



INDIVIDUAL ANNUAL PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

MSUNDUZI MUNICIPALITY

Herein represented by:

Councillor Mzimkhulu Thebolla (Full Name)

In his capacity as the: *Mayor (Supervisor)*

AND

Madoda Phumula Khathide (Full Name)

As the *City Manager (Jobholder)*

PERIOD OF AGREEMENT: 1 July 2021 to 30 June 2022

Following completion of this form, it must be forwarded to the Section:
Human Resource Management

Signatures: Employee: Date: 06/07/21 Supervisor: Date:



WHEREBY IT IS AGREED AS FOLLOWS:

1. PURPOSE

- 1.1 The purpose of entering into this agreement is to communicate to the Employee the performance expectations of the Municipality.
- 1.2 The performance plan defines the Council's expectations of the employee's performance agreement to which this document is attached and Non-Section 57 (1) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) as reviewed annually.
- 1.3 Should any non-agreement arise between the Employer and the Employee in respect of matters regulated by this plan, the process outlined in the Municipality's PMDS should be followed. If this process fails, the Employee may apply the formal grievance rules.

2. VALIDITY OF THE AGREEMENT

- 2.1 The agreement will be valid for the period **1 July 2021 to 30 June 2022**
- 2.2 The content of the plan may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon, especially where changes are significant.
- 2.3 If at any time during the validity of this plan the work environment of the Municipality changes (whether as a result of Council or Management decisions or otherwise), to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

3. JOB DETAILS

Employee Number	:	8598900
Management level	:	Level 1
Component	:	Msunduzi Municipality
Unit	:	Msunduzi Municipality
Location	:	Head Office – City Hall
Occupational classification	:	Senior Management (Section 56)
Designation	:	City Manager: Msunduzi Municipality



4. JOB PURPOSE

The purpose of the City Managers' job should be in line with the Municipality's priorities as identified in the 2021 – 2022 Service Delivery Budget and Implementation Plan. The purpose of the City Manager is to assist the Mayor in implementing the Municipality's Strategic Objectives by ensuring efficient provisioning and management of Municipal Delivery Programmes, through the implementation of policies, strategies, projects and processes that advance the realisation of goals and objectives of the Msunduzi Municipality.

Overall accountability of the jobholder:

The jobholder is the City Manager and has the responsibility for Municipal Delivery Programmes. The incumbent will provide continuous Management and other relevant information to the Mayor in the Municipality's delivery of services.

5. JOB FUNCTIONS

The key functions of the jobholder are to:

- ⇒ Municipal Transformation and Organisational Development
- ⇒ Basic Service Delivery
- ⇒ Local Economic Development
- ⇒ Municipal Financial Viability and Management
- ⇒ Good Governance and Public Participation

6. REPORTING REQUIREMENTS/LINES & ASSESSMENT LINES

The Jobholder shall report to the Supervisor on all parts of this plan. He/She shall:

- ⇒ Timously alert the supervisor of any emerging factors that could preclude the achievement of any performance plan undertakings, including the contingency measures that she/he proposes to take to ensure the impact of such deviation from the original plan is minimised.
- ⇒ Establish and maintain appropriate internal controls and reporting systems in order to meet performance expectations.
- ⇒ Discuss and thereafter document for the record and future use any revision of targets as necessary as well as progress made towards the achievement of performance plan measures.



In turn the supervisor shall:

- ⇒ Meet to provide feedback on performance and to identify areas for development at least four times a year.
- ⇒ Create an enabling environment to facilitate effective performance by the Jobholder.
- ⇒ Facilitate access to skills development and capacity building opportunities.
- ⇒ Work collaboratively to solve problems and generate solutions to common problems within the municipality that may be impacting on the performance of the Jobholder.

7. PERFORMANCE ASSESSMENT/APPRaisal FRAMEWORK

Performance will be assessed according to the information contained in the Workplan.

- 7.1 The Key Performance Areas (KPAs) and Core Managerial Competencies (CMCs) together with their weighting, during the period of this agreement shall be as set out in the table below.
- 7.2 The Employee undertakes to focus and to actively work towards the promotion and implementation of the KPAs within the framework of the laws and regulations governing the Municipality. The specific duties/outputs required under each of the KPAs are outlined in the attached work plan. KPAs should include all special projects the Employee is involved in. The WORKPLAN should outline the Employee's specific responsibilities in such projects.

NB: KPAs should preferably not exceed five (5).

Key Performance Areas (KPAs)	Weight
1. Basic Service Delivery	40%
2. Municipal Institutional Development and Transformation	20%
3. Local Economic Development	10%
4. Municipal Financial Viability and Management	20%
5. Good Governance and Public Participation	10%
TOTAL	100%

NOTE: WEIGHTING OF KPAs MUST TOTAL 100%



- 7.3 The Employee's assessment will be based on her/his performance in relation to the duties/outputs outlined in the attached WORKPLAN as well as the CMCs marked hereunder. At least five (5) CMCs, inclusive of any that may become prescribed from time to time, should be selected from the lists that are deemed to be critical for the Employee's specific job.

7.4

Core Managerial Competencies		Weight
1	Strategic Direction and Leadership	20%
2	People Management	20%
3	Programme and Project Management	20%
4	Financial Management	20%
5	Change Leadership	10%
6	Governance Leadership	10%
	Total	100%

* Compulsory

NOTE: WEIGHTING OF CMCs MUST TOTAL 100%

KPAs shall contribute 80% and CMCs 20% of the final assessment score.





8. PERFORMANCE ASSESSMENT

The assessment of an Employee shall be based on his performance in relation to the KPAs and CMCs and performance indicators, as set out in this PERFORMANCE PLAN and attached WORKPLAN. The performance of the employee in respect of all individual KPAs and all individual

KPAs and CMCS will be assessed using a 5-point rating scale, i.e.:

- ⇒ 5 = OUTSTANDING PERFORMANCE
- ⇒ 4 = PERFORMANCE SIGNIFICANTLY ABOVE EXPECTATIONS
- ⇒ 3 = FULLY EFFECTIVE
- ⇒ 2 = PERFORMANCE NOT FULLY EFFECTIVE
- ⇒ 1 = UNACCEPTABLE PERFORMANCE

The total KPAs and the total CMCS scores are combined to produce an overall performance percentage score with percentage ranges that coincide with the above 5-point assessment scale.

Employees: KPAs shall contribute 80% and CMCS 20% of the final assessment

9. FEEDBACK

Performance feedback shall be in writing on the Second Quarter Review Form and Annual Review Form, based on the Employer's assessment of the Employee's performance in relation to the KPAs and GAFs and standards outlined in this performance plan and taking into account the Employee's self-assessment.

10. DEVELOPMENTAL REQUIREMENTS

10.1 The Supervisor and the Jobholder agree that the Jobholder's key development needs are in relation to his/her current job and envisaged career path in the Municipality. Data on areas for development are identified in the Personal Development Plan (attached)

11. TIMETABLE AND RECORDS OF REVIEW DISCUSSIONS AND ANNUAL ASSESSMENT

ANNUAL PERFORMANCE ASSESSMENT 2020/2021	AUGUST/SEPTEMBER 2021
QUARTER 1 – 2021/2022 FINANCIAL YEAR (ORAL)	NOVEMBER/DECEMBER 2021
QUARTER 2 – 2021/2022 FINANCIAL YEAR	FEBRUARY 2022
QUARTER 3 – 2021/2022 FINANCIAL YEAR (ORAL)	APRIL/MAY 2022

Assessment results (*Mid-Year review & annual evaluation*) shall be recorded in writing. Incumbents will be assessed by the Municipal Assessment Committee in their Mid-year and Annual Reviews. Incumbents will be orally assessed by their Supervisor for their 1st and 3rd Quarter Assessments. Assessments will entail a review of progress made in respect of the fulfilling of the aforesaid responsibilities and may lead to modifications in either responsibilities or methods of assessment.



12. DISPUTE RESOLUTIONS

⇒ Any dispute about the interpretation and application of this agreement shall be mediated by: KwaZulu-Natal MEC: Cooperative Governance and Traditional Affairs.

13. AMENDMENT OF AGREEMENT

Amendments to the agreement shall be in writing and can only be effected after discussion and agreement by both parties.

14. The following are annexures of this individual annual performance agreement for the 2021/22 financial year:

ANNEXURE A: CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS

ANNEXURE B: FINANCIAL DECLARATION FORM

ANNEXURE C: PERSONAL DEVELOPMENT PLAN

ANNEXURE D: INDIVIDUAL WORKPLAN

15. SIGNATURES OF PARTIES TO THE AGREEMENT

The contents of this document have been discussed and agreed with the Jobholder concerned.

Name of Jobholder: Madoda Phumula Khathide

Signature: Date: 06/07/21

AND

Name of Supervisor: Councillor Mzimkhulu Thebolla

Signature: Date:



ANNEXURE A

MSUNDUZI MUNICIPALITY

CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS

SCHEDULE 2



Signatures: Employee: Date: 06/07/21 Supervisor: Date:



SCHEDULE 2

CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS

1. Definitions

In this Schedule “partner” means a person who permanently lives with another person in a manner as if married.

2. General conduct

A staff member of a municipality must at all times—

- (a) loyally execute the lawful policies of the municipal council;
- (b) perform the functions of office in good faith, diligently, honestly and in a transparent manner; (c) act in such a way that the spirit, purport and objects of section 50 are promoted;
- (d) act in the best interest of the municipality and in such a way that the credibility and integrity of the municipality are not compromised; and
- (e) act impartially and treat all people, including other staff members, equally without favour or prejudice.

3. Commitment to serving the public interest

A staff member of a municipality is a public servant in a developmental local system, and must accordingly—

- (a) implement the provisions of section 50 (2);
- (b) foster a culture of commitment to serving the public and a collective sense of responsibility for performance in terms of standards and targets;
- (c) promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution;
- (d) obtain copies of or information about the municipality’s integrated development plan, and as far as possible within the ambit of the staff member’s job description, seek to implement the objectives set out in the integrated development plan, and achieve the performance targets set for each performance indicator;
- (e) participate in the overall performance management system for the municipality, as well as the staff member’s individual performance appraisal and reward system, if such exists, in order to maximise the ability of the municipality as a whole to achieve its objectives and improve the quality of life of its residents.

4. Personal gain

(1) A staff member of a municipality may not—

- (a) use the position or privileges of a staff member, or confidential information obtained as a staff member, for private gain or to improperly benefit another person; or



(b) take a decision on behalf of the municipality concerning a matter in which that staff member, or that staff member's spouse, partner or business associate, has a direct or indirect personal or private business interest.

(2) Except with the prior consent of the council of a municipality a staff member of the municipality may not—

- (a) be a party to a contract for—
 - (i) the provision of goods or services to the municipality; or
 - (ii) the performance of any work for the municipality otherwise than as a staff member;
- (b) obtain a financial interest in any business of the municipality; or
- (c) be engaged in any business, trade or profession other than the work of the municipality.

5. Disclosure of benefits

(1) A staff member of a municipality who, or whose spouse, partner, business associate or close family member, acquired or stands to acquire any direct benefit from a contract concluded with the municipality, must disclose in writing full particulars of the benefit to the council.

(2) This item does not apply to a benefit which a staff member, or a spouse, partner, business associate or close family member, has or acquires in common with all other residents of the municipality.

6. Unauthorised disclosure of information

(1) A staff member of a municipality may not without permission disclose any privileged or confidential information obtained as a staff member of the municipality to an unauthorised person.

- (2) For the purpose of this item “privileged or confidential information” includes any information—
 - (a) determined by the municipal council or any structure or functionary of the municipality to be privileged or confidential;
 - (b) discussed in closed session by the council or a committee of the council; (c) disclosure of which would violate a person's right to privacy; or
 - (d) declared to be privileged, confidential or secret in terms of any law.

(3) This item does not derogate from a person's right of access to information in terms of national legislation.

7. Undue influence

A staff member of a municipality may not—

- (a) unduly influence or attempt to influence the council of the municipality, or a structure or functionary of the council, or a councillor, with a view to obtaining any appointment, promotion,



privilege, advantage or benefit, or for a family member, friend or associate;

- (b) mislead or attempt to mislead the council, or a structure or functionary of the council, in its consideration of any matter; or
- (c) be involved in a business venture with a councillor without the prior written consent of the council of the municipality.

8. Rewards, gifts and favours

- (1) A staff member of a municipality may not request, solicit or accept any reward, gift or favour for— (a) persuading the council of the municipality, or any structure or functionary of the council, with regard to the exercise of any power or the performance of any duty;
 - (b) making a representation to the council, or any structure or functionary of the council; (c) disclosing any privileged or confidential information; or
 - (d) doing or not doing anything within that staff member's powers or duties.
- (2) A staff member must without delay report to a superior official or to the speaker of the council any offer which, if accepted by the staff member, would constitute a breach of subitem (1).

9. Council property

A staff member of a municipality may not use, take, acquire, or benefit from any property or asset owned, controlled or managed by the municipality to which that staff member has no right.

10. Payment of arrears

A staff member of a municipality may not be in arrears to the municipality for rates and service charges for a period longer than 3 months, and a municipality may deduct any outstanding amounts from a staff member's salary after this period.

11. Participation in elections

A staff member of a municipality may not participate in an election of the council of the municipality, other than in an official capacity or pursuant to any constitutional right.

12. Sexual harassment

A staff member of a municipality may not embark on any action amounting to sexual harassment.

13. Reporting duty of staff members

Whenever a staff member of a municipality has reasonable grounds for believing that there has been a breach of this Code, the staff member must without delay report the matter to a superior officer or to the speaker of the council.



14. Breaches of Code

Breaches of this Code must be dealt with in terms of the disciplinary procedures of the municipality envisaged in section 67(1)(h) of this Act.

14A. Disciplinary steps

- (1) A breach of this Code is a ground for dismissal or other disciplinary steps against a staff member who has been found guilty of such a breach.
- (2) Such other disciplinary steps may include—
 - (a) suspension without pay for no longer than three months; (b) demotion;
 - (c) transfer to another post;
 - (d) reduction in salary, allowances or other benefits; or
 - (e) an appropriate fine.



ANNEXURE B

MSUNDUZI MUNICIPALITY

FINANCIAL DISCLOSURE FORM



Signatures: Employee:  Date: 06/07/21 Supervisor: Date:



FINANCIAL DISCLOSURE FORM

I, the undersigned (surname and initials) _____ of _____

(Postal address) and

(Residential address)

employed as MUNICIPALMANAGER at the MSUNDUZI MUNICIPALITY

Municipality hereby certify that the following information is complete and correct to the best of my knowledge:

1. Shares and other financial interests (Not bank accounts with financial institutions)

See information sheet: Note (1)

Number of shares / extent of financial interest	Nature	Nominal value	Name of Company or entity

2. Directorships and Partnerships

See information sheet: Note (2)

3. Remunerated work outside the Municipality (As sanctioned by Council)

See information sheet: Note (3)

Name of Employer	Type of work	Amount of Remuneration or Income



Council sanction confirmed:

Signature of Mayor: _____

Date: _____

4. Consultancies and retainerships

See information sheet: Note (4)

Name of client	Nature	Type of business activity	Value of benefits received

5. Sponsorships

See information sheet: Note (5)

Source of sponsorship	Description of sponsorship	Value of sponsorship

6. Gifts and hospitality from a source other than a family member

See information sheet: Note (6)

Description	Value	Source

7. Land and property

See information sheet: Note (7)

Description	Extent	Area	Value



SIGNATURE OF EMPLOYEE: _____

DATE: _____

PLACE: _____

OATH/AFFIRMATION

1. I certify that before administering the oath/affirmation I asked the deponent the following questions and wrote down her/his answers in his/her presence:
 - (i) Do you know and understand the contents of the declaration?
Answer _____
 - (ii) Do you have any objection to taking the prescribed oath or affirmation?
Answer _____
 - (iii) Do you consider the prescribed oath or affirmation to be binding on your conscience?
Answer _____
2. I certify that the deponent has acknowledged that she/he knows and understands the contents of this declaration. The deponent utters the following words: "I swear that the contents of this declaration are true, so help me God." / "I truly affirm that the contents of the declaration are true". The signature/mark of the deponent is affixed to the declaration in my presence.

