

OPERATIONAL PLAN 2014/2015

MSUNDUZI MUNICIPALITY STRATEGIC OBJECTIVES - KEY

		ST	ΓRΑΤ	TEGIC OBJECTIVES	
INDEX	NATIONAL KEY PERFORMANCE AREAS	DESIRED OUTCOME	IDP REF	STRATEGIC OBJECTIVE	OUTCOME 9 OUTPUT
A	MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	Financially viable and well governed City	A1 A2 A3 A4 A5	Optimise system, procedures and processes Increase institutional capacity Increase performance	Implement a differential approact to Municipal Financing, planning and support
В	BASIC SERVICE DELIVERY	Well serviced; accessible, safe and connected City.	B1 B2 B3	Increase Provision of Municipal Services Improve the state of Municipal Infrastructure Improve provision of Social Development Services	Improved access to basic services
c	LOCAL ECONOMIC DEVELOPMENT	Friendly, clean, green and economically prosperous City.	C1 C2	Reduce unemployment Increase economic activity Optimise land usage	Implementation of Community works Programme and supported Cooperatives
D	FINANCIAL VIABILITY AND FINANCIAL MANAGEMENT	Financially viable and well governed City	D1 D2 D3 D4	Increase revenue Improve expenditure and SCM Improve budgeting and reporting	Improve Municipal Financial and Administrative Capability
E	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Well governed City	E1 E2	Strengthen Governance Improve the Customer experience & Public participation Promote public knowledge and awareness	Deepen Democracy through a refines Ward Committee System
F	CROSS CUTTING ISSUES	Friendly, clean, green and safe City	F1 F2	Improve Municipal Planning and spatial development Improve community and environmental health and safety Increase access to housing units	One window of co- ordination



OPERATIONAL PLAN 2014/2015 - CORPORATE BUSINESS UNIT

OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT SUB UNIT: INTERNAL AUDIT

INDEX	IDP REFERENCE	OPERATION AL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE			T INFORMATI	ON	PERFORMA	NCE TARGET AND P		
	NEI ENEITOE	REFERENCE	AREA				5.7.1105 Q00	02,20,112	55.1.5.	W.E. GONE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Develop ment of the Annual Audit Plan		Annual Plan for 2014/15 was approved on 26 June 2014	To ensure effective reporting on Systems of Internal Control, Governance & Risk Management to the Accounting Officer, Management, Executive, Audit Committee & Council	Annual plan for 2015/16 approved by Audit Committee by 30 June 2015	Date of approval of the Annual Audit Plan & resolution of the Audit Committee	N/A	N/A	N/A	N/A	N/A	N/A		Annual plan for 2015/16 approved by Audit Committee by 30 June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
E	E1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Implimen tation of the annual audit plan		46 audits planned for the 2013/14 & 44 completed. 24 planned & 23 completed. 12 Consumer Refunds planned & 16. 13 unplanned audits completed over & above planned (96(117%) audit assignments completed)	To ensure effective reporting on Systems of Internal Control, Governance & Risk Management to the Accounting Officer, Management, Executive, Audit Committee & Council	Internal audit assignments completed against the date in the plan	Number of internal audit assignments & the date of completion against the plan	5,805,450	N/A		Council	As per the Annual Audit Plan approved by the Audit Committee	As per the Annual Audit Plan approved by the Audit Committee	As per the Annual Audit Plan approved by the Audit Committee	As per the Annual Audit Plan approved by the Audit Committee
	A 1	14.02	NIVO A 4	F			4.4.11.6	T	A . 1: 6			N/A	N/A	N1 / A				
A	A1	IA 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Forensic Investigations	Anti- fraud & corruptio n awarenes s	N/A	1 Anti-fraud & corruption awareness presentations done at OMC	To ensure effective Anti-Fraud & Corruption awareness within the municipality	Anti-fraud & corruption awareness presentations completed by 30 June 2015 & posters in all municipal buildings & banners in municipal functions	Anti-fraud & corruption awareness presentations done for all Business Units by 30 June 2015 & posters & banners	304,280	N/A	N/A	N/A	8 Anti-fraud & corruption awareness presentations completed	6 Anti-fraud & corruption awareness presentations completed	6 Anti-fraud & corruption awareness presentations completed	26 Anti-fraud & corruption awareness presentations completed
											361,001,195	N/A	N/A		54655		58173	132000

INDEX	IDP REFERENCE	OPERATION AL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	NUAL BUDGE	T INFORMAT	ION	PERFORM <i>i</i>	ANCE TARGET AND P	ROJECTED BUDGET I	PER QUARTER
	REFERENCE	REFERENCE	AREA				31A103 Q00	OBJECTIVE	001701	WEASONE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAF	TERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
E	E2	IA 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Forensic Investigations	Whistle- Blowing Hotline	N/A	None	To ensure that members of the public, councilors, employees, Stakeholders & service providers have a facility to report fraud, corruption, theft & other irregularities anonymously.	All cases reported through the whistle-blowing hotline are analized, prioritized in terms of action & reported to the SMC	Three quartely reports submitted to the SMC within 15 working days after the end of the quarter	254,201,405	N/A	N/A	N/A	N/A	N/A	N/A	N/A
		14.05									361,001,195	N/A	N/A	21/2	N/A	N/A	N/A	46250
A	A1	IA 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Risk Register Update	N/A	2 updates	To ensure adequacy of the risk register	Updated risk register for effective risk based annual audit plan submitted to the RMC by 30 April 2015	Updated risk register	N/A	N/A	N/A	N/A	N/A			Updated risk register for effective risk based annual audit plan submitted to the RMC by 30 April 2015
											N/A	N/A			N/A	N/A	N/A	N/A
A	A1	IA 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Risk Manage ment Strategy Update	N/A	2 updates	To ensure adequacy of the risk management strategy	Updated risk management strategy submitted to the SMC by 30 April 2015	Updated risk management strategy	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Updated risk management strategy submitted to the SMC by 30 April 2015
Α	A1	IA07	NKPA 1 -	Risk	Effective	N/A	Risk Management	To ensure that the	All DMMs are members of	Letters of appointment for		N/A	N/A	N/A	N/A	N/A	All DMMs are	.,,,,
			MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Management	Risk Manage ment Committ ee		Committee members appointed	Risk Management Committee membgers are properly appointed & constituted	the Risk Management Committee by 31 January 2015	the DMMs							members of the Risk Management Committee by 31 January 2015	
											N/A	N/A			N/A	N/A	N/A	N/A
Α	A1	IAO8	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Effective Risk Manage ment Committ ee	N/A	No Charter/Terms of Refrence in place for the Audit Committee	To ensure that the Risk Management Committee has a Charter/Terms of Refrence	Risk Management Committee Charter/ Terms of Reference submitted to the SMC by 31 January 2015		N/A	N/A	N/A	N/A	N/A		Risk Management Committee Charter/ Terms of Reference submitted to the SMC by 31 January 2015	
									l	I	N/A	N/A	1		N/A	IN/A	1	N/A

