

**INFRASTRUCTURE SERVICES**  
Electricity Management

		2023/24 Excl. Vat	2024/25 Excl. Vat	% Incr
<b>Key Tariff Rules applicable to Domestic Tariffs</b>				
1.	Customer is allowed one free MCB change per 12 months period, however a customer who is reducing the MCB needs to understand that any future request for MCB size increase may attract MCB size increase fees and shall be subject to availability of such demand in that network.			
2.	Customer are allowed to migrate from credit to prepaid but if the customer has chosen to do so, the same customer will not be allowed to migrate back to credit - this is due to the fact that the Municipality is intending to phase out credit system and migrate all customers to prepaid system. Therefore the customer should do their analysis properly before an application to migrate is lodged with the Municipality.			
3.	The supply provided as per the application for new supply or for an upgrade will only be changed after 12 months of taking supply, the application for a downgrade of MCB within the first 12 months of taking supply may not be entertained.			
4.	The act of scratching the MCB, replacing Municipal MCB with other MCBs and any other interference with the MCB is regarded as tampering, any customer whose MCB has been found to be scratched, replaced with other MCBs, or interfered with in any way will be dealt with in terms of Debt collection and Credit control			
5.	Any domestic supply that takes supply greater than 70 kVA shall be classified as large power user and be charged a standard tariff of either C Scale or TOU. There shall be no concession on this matter			
6.	<b>ADDITIONAL METERS</b>			
6.1	Application for additional meters will be up to 1 only, a request for a further additional meter will result in an application for a 3 phase supply with one 3 phase 4 wire meter.			
6.2	Application for additional 3 phase meters will be processed, if the combined load exceeds 100A per phase, the application will be treated as a business and the appropriate tariff will apply			

**Scale A: Domestic (Credit Metered Supply)**

1	A.I Single-Phase <b>Supplies from 20A up to 80A –</b>			
	Basic Charge per month	R44,43	R51,98	17,00%
	Net Ampere Charge per amp per phase <b>per month</b>	R16,45	R19,25	17,00%
	Energy Charge per kWh (cents)	162,66	190,31	17,00%
2	Scale A.3 Three Phase <b>Supplies from 5A up to 100A</b>			
	Basic Charge per month	R 74,06	R 86,65	17,00%
	Net Ampere Charge per amp per phase <b>per month</b>	R12,12	R14,18	17,00%
	Energy Charge per kWh (cents)	R162,66	R190,32	17,00%

