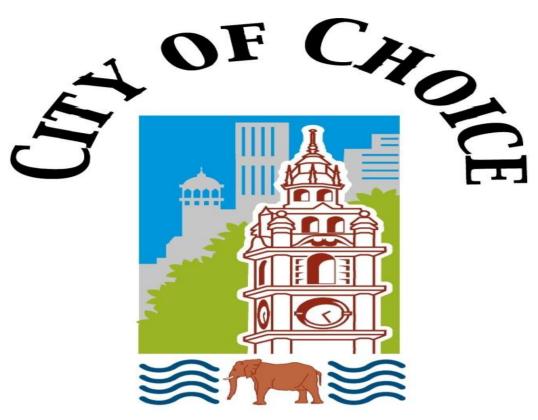


OPERATIONAL PLAN 2014/2015

		MSUNDUZI MUN	ICIPA	ALITY STRATEGIC OBJECTIVES - KEY	
		ST	TRAT		
INDEX	NATIONAL KEY PERFORMANCE AREAS	DESIRED OUTCOME	IDP REF	STRATEGIC OBJECTIVE	OUTCOME 9 OUTPUT
Α	MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	Financially viable and well governed City	A1 A2 A3 A4 A5	Optimise system, procedures and processes Increase institutional capacity Increase performance	Implement a differential approach to Municipal Financing, planning and support
В	BASIC SERVICE DELIVERY	Well serviced; accessible, safe and connected City.	B1 B2 B3	Increase Provision of Municipal Services Improve the state of Municipal Infrastructure Improve provision of Social Development Services	Improved access to basic services
С	LOCAL ECONOMIC DEVELOPMENT	Friendly, clean, green and economically prosperous City.	C1 C2 C3	Reduce unemployment Increase economic activity Optimise land usage	Implementation of Community works Programme and supported Cooperatives
D	FINANCIAL VIABILITY AND FINANCIAL MANAGEMENT		D1 D2 D3 D4	Increase revenue Improve expenditure and SCM Improve budgeting and reporting	Improve Municipal Financial and Administrative Capability
E	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Well governed City	E1 E2 E3	Strengthen Governance Improve the Customer experience & Public participation Promote public knowledge and awareness	Deepen Democracy through a refines Ward Committee System
F	CROSS CUTTING ISSUES	Friendly, clean, green and safe City	F1 F2 F3	Improve Municipal Planning and spatial development Improve community and environmental health and safety Increase access to housing units	One window of co- ordination



**OPERATIONAL PLAN 2014/2015 - CORPORATE BUSINESS UNIT** 

OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT SUB UNIT: INTERNAL AUDIT

INDEX	IDP REFERENCE	OPERATION AL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	IUAL BUDGE	T INFORMATI	ON	PERFORMA	NCE TARGET AND PI	ROJECTED BUDGET F	PER QUARTER
	REFERENCE	REFERENCE	AREA				314103 000	OBJECHVE	001101	WEASONE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3	IA 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Develop ment of the Annual Audit Plan		Annual Plan for 2014/15 was approved on 26 June 2014	To ensure effective reporting on Systems of Internal Control, Governance & Risk Management to the Accounting Officer, Management, Executive, Audit Committee & Council	Annual plan for 2015/16 approved by Audit Committee by 30 June 2015	Date of approval of the Annual Audit Plan & resolution of the Audit Committee	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Annual plan for 2015/16 approved by Audit Committee by 30 June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Ε	E1	IA 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION		Implimen tation of the annual audit plan		planned & 23 completed. 12 Consumer Refunds planned & 16. 13 unplanned audits completed over & above planned	reporting on Systems of Internal Control, Governance & Risk Management	Internal audit assignments completed against the date in the plan	Number of internal audit assignments & the date of completion against the plan	5,805,450	N/A	N/A	Council	Audit Plan approved by the Audit Committee	As per the Annual Audit Plan approved by the Audit Committee	As per the Annual Audit Plan approved by the Audit Committee	As per the Annual Audit Plan approved by the Audit Committee
											361,001,100	N/A	N/A		87348	939003	733215	1000000
A	A1	IA 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Investigations	Anti- fraud & corruptio n awarenes s		1 Anti-fraud & corruption awareness presentations done at OMC	To ensure effective Anti-Fraud & Corruption awareness within the municipality	Anti-fraud & corruption awareness presentations completed by 30 June 2015 & posters in all municipal buildings & banners in municipal functions	Anti-fraud & corruption awareness presentations done for all Business Units by 30 June 2015 & posters & banners	304,280	N/A	N/A	N/A	8 Anti-fraud & corruption awareness presentations completed	6 Anti-fraud & corruption awareness presentations completed	6 Anti-fraud & corruption awareness presentations completed	26 Anti-fraud & corruption awareness presentations completed
											361,001,195	N/A	N/A		54655		58173	132000

INDEX	IDP	OPERATION AL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	ANN	IUAL BUDGE	T INFORMATI	ON	PERFORM	ANCE TARGET AND F	PROJECTED BUDGET	PER QUARTER
	REFERENCE	REFERENCE	AREA				STATUS QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUA	RTERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
	E2	IA 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT& NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Forensic Investigations	Whistle- Blowing Hotline	N/A	None	To ensure that members of the public, councilors, employees, Stakeholders & service providers have a facility to report fraud, corruption, theft & other irregularities anonymously.	All cases reported through the whistle-blowing hotline are analized, prioritized in terms of action & reported to the SMC	Three quartely reports submitted to the SMC within 15 working days after the end of the quarter	361,001,195	N/A	N/A	N/A	N/A	N/A	N/A	N/A 46250
	A1	IA 05	NKPA 1 -	Risk	Risk	N/A	2 updates	To ensure adequacy	Updated risk register for	Updated risk register	N/A	N/A	N/A	N/A	N/A			Updated risk
			MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Management	Register Update			of the risk register	effective risk based annual audit plan submitted to the RMC by 30 April 2015									register for effective risk based annual audit plan submitted to the RMC by 30 April 2015
											N/A	N/A			N/A	N/A	N/A	N/A
	A1	IA 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Risk Management	Risk Manage ment Strategy Update	N/A	2 updates	To ensure adequacy of the risk management strategy	Updated risk management strategy submitted to the SMC by 30 April 2015	Updated risk management strategy	IV/A	N/A	N/A	N/A	N/A	N/A	N/A	Updated risk management strategy submitted to the SMC by 30 April 2015
											N/A	N/A			N/A	N/A	N/A	N/A
	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT& GOVERNANCE & PUBLIC PARTICIPATION		Effective Risk Manage ment Committ ee		Risk Management Committee members appointed	To ensure that the Risk Management Committee membgers are properly appointed & constituted	All DMMs are members of the Risk Management Committee by 31 January 2015	Letters of appointment for the DMMs	N/A	N/A		N/A	N/A	N/A N/A	All DMMs are members of the Risk Management Committee by 31 January 2015	N/A
	A1	IA08	NKPA 1 -	Risk	Effective	N/A	No Charter/Terms	To ensure that the	Risk Management	Risk Management	N/A	N/A	N/A	N/A			Risk Management	
			MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	-	Risk Manage ment Committ ee		of Refrence in place for the Audit Committee	Risk Management Committee has a Charter/Terms of Refrence	Committee Charter/ Terms of Reference submitted to the SMC by 31 January 2015	Committee Charter/ Terms of Reference & resolution of the SMC.							Committee Charter/Terms of Reference submitted to the SMC by 31 January 2015	
			1	1	1	I		1	1	1	N/A	N/A	-		N/A	N/A		N/A

INDEX	IDP	OPERATION AL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	AN	INUAL BUDGE	T INFORMAT	ION	PERFORMA	ANCE TARGET AND P	ROJECTED BUDGET	PER QUARTER
MOLA	REFERENCE	REFERENCE	AREA	TROOMANNE	THOSECT	WAID	STATUS QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Ą	A1	1A09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Risk Management	Effective Risk Manage ment Committ ee	N/A	1	To ensure the Risk Management Committee is properly constituted & meets on bi- monthly basis	reports produced and	Number of reports submitted to RMC	N/A	N/A	N/A	N/A	N/A	N/A	2 Risk register and risk management strategy reports produced and submitted to RMC by the 30th of March 2015	Three Risk register and risk management strategy reports produced and submitted to RMC bythe 30th of May 2015
											N/A	N/A			N/A	N/A		
A	A1	IA10	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Risk Management	Prioritiza tion of top ten risks	N/A	2			Two quartely reports submitted to the SMC within 15 working days after the end of the quarter	N/A	N/A	N/A	N/A	1 quartely reports submitted to the SMC within 15 working days after the end of the quarter	I quartely reports submitted to the SMC within 15 working days after the end of the quarter	1 quartely reports submitted to the SMC within 15 working days after the end of the quarter	1 quartely reports submitted to the SMC within 15 working days after the end of the quarter
											NI / A	NI / A			N/A	NI / A	NI / A	N/A
A	A3	IA11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Committee	Strategic support to the Audit Committ ee	N/A	1	Audit Committee	Draft Audit Committee work plan developed & submitted to the Audit Committee for consideration by 30 June 2015	Audit Committee work plan developed & resolution taken by the Audit Committee	N/A N/A	N/A N/A	N/A	N/A	N/A N/A	N/A N/A	N/A N/A	N/A Draft Audit Committee work plan developed & submitted to the Audit Committee for consideration by 30 June 2015
											N/A	N/A			N/A	N/A	N/A	
Ą	A3	IA12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Management & Development of staff	Training & Develop ment	N/A	1	To ensure trained & developed Internal Audit Unit that is effective and efficient.	Internal Audit Training	Date Report submitted to to HRM& D on Internal Audit Training plan for 2015/16 for	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Report to HRM& D on Internal Audit Training plan for 2015/16 for the unit by 31 May 2015.
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Ą	A3		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT & NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	partners	Manage ment of the the performa nce of the Co- sourced partners	N/A	Not done previous years	To ensure that Co- sourced partner's performance is monitored & that poor performance is dealt with as per the SMC prescripts	Conduct two performance assessment on the four Co sourced partners by 30 June 2015	Number of performance assessments done on the four co-sourced partners	N/A	N/A	N/A	N/A	N/A	N/A	Conduct one performance assessment on the four Co-sourced	conduct two performance assessment on the four Co-sourced partners by 30 June 2015

## OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT SUB UNIT: OFFICE OF THE MUNICIPAL MANAGER (PERFORMANCE MANAGEMENT SYSTEM)