INDEX	IDP REFERENCE	OPERATION AL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	NUAL BUDGE	INFORMAT	ION	PERFORMA	ANCE TARGET AND P	ROJECTED BUDGET I	PER QUARTER
	REFERENCE	REFERENCE	AREA				STATUS QUO	OBJECTIVE	ОИТРИТ	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAF	RTERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	IAO9	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Risk Management	Effective Risk Manage ment Committ ee	N/A	1	To ensure the Risk Management Committee is properly constituted & meets on bi- monthly basis	Three Risk register and risk management strategy reports produced and submitted to RMC	Number of reports submitted to RMC	N/A	N/A	N/A	N/A	N/A	N/A	2 Risk register and risk management strategy reports produced and submitted to RMC by the 30th of March 2015	Three Risk register and risk management strategy reports produced and submitted to RMC bythe 30th of May 2015
Δ	A1	IA10	NKPA 1 -	Risk	Prioritiza	N/A	2	To ensure that the	Two reports on the top	Two quartely reports	N/A	N/A	N/A	N/A	1 quartely reports		1 quartely reports	1 quartely reports
			MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Management	tion of top ten risks			the top ten risks are prioritized & brought to the attention of the SMC & that there are effective strategies the mitigatem them	ten risks with updates	submitted to the SMC within 15 working days after the end of the quarter					submitted to the SMC within 15 working days after the end of the quarter	submitted to the SMC within 15 working days after the end of the quarter	submitted to the SMC within 15 working days after the end of the quarter	submitted to the SMC within 15
											N/A	N/A			N/A	N/A	N/A	N/A
A	A3	IA11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Committee Support	Strategic support to the Audit Committ ee	N/A	1	To ensure effective Audit Committee that has a work plan	Draft Audit Committee work plan developed & submitted to the Audit Committee for consideration by 30 June 2015	Audit Committee work plan developed & resolution taken by the Audit Committee	N/A	N/A	N/A	n/A	N/A	N/A		Draft Audit Committee work plan developed & submitted to the Audit Committee for consideration by 30 June 2015
	A3	1412	NUCA 4		+	N/A		T	D I I I I I I I I I I I I I I I I	D. I. D	N/A N/A	N/A N/A	N/A	N/A	N/A N/A	N/A N/A	N/A N/A	D
A	A3	IA12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		& Develop ment	N/A	1	To ensure trained & developed Internal Audit Unit that is effective and efficient.	Report to HRM& D on Internal Audit Training plan for 2015/16 for the unit by 31 May 2015.	Date Report submitted to to HRM& D on Internal Audit Training plan for 2015/16 for	N/A	N/A	N/A	N/A	N/A	N/A		Report to HRM& D on Internal Audit Training plan for 2015/16 for the unit by 31 May 2015.
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A3	IA13	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	of the Co- sourced partners	Manage ment of the the performa nce of the Co- sourced partners	N/A	Not done previous years	To ensure that Co- sourced partner's performance is monitored & that poor performance is dealt with as per the SMC prescripts	Conduct two performance assessment on the four Co sourced partners by 30 June 2015	Number of performance assessments done on the four co-sourced partners	N/A	N/A	N/A	n/A	N/A	N/A	Conduct one performance assessment on the four Co-sourced partners by 31st January 2015	Conduct two performance assessment on the four Co-sourced partners by 30 June 2015
											N/A	N/A			N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	IUAL BUDGET	INFORMAT	ION	PERFORMAN	CE TARGET AND PR	OJECTED BUDGET PE	R QUARTER
	E	REFERENCE	AREA				QUO		ОИТРИТ	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	I	MONTHLY & QUART	TERLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	PMS 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP	N/A	Draft SDBIP 2014/2015 sometimed to the Mayor on the 20th of June 2014	Draft SDBIP 2015/2016 submitted to the Mayor for approval within 28 days after the approval of the budget	Draft SDBIP 2015/2016 submitted to the Mayor for approval within 28 days after the approval of the budget	Date of submission of Draft SDBIP 2015/2016 to the Mayor for Approval	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Draft SDBIP 2015/2016 submitted to the Mayor for approval within 28 days after the approval of the budget
											N/A	N/A	N/A		N/A	N/A	N/A	
A	A1	PMS 02	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP	N/A	SDBIP 2013/2014 made public within 14 days after the approval by the mayor	Approved SDBIP placed on municipal website	Approved SDBIP 2014/2015 made public by the 14th of July (within 14 days after the approval of the Mayor) placed on Muncipal Website)	Date Approved SDBIP placed on municipal website annually	N/A	N/A	N/A	N/A	Approved SDBIP 2013/2014 made public by the 14th of July (within 14 days after the approval of the Mayor) placed on Muncipal Website)	N/A	N/A	N/A
	A1	PMS 03	NKPA 1 -	Organizational	SDBIP	N/A	8 X SDBIP monthly	Submit 4 X SDBIP	4 X SDBIP monthly	Number of monthly	N/A R504 480. 00	N/A N/A	N/A N/A	Council	N/A N/A	N/A N/A	N/A Submit 2 X SDBIP	N/A 4 X SDBIP
	71	FINIS US	MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Performance Management	Monthly Reports	N/A	reports submitted to the OMC	monthly reports to the OMC (End January, February, April, May)		SDBIP reports submitted to the OMC	1304 480. 00	19/4	N/A	Council	N/A	IV/A	monthly reports to the OMC (End January, February)	monthly reports submitted to the
											014 100 1345	N/A	N/A		N/A	N/A	R126 120. 00	R126 120. 00
A	A1	PMS 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP Quarterly Reports	N/A	reports submitted	Submission of 4 X SDBIP quarterly reports to the OMC (Q 4 of previous financial year, Q1 , Q2, Q3 of current financial year)	4 X SDBIP quarterly reports submitted to the OMC (Q.4 of previous financial year, Q1 , Q2, Q3 of current financial year)	Number of quarterly SDBIP reports submitted to the OMC	R252 240. 00	N/A	N/A	Council	Submission of 1 X SDBIP quarterly report to the OMC (Q 4 of previous financial year 13/14)	Submission of 1 X SDBIP quarterly reports to the OMC (Q1 of the 14/15 financial year)	Submission of 1 X SDBIP quarterly reports to the OMC (Q2 of the 14/15 financial year)	4 X SDBIP quarterly reports submitted to the OMC (Q 4 of previous financial year, Q1 , Q2, Q3 of current financial year)
											014 100 1345	N/A	N/A		R63 060. 00	R63 060. 00	R63 060. 00	R63 060. 00
A	A3	PMS 05	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Annual Performan ce Report	N/A	Completed Annual Performance Report submitted to the Auditor General by 31st August 2013	Completed Annual Performance Report submitted to the Auditor General by 31st August annually	Annual Performance Report submitted to the Auditor General by 31st August 2014	Date of submission of APR to the AG	N/A	N/A	N/A	N/A	Completed Annual Performance Report submitted to the Auditor General by 31st August 2014	N/A	N/A	N/A
Δ.	A3	PMS 06	NKPA 1 -	Performance	Mid-Year	N/A	Mid-Year	Date of submission of	Mid-Year Performance	Date of submission of	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A Mid-Year	N/A N/A
A	183	INIO OP	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Management	Mid-Year Performan ce Review	IN/A	Mid-Year Performance Review submitted to Council on the 25th of January 2014	Date of submission of Performance Review to Council annually	Mid-Year Performance review submitted to Council by the 25th of January 2015	Date of submission of Performance Review to Council annually	IN/A	IN/A	IN/A	IN/A	IN/A	IN/A	Mid-Year Performance review submitted to Council by the 25th of January 2015	IN/A
]							N/A	N/A	N/A	1	N/A	N/A	N/A	N/A
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INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE			Γ INFORMAT	ION			DJECTED BUDGET PER	R QUARTER
	E	REFERENCE	AREA				400		55.1.5.	III.Z.GOILE	OPEX	CAPEX	REVENUE	FUNDING	-		ERLY PROJECTIONS	
A	A1	PMS 07	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL	Performance Management Reporting	Annual Report	N/A	Annual Report 12/13 tabled in Council on the 25th of January 2014	Date of tabling of Annual Report tabled in Council annually	Annual Report tabled in Council by the 31st of January 2015	Date of tabling of Annual Report tabled in Council	VOTE R230 000. 00	N/A	N/A	SOURCE Council	QUARTER 1 N/A	QUARTER 2 N/A	QUARTER 3 Annual Report tabled in Council by the 31st of January 2015	QUARTER 4 N/A
			DEVELOPMENT								011 100 1031	N/A	N/A		N/A	N/A	R230 000. 00	N/A
A	А3		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Oversight Report	N/A	Oversight Report tabled and adopted by Council on the 27th of March 2014	Oversight Report tabled and adopted by Council by the 31st March annually		Date Oversight Report is tabled and adopted by Council annually	R45 000. 00	N/A	N/A	Council	N/A	N/A	Oversight Report tabled and adopted by Council by the 31st March 2015	N/A
											N/A	N/A	N/A		N/A	N/A	R23 054. 08	N/A
A	A3	PMS 09	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	Level 3 Performan ce Agreemen ts	N/A	27 x signed performance agreement for Managers up to level 3 completed on the 30th of July 2013	28 x signed performance agreements for Managers up to level 3 by the 31st of July annually	agreements for Managers up to level 3	Number & date of signed performance agreements for Managers up to level 3	N/A	N/A	N/A	N/A	28 x signed performance agreements for Managers up to level 3 by the 31st of July 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
А	A3	PMS 10	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	S57 performan ce agreement s	N/A	6 x signed performance agreements for S56/57 Managers on the 12th of July 2013	6 x signed performance agreements for S56/57 Managers by the 14th of July annually	6 x signed performance agreements for S56/57 Managers by the 14th of July annually	Number of signed performance agreements for S56/57 Managers by the 14th of July annually	N/A	N/A	N/A	N/A	6 x signed performance agreements for S56/57 Managers by the 14th of July 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	АЗ		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	Performan ce assessmen ts	N/A	33 Quarterly Assessments of all Managers up to level 3	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis	Number of individual performance assessments of all managers up to level 3 conducted on a quarterly basis	N/A	N/A	N/A	N/A	33 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis (Q4 & Annual assessments for the 13/14 financial year)	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis (Q1 assessments for the 14/15 financial year	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis (Q 2 assesments for the 14/15 financial year	
										ĺ	N/A	N/A	N/A		N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	AN	NUAL BUD	GET INFORM	IATION	PERFORMAN	CE TARGET AND PR	OJECTED BUDGET F	PER QUARTER
	E	REFERENCE	AREA				31A103 Q00	OBJECTIVE	OUIFUI	WEASONE	OPEX	CAPEX	REVENUE	FUNDING	ı	MONTHLY & QUART	ERLY PROJECTIONS	5
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	MKT 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Events Management	Events Coordinati on	N/A	No municipal events calendar in place	To develop Municipal Events Calender and submit to SMC	To develop Municipal Events Calender and submit to SMC by the 30th of June 2015	Date Municipal Events Calender developed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	To develop Municipal Events Calender and submit to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	MKT 02	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Municpal Publications	Internal Newsletetr	N/A	8 x internal newsletters published in 2013/2014	8 X Internal Newsletters published on Corporate Communications and Municipal Website	8 X Internal Newsletters published on Corporate Communications and Municipal Website by the 30th of June 2015	Number of Internal Newsletters published on Corporate Communications and Municipal Website	N/A	N/A	N/A	N/A	2 X Internal Newsletters published on Corporate Communications and Municipal Website by the 30th of September 2014	4 X Internal Newsletters published on Corporate Communications and Municipal Website by the 31st of December 2014	6 X Internal Newsletters published on Corporate Communications and Municipal Website by the 31st of March 2015	8 X Internal Newsletters published on Corporate Communications and Municipal Website by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	MKT 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Municpal Publications	External newletter	N/A	12 x monthly External Newspapers published in 2013/2014	12 x Monthly Msunduzi Newpapers developed and published	12 x Monthly Msunduzi Newpapers developed and published by the 30th of June 2015	Number of Monthly Msunduzi Newpapers developed and published	1 400 000.	N/A	N/A	Council	3 x Monthly Msunduzi Newpapers developed and published by the 30th of September 2014	6 x Monthly Msunduzi Newpapers developed and published by the 31st of December 2014	9 x Monthly Msunduzi Newpapers developed and published by the 31st of March 2015	12 x Monthly Msunduzi Newpapers developed and published by the 30th of June 2015
											01MM001	N/A	N/A		349 999. 00	699 998. 99	1 047 998. 99	1 400 000. 00
A	A1	MKT 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Review Marketing and Communication strategy	Strategy review	N/A	2012/2013 approved Marketing & Communication Strategy	Reviewed Marketing & Communication Strategy developed and submitted to SMC	Reviewed Marketing & Communication Strategy developed and submitter to SMC by the 30th of June 2015	Date Reviewed Marketing & Communication Strategy developed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reviewed Marketing & Communication Strategy developed and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A1	MKT 06	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Stakeholder Coordination	Quarterly engageme nts	N/A	Media engagements meetings held	4 x Quarterly Stakeholder engagements coordinated	4 x Quarterly Stakeholdel engagements coordinated by the 30th June 2015	Number of Quarterly Stakeholder engagements coordinated	N/A	N/A	N/A	N/A	1 x Quarterly Stakeholder engagements coordinated by the 30th of September 2014	2 x Quarterly Stakeholder engagements coordinated by the 31st of December 2014	3 x Quarterly Stakeholder engagements coordinated by the 31st of March 2015	4 x Quarterly Stakeholder engagements coordinated by the 30th June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	Ξ