Commissioner of Oath Justice of the Peace

Full first names and surname: _____ (Block letters)

Designation (rank): _____ Ex Officio Republic of South Africa

Street address of institution: _____

Date: _____

Place: _____

CONTENTS NOTED: MAYOR _____

DATE: _____



INFORMATION SHEET FOR THE GENERIC FINANCIAL DISCLOSURE FORM

The following notes is a guide to assist with completing the Financial Disclosure form (Annexure A):

NOTE 1: Shares and other financial interests

Designated employees are ~~required to~~ disclose the following details with regard to shares and other financial interests held in any private or public company or any other corporate entity recognised by law:

- The number, nature and nominal value of shares of any type;
- The nature and value of any other financial interests held in any private or public company or any other corporate entity; and
- The name of that entity.

NOTE 2: Directorships and partnerships

Designated employees are required to disclose the following details with regard to directorships and partnerships:

- The name and type of business activity of the corporate entity or partnership/s; and
- The amount of any remuneration received for such directorship or partnership/s.

Directorship includes any occupied position of director or alternative director, or by whatever name the position is designated.

Partnership is a legal relationship arising out of a contract between two or more persons with the object of making and sharing profits.

NOTE 3: Remunerated work outside the Municipality (As sanctioned by Council)

Designated employees are required to disclose the following details with regard to remunerated work outside the public service:

- The type of work;
- The name and type of business activity of the employer; and
- The amount of the remuneration received for such work.

Remuneration means the receipt of benefits in cash or kind, and work means rendering a service for which the person receives remuneration.

NOTE 4: Consultancies and retainerships

Designated employees are required to disclose the following details with regard to





consultancies and retainerships:

- The nature of the consultancy or retainership of any kind;
- The name and type of business activity, of the client concerned; and
- The value of any benefits received for such consultancy or retainerships.

NOTE 5: Sponsorships

Designated employees are required to disclose the following details with regard to sponsorships:

- The source of the sponsorship;
- The description of the sponsorship; and
- The value of the sponsorship.

NOTE 6: Gifts and hospitality from a source other than a family member

Designated employees are required to disclose the following details with regard to gifts and hospitality:

- A description and the value and source of a gift with a value in excess of R350.00;
- A description and the value of gifts from a single source which cumulatively exceed the value of R350.00 in the relevant 12-month period; and
- Hospitality intended as a gift in kind.

Designated employees must disclose any material advantages that they received from any source e.g. any discount prices or rates that are not available to the general public. All personal gifts within the family and hospitality of a traditional or cultural nature need not be disclosed.

NOTE 7: Land and Property

Designated employees are required to disclose the following details with regard to their ownership and other interests in land and property (residential or otherwise both inside and outside the Republic):

- A description of the land or property;
- The extent of the land or property;
- The area in which it is situated; and
- The value of the interest.



ANNEXURE C

PERSONAL DEVELOPMENT PLAN

ENTERED INTO BY AND BETWEEN:

MSUNDUZI MUNICIPALITY

Herein represented by:

Councillor Mzimkhulu Thebolla (Full Name)

In his/her capacity as: *Mayor (Supervisor)*

AND

Madoda Phumula Khathide (Full Name)

As the *City Manager (Jobholder)*

PERIOD OF AGREEMENT: 1 July 2021 to 30 June 2022

Following completion of this form, it must be forwarded to the Section:
Human Resource Development

Signatures: Employee: Date: Supervisor: Date:



MUNICIPALITY:	MSUNDUZI MUNICIPALITY
NAME:	MADODA PHUMULA KHATHIDE
JOB TITLE:	CITY MANAGER
SUPERVISOR	MAYOR: MSUNDUZI MUNICIPALITY
UNIT	MSUNDUZI MUNICIPALITY
COMPONENT:	MSUNDUZI MUNICIPALITY

PURPOSE: To enable the Supervisor and the employee to identify skills development requirements and as a result agree on the steps taken to address those developmental gaps

1. What are the competencies required for this job (refer to competency profile of job description)?

2. What competencies from the above list, does the job holder already possess?

3. What then are the competency gaps? (If the job holder possesses all the necessary competencies, complete No's 5 and 6.)

4. Actions/Training interventions to address the gaps/needs



5. Indicate the competencies required for future career progression/development

Skills

Communication

Teamwork

Problem Solving

Decision Making

Leadership

6. Actions/Training interventions to address future progression

Training

Development

Coaching

Feedback

7. Comments/Remarks of the Incumbent

Applicant

Self

Supervisor

Manager

86

8. Comments/Remarks of the supervisor

IMPACT ASSESSMENT**Impact of Development on work (After 3 – 6 Months)**

Employee	Supervisor/Manager
Expenditure management	
Project management	
Resource management	

INDIVIDUAL ANNUAL PERFORMANCE AGREEMENT FOR THE 2021/2022 FINANCIAL YEAR



AGREED UPON:

Signature: _____

Supervisor: _____

Date: _____

Signature: _____

Incumbent: _____

Date: 06/07/21

Date of next review: _____



ANNEXURE D

MSUNDUZI MUNICIPALITY PERFORMANCE WORKPLAN

CITY OF CHOICE



PIETERMARITZBURG
M S U N D U Z I

EMPLOYEE NUMBER	8598900
SURNAME & INITIALS:	KHATHIDE M P
DESIGNATION:	CITY MANAGER
COMPONENT:	MSUNDUZI MUNICIPALITY
UNIT:	MSUNDUZI MUNICIPALITY
MANAGEMENT LEVEL:	LEVEL 1
OCCUPATIONAL CLASSIFICATION:	SENIOR MANAGEMENT – SECTION 56
LOCATION:	HEAD OFFICE – CITY HALL

This performance workplan has been agreed between the parties hereunder and shall be revised and assessed during the 1st Quarter (Orally), 2nd Quarter (Written), 3rd Quarter (Orally) and Annual Quarter (Written)

Signatures (WE AGREE WITH THE CONTENTS OF THIS PERFORMANCE WORKPLAN)

EMPLOYEE:

DATE:

06/07/21

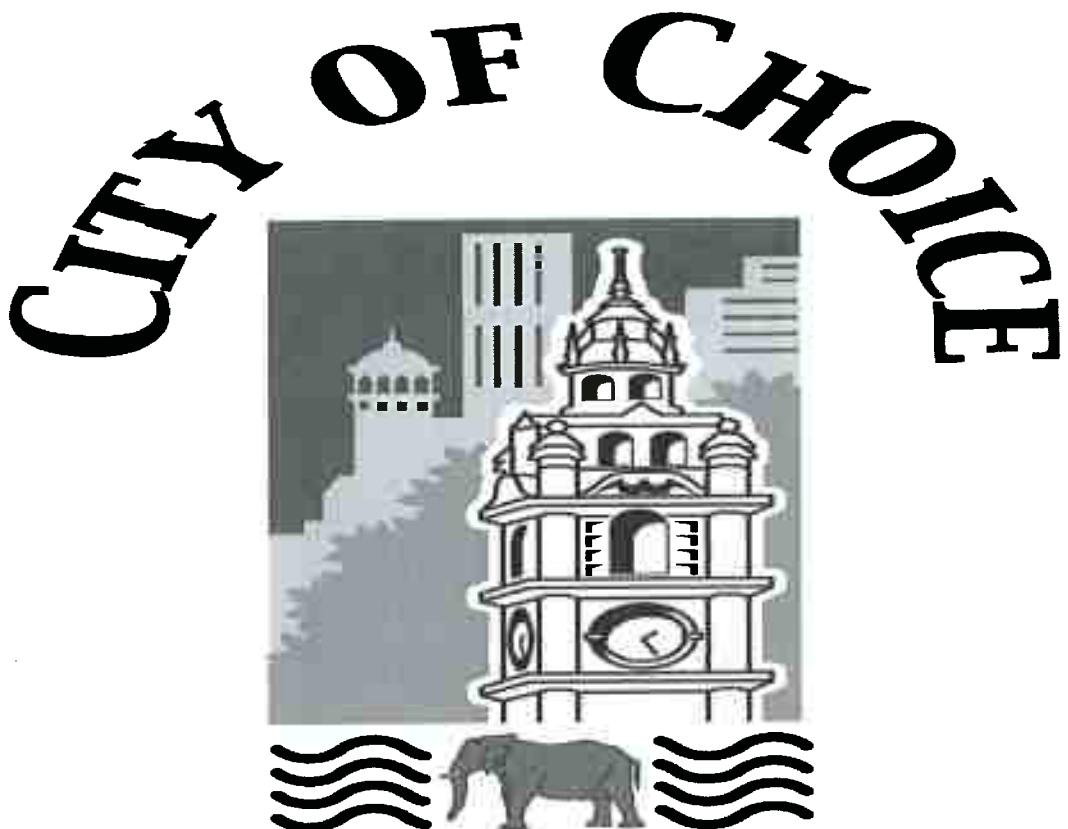
SUPERVISOR:

DATE:

Signatures: Employee: Date: Supervisor: Date:

MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020/2021 FINANCIAL YEAR

ANNEXURE 1



PIETERMARITZBURG
M S U N D U Z I

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2021/2022

MSUNDUZI MUNICIPALITY STRATEGIC OBJECTIVES 2021 / 2022 - KEY

STRATEGY	GOALS	OUTCOMES	INDICATORS	PERIOD	STRATEGIC OBJECTIVE	PERIOD
MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	Implement a differential approach to Municipal Financing, planning and support.	Governance: To enhance the capacity of the state and its citizens to work together to achieve spatial and social integration	Human Resource Development	A1	Financially viable and well governed City	A1
BASIC SERVICE DELIVERY	Improved access to basic services	Inclusion and access	Strategic Infrastructure	A2	Well serviced; An accessible and connected city;	A2
LOCAL ECONOMIC DEVELOPMENT	Implementation of Community works Programme and supported Cooperatives	Growth: To harness urban dynamism for inclusive, sustainable economic growth and development	Inclusive economic growth	C1	An economically prosperous city	C1
FINANCIAL VIABILITY AND FINANCIAL MANAGEMENT	Improve Municipal Financial and Administrative Capability		Governance and policy	D1	A Financially viable and well-governed city	D1
GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Deepen Democracy through a refines Ward Committee System	Inclusion and access	Governance and policy	D2	A Financially viable and well-governed city	D2
CROSS CUTTING ISSUES	One window of co-ordination	Spatial integration: To forge new spatial forms in settlement, transport, social and economic areas.	To Spatial Equity	E1	A clean & green city	E1
		Responses to Climate Change	A Friendly, Safe City	E2	Human and Community Development	E2
					Increased access to housing units	

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ANNEXURE A: MONTHLY PROJECTION OF REVENUE BY EACH SOURCE

DESCRIPTION R THOUSANDS	BUDGET YEAR 2021/22	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	BUDGET YEAR 2021/2022- TOTAL
Property rates - penalties & collection charges	110 115	110 115	110 115	110 115	110 115	110 115	110 115	110 115	110 115	110 115	110 115	110 115	110 115	1 321 379
Service charges - electricity revenue	246 825	246 825	246 825	246 825	246 825	246 825	246 825	246 825	246 825	246 825	246 825	246 825	246 825	2 961 894
Service charges - water revenue	64 435	64 435	64 435	64 435	64 435	64 435	64 435	64 435	64 435	64 435	64 435	64 435	64 435	773 217
Service charges - sanitation revenue	13 346	13 346	13 346	13 346	13 346	13 346	13 346	13 346	13 346	13 346	13 346	13 346	13 346	160 155
Service charges - refuse revenue	10 213	10 213	10 213	10 213	10 213	10 213	10 213	10 213	10 213	10 213	10 213	10 213	10 213	122 557
Service charges - other														-
Rental of facilities and equipment	2 553	2 553	2 553	2 553	2 553	2 553	2 553	2 553	2 553	2 553	2 553	2 553	2 553	30 635
Interest earned - external investments	1 331	1 331	1 331	1 331	1 331	1 331	1 331	1 331	1 331	1 331	1 331	1 331	1 331	15 968
Interest earned - outstanding debtors	17 774	17 774	17 774	17 774	17 774	17 774	17 774	17 774	17 774	17 774	17 774	17 774	17 774	213 289
Dividends received														-
Fines	158	158	158	158	158	158	158	158	158	158	158	158	158	1 895
Licenses and permits	98	98	98	98	98	98	98	98	98	98	98	98	98	1 179
Agency services	53	53	53	53	53	53	53	53	53	53	53	53	53	634
Transfers recognized - operational	55 101	55 101	55 101	55 101	55 101	55 101	55 101	55 101	55 101	55 101	55 101	55 101	55 101	661 216
Other revenue	12 857	12 857	12 857	12 857	12 857	12 857	12 857	12 857	12 857	12 857	12 857	12 857	12 857	154 287
Gains on disposal of PPE														-
Total Revenue (excluding capital transfers and contributions)	534 859	534 859	534 859	534 859	534 859	534 859	534 859	534 859	534 859	534 859	534 859	534 859	534 859	6 418 305

ANNEXURE B: MONTHLY PROJECTION OF REVENUE COLLECTED BY EACH VOTE

DESCRIPTION R THOUSAND	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	BUDGET YEAR 2021/2022- TOTAL
Revenue by Vote													
City Manager	5	5	5	5	5	5	5	5	5	5	5	5	63
City Finance	162 991	162 991	162 991	162 991	162 991	162 991	162 991	162 991	162 991	162 991	162 991	162 991	1 955 891
Community Services and Social Enterprise	17 555	17 555	17 555	17 555	17 555	17 555	17 555	17 555	17 555	17 555	17 555	17 555	210 663
Corporate Services	508	508	508	508	508	508	508	508	508	508	508	508	6 094
Infrastructure Services	394 876	394 876	394 876	394 876	394 876	394 876	394 876	394 876	394 876	394 876	394 876	394 876	4 738 512
Sustainable Development and City Enterprises	16 223	16 223	16 223	16 223	16 223	16 223	16 223	16 223	16 223	16 223	16 223	16 223	194 678
TOTAL	592 158	7 105 900											

