

**THE MSUNDUZI MUNICIPALITY**

**CONTRACT No. SCM 13 OF 25/26**

**PART A - MAINTENANCE AND SUPPORT OF THE ENTERPRISE NETWORK AND  
SECURITY INFRASTRUCTURE**

**PART B - THE SUPPLY, INSTALLATION OF NEW HARDWARE AND SECURITY SYSTEMS.**

**PART C - ANNUAL ACQUISITION OF SOFTWARE LICENCES**

**TENDER NOTICE**

Tenders are hereby invited from suitably experienced service providers for: The supply, installation and commissioning of new network hardware and security systems; Maintenance and support of the existing enterprise network and security infrastructure; Acquisition of software annual license renewals. This tender is inseparable, and it will run for a period of 36 months from the award date.

Tender documents will be made available to tenderers from **14h00 on Friday, 22 August 2025**. Tender documents can be downloaded and printed at the tenderer's cost from the National Treasury eTender Publication Portal on [www.etenders.gov.za](http://www.etenders.gov.za).

Printed copies of the tender documents shall also be available from the Supply Chain Management Unit Offices, 5<sup>th</sup> Floor, A S Chetty Centre, 333 Church Street, Pietermaritzburg, as from the abovementioned date and time, at a non-refundable tender deposit fee of **R796.02 (including VAT)** for each document drawn. Only cash or EFT payments will be accepted.

For any technical related enquiries, please contact Nkosinathi Dube (Corporate Services - ICT) on direct Telephone No. 033 392 1234 or e-mail address [nkosinathi.dube@msunduzi.gov.za](mailto:nkosinathi.dube@msunduzi.gov.za).

For any procurement related enquiries, please contact Vuyani Msimang (Supply Chain Management Sub-Unit) on direct Telephone No. 033 – 392 2807 or e-mail address [vuyani.msimang@msunduzi.gov.za](mailto:vuyani.msimang@msunduzi.gov.za).

Tenders must be submitted both in hard copy and on CD/USB Flash Drive contained in sealed envelopes and marked with “**SCM 13 OF 25/26**” and the **Contract Description** must be placed in the Tender Box located at the Msunduzi Municipality's Central Stores, 2 Abattoir Road (off Kershaw Street), Pietermaritzburg, 3201 (coordinates -29.6126297; 30.3610014), not later than **12h00 on Wednesday, 24 September 2025**, when they will be publicly opened. Only tenders placed in the Tender Box shall be accepted.

**Tender Validity Period:** Four (4) months commencing from the closing date of tender.

**Tender Adjudication/Evaluation Criteria:** Tenderers meeting the Mandatory Requirements of the tender shall be evaluated on a Two Stage Evaluation System – Stage One: Functionality and Stage Two: 80/20 Point System in accordance with the Msunduzi Municipality's Supply Chain Management Policy (incorporating Preferential Procurement) as prescribed in terms of the Preferential Procurement Regulations 2022, pertaining to the Preferential Procurement Policy Framework Act, Act No. 5 of 2000, including Chapter 4 of the Public Procurement Act No. 28 of 2024. The Functionality for Stage One shall be evaluated on the following criteria:

No	Stage One - Functionality	Maximum Points
1	Number of contracts in Supply, Installation and Commissioning of Network Infrastructure. Maintenance and support of Network Infrastructure	20

2	Partnerships Level Tier with Agents ( <b><i>Cisco Partnership Level Tier and Sophos Partnership Level Tier</i></b> )	20
3	Network and Security Engineer/s skills, specializing certifications and relevant experience.	40
<b>Total Functionality Points</b>		<b>80 Points</b>
<b>Minimum Threshold</b>		<b>80% (64 Points)</b>

The allocation of Preference Points will be according to the following Specific Goals:

<b>Specific Goals</b>	<b>Description</b>	<b>Maximum Points</b>
Black Owned Enterprise (BOE)	At least 51% South African Black ownership and/or more than 51% management controlled by South African black people (Black Owned Enterprise (BOE))	5
Business Enterprise Owned by Women	At least 51 % Women Owned Enterprise and Controlled by one or more women or 51% Management Control by one or more women (Business Enterprise Owned by Women)	10
Location of a Business Enterprise	The promotion of enterprises located in a specific municipal area for work to be done or services rendered – Within Msunduzi Municipality's jurisdiction.	5
<b>Total Preference Points (Specific Goals)</b>		<b>20</b>

Tenderers The Msunduzi Municipality does not bind itself to accept the lowest or any tender and reserves the right to accept the whole or any part of a tender. Each tenderer will be informed of the tender result.

The Msunduzi Municipality expects businesses within the Pietermaritzburg and Midlands Region to support its contract and BEE/SMME initiatives.

**MR. SF MNDEBELE (MUNICIPAL MANAGER)**