

youth servic

GUIDE



Information is empowering –
share this with your friends!

2013



government
communications

Department:
Government Communication and Information System
REPUBLIC OF SOUTH AFRICA





**empowering young people with basic tools
to improve their lives** 3

there are many opportunities for the youth

National Youth Development
Agency (NYDA) 4

you need skills to move forward

Universities 14
Comprehensive universities 17
Universities of technology 17
Further Education and Training (FET) colleges 19
Sector education and training authorities (Setas) 27
Financial assistance 32

help at hand

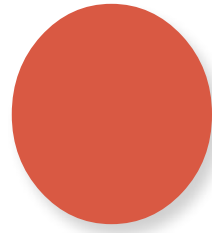
Social grants 33
Identity documents 33
Health issues 34

**expand your world through economic
opportunities**

Development finance institutions (DFIs) 35
Advisory and support services 36
Incentive schemes 36
Industrial development related incentives 36
Women economic empowerment incentives 38
Trade export and investment incentives 38

useful contacts

Directory of national government departments 39



well being learning friends

adventure earning power explore

skills self discipline knowledge

pride helping your community

youth services **GUIDE**

empowering young people with basic tools to improve their lives

What is the youth services guide?

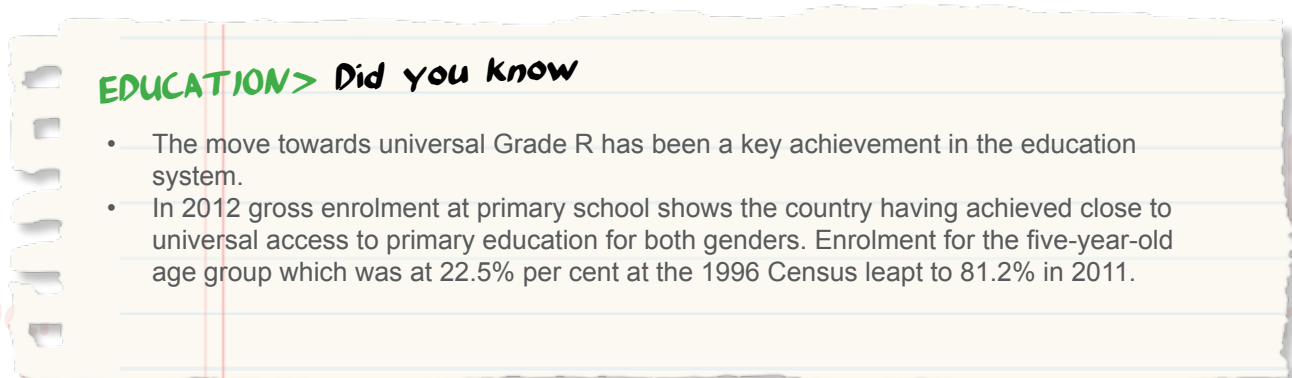
It is a booklet that contains information that young people need to empower themselves.

It provides specifically contact numbers of departments, institutions and organisations that offer services or programmes that the youth can tap into to improve their lives.

How will it help you?

This booklet will provide you with a:

- comprehensive list of contacts that will enable you to access government services that are relevant to young people.
- single directory that contains a wealth of information on a variety of key areas that affect the youth.





there are many opportunities for the youth

The National Youth Development Agency (NYDA)

Government established the NYDA to:

- advance youth development through guidance and support to initiatives across sectors of society and spheres of government
- embark on initiatives that seek to advance the economic development of young people
- develop and coordinate the implementation of an integrated youth development plan and strategy for the country.

As part of its information services and communication programmes, the NYDA provides youth with information and counselling support through its various service-delivery channels, including youth advisory centres (YACs).

The NYDA's YACs are walk-in centres where trained personnel provide information, counselling support, training and referral services to young people. YACs offer information and support across a wide range of issues and topics such as career guidance and entrepreneurship, job preparation and other life skills and provide referral services. There are different types of YACs:

Full-service YACs: A full-service YAC is the largest version of a YAC with the added advantage of offering all the NYDA services under one roof e.g. business loan finance, business consultancy services vouchers, training and access to the National Youth Service programme.

YAC points: A YAC point is a smaller version of a YAC, providing similar services as a YAC but without full access to NYDA products and services. However, YAC points have the added advantage of being even closer to communities. The NYDA is currently collaborating with public Further Education and Training (FET) colleges, labour centres and municipalities for the placement of YAC points and is continuously looking to form more strategic partnerships.

Mobile YACs: A mobile YAC is a mobile version of a YAC with the added advantage of movement between various locations. Mobile YACs also provide outreach services to communities that are unable to access the YACs, by taking career, skills development and information entrepreneurship to the youth in their communities.

YAC kiosks: A YAC kiosk is the smallest version of a YAC, usually a shelf containing information with limited face-to-face assistance. YAC kiosks are usually located in places such as churches, community structures and tribal authorities.

YACs are open to all from Monday to Friday, from 08:00 to 17:00. There are currently 121 YACs and YAC points in operation.

NYDA head office

11 Broadwalk Avenue (Off Church Street)
Halfway House
1683



Website: www.nyda.gov.za
Call Centre: 08600 96884/525252
Fax: 086 606 6563
Switchboard: 011 651 7000

EDUCATION > Did you know

- For the six-year-old age group, these figures were 49.1% in 1996 and 92.7% in 2011.
- The results also show that individuals aged 20 and older, who have no schooling, halved from 19.1% in 1996 to 8.6% in 2011.
- Progress was made with the provision of free basic education for all, with over eight million learners (approximately 70 per cent per cent of all learners) now in no-fee schools.

youth advisory centres and points



Eastern Cape

East London Full Service Branch

Telephone: 043 704 4600

Physical Address: Spar Complex, 31 Malcomess Park, Cnr St Georges and Gately streets, Southernwood, 5201

Port Elizabeth Full Service Branch

Telephone: 041 503 9100

Fax: 086 627 6598

Physical Address: Ground Floor, Kwantu Towers, Govern Mbeki Avenue, Market Square, Port Elizabeth, 6056

Baviaans Local Youth Office

Telephone: 044 923 2106

Fax: 044 923 2102

Physical Address: 4th Avenue, Hillview, Willowmore, 6445

Buffalo City (Duncan Village) Local Youth Office

Telephone: 043 742 2322

Fax: 043 743 8568

Physical Address: Kompa Art Centre, Duncan Village, East London, 5200

Buffalo City (King Williams Town) Local Youth Office

Telephone: 043 705 1071

Fax: 043 642 3829

Physical Address: Civic Centre, Palyor Street, King Williams Town, 5600

Buffalo City (Mdantsane) Local Youth Office

Telephone: 043 761 1669

Fax: 043 761 1614

Physical Address: Mdantsane YAC, Mdantsane Library Complex, Mdantsane Highway, Mdantsane, 5219
PO Box 134, East London, 5200

Buffalo City FETC Local Youth Office

Telephone: 043 722 5453

Fax: 043 743 0166

Physical Address: 7th Floor, Trust Centre, Cnr North and Oxford streets, East London, 9016

Eastcape Midlands FETC Local Youth Office

Telephone: 041 995 2000

Fax: 041 992 5929



After participating in the NYDA's Youth Empowerment Programme, Jody Van Heerden signed a sole source distribution agreement with a USA firm to distribute and train South African firms in the use of his Computer-Aided Design (CAD) software called Planswift. His business focuses on the design, distribution and training of the architectural design/CAD software for the construction company. He recently concluded agreements with the South African Government to deliver training on using the software to review and approve construction design plans.

EDUCATION > Did you know

- Grade 3 literacy levels increased from 48 per cent in 2009 to 52 per cent in 2012.
- Matriculants obtaining Bachelor qualifications increased from 19 per cent in 2009 to 27 per cent in 2012.
- Learners with access to workbooks and textbooks increased from 64 per cent in 2009 to 99.4 per cent with access to textbooks and 98.0 per cent with access to workbooks in 2013.



Physical Address: High Street Campus, 6230

Gariep Local Youth Office

Telephone: 051 653 1777

Fax: 051 653 0056

Physical Address: 1 Jan Greyling Street, Burgersdorp, 9744

PO Box 13, Burgersdorp, 9744

Gompo Local Youth Office

Telephone: 043 742 2322

Fax: 043 742 2322

Physical Address: 31 Douglas Smith Highway, Gompo Art Centre, Gompo, 5209

Ikhala FETC Local Youth Office

Telephone: 045 838 2593

Fax: 045 839 5882

Physical Address: Cnr Robinson Road and Zeiler streets, Queenstown, 5320

Inxuba Ye Themba Local Youth Office

Telephone: 048 881 1515

Fax: 048 881 1022

Physical Address: Cradock Thusong Service Centre, Stockenstrom Street, Cradock, 5880

PO Box 24, Cradock, 5880

King Sabata Dalindyebo Local Youth Office

Telephone: 047 501 4007

Fax: 047 5326131

Physical Address: Munitata Building, Cnr York Road, Mthatha, 5999
Private Bag X45, Mthatha, 5999

Lovedale FETC Local Youth Office

Telephone: 043 642 1331

Physical Address: 1 Athola Road, King William's Town, 5688

Makana Local Youth Office

Telephone: 046 603 6117/8

Fax: 046 622 9700

Physical Address: 86 High Street, Grahamstown, 6140
PO Box 176, Grahamstown, 6140



Rani Lonwabo went into the Young Entrepreneurship Programme with ambitions of establishing a network of Internet cafes on the outskirts of Cape Town and has realised his dream. Since being part of the programme, he has grown his business by exceptional margins and has established four Internet cafes and three computer training centres. He has also founded the Silulo College, a training facility which aims to offer internationally accredited courses in the Eastern and Western Cape as well as Gauteng. He recently established partnerships with Vodacom, MWEB and Microsoft in South Africa and clinched contracts that will see him train call centre agents at some of South Africa's biggest companies, including Pick 'n Pay and the Raymond Ackerman Academy. His staff component grew from 33 to 162 and his monthly turnover doubled.

EDUCATION > Did you know

- The National Nutrition Programme feeds approximately 8.8 million learners in 20 905 primary and secondary schools every school day throughout the academic year.
- 87.8 per cent of 2012 Grade 1 learners in public schools attended Grade R compared to 80 per cent in 2009.
- 19.1 per cent of people had no schooling in 1996; this decreased to 8.6 per cent in 2011.
- 16.3 per cent of people completed Grade 12 in 1996; this improved to 28.9 per cent in 2011.



Nkonkobe Local Youth Office

Telephone: 040 653 1214

Fax: 040 653 2178

Physical Address: 23 Longmarket Street, Alice, 5700

PO Box 23, Alice, 5700

Qaukeni Local Youth Office

Telephone: 039 252 0131

Fax: 039 252 0037

Physical Address: Flagstaff Tourism Centre, 135 Main Street, Flagstaff, 4810

PO Box 14, Flagstaff, 4810

Uitenhage Local Youth Office

Telephone: 041 994 1138

Fax: 041 994 1100

Physical Address: Town Engineer Depot, 76 Cuyler Street, Uitenhage, 6230

PO Box 45, Uitenhage, 5880

Free State

Bloemfontein Full Service Branch

Telephone: 051 411 9450

Fax: 086 667 8933

Physical Address: GF Shop 125, Sanlam Plaza, Cnr Maitland and East Burger streets, Bloemfontein, 9301

Dihlabeng Local Youth Office

Physical Address: 10 Dingaans Street, Bethlehem, 9701

P.O Box 551, Bethlehem, 9701

Goldfields FETC Local Youth Office

Telephone: 057 391 0500

Fax: 057 359 1301

Physical Address: 14100 Education Street, Welkom, 9560

Private Bag X95, Welkom 9560

Letsemeng Local Youth Office (Jacobsdal)

Telephone: 053 5910038

Fax: 053 591 0445

Physical Address: 43 Derde Straat, Jacobsdal, 8710

P.O Box 4, Jacobsdal, 8710

Maluti A Phofung Local Youth Office

Telephone: 058 718 3777

Fax: 086 617 0726

Physical Address: Maluti A Phofung Municipality, Moremohelo and Setai zstreets, Phuthaditjhaba, 9866

Private Bag 805, Witbienshoek, 9870

Motheo FETC Local Youth Office

Telephone: 051 411 2080

Physical Address: Cnr St George and Church streets, Bloemfontein, 9300

Nkentoane Local Youth Office

Telephone: 058 863 2811

Fax: 058 863 2523

EDUCATION > Did you know

- The placement rates of FET college graduates has increased from 22 per cent in 2009 to 40,7 per cent in 2012.
- For the 2012 academic year, a total of 657 690 students enrolled in FET colleges representing an increase of 54 per cent compared to 2011.
- The proportion of people who completed higher education has increased from 7.1% in 1996 to 12.1% in 2011.
- 9 920 engineering students graduated in 2012 compared to 8 424 in 2009.
- 12 194 teachers graduated in 2012 compared to 6 315 in 2009.
- The White Paper on Education and Training of 1995 recognises the right of every person to 'basic education and to equal access to education institutions'.
- According to Census 96 for every year of age between six and 15 years, a higher proportion of urban than rural children were attending school in October 1996
- In 2012 the adult literacy rate is on an upward trend, indicating positive impact of adult literacy programmes.



