within 10 working days after imbizo	
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Minutes	Turnaround time for Translation of selected Committee Minutes completed within 10 working days per set of minutes.	SG 08	Translation services currently provided for Council and Portfolio Committees and documents sent by other units.	Translation of selected Committee Minutes completed within 10 working days per set of minutes.	10 working days per set of minutes	Translation of selected Committee Minutes completed within 10 working days per set of minutes.	Translation of selected Committee Minutes completed within 10 working days per set of minutes.	Translation of selected Committee Minutes completed within 10 working days per set of minutes.	Translation of selected Committee Minutes completed within 10 working days per set of minutes.
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Translations	Provision of interpretation completed as per request or required at selected Council, Portfolio Committee meetings, hearings and ad-hoc meetings.	SG 09	Translation services currently provided for Council and Portfolio Committees and documents sent by other units.	Provision of interpretation as required or requested at selected Council, Portfolio Committee meetings, hearings and ad- hoc meetings.	Ad-Hoc as per request	Provision of interpretation as required or requested at selected Council, Portfolio Committee meetings, hearings and ad- hoc meetings.	Provision of interpretation as required or requested at selected Council, Portfolio Committee meetings, hearings and ad- hoc meetings.	Provision of interpretation as required or requested at selected Council, Portfolio Committee meetings, hearings and ad- hoc meetings.	Provision of interpretation as required or requested at selected Council, Portfolio Committee meetings, hearings and ad hoc meetings.

.....Date:12/07/2013

						UZI MUNICIPA						
NAME: MRS. FA	AITH NDLOVU			DESIGNATION: De	puty Municipal	Manager - Cor	porate Services (A	Acting)				
					WORKPLAN	(2): Sound Gov	ernance					
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Meeting Calenders	Date Annual Calendar of Meetings publicised		Annual, monthly and weekly calendars of meetings specifying : venues, dates, times and responsible Committee	Meetings of Council and its committees Annual calendar publicised by 31st of January 2014	31st of January 2014	N/A	N/A	Meetings of Council and its committees Annual calendar publicised by 31st of January 2014	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance			Date monthly Calendar of Meetings publicised		Officers.	Meetings of Council and its committees Monthly calendar publicised by third week of each month		Meetings of Council and its committees Monthly calendar publicised by third week of each month	Meetings of Council and its committees Monthly calendar publicised by third week of each month	Council and its committees Monthly calendar publicised by third week of	Meetings of Council and its committees Monthly calendar publicised by third week of each month
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance			Weekly calendar publiscised every Friday			Meetings of Council and its committees Weekly calendar publiscised every Friday		Meetings of Council and its committees Weekly calendar publiscised every Friday	Meetings of Council and its committees Weekly calendar publiscised every Friday	committees Weekly calendar publiscised	Meetings of Council and its committees Weekly calendar publiscised every Friday

Signatures: Employee: Date:12/07/2013 Supervisor Date:12/07/2013 Supervisor Date:12/07/2013

					MSUND	UZI MUNICIPA						
NAME: MRS. FA	AITH NDLOVU			DESIGNATION: De	<u></u> .		<u> </u>	Acting)				
					WORKPLAN	(2): Sound Gov	ernance					······································
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Printing	Turn-around for the printing of Agendas for meetings of EXCO, Council and Portfolio Committees	5G 11	Turn-around time of not more than 24hrs maintained (Digital).	Turn-around time of not more than 24 hours for the printing of Agendas for meetings of EXCO, Council and Portfolio Committees maintained	Turn-around time of not more than 24 hours	Turn-around time of not more than 24 hours for the printing of Agendas for meetings of EXCO, Council and Portfolio Committees maintained	Turn-around time of not more than 24 hours for the printing of Agendas for meetings of EXCO, Council and Portfolio Committees maintained	Turn-around time of not more than 24 hours for the printing of Agendas for meetings of EXCO, Council and Portfolio Committees maintained	Turn-around time of not more than 24 hours for the printing of Agendas for meetings of EXCO, Council and Portfolio Committees maintained
	Sound Governance		Printing	Turn-around time for Lithographic printing requests from business units	SG 12	Turn-around time of not more than 10 days maintained. (Lithographic)	around time of not more than 10 days	time of not more than 10 days	Maintain turn- around time of not more than 10 days for Lithographic printing requests from business units.	Maintain turn- around time of not more than 10 days for Lithographic printing requests from business units.	Maintain turn- around time of not more than 10 days for Lithographic printing requests from business units.	Maintain turn- around time of not more than 10 days for Lithographic printing requests from business units.
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Service Charter	Date of submission to SMC	SG 15	No approved service charter	Submission of the draft batho pele service charter to SMC by 30th of September 2013	September 2013	Submission of the draft charter to SMC by 30th September 2013	N/A	N/A	N/A