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	ANNU	AL BUDGET	INFORMAT	ION	PERFORM <i>A</i>	ANCE TARGET AND	PROJECTED BUDG	ET PER QUARTER
	E	REFERENCE	AREA				QUO		OUIPUI	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUA	ARTERLY PROJECT	IONS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	IDP 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP process plan	N/A	Process Plan developed and adopted by 30 September	IDP Process plan developed and submitted to SMC	IDP Process plan developed and submitted to SMC by the 30th of September 2014	Date IDP Process plan developed and submitted to SMC	N/A	N/A	N/A		IDP Process plan developed and submitted to SMC by the 30th of September 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	IDP 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	2015-16 IDP review Developed and adopted	2015-16 IDP review Developed and Submitted to SMC	2015-16 IDP review Developed and Submitted to SMC by the 31st of March 2015	Date 2015-16 IDP review Developed and Submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	2015-16 IDP review Developed and Submitted to SMC by the 31st of March 2015	N/A
											N/A	N/A	N/A		N/A	N/A	200.000	N/A
A	A1	IDP 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	0 alignment working group held	2 x IDP Internal Alignment working group sessions facilitated	2 x IDP Internal Alignment working group sessions facilitated by the 30th of June 2015		R25 000	N/A	N/A	CNL	N/A	N/A	1 x IDP Internal Alignment working group sessions facilitated by the 31st of March 2015	2 x IDP Internal Alignment working group sessions facilitated by the 30th of June 2015
-	E3	IDP 04	NKPA 5 - GOOD	Improve Municipal	IDD	N/A	0 IDP	3 x IDP Representatives	3 x IDP Representatives	Number of IDP	014-1001286 R50 000	N/A N/A	N/A N/A	CNL	N/A 0 IDP	N/A 1 x IDP	12,500 2 x IDP	12,500 3 x IDP Representatives
E		IDF 04	GOVERNANCE & PUBLIC PARTICIPATION	Planning and Spatial development	implement ation	IN/A	representati	forum meetings facilitated	forum meetings facilitated by the 30th of June 2015	Representatives forum meetings facilitated	K30 000	N/A	IN/A	CNL	Representatives froum held	Representatives forum meetings facilitated by the 31st of December 2014	Representatives forum meetings facilitated by the 31st of March 2015	forum meetings facilitated by the 30th of June 2015
											014-1001286	N/A	N/A		N/A	N/A	25,000	25,000
:	E2	IDP 05	NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	5 IDP road shows facilitated and conducted	1 x IDP roadshow sessions facilitated in each of the 5 zones of Council (5 sessions facilitated)	1 x IDP roadshow sessions facilitated in each of the 5 zones of Council by the 31st of December 2014 (5 sessions facilitated)	Number of IDP roadshow sessions facilitated in each of the 5 zones of Council (5 sessions facilitated)	R 4,700,000	N/A	N/A	CNL	N/A	1 x IDP roadshow sessions facilitated in each of the 5 zones of Council by the 31st of December 2014 (5 sessions facilitated)	N/A	N/A
											014-1001286	N/A	N/A		N/A	R 4,700,000	N/A	N/A
A	A1	IDP 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	needs	4 x sets of Community needs collated and circulated to Sector departments	4 x sets of Community needs collated and circulated to Sector departments by the 30th of June 2015	Number of sets of Community needs collated and circulated to Sector departments	N/A	N/A	N/A	N/A	1 x set of Community needs collated and circulated to Sector departments by the 30th of Septeber 2014	2 x sets of Community needs collated and circulated to Sector departments by the 31st of December 2014	3 x sets of Community needs collated and circulated to Sector departments by the 31st of March 2015	4 x sets of Community needs collated and circulated to Sector departments by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	PERFORMANCE	PROGRAMME	PROJECT		BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	ANNU	AL BUDGET				NCE TARGET AND	PROJECTED BUDG	ET PER QUARTER
	E	REFERENCE	AREA				QUO		*****		OPEX					MONTHLY & QUA	ARTERLY PROJECTI	ONS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A1		MUNICIPAL TRANSFORMATION	Improve Municipal Planning and Spatial development	IDP Implement ation	1 -	, ·	commented on and aligned to the IDP		Number of Sector Plans commented on and aligned to the IDP	N/A	N/A	N/A	N/A	N/A		and aligned to the	2 x Sector Plans commented on and aligned to the IDP by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A



OPERATIONAL PLAN 2014/2015 - FINANCE BUSINESS UNIT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	AN	NUAL BUDG	GET INFORM	MATION	PERFORMANO	CE TARGET AND P	ROJECTED BUDGE	T PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	N	ONTHLY & QUAR	RTERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3	B & T 01	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Implementation of process plan	N/A	Approved IDP/Budget Process Plan in 31 August 2013	IDP/Budget process plan for 2015/16 FV developed and submitted to SMC	IDP/Budget process plan for 2015/16 FY developed and submitted to SMC by the 31st August 2014	plan for 2015/16 FY developed and	N/A	N/A	N/A	N/A	IDP/Budget process plan for 2015/16 FY developed and submitted to SMC by the 31st August 2015	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
U	D3	B & T 02		IDP/Budget process plan	Implementation of process plan	N/A	Budget Approved in May 2013	Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC	Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC by the 31st of May 2015	Date Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC	N/A	N/A	N/A	N/A	N/A			Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC by the 31st of May 2016
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
O	D3	B & T 03	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Implementation of process plan	N/A	Budget Approved in May 2013	Summary of the approved budget and tariff of charges for the 2015/2016 FY advertised	Summary of the approved budget and tariff of charges for the 2015/2016 'Y advertised by the 30th of June 2015	Date Summary of the approved budget and tariff of charges for the 2015/2016 FY advertised	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Summary of the approved budget and tariff of charges for the 2015/2016 FY advertised by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	B & T 04	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting and auditing	Preparation of annual financial statements	N/A	Annual Financial Statements submitted to the AG on the 31st of August 2013	Annual financial statements for the 13/14 FY prepared and submitted to AG	Annual financial statements for the 13/14 FY prepared and submitted to AG by the 31st of August 2014	Date Annual financial statements for the 13/14 FY prepared and submitted to AG	N/A	N/A	N/A	N/A	Annual financial statements for the 13/14 FY prepared and submitted to AG by the 31st of August 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	В & Т 05	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	Section 71 reports were prepared and submitted within 10 working days after each month end for 2013/14 Financial year	12 x S71 reports produced and submitted to SMC within 10 working days after the end of each month	12 x S71 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015	Number of S71 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015	N/A	N/A	N/A	N/A	3 x S71 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of September 2014	6 x S71 reports produced and submitted to SMC within 10 working days after the end of each month by the 31st of December 2014	9 x S71 reports produced and submitted to SMC within 10 working days after the end of each month by the 31st of March 2014	
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANI	NUAL BUDG	ET INFORM	MATION	PERFORMANO	E TARGET AND PF	ROJECTED BUDGE	T PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	N	ONTHLY & QUAR	TERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3		NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	Quarterly submission of Section 52(d) reports to SMC done on an ad-hoc basis in 13/14 FY	4 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter	4 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 30th of June 2015	Number of Quarterly reports on Section S2(d) produced and submitted to SMC within 10 working days after the end of each Quarter	N/A	N/A	N/A	N/A	1 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 30th of September 2014	2 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 31st of December 2014	days after the end of each Quarter by the 31st of March 2014	4 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 30th of June 2015
D	D3	B & T 07	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	2013/14 mid-year report tabled by 25 January 2014	budget performance report prepared and submitted to SMC	Section 72 (mid-year) budget performance report prepared and submitted to SMC by the 25th of January 2015	to SMC	N/A	N/A	N/A	N/A	N/A	N/A	Section 72 (mid- year) budget performance report prepared and submitted to SMC by the 25th of January 2015	N/A
D	D3	B & T 08	NKPA 4 -	Financial reporting	Compliance	N/A	Grants financial	12 x Monthly monitoring	12 x Monthly monitoring		N/A	N/A	N/A	N/A	3 x Monthly	6 x Monthly	9 x Monthly	12 x Monthly
			FINANCIAL VIABILITY & FINANCIAL MANAGEMENT				report is tabled to SMC monthly during the 2013/14	of grants reports	of grants reports prepared and submitted to SMC by the 30th of June 2015	monitoring of grants reports prepared and submitted to SMC					monitoring of grants reports prepared and submitted to SMC by the 30th of September 2014	monitoring of grants reports prepared and submitted to SMC by the 31st of December 2014	monitoring of grants reports prepared and submitted to SMC by the 31st of March 2015	monitoring of grants reports prepared and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	B & T 09	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	Section 66 reports are prepared and submitted within 10 working days after each month end for 2013/14 year	12 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month	12 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015	Number of Monthly 566 reports produced and submitted to SMC within 10 working days after the end of each month	N/A	N/A	N/A	N/A	3 x Monthly 566 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of September 2014	6 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 31st of December 2014	after the end of each month by	12 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015
											N/A	N/A	N/A	1	N/A	N/A	N/A	N/A
D	D3	B & T 10	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	Monthly and quarterly cash flow to be submitted to SMC for 2013/14 year	12 x Monthly Cash flow reports prepared and submitted to SMC	12 x Monthly Cash flow reports prepared and submitted to SMC by the 30th of June 2015		N/A	N/A	N/A	N/A	3 x Monthly Cash flow reports prepared and submitted to SMC by the 30th of September 2014		9 x Monthly Cash flow reports prepared and submitted to SMC by the 31st of March 2015	12 x Monthly Cash flow reports prepared and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A	1	N/A	N/A	N/A	N/A
				l .						l	, ^	/^	, ^	L	1.4.4			

