

THE MSUNDUZI MUNICIPALITY

CONTRACT No. SCM 65 OF 20/21

**PROPOSAL CALL FOR THE SUPPORT AND MAINTENANCE OF THE CURRENT ENTERPRISE
VMWARE SERVERS, BACKUP AND STORAGE HARDWARE INFRASTRUCTURE AND FOR THE
SUPPLY, INSTALLATION AND COMMISSIONING OF NEW SOFTWARE AND HARDWARE FOR A
PERIOD OF THREE YEARS**

TENDER NOTICE

The Msunduzi Municipality hereby invites proposals from suitably qualified and experienced Service Providers for the support and maintenance of the current enterprise VMWARE servers, backup and storage hardware infrastructure and for the supply, installation and commissioning of new software and hardware for a period of three years.

Interested tenderers are required to submit a **Bidder Registration Form** of which is available on the Msunduzi Municipality's website www.msunduzi.gov.za in the Tenders Folder / Database Forms. The registration period will begin from **Thursday, 15 April 2021** and end at the close of business (17H00) on **Friday, 23 April 2021**. The Bidder Registration Form must be completed and e-mailed to vinay.mohanlal@msunduzi.gov.za. ***Tenderers who fail to register within the above registration period will not be eligible to submit a tender document.***

Tenderers will thereafter be informed in due course of the details of the virtual Tender Briefing Meeting via Microsoft Teams once potential tenderers have submitted their Bidder Registration Forms. Tenderers that do not receive any confirmation of receipt within 48 working hours at the end of the above registration period must request such via an e-mail to vinay.mohanlal@msunduzi.gov.za.

The Msunduzi Municipality will continue to advertise its Tender Notices on the National Treasury e-Tender Portal and Municipal website. Tender documents will only be emailed to potential tenderers that have timeously submitted their Bidder Registration Forms.

For any technical related enquiries, please contact Lumumba Jijana (Information Communication Technology Unit) on direct Telephone No. 033 – 392 2616 or e-mail address lumumba.jijana@msunduzi.gov.za.

Tenders must be submitted both in hard copy and on a CD/USB Flash Drive contained in sealed envelopes and marked with “**Contract No. SCM 65 of 20/21**” and the **Contract Description** and must be placed in the Tender Box located in the Foyer, Ground Floor, City Hall, 169 Chief Albert Luthuli Street, Pietermaritzburg, 3201, not later than **12h00 on Wednesday, 19 May 2021**, when they will be publicly opened. Only tenders placed in the Tender Box shall be accepted.

Tender Validity Period: Four (4) months commencing from the closing date of tender.

Tender Adjudication/Evaluation Criteria: The tender shall be evaluated on a Two Stage Evaluation System – Stage One: Functionality and Stage Two: 80/20 Preference Point System in accordance with the Preferential Procurement Regulations 2017, issued in terms of section 5 of the Preferential Procurement Policy Framework Act, Act No. 5 of 2000. The Functionality for Stage One shall be evaluated on the following criteria:

No.	Evaluation Criteria	Maximum Points
1.	Number of successful NetApp or HP SAN deployment/implementations.	20 Points
2.	Partnerships:	60 Points
2.1	HP OEM Partner Level	10 Points
2.2	VMWARE Partner	10 Points
2.3	Veeam Partner	10 Points
2.4	NetApp Platinum Partner	10 Points
2.5	Microsoft Gold Partner	10 Points
2.6	MIMECAST Certified Partner	10 Points
3.	Engineer(s) skills assigned to this project should possess the required certifications amongst themselves:	40 Points
3.1	NetApp NCIE Certification	10 Points
3.2	VMWARE VCP Certification	10 Points
3.3	MCSE 2012 or higher	10 Points
3.4	Veeam Enterprise Certification	10 Points
Total Functionality Points		120 Points
Threshold to Qualify for Stage Two		75% (90 Points)

The Msunduzi Municipality does not bind itself to accept the lowest or any tender and reserves the right to accept the whole or any part of a tender. Each tenderer will be informed of the tender result.

The Msunduzi Municipality expects businesses within the Pietermaritzburg and Midlands Region to support its contract and BEE/SMME initiatives.

M. P. KHATHIDE (CITY MANAGER)