Signatures: Employee: Date:12/07/2013 Supervisor Date:12/07/2013 Msunduzi Municipality 2013/2014

NAME: MRS. F/	AITH NDLOVU			DESIGNATION: De		UZI MUNICIPA Manager - Cor		Acting)		··· -		
			· · · · · · · · · · · · · · · · · · ·			(2): Sound Gov						
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Service Charter	Date of launch	SG 15	No approved service charter	Launch of the service charter by the 31st of December 2013	31st of December 2013	N/A	Launch of the service charter by the 31st of December 2013	N/A	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Sound Governance		Service Charter	Implementation of approved Batho Pele annual programme		service charter	Implementation of approved Batho Pele annual programme	Monthly	of the approved batho pele annual programme and submission of report to OMC	on a monthly	of the approved batho pele annual	of the approved batho pele annual
	Sound Governance		Internal charter	Date Submitted to SMC	HRM 02	Nil		31st of December 2013		Consultation and Draft Document	N/A	N/A

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting)

WORKPLAN (3): Information Communication Technology

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services	15%	Remediation	Clean Audit 2013/2014	ICT 01	approved	Clean audit in respect of ICT matters raised in the 2012/2013 AG report	30th of June 2014	N/A	Develop remediation plan in respect of ICT matters raised in the AG report for	remediation plan as per	Implementation of the ICT remediation plan as per approved plan
1	Institutional Support Services		Remediation	Date ICT strategic plan submitted to SMC and implementation as per the approved plan	ICT 02		ICT Strategic Plan developed and submitted to SMC by 30th of October 2013 and implementation as per the approved plan	2013 & 30th of June 2014	Draft ICT Strategic Plan and submit to all DMMs by the 30th of September 2013 for comment	ICT Strategic Plan developed and submitted to SMC by 31st of October 2013	of the ICT Strategic Plan as per approved	Implementation of the ICT Strategic Plan as per approved plan
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		PC Replacement	Number of old/obsolete desktop computers replaced	ICT 03	end-of-life PCs		December 2013	Old/obsolete Desktop Replacement Plan submitted to the SMC by the 30th of September 2013	Replacement of 200 old/obsolete desktop computers by the 31st of December 2013	N/A	N/A

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting)

WORKPLAN (3): Information Communication Technology

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Renewal of Obsolete Infrastructure	Date Obsolete ICT infrastructure replaced	ICT 07	Obsolete IT infrastructure	Obsolete ICT Infrastructure replaced by the 31 December 2013	31st of December 2013	Order placed for ICT	ICT Infrastructure replaced by the 31 December 2013	N/A	N/A
	Institutional Support Services		Renewal of Obsolete Infrastructure	Date of IT Network and Switches environment replaced	ICT 08	Obsolete IT infrastructure		December 2013	tender and oder placed for ICT network equipment by	Replacement of ICT network equipment: Switches and Routers by the 31st of December 2013	N/A	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Bylaws	Date reviewed by- laws (Advertising by- law; Market by-law; Water services by- law; Public Open Spaces by-law and Fire Prevention by- law)submitted to SMC			specified bylaws	2013	Review of 5 specified bylaws as follows: Advertising by- law; Market by- law; Water services by-law; Public Open Spaces by-law and Fire Prevention by- law submitted to SMC by the 30th of September	N/A	N/A	N/A