INDEX	IDP REFERENC	-	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	ANI	NUAL BUDG	GET INFORM	MATION	PERFORMANO	CE TARGET AND PI	ROJECTED BUDGE	T PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	IVIEASURE	OPEX	CAPEX	REVENUE	FUNDING	N	ONTHLY & QUAR	TERLY PROJECTIO	ONS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3			Governance	Ensure compliance to MFMA and Treasury regulations		1	Treasury policies reviewed and submitted to SMC along with standard operating procedures		% of Budget & Treasury policies reviewed and submitted to SMC along with standard operating procedures			N/A	N/A			N/A	100% of Budget & Treasury policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2016

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE	ANNUAL TARGET /	PERFORMANCE		ANNUAL BUDGE	T INFORMAT	TION	PERFORMAN	ICE TARGET AND PR	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	EXP 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Quartely reporting of the Implementa tion of SCOA submitted to SMC.	N/A	NIL	4 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA	4 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 30th of June 2015	Number of Quarterly reports prepared and submitted to SMC on the Implementation of SCOA	N/A	N/A	N/A	N/A	1 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 30th of September 2014	2 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 31st of December 2014	of SCOA by the	4 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 30th of June 2015
A	A1	EXP 02	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Monthly report on Fruitless and Wastefull Expnediture to SMC		Fruitless and wasteful expenditure reports submitted to SMC for 2013/14	12 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC	12 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 30th of June 2015	Number of monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC	N/A	N/A	N/A	N/A	3 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 30th of September 2014	6 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 31st of December 2014	9 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 31st of March 2015	12 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 30th of June 2015
A	A1	EXP 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Payment of council creditors within 30 days from date of receipt of invoice by the creditors department	N/A	85% of creditors are paid within 30 days from date of receipt of invoice.	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 30th of June 2015	% of all creditors paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers	N/A	N/A	N/A	N/A	190% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 30th of September 2014	190% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 31st of December 2014	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 31st of March 2015	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by
A	A1	EXP 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Submit monthly reports on managemen t of insurance claims to OMC.	N/A	Monthly reports on insurance claims submitted to OMC for 2013/14.	12 x Monthly reports on the management of insurance claims submitted to the Operational Management Committee	the management of insurance claims submitted to the Operational Management Committee	Number of Monthly reports on the management of insurance claims submitted to the Operational Management Committee	N/A	N/A	N/A	N/A	13/x Y Monthly reports on the management of insurance claims submitted to the Operational Management Committee by the 30th of September 2014	16 x Monthly reports on the management of insurance claims submitted to the Operational Management Committee by the 31st of December 2014	9 x Monthly reports on the management of insurance claims submitted to the Operational Management Committee by the 31st of March 2015	12 x Monthly reports on the management of insurance claims submitted to the Operational Management Committee by the 30th of June 2015

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE		ANNUAL BUDGE	Γ INFORMAT	ION	PERFORMAN	ICE TARGET AND PR	OJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				SIAIUS QUU	OBJECTIVE	001101	IVIEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Submit Quartely reports on Implementa tion of financial managemen t system to SMC.	,	to SMC.	the acquisition and implementation of the financial managementsystem prepared and submitted	implementation of the financial managementsystem prepared and submitted	Reports on the acquisition and implementation of the financial	N/A	30 000 000	N/A		4 x Quarterly Reports on the acquisition and implementation of the financial managementsyste m prepared and submitted to SMC by the 30th of September 2014	m prepared and	4 x Quarterly Reports on the acquisition and implementation of the financial managementsyste m prepared and submitted to SMC by the 31st of March 2015	the financial managementsyste m prepared and
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Submit Quartely reports on Implementa tion of financial managemen t system to SMC.	,	to SMC.	to SMC along with standard operating procedures	reviewed and submitted to SMC along with	% of Expenditure Management policies reviewed and submitted to SMC along with standard operating procedures	N/A	060 2003 005 N/A	N/A N/A	N/A	N/A	R17 500 000 N/A	R5 000 000 N/A	R7 500 000 100% of Expenditure Management policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2016

