

THE MSUNDUZI MUNICIPALITY

SPECIALISED CONTRACT No. SCM 40 OF 16/17
APPOINTMENT OF A SERVICE PROVIDER FOR THE MAINTENANCE OF ENTERPRISE
VMWARE SERVERS, BACKUP AND STORAGE HARDWARE INFRASTRUCTURE FOR A
PERIOD OF 36 MONTHS

TENDER NOTICE

The Msunduzi Municipality hereby invites tenders from suitably qualified and experienced Service Providers to undertake the maintenance of Enterprise VMWARE servers, backup and storage Hardware infrastructure for a period of 36 months.

Tender documents will be available to tenderers from **12h00 on Friday, 24 March 2017**.

Tender documents can be downloaded and printed at the tenderer's cost from the National Treasury e-Tender Publication Portal on **www.etenders.gov.za**.

Printed copies of the tender documents shall also be available from the Supply Chain Management Unit Offices, 5th Floor, A S Chetty Centre, 333 Church Street, Pietermaritzburg, at a non-refundable tender deposit fee of **R 750.12 (including VAT)** for each document drawn. Only cash, bank guaranteed cheques or EFT payments will be accepted. **The cut off time for collection and payment of documents is Wednesday, 29/03/2017 at 14 h 00.**

For any technical related enquiries, contact **Mr. Skhumbuzo Msomi** (Corporate Services – I.CT) on Telephone No. 033 392 2473 or e-mail address : skhumbuzo.msomi@msunduzi.gov.za or alternatively contact Mr. Andrew Odell at 033 392 2238 or e-mail address : andrew.odell@msunduzi.gov.za

For any procurement related enquiries, contact **Mrs. Mellissa Nero** (Supply Chain Management Unit) on direct Telephone No. 033 392 3018 or e-mail address: mellissa.nero@msunduzi.gov.za

A compulsory Tender Briefing Meeting will be held on **Thursday, 30 March 2017**, in the **ICT Boardroom, 2nd Floor, A S Chetty Centre, 333 Church Street, Pietermaritzburg**, commencing promptly at **10h00**. ***Service Providers arriving at the meeting after the stipulated starting time above will be disqualified. Further, all Service Providers attending the meeting must be in possession of a tender document failing which the Service Provider shall be disqualified.*** Only one representative per Company or Joint Venture or Consortium will be allowed to attend the above meeting.

Tenders contained in sealed envelopes and marked with “**Specialised Contract No. SCM 40 of 16/17**” and the Contract Description must be placed in the Tender Box located in the Foyer, Ground Floor, City Hall, 169 Chief Albert Luthuli Street (formerly Commercial Road), Pietermaritzburg, 3201, not later than **12 h 00 on Wednesday, 26 April 2017**, when they will be publicly opened. Only tenders placed in the Tender Box shall be accepted.

Tender Validity Period: Three (3) months commencing from the closing date of tender.

Tender Adjudication/Evaluation Criteria: The tender shall be evaluated on a Two Stage Evaluation System – Stage One: Functionality and Stage Two: 90/10 Preference Point System in accordance with the Preferential Procurement Regulations, 2011, issued in terms of section 5 of the Preferential Procurement Policy Framework Act, Act No. 5 of 2000. The Functionality for Stage One shall be evaluated on the following criteria:-

Evaluation Criteria		Points	
Locality (Attach Proof of Business address e.g. Electricity Bill)	Pietermaritzburg	10	
	KwaZulu-Natal	5	
	Outside KZN	1	
Number of successful NetApp SAN deployment/implementations (Provide official Clients' reference letters to this effect in order to claim points)	4 or more NetApp Implementations	20	
	3 NetApp Implementations	15	
	2 NetApp implementation	10	
	1 NetApp Implementation	5	
Partnerships (Service Providers must meet the minimum partnership with OEM as indicated on the right hand side, Provide and attach proof in order to claim points, failure to do will lead to disqualification)	HP Platinum Partner	5	
	Microsoft Gold Partner	5	
	VMWARE Premier Partner	5	
	NetApp Platinum Partner	5	
	Veeam Platinum Pro Partner	5	
	MIMECAST Certified Partner	5	
Engineer(s) Skills assigned to this project should possess the required certifications among themselves (Attach CV and Certification Copies)	NetApp NCIE Certification	10	
	VMWARE VCP Certification	10	
	MCSE 2012 or higher	10	
	Veeam Enterprise Certification	10	
TOTAL POINTS		100	

The Msunduzi Municipality does not bind itself to accept the lowest or any tender and reserves the right to accept the whole or any part of a tender. Each tenderer will be informed of the tender result.

The Msunduzi Municipality expects businesses within the Pietermaritzburg and Midlands Region to support its contract and BEE/SMME initiatives.

MR SIZWE HADEBE (ACTING CITY MANAGER)