ANNEXURE C: MONTHLY PROJECTION OF OPERATIONAL EXPENDITURE BY VOTE

DESCRIPTION R THOUSAND	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	BUDGET YEAR 2021/2022- TOTAL
Employee related costs	127 262	127 262	127 262	127 262	127 262	127 262	127 262	127 262	127 262	127 262	127 262	127 262	1 527 139
Remuneration of Councillors	4 694	4 694	4 694	4 694	4 694	4 694	4 694	4 694	4 694	4 694	4 694	4 694	56 333
Debt impairment	12 500	12 500	12 500	12 500	12 500	12 500	12 500	12 500	12 500	12 500	12 500	12 500	150 000
Depreciation & asset impairment	35 077	35 077	35 077	35 077	35 077	35 077	35 077	35 077	35 077	35 077	35 077	35 077	420 922
Finance charges	2 894	2 894	2 894	2 894	2 894	2 894	2 894	2 894	2 894	2 894	2 894	2 894	34 724
Bulk purchases	182 116	182 116	182 116	182 116	182 116	182 116	182 116	182 116	182 116	182 116	182 116	182 116	2 185 393
Other materials	69 210	69 210	69 210	69 210	69 210	69 210	69 210	69 210	69 210	69 210	69 210	69 210	830 520
Contracted services	54 538	54 538	54 538	54 538	54 538	54 538	54 538	54 538	54 538	54 538	54 538	54 538	654 456
Transfers and grants	3 822	3 822	3 822	3 822	3 822	3 822	3 822	3 822	3 822	3 822	3 822	3 822	45 863
Other expenditure	15 416	15 416	15 416	15 416	15 416	15 416	15 416	15 416	15 416	15 416	15 416	15 416	184 988
Loss on disposal of PPE	-												
Total Expenditure	507 528	507 528	507 528	507 528	507 528	507 528	507 528	507 528	507 528	507 528	507 528	507 528	6 090 338

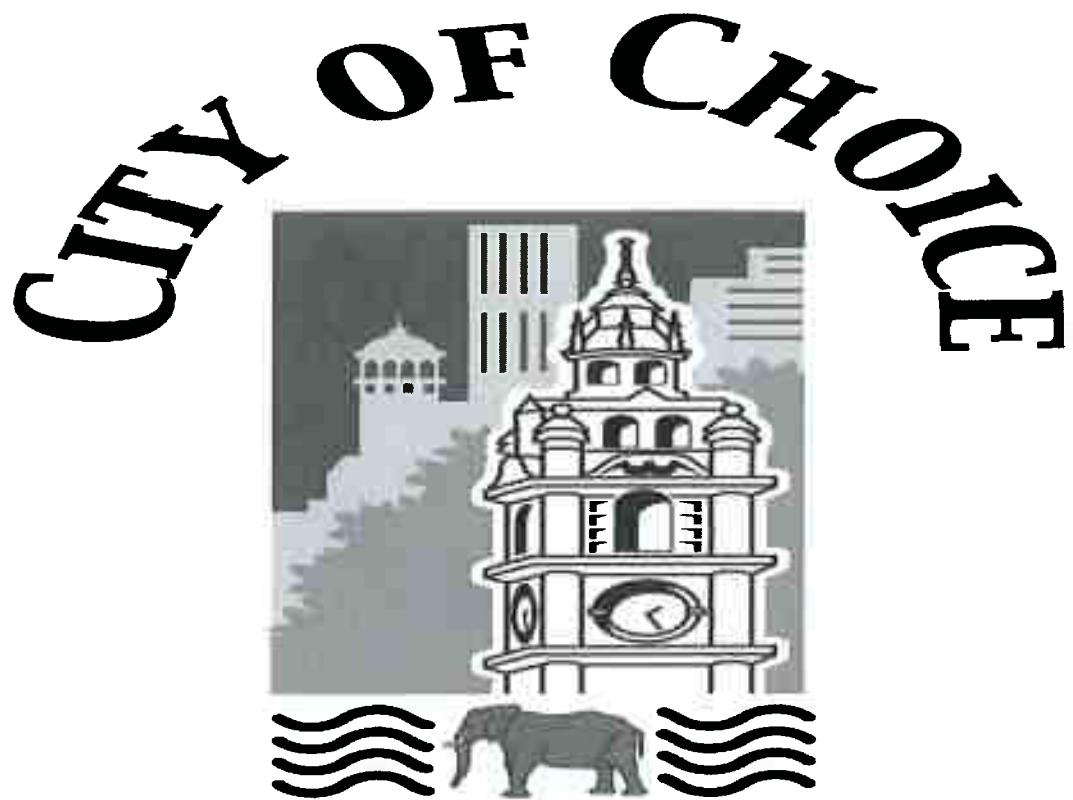
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ANNEXURE D: MONTHLY PROJECTION OF CAPITAL EXPENDITURE BY VOTE

DESCRIPTION R THOUSAND	BUDGET YEAR 2021/2022											BUDGET YEAR 2021 / 2022 - TOTAL
	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
Multi-year expenditure to be appropriated												
City Manager	753	753	753	753	753	753	753	753	753	753	753	753
City Finance												
Community Services and Social Equity	3 321	3 321	3 321	3 321	3 321	3 321	3 321	3 321	3 321	3 321	3 321	3 321
Corporate Services	5 256	5 256	5 256	5 256	5 256	5 256	5 256	5 256	5 256	5 256	5 256	5 256
Infrastructure Services	371	371	371	371	371	371	371	371	371	371	371	371
Sustainable Development and City Enterprises	10 455	10 455	10 455	10 455	10 455	10 455	10 455	10 455	10 455	10 455	10 455	10 455
Total Capital Expenditure	49 044	49 044	49 044	49 044	49 044	49 044	49 044	49 044	49 044	49 044	49 044	588 531

MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020 / 2021 FINANCIAL YEAR

ANNEXURE E

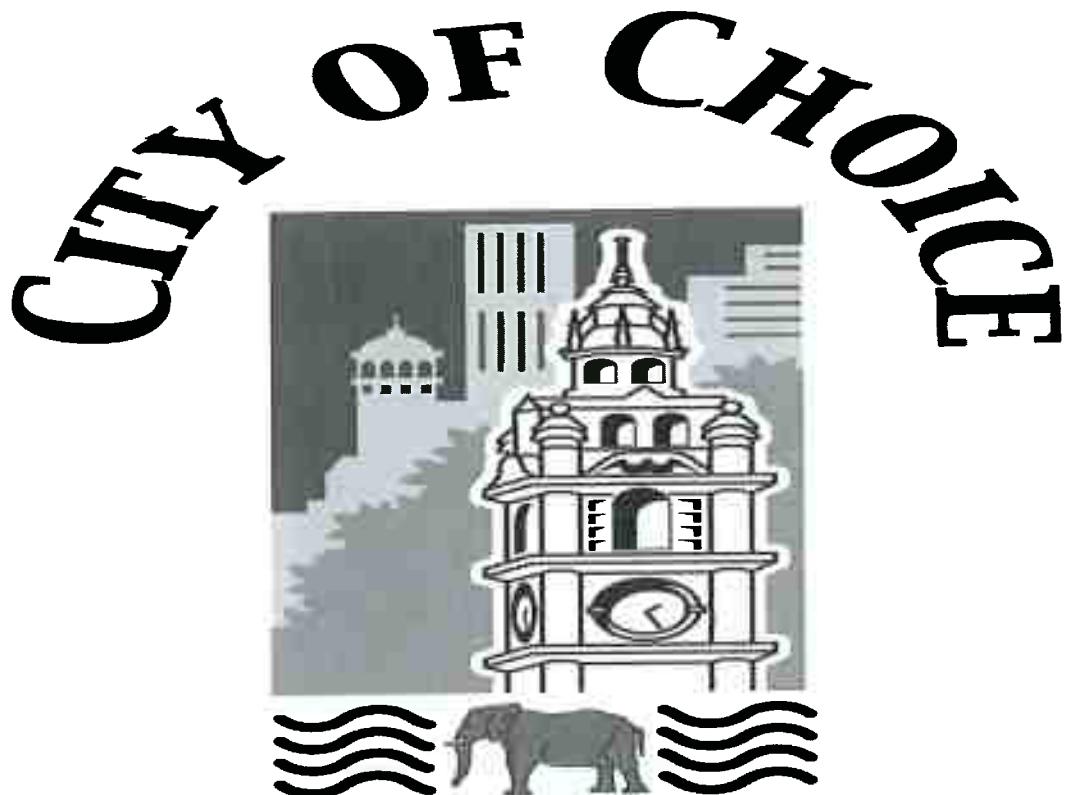


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3 YEAR CAPITAL PLAN - 2021/ 2022

MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020 / 2021 FINANCIAL YEAR

ANNEXURE E



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**SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN - REGULATED
PERFORMANCE INDICATORS - 2021 / 2022**

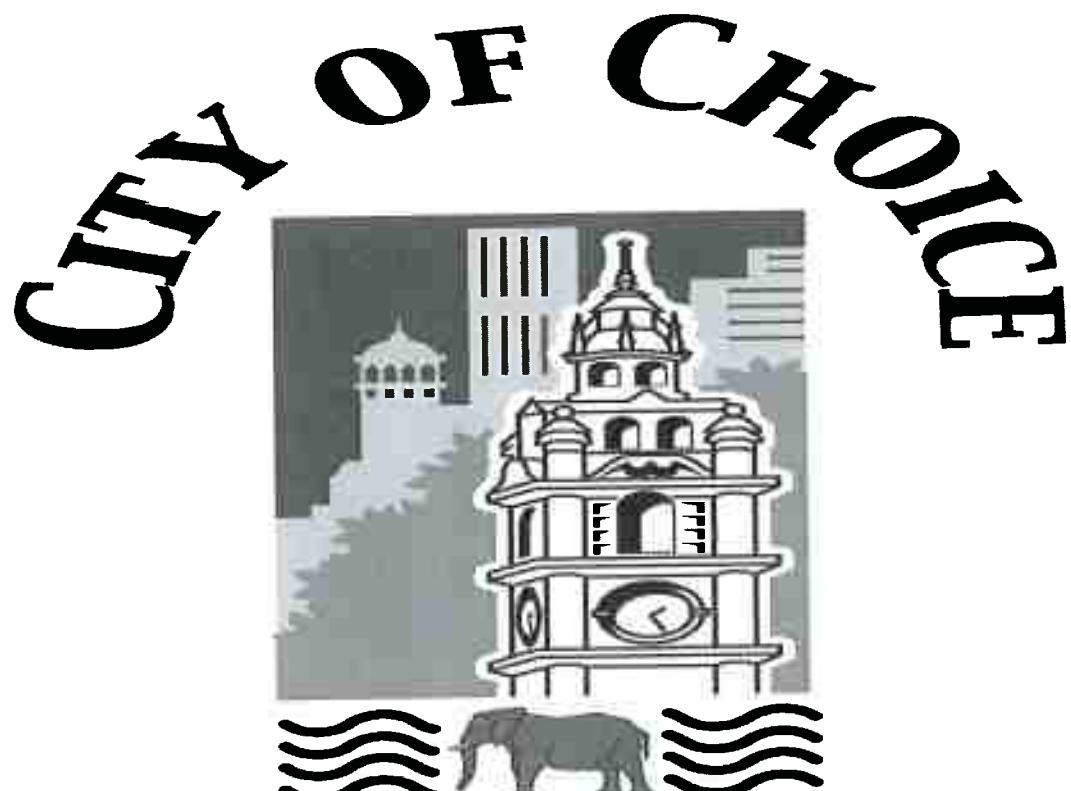
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Quarter	Section	Topic	Key Question	Key Findings		Conclusion
				Findings	Implications	
Q1	Strategic Planning	Strategic Planning	What are the key strategic priorities for the organization?	Identified four key strategic priorities: 1) Market Expansion, 2) Product Innovation, 3) Operational Efficiency, and 4) Talent Development.	These priorities align with the company's mission and vision, providing a clear direction for growth.	Strategic planning is effective in setting clear goals and directions for the organization.
Q1	Financial Performance	Financial Performance	How has the company's financial performance changed over the quarter?	Revenue increased by 15% compared to Q1 2021, profit margin improved to 18%, and cash flow management remains strong.	Positive financial results indicate strong operational health and market position.	Financial performance is stable and positive.
Q1	Operational Efficiency	Operational Efficiency	What are the main challenges faced in operational execution?	Supply chain disruptions due to global events, labor shortages, and increasing raw material costs.	Operational efficiency is being impacted by external factors, requiring careful monitoring and adaptation.	Operational challenges require attention and mitigation strategies.
Q1	Market Analysis	Market Analysis	What are the key trends in the industry?	Industry growth projected at 7%, with a focus on sustainable and digital solutions.	Market trends are favorable, supporting continued expansion.	Market analysis shows promising growth opportunities.
Q1	Talent Management	Talent Management	How is the company addressing talent needs?	Invested in training and development programs, and implemented a new performance-based compensation system.	Employee satisfaction and retention are high, contributing to overall organizational health.	Talent management is effective in retaining and developing key personnel.
Q2	Strategic Planning	Strategic Planning	What are the key strategic priorities for the organization?	Identified four key strategic priorities: 1) Market Expansion, 2) Product Innovation, 3) Operational Efficiency, and 4) Talent Development.	These priorities align with the company's mission and vision, providing a clear direction for growth.	Strategic planning is effective in setting clear goals and directions for the organization.
Q2	Financial Performance	Financial Performance	How has the company's financial performance changed over the quarter?	Revenue increased by 15% compared to Q1 2021, profit margin improved to 18%, and cash flow management remains strong.	Positive financial results indicate strong operational health and market position.	Financial performance is stable and positive.
Q2	Operational Efficiency	Operational Efficiency	What are the main challenges faced in operational execution?	Supply chain disruptions due to global events, labor shortages, and increasing raw material costs.	Operational efficiency is being impacted by external factors, requiring careful monitoring and adaptation.	Operational challenges require attention and mitigation strategies.
Q2	Market Analysis	Market Analysis	What are the key trends in the industry?	Industry growth projected at 7%, with a focus on sustainable and digital solutions.	Market trends are favorable, supporting continued expansion.	Market analysis shows promising growth opportunities.
Q2	Talent Management	Talent Management	How is the company addressing talent needs?	Invested in training and development programs, and implemented a new performance-based compensation system.	Employee satisfaction and retention are high, contributing to overall organizational health.	Talent management is effective in retaining and developing key personnel.
Q3	Strategic Planning	Strategic Planning	What are the key strategic priorities for the organization?	Identified four key strategic priorities: 1) Market Expansion, 2) Product Innovation, 3) Operational Efficiency, and 4) Talent Development.	These priorities align with the company's mission and vision, providing a clear direction for growth.	Strategic planning is effective in setting clear goals and directions for the organization.
Q3	Financial Performance	Financial Performance	How has the company's financial performance changed over the quarter?	Revenue increased by 15% compared to Q1 2021, profit margin improved to 18%, and cash flow management remains strong.	Positive financial results indicate strong operational health and market position.	Financial performance is stable and positive.
Q3	Operational Efficiency	Operational Efficiency	What are the main challenges faced in operational execution?	Supply chain disruptions due to global events, labor shortages, and increasing raw material costs.	Operational efficiency is being impacted by external factors, requiring careful monitoring and adaptation.	Operational challenges require attention and mitigation strategies.
Q3	Market Analysis	Market Analysis	What are the key trends in the industry?	Industry growth projected at 7%, with a focus on sustainable and digital solutions.	Market trends are favorable, supporting continued expansion.	Market analysis shows promising growth opportunities.
Q3	Talent Management	Talent Management	How is the company addressing talent needs?	Invested in training and development programs, and implemented a new performance-based compensation system.	Employee satisfaction and retention are high, contributing to overall organizational health.	Talent management is effective in retaining and developing key personnel.
Q4	Strategic Planning	Strategic Planning	What are the key strategic priorities for the organization?	Identified four key strategic priorities: 1) Market Expansion, 2) Product Innovation, 3) Operational Efficiency, and 4) Talent Development.	These priorities align with the company's mission and vision, providing a clear direction for growth.	Strategic planning is effective in setting clear goals and directions for the organization.
Q4	Financial Performance	Financial Performance	How has the company's financial performance changed over the quarter?	Revenue increased by 15% compared to Q1 2021, profit margin improved to 18%, and cash flow management remains strong.	Positive financial results indicate strong operational health and market position.	Financial performance is stable and positive.
Q4	Operational Efficiency	Operational Efficiency	What are the main challenges faced in operational execution?	Supply chain disruptions due to global events, labor shortages, and increasing raw material costs.	Operational efficiency is being impacted by external factors, requiring careful monitoring and adaptation.	Operational challenges require attention and mitigation strategies.
Q4	Market Analysis	Market Analysis	What are the key trends in the industry?	Industry growth projected at 7%, with a focus on sustainable and digital solutions.	Market trends are favorable, supporting continued expansion.	Market analysis shows promising growth opportunities.
Q4	Talent Management	Talent Management	How is the company addressing talent needs?	Invested in training and development programs, and implemented a new performance-based compensation system.	Employee satisfaction and retention are high, contributing to overall organizational health.	Talent management is effective in retaining and developing key personnel.

