	ANNEXURE H: OI	PERATING PROJECTS	KEY PERFORMANCE	I	KEY PERFORMANCE		I	II	1				I	<b></b>
NATIONAL KEY PERFORMANCE AREA	IDP GOAL/ OBJECTIVE	KEY PERFORMANCE AREA KPA	KEY PERFORMANCE INDICATOR KPI Maintenance Road - 250km road	PROGRAMME MANAGER Strategic Executive	KEY PERFORMANCE INDICATOR KPI	WARD	PROJECT DESCRIPTION Function	BASELINE MEASUREMENT	FUNDING SOURCE	BUDGET 2010/2011 ANNUAL TARGET	SEP-10 PROJ	DEC-10 PROJ	MARCH-11 PROJ	JUNE-11 PROJ
Basic Service Delivery and Infrastructure Development	To provide access to Water, Sanilation, Electricity, Solid Waste, Roads and other related services to improve accessibility by communities and in contributing towards economic growth	Roads and Storm Water	re marking  Maintenance roads- provision of	Mt Trevor Cowie/Mr S Mbimbi	Km of roads remarked	Various	Provision of road marking	N/A	Council	800, 000 250km	50km	75km	75km	50km
	To ensure acquisition, maintenance,upgrade,repairs, replacement, extension and disposal of all Msunduzi	Municipal Infrastructure planning	traffic signs in 15 sites	Mr T Cowie/Mr S Mbimbi  Mr Trevor Cowie/Mr Mr Mike	Number of sites replacement of vehicles and	Various	Provision traffic signs strategic priorities-fleet	N/A	Council	400, 000 50 sites	Advertises Adjusticate &	To Delivery of Light mater	Delivery of heavy motor	10
	replacement, extension and disposal or an insurduzal municipality's assets including the preservation of heritage buildings	funding, maintenance and development Management	Fleet Management	Viljoen	plant on lease	All	management	nil	Council	15 300 000.00 142 vehicles	Advertise, Adjudicate & Award	Delivery of Light motor vehicles	vehicles	Delivery of specialized plant
	To improve access to basic housing solutions through services, secure leaver, quality homes, and human settlements including accessibility to solar facilities such as parks, swimming pools, sporting facilities, etc.		Town Planning	Mr T Cowie/Mr R Gounden	Appoint service providers and initiation of legislative processess	all	Extensiion of the Town Planning scheme	Layout plan have ben done for areas which were not part of the scheme	Non	500 000.00 80% work completed	15%	20%	20%	15%
			Housing	Mr T Cowie/Mr R Gounden	number of houses	Various	Provision of low income housing	300000	DoHS	75 600 000 2 400.00	1400	200	400	400
			Housing	Mr T Cowie/Mr R Gounden	number of houses	Various	Provision of emergency Housing	200	DoHS	40 000 000.00 1000	500	500		
			Housing	Mr T Cowie/Mr R Gounden	Completed feasibility study	1-9	Vulindlela Housing (rural housing)	nil	DoHS	Completed Report and 61 050 000.00 Record of Decision from DEARD	Conclude contract with DoHS and Appoint Service Providers	Commence Feasibilty Study	Continuation of Feasibility Study	Completed Report and submit to DoHS and Counci
			Housing	Mr T Cowie/Mr R Gounden	Number of ablution facilities maintained	33	Maintenance of Temporary Housing and Ablution Facilities	200 facilities	Council	1 200 000.00 120 ablution facilities	120	120	120	120
			Housing	Mr T Cowie/Mr R Gounden	Housing Indaba	All	Hosting Housing Indaba	nil	Council	500 000.00 1 Indaba	Planning	Planning	Host Indaba	
Community and Social Services	To contribute towards a safe and secure environment with	Public Safety, Enforcement and	Housing	Mr T Cowie/Mr R Gounden Mr Kwenza Khumalo/Mr M	number of households  Number of campaigns	Various	Relocation of informal settlements  Road Safety Awareness	280	Council & DoHS	3 000 000.00 1000	250	250	250	250
	To promote and improve different disciplines of sport,art,culture	Disaster Management  Community serviuces provision	Traffic  Sports and recreation	Bakker  Mr Kwenza Khumalo/Dr J Dyer	, ,	AII 27-ali	Campaigns  Art Exhibitions	N/A 4 per year	KZN DoT  Natal Arts Trust	4 Campaigns 3 exhibitions		1	1	1