						MSUND	UZI MUNICIPAL	.ITY			
NAME: MRS. FA	AITH NDLOVU			DESIGNATIO	ON: Deputy	y Municipal	Manager - Corj	oorate Services (A	cting)		
				N	/ORKPLAN	i (3): Inform	ation Communi	ication Technolog	γ		
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicato	or Oj	SDBIP / perational an REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target
GOOD GOVERNANCE & PUBLIC	Institutional Support Services		Bylaws	Date of gazet laws	ted by- LS O		Have commenced revision on 9	Gazetting of 5 specified bylaws as follows:	31st of March 2013	N/A	N/A

Plan)												
GOOD	Institutional Support Services		Bylaws	Date of gazetted by- laws	L5 02	Have commenced revision on 9 bylaws	specified bylaws as follows: Advertising by- law; Market by- law; Water services by-law; Public Open Spaces by-law and Fire Prevention by-law by the 31st of	31st of March 2013	N/A	N/A	Gazetting of the by-laws	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Legal Services	Monthly legal briefs submitted to OMC and published on Municipal Intranet	LS 05	Nil	March 2013 12 Legal briefs submitted to OMC and published on the Municipal Intranet on a monthly basis	Monthly	1 Legal brief submitted to OMC and published on the Municipal intranet on a monthly basis	submitted to OMC and published on the Municipal Intranet on a	published on	1 Legal brief submitted to OMC and published on the Municipal Intranet on a monthly basis
	Institutional Support Services			Number of publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper		meaning and interpretation of bylaws.	8 Publications on bylaws education for inclusion in the internal staff newsletter and Msunduzi newspaper	Quarterly	2 publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper	submitted for inclusion in the internal staff newsletter and Msunduzi	2 publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper	2 publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper
GOVERNANCE & PUBLIC PARTICIPATION Signatures: E	Institutional Support Services mployee: Inicipality 201	Sellor		the Prmotion of Access to Information Act	LS 07 Supervisor:	Knowledge on PAIA.	information	30th of September 2013 2/07/2013	All deputy information officers trained on the Prmotion of Access to Information Act by the 30th of September	N/A	N/A	N/A

Quarter 3

Target

Quarter 4

Target

MSUNDUZI MUNICIPALITY

DESIGNATION: Deputy Municipal Manager - Corporate Services (Acting)

WORKPLAN (4): Legal Services

National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services	15%	Remediation	Clean Audit 2013/2014	ICT 01	Remediation ICT Policies all approved	Clean audit in respect of ICT matters raised in the 2012/2013 AG report	30th of June 2014	N/A	Develop remediation plan in respect of ICT matters raised in the AG report for	of the ICT remediation plan as per	Implementation of the ICT remediation plan as per approved plan
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Remediation	Date ICT strategic plan submitted to SMC and implementation as per the approved plan	ICT 02	Outdated ICT Strategy/MSP	ICT Strategic Plan developed and submitted to SMC by 30th of October 2013 and implementation as per the approved plan	2013 & 30th of June 2014	Draft ICT Strategic Plan and submit to all DMMs by the 30th of September 2013 for comment		Strategic Plan as per approved	of the ICT Strategic Plan
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		PC Replacement	Number of old/obsolete desktop computers replaced	ICT 03	Obsolete and end-of-life PCs	Replacement of 200 old/obsolete desktop computers by the 31st of December 2013	December 2013	Replacement	Replacement of 200 old/obsolete desktop computers by the 31st of December 2013	N/A	N/A

Signatures: Employee: Dute:12/07/2013 Supervisor: Date:12/07/2013 Msunduzi Municipality 2013/2014