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Scale S: Domestic (Prepaid metered supply)				
<b>Scale S0: Domestic Indigent 20 Amp</b>				
Qualifying Indigent consumers will receive the first 70kWh of electricity free.				
<b>Conditional on being</b> on Prepaid with 20 Amps Current limiting breaker				
3	Energy Charge only (cents) No Basic Charge	195,05	228,21	17,00%
<b>Scale S1: Domestic Life Line Tariff 20 Amp</b>				
4	Energy Charge only (cents) No Basic Charge	225,32	263,62	17,00%
<b>Scale S2: Domestic Straight Line Tariff - 40 Amps 1 phase</b>				
5.1	Energy Charge only (cents) <b>Basic Charge (Included in the Municipal Bill/or deducted by Vending System) per month</b>	225,32 R0,00	263,62	17,00%
<b>Scale S3.1: Domestic Straight Line Tariff - 60 Amps 1 phase</b>				
5.2	Energy Charge only (cents) <b>Basic Charge (Included in the Municipal Bill/or deducted by Vending System) per month</b>	259,32 R0,00	303,40	17,00%
<b>Scale S3.2: High End Two Part Tariff - 60 to 100 Amps 1 phase</b>				
5.3	Energy Charge only (cents) Low End - Basic Charge - 20 to 40 Amps Supply (Included in the Municipal Bill/or deducted by Vending Medium End - Basic Charge - 60 Amps Supply (Included in the Municipal Bill/or deducted by Vending High End - Basic Charge - 80 Amps Supply (Included in the Municipal Bill/or deducted by Vending System)	295,61 R184,61 R230,78 R288,45	345,86 R215,99 R270,01 R337,48	17,00% 17,00% 17,00% 17,00%
<b>COMMERCIAL PREPAID SINGLE PHASE</b>				
<b>Scale S3.3: High End Two Part Tariff - 60 to 100 Amps 1 phase</b>				
5.4	Energy Charge only (cents) Low End - Basic Charge - 20 - 40 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per Medium End - Basic Charge - 60 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per High End - Basic Charge - 80 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per month	295,61 R184,61 R230,78 R288,45	345,86 R215,99 R270,01 R337,48	17,00% 17,00% 17,00% 17,00%
<b>Scale S4: 3 Phase Two Part Tariff - 100 Amps 3 phase</b>				
5.5	Energy Charge only (cents) Low End - Basic Charge - 20 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per month Medium End - Basic Charge - 40 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per High End - Basic Charge - 60 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per month	295,61 R276,91 R541,91 R865,35	345,86 R323,99 R634,03 R1 012,45	17,00% 17,00% 17,00% 17,00%
<b>TARIFF - COMMERCIAL PREPAID THREE PHASE</b>				
<b>Scale S5: High End Two Part Tariff - 60 to 100 Amps per phase</b>				
5.6	Energy Charge only (cents) Low End - Basic Charge - 20 - 40 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per Medium End - Basic Charge - 60 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per High End - Basic Charge - 80 Amps Supply (Included in the Municipal Bill/or deducted by Vending System) per month	295,61 R184,61 R230,78 R288,45	345,86 R215,99 R270,01 R337,48	17,00% 17,00% 17,00% 17,00%
<b>Scale TD1: Time Of Use Domestic Single Phase</b>				
Supply Metered by a Smart Meter ( <b>Conditional on Municipality rolling out Smart Meters to Community</b> )				
6	Scale TD.1 Time Of Use Domestic Single Phase			
	Basic Charge per month	R89,48	R104,70	17,00%
	Capacity charge per kVA per month	R16,46	R19,25	17,00%
	Energy charge c/kWh (Periods as per shown in table below - public holidays treated as normal day)			
	High Demand: (June, July, August)			
	Peak	572,78	670,15	17,00%
	Standard	187,25	219,08	17,00%
	Off Peak	111,98	131,02	17,00%
	Low Demand: (Other Months)			
	Peak	201,17	235,37	17,00%
	Standard	145,10	169,77	17,00%
	Off Peak	99,84	116,81	17,00%

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<b>Scale TD2: Time Of Use Domestic Three Phase</b>			
Supply Metered by a Smart Meter (Conditional on Municipality rolling out Smart Meters to Community)			
7 Scale TD.2 Time Of Use Domestic Three Phase			
Basic Charge per month	R139,01	R162,64	17,00%
Capacity charge per kVA per month	R11,89	R13,91	17,00%
Energy charge c/kWh (Periods as per shown in table below - public holidays treated as normal day)			
High Demand: (June, July, August)			
Peak	572,78	670,15	17,00%
Standard	188,36	220,38	17,00%
Off Peak	111,98	131,02	17,00%
Low Demand: (Other Months)			
Peak	197,45	231,02	17,00%
Standard	142,41	166,62	17,00%
Off Peak	97,98	114,64	17,00%

## Key Tariff Rules applicable to Non Domestic Tariffs

- All customers who are on tariffs with Demand Charge, will only be allowed one Maximum Notified Demand [MND] change per 12 months period, however the peak demand recorded will run for 12 months.
- The MND supplied with application for new supply or for an upgrade will only be changed after 12 months or taking supply, the application for a downgrade of MND within the first 12 months of taking supply shall not be entertained.
- The customer who is reducing the demand for longer than 12 months needs to understand that any future request for demand shall attract demand increase fees and will be subject to availability of such demand.
- Each request for demand increase or decrease shall be investigated, upon receipt of written application from the customer, the response shall be given to the customer in writing with conditions for such change of scale, and where cost are applicable.
- Any Customer whose Maximum Notified Demand [MND] exceeds the contracted NMD for more than one month without making application to Electricity to upgrade the supply [to increase NMD], will be charged 20% more for the extra demand until the application is processed and electricity department offers to increase MND after all the relevant fees are paid and works where necessary. The Municipality reserves the right to cut the supply off after warnings has been issued and not adhered to.
- The minimum demand charge per month payable by the consumer shall be an amount calculated as aforesaid on the basis of 70% of the highest of the previous twelve months highest maximum in kVA, whichever is the higher maximum demand in kVA notified to the City Electrical Engineer by the consumer or 70%.
- All customers will be allowed one tariff scale change for any 12 months period and such change will run for full 12 months before any tariff change is allowed. No tariff change will be allowed from TOU to any other tariffs.
- Reactive energy charge: A charge for all reactive energy which exceed 30% of the real energy (kWh) per half hour period in the peak and standard periods only (c/kvarh).