	and recreation to make the city a playing city	Management	Health Services and Clincs	Mr Kwenza Khumalo/Dr Nkosi	Reduce HIV Rate by increasing		Provision of compreghensive primary health care to the	2	CNL/Provincial	71 250.00 2 clinics	Planning	Planning	Resource Planning	2
	To improve basic living conditions and health well being of society with special focus on langeled groups including children, youth, women and people with disability		Health Services and Clincs	Mr Kwenza Khumalo/Dr Nkosi	the medication (2)  Prevention of mother to child	All	community  Provision of compreghensive primary health care to the	80%	CNL/Provincial	71 250.00 20%	Planning	Planning	Resource Planning	100%
		Regional Community Services Procvision Management			100% of all pragnant mother tested for HIV Improve the cure rate aiming for	All	community  Provision of compreghensive							100%
			Health Services and Clincs	Mr Kwenza Khumalo/Dr Nkosi	40% cure rate for TB  Supply food staff to HIV,TB,	All	primary health care to the community	35%	CNL/Provincial	71 250.00 40% cure rate ensure 100% of qualifying	Planning	Planning	Resource Planning  Compiling the list of	5%
		Budget and treasury	Health Services and Clincs  Budget and Tarrifs	Mr Kwenza Khumalo/Dr Nkosi Mr M Sahibdeen	Babies according to set criteria aiming 100% Approved Tarrif for 2011/2012 by	All	Function	No Policy	CNL/Provincial Non	71 250.00 beneficiaries access the food staff Nil Completed	Planning Completed	Resource planning	beneficiaries	20%
		Management	Budget and Tarrifs  Budget and Tarrifs  Cash Management	Mr M Sahibdeen Mr M Sahibdeen Mr M Sahibdeen	31 May 2011 Approved tarrif Structure Reduced the deficit to o	All All	Function Function	Tarrif Policy Skewed Tariff structures Huge budget deficit	Non Non	Nil Nil Completed Nil reduced the budget to 0	Completed reduced the budget to 0			approved Tariff
		Financial Control and Cash Management	Cash Management  Cash Management	Mr M Sahibdeen Mr M Sahibdeen	Eliminate the capital budget deficit to 0 Positive cash balance	Ali Ali	Function Function	Huge capital deficit  Little cash backed funding	Non Non	Nil Eliminate the capital budget deficit to 0 Nil 90% Debt to be collected	Eliminate the capital budget deficit to 0			
			Budget and Tarrifs Budget and Tarrifs	Mr M Sahibdeen Mr M Sahibdeen	Final approved operational budget Final approved capital budget	All All		Draft budget Draft budget	Non Non	Nii Aligned budget with structure Nii Approved capital budget				
Financial Visibility and Management	To manage the city finances efficiently brough effective and realistic budgeting to ensure synergy between the capital and operating budget and revenue enhancement	Expenditure Management Supply Chain Mangement	Payments Tenders	Mr M Sahibdeen Mr M Sahibdeen	Monthly report on creditors payments  Review of SCM Policy	All	Function Function	Huge outstanding creditors  Unprofessional contract management	Non	Nil Comply fully with reporting  Nil Comply fully with reporting	Quartely report	Quartely report	Quartely rteport	Quartely report
			Contract Management	Mr M Sahibdeen	Monthly report  Report on slock and conduct	All	Function	Some expenditure is illegal Uncontrolled stock inventory	Non	Nil Comply fully with reporting		Quartely report	Quartely rteport	Quartely report
		Expenditure Management	Inventory Management Inventory Management	Mr M Sahibdeen Mr M Sahibdeen	unscheduled Audits Report on stock and control	All	Function Function	holdings No stock control	Non	Nil Comply fully with reporting Nil Comply fully with reporting	Quartely report  Quartely report	Quartely report  Quartely report	Quartely rteport  Quartely rteport	Quartely report  Quartely report
		Revenue Management	Credit control  Debt Collection	Mr M Sahibdeen Mr M Sahibdeen	Report monthly on debtor  Monthly report and	All	Function	High level of debtors  Poor recovery mechanisms	Non	Nil Comply fully with reporting Nil Comply fully with reporting		Quartely report  Quartely report	Quartely rteport  Quartely rteport	Quartely report  Quartely report