Physical Address: Cnr Church and Voortreker streets,
Reitz, 9810
P.O Box 26, Reitz, 9810

Setsoto Local Youth Office
Telephone: 051 933 9333

Fax: 051 933 9398
Physical Address: 21 Voortrekker Street, Setsoto, Ficksburg,
9720
P.O Box 116, Ficksburg, 9730

Gauteng

Johannesburg Full Service Branch
Telephone: 011 834 7660
Physical Address: 17 Diagonal Street, Old JSE Building, Ground
Floor, Newtown, Johannesburg, 2001

Tshwane Full Service Branch
Telephone: 012 322 1375 /2135
Physical Address: 429 Shoburg Building, Church Street, Pretoria,
0001

Maponya Mall Thusong Service Centre – Full Service Branch
Telephone: 011 938 4101
Physical Address: 2127 Old Potchefstroom Road, Klipspruit, Soweto, 1809

Boipatong Local Youth Office
Telephone: 016 988 9487
Physical Address: 1990 Lekoa Street, Boipatong, 1911

Bophelong Local Youth Office
Telephone: 016 986 3711
Fax: 016 986 3711
Physical Address: 5050, Extension 10, Bophelong, Sebokeng, 1913

Katlehong Local Youth Office
Telephone: 011 860 5743
Fax: 086 657 8864
Physical Address: 842 Sontonga Street, Ramokonopi West, Katlehong, 1432
P.O Box 13333, Administration Block, Katlehong, 1432

Randfontein Local Youth Office
Telephone: 011 411 0247
Fax: 011 411 0449
Physical Address: Cnr Fedler and Munzie roads, Old HR Municipal Building, Randfontein, 1760
P.O Box 218, Randfontein, 1760

Ratanda Local Youth Office
Telephone: 016 340 4456
Physical Address: Cnr Toyko Sexwale and Oscar streets, Extension 7, Ratanda, 1911

South West Gauteng College
Telephone: 011 982 1002
Fax: 011 982 5543
Physical Address: Dube Section, George Tabor Campus, 1817

HEALTH > Did you know

- Overall life expectancy of South Africans has increased from 54,9 in 2001 to 56,5 years in 2009 and 59,6 years in 2011.
- The infant mortality rate (IMR) has decreased from 40 deaths per 1 000 live births in 2009 to 30 deaths per live births in 2011. The rate was 63 deaths per 1 000 live births in 2001.



Private Bag X33, Tshiawelo, 1817

Vaal University Local Youth Office

Telephone: 016 950 9496

Fax: 016 950 9759

Physical Address: Edu-City Campus, Sebokeng, 1983

KwaZulu-Natal

Durban Full Service Branch

Telephone: 031 327 9900/9903

Fax: 031 327 9950

Physical Address: Ground Floor, Smart Exchange Building, 5 Walnut Road, Durban, 4001

Coastal KZN FETC (Umbumbulu Campus) Local Youth Office

Telephone: 031 905 7000

Fax: 031 905 1399

Physical Address: 50051 Old Main Road, KwaMakhutha, 4125

Coastal KZN FETC (Umlazi V Campus) Local Youth Office

Telephone: 031 907 2666

Fax: 031 907 2679

Physical Address: V 1274, opposite Police Station, Umlazi, 4031

Emnambithi Local Youth Office

Telephone: 036 637 2992

HEALTH > Did you know

- The under-5 mortality rate decreased from 56 deaths per 1 000 live births in 2009 to 42 deaths per 1 000 live births in 2011.
- By March 2012, more than 20,2 million people had undergone testing since the HIV Counselling and Testing campaign started in April 2010.
- There are 2,2 million patients on ARV treatment in South Africa.



Fax: 036 637 4922

Physical Address: 25 Keate Street, Ladysmith, 3370
P.O Box 29, Ladysmith, 3370

Hibiscus Coast Local Youth Office

Telephone: 039 688 2278

Fax: 039 682 0327

Physical Address: Old Main Post Office, Wooley Street, Port Shepstone, 4240
P.O Box 5, Port Shepstone, 4240

Imbabazane Local Youth Office

Telephone: 036 353 1493

Physical Address: Next to Imbabazane Local Municipality Building, Escourt, 3310
P.O Box 780, Escourt, 3310

KwaDukuza Local Youth Office

Telephone: 032 437 5000

Fax: 032 437 5098

Physical Address: 14 Albert Luthuli Street, KwaDukuza, 4450
P.O Box 72, KwaDukuza, 4420

Mandeni Local Youth Office

Telephone: 032 456 8200

Physical Address: Public Safety Building, Nkonjane Road, Sundumbili, 4491

Mpofana Local Youth Office

Telephone: 033 263 1221

Fax: 033 263 1127

Physical Address: 10 Cloughton Terrace, Mooi River, 3300

Nquthu Local Youth Office

Telephone: 034 271 0076

Fax: 034 271 6111

Physical Address: Lot 83, Mdlalose Street, Nquthu, 3135

Umgungundlovu FETC (Msunduzi Campus) Local Youth Office

Telephone: 033 341 2216

Fax: 033 394 0237

Physical Address: 114 Peter Maritz Street, Pietermaritzburg, 3200

Umfolozzi FETC Local Youth Office

Telephone: 035 474 1775/2304

HEALTH > Did you know

- The TB cure rate was 54 per cent in 1994 and improved to 63,4 per cent in 2009 and 73,8 per cent in 2012/13.
- The TB treatment defaulter rate was 18 per cent in 1994 and to dropped 7,9 per cent in 2009 to 6,1 per cent in 2012/13.
- Patient satisfaction with healthcare provision increased from 54 per cent in 2009 to 61,9 per cent in 2011.
- Eleven National Health Insurance pilot districts were established.

Physical Address: King Dinizulu Street, Eshowe, 3815

Umnambithi Local Youth Office

Telephone: 036 635 3403

Physical Address: 25 Keate Street, Ladysmith, 3370

Umngeni Local Youth Office

Telephone: 033 239 9200

Physical Address: Cnr Somme and Dicks streets, Howick, 3290

Limpopo

Polokwane Full Service Branch

Telephone: 015 294 0801

Fax: 015 294 0827 / 015 294 0827

Physical Address: Shop 10, Crescent Building, 60 Schoeman Street, Polokwane, 0699

Bakenberg Local Youth Office

Telephone: 015 423 0538

Fax: 015 423 0538

Bela-Bela Local Youth Office

Telephone: 014 736 8000

Fax: 014 736 3288

Physical Address: 274 Ngoate Street, Bela-Bela, 0480

Capricorn FETC Local Youth Office

Telephone: 015 223 0041

Fax: 015 223 5187

Physical Address: 1919 Freedom Drive, Seshego, 0742
Private Bag 4008, Seshego, 0742

Fetakgomo Local Youth Office

Telephone: 015 622 8051

Fax: 015 622 8026

Physical Address: Fetakgomo Local Youth Office, Stand 1,
Mashung Apel, Sekhukhune, 0739
P.O Box 818, Apel, 0739

Lephalale Local Youth Office (Shongoane)

Telephone: 072 495 6930

Physical Address: Lephalale Local Youth Office, Shongoane Tribal Office, Shongoane, 0555

Lephalale Local Youth Office (Witpoort)

Telephone: 073 462 6690

Postal Address: PO Box 456, Phalala, 0652

Makhuduthamaga Local Youth Office

Telephone: 013 265 7037

Fax: 013 265 7037

Physical Address: Makhuduthamaga Library, Jane Furse, 1035
P.O Box 713, Jane Furse, 1085

Marble Hall Local Youth Office

Telephone: 013 261 1152/2

Fax: 013 261 2985

Physical Address: 13 Ficus Street, Marble Hall, 0450
P.O Box 111, Marble Hall, 0405



**Modimolle Local Youth Office****Telephone:** 014 717 5211**Fax:** 014 717 4077**Physical Address:** 1 Harry Gwala Street, Modimolle, 0510

Private Bag X1008, Modimolle, 0510

Mookgophong Local Youth Office**Telephone:** 014 743 1111**Fax:** 014 743 2134**Postal Address:** Private Bag X340, Mookgophong, 0560**Mopani FETC Local Youth Office****Telephone:** 015 781 5604**Fax:** 015 781 1379**Physical Address:** Sir Val Duncan Campus, Cnr Tambo and Calvin Ngobeni streets, Namagale Phalaborwa, 1391**Mutale Local Youth Office****Telephone:** 015 967 9004**Fax:** 015 967 9004**Physical Address:** Old Manenu Battleon Building, Mutale Town, 0956
Private Bag X1254, Mutale, 0956**Thabazimbi Local Youth Office****Telephone:** 014 784 0348**Fax:** 014 784 0735**Physical Address:** Northam TLC Offices, 0360**Thulamela Local Youth Office****Telephone:** 072 311 8872**Physical Address:** Malamulele Club House, Main Street, Malamulele, 0982**Tubatse Local Youth Office****Telephone:** 013 231 7815**Postal Address:** PO Box 206, Burgersfort, 1150**Vhembe FETC Local Youth Office****Telephone:** 015 986 3490**Physical Address:** Thengwe Road, Sibasa, 0920

Mpumalanga

Nelspruit Full Service Branch**Telephone:** 013 752 4628**Fax:** 013 756 0100**Physical Address:** Shop 8, Nedbank Centre, 30 Brown Street, Nelspruit, 1200**Secunda Full Service Branch****Telephone:** 017 631 9500/9501**Physical Address:** Shop 2, Game Park Centre, Horwood Street, Secunda, 2302**Emalaheni Full Service Branch****Telephone:** 013 656 6534/5**Fax:** 086 609 4260**Physical Address:** Office 22 & 23, EPH Medical Centre (old Cosmos Building), Ground Floor, Cnr Mandela and Hofmeyer streets, Witbank, 1035

CRIME> Did you know

- Serious crime declined by 31.8 per cent from 2004/5 to 2011/12 (8 years).
- Since 1994 the murder rate has decreased by more than 50 per cent and a similar trend is evident for attempted murder.

**Bushbuckridge (Sisonke) Local Youth Office****Telephone:** 013 708 6018**Fax:** 013 708 6990**Physical Address:** Alexandra Community Hall, Bushbuckridge, 1280**Elangeni FETC Local Youth Office****Telephone:** 031 771 0148**Physical Address:** 280 Shezi Road, Harmasdale, 3700**Ehlanzeni FETC (Mthimba Campus) Local Youth Office****Telephone:** 013 798 3531**Fax:** 013 798 3535**Physical Address:** Nambi Road, Hazyview, 1242**Gert Sibande FETC Local Youth Office****Telephone:** 017 632 2388**Fax:** 017 632 1863**Physical Address:** 37 Rotterdam Street, Evander, 2280**Steve Tshwete Local Youth Office****Telephone:** 013 249 7000**Fax:** 013 243 2550**Physical Address:** 1311 Ngwako Street, Mhluzi, 1050**Thaba Chweu Local Youth Office****Telephone:** 013 764 5088**Fax:** 013 764 2860**Physical Address:** 8 Avenue, Main Road, Sabie, 1260

P.O Box 61, Sabie, 1260

Northern Cape

Kimberley Full Service Branch**Telephone:** 053 807 1022**Fax:** 053 807 1029**Physical Address:** Old Telkom Building, 64-70 Du Toitspan Building, Kimberley, 8300**Kgalagadi Local Youth Office****Telephone:** 053 712 0864**Fax:** 053 712 0860**Physical Address:** 4 Federale Mynbou Street, Kuruman, 8460**Namakhoi Local Youth Office****Telephone:** 027 744 1654**Fax:** 027 744 1654**Physical Address:** 1 Church Street, Okiep, Springbok, 8271**Kareeberg Local Municipality Local Youth Office****Telephone:** 053 631 0891**Fax:** 053 631 2529**Physical Address:** Club 757 Nonzwakazi Youth Centre, De Aar, 7000**Magareng Local Youth Office****Telephone:** 053 497 3111**Fax:** 053 497 4514**Physical Address:** Magreta Prinsloo Street, Warrenton, 8530

CRIME > Did you know

- 323 390 court cases were finalised with a conviction or acquittal in 2012/13.
- 1.6 million arrests were made by the SAPS of which 777 140 were for serious crimes in 2011/12.
- 1 million litres of liquor and 200 994 kg of cannabis were recovered by the SAPS in 2011/12.



North West

Rustenburg Full Service Branch

Telephone: 014 591 9600

Fax: 086 535 5332

Physical Address: Shop No 1 and 4, Sanlam Centre, 43-45 Boom Street, Rustenburg, 0299

Orbit FETC Local Youth Office

Telephone: 014 592 7014

Fax: 014 592 8473

Physical Address: Cnr Bosch and Fatima Bhayat streets, Rustenburg, 0300

Private Bag X82086, Rustenburg, 0300

Potchefstroom Municipality

Telephone: 018 299 5130

Fax: 018 299 5136

Physical Address: Local Economic Development Department, Cnr Wolmarans and Gouws streets,

Potchefstroom, 2520

P.O Box 113, Potchefstroom, 2520

Ratlou Local Youth Office

Telephone: 018 330 7000

Fax: 018 330 7019

Physical Address: Municipality Building, Delarey Road, Setlakgole, 2772

Private Bag X209, Madibogo, 2772

Taletso FETC Local Youth Office

Telephone: 018 384 6213

Physical Address: Dr Albert Luthuli Drive, Mmabatho, 2735

Tlhabane Local Youth Office

Telephone: 014 590 3300

Physical Address: Old Municipality Building Tlhabane, Cnr Clinic and Lebone streets, Rustenburg, 0299

P.O Box 16, Rustenburg, 0299

Tswaing Local Youth Office

Telephone: 053 948 0900

Fax: 053 948 1500

Physical Address: Cnr Delarey and Government streets, Delareyville, 2770

P.O Box 24, Delareyville, 2770

Lerethabetse Thusong Service Centre Local Youth Office

Telephone: 079 255 2742

Physical Address: Lebotloane Village, Moretele, North West, 0407

CRIME > Did you know

- 30 437 stolen vehicles recovered by the SAPS in 2011/12.
- 25 615 firearms recovered by the SAPS in 2011/12.
- There are 176 Family Violence Child Protection and Sexual Offences Units nationwide attached to all police clusters in the South African Police Service.
- 2000 Forensic Social Workers were appointed to deal with crimes against children and to provide expert evidence in court. 248 022 cases finalised in 2012/13.
- 17 425 backlog cases have been finalised at Regional and District courts since 1 April 2012 until the end of December 2012.