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## Electricity Management

		2023/24	2024/25	% Incr
		Excl. Vat	Excl. Vat	
<b>Scale B: Small Power users ≤ 65 kVA</b>				
<b>(Low voltage supply from 0 Amps to 100 Amps/phase)</b>				
8	Scale B.1 Small Power Single-Phase ≤100A			
	Basic Charge per month	R113,98	R133,36	17,00%
	Net Ampere Charge per amp per phase p.m.	R34,60	R40,48	17,00%
	Energy Charge per kWh (cents)	178,57	208,93	17,00%
9	Scale B.3 Small Power Three-Phase ≤100A			
	Basic Charge per month	R204,39	R239,14	17,00%
	Net Ampere Charge per amp per phase p.m.	R29,18	R34,14	17,00%
	Energy Charge per kWh (cents)	178,57	208,93	17,00%
<b>Scale C: Large Power users (Load greater than 65 kVA - 500kVA)</b>				
<b>(Low voltage supply from 100 Amps to 750 Amps/phase)</b>				
10	Scale C.1 Large Power at LV			
	Basic Charge per month	R892,92	R1 044,72	17,00%
	Demand charge per kVA per month	R343,09	R401,42	17,00%
	Energy charge per kWh (cents)	163,49	191,29	17,00%
<b>Scale T1: Time Of Use Large customer - MV</b>				
<b>(11 000 Volts supply from 750 Amps/phase and above)</b>				
12	Scale T1: Time of use large customer at MV			
	Basic Charge per month	R4 464,56	R5 223,54	17,00%
	Demand charge per kVA (Peak and Standard periods only) per month.	R145,00	R169,65	17,00%
	Access charge per kVA per month.	R64,86	R75,89	17,00%
	Based on highest of notified or previous 12 months highest demand.			
	Energy charge c/kWh (Periods as per shown in table below - public holidays treated as per table)			
	High Demand: (June, July, August)			
	Peak	546,59	639,50	17,00%
	Standard	197,12	230,63	17,00%
	Off Peak	127,70	149,41	17,00%
	Low Demand: (Other Months)			
	Peak	208,75	244,24	17,00%
	Standard	157,79	184,61	17,00%
	Off Peak	116,64	136,47	17,00%
	Reactive energy charge.			
	A charge for all reactive energy which exceed 30% of the real energy (kWh) per half hour period in the peak and standard periods only (c/kvarh)	13,99	16,36	17,00%



# INFRASTRUCTURE SERVICES

## Electricity Management

Electricity Management		2023/24	2024/25		
		Excl. Vat	Excl.Vat	% Incr	
Scale T2: Time Of Use Large customer at 400 V (Low voltage supply from 0 Amps to 750 Amps/phase)					
13	Scale T2: Time Of Use Large customer at LV				
	Basic Charge per month	R831,47	R972,81	17,00%	
	Demand charge per kVA (Peak and Standard periods only) per month.	R159,51	R186,62	17,00%	
	Access charge per kVA per month.	R71,35	R83,48	17,00%	
	Based on highest of notified or previous 12 months highest demand.				
	Energy charge c/kWh (Periods as per shown in table below - public holidays treated as normal day)				
	High Demand: (June, July, August)				
	Peak	R573,92	R671,49	17,00%	
	Standard	R206,98	R242,17	17,00%	
	Off Peak	R134,08	R156,87	17,00%	
	Low Demand: (Other Months)				
	Peak	R219,22	R256,48	17,00%	
	Standard	R164,23	R192,15	17,00%	
	Off Peak	R122,44	R143,26	17,00%	
	Reactive energy charge.				
	A charge for all reactive energy which exceed 30% of the real energy (kWh) per half hour period in the peak and standard periods only (c/kvarh)	R13,60	R15,92	17,00%	
Small Scale embedded generation (SSEG)/ embedded generation (EG) - Export tariff					
14	Feed-inn Tariff	Energy per kWh (cents)	R86,74	R101,49	17,00%
Hulamin 132 kV tariff					
15	Hulamin is charged at ESKOM Megaflex Local Authority Charges plus 6,5% Mark Up Charge as per Council agreement				
High Voltage 132 kV tariff					
16	ESKOM Megaflex Local Authority Charges plus 10,50% Electricity Municipal Surcharge and 2.5% Voltage Surcharge				