		Financial Control and Cash	Reconciliation	Mr M Sahibdeen	implementation of policies Improved Audit report	All	Function	Some of Dora funding not being allocated correctly	Non	Nil Comply fully with reporting		Quartely report	Quartely report	Quartely report
		Management  Expenditure Management	Financial System Management  Contract Management	Mr M Sahibdeen Mr M Sahibdeen	Report on status of debtors  Apopoint new contractors	All	Function	Data is corrupted  No contract management in place	Non	Nil Comply fully with reporting Appointment of new Nil contractor based on sound		Quartely report  Appointment of new contrato	Quartely rteport	Quartely report
		Revenue Management	Billing	Mr M Sahibdeen	Consolidate all billing	All	Function	and thus open to misuse  No consolidation	Non	SCM Policy Nil One billing system	Compiling user requirements	Design and implementation of the consolidated billing	Commissioning of consolidated Billing	
		Financial Control and Cash	Debt Collection Reconciliation	Mr M Sahibdeen Mr M Sahibdeen	Positive cash balance Monthly reconciliations	All	Function Function	Little cash in place Poor or no reconciliations	Non Non	Nil Positive Cash Balance Nil Comply fully with reporting	Monthly Reconciliations	Monthly Reconciliations	Monthly Reconciliations	Monthly Reconciliations
		Management	Financial System Management	Mr M Sahibdeen	Implementation of Financial controls	All	Function	No financial controls in place	Non	Nil Procedure Manual 50% of msunduzi	Procedure Manual			
Good Governance & Public Participation	To ensure compliance with relevant legislation and to promote high standards of professionalism, economic and efficient use of resources as well as accountability and transparency in delivery public service	supply Chain Mangement	Training and Development	Mr Thokozani Maseko/Mr J Mthethwa	Training equipment in place and quality workshops and training conducted to all the target groups	Internal	Training equipment and training conducted	Training equipment in place and number of training conducted		Municipality Wards having 42 000 community members trained on HIV&AIDS	Develop an action Plan	Acquire training Equipmnt	Conduct training in line with action plan	Conduct training in line with action plan
	To ensure the participation of all stakeholders in the decision making of the municipality and efficient functioning of ward			Mr Thokozani Maseko/M						related issues				
	committees, complying at all times with the provisions of the system act  To ensure the participation of all stakeholders in the decision	Council and committee support	Committee services	Jackson Plaaljies		All	Ward committee Support Team			2 503 200				
	making of the municipality and efficient functioning of ward committees, complying at all times with the provisions of the system act		Committee services	Mr Thokozani Maseko/M Jackson Plaaljies		All	Function of ward committee	-		5 798 277				
	To ensure compliance with relevant legislation and to promote high standards of professionalism, economic and efficient use of resources as well as accountability and transparency in delivery makin services.	Economic Development and Planning  Human Resource Management  Legal Services and legislative compilance	Intergrated development and planning	Mr Thokozani Maseko/Mr D Gengan	1.Published Annual Report 2.Adopted Oversight Report	All	Annual Report	2009/2010 Annual Report.	Council	190 000 1 report	finalize template	Distribute templste to Business Units and Finalize for publishing & print	31 Jan- sbmit to Council. Council	0
			Service Delivery and budget Implementation Plan	Mr Thokozani Maseko/Mr D Gengan	Completed & Distributed SDBIP	All	SDBIP	2009/ 2010 SDBIP	Council	304 000 1 SDBIP	end July- publish & distribute 2010/ 2011 SDBIP using uMphithi			end June 2011- draft SDBIF completed.