Vuselela FETC Local Youth Office
Telephone: 053 995 1376
Physical Address: Taung Campus, Pudimore

Western Cape

Cape Town Full Service Branch

Telephone: 021 415 2040
Fax: 021 415 2073
Physical Address: Shop P 18a Piazza (Landmarks: African Bank and Sanlam), Golden Acre, Adderley Street, Cape Town, 8001

Bitou Local Youth Office

Telephone: 044 533 6881
Fax: 044 533 6885
Physical Address: Sewell Street, Plettenberg Bay, 6600

Boland FETC Local Youth Office

Telephone: 023 348 6920
Fax: 023 342 5768
Physical Address: Boland FET College, Rainier Street, Worcester, 7597

Breede River Winelands Local Youth Office

Telephone: 023 626 8200
Fax: 023 626 2426
Physical Address: Town Hall, Church Street, Robertson, 6705 Private Bag X2, Ashton, 6715

College of Cape Town Local Youth Office

Telephone: 021 696 5133
Fax: 021 696 5136
Physical Address: College of Cape Town, Crawford Campus, Kromboom Road, Crawford, 7764

Eden Local Youth Office

Telephone: 044 752 1024
Fax: 044 752 1362

False Bay FETC Local Youth Office

Telephone: 021 361 1976
Fax: 021 361 8880
Physical Address: Mew Way Good Hope Campus, Khayelitsha, Cape Town, 7966

Hartebeeskraal Thusong Service Centre (Dura) Local Youth Office

Telephone: 021 573 7400
Physical Address: Dura Youth Centre, 1 Nottingham Street, Sherwood Park, Atlantis, 7349

Knysna Local Youth Office

Telephone: 044 302 6564/8
Fax: 086 6632284
Physical Address: Clyde Street, Knysna, 6571

Overberg (Caledon) Local Youth Office

Telephone: 028 214 1557
Fax: 028 214 1530
Physical Address: 4 Plein Street, Caledon, 7280

Overstrand Local Youth Office

Telephone: 028 313 0129
Physical Address: 22 Arum Street, Hermanus, Industria, 7200





you need skills to move forward

Higher Education (HE)

HE in South Africa has many offerings at universities, comprehensive universities, universities of technology, FET colleges and sector education and training authorities (Setas). Studies can last anything from six months to six years (or even longer), with students having the opportunity to accumulate a number of qualifications.

universities

These are “traditional” academic universities that offer mainly degrees, have high numbers of postgraduate students and conduct research. Comprehensive universities are new institutions that, in most cases, combine a traditional university with a university of technology. They offer both diplomas and degrees as well as a range of short courses.

University of Fort Hare

Location: Eastern Cape

Campuses:

- Main Campus in Alice
- Bhisho Campus
- East London Campus

Contact details for prospective students:

Alice Campus (Pearl)

Tel: 040 602 2011/2691 **Fax:** 040 653 1554

East London Campus

Tel: 043 704 7000

Fax: 043 704 7095

Bhisho Campus

Tel: 040 639 2445 / 040 608 5300 **Fax:** 040 639 2447

Postal: Student Admissions Department, PO Box 1153, KWT, 5600

University of Fort Hare

Private Bag X1314, Alice, 5700

E-mail: aliceenquiry@ufh.ac.za or

elenquiry@ufh.ac.za **Website:** www.ufh.ac.za

Together in excellence – A growing number of high-achieving and serious students from diverse cultures are making the University of Fort Hare their university of choice as it offers today’s students a complete scholarly experience and a solid preparation for the future.

University of Cape Town (UCT)

Location: Western Cape

Campuses:

- Main Campus in Rondebosch
- Medical Campus in Observatory
- Hiddingh Campus in the city

- Breakwater Campus at the V&A Waterfront

Contact details for prospective students:

The Admissions Office

Tel: 021 650 2128

Fax: 021 650 5189

Postal: Private Bag X3, Rondebosch, 7701

E-mail: admissions@uct.ac.za

Website: www.uct.ac.za

Educating for life – The UCT is South Africa’s oldest university, and is one of Africa’s leading teaching and research institutions, which has educated people for life for over 175 years.

University of the Free State

Location: Free State

Campuses:

- Main Campus in Bloemfontein
- QwaQwa Campus

Contact details for prospective students:

Tel: 051 401 3000

Postal: PO Box 339, Bloemfontein, 9300

E-mail: info.stg@mail.uovs.ac.za / info@ufs.ac.za

Website: www.ufs.ac.za

Be who you are – The University of the Free State is an important research centre and an institution focused on excellence and innovation, where students enjoy life to the full and work hard to obtain an outstanding

CRIME> Did you know

- Over R300 million were recovered from public officials found guilty of corruption and who were reported to the National Anti-Corruption Hotline.
- 2 202 officials were found guilty of misconduct related to corrupt activities from September 2004 to October 2012.
- 242 persons were arrested for fraud and corruption, with investigations against 193 accused in progress; 42 persons have been convicted of fraud and corruption.
- 113 cases of cybercrime were finalised with an 83.1 per cent conviction rate as of December 2012.
- 19 887 undocumented persons were apprehended on our country’s borders during the last year.

academic qualification.

University of KwaZulu-Natal (UKZN)

Location: Durban, Pinetown and Pietermaritzburg, KwaZulu-Natal

Campuses:

- Edgewood Campus
- Howard College Campus
- Nelson Mandela Medical School Campus
- Westville Campus
- Pietermaritzburg Campus

Contact details for prospective students:

Tel: 031 268 4444 / (031) 260 2212

Fax: 031 268 4422

Postal: Private Bag X06, Dalbridge, 4014

E-mail: enqgeneralcao@cao.ac.za

Website: www.ukzn.ac.za

Make history, choose UKZN – The universities of Durban-Westville and Natal merged to form the UKZN, which offers students the combined research and teaching experience of two major institutions. UKZN is poised to become a premier university of African scholarship.

University of Limpopo

Location: Limpopo and Gauteng

Campuses:

- Turfloop Campus (Sovenga, Limpopo)
- Medunsa Campus (Ga-Rankuwa, near Pretoria)
- Satellite Campus in Polokwane

Contact details for prospective students:

Turfloop Campus

Tel: 015 268 3264

Fax: 015 267 0485

Postal: Private Bag X1106, Sovenga, Limpopo, 0727

E-mail: angel.mhlodo@ul.ac.za

Medunsa Campus (Molobane Mashiloe)

Tel: 012 521 4468

Fax: 015 267 0485 / 086 751 0633

Postal: PO Box 189, Medunsa, 0204

E-mail: ntsheu.mangena@ul.ac.za

Website: www.ul.ac.za

A world-class African university – The merger of the former Medical University of Southern Africa (Medunsa) and the University of the North has created a unique flagship institution for Limpopo and our developing world.

North-West University

Location: North-West and Gauteng

Campuses:

- Mafikeng Campus
- Potchefstroom Campus
- Vaal Triangle Campus

Contact details for prospective students:

Mafikeng Campus (MmaTel): 018 389 2111

Fax: 018 392 5775

Postal: Private Bag X2046 Mmabatho 2745

E-mail: koos.degenaar@nwu.ac.za

Vaal Triangle Campus (Mmataole)

Tel: 016 910 3111

Fax: 016 910 3116

E-mail: 10060073@nwu.ac.za

Potchefstroom Campus

Tel: 018 299 2772

Postal: The Registrar, North-West University (Head Office), Private Bag X6001, Potchefstroom, 2520

E-mail: navrae@nwu.ac.za

Website: www.nwu.ac.za

Many people make one – When the former University of North-West and Potchefstroom University for Christian Higher Education merged to form the North-West University, a truly new and innovative South African university was born.

Rhodes University

Location: Eastern Cape

Campuses:

- Main Campus in Grahamstown

Contact details for prospective students:

Tel: 046 603 8111

Fax: 046 603 8300

Postal: PO Box 94 Grahamstown, 6140

E-mail: registrar@ru.ac.za

Website: www.ru.ac.za

Rhodes University

Where leaders learn – Rhodes University enjoys a strong reputation in South Africa and internationally as a centre of educational excellence.

University of Pretoria

Location: Gauteng

Campuses:

- Main Campus in Hatfield, Pretoria
- Mamelodi Campus (Faculty of Natural and Agricultural Sciences)
- Onderstepoort Campus (Veterinary Science)
- Prinsloof Campus (Health Sciences)
- Groenkloof Campus (Education)
- Sandton Campus (Gordon Institute of Business Science)



**Contact details for prospective students:****Tel:** 012 420 3111**Fax:** 012 420 4555**Postal:** Client Service Centre, University of Pretoria,

Private Bag X20 Hatfield, 0028, South Africa

E-mail: csc@up.ac.za**Website:** www.up.ac.za

Home of the innovation generation – The University of Pretoria is a world-class research and training institution and the intellectual home of a rich diversity of South Africa's talent.

University of the Western Cape**Location:** Bellville, Western Cape**Campuses:**

- Main Campus in Bellville
- Mitchells Plain Campus
- Tygerberg
- Parow Campus (Faculty of Dentistry)

Contact details for prospective students: (Maryln & Robyn)**Student Administration (Admissions)****Tel:** 021 959 2911 / 959 3900**Postal:** Private Bag X17, Bellville, 7535**E-mail:** servicedesk@uwc.ac.za**Website:** www.uwc.ac.za

A place of quality, a place to grow from hope to action through knowledge – The University of the Western Cape is one of the youngest places of higher learning in South Africa and has a reputation for excellence in teaching, learning and research.

Stellenbosch University**Location:** Western Cape**Campuses:**

- Main Campus in Stellenbosch
- Bellville Park Campus (Business School)
- Tygerberg Campus (Health Sciences)
- Saldanha Campus (Military Sciences)

Contact details for prospective students:**The Centre for Prospective Students****Tel:** 021 808 9111**Fax:** 021 808 4708**Postal:** Private Bag X1, Matieland, 7602**E-mail:** info@sun.ac.za**Website:** www.sun.ac.za

An outward-orientated role in South Africa, Africa and globally – Stellenbosch University is known for its excellence and for playing a key role in building the scientific, technological and intellectual capacity of Africa while offering students a rich social and cultural life.

University of the Witwatersrand**Location:** Johannesburg, Gauteng**Campuses:**

- West Campus
- East Campus
- Parktown Campus
- Education Campus

Contact details for prospective students:**Tel:** 011 717 1030/1/2/3/4/5/6/7/8**Fax:** 011 717 1065**Postal:** Private Bag X4, Wits, 2050**E-mail:** Admission@Senc.wits.ac.za**Website:** www.wits.ac.za

Changing your future by challenging your mind – Wits is known in South Africa and internationally as an institution of the highest quality with globally competitive standards of excellence in learning, teaching and research.

University of South Africa (Unisa)**Location:** All provinces**Campuses:**

- Main campuses in Pretoria and Florida, Gauteng
- Regional facilities in:
 - Eastern Cape
 - Western Cape
 - Northern Cape
 - North West
 - Limpopo
 - Gauteng
 - Free State
 - KwaZulu-Natal
 - Mpumalanga

Contact details for prospective students:**Call centre:** 0861 670 411**Tel:** 011 670 9000**Fax:** 012 429 4150**Postal:** PO Box 392, Unisa, 0003**E-mail:** study-info@unisa.ac.za**Website:** www.unisa.ac.za

A mega-university of global significance – Unisa presents the combined strengths of the former Unisa, Technikon South Africa and Vista-Vudec, and is South Africa's first comprehensive university, enabling thousands of students to study at their own pace, at their own place, and to earn while they learn.

Nelson Mandela Metropolitan University**Location:** Eastern and Western Cape**Campuses:**

- Nelson Mandela Metropole (Port Elizabeth) and George
- Summerstrand Campus North

- Summerstrand Campus South
- 2nd Avenue Campus
- Bird Street Campus
- Vista Campus
- Algoa Campus
- Saasveld Campus (George)
- York Street Campus (George)

Contact details for prospective students:

Port Elizabeth campuses

Tel: 041 504 1111

George

Tel: 044 801 5111

Fax: 041 504 2574/2731

Postal: PO Box 77000, Nelson Mandela Metropolitan University, Port Elizabeth, 6031, South Africa

E-mail: info@nmmu.ac.za

Website: www.nmmu.ac.za

For tomorrow – Set in spectacular natural surroundings, Nelson Mandela Metropolitan University is an ideal environment for higher study, offering career-focused and academic programmes that match students’ academic interests with their career aspirations – and their futures.

Walter Sisulu University

Location: Eastern Cape

Campuses:

- Mthatha
- Nelson Mandela Drive Campus
- Zamukulungisa Heights Campus, Butterworth
- Ibika N2 Campus
- Vuli Valley Campus, Buffalo City
- Potsdam Campus
- College Street Campus
- Cambridge Street Campus
- Chiselhurst Campus
- Bhisho Campus
- Absa Stadium Campus, Queenstown
- Grey Street Campus

Contact details for prospective students:

Tel: 047 502 2011/2844

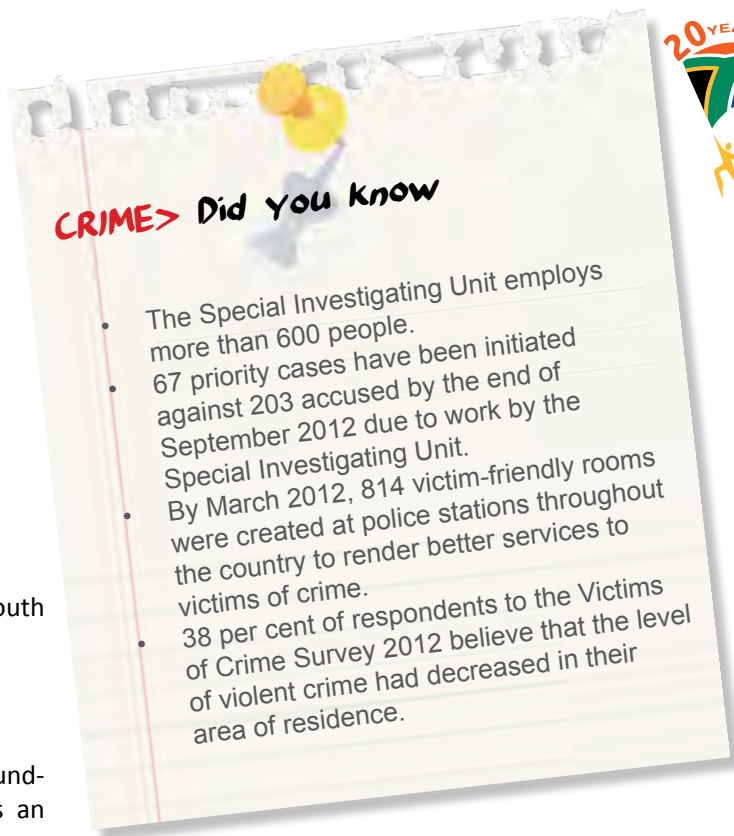
Fax: 047 502 2211

Postal: The Registrar, PO Box 1421, East London 5200

E-mail: info@wsu.ac.za

Website: www.wsu.ac.za

A developmental university ... technological, scientific, innovative, responsive – The founding of Walter Sisulu University on 1 June 2005 concluded the HE merger process, which has created a formidable HE sector in South Africa. The new Walter Sisulu University is set to be a leading player in this new landscape.



comprehensive universities

University of Johannesburg

Location: Johannesburg, Gauteng

Campuses:

- Auckland Park Kingsway Campus
- Auckland Park Bunting Road Campus
- Doornfontein Campus
- Soweto Campus
- East Rand Campus

Contact details for prospective students:

Tel: 011 559 4555 / 011 559 2911

Fax: 011 559 2191

Postal: PO Box 524, Auckland Park, 2006, South Africa

E-mail: myfuture@uj.ac.za

Website: www.uj.ac.za

Rethink education, Rethink yourself.