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MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020 / 2021 FINANCIAL YEAR

ANNEXURE G



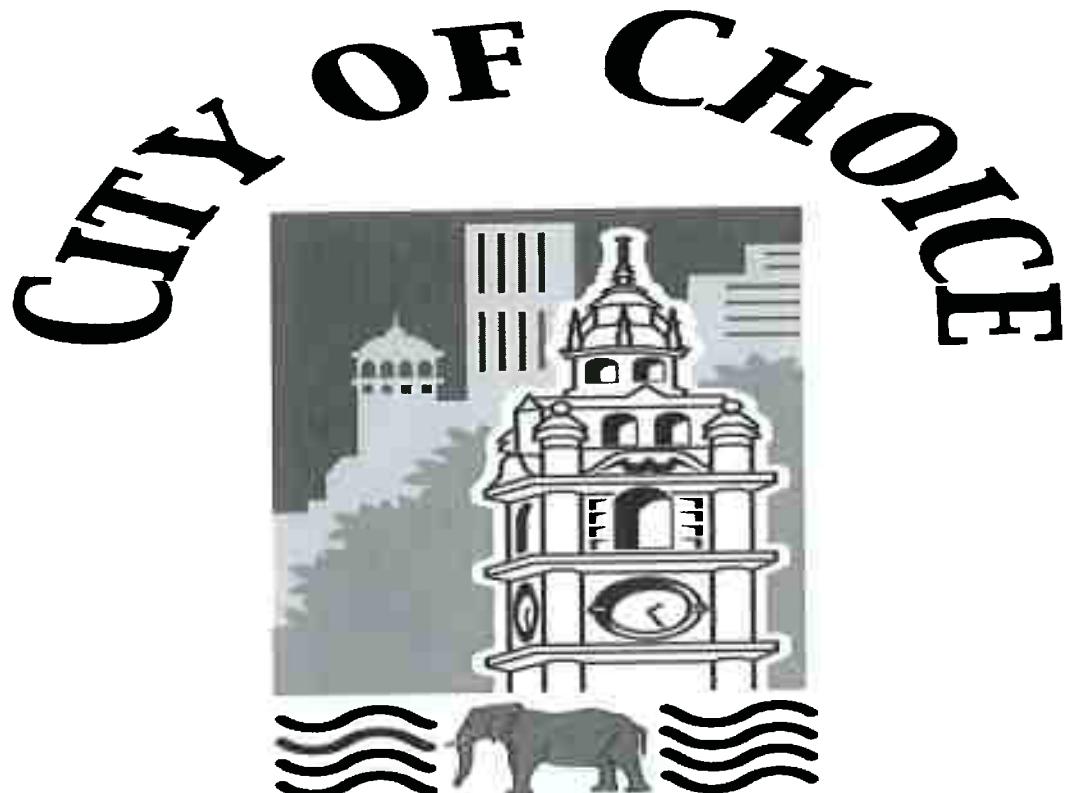
**SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN - OFFICE OF THE CITY
MANAGER INDICATORS - 2021 / 2022**

IMPLEMENTATION PLAN FOR THE 2021/2022 FINANCIAL YEAR
SERVICE DELIVERY UNIT: E OF THE CITY MANAGER - POLITICAL SUPPORT
BUSINESS UNIT: OFFICE OF THE MAYOR, OFFICE OF THE SPEAKER & MUNICIPAL PUBLIC ACCOUNTS

REF ID	REFERENCE NUMBER	NOTE	BASELINE / STATUS	OBJECTIVE / OUTCOME	ANNUAL TARGET / MEASURE	DUTY OF REPORTER	DUTY OF MEASURE	MONTHLY ACTIVITIES		QUARTERLY ACTIVITIES		ANNUAL ACTIVITIES		POWERS & AUTHORITY
								1	2	3	4	5	6	
E E1 1-BUILDING A CAPABLE & DEVELOPMENTAL MUNICIPALITY	PS 10	A 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	N/A	Oversight Report	Approved Oversight Report 2/21 FY made public (published on website) within 5 days of approval of report by the 7th of June 2022	1 x Adhoc Oversight Report	Approved Oversight Report 2/21 FY made public (published on website) within 5 days of approval of report by the 7th of June 2022	N/A	1 x Adhoc Oversight Report 2/21 FY made public (published on website) within 5 days of approval of report by the 7th of June 2022	N/A	1 x Adhoc Oversight Report 2/21 FY made public (published on website) within 5 days of approval of report by the 7th of June 2022	N/A	321. 30
E E1 1-BUILDING A CAPABLE & DEVELOPMENTAL MUNICIPALITY	PS 11	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	N/A	Oversight Report	12 x MPAC Monthly Reports prepared and submitted to Full Council by the 30th of June 2022	12 x MPAC Monthly Reports prepared and submitted to Full Council by the 30th of June 2022	12 x MPAC Monthly Reports prepared and submitted to Full Council by the 30th of June 2022	N/A	12 x MPAC Monthly Reports prepared and submitted to Full Council by the 30th of September 2021	N/A	12 x MPAC Monthly Reports prepared and submitted to Full Council by the 30th of December 2021	N/A	N/A
E E1 1-BUILDING A CAPABLE & DEVELOPMENTAL MUNICIPALITY	PS 12	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	N/A	Oversight Report	100% of Adhoc MPAC reports for the 2/21 FY prepared and submitted to Full Council by the 30th of June 2022	100% of Adhoc MPAC reports for the 2/21 FY prepared and submitted to Full Council by the 30th of June 2022	100% of Adhoc MPAC reports for the 2/21 FY prepared and submitted to Full Council by the 30th of June 2022	N/A	100% of Adhoc MPAC reports for the 2/21 FY prepared and submitted to Full Council by the 30th of June 2022	N/A	100% of Adhoc MPAC reports for the 2/21 FY prepared and submitted to Full Council by the 30th of June 2022	N/A	N/A
E E1 1-BUILDING A CAPABLE & DEVELOPMENTAL MUNICIPALITY	PS 13	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	N/A	Oversight Report	NPAC Annual 22/23 FY Workshop prepared and submitted to Full Council for Approval	NPAC Annual 22/23 FY Workshop prepared and submitted to Full Council for Approval	NPAC Annual 22/23 FY Workshop prepared and submitted to Full Council for Approval	N/A	NPAC Annual 22/23 FY Workshop prepared and submitted to Full Council for Approval	N/A	NPAC Annual 22/23 FY Workshop prepared and submitted to Full Council for Approval	N/A	N/A
E E1 2-BACK TO BASICS	PS 14	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	N/A	Oversight Report	12 x Monthly Reports on the Back to Basics National COTA Template 2/21 FY prepared and submitted to Full Council during the 20th of June 2022	12 x Monthly Reports on the Back to Basics National COTA Template 2/21 FY prepared and submitted to Full Council during the 20th of June 2022	12 x Monthly Reports on the Back to Basics National COTA Template 2/21 FY prepared and submitted to Full Council during the 20th of June 2022	N/A	12 x Monthly Reports on the Back to Basics National COTA Template 2/21 FY prepared and submitted to Full Council during the 20th of June 2022	N/A	12 x Monthly Reports on the Back to Basics National COTA Template 2/21 FY prepared and submitted to Full Council during the 20th of June 2022	N/A	N/A
E E1 2-BACK TO BASICS	PS 15	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	All	SPEAKERS OFFICE	Annual Schedule of meetings 2022/2023 FY (ward committees & community meetings) submitted to COTA by the 30th of September 2021	Annual Schedule of meetings 2022/2023 FY (ward committees & community meetings) submitted to COTA by the 30th of September 2021	Annual Schedule of meetings 2022/2023 FY (ward committees & community meetings) submitted to COTA by the 30th of September 2021	N/A	Annual Schedule of meetings 2022/2023 FY (ward committees & community meetings) submitted to COTA by the 30th of September 2021	N/A	Annual Schedule of meetings 2022/2023 FY (ward committees & community meetings) submitted to COTA by the 30th of September 2021	N/A	N/A
E E1 2-BACK TO BASICS	PS 16	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	All	SPEAKERS OFFICE	14x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	14x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	14x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	N/A	14x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	N/A	14x Monthly Reports on the functioning/status of ward committees received by the Office of the Speaker from Ward Assistants before the 21st of every month by the 30th of June 2022	N/A	N/A
E E1 2-BACK TO BASICS	PS 17	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	All	SPEAKERS OFFICE	154 Minutes of Community Meetings submitted to the Office of the Speaker within 5 days after the date of meeting during the 2019-2020 FY	154 Minutes of Community Meetings submitted to the Office of the Speaker within 5 days after the date of meeting during the 2019-2020 FY	154 Minutes of Community Meetings submitted to the Office of the Speaker within 5 days after the date of meeting during the 2019-2020 FY	N/A	154 Minutes of Community Meetings submitted to the Office of the Speaker within 5 days after the date of meeting during the 2019-2020 FY	N/A	154 Minutes of Community Meetings submitted to the Office of the Speaker within 5 days after the date of meeting during the 2019-2020 FY	N/A	N/A
E E1 2-BACK TO BASICS	PS 18	NPAS 5-GOOD GOVERNANCE & PUBLIC PARTICIPATION	Overnight	All	SPEAKERS OFFICE	353 x ward committee meetings held during the 2019-2020 FY	353 x ward committee meetings held during the 2019-2020 FY	353 x ward committee meetings held during the 2019-2020 FY	N/A	353 x ward committee meetings held during the 2019-2020 FY	N/A	353 x ward committee meetings held during the 2019-2020 FY	N/A	N/A

MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020 / 2021 FINANCIAL YEAR

ANNEXURE H



PIETERMARITZBURG
M S U N D U Z I

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN - COMMUNITY SERVICES
INDICATORS - 2021 / 2022

INDEX	IDP REFERENCE	COS REFERENCE	PERFORMANCE AREA	PROGRAMME	PROJECT	MAPD	BASELINE / STATUS	MEASURABLE OUTCOME	INDICATOR	UNIT OF MEASURE	ANNUAL BUDGET INFORMATION		PERFORMANCE		MONTHLY & QUARTERLY PROJECTORS		QUARTER 3		PORTFOLIO OF EVIDENCE	
											COPD	VOTE	VOTE	VOTE	QUARTER 1	AFTER 2	N/A	N/A	N/A	N/A
E	F1	1-BUILDING A CAPABLE & DEVELOPMENT AL MUNICIPALITY	FINANCIAL INSTITUTIONS	FIRE & RESCUE	All fire prevention inspections	600	600 x Fire prevention inspections conducted by the 31st of June 2021	600 x Fire prevention inspections conducted by the 31st of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	150 x Fire inspections conducted by the 31st of August 2021	150 x Fire inspections conducted by the 31st of June 2022	N/A	450 x Fire inspections conducted by the 31st of March 2022		
F	F2	1-BUILDING A CAPABLE & DEVELOPMENT AL MUNICIPALITY	INVESTMENT FUNDING	FIRE & RESCUE	All fire prevention inspections	600	600 x Fire prevention inspections conducted by the 31st of June 2021	600 x Fire prevention inspections conducted by the 31st of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	150 x Fire inspections conducted by the 31st of August 2021	150 x Fire inspections conducted by the 31st of June 2022	N/A	450 x Fire inspections conducted by the 31st of March 2022		
G	E3	1-BUILDING A CAPABLE & DEVELOPMENT AL MUNICIPALITY	INVESTMENT FUNDING	FIRE & RESCUE	All fire prevention inspections	600	600 x Fire prevention inspections conducted by the 31st of June 2021	600 x Fire prevention inspections conducted by the 31st of June 2022	N/A	N/A	N/A	N/A	N/A	N/A	150 x Fire inspections conducted by the 31st of August 2021	150 x Fire inspections conducted by the 31st of June 2022	N/A	450 x Fire inspections conducted by the 31st of March 2022		
H																				