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	UAL BUDGET	INFORMATI	ON	PERFORMAN	CE TARGET AND PR	OJECTED BUDGET PE	R QUARTER
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUART	FERLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1	PMS 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP	N/A	Draft SDBIP 2014/2015 submitted to the Mayor on the 20th of June 2014	Draft SDBIP 2015/2016 submitted to the Mayor for approval within 28 days after the approval of the budget	Draft SDBIP 2015/2016 submitted to the Mayor for approval within 28 days after the approval of the budget	Date of submission of Draft SDBIP 2015/2016 to the Mayor for Approval	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Draft SDBIP 2015/2016 submitted to the Mayor for approval within 28 days after the approval of the budget
											N/A	N/A	N/A		N/A	N/A	N/A	
Α	A1	PMS 02	NKFA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP	N/A	SDBIP 2013/2014 made public within 14 days after the approval by the mayor	Approved SDBIP placed on municipal website	Approved SDBIP 2014/2015 made public by the 14th of July (within 14 days after the approval of the Mayor) placed on Muncipal Website)	Date Approved SDBIP placed on municipal website annually	N/A	N/A	N/A	N/A	Approved SDBIP 2013/2014 made public by the 14th of July (within 14 days after the approval of the Mayor) placed on Muncipal Website)	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	PMS 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP Monthly Reports	N/A	8 X SDBIP monthly reports submitted to the OMC	Submit 4 X SDBIP monthly reports to the OMC (End January, February, April, May)	4 X SDBIP monthly reports submitted to the OMC (End January, February, April, May)	Number of monthly SDBIP reports submitted to the OMC	R504 480. 00	N/A	N/A	Council	N/A	N/A	Submit 2 X SDBIP monthly reports to the OMC (End January, February)	4 X SDBIP monthly reports submitted to the OMC (End January, February, April, May)
											014 100 1345	N/A	N/A		N/A	N/A	R126 120. 00	R126 120. 00
A	A1	PMS 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Organizational Performance Management	SDBIP Quarterly Reports	N/A	reports submitted	Submission of 4 X SDBIP quarterly reports to the OMC (Q 4 of previous financial year, Q1, Q2, Q3 of current financial year)	4 x SDBIP quarterly reports submitted to the OMC (Q 4 of previous financial year, Q1, Q2, Q3 of current financial year)	Number of quarterly SDBIP reports submitted to the OMC	R252 240. 00	N/A	N/A	Council	Submission of 1 X SDBIP quarterly report to the OMC (Q 4 of previous financial year 13/14)	Submission of 1 X SDBIP quarterly reports to the OMC (Q1 of the 14/15 financial year)	Submission of 1 X SDBIP quarterly reports to the OMC (Q2 of the 14/15 financial year)	4 X SDBIP quarterly reports
											014 100 1345	N/A	N/A		R63 060. 00	R63 060. 00	R63 060. 00	R63 060. 00
A	A3	PMS 05	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Annual Performan ce Report	N/A	Completed Annual Performance Report submitted to the Auditor General by 31st August 2013	Completed Annual Performance Report submitted to the Auditor General by 31st August annually	Annual Performance Report submitted to the Auditor General by 31st August 2014	Date of submission of APR to the AG	N/A	N/A	N/A	N/A	Completed Annual Performance Report submitted to the Auditor General by 31st August 2014 N/A	N/A	N/A	N/A
۵	A3	PMS 06	NKPA 1 -	Performance	Mid-Year	N/A	Mid-Year	Date of submission of	Mid-Year Performance	Date of submission of	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A Mid-Year	N/A N/A
	A3		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Management	Mid-Year Performan ce Review	ny A		Date of submission of Performance Review to Council annually	Mid-Year Performance review submitted to Council by the 25th of January 2015	Date of submission of Performance Review to Council annually	IV/A	IN/A	IN/A	N/A	IN/ A	IN/ A	Mid-Year Performance review submitted to Council by the 25th of January 2015	IN/ A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
I	1		1	1							in/ M	14/74	14/ M		19/24	19/ <i>P</i> 4	14/ PA	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	UAL BUDGET	INFORMAT	ION	PERFORMAN	CE TARGET AND PR	DJECTED BUDGET PE	RQUARTER
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUART	ERLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	PMS 07	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Performance Management Reporting	Annual Report	N/A	Annual Report 12/13 tabled in Council on the 25th of January 2014	Date of tabling of Annual Report tabled in Council annually	Annual Report tabled in Council by the 31st of January 2015	Date of tabling of Annual Report tabled in Council	R230 000. 00	N/A	N/A	Council	N/A	N/A	Annual Report tabled in Council by the 31st of January 2015	N/A
											011 100 1031	N/A	N/A		N/A	N/A	R230 000, 00	N/A
A	A3	PMS 08	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Management	Oversight Report	N/A	Oversight Report tabled and adopted by Council on the 27th of March 2014	Oversight Report tabled and adopted by Council by the 31st March annually	Oversight Report tabled and adopted by Council by the 31st March 2015	Date Oversight Report is tabled and adopted by Council annually	R45 000. 00	N/A	N/A	Council	N/A	N/A	Oversight Report tabled and adopted by Council by the 31st March 2015	N/A
											N/A	N/A	N/A		N/A	N/A	R23 054. 08	N/A
A	A3	PMS 09	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	Level 3 Performan ce Agreemen ts	N/A	27 x signed performance agreement for Managers up to level 3 completed on the 30th of July 2013	28 x signed performance agreements for Managers up to level 3 by the 31st of July annually	agreements for Managers up to level 3	Number & date of signed performance agreements for Managers up to level 3	N/A	N/A	N/A		28 x signed performance agreements for Managers up to level 3 by the 31st of July 2014	N/A	N/A	N/A
											N/A		N/A		N/A	N/A	N/A	N/A
A	Α3	PMS 10	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Performance	S57 performan ce agreement s	N/A	6 x signed performance agreements for S56/57 Managers on the 12th of July 2013	6 x signed performance agreements for S56/57 Managers by the 14th of July annually	6 x signed performance agreements for S56/57 Managers by the 14th of July annually	Number of signed performance agreements for 556/57 Managers by the 14th of July annually	N/A	N/A	N/A		6 x signed performance agreements for S56/57 Managers by the 14th of July 2014	N/A	N/A	N/A
											N/A		N/A		N/A	N/A	N/A	N/A
Α	A3	PMS 11	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Individual Performance Management	Performan ce assessmen ts	N/A	33 Quarterly Assessments of all Managers up to level 3	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis	Number of individual performance assessments of all managers up to level 3 conducted on a quarterly basis	N/A	N/A	N/A		33 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis (Q4 & Annual assessments for the 13/14 financial year)	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis (Q1 assesments for the 14/15 financial year	34 x individual performance assessments of all managers up to level 3 conducted on a quarterly basis (Q 2 assesments for the 14/15 financial year	basis (Q3
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

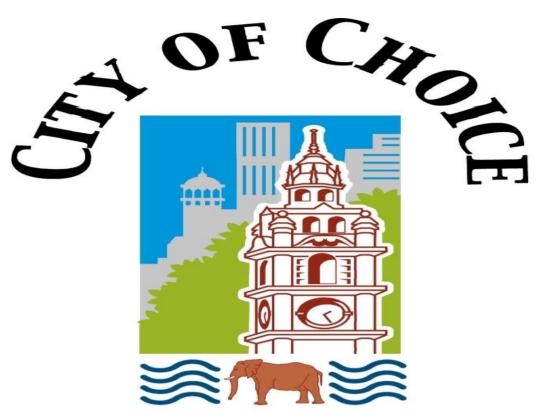
## OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT SUB UNIT: MARKETING MANAGEMENT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	AA	INUAL BUD	GET INFORM	IATION	PERFORMAN	CE TARGET AND PR	OJECTED BUDGET F	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	r	MONTHLY & QUAR	TERLY PROJECTIONS	5
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	MKT 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Events Management	Events Coordinati on	N/A	No municipal events calendar in place	To develop Municipal Events Calender and submit to SMC	To develop Municipal Events Calender and submit to SMC by the 30th of June 2015	Date Municipal Events Calender developed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	To develop Municipal Events Calender and submit to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	MKT 02	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Municpal Publications	Internal Newsletetr	N/A	8 x internal newsletters published in 2013/2014	8 X Internal Newsletters published on Corporate Communications and Municipal Website	8 X Internal Newsletters published on Corporate Communications and Municipal Website by the 30th of June 2015	Number of Internal Newsletters published on Corporate Communications and Municipal Website	N/A	N/A	N/A	N/A	2 X Internal Newsletters published on Corporate Communications and Municipal Website by the 30th of September 2014	4 X Internal Newsletters published on Corporate Communications and Municipal Website by the 31st of December 2014	6 X Internal Newsletters published on Corporate Communications and Municipal Website by the 31st of March 2015	8 X Internal Newsletters published on Corporate Communications and Municipal Website by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	MKT 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Municpal Publications	External newletter	N/A	12 x monthly External Newspapers published in 2013/2014	12 x Monthly Msunduzi Newpapers developed and published	12 x Monthly Msunduzi Newpapers developed and published by the 30th of June 2015	Number of Monthly Msunduzi Newpapers developed and published	1 400 000.	N/A	N/A	Council	3 x Monthly Msunduzi Newpapers developed and published by the 30th of September 2014	6 x Monthly Msunduzi Newpapers developed and published by the 31st of December 2014	9 x Monthly Msunduzi Newpapers developed and published by the 31st of March 2015	12 x Monthly Msunduzi Newpapers developed and published by the 30th of June 2015
											01MM001	1N/A	N/A		349 999. 00	699 998. 99	1 047 998. 99	1 400 000. 00
A	A1	MKT 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Review Marketing and Communication strategy	Strategy review	N/A	2012/2013 approved Marketing & Communication Strategy	Reviewed Marketing & Communication Strategy developed and submitted to SMC	Reviewed Marketing & Communication Strategy developed and submitted to SMC by the 30th of June 2015	Date Reviewed Marketing & Communication Strategy developed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reviewed Marketing & Communication Strategy developed and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A	1	N/A	N/A	N/A	N/A
A	A1	MKT 06	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Stakeholder Coordination	Quarterly engageme nts	N/A	Media engagements meetings held	4 x Quarterly Stakeholder engagements coordinated	4 x Quarterly Stakeholder engagements coordinated by the 30th June 2015	Number of Quarterly Stakeholder engagements coordinated	N/A	N/A	N/A	N/A	1 x Quarterly Stakeholder engagements coordinated by the 30th of September 2014	2 x Quarterly Stakeholder engagements coordinated by the 31st of December 2014	3 x Quarterly Stakeholder engagements coordinated by the 31st of March 2015	4 x Quarterly Stakeholder engagements coordinated by the 30th June 2015

# OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE BUSINESS UNIT SUB UNIT: INTEGRATED DEVELOPMENT PLAN

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANNU	JAL BUDGET	INFORMAT	TION	PERFORMA	NCE TARGET AND	PROJECTED BUDG	GET PER QUARTER
	E	REFERENCE	AREA				QUO		001201	WEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QU	ARTERLY PROJECT	IONS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Ą	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP process plan	N/A	Process Plan developed and adopted by 30 September	IDP Process plan developed and submitted to SMC	IDP Process plan developed and submitted to SMC by the 30th of September 2014	Date IDP Process plan developed and submitted to SMC	N/A	N/A	N/A	N/A	IDP Process plan developed and submitted to SMC by the 30th of September 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
<b>A</b>	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	2015-16 IDP review Developed and adopted	2015-16 IDP review Developed and Submitted to SMC	2015-16 IDP review Developed and Submitted to SMC by the 31st of March 2015	Date 2015-16 IDP review Developed and Submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	2015-16 IDP review Developed and Submitted to SMC by the 31st of March 2015	N/A
											N/A	N/A	N/A		N/A	N/A	200,000	N/A
4	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	0 alignment working group held	2 x IDP Internal Alignment working group sessions facilitated	2 x IDP Internal Alignment working group sessions facilitated by the 30th of June 2015	2 x IDP Internal Alignment working group sessions facilitated by the 30th of June 2015	R25 000	N/A	N/A	CNL	N/A	N/A	1 x IDP Internal	2 x IDP Internal Alignment working group sessions facilitated by the 30th of June 2015
											014-1001286	N/A	N/A		N/A	N/A	12,500	12,500
Ξ	E3		NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improve Municipal Planning and Spatial development	IDP implement ation	N/A	0 IDP representati ves forum Held	3 x IDP Representatives forum meetings facilitated	3 x IDP Representatives forum meetings facilitated by the 30th of June 2015	Number of IDP Representatives forum meetings facilitated	R50 000	N/A	N/A	CNL	0 IDP Representatives froum held	1 x IDP Representatives forum meetings facilitated by the 31st of December 2014	2 x IDP Representatives forum meetings facilitated by the 31st of March 2015	3 x IDP Representative: forum meetings facilitated by the 30th of June 2015
											014-1001286	N/A	N/A		N/A	N/A	25,000	25,000
Ξ	E2		NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	5 IDP road shows facilitated and conducted	1 x IDP roadshow sessions facilitated in each of the 5 zones of Council (5 sessions facilitated)	1 x IDP roadshow sessions facilitated in each of the 5 zones of Council by the 31st of December 2014 (5 sessions facilitated)	Number of IDP roadshow sessions facilitated in each of the 5 zones of Council (5 sessions facilitated)	R 4,700,000	N/A	N/A	CNL	N/A	1 x IDP roadshow sessions facilitated in each of the 5 zones of Council by the 31st of December 2014 (5 sessions facilitated)	N/A	N/A
											014-1001286	N/A	N/A	-	N/A	R 4,700,000	N/A	N/A
4	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	Community needs circulated to Sector Department S	4 x sets of Community needs collated and circulated to Sector departments	4 x sets of Community needs collated and circulated to Sector departments by the 30th of June 2015	Number of sets of Community needs collated and circulated to Sector departments	N/A	N/A	N/A	N/A	1 x set of Community needs collated and circulated to Sector departments by the 30th of Septeber 2014	2 x sets of Community needs collated and circulated to Sector departments by the 31st of December 2014	3 x sets of Community needs collated and circulated to Sector departments by the 31st of March 2015	4 x sets of Community needs collated and circulated to Sector departments by the 30th of June 2015
				1	1	1	1	1	1	1	N/A	N/A	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANNU	AL BUDGET	INFORMAT	ION	PERFORMA	NCE TARGET AND	PROJECTED BUDG	ET PER QUARTER
	E	REFERENCE	AREA				QUO				OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QU	ARTERLY PROJECTI	ONS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1		MUNICIPAL TRANSFORMATION	Improve Municipal Planning and Spatial development	IDP Implement ation	N/A	,	commented on and aligned to the IDP		commented on and	N/A	N/A	N/A	N/A	N/A		commented on and aligned to the	2 x Sector Plans commented on and aligned to the IDP by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A



