

INTRODUCING A NEW METER READING SYSTEM

The Msunduzi Municipality
TAX INVOICE
 VAT REGISTRATION NO. 4600107835

A.S. Chetty Centre, 333 Church Street, Pietermaritzburg, 3201
 261, Pietermaritzburg, 3200
 (033) - 392 3000 Fax: (033) - 392 2517

ACCOUNT NO. 02007432 (1)
ACCOUNT DATE 03/12/2012
ENQUIRIES-CALL CENTRE 033 3922980

STREET ADDRESS / STAND: **16 Peterson Street Imbali 3201**
 LOCATION: **Imbali**
 PROPERTY DESCRIPTION: **622**

VAT REGISTRATION NUMBER: **20121102007763**
 TAX INVOICE NUMBER: **20121102007763**

CASH	2000.00	DEPOSIT	0.00	GUARANTEE	0.00
MARKET VALUE		VALUATION		IMPERMISSIBLE RATE	
AREA m ²		ASSESSMENT RATES			0.00

DATE	DETAILS	TARIFF	CHARGE	VAT	AMOUNT
01/11	BALANCE BROUGHT FORWARD				1255.14
06/11	ELECTRICITY BASIC:				
03/12	INTEREST ON ARREARS	0.180000	1.83	0.00	1.83
03/12	DOMESTIC SINGLE PHASE AMPS- A1	6.953000	104.30	14.60	118.90
03/12	DOMESTIC BASIC - A1	17.500000	17.50	2.45	19.95
03/12	ELECTRICITY CONSUMPTION:				
03/12	DOMESTIC SINGLE PHASE - KWH-A1		549.25	76.90	626.15
06/11	INTEREST ON ARREARS	0.180000	1.78	0.00	1.78
03/12	DOMESTIC SINGLE PHASE - KWH-A1		246.64	246.64	2008.39
	ReadDt=05/11/2012				
	Curr=3104 Prev=0				
	Cons=3104 Mtr: A4217143 (2)	0.600050	1131.79		
	1886.16kWh	0.517280	629.96		
06/11	REFUSE:				
03/12	INTEREST ON ARREARS	0.180000	1.06	0.00	1.06
03/12	REFUSE DOMESTIC	70.580000	70.58	9.88	80.46
06/11	SEWERAGE:				
03/12	INTEREST ON ARREARS	0.180000	1.64	0.00	1.64
03/12	SEWERAGE DOMESTIC	109.130000	109.13	15.28	124.41
06/11	WATER CONSUMPTION:				
03/12	INTEREST ON ARREARS	0.180000	0.23	0.00	0.23
03/12	W/CONSUMP DOMESTIC - 2		24.96	24.96	203.26
	ReadDt=05/11/2012 Days=28				
	Curr=1750 Prev=1750				
	Cons=17 Mtr: B-Y24771 (3)	6.233000	34.90		
	5.60k1	12.580000	143.40		
03/12	BASIC CHARGE - DOMESTIC	15.000000	15.00	2.10	17.10

THE MUSUNDUZI MUNICIPALITY
METER READING REQUEST

MUNICIPALITY BILL ACCOUNT: **02007432** (1) READING DATE: **03012013**

ELECTRICITY METERS

Meter Number 1: **A 4217143** (2) Reading Meter Number 1: **543741** (4)

Meter Number 2: [] Reading Meter Number 2: []

Meter Number 3: [] Reading Meter Number 3: []

WATER METERS

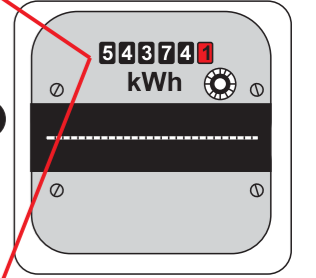
Meter Number 1: **B-Y24771** (3) Reading Meter Number 1: **06314927** (5)

Meter Number 2: [] Reading Meter Number 2: []

OPTIONS FOR SENDING READINGS TO US:

- Drop this card at any Post Office box.
- Hand deliver this card to box marked METER READING, ground floor 333 AS Chetty Building, Pietermaritzburg, 3201
- Scan and email to: meter.readings@msunduzi.gov.za
- Fax card to 0867701884
- You may contact us by telephone on 033-3922980

A Manual System



Electricity Meter (at home) (4)

MSUNDUZI MUNICIPALITY Monthly Meter Reading Submission Form

ACCOUNT INFORMATION

Account Number: **02007763** (1)
 Select Type of Account: **Household**
 PHYSICAL ADDRESS: **16 Peterson Street Imbali 3201**
 COMPANY NAME (if Applicable): []
 INITIALS & SURNAME: **John Smith**
 IDENTITY NUMBER: **510517 842 0081**
 CONTACT NUMBER: **033 300 0000**
 Email Address: **johnsmith@internet.co.za**

ELECTRICITY METER READINGS

1. Electricity Meter No.: **A4217143** (2) Reading: **543741** (4) Date: **03-01-13**

2. Electricity Meter No.: [] Reading: [] Date: []

3. Electricity Meter No.: [] Reading: [] Date: []

4. Electricity Meter No.: [] Reading: [] Date: []

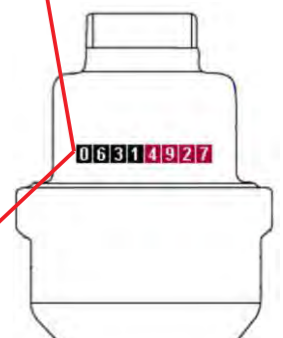
5. Electricity Meter No.: [] Reading: [] Date: []

WATER METER READINGS

1. Water Meter No.: **B-Y24771** (3) Reading: **06314927** (5) Date: **03-01-13**

2. Water Meter No.: [] Reading: [] Date: []

B Online System Submit Meter Readings



Water Meter (at home) (5)

The importance of taking regular meter readings for your electric and water meters ensures you have an accurate account and are not overcharged for usage based on estimates. It is important as an end user of our services to avoid estimates of usage by providing us with regular meter readings. Some of municipal bills are based on estimates and do not therefore reflect the actual figure of usage within households. We do have meter readers on the ground but it is not always possible to read all meters for a number of reasons, such as inaccessible meters because your gates are locked.

The municipality would like to thank some of our residents for making an effort to submitting their electricity and water readings regularly.

We recognise the problems we had in our current telephonic readings submission system and therefore we are implementing more options that are listed below:

A Manual System

Your bill will now come with inserted envelope with a meter reading card that you can use to fill in your electricity and water consumption readings for your meters as indicated in guide A and send it back to us free of charge before the 20th of every month.

You can also drop your envelope in our drop in box marked "METER READINGS" in the foyer of our finance offices at AS Chetty, Building 333, Church Street.

B Online System

You can also submit your readings online using our website: www.msunduzi.gov.za/Services/Billing/MeterReadingSubmission

Complete the form as indicated in guide B then click submit button.

You are also requested to submit your readings before the 20th of every month to allow enough time for our internal administrative processes before billing.

Some of our residents are already on pre-paid and others are only using water from municipality therefore may only submit for water consumption only.

Please note these special items:

- 1 Your Account No
- 2 Your Electricity Meter No.
- 3 Your Water Meter No
- 4 Your Electricity Usage
- 5 Your Water Usage

This is another initiative by our municipality to engage our citizens in our effort to improve service delivery because together we can do more.

Municipal Manager

M.M Nkosi