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE	A	NNUAL BUDG	ET INFORM	ATION	PERFORMA	NCE TARGET AND P	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				QUO			MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUA	RTERLY PROJECTION	IS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D1		NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Adoption of Revenue related policies	Compliance	N/A	All Revenue related policies were reviewed in 2013/14 budget (Credit Control, Tariffs, Indigent, Rates and Debt Write off policies)	Write off policies	Credit Control, Tariffs, Indigent, Rates and Debt Write off policies reviewed and submitted to SMC by the 30th of March 2015	Date Credit Control, Tariffs, Indigent, Rates and Debt Write off policies reviewed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	Credit Control, Tariffs, Indigent, Rates and Debt Write off policies reviewed and submitted to SMC by the 30th of March 2015	N/A
														_				
D	D3	REV 02	NKPA 4 -	Revenue	Reports	N/A	Monthly debtors	12 v monthly dobte	12 x monthly debtors age	Number of monthly	N/A N/A	N/A N/A	N/A N/A	N/A	N/A 3 x monthly	N/A 6 x monthly	N/A 9 x monthly	N/A 12 x monthly
U	US		PINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Management	REPORTS	N/A	age analysis reports submitted to SMC in the 13/14 FY	analysis reports submitted to SMC	analysis reports submitted to SMC by the 30th of June 2015		N/A	N/A	IV/A	N/A	debtors age analysis reports submitted to SMC by the 30th of September 2014	debtors age analysis reports submitted to SMC by the 31st of December 2014	debtors age analysis reports submitted to SMC by the 31st of March 2015	debtors age analysis reports
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D1		NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Revenue Management	Debt collection	N/A	85% current debt collected in the 13/14 FY	95% Monthly collection rate of current debt	95% Monthly collection rate of current debt by the 30th of June 2015	% of Monthly collection rate of current debt	N/A	N/A	N/A	N/A	95% Monthly collection rate of current debt by the 30th of September 2014	95% Monthly collection rate of current debt by the 31st of December 2014	95% Monthly collection rate of current debt by the 31st of March 2015	95% Monthly collection rate of current debt by the 30th of June 2015
											N/A	N/A	N/A	i	N/A	N/A	N/A	N/A
D	D1		NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Revenue Management	Debt collection	N/A	20% arrear debt collected in the 13/14 FY	10% Monthly collection rate of are debt	10% Monthly collection rate of are debt by the 30th of June 2015	% of Monthly collection rate of are debt	N/A	N/A	N/A	N/A	10% Monthly collection rate of are debt by the 30th of September 2014	10% Monthly collection rate of are debt by the 31st of December 2014	10% Monthly collection rate of are debt by the 31st of March 2015	10% Monthly collection rate of are debt by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D1		NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Billing management	Accurate Billing	N/A	70% electricity and water meters read in the 13/14 FY	90% of all electricity and water meters read on a monthly basis	90% of all electricity and water meters read on a monthly basis by the 30th of June 2015	% of all electricity and water meters read on a monthly basis	N/A	N/A	N/A	N/A	90% of all electricity and water meters read on a monthly basis by the 30th of September 2014	on a monthly basis	90% of all electricity and I water meters read s on a monthly basis by the 31st of March 2015	90% of all electricity and I water meters read on a monthly basis by the 30th of June 2015
	1						1			1	N/A	N/A	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE	Al	NNUAL BUDG	GET INFORMA	ATION	PERFORMA	NCE TARGET AND PI	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				QUO		, , , , , , , , , , , , , , , , , , , ,	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	RTERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3	REV 06	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Billing management	Reports	N/A	Billing vs collection report submitted monthly to smc in 13/14 FY	12 x monthly reports on billing vs collection rates submitted to SMC	12 x monthly reports on billing vs collection rates submitted to SMC by the 30th of June 2015	Number of monthly reports on billing vs collection rates submitted to SMC	N/A	N/A	N/A	N/A	3 x monthly reports on billing vs collection rates submitted to SMC by the 30th of September 2014	6 x monthly reports on billing vs collection rates submitted to SMC by the 31st of December 2014	9 x monthly reports on billing vs collection rates submitted to SMC by the 31st of March 2015	12 x monthly reports on billing vs collection rates submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D1	REV 07	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Billing management	Data cleansing	N/A	Nil	Consumer account data accurately updated (data cleansing) (consumer data is exactly as data on billing system)	Consumer account data accurately updated (data accurately updated (data cleansing) (consumer data is exactly as data on billing system) by the 30th of June 2015	,	R1 000 000. 00	N/A	N/A	FMG grant funding	Data cleansing as per approved service provider plan.	Data cleansing as per approved service provider plan.	Data cleansing as per approved service provider plan.	Consumer account data accurately updated (data cleansing) (consumer data is exactly as data on billing system) by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	REV 08	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial Reporting	rental stock	N/A	Nil	12 x monthly reports on rental stock submitted to SMC	12 x monthly reports on rental stock submitted to SMC by the 30th of June 2015	Number of monthly reports on rental stock submitted to SMC	N/A	N/A	N/A	N/A	3 x monthly reports on rental stock submitted to SMC by the 30th of	6 x monthly reports on rental stock submitted to SMC by the 31st of	9 x monthly reports on rental stock submitted to 5 SMC by the 31st	12 x monthly reports on rental
															September 2014	December 2014	of March 2015	0.34.16.2013
											N/A	N/A	N/A		September 2014 N/A	N/A	N/A	N/A
D	D3	REV 09	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Revenue Enhancement Strategy	Implement the Revenue Enhancement Strategy	N/A	revenue enhancement strategy already in place	4 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter	4 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by the 30th of June 2014	submitted to SMC within	N/A N/A	N/A N/A	N/A N/A	N/A	September 2014	N/A 2 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10	N/A 3 x Quarterly reports on the implementation of the revenue enhancement	N/A 4 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	AI	NNUAL BUDG	GET INFORM	ATION	PERFORMAN	NCE TARGET AND PR	OJECTED BUDGET P	PER QUARTER
	E	REFERENCE	AREA						OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D2	SCM 01	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Policy review	N/A	SCM Policy approved by SMC on 31/05/2014	Supply chain management Policy reviewed and submitted to SMC	Supply chain management Policy reviewed and submitted to SMC by the 31st of May 2015	Date Supply chain management Policy reviewed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Supply chain management Policy reviewed and submitted to SMC by the 31st of May 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D2	SCM 02	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Procureme nt plan submission	N/A	Procurement plan approved by SMC on 30/06/2013	Procurement Plan	2015/2016 financial year Procurement Plan prepared and submitted to SMC by the 30th of June 2015	Date 2015/2016 financial year Procurement Plan prepared and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015/2016 financial year Procurement Plan prepared and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D2	SCM 03	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Procureme nt Plan implementa tion	N/A	13/14 Procurement plan	4 x quarterly reports produced and submitted to SMC on the Implementation of the 14/15Fy approved procurement plan as per the approved plan	4 x quarterly reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by 30th of June 2015	Number of quarterly reports produced and submitted to SMC on the Implementation of the 14/15Fy approved procurement plan as per the approved plan	N/A	N/A	N/A	N/A	1 x quarterly reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by the 30th of September 2014	2 x quarterly reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by the 31st of December 2014	of the 14/15FY approved procurement plan as per the approved plan by the 31st of March 2015	
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D2	SCM 04	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Monthly Reports	N/A	Report submitted by 25 of each month	to Operational	12 x Tenders awarded/ deviations report prepared and submitted to Operational Management Committee by the 30th of June 2015	Number of Tenders awarded/ deviations report prepared and submitted to Operational Management Committee	N/A	N/A	N/A	N/A	3 x Tenders awarded/ deviations report prepared and submitted to Operational Management Committee by the 30th of September 2014	6 x Tenders awarded/ deviations report prepared and submitted to Operational Management Committee by the 31st of December 2014	9 x Tenders awarded/ deviations report prepared and submitted to Operational Management Committee by the 31st of March 2015	12 x Tenders awarded/ deviations report prepared and submitted to Operational Management Committee by the 30th of June 2015
D	D2	SCM 05	NKPA 4 -	SCM	Monitoring	N/A	Monthly reports	12 x contract	12 x contract	Number of contract	N/A	N/A	N/A	N/A	3 x contract	6 x contract	9 x contract	12 x contract
			FINANCIAL VIABILITY & FINANCIAL MANAGEMENT		reports		submitted to SMC	management monthly reports prepared and submitted to SMC	management monthly reports prepared and submitted to SMC by the 30th of June 2015	management monthly reports prepared and submitted to SMC	N/A	N/A	N/A		management monthly reports prepared and submitted to SMC by the 30th of September 2014	management monthly reports prepared and submitted to SMC by the 31st of December 2014	management monthly reports prepared and submitted to SMC by the 31st of March 2015	management monthly reports prepared and submitted to SMC by the 30th of June 2015
L					l		1				IV/A	IV/A	IV/A		IN/A	IN/ A	IN/A	IN/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	AI	NNUAL BUDG	ET INFORM	ATION	PERFORMAN	NCE TARGET AND PR	OJECTED BUDGET P	PER QUARTER
	E	REFERENCE	AREA						001101	WEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTIONS	5
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D2	SCM 06	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Inventory Management	Monthly Reports	N/A	Report submitted by 25 of each month	management reports prepared and submitted to the Operational Management Committee	management reports		N/A	N/A	N/A		3 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 30th of September 2014	Management Committee by the	9 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 31st of March 2015	12 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D2	SCM 07	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Inventory Management	Annual Stock taking	N/A	Annual Stock taking by 15 July 2013	taking prepared and submitted to SMC	taking prepared and	Date Annual Report on stock taking prepared and submitted to SMC	N/A	N/A	N/A		Annual Report on stock taking prepared and submitted to SMC by the 15th of July 2014	N/A	N/A	N/A
											N/A		N/A		N/A		,	N/A
D	D2	SCM 08	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Monitoring of irregular expenditure	N/A	Prepare and submit irregular expenditure report as and when identified	Expenditure reports prepared and submitted	Expenditure reports	Number of quarterly Irregular Expenditure reports prepared and submitted to SMC	N/A	·			1 x quarterly Irregular Expenditure reports prepared and submitted to SMC by the	Irregular Expenditure reports prepared and submitted to SMC by the	Irregular Expenditure reports prepared and submitted to SMC by the	SMC by the 30th of June 2015
1	1										N/A	N/A	N/A		N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	RASELINE / STATUS OUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	A	NNUAL BUDG	ET INFORM	ATION	PERFORMA	NCE TARGET AND PI	ROJECTED BUDGET	PER QUARTER
IIIDEX	E	REFERENCE	AREA	TROGRAMME	I NOSECI	WAILD	DASELINE / STATOS QUO	WERSONADEE OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	RTERLY PROJECTION	IS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A1	A & LM 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	promote	Review Useful Lives of Assets at year end.	ALL	25%	100% of all Council assets' useful lives reviewed at year end	100% of all Council assets' useful lives reviewed at year end by the 30th of June 2015	% of all Council assets' useful lives reviewed at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council assets' useful lives reviewed at year end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	A & LM 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	promote	Valuation of Investment Properties	ALL	1	100% of all Council Investment Property Assets valued at year end	100% of all Council Investment Property Assets valued at year end by the 30th of June 2015	% of all Council Investment Property Assets valued at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council Investment Property Assets valued at year end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
												·			•		·	
A	A1	A & LM 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Assess rehabilitatio n costs of Land fill site at year end.	ALL	1	100% assessment of the cost to rahabilitate the Land fill site at year end completed	100% assessment of the cost to rahabilitate the Land fill site at year end completed by the 30th of June 2015	% assessment of the cost to rahabilitate the Land fill site at year end completed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% assessment of the cost to rahabilitate the Land fill site at year end completed by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
А	A1	A & LM 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Undertake asset count	ALL	0.9	100% of all Council assets physically verified at year end	100% of all Council assets physically verified at year end by the 30th of June 2015	% of all Council assets physically verified at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council assets physically verified at year end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A1	A & LM 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	promote	Assess Impairment of Assets at year end.	ALL	0.25	100% of all Council assets assessed for impairment at year end	100% of all Council assets assessed for impairment at year end by the 30th of June 2015	% of all Council assets assessed for impairment at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council assets assessed for impairment at year end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	A & LM 06	NKPA 1 - MUNICIPAL TAMESFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	Apply month end controls and procedures	ALL	90%	12 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly	12 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 30th of June 2015	Number of monthly reports prepared and submitted to SMC on depreciation journals processed monthly	N/A	N/A	N/A	N/A	3 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 30th of September 2014	6 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 31st of December 2014	9 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 31st of March 2015	
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
					1	1					N/A	N/A	N/A	l	IN/A	IN/A	IN/A	IN/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	AI	NNUAL BUDG	GET INFORMA	ATION	PERFORMA	NCE TARGET AND P	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA						OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAF	RTERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	Apply month end controls and procedures	ALL		prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at month end	prepared and submitted to OMC on reconciliations between Asset Register & General	Number of monthly reports prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at month end	N/A	N/A	N/A	N/A		and submitted to OMC on reconciliations between Asset Register & General Ledger performed	and submitted to OMC on reconciliations between Asset Register & General Ledger performed at	12 x monthly reports prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at month end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	Apply month end controls and procedures	ALL		prepared and submitted to OMC on commissioned assets unbundled every month	prepared and submitted to OMC on commissioned assets	Number of quarterly reports prepared and submitted to OMC on commissioned assets unbundled every month			,	N/A	and submitted to OMC on commissioned assets unbundled every month by the 30th of September 2014	and submitted to OMC on commissioned assets unbundled every month by the 31st of December 2014	the 31st of March 2015	and submitted to OMC on commissioned assets unbundled every month by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A



OPERATIONAL PLAN 2014/2015 - INFRASTRUCTURE SERVICES BUSINESS UNIT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE		ANNUAL BUDGET IN	ORMATION		PERFORMA	NCE TARGET AND PF	ROJECTED BUDGET F	PER QUARTER
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTIONS	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3	FLT 01			Purchasing of new vehicles and plant	ALL	255 vehicles	50 x new vehicles to be purchased	50 x new vehicles to be purchased by the 30th of June 2015	Number of new vehicles to be purchased	N/A	(waiting for mid year adjustment		Council	2 x new vehicles to be purchased by the 30th of September 2014		Vehicles ordered from OEMs by the 31st of March 2015	50 x new vehicles to be purchased by the 30th of June 2015
											N/A	170 658 1501	N/A		N/A	N/A	N/A	237
A	A1	FLT 02		Vehicle corporate branding	Branding	ALL		90 x Council vehicles & plant to be branded	90 x Council vehicles & plant to be branded by 30th of June 2015	Number of Council vehicles & plant branded	N/A	(waiting for mid year adjustment	N/A	Council	N/A	5 x Council vehicles & plan branded by the 30th of November 2014	45 x Council vehicles and plant	90 x Council vehicles & plant to be branded by
											N/A	170 658 1501	N/A		N/A	N/A	N/A	N/A
Α	A2	FLT 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Vehicle and plant service	Preventative maintenance	ALL	Zero vehicle and plant service at the beginning of July 2014	813 x Council vehicles & plant to be serviced	813 x Council vehicles & plant to be serviced by 30th June 2015	Number of Council vehicles & plant to be serviced	8 000 000	N/A	N/A	Council	206 x Council vehicles & plant services by the 30th of	404 x Council vehicles & plant services by the	608 x Council vehicles & plant services by the 31st of March 2015	813 x Council vehicles & plant to be serviced by 30th June 2015
											1822153200	N/A	N/A		450 000	1000 000	450 000	850 000
A	A2	FLT 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Infrastructure	Average turnaround time on repairs (in days)	ALL	0	30 days turnaround time achieved on council vehicle and plant repairs completed	30 days turnaround time achieved on council wehicle and plant repairs completed by the 30th of June 2015	Turnaround time achieved on council vehicle and plant repairs completed	10 630 488	N/A	N/A	Council	30 days turnaround time achieved on council vehicle and plant repairs completed by the by the 30th of September 2014	30 days turnaround time achieved on council vehicle and plant repairs completed by the by the 31st of December 2014	30 days turnaround time achieved on council vehicle and plant repairs completed by the 31st of March 2015	30 days turnaround time achieved on council vehicle and plant repairs completed by the 30th of June 2015
1				1			l		I		1822153200	N/A	N/A		885 874	885 874	885 874	885 874