University of Venda

Location: Limpopo

Campuses:

- Main Campus in Thohoyandou

Contact details for prospective students:

Tel: 015 962 8000 / 051 962 8531

Fax: 015 962 4749/3

Postal: Private Bag X5050, Thohoyandou, 0950

E-mail: admissions@univen.ac.za

Website: www.univen.ac.za



The African university of the future – Since 1994 the University of Venda has placed a strong emphasis on science and technology and is playing a key role in the

development of strong graduates to help develop South and southern Africa.

University of Zululand

Location: KwaZulu-Natal

Campuses:

- Main Campus at KwaDlangezwa

Contact details for prospective students:

Tel: 035 902 6000

Postal: Private Bag X1001, KwaDlangezwa, 3886

Website: www.uzulu.ac.za

Informed learning that leads to positive action – The University of Zululand, with university courses and career-focused programmes geared to the needs of industry and rural communities, has a proud tradition of producing future leaders, independent thinkers and responsible citizens.

universities of technology

These institutions offer certificates, diplomas or degrees in technology, do some research and lead students more directly into a career.

Central University of Technology (CUT)

Location: Free State

Campuses:

- Main campus in Bloemfontein
- Welkom
- Kimberley (programmes offered by the CUT with the Northern Cape HE Institute)

Contact details for prospective students:

Tel: 051 507 3911 **Fax:** 051 507 3199

Postal: Senior Director: Student Administration, Private Bag X20539, Bloemfontein, 9300

E-mail: mmoss@cut.ac.za

Website: www.cut.ac.za

Become involved – The CUT is a one-stop academic destination addressing real-world issues through professional career education and training skills, entrepreneurship, innovation and technology.

Cape Peninsula University of Technology

Location: Western Cape

Campuses:

- Bellville
- Cape Town
- Mowbray
- Wellington
- Granger Bay

Contact details for prospective students:

Bellville

Tel: 021 959 6653/6911

Postal: PO Box 1906, Bellville, 7535

E-mail: info@cput.ac.za

Website: www.cput.ac.za

Cape Town

Tel: 021 460 3032 **Fax:** 021 460 3076

Mowbray

Tel: 021 680 1500

Wellington

Tel: 021 864 5200

Postal: PO Box 652, Cape Town, 8000

E-mail: info@cput.ac.za

Website: www.cput.ac.za

Some things just work better together – Two leading institutions, the former Cape and Peninsula technikons, joined forces from 2005 on to create the first and only University of Technology in the Western Cape.

Tshwane University of Technology

Location: Gauteng, Mpumalanga, Limpopo and North-West

Campuses:

- Arcadia Campus, Pretoria

GROWTH, JOBS AND INCOME > Did you know

- Economic growth averaged about 3 per cent during the first decade of freedom versus an averaged 1 per cent per year growth in the decade before 1994.
- Gross domestic product (GDP) growth has averaged 2.0 per cent since 2008/9.
- In 2009 it was recorded that real per capita GDP growth has been increasing at a relatively steady pace since 2004.
- The value of South Africa's GDP is more than 83 per cent larger than it was in 1993 at R3,2 trillion.
- South Africa is spending R827 billion on its National Infrastructure Plan to grow the economy.
- South Africa's public investment rate stands at 7.5 per cent of GDP in the 1st Quarter of 2013.
- South Africa's public investment rate stands at 19.1 per cent of GDP in the 4th Quarter of 2012.



- Arts Campus, Pretoria
- Pretoria Campus, Pretoria West
- Soshanguve North Campus
- Soshanguve South Campus
- Nelspruit Satellite Campus (Mpumalanga)
- eMalahleni (Witbank) Satellite Campus (Mpumalanga)
- Ga-Rankuwa Campus (Limpopo)
- Polokwane Satellite Campus (Limpopo)

Contact details for prospective students:

Arcadia, Pretoria

Tel: 0861 110 2421/ 012 382 6377 / 012 382 5533

Fax: 0861 102 421

Postal: Private Bag X680, Pretoria, 0001

Ga-Rankuwa

Tel: 012 382 0711 **Fax:** 012 382 1166

Polokwane

Tel: 015 287 0700 **Fax:** 015 297 7609

Art Campus, Pretoria

Tel: 012 382 6175 **Fax:** 012 382 6175

Soshanguve

Tel: 012 382 9000 **Fax:** 382 0966

eMalahleni

Tel: 013 653 3100 **Fax:** 031 653 3164

Nelspruit

Tel: 013 745 3500

Fax: 013 745 3512

E-mail: general@tut.ac.za

Website: www.tut.ac.za

We empower people – Tshwane University of Technology is represented in four provinces and is educating a new generation of innovative knowledge workers and leaders.

Durban University of Technology

Location: KwaZulu-Natal

Campuses:

- City Campus, Durban
- Berea Campus, Durban

- Indumiso Campus near Pietermaritzburg
- Pietermaritzburg Campus

Contact details for prospective students:

Call Centre: 0860 103 194

Tel: 031 268 4444

Fax: 031 373 2000

Postal: PO Box 1334, Durban, 4000

E-mail: info@dut.ac.za

Website: www.dut.ac.za

Join the powerhouse of technological education – The Durban Institute of Technology is a vibrant institution reflecting the unique culture of KwaZulu-Natal and is the first choice of HE institutions for many students in the region.

Mangosuthu University of Technology

Location: KwaZulu-Natal

Campuses:

- Umlazi, Durban

Contact details for prospective students:

Tel: 031 907 7111 / 907 7181

Postal: PO Box 12363, Jacobs, 4026

E-mail: webmaster@mut.ac.za

Website: www.mut.ac.za

It is one of the largest residential universities of technology, where students can reach new heights and enjoy a better life and success in the world of work. Driving the economy through education, for over 25 years, Mangosuthu University of Technology has provided relevant, career-oriented education to students in KwaZulu-Natal and beyond.

Vaal University of Technology

Location: Gauteng, North West, Mpumalanga and Northern Cape

Campuses:

- Main Campus in Vanderbijlpark
- Satellite campuses:
 - Ekurhuleni Campus, Kempton Park, Gauteng
 - Klerksdorp Campus, North West
 - Secunda Campus, Mpumalanga
 - Upington Campus, Northern Cape

GROWTH, JOBS AND INCOME > Did you know

- Foreign Direct Investment (FDI) into South Africa recorded an increase to R103.497 billion in 2008 from R18.127 billion recorded in 2007
- Gross fixed capital formation has been increasing since 2003 and rose further in 2008, amounting to 23.2% of GDP.
- The average real interest rate for the period 1994 to 1999 was 11.2% compared to the period 2000 to 2008 where it was about 7.4%.
- The rate of growth of black representation in the ranks of management is steadily increasing in the country. The Blacks at top management positions accounted for 18.4% in 2002, 24.2% in 2008 and 24.7% in 2011.



further education and training colleges

FET colleges are institutions for everyone: the young, young adults, workers, parents, groups and the incarcerated.

- ✓ You are 16 years and older but the chances of attaining a National Senior Certificate are slim.
- ✓ You have a weak academic record and would still like to strengthen your achievement in some subjects before you consider further study.
- ✓ You are working and would like to study part-time.
- ✓ You are an older student or one who is returning to education.
- ✓ You are a parent with responsibilities that do not allow you to go to school full-time.
- ✓ You are in correctional services and you would like to further your education.
- ✓ You are undecided about any specific area of study and would like to try a few options.
- ✓ You want a technical / vocational career.
- ✓ You want to undertake HE studies but cannot afford to go to a university yet.
- ✓ You want a safe and a 'cooling out' period where you will still be engaged in some form of learning.
- ✓ You and your friends are involved in an income generating project, but you need support in developing your skills to make it sustainable and to grow it.

FET colleges

General enquiries:

Private FET Colleges
Department of Education
Private Bag X174
Pretoria 0001

Physical Address:

123 Francis Baard
Pretoria
0001

If you have access to the Internet, you can check the registration status of private FET colleges on the Department of Education's website. The address is <http://www.dhet.gov.za>. You can also contact the department regarding the college(s) you are interested in as follows:

Call Centre Number: 0800 872 222

Fax: 012 321 1324

E-mail: callcentre@dhet.gov.za

You can also find out from Umalusi – the Council for the Quality Assurance of General and Further Education and Training – if the college you are considering has

been accredited by them. Umalusi can be reached at:

PostNet Suite 102
Private Bag X1
Queenswood
0121

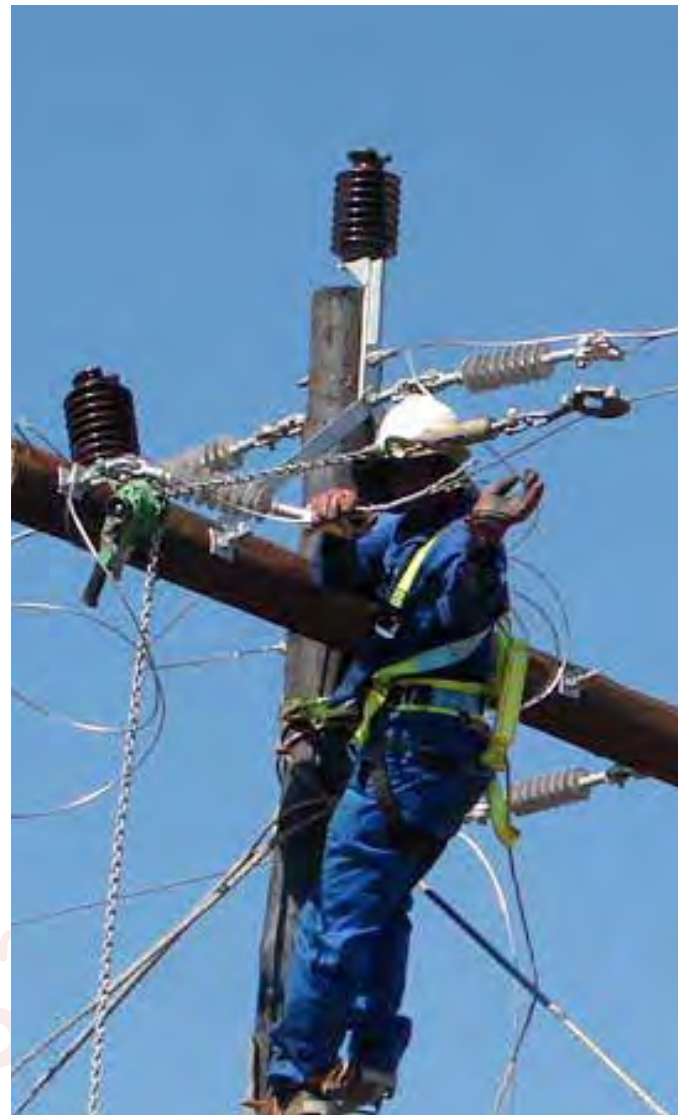
Tel: 012 349 1510

Fax: 012 349 1511

E-mail: info@umalusi.org.za

<http://www.umalusi.org.za>.

All public FET colleges have multiple campuses and one may just be close to you. These campuses have information on what they as well as what other campuses of the same college offer. They will be able to advise you on making the right choices. The following contact details are provided so that you can locate the college or campus closest to you to find out if this might be a place for you to pursue your studies after you finish school.



Gauteng



College name	Postal address	Physical address	Tel no	Campuses
Central Johannesburg FET College	Private Bag X70500 Houghton 2041	5 Ubla Street Parktown 2041	011 484 1388	Alexandra Ellispark Highveld Parktown
Ekurhuleni East FET College	Private Bag X52 Springs 1560	Sam Ngema Road Kwa-Thema Springs 1560	011 736 4400 011 730 6600	Benoni Brakpan Daveyton Kwa-Thema Springs
Ekurhuleni West FET College	Private Bag X1030 Germiston 1400	Driehoek Street c/o Sol Road Germiston 1400	011 9001201/2 011 917 9984 011 872 0830 011 905 3562 011 972 4247	Alberton Boksburg Germiston Kathorus Kempton Park Tembisa
Sedibeng FET College	Private Bag X020 Vereeniging 1930	37 Voortrekker Street Vereeniging 1930	016 422 6645/8	Heidelberg Sebokeng Vanderbijlpark Vereeniging
South West FET College	PO Box 164 Florida, 1710 Private Bag X33 Shawela, Soweto 1801	Koma c/o Molele Road Molapo Section Soweto 1710	011 984 0112 / 086 176 8849	Dobsonville George Tabor Molapo Roodepoort Roodepoort West Technisa, Randburg
Tshwane North FET College	PO Box 26193 Arcadia 0007	Cnr Potgieter & Pretorius streets Pretoria 0001	012 401 1600	Kwaggafontein Mamelodi Pretoria Rosslyn Soshanguve Temba
Tshwane South FET College	Private Bag X1018 Lyttleton 0140	Lyttleton Tekbase College Street Centurion 0140	012 660 8581	Atteridgeville Centurion Inner City Odi Pretoria West
Western College for FET	Private Bag X17 Randfontein 1760	Kiewiet Street Helikon Park Randfontein 1760	011 693 3605/4082	Krugersdorp Krugersdorp West Randfontein

GROWTH, JOBS AND INCOME > Did you know

- Overall employment increased in the 1st Quarter of 2013 to 13.6 million, with most new jobs having been created in the public sector.
- Total employment has increased by more than 3.5 million since 1994.
- Over R600 billion in Black Economic Empowerment (BEE) transactions has been recorded since 1995.
- Growth in employment in the 1st Quarter of 2013 in key productive sectors such as manufacturing, agriculture and mining is a positive sign.
- Prior to 1994 there were between 8 and 9 million employed South Africans, today there are more than 13,6 million employed people.