			Intergrated development and	Mr Thokozani Maseko/Mr D	Oversight report		0	population of the provider	Council	50000	circulation route.		(i) 01 Feb- commence oversight process;	
			planning	Gengan	Oversignit report	All	Oversight Report	2009/2010 Oversight Report	Council	50 000 1 report	(i) End July- complete		(ii) 30 March- submit Oversight Report t	
			Performance Management	Mr Thokozani Maseko/Mr J Mthethwa	Electronic PMS System	All	PMS	Nil	Council	250 000 Functional Electronic PMS	specifications. (ii) end Sept- functional system (iii) first quarter review	Second quarter review	Third quarer review	Fourth quarter review
			Corporate and Legal	Mr Thokozani Maseko/Mr W	Ensure that the legal department has the head, and the	All	Function	Poor and unacceptable corporate	Non	Appointment of Legal Nil Head to give guidance to	Location of structure for	Appointment of legal head		
				Cooper	department is running efficieently - thius improved legal service			legal service		the legal department  Development ,approval	municipal manager	7,7		
			By Laws	Mr Thokozani MasekolMr W Cooper	Approval of By laws	All	Function	Poor and unacceptable By Law Management	Non	and review of all bylaws in Nil the following priority - Finance'Infrastructure,com		All by laws related to Infrastructure	All by laws related to community services	All by laws related to all other outstanding
				Mr Thokozani Maseko/Mr W	Approved Delegation					munity services and the rest Compiled a relevant and a		Approved and		
			Corporate and Legal	Cooper	Management policy	All	Function	Poor Delegation Management	Non	Nil compliant delegation management policy Development approval	Draft document	implementation of the policy		
			Policies Proicess and procedure	Mr Thokozani Maseko/Mr W Cooper	Approved policies, procedures and processess	All	Function	Poor Policies, procedures and processess	Non	and review of all policies in Nil feriollowing priority - Nil Finance Infrastructure,com munity services and the	All financial related policies and revenue related/ placement /appointment	All by policiested to Infrastructure	All policies related to community services	All policies related to all other outstanding
	To create a knowledge based organisationa in support of									rest Implementatipon of performance managemnt		Conduct Porformen	Develop a system to cascade the	Consultation with all
Institutional development and	efficient and effective monitoring and evaluation, decision making, providing strategic direction and qualify customer service delivery		Performance Management	Mr T Maseko/ Mr J Mthethwa	Developed and implemented Performance management	All	Function	Poor Management	Non	Nil for section 57 employees, Nil ev 3 and 4 managers and a draft framework for the rest of the staff	Conduct performance Management for :Sec 57 employees	Conduct Performance Management :level 3 & 4 process managers	performance management to all lowe levels - Draft frame wor proposal	Consultation with all stakeholders, establishmen with the pms committee
			Labour Relations	Mr T Maseko/ Mr J Mthethwa	Improve on labour relations matters	All	Function	Poor relations	Non	rest of the staff  Nil Development of terms of reference	Development of terms of reference for the labour forum		proption	
	Improve working conditions, safely and capacity of our workforce		Recruitment and selection	Mr T Maseko/ Mr J Mthethwa	Developed recruitment and selection strategystrategy	All	Function	Non-existent	Non	Nil Approved recruitment and selection strategy Reviews of the	Develop the structure	Identifying gaps in the new structure	Identifying gaps in the new structure	Finalise the recruitm,ent an selection strategy
	To create a knowledge based organisationa in support of efficient and effective monitoring and evaluation, decision		Occupational Health  Job Evaluation	Mr T Maseko/ Mr J Mthethwa  Mr T Maseko/ Mr J Mthethwa	Implement upgraded occupational health Implemented job evaluation	All	Function	Poor	Non	Nil Infrastructure service structure Nil Implementation of Job Evaluation system	Infrastructure services  Upgrade the syttem	Identifying gaps in the new structure Implement		
		Human Resource Management	Training and development	Mr T Maseko/ Mr J Mthethwa	system  Training of staff	all	Function	Poor	Non	Provide training based on Nil the skills requirement	Identify and implemnent the personal development			
			I		Recruit qualified Mnagement and					training plan  Placement of key positions given priority to Sec 57	plan			
			Recruitment and selection	Mr T Maseko/ Mr J Mthethwa	and Train current staff	all	Function	Unqualified management	Non	Nil Managers, Finance managers, commiunity services and the rest	Municipal Manager and Sec57	Finance Managers & ISF	Community	Others
			Recruitment and selection	Mr T Maseko/ Mr J Mthethwa	Train and round of the district	lie	Function	Some of the staff unskilled	Non	Placement and of key positions given priority to MII Sec 5.7 Managers: Finance	Municipal Manager and	Financo Monoco - a	Community	Others