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	AN	NUAL BUDG	GET INFORM	IATION	PERFORMAN	CE TARGET AND PI	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	1	MONTHLY & QUAR	TERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D2	PMU 01	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Project Management support	Monthly programme / project monitoring reports for MIG/OGF/CNL Budget	All		12 X Monthly reports on expenditure (MIG/Osf/CNL Budget) submitted by the 5th of every month to project managers within business units	12 X Monthly reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 30th of June 2015	Number of Monthly reports on expenditure (MIG/OBF/CNL Budget) submitted by the 5th of every month to project managers within business units	N/A	N/A	N/A	N/A	3 X Monthly reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 30th of September 2014	6 X Monthly reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 31st of December 2014	9 X Monthly reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 31st of March 2015	12 X Monthly reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 30th of June 2015
D	D2	PMU 02	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Basic Service Delivery	Project Management support	All		24 x Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget)	24 x Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 30th of June 2015	Number of Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget)	N/A Bi-weekly reports produced within stipulated timeframe s	N/A	N/A	N/A	N/A 6 x Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 30th of September 2014	N/A 12 x Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 31st of December 2014	N/A 18 x Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 31st of March 2015	N/A 24 x Bi-weekly reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 30th of June 2015
D	D2	PMU 03	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Project Management Support	Administration of payment process and ongoing monitoring	All	All invoices packaged and submitted to client departments within 48 hours	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 30th of June 2015	Turnaround time for all invoices packaged and submitted to client departments (within 48 hours)	N/A	N/A	N/A	N/A	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 30th of September 2014	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 31st of December 2014	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 31st of March 2015	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 30th of June 2015

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	ANI	NUAL BUDG	GET INFORM	IATION	PERFORMANO	CE TARGET AND PR	ROJECTED BUDGE	F PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		001701	IVIEASURE	OPEX	CAPEX	REVENUE	FUNDING	I I	ONTHLY & QUAR	TERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3	PMU 04	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Project Management Support	Administration Support and reporting to MIG (Provincial) and reporting to OGF/CNL/EPWP	All	report	reports for MIG & EPWP accurately prepared and submitted to the Funding Source by the 15th of every month	12 x Monthly DORA reports for MIG & EPWP accurately prepared and submitted to the Funding Source by the 15th of every month by the 30th of June 2015	EPWP accurately	N/A	N/A	N/A	N/A	3 x Monthly DORA reports for MIG & EPWP accurately prepared and submitted to the Funding Source by the 15th of every month by the 30th of September 2014	reports for MIG & EPWP accurately prepared and submitted to the Funding Source by the 15th of every	9 x Monthly DORA reports for MIG & EPWP accurately prepared and submitted to the Funding Source by the 15th of every month by the 31st of March 2015	DORA reports for MIG & EPWP accurately prepared and submitted to the Funding Source by
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Year end procedures	Notes to the annual financial statements for MIG	All	Annual financial statements compiled and submitted to Finance	financial statements compiled and submitted to Finance	Notes to the Annual financial statements compiled and submitted to Finance by the 31st of December 2014	Date Notes to the Annual financial statements compiled and submitted to Finance	N/A	N/A	N/A	N/A	N/A	Notes to the Annual financial statements compiled and submitted to Finance by the 31st of December 2014	N/A	N/A
													N/A		N/A	N/A	N/A	N/A
D	D3	PMU 06	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Project Management Support	Monthly programme / project monitoring reports for COGTA	All	Expenditure and Revenue (E&R) Reports verified & submitted by 15th of every month to COGTA	every month to COGTA	and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA	Number x Date Montly Expenditure and Revenue (E&R) Reports verified & submitted by 15th of every month to COGTA by the 30th of June 2015		N/A		N/A	Revenue (E&R) reports verified & submitted by 15th of every month to COGTA by the 30th of September 2014	Revenue (E&R) reports verified & submitted by 15th of every month to COGTA by the 31st of December 2014	COGTA by the 31st of March 2015	of every month to COGTA by the 30th of June 2015
							l	1		1	N/A	N/A	N/A		N/A	N/A	N/A	N/A



OPERATIONAL PLAN 2014/2015 - CORPORATE SERVICES BUSINESS UNIT

INDEX	IDP REFERENC E	OPERATIONAL PLAN REFERENCE	NATIONAL KEY PERFORMANCE AREA	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANNI	JAL BUDGET	INFORMAT	ION		NCE TARGET AND PI		
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Strengthen Governance	By-laws	All wards		Provincial Gazette - (Credit Control, Debt Collection , Indigent , Rates , Street Trading, Wayleaves, Public Health, Cemeteries, Rules	Health, Cemeteries, Rules	Aerodrome Bylaws)	400 000.00	N/A	N/A	Council	N/A	N/A	4 x specified bylaws published in the Provincial Gazette by 31st of March 2015 - (Credit Control and Debt Collection Bylaws, Indigent Bylaws and Rates Bylaws)	10 x specified bylaws published in the Provincial Gazette by 30th of June 2015 - (Credit Control and Debt Collection, Indigent, Rates, Street Trading, Wayleaves, Public Health, Cemeteries, Rules of Order, Electricity and Aerodrome Bylaws)
											502 100 1056		N/A			61 119,55	67,776.09	67,776.09
IE	E1		NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Legal Representation	Provision of legal representa tion	All wards	100%	100% Provision of legal representation on behalf of Council in all instances of Civil and criminal Littigation matters	100% Provision of legal representation on behalf of Council in all instances of Civil and criminal Litigation matters by the 30th of June 2015	Č	3,147,000.00	N/A	,		matters by the 30th of September 2014	100% Provision of legal representation on behalf of Council in all instances of Civil and criminal Litigation matters by the 31st of December 2014	legal representation on behalf of Council in all instances of Civil and criminal Litigation matters by the 31st of March 2015	behalf of Council in all instances of Civil and criminal Litigation matters by the 30th of June 2015
				l			l				502 100 1310	N/A	N/A		867,848.16	632,750.51	400,000.00	400,000.00

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE		ANNUAL BUDGET	INFORMATION		PERFORMA	ANCE TARGET AND F	PROJECTED BUDGET F	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUA	RTERLY PROJECTION:	5
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1	ICT 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Systems and process re- engineering	ALL	7	10 ICT Master Systems plan projects implemented	10 ICT Master Systems plan projects implemented by the 30th of June 2015	Number of ICT Master Systems plan projects implemented	N/A		N/A	Council Funding	Implement systems and applications as per the MSP schedule by the 30th of September 2014	5 ICT Master Systems plan projects implemented by the 31st of December 2014	Implement systems and applications as per the MSP schedule by the 31st of March 2015	10 ICT Master Systems plan projects implemented by the 30th of June 2015
											N/A	525 654 1501	N/A		N/A	N/A	N/A	N/A
A	A3	ICT 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Network Optimisation	ALL	5 sites currently with Compression Tool implemented.	10 x identified critical sites implemented with Network Compression Tools across the ICT network (Solarwinds)	10 x identified critical sites implemented with Network Compression Tools across the ICT network (Solarwinds) by the 30th of June 2015	Number of identified critical sites Implemented with Network Compression Tools across the ICT network (Solarwinds)	N/A	2,000,000	N/A	Awaiting Mid- term budget review approval.		N/A	5 x identified critical sites Implemented with Network Compression Tools across the ICT network (Solarwinds) by the 31st of March 2015	10 x identified critical sites Implemented with Network
											N/A	5,266,541,501	N/A		N/A	N/A	R 1,000,000	N/A
A	A2	ICT 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Network Expansion	ALL	26 sites currently without network connectivity	5 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network	5 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network by the 30th of June 2015	Number of Sites (Buildings) with no ICT Communication Networks connected to the ICT network	5,000,000	N/A	N/A	Council Funding	N/A	N/A	2 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network by the 31st of March 2015	5 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network by the 30th of June 2015
											5,262,403,091	N/A	N/A		N/A	N/A	R 200,000	N/A
A	A2	ICT 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Redundancy Connectivity for Critical Sites		0 sites with no alternative backup data line.	5 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines	5 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines by the 30th of June 2015	Number of critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines	5,000,000	N/A	N/A	Council Funding	N/A	N/A	2 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines by the 31st of March 2015	5 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data
											5,262,403,091	N/A	N/A	-	N/A	N/A	R 500,000	N/A
Α	A1	ICT 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Corporate Services Compliance & Reduce Risk	Develop ICT Security Strategy Plan		Draft ICT Security Strategy	ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC	ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC by the 28th of February 2015	Date ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC		N/A	N/A	Council Funding	N/A	N/A	ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC by the 28th of February 2015	N/A
											524,500	N/A	N/A	-	N/A	N/A	R 600,000	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE		ANNUAL BUDGET	INFORMATION		PERFORMA	NCE TARGET AND P	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				STATUS QUU		OUTPUT	WIEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3	ICT 06	TRANSFORMATION		Implement ICT Security Strategy Plan		Strategy	priority findings	'	% implementation of the ICT Security Strategy inclusive of all high priority findings	5,261,001,100	N/A	N/A	Council Funding	N/A	N/A	N/A	102 % implementation of the ICT Security Strategy inclusive of all high priority findings by the 30th of June 2015
											524,500	N/A	N/A		N/A	N/A	N/A	R 250,000
А	A1	ICT 07	MUNICIPAL TRANSFORMATION		Institutionalise ICT Steering Committee		meetings held to	Committee meetings facilitated	6 x ICT Steering Committee meetings facilitated by the 30th of June 2015	Number of ICT Steering Committee meetings facilitated	N/A	N/A	N/A	N/A	N/A	Finalise appointment for ICT Steering Committee membership	3 x ICT Steering Committee meetings facilitated by the 31st of March 2015	6 x ICT Steering Committee meetings facilitated by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

