

## The Msunduzi Municipality

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**MEDIA STATEMENT** 

To: ALL MEDIA

Date: 31 DECEMBER 2020

## THE RETIEF ELECTRICITY PRIMARY 11KV FIRE

The fire which engulfed the Retief Primary sub-station on Wednesday, 30<sup>th</sup> of December 2020 was a result of an electrical fault. The Municipality is confirming that the information circulating on social media that the fire was caused by an interference or vandalism are not true.

A team from the electricity unit is making significant progress in restoring customers who lost service due to this incident. A number of areas in the CBD and surroundings have been restored. The team will continue to work around the clock to safely bring the remaining customers back online. The cleaning and assessment of the 11KV board has been completed. The testing of cables has also been done. The team has quantified the equipment that will be required to be sourced.

The estimated completion time is 2 -3 days. We apologize to our consumers for the inconvenience caused and wish to assure them that the team is doing their best to restore supply. Consumers can contact the Electricity Faults Office on 033 348 2179 or 033 392 5081 to log and follow up on electricity related queries.

-End Issued by: Msunduzi Municipality

Enquires: Ms Ntobeko Ngcobo, Manager: Communications and IGR (Acting)

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