



**Message
by his
worship
the Mayor
Cllr T Njilo**

Msunduzi municipality appeals to its residents to
#save water
#stop illegal electricity connections
#Stop land invasion
#keep the city clean.

The Mayor of Msunduzi municipality Cllr T Njilo would like to apologise to all its stakeholders for the service delivery disruptions within the Msunduzi area due to electricity cuts in ward 1,2,3,4 and 6 and low water volumes in various reservoirs due to pumps that are not operating as a result of electricity failure and low voltage due to disruptions at Hilton substation and also parts of ward 29, 38 and 34, and any other affected areas.

The Municipality has a programme for restoring power to these areas. There are challenges that as a municipality we are experiencing and that is leading to the low voltage and lack of electricity in some areas. As the municipality we cannot run away from the fact that there are illegal connections that are leading to a high unexpected load. There are also elements of sabotage that are being investigated at the moment. **We have a team that is working around the clock to ensure that stability and services are being rendered to our consumers. Any inconvenience caused is regrettable. Our stakeholders are our number one priority.** We would like to appeal to our customers to use water and electricity sparingly.

Kindly report any faults to 24 hour Call Centre on 0800 001 868 or acts of sabotage in your respective areas to our anonymous call centre 0801000545 or email: msunduzihotline@tip-off.com. We apologise for the great inconvenience that has been caused by the service delivery disruptions. ***Working together we can do more!***

Yours in service delivery.