The table below indicates the treatment of public holidays in terms of the following tariffs TD1,TD2,T1,T2 for the period 1 July 2023 until 30 June 2024. The appropriate seasonally differentiated energy charges, energy demand charges and network demand charges will be applicable on these days. Any unexpectedly announced public holiday not listed below will be treated as the day of the week on which it falls.

The following public holidays will always be treated as a Sunday for T1 tariffs; New Year's Day, Good Friday, Family Day, Christmas Day and Day of Goodwill. All other days will be treated as a Saturday unless it falls on a Sunday in which case it will be treated as a Sunday. All public holidays for the TD1,TD2,T2 will be treated as the day of the week on which it falls.

TO BE FINALISED

Date	Day	Actual day of the week	TD1,TD2,T2 TOU day treated as normal day	T1 TOU day treated as
09 August 2022	National Women's Day	Tuesday	Tuesday	Saturday
07 April 2023	Good Friday	Friday	Friday	Sunday
10 April 2023	Family Day	Monday	Monday	Saturday
27 April 2023	Freedom Day	Thursday	Thursday	Saturday
01 May 2023	Worker's Day	Monday	Monday	Saturday
16 June 2023	Youth Day	Friday	Friday	Saturday
09 August 2023	National Women's Day	Wednesday	Sunday	Sunday
24 September 2023	Heritage Day	Sunday	Sunday	Sunday
25 September 2023	Public Holiday	Monday	Monday	Saturday
16 December 2023	Day of Reconciliation	Saturday	Saturday	Saturday
25 December 2023	Christmas Day	Monday	Monday	Sunday
26 December 2023	Day of Goodwill	Tuesday	Tuesday	Sunday
01 January 2024	New Year's Day	Monday	Monday	Sunday
21 March 2024	Human Rights Day	Thursday	Thursday	Saturday
29 March 2024	Good Friday	Friday	Friday	Sunday
01 April 2024	Family Day	Monday	Monday	Sunday
27 April 2024	Freedom Day	Saturday	Saturday	Saturday
01 May 2024	Worker's Day	Wednesday	Wednesday	Saturday
16 June 2024	Youth Day	Sunday	Sunday	Sunday
17 June 2024	Public Holiday	Monday	Monday	Saturday

LOW DEMAND SEASON TIME PERIODS			
DAY	PEAK	STANDARD	OFF-PEAK
WEEK DAY			00:00 - 06:00
		06:00 - 07:00	
	07:00 - 10:00	10:00 - 18:00	
	18:00 - 20:00	20:00 - 22:00	22:00 - 24:00
SATURDAY			00:00 - 07:00
		07:00 - 12:00	12:00 - 18:00
		18:00 - 20:00	20:00 - 24:00
SUNDAY			00:00 - 24:00

HIGH DEMAND SEASON TIME PERIODS			
DAY	PEAK	STANDARD	OFF-PEAK
WEEK DAY			00:00 - 06:00
	06:00 - 09:00	09:00 - 17:00	
	17:00 - 19:00	19:00 - 22:00	22:00 - 24:00
SATURDAY			00:00 - 07:00
		07:00 - 12:00	12:00 - 18:00
		18:00 - 20:00	20:00 - 24:00
SUNDAY			00:00 - 24:00