SERVICE DÉPARTEMENTAL DE LA SANITÉ ET DE LA SOINS
RY & BUDGET IMPLEMENTATION PLAN FOR THE 2021/2022 FINANCIAL YEAR

Quarterly Business Review - Q4 2023									
Index	KPI ID	KPI Name	Target Value	Actual Value	Performance Score	Comments	Owner	Last Update	Status
1	KPI-001	Revenue Growth	8%	7.5%	65	On track. Actual growth is slightly below target.	John Doe	2023-12-15	Green
2	KPI-002	Profit Margin	15%	14.8%	78	Met target. Profit margin remains stable.	Jane Smith	2023-12-15	Green
3	KPI-003	Customer Acquisition	1000	980	82	Below target. Acquisition rate has declined.	Mike Johnson	2023-12-15	Yellow
4	KPI-004	New Product Launches	3	2	50	Below target. Only two new products launched.	Sarah Lee	2023-12-15	Yellow
5	KPI-005	Employee Turnover	5%	6%	60	Above target. Turnover is higher than expected.	David Wilson	2023-12-15	Red
6	KPI-006	Market Share	15%	14.5%	75	Met target. Market share remains stable.	Emily White	2023-12-15	Green
7	KPI-007	R&D Investment	\$5M	\$4.8M	88	Below target. R&D budget is slightly lower.	Chris Brown	2023-12-15	Yellow
8	KPI-008	Supply Chain Efficiency	90%	88%	70	Met target. Supply chain performance is stable.	Robert Green	2023-12-15	Green
9	KPI-009	Customer Satisfaction	4.5	4.4	62	Met target. Customer satisfaction is stable.	Sarah Lee	2023-12-15	Green
10	KPI-010	Operational Efficiency	85%	83%	68	Met target. Operational efficiency is stable.	David Wilson	2023-12-15	Green
11	KPI-011	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Robert Green	2023-12-15	Green
12	KPI-012	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	Sarah Lee	2023-12-15	Green
13	KPI-013	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
14	KPI-014	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
15	KPI-015	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
16	KPI-016	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
17	KPI-017	Supplier Performance	90%	88%	70	Met target. Supplier performance is stable.	Robert Green	2023-12-15	Green
18	KPI-018	Product Quality	95%	93%	68	Met target. Product quality is stable.	Sarah Lee	2023-12-15	Green
19	KPI-019	Employee Health	85%	83%	65	Met target. Employee health is stable.	David Wilson	2023-12-15	Green
20	KPI-020	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	Robert Green	2023-12-15	Green
21	KPI-021	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Sarah Lee	2023-12-15	Green
22	KPI-022	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	David Wilson	2023-12-15	Green
23	KPI-023	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	Sarah Lee	2023-12-15	Green
24	KPI-024	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
25	KPI-025	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
26	KPI-026	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
27	KPI-027	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
28	KPI-028	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
29	KPI-029	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
30	KPI-030	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
31	KPI-031	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
32	KPI-032	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
33	KPI-033	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
34	KPI-034	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
35	KPI-035	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
36	KPI-036	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
37	KPI-037	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
38	KPI-038	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
39	KPI-039	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
40	KPI-040	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
41	KPI-041	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
42	KPI-042	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
43	KPI-043	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
44	KPI-044	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
45	KPI-045	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
46	KPI-046	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
47	KPI-047	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
48	KPI-048	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
49	KPI-049	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
50	KPI-050	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
51	KPI-051	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
52	KPI-052	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
53	KPI-053	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
54	KPI-054	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
55	KPI-055	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
56	KPI-056	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
57	KPI-057	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
58	KPI-058	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
59	KPI-059	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
60	KPI-060	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
61	KPI-061	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
62	KPI-062	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
63	KPI-063	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
64	KPI-064	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
65	KPI-065	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
66	KPI-066	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
67	KPI-067	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
68	KPI-068	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
69	KPI-069	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
70	KPI-070	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
71	KPI-071	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
72	KPI-072	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
73	KPI-073	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
74	KPI-074	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
75	KPI-075	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
76	KPI-076	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
77	KPI-077	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
78	KPI-078	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
79	KPI-079	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
80	KPI-080	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
81	KPI-081	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
82	KPI-082	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
83	KPI-083	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
84	KPI-084	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
85	KPI-085	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
86	KPI-086	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
87	KPI-087	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
88	KPI-088	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
89	KPI-089	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
90	KPI-090	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green
91	KPI-091	Product Testing	90%	88%	70	Met target. Product testing completion is stable.	Robert Green	2023-12-15	Green
92	KPI-092	Employee Satisfaction	4.0	3.9	55	Met target. Employee satisfaction is stable.	Sarah Lee	2023-12-15	Green
93	KPI-093	Market Expansion	10%	9%	60	Met target. Market expansion is stable.	David Wilson	2023-12-15	Green
94	KPI-094	Product Innovation	4	3	50	Met target. Only three new products innovated.	David Wilson	2023-12-15	Yellow
95	KPI-095	Customer Retention	80%	78%	65	Met target. Customer retention is stable.	Robert Green	2023-12-15	Green
96	KPI-096	Employee Training	95%	93%	72	Met target. Employee training completion is stable.	Sarah Lee	2023-12-15	Green
97	KPI-097	Market Research	70%	68%	60	Met target. Market research completion is stable.	David Wilson	2023-12-15	Green
98	KPI-098	Product Quality	95%	93%	68	Met target. Product quality is stable.	Robert Green	2023-12-15	Green
99	KPI-099	Employee Health	85%	83%	65	Met target. Employee health is stable.	Sarah Lee	2023-12-15	Green
100	KPI-100	Market Analysis	80%	78%	62	Met target. Market analysis completion is stable.	David Wilson	2023-12-15	Green

10P REFERENCE	SOBIP REFERENCE	AREA	PROGRAMME	PROJECT	WARD	BASELINE / STATUS quo	MEASURABLE OBJECTIVE	INDICATOR	ANNUAL OUTPUT	UNIT OF MEASURE	OPEX	CAPEX	VOTE	CHARTER 1	MONTHLY & QUARTERLY PROJECTIONS	ANNUAL	PORTFOLIO OF EVIDENCE
Wards	SOBIP Reference	Area	Programme	Project	Ward	Baseline / Status quo	Measurable Objective	Indicator	Annual Output	Unit of Measure	OPEX	CAPEX	VOTE	CHARTER 1	Monthly & Quarterly Projections	Annual	Portfolio of Evidence
10P	SOBIP	Area	Programme	Project	Ward	Baseline / Status quo	Measurable Objective	Indicator	Annual Output	Unit of Measure	OPEX	CAPEX	VOTE	CHARTER 1	Monthly & Quarterly Projections	Annual	Portfolio of Evidence
10P	SOBIP	Area	Programme	Project	Ward	Baseline / Status quo	Measurable Objective	Indicator	Annual Output	Unit of Measure	OPEX	CAPEX	VOTE	CHARTER 1	Monthly & Quarterly Projections	Annual	Portfolio of Evidence
10P	SOBIP	Area	Programme	Project	Ward	Baseline / Status quo	Measurable Objective	Indicator	Annual Output	Unit of Measure	OPEX	CAPEX	VOTE	CHARTER 1	Monthly & Quarterly Projections	Annual	Portfolio of Evidence

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN FOR THE 2021/2022 FINANCIAL YEAR
 BUSINESS UNIT: COMMUNITY SERVICES
 SUB UNIT: WASTE MANAGEMENT (BUSINESS WASTE, DOMESTIC WASTE, LANDFILL & RECYCLING)

INDICATOR	MEASURABLE OBJECTIVE	BASELINE/STATUS	GOAL	STRATEGY	UNIT OF MEASURE	ANNUAL BUDGET INFORMATION				PORTFOLIO OF EVIDENCE
						Q1	Q2	Q3	Q4	
CD3	2 - BACK TO BASIC SERVICES	Waste in Maenduza basic service delivery site.	Q1: Basic service delivery site	Placing N/A	Placing N/A	Number of Airconditioners replaced	Number of Airconditioners replaced	N/A	N/A	A
			Q2: Basic service delivery site	Placing N/A	Placing N/A	Replacement of 2 x Airconditioners (two) Airconditioners replaced for Waste Management offices by the 31st of June 2022	Replacement of 2 x Airconditioners (two) Airconditioners replaced for Waste Management offices by the 31st of June 2022	40 000.000	40 000	CNL
			Q3: Basic service delivery site	Placing N/A	Placing N/A	Refuse collection once a week for all households within Maenduza Municipality for the 21/22 FY by the 30th of June 2022	Refuse collection once a week for all households within Maenduza Municipality for the 21/22 FY by the 30th of June 2022	600 000.00	N/A	N/A
			Q4: Basic service delivery site	Placing N/A	Placing N/A	Refuse collection once a week for all households within Maenduza Municipality for the 19/20 FY	Refuse collection once a week for all households within Maenduza Municipality for the 19/20 FY	182 100	A	A
B	B1 2. BACK TO BASICS	Waste in Maenduza basic service delivery site	Q1: Basic service delivery site	Informal & formal refuse collection	Informal & formal refuse collection	Refuse collection once a week for all households within Maenduza Municipality for the 21/22 FY by the 30th of June 2022	Refuse collection once a week for all households within Maenduza Municipality for the 21/22 FY by the 30th of June 2022	100 000.00	N/A	Council
			Q2: Basic service delivery site	Informal & formal refuse collection	Informal & formal refuse collection	Refuse collection once a week for all households within Maenduza Municipality for the 21/22 FY by the 30th of June 2022	Refuse collection once a week for all households within Maenduza Municipality for the 21/22 FY by the 30th of June 2022	100 000.00	N/A	N/A

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MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020 / 2021 FINANCIAL YEAR

ANNEXURE I



PIETERMARITZBURG
M S U N D U Z I

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN - INFRASTRUCTURE
SERVICES INDICATORS - 2021 / 2022

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN FOR THE 2021/2022 FINANCIAL YEAR

BUSINESS UNIT: WATER & SANITATION

Project ID	Project Name	Location	Type	Status		Last Update	Progress	Notes	Portfolio ID
				Planned	Actual				
B1 - BACK TO BASICS	KPA 2 - BASIC DELIVERY	WSIG:ZIVUJU 5 NDELA PHASE 3 (Planning & Design)	Water supply	Installation of 0.1km of new water pipeline installed in Ward 5	0.1km of new water pipeline installed in Ward 5	N/A	N/A	0.1km of new water pipeline installed in Ward 5 by 30th June 2022	By 30th November 2021
B1 - BACK TO BASICS	WAS BACK TO BASICS	Water supply	Water supply	Installation of 0.1km of new water pipeline installed in Ward 5	0.1km of new water pipeline installed in Ward 5 by 31st May 2022	N/A	R3 218 000.00	N/A	Detail design report complete and submitted by 30th November 2021
B1 - BACK TO BASICS	A 2 - SERVICE DELIVERY	Sentile WSIG:ZIERA 01-Dec N/A	Sanitation	1050 VIP toilets installed 1050 x VIP toilets installed in Wards 1-12	1050 x VIP toilets installed in Wards 1-12 by 31st December 2021	N/A	N/A	N/A	Installation of 1050 VIP toilets by 31st December 2021
B1 - BACK TO BASICS	A 2 - SERVICE DELIVERY	INDICATION OF CREAT INSURDIZ SANITATION BAAKLOG -	Sanitation	1050 VIP toilets installed 1050 x VIP toilets installed in Wards 1-12	1050 x VIP toilets installed in Wards 1-12 by 31st December 2021	N/A	N/A	N/A	Installation of 1050 VIP toilets by 31st December 2021

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN FOR THE 2020/2021 FINANCIAL
YEAR - REVENUE & EXPENSES

INDEX	PROJECT NUMBER	PROJECT NAME	MODEL	WARD	BASELINE/STATUS	MEASURABLE	OUTPUT	FUNDING SOURCE	ANNUAL BUDGET INFORMATION			PERFORMANCE TARGET AND PREDICTED BUDGET PER QUARTER				
									OPEN	CLOSE	REVENUE	VOTE	VOTE	QUARTER 1	QUARTER 2	QUARTER 3
B 1. 2 - BACK RAT 01 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 4	22	Gravel Roads	Completed detailed design of Dambaza Main Road in Ward 22 by 30th September 2021.	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Detailed Design Report N/A	R 3 250 000	N/A	N/A	N/A	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021.	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021.	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021.	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021.
B 1. 2 - BACK RAT 02 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 4	4	Gravel Roads	Completed Lateral works for Construction of 1.5 km road in Vulindele Ward 4 from gravel to black top surface with associated stormwater completed	Construction of 1.5 km road in Vulindele Ward 4 from gravel to black top surface with associated stormwater completed	Km road constructed	N/A	N/A	N/A	R 5 500 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 03 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 6 (Thokozani)	6	Gravel Roads	Construction of 1.5 km road in Vulindele Ward 6 from gravel to black top surface with 6 kerbs & channel and associated stormwater	Construction of 1.5 km road in Vulindele Ward 6 from gravel to black top surface with 6 kerbs & channel and associated stormwater	Km road constructed	N/A	N/A	N/A	R 5 700 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 04 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 8	8	Gravel Roads	Construction of 1.7 km road in Vulindele Ward 8 from gravel to black top surface with 8 kerbs & channel and associated stormwater	Construction of 1.7 km road in Vulindele Ward 8 from gravel to black top surface with 8 kerbs & channel and associated stormwater	Km road constructed	N/A	N/A	N/A	R 7 200 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 05 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 10/11/12	26	Gravel Roads	Construction of 12.1 km length of road in Vulindele Ward 10/11/12 from gravel to black top asphalt in Vulindele Ward 10/11/12 with associated stormwater.	Construction of 12.1 km length of road in Vulindele Ward 10/11/12 from gravel to black top asphalt in Vulindele Ward 10/11/12 with associated stormwater.	Km road constructed	N/A	N/A	N/A	R 4 700 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 06 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 2	3	Gravel Roads	Construction of 200m of Melane Causeway in Vulindele Ward 2	Construction of 200m of Melane Causeway in Vulindele Ward 2	m of Causeway completed	N/A	N/A	N/A	R 2 250 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 07 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. VUINDELA WARD 3	18	Gravel Roads	Completed detailed design and road bed preparation Baledi Main Road Ward 3	Completed detailed design and road bed preparation Baledi Main Road Ward 3	Detailed Design Report N/A	N/A	N/A	N/A	R 1 500 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 08 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. EDH-ROADS IN UNT 14/WARD 34	18	Gravel Roads	Construction of 1.5 km road in Baledi Unit 14/Ward 34 from gravel to concrete surface with associated stormwater.	Construction of 1.5 km road in Baledi Unit 14/Ward 34 from gravel to concrete surface with associated stormwater.	Km of road constructed	N/A	N/A	N/A	R 500 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021
B 1. 2 - BACK RAT 09 - UPGRADING OF ROADS INTO BLACK TOP	NPA 2 - BASIC SERVICE DELIVERY	MIGIZIUPGR GRV RDNS. EDH-ROADS IN UNT 14/WARD 34	18	Gravel Roads	Construction of 1.5 km road in Baledi Unit 14/Ward 34 from gravel to concrete surface with associated stormwater.	Construction of 1.5 km road in Baledi Unit 14/Ward 34 from gravel to concrete surface with associated stormwater.	Km of road constructed	N/A	N/A	N/A	R 500 000	N/A	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021	Completed detailed design Dambaza Main Road Ward 22 by 30th September 2021