A 3 SUBJECT STATE OF THE PROPERTY OF THE PROPE	INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	UAL BUDGET	INFORMATI	ION	PERFORMANC	E TARGET AND PRO	JECTED BUDGET PE	R QUARTER
A 3 SG 03 NAS 1. WARF Company Services MURICIPAL AND SG 04 NAS 1. WARF Company Services AND SG 05 NAS 2. WARF COM		E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	М	ONTHLY & QUARTE	RLY PROJECTIONS	
A A A S GGS MANDOMATIONAL DIVERSITY of the company												VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A 3 SG 02 NRPA 1 - Increase MUNICIPAL Proposed Services OF Compared Serv	A	A3	SG 01	MUNICIPAL TRANSFORMATION & ORGANIZATIONAL	Performance and Efficiency levels of	Batho Pele	ALL	Charter has been	Implementaion of Batho Pele Principles and Customer Service Charter developed and submitted	Implementation of Batho Pele Principles and Customer Service Charter developed and submitted to SMC by the 30th of	the Implementaion of Batho Pele Principles and Customer Service Charter developed and submitted				N/A	the Implementaion of Batho Pele Principles and Customer Service Charter developed and submitted to SMC by the 30th of September 2014		N/A	N/A
MUNICIPAL TRAKSFORMATION Elevery levels of life-freely relevel of li												,						N/A	N/A
A 3 SG 03 NRPA 1 - Implementation of MUNICIPAL TRANSFORMATION A DEVELOPMENT	A	A3	SG 02	MUNICIPAL TRANSFORMATION & ORGANIZATIONAL	Performance and Efficiency levels of	Batho Pele	ALL	NIL	3 Batho Pele belief system Principles, we belong, we care, we serve developed and submitted	3 Batho Pele belief system Principles, we belong, we care, we serve developed and submitted to SMC by the 30th of	Plan for 3 Batho Pele belief system Principles, we belong, we care, we serve developed and				N/A	for 3 Batho Pele belief system Principles, we belong, we care, we serve developed and submitted to SMC by the 30th of September 2014		N/A	N/A
MUNICIPAL TRANSFORMATION A ORGANIZATIONAL DEVELOPMENT A A3 SG 04 NKPA 1 - MUNICIPAL TRANSFORMATION BORGANIZATIONAL DEVELOPMENT Increase ORGANIZATIONAL DEVELOPMENT A A3 SG 04 NKPA 1 - MUNICIPAL TRANSFORMATION BORGANIZATIONAL DEVELOPMENT Increase MUNICIPAL TRANSFORMATION BORGANIZATIONAL DEVELOPMENT Increase ORGANIZATIONAL DEVELOPMENT Increase MUNICIPAL TRANSFORMATION BORGANIZATIONAL DEVELOPMENT Increase ORGANIZATIONAL O												,						N/A Questionnaire to	N/A N/A
A 3 SG 04 NKPA 1 - Increase MUNICIPAL Performance and TRANSFORMATION INCREASE ORGANIZATIONAL DEVELOPMENT WELOPMENT MIL S x Monthly reports prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers administered to 20 Municipal customers monthly by customers monthly by to 20 Municipal customers monthly by to 20 Municipal customers monthly by to 20 Municipal to 20 Municipal to 20 Municipal customers monthly by to 20 Municipal to 20 Municipal to 20 Municipal customers monthly by to 20 Municipal customers administered to 20 Municipal customers monthly by to 20 Municipal				MUNICIPAL TRANSFORMATION & ORGANIZATIONAL	Performance and Efficiency levels of	Batho Pele		of Batho Pele Principles, belief set we belong, we care,we serve, and monitoring tool have	the standard of services rendered to Municipal customers Developed	the standard of services rendered to Municipal customers Developed and Submitted to SMC by the 31st of January	assess the standard of services rendered to Municipal customers Developed and							assess the standard of services rendered to Municipal customers Developed and Submitted to SMC by the 31st of January 2015	
MUNICIPAL Performance and TRANSFORMATION Efficiency levels of Principles & Corporate Services ORGANIZATIONAL DEVELOPMENT DEVELOPMENT												N/A	N/A	N/A		N/A	N/A	N/A	N/A
	A	A3	SG 04	MUNICIPAL TRANSFORMATION & ORGANIZATIONAL	Performance and Efficiency levels of	Batho Pele	ALL	NIL	prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal	prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers monthly by	reports prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal	N/A	N/A	N/A	N/A		N/A	2 x Monthly reports prepared submitted to OMC on responses received in respec of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers monthly by the 31st of March 2015	5 x Monthly reports prepared

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	UAL BUDGE	INFORMAT	TION	PERFORMANC	E TARGET AND PRO	JECTED BUDGET PER	R QUARTER
INDEX	E	REFERENCE	AREA	TROGRAMME	T NOJECT	WAILD	QUO	WIEASONABLE OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	M	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A2	SG 05	NKPA 1 - MUNICIPAL TAMESFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles	ALL	NIL	1 x Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum	1 x Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum by the 31st of January 2015	Date of Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum	N/A	N/A	N/A	N/A	N/A	N/A	1 x Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum by the 31st of January 2015	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A2	SG 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles	ALL	NIL	To develop and conduct a workshop for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP)	To develop and conduct a workshop for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP) by the 28th of February 2015	Date workshop conduct ed for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP)	N/A	N/A	N/A	N/A	N/A	N/A	To develop and conduct a workshop for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP) by the 28th of February 2015	N/A
											N/A	N/A	N/A		N/A	N/A		N/A
		SG 07	& ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles		NIL	Msunduzi Service Delivery Improvement Plan developed and submitted to SMC	Msunduzi Service Delivery Improvement Plan developed and submitted to SMC by the 31st of March 2015		N/A	N/A	N/A	N/A	N/A	N/A		N/A
Α	A1	SG 08	NKPA 1 -	Increase	Implementation of	ALL	NIL	Six multi-disciplinary	Six multi-disciplinary	Date of establishing Six	N/A	N/A	N/A	N/A	N/A	N/A	Six multi-	N/A
				Performance and Efficiency levels of Corporate Services	Batho Pele Principles			teams established to identify, design and implement projects aimed at improving service delivery	teams established to identify, design and implement projects aimed at improving service delivery by the 31st of March 2015	multi-disciplinary teams to identify, design and implement projects aimed at improving service delivery							disciplinary teams established to identify, design and implement projects aimed at improving service delivery by the 31st of March 2015	
		l	l	l	l			1	I		N/A	N/A	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	IUAL BUDGET	INFORMAT	ION	PERFORMANC	E TARGET AND PRO	JECTED BUDGET PER	R QUARTER
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	M	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A3	SG 09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles	ALL	NIL	3 x bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implemantation of Batho Pele Principles and Customer Service Charter	Pele Principles and	Number of bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implementation of Batho Pele Principles and Customer Service Charter	N/A	N/A	N/A	N/A			1 x bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implementation of Batho Pele Principles and Customer Service Charter by the 28th of February 2015	3 x bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implementation of Batho Pele Principles and Customer Service Charter by the 30th of June 2015
				_							N/A	N/A	N/A		N/A	N/A	N/A	N/A
А	A1	SG 10	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Developing Implementaion plan for Msunduzi Municipality Service Excellence Awards	ALL	Service Excellence Awards have not been held before	Implementain plan for Msunduiz Municipality Service Excellence Awards developed and submitted to SMC	Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC by the 31st of March 2015.	Date Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC		N/A	N/A	N/A	N/A	N/A	Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC by the 31st of March 2015.	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A2	SG 11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compilance and Risk Reduction	Procurement of Perforating and Numbering Machine , Lithographic Printing Machine and Eletronic Document and Records Management System (EDRMS)	ALL	and Numbering Machine	Perforating and Numbering Machine procured	Perforating and Numbering Machine procured by the 31st of December 2014	Date Perforating and Numbering Machine procured	N/A	200 000	N/A	N/A	N/A 200 000	Perforating and Numbering Machine procured by the 31st of December 2014	N/A	N/A
																N/A		
A	A2	SG 12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Procurement of Perforating and Numbering Machine , Lithographic Printing Machine and Eletronic Document and Records Management System (EDRMS)	ALL		Lithographic Printing Machine procured	Lithographic Printing Machine procured by the 28th of February 2015	Lithographic Date Printing Machine procured	N/A	1500 000	N/A	N/A	N/A	N/A	Lithographic Printing Machine procured by the 28th of February 2015	N/A
	l	l	1	l	1			i	I		N/A	506 654	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	UAL BUDGET	INFORMAT	ION	PERFORMANC	E TARGET AND PRO	JECTED BUDGET PE	R QUARTER
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	М	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A2	SG 13	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Procurement of Perforating and Numbering Machine , Lithographic Printing Machine and Eletronic Document and Records Management System (EDRMS)		and Numbering Machine	Eletronic Document and Records Management System (EDRMS) procured	Eletronic Document and Records Management System (EDRMS) procured by the 31st of March 2015	Date Eletronic Document and Records Management System (EDRMS) procured		1500 000	N/A	N/A	N/A	N/A	Eletronic Document and Records Management System (EDRMS) procured by the 31st of March 2015	N/A
											N/A	505 654	N/A		N/A	1500 000	N/A	N/A
A	A3	SG 14	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Tracking Implementation of Resolutions	ALL	Implementation of resolutions is not tracked	6 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implementation of resolutions taken by Exco & Council	6 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implmentation of resolutions taken by Exco & Council by the 30th of June 2015	Number of reports prepared and submitted to SMC on updated responses received from Business units in respect of implmentation of resolutions taken by Exco & Council	N/A	N/A	N/A	N/A	N/A	N/A	3 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implementation of resolutions taken by Exco & Council by the 31st of March 2015	6 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implmentation of resolutions taken by Exco & Council by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A		SG 15	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Meetings	ALL	and Council committee meetings are not compiled in seven working days at all times.	All minutes of Council and Council committee meetings compiled within seven (7) working days after the meetings	All minutes of Council and Council committee meetings compiled within seven (7) working days after the meetings by the 30th of June 2015	Number of Days taken to compile All minutes of Council and Council committee meetings	N/A	N/A	N/A	N/A	All minutes of Council and Council committee meetings compiled within seven (7) working days after the meetings	All minutes of Council and Council committee meetings compiled within seven (7) working days after the meetings	All minutes of Council and Council and Council committee meetings compiled within seven (7) working days after the meetings	All minutes of Council and Council and Council committee meetings compiled within seven (7) working days after the meetings by the 30th of June 2015
A	A1	SG 16	NKPA 1 - MUNICIPAL	Improving Coporate Services	Making public Council and	ALL	Weekly & Monthly claendars published on	48 x weekly schedules of Portfolio Committee	48 x weekly schedules of Portfolio Committee	Number of weekly schedules of Portfolio	N/A	N/A	N/A	N/A	12 x weekly schedules of Portfolio Committee	24 x weekly schedules of	36x weekly schedules of	48 x weekly schedules of
			TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Compliance and Risk Reduction	Council Committee		caericals published on corporate communications	meetings prepared and published on Corporate Communication every Friday by the 30th of June 2015	meetings prepared and published on Corporate Communication every Friday by the 30th of June 2015	Committee meetings prepared and published on Corporate Communication every Friday	N/A	N/A	N/A		meetings prepared and published on Corporate Communication every Friday by the 30th of September 2014	Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 31st of December 2014	Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 31st of March 2015 N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	ANN	UAL BUDGET	Γ INFORMAT	ION	PERFORMANC	E TARGET AND PRO	JECTED BUDGET PEI	R QUARTER
	E	REFERENCE	AREA				QUU		OUIPUI	WEASURE	OPEX	CAPEX	REVENUE	FUNDING	M	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1		MUNICIPAL TRANSFORMATION	Coporate Services			claendars published on corporate communications	of Portfolio Committee meetings prepared and	of Portfolio Committee meetings prepared and published on Corporate Communication every	Number of monthly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every last week of the month	N/A	N/A	N/A		3 x monthly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every last week of the month by the 30th of September 2014	schedules of Portfolio Committee meetings prepared and published on Corporate Communication every last week of the month by the 31st of December 2014	schedules of Portfolio Committee meetings prepared and published on Corporate Communication every last week of the month by the 31st of March 2015	30th of June 2015
											N/A	N/A	N/A		N/A	N/A		N/A
A	A1		TRANSFORMATION	Coporate Services	Reviewing and Developing Terms of Reference of Council Committees		Committees are out	Standing Committees (9)	Reference of Council Portfolio and other Standing Committees (9) developed and submitted	Reference of Council Portfolio and other Standing Committees (9)		N/A	N/A	N/A	N/A	N/A	of Reference of Council Portfolio and other Standing Committees (9) developed and submitted to SMC by the 31st of March 2015	N/A
1	1	l						1	1		N/A	N/A	N/A	ı	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	ANNL	JAL BUDGET	INFORMATI	ON	PERFORMAN	NCE TARGET AND PR	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	IS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A2	HR 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Personal Development Plans	Training	ALL	530	595 employees trained according to PDP	595 employees trained according to PDP by the 30th of June 2015	Number of employees trained according to PDP	R 4,720,500	N/A	N/A	Council Funding	by the 30th of September 2015	to PDP by the 31st of December 2015	of March 2015	to PDP by the 30th of June 2015
	A1	HR 02	NKPA 1 -	Recruitment &	Compliance	ALL	Approved Policy	100% Compliance to	100% Compliance to	% Compliance to	530/130/1415 N/A	N/A N/A	N/A N/A	N/A	708075 100%	708075 100% Compliance	1416150 100% Compliance	1888200 100% Compliance
A	AI		MNFAT 1- MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Selection	Compliance	ALL	Approved Policy	approved recuritment & selection policies	approved recuritment & selection policies by the 30th of June 2015	approved recuritment &	N/A	N/A	N/A	N/A	Compliance to approved recuritment & selection policies by the 30th of September 2014	to approved recuritment & selection policies by the 31st of December 2014	to approved recurify the selection policies by the 31st of March 2015	to approved recuritment & selection policies by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A3	HR 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Employee Study Assistance Programme	Study Assistance awarded to employees	ALL	20	20 x employees benefitting from the study assistance programme	20 x employees benefitting from the study assistance programme by the 30th of June 2015	Number of employees benefitting from the study assistance programme	R 681 850	N/A	N/A	Council Funding	Identification of Study Assistance Needs of the Various Units completed by the 30th of September 2014	Selection and approval of in- house bursaries completed by the 31st of December 2014	Register students with Educational Institutions completed by the 31st of March 2015	benefitting from the study
											530/100/1050	N/A	N/A		N/A	N/A	281850	400000
A	A1	HR 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Employment Equity	Compliance to Emplyment Equity Plan		Review of Employment Equity policy	100% of employment equity targets achieved as per approved Msunduzi Municipality employment equity plan	100% of employment equity targets achieved as per approved Msunduzi Municipality employment equity plan by the 30th of June 2015	% of employment equity targets achieved as per approved Msunduzi Municipality employment equity plan	N/A	N/A	N/A	N/A	Preparation of documents for Department of Labour and employment equity plan by the 30th of September 2014	Presentation on Draft Employment equity Plan to be done to SMC by the 31st of December 2014	equity targets achieved as per approved Msunduzi Municipality employment equity plan by the 31st of March 2015	30th of June 2015
Δ	A2	HR 05	NKPA 1 -	Workplace Skills	Implementatio	ΔΙΙ	Nil	378 employees trained	378 employees trained	Number of employees	N/A R 4,720,500	N/A N/A	N/A N/A	Council	N/A 90 employees	N/A 180 employees	N/A 270 employees	N/A 378 employees
	rie.		MNFAT 1- MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	plan	mpenentation of the Workplan Skills Plan	art.	****	378 einipulyees valled according to the Workplace skills plan	according to the Workplace skills plan by the 30th of June 2015	trained according to the	530/130/1415	N/A	N/A	Funding	according to the Workplace skills plan by the 30th of September 2014	to the Workplace skills plan by the 31st of December 2014		trained according