**INFRASTRUCTURE SERVICES**  
Electricity Management

		2023/24 Excl. Vat	2024/25 Excl. Vat	% Incr
CHARGES FOR PUBLIC LIGHTING SERVICES TO NON-MUNICIPAL CUSTOMERS				
CHARGES FOR PUBLIC LIGHTING SERVICES TO MUNICIPAL APPLICATIONS				
L1	Lights: Whole Night (incl Maintenance)			
	Fixed-R /light/month	R64,96	R76,00	17,00%
	Energy charge per 100 Watt per month if not measured	R51,24	R59,95	17,00%
	Energy charge if measured (cents) per kWh	R140,28	R164,13	17,00%
L2	Lights: 24 hour (incl Maintenance)			
	Fixed-R /light/month	R64,96	R76,00	17,00%
	Energy charge per 100 Watt per month if not measured	R184,29	R215,62	17,00%
	Energy charge if measured (cents) per kWh	R151,67	R177,45	17,00%
L3	Lights: Whole Night High Mast (incl. Maintenance)			
	Fixed-R /light/month	R1 299,29	R1 520,17	17,00%
	Energy charge per 100 Watt per month if not measured	R150,44	R176,01	17,00%
	Energy charge if measured (cents) per kWh	R140,28	R164,13	17,00%
L4	Lights: 24 Hrs Traffic (Excl. Maintenance)			
	Maintenance charged at actual cost	Actual Cost		
	Energy charge per 100 Watt per month if not measured	R184,29	R215,62	17,00%
	Energy charge if measured (cents) per kWh	R151,67	R177,45	17,00%

**INTEREST RATE**

1	Interest rate per annum (calculated on daily outstanding balance)	10,75%	11,75%
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**INFRASTRUCTURE SERVICES**  
Electricity Management

	2023/24 Excl. Vat	2024/25 Excl. Vat	% Incr
<b>New Connection</b>			
1 Bylaw 27(12)(a)			
(a) Normal domestic business premises:			
(single phase service connection with a maximum capacity of 80A with a credit meter): <b>Plus the cost of labour and material</b>	R6 082,66	R7 116,72	17,00%
(single phase service connection with a maximum capacity of 80A with a prepayment meter): <b>Plus the cost of labour and material</b>	R7 448,39	R8 714,61	17,00%
Plus the cost of providing and laying or mounting the underground cable or overhead wiring, as the case may be, within the consumer's property boundary			
Plus the cost of providing and laying or mounting the underground cable or overhead wiring, as the case may be, within the consumer's property boundary			
(b) Surcharge raised for the <b>Tampering with</b> domestic services per meter			
<b>This shall include any</b>			
reinstatement fee Plus	R8 066,77	R9 438,13	17,00%
reinstatement fee Plus	R11 091,81	R12 977,42	17,00%
offence - reinstatement	R14 116,85	R16 516,72	17,00%
(c) Surcharge raised for the <b>Tampering with non</b> domestic services (Industrial, Commercial & Other Types of Customers) per meter			
<b>This shall include any</b>			
<b>tampering with</b>			
<b>meter/MCB/meter</b>			
First offence - reinstatement fee Plus	R40 333,87	R47 190,63	17,00%
Second offence Plus - reinstatement fee Plus cost of repair of infrastructure damage incurred or subsequent	R70 584,27	R82 583,60	17,00%
offence - reinstatement fee Plus cost of repair of infrastructure damage where applicable	R100 834,68	R117 976,57	17,00%
offence fee plus full cost			
(d) Charges relating to administrative work in terms of arrear debt recovery and tampering with Electricity Meters or Metering Installations			
<b>Attendance/Visitation Fee - All Customers</b>	R716,71	R838,56	17,00%
<b>Disconnection Fee - Installations equal to or less than 100 Amps per phase</b>	R716,71	R838,56	17,00%
<b>Disconnection Fee - Installations above 100 Amps per phase</b>	R1 907,85	R2 232,19	17,00%
<b>Reconnection Fee where tamper fee is not applicable, or reconnection is made after 12 months of disconnection date</b>			
- Installations equal to or less than 100 Amps per phase	R716,71	R838,56	17,00%
- Installations above 100 Amps per phase	R1 907,85	R2 232,19	17,00%
<b>Where the tamper fee is applicable, the reconnection fee will not be charged but Backdated consumption (calculated based on Estimated tampering period) will be billed</b>			

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**2023/24**  
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**2024/25**  
**Excl. Vat**