KwaZulu-Natal

College name	Postal address	Physical address	Tel no	Campuses
Coastal FET College	PO Box 1795 Amanzimtoti 4125	No 50051 Old Main Road Kwamathutha 4125	031 905 7000/2595	Durban Swinton Road Umlazi Umlazi BB
Elangeni FET College	Private Bag X9032 Pinetown 3600	15 Portsmouth Road Pinetown 3610	031 716 6700	KwaMashu Mpumalanga Ndwedwe Ntuzuma Pinetown Qadi
Esayidi FET College	Private Bag X713 Port Shepstone 4240	22 Veronica Road Gamalakhe 4294	039 318 1433	Clydesdale Enyenyazi Gamalakhe Gcinangempi Kokstad Nqumuza Port Shepstone Sizanani Umzumbe
Majuba FET College	Private Bag X6602 Newcastle 2940	83 Allen Street Newcastle 2940	034 326 4596 034 326 4888	Information Technology & Business Newcastle Technology Majuba Technology Centre for Peoples Development Newcastle Training Centre
Mnambithi FET College	Private Bag X9903 Ladysmith 3370	77 Murchison Street, Lady Smith 3370	036 638 3800	Ezakheni E-Section Ladysmith Ezakheni Skills Centre
Mthashana FET College	Private Bag X9424 Vryheid 3100	266 South Street Vryheid 3100	034 980 1010	Babanago Emandleni Kwa-Qgikazi Mapula Nongoma Vryheid
Thekwini FET College	Private Bag X06 Dormerton 4015	262 Daintree Avenue Asherville 4091	031 250 8400	Asherville Cato Manor Centec Melbourne Springfield Umbilo
Umfoloji FET College	Private Bag X5023 Richards Bay 3900	58 Via Richardia Naboomnek Richardsbay 3900	035 902 9500	Esikhawini Eshowe Mandeni Richtek Nseleni Jininindomnyama Fikhanyisele Thaubelihle Sundumbili
Umgungundlovu FET College	Private Bag X9060 Pietermaritzburg 3200	47 Prince Alfred Street Pietermaritzburg 3201	0860 105 790	Edendale Midlands Msunduzi, PMB Northdale Plessislaer, Imbali

Free State



College name	Postal address	Physical address	Tel no	Campuses
Flavius Mareka FET College	Private Bag X2009 Sasolburg 1947	Cnr Hetzog Road & Fraser Street Sasolburg 1947	016 976 0815/0829	Kroonstad Mphohadi Sasolburg
Goldfields FET College	Private Bag X95 Mampoi Welkom 9460	36 Buren Street Flamigo Park Welkom 9459	057 395 1302	Tosa Welkom
Maluti FET College	Private Bag X870 Mampoi Street Witsiehoek 9870	Mampoi Street Phuthadijhaba QwaQwa 9866	058 713 6100	Bethlehem Bonamelo Harrismith Itemoheleng Kwetlisong Phuthaditjhaba Sefikeng Tseki
Motheo FET College	Private Bag X20509 Bloemfontein 9300	Khomo Street Blomanda Bloemfontein 9300	051 409 3300	Bloemfontein Centre Hillside View Centre Thana Nchu Centre

Mpumalanga

College name	Postal address	Physical address	Tel no	Campuses
Ehlanzeni FET College	Private Bag X11297 Nelspruit 1200	29 Bell Street Nelspruit 1200	013 752 7105	Barberton KaNyamazane Mapuleng Mlumati Mthimba Nelspruit Waterval Boven
Gert Sibande FET College	PO Box 3475 Standerton 2430	18 A Dr. Beyers Naude Street Standerton 2430	017 712 9040/58	Ermelo Evander Standerton Sibanasetfu
Nkangala FET College	Private Bag x7259 Witbank 1035	1 Schonland Drive Ferrobank Witbank	013 699 1113	Allendale Satellite CN Mahlangu CTC Satellite Kriel Satellite Middelburg Witbank Middelburg Skills Mpondozankomo



Limpopo

College name	Postal address	Physical address	Tel no	Campuses
Capricorn FET College	Private Bag X9674 Polokwane 0700	Cnr Dort & College Street Polokwane 0700	015 297 8367/89 015 291 3118	Polokwane Senwaberwana Seshego
Lephalale FET College	Private Bag X210 Lephalale 0555	Cnr Nelson Mandela & Ngoakoramatlhodi streets Onverwacht 0557	014 763 2252	Lephalale Modimole
Lethaba FET College	Private Bag X4017 Tzaneen 0850	1 ST Claude Whaetly Street Tzaneen 0850	015 307 5440/4493	Giyani Maake Tzaneen
Mopani South East FET College	Private Bag X01024 Phalaborwa 1390	Cnr Combretum & Harlem Street Phalaborwa 1390	015 781 5725/5721	Phalaborwa Sir Val Duncan
Sekhukhune FET College	Private Bag X8660 Makhado 0920	Stand No 676 Motetema 0473	013 269 0278	CS Barlow CN Phatudi
Vhembe	Private Bag X2415 Makhado 0920	113 Burger Street Makhado 0920	015 516 4774/4783	Makwarela (East) Mashamba (South) Mavhoi (Central)
Waterberg FET College	Private Bag X2449 Mokopane 0600	36 Hoege Street Mokopane 0600	015 491 8581	Lebowakgomo Engineering and Skills Training Centre Mahwelereng Business Studies Centre Mokopane Information Technology and Computer Science Centre

Northern Cape

College name	Postal address	Physical address	Tel no	Campuses
Northern Cape Rural FET College	PO Box 1834 Upington 8800	Steve Naude Street Upington 8800	054 331 3836	De Aar Kathu Kuruman Namaqualand Upington
Northern Cape FET College	Private Bag X5031 Kimberley 8300	Cullinan Street Kimberley	053 839 2000	Moremogolo City Centre

Eastern Cape



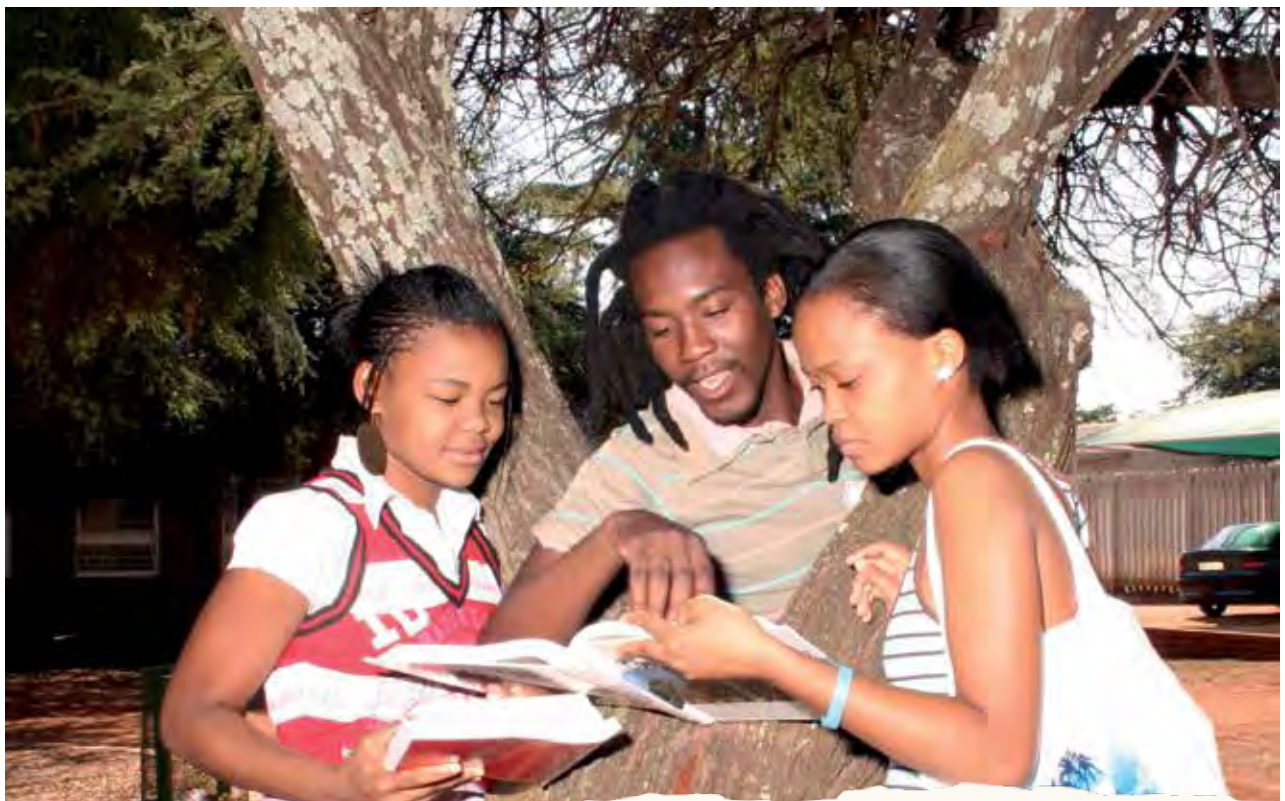
College name	Postal address	Physical address	Tel no	Fax no
Buffalo City FET College	Private Bag 9016 East London 5200	Cnr Lukin Road & King Street Selborne East London 5201	043 704 9218	043 743 4254
East Cape Midlands FET College	Private Bag X35 Uitenhage 6230	Cnr Cuyler & Dur- ban Street Uitenhage 6229	041 995 2000	041 995 2008
Ikhala FET College	Private Bag X7110 Queenstown 5320	Robinson c/n Zeiler Street Queenstown 5320	047 873 8843	086 519 2489 086 613 0118 047 873 8844
Ingwe FET College	PO Box 92491 Mt Frere 5090	Cancele Road Mt Frere Eastern Cape 5090	039 255 1204/1415/1417	039 255 0347
King Hintsa FET College	Private Bag X3018 Butterworth 4960	CFactory No 1234 Acrytex Building Centane Road Buttterworth	047 401 640	047 492 2398
King Sabata Dalindyebo FET College	Engcobo Road c/n Cicira	CFactory No 1234 Acrytex Building Centane Road Buttterworth	047 505 1001/2	047 536 0932
Lovedale FET College	PO Box 2156 King Williams Town 5600	Amatola Row, King Williams Town 5600	043 642 1331	043 642 1388
Port Elizabeth FET College	Private Bag X6040, Port Elizabeth 6000	139 Russell Road Central Port Elizabeth	041 585 7771	041 582 2281

GROWTH, JOBS AND INCOME > Did you know

- Average annual household income for South Africans increased from R48 385 in 2001 to R103 204 in 2011.
- The Youth Employment Accord, which was launched on 18 April 2013, considers specific measures such as youth brigades and internship programmes to boost employment for young workers.
- Today 1,6 million more young people under 35 are working than in 1995.
- The Expanded Public Works Programme created 941,593 work opportunities for the 2012/13 year (273,938 Full Time Equivalents) up from 550 000 work opportunities in 2009.

North West

College name	Postal address	Physical address	Tel no	Fax
Orbit FET College	Private Bag X82096 Rustenburg 0300	Cnr Bosch and Fatima Bhayat Street Rustenburg 0300	014 592 4147/8461 /2/8814 Call centre 0861 000 305	014 592 7013
Taletso FET College	Private Bag X128 Mmabatho 2735	Kgora Building Dr Albert Luthuli Drive, Next to SABC Mma- batho 2735	018 384 2346 /7/9	018 384 7511
Vuselela FET College	PO Box 10107 Klerksdorp 2570	133 OR Tambo Street Klerksdorp 2571	018 4067800	018 406 7810



GROWTH, JOBS AND INCOME > Did you know

- **EPWP 2004 - 2009**
- o In 2008 EPWP goal of providing one million work opportunities for unemployed individuals and marginalised communities was achieved.
- o (EPWP)
- o Growth and Development Summit in June 2003 resolved that an EPWP would be established to ensure that R100 billion of planned government expenditure be targeted for employment-intensive programmes.
- o R15 billion of the conditional infrastructure grants allocated to provinces and municipalities from 2004–2009 had been earmarked for the EPWP.
- o The EPWP Economic Sector programmes created 20 514 work opportunities over the five-year period, thus surpassing the set target of 9 000 by a significant margin.

Western Cape



College name	Postal address	Physical address	Tel no	Campuses
Boland FET College	Private Bag X5068 Stellenbosch 7599	85 Bird Street Stellenbosch 7600	021 886 7111	Caledon Paarl Stellenbosch Strand Worcester
College of Cape Town	PO Box 1054 Cape Town 8000	334 Albert Road Saltriver 1055	021 404 6700	Athlone City Centre Crawford Gardens Gugulethu Pinelands Thornton Wynberg
False Bay FET College	Private Bag 376 Mitchell's Plain 7785	False Bay College Westlake Drive Westlake 7966	021 701 1919	Good Hope Mitchell's Plain Muizenberg Fish Hoek Westlake Mew Way Khayelitsha
Northlink FET College	Private Bag X1 Panorama 7506	80 Voortrekker Road Belville 7530	08600 65465 021 970 9000	Belhar Belville Goodwood Parow Protea Table Bay Tygerberg Wingfield
South Cape FET College	PO Box 10400 George 6530	Tommy Joubert Building (South) Cnr Courtenay & Cradock streets George 6529	044 884 0359	Beaufort West Bitou George Mossel Bay Oudtshoorn Hessequa
West Coast FET College Office	PO Box 935 Malmesbury 7300	48 Voortrekker Road Malmesbury 7299	022 482 1143 /79/95 022 713 3167	Atlantis Citrusdal Malmesbury Vredenburg Vredendal





sector education and training authorities (setas)

The Setas were established by the Department of Labour and were created specifically to deal with skills shortages in South Africa. There are various sectors of Setas such as banking, agriculture, education and health.

The Setas facilitate training for out-of-school youth as well as anyone who needs additional skills and further training. Through the Setas one can also register for a learnership. A learnership combines education and training.