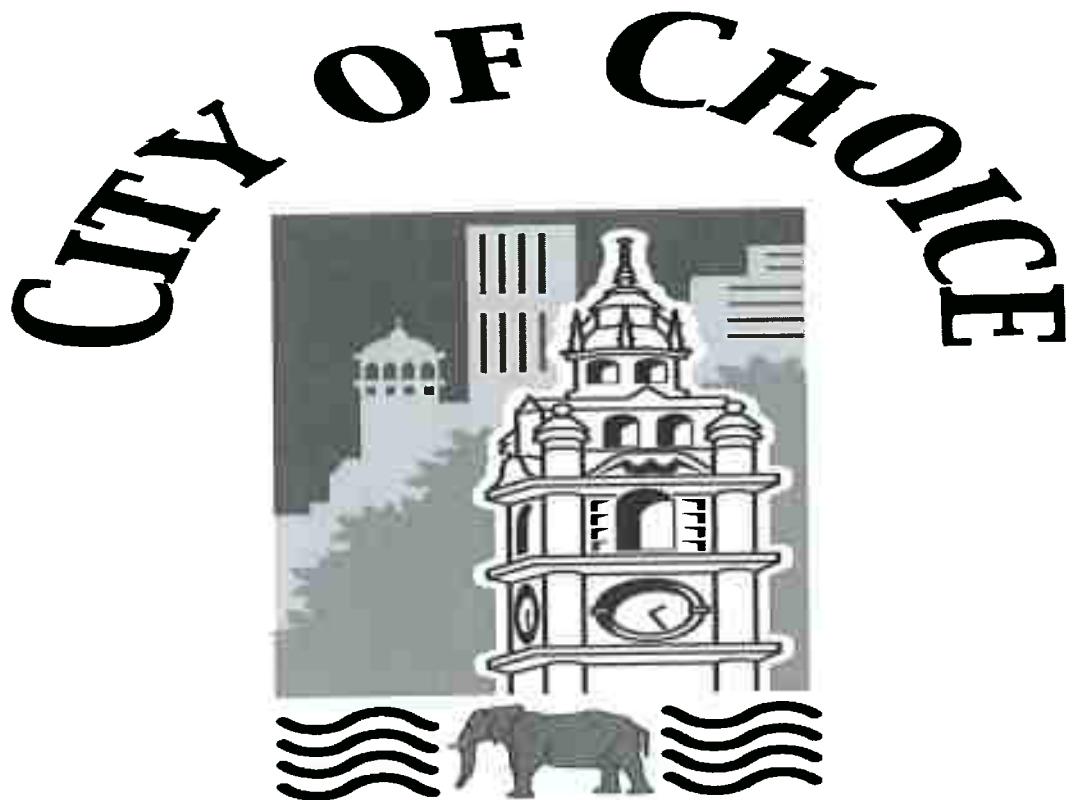
PROJECT NUMBER	PROJECT NAME	PROGRESS	WEEKS / STAVES	GRANT ID	GRANT OWNERSHIP	DELEGATION	INSTRUCTION	ANNUAL BUDGET INFORMATION						PERFORMANCE TARGET AND PROJECTED BUDGET PER QUARTER								
								CASH		CAPEX		REVENUE		FUNDING SOURCE		QUARTER 1		QUARTER 2		QUARTER 3		ANNUAL
								TYPE	MEASURE	VOTE	VOKE	TYPE	MEASURE	VOTE	VOKE	TYPE	MEASURE	VOTE	VOKE			
B 81 2-BACK RAT 09	NPA 2 - UPGRADE OF ROADS INTO BLACK TOP	UPGRADING BASIC SERVICE DELIVERY	G	MIG221UPGR GRAV D- ROADS - WILLOWFOUNTAIN	14	Gravel Roads	Centred on 0.50 km road from Willowfountain farm to concrete surface with associated stormwater completed by the 30 June 2022	km of road constructed	N/A	R3 000 000.00	N/A	MIG	N/A	N/A	N/A	Provide provisional appointment letter to contractor by 31 December 2021.	Commence with Earthworks for construction of 0.50 km of road in Willowfountain from gravel to concrete surface with associated stormwater completed by the 30 June 2022	Complete Laywerworks for construction of 0.50 km of road in Willowfountain from gravel to concrete surface with associated stormwater completed by the 30 June 2022	Completion letter to contractor by 31 December 2021.	Annual report letter and monthly progress reports		
B 81 2-BACK RAT 10	NPA 2 - TO BASICS	UPGRADING BASIC SERVICE DELIVERY	G	MIG221UPGR GRAV D- VULWENDA WARD 1	1	Gravel Roads	Complete 10m from gravel to surface with associated stormwater of Mbombo Road in Vulwenda Ward 1	km of road constructed	N/A	R7 400 000.00	N/A	MIG	N/A	N/A	N/A	Commence construction of 1 km Mbombo Road in Vulwenda Ward 1 from gravel to surface with associated stormwater by 31 September 2021.	Final Detail Design of 1.0 km of gravel road for Vulwenda Ward 1 Mbombo Road completed	Complete detailed design by the 30 March 2022	Construction of 1 km Mbombo Road in Vulwenda Ward 1 from gravel to surface with associated stormwater by 31 September 2021.	Agreement letter and monthly progress reports		
B 81 2-BACK RAT 11	NPA 2 - TO BASICS	UPGRADING BASIC SERVICE DELIVERY	G	MIG221UPGR GRAV D- GEORGETOWN / ESKOMINI	12	Gravel Roads	Complete detailed design of Mbombo Road in Ward 12	km of road constructed	N/A	R3 000 000.00	N/A	MIG	N/A	N/A	N/A	N/A	Commence Detailed design and earthworks for Mbombo Road in Ward 12	Construction of 1.2 km road in Mbombo Road in Ward 12 from gravel to base layer and kerb & channel completed by 30 June 2022	Construction of 1.2 km road in Mbombo Road in Ward 12 from gravel to base layer and kerb & channel completed by 30 June 2022	Practical completion certificate and monthly progress report		
B 81 2-BACK RAT 12	NPA 2 - TO BASICS	UPGRADING BASIC SERVICE DELIVERY	G	MIG221UPGR GRAV D- VULWENDA WARD 7	7	Gravel Roads	Construction of 3.2 km road in Vulwenda Ward 7 from gravel to base layer with kerb & channel	km of road constructed	N/A	R8 900 000.00	N/A	MIG	N/A	N/A	N/A	N/A	Construction of 3.2 km road in Vulwenda Ward 7 from gravel to base layer and kerb & channel completed by 31st June 2022	Construction of 3.2 km road in Vulwenda Ward 7 from gravel to base layer and kerb & channel completed by 31st June 2022	Practical completion certificate and monthly progress report			
B 81 2-BACK RAT 13	NPA 2 - TO BASICS	UPGRADING BASIC SERVICE DELIVERY	G	MIG221UPGR GRAV D- GREATER EDN CALIZA	20	Gravel Roads	Construction of 0.685km road from street to Concrete road with Tarmac and surfacing in Ward 20	km of road constructed	N/A	R2 550 000	N/A	MIG	N/A	N/A	N/A	N/A	Construction of 0.685km road from street to Concrete road with drainage and surfacing in Ward 20 by 31 September 2021	Construction of 0.685km road from street to Concrete road with drainage and surfacing in Ward 20 by 31 September 2021	Practical completion certificate and monthly progress report			
B 81 2-BACK RAT 14	NPA 2 - TO BASICS	UPGRADING BASIC SERVICE DELIVERY	G	MIG221UPGR GRAV D- VULWENDA WARD 39	39	Gravel Roads	Construction of 1 km length of Mbomo Road in Vulwenda Ward 39 from gravel to asphalt surface with associated stormwater.	km of road constructed	N/A	R3 000 000.00	N/A	MIG	N/A	N/A	N/A	N/A	Construction of 1 km length of Mbomo Road in Vulwenda Ward 39 from gravel to asphalt surface with associated stormwater by 31 August 2021	Construction of 1 km length of Mbomo Road in Vulwenda Ward 39 from gravel to asphalt surface with associated stormwater by 31 August 2021	Practical completion certificate and monthly progress report			
B 81 2-BACK RAT 15	NPA 2 - TO BASICS	UPGRADING BASIC SERVICE DELIVERY	G	CHI - ROAD REHABILITATION - PMS	1-59	Dated/reduced Road Base	21000m2 of surfaced roads rehabilitated (asphalt overlay, slurry seal, crack sealing and diluted immersion)	m2 of surfaced roads rehabilitated	N/A	R5 000 000.00	N/A	CHL	N/A	N/A	N/A	N/A	11000m2 of surfaced roads rehabilitated (asphalt overlay, slurry seal, crack sealing and diluted immersion) by the 31st of June 2022	21000m2 of surfaced roads rehabilitated (asphalt overlay, slurry seal, crack sealing and diluted immersion) by the 31st of June 2022	Monthly progress report			
B 82 2- IMPROVED INFRASTRUCTURE EFFICIENCY	NPA 2 - BASIC SERVICE DELIVERY	Infrastructure Implementation	G	30% of Work Package 2 completed	30% of Work Package 2 completed	30% of Work Package 2 completed	30% of Work Package 2 completed	30% of Work Package 2 completed	N/A	R5 407 242.00	N/A	PTNG	N/A	N/A	N/A	N/A	Completion of earthworks, levelling and ancillary works for road widening in Mbomo Mbombo Road between km 0.5 to km 7.5 by 30 September 2021	Completion of earthworks, levelling and ancillary works for road widening in Mbomo Mbombo Road between km 0.5 to km 7.5 by 30 September 2021	Practical completion certificate and monthly progress report			
B 82 2- IMPROVED INFRASTRUCTURE EFFICIENCY	NPA 2 - BASIC SERVICE DELIVERY	Infrastructure Implementation	G	30% of Work Package 2 completed	30% of Work Package 2 completed	30% of Work Package 2 completed	30% of Work Package 2 completed	30% of Work Package 2 completed	N/A	R7 000 000.00	N/A	N/A	N/A	N/A	N/A	N/A	Completion of earthworks, levelling and ancillary works for road widening in Mbomo Mbombo Road between km 0.5 to km 7.5 by 30 September 2021	Completion of earthworks, levelling and ancillary works for road widening in Mbomo Mbombo Road between km 0.5 to km 7.5 by 30 September 2021	Practical completion certificate and monthly progress report			

PROJECT NUMBER	PROJECT NAME	DESCRIPTION	WARD	BASELINE / STATUS	DETAILED STATUS	INTEGRATION	ANNUAL BUDGET INFORMATION	PERFORMANCE TARGET AND PROJECTED BUDGET PER QUARTER				
								MONTHLY & QUARTERLY PROJECTIONS		ANNUAL		QUARTER 1
								Q1	Q2	VOTE	REVENUE	
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - BASIC SERVICE DELIVERY	Infrastructure Implementation	1-39	90% instruments and earthworks)	10% of Work Package 3 completed . Construction of earthworks, surfacing and ancillary structures for road widening in these areas for a total distance of 1.5 km. Mileba Road between km 7.5 to km 8.5 by the 30 June 2022	% of construction work completed	R22 725 203.00	N/A	PTNG	N/A	N/A	N/A
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - ROAD SAFETY	Construction of 40 traffic calming measures	1-39	Unsafe class 4 40 traffic calming measures installed in various sites as per approved traffic calming implementation schedule	40 X traffic calming measures installed in various sites as per approved traffic calming implementation schedule by 30 June 2021.	No. of traffic calming measure installed	R500 000.00	N/A	N/A	N/A	N/A	N/A
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - NEW ROAD LINKS	Eastern Ring Road Final detailed design	26	Lack of new roads to cater for the growth of the City	Finalised Detailed design for Eastern ring Road	Detailed design report	N/A	N/A	N/A	R312 500.00	R500 000.00	R500 000.00
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - STREAMS PROTECTION	Upgrades of caravans of stream protection in Zone 4	24	Stream erosion affecting residential properties	30% of the stream bank protection completed by 30 June 2022	percentage completed	N/A	N/A	N/A	R25 000	R35 000	R35 000
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - PURCHASING	Purchase of one new road marking machine	1-39	Old road marking machines	Purchased 2 x new road marking spray machines	2 x new road marking spray machines	N/A	N/A	N/A	N/A	N/A	N/A
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - PURCHASING	Purchase of steel containers for bins	1-39	Lack of sufficient facilities for 3 tier bins	Purchased 3 tier containers for 3 tier bins for 3 tier bins	Date after purchased	N/A	N/A	N/A	R 0	N/A	N/A
B 02 - 3- IMPROVED VED INFRASTRUCTURE EFFICIENCY	NPA2 - BASIC SERVICE DELIVERY	Purchasing			Purchased 3 steel containers for 3 tier bins for 3 tier bins	for 3 tier bins for 3 tier bins	N/A	N/A	CRL	Purchased 3 steel containers for 3 tier bins for 3 tier bins	Closed Out report and complete certificate	

INDEX	PROJECT	PROGRAMME	NATIONAL LEVEL	SUB-NATIONAL LEVEL	SUB-MEASURE / SERVICES	MEASURE / SERVICES	WARD	ANNUAL TARGET /	ANNUAL OUTPUT	NUMBER OF STAFF	NUMBER OF STAFF	CAPEX	CAPEX	COST	FUNDING SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	ANNUAL	PORTFOLIO OF EVIDENCE	
PERFORMANCE TARGET AND PROJECTED BUDGET PER QUARTER	MONTHLY & QUARTERLY PROJECTIONS																				
B - 3- IMPROVED INFRASTRUCTURE EFFICIENCY	RAT 23 NIPPA 2 - PURCHASING BASIC SERVICE DELIVERY	PURCHASING	Purchase of new computer for Roads and Drainage staff	1:39 Old computers	Purchased 17 laptops	17 x laptop		Purchase order for 17 x laptop created and sent to ICT by the 31 September 2021	number of laptop purchased	N/A	R370 000,00	N/A	CNL	Purchase order for 17 laptops created and sent to ICT by the 31 September 2021							
B - 3- IMPROVED INFRASTRUCTURE EFFICIENCY	RAT 24 NIPPA 2 - PURCHASING BASIC SERVICE DELIVERY	PURCHASING	Purchase of new computers for Roads and Transportation staff	1:39	Old computers	2 x Laptop purchased		Purchase order for 2 x laptop created and sent to ICT by the 31st of September 2021	Number of laptop purchased	N/A	R50 000,00	N/A	CNL	Purchase order for 2 x laptop created and sent to ICT by the 31st of September 2021							
B - 3- IMPROVED INFRASTRUCTURE EFFICIENCY	RAT 25 NIPPA 2 - PURCHASING BASIC SERVICE DELIVERY	PURCHASING	Purchase of new computers for Roads and Transportation Staff	1:39	Old Outdated Software	SIDRA Software purchased and installed		Purchase of the SIDRA Software for the analysis of traffic counts and traffic impact assessments.	SIDRA software purchased and installed by the 20th of June 2022	N/A	R550 000,00	N/A	R.D	Installation of SIDRA Software and Bothware and Network by 30 December 2021							
B - 3- IMPROVED INFRASTRUCTURE EFFICIENCY	RAT 26 NIPPA 2 - PURCHASING BASIC SERVICE DELIVERY	PURCHASING	Renovation to Building for Roads and Drainage Standby Rooms at the Drill Road Depot	1:39	Upgrading of Facility to provide allocation to Roads and Drainage staff	Removals existing building structure to be used as new standby rooms for Drainage and Roads staff		Design and modify the existing laboratory building to house staff standby rooms under the Annual Supply and Services Contract 72 of 2019 completed by the 30 May 2022.	Date of new design and modification of existing laboratory building to house staff standby rooms completed.	N/A	R1 000 000,00	N/A	CNL	Design and modify the existing laboratory building to house staff standby rooms under the Annual Supply and Services Contract 72 of 2019 completed by the 30 May 2022.							

MSUNDUZI MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2020 / 2021 FINANCIAL YEAR

ANNEXURE J



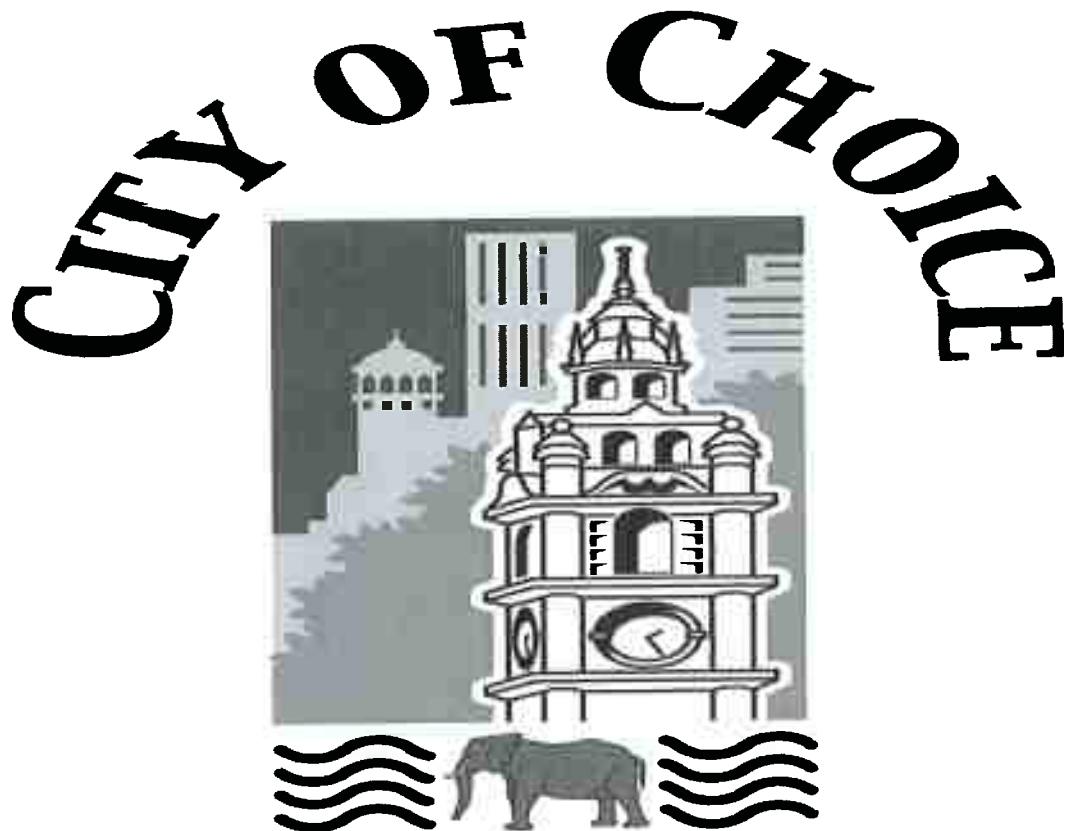
**PIETERMARITZBURG
M S U N D U Z I**

**SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN - BUSINESS UNIT:
SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES INDICATORS - 2021 / 2022**