	efficient and effective monitoring and evaluation, decision			WILL INVESTMENT IN A WILLIAMS	am and recruit SKIRED STATE	Lam.	, arcini	Joine of the Staff URSKIIIED	PROFIT	Nil Sec 57 Managers, Finance managers, commiunity services and the rest	Sec57	Finance Managers & ISF	элини	Others
	To create a knowledge based organisationa in support of efficient and effective monitoring and evaluation, decision making, providing strategic direction and qualify customer service delivery		Reclament and Selection							I				Quartely peformanace
	efficient and effective monitoring and evaluation, decision making, providing strategic direction and qualify customer		Performance Management	Mr T Maseko/ Mr J Mthethwa	Implement performance managenet measure	all	Function	Management out of touch with issues	Non	Conduct quartely reviews Nil to measure performance of each manager	Quartely peformanace Reviews	Quartely peformanace Reviews	Quartely peformanace Reviews	Reviews
	efficient and effective monitoring and evaluation, decision making, providing strategic direction and qualify customer		Performance Management		managenet measure  Conduct ethical awareness	all		issues	Non	Nil to measure performance of each manager  1 workshop for all staff and everytime there is a new	Reviews  Conduct ethics, legal			Reviews
	efficient and effective monitoring and evaluation, decision making, providing strategic direction and qualify customer			Mr T Maseko/ Mr J Mthethwa	managenet measure  Conduct ethical awareness campaign - to ensure zero enrichment by staff	all	Function	Management out of touch with issues  Some staff are unethically enriching themselves	Non	Nil to measure performance of each manager  1 workshop for all staff and	Reviews  Conduct ethics, legal workshops and inductions			Reviews
	efficient and effective monitoring and evaluation, decision making, providing systelagic direction and qualify customer service delivery		Performance Management  Employee Relations  LEDM	Mr T Maseko/ Mr J Mthethwa Mr Thokozani Maseko/Mr D Gengan Mr Thokozani Maseko/Mr D	managenet measure  Conduct ethical awareness campaign - to ensure zero enrichment by staff  Marketing of commercial and industrial land for development implementation of the visitation	all all Various	Function  Advertising proposal calls for vacant land  Visitation of local business to	issues  Some staff are unethically	Non  No Funding  Non	Nill on measure performance of each manager  1 workshop for all staff and everyfirme there is a new Nil manager employed HR will conduct efficial conduct as	Reviews  Conduct ethics, legal workshops and inductions			Cud etcy perminance Reviews
Local Economic Development	efficient and effective monitoring and evaluation, decision making, providing strategic direction and qualify customer	Local Development and Planning	Performance Management  Employee Relations  LEDM  LEDM  LEDM	Mr T Maseko/ Mr J Mithelthwa Mr Thokozani Maseko/Mr D Gengain Mr Thokozani Maseko/Mr D Gengain Mr Thokozani Maseko/Mr D	managenet measure  Conduct ethical awareness campaign - to ensure zero enrichment by side of the control of the	Various Various	Function  Advertising proposal calls for vacant tank Visitation of local business to conduct a business survey Escitation of concornic development projects	issues  Some staff are unethically enriching themselves	Non  No Funding  Non  Non	Nillo measure performance of each manage of 1 workshop for all staff and everyfine there is a new Nilmanage reropped HP will conduct official conduct as part of induction 240 000.000 fo properties 100 12 meetings per annum	Reviews  Conduct ethics, legal workshops and inductions	Reniews  1 25 3	Reviews  1 25 3	Reviews  2  25  3
	efficient and effective monitoring and evaluation, decision making, providing stategic direction and qualify customer service delivery  To promote and stimulate business investment, referrition and	Local Development and Planning	Performance Management  Employee Relations  LEDM  LEDM	Mr T Maseko/ Mr J Mithelthwa Mr Thokozani Maseko/Mr D Gengain Mr Thokozani Maseko/Mr D Gengain Mr Thokozani Maseko/Mr D	managenet measure  Conduct ethical awareness campaign - to ensure zero enrichment by staff  Markeling of commercial and redustrial land for development implementation for wistation programme Convening of facilitation committee meetings interitication of the new site and determination of cost	Various Various	Function  Advertising proposal calls for vacant land valuation of Visitation of local business to conduct a business survey Facilitation of economic	issues  Some staff are unethically enriching themselves  None	Non  No Funding  Non  Non  Non  Io approach DEDT	Nillo measure performance of each manager  1 verdshop for all staff and everyfine there is a new Nil manager engryded HP will conduct official conduct as part of induction  240 000.00 for properties  100	Reviews  Conduct ethics, legal workshops and inductions	1 25 3 Peaning Establish committee		Cola ley perminance Redeass  2  2  3  Approval  3 campalgris