**OPERATIONAL PLAN 2014/2015 - FINANCE BUSINESS UNIT** 

# OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: FINANCE SUB UNIT: BUDGET & TREASURY

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE	AN	NUAL BUDO	GET INFORM	IATION	PERFORMANC	E TARGET AND PF	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		001201	MEASURE	OPEX	CAPEX	REVENUE			IONTHLY & QUAR	TERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
› I	D3	B & T 01	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Implementation of process plan	N/A	Approved IDP/Budget Process Plan in 31 August 2013	IDP/Budget process plan for 2015/16 FY developed and submitted to SMC	IDP/Budget process plan for 2015/16 FY developed and submitted to SMC by the 31st August 2014	Date IDP/Budget process plan for 2015/16 FY developed and submitted to SMC	N/A	N/A	N/A	N/A	IDP/Budget process plan for 2015/16 FY developed and submitted to SMC by the 31st August 2015	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
> I	D3	B & T 02	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	IDP/Budget process plan	Implementation of process plan	N/A	Budget Approved in May 2013	Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC	Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC by the 31st of May 2015	Date Final Draft budget for 2015/16 FV & two outer years prepared & submitted to SMC	N/A	N/A	N/A	N/A	N/A			Final Draft budget for 2015/16 FY & two outer years prepared & submitted to SMC by the 31st of May 2016
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
· I	D3	B & T 03	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT		Implementation of process plan	N/A	Budget Approved in May 2013	Summary of the approved budget and tariff of charges for the 2015/2016 FY advertised		Date Summary of the approved budget and tariff of charges for the 2015/2016 FY advertised	N/A	N/A	N/A	N/A	N/A	N/A		Summary of the approved budget and tariff of charges for the 2015/2016 FY advertised by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
) [	D3	B & T 04	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting and auditing	Preparation of annual financial statements	N/A	Annual Financial Statements submitted to the AG on the 31st of August 2013	Annual financial statements for the 13/14 FY prepared and submitted to AG	Annual financial statements for the 13/14 FY prepared and submitted to AG by the 31st of August 2014	Date Annual financial statements for the 13/14 FY prepared and submitted to AG	N/A N/A	N/A N/A	N/A N/A	N/A	Annual financial statements for the 13/14 FY prepared and submitted to AG by the 31st of August 2014 N/A	N/A N/A	N/A N/A	N/A N/A
	D3	B & T 05	NKPA 4 -	Financial reporting	Compliance	N/A	Section 71 reports	12 x S71 reports	12 x S71 reports	Number of S71 reports	N/A	N/A	N/A	N/A	3 x S71 reports	6 x S71 reports	9 x S71 reports	12 x S71 reports
			FINANCIAL VIABILITY & FINANCIAL MANAGEMENT				were prepared and submitted within 10 working days after each month end for 2013/14 Financial year	produced and submitted to SMC within 10 working days after the end of each month	produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015	produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015					produced and submitted to SMC within 10 working days after the end of each month by the 30th of	produced and submitted to SMC within 10 working days after the end of each month by the 31st of December 2014	days after the end of each month by the	produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015
															September 2014	December 2014	31st of March 2014	30th of June 2015

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANI	NUAL BUDG	GET INFORM	IATION	PERFORMANC	CE TARGET AND PI	ROJECTED BUDGE	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUIPUI	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	N	<b>NONTHLY &amp; QUAR</b>	TERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3	B & T 06	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	Section 52(d) reports to SMC done on an ad-hoc	4 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter	4 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 30th of June 2015	Number of Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter	N/A	N/A	N/A	N/A	1 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 30th of September 2014	2 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 31st of December 2014		4 x Quarterly reports on Section 52(d) produced and submitted to SMC within 10 working days after the end of each Quarter by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	B & T 07	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	2013/14 mid-year report tabled by 25 January 2014	Section 72 (mid-year) budget performance report prepared and submitted to SMC	Section 72 (mid-year) budget performance report prepared and submitted to SMC by the 25th of January 2015	Date Section 72 (mid- year) budget performance report prepared and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	Section 72 (mid- year) budget performance report prepared and submitted to SMC by the 25th of January 2015	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	B & T 08	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	report is tabled to	12 x Monthly monitoring of grants reports prepared and submitted to SMC	12 x Monthly monitoring of grants reports prepared and submitted to SMC by the 30th of June 2015	Number of Monthly monitoring of grants reports prepared and submitted to SMC	N/A	N/A	N/A	N/A	3 x Monthly monitoring of grants reports prepared and submitted to SMC by the 30th of September 2014	6 x Monthly monitoring of grants reports prepared and submitted to SMC by the 31st of December 2014	9 x Monthly monitoring of grants reports prepared and submitted to SMC by the 31st of March 2015	12 x Monthly monitoring of grants reports prepared and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D3	B & T 09	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	are prepared and submitted within 10 working days after	12 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month	12 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of June 2015	Number of Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month	N/A	N/A	N/A	N/A	3 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 30th of September 2014	6 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 31st of December 2014	9 x Monthly S66 reports produced and submitted to SMC within 10 working days after the end of each month by the 31st of March 2015	and submitted to SMC within 10 working days after the end of each month by
											N/A	N/A	N/A	1	N/A	N/A	N/A	N/A
D	D3	B & T 10	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	Financial reporting	Compliance	N/A	Monthly and quarterly cash flow to be submitted to SMC for 2013/14 year	12 x Monthly Cash flow reports prepared and submitted to SMC	12 x Monthly Cash flow reports prepared and submitted to SMC by the 30th of June 2015	Number of Monthly Cash flow reports prepared and submitted to SMC	N/A	N/A	N/A	N/A	3 x Monthly Cash flow reports prepared and submitted to SMC by the 30th of September 2014	6 x Monthly Cash flow reports prepared and submitted to SMC by the 31st of December 2014	9 x Monthly Cash flow reports prepared and submitted to SMC by the 31st of March 2015	
1											N/A	N/A	N/A	1	N/A	N/A	N/A	N/A
L	1											1.1.1				1.7.1	1.7.1	1

D D3	E	REFERENCE	AREA			CTATUS OUD	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE								
D D3	3					STATUS QUO		001201	WEASURE	OPEX	CAPEX	REVENUE	FUNDING	N	IONTHLY & QUAR	TERLY PROJECTIO	NS
D D3	3									VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
				Strengthen Governance	Ensure compliance to MFMA and Treasury regulations	1	Treasury policies reviewed and submitted to SMC along with standard operating procedures	Treasury policies reviewed and submitted to SMC along with	% of Budget & Treasury policies reviewed and submitted to SMC along with standard operating procedures		N/A	N/A	N/A	N/A	N/A		100% of Budget & Treasury policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2016

OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: FINANCE SUB UNIT: EXPENDITURE MANAGEMENT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE	ANNUAL TARGET /	PERFORMANCE MEASURE		ANNUAL BUDG	ET INFORMAT	ION	PERFORMAN	NCE TARGET AND PR	OJECTED BUDGET I	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1	EXP 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Quartely reporting of the Implementa tion of SCOA submitted to SMC.	N/A	NIL	4 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA	4 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 30th of June 2015	submitted to SMC on the	N/A	N/A	N/A	N/A	1 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 30th of September 2014	SCOA by the 31st of December 2014	2015	4 x Quarterly reports prepared and submitted to SMC on the Implementation of SCOA by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A1	EXP 02	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Monthly report on Fruitless and Wastefull Expnediture to SMC	N/A	Fruitless and wasteful expenditure reports submitted to SMC for 2013/14	12 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC	12 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 30th of June 2015	reports on the Recovery of Fruitless and Wastefull Expenditure prepared	N/A	N/A	N/A	N/A	3 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 30th of September 2014	6 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 31st of December 2014	9 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 31st of March 2015	12 x monthly reports on the Recovery of Fruitless and Wastefull Expenditure prepared submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
Α	A1	EXP 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Payment of council creditors within 30 days from date of receipt of invoice by the creditors department	N/A		90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 30th of June 2015	% of all creditors paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers	N/A	N/A	N/A	N/A	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 30th of September 2014	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 31st of December 2014	receipt of invoice by Expenditure Management unit	90% of all creditors must be paid within 30 days from date of receipt of invoice by Expenditure Management unit from suppliers by the 30th of June 2015
۵	A1	EXP 04	NKPA 1 -	Expenditure	Submit	N/A	Monthly	12 x Monthly reports on	12 x Monthly reports on	Number of Monthly	N/A N/A	N/A N/A	N/A N/A	N/A	N/A 3 x Monthly	N/A 6 x Monthly	N/A 9 x Monthly	N/A 12 x Monthly
			MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Management	monthly reports on managemen t of insurance claims to OMC.		reports on insurance claims	the management of insurance claims submitted to the Operational	the management of insurance claims submitted to the Operational Management Committee	reports on the management of insurance claims submitted to the		N/A	N/A		reports on the management of insurance claims submitted to the Operational Management Committee by the 30th of September 2014	reports on the management of insurance claims submitted to the Operational Management Committee by the 31st of December 2014	reports on the management of insurance claims submitted to the Operational Management Committee by the 31st of March 2015	Iz Monthly reports on the management of insurance claims submitted to the Operational Management Committee by the 30th of June 2015