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN FOR THE 2021/2022 FINANCIAL YEAR
BUSINESS UNIT: SUSTAINABLE DEVELOPMENT & CITY ENTERPRISES
SUB UNIT: HUMAN SETTLEMENTS

**MSUNDUZI MUNICIPALITY
OPERATIONAL PLAN 2021/2022 FINANCIAL YEAR**

ANNEXURE 2



**PIETERMARITZBURG
M S U N D U Z I**

OPERATIONAL PLAN 2021 / 2022

MSUNDUZI MUNICIPALITY STRATEGIC OBJECTIVES 2021/ 2022 - KEY

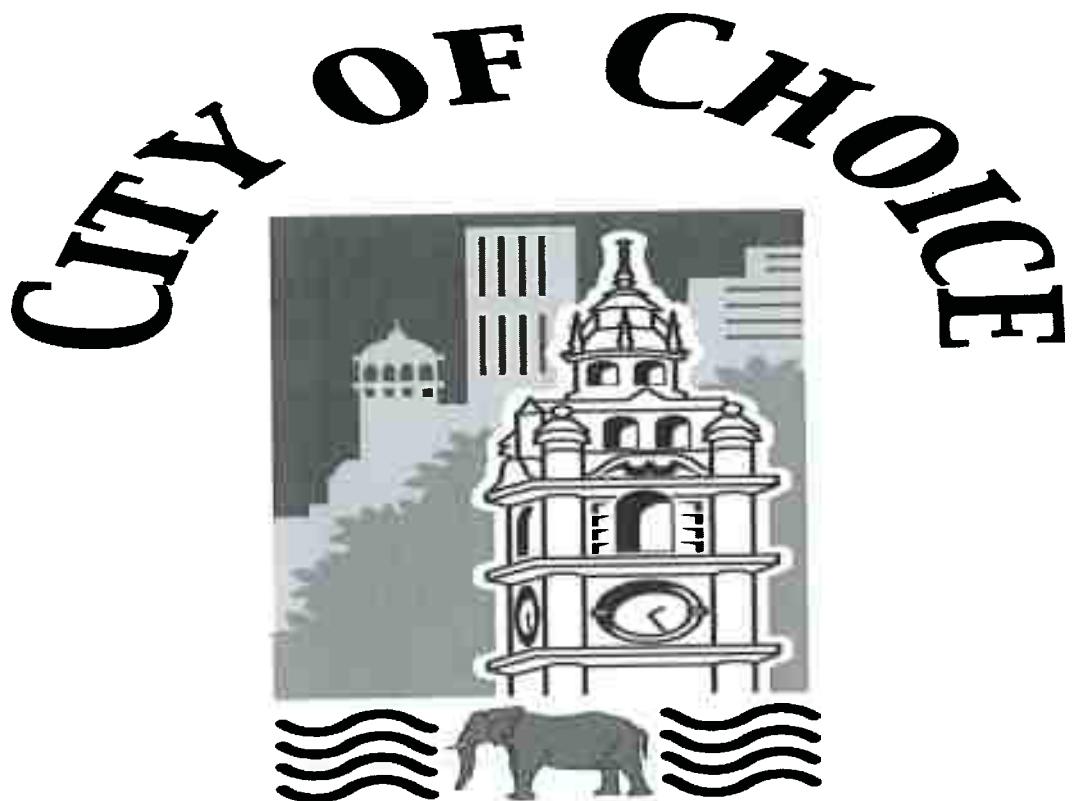
Strategic Objective	Outcome Statement	Key Performance Indicator	Target Value	Strategic Initiatives		
				Initiative	Objectives	Strategic Outcomes
MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	Implement a differential approach to Municipal Financing, planning and support.	Governance: To enhance the capacity of the state and its citizens to work together to achieve spatial and social integration	Human Resource Development	Financially viable and well governed City	A1 A2 A3	Increased institutional capacity and promote transformation Optimised systems, procedures and processes
BASIC SERVICE DELIVERY	Improved access to basic services	Inclusion and access	Strategic Infrastructure	Well serviced: An accessible and connected city;	C1 C2 C3	Increased performance increased Provision of Municipal Services improved state of Municipal Infrastructure improved provision of Social Development Services
LOCAL ECONOMIC DEVELOPMENT	Implementation of Community works Programme and supported Cooperatives	Growth: To harness urban dynamism for inclusive, sustainable economic growth and development	Inclusive economic growth	An economically prosperous city	C1 C2 C3	Reduced unemployment increased economic activity optimised land usage
FINANCIAL VIABILITY AND FINANCIAL MANAGEMENT	Improve Municipal Financial and Administrative Capability		Governance and policy	A Financially viable and well-governed city	D1 D2 D3	Increased revenue Improved expenditure and SCM Improved budgeting and reporting
GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Deepen Democracy through a refines Ward Committee System	Inclusion and access	Governance and policy	A Financially viable and well-governed city	E1 E2 E3	Strengthened Governance Improved Customer experience & Public participation Promote public knowledge and awareness
CROSS CUTTING ISSUES	One window of coordination	Spatial Integration: To forge new spatial forms in settlement, transport, social and economic areas.	Responses to Climate Change Human and Community Development	A clean green city A Friendly, Safe City	F1 F2 F3	Improved Municipal Planning and spatial development Improved community and environmental health and safety Increased access to housing units

MSUNDUZI MUNICIPALITY OPERATIONAL PLAN 2020 / 2022 FY
OPERATIONAL PLAN 2021/ 2022 FINANCIAL YEAR

AC	AUDIT COMMITTEE
AFC	AUTOMATED FAIR COLLECTION
APTMS	AUTOMATED PUBLIC TRANSPORT MANAGEMENT SYSTEM
AQM	AIR QUALITY MONITORING
BAR	BASIC ASSESSMENT REPORT
COGTA	COOPERATIVE GOVERNANCE & TRADITIONAL AFFAIRS
DOHS	DEPARTMENT OF HUMAN SETTLEMENTS
EIA	ENVIRONMENTAL IMPACT ASSESSMENT
EXCO	EXECUTIVE COMMITTEE
FY	FINANCIAL YEAR
HRD	HUMAN RESOURCES DEVELOPMENT
IPMS	INDIVIDUAL PERFORMANCE MANAGEMENT SYSTEM
IRPTN	INTEGRATED RAPID PUBLIC TRANSPORT NETWORK
IWA	INTERNATIONAL WATER ASSOCIATION
LDV	LIGHT DUTY VEHICLE
LED	LOCAL ECONOMIC DEVELOPMENT
MIG	MUNICIPAL INFRASTRUCTURE GRANT
MPT	MUNICIPAL PLANNING TRIBUNAL
OP	OPERATIONAL PLAN
OPMS	ORGANIZATIONAL PERFORMANCE MANAGEMENT SYSTEM
PDA	PLANNING & DEVELOPMENT ACT
POC	PLACES OF CARE
RMC	RISK MANAGEMENT COMMITTEE
SDBIP	SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN
SEA	STRATEGIC ENVIRONMENTAL ASSESSMENT
SMC	STRATEGIC MANAGEMENT COMMITTEE
TOB	TOBACCO CONTROL
SPLUMA	SPATIAL PLANNING LAND USE MANAGEMENT ACT
WSDP	WATER SERVICES DEVELOPMENT PLAN
WULA	WATER USAGE LICENSE AUTHORITY

MSUNDUZI MUNICIPALITY
OPERATIONAL PLAN 2021 / 2022 FINANCIAL YEAR

ANNEXURE A



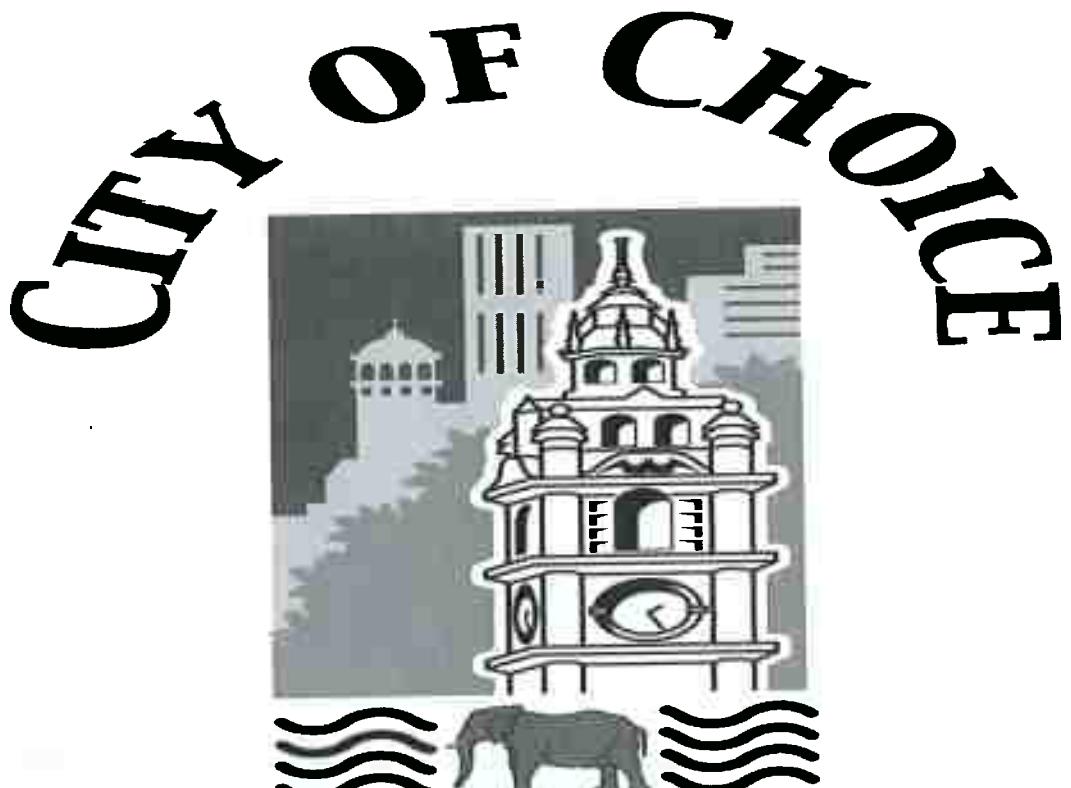
PIETERMARITZBURG
M S U N D U Z I

OPERATIONAL PLAN - OFFICE OF THE CITY MANAGER INDICATORS - 2021 / 2022

OPERATIONAL PLAN FOR THE 2022/2023 FINANCIAL YEAR
BUDGET PLAN 2021/2022 FINANCIAL YEAR - OFFICE OF THE CITY MANAGER
BUSI UNIT: OFFICE OF THE CITY MANAGER; (ORGANIZATIONAL COMPLIANCE, PERFORMANCE AND KNOWLEDGE MANAGEMENT & COMMUNICATIONS & IGR)

MSUNDUZI MUNICIPALITY
OPERATIONAL PLAN 2021 / 2022 FINANCIAL YEAR

ANNEXURE B



PIETERMARITZBURG
M S U N D U Z I

OPERATIONAL PLAN - BUDGET & TREASURY INDICATORS - 2021 / 2022

**OPERATIONAL PLAN FOR
OPERATIONAL PLAN
SUB-UNIT: EXPENDITURE**

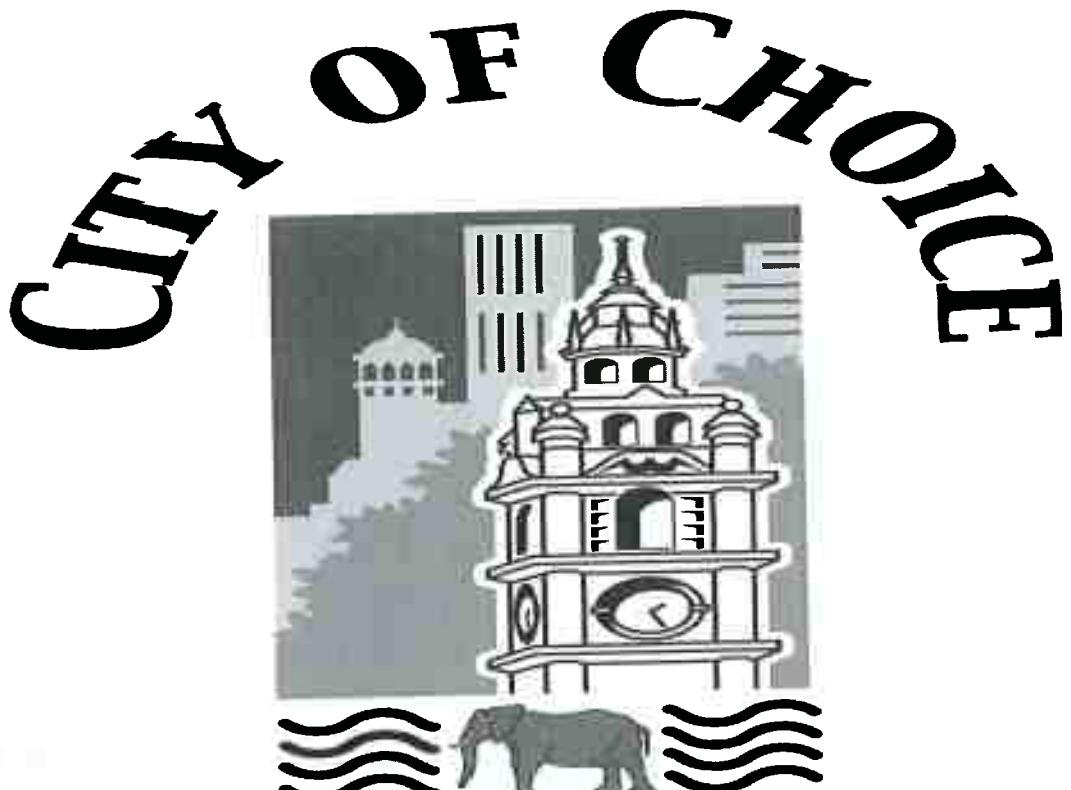
2021/2022 FINANCIAL YEAR
FINANCIAL YEAR

OPERATIONAL PLAN FOR THE 2021/2022 FINANCIAL YEAR
OPERATIONAL PLAN 2021/2022 FINANCIAL YEAR
BUS UNIT: ASSETS & LIABILITIES MANAGEMENT (ASSETS, LIABILITIES & REAL ESTATE, ASSETS, LOSS CONTROL & INSURANCE)

**OPERATIONAL PLAN FOR THE
OPERATIONAL PLAN 2021/2022 FINANCIAL
SUB UNIT: FINANCE GOVERNANCE & FINANCIAL MANAGEMENT**
YEAR