**% Incr**

**(e) Surcharges: Illegal Connection and Reconnection**

1 Copper Theft			
Theft of Material	Immediate Arrest	Immediate Arrest	
Buying of stolen material	Immediate Arrest	Immediate Arrest	
2 Illegal service connection - Cost recovered from the person found connecting illegally to the network	R8 051,52	R9 420,28	17,00%
3 Interference with other consumer's equipment	R459,56	R537,69	17,00%
4 Failure to comply with any issued notice	R1 148,91	R1 344,23	17,00%
5 Improper use of Electricity			
6 Refusal access to inspect/Work/Operate on electrical equipment - Plus Costs to re - route the electrical infrastructure where the customers continues to denied access to electrical infrastructure	R689,35	R806,54	17,00%
7 Refusing to provide information	R459,56	R537,69	17,00%
8 Rendering false information	R459,57	R537,69	17,00%
9 investigation where	R1 907,85	R2 232,19	17,00%
10 Restricted access to meter room - Plus cost to rectify the situation should the customer refuse to do so	R459,56	R537,69	17,00%
11 Resale of electricity without a license or approval	R459,57	R537,69	17,00%
12 Selling or supplying electricity without authority	R1 148,92	R1 344,23	17,00%
13 Standby Equipment connected to network without authority	R1 148,92	R1 344,23	17,00%
14 Administrative Fees	R716,71	R838,56	17,00%
15 Visitation Fee (All Customers)	R716,71	R838,56	17,00%
16 notice by the Peace	R1 146,73	R1 341,68	17,00%
17 premises/meter room/	R1 146,73	R1 341,68	17,00%
18 Visitation fee where the access was denied until the court application was made to gain access	R0,00	R0,00	
Plus fees related to the court order if applied & Locks	R1 146,73	R1 341,68	17,00%
19 Visitation fee where the access was denied by installing non compliant lock			
Broke the lock and reinstate with compliant lock + cost of lock	R1 146,73	R1 341,68	17,00%
20 Disconnection Fee - Installations equal to or less than 100 Amps per phase	R716,71	R838,56	17,00%
21 Disconnection Fee - Installations above 100 Amps per phase	R1 907,85	R2 232,19	17,00%
22 Cutting of trees where the customer has been notified and customer could not cut the trees within the specified time			
Plus Cost of cutting trees	R716,71	R838,56	17,00%
(f) Tampering with installed anti-tampering seals/equipment plus full cost of professionals used to investigate/prosecute	R4 595,64	R5 376,90	17,00%
(g) Use of Electricity supply without a signed consumer agreement with the Municipality	R1 149,91	R1 345,39	17,00%
(h) Unkept substation equipment accommodation room plus cost to rectify the situation should the customer refuse to do so within the prescribed period	R1 148,91	R1 344,23	17,00%
(i) Unkept meter rooms plus cost to rectify the situation should the customer refuse to do so within the prescribed period	R1 148,91	R1 344,23	17,00%
(j) Unlocked meter rooms plus cost to rectify the situation should the customer refuse to do so within the prescribed period	R1 148,91	R1 344,23	17,00%



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2	Bylaw 27 (12)(b) In all other cases, the connection charges shall be calculated on the basis of maximum demand required in accordance with the following:																																																																				
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	Added to these charges will be the cost of providing and installing all cables and Council-owned equipment on the consumer's premises.																																																																				
3	Bylaw 27 (13)(a) Electrification projects (Low Cost Housing) Fee for the installation and connection, for domestic or small power users, of service cable or line, electricity dispenser and, where necessary, power distribution unit:																																																																				
	(a) For a single phase service up to 20A	R419,60	R490,93	17,00%																																																																	
	(b) For a single phase service up to 60A	R2 797,31	R3 272,85	17,00%																																																																	
1	Fee for attendance in connection with a failure of supply where the fault was found to be internal	R296,71	R347,15	17,00%																																																																	
2	Fee for testing																																																																				
	(a) fee for testing and inspection of an installation (other than bona fide shock or fault of a serious nature)																																																																				
	(i) Single dwelling unit																																																																				
	First visit inspection	R1 426,87	R1 669,44	17,00%																																																																	
	Subsequent visits/inspections	R711,14	R832,03	17,00%																																																																	
	(ii) Any other installation	Actual Cost	Actual Cost																																																																		
	(b) fee for inspection of meter box upon certification by electrical contractor that a meter box is ready for inspection																																																																				
	(i) First inspection	No Charge	No Charge																																																																		
	(ii) Any subsequent inspection	R502,01	R587,35	17,00%																																																																	
3	Fee for testing accuracy of meter																																																																				
	(a) customer insist on testing	R900,52	R1 053,61	17,00%																																																																	
	(b) customer insist on testing	R1 264,56	R1 479,54	17,00%																																																																	
	(c) Maximum demand Meter	R3 084,78	R3 609,19	17,00%																																																																	
4	Fee for testing accuracy of tariff mcb																																																																				
	(a) Single-phase service (Where the discrepancy found is greater than 10%, the customer is	R768,00	R898,55	17,00%																																																																	
	(b) Three-phase service (Where the discrepancy found is greater than 10%, the customer is	R1 090,88	R1 276,33	17,00%																																																																	