AGRISETA

Agriculture Sector Education and Training Authority

Mr Jerry Madiba (CEO)

jerry@agriseta.co.za

Mr Fanny Phetla

(ETQA Manager)

fanny@agriseta.co.za

PO Box 26024

Arcadia 0007

Tel: 012 301 5600

Fax: 012 325 1677 / 325 1624

info@agriseta.co.za

BANKSETA

Banking Sector Education and Training Authority

Mr Max Makhubalo (CEO)

temp@bankseta.org.za

Ms Karen Hobbs

(ETQA Manager)

karen@bankseta.org.za

Christine Fritz

(Learnership Manager)

christinef@bankseta.org.za

PO Box 11678

Vorna Valley 1686

Tel: 011 805 9661

Fax: 011 805 8348

CETA

Construction Education and Training Authority

Ms Sonja Pilusa (CEO)

ceo@ceta.co.za

Mr Robert Thibela

(ETQA Manager)

QAM@ceta.co.za

Mr Robert Thibela

(Learnership Manager)

SDM@ceta.co.za

PO Box 1955

Halfway House 1685

Tel: 011 265 5900/5904/5912

Fax: 011 265 5924/25

CHIETA

Chemical Industries Education and Training Authority

Ms Ayesha Itzkin (Acting CEO)

ceo@chieta.org.za

Ms Ayesha Itzkin

(Acting CEO)

aitzkin@chieta.org.za

Ms Tshidi Magonare

(Quality Assurance Manager)

tmagonare@chieta.org.za

PO Box 961

Auckland Park 2006

Tel: 011 628 7000

Fax: 011 726 7777

headoffice@chieta.org.za

FPMSETA

Fibre processing & Manufacturing Sector

Education and Training Authority

Ms Felleng Yende (CEO)

felleng@fpmceta.org.za

Mr PK Naicker

(ETQA Manager)

pknaicker@fpmceta.org.za

Mariana Dreyer

(Learnership Manager - KZN)

mariana@fpmceta.org.za

Roger Hendicott

(Learnership Manager)

projects@fpmceta.org.za

PO Box 935

Pinetown 3600

Tel: 031 702-4482

Fax: 031 702-4113

Head Office

Tel: 011 234-2311

Fax: 011 234-2350

ESETA

Energy Sector Education and Training Authority

Mr Erol Gradwelle (CEO)

bafanan@eseta.org.za

Mr Siyolo Xotyeni

(ETQA Manager)

johans@eseta.org.za

Mr Tebogo Motla

(Learnership Manager)

tebogom@eseta.org.za

PO Box 5983

Johannesburg 2000

Tel: 011 274 4700

Fax: 011 484 8953

Fax: 011 484 1078

ETDP

Education, Training and Development Practices

Ms Nombulelo Nxesi (CEO)



nombulelon@etdpseta.org.za
 Ms Valentia Mashego
 (ETQA Manager)
valentiam@etdpseta.org.za
 Dr Burton Malgas
 (Learnership Manager)
burtonm@etdpseta.org.za
 Private Bag X105
 Mellville
 2109
Tel: 011 372 3300
Fax: 011 453 5379
info@etdpseta.org.za

Sector Education and Training Authority (Seta)
 Melville 2109
Tel: 011 372 3300
Fax: 011 453 5379
 Learnerships
Fax: 011 453 5379

FASSET
Financial and Accounting Services Sector Education and Training Authority
 Ms Cheryl James (CEO)
cheryl.james@fasset.org.za
 Ms Nawaal Patel
 (ETQA/Learnership Manager)
nawaal.patel@fasset.org.za
 PO Box 6801
 Cresta 2118
Tel: 011 476 8570
Fax: 011 476 5756
fassetcallcentre@fasset.org.za

FIETA
Forest Industries Education and Training Authority
 Mr Simangaliso Mkhwanazi (CEO)
simangalisom@fieta.org.za
 Mr Johny Modiba
 (ETQA Manager)
johnnym@fieta.org.za
 PO Box 31276
 Braamfontein 2017
Tel: 011 712 0600/1
Fax: 011 339 1160/66

FOODBEV
Food and Beverages Manufacturing Industry Sector Education and Training Authority
 Nokuthula Selamolela (Acting CEO)
nokuthula@foodbev.co.za
 Mr Krappie Eloff
 (ETQA Manager)
krappie@foodbev.co.za / info@foodbev.co.za
 Ms Blanche Engelbrecht
 (Learnership Manager)

blanche@foodbev.co.za
 PO Box 245
 Gallo Manor 2052
Tel: 011 253 7300
Fax: 011 253 7333

HPCSA
Health Professions Council of SA
 Adv Boyce M Mkhize
 (Registrar)
registrar@hpcsa.co.za / info@hpcsa.co.za
 Dr Themba Mosiah
 (Professional Board Manager / ETQA Manager)
thembam@hpcsa.co.za
 PO Box 205
 Pretoria 0001
 Secretary: Ms Sanet v/d Merwe
Tel: 012 338 9300
Fax: 012 328 4862
Tel: 012 338 9492
Tel: 012 338 9390

HWSETA
Health and Welfare Sector Education and Training Authority
 Ms Yvonne Mbane
 (Acting CEO)
ceo@hwseta.org.za
 Mr N Seotsanyana
 (Executive Manager: ETDQA)
bhekiz@hwseta.org.za
 Mr Vuyani Nkalitshana
 (Learnership Manager)

CRIME > Did you know

- The Community Work Programme provides up to 100 days employment per year to unemployed people in poor communities.
- The Community Work Programme runs in all nine provinces, 45 municipalities and 417 wards. From April 2010 to March 2011, 89 689 work opportunities had been created throughout the country.
- Share in household income of the poorest 40 per cent of households was 5.6 per cent in 2011.



vuyanin@hwseta.org.za
Private Bag X15
Garden View 2047
Tel: 011 607 6900
Fax: 011 616 8939
ETQA Fax: 011 607 6937

INSETA

Insurance Sector Education and Training Authority

Ms Sandra Dunn (CEO)
mikea@inseta.org.za
Ms Adelaine Singh
(ETQA Manager)
adelaine@inseta.org.za
PO Box 32035
Braamfontein 2017
Tel: 011 544 2000 Ext. 2032
Fax: 011 484 0862
ETQA Fax: 011 484 9878

ISETT

Information Systems, Electronics and Telecommunication Technologies Sector Education and Training Authority

Mr Oupa Mopaki (CEO)
oupa.mopaki@isetseta.org.za
Mr Charlton Philiso
(Senior ETQA Manager)
charlton.philiso@isetseta.org.za
Mr Jabu Sibeko
(Learnership Manager)
jabu.sibeko@isetseta.org.za
PO Box 5585
Halfway House 1685
Tel: 011 207 2600 Fax: 011 805 6833

LGSETA

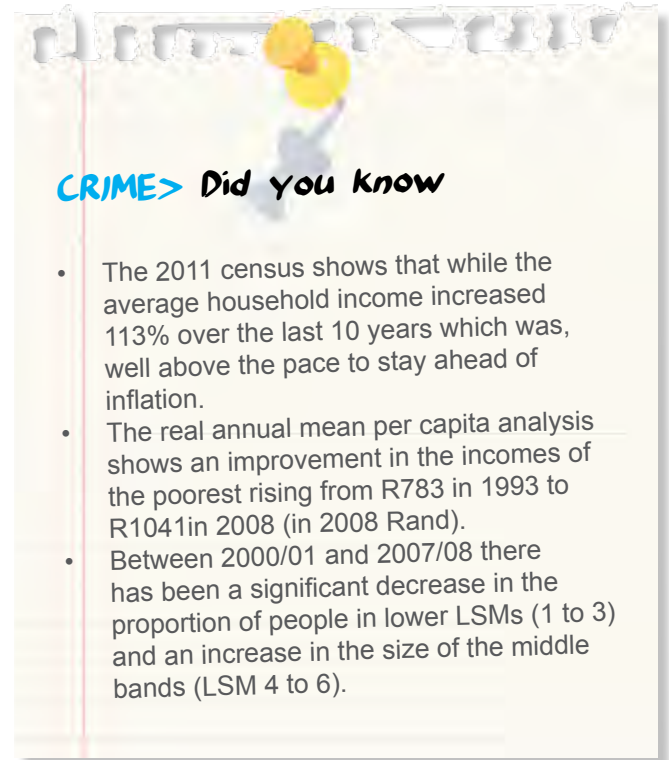
Local Government Sector Education and Training Authority

Ms Ntombienhle Nkosi (CEO)
ntombienhle@lgseta.co.za
Ms Valencia Mashego
(ETQA Manager)
valencia@lgseta.co.za
Ms Rosemary Duplesis
(Learnership Manager)
rosemary@lgseta.co.za
PO Box 1964
Bedfordview 2008
Tel: 011 456 8579
Fax: 011 450 4948

FPMSETA

Fibre processing & Manufacturing Sector Education and Training Authority

Mr Alan Taylor (CEO)
alant@fpmseta.org.za
Ms Leigh Hayers



CRIME> Did you know

- The 2011 census shows that while the average household income increased 113% over the last 10 years which was, well above the pace to stay ahead of inflation.
- The real annual mean per capita analysis shows an improvement in the incomes of the poorest rising from R783 in 1993 to R1041 in 2008 (in 2008 Rand).
- Between 2000/01 and 2007/08 there has been a significant decrease in the proportion of people in lower LSMs (1 to 3) and an increase in the size of the middle bands (LSM 4 to 6).

(LETQA Manager)

KZN

leighH@fpmseta.org.za

Mr Ansie Nagel

(Acting ETQA Manager) Gauteng

ansien@fpmseta.org.za

PO Box 351

Woodstock 7915

PO Box 935

Pinetown 3600

PO Box 199

Rivonia 2128

Tel: 021 462 0057 Fax: 021 462 0039

Tel: 031 702 4482 Fax: 031 702 4113

Tel: 011 234 2311 Fax: 011 234 2350

MERSETA

Manufacturing, Engineering and Related Services Sector Education and Training Authority

Dr Raymond Patel (CEO)

rpatel@merseta.org.za

Mr Wayne Adams

(General Manager: LETQA)

wadams@merseta.org.za

Ms Michelle Olivier

(Quality Assuror)

molivier@merseta.org.za

PO Box 61826

Marshalltown 2107

Tel: 010 219 3000

Fax: 011 484 5499

PSETA

Public Service Sector Education and Training



Authority

Ms Shamira Huluman (CEO)
thulani@pseta.gov.za
Ms Jane Motubatse
(Acting ETQA Manager)
baakedim@pseta.gov.za
Ms Mamello Mahomed
(Learnership Manager)
mamello@pseta.gov.za
Private Bag X916
Pretoria 0001
Tel: 012 423 5700/7490
Fax: 086 665 3873

SAICA

SA Institute of Chartered Accountants

Mr Ignatius Sehoole (CEO)
ignatiuss@saica.co.za
Ms Adri Kleinhans
(ETQA Manager)
adrik@saica.co.za
Mr Geoffrey Ngonyama
(Training Regulations Manager)
geoffreyng@saica.co.za
saica@saica.co.za
PO Box 59875
Kengray 2100
Tel: 011 621 6600 **Fax:** 011 622 3321
Fax: 011 621 6763

SANC

SA Nursing Council

Mr Mabuda Tendani
(Acting Registrar)
tmanganye@sanc.co.za
Ms S Mchunu
(Deputy Registrar)
smchunu@sanc.co.za
PO Box 1123
Pretoria 0001
Tel: 012 420 1000
Fax: 012 343 5400

SAPC

South African Pharmacy Council

Mr Amos Masango (Registrar)
amos@pharmcouncil.co.za
Ms Hlone Masiza (Manager: Pharmacy Education)
hlone@pharmcouncil.co.za
Mr Lindile Mabuya
(Assistant Manager: Education)
lira@pharmcouncil.co.za
PO Box 40040
Arcadia 0007
Tel: 012 319 8500
Fax: 012 321 1492

SASSETA

Safety and Security Sector Education & Training Authority

Ms Manana Moroka (CEO)
mmoroka@sasseta.org.za
Ms Naledi Nkula (HOD: ETQA)
nnkula@sasseta.org.za

Senior Learnership Practitioner
lmalele@sasseta.org.za
PO Box 7612
Halfway House 1685
Tel: 011 347 0200
Fax: 011 205 0046

SERVICES SETA

Services Sector Education and Training Authority

Mr Ivor Blumenthal (CEO)
ivorb@serviceseta.org.za
Ms Marie-Therese Portolan
(ETQA Manager)
marie-theresep@serviceseta.org.za
Dr Altie Kriel
(Learnership Manager)
altik@serviceseta.org.za
Ms Nozipho Zondo
(Manager: Learnership and Skills Programme Registrar)
noziz@serviceseta.org.za
PO Box 3322
Houghton 2041, Seta
Tel: 011 715 1800
Fax: 011 726 4416

CRIME > Did you know

- In 2012 it was recorded that the reduction over time of the number of people in the LSM 1-3 category
- The incomes just about doubled for those in LSM 1 and more than doubled for those in LSM 10.
- The proportion of the population living below a R422 a month poverty line has decreased from 50% in 1994 to 34.5% in 2009.