MSUNDUZI MUNICIPALITY
OPERATIONAL PLAN 2021/ 2022 FINANCIAL YEAR

ANNEXURE E



PIETERMARITZBURG
M S U N D U Z I

OPERATIONAL PLAN - BUSINESS UNIT: SUSTAINABLE DEVELOPMENT & CITY
ENTERPRISES INDICATORS - 2021 / 2022

Project ID	Project Name	Project Description	Quarter 1			Quarter 2			Quarter 3			Quarter 4			Portfolio Overview
			Q1 Actual	Q1 Budget	Q1 Variance	Q2 Actual	Q2 Budget	Q2 Variance	Q3 Actual	Q3 Budget	Q3 Variance	Q4 Actual	Q4 Budget	Q4 Variance	
PRJ-A001	Local Health Clinic Expansion	Expansion of Local Health Clinic in Rural Area, Including New Clinic Building, Medical Equipment, and Staff Recruitment.	100	100	0	105	105	0	110	110	0	115	115	0	In Progress
PRJ-A002	Infrastructure Upgrade	Upgrading of Local Infrastructure, Including Road Repairs, Water Supply System, and Electrical Grid.	120	120	0	125	125	0	130	130	0	135	135	0	In Progress
PRJ-A003	Community Center Construction	Construction of a New Community Center in Urban Area, Including Gym, Library, and Meeting Rooms.	150	150	0	155	155	0	160	160	0	165	165	0	In Progress
PRJ-A004	Local School Renovation	Renovation of Local School Buildings and Equipment.	80	80	0	85	85	0	90	90	0	95	95	0	In Progress
PRJ-A005	Business Support Program	Implementation of Business Support Program for Local Businesses.	50	50	0	55	55	0	60	60	0	65	65	0	In Progress
PRJ-A006	Local Farm Rehabilitation	Rehabilitation of Local Farm Land and Equipment.	70	70	0	75	75	0	80	80	0	85	85	0	In Progress
PRJ-A007	Environmental Awareness Campaign	Implementation of Environmental Awareness Campaign in Local Schools.	40	40	0	45	45	0	50	50	0	55	55	0	In Progress
PRJ-A008	Local Library Expansion	Expansion of Local Library Services and Equipment.	60	60	0	65	65	0	70	70	0	75	75	0	In Progress
PRJ-A009	Local Sports Complex	Construction of a New Local Sports Complex.	180	180	0	185	185	0	190	190	0	195	195	0	In Progress
PRJ-A010	Local Hospital Upgrade	Upgrade of Local Hospital Equipment and Facilities.	130	130	0	135	135	0	140	140	0	145	145	0	In Progress
PRJ-A011	Local Education Program	Implementation of Local Education Program for Children.	90	90	0	95	95	0	100	100	0	105	105	0	In Progress
PRJ-A012	Local Business Incubator	Establishment of a Local Business Incubator.	110	110	0	115	115	0	120	120	0	125	125	0	In Progress
PRJ-A013	Local Agriculture Project	Development of Local Agriculture Project.	105	105	0	110	110	0	115	115	0	120	120	0	In Progress
PRJ-A014	Local Environment Initiative	Implementation of Local Environment Initiative.	140	140	0	145	145	0	150	150	0	155	155	0	In Progress
PRJ-A015	Local Sports Association	Formation of a Local Sports Association.	160	160	0	165	165	0	170	170	0	175	175	0	In Progress
PRJ-A016	Local Education Program	Implementation of Local Education Program.	125	125	0	130	130	0	135	135	0	140	140	0	In Progress
PRJ-A017	Local Health Clinic Upgrade	Upgrade of Local Health Clinic.	115	115	0	120	120	0	125	125	0	130	130	0	In Progress
PRJ-A018	Local Infrastructure Upgrade	Upgrading of Local Infrastructure.	135	135	0	140	140	0	145	145	0	150	150	0	In Progress
PRJ-A019	Local Business Support	Support for Local Businesses.	100	100	0	105	105	0	110	110	0	115	115	0	In Progress
PRJ-A020	Local Sports Team	Formation of a Local Sports Team.	155	155	0	160	160	0	165	165	0	170	170	0	In Progress
PRJ-A021	Local Environment Project	Implementation of Local Environment Project.	175	175	0	180	180	0	185	185	0	190	190	0	In Progress
PRJ-A022	Local Education Initiative	Implementation of Local Education Initiative.	195	195	0	200	200	0	205	205	0	210	210	0	In Progress
PRJ-A023	Local Health Clinic Program	Implementation of Local Health Clinic Program.	215	215	0	220	220	0	225	225	0	230	230	0	In Progress
PRJ-A024	Local Infrastructure Program	Implementation of Local Infrastructure Program.	235	235	0	240	240	0	245	245	0	250	250	0	In Progress
PRJ-A025	Local Business Development	Development of Local Business.	255	255	0	260	260	0	265	265	0	270	270	0	In Progress
PRJ-A026	Local Education Program	Implementation of Local Education Program.	275	275	0	280	280	0	285	285	0	290	290	0	In Progress
PRJ-A027	Local Health Clinic Program	Implementation of Local Health Clinic Program.	295	295	0	300	300	0	305	305	0	310	310	0	In Progress
PRJ-A028	Local Infrastructure Program	Implementation of Local Infrastructure Program.	315	315	0	320	320	0	325	325	0	330	330	0	In Progress
PRJ-A029	Local Business Development	Development of Local Business.	335	335	0	340	340	0	345	345	0	350	350	0	In Progress
PRJ-A030	Local Education Program	Implementation of Local Education Program.	355	355	0	360	360	0	365	365	0	370	370	0	In Progress
PRJ-A031	Local Health Clinic Program	Implementation of Local Health Clinic Program.	375	375	0	380	380	0	385	385	0	390	390	0	In Progress
PRJ-A032	Local Infrastructure Program	Implementation of Local Infrastructure Program.	395	395	0	400	400	0	405	405	0	410	410	0	In Progress
PRJ-A033	Local Business Development	Development of Local Business.	415	415	0	420	420	0	425	425	0	430	430	0	In Progress
PRJ-A034	Local Education Program	Implementation of Local Education Program.	435	435	0	440	440	0	445	445	0	450	450	0	In Progress
PRJ-A035	Local Health Clinic Program	Implementation of Local Health Clinic Program.	455	455	0	460	460	0	465	465	0	470	470	0	In Progress
PRJ-A036	Local Infrastructure Program	Implementation of Local Infrastructure Program.	475	475	0	480	480	0	485	485	0	490	490	0	In Progress
PRJ-A037	Local Business Development	Development of Local Business.	495	495	0	500	500	0	505	505	0	510	510	0	In Progress
PRJ-A038	Local Education Program	Implementation of Local Education Program.	515	515	0	520	520	0	525	525	0	530	530	0	In Progress
PRJ-A039	Local Health Clinic Program	Implementation of Local Health Clinic Program.	535	535	0	540	540	0	545	545	0	550	550	0	In Progress
PRJ-A040	Local Infrastructure Program	Implementation of Local Infrastructure Program.	555	555	0	560	560	0	565	565	0	570	570	0	In Progress
PRJ-A041	Local Business Development	Development of Local Business.	575	575	0	580	580	0	585	585	0	590	590	0	In Progress
PRJ-A042	Local Education Program	Implementation of Local Education Program.	595	595	0	600	600	0	605	605	0	610	610	0	In Progress
PRJ-A043	Local Health Clinic Program	Implementation of Local Health Clinic Program.	615	615	0	620	620	0	625	625	0	630	630	0	In Progress
PRJ-A044	Local Infrastructure Program	Implementation of Local Infrastructure Program.	635	635	0	640	640	0	645	645	0	650	650	0	In Progress
PRJ-A045	Local Business Development	Development of Local Business.	655	655	0	660	660	0	665	665	0	670	670	0	In Progress
PRJ-A046	Local Education Program	Implementation of Local Education Program.	675	675	0	680	680	0	685	685	0	690	690	0	In Progress
PRJ-A047	Local Health Clinic Program	Implementation of Local Health Clinic Program.	695	695	0	700	700	0	705	705	0	710	710	0	In Progress
PRJ-A048	Local Infrastructure Program	Implementation of Local Infrastructure Program.	715	715	0	720	720	0	725	725	0	730	730	0	In Progress
PRJ-A049	Local Business Development	Development of Local Business.	735	735	0	740	740	0	745	745	0	750	750	0	In Progress
PRJ-A050	Local Education Program	Implementation of Local Education Program.	755	755	0	760	760	0	765	765	0	770	770	0	In Progress
PRJ-A051	Local Health Clinic Program	Implementation of Local Health Clinic Program.	775	775	0	780	780	0	785	785	0	790	790	0	In Progress
PRJ-A052	Local Infrastructure Program	Implementation of Local Infrastructure Program.	795	795	0	800	800	0	805	805	0	810	810	0	In Progress
PRJ-A053	Local Business Development	Development of Local Business.	815	815	0	820	820	0	825	825	0	830	830	0	In Progress
PRJ-A054	Local Education Program	Implementation of Local Education Program.	835	835	0	840	840	0	845	845	0	850	850	0	In Progress
PRJ-A055	Local Health Clinic Program	Implementation of Local Health Clinic Program.	855	855	0	860	860	0	865	865	0	870	870	0	In Progress
PRJ-A056	Local Infrastructure Program	Implementation of Local Infrastructure Program.	875	875	0	880	880	0	885	885	0	890	890	0	In Progress
PRJ-A057	Local Business Development	Development of Local Business.	895	895	0	900	900	0	905	905	0	910	910	0	In Progress
PRJ-A058	Local Education Program	Implementation of Local Education Program.	915	915	0	920	920	0	925	925	0	930	930	0	In Progress
PRJ-A059	Local Health Clinic Program	Implementation of Local Health Clinic Program.	935	935	0	940	940	0	945	945	0	950	950	0	In Progress
PRJ-A060	Local Infrastructure Program	Implementation of Local Infrastructure Program.	955	955	0	960	960	0	965	965	0	970	970	0	In Progress
PRJ-A061	Local Business Development	Development of Local Business.	975	975	0	980	980	0	985	985	0	990	990	0	In Progress
PRJ-A062	Local Education Program	Implementation of Local Education Program.	995	995	0	1000	1000	0	1005	1005	0	1010	1010	0	In Progress
PRJ-A063	Local Health Clinic Program	Implementation of Local Health Clinic Program.	1015	1015	0	1020	1020	0	1025	1025	0	1030	1030	0	In Progress
PRJ-A064	Local Infrastructure Program	Implementation of Local Infrastructure Program.	1035	1035	0	1040	1040	0	1045	1045	0	1050	1050	0	In Progress
PRJ-A065	Local Business Development	Development of Local Business.	1055	1055	0	1060	1060	0	1065	1065	0	1070	1070	0	In Progress
PRJ-A066	Local Education Program	Implementation of Local Education Program.	1075	1075	0	1080	1080	0	1085	1085	0	1090	1090	0	In Progress
PRJ-A067	Local Health Clinic Program	Implementation of Local Health Clinic Program.	1095	1095	0	1100	1100	0	1105	1105	0	1110	1110	0	In Progress
PRJ-A068	Local Infrastructure Program	Implementation of Local Infrastructure Program.	1115	1115	0	1120	1120	0	1125	1125	0	1130	1130	0	In Progress
PRJ-A069	Local Business Development	Development of Local Business.	1135	1135	0	1140	1140	0	1145	1145	0	1150	1150	0	In Progress
PRJ-A070	Local Education Program	Implementation of Local Education Program.	1155	1155	0	1160	1160	0	1165	1165	0	1170	1170	0	In Progress
PRJ-A071	Local Health Clinic Program	Implementation of Local Health Clinic Program.	1175	1175	0	1180	1180	0	1185	1185	0	1190	1190	0	In Progress
PRJ-A072	Local Infrastructure Program	Implementation of Local Infrastructure Program.	1195	1195	0	1200	1200	0	1205	1205	0	1210	1210	0	In Progress
PRJ-A073	Local Business Development	Development of Local Business.	1215	1215	0	1220	1220	0	1225	1225	0	1230	1230	0	In Progress
PRJ-A074	Local Education Program	Implementation of Local Education Program.	1235	1235	0	1240	1240	0	1245	1245	0	1250	1250	0	In Progress
PRJ-A075	Local Health Clinic Program	Implementation of Local Health Clinic Program.	1255	1255	0	1260	1260	0	1265	1265	0	1270	1270	0	In Progress
PRJ-A076	Local Infrastructure Program	Implementation of Local Infrastructure Program.	1275	1275	0	1280	1280	0	1285	1285	0	1290	1290	0	In Progress
PRJ-A077	Local Business Development	Development of Local Business.	1295	1295	0	1300	1300	0	1305	1305	0	1310	1310	0	In Progress
PRJ-A078	Local Education Program	Implementation of Local Education Program.	1315	1315	0	1320	1320	0	1325	1325	0	1330	1330	0	In Progress
PRJ-A079	Local Health Clinic Program	Implementation of Local Health Clinic Program.	1335	1335	0	1340	1340	0	1345	1345	0	1350	1350	0	In Progress
PRJ-A080	Local Infrastructure Program	Implementation of Local Infrastructure Program.	1355	1355	0	1360	1360	0	1365	1365	0	1370	1370	0	In Progress
PRJ-A081	Local Business Development	Development of Local Business.	1375	1375	0	1380									

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OPERATIONAL PLAN FOR THE 2021/2022 FINANCIAL YEAR
OPERATIONAL PLAN 2021/2022 FINANCIAL YEAR
HUMAN SETTLEMENTS

ITEM	DESCRIPTION	SOURCE	PERIODICITY			PORTFOLIO OF EVIDENCE
			QUARTER 1	QUARTER 2	QUARTER 3	
6. CDS 2 - BACK TO BASICS	HUMAN SETTLEMENTS SERVICE DELIVERY	Approved SPLUMA MIFT application by June 2022	SPLUMA MIFT approval for Township Establishment obtained by the 30th of June 2022	Date of SPLUMA MIFT approval to Town obtained by the 30th of June 2021	COUNCIL/DOHS	N/A
B 2 - BACK TO BASICS	HUMAN BASIC SETTLEMENTS SERVICE DELIVERY	The Stage 1 funding is in place Contract for Shifting housing and Feasibility studies completed project signed by all parties by June 2022	Signing of Bilateral Agreement for Shifting housing and Feasibility studies completed project signed by all parties by June 2022	Date of Bilateral Agreement Contract for Shifting housing and Feasibility studies completed project signed by all parties by the 20th of June 2022	DohS	N/A
B 26	HUMAN BASIC SETTLEMENTS SERVICE DELIVERY	Enhancement of the R&D In Place	Approved SPLUMA MIFT application by June 2022	SPLUMA MIFT approval for Township Establishment obtained by the 20th of June 2022	COUNCIL/DOHS	N/A
B 27	HUMAN BASIC SETTLEMENTS SERVICE DELIVERY	The Stage 1 funding is in place Environmental and Feasibility studies completed	Obtain Environmental Authorization	Obtain Environmental Authorization from EDTEA by the 30th of June 2022	DohS	N/A
B 28	HUMAN BASIC SETTLEMENTS SERVICE DELIVERY	Feasibility studies were undertaken and completed	Submission of the Environmental Impact Assessment to EDTEA	date submission of the Environmental Impact Assessment to EDTEA by the 30th of June 2022	DohS	N/A
B 29	HUMAN BASIC SETTLEMENTS SERVICE DELIVERY	Shifting Phase 11	Submission of the Environmental Impact Assessment	date submission of the Environmental Impact Assessment to EDTEA by the 30th of September 2021	DohS	N/A
6	HUMAN BASIC SETTLEMENTS SERVICE DELIVERY	Probability studies were undertaken and completed	Submission of the Environmental Impact Assessment to EDTEA by the 30th of September 2022	N/A	N/A	N/A