					MSUND	UZI MUNICIPAI						
NAME: MRS. FA	AITH NDLOVU			DESIGNATION: De	puty Municipal	Manager - Cor	porate Services (A	(cting)				
					WORKPLA	N (4): Legal Sei	rvices					
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Renewal of Obsolete Infrastructure	Date Obsolete ICT infrastructure replaced	ICT 07	Obsolete IT infrastructure	Obsolete ICT Infrastructure replaced by the 31 December 2013	31st of December 2013	Awarding of tender and Order placed for ICT Equipment	ICT Infrastructure replaced by the 31 December 2013	N/A	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Renewal of Obsolete Infrastructure	Date of IT Network and Switches environment replaced	ICT 08	Obsolete IT infrastructure	Replacement of ICT network equipment: Switches and Routers by the 31st of December 2013		placed for ICT network	Replacement of ICT network equipment: Switches and Routers by the 31st of December 2013	N/A	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Bylaws	Date reviewed by- laws (Advertising by- law; Market by-law; Water services by- law; Public Open Spaces by-law and Fire Prevention by- law)submitted to SMC	LS 02	bylaws	Review of 5 specified bylaws as follows: Advertising by- law; Market by- law; Water services by-law; Public Open Spaces by-law and Fire Prevention by-law submitted to SMC by the 30th of September 2013	30th of September 2013	Review of 5 specified bylaws as follows: Advertising by- law; Market by- law; Water services by-law; Public Open Spaces by-law and Fire Prevention by- law submitted to SMC by the 30th of September 2013	N/A	N/A	N/A

NAME: MRS. FA				DESIGNATION: De		Manager - Cor N (4): Legal Se	· · · · · · · · · · · · · · · · · · ·	cting)				
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Bylaws	Date of gazetted by- laws	LS 02	Have commenced revision on 9 bylaws	Gazetting of 5 specified bylaws as follows: Advertising by- law; Market by- law; Water services by-law; Public Open Spaces by-law and Fire Prevention by-law by the 31st of March 2013	31st of March 2013	N/A	N/A	Gazetting of the by-laws	N/A
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Legal Services	Monthly legal briefs submitted to OMC and published on Municipal Intranet	LS 05	NII	12 Legal briefs submitted to OMC and published on the Municipal Intranet on a monthly basis	Monthly	1 Legal brief submitted to OMC and published on the Municipal Intranet on a monthly basis	1 Legal brief submitted to OMC and published on the Municipal Intranet on a monthly basis	1 Legal brief submitted to OMC and published on the Municipal Intranet on a monthly basis	1 Legal brief submitted to OMC and published on the Municipal Intranet on a monthly basis
GOOD GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services		Bylaws	Number of publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper	LS 06	Ignorance on meaning and interpretation of bylaws.	8 Publications on bylaws education for inclusion in the internal staff newsletter and Msunduzi newspaper	Quarterly	2 publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper	2 publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper	internal staff newsletter and Msunduzi	2 publications submitted for inclusion in the internal staff newsletter and Msunduzi newspaper
GOVERNANCE & PUBLIC PARTICIPATION	Institutional Support Services Mployee: Inicipality 201	Fields	Claims	Date of training n the Prmotion of Access to Information Act :12/07/2013	LS 07 Superviso	Lack of Knowledge on PAIA.	All deputy information officers trained on the Prmotion of Access to Information Act of the SUL Date 1 September 2013	30th of September 2013 2/07/2013	All deputy information officers trained on the Prmotion of Access to Information Act by the 30th of	N/A	N/A	N/A