ETQA Fax: 011 482 8358
CEO
Tel: 011 276 9600
Fax: 011 276 9623
customercare@serviceseta.org.za

mlangelani@teta.org.za
Private Bag X10016
Randburg 2125
Tel: 011 781 1280 **Fax:** 011 781 0200
Fax: 011 886 2502 **Fax:** 011 504 9252

TETA
Transport Education and Training Authority
Ms Maphefo Anno Frempona (CEO)
Mr Herman Lekota
(ETQA Manager)
herman.lekota@teta.org.za
Tlangelani Mabaso
(Learnership / Skills Development Manager)

THETA
Tourism Hospitality and Sport Education and Training Authority
Mr Mike Tsotetsi (CEO)
mike@theta.org.za
Mr Ebrahim Boomgaard
(ETQA Manager)
ebrahim@theta.org.za





Ms Minah Matlala
 (Learnership Manager)
minah@theta.org.za
 PO Box 1329
 Rivonia 2128
Tel: 011 783 7235 **Fax:** 086 505 3348
Fax: 086 505 3349

UMALUSI
Council for Quality Assurance in General and Further Education and Training
 Dr Mafu Rakometsi (CEO)

Mr Chaile Makaleng
 (Senior Manager: Accreditation)

Vijayen Naidoo
 (Senior Manager: Quality Assurance of Assessment)
vijayen@umalusi.org.za
info@umalusi.org.za
 Postnet Suite 102
 Private Bag X1
 Queenswood 0121
Tel: 012 349 1510 **Fax:** 012 349 1511
Tel: 012 349 1510 ext. 244 **Fax:** 012 349 2187

W&RSETA
Wholesale and Retail Sector Education and Training Authority

Mr Joel Dikgole (CEO)
jdikgole@wrseta.org.za
 Mr Rees Lechet
 ETQA Manager
rlechet@wrseta.org.za
 Mr Tebogo Mogabudi
 (Learnership Manager)
Tmogabudi@wrseta.org.za
 Ms Ankie Kemp
 (Executive Manager: Qualifications)
ankiek@wrseta.org.za
wrseta@wrseta.org.za
 PO Box 9809
 Centurion 0046
Tel: 012 676 9000
Fax: 012 665 2559
Call Centre: 0860 270 027

Department of Higher Education
 Mr Melissa Erra
 (Director: Seta Support and Learnerships)
erra.m@dhet.gov.za
 Ms Tsholofelo Mokotedi
 123 Francis Baard Street
 Pretoria 0001
Tel: 012 312 5430

RURAL DEVELOPMENT >

Did you know

- Since 1995, 79 696 claims were lodged, 77 334 have been settled of which 59 758 have been finalised.
- 9.316 m ha has been transferred to blacks from 1994.
- In 2009 it was recorded that since 1994 Government has delivered approximately 2.9 million hectares of white owned agricultural land to land reform beneficiaries
- 4860 farms have been transferred to black people and communities between 1994 and end March this year.

RURAL DEVELOPMENT >

Did you know

- 1269 farms have been recapitalised between the 3rd quarter of 2009 and March 2013.
- 948 468 food gardens have been established to enable poor households to produce their own food.
- 6 000 hectares of land have been acquired in Cradock for sugar beet production as part of the bio fuels National Demonstration Plant that will soon be developed in the area.



financial assistance

Government has prioritised the provision of financial assistance to deserving candidates.

National Student Financial Aid Scheme of South Africa (NSFAS)

The NSFAS is a loan and bursary scheme funded by the national Department of Higher Education. The scheme helps students to obtain a tertiary qualification by providing loans at low interest rates, loans without guarantees and a reasonable repayment plan.

The NSFAS also administers the following bursary funds:

Funza Lushaka Bursary Programme

The Funza Lushaka Bursary Programme is a multi-year programme that promotes teaching in public schools. Full-cost bursaries are available to enable eligible students to complete a full teaching qualification in an area of national priority. Recipients of these bursaries will be required to teach at a public school for the same number of years that they receive the bursary.

Students who do not have access to the Internet must contact the Financial Aid Office at the institution where they have been accepted for teacher education studies for the necessary application forms and assistance.

Visit www.funzalushaka.doe.gov.za for more information.

Social Work

Bursaries for those interested in studying Social Work are provided by the Department of Social Development. (The student applies for the bursary at the provincial department's offices.) These bursaries have a work-back condition – i.e. the student works for the Department of Social Development for the number of years for which they received the bursary (or longer).

National Skills Fund (NSF)

Bursaries from the NSF are available for students with a study focus in a scarce skills area. Universities deter-

get career advice

The South African Qualifications Authority offers a career guidance service to the public.

Helpdesk number: 086 010 3188

Toll Free: 0860 111 673

E-mail: help@careerhelp.org.za

www.facebook.com/careerhelp

www.twitter.com/ngfcareerhelp

SMS line: 072 204 5056

(standard SMS rates apply)

Website: www.careerhelp.org.za



mine which students qualify for these moneys. There are no conditions attached to these bursaries.



Funding is made available through a mandate of the Skills Development Act, 1998, and provides bursary funding to undergraduate students in these specific scarce skills areas:

- Accounting
- Financial Management
- Actuarial Studies
- Auditing
- Business Management
- Economics
- Physics
- Computer Science
- Chemistry
- Geology
- Information Systems
- Mathematical Sciences
- Agriculture
- Statistics
- Financial Accounting
- Biotechnology
- Engineering.

To access a bursary or loan from the NSFAS, you must apply at the HE institution where you intend to study.

NSFAS
Tel: 021 763 3232
E-mail: info@nsfas.org.za
Website: www.nsfas.org.za
Postal Address:
Private Bag X1
Plumstead 7801
South Africa

RURAL DEVELOPMENT >
Did you know

- There are currently some 13 000 participants in the National Rural Youth Service Corps programme at various stages of their training as development agents.
- In 2010 the first intake into NARYSEC attracted close to 7 956 youth in nine provinces around the country.
- The second intake which was conducted in 2012 attracted about 5 500.

GROWTH, JOBS AND INCOME > Did you know

- Land which was restored from 1994-95 to May 2009 amounts to 6,7 million ha plus 882 238 ha of land redistributed from the year 2000 and 368 483 ha of redistributed land from 2009.
- During 2012-13, the land reform programme will aim to provide access to over 320 000 ha of agricultural land at a cost of R2,7 billion.
- Strategic support provided to 416 new emerging farmers through the Recapitalisation and Development Programme, in addition to the existing 595 farms currently being supported at a cost of R1,2 billion.
- Since 2009, the Commission on Restitution of Land Rights has spent R4,8 billion to acquire 368 483 hectares of land for restoration.



help at hand

Government has, across the various departments, services and programmes that can help young people live better lives.

social grants

Government makes available a number of different types of social grants which are administered by the South African Social Security Agency (Sassa).

Sassa Head Office

Sassa House

501 Prodinsa Building

Cnr Beatrix and Pretorius streets

Pretoria

Tel: 012 400 2000 (Switchboard)

Fax: 012 400 2257

Grants Helpline: 0800 60 10 11

Some of these may be relevant to young people, and by receiving them, many lives can be improved. These are:

Child Support Grant (CSG)

To qualify for a CSG, you must:

- be the child's primary caregiver (e.g. parent, grandparent or a child over 16 years heading a family)
- be a South African citizen or permanent resident
- not earn more than R31 200 per year if you are single; if you are married, your combined income should not be above R62 400 per year.

The child must:

- have been born after 31 December 1993
- not be cared for in a state institution
- reside with the primary caregiver who is not paid to look after the child.

Both you and the child must live in South Africa.

Disability Grant

If you have a physical or mental disability which makes you unfit to work for a period of longer than six months, you can apply for a Disability Grant.

You get a permanent Disability Grant if your disability will continue for more than a year and a temporary Disability Grant if your disability will continue for a continuous period of not less than six months and not more than 12 months. A permanent Disability Grant does not mean you will receive the grant for life, but just that it will continue for longer than 12 months.

You must:

- be a South African citizen or permanent resident or refugee and living in South Africa at the time of application
- be between 18 and 59 years if you are female or 18 and 60 years if you are male

- not be cared for in a state institution
- have a 13-digit, bar-coded Identity Document (ID)
- not earn more than R44 880 if you are single or R89 760 if married; your assets must not be worth more than R752 400 if you are single or R1 504 800 if you are married
- undergo a medical examination where a doctor appointed by the State will assess the degree of your disability
- bring along any previous medical records and reports when you make the application and when the assessment is done.

how do i apply for a social grant?

Social grant applications are administered by the South African Social Security Agency (Sassa). Information on social grants is available on the South African Government Services website (www.gov.za) in all South African official languages, or you can visit www.sassa.gov.za to find out more.

identity documents

An ID is important to get as soon as you are eligible (from 16 years of age) as it proves your identity. The green bar-coded ID is also a legal form of identity when dealing with public and private institutions. There are many occasions when you will be requested to provide a copy of your ID – for example, for access to housing, education and healthcare services; to apply for a driver's licence or a job; or when entering into business agreements.

You will also need an ID to apply for a passport, and visas to work, study or visit friends and family overseas. You will also need your ID to register to vote in general and municipal elections. IDs are issued to South African citizens or permanent residence permit holders who are 16 years or older.

You can apply for your ID at any office of the Department of Home Affairs or any South African mission or consulate overseas.

Provide your cellphone number in your application so that you can receive regular updates on the progress of your application by SMS. To get the SMS updates, simply SMS the word "ID" followed by your ID number to 32551. You will be charged R1 for each SMS sent.

To find your nearest Home Affairs office, contact the call centre on 0800 601190 or 0800 204476.

health issues

Substance abuse

A number of studies show that South Africa is experiencing a sharp increase in young people abusing substances like drugs and alcohol. Many of the patients admitted to rehabilitation and treatment centres for substance abuse are children aged as young as eight to 10. Drug and alcohol abuse at a young age is often the result of peer pressure, which starts at school.

To encourage young people to resist drugs, the Department of Social Development started a youth programme called *Ke Moja, No Thanks I'm Fine Without Drugs*. For more information, call the department at: 012 312 7794 For help with alcohol and drug abuse, call:

- Alcoholics Anonymous 086 143 5722
- South African National Council on Alcoholism and Drug Dependency (Sanca) 011 781 6410

- Al-Anon 011 683 8002
- Lifeline 086 132 2322
- Rape Crisis Observatory 021 447 9762
Athlone 021 633 9229
Khayelitsha 021 361 9085

HIV and AIDS

HIV, AIDS and tuberculosis contribute significantly to the burden of disease faced by South Africans.

Responsible sexual behaviour is the best way to protect yourself against HIV and AIDS. It is advisable to be tested regularly, so that you can start treatment as soon as possible. Government clinics do HIV testing free and free condoms are provided at healthcare centres and many other public buildings.



The National AIDS Helpline 0800 012 322 provides a confidential, anonymous 24-hour toll-free telephone counselling, information and referral service for those infected and affected by HIV and AIDS.



Lovelife call centre

The Lovelife call centre provides adolescents with interactive information, counselling and a referral service in a quick, anonymous and confidential way through its toll-free youth line (0800 121 900).

please call me

loveLife's call-back service is the first initiative of its kind in South Africa to offer users free mobile connectivity to a counsellor. With this new service, people can send a "Please Call Me" (PCM) message to the youth line from the privacy of their cellphone (a PCM can be sent to 083 323 1023). The automated system calls them back and links them to a trained counsellor as soon as one is available.



expand your world through economic opportunities

Since democracy, many opportunities for the growth and benefit of all the people of South Africa have been created. Breaking the cycle of poverty in our country, and growing the economy are top priorities for government. As such, government has created various institutions and programmes to support the participation of more people in the economy.

development finance institutions (DFIs)

Industrial Development Corporation (IDC)

The IDC is a self-financing, state-owned national DFI that provides financing to entrepreneurs and businesses engaged in competitive industries.

Tel: 011 269 3000 **Fax:** 011 269 3116

www.idc.co.za email: callcentre@idc.co.za

Development Bank of Southern Africa (DBSA)

The purpose of the DBSA is to accelerate sustainable socio-economic development by funding physical, social and economic infrastructure. Its goal is to improve the quality of life of the people of the region. The bank plays a multiple role of financier, adviser, partner, implementer and integrator to mobilise finance and expertise for development projects.

Tel: 011 313 3911 **Fax:** 011 313 3086

www.dbsa.org

Small Enterprise Finance Agency (sefa)

Sefa was established in April 2013 as a result of the merger between the South African Microfinance Apex Fund (samaf) and Khula Enterprise Finance. sefa's vision is to become the leading catalyst for the development of sustainable survivalist, micro, small and medium enterprises through the provision of affordable finance. sefa offers bridging loans, term loans and structured finance through direct lending. Through its wholesale finance facility, sefa provides finance to SMMEs through a network of Micro Finance Institutions (MFIs) and Retail Finance Institutions (RFIs), and offers credit guarantee products through partnerships with the banking sector. **Tel:** 086000 7332 **Email:** helpline@sefa.org.za www.sefa.org.za

National Housing Finance Corporation (NHFC)

The NHFC was set up with a mandate to ensure that every South African with a regular source of income is able to gain access to finance to acquire and improve a home of his or her own.

Tel: 011 644 9800 **Fax:** 011 484 0204

www.nhfc.co.za email: info@nhfc.co.za



LOCAL GOVERNMENT >

Did you know

- 95 per cent of households now have access to running water.
- 85 per cent of households have access to sanitation.
- 65 per cent of households have access to refuse removal.
- 88 per cent of households are electrified.
- 232 229 houses have been upgraded in informal settlements.

National Empowerment Fund (NEF)

The NEF promotes and facilitates Black Economic Empowerment (BEE) and transformation. Its mandate and mission is to be a catalyst for Broad-Based BEE through asset management, fund management and strategic projects.

Tel: 011 305 8000 **Fax:** 011 305 8001

www.nefcorp.co.za

Independent Development Trust (IDT)

The IDT has a mandate to support government in meeting its social mandate to alleviate poverty by improving the quality of life of poor rural communities. It has created a reputation for being a development programme-implementing agency focusing on development planning, implementation and the coordination of government programmes.

Tel: 012 845 2000

www.idt.org.za

Land and Agricultural Development

Bank of South Africa

The Land Bank is a specialist agricultural bank guided by a mandate to provide financial services to the commercial farming sector and to agribusiness and to make available new, appropriately designed financial products that will facilitate access to finance by new entrants to agriculture from historically disadvantaged backgrounds.

Tel: 012 686 0500 **Fax:** 012 686 0718

Toll Free: 0800 00 52 59

www.landbank.co.za



National Youth Development Agency (NYDA)

The NYDA's mandate is to:

- advance youth development through guidance and support initiatives across sectors of society and spheres of government
- embark on initiatives that seek to advance the economic development of young people
- develop and coordinate the implementation of the Integrated Youth Development Plan and Strategy for the country.

Tel: 086 009 6884 **Fax:** 086 606 6563
www.nyda.gov.za (Also refer to page 4)

National Urban Reconstruction and Housing Agency (Nurcha)

Nurcha supports the national programme to house all South Africans in sustainable human settlements. Nurcha provides bridging finance to contractors and developers involved in the construction of subsidy and affordable housing, community facilities and infrastructure.

