

THE MSUNDUZI MUNICIPALITY

TENDER NOTICE

CONTRACT No. SCM 1 OF 25/26

**MAINTENANCE AND SUPPORT OF THE EXISTING ENTERPRISE VMWARE SERVERS,
STORAGE AND BACKUP HARDWARE INFRASTRUCTURE AND THE SUPPLY,
INSTALLATION, UPGRADING AND COMMISSIONING OF NEW SOFTWARE AND
HARDWARE AND ANNUAL LICENCE RENEWALS**

The Msunduzi Municipality hereby invites tenders from suitably qualified and experienced Tenderers for the above works.

Tender documents will be made available to tenderers from **12h00 on 15 July 2025**. Tender documents can be downloaded and printed at the Tenderer's cost from the National Treasury e-Tender Publication Portal on www.etenders.gov.za.

Printed copies of the tender documents shall also be available from the Supply Chain Management Unit Offices, 5th Floor, A S Chetty Centre, 333 Church Street, Pietermaritzburg, 3201, as from the abovementioned date and time, at a non-refundable tender deposit fee of **R1 327.86 (including VAT)** for each document drawn. Only cash or EFT payments will be accepted.

For any technical related enquiries regarding the Specifications, Tenderers must contact Sibusiso Ndlela (ICT Business Unit) on either Tel. No. 033-392 229 3 or e-mail: sibusiso.ndlela@msunduzi.gov.za.

For any procurement related enquiries, Tenderers must contact Vinesh Govender (Supply Chain Management Sub-Unit) on Telephone No. 033 – 392 2027 or e-mail address vinesh.govender@msunduzi.gov.za.

A **compulsory Tender Briefing Meeting** will be held at 10h00 on Wednesday, 30 July 2025, in Auditorium No. 1, 1st Floor, Bessie Head Library, 260 Church Street, Pietermaritzburg, 3201. An official will chair the meeting and answer queries raised by prospective Tenderers. Any amendment to the tender documentation arising from such answers will be circulated in terms of the meeting's attendance register.

Sealed tenders containing the original hand written priced tender document and a digital copy of the same on a CD/USB Flash Drive and endorsed on the envelope with the “**CONTRACT No.**” and “**CONTRACT DESCRIPTION**”, must be placed in the Tender Box located at the Central Stores, 2 Abattoir Road, (Off Kershaw Road), Pietermaritzburg, 3201, (Co-ordinates: -29.6126297,30.3610014) not later than **12h00, Thursday, 14 August 2025**, when they will be publicly opened. Only tenders placed in the Tender Box shall be accepted. Under no circumstances whatsoever will any extension of time be allowed for submission of tenders

Tender Validity Period: Four (4) months commencing from the closing date of tender.

Tender Evaluation & Adjudication Criteria: The tender shall be evaluated on a Two Stage Evaluation System, Stage One Functionality and Stage Two 80/20 Preference Point System. Adjudication criteria will be as per the tender document, the allocation of points will be in line with specific goals as prescribed in terms of the Preferential Procurement Regulations, 2022 pertaining to the Preferential Procurement Policy Framework Act, Act No. 5 of 2000, including Chapter 4 of the Public Procurement Act No. 28 of 2024.

The Functionality for Stage One shall be evaluated on the following criteria:

No.	Criteria	Max Points Awarded
1	No. Of Projects Undertaken For Maintenance And Support Of Server Infrastructure VMWARE, Veeam, HPE Storage Maintenance And Support.	10
2	No. Of Projects Undertaken For The Supply, Installation, Commissioning Of VMWARE, Veeam, HPE Storage.	10
3	Partnership Level Tier with Agents:-	
	HP OEM Partnership Level	10
	VMWARE Partnership Level	10
	Veeam Partnership Level	10
	Microsoft Partnership Level	10
4	Engineer/S Skills, Specializing Certifications And Relevant Experience:-	
	HP MASE (Master Accredited Solutions Expert)	10
	VMWARE VCP Certification	10
	Veeam Enterprise Certification	10
	Microsoft 365 Certified: Exchange Online Support Engineer	10
	Microsoft 365 Certified: Administrator Expert	10
5	DBA Administrator/s Skills, Certification And Relevant Experience	10
Total Points Awarded		120
Threshold		90 Points or 75%

The allocation of Preference Points will be according to the following Specific Goals:

Specific goals	Description	Max Points Awarded
BOE	≥ 51% Black Owned Enterprise or 51% management Control by South African Black People.	10
WOE	≥ 51% Woman Owned Enterprise and Controlled by one or more woman or 51% Management control by one or more woman.	5
Locality	Business Situated Within the Msunduzi Municipality's Area of Jurisdiction	5
Total Preference Points		20

The Msunduzi Municipality does not bind itself to accept the lowest or any tender and reserves the right to accept the whole or any part of a tender. Each tenderer will be informed of the tender result.

The Msunduzi Municipality expects businesses within the Pietermaritzburg and Midlands Region to support its contract and BEE/SMME initiatives.

MRS. N M NGCOBO (ACTING CITY MANAGER)