						DUZI MUNICIP/						
NAME: MRS. FA				DESIGNATION: De				ting)				
				·····	WORKPLAN (5)	: Performance	Management			·····		
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
Municipal Transformation and Institutional Development	Performance Management	1		Submission towards Municipal IDP	N/A	N/A	As per internal notification		N/A	N/A	As per internal notification	N/A
				Submission towards Municipal SDBIP	N/A	N/A	As per internal noti	fication	N/A	N/A	N/A	As per internal notification
				Submission of section budgets	N/A	N/A	1-Nov-13		N/A	1-Nov-13	N/A	N/A
				Submission of Signed Perfromance Agreement		Performance agreement in place for 12/13 FY	14-Jul-13		14-Jul-13	N/A	N/A	N/A
Municipal Transformation and Institutional Development	Performance Management		Monitoring and Reporting	Convene Section Performance Monitoring Meetings	N/A	N/A	Monthly		Monthly	Monthly	Monthly	Monthly
				Submission of monthly Reports for OMC/SMC	N/A	N/A	Monthly (OMC/SM stipulated deadline		Monthly (OMC/SMC)	Monthly (OMC/SMC)	Monthly (OMC/SMC)	Monthly (OMC/SMC)
				Submission of SDBIP/ Operational Plan, MTAS performance targets for monthly and quarterly reports	N/A	N/A	Monthly (OMC/SM stipulated deadline:		Monthly (OMC/SMC)	Monthly (OMC/SMC)	Monthly (OMC/SMC)	Monthly (OMC/SMC)

Signatures: Employee: Date:12/07/2013 Supervisor Date:12/07/2013

Msunduzi Municipality 2013/2014

NAME: MRS. FA	TH NDLOVU			DESIGNATION: De	puty Municipal	Manager - Corp	orate Services (A	cting)				
					WORKPLAN (5)	: Performance	Management					
National KPA (SDBIP / Operational Plan}	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target
Municipal Transformation and Institutional Development	Performance Management		Monitoring and Reporting	Submission towards Municipal Annual Performance Report		N/A	Annually as per stipulated deadlines		Annually	N/A	N/A	N/A
Municipal	Performance		Assessments	Assessment	N/A		End Oct '13		N/A	End Oct '13	N/A	N/A
Transformation	Management			meetings register &	N/A	1	End Jan '14		N/A	N/A	End Jan '14	N/A
and Institutional				Assessment Forms	N/A		End April '14		N/A	N/A	N/A	End April '14
Development					N/A		End July '14		N/A	N/A	N/A	N/A
					N/A	1	End July '14		N/A	N/A	N/A	N/A
		AC	AG Queries	Response to AG queries	N/A	N/A	Within the required time frames	Annually	Responses to AG queries Within the required time frames			

NAME: MRS. FA				DESIGNATION: De		DUZI MUNICIPA		-ting)							
VAIVIE: IVIRS. PA					WORKPLAN (5)	<u> </u>		ung)							
National KPA (SDBIP / Operational Plan)	Key Performance Area (KPA)	Weight (%)	Activities	Indicator	SDBIP / Operational Plan REF NO:	Baseline Information	Annual Target	Timeframe	Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target			
Municipal Transformation and Institutional Development	Performance Management		Grant Funding	Expenditure of grant funding	N/A	N/A	Within the timeframes contained in business plan/ projected cashflow expenditure	Monthly	Within the timeframes contained in business plan/ projected cashflow expenditure	Within the timeframes contained in business plan/ projected cashflow expenditure	projected cashflow	Within the timeframes contained in business plan/ projected cashflow expenditure			
Municipal Financial Viability & Management	Institutional Development and Organisation Transformation		Budgeting and Expenditure Monitoring	Monthly Report with explanations for budget overruns & under expenditure	TBC	N/A	Monthly Report with explanations for budget overruns & under expendituret submitted to OMC within 5 working days after the end of each month		with explanations for budget overruns & under expendituret submitted to OMC within 5 working days	Monthly Report with explanations for budget overruns & under expendituret submitted to OMC within 5 working days after the end of each month	with explanations for budget overruns & under expendituret submitted to OMC within 5 working days	with			

Date:12/07/2013 Msunduzi Municipality 2013/2014