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	ANNU	JAL BUDGET	INFORMATIO	ON	PERFORMAI	NCE TARGET AND PF	ROJECTED BUDGET	PER QUARTER
INDEX	E	REFERENCE	AREA	TROGRAMME	I NOJECI	WAILD	QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	ıs
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
А	A1	HR 06	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Job Evaluation	Job evaluation and alignment	ALL		1377 jobs evaluated and aligned to T.A.S.K	1377 jobs evaluated and aligned to T.A.S.K by the 30th of June 2015	Number of jobs evaluated and aligned to T.A.S.K	N/A	N/A	N/A	N/A	344 jobs evaluated and aligned to T.A.S.K by the 30th of September 2014	by the 31st of	688 jobs evaluated and aligned to T.A.S.K by the 31st of March 2015	1377 jobs evaluated and aligned to T.A.S.K by the 30th of June 2015
			DEVELOPMENT												·			
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A3		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Employment	Filling of Posts	ALL		290 posts filled on the organogram	290 posts filled on the organogram by the 30th of June 2015	Number of posts filled on the organogram	N/A	N/A	N/A	N/A	the organogram by the 30th of	108 posts filled on the organogram by the 31st of December 2014	190 posts filled on the organogram by the 31st of March 2015	290 posts filled on the organogram by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	HR 08	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	HR Policy Review	Review of Policies and Development of Procedure Manauals	ALL		18 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals	18 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 30th of June 2015		N/A	N/A	N/A	N/A	3 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 30th of September 2014	7 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the	12 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 31st of March 2015	18 x Human Resources Policies reviewed and
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A2		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Internship	Appointment of Interns	ALL	42	65 x Interns appointed		Number of Interns appointed	R 1 258 800 -	N/A	N/A	Council Funding	Internship needs of the Municipality by the 30th of September 2014	65 x Interns appointed by the 31st of December 2014	Š	Monitoring of Performance Interns
^	A2	HR 10	NKPA 1 -	External Bursaries	Awarding of	ALL	10	10 x External Bursaries	10 x External Bursaries	Number of External	530/130/1413 R 681 850.00 -	N/A N/A	N/A N/A	Council	200000 Identification of	200000 10 x External	429400 Registration with	429400 Arrango
A	in 2		NRFA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	LATERING BUTSAFIES	Awarding of External Bursaries	ALL		10 x External Bursaries awarded	10 x External Bursaries awarded by the 31st of December 2014	Number of External Bursaries awarded				Funding	External Bursary Needs of the Municipality by the 30th of September 2014	Bursaries awarded by the 31st of December 2014	Educational Institutions	Arrange Payments for tuition and Registration
1	l			1		l			I		530/130/1055	N/A	N/A		300000	300000	300000	1100000

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE MEASURE	ANN	UAL BUDGET	INFORMATI	ON	PERFORMA	NCE TARGET AND P	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				QUU	OBJECTIVE	001701	WILASORE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAI	RTERLY PROJECTION	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1			Workplace Skills plan	Reports to LGSETA	ALL		12 x monthly reports prepared and submitted to LGSETA on the Implmentation of the WSP	12 x monthly reports prepared and submitted to LGSETA on the Implimentation of the WSP by the 30th of June 2015	submitted to LGSETA on the Implmentation of	2 000 000. 00	N/A	N/A	LGSETA	Implmentation of the WSP by the 30th of September 2014	and submitted to LGSETA on the Implimentation of the WSP by the 31st of December 2014	the WSP by the 31st of March 2015	and submitted to LGSETA on the Implimentation of the WSP by the 30th of June 2015
А	A1			Occupational Health & Safety	Development of a Health and Safety Management Framework		policy	Health and Safety Management Framework developed and submitted to SMC	Health and Safety Management Framework developed and submitted to SMC by the 31st of December 2014	Date Health and Safety Management Framework developed and submitted to SMC	530/451/8457 N/A	N/A	N/A N/A	N/A	300000 Develop draft Health and Safety management Framework	300000 Health and Safety Management Framework developed and submitted to SMC by the 31st of December 2014	300000 N/A	1100000 N/A
A	A3			Occupational Health & Safety	Facilitation of wellness day events	ALL		2 x Employee Wellness Day events facilitated	2 x Employee Wellness Day events facilitated by the 30th of June 2015	Number of Employee Wellness Day events facilitated	R236 000	N/A	N/A	Council Funding	Planning and organising wellness day event	1 x Employee Wellness Day events facilitated by the 30th of November 2014	Planning and organising wellness day event	2 x Employee Wellness Day events facilitated by the 30th of June 2015