Tel: 011 214 8700 **Fax:** 011 880 9139
www.nurcha.co.za

Rural Housing Loan Fund (RHLF)

The RHLF's core business is providing loans, through intermediaries, to low-income households for incremental housing purposes. Incremental housing is a people-driven process; and the RHLF's core business is to empower low-income families in rural areas to access credit that enables them to unleash the potential of their self-help, savings and local ingenuity to build and improve their shelter over time.

Tel: 011 621 2513 **Fax:** 011 621 2520
www.rhlf.co.za

Micro Agriculture Finance Scheme of South Africa (Mafisa)

Mafisa was developed as a micro and retail agricultural financial scheme for economically active poor people. Mafisa allows access to financial services through selected institutions on an affordable and sustainable basis. It assists with loans to target groups, individuals, farmers and other groups as well as savings and banking facilities at approved financial institutions.

Tel: 012 319 7295 **Fax:** 012 319 7278

advisory and support institutions

Small Enterprise Development Agency (Seda)

Seda was created to support the growth of small enterprises in South Africa, to help create a

better regulatory environment for small enterprises and to encourage a culture of entrepreneurship. There are branches in all nine provinces that assist people to start businesses, or grow existing ones. Linked to these branches are enterprise information centres offering a range of useful information.

Helpline: 0860 103 703

Support for Cooperatives Programme

The Support for Cooperatives Programme promotes and develops cooperatives by providing training to both established cooperatives and people who are interested in starting one. Most cooperatives operate in agriculture, manufacturing, retail, construction, transport, textiles and clothing, and information and communications technologies.

Tel: 1020 or 012 3941635 / 0861 843 384

To register a cooperative call: 012 394 5086

Technology for Social Impact Programme

The Technology for Social Impact Programme focuses on the socio-economic development of rural communities using indigenous knowledge and local resources to create economic opportunities. Projects in various provinces vary from bee-keeping, mushroom farming, paper-making and many more.

Tel: 1020 or 012 317 4330

incentive schemes

In an effort to increase industrial competitiveness and broaden the participation of enterprises in the economy, the Department of Trade and Industry (dti) provides financial support to qualifying companies in various sectors of the economy. Financial support is offered for various economic activities, including manufacturing, business competitiveness, export development and market access, as well as foreign direct investment.

Small, medium and micro enterprises (SMME) development incentives

Black Business Supplier Development Programme (BBSDP)

The BBSDP is a cost-sharing grant offered to small black-owned enterprises to assist them to improve their competitiveness and sustainability in order to become part of the mainstream economy and to create employment.

The BBSDP provides a grant to a maximum of R1 000 000 (R800 000 maximum for tools, machinery and equipment and R200 000 maximum for eligible enterprises to improve their corporate governance, management, marketing, productivity and use of modern technology).



Cooperative Incentive Scheme (CIS)

The CIS is a 90:10 matching cash grant for registered primary cooperatives (a primary cooperative consists of five or more members who are historically disadvantaged individuals).

The CIS is an incentive for cooperative enterprises in the emerging economy to acquire competitive business development services. The maximum grant that can be offered to one cooperative entity under the scheme is R350 000.

Technology and Human Resources for Industry Programme (THRIP)

The THRIP is a partnership programme funded by the dti and managed by the National Research Foundation (NRF). On a cost-sharing basis with industry, THRIP supports science, engineering and technology research collaborations focused on addressing the technology needs of participating firms and encouraging the development and mobility of research personnel and students among participating organisations.

industrial development-related incentives

Business Process Services (BPS) Incentive

The South African Government is implementing a Business Process Outsourcing and Offshoring (BPO&O) incentive programme as from July 2007. Between July 2007 and March 2010, the incentive resulted in the creation of at least 6 000 new jobs and attracted R303 million in direct investment.

The BPS Incentive aims to attract investment and create employment in South Africa via offshoring activities.

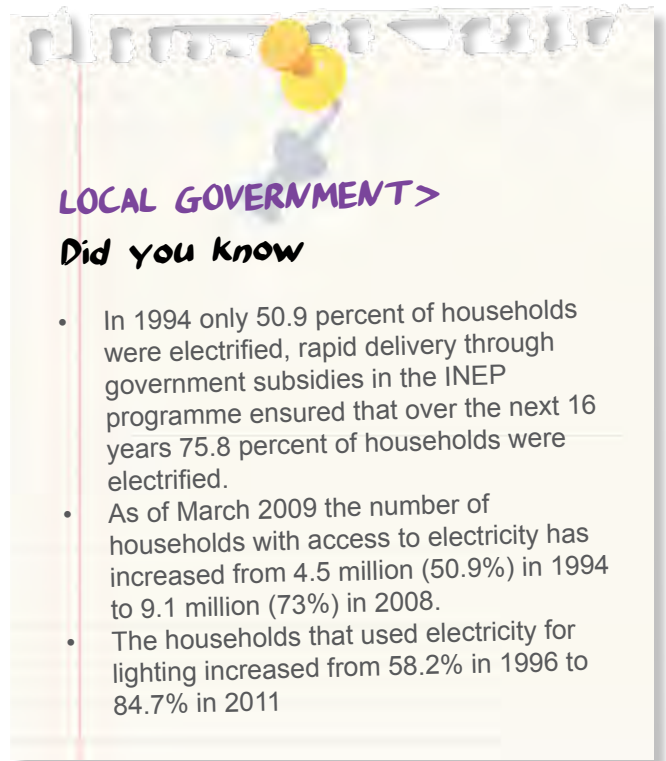
Capital Projects Feasibility Programme (CPFP)

The CPFP is a cost-sharing programme that contributes to the cost of feasibility studies likely to lead to projects outside South Africa that will increase local exports and stimulate the market for South African capital goods and services.

The size of the grant must fall within the range of R100 000 to R5 million to a maximum of 55% of the total cost of the feasibility study for projects in Africa and 50% for projects outside Africa.

Clothing and Textile Competitiveness Improvement Programme (CTCIP)

The CTCIP aims to build capacity among clothing and textile manufacturers and in other areas of the apparel value chain in South Africa to enable them to effectively supply their customers and compete on a global scale. Such competitiveness encompasses issues of cost, quality, flexibility, reliability, adaptability and the capability to innovate.



LOCAL GOVERNMENT >

Did you know

- In 1994 only 50.9 percent of households were electrified, rapid delivery through government subsidies in the INEP programme ensured that over the next 16 years 75.8 percent of households were electrified.
- As of March 2009 the number of households with access to electricity has increased from 4.5 million (50.9%) in 1994 to 9.1 million (73%) in 2008.
- The households that used electricity for lighting increased from 58.2% in 1996 to 84.7% in 2011

Manufacturing Investment Programme (MIP)

The MIP is a reimbursable cash grant for local and foreign-owned manufacturers who wish to establish a new production facility; expand an existing production facility; or upgrade an existing facility in the clothing and textiles sector.

Foreign Investment Grant (FIG)

The FIG compensates qualifying foreign investors for costs incurred in moving qualifying new machinery and equipment (vehicles excluded) from abroad to the Republic of South Africa.

Tourism Support Programme (TSP)

The TSP is a reimbursable cash grant that aims to support the development of tourism enterprises that will stimulate job creation and increase the geographic spread of tourism investment. The grant is for the establishment or expansion of tourism operations such as:

- accommodation services
- passenger transport services
- tour operators
- cultural services, and recreational and entertainment services.

Production Incentive (PI)

Under the PI, applicants can use the full benefit as either an upgrade grant facility or an interest subsidy facility, or a combination of both.

Eligible enterprises include:



- clothing manufacturers
- textile manufacturers
- cut, make and trim operators
- footwear manufacturers
- leather goods manufacturers
- leather processors (specifically for leather goods and footwear industries).

Sector-Specific Assistance Scheme (SSAS)

The SSAS is a reimbursable 80:20 cost-sharing grant offering financial support to export councils, joint action groups and industry associations. The maximum allocation per project is R1,5 million.

Support Programme for Industrial Innovation (SPII)

The SPII is a support programme of the dti, managed by the IDC. The SPII is designed to promote technology development in industry in South Africa through the provision of financial assistance for the development of innovative products and/or processes. The SPII specifically focuses on the development phase, which begins at the conclusion of basic research and ends when a pre-production prototype has been produced.

Seda Technology Programme (STP)

As part of the Government's strategy to consolidate small-enterprise support activities since April 2006, the activities of the Godisa Trust; the National Technology Transfer Centre (NTTC); the three business incubators of the dti, the Technology Advisory Centre (TAC); the technology-transfer activities of the Technology for Women in Business (TWIB) programme; and the support programmes for small enterprises of the South African Quality Institute were merged into a single programme – the Seda STP.

Benefits include subsidising R800 000 for tools, machinery and equipment on a 35:65 cost-sharing

LOCAL GOVERNMENT >

Did you know

- Households that used electricity for cooking increased from 47.5% in 1996 to 73.9% in 2011.
- The proportion of households living in formal dwellings also increased from 65.1% in 1996 to 77.6% in 2011.
- There is a vast improvement in the representation of women in all three tiers of government since 1994. The representation of women in the National Parliament increased from 27.8% in 1994 to 43,3% in 2009

basis and R200 000 for business development services on a 50:50 cost-sharing basis.

Women economic empowerment incentives

Bavumile

South African women are gifted and talented in designing and crafting fashionable products for both the local and the international markets, mainly promoting South African culture and heritage. However, one of their greatest challenges is to produce quality products that can easily occupy the shelves of many local and international retail shops and boutiques, thus catching the eye of the buyer.



Bavumile seeks to ensure the quality production of commercially viable products that are produced by women by imparting relevant skills and expertise.

Isivande Women's Fund (IWF)

IWF is an exclusive women's fund established by the dti. The fund aims at accelerating women's economic empowerment by providing more affordable, usable and responsive finance. IWF targets formally registered enterprises, where 60% is owned and/or managed by women. The enterprises must have been existing and operating for two or more years and must fall within a loan range of R30 000 to R2 million.

trade export and investment incentives

Critical Infrastructure Programme (CIP)

The CIP is a cost-sharing cash grant for projects designed to improve critical infrastructure in South Africa. The grant covers qualifying development costs from a minimum of 10% to a maximum of 30% towards the total development costs of qualifying infrastructure. It is made available to approved eligible enterprises upon the completion of the infrastructure project concerned. A cash grant to a maximum of 30% capped at R30 million for the development cost for qualifying infrastructure is available.

Export Marketing and Investment Assistance (EMIA)

- national pavilions at International events
The dti assists South African exporters by organising national pavilions to showcase local products at international trade exhibitions.
- International trade exhibition assistance
The dti provides financial assistance to export councils, industry associations, provincial trade and investment-promotion agencies, joint action groups, export clubs and chambers of commerce for international trade exhibitions where there is no national pavilion scheduled/ approved.
- Group outward-selling missions.
The dti provides assistance to South African exporters who seek to conclude export orders with foreign buyers. These missions are organised by export councils, chambers of commerce, provincial investment promotion agencies, export clubs or the dti.

Film and Television Incentive

The South African Government offers a package of

incentives to promote its film production industry. The incentives consist of the Foreign Film and Television Production Incentive to attract foreign-based film productions to shoot on location in South Africa and the South African Film and Television Production and Co-Production Incentive, which aims to assist local film producers in the production of local content.

CONTACT DETAILS

Department of Trade and Industry
77 Meintjies Street
Sunnyside
Pretoria 0002
Customer Contact Centre: 0861 843 384
Fax: 0861 843 888
Website: www.thedti.gov.za
Email: contactus@thedti.gov.za

LOCAL GOVERNMENT >

Did you know

- There was a substantial increase in households that had access to piped water from 80.3% in 1996 to 91.2% in 2011.
- Households that have flush toilets connected to the sewerage system increased from 50% in 2001 to 57% in 2011.
- Households with no toilets declined significantly from the 13.3% in 2001 to the 5.2% in 2011.

national government departments



Name of the department	Telephone number	Facsimile number
Agriculture, Forestry and Fisheries	012 319 6000	012 319 7135 / 012 319 000
Arts and Culture	012 441 3000	012 441 3699
Basic Education	012 357 3000	012 323 0601
Communications	012 427 8000	012 427 8016
Cooperative Governance	012 334 0600	012 334 0603
Correctional Services	012 307 2000	012 323 6088
Defence	012 355 6200	012 347 7445
Economic Development	012 394 1006	086 556 2052 / 012 394 0255
Energy	012 406 7804/3	012 323 5637
Environmental Affairs	012 310 3911	012 322 2682
Government Communication and Information System	012 473 0000	012 323 3831
Health	012 395 8000	012 395 9019
Higher Education and Training	012 312 5911	012 321 6770
Home Affairs	012 406 2500	086 512 7864
Human Settlements	012 421 1311	012 3418512/8513
Independent Police Investigative Directorate / Independent Complaints Directorate	012 399 0000	012 329 1000
International Relations and Cooperation	012 351 1000	012 329 1000
Justice and Constitutional Development	012 315 1111	012 315 1749
Labour	012 309 4000 / 5000	012 320 2059
Mineral Resources	012 444 3000	012 341 2228
Military Veterans	012 671 1212	012 671 1108
National Treasury	012 315 5111	012 315 5126
Public Administration Leadership and Management Academy	012 441 6000 / 6777	012 441 6030
Public Enterprises	012 431 1000	012 342 1039 / 1040 / 086 501 2624
Public Service and Administration	012 336 1183 / 1000	012 336 1831 / 7802
Public Service Commission	012 352 1000	012 325 8382
Public Works	012 406 1000	012 323 2856
Rural Development and Land Reform	012 312 8911	012 323 6072
Science and Technology	012 843 6300 / 6303	012 349 1037
Social Development	012 312 7794	012 312 7470
South African Police Service	012 393 1000	012 393 4147
South African Revenue Service	012 422 4000 / 6848	012 422 6848/5181
Sport and Recreation South Africa	012 304 5000	012 323 8440
State Security Agency	012 427 4000	012 427 4651
Statistics South Africa	012 310 8911	012 310 8500 / 8495
The Presidency	012 300 5200	012 323 8246
Tourism	012 444 6000	012 444 7000
Trade and Industry	0861 843 384	0861 843 888
Traditional Affairs	012 336 5824 / 5825	012 336 5952
Transport	012 309 3000	012 328 3370
Water Affairs	012 336 7500	012 336 8850
Women, Children and People with Disabilities	012 359 0011	012 326 0473