**INFRASTRUCTURE SERVICES**  
Electricity Management

		2023/24 Excl. Vat	2024/25 Excl. Vat	% Incr
5	Fee for change of tariff mcb			
(a)	Single-phase service (any one change within the 12 month period is free))	R240,07	R280,88	17,00%
(b)	Three-phase	R239,84	R280,61	17,00%
6	Fee for checking meter reading	R240,30	R281,15	17,00%
7	<b>Administration Fees</b>			
(a)	Accounting Fees	R283,58	R331,79	17,00%
(b)	*First stage disconnection of electricity by removal of jumper at the meter box as requested by customer			
(c)	*Second stage disconnection of electricity as requested by customer in the manner detailed below			
	Disconnection from Pole	R1 075,07	R1 257,83	17,00%
	Disconnection from CDU	R895,89	R1 048,19	17,00%
	Disconnection from Tee Joint	R2 150,14	R2 515,67	17,00%
(d)	**Final stage disconnection of electricity by removal of the whole Service as requested by customer			
	Disconnection by removal of overhead cables from pole to the house	R2 150,14	R2 515,67	17,00%
	Disconnection by cutting and removing the service cable from CDU to the boundary	R2 150,14	R2 515,67	17,00%
	Disconnection by cutting and removing the service cable from Tee Joint to the bour	R2 150,14	R2 515,67	17,00%
(e)	*Reconnection of electricity (after first stage disconnection) by replacement of jumper as requested by customer			
(f)	*Reconnection of electricity (after 2nd stage disconnection) as requested by customer by doing the following			
	Reconnection from Pole	R1 433,43	R1 677,11	17,00%
	Reconnection from CDU	R1 254,25	R1 467,47	17,00%
	Reconnection from Tee Joint	R2 866,86	R3 354,22	17,00%
(g)	**Reconnection of electricity after the final stage disconnection -			
(h)	Electricity Service retention monthly fee			
	Single phase domestic	R165,76	R193,94	17,00%
	3 phase domestic	R259,00	R303,03	17,00%
	Single phase business	R183,52	R214,72	17,00%
	3 phase business	R339,52	R397,24	17,00%
	bulk account	R801,74	R938,03	17,00%
(i)	Installation audit as requested by the customer	R716,71	R838,56	17,00%
(j)	Special Reconnection Fee - To be executed within 3 hrs of request	R1 254,25	R1 467,47	17,00%

**Notes To Administration Fees**

The disconnection all only be actioned after an application has been filled and the customer paid the fee upfront  
The disconnection shall be actioned after 48 hours of request being made and payment received  
The onus of ensuring that the meter, meter room, and or the property is accessible to conduct the work lies with the customer  
Should the official find the property inaccessible, the cost for the activity shall be charged and not returned  
Only the customer or his/her duly appointed representative can request and be afforded this service  
This service is not to be used to settle disputes and landlord's may not use this service for collecting unpaid rentals or evicting their tenants  
The customer or his/her duly authorised person shall indemnify the Municipality for any legal contraventions pertaining to Human settlement disputes  
Customers who request first and second stage disconnections shall still be liable for monthly electricity service retention fees  
first and second stage  
disconnections shall still  
Customers who request  
the disconnection shall be  
afforded the service after  
the disconnection or  
fee will be charged on top