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE		ANNUAL BUDGE	INFORMAT	ION	PERFORMAN	ICE TARGET AND PR	OJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				STATUS QUU	OBJECTIVE	001201	IVIEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUART	TERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
	A1	EXP 05	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Submit Quartely reports on Implementa tion of financial managemen t system to SMC.	N/A	are submitted to SMC.	4 x Quarterly Reports on the acquisition and implementation of the financial managementsystem prepared and submitted to SMC b	4 x Quarterly Reports on the acquisition and implementation of the financial managementsystem prepared and submitted to SMC by the 30th of June 2015	Number of Quarterly Reports on the acquisition and implementation of the financial managementsystem prepared and submitted to SMC	N/A	30 000 000	N/A	Council	4 x Quarterly Reports on the acquisition and implementation of the financial managementsyste m prepared and submitted to SMC by the 30th of September 2014	acquisition and implementation of the financial managementsyste m prepared and submitted to SMC by the 31st of	the financial managementsyste m prepared and	the financial
											N/A	060 2003 005	N/A		N/A	R17 500 000	R5 000 000	R7 500 000
	A1	EXP 06	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Expenditure Management	Submit Quartely reports on Implementa tion of financial managemen t system to SMC.	N/A	are submitted to SMC.	100% of Expenditure Management policies reviewed and submitted to SMC along with standard operating procedures	100% of Expenditure Management policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2015	% of Expenditure Management policies reviewed and submitted to SMC along with standard operating procedures	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of Expenditure Management policies reviewed and submitted to SMC along with standard operating procedures by the 31st of May 2016
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

Image: Constraint of the state of	INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE	AI	NNUAL BUDG	GET INFORM	ATION	PERFORMA	NCE TARGET AND P	ROJECTED BUDGET F	PER QUARTER
D         D1         RY 01         RY 4.4. (NACUL)         Adjustion of policies         N/A         All become sense medication (NACUL)         Cells Convert Territy, (NACUL)         Set Control (NACUL)         N/A		E	REFERENCE	AREA				QUO			MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
P         PAIN_CRAL MAMAGEMENT         Revenue related policies         P         Policies         Performantes         Policies         Pol												VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D         D3         REV 02         NPA 4. PRANCLAL VABUTY & NAMAGEMENT         Revenue hangement         Reports         N/A         M/A         M/A <th< td=""><td>D</td><td>D1</td><td>REV 01</td><td>FINANCIAL VIABILITY &amp; FINANCIAL</td><td>Revenue related</td><td>Compliance</td><td>N/A</td><td>policies were reviewed in 2013/14 budget (Credit Control , Tariffs , Indigent, Rates and Debt</td><td>Indigent, Rates and Debt Write off policies reviewed and submitted</td><td>Indigent, Rates and Debt Write off policies reviewed and submitted to SMC by</td><td>Tariffs, Indigent, Rates and Debt Write off policies reviewed and</td><td>N/A</td><td>N/A</td><td>N/A</td><td>N/A</td><td>N/A</td><td>N/A</td><td>Credit Control, Tariffs, Indigent, Rates and Debt Write off policies reviewed and submitted to SMC by the 30th of March 2015</td><td>N/A</td></th<>	D	D1	REV 01	FINANCIAL VIABILITY & FINANCIAL	Revenue related	Compliance	N/A	policies were reviewed in 2013/14 budget (Credit Control , Tariffs , Indigent, Rates and Debt	Indigent, Rates and Debt Write off policies reviewed and submitted	Indigent, Rates and Debt Write off policies reviewed and submitted to SMC by	Tariffs, Indigent, Rates and Debt Write off policies reviewed and	N/A	N/A	N/A	N/A	N/A	N/A	Credit Control, Tariffs, Indigent, Rates and Debt Write off policies reviewed and submitted to SMC by the 30th of March 2015	N/A
D         D3         REV 02         NMA 4. PRANKLAL VABUTY & REVACUAL VABUTY & REVACUAL VABUTY & REVACUAL MANAGEMENT         Revenue Factorial of the collection         N/A         N/A         M/A															-				
PINANCIAL WANAGEMENT     Management VABIUT & FINANCIAL WANAGEMENT     NA     N																		N/A	N/A
D         D1         REV 03         NKPA 4- ENNAUCIAL WABUITY & FINANCIAL MANAGEMENT         Revenue FINANCIAL MANAGEMENT         Debt collection         N/A         B5% Monthly collection rate of current debt J3/14 FY         95% Monthly collection rate of current debt         N/A         N/A         N/A         N/A         N/A         S5% Monthly collection rate of current debt         N/A         S of Monthly collection rate of current debt         N/A         N/A         N/A         S of Monthly collection rate of current debt           D         D1         REV 04         NKPA 4- FINANCIAL VIABILITY & FINANCIAL VIABILITY & FINANCIAL MANAGEMENT         Debt collection         N/A         N/A         Z0% arear debt collected in the 13/14 FY         10% Monthly collection rate of are debt by the 30th of June 2015         % of Monthly collection rate of are debt by the 30th of June 2015         % of Monthly collection rate of are debt by the 30th of June 2015         % of Monthly collection rate of are debt by the 30th of June 2015         % of all electricity and water meters read on a monthly basis         % of all electricity and water meters read on a monthly basis         % of all electricity and water meters read on a monthly basis         N/A	U	03	KEV UZ	FINANCIAL VIABILITY & FINANCIAL		Reports	N/A	age analysis reports submitted to SMC	analysis reports	analysis reports submitted to SMC by the 30th of June	debtors age analysis reports submitted to	N/A	N/A	N/A	N/A	debtors age analysis reports submitted to SMC by the 30th of September	b x monthly debtors age analysis reports submitted to SMC by the 31st of December 2014	9 x monthly debtors age analysis reports submitted to SMC by the 31st of March 2015	12 x monthly debtors age analysis reports submitted to SMC by the 30th of June 2015
D       D1       REV 03       NKPA 4- FINANCIAL MANAGEMENT       Revenue Management       Debt collection       N/A       85% current debt collected in the 13/14 FY       95% Monthly collection rate of current debt       % of Monthly collection rate of current debt       N/A       N/A       N/A       N/A       N/A       95% Monthly collection rate of current debt       N/A       N/A       N/A       N/A       S9% Monthly collection rate of current debt       N/A       N/A       N/A       N/A       N/A       S9% Monthly collection rate of current debt       N/A       N/A       N/A       N/A       N/A       N/A       N/A       S9% Monthly collection rate of current debt       N/A																			
Image:												,				,	,	N/A	N/A
D       D1       REV 04       NKPA 4 - FINANCIAL VIABILITY & FINANCIAL       Revenue       Debt collection       N/A       20% arrear debt collected in the 13/14 FY       10% Monthly collection rate of are debt y the 30th of June 2015       % of Monthly collection       N/A       N/A       N/A       N/A       N/A       N/A       10% Monthly collection rate of are debt y the 30th of September 2014         D       P       REV 05       NKPA 4 - FINANCIAL MANAGEMENT       Billing FINANCIAL VIABILITY & FINANCIAL MANAGEMENT       Accurate Billing FINANCIAL MANAGEMENT       N/A       N	D	D1	REV 03	FINANCIAL VIABILITY & FINANCIAL		Debt collection	N/A	collected in the		rate of current debt by the		N/A	N/A	N/A	N/A	collection rate of current debt by the 30th of	95% Monthly collection rate of current debt by the 31st of December 2014	95% Monthly collection rate of current debt by the 31st of March 2015	95% Monthly collection rate of current debt by the 30th of June 2015
D       D1       REV 04       NKPA 4 - FINANCIAL VIABILITY & FINANCIAL       Revenue       Debt collection       N/A       20% arrear debt collected in the 13/14 FY       10% Monthly collection rate of are debt y the 30th of June 2015       % of Monthly collection       N/A       N/A       N/A       N/A       N/A       N/A       10% Monthly collection rate of are debt y the 30th of September 2014         D       P       REV 05       NKPA 4 - FINANCIAL MANAGEMENT       Billing FINANCIAL VIABILITY & FINANCIAL MANAGEMENT       Accurate Billing FINANCIAL MANAGEMENT       N/A       N												N/A	N/A	N/A		N/A	N/A	N/A	N/A
D D1 REV 05 NKPA 4 - Billing management VIABILITY & FINANCIAL MANAGEMENT MANAGEMENT A curate Billing have maters and in the 13/14 FY monthly basis by the 30th of all electricity and allocation allocation allocation allocation allocat	D	D1	REV 04	FINANCIAL VIABILITY & FINANCIAL		Debt collection	N/A	collected in the		rate of are debt by the 30th		N/A	N/A	N/A	N/A	10% Monthly collection rate of are debt by the 30th of September 2014	10% Monthly collection rate of are debt by the 31st of December 2014	10% Monthly collection rate of are debt by the 31st of March 2015	10% Monthly collection rate of are debt by the 30th of June 2015
FINANCIAL       management       water meters read       water meters read on a												N/A	N/A	N/A		N/A	N/A	N/A	N/A
N/A     N/A     N/A     N/A     N/A	D	D1	REV 05	FINANCIAL VIABILITY & FINANCIAL	•	Accurate Billing	N/A	water meters read	water meters read on a	water meters read on a monthly basis by the 30th	water meters read on a				N/A	electricity and water meters read on a monthly basis by the 30th of September 2014	December 2014	90% of all electricity and water meters read on a monthly basis by the 31st of March 2015 N/A	90% of all electricity and water meters read on a monthly basis by the 30th of June 2015 N/A

V         National         NAX         NAX<	INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE	A	NNUAL BUDG	ET INFORM	ATION	PERFORMA	NCE TARGET AND PF	OJECTED BUDGET F	PER QUARTER
D         D		E	REFERENCE	AREA				QUO			MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	5
Number         Number<												VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D         NV 47         NV 44         NV	D	D3		FINANCIAL VIABILITY & FINANCIAL	0	Reports	N/A	report submitted monthly to smc in	billing vs collection rates	billing vs collection rates submitted to SMC by the	reports on billing vs collection rates	N/A	N/A	N/A	N/A	reports on billing vs collection rates submitted to SMC by the 30th of	reports on billing vs collection rates submitted to SMC by the 31st of	reports on billing vs collection rates submitted to SMC by the 31st of	reports on billing vs collection rates submitted to SMC by the 30th of
INNOCAL: MANAGE     INNOCAL: MANAGE <thinnocal: MANAGE     <thinnocal: MANAGE     <thin< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>N/A</td><td>N/A</td><td>N/A</td><td></td><td>N/A</td><td>N/A</td><td>N/A</td><td>N/A</td></thin<></thinnocal: </thinnocal: 												N/A	N/A	N/A		N/A	N/A	N/A	N/A
D     D3     REV 08     NVA 4     Francial (NAMACIAL (NAMACIAL NAMAGEMENT     rental stock     N/A	D	D1	REV 07	FINANCIAL VIABILITY & FINANCIAL	0	Data cleansing	N/A	Nil	accurately updated (data cleansing) (consumer data is exactly as data on	accurately updated (data cleansing) (consumer data is exactly as data on billing system) by the 30th of June	data accurately updated (data cleansing) (consumer data is exactly		N/A	N/A	0	per approved service provider	per approved service provider	per approved service provider plan.	account data accurately updated (data cleansing) (consumer data is exactly as data on billing system) by the 30th of June
D     D3     REV 08     NVA 4     Francial (NAMACIAL (NAMACIAL NAMAGEMENT     rental stock     N/A												N/A	N/A	N/A		N/A	N/A	N/A	N/A
D D D A REV 09 NKPA 4- FINANCIAL VKBUITV & FINANCIAL KAREWOW FINANCIAL MANAGEMENT	D	D3	REV 08	FINANCIAL VIABILITY & FINANCIAL		rental stock	N/A	Nil	rental stock submitted to	rental stock submitted to SMC by the 30th of June	reports on rental stock	N/A	N/A	N/A	N/A	reports on rental stock submitted to SMC by the 30th of	reports on rental stock submitted to SMC by the 31st of	reports on rental stock submitted to SMC by the 31st	reports on rental stock submitted to SMC by the 30th
D D D A REV 09 NKPA 4- FINANCIAL VKBUITV & FINANCIAL KAREWOW FINANCIAL MANAGEMENT												N/A	N/A	N/A	-	N/A	N/A	N/A	N/A
	D	D3	REV 09	FINANCIAL VIABILITY & FINANCIAL	Enhancement	Revenue Enhancement	N/A	enhancement strategy already in place	the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the	the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by the 30th of June	reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of				N/A	1 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by the 30th of	2 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by the 31st of	3 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by the 31st of March	4 x Quarterly reports on the implementation of the revenue enhancement strategy produced and submitted to SMC within 10 days after the end of the Quarter by the 30th of June
												N/A	N/A	N/A		N/A	N/A	N/A	N/A

## OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: FINANCE SUB UNIT: SUPPLY CHAIN MANAGEMENT

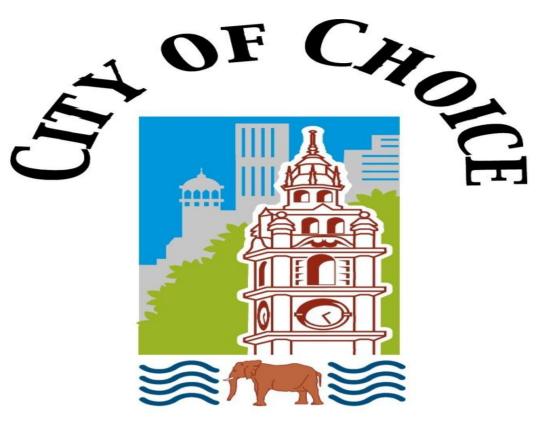
INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	А	NNUAL BUDG	GET INFORM	ATION	PERFORMA	NCE TARGET AND PR	OJECTED BUDGET P	ER QUARTER
	E	REFERENCE	AREA						OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTIONS	5
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D2	SCM 01	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Policy review	N/A	SMC on 31/05/2014	Supply chain management Policy reviewed and submitted to SMC	Supply chain management Policy reviewed and submitted to SMC by the 31st of May 2015	Date Supply chain management Policy reviewed and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Supply chain management Policy reviewed and submitted to SMC by the 31st of May 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D2	SCM 02	NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT	SCM	Procureme nt plan submission	N/A	Procurement plan approved by SMC on 30/06/2013	2015/2016 financial year Procurement Plan prepared and submitted to SMC		Date 2015/2016 financial year Procurement Plan prepared and submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2015/2016 financial year Procurement Plan prepared and submitted to SMC by the 30th of June 2015
											N1/A	N/A	N/A	-	NI ( A	N/A	NI/A	21/2
D	D2	SCM 03	NKPA 4 -	SCM	Procureme	N/A	13/14 Procurement plan	4 x quarterly reports	4 x quarterly reports	Number of quarterly	N/A N/A	N/A N/A	N/A N/A	N/A	N/A 1 x quarterly	2 x quarterly	N/A 3 x quarterly	N/A 4 x quarterly
D	D2	SCM 04	FINANCIAL VIABILITY & FINANCIAL MANAGEMENT NKPA 4 - FINANCIAL	SCM	nt Plan implementa tion Monthly Reports	N/A	Report submitted by 25 of each month	produced and submitted to SMC on the Implementation of the 14/15FY approved procurrement plan as per the approved plan 12 x Tenders awarded/ deviations report	produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by 30th of June 2015	reports produced and submitted to SMC on the implementation of the 14/15FY approved procurement plan as per the approved plan	N/A N/A	N/A N/A	N/A N/A	N/A	reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by the 30th of September 2014 N/A 3 x Tenders awarded/	reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by the 31st of December 2014 N/A 6 x Tenders awarded/	reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by the 31st of March 2015 N/A 9 x Tenders awarded/	reports produced and submitted to SMC on the Implementation of the 14/15FY approved procurement plan as per the approved plan by 30th of June 2015 N/A 12 x Tenders awarded/
			VIABILITY & FINANCIAL MANAGEMENT						to Óperational Management Committee by the 30th of June 2015	report prepared and submitted to Operational Management Committee	N/A	N/A	N/A	-	2014 N/A	deviations report prepared and submitted to Operational Management Committee by the 31st of December 2014 N/A	deviations report prepared and submitted to Operational Management Committee by the 31st of March 2015	deviations report prepared and submitted to Operational Management Committee by the 30th of June 2015
D	D2	SCM 05	NKPA 4 -	SCM	-	N/A	Monthly reports	12 x contract	12 x contract	Number of contract	N/A	N/A	N/A	N/A	3 x contract	6 x contract	9 x contract	12 x contract
			FINANCIAL VIABILITY & FINANCIAL MANAGEMENT		reports		submitted to SMC	management monthly reports prepared and submitted to SMC	management monthly reports prepared and submitted to SMC by the 30th of June 2015	management monthly reports prepared and submitted to SMC	N/A	N/A	N/A		management monthly reports prepared and submitted to SMC by the 30th of September 2014	management monthly reports prepared and submitted to SMC by the 31st of December 2014	management monthly reports prepared and submitted to SMC by the 31st of March 2015	management monthly reports prepared and submitted to SMC by the 30th of June 2015
1	1						1		1		N/A	N/A	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	A	NNUAL BUDG	GET INFORM	ATION	PERFORMA	NCE TARGET AND PF	OJECTED BUDGET F	PER QUARTER
	E	REFERENCE	AREA						OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	5
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D2			Inventory Management	Monthly Reports			to the Operational	12 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 30th of June 2015		N/A	N/A	N/A	N/A		6 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 31st of December 2014	9 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 31st of March 2015	12 X monthly inventory management reports prepared and submitted to the Operational Management Committee by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
D	D2			Inventory Management	Annual Stock taking		Annual Stock taking by 15 July 2013	Annual Report on stock taking prepared and submitted to SMC	Annual Report on stock taking prepared and submitted to SMC by the 15th of July 2014	Date Annual Report on stock taking prepared and submitted to SMC	N/A			N/A	Annual Report on stock taking prepared and submitted to SMC by the 15th of July 2014		N/A	N/A
							-				N/A		N/A			N/A		N/A
D	D2		NKPA 4 - FINANCIAL VIABILITY & FINANCIAL MANAGEMENT		Monitoring of irregular expenditure		Prepare and submit irregular expenditure report as and when identified	4 x quarterly Irregular Expenditure reports prepared and submitted to SMC	4 x quarterly Irregular Expenditure reports prepared and submitted to SMC by the 30th of June 2015	Number of quarterly Irregular Expenditure reports prepared and submitted to SMC	N/A	N/A	N/A	N/A	reports prepared and submitted to	2 x quarterly Irregular Expenditure reports prepared and submitted to SMC by the	3 x quarterly Irregular Expenditure reports prepared and submitted to SMC by the	4 x quarterly Irregular Expenditure reports prepared and submitted to SMC by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: FINANCE SUB UNIT: ASSETS & LIABILITIES MANAGEMENT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	A	NNUAL BUDO	GET INFORM	ATION	PERFORMA	NCE TARGET AND P	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA						OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUA	RTERLY PROJECTION	IS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
L.	A1	A & LM 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	promote	Review Useful Lives of Assets at year end.	ALL	25%	100% of all Council assets' useful lives reviewed at year end	100% of all Council assets' useful lives reviewed at year end by the 30th of June 2015	% of all Council assets' useful lives reviewed at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council assets' useful lives reviewed at year end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
L.	A1	A & LM 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	promote	Valuation of Investment Properties	ALL	1	100% of all Council Investment Property Assets valued at year end	100% of all Council Investment Property Assets valued at year end by the 30th of June 2015	% of all Council Investment Property Assets valued at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council Investment Property Assets valued at year end by the 30th of June 2015
											N/A	N/A	N/A	-	N/A	N/A	N/A	N/A
	A1	A & LM 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Assess rehabilitatio n costs of Land fill site at year end.	ALL	1	100% assessment of the cost to rahabilitate the Land fill site at year end completed	100% assessment of the cost to rahabilitate the Land fill site at year end completed by the 30th of June 2015	% assessment of the cost to rahabilitate the Land fill site at year end completed	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% assessment of the cost to rahabilitate the Land fill site at year end completed by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
ι.	A1	A & LM 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Undertake asset count	ALL	0.9	100% of all Council assets physically verified at year end	100% of all Council assets physically verified at year end by the 30th of June 2015	% of all Council assets physically verified at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council assets physically verified at year end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
ι.	A1	A & LM 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase institutional capacity and promote transformation	Assess Impairment of Assets at year end.	ALL	0.25	100% of all Council assets assessed for impairment at year end	100% of all Council assets assessed for impairment at year end by the 30th of June 2015	% of all Council assets assessed for impairment at year end	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100% of all Council assets assessed for impairment at year end by the 30th of June 2015
											N/A	N/A	N/A	<u> </u>	N/A	N/A	N/A	N/A
ι.	A1	A & LM 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	Apply month end controls and procedures	ALL	90%	12 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly	12 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 30th of June 2015	Number of monthly reports prepared and submitted to SMC on depreciation journals processed monthly	N/A	N/A	N/A	N/A		6 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 31st of December 2014	9 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 31st of March 2015	12 x monthly reports prepared and submitted to SMC on depreciation journals processed monthly by the 30th of June 2015
	1 1		1	1	1	1	1	1	1	1	N/A	N/A	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	A	NNUAL BUDG	GET INFORM	ATION	PERFORMA	NCE TARGET AND PI	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA						OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1			Improve Assets and Uabilities	Apply month end controls and procedures	ALL	50%	prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at	to OMC on reconciliations between	Number of monthly reports prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at month end	N/A	N/A	N/A	N/A	3 x monthly reports prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at month end by the 30th of September 2014	and submitted to OMC on reconciliations between Asset Register & General Ledger performed	General Ledger performed at	12 x monthly reports prepared and submitted to OMC on reconciliations between Asset Register & General Ledger performed at month end by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Assets and Liabilities	Apply month end controls and procedures	ALL		prepared and submitted to OMC on commissioned assets unbundled every month	to OMC on commissioned assets	Number of quarterly reports prepared and submitted to OMC on commissioned assets unbundled every month	N/A	N/A		N/A	and submitted to OMC on commissioned assets unbundled every month by the 30th of September 2014	and submitted to OMC on commissioned assets unbundled every month by the 31st of December 2014	the 31st of March 2015	every month by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A



OPERATIONAL PLAN 2014/2015 - INFRASTRUCTURE SERVICES BUSINESS UNIT

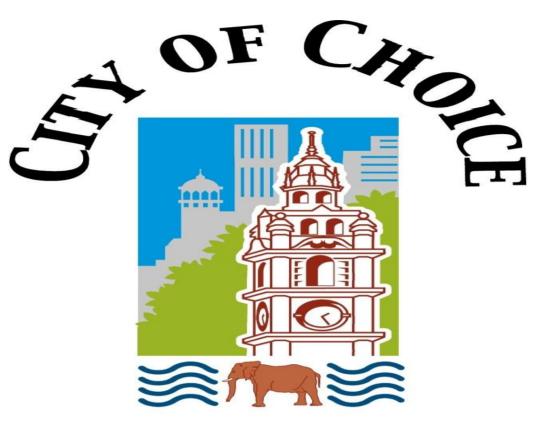
# OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: INFRASTRUCTURE SERVICES SUB UNIT: FLEET MANAGEMENT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE		ANNUAL BUDGET INF	ORMATION		PERFORMA	NCE TARGET AND PI	ROJECTED BUDGET F	PER QUARTER
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Vehicle Replacement	Purchasing of new vehicles and plant	ALL	255 vehicles	purchased	50 x new vehicles to be purchased by the 30th of June 2015		N/A	(waiting for mid- year adjustment)	N/A	Council	by the 30th of	13 x new vehicles purchased by the 30th of November 2014		50 x new vehicles to be purchased by the 30th of June 2015
											N/A	170 658 1501	N/A		N/A	N/A	N/A	237
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Vehicle corporate branding	Branding			plant to be branded	90 x Council vehicles & plant to be branded by 30th of June 2015	Number of Council vehicles & plant branded	N/A	(waiting for mid- year adjustment)	,	Council	N/A	5 x Council vehicles & plan branded by the 30th of November 2014	45 x Council	90 x Council vehicles & plant to be branded by
											N/A	170 658 1501	N/A		N/A	N/A	N/A	N/A
A	A2	FLT 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Vehicle and plant service	Preventative maintenance		Zero vehicle and plant service at the beginning of July 2014	plant to be serviced	813 x Council vehicles & plant to be serviced by 30th June 2015	Number of Council vehicles & plant to be serviced	8 000 000	N/A		Council	206 x Council vehicles & plant services by the 30th of	404 x Council vehicles & plant services by the 31st of December 2014	608 x Council vehicles & plant services by the 31st of March 2015	813 x Council vehicles & plant to be serviced by 30th June 2015
											1822153200	N/A	N/A		450 000	1000 000	450 000	850 000
A	A2		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Infrastructure	Average turnaround time on repairs (in days)	ALL		vehicle and plant repairs completed	30 days turnaround time achieved on council vehicle and plant repairs completed by the 30th of June 2015	Turnaround time achieved on council vehicle and plant repairs completed	10 630 488	N/A	-	Council	30 days turnaround time achieved on council vehicle and plant repairs	30 days turnaround time achieved on council vehicle and plant repairs completed by the by the 31st of	30 days turnaround time achieved on council vehicle and plant repairs	30 days turnaround time achieved on council vehicle and plant repairs
											1822153200	N/A	N/A	1	885 874	885 874	885 874	885 874

# OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: INFRASTRUCTURE SERVICES SUB UNIT: PROJECT MANAGEMENT

No. Model         No. Model         No. Model         No. Model         No. Model         No. Model         Optimized (Model)         Process         Proc	INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANI	NUAL BUDG	GET INFORM	IATION	PERFORMAN	CE TARGET AND PR	ROJECTED BUDGET	FPER QUARTER
0         0         Number		E	REFERENCE	AREA				STATUS QUO		OUIPUI	MEASURE	OPEX	CAPEX	REVENUE		P	<b>NONTHLY &amp; QUAR</b>	TERLY PROJECTIO	NS
B         Fill         Number of the second bar in programmer in programm												VOTE	VOTE	VOTE	SOURCE	-	QUARTER 2		-
D         D2         MU02         NMA.4. (MARAGLA), VABUTY 0, INMACAL, NAAGEMENT         Note 4 - metry second support         Multip 4 bit events were support         M	D	D2	PMU 01	FINANCIAL VIABILITY & FINANCIAL	Management	programme / project monitoring reports for MIG/OGF/CNL		compiled & submitted by 5th of every	expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within	expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the	reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within	N/A	N/A	N/A	N/A	reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 30th of	reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 31st of	reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 31st	reports on expenditure (MIG/OGF/CNL Budget) submitted by the 5th of every month to project managers within business units by the 30th
D         D2         MU02         NMA.4. (MARAGLA), VABUTY 0, INMACAL, NAAGEMENT         Note 4 - metry second support         Multip 4 bit events were support         M																			
B         FINAL CIAL         Delivery         Management         porgramm//row         immute venticed ven																,		,	,
D       D2       PMU 03       NKPA 4 - FINANCIAL Management       Project Management       Administration of payment process and ongoing monitoring       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       N/A       N/A       N/A       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       N/A       N/A       N/A       N/A       All invoices packaged and submitted to client       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       N/A       N/A       N/A       N/A       All invoices packaged and submitted to client       All invoices packaged and submitted to client       All invoices packaged and submitted to client         MANAGEMENT       MANAGEMENT       MANAGEMENT       All invoices by PMU       All invoices packaged and submitted to client       All invoices packaged and submitted to client       N/A       N/A       N/A       N/A       N/A       All invoices packaged and submitted to client       All invoices packaged and submitted to client       All invoices packaged and submitted to client       All invoices packaged and submitted to client       N/A       N/A       N/A       N/A       N/A       N/A       N/A       N/A       N/A       N/A <td>D</td> <td>D2</td> <td>PMU 02</td> <td>FINANCIAL VIABILITY &amp; FINANCIAL</td> <td></td> <td>Management</td> <td>All</td> <td>programme/pro ject monitoring reports for MIG/OGF/CNL</td> <td>sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget)</td> <td>sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget)</td> <td>reports sent out every second Wednesday to project managers within business units on expenditure</td> <td>reports produced within stipulated</td> <td>N/A</td> <td>N/A</td> <td>N/A</td> <td>reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 30th of</td> <td>reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 31st of December</td> <td>reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 31st of March</td> <td>reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the</td>	D	D2	PMU 02	FINANCIAL VIABILITY & FINANCIAL		Management	All	programme/pro ject monitoring reports for MIG/OGF/CNL	sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget)	sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget)	reports sent out every second Wednesday to project managers within business units on expenditure	reports produced within stipulated	N/A	N/A	N/A	reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 30th of	reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 31st of December	reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the 31st of March	reports sent out every second Wednesday to project managers within business units on expenditure (MIG/OGF/CNL Budget) by the
D       D2       PMU 03       NKPA 4 - FINANCIAL Management       Project Management       Administration of payment process and ongoing monitoring       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       N/A       N/A       N/A       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       N/A       N/A       N/A       N/A       All invoices packaged and submitted to client       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       All invoices packaged and submitted to client departments       N/A       N/A       N/A       N/A       All invoices packaged and submitted to client       All invoices packaged and submitted to client       All invoices packaged and submitted to client         MANAGEMENT       MANAGEMENT       MANAGEMENT       All invoices by PMU       All invoices packaged and submitted to client       All invoices packaged and submitted to client       N/A       N/A       N/A       N/A       N/A       All invoices packaged and submitted to client       All invoices packaged and submitted to client       All invoices packaged and submitted to client       All invoices packaged and submitted to client       N/A       N/A       N/A       N/A       N/A       N/A       N/A       N/A       N/A       N/A <td></td> <td>N/A</td> <td>N/A</td> <td>-</td> <td>N/A</td> <td>N/A</td> <td>N/A</td> <td>N/A</td>													N/A	N/A	-	N/A	N/A	N/A	N/A
	D	D2	PMU 03	FINANCIAL VIABILITY & FINANCIAL	Management	payment process and ongoing	All	packaged and submitted to client departments	and submitted to client departments within 48 hours of receipt of	and submitted to client departments within 48 hours of receipt of invoices by PMU by the	invoices packaged and submitted to client departments (within 48	N/A			N/A	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 30th of	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 31st of December	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the 31st of March	All invoices packaged and submitted to client departments within 48 hours of receipt of invoices by PMU by the
												N/A	N/A	N/A	4	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	AN	NUAL BUDO	GET INFORM	1ATION	PERFORMAN	CE TARGET AND PR	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	r	MONTHLY & QUAR	TERLY PROJECTIO	NS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
D	D3			Management Support	Administration Support and reporting to MIG (Provincial) and reporting to OGF/CNL/EPWP			accurately prepared and submitted to the Funding Source by the 15th of every month	reports for MIG & EPWP accurately prepared and submitted to the Funding	Number & Date Monthly DORA reports for MIG & EPWP accurately prepared and submitted to the Funding Source	N/A	N/A	N/A	N/A	MIG & EPWP accurately prepared and submitted to the Funding Source by the 15th of	reports for MIG & EPWP accurately prepared and submitted to the Funding Source by	prepared and submitted to the Funding Source by the 15th of every month by the 31st	DORA reports for MIG & EPWP accurately prepared and submitted to the
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1			procedures	Notes to the annual financial statements for MIG	All	Annual financial statements compiled and submitted to Finance	Notes to the Annual financial statements compiled and submitted to Finance	financial statements	Date Notes to the Annual financial statements compiled and submitted to Finance		N/A	N/A	N/A	N/A	Notes to the Annual financial statements compiled and submitted to Finance by the 31st of December 2014	N/A	N/A
											N/A	N/A	N/A		,	N/A		N/A
D	D3		FINANCIAL	Management Support	Monthly programme / project monitoring reports for COGTA		Expenditure and Revenue (E&R) Reports verified & submitted by 15th of every month to COGTA	and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA	and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA	Number x Date Montly Expenditure and Revenue (E&R) Reports verified & submitted by 15th of every month to COGTA by the 30th of June 2015	N/A	N/A	N/A	N/A	submitted by 15th of every month to COGTA by the 30th of September 2014	submitted by 15th of every month to COGTA by the 31st of December 2014	Expenditure and Revenue (E&R) reports verified & submitted by 15th of every month to COGTA by the 31st of March 2015	submitted by 15th of every month to COGTA by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A



OPERATIONAL PLAN 2014/2015 - CORPORATE SERVICES BUSINESS UNIT

## OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE SERVICES SUB UNIT: LEGAL SERVICES

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	UAL BUDGET	<b>F INFORMAT</b>	ION	PERFORMANCE TARGET AND PROJECTED BUDGET PER QUARTE MONTHLY & QUARTERLY PROJECTIONS				
	E	REFERENCE	AREA				STATUS QUU	OBJECTIVE	UUIPUI	WEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	IS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4	
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Strengthen Governance	By-laws	All wards	30	Provincial Gazette - (Credit Control, Debt Collection, Indigent, Rates, Street Trading, Wayleaves, Public Health, Cemeteries, Rules	Health, Cemeteries, Rules	Number specified bylaws published in the Provincial Gazette - (Credit Control, Debt Collection, Indigent, Rates, Street Trading, Wayleaves, Public Health, Cemeteries, Rules of Order, Electricity and Aerodrome Bylaws)	400 000.00	N/A	N/A	Council	N/A		bylaws published in the Provincial Gazette by 31st of March 2015 - (Credit Control and Debt Collection Bylaws, Indigent Bylaws and Rates Bylaws)	Indigent , Rates,	
											502 100 1056	N/A	N/A		N/A	61 119,55	67,776.09	67,776.09	
E	E1		NKPA 5 - GOOD GOVERNANCE & PUBLIC PARTICIPATION	Legal Representation	Provision of legal representa tion	All wards	100%	100% Provision of legal representation on behalf of Council in all instances of Civil and criminal Litigation matters	of Civil and criminal	% Provision of legal representation on behalf of Council in all instances of Civil and criminal Litigation matters	3,147,000.00		N/A	Council	100% Provision of legal representation on behalf of Council in all instances of Civil and criminal Litigation matters by the 30th of September 2014	legal representation on behalf of Council in all instances of Civil and criminal Litigation matters	in all instances of Civil and criminal Litigation matters by the 31st of	legal	
											502 100 1310	N/A	N/A		867,848.16	632,750.51	400,000.00	400,000.00	

### OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE SERVICES SUB UNIT: INFORMATION COMMUNICATION TECHNOLOGY

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE /	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE		ANNUAL BUDGET	INFORMATION		PERFORMA	NCE TARGET AND P	ROJECTED BUDGET P	PER QUARTER
	E	REFERENCE	AREA				STATUS QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	RTERLY PROJECTIONS	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A1	ICT 01	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Systems and process re- engineering	ALL	7	10 ICT Master Systems plan projects implemented	10 ICT Master Systems plan projects implemented by the 30th of June 2015	Number of ICT Master Systems plan projects implemented	N/A		N/A	Council Funding	Implement systems and applications as per the MSP schedule by the 30th of September 2014	5 ICT Master Systems plan projects implemented by the 31st of December 2014	Implement systems and applications as per the MSP schedule by the 31st of March 2015	10 ICT Master Systems plan projects implemented by the 30th of June 2015
											N/A	525 654 1501	N/A		N/A	N/A	N/A	N/A
A	A3	ICT 02	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Network Optimisation	ALL	5 sites currently with Compression Tool implemented.	10 x identified critical sites implemented with Network Compression Tools across the ICT network (Solarwinds)	10 x identified critical sites Implemented with Network Compression Tools across the ICT network (Solarwinds) by the 30th of June 2015	Number of identified critical sites implemented with Network Compression Tools across the ICT network (Solarwinds)	N/A	2,000,000	N/A	Awaiting Mid- term budget review approval.	N/A	N/A	5 x identified critical sites Implemented with Network Compression Tools across the ICT network (Solarwinds) by the 31st of March	10 x identified critical sites Implemented with Network Compression Tools across the ICT network (Solarwinds) by the 30th of June 2015
											N/A	5,266,541,501	N/A	-	N/A	N/A	R 1,000,000	N/A
A	A2	ICT 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Network Expansion	ALL	26 sites currently without network connectivity	5 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network	5 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network by the 30th of June 2015	Number of Sites (Buildings) with no ICT Communication Networks connected to the ICT network	5,000,000	N/A	N/A	Council Funding	N/A	N/A	ICT Communication Networks connected to the	5 x Sites (Buildings) with no ICT Communication Networks connected to the ICT network by the 30th of June 2015
											5,262,403,091	N/A	N/A		N/A	N/A	R 200,000	N/A
A	A2		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Optimise system, procedures and processes	Redundancy Connectivity for Critical Sites	ALL	O sites with no alternative backup data line.	5 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines	5 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines by the 30th of June 2015	Number of critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines	5,000,000	N/A	N/A	Council Funding	N/A	N/A	2 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines by the 31st of March 2015	5 x critical sites without network alternative connectivity data lines to be installed with backup connectivity data lines by the 30th of June 2015
											5,262,403,091	N/A	N/A	-	N/A	N/A	R 500,000	N/A
A	A1	ICT 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improve Corporate Services Compliance & Reduce Risk	Develop ICT Security Strategy Plan		Draft ICT Security Strategy	ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC	ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC by the 28th of February 2015	Date ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC		N/A	N/A	Council Funding	N/A	N/A	ICT Security Strategy inclusive of all high priority findings developed and submitted to SMC by the 28th of February 2015	N/A
											524 500	N/A	NI / A	-	N/A	N/A	P 600.000	NI (A
L	1										524,500	N/A	N/A	1	N/A	N/A	R 600,000	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE		ANNUAL BUDGET	INFORMATION		PERFORMA	NCE TARGET AND PI	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				31A103 Q00		001101	WEASORE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	s
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3		MUNICIPAL TRANSFORMATION		Implement ICT Security Strategy Plan		Strategy	•	the ICT Security Strategy inclusive of all high		5,261,001,100	N/A	N/A	Council Funding	N/A	N/A	N/A	102 % implementation of the ICT Security Strategy inclusive of all high priority findings by the 30th of June 2015
											524,500	N/A	N/A		N/A	N/A	N/A	R 250,000
A	A1		MUNICIPAL TRANSFORMATION		Institutionalise ICT Steering Committee		meetings held to	6 x ICT Steering Committee meetings facilitated	•	Committee meetings	N/A	N/A	N/A	N/A	N/A	membership	3 x ICT Steering Committee meetings facilitated by the 31st of March 2015	6 x ICT Steering Committee meetings facilitated by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

### OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE SERVICES SUB UNIT: SOUND GOVERNANCE

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS QUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANNU	JAL BUDGET	INFORMAT	ION	PERFORMANCI	RQUARTER		
	E	REFERENCE	AREA				QUU		001201	WEASORE	OPEX	CAPEX	REVENUE	FUNDING	M	ONTHLY & QUARTE	RLY PROJECTIONS	_
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Α	A3	SG 01	NKFA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles		The Customer Service Charter has been adopted by Council.		Monitoring Tool for the Implementation of Batho Pele Principles and Customer Service Charter developed and submitted to SMC by the 30th of September 2014			N/A	N/A	N/A	Monitoring Tool for the Implementaion of Batho Pele Principles and Customer Service Charter developed and submitted to SMC by the 30th of September 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A3	SG 02	NKFA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles	ALL	NIL		Implementation Plan for 3 Batho Pele belief system Principies, we belong, we care, we serve developed and submitted to SMC by the 30th of September 2014		N/A	N/A	N/A	N/A	Implementation Plan for 3 Batho Pele belief system Principles, we belong, we care, we serve developed and submitted to SMC by the 30th of September 2014	N/A	N/A	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A3	SG 03	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Implementation of Batho Pele Principles		The implimenation plan of Batho Pele Principles, belief set we belong, we care, we serve, and monitoring tool have been developed	Questionnaire to assess the standard of services rendered to Municipal customers Developed and Submitted to SMC	Questionnaire to assess the standard of services rendered to Municipal customers Developed and Submitted to SMC by the 31st of January 2015	Date Questionnaire to assess the standard of services rendered to Municipal customers Developed and Submitted to SMC	N/A	N/A	N/A	N/A	N/A	N/A	Questionnaire to assess the standard of services rendered to Municipal customers Developed and Submitted to SMC by the 31st of January 2015	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A3	SG 04	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Implementation of Batho Pele Principles	ALL	NIL	5 x Monthly reports prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers monthly	5 x Monthly reports prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers monthly by the 30th of June 2015	Number of Monthly reports prepared submitted to OMC on response received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers monthly	N/A	N/A	N/A	N/A	N/A	N/A	2 x Monthly reports prepared submitted to OMC on responses	5 x Monthly reports prepared submitted to OMC on responses received in respect of the Questionnaire to assess the standard of services rendered to Municipal customers administered to 20 Municipal customers monthly by the 30th of June 2015
1	1	1									N/A	N/A	N/A		N/A	N/A	N/A	N/A

INDE	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET /	PERFORMANCE	ANN	UAL BUDGET	INFORMAT	ION	PERFORMANCE TARGET AND PROJECTED BUDGET PER QUAR			
	E	REFERENCE	AREA				QUO		OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING	м	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A2	SG 05	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Implementation of Batho Pele Principles	ALL	NIL	1 x Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum	conducted for Msunduzi	Date of Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum	N/A	N/A	N/A	N/A	N/A	N/A	1 x Workshop on Batho Pele Principles and Customer Service Charter conducted for Msunduzi Batho Pele forum by the 31st of January 2015	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A2	SG 06	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Implementation of Batho Pele Principles	ALL	NIL	To develop and conduct a workshop for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP)	To develop and conduct a workshop for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP) by the 28th of February 2015	Date workshop conduct ed for the Msunduzi Batho Pele Forum on the draft Service Delivery Improvement Plan (SDIP)	N/A	N/A	N/A	N/A	NA	N/A		NA
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	SG 07	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Implementation of Batho Pele Principles	ALL	NIL	Msunduzi Service Delivery Improvement Plan developed and submitted to SMC	Msunduzi Service Delivery Improvement Plan developed and submitted to SMC by the 31st of March 2015	Date Msunduzi Service Delivery Improvement Plan developed and submitted to SMC	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A	Msunduzi Service Delivery Improvement Plan developed and submitted to SMC by the 31st of March 2015	
	A1	SG 08	NKPA 1 -	Increase	Implementation of	A11	NIL	Six multi-disciplinary	Six multi-disciplinary	Date of establishing Six	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A Six multi-	N/A N/A
A	AI	30.00	NNTA I - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Performance and	Batho Pele	ALL .	1116	Six multi-disciplinary teams estabilished to identify, design and implement projects aimed at improving service delivery	Six multi-disciplinary teams estabilished to identify, design and implement projects aimed at improving service delivery by the 31st of March 2015	Date or establishing Six multi-disciplinary teams to identify, design and implement projects aimed at improving service delivery				IN/A			disciplinary teams established to identify, design and implement projects aimed at improving service delivery by the 31st of March 2015	
											N/A	N/A	N/A	1	N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	IUAL BUDGET	INFORMAT	10N	PERFORMANC	E TARGET AND PRO.	IECTED BUDGET PEI	RQUARTER
	E	REFERENCE	AREA				QUU		001201	WEASURE	OPEX	CAPEX	REVENUE		м	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A3	SG 09	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Implementation of Batho Pele Principles	ALL	NIL	3 x bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implemantation of Batho Pele Principles and Customer Service Charter	3 x bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implemantation of Batho Pele Principles and Customer Service Charter by the 30th of June 2015	Number of bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implemantation of Batho Pele Principles and Customer Service Charter	N/A	N/A	N/A	N/A			1 x bi-monthly meetings of Msunduri Batho Pele forum facilitated to monitor the implemantation of Batho Pele Principles and Customer Service Charter by the 28th of February 2015	3 x bi-monthly meetings of Msunduzi Batho Pele forum facilitated to monitor the implemantation of Batho Pele Principles and Customer Service Charter by the 30th of June 2015
										ļ	N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1	SG 10	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Increase Performance and Efficiency levels of Corporate Services	Developing Implementaion plan for Msunduzi Municipality Service Excellence Awards	ALL	Service Excellence Awards have not been held before	Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC	Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC by the 31st of March 2015.	Date Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC		N/A	N/A	N/A	N/A	N/A	Implementaion plan for Msunduzi Municipality Service Excellence Awards developed and submitted to SMC by the 31st of March 2015.	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A2	SG 11	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Procurement of Perforating and Numbering Machine , Lithographic Printing Machine and Eletronic Document and Records Management System (EDRMS)		The existing Perforating and Numbering Machine and Lithographic Priting Machine are obsolete and there is no Eletronic Document and Records Management System (EDRMS) in place.	Perforating and Numbering Machine procured	Perforating and Numbering Machine procured by the 31st of December 2014	Date Perforating and Numbering Machine procured	N/A	200 000	N/A	N/A	N/A	Perforating and Numbering Machine procured by the 31st of December 2014	N/A	N/A
											N/A	506 654	N/A		200 000	N/A	N/A	N/A
Α	A2	SG 12	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT		Procurement of Perforating and Numbering Machine , Lithographic Printing Machine and Eletronic Document and Records Management System (EDRMS)		The existing Perforating and Numbering Machine and Lithographic Priting Machine are obsolete and there is no Eletronic Document and Records Management System (EDRMS) in place.	Lithographic Printing Machine procured	Lithographic Printing Machine procured by the 28th of February 2015	Lithographic Date Printing Machine procured	N/A	1500 000	N/A	N/A	N/A	N/A	Lithographic Printing Machine procured by the 28th of February 2015	N/A
											N/A	506 654	N/A	1	N/A	N/A	N/A	N/A
										1	19/74	500 054	IN/M		17/0	19/5	19/6	1976

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS OUO	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	JAL BUDGET	INFORMAT	ION	PERFORMANCE	E TARGET AND PRO	JECTED BUDGET PE	R QUARTER
	E	REFERENCE	AREA				QUU		001201	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		ONTHLY & QUARTE		
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A2	SG 13	NKFA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Risk Reduction	Procurement of Perforating and Numbering Machine, Lithographic Printing Machine and Eletronic Document and Records Management System (EDRMS)	ALL	The existing Perforating and Numbering Machine and Lithographic Priting Machine are obsolete and there is no Eletronic Document and Records Management System (EDRMS) in place.	Eletronic Document and Records Management System (EDRMS) procured	Records Management System (EDRMS)	Date Eletronic Document and Records Management System (EDRMS) procured	N/A	1500 000	N/A	N/A	N/A	N/A	Eletronic Document and Records Management System (EDRMS) procured by the 31st of March 2015	N/A
											N/A	505 654	N/A		N/A	1500 000	N/A	N/A
Α	A3	SG 14	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Tracking Implementation of Resolutions	ALL	Implementation of resolutions is not tracked	6 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implementation of resolutions taken by Exco & Council	6 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implementation of resolutions taken by Exco & Council by the 30th of June 2015	prepared and submitted to SMC on updated responses received from Business units in respect of implmentation of resolutions taken by Exco		N/A	N/A	N/A	N/A	N/A	3 x reports prepared and submitted to SMC on updated responses received from Business units in respect of implmentation of resolutions taken by Exco & Council by the 31st of March 2015	on updated responses received from Business units in respect of implementation of resolutions taken by Exco & Council by the 30th of June 2015
											N/A	N/A	N/A			N/A	N/A	N/A
A	A1	SG 15	NKPA 1 - MUNICIPAL TRANSFORMATION & ORCANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Minute Taking in Meetings	ALL	The minutes of Council and Council committee meetings are not compiled in seven working days at all times.	All minutes of Council and Council committee meetings compiled within seven (7) working days after the meetings	All minutes of Council and Council committee meetings compiled within seven (?) working days after the meetings by the 30th of June 2015	Number of Days taken to compile All minutes of Council and Gouncil committee meetings		N/A	N/A	N/A	and Council committee meetings compiled within seven (7) working days after the meetings	Council committee meetings compiled within seven (7) working days after the meetings	committee meetings compiled within seven (7) working days after the meetings	days after the meetings by the 30th of June 2015
											N/A	N/A	N/A			N/A	N/A	N/A
A	A1	SG 16	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Making public Council and Council Committee	ALL	Weekly & Monthly claendars published on corporate communications	48 x weekly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 30th of June 2015	48 x weekly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 30th of June 2015	Number of weekly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every Friday	N/A	N/A	N/A	N/A	of Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 30th of September 2014	24 x weekly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 31st of December 2014	36x weekly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 31st of March 2015	48 x weekly schedules of Portfolio Committee meetings prepared and published on Corporate Communication every Friday by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE OBJECTIVE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	JAL BUDGET	INFORMATI	ION	PERFORMANC	E TARGET AND PRO	IECTED BUDGET PEF	RQUARTER
	E	REFERENCE	AREA				QUU		001201	WEASORE	OPEX	CAPEX	REVENUE	FUNDING	м	ONTHLY & QUARTE	RLY PROJECTIONS	
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1	SG 17	NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Making public Council and Council Committee		claendars published on corporate communications	last week of the month	of Portfolio Committee meetings prepared and published on Corporate	schedules of Portfolio Committee meetings prepared and published on Corporate Communication every	N/A	N/A	N/A			schedules of Portfolio Committee meetings prepared and published on Corporate Communication every last week of the month by the 31st of December 2014	prepared and published on Corporate Communication every last week of the month by the	
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
A	A1		NKPA 1 - MUNICIPAL TRANSFORMATION & ORGANIZATIONAL DEVELOPMENT	Improving Coporate Services Compliance and Risk Reduction	Reviewing and Developing Terms of Reference of Council Committees		Terms of References of Council Portfolio and other Standing Committees are out	Standing Committees (9)	Reference of Council		N/A	N/A	N/A	N/A	N/A	N/A	Reviewed Terms of Reference of Council Portfolio and other Standing Committees (9) developed and submitted to SMC by the 31st of March 2015	N/A
											N/A	N/A	N/A		N/A	N/A	N/A	N/A

## OPERATIONAL PLAN FOR THE 2014/2015 FINANCIAL YEAR BUSINESS UNIT: CORPORATE SERVICES SUB UNIT: HUMAN RESOURCES MANAGEMENT

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	ANNU	JAL BUDGET	INFORMATI	ON	PERFORMAN	NCE TARGET AND PF	ROJECTED BUDGET	PER QUARTER
	E	REFERENCE	AREA				QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	S
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A2	HR 01	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Personal Development Plans	Training	ALL	530	595 employees trained according to PDP	595 employees trained according to PDP by the 30th of June 2015	Number of employees trained according to PDP	R 4,720,500 530/130/1415	N/A N/A	N/A	Council Funding	160 employees trained according to PDP by the 30th of September 2015 708075	300 employees trained according to PDP by the 31st of December 2015 708075	to PDP by the 31st	595 employees trained according to PDP by the 30th of June 2015 1888200
A	A1	HR 02	NKPA 1 -	Recruitment &	Compliance	ALL	Approved Policy	100% Compliance to	100% Compliance to	% Compliance to	N/A	N/A	N/A	N/A	100%	100% Compliance	100% Compliance	100% Compliance
			MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Selection				approved recuritment & selection policies	approved recuritment & selection policies by the 30th of June 2015	approved recuritment & selection policies					Compliance to approved recuritment & selection policies by the 30th of September 2014	to approved recuritment & selection policies by the 31st of December 2014	March 2015	to approved recuritment & selection policies by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
А	A3	HR 03	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Assistance Programme	Study Assistance awarded to employees	ALL	20	20 x employees benefitting from the study assistance programme	20 x employees benefitting from the study assistance programme by the 30th of June 2015	Number of employees benefitting from the study assistance programme	R 681 850	N/A	N/A	Council Funding	Identification of Study Assistance Needs of the Various Units completed by the 30th of September 2014	Selection and approval of in- house bursaries completed by the 31st of December 2014	Institutions completed by the 31st of March 2015	20 x employees benefitting from the study assistance programme by the 30th of June 2015
											530/100/1050	N/A	N/A		N/A	N/A		400000
A	A1	HR 04	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Employment Equity	Compliance to Emplyment Equity Plan	ALL	Review of Employment Equity policy	100% of employment equity targets achieved as per approved Msunduzi Municipality employment equity plan	100% of employment equity targets achieved as per approved Msunduzi Municipality employment equity plan by the 30th of June 2015	targets achieved as per approved Msunduzi Municipality	N/A	N/A	N/A	N/A	Preparation of documents for Department of Labour and employment equity plan by the 30th of September 2014	Presentation on Draft Employment equity Plan to be done to SMC by the 31st of December 2014	31st of March 2015	100% of employment equity targets achieved as per approved Msunduzi Municipality employment equity plan by the 30th of June 2015
^	A2	HR 05	NKPA 1 -	Workplace Skills	Implementatio	A11	Nil	378 employees trained	378 employees trained	Number of employees	N/A R 4,720,500	N/A N/A	N/A N/A	Council	N/A 90 employees	N/A 180 employees	N/A 270 employees	N/A 378 employees
	n£		NNPA I - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	, plan	Implementatio n of the Workplan Skills Plan	ntt		378 employees trained according to the Workplace skills plan	aroa employees trained according to the Workplace skills plan by the 30th of June 2015	Number of employees trained according to the Workplace skills plan				Funding	trained according to the Workplace skills plan by the 30th of September 2014	trained according to the Workplace skills plan by the 31st of December 2014	trained according to the Workplace skills plan by the 31st of March 2015	trained according to the Workplace skills plan by the 30th of June 2015
L				1				1			530/130/1415	N/A	N/A		708075	708075	1416150	1888200

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE	ANNUAL TARGET /	PERFORMANCE	ANNU	JAL BUDGET	INFORMATI	ON	PERFORMANCE TARGET AND PROJECTED BUDGET PER QUAR MONTHLY & QUARTERLY PROJECTIONS			
	E	REFERENCE	AREA				QUO	OBJECTIVE	OUTPUT	MEASURE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	IS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
۸. ا	A1	HR 06	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Job Evaluation	Job evaluation and alignment	ALL	13777	1377 jobs evaluated and aligned to T.A.S.K	1377 jobs evaluated and aligned to T.A.S.K by the 30th of June 2015	Number of jobs evaluated and aligned to T.A.S.K	N/A	N/A	N/A	N/A	30th of September 2014	688 jobs evaluated and aligned to T.A.S.K by the 31st of December 2014	March 2015	1377 jobs evaluated and aligned to T.A.S.K by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
L	Α3	HR 07	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	Employment	Filling of Posts	ALL	3016	290 posts filled on the organogram	290 posts filled on the organogram by the 30th of June 2015	Number of posts filled on the organogram	N/A	N/A	N/A	N/A	44 posts filled on the organogram by the 30th of September 2014	108 posts filled on the organogram by the 31st of December 2014	190 posts filled on the organogram by the 31st of March 2015	290 posts filled on the organogram by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
L.	A1	HR 08	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	HR Policy Review	Review of Policies and Development of Procedure Manauals	ALL	14	18 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals	18 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 30th of June 2015		N/A	N/A	N/A	N/A	3 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 30th of September 2014	7 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 31st of December 2014	12 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 31st of March 2015	18 x Human Resources Policies reviewed and submitted to SMC along with Procedure Manuals by the 30th of June 2015
											N/A	N/A	N/A		N/A	N/A	N/A	N/A
k.	A2	HR 09	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT		Appointment of Interns	ALL	42	65 x Interns appointed	65 x Interns appointed by the 31st of December 2014	Number of Interns appointed	R 1 258 800 - 530/130/1413	N/A	N/A	Council Funding	Internship needs of the	65 x Interns appointed by the 31st of December 2014 200000	Induct Interns and Implement Programme 429400	Monitoring of Performance Interns 429400
Δ	A2	HR 10	NKPA 1 -	External Bursaries	Awarding of	ALL	10	10 x External Bursaries	10 x External Bursaries	Number of External	530/130/1413 R 681 850.00 -	N/A N/A	N/A N/A	Council	200000 Identification of	200000 10 x External	429400 Registration with	429400 Arrange
`	π£	na 10	NKPA 1 - MUNICIPAL TRANSFORMATIO N & ORGANIZATIONAL DEVELOPMENT	LALEHTIGI DUTSdTIES	Awarding of External Bursaries	ritt.		awarded	awarded by the 31st of December 2014	Number of External Bursaries awarded	N 001 0JU.UU -			Funding	External Bursary Needs of the	Bursaries awarded by the 31st of December 2014	Registration with Educational Institutions	Arrange Payments for tuition and Registration

INDEX	IDP REFERENC	OPERATIONAL PLAN	NATIONAL KEY PERFORMANCE	PROGRAMME	PROJECT	WARD	BASELINE / STATUS	MEASURABLE	ANNUAL TARGET / OUTPUT	PERFORMANCE MEASURE	ANN	UAL BUDGET	INFORMATI	ON	PERFORMANCE TARGET AND PROJECTED BUDGET PER QU			PER QUARTER
	E	REFERENCE	AREA				QUU	OBJECTIVE	001901	WEASORE	OPEX	CAPEX	REVENUE	FUNDING		MONTHLY & QUAR	TERLY PROJECTION	IS
											VOTE	VOTE	VOTE	SOURCE	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
A	A1			Workplace Skills plan	Reports to LGSETA	ALL		prepared and submitted to LGSETA on the Implmentation of the WSP	prepared and submitted to LGSETA on the	reports prepared and submitted to LGSETA on the Implmentation of	2 000 000. 00	N/A	N/A	LGSETA	of the WSP by the 30th of September 2014	and submitted to LGSETA on the Implmentation of the WSP by the 31st of December 2014	LGSETA on the Implmentation of the WSP by the 31st of March 2015	and submitted to LGSETA on the Implmentation of the WSP by the 30th of June 2015
											530/451/8457	N/A	N/A		300000	300000	300000	1100000
A	A1			Occupational Health & Safety	Development of a Health and Safety Management Framework	ALL	. ,	Management Framework developed and submitted to SMC	Management	Management Framework developed and submitted to SMC	N/A	N/A	N/A	N/A	Safety management Framework	Health and Safety Management Framework developed and submitted to SMC by the 31st of December 2014		N/A
											N/A	N/A	N/A		N/A			N/A
A	Α3			Occupational Health & Safety	Facilitation of wellness day events	ALL		Day events facilitated	Day events facilitated by	Wellness Day events facilitated	R236 000	N/A	N/A	Council Funding	wellness day event	by the 30th of November 2014	Planning and organising wellness day event N/A	2 x Employee Wellness Day events facilitated by the 30th of June 2015 43000